



Sarpy County Emergency Communications Department

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RE: **Order 911-073/PI-232**

To Members of the Nebraska Public Service Commission,

For the record, I am William Muldoon, Director of Sarpy County Emergency Communications, and provide the following public comment regarding the 911 System Advisory Committee's recommendations.

I support the recommendations and offer the following comments towards specific questions raised:

Question 1

I agree that an equal distribution of 40% is fair but would request the Commission consider adding more weight to *population served* since the cellphone users of those communities expect a level of service to be provided. In that regard, I would suggest that 40% remain as equal distribution and *call volume* and *service area population* be at 30% each; resulting in a 40/30/30 formula.

Question 2

While I am concerned that radio purchases may stress available funding, I would support PSAPs having the flexibility for their particular circumstances to use funds for radio purchases.

Question 4

I support wireless surcharge funds being distributed to the PSAPs and from there, support larger projects by contributing PSAP funds to regional projects.

9-1-1 call if you can, text if you can't



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Question 5

The Commission has historically allocated a portion of wireless surcharge remittances to wireless service providers and this practice contributes to their full participation in 911 system improvements including providing for NG911 implementation and robust location accuracy enhancements.

Question 6

I would support maintaining a minimum level of funding for the PSAPs and NG911 system implementation but would not support increasing wireless 911 surcharges so that wireless service providers are guaranteed funding. Wireless companies have ability to set their rates without expecting *as a matter of a guarantee*, additional revenues generated by surcharges.

Question 7

Reserve funds should not be allowed to accumulate to an excessive amount that can only cause public concern. I would support the Commission deciding on a stated maximum reserve amount or a percentage of overall budget that makes sense for unanticipated contingencies while not amassing excessive reserves.

Please feel free to contact us for additional information.

Sincerely,

William J. Muldoon, Director