

2019 **DISPATCH** **TRAINING**

**APCO CERTIFIED
PUBLIC SAFETY TELECOMMUNICATOR
7TH EDITION**

WHEN

**December 2 - 6 , 2019
8am - 5pm, daily**

WHERE

**Nebraska Law Enforcement
Training Center**

**3600 North Academy Road
Grand Island, NE 68801
Lodging Available**

SIGN UP AT

psc.nebraska.gov/state-911/training

**INTRODUCTION TO YOUR
NEW CAREER**

**PREPARING FOR YOUR
NEW CAREER**

**INTERPERSONAL
COMMUNICATIONS**

**TELEPHONE
COMMUNICATIONS
TECHNIQUES: CALL
PROCESSING**

**TELEPHONY,
TRADITIONAL
TECHNOLOGY**

NEXT GENERATION 9-1-1

TELEPHONY: TTY

**TELEMATICS AND
COLLISION NOTIFICATION
SYSTEMS**

**COMPUTER-AIDED
DISPATCH (CAD) AND
RELATED TECHNOLOGIES**

**RADIO
COMMUNICATIONS
TECHNIQUES**

RADIO TECHNOLOGY

CALL CLASSIFICATIONS

**THE INCIDENT COMMAND
SYSTEM**

LIABILITY ISSUES