

TARIFF

FOR

PLAINVIEW



TELEPHONE
COMPANY
INC.

TELEPHONE SERVICE TARIFF

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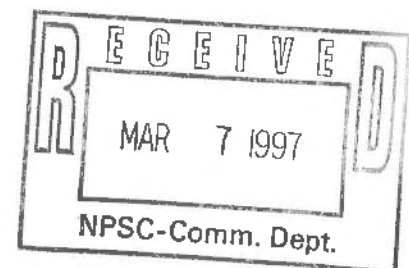
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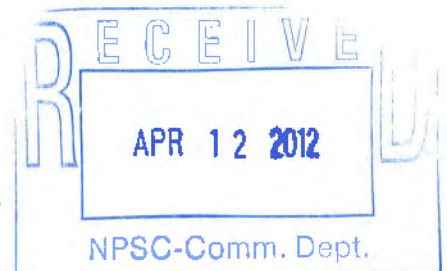
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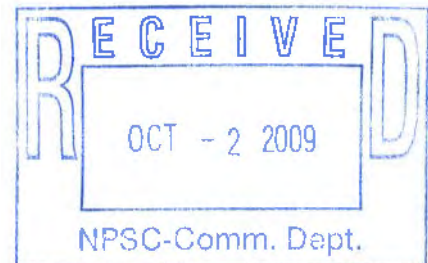
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TELEPHONE SERVICE TARIFF

SECTION 1. GENERAL

1.1 Definitions

As used throughout this tariff, the following definitions of terms shall apply.

ACCESS - Access to the telephone network is the ability to use local telephone companies' facilities to place or complete local, intrastate, interstate and international telephone calls and other communications messages.

ACCESS LINE - The access line consists of (a) terminating equipment at the local telephone company's switching center, (b) the cable that extends on poles or underground from the switching center to the street where the customer's premises are located, (c) the "drop" wire that runs from the pole near the customer's premises to the residence or business, and (d) the "protector block" or other equipment on the premises that provides an interface between the telephone company's drop line and the customer's telephone equipment.

ACCESSORIES - Devices attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically, acoustically or inductively connected to, the communication path of the telephone system.

ADDITIONAL LISTING - Any additional entry in the Company's directory in connection with a customer's telephone number over and above that to which he is entitled in connection with his regular service.

AIR LINE MILEAGE - The shortest distance between the points involved.

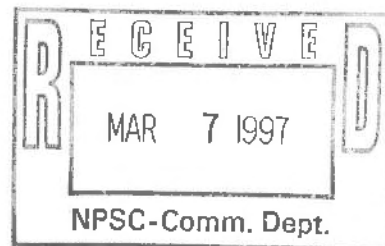
APPARATUS - Electrical or mechanical equipment in whole or in part provided by the Company in the provision of various services.

APPLICANT - An individual, firm, corporation, partnership, institution, association, or organization, whether public or private, applying for or requesting provision of service in accordance with this tariff.

AUXILIARY LINE - An additional and independent telecommunication channel from the central office to the same premises as the main line and associated therewith.

BASE RATE AREA - The area in which urban access line service is furnished without mileage charges.

BILLING COMPANY - Any company rendering its own bill, or who has legally contracted with a telecommunications company to provide billing services.



BUSINESS OFFICE - The office of the company which handles customer billing, collections and public requests for service.

BUSINESS SERVICE - See Commercial Service

CABLE ROUTE OFF PREMISE EXTENSION (CROP EXT) - A connection made from the pedestal where the main subscriber line comes out of to a different pedestal and drop on the same cable route.

CALL - A customer telecommunication message attempted.

CENTRAL OFFICE - An independent switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CENTRAL OFFICE LINE - A circuit directly connecting an individual or party line main station, private branch exchange, switchboard or an intercommunicating system with a central station.

CHANNEL - A path for communication between two or more stations, or central offices, furnished in such a manner as the Company may elect, whether by wire, radio or combination thereof and whether or not by a single physical facility or route.

CIRCUIT - A channel used for the transmission of electrical energy in the furnishing of telephone and other communication services.

CLASS OF SERVICE - The various categories of service generally available to the customer, such as business, residential, public, semi-public or combination business-residence service.

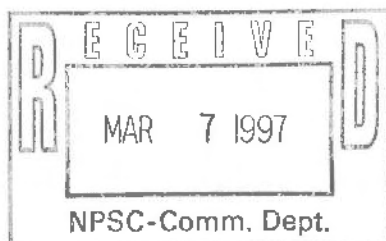
COAM - See Customer Owned and Maintained equipment.

COMMERCIAL SERVICE - Company service provided to firms, corporations, agencies, partnerships, associations and other institutions, public or private, whose basic concern is the conduct of business, or the fulfillment of a public responsibility, or normally engaged in acts of commerce.

COIN TELEPHONE SERVICE - See Pay Telephone Service

COMMISSION - Public Service Commission

COMMON CONTROL SWITCHING ARRANGEMENT (CCSA) - A switched service network designed for customers having extensive private communications requirements. All stations associated with a customer's network may dial each other regardless of location and without using exchange and toll facilities. Off-network access via local, foreign exchange or WATS lines may also be provided.



CONNECTING COMPANY - A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

CONSTRUCTION - All activities required by the Company in order to initiate, rearrange, discontinue or otherwise provide or modify service or facilities provided to the customer.

CONSTRUCTION CHARGE - A separate non-recurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in this tariff.

CONTINUOUS PROPERTY - Property owned or otherwise controlled by a customer, all portions of which may be served without crossing a public thoroughfare or the property of another.

CONTRACTS - The agreement between the Company and a customer for the furnishing of service in instances where all or part of this tariff does not apply. All such contracts in order to be valid must receive the prior approval of the Commission.

COST - The cost of labor, subcontractor charges, and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

CREDIT CARD ONLY LINE - Number assigned only for the use of identifying a credit card only account.

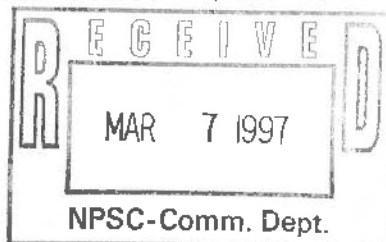
CUSTOMER - The person, firm, partnership, corporation, municipality, cooperative, organization, governmental agency or any other entity in whose name service is furnished as evidenced by the signature of the application or contact for that service, or in the absence of a signed instrument, by the receipt and payment of bills regularly issued in the name regardless of the identity of the actual user of the service.

CUSTOMER OWNED AND MAINTAINED EQUIPMENT (COAM) - Any device or apparatus provided by the customer, which does not constitute a competing telecommunication system, and for which complete ownership and maintenance responsibility resides with the customer. The Company's liability is limited to interconnection in accordance with the rules and regulations outlined elsewhere in this tariff or as provided under a separate written agreement.

DATE OF PRESENTATION - The date upon which a bill or notice is mailed or delivered to the customer.

DEDICATED LINE CO - Dedicated line from central office to subscriber reference. (Not used for voice.)

DEDICATED LINE FIELD - Dedicated line from one pedestal on a route to a different pedestal on same route. (Not used for voice.)



DISCONNECT - Discontinuance of service made at the request of the customer or at the option of the Company for nonpayment of service or other valid reasons; the facilities so disconnected by the Company may be made immediately available for use by another customer.

DISCONNECT NOTICE - The written notice sent to a customer following billing, notifying the customer that service will be discontinued if charges are not satisfied by the date specified on the notice.

DISTINCTIVE RING - Subscriber line option that allows a second number to be assigned to the main number so the subscriber can distinguish the ring pattern between the two numbers (Different than class feature.).

DISTINCTIVE RING CFD BLOCK (DRCFDBLK) - This feature blocks the Distinctive Ring from being call forwarded when the PDN (Primary Directory Number) is call forwarded.

DISTINCTIVE RING CFD ONLY TO DR VOICE MAIL (DRCFDRNVM) - This feature call forwards Distinctive Ring calls to Voice Mail system only, using the Distinctive Ring number.

DISTINCTIVE RING CFD ONLY TO PDN VOICE MAIL (DRCFPDNVM) - This feature call forwards Distinctive Ring calls to Voice Mail system only, using the PDN (Primary Directory Number).

DISTINCTIVE RING CWT SUPPRESSION (DRCWTS) - This feature suppresses the CWT tone when if the Distinctive Ring # is called and the PDN (Primary Directory Number) is in use.

DISTINCTIVE RING - DR # FORWARDED (DRCFDRN) - This feature call forwards all Distinctive Ring calls using the Distinctive Ring phone number.

DROP WIRE - That portion of a circuit between the pole line or cable distributing box and the building in which the station or switchboard is located.

DUE NOTICES - See "Disconnect Notice"

EMERGENCY - A situation or condition, as determined by the Company which demands immediate attention and requires substantial change from the normal conduct of utility business, and which left unattended could seriously threaten the public safety or property.

ENTAR LINE - A line to connect an existing number to additional reference from the central office.

ENTRANCE FACILITIES - Facilities extending from the point of entrance on private property to the premises on which service is furnished.

EXCHANGE - A geographical area established for the administration of telephone service in a specified area, called the "Exchange Area", which usually embraces a city, town or village, and its environs. It may contain one or more central offices together with the associated plant, equipment, and facilities used in furnishing communication service within the area.

providing access line service and related telecommunications service, regulated and unregulated, to the public. An exchange carrier may provide interexchange service as authorized by the Commission.

EXCHANGE LINE - Any circuit connecting an exchange station with a central office.

EXCHANGE MESSAGE - A completed telephone call or telephonic communication between exchange stations in the same local service area.

EXCHANGE SERVICE - The furnishing of facilities for the telephone communication within an exchange area, in this tariff. Exchange facilities are used to establish and maintain connection between an exchange station and the other telephone plant and facilities in connection with long distance calls or extended area service calls.

EXCHANGE SYSTEM USED BY INTEREXCHANGE SERVICE (ESIS) - An unlimited local exchange service which allows users not located in the Company serving area to access the public switched network of the Company.

EXTENDED AREA SERVICE (EAS) - Telecommunications service whereby customers located in a given exchange may make calls to, and receive messages from, one or more other exchanges, or make calls to one or more other exchanges without toll charges. Where EAS is offered, the charges for monthly flat rate service usually includes an increment designed to recognize the Company's additional cost in providing such service.

EXTRA EXCHANGE LINE MILEAGE - The measurement on which charges are based for that portion of the circuit extending beyond the Base Rate Area but within the Exchange Area, which is used to furnish urban classes of service in the Suburban or Rural Area.

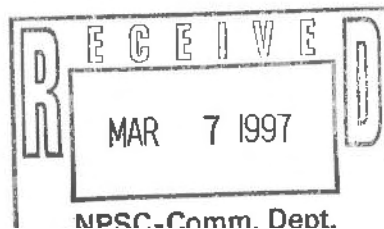
EXTRA LISTING - See "Additional Listing".

FLAT RATE SERVICE - Service furnished at a fixed monthly charge, including extended area service where applicable.

FOREIGN ATTACHMENTS - Any apparatus or equipment attached to or connected with provided equipment which is not owned or authorized by the Company for use with its service.

FIRE BAR/ALERT LINE - An optional service wired to a subscriber's line that can alert them (by a distinct ringing pattern if phone on hook or a tone on the line if phone is being used) in case of emergency notification. A line will only be wired into the alert system by approval of proper emergency and telephone company authority.

FOREIGN EXCHANGE (FX) SERVICE - Exchange Service furnished a customer from a central office located in an exchange other than that in which the customer's primary station is located, or off-premises station service furnished a customer in an exchange other than that in which the customer's primary station is located.



HELD APPLICATION - A firm but unfilled application which is not filled within thirty (30) days.

IMBEDDED EQUIPMENT - Customer Premise Equipment on Company's books as of December 31, 1982.

INDEBTED HOUSEHOLD - Two or more people living together at least one of whom is indebted to the telephone company for service previously rendered.

INITIAL SERVICE PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

INSTALLATION - Any activity required by the Company in order to initiate, rearrange, delete or otherwise provide or modify service or facilities for use by the general public.

INSTALLATION CHARGE - A non-recurring charge made under certain conditions to cover all or a portion of the cost of installation of Company equipment. The payment of an installation charge gives the customer no ownership wholly or in part to the property installed.

INTERCEPT - A means, whether automatic or manual, to permit the interception of calls to vacant levels, numbers, and codes.

INTEREXCHANGE CARRIER - A telecommunications company which provides interexchange telephone service.

INTEREXCHANGE SERVICE - The telecommunications service rendered by telephone companies between points which are not both within a local calling area as established in the tariff of an exchange carrier.

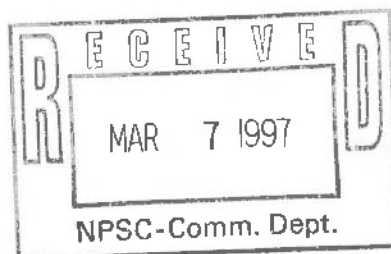
JOINT USER - An individual or concern authorized by the Company and the customer to share in the use of the customer's business telephone service.

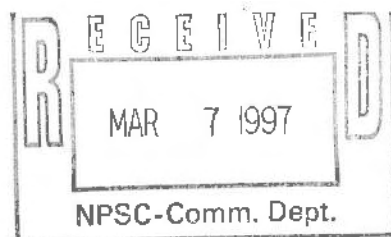
LINE EXTENSION - The outside plant required in addition to existing facilities to render telephone service, exclusive of instrumentalities.

LOCAL CHANNEL - That portion of a channel which connects a station to an interexchanging channel or a channel connecting two or more stations within an exchange area.

LOCAL EXCHANGE SERVICE - Service provided within the local exchange area for communication between customers located within that local exchange area only.

LOCAL MESSAGE - A completed communication between customer's stations located within the same Exchange Area or Local Service Area.





LOCAL PRIVATE LINE TELEPHONE SERVICE - A service furnished for the customer's own use by means of a line or channel to which are permanently connected two or more telephone stations which are not connected for exchange service.

LOCAL SERVICE AREA - The Area located within an exchange of the Company.

LODA NUMBER - The telephone number of the customer which, at the request of the customer, is not listed in the telephone directory but the information operator can tell that the customer does have a telephone number but can't give the telephone number to anyone.

LONG DISTANCE MESSAGE - See "Toll Message".

MESSAGE - A completed customer call.

MESSAGE RATE SERVICE - A service for which charges are based upon the number of originated messages placed by the customer to stations within the same local or message rate calling area.

MILEAGE CHARGE - The additional charge for exchange telephone service based upon distance measurement for service furnished outside the base rate area, off the premises of the primary station, or in connection with foreign exchange service.

MINIMUM CONTRACT PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MOBILE TELEPHONE SERVICE - A communication service provided by means of radio frequencies through a land radiotelephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

NETWORK INTERFACE - The point of connection between the customer's facilities and the exchange carrier's provided access line, which is located on the customer's premises at a place deemed necessary to insure transmission quality, station grounding coordination and which is readily accessible to the customer and the exchange carrier.

NON-LISTED NUMBER (NLST) - The telephone number of the customer which, at the request of the customer, is not listed in the telephone directory but can be obtained by contacting the information operator.

NON-PUBLISHED NUMBER (NODA) - The telephone number of the customer which, at the request of the customer, is not listed in the telephone directory of the Company and is not available to the information operator or other telephone users.

NON-RECURRING CHARGE - A one-time charge associated with certain installations, changes or transfers of services, either in lieu of or in addition to recurring monthly charges.

NORMAL WORKING CONDITIONS - Those situations which can be reasonably anticipated by the Company, planned for in advance, and handled as a part of the usual day-to-day operations, without requiring substantial deviation from standard operating practices.

NOTICE - See "Disconnect Notice"

OFF-NETWORK MTS/WATS EQUIVALENT SERVICE - A voice grade circuit between an Other Common Carrier (OCC) terminal location and a telephone company central office.

OFF-PREMISE EXTENSIONS (OPX) - Additional stations may be connected on the same circuit as the access line having the same telephone number as the access line and is located at a customer's location in a building separate from the access line location.

ONE-PARTY SERVICE - A grade of exchange service furnished by means of a central office line arranged to serve one primary station only although additional stations may be connected to the line as extensions.

OPERATOR'S SET - A head set used by an operator switchboard or console consisting of a receiver, transmitter and necessary cords.

ORIGINATING LOCATION - The geographic area served for originating interexchange telecommunications through the facilities of the exchange carrier at the originating end of the call.

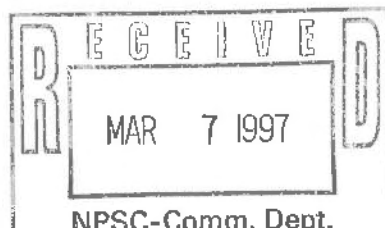
OTHER CHARGES & CREDITS - Specific charges that are listed separately that have been incurred by the customer other than local access, toll, etc. (i.e. purchase of a telephone)

OTHER COMMON CARRIER (OCC) - A class of Communications Carriers which include Specialized Common Carriers, Domestic and International Records Carriers, Domestic Satellite Carriers and Value-Added Carriers that are authorized by the FCC to provide private or off-network MTS/WATS equivalent services.

PAY TELEPHONE SERVICE - Telephone service provided to the general public in public, or semi-public places by means of a telephone coin box arrangement which requires the deposit and collection of coins prior to the initiation of a local telephone message. Public telephone service is provided in locations selected by the Company.

POINT OF DEMARCATION - The point where telephone company service is terminated and customer premise wire or equipment makes connection as determined by the telephone company.

PERMANENT DISCONNECT - Termination of service where the intent is not to reconnect the service in the foreseeable future. Facilities related to such disconnections of service become immediately available to the Company to satisfy other service requirements.



ISSUED: MARCH 1, 1997

EFFECTIVE: APRIL 1, 1997

PREMISES - The building or the adjoining portions of a building occupied and used by the customer; or all of the buildings occupied and used by the customer; or all of the buildings occupied and used by the customer as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway or property owned by another.

PRIVATE INTERCOMMUNICATING SYSTEM - An inter-communicating system installed for connection on the premises only and without connection to the Company central office. Any individual station on a private inter-communication system may be arranged to receive exchange service through the Company's central office by means of additional equipment in accordance with the filed rates for such services.

PRIVATE LINE - A circuit provided to furnish communications between two or more instrumentalities directly connected to it. Such instrumentalities do not have access to the general exchange and interexchange networks.

PRIVATE LINE DEDICATED CIRCUIT - A circuit provided to a customer which is not connected to the switching equipment of the Company and utilized only by that customer.

PRIVATE LINE TERMINAL - Each end of a private line dedicated circuit.

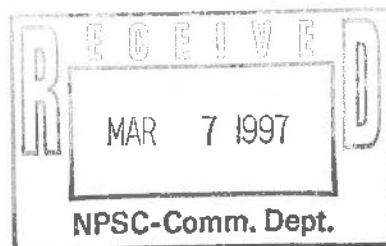
PROPRIETARY INFORMATION - Any information that is intended solely for the use of persons authorized by a company and not for general disclosure.

PUBLIC TELEPHONE - An exchange station, either attended or equipped with a coin collecting device, designed and placed for use by the public in general locations chosen, or accepted by the Company.

RESIDENCE TELEPHONE SERVICE - A Company service furnished to a home, personal quarters, or abode used only for residential or domestic purposes and from which business is not normally conducted. Residential service does not include multifamily apartments or hotels where a landlord or manager is responsible for payment to the Company.

SEMI-PUBLIC TELEPHONE SERVICE - Exchange service designed for the use of the customer and the public at locations somewhat public in character and involving a stipulated charge for each outgoing local message. A coin collecting device is provided for immediate collection of charges for each outgoing local and toll message.

SERVICE CONNECTION CHARGE - The non-refundable charge a customer is required to pay at the time of the establishment of telephone service or subsequent additions to that service.



SERVICE OFFICE - See Business Office.

SPECIAL BILL - A bill for accumulated exchange and toll service charges rendered in lieu of the requirement of a cash deposit for the re-establishment of credit before disconnection of service as provided in the tariff schedules, or a bill for accumulated exchange and toll charges rendered at such time as the amount of the unpaid charges, billed and unbilled, materially exceed the normal amount of any prepared charges or any deposits made in connection with a particular service.

STATION - Each telephone instrument location, whether main or additional, on the premises of a customer or authorized user and connected for their benefit.

SWITCH - A unit of dial switching equipment which provides interconnection between station lines or trunks.

TARIFF - The schedule of rates, tolls, rentals, charges, classifications, rules and regulations which are filed by telephone companies and approved by the Commission.

TARIFF SHEET - An individual sheet of the Company's tariff.

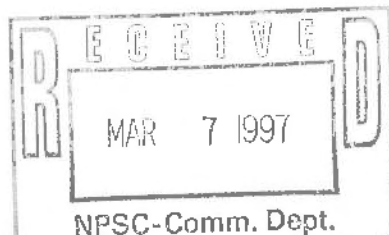
TELECOMMUNICATIONS SERVICE - The provision of facilities for the transmitting and reception of messages, impressions, pictures and signals by means of electricity, electromagnetic waves, and any other kind of energy, force variations, or impulses whether conveyed by cable, wire, radiation through space, or transmitted by means of other media within a specific area or between designated points.

TELEPHONE COMPANY - Any person, firm, partnership or corporation engaged in the business of furnishing telecommunications services to the public by the authority of and under jurisdiction of the Nebraska Public Service Commission.

TEMPORARY DISCONNECT - A short-term suspension of utility service without removal or disconnection of any customer equipment. Such disconnections may be made at the request of the customer or on the initiative of the Company in accordance with the rules and regulations of this tariff.

TEMPORARY SERVICE - The short-term or occasional service contracted for by an enterprise or organization where the duration can be determined in advance of the contemplated operations, such as construction or exploration projects with their related housing and miscellaneous camp service facilities, summer or winter resorts, amusement or sports concerns, fairs, exhibit structures or places or other enterprises of a limited duration.

TERMINATE ONLY LINE - This class of service is no longer available (offered as an option).



TERMINATION CHARGE - A special charge applied under certain conditions defined in a contract with the customer when service is terminated by the customer before the expiration of the minimum contract period. Termination charges shall be specified in the written agreement and known in advance by the customer.

TERMINAL EQUIPMENT ACCESSORIES - Devices, apparatus and their associated wiring, provided by a customer, which do not constitute a communications systems and which, when connected to the telecommunications system of the Company, are connected either electrically, acoustically or inductively.

TERMINATING LOCATION - The geographic area served for terminating interexchange telecommunications through the facilities of the exchange carrier at the terminating end of the call.

TIE LINE - A dedicated telephone circuit connecting two private branch exchange systems for the purpose of interconnecting the stations of one systems with the stations of the other.

TOLL CENTER - A telephone switching center at which the operations (manual or dial) function (message timing, switching and recording) takes place in connection with the provision of toll message service.

TOLL DENY - An option that can be added to an access line so it is restricted from placing "1+" and/or "0+". (1-800 and 0-800 calls allowed) This may be required by the Company in case of poor credit or payment history. Provision of Toll Deny does not alleviate customer responsibility for completed toll calls.

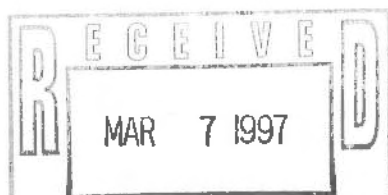
TOLL LINE - A circuit made available for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

TOLL MESSAGE - A completed telephone call or telephonic communication between an exchange station and another station not located within the same local exchange area as the calling station and for which specific charges for each such message are applicable.

TOLL SERVICE - Toll service (Long Distance Service) is that part of the total telephone service rendered by the company which is furnished between customers and different exchange areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

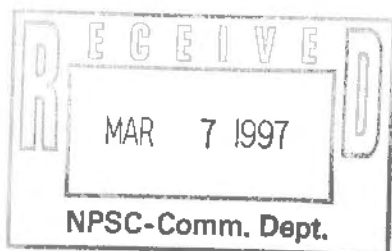
TRUNK HUNTING (DNH - DIRECTORY NUMBER HUNT) - In instances where more than one access line terminates at the customer's residence or business, trunk hunting is available. The trunks are arranged in such a way that even though the same number is dialed, the first free trunk is selected, regardless of the trunk number.

TRUNK LINE - A channel of communication from the central office to another switching systems or between a PBX, key system or similar intercommunication device at the Utility's central office.



UNDERGROUND SERVICE CONNECTION - A customer's "Drop" wire which is run underground from a pole line or an under-ground distributing cable.

USER - The user of a service regardless of the identity or location of the customer of the service.



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SECTION 2. RULES AND REGULATIONS

2.1 General

2.11 Purpose of the Company

a. The Plainview Telephone Company, Inc., hereinafter referred to as the Company, is a telephone company utility authorized and obligated to serve within the territories certificated to it by the Nebraska Public Service Commission. The Company furnishes telecommunication services as a public utility in accordance with its tariff on file with the Commission.

b. Various services and facilities which have previously been supplied by the Company as a part of its public utility obligation have been or are being phased out of public utility services pursuant to order of the Commission. This tariff relates only to the Company's continuing or future obligation to provide facilities or services. The Company may provide similar services or facilities not subject to regulation by the Commission as a matter of private contract. Any such offerings shall be subject to the provisions of private contracts rather than subject to the provisions of this tariff.

2.12 Adoption of the Tariff by the Company

The rules and regulations contained in this tariff have been adopted by the Board of Directors of the Company in compliance with its Articles of Incorporation, By-Laws and all known Federal and State laws applying to the provision of telephone service.

2.13 Inspection of Company's Tariff

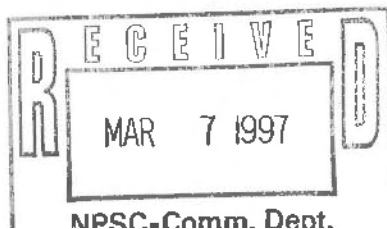
a. Copies of these rules and regulations together with rate schedules and forms for application and contract are on file for inspection at the business office of the Company during normal business hours. The Company may not refuse permission to anyone requesting to inspect its effective tariffs, nor may it require anyone to state a reason why they wish to do so prior to permitting access.

b. A copy of the credit and collection rules shall be furnished upon request to any applicant for service or to any customer undergoing disconnection proceedings.

2.14 Tariff Applicability

a. The rules, regulations and rates contained in this tariff apply to the general public located within the certificated service area of the Company and to all services rendered by the Company except as otherwise provided for in individual rate schedules or a special contract between the Company and a customer.

b. This tariff cancels and supersedes all other tariffs of the Company issued and effective prior to the effective dates shown on the individual sheets of this tariff.



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2.15 Special Services and Construction

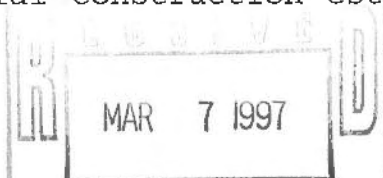
a. All rates and charges set forth in this tariff are for the provision of service, equipment, and facilities in normal locations, and under normal working conditions as defined by the Company. When special installation, construction or modification of facilities, equipment, operations or services is required or when other unusual service is performed, additional charges may apply and will be developed as such conditions require. Special charges may arise when, at the request of the customer, the Company constructs or installs facilities in order to provide service, or undergoes significant changes in operation to provide the requested service, and

1. There is no general requirement for the facility or service other than that of the customer requesting the facility or service.
2. The facilities or service are of a type other than that which the Company would normally provide.
3. The Company must purchase, construct or otherwise incur greater expense to provide the requested facilities or service that it would otherwise deem necessary in order to fulfill the initial service requirement.
4. The Company is required to expedite service at a greater expense than that which it would otherwise incur.
5. The Company constructs or provides temporary facilities or service for a period during which permanent facilities are under construction or not required. When the revenue to be derived from the service is not sufficient to warrant the Company assuming special construction or service cost or when costs are sufficient to unduly restrict the operating capital of the Company, the customer may be required to pay all or a part of such cost.

b. Special services and facilities, may be furnished pursuant to special contract for such period as may be agreed upon, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Company.

c. In the event any such special service or facility or the use made thereof interferes with the furnishing of telephone service by the Company, the Company may terminate such contract and cease to furnish such special service or facility after thirty (30) days written notice to the customer, and provided further that the Commission may terminate such contract whenever, in its opinion, public interest requires such termination.

d. Applicants who desire special services and construction normally covered by the tariff may request an estimate of the cost, time to construct and probable monthly recurring charge for the provision of such services. The company will arrange for an inspection of the property and take whatever action necessary to develop the appropriate cost estimate as soon as possible. Special construction estimates shall take into account



all pertinent information regarding the Company's plans for expansion and new construction, other service potentials, additional customers and related information.

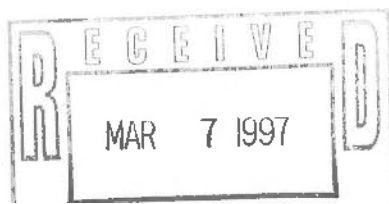
Upon completion of the estimate and approval by the company, the applicants may, at their option, do any of the following:

1. Contract with the Company to construct the required facilities in accordance with the terms and condition mutually agreed to. Such contract shall not be valid, nor binding on either party until approved by the telephone company.
2. Undertake to construct their own facilities and interconnect with the Company at a point of interconnection acceptable to both parties and in accordance with the rules and regulations governing customer owned and maintained equipment (COAM) contained elsewhere in this tariff.
3. Notify the Company that the application is being withdrawn and terminate further proceedings without incurring any liability or obligation.

2.16 Construction for Underground Connections

a. Should underground service connections be desired by customer in place of an aerial drop that is ordinarily provided, or where aerial facilities are used to provide service and subsequently such facilities are placed underground, the following regulations apply:

1. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable (including the cost of installation) less the estimated cost to the Company of installing the aerial facilities which would be required to furnish the same service.
2. The duct or ducts required in the underground conduit by the company to furnish service shall be reserved for its exclusive use.
3. Where armored cable is laid in a trench, the trench shall be constructed and backfilled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable - including the cost of installing it - less the estimated cost to the Company of installing the aerial drop which would be required to furnish the same service.
4. Cable installed in conduit or armored cable laid in a trench will be maintained and replaced at the expense of the Company. Where the conduit in which the cable is installed has been inspected in place by the Company and approved. Repairs or replacements of cable in conduit or trench made necessary by damages caused by the customer or his representatives will be made only at the customer's expense.



b. Where necessary and applicable, provisions in Section 2.15 of this tariff will apply in addition to conditions listed in (a) above.

2.2 Telephone Service

2.21 Description of the Telephone Service

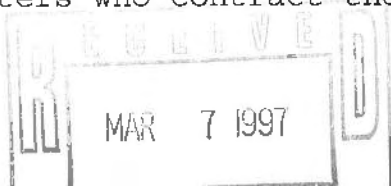
a. Local exchange and long distance telephone service is available to the general public through the facilities owned and operated by the Company in accordance with the rules and regulations of this tariff. These services consist principally of local exchange and toll telephone service for residential and business customers of the Company; interconnection to acceptable customer owned and maintained telecommunication equipment; public pay telephone service, and the provision of certain supplemental items of telephone equipment.

b. Charges for Company services offered under this tariff are covered in Section 3 and consist of non-recurring charges for installation and certain administrative expenses; monthly recurring charges for telephone services; operator charges; and charges for use of public pay station service. Long distance toll telephone charges are billed to the customer by the Company for the interexchange carriers with whom we have Billing & Collecting contracts and in accordance with the interexchange carrier's interstate tariff currently approved by FCC and the intrastate tariff on file with the Commission.

2.22 Application of Business and Residence Rates

a. Business rates apply at the following locations:

1. In offices, stores, factories, mines, and all other places of a strictly business nature.
2. In boarding houses, except as noted in Section 2.22 b.2. In offices of hotels, halls, and offices of apartment buildings; quarters occupied by clubs or lodges; public, private or parochial school or colleges, hospitals, libraries and other similar institutions, except as noted in Section 2.22 b.4.
3. At residence locations where the customer has no regular business telephone and when Directory Advertising or other forms of business advertising are used in association with such locations or numbers.
4. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
5. In any location where the listing of service at that location indicates a business, trade or profession, except as specified below.
6. At residence locations where the customer has no regular business phone and his/her principal income is derived from public sale of goods or services (as in the case of distributors of household products or carpenters who contract their services).



b. Residence rates apply only at the following locations:

1. In a location used exclusively as a private residence except as provided in 2.22 A.
2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the customer's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
3. In the place of residence of a clergyman or nurse, and in the place or residence of a physician, surgeon, or other medical practitioner, dentist or veterinarian, provided the customer does not maintain an office in the residence.

c. When it is determined that a customer with residence service should be reclassified as business service under the above provisions, the Company will change the class of service and notify the customer. In the event such customer refuses to permit the service to be classified as business service and pay applicable business rates the Company will discontinue service.

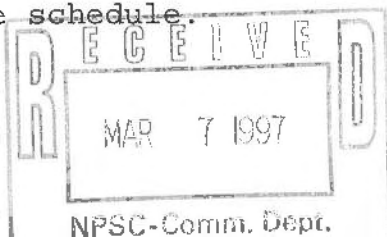
2.23 Application for Telephone Service

a. All applications for telephone service will be made in writing or verbally at the business office of the Company. Applicant shall complete a standard application form or service contract and provide his full legal name, address and legal description, if necessary, of the property to be served. These applications become contracts when accepted in writing by the Company or upon the establishment of service.

b. The applicant agrees to abide by the rules and regulations of the Company as specified in its tariff on file with the Commission. Any change in rate, rules or regulations shall act as a modification of the contract to that extent, without further notice.

c. It shall be the responsibility of the customers or their agents to provide all easements, information and assistance as may be required by the Company for the installation of their service. No service may be established until all easements have been provided without charge to the Company.

d. Except where public safety or lawful emergencies require expeditious handling, the Company will normally process all applications in chronological order. The minimum period for which service is furnished is one month except where service is provided on a temporary or occasional basis under a special written agreement. Customers taking service for less than the minimum period will be billed for a minimum monthly charge including installation and other non-recurring charges, if any as specified under the appropriate rate schedule.



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e. Requests from customers for additional service, equipment, etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. Unless otherwise specifically ordered by the Company, a move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

2.24 Initial Contract Periods

a. Except as hereinafter provided or specifically stated in this tariff, the initial (or minimum) contract period for all services shall be one month.

b. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the customers to the day the succeeding directory is first distributed to the customer.

c. Where the provision of service requires special or non-standard type of arrangements of equipment or make it necessary to construct or install additional or special facilities or equipment, the company may require that a written contract be executed between the Company and the customer providing for a minimum contract period of more than one month at the same location.

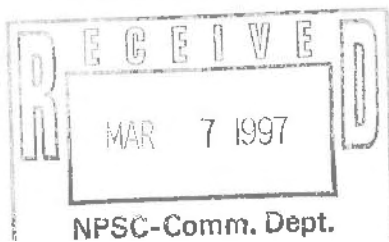
2.25 Termination of Service

a. Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Company, and upon payment of the termination charges specified hereunder, in addition to all charges due for service which has been furnished.

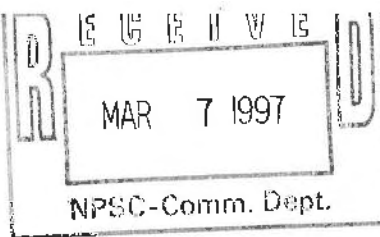
1. Where service for which the initial contract period is one month, the charges due include payments for the balance of the initial month.
2. In the case of directory listings where the listing has appeared in the directory, the charges are due through the end of the directory period.
3. Contracts for periods of longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original customer.

b. Service may be terminated after the expiration of the initial contract period, upon the Company being notified, and upon payment of all charges due to the date of termination of the service.

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2.26 Authorized Use of Company Service and Facilities by the Customer

a. Customer telephone service, as distinguished from public and semi-public telephone service, is furnished only for exclusive use by the customer, his family, employees or business associates, or persons residing in the customer's household, except as the use of the service may be extended to persons temporarily subleasing a customer's residential premises. The Company has the right to refuse to install customer service or to permit such service to remain on premises of a public or semi-public character unless the instrument is so located that it is not accessible for public use.

2.27 Use of Profane Language or Impersonation of Another

a. The Company may deny or discontinue telephone service to any person(s), firm or corporation who, over the facilities furnished by the Company, uses or permits to be used, foul, abusive, obscene, or profane language; or in a manner which could reasonably be considered frightening to others; or for impersonation of another.

b. The Company will attempt to identify nuisance calls.

2.28 Use for Unlawful Purposes

a. All service is provided subject to the condition that it will not be used for any unlawful purpose; nor may the Company operate outside the law or allow to be operated any service or facilities belonging to the customer, or the Company, which might be or could become a danger or hazard to the employees, property, or agents of the Company or the public in general. Any damages, injuries, or harm caused by the negligence of the customer shall be the responsibility of the customer and in no case may the Company be held liable.

2.29 Governmental Objections to Service

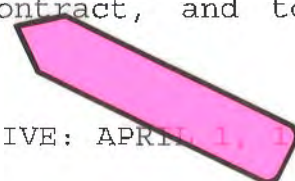
a. The Company may refuse to furnish or may discontinue telephone service to any person, firm or corporation upon written objection to the furnishing of such service made by or on behalf of any governmental law enforcement officer with authority to do so on the grounds that such service is or may be used for an illegal purpose.

2.3 Customer Billing and Credit

2.31 General Policy

a. The customer is required to pay all charges for exchange services and facilities, and for toll messages (including collect toll messages which have been accepted at the customer's telephone, if Company is responsible for collecting the same).

b. Recurring charges will be billed monthly in advance except that certain Federal government services, provided under contract, and toll



charges are billed in arrears. Non-recurring and toll charges shall be assessed at the time such service is provided and normally be billed as a part of the next regular monthly bill. Special billing may be made by the company to any customer where the total amount due the Company becomes unusually high without valid reason, or when the customer cancels service. Any special billing not paid on demand, shall be considered delinquent.

c. Bills to customers will be typed, legibly written, or machine printed, rendered regularly, and shall contain a listing of the type of service rendered, the related charges, and the total bill for such services. The Company shall provide the customer with a breakdown of local service charges upon request. Itemized toll statements of the Interexchange Carriers that the Company does billing & collecting for shall be included in each bill.

d. Taxes which are levied on the Company for direct charge to the customer, such as sales or Federal excise taxes, or applicable franchise taxes, shall be added to the customer's monthly billing.

e. If a dispute between the customer and the local exchange carrier occurs regarding any bill, prompt investigation will be made and the results given to the customer. During the investigation, disconnection of service will not occur provided the balance of the bill not in dispute is paid. If the investigation does prove the disputed billing is correct under the regulations of the Commission, and the customer still will not pay the amount due, the local exchange carrier may then disconnect service. The customer, or the local exchange carrier, may make application to the Commission for review. Their decision will be final, subject only to legal redress as the parties involved may choose to exercise. The Commission may prohibit such disconnection pending review of the dispute.

f. In conformance with the Federal Fair Credit Reporting Act, the Company will make available to applicants and customers upon demand the basis for credit, deposit, disconnect, and refusal decisions, and accept corrections in information upon which such decisions are based, if such corrections are true, correct and verified.

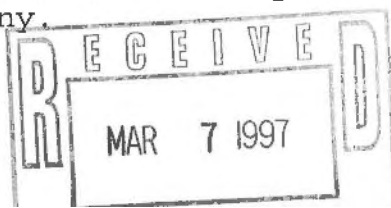
g. The Company will maintain records of past customers for a period of six months after termination. The Company shall make these records available to other utilities engaged in credit checks in accordance with Federal laws.

h. An adjustment of charges for over-billing by the Company will be made for the full amount of excess charges.

i. A charge for restoration of service will consist of the service order charge and a central office connection charge. A charge for collection at a customer's premise will consist of a Premise Visit Charge. (See Section 3.32).

2.32 Non-sufficient Fund Checks

a. Checks on banks will be accepted for payment of bills or other amounts due to the Company.



b. In the event a customer provides the company with a non-sufficient funds (NSF) check for nonpayment of service, or an other valid reason(s) after the due date for the current month's bill, they will need to make good the NSF check the same day as receipt of the NSF check. If the NSF check is received prior to the due date for the current month's bill, the customer must make good the NSF check within 72 hours of receipt of the NSF check, or service will be disconnected.

c. The responsibility of confirming that a check can be returned the second time for payment will rest with the customer. The customer will call the bank, who in turn will call the business office verifying that there are adequate funds for the returned check.

d. The premise visit charge, specified in Appendix A - Rates, will be applied when it becomes necessary to visit a customer premise to collect for a non-sufficient fund check.

e. If any customer renders three non-sufficient fund checks during a twelve (12) month period the Company shall notify the customer that subsequent payments must be made in cash, cashier's checks or money orders. After the Company receives the second non-sufficient fund check within a twelve (12) month period, the business office will notify the customer of the Company's policy regarding non-sufficient fund checks.

2.33 Establishment of Credit

a. To further public interest the Company shall administer a fair and nondiscriminatory credit policy that is easily understandable and that extends telephone service to as many applicants as possible. Such policy shall be predicted upon the credit risk of the individual as evidenced by his past experiences with telephone companies or other credit references without regard to the collective credit reputation of the area in which he lives.

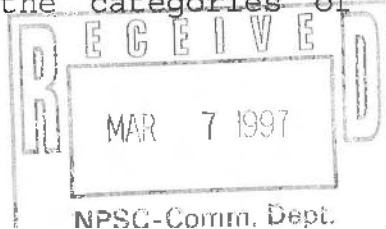
b. The Company may request a customer to make a cash deposit or to increase his deposit to establish credit:

1. The amount of deposit required shall not normally exceed the bill for two (2) month's service plus estimated toll charges for two (2) months. An increase in the deposit amount may be requested if increased usage or additional services warrants it.

c. The Company shall determine the credit standing of an applicant for service by referring to information about the applicant's prior telephone bill paying habits if he has had service before or by referring to toll charges reasonably traced to him but placed from the telephone of another if he has not had service before. Such prior telephone experience and information shall be the major factor in decision of good or bad credit and in decisions about deposit amounts. The Company may also use employment information to verify names and past addresses of service applicants.

d. Following are the categories of credit, their definitions and resultant deposits:

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1. "Good credit" shall be defined for the purpose of the rules as having been sent no disconnection notices for nonpayment in the most recent year of service. No deposit shall be required by the Company should an applicant for service exhibit good credit as herein defined;

2. "Bad credit" shall be defined as one or more disconnection notices in the most recent year of service, or an outstanding debt with either an intrastate or an out of state telephone company. The deposit for one with bad credit shall be an estimated two months' bill, such an estimate being formed from past telephone bill information, computed by multiplying the average monthly bill over the past six months times two, if the last six months' bills are available.

e. If an applicant claims no past service and if the Company uncovers no information to dispute this claim, the Company may require a deposit and/or put restrictions/limits on any service provided. In lieu of a deposit, the Company may accept an advance payment or a guarantor.

f. The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of the Company provided for the discontinuance of service for nonpayment of any sums due the Company for services rendered.

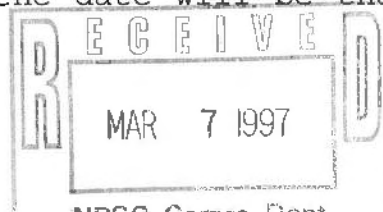
g. Payment of special bills may be required in lieu of deposit. Further, early disconnection after early billing shall also be legitimate when an applicant from whom a deposit has not been required fails to pay in his shorter time. However, such special treatment shall only apply to those from whom a company may, in accordance with these rules, require a deposit, and such treatment shall end when an applicant or customer establishes credit that would under Public Service Commission guidelines result in the return of a deposit.

h. The Company shall pay interest on a deposit at the rate of 7% percent per annum. Interest shall accrue following acceptance of the deposit. The Company shall automatically refund the deposit and accrued interest after the customer has effected prompt payment of bills for a period of one year. The Company shall not be required to pay interest on a deposit for the period following ninety days after disconnection of service, if during such period the Company has made a reasonable effort to refund the deposit. Thereafter, an unclaimed deposit, plus accrued interest, shall be credited to an appropriate account.

i. New and existing residential customers may be allowed to pay deposits or requests for increases in existing deposits in installments over a period of at least three (3) months.

j. For purposes of establishing a refund date when deposits are paid in an installment plan, the date will be the day of receipt of the final installment.

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k. After disconnection of service and receipt of the final payment, the Company will promptly and automatically refund the customer's deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills for service furnished by the Company. A transfer of service from one premise to another within the service area of the utility shall not be deemed a disconnection within the meaning of these rules, and shall not necessitate the requirement of a payment of a second deposit, unless a final bill has been issued at the first address.

l. When the customer has promptly paid bills for service for twelve consecutive billings without having service disconnected for nonpayment of the bill and without having any occasions in which a bill was not paid within the period prescribed by the reasonable regulations of the Company and when the customer was not delinquent in the payment of his bills, the Company will promptly and automatically refund the deposit plus accrued interest. At the Company's option, the form of cash or credit to a customer's bill will be given.

m. The Company will keep a record of each cash deposit until the deposit is refunded. The record will show:

1. The name and current billing address of each depositor.
2. The amount and date of the deposit.
3. Each transaction concerning the deposit.

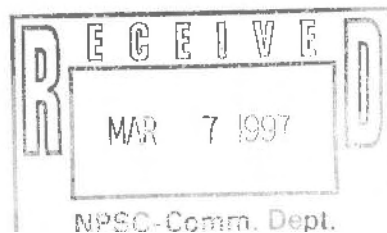
n. The Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company.

2.34 Change of Occupancy (Change of Existing Service)

a. When a change of occupancy or legal responsibility takes place on any premise served by the Company, notice shall be given in writing or verbally within a reasonable time prior to such change. The outgoing customer is responsible for all service charges, including toll until such notice has been properly transmitted and received by the Company. No service under this section shall be provided for the incoming customer until all his prior indebtedness has been resolved to the satisfaction of the Company.

b. In the event a home or business changes ownership during the period and a special contract or unpaid construction charges remain, the old owner must arrange to satisfy the old agreement with the Company or make arrangements satisfactory to the Company for a new owner to assume the obligation for the balance of the application.

c. The Company is not responsible for errors, delay or expense resulting from procedures other than those defined in this tariff.



2.35 Cancellation of Service at Customer Request

a. All cancellation requests made to the Company by the customer shall be made at least five business days in advance.

b. When cancellation occurs prior to the start of installation or service by the Company, no charges will apply.

c. When installation of facilities has been initiated or service established and provided prior to cancellation a charge equal to the minimum period of service, including installation charges, if any, and the full amount of any termination charges may be applicable.

d. Installation of facilities for a customer is considered to have started when the Company has incurred any expense in the connection therewith, or the preparation thereof, which it would not have otherwise incurred, provided the customer had advised the Company to proceed with such installation.

2.36 Other Applicable Taxes

a. In addition to provisions in Section 2.31(d), any other forms of tax, fees or surcharges imposed upon the Company by any taxing authority shall be charged on a proportionate basis to all customers receiving service within the jurisdiction of such taxing authority. Such taxes, including franchise, occupation, license and similar tax shall be, in all cases, charged in addition to the regular telephone service charges.

b. All such taxes so imposed on the Company shall be billed periodically to each customer within the taxing authority's jurisdiction.

c. The pro rata tax applicable to each customer will appear on the regular customer statement identified as such.

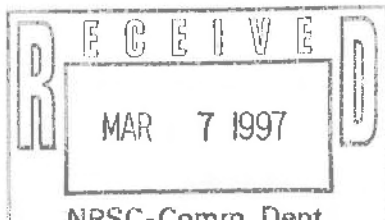
2.4 Responsibilities and Obligations of Company

2.41 General

a. The Company's obligation to furnish exchange and toll telephone service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for such facilities.

b. The Company shall make its services available to applicants, without discrimination and in accordance with applicable Federal, State and local laws and its tariffs, as a regulated public Company under the jurisdiction of the Commission.

c. The tariffs and rate schedules of the Company govern and fix the outgoing service of a customer and in no manner guarantee to him the same incoming service. All incoming service of a customer depends upon and is limited by the right of a calling customer to such service.



d. The Company shall not be responsible for the customer's conformance to any applicable laws, regulations or ordinances, or for any harm caused by the customer's neglect.

2.42 Ownership, Maintenance, and Use of Equipment

a. All equipment and facilities furnished by the Company on the premises of a customer are the property of the Company. The Company's agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the company's facilities or for the purpose of making collections, or upon termination of the service, for the purpose of removing such facilities.

b. The Company shall maintain all facilities which it furnishes to the customer. Facilities no longer meeting acceptable standards will be repaired or replaced without charge to the customer, provided easement and rights-of-way, as required, have been furnished to the Company.

c. If installation and maintenance of service is requested at locations which are dangerous to the Company's employees, or to the public, the Company may refuse to provide such service. If such service is furnished, the Company may require the customer to install and maintain such service and may also require the customer to indemnify and hold the Company harmless from any claims, loss or damage from such facilities.

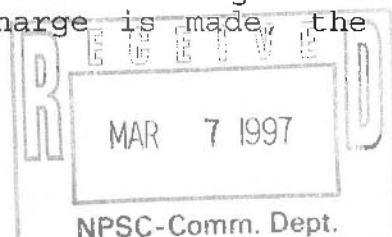
2.43 Telephone Directories

a. Telephone directories, containing an alphabetical listing of all customers and classified advertisements, are issued annually without charge by the Company as it deems necessary for the efficient use of Telecommunications Service, with a minimum of one directory per access line. Other directories will be furnished at the discretion of the Company.

b. The customer assumes all legal responsibility in regard to the authenticity of the name listed on the application form and ultimately in the directory.

c. The company, except as provided herein, shall not be liable for damage claimed on account of errors in or omissions from its directories, nor for the result of the publication of such errors in the directory, nor will the Company be a party to controversies arising between customers or others as a result of listings published in its directories. Claims for damages due to errors or omissions in directory listings will be limited to pro rata reduction of the charge for the affected directory service. The maximum reduction is not to exceed the full amount of the directory charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

d. In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Company's liability shall be



limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

2.44 Telephone Numbers

The customer has no property right in the telephone number or any right to continuance of service through any particular central office, and the Company may change the telephone number or the central office designation, or both, of a customer whenever it deems advisable in the conduct of its business.

2.45 Use of Connecting Company Lines

Facilities of other companies may be used in establishing connections to points not reached by this Company's lines. In establishing connections with the facilities or other companies, the Company does not assume any liability for any action of the connecting company.

2.46 Defacement of Premises

The Company shall exercise care in all work done on a customer's premises. No liability shall attach to the Company by reason of any defacement or damage to the customer's premises resulting from the existence of the Company's facilities, or by the installation or removal thereof, unless such defacement or damage is the result of the negligence of the Company, or its employees.

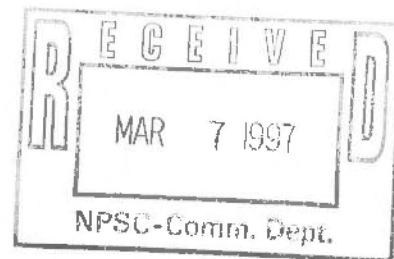
2.47 Service Interruption

a. In the event of a service interruption, restoration of service, to the extent practical, will be made in the following sequence:

1. Emergency Services to Medical, Fire Law Enforcement, Highway Maintenance, Civil Defense and other utilities.
2. Town Business.
3. Rural Business.
4. Rural Residence.
5. Town Residence.
6. Paystations.
7. All other facilities not affecting main station service.

b. If necessary to maintain working Central Office Equipment in event of an emergency, service will be disconnected in the reverse of the above restoration sequence.

c. The Company does not guarantee uninterrupted service. In the event the customer's service is interrupted and service outages are properly reported by the customer and for which the customer is not at fault, nor



negligent, an adjustment to the regular monthly service charge is allowed as follows: No allowance is given for a service outage whose duration is less than twenty-four (24) hours after receipt of the outage notice from the customer. For outages greater than twenty-four (24) hours, an allowance equal to 1/30th of the regular monthly recurring charges shall be made for each 24 hours the service remains unusable; except that the total allowance may not exceed the regular monthly recurring charges for service.

d. Customers eligible for a refund shall notify the Company, specifying the outage period, date and time of restoration. The Company will, upon verification, make appropriate adjustments in its next regular billing. No other liability shall in any case attach to the Company due to interruptions of service.

2.48 Protection of Company Facilities

2.481 General

All facilities of the Company including telephone number and directories, provided and necessary for service to the customer are the property of the Company, and may be removed or changed by it any time if there is a requirement to do so; or upon the termination of an agreement for its maintenance; or discontinuance of service. The customer has no proprietary right to telephone numbers and the Company may alter or change telephone numbers and other designations which, in its sole discretion, may be required to meet service demands. The customer is responsible for the safekeeping of all property of the Company on its premises and shall take all reasonable precaution against unlawful interference with such facilities. The customer shall be responsible for any damages to the Company property caused by or permitted directly or indirectly by the customer or its agent.

2.482 Tampering with Facilities

The Company may deny telephone service to any person(s) whose telephone facilities owned by the Company shows evidence of tampering, or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges for the service rendered.

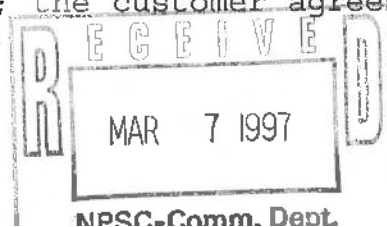
2.483 Unauthorized Attachments

Unauthorized attachments to facilities provided to the customer may be removed by the Company without notice. Where it can be reasonably determined that the customer intended to defraud or avoid payment to the Company, complete service may be revoked and the customer may be held liable for back charges for services and installation of the unauthorized attachment, as though the Company had installed the service.

2.484 Alterations

The customer agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him necessitate changes in the Company's facilities; the customer agrees to pay the Company's current charges for such changes.

ISSUED: MARCH 1, 1997



EFFECTIVE: APRIL 1, 1997

payments may still be obligated to pay the company if the Company is unable to recover all or part of such sums taken by unauthorized persons.

c. The customer may not damage, tamper with or attempt to repair any company-owned facilities on his premises, or apparatus connected to such without written consent of the Company. In the event there are available evidences that a customer manipulates or tampers with any service or Company-owned facilities, the Company shall have the right to immediately discontinue service without notice. Damages arising or associated with such actions shall be the liability of the customer.

d. The customer is responsible for damages to the facilities of the Company caused by negligent or willful acts of the customer or his authorized agents and users, including the reimbursement of the Company for any losses through theft, fire, or vandalism occurring as a result of such negligence.

e. In no case is the Company required to work in an unsafe or hazardous condition, or to place in jeopardy or possible harm its personnel or facilities.

f. The customer is responsible for all installation, operation, maintenance and compliance to all laws, rules and regulations for equipment and facilities provided by the customer for interconnection with the Company's facilities in accordance with the rules governing customer owned and maintained equipment (COAM) (See Section 2.6). Any damage or harm caused by customer actions or failure to act on the customer side of the point of interconnection shall in no way be a liability of the Company.

2.52 Access to Customer Premises

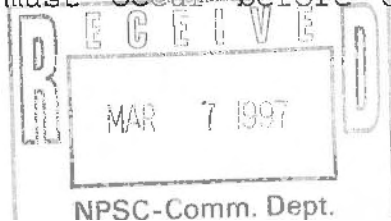
a. A properly identified employee of the Company shall have access to the premises of a customer at all reasonable times for the purpose of conducting business.

b. If after a reasonable effort and proper notice on the part of the Company, access cannot be gained to the premises, the Company may discontinue service if there is a requirement to do so until such access can be gained.

2.53 Disconnection of Service by the Company

a. The Company will not make indiscriminate disconnections without careful investigation of circumstances leading to disconnections.

b. The Company has the discretion to disconnect services because of nonpayment of past due bills. Bills are due upon receipt, delinquent on the 10th, and will be disconnected after 1 PM on the 20th. This time period may be shortened or waived in cases of fraud or illegal use or when it is clearly indicated that the customer is preparing to leave. Any service left disconnected for 15 days requires a new application and all charges associated with a new application will apply. The following is a list of conditions all of which must occur before one may be disconnected for nonpayment of bill:



1. The customer has received written notice of the Company's intention to disconnect, which notice has been either mailed or delivered at either the address to which bills are customarily sent or at the address where the service is provided. In some cases, such as abandonment, notice may not be possible, but the Company will make every reasonable effort to comply with this section;

2. The customer, especially if he or she claims inability to pay under extenuating circumstances, has been unwilling to enter into a reasonable agreement before the 20th with the Company to begin liquidating his debt;

c. The Company may, after reasonable notice, discontinue service to any customer not abiding by nor adhering to the rules and regulations of this tariff and specifically if any of the following conditions exists:

1. If the Company's facilities are damaged, tampered with or repaired by customer.

2. Access to customer property necessary to provide service is denied to the Company.

3. Use of service or Company owned facilities in an unlawful manner.

4. Use of COAM equipment by the customer which does not meet Company standards, or is likely to cause an unsafe or hazardous condition as defined by the Company.

5. Violation of environmental or Company's rules mentioned in Section 2.53 (b).

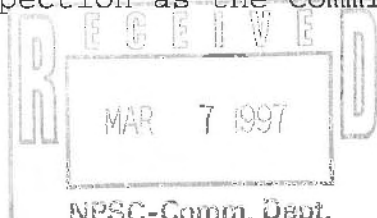
6. Failure to keep an agreement to liquidate a continuing debt as described in Section 2.53 (b).

7. Failure to pay an increased deposit as described in Section 2.33 (b).

d. Whenever possible, service shall not be disconnected on any Saturday, Sunday or legal holiday, or at any time when the Company's business offices are not open to the public.

e. In the case of any customer who has mounted an extraordinarily high telephone bill for which his deposit would not furnish security as required by Section 2.33(b) of these rules, the Company may disconnect service before the regular payment period after giving the customer due notice and an opportunity to provide proper payment of the bill.

f. A record of all service disconnections which continue to have bad credit with the Company made under the provisions of Section 2.33 (g) shall be kept by the Company for a period of not less than six months, and shall be made available for inspection as the Commission shall prescribe.



g. The Company will not disconnect service to any customer solely upon the incidence of any of the following events:

1. Customer's failure to pay for a different class of Company service received at a different location.

h. Restoration of service charge will consist of the service order charge, programming charge, and central office connection charge, in addition to a reasonable charge for processing and mailing of disconnect notice.

2.6 Customer Owned and Maintained Equipment (COAM).

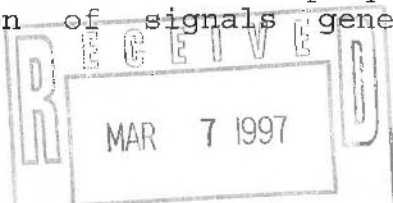
2.61 General Policy

a. Customer provided terminal equipment and customer provided communication systems may be connected with the facilities furnished by the Company for telephone services as provided in these conditions and as set forth in the FCC registration program contained in Part 68, Chapter 1, Title 47 of the Code of Federal Regulations. Where telephone service is used in connection with customer provided terminal equipment or communication systems, the operating characteristics of such equipment or systems shall be such as to:

1. Not interfere with any service offerings by the Company.
2. Not endanger the safety of Company employees or the general public.
3. Not damage, require change in or alteration of equipment or other facilities of the Company.
4. Not interfere with the proper function of the Company's equipment or facilities.
5. Not impair the operation of the telephone network or otherwise injure the public in its use of the Company's services.

b. Upon notice from the Company that the customer provided equipment or system is causing or is likely to cause a hazard or interference, the customer shall make such changes as shall be necessary to remove or prevent such hazard or interference. The customer shall be responsible for the payment of all Company charges for visits by the Company to the customer's premises where a service difficulty or trouble report results from customer provided equipment or facilities.

c. The Company shall not be responsible for the installation, operation or maintenance of any customer provided equipment or systems. Telephone service is not represented as adapted to the use of such equipment or systems. Where such equipment or systems are connected to Company facilities, the responsibility of the Company shall be limited to the furnishing, operation and maintenance of such facilities in a manner suitable for telephone service. The Company shall not be responsible for the through transmission of signals generated by customer provided



equipment or systems, or the quality or defects in such transmission, or the reception of signals by customer provided equipment or systems.

d. The Company shall not be responsible to the customer if changes in these conditions or in any of the facilities, operations or procedures of the Company render any customer provided equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance.

e. Where any customer provided equipment or systems is used with telephone service in violation of any of these conditions, the Company will take such immediate action as necessary for the protection of the network and will properly notify the customer, in writing, of the violation. The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Company within two (2) days following the receipt of written notice from the Company that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

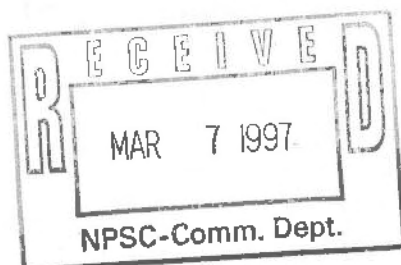
2.62 Trouble Reports from Customers with COAM Equipment

The customer with COAM equipment interfacing with the facilities of the Company is responsible to determine the COAM equipment is operating properly prior to reporting any trouble to the Company. The Company is not obligated to make any tests of its facilities until the customer has completed testing the COAM facilities and determined the trouble to be in the Company's equipment. If the Company finds upon testing that the trouble was in the COAM equipment and not the Company's equipment, a charge based on the current fully loaded labor rates will be assessed to the customer for time and equipment utilized by the Company to make any required tests.

2.7 Filing and Disposition of Customer Complaints

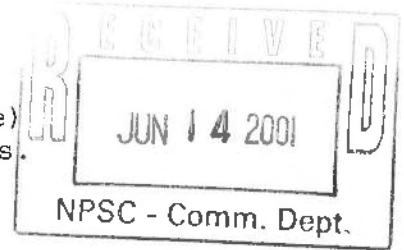
2.71 Informal Complaints

Informal complaints against the Company shall be made first directly to the Company. If the complainant is not satisfied with the disposition of the complaint, the Company is required by law to inform the customer or authorized representative of his right to appeal to the Commission. The Company is required by law to assist any customer and to give notice and instruction on how to process all complaints.



(d) Vacation Rate Charges

(1) "Vacation Rate - Removal" Charge - - - \$ 8.00
 (\$5.00 Service Order Charge, \$3.00 Programming Charge)
 For removing a customer's account from vacation rates.



(e) Credit Card Only Accounts

(1) "Credit Card Only - New Install" Charge - - - \$ 5.00
 (\$5.00 Service Order Charge)
 For setting up an account for a customer to be used for billing calling card calls only.

(f) Toll Billing Exception Activation Charges

(1) "Toll Billing Exception - New Install or Removal" Charge - \$5.00
 (\$5.00 Service Order Charge)
 For adding or removing toll billing exceptions on customer accounts.

(g) PIC (Pre-subscribed carrier) Changes

(1) "InterLATA Only PIC Change" Charges - - - \$13.00
 (\$5.00 Service Order Charge, \$5.00 NECA PIC Charge, \$3.00 Programming Charge)
 For changing a customer's Pre-subscribed InterLATA Carrier.

(2) "IntraLATA Only PIC Change" Charges - - - \$13.00
 (\$5.00 Service Order Charge, \$5.00 IntraLATA Only PIC Change Charge, \$3.00 Programming Charge)
 For changing a customer's Pre-subscribed IntraLATA Carrier.

(3) "InterLATA and IntraLATA PIC Change" Charges - - - \$13.00
 (\$5.00 Service Order Charge, \$5.00 NECA PIC Charge, \$3.00 Programming Charge)
 For changing a customer's Pre-subscribed Interlata and IntraLATA Carrier.

(h) Premise Visit Charges

(1) "Premise Visit Trip" Charge - - - \$5.00 plus \$1.00/mile (one way)
 Applies whenever a customer's request for service requires a premise visit.

(i) Plant Construction/Repair

(1) "Plant Construction/Repair" Charge (Service Drop)
 Labor \$45.00/hour/man (1 hour minimum)
 Buried 1 pr cable \$.25/foot plus subcontractor and/or misc costs
 Buried 2 pr cable \$.45/foot plus subcontractor and/or misc costs
 Buried 3 pr cable \$.80/foot plus subcontractor and/or misc costs
 Buried 6 pr cable \$ 1.00/foot plus subcontractor and/or misc costs
 Vibrating Cable \$.25/foot

3.2 LOCAL EXCHANGE TELEPHONE SERVICE

These rates apply to all customers of the Company. This rate only covers the provision of network access to a local customer location. The rate quoted in this Tariff for local exchange service entitles the customer to local calls (without toll charge) to all local stations connected to a central office of the exchange.

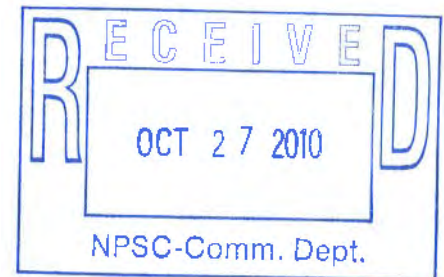
3.21 ACCESS LINE RATES

These rates apply to all customers of all exchanges of the Company, per access line:

Residential Access Line	\$19.95
Business Access Line	\$27.50
Coin Phone Access Line	\$27.50
Auto Hotline Access Line	\$20.00

3.22 VACATION RATES

A customer may request that vacation rates be applied to their account. An account with vacation rates applied will be billed 50% of their applicable monthly charges. All originating calls are suspended while an account has vacation rates applied.



PLAINVIEW TELEPHONE COMPANY, INC.

3.3 SERVICE CONNECTION CHARGES

3.31 General

(a) The term "Service Connection Charges" is used to define the non-refundable charge made for the establishment of a class of telephone service or subsequent changes to that service.

(b) Service Connection Charges will apply to a move of a customer's service from one premise to another.

(c) Service Connection Charges are in addition to any other scheduled rates and charges normally applying under the tariffs. They apply in addition to and not in lieu of Mileage Charges, Installation Charges, or Construction Charges made because of unusual costs in establishing service.

(d) Service Connection Charges may be payable at the time application is made for the particular service or facility, and prior to the establishment of service, or upon presentation of a bill. Service may be established in advance of payment in the case of Service Connection Charges for additions to the service of existing customers and in the case of any service for Departments, Administrations, and agencies of the Federal, State, County, Township or Municipal Governments. Any cancellation of ordered service by the customer prior to the completion of the actual installation work shall result in a credit of any service connection charge advance payment.

3.32 Rates

Service charges to connect, move, or change telephone service are made separately according to components of work required. Component charges specified hereunder apply to standard installation. All installations requiring extraordinary construction or cost will be charged on actual cost basis.

Non-recurring Charge

(a) Service Order Charges

(1) "Service Order - New Install" Charge - - - \$20.00

For work associated with receiving, recording and processing information necessary to execute a customer's request for initial establishment of telephone service. (Central office charge and program charge also normally applies.)

(2) "Service Order - Change of Service" Charge - - - \$ 7.00

For additions, moves, or changes to existing service. This also applies to additions, moves, or deletions to ENTAR lines. ("Central Office - Change of Service, or Programming" Charge may apply.)

(3) "Service Order - Subscriber Change" Charge - - - \$18.00

Applies when another party assumes responsibility for charges without a service or billing interruption (No central office service required.)

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PLAINVIEW TELEPHONE COMPANY, INC.

(b) Central Office Charges

(1) "Central Office - New Install" Charge - - - - - \$20.00
For service performed in the Central Office for connection of a new service

(2) "Central Office - Change of Service" Charge - - - \$10.00
For relocating existing service; adding, changing, or deleting "ENTAR" line; or other service change requiring central office work resulting from a customer's request

(3) "Central Office - Programming" Charge - - - \$ 4.00
For changes to an access line requiring any programming of the central office switch

(c) Hospital Patient Line Charges

(1) "Hospital Patient Line - New Install" Charge - - - \$17.00
(\$7.00 Service Order Charge, \$10.00 Central Office Charge)
For phone service installed in patient rooms at the hospital; other charges may apply if premise visit is required

(d) Vacation Rate Charges

(1) "Vacation Rate - Removal" Charge - - - \$11.00
(\$7.00 Service Order Charge, \$4.00 Programming Charge)
For removing a customer's account from vacation rates

(e) Credit Card Only Accounts

(1) "Credit Card Only - New Install" Charge - - - \$ 7.00
(\$7.00 Service Order Charge)
For setting up an account for a customer to be used for billing calling card calls only.

(f) Toll Billing Exception Activation Charges

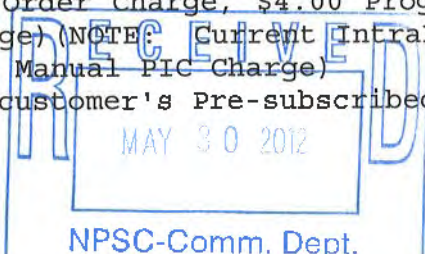
(1) "Toll Billing Exception - New Install or Removal" Charge - \$ 7.00
(\$7.00 Service Order Charge)
For adding or removing toll billing exceptions on customer accounts

(g) PIC (Pre-subscribed carrier) Changes

(1) "InterLATA Only PIC Change" Charges - - - \$11.00 + Current NECA Manual PIC Charge
(\$7.00 Service Order Charge, \$4.00 Programming Charge, Current NECA Manual PIC Charge)
For changing a customer's Pre-subscribed InterLATA Carrier

(2) "IntraLATA Only PIC Change" Charges - - - \$11.00 + Current IntraLATA PIC Change Charge
(\$7.00 Service Order Charge, \$4.00 Programming Charge, Current IntraLATA PIC Change Charge) (NOTE: Current IntraLATA PIC Change Charge is the same as Current NECA Manual PIC Charge)
For changing a customer's Pre-subscribed IntraLATA Carrier

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PLAINVIEW TELEPHONE COMPANY, INC.

(3) "InterLATA and IntraLATA PIC Change" Charges - - - \$11.00 + half of Current NECA Manual PIC Charge + half of Current IntraLATA PIC Change Charge

(\$7.00 Service Order Charge, \$4.00 Programming Charge, half of Current NECA Manual PIC Charge, half of Current IntraLATA PIC Change Charge) (NOTE: Current IntraLATA PIC Change Charge is the same rate as Current NECA Manual PIC Charge)

For changing a customer's Pre-subscribed Interlata and IntraLATA Carrier

(h) Premise Visit Charges

(1) "Premise Visit Trip" Charge - - - \$10.00 plus \$1.25/mile (one way) (I)
Applies whenever a customer's request for service requires a premise visit

(i) Plant Construction/Repair

(1) "Plant Construction/Repair" Charge (Service Drop)

Labor	\$75.00/hour/man (1 hour minimum)	(I)
Buried 1 pr cable	\$.25/foot plus subcontractor and/or misc. costs	
Buried 2 pr cable	\$.45/foot plus subcontractor and/or misc. costs	
Buried 3 pr cable	\$.80/foot plus subcontractor and/or misc. costs	
Buried 6 pr cable	\$ 1.00/foot plus subcontractor and/or misc. costs	
Buried 2 fiber service drop	\$5.00/foot (labor and material) plus any subcontractor costs or needed special construction cost	(N)
Buried 6 fiber service drop	\$5.50/foot (labor and material) plus any subcontractor costs or needed special construction cost	(N)
Vibrating Cable	\$.35/foot	(I)
Trenching	\$ 3.50/foot	(I)

The placement of an underground service drop wire, to business or residence, where previous service has not been established or repair of damaged telephone company property (Other New Construction charges may apply - See Section 2.15 Special Service & Construction)

(j) Restoration of Service

(1) "Restoration of Service" Charge - - - \$20.00

Where service has been discontinued for nonpayment of any charges due or for failure of the customer to establish credit in accordance with regulation, the charges apply for reconnecting one access line being provided a customer at one location.

3.33 SERVICE CONNECTION CHARGES DO NOT APPLY:

(a) "Public Pay Stations" established for the use of the general public (but not including Coin-Box Service at locations which are classed as Semi-Public.)

(b) Work to move or change a customer's telephone service if required and initiated by the company.

(c) Service changed from a residence to a business classification, without change in the identity of the customer or directory listing.

(d) Incomplete or cancelled orders.

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RECEIVED
MAY 30 2012

EFFECTIVE: JULY 1, 2012

NPSC-Comm. Dept.

PLAINVIEW TELEPHONE COMPANY, INC.

3.4 NEBRASKA TELEPHONE ASSISTANCE PROGRAM

3.41 LIFELINE

(a) Lifeline is a retail local service offering for which qualifying low-income consumers pay reduced monthly charges. It is part of a national program designed to promote universal service for low-income households.

(b) Lifeline services include:

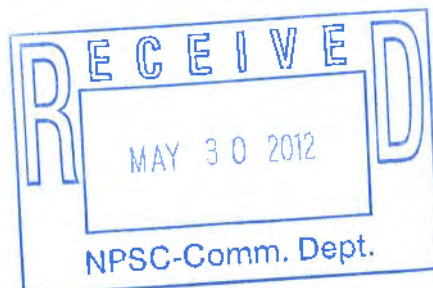
- 1) voice grade access to the public switched network
- 2) local usage
- 3) dual tone multifrequency signaling or its functional equivalent
- 4) single-party service or its functional equivalent
- 5) access to emergency services
- 6) access to operator services
- 7) access to interexchange service
- 8) access to directory assistance
- 9) toll limitation or toll deny services

(c) Lifeline monthly service reductions include a flat-rate support amount of \$9.25.

(d) Toll limitation service, in the form of toll blocking, is offered to qualifying consumers at no charge.

(e) No toll deposit will be collected in order to initiate Lifeline service, if the qualifying low-income consumer voluntarily elects toll blocking. If the qualifying low-income consumer does not voluntarily elect toll blocking, a toll deposit may apply. (A local service deposit may apply depending on credit history.)

(f) A Lifeline customer's local service will not be disconnected for non-payment of toll charges; however, a Lifeline customer's toll service may be disconnected for non-payment of toll charges.



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PLAINVIEW TELEPHONE COMPANY, INC.

3.9 TELECOMM RELAY SURCHARGE

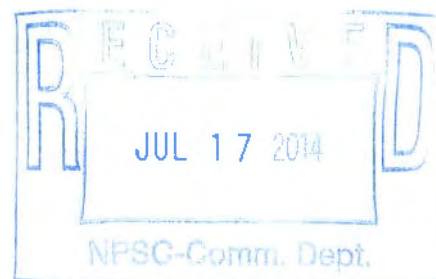
3.91 General

The Nebraska Telecommunications Relay System provides for the full and simultaneous communication between hearing-impaired or speech-impaired persons using specialized telecommunications equipment, and other persons using conventional telephone equipment.

3.92 Rates

Nebraska statutes require each telephone company in Nebraska to collect from each of the telephone subscribers a surcharge not to exceed twenty cents (.20) per month on each telephone access line in Nebraska, including cellular telephone service. The surcharge shall only be collected on the first one hundred (100) telephone access lines per subscriber. The companies shall add the surcharge to each subscriber's telephone bill.

The surcharge is referred to as "Telecomm Relay Surcharge" on a customer's bill. The surcharge is billed at a rate of \$.02.



(b) Persons with whom arrangements are made by the Company for the installation of public telephones are considered as agents of the Company in serving the public.

(c) Public telephones are installed upon the agent signing established forms of application, without specific term, terminable by either an agent or the Company upon written notice.

(d) No listings in the directory or additional telephone sets are allowed in connection with public telephone service.

3.52 Rates

The Local Call rate for Public Payphone shall be \$.25 (25 cents).

No charges are applied to connection with the Company's toll operator, information clerk, repair clerk, business office or any of its duly authorized officials.

3.6 SEMI-PUBLIC TELEPHONE SERVICE AND CUSTOMER OWNED PAY TELEPHONES

3.61 General

(a) Semi-public telephone service is exchange service installed primarily for use by the customer but is so located that others will have access.

(b) Semi-public telephone service is designed to meet telephone service requirements at the following types of locations:

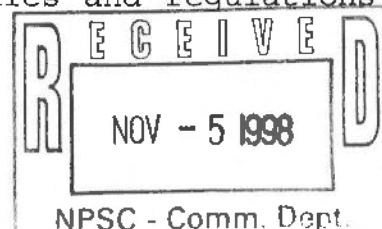
(1) At locations where the demand for service is for a combination of transient and customer usage.

(2) At locations where, in the opinion of the Company, the installation of a public telephone is not warranted, but where there is an appreciable demand for service on the part of transients.

(3) At locations where there is a collective use of the service relatively stable body of guests, members, employees, or occupants.

(c) The Company does not undertake to provide booths for housing semi-public telephones but the customer may at his option provide at his own cost suitable booths, shelves or cubicles for such purposes.

(d) Customers to semi-public telephone service are entitled to regular listings in the Company's official directory and may advertise such numbers for incoming calls and business purposes subject to rules and regulations otherwise specified in this tariff.



(e) Customer-provided semi-public telephones must be in compliance with Section 002.14 of the Nebraska Public Service Commission's Rules and Regulations.

3.62 Rates

(a) Coin Line, Semi Post Pay Coin Supervision - - - - \$2.50

(1) Dial tone is provided and dialing may proceed before depositing coins. The coins must be deposited before the connection to the called party is completed.

(2) This service is provided in addition to "Coin Phone Access Service" only and provides for coin supervision on a "semi-post pay coin phone" basis.

3.7 OPERATOR SERVICE CHARGES

3.71 General

(a) Local Credit Card Calls - Customer Dialed "0+" calls which are completed by the caller (caller enters own credit card number) or completed by the operator (operator enters credit card number) that will be billed to the caller's credit card instead of the telephone originating the call.

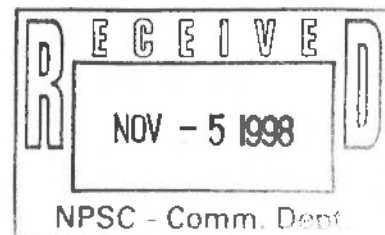
(b) Local Operator Station Calls - Customer dialed "0-" calls where the operator completes the call and arranges billing. Can be billed to the originating telephone number, credit card, collect, or to a third number. Includes operator placed calls to Directory Assistance.

NOTE: Operator Station Calls also include 0+ calls when the customer is placing a collect or billed to a third number call.

(c) Local Person To Person Calls - Customer dialed "0-" or "0+" calls where the operator completes the call to a designated person or extension. Can be billed to the originating telephone number, credit card, collect, or to a third number.

(d) Local and Intralata Busy Line Verify - Customer requested operator assistance in determining if a called line is actually busy or out of service.

(e) Local and Intralata Busy Line Interrupt - Calls wherein the customer requests the operator to interrupt conversation on a busy line and give a message to the person whose line is interrupted.



(f) Other Assistance - There is no charge for calls to the operator for trouble reporting, application of dial rate to calls made in place of direct dialed that encountered trouble or were cut off, application of credit for calls that were cut off, or emergency local calls for police, fire, ambulance, etc.

3.72 Rates

(a) Local Operator Station Call	\$1.80
(b) Local Person to Person Call	\$4.25
(c) Local and Intrastate Busy Line Verify	\$2.50
(d) Local and Intrastate Busy Line Interrupt	\$3.50

3.8 LOCAL DIRECTORY ASSISTANCE SERVICE

3.81 General

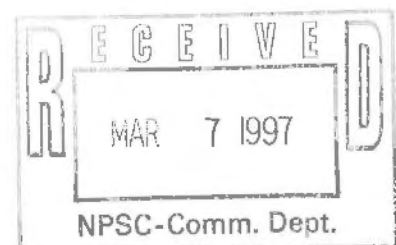
(a) Directory Assistance service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer within Nebraska or within any adjacent local calling area covered by tariffs on file with the Nebraska Public Service Commission. Such charges also apply to customers within such adjacent local calling area who request numbers of other customers within such local calling areas or within their state of residence when a directory assistance charging plan is in effect in that state.

(b) Rates specified in subparagraph B are not applicable to:

(1) Calls placed from public and semi-public telephones.

(2) Calls placed from residence telephone where a member of the customer's household has been certified by a qualified authority as unable to use a directory or from the business telephone of a certified customer where other assistance is not available. A qualified authority is defined as including doctors of medicine, ophthalmologist, optometrist, registered nurses, therapist, professional staff of hospitals. Certification of physical disability sufficiently severe to prevent reading or using conventional reading materials may also be made by professional librarians. Company will require an application signed by an acceptable qualified authority.

(3) Calls placed to Directory Assistance by the Operator in connection with operator-handled local and long distance calls.



3.8 LOCAL DIRECTORY ASSISTANCE SERVICE

3.81 General

(a) Directory Assistance service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer within Nebraska or within any adjacent local calling area covered by tariffs on file with the Nebraska Public Service Commission. Such charges also apply to customers within such adjacent local calling area who request numbers of other customers within such local calling areas or within their state of residence when a directory assistance charging plan is in effect in that state.

(b) Rates specified in subparagraph B are not applicable to:

(1) Calls placed from public and semi-public telephones.

(2) Calls placed from residence telephone where a member of the customer's household has been certified by a qualified authority as unable to use a directory or from the business telephone of a certified customer where other assistance is not available. A qualified authority is defined as including doctors of medicine, ophthalmologist, optometrist, registered nurses, therapist, professional staff of hospitals. Certification of physical disability sufficiently severe to prevent reading or using conventional reading materials may also be made by professional librarians. Company will require an application signed by an acceptable qualified authority.

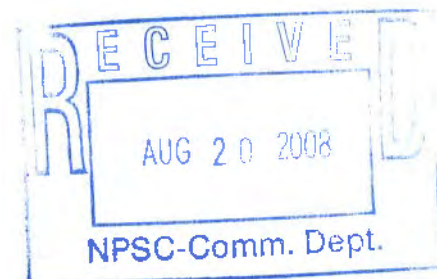
(3) Calls placed to Directory Assistance by the Operator in connection with operator-handled local and long distance calls.

3.82 Rates

(a) Directory Assistance Only - - - \$1.20 per call *was: .95¢* (I)

(b) Operator Assisted Calls - - - - \$1.80 per call

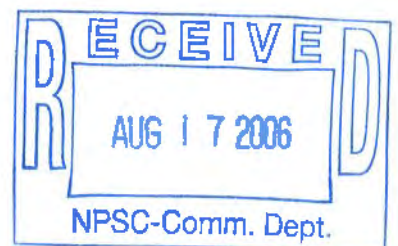
Operator assisted calls or requests placed through the operator (when normal Directory Assistance service is available) shall be billed to the customer at the above rate.



PLAINVIEW TELEPHONE COMPANY, INC.

(.20) per month on each telephone access line in Nebraska, including cellular telephone service. The surcharge shall only be collected on the first one hundred (100) telephone access lines per subscriber. The companies shall add the surcharge to each subscriber's telephone bill.

The surcharge is referred to as "Dual Party Relay Surcharge" on a customer's bill. The surcharge is billed at a rate of \$.05.



3.9 TELECOMM RELAY SURCHARGE

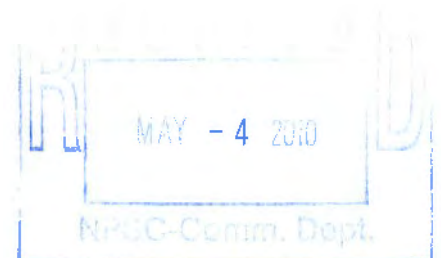
3.91 General

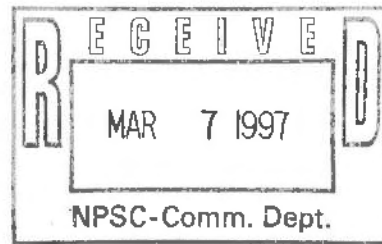
The Nebraska Telecommunications Relay System provides for the full and simultaneous communication between hearing-impaired or speech-impaired persons using specialized telecommunications equipment, and other persons using conventional telephone equipment.

3.92 Rates

Nebraska statutes require each telephone company in Nebraska to collect from each of the telephone subscribers a surcharge not to exceed twenty cents (.20) per month on each telephone access line in Nebraska, including cellular telephone service. The surcharge shall only be collected on the first one hundred (100) telephone access lines per subscriber. The companies shall add the surcharge to each subscriber's telephone bill.

The surcharge is referred to as "Telecomm Relay Surcharge" on a customer's bill. The surcharge is billed at a rate of \$.05.





3.82 Rates

- (a) Directory Assistance Only - - - \$.60 per call
- (b) Operator Assisted Calls - - - - \$1.80 per call

Operator assisted calls or requests placed through the operator (when normal Directory Assistance service is available) shall be billed to the customer at the above rate.

SECTION 4. DIRECTORY LISTING SERVICE

4.1 General

(a) The regulations for directory listings, as provided in this section, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names of customers.

(b) The alphabetical list of names of customers is designed solely for the purpose of informing calling parties of the telephone numbers of customers and those entitled to use customers' service. Special arrangements of names is not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification.

(c) Names in directory listings shall be limited to the following:

- (1) The individual name of the customer, or
- (2) The individual name of a member of the customer's family.
- (3) The name under which the customer or joint user is actually doing business as evidenced by signs on the premises, by letterheads, and by name under which a bank account is carried or
- (4) The dual names of members of a customer's family (i.e. Smith, John & Jane), or
- (5) The name under which a business is actually being conducted by someone other than the customer and which the customer or joint user is authorized by such other to use, or
- (6) The individual names of the officers, partners, or employees of the customer, or
- (7) The names of departments when such listings are deemed necessary from a public reference viewpoint.
- (8) The Telephone Company reserves the right to limit the amount of space that a listing will occupy in the directory.

(d) Whenever any question arises as to the right of a customer (1) to list the name of a business which he claims he is authorized to represent; or (2) to use a listing which includes the trade name of another; the company is privileged to require the customer to secure from the owner of such name, written authority so to use it, addressed to the Telephone Company for the acceptance for insertion or for the continuance of such listings; and is privileged to refuse to accept or to delete such listing where (1) such written authority is withdrawn by such owner in writing to the company.

(e) One listing without charge, termed the primary listing, as provided as follows:

(1) For each separate customer service. When two or more lines or PBX trunks are consecutively operated, the first number of the groups is considered the primary listing. Additional stations will not be entitled to extra listings without charge.

(2) For each semi-public service.

4.2 Regular Extra Listings

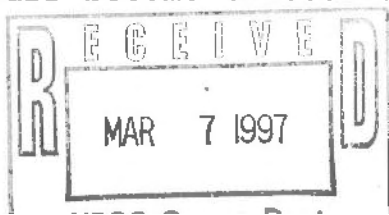
(a) Business extra listings may be the names of partners or members of the firm, if the customer is a partnership or firm; the names of officers of the corporation, if the customer is a corporation; and for any business establishment, the names of associates or employees of the customer. No other class of listing, such as service, agency, commodity, etc., will be accepted.

(b) Residence extra listings may be the names of members of the customer's immediate family.

(c) In connection with semi-public telephone service extra listings are allowed at regular extra listing rates in the names of permanent guests or tenants at that location. Regular extra listings in connection with semi-public stations are furnished under the same regulations as specified in paragraph 4.2 (1).

(d) Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of PBX station, or additional stations, installed on premises of the customer, but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.

(e) Extra listing charges (except for listings of alternate call numbers and office hours) date from the time the listing is posted on the information records. Information records are posted at the time application for the listing is made, or at the date of issue of the directory, as the customer may desire. Charges for listings of alternate all number and office hours become effective as of the date of the issue of directory.



4.3 Special Types of Extra Listings

(a) Duplicate and Cross Reference Listings

(1) Duplicate listings, i.e., listings of nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names are permitted when, in the opinion of the company, they are necessary for the proper identification of the customer, and are not desired to secure a preferential position in the directory or for advertising purposes.

(2) Cross reference listings are permitted when their use will facilitate the handling of telephone calls.

(3) The Regular Extra Listing Rate applies for each Duplicate and Cross Reference Listing.

(b) Alternate Call Number Listing

(1) Listing of an alternate telephone number, other than those covered below under section (5) "Office Hour Listings" of this Tariff, to be called in case no answer is received, is permitted for customers to all classes of service.

(2) The alternate number may be that of a service not under contract with the customer in connection with whose name it appears. In such a case, the consent of the customer to the alternately listed service must be obtained before the alternate listing is furnished.

(3) The Regular Extra Listing rate applies for each Alternate Call Number Listing.

(c) Foreign Directory Listings

(1) Foreign Directory Listings are listings of customers who are not provided service by Plainview Telephone Co., Inc.

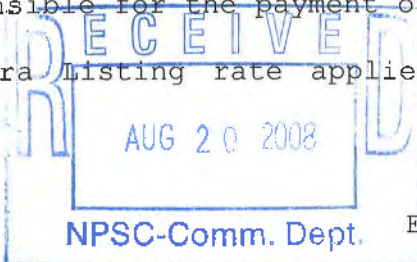
(2) The Foreign Directory Listing rate shall apply. (4.4(d))

(d) Temporary Tenant Listings

(1) Residence customers who lease their premises for a period of less than one year and request the Company to render service to their tenant without change in contract may arrange for the listing of such tenant provided the customer and the tenant do not occupy the premises at the same time.

(2) All billing and contractual arrangements remain unchanged, the customer being responsible for the payment of all charges.

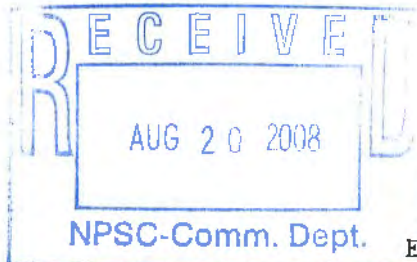
(3) The Regular Extra Listing rate applies for each Temporary Tenant Listing.



PLAINVIEW TELEPHONE COMPANY, INC.

(f) Office Hour Listing

(1) Listing of office hours or other information, which is not required in order to efficiently handle telephone traffic, is not included in the charges for service. Customers who desire that their office hours appear in connection with their listing may obtain same, by paying the rates for Regular Extra Listings. A phase directing the method of calling when a PBX operator is not on duty may be listed in the directory at Regular Extra Listing rates whenever night connections are provided.



ISSUED: SEPTEMBER 1, 2008

EFFECTIVE: SEPTEMBER 15, 2008

PLAINVIEW TELEPHONE COMPANY, INC.

4.4 Rates (Monthly)

(a) Non-listed Telephone Number - - - - - \$1.00

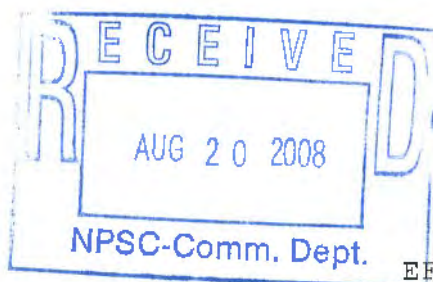
(b) Non-published Telephone Number - - - - - \$1.00

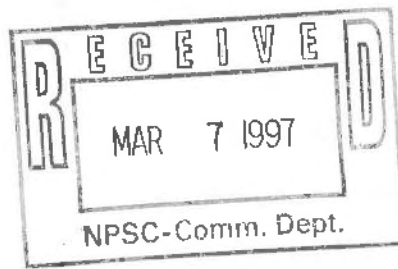
Standard Service connection charges for non-listed and non-published numbers when service is requested after original installation. When service is requested with original installation the appropriate charges will apply.

(c) Extra Directory Listings - - - - - \$.75

Regular Extra Listings in alphabetical section of the directories, and special types of Extra Listings that are furnished at Regular Listing Rates.

(d) Foreign Directory Listings - - - - - \$2.00 *was \$1.50* (I)





(f) Office Hour Listing

(1) Listing of office hours or other information which is not required in order to efficiently handle telephone traffic, is not included in the charges for service. Customers who desire that their office hours appear in connection with their listing may obtain same by paying the rates for Regular Extra Listings. A phrase directing the method of calling when a PBX operator is not on duty may be listed in the directory at Regular Extra Listing rates whenever night connections are provided.

4.4 Rates (Monthly)

(a) Non-listed Telephone Number - - - - - \$1.00

(b) Non-published Telephone Number - - - - - \$1.00

Standard Service connection charges for non-listed and non-published numbers when service is requested after original installation. When service is requested with original installation the appropriate charges will apply.

(c) Extra Directory Listings - - - - - \$.75

Regular Extra Listings in alphabetical section of the directories, and special types of Extra Listings that are furnished at Regular Listing rates.

(d) Foreign Exchange Listings - - - - - \$1.50

SECTION 5. SPECIAL CIRCUITS

5.1 GENERAL

(a) Local loops used in connection with interexchange facilities for either Private Line Telephone Service, Private Line Teletypewriter Service, Teletypewriter Exchange Service, and Private Line Morse Service will be furnished where facilities are available, at the Business Individual Line Rate.

(1) An installation charge equal to the cost of labor and materials required to install such loops applies to each loop in lieu of a Service Connection Charge.

(b) Channels for services not specifically named elsewhere in these Tariffs, and for purposes other than voice/data communication will be furnished where facilities are available and where in the judgment of the Telephone Company the use to be made of such Channels is not contrary to regulations.

(1) Channels for PBX or key system tie lines, alarm circuits, control circuits, metering circuits, or any non-voice/data circuit

or any other circuit that does not require the use of switching equipment. (See Section 5.4, item 5.50 for PABX Trunks)

- (a) "Dedicated Circuit - C.O." - \$10.00, plus \$.50 per 1/4 mile (route mile) outside of city limits, for each pair to central office
- (b) "Dedicated Circuit - Field" - \$5.00 plus \$.50 per 1/4 mile (route mile) for each pair on the same cable route that does not go to the central office (if deemed proficient use of cable plant by company)

(2) "Dedicated IXC Radio Channel" - \$15.00 plus \$.50 per 1/4 mile (route mile) outside of city limits; Channels for use in connection with interexchange facilities for Radio Broadcasts; channels between pick-up points and a Radio Station or Studio, between a Radio Station and Studio, between Studio and/or Station and Transmitter.

Note: If the use to which these Channels are to be put requires that they be equalized or balanced, the initial equalization or balancing and future adjustments shall be done by the Telephone Company, the cost thereof will be billed to the customer.

(3) The Telephone Company does not attempt to furnish Channels with a transmission level of a better grade than circuits used or normal telephonic communication and will do so only if physically and economically practicable from the Company's standpoint.

(4) The customer must agree that the volume of electrical or voice frequency on such Channels will be maintained at a level sufficiently low so as not to cause interference with other services of the Telephone Company.

(5) An installation charge equal to the cost of labor required to install such Channels applies to each Channel in lieu of a Service Connection Charge. The minimum installation charge will be \$15.00.

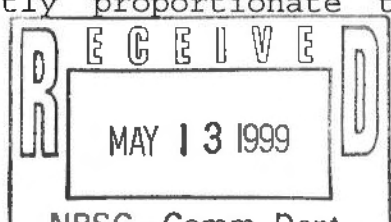
5.2 LOCAL LOOPS

5.21 Off Premise Extension - \$2.00 plus \$.50 per 100 ft over 400 ft.

Off Premise (O.P.) Extension A two-wire local loop on customer's property served from the same pedestal.

(a) The telephone company will install local loop cable using the standard drop cable to provide facilities between the primary location and the off premise location, based on "Plant Construction/Repair Charges" in Section 2.15.

Installation requiring cable consisting of a large conductor capacity than is present in the Company's standard drop cable will be assessed a monthly rate which will be directly proportionate to the additional cost of materials.



ISSUED: May 14, 1999

EFFECTIVE: May 28, 1999

5.22 CROP Extension - \$6.00 plus \$.25 per qtr.mile over one-half mile.

(Cable Route Off Premise) A drop to an additional premise not coming out of the same pedestal but on the same cable route. (This will only be done if technically feasible and makes proficient use of cable plant as determined by Company.)

(a) Standard Service Connection Charges, and Excess Construction Charges (when applicable), will be assessed for the installation.

5.23 ENTAR Line - - - \$12.00 (per month).

(Existing Number to Additional Reference) Local loop tied to same C.O. equipment as to supply an additional reference with the same dial tone as the main number. Only available as deemed technically possible by company. (Rural tied to city reference, physical line with carrier, etc. may not be technically possible) minimum 2 week connection.

5.3 FOREIGN EXCHANGE SERVICE

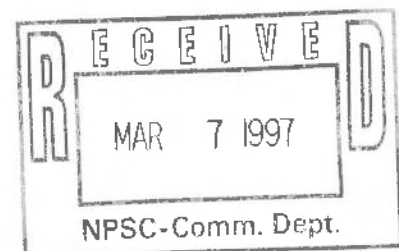
5.31 General

(a) Foreign Exchange Service is exchange service furnished to a customer from a central office of an exchange other than the one that normally serves the area in which the customer is located.

(b) For the purpose of this tariff the term, "Foreign Exchange," shall mean the exchange from which Foreign Exchange Service is furnished. The term, "Normal Exchange," shall mean the exchange normally serving the area in which the customer's premises is located. The term, "Interexchange Channel," designates that portion of the Foreign Exchange Service circuit which is provided between the toll rate centers of the foreign and normal exchanges.

(c) Foreign Exchange Service does not come within the Telephone Company's general undertaking, nor does the Telephone Company obligate itself to furnish such service generally; but, will do so, at its option, where facilities of such a character are available as will permit satisfactory telephone transmission, and where the service is warranted by the circumstances involved.

(d) Foreign Exchange Service will be furnished only at one location or premise for each channel or circuit. Private Branch Exchange tie lines that provide access to the foreign exchange switched network shall be considered to be Foreign Exchange Service.



(e) Where the Normal Exchange is operated by this Telephone Company, Foreign Exchange Service is furnished only on the condition that the applicant is a customer to line business or residence service, or PBX service, in the Normal Exchange, and at the same location where such service is proposed to be installed. Under this condition, when a Foreign Exchange Service customer discontinues Normal Exchange service, the Normal Exchange shall immediately notify such foreign exchange customer and foreign exchange business office, that the Foreign Exchange Service may be discontinued ten (10) days thereafter.

(f) Where the foreign exchange is operated by another telephone company, Foreign Exchange Service will be provided only when satisfactory arrangements can be negotiated with such company to furnish a portion of the necessary facilities.

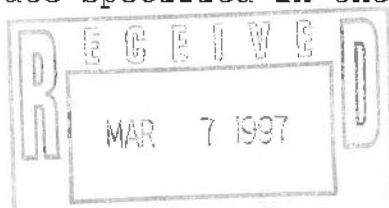
(g) Foreign Exchange Service will be furnished at the rates contained in this tariff section, provided the necessary facilities and equipment are available. Where the facilities and/or equipment are not available, and extraordinary facility costs, equipment costs, special operating expenses, and/or other special considerations are incurred in making such service available the customer may be required to pay an additional charge to cover all or a portion of such unusual expenses, or be required to contract for service beyond the initial period, or both.

(h) The use of the service is limited to the customer and his employees for business purposes, and in the case of residence service, to the members of his immediate household. Foreign Exchange Service calls will be further limited to calls to other stations of the foreign exchange. If any customer to this service is found to be transferring or transmitting messages for parties other than authorized above, in the Normal Exchange area through the foreign exchange, such customer and foreign exchange business office shall be notified that the practice must be discontinued or the Foreign Exchange Service may be terminated ten (10) days after the date of such notice. The Telephone Company will install toll restrictors on all Foreign Exchange Service lines to prevent these lines from being used for toll calls.

(i) Mileage Measurements

(1) Interexchange mileage is the distance measured in airline miles between the toll rate centers of the two exchanges involved for that portion of the interexchange channel facilities furnished by this Telephone Company. For the portion of the interexchange channel facilities furnished by another telephone company, between toll rate centers of the two exchanges involved, the interexchange channel facility mileage charges of such company will apply.

(2) When the customer is located outside the Initial Rate Area Boundary, but within the Exchange Area Boundary of the normal exchange, exchange mileage charges shall apply between the customer's premises and the closest point of the Initial Rate Area Boundary, at the rate specified in the Local Exchange Tariffs.



5.4 MISCELLANEOUS

5.41 Billed Toll Identification - - - - \$1.00

Telephone company employees will investigate and identify the disputed toll call listing for a customer. Should the customer confirm that the call in question was correctly billed; a verification fee (two CNL listings may be identified for this fee) will be applied to the customer's bill. Should the telephone company find the disputed toll call to be in error, NO verification fee will be assessed.

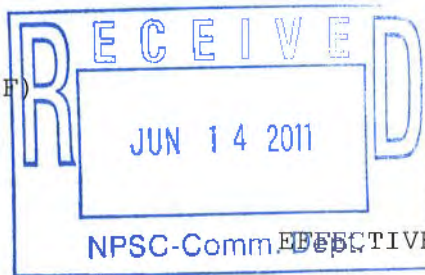
5.42 Credit Card Only Account - - - - \$2.00

Monthly charge added to an account that has been set up as a credit card only account.

5.43 Custom Calling Features/Line Options

("Change of Service" charges apply to add or remove any CCF/Line Options)
Monthly Fee

(1) 582 Easy Dial	\$.50	(N)
(2) Anonymous Call Rejection (ACR)	\$.50	
(3) Auto Attendant - Easy	\$ 20.00	(N)
(4) Auto Attendant - Premium	\$ 40.00	(N)
(5) Call Forward Busy (CFB)	\$ 1.25	
(6) Call Forward Busy/Don't Answer (CFBD)	\$ 1.75	
(7) Call Forward Don't Answer (CFD)	\$ 1.25	
(8) Call Forwarding (CFW)	\$ 1.25	
(9) Call Return	\$.50	
(10) Call Waiting (CWT)	\$ 1.25	
(11) Call Waiting ID (CWID) (must have CWT & CND)	\$.50	
(12) Calling ID	\$ 4.50	(N)
(13) Calling ID Suppression * (SUPR)	\$ 1.00	
(14) Cancel Call Waiting (CCWT)	\$.50	
(15) CCF Pkg 1 (CFW, CWT, 3WC, CCWT)	\$ 3.00	
(16) CCF Pkg 2 (CFW, CWT, 3WC, SSC, CCWT)	\$ 4.50	
(17) CCF Pkg 3 (CFW, CWT, 3WC, LSC, CCWT)	\$ 6.50	
(18) CCF Pkg 4 (CWT, 3WC, CCWT)	\$ 2.50	
(19) CLS Pkg 11 (CND, CNAM, CWT, CCWT, CWID)	\$ 5.00	
(20) Customer Originated Trace (OCOT)	\$.75 per trace	
(21) Distinctive Ring	\$ 6.00	
(22) Distinctive Ring CFD Block (DRCFDBLK)	\$.50	
(23) Distinctive Ring CFD Only to DR Voice Mail (DRCFDRNVM)	\$.50	
(24) Distinctive Ring CFD Only to PDN Voice Mail (DRCFPDNVM)	\$.50	
(25) Distinctive Ring CWT Suppression (DRCWTS)	\$.50	
(26) Distinctive Ring - DR # Forwarded (DRCFDRN)	\$.50	
(27) Firebar/Alert Line (per line)	\$ 2.50	
(28) Opt 1 (976 Calls Allowed)	\$ N/C	
(29) Originate Only Option (SUST)	\$ 1.25	
(30) Remote Access Call Forward (RACF)	\$.50	(C)
(31) Repeat Dialing	\$.50	
(32) Res 1 (No 900 Calls)	\$ N/C	
(33) Res 2 (0+ or 0- Calls Only)	\$ 1.00	



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(34) Selective Call Acceptance (SCA)	\$ 1.25	
(35) Selective Call Forwarding (SCF)	\$ 1.75	
(36) Selective Call Rejection (SCR)	\$ 1.25	
(37) Selective Distinctive Ringing/Call Waiting (5#) (SDR)	\$ 1.25	
(38) Simultaneous Ringing (SR)	\$ 2.00	
(39) Speed Calling 30 Numbers (LSC)	\$ 2.00	(C)
(40) Telemarketer Call Screen (TELE)	\$ 2.50	
(41) Three Way Calling (3WC)	\$ 1.25	
(42) Toll Deny (TDN)	\$ 1.00	
(43) Toll Deny with PIN Restriction	\$ 2.00	(N)
(44) Toll Deny with PIN Restriction and Call Forward	\$ 3.00	(N)
(45) Trunk Hunting (DNH) (per access line per month)	\$ 5.00	
(46) User Transfer/Three Way Calling (UTF/3WC) (needs & includes three way calling)	\$ 1.75	
(47) Virtual Number (FEVN - feature enhancing virtual number)	\$ 6.00	
(48) Voice Mail - Basic	\$ 2.95	
(49) Voice Mail - Hunt	\$ 3.50	
(50) Voice Mail - Premium	\$ 4.95	
(51) Voice Mail - Gold	\$ 3.95	
(52) Warm Line	\$ 1.25	

* Caller ID Suppression (on a "per call" basis) can be activated by dialing "**67" (1167 on rotary or pulse phone) before the call is made. There is no charge for this feature on a "per call" basis.

5.44 Excess Construction Charge

Where excess construction charges are applicable, they will be determined on a case-by-case basis. Also see Section 3.

5.45 Nonsufficient Fund Check Charge - - - \$25.00

(a) If the company receives a check from a customer in payment for service rendered or for any other reason of indebtedness and which is returned from the bank due to nonsufficient funds or for any other reason, the Company shall apply a service charge for each such check returned.

(b) The nonsufficient fund check charge will be collected from the customer at the time the person picks up the NSF check in addition to any other charges which may apply under this Tariff. (Non-pay Disconnect, Etc.)

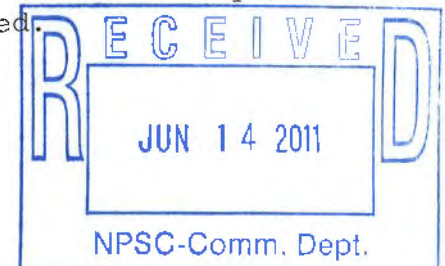
5.46 Setup of Local Telephone Number Group

A nonrecurring setup fee of \$350.00 per group of 100 available numbers applies. Number groups may only be reserved for immediate use (within 90 days). Extra groups can be reserved only when prior groups are exhausted.

5.47 Loop Test Charge - - - - \$25.00 (per test)

To test a loop, a flat charge is assessed.

5.48 Malicious Call Trace



PLAINVIEW TELEPHONE COMPANY, INC.

(a) A customer must request that the telephone company install equipment or program his line in order to determine where telephone calls to his access line have originated.

(b) The customer must sign a release form provided by the telephone company, prior to commencing malicious call trace service; unless, life-threatening circumstances are present.

(c) No charge for the first such request per calendar year. For the second and additional requests a Service Order of \$5.00 and Program Charge of \$3.00 will apply. The trace will be valid for 30 days unless extenuating circumstances (determined by the company) apply.

5.49 Number Change

If a customer desires that his telephone number be changed, whether it is published, unlisted, or unpublished, the charge will be determined by the applicable Service Order and Connection Charges.

5.50 PABX Type Trunks - \$200.00 each/month

(See Section 5.1,b,1 for loops to transport service to site.)

5.51 911 Data Port Charge - - - - \$20.00 per port per month

Data port service set up to deliver caller ID information for the purpose of E911 support service. This service will only be supplied to the government entity that is responsible for 911 services. Other equipment or trunks may be required to transport data service to customer site.

(See Section 5.1,b,1 for loops to transport service to site.)

