Questions to Ask a Supplier

✓ Are you a NPSC-certified supplier?
✓ What is the price per hundred cubic feet (ccf) or thousand cubic feet (mcf) or Therm, I will be charged?
✓ Is the price fixed or does it change?
✓ If it changes, how does it change?
✓ Does the price depend on how much I use or when I use natural gas?
✓ Will there be an exit fee if I move or don’t complete my term? If so, how much?
✓ Is this contract for one-year, or multiple years? How many years?
✓ Is there a customer incentive for signing up?
✓ How long will the rate your offering be good for? Do I have to decide right now?
✓ What happens when my contract expires if I don’t make another selection?
✓ Will I see your company name on my bill from Black Hills?
✓ Do you offer a fixed monthly bill plan?
✓ Are there any built-in price increases or decreases?

Remember . . .

• READ carefully any material the supplier provides. Don’t be afraid to ask questions if you don’t understand something.

• KNOW the terms to which you are agreeing. How long does it last? Does the gas price change during the contract period? Is there a discount?

• OBTAIN a copy of the contract or other confirmation, and make sure all terms, conditions and prices are provided in writing for your records.

• IT’S YOUR CHOICE, you can always call the Nebraska Public Service Commission toll free at 1-800-526-0017 or e-mail us at psc.naturalgas@nebraska.gov if you have questions. We cannot recommend a supplier or make your choice for you, but we can answer questions about the details of the program.