

# PSC DEPARTMENT DIGEST

Nebraska Public Service Commission  
March, 2021  
Edition 7, Volume 7,

## PSC State 911 Department

The State 911 Department provides administrative support to Nebraska's Public Safety Answering Points (PSAPs), and communications providers as it works to ensure that coordinated 911 service is provided to all residents and visitors of the state at a consistent level of service in a cost-effective manner.

Through the passage of LB938 & LB993, the PSC was established as the statewide implementation and coordinating authority to manage, maintain and provide funding assistance to transition Nebraska's aging 911 system to a statewide Next Generation 911 (NG911) system.



*"It is a very exciting time for Nebraskans as we are on the verge of implementation of a statewide NG911 system," David Sankey, Director PSC State 911 Department.*

NG911 is a secure Internet Protocol (IP) based system, utilizing high speed data connectivity capable of receiving information to include, voice, text message, pictures and video. Once implemented a statewide NG911 system will provide redundancy and resiliency dramatically improving call routing and location accuracy providing for the free flow of information from citizens in need of emergency services.



# Meet Your State 911 Department Team

The State 911 Department is comprised of seven fulltime employees to include, a director, administrative assistant, field coordinator, accountant, administrative coordinator, and two GIS specialists and receives support from a staff attorney, internal auditor and communications manager.

The department is under the leadership of David Sankey. Sankey has more than 30 years of public safety experience having served 27 years with the Nebraska State Patrol.

A graduate of the FBI National Academy and the National Executive Institute, Sankey holds a bachelor's degree in Criminal Justice



**David Sankey-Director  
State 911 Department**



**Kathy Shepard- Accountant**



**James Almond- Field Coordinator**



**Tina Bartlett-Admin Coordinator**



**Kea Morovitz-GIS Specialist**



**Christian Nielsen-GIS Specialist**



**Jacki Synhorst-Admin Assistant**



**Matt Effken- Legal Counsel**



**Deb Collins  
Communications Manager**



**Eric Harrison-Internal Auditor**



# Stakeholder Involvement Plays Central Role in State 911 Coordination

The inclusion of the public safety community, local and state entities along with the industry involved in public safety communications has long been an important part of the Commissions process as it works to ensure the coordination of 911 service across the state.

The long-standing Wireless 911 Advisory Board is made up of nine members appointed by the Governor. The board typically meets four times a year, at the PSC offices in Lincoln, but may meet as needed. A primary function of the board is the review and recommended approval of PSAP funding requests.

Helping to guide the department and the Commission as it works to implement NG911 across the state is the 911 Service System Advisory Committee (911SSAC) and national consultant Mission Critical Partners (MCP).

Comprised of 14 members appointed by the Commission, the committee and its working groups make recommendations to the Commission on matters concerning the implementation, coordination, operation, management and funding of the 911 Service System.



**Wireless 911 Advisory Board**



**911 Service System Advisory Board (911SSAC)**

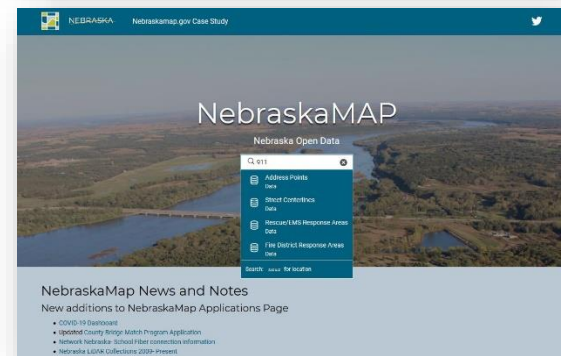
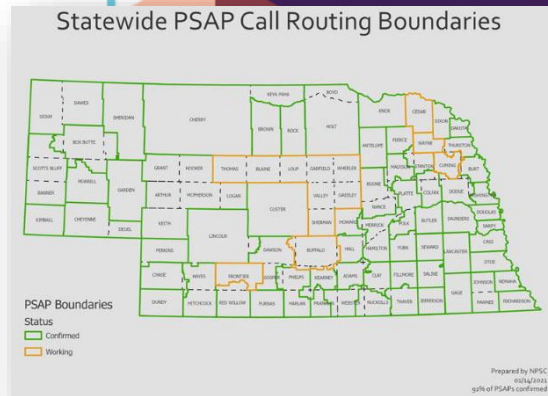
# GIS Routing Cornerstone of NG911

The ability to locate and route calls geospatially is the cornerstone of NG911. Geographic Information System (GIS) analyzes data and assigns it to a geographic location.

The GIS specialists in the State 911 Department are working with PSAPs to create and maintain the necessary data to locate and route 911 calls. Nebraska's NG911 environment has nearly 91-percent of PSAPs having agreed upon GIS boundaries.

911 data is now available on the state GIS repository Nebraska Map @ <https://www.nebraskamap.gov/>

More data on the State 911 Departments ongoing GIS efforts can be found on the [GIS page](#) of the PSC website

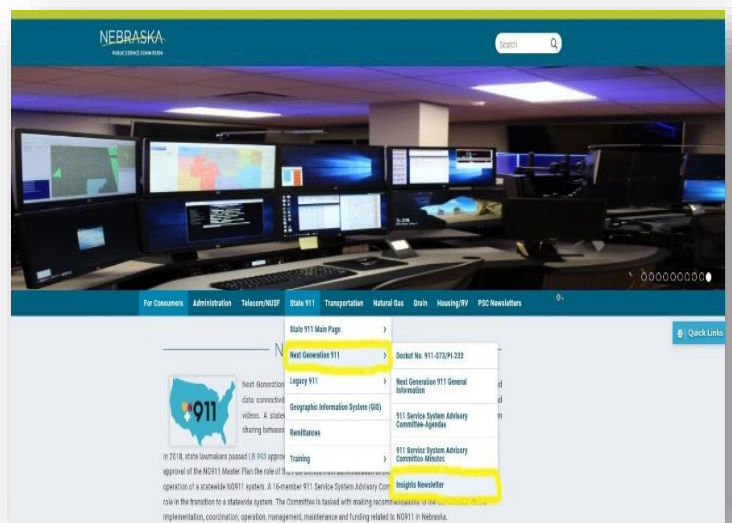


## 911 Department Newsletters Highlights NG911 Efforts & More

Interested in following along on the planning and implementation of the statewide NG911 system? If so, checkout the State 911 Department [Insights](#) newsletter.

Get information on the 911 Service System Advisory Committee, and the Wireless 911 Advisory board along with articles of interest involving PSAPs. Read updates and reminders from the state 911 department regarding funding and audits in the 911 notes section and hear from the state 911 department director Dave Sankey.

Find a new edition of the [Insights newsletter](#) quarterly under the state 911 department/[NG911](#) tab on the [PSC website](#).





The Nebraska Public Service Commission regulates telecommunications carriers, natural gas jurisdictional utilities, major oil pipelines, railroad safety, household goods movers and passenger carriers, grain warehouses and dealers, construction of manufactured and modular homes and recreation vehicles, high voltage electric transmission lines, and private water company rates.

NEBRASKA PUBLIC SERVICE COMMISSION  
1200 N STREET, SUITE 300  
LINCOLN, NE 687508  
[www.psc.nebraska.gov](http://www.psc.nebraska.gov)  
1.8.00.526.0017 (NE only)  
402.471.3101

