Attachment J

Windstream Services, LLC

2021 NE Broadband Bridge Program

To help keep low-income customers connected and as a means of providing COVID relief, Windstream is proud to participate in the Emergency Broadband Benefit program. Eligible households can receive a monthly credit of up to $50 during the period the program is available. Local provider Windstream can also assist eligible customers in acquiring low-cost tablets through the EBB program. This is aimed at directly addressing the needs created by the COVID-19 impacts and helping keep low-income families connected. Through the program a qualified party can purchase a tablet for as low as $20.

The company also participates in the Lifeline Assistance Program, a federal program aimed at helping qualified low-income individuals with the monthly cost of phone or internet.

As an approved E-Rate service provider, Windstream has partnered with many schools and libraries across the country to configure, design, install, manage, maintain, and secure state-of-the-art voice, data, network and cloud telecommunication and data networks. Windstream consistently delivers the communication and IT solutions required for next-generation teaching and learning, while keeping an eye to value – maximizing every dollar in limited IT budgets.

On standard Windstream pricing, there are no data caps, no early termination fees, and does not lock customers into a particular plan.