

Nebraska Public Service Commission

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Nebraska Specialized Telecommunications Equipment Program (“NSTEP”) Application Package

To Interested Applicants:

The Nebraska Specialized Telecommunications Equipment Program is designed to offer monetary assistance to Deaf, Hard of Hearing, Deaf/Blind, and Speech Impaired Nebraskans in purchasing specialized telecommunications equipment, such as amplified telephones, TTY/TT's, phone amplifiers and signaling devices.

The complete application package consists of the following documents:

- Application form (Required);
- United States Citizenship Attestation Form (Required);
- Application Completion Guidelines;
- Program Policies and Procedures;
- CapTel (Captioned Telephone) Information Sheets;
- Participating Vendors Who Sell Equipment;
- Frequently Asked Questions (Provided upon request).

The voucher instructions are comprised of the following packets:

- Packet #1 – Voucher Handling Instructions – Non-Wireless Devices. Provided with the voucher when non-wireless devices and/or signaling/receiving devices are selected;
- Packet #2 – Procedures for Selecting Wireless Devices. Provided with the voucher when wireless devices are selected.

If you need additional assistance in selecting the proper model for your needs, the Nebraska Commission for the Deaf and Hard of Hearing (NCDHH) has an in-office demonstration area to assist you. Call 1-800-545-6244 to make an appointment at either of their locations.

****Note** Only one individual per household may be the owner of telecommunications equipment at one time and you cannot reapply for assistance more than once every five years.**

****SPECIAL NOTE ON WIRELESS DEVICES** The following guide can assist you in selecting wireless devices. Your selection is limited to cellphones, iPhones or other smartphones and your providers are: 1) NE Colorado Cellular (dba Viaero Wireless); 2) Sprint; 3) U.S. Cellular and; 4) Verizon Wireless.**

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Guidelines For Selecting Wireless Devices Listed By Provider:

1. NE Colorado Cellular (dba Viaero Wireless). Go to the following link to assist in your selection: <http://www.viaero.com>. You must present your voucher to the retail store in order to receive your device;
2. Sprint. You can use the following link to assist in your selection: <http://www.sprintrelaystore.com>. Please note, you cannot order online or at a Sprint store but you should follow Packet #2 instructions for mailing your voucher;
3. U.S. Cellular. Go to <http://www.uscellular.com>. Select, 'Phones & More.' You must present your voucher to the retail store in order to receive your device;
4. Verizon Wireless. Go to <http://www.verizonwireless.com>. Select the 'Smartphones' icon. Voucher must be presented to the retail store in order to receive your device.

****Note** You cannot order your wireless device online. Follow the instructions in Packet #2 once you receive your voucher for ordering devices and redeeming your voucher from your selected wireless provider.**

Please review the attached "Application Completion Guidelines" referred to in the application package prior to submitting the required documents to any of the following locations:

Nebraska Public Service Commission
300 The Atrium, 1200 N Street
P.O. Box 94927
Lincoln, NE 68509-4927
State-Wide Toll Free: 800-526-0017 (Voice/TTY)

Nebraska Commission for the Deaf and Hard Of Hearing – Four Locations:
4600 Valley Road Suite #420
Lincoln, NE 68510-4844
Phone: 402-471-3593 (Voice/TTY)
State-Wide Toll Free: 800-545-6244 (Voice/TTY)

1313 Farnam On-The-Mall
Omaha, NE 68102-1836

200 South Silber, Rm 207
North Platte, NE 69101-4298

505A Broadway Suite #1100
Scottsbluff, NE 69361

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