

Southeast Nebraska Telephone Long Distance
Telecommunications Services Catalog
Issued: June 18, 2002

State of Nebraska
Title Page 1
Effective: June 28, 2002

This catalog contains the regulations and rates applicable for the furnishing of access to operator services, directory assistance service, direct dial service, and toll free service (8XX) provided by Southeast Nebraska Long Distance, hereinafter referred to as the Company, within the State of Nebraska. This catalog is on file with the Nebraska Public Service Commission.

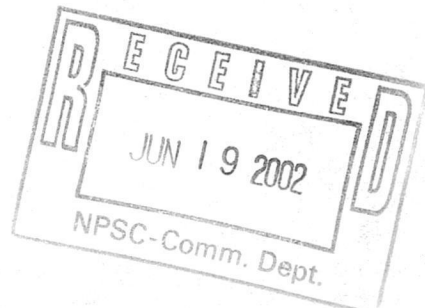


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2.3 Bundled Services Packages

2.3.1 The Company offers Bundled Services Packages (BSP) under various promotional names. BSPs provide discounted rates for eligible Customers who subscribe to long distance telephone service and other services provided by The Company.

2.3.2 The eligibility requirements for each BSP is provided under section 8.2.

2.3.3 If a BSP includes a block of calling minutes for interstate and intrastate long distance service, any unused minutes remaining at the end of any particular billing period will not carry over to the next billing period.

(N)

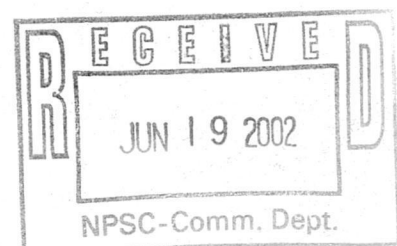


EXPLANATION OF SYMBOLS

When changes are made on any catalog page, a revised page will be issued, canceling the page affected. Such changes will be identified through the use of the following symbols:

- (C) To signify changed regulation or rate.
- (D) To signify discontinued rate or regulation or text.
- (I) To signify increase.
- (M) To signify matter relocated without change.
- (N) To signify new rate, regulation, and/or text.
- (R) To signify reduction.
- (T) To signify a change in text but no change in rate or regulation.
- (Z) To signify a correction.

The above symbols will apply except where additional symbols are identified at the bottom of an individual page.



DEFINITIONS

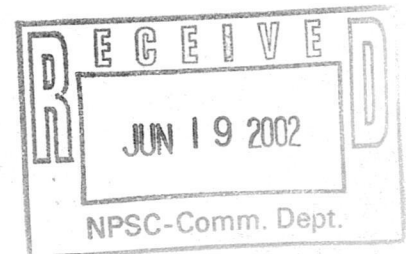
Calling Card Service - The issuance of a card by the Company to a customer to enable him/her to bill long distance calls to his/her account.

Direct Dial Service - 1+ outbound long distance service.

Directory Assistance Services - Provides published and non-listed telephone numbers within Nebraska to requesting customers from the Company's territory.

Operator Services - Long distance service involving the services of a long distance operator.

Toll Free Service - The custom switched telecommunications service that permits toll free inward 8XX number calling from points within the state of Nebraska to the subscribing customer's station.



1. GENERAL REGULATIONS

1.1 Undertaking of the Company

The Company will furnish access to Operator Services, as well as, Directory Assistance, Direct Dial Service and Toll Free Service (8XX) between points within the state of Nebraska continuously (24 hours per day, 7 days per week).

1.2 Use of Service

Neither customers nor their authorized users may use the services furnished by the Company for any unlawful purpose.

1.3 Payment of Charges

Direct Dial Service, Toll Free Service (8XX) and Operator Services charges will be billed in arrears and will appear on the customer's account statement. Prompt payment, as detailed on the statement, shall be expected.

1.4 Cancellation for Cause

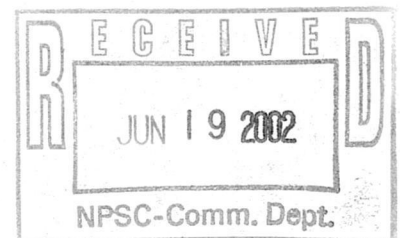
The Company, by written notice to the customer, may immediately cancel the application for or discontinue service to the customer without incurring liability for any of the following reasons:

- Nonpayment of any sum due to the Company for service more than 30 days beyond the due date;

- Use of service in a fraudulent or suspected fraudulent manner;

- A violation of or failure to comply with any regulation governing the furnishing of service; or

- An order of the court or other government authority having jurisdiction which prohibits the Company from providing service.



1. GENERAL REGULATIONS

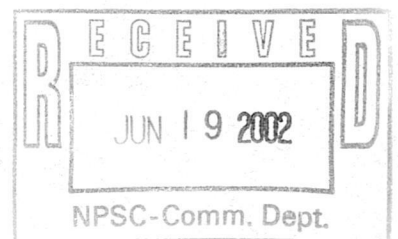
1.5 Obligations of the Customer

The customer shall be responsible for the following:

- Establishing their identity in the course of communication as often as necessary;
- Establishing the identity of the person(s) with whom connection is made at the called customer line(s).

1.6 Credit Allowances for Interruption

Customers who re-establish an intrastate Direct Dial or Toll Free Service (8XX) call which has been involuntarily interrupted after the station has been reached may receive credit for the interrupted call, provided the Company is notified of the interruption. Interruptions due to the failure of power, equipment, or systems not provided by the Company will not receive credit allowances.



2. DIRECT DIAL SERVICES

2.1 Description

Direct Dial Service is a 1+ outbound long distance service furnished by the Company between points within the state of Nebraska.

2.2 Terms and Conditions

A. Direct Dial Service is generally offered twenty-four (24) hours a day, seven (7) days a week.

B. Direct Dial Service is offered from originating locations within the state of Nebraska. Calls may be placed to points within the state.

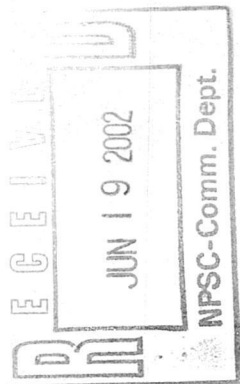
C. This service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that all such usage shall be subject to the provisions of this catalog.

D. Call timing begins when two-way communications are established. Answer detection is based on standard answer supervision methods. For billing purposes the minimum call duration is one minute. Usage after the initial period is billed in 60 second increments. For customers exceeding the monthly minimum minute usage limits of 100,000 minutes, the initial billing duration is 6 seconds and usage after the initial period is billed in 6 second increments.

E. Rates and Charges are listed in Section 7 of the Catalog.

F. Disabled persons who have certified to the Company that they have a hearing or speech impairment which necessitates that they communicate by a Telecommunications Device for the Deaf (TDD), sometimes referred to as a teletypewriter or TTY device, will receive, upon written application to the Company, a 50% credit on intrastate direct dial service placed from the certified residence account premises where a TDD is located.

G. From time to time, the Company may offer special promotions waiving the monthly rates or installation charges for certain features, services, or packages.



3. OPERATOR SERVICES

3.1 Description

Operator services are currently routed to other providers for the following types of calls and services:

Person to Person - Customer dialed "O-" call where the operator completes the call to a designated person or extension.

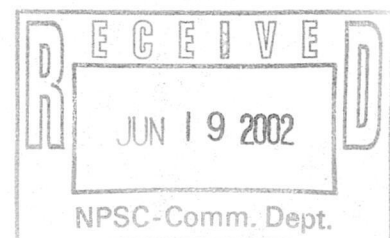
Third Number - Customer dialed "O-" call where the operator completes the call and arranges billing to a third number; i.e., not the calling party number or the called party number.

Collect - Customer dialed "O-" call where the operator completes the call and arranges billing to the called telephone number.

3.2 Terms and Conditions

A. Operator services are offered twenty-four (24) hours per day, seven (7) days a week.

B. These services are provided for use by the customer and may be used by others, when so authorized by the customer, providing that all such usage shall be subject to the provisions of this catalog.



4. DIRECTORY ASSISTANCE SERVICE

4.1 Description

Directory Assistance Service, as made available by the Company through this tariff, provides, upon customer initiated request from the Company's territory, published and non-listed telephone numbers within the state of Nebraska.

4.2 Terms and Conditions

A. Directory Assistance charges specified in this tariff apply when a customer initiates a call to Directory Assistance from the Company's serving territory and requests a telephone number within Nebraska.

B. Directory Assistance charges shall be billed to the customer on a per call basis. A maximum of two listings may be requested per call.

C. Rates and charges are listed in Section 7 of this catalog.

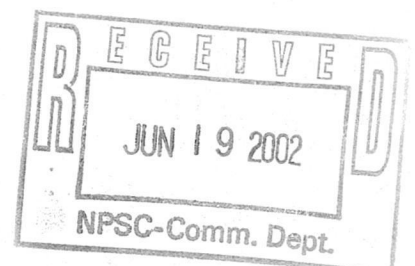
2. DIRECTORY ASSISTANCE SERVICE (cont'd.)

4.2 Terms and Conditions (cont'd.)

D. Directory Assistance charges are not applicable to:

1. Calls placed from residence telephones where a member of the customer's household has been certified by a qualified authority as unable to use a directory or from the business telephone of a certified customer where other assistance is not available. A qualified authority is defined as including doctors of medicine, optometrists, registered nurses, therapists, professional staffs of hospitals, institutions and public welfare agencies. Certification of physical disability sufficiently severe to prevent reading or using conventional reading materials may also be made by professional librarians or by any person whose competence in this area is acceptable to the Librarian of Congress of the United States. This exemption is limited to one-hundred (100) free calls a month. Any exempted customer making more than 100 calls a month will be billed at the regular Directory Assistance rate. The Directory Assistance provided under this exemption is for personal use only and may not be resold.

2. Calls placed to Directory Assistance by an operator in connection with operator-handled local and long distance calls.



5. TOLL FREE SERVICE (8XX)

5.1 Description

Toll Free Service is a customer switched telecommunications service that permits toll free inward 8XX number calling from stations within the state of Nebraska to the subscribing customer's station.

5.2 Terms and Conditions

A. Toll Free Service(8XX) is generally offered twenty-four (24) hours a day, seven (7) days a week.

B. Toll Free Service consists of an 8XX telephone number associated with a customer's station that can be called from originating locations within the state of Nebraska.

C. Calls are dialed and completed without the assistance of a Company operator and do not include:

- Person to Person calls
- Collect calls
- Conference calls
- Any other operator handled calls

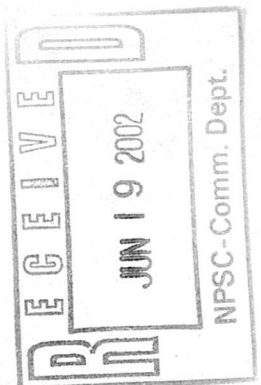
D. Call timing begins when two-way communications are established. Answer detection is based on standard answer supervision methods. For billing purposes the minimum call duration is one minute. Usage after the initial period is billed in 60 second increments.

E. Toll Free Service calls are billed to the called customer once a month.

F. One directory listing is provided for Toll Free Service. Additional listings will incur additional charges.

G. Rates and charges are listed in Section 7 of this tariff.

H. From time to time, the Company may offer special promotions waiving the monthly rates or installation charges for certain features, services, or packages.



6. CALLING CARD SERVICE

6.1 Description

Calling Cards may be assigned by the Company to enable users to bill intrastate telephone calls to their Company account. This service may be accessed using the 8XX number printed on the card.

6.2 Terms and Conditions

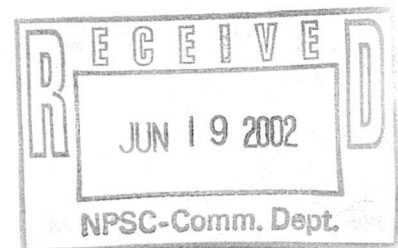
A. Calling Card Service is generally offered twenty-four (24) hours per day, seven (7) days a week.

B. Because of potential unavailability of complete billing information to the Company, Calling Cards shall have a six month back billing period.

C. Operator services are currently routed to other providers.

D. Rates and charges are listed in Section 8 of this catalog.

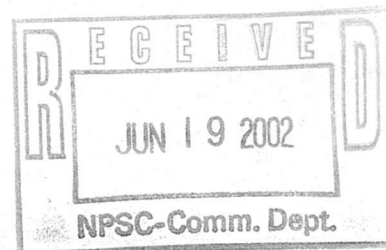
E. From time to time, the company may offer special promotions waiving rates or charges for certain features, services, or packages.



7. RATE APPLICATION

7.1 Service Components

- A. Direct Dial Service includes usage sensitive and optional monthly recurring charges.
- B. Directory Assistance includes a per call charge.
- C. Toll Free Service (8XX) includes usage sensitive, monthly recurring and non-recurring charges.
- D. Calling Card Service includes usage sensitive and monthly recurring charges.



8. RATE LIST

8.1 Service Component Charges

Message Telecommunications Services

<u>Direct Dial Service</u>	<u>Intrastate/ Interstate</u>	<u>Monthly Fee</u>
Basic	Per Minute \$0.13/\$0.13	None
'Advantage' Optional Plan	\$0.10/\$0.10	\$4.95
'Premium' Optional Plan	\$0.10/\$0.07	\$5.95

* Customers exceeding a monthly minimum usage of 100,000 minutes may qualify for a lower rate by entering into a volume discount contract.

Directory Assistance

Directory Assistance \$1.00/per request

<u>Toll Free Service (8XX)</u>	<u>Per Minute</u>	<u>Monthly Fee</u>
	\$0.15	\$3.95

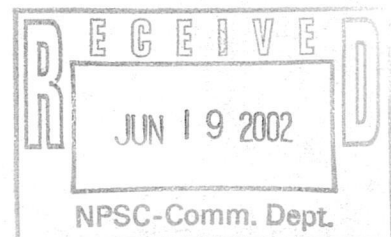
Additional Directory Listing \$1.00

Nonrecurring Charges:

Installation \$20.00
Vanity Number \$25.00 (in addition to the \$20.00 installation charge)

<u>Calling Card Service</u>	<u>Per Minute</u>	<u>Monthly Fee</u>
	\$0.25	\$1.00

Payphone Surcharge \$0.30/per long distance call originated from payphone



8.2 Bundled Service Rates

8.2.1 Long Distance BSP For Customers Who Also Subscribe to Residential Local Exchange Service From The Company

(N)

To be eligible for any BSP in this section a Customer must:

- a. Subscribe to a residential local exchange service from Company pursuant to the terms and conditions set by the Company's local exchange tariff;
- b. Subscribe to Custom Calling Feature - Caller ID from Company pursuant to the terms and conditions set by the Company's local exchange tariff;
- c. Subscribe to intrastate and interstate long distance service from the Company; and
- d. Continue to subscribe to the services listed above and maintain the Customer's account in good standing.

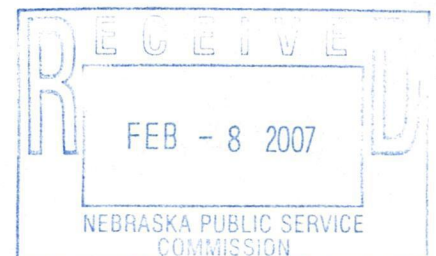
8.2.2 BSP - Plan A or B

The Company may offer residential Customers sixty (60) minutes of use of long distance service for domestic calls. To be eligible for this plan Customer must comply with all requirements listed in 8.2.1. The Company may offer residential Customers the following rate:

Monthly fee: \$5.95

This recurring charge includes the monthly recurring charge applicable to the corollary interstate calling plan.

Minutes in excess of sixty (60) minutes per month will be billed at ten cents per minute (\$0.10/min) for domestic calls. This recurring charge includes the monthly recurring charge applicable to the corollary interstate calling plan.



8.2.3 BSP - Bundle Long Distance Buckets.

The Company may offer residential Customers additional minutes of use of long distance service for domestic calls. To be eligible for this plan Customer must comply with all requirements listed in 8.2.1 and purchase the service provided in 8.2.2. The Company may offer residential Customers who qualify the following plans:

<u>Bundle Bucket Minutes</u>	<u>Monthly Fee</u>
Bucket of 240 Long Distance minutes	\$22.80
Bucket of 540 Long Distance minutes	\$48.60

The recurring charges include the monthly recurring charge applicable to the corollary interstate calling plan.

Minutes in excess of monthly plan per month will be billed at ten cents per minute (\$0.10/min) for domestic calls. This recurring charge includes the monthly recurring charge applicable to the corollary interstate calling plan.

8.2.4 BSP - Unlimited Intrastate Long Distance

(D)

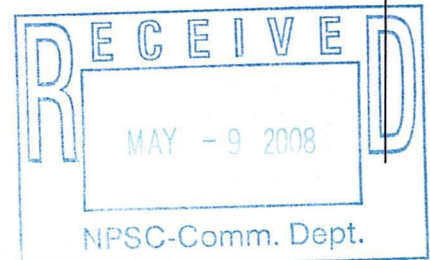
A. General Description

(N)

The Company offers to its presubscribed residential Customers unlimited minutes of use intrastate long distance service. To be eligible for this plan, the Customer must comply with all requirements listed in Section 8.2.1 of this Tariff as well as those restrictions noted herein. The Company's offering of Unlimited Intrastate Long Distance Service ("UILDS") is at the following rate:

Monthly fee: \$20.95.

At the option of the Customer, the charges for UILDS shall include the monthly recurring charge applicable to the corollary interstate long distance calling plan.



B. Restrictions on Use of UILDS

In addition to the requirements listed in Section 8.2.1 of this tariff and subject to Section 8.2.4.C.1 below, the Company's offering of UILDS are subject to each of the following additional restrictions.

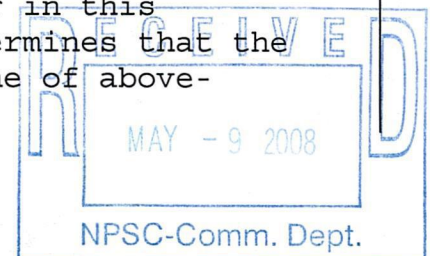
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1. UILDS is specifically limited to calling made by the Customer at his or her residence and shall not be used in conjunction with any use outside of normal residential calling. UILDS does not include charges incurred for calling card services, international calling, operator assisted calls, collect calls, calls to 900 numbers, directory assistance or operator services.

2. UILDS shall not be used by or in conjunction with the following: auto dialers; fax machines, long distance internet access; call center applications; PBX trunks; ground start line or trunks; ISDN services; foreign exchange services; public telephone services; public access smart-pay phones; analog to digital conversion digital PBX services; WATS services; key telephone systems; predictive calling/dialing systems; automatic outbound dialing systems; any type of automatic call distribution system; and/or the functional equivalent of any such system listed above.

C. Rights of the Company Regarding This BSP.

1. The Company notes that the restrictions on the use of UILDS are by example only and shall not limit Company's determination as provided for below where the Company reasonably determines that a violation has occurred based on the specific arrangement that the Customer may have that gives rise to this Company determination. Accordingly, the Company retains the right to monitor volume of the Customer's usage to ensure that the Customer's use of UILDS is consistent with the restrictions provided for in this Section 8.2.5. If the Company determines that the Customer is in violation of any one of above-



(N)

listed restrictions based, by way of example, on the minutes of use of UILDS provided for in Section 8.2.4.C.3, below, the Customer shall forfeit eligibility for the UILDS rates under this plan and will be recharged for such minutes of use at the lowest non-optional call plan rate charged by the Company (plus any flat monthly recurring charge) for the billing cycles of the Company within which such violation has occurred. The Customer shall pay any such increased charges at the time that the rebilling by the Company occurs. Absent such payment, the Company retains the right to refuse to provide any service to the Customer.

2. Absent a determination by the Company of an intentional violation of this Section 8.2.5, the Customer shall be free to elect a usage-sensitive plan of the Customer's choice with the payment by the Customer of any additional charges that may be required as provided for in Section 8.2.4.C.1, above.

3. If the Customer's usage exceeds 2,000 minutes of use in any month for intrastate and interstate use, the Customer may, at the Company's option, be presumed to be in violation of the applicable restrictions provided for in this Section 8.2.5. No waiver by the Company of any event by the Customer in the performance of requirement will operate or be construed as a waiver of any other or future use, default or defaults, whether of a like or of a different character. In the event that the Company notifies the Customer of the Company's determination of a presumed violation of the restrictions on the use of UILDS, the Customer shall be required to demonstrate to the Company, in the Company's sole discretion, that their use was not a violation of any such restriction. Additionally, the Company may take any other action permitted by this Tariff and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

