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Because the Mission Matters

February 12, 2020

SSAC Meeting

NEBRASKA

PUBLIC SERVICE COMMISSION

Working Group Updates

- GIS

- Training

- Technology

- Funding

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GIS Working Group

- South-Central Regional Workshop held on December 17

- Memorandum of Understanding

Diagram current as of January 2020

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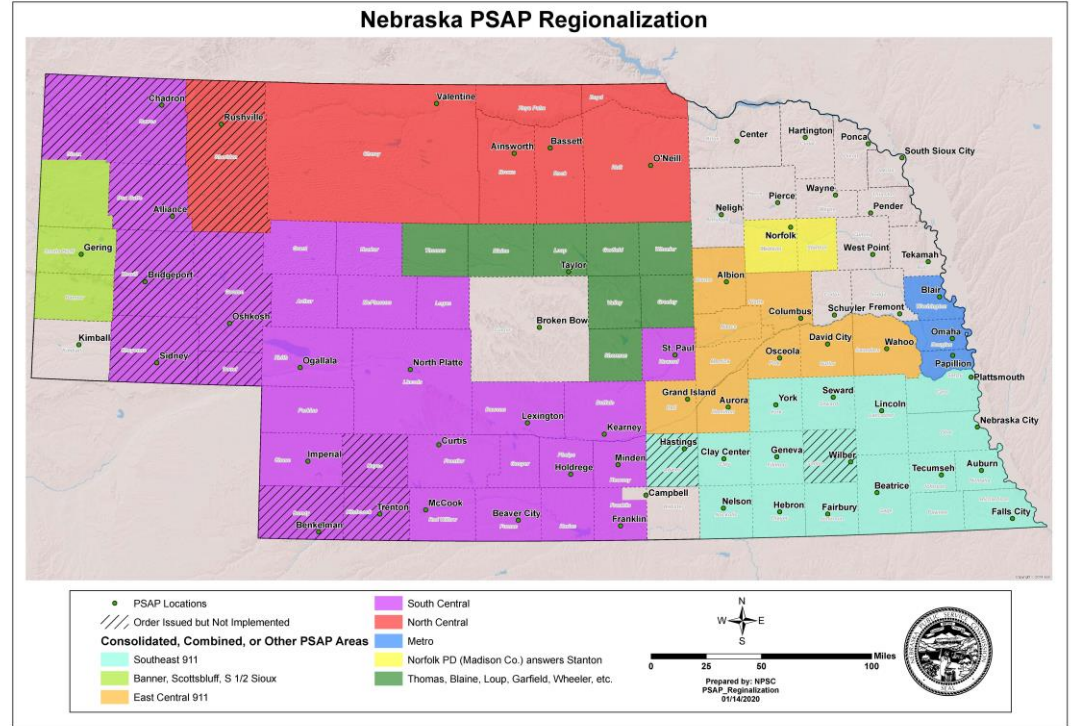
Training Working Group

- Reviewed Survey Results & Identified Priorities

    - 37 respondents
    - PSAP sizes range from 4-88 personnel
    - 67% of respondents have a written training policy
    - In most PSAPs call taking and dispatch are same individuals
    - PSAPs would like to see state standards for training purposes
    - Small centers need training resources
    - Funding/budget impacts ability to train and encourage continuing education

- MCP Compiling Industry Training Standards to Share with Working Group

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Technology Working Group

- ESInet and NGCS RFP

  – State purchasing finalizing the format
  – PSC finalizing scoring matrices
  – Schedule being finalized

- Host to Remote RFP

  – Pending completion of Statewide RFP

Funding Working Group

Funding Priorities

- Use 911 Service System funds for the implementation and operation of the statewide NG911 system

- Assist PSAPs through completion of NG911 transition

- Demonstrate use of set aside funds

- Develop a new allocation model

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Statewide Implementation of NG911 System

The State will Pay

- 100% for the ESInet and connecting the host PSAPs to the ESInet

- 100% of next generation core services for the PSAPs

- Text-to-911 costs

- Legacy selective router costs

The State will

- Rely on the $10M in reserves to cover the increased costs associated with the responsibilities of funding the system during transition

- Continue to allocate funds to PSAPs

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Funding Allocation

PSAPs will continue to receive an allocation based upon

- A base amount equally provided to each PSAP

- PSAP call volume

- County population

The new allocation model will begin

- When a PSAP transitions to the NG911 system

Upon transition to the NG911 system

- Costs for 911 trunks, legacy routing and ALI will go away

- New rules for use of set aside funds will take affect

911 Service System Funds

Use of 911 Service System Funds (After Transition)

- First Priority for 911 Service System Funds per LB993 is NG911 implementation and operation. Understanding that when it comes times to join the NG911 system, the CHE must be compatible with the NGCS vendor specifications.

- Acceptable uses for 911 service system funds address county and regional NG911 needs in order of priority:
  - CHE (first priority)
  - GIS
  - Regional Connectivity
  - Once these needs are met, other eligible expenses can include CAD, loggers, etc.

- 911 Service System funds are not to be used for personnel

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Use of Set Aside Funds

- Set aside funds can be used at 100%, (i.e. no ratio) for each PSAP/Region's transition to the NG911 system

- The current order requiring set aside funds be used within 10 years will be replaced with new order that identifies set aside funds should be used within three years of transition.

- Each county and/or region shall develop and receive approval of a budget plan that works to spend down current set aside balances on eligible costs during system transition

- An annual PSAP audit will be required to ensure funds are used for intended purposes according to legal requirements

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Summary

- PSC is providing 100% funding for the statewide ESInet and NGCS

- PSAPs continue to keep the wireline and VoIP funds

- The initial PSAP allocation amount remains the same and will be revisited annually

- The new allocation model is transparent, considers call volumes, and is based on measurable data

Questions?

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