PINPOINT COMMUNICATIONS, INC._RURAL SOUTH LAKE MALONEY_ATTACHMENT M SUPPLEMENTAL INFORMATION - VARIOUS LETTERS OF SUPPORT

From: To:

Subject: FW: NEED FOR SPEED......

Date: Monday, June 27, 2022 7:41:28 AM

From:

Sent: Friday, June 24, 2022 9:37 AM

To:

Subject: Fw: NEED FOR SPEED......

From:

Sent: Tuesday, June 21, 2022 11:38 AM

To:

Subject: NEED FOR SPEED......

To Whom It May Concern,

I am writing to express my concern about not having access to high speed internet at my property located at 19013 South Osage Ct., which is at the intersection of Hedgeapple and Osage approximately 10 miles South of North Platte, Nebraska. I am a member of the Lincoln County board of Commissioners and also the owner of an architectural firm in North Platte. It is very difficult to maintain operations with either of those entities without highspeed fiber serving the area. I also have a neighbor to the North that attempts to operate her real estate business from her home without high speed internet. I would appreciate anything you could do to help resolve this critical issue.

Respectfully,

Joseph R. Hewgley

PINPOINT COMMUNICATIONS, INC._RURAL SOUTH LAKE MALONEY_ATTACHMENT M SUPPLEMENTAL INFORMATION - VARIOUS LETTERS OF SUPPORT

June 24, 2022

To whom it may concern:

I am a land owner in Lincoln county Nebraska, we have lived on our property for about 5 years. We live right off of Hwy 83 about 10 miles from town. The internet services is spotty at best along with cell service. In looking for internet when we were moving to this property we had one choice and the rate of speed barely supports our family of 4. During COVID my children had zoom classes and the reception was delay or we were unable to connect services. I am a Trauma coordinator for our hospital I am on-call 24/7 for critical patients. I have been in this position for 1 year and on several occasions I have missed phone calls due to lack of cell service. We installed a booster and this helps but we still have issues with reception. An example would be if I receive a phone call while driving I have to stop on the highway prior to my entering my driveway to finish my phone call due to my call will drop.

It would be a huge benefit for our region to have high speed internet in our area it would help with my children being able to complete their homework at home and work related issues.

Regards,

Kellie Mahanes RN, BSN, CEN

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P.O. Box 1919 · North Platte, NE 69103 (308) 963-4386 · Fax: (308) 963-4301

To Whom this may concern:

North Platte Livestock Feeders is a large cattle feeding and farming operation. High speed internet service is a necessity with the business we conduct on a daily basis. We purchase 9,000,000 bushels of corn, 35,000 tons of hay, 120,000 ton of wet distiller grains and corn silage annually. Over 100,000 cattle are fed yearly. A large amount of our communication with venders and customers is conducted via internet. North Platte Livestock Feeders also owns and rents numerous house for employees that are also located near the feed yard. There is definitely a need for high speed internet in our area.

Thank you!

General Manager

North Platte Livestock Feeders

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6/22/2022

To Whom it May Concern

Our Names are Greg, Tara, McKenna, Nathan, and Ethan Renner. We own and reside at 19124 South Osage Road about 11 miles South of North Platte. We built our home in 2010 in a rural setting to raise our young children with more country values and to send them to a rural school where we felt they would get a better education than in a larger community. At the same time we built our home, 3 other families built homes in the same section about ½ mile apart.

When we built our home, the regional telephone carrier was Century Link Communications. It still is today. To get telephone service, Century Link required us all to pay excess construction charges which were significant to have the telephone system expanded into the section where we all built new homes. We all paid. Since the lines were extended, we have had constant outages due to rodent damage (per Century Link Technicians) in their main lines outside of the new lines we paid to have placed. Our outages have been weekly to semi-weekly for about a decade. Century Link eventually just quit repairing the lines, and although we were paying for telephone services, we did not receive them. After years of this, all the landowners one by one, dropped Century Link Service. As a result of this, Century Link abandoned the lines, and services are no longer available.

When we first heard that there was the possibility of high speed internet being built, we were ecstatic about it. We have 3 children in Junior High School thru college still at home that would benefit greatly from the possibility of better service. Currently we have only one option which is wireless internet at a maximum speed (that we pay for) of 2mbs, of which we only see a fraction of the "maximum speed". We really only receive around 500kbs at a maximum speed of which is so slow, our children cannot perform their online studies or Zoom classes with any consistency. If two people are online at once, the system is simply overloaded and freezes up.

In Closing, we would most definitely benefit from the proposed high speed fiber optic internet, and will definitely sign up if it becomes available.

Thank you for your consideration of this project.

The Renner Family

19124 S. Osage