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April 28, 2021

Mr. Mike Hybl Executive Director Nebraska Public Service Commission 1200 N Street, Suite 300 Lincoln, NE 68508

Re: Application No. NG-109 Response to the Public Advocate Review of Interim Refund Plan Black Hills Nebraska Gas, LLC d/b/a Black Hills Energy

Dear Mr. Hybl;

Black Hills Nebraska Gas, LLC d/b/a Black Hills Energy ("BH Nebraska Gas") has reviewed the Public Advocate's pleading reviewing the BH Nebraska Gas Interim Rate Refund Plan and submits the attached Response.

If there are any questions or concerns with either the form or content of this response, please let me know.

Respectfully submitted,

/s/ <u>Douglas J. Law, #19436</u>

Douglas J. Law Associate General Counsel

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF NEBRASKA

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IN THE MATTER OF THE APPLICATION OF BLACK HILLS NEBRASKA GAS, LLC, D/B/A BLACK HILLS ENERGY, RAPID CITY, SOUTH DAKOTA, SEEKING APPROVAL OF A GENERAL RATE INCREASE

Commission Application No. NG-109

RESPONSE OF BLACK HILLS NEBRASKA GAS, LLC D/B/A BLACK HILLS ENERGY TO THE REVIEW OF THE INTERIM RATE REFUND PLAN BY THE NEBRASKA PUBLIC ADVOCATE

COMES NOW, Black Hills Nebraska Gas, LLC d/b/a Black Hills Energy, ("BH Nebraska Gas" or the "Company") hereby files this Response to the Public Advocate's filing reviewing the BH Nebraska Gas Interim Rate Refund Plan. BH Nebraska Gas appreciates the thorough investigation, review, and analysis conducted by the Public Advocate.

BH Nebraska Gas's Response

BH Nebraska Gas has no response other than the following confirmation and clarification

to the Public Advocate's recommendations found on Page 7 of the Public Advocate's filing:

- BH Nebraska Gas agrees that undistributed refunds for customers who cannot be located will be held for 12 months and credited to <u>all</u> GCA customers and not to just residential GCA customers; and
- <u>Customer Notice Clarification</u>: The Public Advocate's second recommendation on Page 7 of the report is to expand the customer notice regarding the refund. Specifically, the Public Advocate recommends that the notice to state as follows:

"The second modification is that the Communication notice to be included with customer bills should be modified to be more specific. Blue Ridge suggests this revised language: "As part of the regulatory rate review approved by the Nebraska Public Service Commission on January 26, each customer will receive an individual, one-time rate refund credited to their June 2021 bill. The refund represents the difference between the final rates and the interim rates in place during the period from September 1, 2020, through February 28, 2021. For more details, visit blackhillsenergy.com/reliableNE."

Unfortunately, the BH Nebraska Gas billing information system will not accommodate that

many characters for the customer notice. Accordingly, BH Nebraska Gas states that the following

notice will be provided instead:

"The Nebraska Public Service Commission approved a one-time rate refund for the difference between current service rates and interim rates in place during the period from September 1, 2020 through February 28, 2021. For more details, visit blackhillsenergy.com/reliableNE."

BH Nebraska Gas's understanding is that the shorter version of the customer notice is

acceptable to the Public Advocate. A copy of the BH Nebraska Gas internal bill message request

form is attached as Exhibit "A".

Given the Public Advocate's review of the Interim Rate Refund Plan, BH Nebraska Gas

does not believe that any further evidentiary hearing or workshop is needed regarding the Interim

Rate Refund Plan.

Dated this 28th day of April, 2021.

Respectfully submitted,

BLACK HILLS NEBRASKA GAS, LLC D/B/A BLACK HILLS ENERGY

<u>/s/ Douglas J. Law</u> Douglas J. Law #19436 Associate General Counsel Black Hills Energy 1731 Windhoek Avenue Lincoln, NE 68501 (402) 221-2635 douglas.law@blackhillscorp.com

ATTORNEY FOR BH NEBRASKA GAS D/B/A BLACK HILLS ENERGY

CERTIFICATE OF SERVICE

I hereby certify that on this 28th day of April 2021 the foregoing RESPONSE OF BLACK HILLS NEBRASKA GAS, LLC D/B/A BLACK HILLS ENERGY TO THE REVIEW OF THE INTERIM REFUND PLAN BY THE PUBLIC ADVOCATE was served electronically on the following at the email address shown below:

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<u>Christina Ellis</u> Christina Ellis



Bill Communication Request Form

Please complete the following fields				
Requested form of communication		Bill Message		
Description		Rate Change		
Туре		Customer Information		
Project number:		Insert Weight:		
When the communication should run	Specify Month(s)	June 2021		
Assume communication will be ran	Specify if Other Than Bill Cycles 1 – 20			
starting with billing cycle 1 through	(Used by Soft Tables) Start Date			
20 for the month indicated.	(Used by Soft Tables) End Date			
Customers to receive	ALL CUSTOMERS	☐ Industrial		
(Mark all that apply)	Residential - Include Appliance Repair	Specific Rate (Add Comments)		
	Residential - Appliance Repair Only	Specific Area (Add Comments)		
	Residential - Exclude Appliance Repair	Specific City (Add Comments)		
	Commercial	Other (Add Comments)		
*Additional comments (Must complete if Specific Rate, Specific Area, Specific City or Other is selected): exclude non-jursidictional				
Division to receive				
All Black Hills Energy	🗌 Arkansas Gas (GA)	All Legacy BHP		
Colorado Electric (WC)	Colorado Gas Distribution (GC)	South Dakota Electric (BP)		
Colorado Gas (PC)	Nebraska Gas Distribution (GN)	Montana Electric (BT)		
🔲 Iowa Gas (PI)	□ Wyoming Gas Distribution (GW)	Wyoming Electric BHP (BW)		
🔲 Kansas Gas (PK)	Wyoming Electric & Gas Cheyenne			
Nebraska Gas (NE)	Wyoming Electric Cheyenne (CL)			
NW Wyoming Gas (CC)	Wyoming Gas Cheyenne (CG)			
	Wyoming Gas Cheyenne (CG)			
BILL MESSAGE - Please enter text of communication. (Note: Bill Message text limited to six lines with 50 characters per line including spaces, and hyphenation of words is not allowed.) The Nebraska Public Service Commission approved a one-time rate refund for the difference between current service rates and interim rates in place during the period from Sept. 1, 2020, through Feb. 28, 2021. For more details, visit blackhillsenergy.com/reliableNE.				

EXHIBIT A