



Carolyn Lenser <ckljeepgal@gmail.com>

Requesting a faster Internet provider in my area

2 messages

Carolyn Lenser <ckljeepgal@gmail.com>
To: inso@stanton.net

Tue, Sep 28, 2021 at 1:19 PM

Good morning! I am very interested in faster internet service in my area at 1404 Crown Road, Norfolk, NE. Because of our location we have very limited options to choose from. The only option we have with any type of speed is with Century Link. Our Download speed is 11 mgs and upload speed is .8. Unfortunately the download speed is very unreliable at varied times of the day & then even with periods of being dropped & not able to even get on the internet. Very frustrating to say the least. I use the Wifi on my Apple phone here. I can't even pick up the Wifi from the garden located not more than 50 feet from the house. Forget about using the Wifi at the back garage that is about 60 feet from the house. No wonder I only pay \$39.00 a month for service. You pay for what you get. I have been assured that Century Link is providing the fastest service that is available in my area. ☺ Not only am I interested in a faster internet service but also options to purchase different satellite providers. I have Dish at this time but the trees in our area at certain times of the year causes lost signal. All this said any help that Stanton Telecom could do for us on Crown Road would be greatly appreciated. Thank you for listening.

Carolyn & Erv Lenser

Mail Delivery Subsystem <mailer-daemon@googlemail.com>
To: ckkjeepgal@gmail.com

Tue, Sep 28, 2021 at 1:19 PM



Address not found

Your message wasn't delivered to **inso@stanton.net** because the address couldn't be found, or is unable to receive mail.

The response from the remote server was:

```
550 5.7.1 <inso@stanton.net>... inso@stanton.net unknown user account
```

Final-Recipient: rfc822; inso@stanton.net

Action: failed

Status: 5.7.1

Remote-MTA: dns; smtp1.hamilton.net. (66.196.48.12, the server for the domain stanton.net.)

Diagnostic-Code: smtp; 550 5.7.1 <inso@stanton.net>... inso@stanton.net unknown user account

Last-Attempt-Date: Tue, 28 Sep 2021 11:19:47 -0700 (PDT)

----- Forwarded message -----

From: Carolyn Lenser <ckljeepgal@gmail.com>

To: inso@stanton.net

Cc:

Ad

Fast, Efficient, and Secure

Remotely manage your devices for only \$1 per device per month

Level

OPEN

SHARE 📄 🐦 📘 ⋮

Result ID 12109985913

👍 RESULTS ⚙️ SETTINGS

📶 PING ms **22**

⬇️ DOWNLOAD Mbps **10.17**

⬆️ UPLOAD Mbps **0.78**

GO

- 🔄 Connections Multi
- 🌐 CenturyLink Omaha, NE [Change Server](#)
- 👤 CenturyLink 97.119.250.126

HOW LIKELY IS IT THAT YOU WOULD RECOMMEND CENTURYLINK TO A FRIEND OR COLLEAGUE?

0 1 2 3 4 5 6 7 8 9 10

Not at all likely Extremely Likely

Council Bluffs, IA:

TAP YOUR AGE:

18-30 31-49 50-69 70+

EVERQUOTE

Having Internet Problems?

Popular services with reported issues

- Bandwidth** Possible Problems >
- Google Meet** Possible Problems >
- Starlink** Possible Problems >

View all outages on [downdetector.com](#)

VERSATILE THAT WORKS

REQUEST

TY's



OOKLA INSIGHTS™

Read the latest analyses of mobile and fixed network performance around the world.

Subscribe



SPEEDTEST GLOBAL INDEX™

Find out how your country's internet ranks on the Speedtest Global Index.

See Rankings



OOKLA 5G MAP™

Discover your nearest 5G deployment on the Ookla 5G Map.

View Map



ENTERPRISE

Learn how to optimize enterprise-level performance.

See S...

SPEEDTEST®

- Advertise
- Ookla 5G Map™
- Ookla Insights™
- Speedtest Awards™

APPS

- Android
- Apple TV
- CLI
- Google Chrome

ACCOUNT

- Results History
- Settings
- Help
- Create Account

OOKLA

- About
- Ookla for Good
- Careers
- Press



Fri 9/24/2021 3:24 PM

Jeannine Smutny <meangreenjean@me.com>

Re: Fiber optic project on Crown Rd.

To Stanton Telecom

Hi, we are on the high- speed internet pkg with centurylink , which is the highest they can provide.
I want Stanton Telecom in our area for actual high- speed internet and to be able to stream movies and have a choice other than satellite.

Sent from my iPhone

On Sep 23, 2021, at 2:06 PM, Stanton Telecom <info@stanton.net> wrote:

Start

3 Easy Steps

1. Click Start
2. Start Download
3. Browse The Web

Wave Browser

SHARE

Result ID: **12080846832**

RESULTS SETTINGS

PING ms

82

DOWNLOAD Mbps

7.58

UPLOAD Mbps

0.73

GO

Connections

Multi

ALLO - Lincoln

Lincoln, NE

[Change Server](#)

CenturyLink

184.97.187.121

HOW LIKELY IS IT THAT YOU WOULD
RECOMMEND CENTURYLINK TO A FRIEND OR
COLLEAGUE?

0	1	2	3	4	5	6	7	8	9	10
---	---	---	---	---	---	---	---	---	---	----

Not at all likely

Extremely Likely

Having Internet Problems?

Popular services with reported issues

Vyve Broadband
Possible Problems

 WOW
Possible Problems

 Sparklight
Possible Problems
View all outages on downdetector.com

Customer Survey for Stanton Telecom

Name: Karen Burke Date: 9-29-21

Address: 1408 CROWN RD. NORFOLK Phone # 402-992-1921

Survey questions:

1. Who is your current provider for any services below?

a. Voice Verizon

b. Internet Century Link

i. Speed unknown Price \$49.00

c. Television Amazon Prime, Disney + and Hulu

2. If Stanton Telecom could provide you services through our fiber optic network, why would you want to change providers?

Our current internet ^{provider} was our only choice and we had no option for faster speeds or a lower price. It was very unpredictable during the pandemic for our household. My husband worked from home as a civil engineer and we had 4 of our children needing to do their schooling online with the schools distance learning only. We had to schedule who was using the internet which was very difficult when some schedules like projects due or lessons taught were out of our control.

3. Speed Test @speedtest.net

Download 10.17 Upload .78 Snapshot _____

Customer Signature Karen J. Burke Date 9-29-21