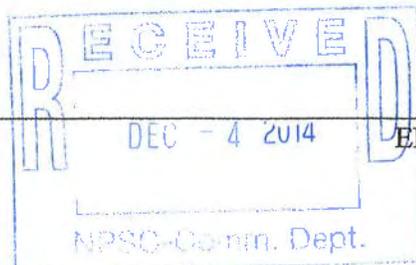


**TABLE OF CONTENTS**

	<u>Section - Sheet</u>
<b>ALPHABETICAL INDEX</b>	Contents-7
<b>SECTION 1. GENERAL</b>	
1.1 Purpose of the Company	1-1
1.2 Exchange Area Description	1-2
1.2.1 Exchange Areas	1-2
1.2.2 Base Rate Areas	1-2
1.2.3 Extended Area Service	1-2
1.3 Service Catalog	1-3
1.3.1 Service Catalog Applicability	1-3
1.3.2 Inspection of the Company's Service Catalog	1-3
1.4 Definitions	1-4
1.5 Explanation of Symbols Used in the Service Catalog	1-13
<b>SECTION 2. RULES AND REGULATIONS</b>	
2.1 Establishment of Service	2-1
2.1.1 Description of Service	2-1
2.1.2 Application of Business and Residence Rates	2-2
2.1.3 Application for Service	2-3
2.1.4 Credit and Deposits	2-4
2.1.5 Link Up Nebraska	2-6
2.1.6 Nebraska Telephone Assistance Program	2-6
2.2 Minimum Contract Periods	2-8
2.3 Discontinuance of Service	2-8
2.4 Payment Arrangements and Credit Allowance	2-10
2.4.1 General	2-10
2.4.2 Advance Payments	2-11
2.4.3 Credit for Local Service Outages	2-11
2.4.4 Special Taxes, Fees and Charges	2-11

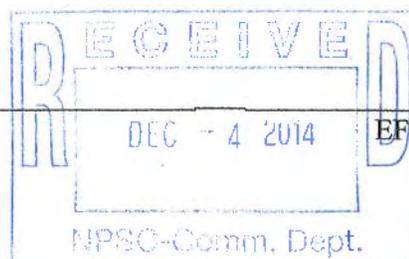
ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

<b>Table of Contents (Continued)</b>	<b>Section - Sheet</b>
2.5 Equipment and Connections	2-12
2.5.1 General	2-12
2.5.2 Trouble Reports from Subscribers with Customer Owned Equipment	2-13
2.6 Customer Complaints	2-13
2.7 Responsibilities of the Company	2-14
2.7.1 General	2-14
2.7.2 Limits of Liability	2-16
2.8 Responsibilities of Subscribers	2-18
2.8.1 General	2-18
2.9 Construction and Line Extension Policy	2-19
2.9.1 General	2-19
2.9.2 Policies	2-19
2.9.3 Outside Plant Construction	2-20
2.9.4 Construction Charges	2-20
2.9.5 Payments	2-20
2.10 Special Construction	2-21

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

Table of Contents (Continued)

Section - Sheet

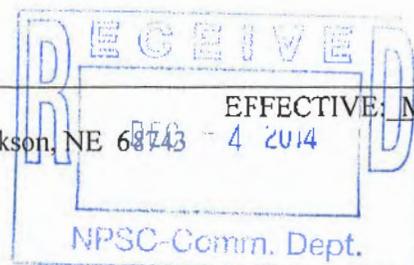
**SECTION 3. SERVICES AND APPLICATION OF RATES AND CHARGES**

3.1	Local Exchange Access Service	3-1	
	3.1.1 General	3-1	
	3.1.2 Local Exchanges Served	3-1	
	3.1.3 Nebraska Telecommunications Relay System	3-1	(T)
	3.1.4 Extended Area Service	3-2	
3.2	Foreign Exchange Service	3-3	
	3.2.1 General	3-3	
	3.2.2 Definitions	3-3	
	3.2.3 Regulations	3-3	
	3.2.4 Rate Application	3-4	
	3.2.5 Other Charges	3-4	
3.3	Public Pay Telephone Service	3-5	
	3.3.1 General	3-5	
	3.3.2 Terms and Conditions	3-5	
	3.3.3 Rate Applications	3-6	
	3.3.4 Coin Supervision Additive Services	3-6	
3.4	Semi-Public Telephone Service	3-7	
	3.4.1 General	3-7	
	3.4.2 Terms and Conditions	3-7	
	3.4.3 Customer-Provided Semi-Public Telephones	3-8	
	3.4.4 Rate Application	3-9	
	3.4.5 Coin Supervision Additive Services	3-9	
3.5	Trunk Hunting	3-10	
3.6	Circuit Mileage Charges	3-11	
	3.6.1 General	3-11	
	3.6.2 Rate Application	3-11	
3.7	Directory Assistance Service	3-12	
	3.7.1 General	3-12	
	3.7.2 Rate Application	3-12	

ISSUED: May 9, 2011

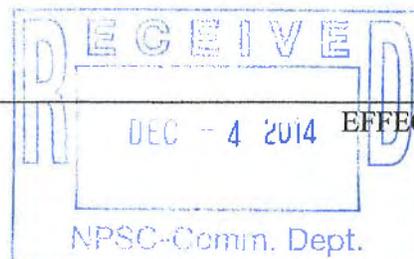
Northeast Nebraska Telephone Co., 110 East Elk St., Jackson, NE 68743 - 4 2014

EFFECTIVE: May 20, 2011



<b>Table of Contents (Continued)</b>	<b><u>Section - Sheet</u></b>
3.8 Operator Assistance	3-12
3.8.1 General	3-12
3.8.2 Rate Application	3-12
3.9 Directory Listings	3-13
3.9.1 General	3-13
3.9.2 Terms and Conditions	3-13
3.9.3 Rate Application	3-19
3.10 Service Charges	3-20
3.10.1 General	3-20
3.10.2 Rate Application	3-20
3.10.3 Regulations	3-21
3.11 Tone Dial Telephone Service	3-22
3.12 Custom Calling Services	3-22
3.12.1 Description	3-22
3.12.2 Terms and Conditions	3-26
3.12.3 Rate Application	3-26
3.13 Blocking of '900' Calls	3-27
3.13.1 General	3-27
3.13.2 Rate Application	3-27
3.14 Emergency Reporting Services (911)	3-28
3.14.1 General	3-28
3.14.2 Terms and Conditions	3-30
3.14.3 Rate Applications	3-34
3.15 Direct Inward Dialing	3-35
3.15.1 General	3-35
3.15.2 Term and Conditions	3-35
3.15.3 Rate Application	3-35

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

Table of Contents (Continued)	Section - Sheet	
3.16 Miscellaneous Services	3-36	
3.16.1 Intercept Service	3-36	
3.16.2 Joint User Service	3-36	
<del>3.16.3 Exchange Service Extensions</del>	<del>3-37</del>	(D)
3.17 Digital Trunk Interface	3-37	
3.17.1 General	3-37	
3.17.2 Rate Application	3-37	
3.18 Off Premise Service	3-37	(T)
3.18.1 General	3-37	(T)
3.18.2 Rate Application	3-37	(T)

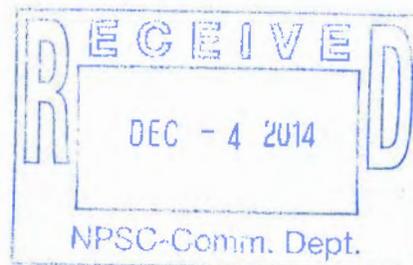
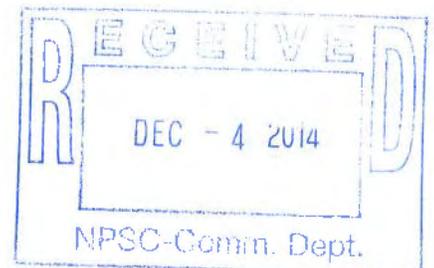


Table of Contents (Continued)

Section - Sheet

**SECTION 4. RATE LIST**

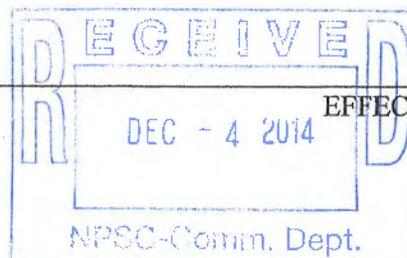
4.1	Exchange Service	4-1
	4.1.1 Flat Rated Service	4-1
	4.1.2 Telecommunications Relay System	4-1
	4.1.3 Extended Area Service Rate	4-1
4.2	Public Pay Telephone Service	4-1
4.3	Semi-Public Pay Telephone Service	4-1
4.4	Hunting Service	4-2
4.5	Circuit Mileage Charges	4-2
4.6	Directory Assistance Service	4-2
4.7	Directory Listing Charges	4-2
4.8	Service Charges	4-3
4.9	Custom Calling Feature Availability	4-4
4.10	Emergency Reporting Services	4-4
4.11	DID Service	4-5
4.12	Miscellaneous Services	4-5
	4.12.1 Construction and Line Extension	4-5
	4.12.2 <del>Exchange Service</del> Extension Mileage Charges	4-5 (T)
4.13	Digital Trunk Interface	4-6



Alphabetical Index

	<u>Section - Sheet</u>
<b>A</b>	
Additional Directory Number	3-22, 4-4
Advance Payments and Deposits	2-11
Anonymous Call Rejection	3-22, 4-4
Applicability of the Catalog by the Company	1-3
Application of Business and Resident Rates	2-2
Application for Company Service	2-3
Authorized Use of Company Service and Facilities by the Subscriber	2-14, 1-4
Automatic Call Back	3-22, 4-4
Automatic Recall	3-22, 4-4
<b>B</b>	
Base Rate Areas	1-2
Billing Policy	2-10
Blocking of '900' Calls	3-27
<b>C</b>	
Call Forwarding All Variable	3-22, 4-4
Call Forwarding Busy Line Variable	3-22, 4-4
Call Forwarding Don't Answer Variable	3-22, 4-4
Calling Name & Number	3-22, 4-4
Call Waiting	3-22, 4-4
Cancellation of Service	2-8
Circuit Mileage Charges	3-11
Coin Supervision Additive Rate	3-6, 4-1
Construction Charge Payments	2-20
Construction Policies	2-19
Credit for Outages	2-11
Custom Calling Service	3-22
Customer Complaints	2-3
Customer Owned and Maintained Equipment	1-6
Customer-Provided Semi-Public Telephones	3-8

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743

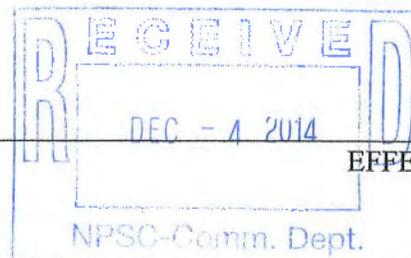


EFFECTIVE: January 1, 2004

Alphabetical Index (Continued)

	<u>Section - Sheet</u>
<b>D</b>	
Definitions	1-4
Deposits	2-4
Description of Service	2-1
Direct Inward Dialing	3-35, 4-5
Directory Assistance	3-12, 4-2
Directory Listings	3-13, 4-2
Disconnect for Nonpayment	2-4, 2-10
Discontinuing Service	2-8
Distinctive Ringing/Call Waiting Indication	3-22, 4-4
<b>E</b>	
Emergency Reporting Services	3-28, 4-5
Exchange Service Extensions	3-37
Extended Area Service	3-2, 4-1
Extended Area Service Rate	4-1
<b>F</b>	
Flat Rated Service	4-1
Foreign Exchange Service	3-3
<b>G</b>	
General Rules and Regulations	2-1
Initial Contract Periods	2-8
Intercept Service	3-36
<b>H</b>	
Hearing or Speech Impairment Discount	3-1
<b>I</b>	
Intercept Service	3-36, 4-5

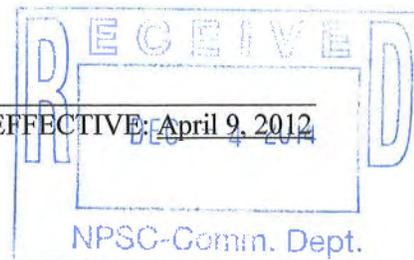
ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

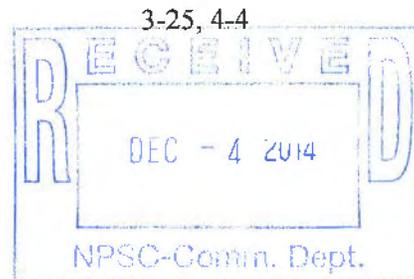
Alphabetical Index (Continued)

	<u>Section - Sheet</u>
<b>J</b>	
Joint User Service	3-36
<b>K</b>	
<b>L</b>	
Liability of Company	2-16
Line Extensions	2-19, 4-5
Link Up Nebraska Tribal	2-6 (C)
<b>M</b>	
Minimum Contract Periods	2-8
<b>N</b>	
Nebraska Telephone Assistance Program	2-6
Nonpayment Reconnection Charge	3-20
<b>O</b>	
Operator Assistance	3-12
Outside Plant Construction	2-20, 4-5
Payment Arrangements	2-10
<b>P</b>	
Pay Telephone Service	3-5, 4-1
Purpose of the Company	1-1



Alphabetical Index (Continued)

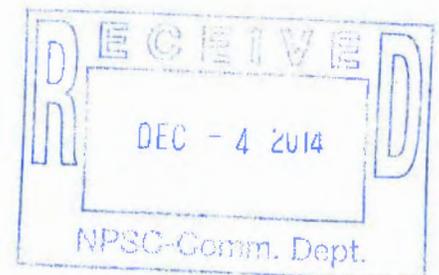
	<u>Section - Sheet</u>
<b>R</b>	
Rates	4-1
Responsibilities of the Company	2-14
Responsibilities of the Subscribers	2-18
<b>S</b>	
Selective Call Acceptance	3-24, 4-4
Selective Call Forwarding	3-24, 4-4
Selective Call Rejection	3-24, 4-4
Semi-Public Pay stations	3-7, 4-1
Service Charges	3-20, 4-3
Service Order Charges	3-20, 4-3
Special Construction	2-21, 4-5
Special Taxes, Fees and Charges	2-11
<b>T</b>	
Telecommunications Relay Surcharge	3-1, 4-1
Termination of Service	2-5, 2-7
Toll Control with Pin	3-25, 4-4
Tone Dial Service	3-22
Tribal Lifeline and Linkup	2-6 (C)
Trouble Location Charge	3-20, 4-3
Trouble Reports from Subscribers with Customer Owned Equipment	2-13
Trunk Hunting	3-10, 4-3
<b>U</b>	
<b>V</b>	
Voice Mail	3-25, 4-4



SECTION NO. 1. GENERAL

1.1 PURPOSE OF THE COMPANY

NORTHEAST NEBRASKA TELEPHONE COMPANY, a Nebraska corporation, hereinafter referred to as the Company, is a local exchange carrier authorized and obligated to provide local exchange service within the territories certificated to it by the Nebraska Public Service Commission. The Company's business office is located in Jackson, Nebraska. The Company undertakes to furnish telecommunication services in accordance with its approved Service Catalog on file with the Nebraska Public Service Commission.



---

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743

EFFECTIVE: January 1, 2004

**1.2 EXCHANGE AREA DESCRIPTION**

**1.2.1 EXCHANGE AREAS**

The exchange area of each exchange includes the rural territory surrounding each town. Copies of the original maps are on file with the Nebraska Public Service Commission. The Company is authorized to provide service for the following exchanges:

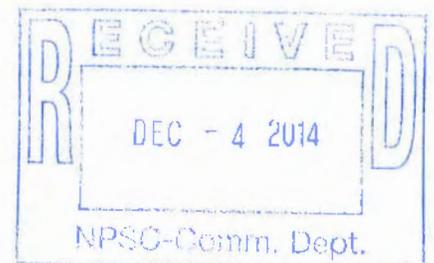
Allen	Coleridge	Long Pine	Spencer
Bartlett	Craig	Martinsburg	<b>Staplehurst (T)</b>
Bristow	Decatur	Newcastle	Stuart
Butte	Dixon/Concord	North Bristow	<b>Ulysses (T)</b>
<b>Clarks (T)</b>	Jackson/Hubbard	Obert/Maskell	Waterbury
Clearwater	Linwood/Morse Bluff	Prague	Weston/Malmo
			Winside

**1.2.2 BASE RATE AREAS**

The area in which basic access line service is furnished without mileage charges is known as a base rate area (BRA). Generally, this area is defined by the city limits of the town. However, special rate areas or zones may be designated for service, based on distance from the BRA.

**1.2.3 EXTENDED AREA SERVICE**

Certain exchanges, listed in Section 3, offer Extended Area Service (EAS). EAS allows customers in a given exchange to make calls to and receive calls from one or more other exchanges, without toll charges.



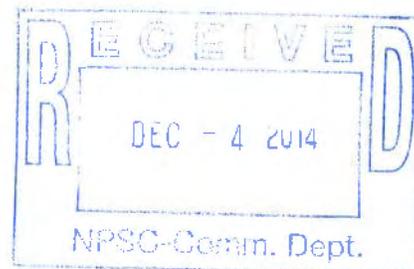
**1.3 SERVICE CATALOG**

**1.3.1 SERVICE CATALOG APPLICABILITY**

- A. The rules, regulations and rates contained in this service catalog apply to the general public located within the certificated service area of the Company and to all services rendered by the Company, except as otherwise provided for in other service catalogs or tariffs, or as provided in a special contract between the Company and a subscriber.
- B. Various services and facilities which have previously been supplied by the Company as part of its public utility obligation have been or are being phased out of public utility services pursuant to order of the Commission. This catalog relates only to the Company's continuing or future obligation to provide facilities or services. The Company may provide similar services or facilities not subject to regulation by the Commission as a matter of private contract. Any such offerings shall be subject to the provisions of private contracts rather than subject to the provisions of this catalog.
- C. This catalog cancels and supersedes all other local and general exchange tariffs of the Company issued and effective prior to the effective dates shown on the individual sheets of this catalog.

**1.3.2 INSPECTION OF THE COMPANY'S SERVICE CATALOG**

Copies of these rules and regulations, together with rate schedules and forms for application and contract, are on file for inspection at the office of the Company during normal business hours. The Company may not refuse permission to anyone requesting to inspect its effective service catalogs or tariffs, nor may it require anyone to state a reason why they wish to do so prior to permitting access.



ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743

EFFECTIVE: January 1, 2004

1.4 DEFINITIONS

As used throughout this service catalog, the following definitions of terms shall apply.

ACCESS LINE - The telecommunication line from the central office switching point up to and including the termination on the customer's premises in either a terminal block, jack or other point of termination.

ADDITIONAL LISTING - Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that which he is entitled in connection with his regular service.

AIRLINE MILES - The number of miles between two points calculated by using the shortest distance between the points involved.

APPLICANT - An individual, firm, corporation, partnership, institution, association or organization, whether public or private, applying for or requesting provision of telecommunication service in accordance with this service catalog.

AUTHORIZED USER - A person, firm or corporation (other than the customer) on whose premises a telecommunication service is located and who may communicate over such service in accordance with the terms of this service catalog.

BASE RATE - A rate for any form of exchange service which does not include mileage or other incremental charges.

BASE RATE AREA - That part or parts of an exchange area in which base rates apply for local telephone services.

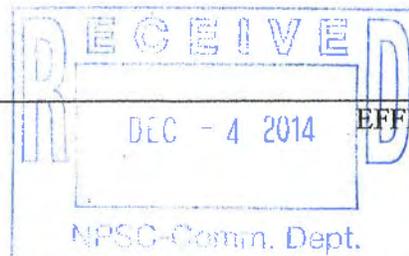
BUSINESS OFFICE - The office of the Telephone Company which handles subscriber billing, collections and applications for service.

BUSINESS TELEPHONE SERVICE - Telecommunications service provided to firms, corporations, agencies, partnerships, associations and other institutions, public or private, whose basic concern is the conduct of business, or the fulfillment of a public responsibility, and which are normally engaged in acts of commerce. One indication of business service is the reference to a user's phone number in public advertising of a business nature.

CENTRAL OFFICE - The location of the Telephone Company's switching equipment and where an individual telecommunication line may be switched to another.

CENTRAL OFFICE EXCHANGE - The territory served by a central office or a group of central offices, any one of which may serve any part of the exchange.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

1.4 DEFINITIONS (cont'd.)

CENTREX SERVICE - A Central Office based business communications service which provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises.

CERTIFICATED SERVICE AREA - Telecommunication Company service area, as approved by the Nebraska Public Service Commission.

CHANNEL - A path for communications between two or more customer premises or Company offices, furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof.

CIRCUIT - A channel used for the transmission of electrical energy in the furnishing of telecommunication services.

CLASS OF SERVICE - The various categories of service generally available to the customer, such as business, residence, public and semi-public.

COMMISSION - The Nebraska Public Service Commission.

COMMISSIONS - A percentage of collections paid as a fee in consideration of service rendered to the Company.

COMPANY - NORTHEAST NEBRASKA TELEPHONE COMPANY

CONNECTING ARRANGEMENT - The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company.

CONNECTING COMPANY - A corporation, association, partnership or individual owning or operating one or more exchanges and with whom communicating traffic is interchanged.

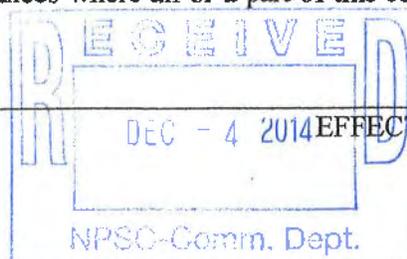
CONSTRUCTION - All activities required by the Company in order to initiate, rearrange, discontinue or otherwise provide or modify service or facilities provided to the subscriber.

CONSTRUCTION CHARGE - A separate nonrecurring charge made for the construction of facilities in excess of that contemplated under the rates quoted in the service catalog.

CONTIGUOUS PROPERTY - The land, including any building or buildings thereon, and where there is general access without the necessity of crossing land used publicly or privately by others.

CONTRACTS, SPECIAL - The agreement between the Company and a subscriber for the furnishing of Company service in instances where all or a part of this service catalog does not apply.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

1.4 DEFINITIONS (cont'd.)

COST - The cost of labor and materials, and appropriate amounts to cover the Company's general operating and administrative expenses, a return on investment and any other specific items of expense that may be associated with the facility provided.

CUSTOMER - The person, firm or corporation responsible for the payment of charges and compliance with the regulations of the Company. (See Subscriber)

CUSTOMER OWNED AND MAINTAINED EQUIPMENT (COAM) - Any wiring, device or apparatus provided by the customer for which complete ownership and maintenance responsibility resides with the customer. The Company's liability is limited to interconnection in accordance with the rules and regulations outlined elsewhere in this service catalog or as provided under a separate written agreement.

DIRECTORY LISTING - Information contained in the Company-owned telephone directory, including reasonable advertising, whereby telephone users may ascertain the telephone number of other subscribers.

DISCONNECTION - Discontinuance of telecommunication service made at the request of the subscriber or at the option of the Company for nonpayment of service or other valid reasons; the facilities so disconnected by the Company may be made immediately available for use by another subscriber.

DROP WIRE - Wires between a cable terminal and the point of entrance to the building in which the subscriber's telephone service is located.

EMERGENCY - A situation or condition which demands immediate attention and requires substantial change from the normal conduct of Company business, and which left unattended could seriously threaten the public safety.

ENTRANCE FACILITIES - Facilities extending from the point of entrance on private property to the premises on which service is furnished.

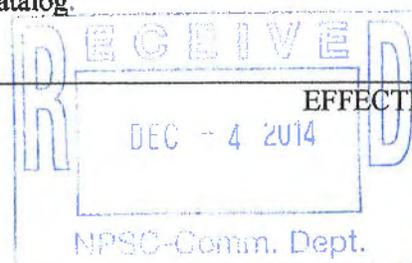
EXCHANGE - A unit established by the Company for the administration of communication service in a specified area. It consists of one or more central offices together with associated plant used in furnishing access line service in the area.

EXCHANGE AREA - The territory served by an exchange as specified in the service catalog.

EXCHANGE MESSAGE - A completed telecommunication between exchange stations in the same local service area.

EXCHANGE SERVICE - The telecommunication service provided within a local calling area, or exchange area, in accordance with this catalog.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

1.4 DEFINITIONS (cont'd.)

EXTENDED AREA SERVICE - Interexchange telephone service generally furnished between one or more Exchange Areas without toll charges.

EXTENDED AREA SERVICE RATE - The monthly charge applied to all telephone lines that have interexchange service to nearby communities without long distance charges.

FLAT RATE SERVICE - The type of exchange service furnished at a stipulated monthly rate, with an unlimited number of calls within a specified local service area.

FOREIGN CENTRAL OFFICE - Any central office other than that which serves the area in which the customer is located.

FOREIGN EXCHANGE - In connection with foreign exchange service, that exchange which encompasses the central office from which the foreign exchange service (dial tone) is furnished.

FOREIGN EXCHANGE (FX) SERVICE - Exchange service furnished a customer from a central office located in an exchange other than that in which the customer is located.

HARM - Harm consists of hazards to personnel, damage to Company facilities, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to facilities, induced noise or cross talk, incorrect dial pulsing failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

INDEBTED HOUSEHOLD - Two or more people living together at least one of whom is indebted to the Company for service previously rendered.

INSIDE WIRING - Cable, wiring and jacks on the subscriber side of the point of demarcation.

INSTALLATION - Any activity required by the Company in order to initiate, rearrange, delete or otherwise provide or modify service or facilities for use by the general public.

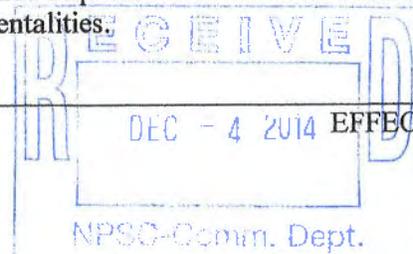
INSTALLATION CHARGE - See Service Charges.

INTERCONNECTION - The method by which telecommunications facilities of the Company are arranged to transmit to, or receive information from, customer-provided equipment.

JOINT USER - An individual or concern authorized by the Company and the subscriber to share in the use of a subscriber's business telephone service.

LINE EXTENSION - The outside plant required in addition to existing facilities to render telephone service, exclusive of instrumentalities.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

1.4 DEFINITIONS (cont'd)

LOCAL CHANNEL - That portion of a channel which connects a station to an interexchange channel or a channel connecting two or more stations within an exchange area.

LOCAL EXCHANGE SERVICE - Telephone communications within a local service area in accordance with the provisions of the Company's catalog.

LOCAL MESSAGE - A communication between a customer and any other customer within the local service area of the calling station.

LOCAL SERVICE AREA OR EXTENDED LOCAL SERVICE AREA - That area throughout which an exchange service subscriber, at a given rate, may make calls without the payment of a toll charge. A local service area may be made up of one or more exchange areas.

LOCAL TELEPHONE SERVICE - Exchange service available within the exchange area for communication between subscribers located within that exchange area only.

MESSAGE - A completed customer telephone call.

MILEAGE CHARGE - The additional charge for exchange telephone service based upon distance measurement for the service furnished.

MINIMUM CONTRACT PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

NETWORK ACCESS POINTS - A connector, outlet, or wiring termination on a customer's premises which affords connection to the services of the Company.

NETWORK CONTROL SIGNALING UNIT - The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

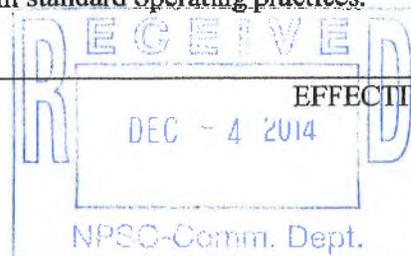
NON-LISTED NUMBER - A telephone number which is not listed in the directory, but which may be available from directory assistance.

NON-PUBLISHED NUMBER - A telephone number that is not listed in the directory, and is not available to the public.

NONRECURRING CHARGE - A one-time charge associated with certain installations, changes or transfers of services either in lieu of or in addition to recurring monthly charges.

NORMAL WORKING SITUATIONS - Those situations which can be reasonably anticipated by the Company, planned for in advance, and handled as a part of the usual day-to-day operations, without requiring substantial deviation from standard operating practices.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

1.4 DEFINITIONS (cont'd.)

OFF-PREMISES SERVICE - Service which connects stations located at customer locations on non-contiguous property to the customer's access line.

ONE-PARTY SERVICE - A grade of exchange service furnished by means of an access line arranged to serve one customer.

PAY TELEPHONE SERVICE - Telephone service provided to the general public in public or semi-public places by means of a telephone coin box arrangement which requires the deposit and collection of coins for completion of a local telephone message. Public telephone service is provided in locations selected by the Company.

PAY PER CALL SERVICES (900, 960, or 976 SERVICES - Telecommunications services (a) which permit simultaneous calling by a large number of persons to a single telephone number, (b) for which the consumer is assessed, by virtue of completing the call, a charge that is not dependent on the existence of a presubscription relationship, and (c) for which the consumer pays a per-call or per-time-interval charge that is greater than or in addition to the charge for the transmission of the call.

PERMANENT DISCONNECT - Termination of telecommunication service where the intent is not to reconnect the service in the foreseeable future. Facilities related to such disconnections of service become immediately available to the Company to satisfy other service requirements.

POINT OF DEMARCATION - Point of connection owned by the company to which customer inside wire is attached.

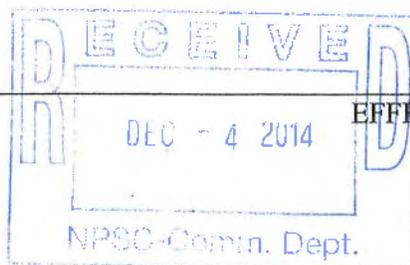
PREMISES - Denotes the contiguous property (except railroad right of way, etc.) occupied by a customer or authorized user containing one or more buildings and is not separated by a public highway.

PRIVATE BRANCH EXCHANGE SYSTEM - A private branch exchange system is an arrangement of equipment, owned or contracted for by a subscriber, consisting of automatic switching apparatus with attendant's telephone, trunks to a central office and stations connected with the switching apparatus, thereby providing for communication between these stations, and also communication with the general exchange system. Throughout this Service Catalog, the commonly used abbreviation "P.B.X." will be substituted for the words Private Branch Exchange.

PRIVATE CONTRACTS - The agreements between the Company and a customer for the furnishing of service in instances where all or part of this catalog does not apply.

PRIVATE LINE DEDICATED CIRCUIT - A circuit provided to a subscriber which is not connected to the switching equipment of the Company and is utilized only by that subscriber.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

1.4 DEFINITIONS (cont'd.)

PUBLIC PAY TELEPHONE SERVICE - A non-listed, non-customer exchange station installed for the convenience of the public at a location chosen or accepted by the Company. A coin collecting device may be provided for immediate collection of charges for each outgoing local and toll message, or the paystation may be of a coinless nature intended for collect, calling card, or third number billing purposes.

RESIDENTIAL TELEPHONE SERVICE - Telecommunication service furnished to a home, personal quarters or abode used only for residential or domestic purposes and from which business is not normally conducted. Residential service does not include multi-family apartments or hotels where a landlord or manager is responsible for payment to the Company.

SAME HOUSEHOLD - Those who dwell as a family under one roof, including relatives, participating in the common use of such facilities as dining room, kitchen, living room, etc. Premises occupied by any group functioning in the same manner as a family are also considered as the same household.

SEMI-PUBLIC PAY TELEPHONE SERVICE - Exchange service designed for use of the customer and the public at locations somewhat public in character and involving a stipulated charge for each outgoing local message. A coin collecting device is provided for immediate collection of charges for each outgoing local and toll message.

SERVICE CHARGES - The non-refundable charges that apply to customer initiated requests for the establishment of a class of telephone service, for the subsequent changes to that service, for reconnecting service which has been temporarily disconnected for nonpayment, or for the establishment of other miscellaneous services.

SERVICE, GRANDFATHERED - Services no longer offered to new subscribers. Existing subscribers may continue service until moves or changes of service occur.

SINGLE LINE - A single access line serving a residence or business establishment.

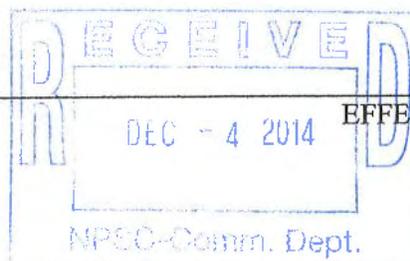
SPECIAL ASSEMBLIES - Customized service which has limited application to other subscribers. Such service will be priced on an individual case basis.

STATION - Each telephone instrument location, whether main or additional, on the premises of a customer or authorized user.

SUBSCRIBER - The person or organization in whose name service is furnished.

SUBSCRIBER SERVICE OFFICE - See Business Office.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

1.4 DEFINITIONS (cont'd.)

SWITCH - A unit of dial switching equipment which provides interconnection between access lines.

SERVICE CATALOG - The entire embodiment of the rules, regulations, definitions and charges under which service is provided within the exchange area of the Company.

TELECOMMUNICATIONS SERVICES - The provision of facilities for the transmission and reception of messages, impressions, pictures and signals by means of electricity, electromagnetic waves or any other kind of energy, force variations or impulses, whether conveyed by cable, wire, radiation through space, or transmitted by means of other media within a specific area or between designated points.

TELEPHONE COMPANY - NORTHEAST NEBRASKA TELEPHONE COMPANY

TEMPORARY DISCONNECT - A short-term suspension of telecommunication service. Such disconnections may be made at the request of the subscriber or on the initiative of the Company in accordance with the rules and regulations of this catalog.

TEMPORARY SERVICE - The short-term or occasional service contracted for, where the duration can be determined in advance of the contemplated operations, such as construction or exploration projects with their related housing and miscellaneous camp service facilities, summer or winter resorts, amusement or sports concerns, fairs, exhibit structures, or other enterprises of a limited duration.

TERMINATION CHARGE - A special charge applied under certain conditions defined in a special contract with the subscriber when service is terminated by the subscriber before the expiration of the minimum contract period. Termination charges shall be specified in the written agreement and known in advance by the subscriber.

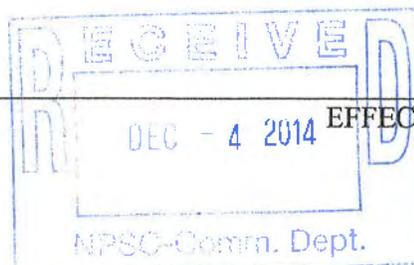
TIE LINE - A circuit connecting two customer systems for the purpose of interconnection between the customer systems.

TIE LINE MILEAGE - The measurement on which the rates for tie lines are based.

TOLL LINE - A circuit used exclusively for the transmission of telecommunication service between points located in different exchange areas where specific charges for each such message are applicable.

TOLL MESSAGE - A completed telephone call or telephonic communication between an exchange customer and another customer not located within the same local service area as the calling customer.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

1.4 DEFINITIONS (cont'd.)

TOLL RATE - The initial period charge prescribed for toll messages based upon the duration of the call, distance between exchanges, and the time of day and day of the week.

TOLL SERVICE - Telecommunication service between exchanges or locations for which a toll rate is charged.

UNDERGROUND SERVICE CONNECTION - A customer's "drop" wire which is run underground from a pole line or an underground distributing cable.

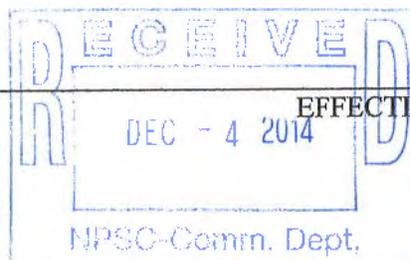
UNLISTED NUMBER - See Non-Listed number.

UNPUBLISHED NUMBER - See Non-Published number.

USER - The user of a service regardless of the identity or location of the subscriber or customer of the service.

WATS (WIDE AREA TELEPHONE SERVICE) - The furnishing of inward or outward switched telephone communications service between a customer station associated with a WATS access line and specified service areas or bands. (For example, a service area would be the state of Nebraska.)

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



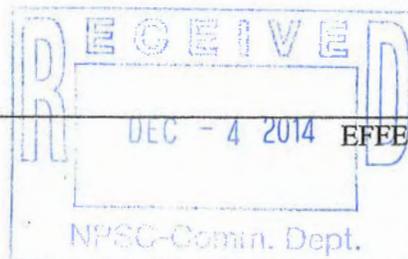
EFFECTIVE: January 1, 2004

**1.5 EXPLANATION OF SYMBOLS USED IN THE SERVICE CATALOG**

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (G) Signifies a grandfathered rate or service. Present customers may continue service until a move or a change of service occurs.
- (M) Signifies a matter relocated without change.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in a reduced rate.
- (T) Signifies a change in text only -- no change in rate, treatment, or regulation.
- (Z) Signifies a correction.

---

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

SECTION NO. 2 RULES AND REGULATIONS

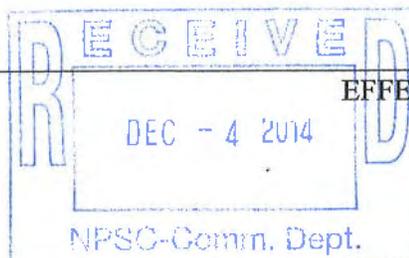
2.1 ESTABLISHMENT OF SERVICE

2.1.1 Description of the Service

- A. Local exchange and long distance telephone services are available to the general public through the facilities owned and operated by the Company in accordance with the rules and regulations of this service catalog and other service catalogs or tariffs as may be applicable. These services consist principally of local exchange and toll telephone service for residential and commercial subscribers of the Company, interconnection to acceptable customer owned and maintained telecommunication equipment, and public pay telephone service. In addition to these services the Company may also provide, as a part of a special contract, other specialized communication services, specifically arranged for a particular subscriber's use.
- B. Charges for Company services offered under this service catalog are listed in Section 4 and consist of nonrecurring charges for service connections and certain administrative expenses, monthly recurring charges for telephone services, and charges for use of public pay station service. Long distance toll telephone charges are billed to the subscriber by the Company in accordance with the connecting company interstate or intrastate catalogs or tariffs as appropriate.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743

EFFECTIVE: January 1, 2004



**2.1.2 APPLICATION OF BUSINESS AND RESIDENCE RATES**

A. Business Rates Apply at the Following Locations:

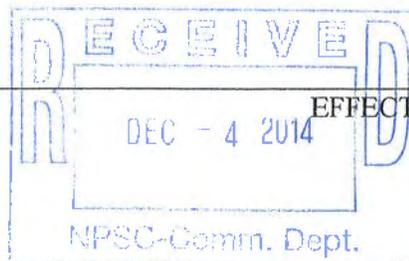
- 1) In offices, stores, factories, mines, and all other places of a strictly business nature.
- 2) In boarding houses, except as noted under B-2, offices of hotels, halls, and ~~offices~~ of apartment buildings; quarters occupied by clubs or lodges; public, private or parochial schools, ~~within the Base Rate Area, or churches,~~ colleges, hospitals, libraries and other similar institutions where usage is for administrative purposes.
- 3) At residence locations when the subscriber has no regular business telephone service and the use of the service either by himself, members of his household or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone service during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
- 4) In any location where the listing of service at that location indicates a business, trade, or profession, except as specified under B-3 below.

↑  
(T,Z)  
↓

B. Residence Rates Apply at the Following Locations:

- 1) In private residence where business listings are not provided.
- 2) In private apartments of hotels, rooming houses, churches, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
- 3) In schools that are outside the Base Rate Area.
- 4) In the place of residence of a clergyman or nurse, and in the place of residence of physician, surgeon or other medical practitioner, dentist or veterinary, provided the subscriber does not maintain an office in the residence.

ISSUED: November 22, 2004  
BY: Emory Graffis, General Manager



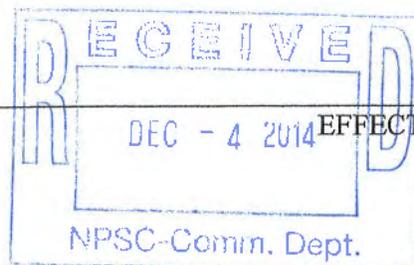
EFFECTIVE: December 6, 2004

**2.1.3 APPLICATION FOR SERVICE**

- A. Applications for service must be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon the establishment of service. Applicants for service are required to pay in advance at the time application is made, all charges accruing for the first billing period for exchange service and the service connection charge if applicable. The terms and conditions specified in such contracts are subject to these Rules and Regulations, and the Rates and Charges for the particular exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.
- B. Requests from subscribers for additional service may be made verbally, if the original contract provides for such additional service as may be ordered and no advance payment will be required. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

---

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



---

EFFECTIVE: January 1, 2004

2.1.4 CREDIT AND DEPOSITS

A. Establishment of Credit

The Telephone Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a different address until arrangements have been made to liquidate such previous indebtedness to the Company. Nor is the Telephone Company obligated to continue to furnish service to any individual or firm whose credit is or becomes, in the opinion of the Telephone Company, doubtful. In order to insure the payment of all charges due for its service, the Telephone Company may require any subscriber to establish and maintain his credit in one of the following ways:

- 1) By furnishing references acceptable to the Telephone Company.
- 2) By providing a suitable guarantee in writing, in form prescribed by the Telephone Company.
- 3) By means of a cash deposit.

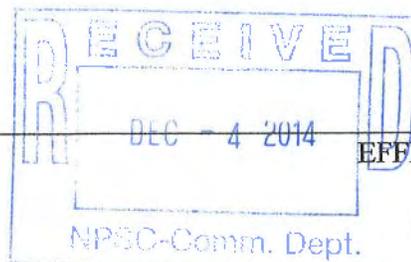
B. Amount of Deposits

The amount of deposit required for the purpose of establishing a subscriber's credit shall not normally exceed his estimated bill for exchange service and toll charges for two months service. The Telephone Company may require the subscriber to increase the amount of the deposit at any time if, in its opinion, the charges billed against the subscriber are found to warrant such an increase.

C. Deposit Not to Affect Regular Collection Practices

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of service for non-payment of any sums due the Telephone Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager



EFFECTIVE: January 1, 2004

2.1.4 CREDIT AND DEPOSITS, (Cont'd)

D. Interest to be paid on Deposits

Interest will be paid by the Company on deposits made for the purpose of establishing credit as per Nebraska Public Service Commission Rules and Regulations.

E. Discontinuance of Service for Failure to Establish Credit

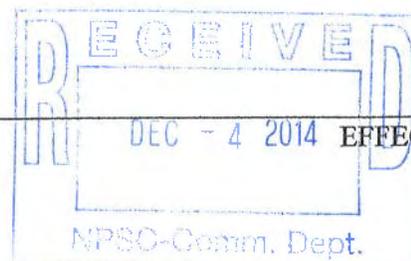
Service may be discontinued for failure to establish credit, as authorized above, within five days after the Company has served or mailed notice requiring the subscriber so to do.

F. Restoral of Service Charge

Where service has been discontinued for failure to establish credit as authorized above, the non-pay reconnection charge will be made and collected by the Company.

---

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

2.1.5 LINK UP NEBRASKA

(D)

A. ~~Link Up Nebraska is part of a national program designed to promote universal service for low income households. If a subscriber qualifies for the Link Up Nebraska program, a 50% discount up to \$30 will be applied to the Service Connection Charges. Link Up allows for a deferred schedule for payment of the charges assessed for commencing service, for which the consumer does not pay interest. The interest charges not assessed shall be for connection only. Charges of up to \$200.00 may be deferred for a period not to exceed one year. The discount applies only on a single line at the subscriber's principal place of residence. The charges do not include any permissible security deposit requirements.~~

B. ~~The following eligibility requirements apply:~~

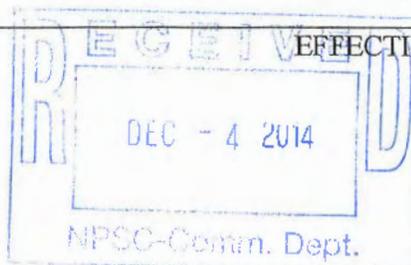
~~The subscriber must be a participant in one of the following:~~

- ~~1. Medicaid~~
- ~~2. Food Stamps~~
- ~~3. Supplemental Security Income (SSI)~~
- ~~4. Federal Public Housing Assistance~~
- ~~5. Low Income Home Energy Assistance Program~~

C. ~~The benefit of Link Up may only apply one time per address per subscriber.~~

(D)

ISSUED: March 27, 2012  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: April 9, 2012

2.1.5 TRIBAL LIFELINE AND LINKUP

Tribal Lifeline and Link Up are national programs that provide service connection and monthly service discounts for eligible consumers living on tribal land.

A. Residents of Indian reservation or tribal lands qualify for Tribal Lifeline and Tribal Link Up if they participate in any of the following:

- 1) Medicaid,
- 2) Food Stamps,
- 3) Supplemental Security Income (SSI),
- 4) Federal Public Housing Assistance,
- 5) Low Income Home Energy Assistance Program,
- 6) Bureau of Indian Affairs (BIA) general assistance,
- 7) Head Start (income eligible)
- 8) Tribal Temporary Assistance to Needy Families(TANF), or
- 9) have a household income that is at or below 135% of the federal poverty guidelines.

B. Tribal Lifeline services include:

- 1) voice grade access to the public switched network,
- 2) local usage,
- 3) dual tone multifrequency signaling or its functional equivalent,
- 4) single-party service or its functional equivalent,
- 5) access to emergency services,
- 6) access to operator services,
- 7) access to interexchange service,
- 8) access to directory assistance, and
- 9) toll limitation services.

C. Toll limitation service, in the form of toll blocking, is offered to qualifying consumers at no charge.

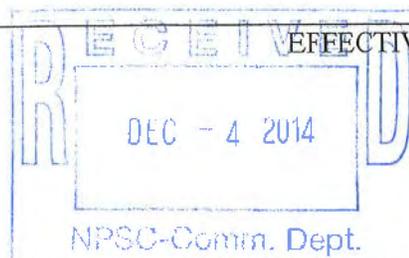
D. No Service Deposit will be collected in order to initiate Tribal Lifeline service, if the qualifying low-income consumer voluntarily elects toll blocking. If the qualifying low-income consumer does not voluntarily elect toll blocking, a service deposit may apply.

E. A Tribal Lifeline customer's local service will not be disconnected for non-payment of toll charges; however, a Tribal Lifeline customer's toll service may be disconnected for non-payment of toll charges.

(N)

(N)

ISSUED: March 27, 2012  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: April 9, 2012

**2.1.5 TRIBAL LIFELINE AND LINKUP (cont'd)**

F. Tribal Link Up support is available to eligible residents of Tribal Lands and provides a 100% reduction of up to \$100.00 off the Company's customary charge for commencing telecommunications service for a single telecommunications connection at a subscriber's principal place of residence. Charges assessed for commencing service include any charges that the Company customarily assesses to connect subscribers to the network. These charges do not include any permissible security deposit requirements.

G. Enhanced Lifeline monthly service reductions include:

- 1) Federal Lifeline Support Credit of \$9.25 (includes Federal End User Common Line Credit of \$6.50 and remainder \$2.75 credit covers basic service).
- 2) A monthly reduction off the local service charges in the amount of \$3.50 from the Nebraska Universal Service Fund
- 3) An additional monthly benefit of up to \$25.00.

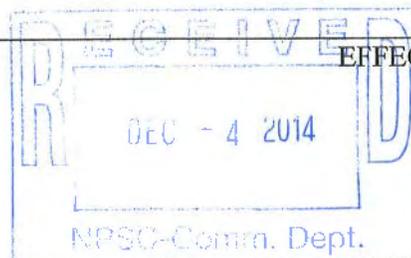
**2.1.6 NEBRASKA TELEPHONE ASSISTANCE PROGRAM (NTAP)**

A. NTAP is a retail local service offering for which qualifying low-income consumers pay reduced monthly charges. It is part of a national program designed to promote universal service for low-income households.

B. Nebraska Telephone Assistance Program (NTAP) services include:

- 1) voice grade access to the public switched network
- 2) local usage
- 3) dual tone multifrequency signaling or its functional equivalent
- 4) single-party service or its functional equivalent
- 5) access to emergency services
- 6) access to operator services
- 7) access to interexchange service
- 8) access to directory assistance
- 9) toll limitation services

ISSUED: March 27, 2012  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: April 9, 2012

(N)  
↑  
↓  
(N)

2.1.6 NEBRASKA TELEPHONE ASSISTANCE PROGRAM (NTAP) (cont'd)

C. Nebraska Telephone Assistance Program (NTAP) monthly service reductions include:

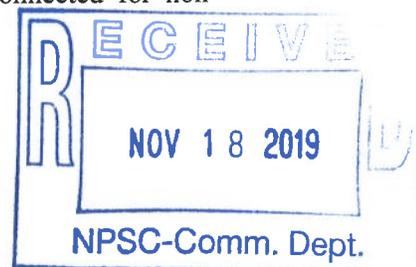
- ~~1) Federal Lifeline Support Credit of \$9.25 (includes Federal End User Common Line Credit of \$6.50 and remainder \$2.75 credit covers basic service);~~
- ~~2) a monthly reduction off the local service charges in the amount of \$3.50 from the Nebraska Universal Service Fund.~~

- 1) Federal Lifeline Support Credit of \$9.25. The \$9.25 credit can be applied when the Lifeline customer has: (a) a voice service in combination with a broadband internet access service (BIAS) that meets the minimum standard, or (b) a standalone BIAS service that meets the minimum standard.
- 2) Federal Lifeline Support Credit of \$7.25. The \$7.25 credit can be applied when the Lifeline customer has: (a) a standalone voice service or (b) a voice service in combination with a BIAS service that does *not* meet the minimum standard.
- 3) A monthly reduction in the amount of \$3.50 from the Nebraska Universal Service Fund. The \$3.50 can be applied when a standalone voice service is offered or when voice service is offered in combination with a BIAS service.

D. Toll limitation service, in the form of toll blocking, is offered to qualifying consumers at no charge.

E. No service deposit will be collected in order to initiate NTAP service, if the qualifying low-income consumer voluntarily elects toll blocking. If the qualifying low-income consumer does not voluntarily elect toll blocking, a service deposit may apply.

F. A NTAP customer's local service will not be disconnected for non-payment of toll charges; however, a NTAP customer's toll service may be disconnected for non-payment of toll charges.

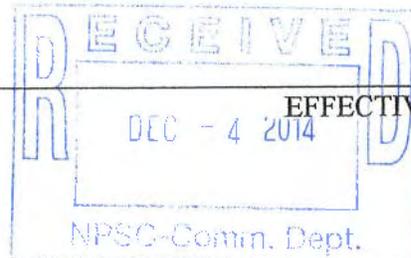


2.2 DISCONTINUANCE OF SERVICE ( Continued)

- 3.) Contracts for periods of longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.
- B. Service may be terminated after the expiration of the initial contract period, upon the Telephone Company being notified and upon payment of all charges due to the date of termination of the service.

---

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



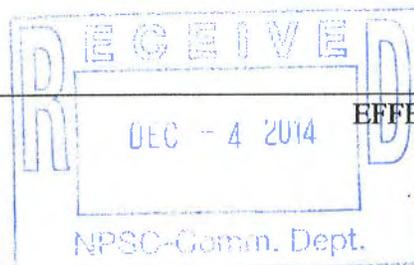
EFFECTIVE: January 1, 2004

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCE

2.4.1 GENERAL

- A. The subscriber shall pay for services and facilities monthly in advance - except Departments, Administrations and Agencies of the Federal, State, County, Township or Municipal Governments and shall pay for Toll Messages, Teletypewriter Exchange Service Messages, and moves and changes when billed. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.
- B. All bills for local, toll or miscellaneous services are due when rendered and payable at the office of the Telephone Company, or an authorized collection agency, by the 25<sup>th</sup> day of the month or the first business day following the 25<sup>th</sup> day of the month, when the 25<sup>th</sup> falls on a Saturday, Sunday or Holiday, in which the bill is rendered.
- C. When warranted, in the judgment of the management, special toll bills may be rendered. In such cases, the amount billed is due and payable on demand.
- D. In the event of failure by the subscriber or those responsible to pay any regular bill by the 25<sup>th</sup> day of the month or the first business day following the 25<sup>th</sup> day of the month, when the 25<sup>th</sup> falls on a Saturday, Sunday or Holiday, in which the bill is rendered or to promptly settle special toll bills, the Company may restrict access to long distance dialing, 1+, 0+, 0-calls without further notice at any time during such default. Bills remaining unpaid at the 25<sup>th</sup> day of the following month will then be disconnected from local service. In special circumstances, the Company may completely discontinue service without further notice at any time during such default. Service need not be restored unless or until all amounts due at the day of payment are paid in full including the restoral of service charges.
- E. The regular restoral of service charge will be made for reconnecting services which have been discontinued for non-payment of charges due. No allowance will be made for loss of service during the period service is disconnected for nonpayment if payment is made and service reconnected before the completion of an order to terminate the service. Subsequent to the completion of an order to terminate the service, it may at the option of the Telephone Company be reestablished only on the basis of a new application.
- F. In the event the service of a subscriber has been twice denied for non-payment within the previous months, service may be terminated in lieu of a third denial. Service then may be re-established at the option of the Company only on the basis of a new application.
- G. The subscriber is held responsible for all charges for telephone service rendered, both exchange and toll, including charges for toll messages on which the charges have been reversed.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

**2.4.2 ADVANCE PAYMENTS**

Applicants may be required to make advance payments to cover all or a portion of the exchange service, service connection charges, installation charges, and special construction charges.

**2.4.3 CREDIT FOR LOCAL SERVICE OUTAGES**

If service is interrupted for more than 24 hours other than by the negligence or willful act of the subscriber, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to the Company. No other liability shall in any case attach to the Company on account of interruptions of service.

**2.4.4 SPECIAL TAXES, FEES AND CHARGES**

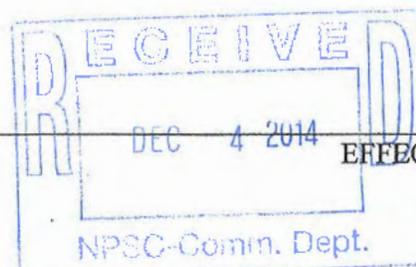
A. When any municipality, other political subdivision or local agency of government collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, or franchise fee, such taxes and fees shall, insofar as practicable, be billed pro rata to the exchange customers receiving service within the territorial limits of such municipality, other political subdivision or local agency of government.

B. Dual Party Relay Surcharge

Nebraska law requires that a surcharge be collected on each telephone access line in Nebraska. The surcharge will be remitted to the Nebraska Public Service Commission to establish and administer a fund for a statewide Dual Party Relay Surcharge to be used for eligible communication impaired persons.

This surcharge will be collected on the first one-hundred (100) telephone access lines per customer, and will appear on a customer's local telephone bill.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

**2.5 EQUIPMENT AND CONNECTIONS**

**2.5.1 GENERAL**

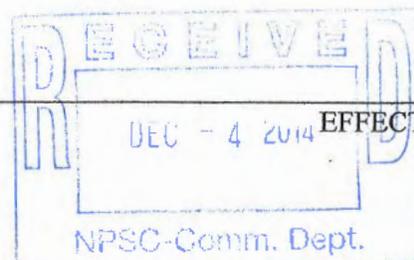
**A. Ownership and Use of Equipment**

Equipment, instruments, and lines furnished by the Telephone Company, on the premise of a subscriber property of the Telephone Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments and lines, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such equipment, instruments and lines. Such equipment, instruments and lines are not those used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company.

**B. Attachments or Connections**

- 1) All connections of equipment will be made through standard jacks and through standard plugs. The jack will be of modular design as prescribed by the FCC and must be wired so that there will be no interference to the rest of the service if the plug is withdrawn.
- 2) ALL customers who purchase their own equipment will advise the Telephone Company of its presence, registration number, its ringer equivalence number, and the lines to which the registered equipment will be connected.
- 3) A customer who fails to notify the Telephone Company of connection of grandfathered or registered terminal equipment or protective circuitry is otherwise in violation of applicable laws, rules and regulations will be subject to discontinuance of service.
- 4) The use of customer provided circuitry or terminal equipment shall not require change in, or alteration of the equipment or other facilities of the Telephone Company. If any such circuitry or terminal equipment is found defective, its use shall be immediately discontinued until correction is made.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

**2.5.2 TROUBLE REPORTS FROM CUSTOMERS WITH CUSTOMER OWNED EQUIPMENT**

When the subscriber requests a service call for repairs (when the subscriber owns all or part of the terminal equipment) and the Telephone Company's facilities are found not to be causing the trouble, a service charge for time and materials will be applied.

**2.6 CUSTOMER COMPLAINTS**

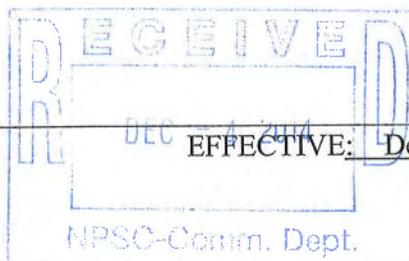
- A. Customer complaints against the Company shall be made first directly to the Company. The Company shall allow complaints to be accepted and processed in a simple manner and form. Every complaint shall be promptly investigated in a fair manner and the results reported to the complainant. If the report of the investigation is made orally, the Company shall provide the complainant, upon request, the report in writing. If the Company fails to resolve a complaint to the satisfaction of the complainant, the Company shall, upon request, inform the complainant of the availability of the Commission to review the Company's investigation, and the Company shall provide the complainant with the address and telephone number of the Commission:

Nebraska Public Service Commission  
300 ~~The Atrium~~, 1200 "N" Street, Suite 300 (T)  
~~P.O. Box 99927~~ (D)  
Lincoln, Nebraska 68509-9927 (D)  
(402) 471-3101 or (800) 526-0017

- B. The Company shall refrain from suspending or terminating service for non-payment during the pendency of a complaint before the Company or the Commission, unless otherwise provided by the Commission; provided, however, that as a condition of continued service during the pendency of such dispute a customer shall pay the undisputed portions of any bill for service.

ISSUED: December 3, 2014

EFFECTIVE: December 31, 2014



**2.7 RESPONSIBILITIES OF THE COMPANY**

**2.7.1 GENERAL**

**A. Availability Of Facilities**

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary lines, circuits and equipment.

**B. Maintenance and Repairs**

All ordinary expense of maintenance and repair, unless otherwise specified in the Telephone Company's tariff, is borne by the Telephone Company. The subscriber agrees to take good care of the instruments and all accessories. The subscriber is held responsible for the cost of replacing equipment destroyed, or for the cost of restoring the equipment to its original condition, when the damage is other than ordinary wear and tear or is due to negligence of the subscriber.

**C. Telephone Numbers**

The subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number of the central office designation, or both, of a subscriber whenever it deems it advisable in the conduct of its business to do so.

**D. Telephone Directories**

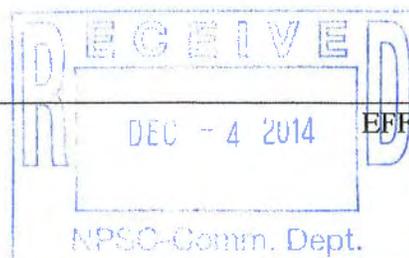
**1) Distribution**

The Telephone Company will furnish to its subscribers, without charge only such directories as it deems necessary for the efficient use of service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

**2) Ownership and Use**

Official Company directories regularly furnished to subscribers are the property of the Telephone Company and are provided to subscribers only as an aid to the use of the telephone service. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, damaged, or lost while in possession of the subscriber

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

2.7.1 RESPONSIBILITIES OF THE COMPANY, Cont'd

E. Use of Profane Language or Impersonation of Another

The Telephone Company may refuse to furnish or may deny telephone service to any persons, firm or corporation who, over the facilities furnished by the Telephone Company, uses or permits to be used foul, abusive, obscene, or profane language; or impersonates or permits others to impersonate any other individual with fraudulent or malicious intent.

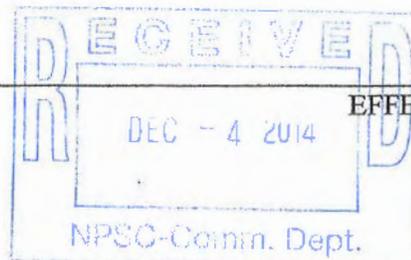
F. Governmental Objections to Service

The Telephone Company may refuse to furnish or may discontinue telephone service to any person, firm or corporation upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for an illegal purpose.

G. Tampering with Equipment

The Telephone Company may refuse to furnish or deny telephone service to any person, firm or corporation on whose premises is located any telephone equipment which shows any evidence of tampering, manipulation, or operation or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

2.7.2 LIMITS OF LIABILITY

A. Use of Connecting Company Lines

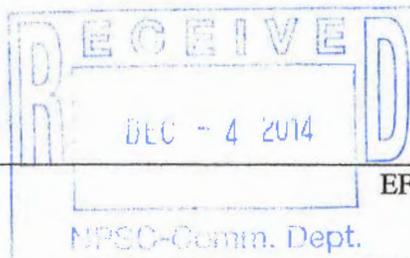
When suitable arrangements can be made, lines or other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other Companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

B. Hazardous Locations

If the installation and maintenance or service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or to property, the Telephone Company may refuse to install and maintain such service and, if such service is furnished, may require the subscriber to install and maintain such service and may also require the subscriber to indemnify and hold the Telephone Company harmless from any claims loss or damage by reason of the installation and maintenance of such service.

C. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the subscriber, repeats messages she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between subscribers because of the errors.



ISSUED: December 19, 2000  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743

EFFECTIVE: January 1, 2004

2.7.2 LIMITS OF LIABILITY, Cont'd

D. Directory Errors and Omissions

- 1) The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in or publications of such errors in the official company directory nor will the Telephone Company be a party to controversies arising between subscribers or others as a result of listings published in its official company directories. Claims for damages on account of interruptions to service due to errors or omissions in official company directory listings will be limited to a pro rate ratio abatement of the charge for such of the subscriber's service as is affected, the maximum abatement not to exceed one-half the service charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.
- 2) In the case of directory listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

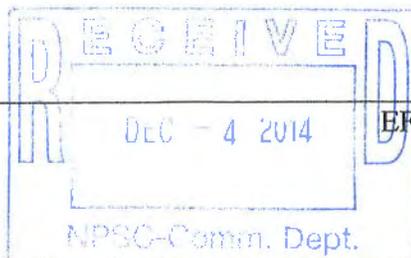
E. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to subscribers' premises resulting from the existence of the Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

F. Adjustment of Charges

In the adjustment of charges for overbilling by the Telephone Company, a refund will be made of the full amount of excess charges when such amount can be determined; when the period during which overbilling has been effective cannot be fixed or the exact amount of overbilling determined from available records, the maximum refund will not exceed an estimated amount equal to the overbilling for a twelve month period.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

2.8 RESPONSIBILITIES OF SUBSCRIBERS

2.8.1 GENERAL

A. Payment for Service

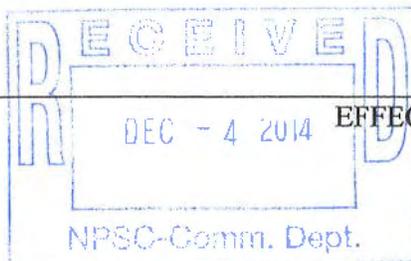
The subscriber is required to pay all charges for exchange services and facilities, and for toll messages in accordance with provisions contained elsewhere in these General Rules and Regulations. The subscriber is held responsible for all charges for telephone service rendered at this telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

B. Maintenance and Repairs

The Subscriber agrees to notify the Company promptly in writing whenever alterations of premises owned or leased by him will necessitate changes in the company's wiring or equipment, service, and the subscriber agrees to pay the Company's current charges.

---

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

**2.9 CONSTRUCTION AND LINE EXTENSION POLICY.**

**2.9.1 GENERAL**

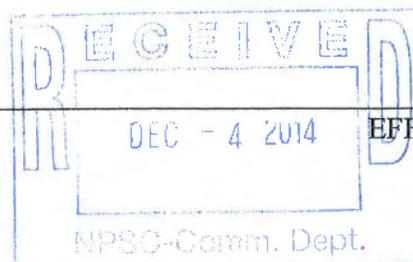
A. Construction charges, in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates when, because of the sporadic or occasional nature of the service requested, an unusual investment or expense will be required, as for example:

- 1) The facilities are requested in a remote or undeveloped section outside the base rate area.
- 2) Conditions require the provision of special equipment or unusual methods of plant construction, installation or maintenance.
- 3) The customer's location requires the use of costly private right-of-way.

**2.9.2 POLICIES**

- A. Title to all construction, provided wholly or partly at a customer's expense is vested in the Telephone Company.
- B. "Cost" is defined as the cost of labor and materials including the usual supervisory expenses.
- C. The customer is required to pay construction charges as made by another company providing facilities connection with the facilities of the Telephone Company.
- D. Facilities placed on private property to be used as a part of the standard distributing plan serving subscribers in general are furnished, maintained, and owned by the Telephone Company, subject to such construction charge as may be applicable.
- E. Circuits on private property are furnished, owned and maintained by the Telephone Company.
- F. Where required by the conditions, applicants shall provide, without expense to the Telephone Company, private right-of-way parallel to the public right-of-way.
- G. Line extensions are further subject to the regulations specified in the Tariffs of this Company, which tariffs as they now exist or as they may be revised, added to or supplemented by superseding issues are hereby made a part of this service catalog.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

2.9 CONSTRUCTION AND LINE EXTENSION POLICY, Cont'd

2.9.3 OUTSIDE PLANT CONSTRUCTION

A. Under normal conditions, the Telephone Company, without charge, will extend its lines to reach applicants within the exchange service area, provided either of the two following conditions are satisfied:

- 1) Service to such applicant or applicants will not reduce the existing overall density of the System or
- 2) The cost of constructing the required line extension will not exceed seven times the estimated annual exchange revenue from such applicant or applicants.

2.9.4 CONSTRUCTION CHARGES

A. If for a line extension the requirements of an applicant or group of applicants exceeds the above, a construction charge is made for the facilities in excess of the allowances specified under 2.9.3A.2. The construction charge for line extensions is apportioned equally among all applicants of a group.

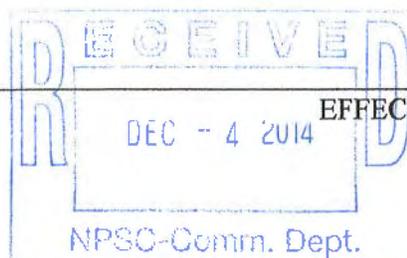
B. Plant extensions to provide service on a basis other than as covered above require the payment of construction charges as determined from the conditions.

2.9.5 PAYMENTS

A. The construction charge assessed an applicant or applicants for facilities in excess of the allowance shall be paid in advance.

B. Payments for line construction are not refundable and no credit will be allowed for future installation on line extensions constructed under the above regulations.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager

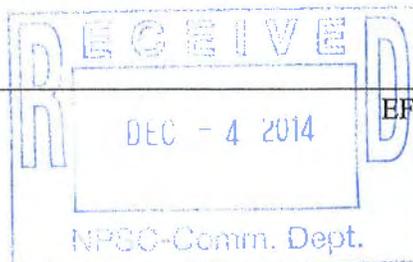


EFFECTIVE: January 1, 2004

2.10 SPECIAL CONSTRUCTION

- A. All rates and charges set forth in this service catalog are for the provision of service and facilities in normal locations and under normal working conditions, as defined by the Company.
- B. When special installation, construction or modification of facilities, operations or services are required, or when other unusual service is performed, additional charges may apply and will be developed as such conditions require. Special charges may arise when, at the request of the subscriber, the Company constructs or installs facilities in order to provide service, or undergoes significant changes in operation to provide the requested service, and
- 1) There is no general requirement for the facility or service other than that of the subscriber requesting the facility or service, or
  - 2) The facilities or service are of a type other than that which the Company would normally provide, or
  - 3) The Company must purchase, construct or otherwise incur greater expense to provide the requested facilities or service than it would otherwise deem necessary in order to fulfill the initial service requirement, or
  - 4) The Company is required to expedite service at a greater expense than that which it would otherwise incur, or
  - 5) The Company constructs or provides temporary facilities or service for a period during which permanent facilities are under construction or not required.
- C. When the revenue to be derived from the service is not sufficient to warrant the Company assuming special construction or service costs, or when costs are sufficient to unduly restrict the operating capital of the Company, the subscriber may be required to pay all or a part of such cost. (See construction and line extension policies.)

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

**SECTION NO. 3. SERVICES AND APPLICATION OF RATES AND CHARGES**

**3.1 GENERAL**

**3.1.1 LOCAL EXCHANGE ACCESS SERVICE**

**A. General**

- 1) Definition - Local Exchange Access Line - Facilities from the central office up to the network interface designated by the Company to secure service.
- 2) The General Terms and Conditions of this catalog apply at all exchanges except as otherwise provided herein.
- 3) Local Exchange Service rates apply for each local exchange access line. All rates Include touch-tone.
- 4) Nonrecurring Service Change Charges apply for each change of a telephone number initiated by customer or due to regrading from business to residence service for the change of any class of local service to any other class of local service, i.e., residence service to business service or business service to residence service

**3.1.2 LOCAL EXCHANGES SERVED**

Allen	Coleridge	Long Pine	Spencer
Bartlett	Craig	Martinsburg	Staplehurst (T)
Bristow	Decatur	Newcastle	Stuart
Butte	Dixon/Concord	North Bristow	Ulysses (T)
Clarks (T)	Jackson/Hubbard	Obert/Maskell	Waterbury
Clearwater	Linwood/Morse Bluff	Prague	Weston/Malmo
			Winside

**3.1.3 TELECOMMUNICATIONS RELAY SYSTEM**

The Telecommunications Relay System provides for the full and simultaneous communication between hearing-impaired or speech-impaired persons using specialized telecommunications equipment, and other persons using conventional telephone equipment. Connection can be made to the System via dialing 711 or the designated 8XX number.

ISSUED: December 3, 2014



EFFECTIVE: December 31, 2014

**3.1.4 EXTENDED AREA SERVICE**

This section identifies exchanges and their extended area service which provides a non-optional two-way telecommunications service between main stations of separate exchanges at flat monthly rates in lieu of rates for Message Toll Service. The service is provided by means of special extended area trunks between the exchanges involved.

A. Extended Area Service Increments

EAS increments apply, by EAS Group, to exchange service in the exchanges listed in B., following.

B. Exchanges by EAS Group

**EAS Group 1**

Allen Long Pine Waterbury

**EAS Group 2**

Bristow Butte Decatur Stuart North Bristow

**EAS Group 3**

Spencer

**EAS Group 4**

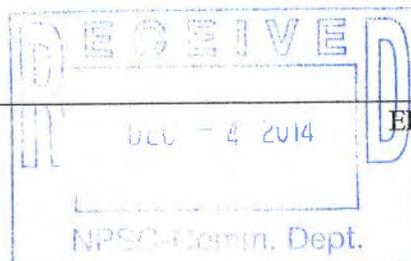
Staplehurst

(T)  
(T)

C. The following is a list of exchanges, where EAS is provided and the exchanges to which it is provided, are shown. See Section 4 for applicable EAS rates by EAS Group.

<b>EAS EXCHANGE</b>	<b>GROUP</b>	<b>Exchanges Included In Extended Local Calling Area</b>
Allen	1	Waterbury
Bristow	2	O'Neill, Spencer, Butte
Butte	2	O'Neill, Spencer, Bristow
Decatur	2	Lyons, Tekamah
Long Pine	1	Ainsworth
North Bristow	2	O'Neill, Spencer, Butte
Spencer	3	Bristow, Butte, North Bristow, O'Neill
<b>Staplehurst</b>	4	Seward (T)
Stuart	2	Atkinson, O'Neill
Waterbury	1	Allen

ISSUED: December 3, 2014



EFFECTIVE: December 31, 2014

**3.2 FOREIGN EXCHANGE SERVICE (IntraLATA)**

**3.2.1 GENERAL**

Foreign Exchange Service is a service whereby a customer may obtain service from an exchange foreign to the exchange in which the customer is located.

**3.2.2 DEFINITIONS**

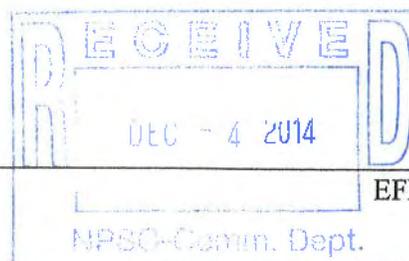
- A. The term "Normal Exchange" is defined as the exchange area within which the customer's premises are located.
- B. The term "Foreign Exchange" is defined as the exchange area from which the service is being provided.

**3.2.3 REGULATIONS**

- A. The rules, regulations, rates and charges applicable to the normal exchange apply for service provided in the normal exchange.
- B. Foreign Exchange Service is normally furnished from the principal central office of the foreign exchange.

---

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

**3.2.4 RATE APPLICATION**

A. Interexchange Channels

The rates and charges for interexchange channels are the currently effective rates shown in the applicable Intrastate Access Tariff.

B. Exchange Service

1. Access Service Rate Application

The monthly rates shall be the regularly established rates of the foreign exchange, for the service requested.

The Service Charges shall be those regularly applicable to the class of service requested.

2. Directory Listings

Primary and additional directory listings are provided in the directory serving the foreign exchange as described in the Directory Listings section of this service catalog.

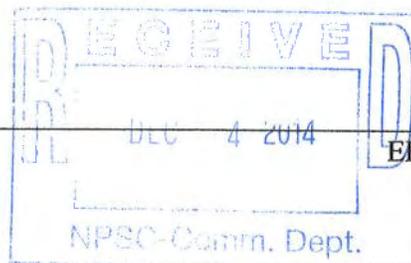
3. Auxiliary and Supplemental Services

All facilities and services offered in other sections of this service catalog, which are compatible with this offering of Foreign Exchange Service, are provided at the rates and charges set forth for such facilities and services.

**3.2.5 OTHER CHARGES**

When the service is provided jointly by this Company and a connecting company, additional charges, as specified in the catalogs or tariffs of the connecting company may also apply.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

3.3 PUBLIC PAY TELEPHONE SERVICE

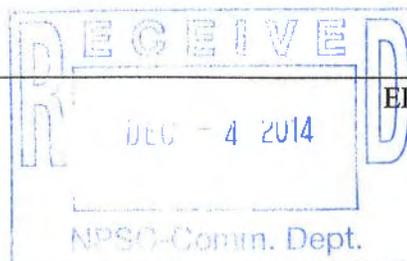
3.3.1 GENERAL

Public Pay Telephone Service is a customer service, with or without coin collection equipment, designed for locations where there is general public use.

3.3.2 TERMS AND CONDITIONS

- A. A Public Pay telephone is provided at the Company's initiative, or at its option, at a location accessible to the public, where warranted by public necessity or by the revenue to be received, and where the occupant of the premises agrees to permit the installation of such service in accordance with terms to be agreed upon between the occupant and the Company. Coin boxes are provided on non-attended stations.
- B. A Public Pay Telephone is provided at the Company's initiative, or at its option, at a location accessible to the public, where warranted by public necessity or by the revenue to be received, and where the occupant of the premises agrees to permit the installation of such service in accordance with terms to be agreed upon between the occupant and the Company. Coin boxes are provided on non-attended stations.
- C. "Local Messages" are messages to any line that subscribers may call from any public line without payment of toll charges.
- D. Public telephone signs are displayed at the option of the Company.
- E. The charge for a long distance message paid for by coin deposit in a Public Coin Telephone is the sum, rounded to the nearest \$0.05, of the appropriate initial period rate and additional period charges.
- F. The rates for all local messages from Public lines that require operator assistance include the appropriate local operator assistance charge for the type of call in addition to the local message rate specified in Section 4.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

**3.3.3 RATE APPLICATION**

Rates are as specified in Section 4.

**3.3.4 COIN SUPERVISION ADDITIVE SERVICE**

The Company will provide Coin Supervision Additive Service to Payphone Service Providers who order local exchange service lines for the provision of pay telephone service and require central office coin supervision capability. Coin Supervision Additive Service provides the capability of central office line equipment to pass signals and/or tones for a local exchange service line to a trunk terminating at the Payphone Service Provider's operator service provider. The service allows the operator service provider to recognize coin deposits, return coins to users, and automatically ring back the originating line upon completion of a call. A monthly Coin Supervision Additive Service charge is assessed on a per line basis.

---

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



---

EFFECTIVE: January 1, 2004

**3.4 SEMI-PUBLIC PAY TELEPHONE SERVICE**

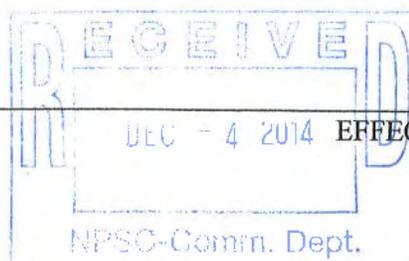
**3.4.1 GENERAL**

Semi-public Pay Telephone Service is a service, with coin collecting equipment, designed for locations where there is a combination of customer and public use.

**3.4.2 TERMS AND CONDITIONS**

- A. Semi-public Pay Telephone Service will be furnished only where, in addition to customer use, there is a substantial demand for service by patron, transients, guests, members, employees or other occupants of the premises. It will not be furnished at locations where service is desired solely for the use of the customer.
- B. "Local Messages" are messages to any line that customers may call from any public or semi-public or shared payphone line without payment of toll charges.
- C. Public telephone signs are displayed at the option of the Company.
- D. Semi-public Pay Telephone Service may be equipped with coin collecting devices and are connected to individual lines.
- E. Joint User Service is furnished in connection with these services at the regular rate for business Joint User Service.
- F. Semi-Public Pay Telephone Service is furnished the customer, if desired, and directory listings are provided under the conditions governing the furnishing of listings for business main line customers, except that residence listings in connection with service furnished boarding or rooming houses, or at other locations where the party desiring the additional listing resides, are furnished under the conditions governing the furnishing of listings for residence main line customers.
- G. Where service is furnished outside the base rate area, excess construction charges, if any, will be applied.
- H. Semi-public Pay Telephone Payphone service is offered subject to the availability of facilities for furnishing this type of service.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



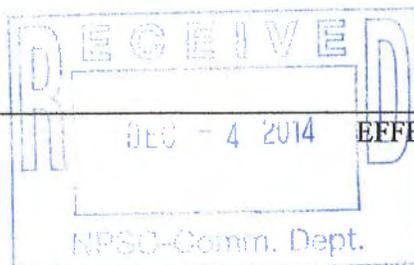
EFFECTIVE: January 1, 2004

**3.4.3 CUSTOMER - PROVIDED SEMI-PUBLIC PAY TELEPHONE**

Customer-provided coin or non-coin operated telephones may be connected to Semi-public Pay Telephone Service offered at locations accessible to the public, e.g., stores, business places, including boarding or rooming houses and school or college buildings, where desired by the owner of the premises.

- A. The customer shall be responsible for the installation, operation and maintenance of any customer-provided coin operated telephones used in connection with this service.
- B. The customer shall be responsible for the payment of a Trouble Isolation Charge for visits by a Company employee to the customer's premises when a service difficulty or trouble report results from the use of customer-provided coin or noncoin-operated telephones and facilities.
- C. The customer shall be responsible for payment of charges for all messages originating from or accepted at this type of service.
- D. Customer-provided coin operated telephones must be registered in compliance with Part 68 of the Federal Communication's Commission (FCC's) Registration Program or connected behind FCC registered coupler.
- E. Such customer-provided coin or noncoin operated telephones must have the following operational characteristics:
  1. Must be able to access an operator.
  2. Must be able to access 911 Emergency Service at no charge, without using a coin, and, when such instrument can only access 911 Emergency Service by use of a dialing sequence other than 911, must prominently display on such instrument, the appropriate dialing sequence to access 911 Emergency Service, where available.
  3. Must be able to access all interexchange carriers unless the customer is an interexchange carrier in which case access may be limited to that carrier.
  4. Must comply with all applicable federal, state and local laws and conditions concerning the use of these telephones by disabled persons and the hearing impaired.
  5. Must allow the completion of both local and long distance calls from the zero O level and O+ direct dialed level.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

**3.4.3 CUSTOMER - PROVIDED SEMI PUBLIC PAY TELEPHONE, Cont'd**

- F. The customer shall prominently display on each customer-provided coin or noncoin operated telephone used in connection with this service the name of the owner of the instrument, the procedure for reporting service difficulties and obtaining customer refunds, and a range of percentages by which the cost to the customer of long distance calls is increased to the user of the equipment.
- G. Where any customer-provided coin or non-coin operated telephone is in violation of this Catalog, the Company will promptly notify the customer of the violation and will take immediate action, including the disconnection of service, as is necessary for the protection of the telecommunications network and the Company employees.
- H. The customer shall discontinue use of the customer-provided coin or non-coin operated telephone or correct the violation and notify the Company in writing within five days after receipt of the notice that the violation has been corrected.
- I. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this Catalog.
- J. In order to provide adequate service only one customer owned coin-operated instrument per line is allowed.

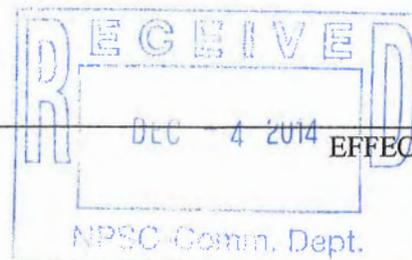
**3.4.4 RATES APPLICATION**

Rates are as specified in Section 4.

**3.4.5 COIN SUPERVISION ADDITIVE SERVICE**

The Company will provide Coin Supervision Additive Service to Payphone Service Providers who order local exchange service lines for the provision of pay telephone service and require central office coin supervision capability. Coin Supervision Additive Service provides the capability of central office line equipment to pass signals and/or tones for a local exchange service line to a trunk terminating at the Payphone Service Provider's operator service provider. The service allows the operator service provider to recognize coin deposits, return coins to users, and automatically ring back the originating line upon completion of a call. A monthly Coin Supervision Additive Service charge is assessed on a per line basis.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

3.5 HUNTING SERVICE

A. Description

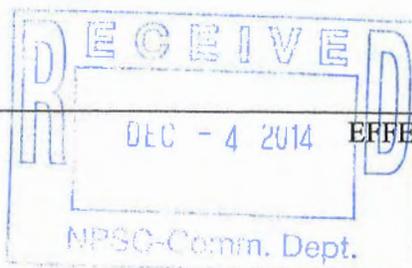
Hunting Services is an optional arrangement available to customers with two or more line services at the same location, same system. Where facilities permit, lines are arranged so that incoming calls to a busy line overflow to another line in the hunting arrangement.

B. Rates and Charges

Rates are as specified in Section 4.

---

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004



**3.7 DIRECTORY ASSISTANCE SERVICE**

**3.7.1 GENERAL**

Directory Assistance service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer within the exchange area, requests directory assistance via the 411 code.

**3.7.2 RATE APPLICATION**

Rates specified in Section 4 are not applicable to:

- ◆ calls placed from public and semi-public pay telephones.

**3.8 OPERATOR ASSISTANCE**

**3.8.1 GENERAL**

Operator Assistance is available to the customer on local and long distance calls through other long distance service providers.

Operator Assistance is available to the customer on local and intraLATA station-to-station and person-to-person calls. Operator Assistance on interLATA toll calls is available to customers through their chosen long distance toll providers.

↑  
(C)  
↓

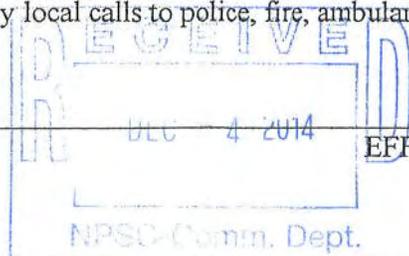
**3.8.2 RATE APPLICATION**

Operator Assistance rate application will be as per the designated rates of the long distance toll provider the customer has chosen.

- A. When a customer dials "0" and the operator completes the call and arranges billing to the originating number, a credit card, to a third number, or as a collect call, a Station-to-Station Charge shall apply per call.
- B. For calls completed by an operator to a designated person or extension, a Person-to-Person Charge shall apply per call. These calls may be billed to the originating telephone number, to a credit card, to a third number, or as a collect call.
- C. The rates for local and intraLATA Operator Assistance are in addition to the rate for each message originating from the customers residence, business, or a public or semipublic phone.
- D. Operator service charges will not be subject to any discounts.
- E. Operator service charges do not apply to calls to the operator for trouble reporting, or for emergency local calls to police, fire, ambulance, etc.

↑  
(C)  
↓

ISSUED: February 10, 2004  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: February 20, 2004

**3.9 DIRECTORY LISTINGS**

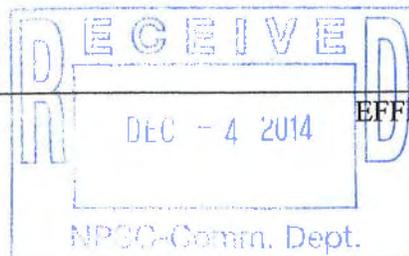
**3.9.1 GENERAL**

- A. The alphabetical telephone directory is an alphabetical list, with telephone numbers and addresses of customers, joint users and others who are entitled to use the customer's telephone service under the terms and conditions governing such use. The basic purpose of the alphabetical directory is to provide a convenient means for obtaining telephone numbers for the completion of calls. To insure that this fundamental purpose is fulfilled, the Company reserves the right to determine the propriety of any listing to be included in the directory.
- B. The directory for each exchange is published at intervals determined by the Company. In some directories, the customers of two or more exchanges may be listed in the same directory, either in separate sections or in one list as determined by the Company. A directory may list the customers of certain but not all of the service areas of a multi-service area exchange.

**3.9.2 TERMS AND CONDITIONS**

- A. A customer's listing may be omitted from the directory but otherwise posted on the information records and will be given out on request. This is referred to as "non-listed" service.
- B. A customer's listing may be omitted from the directory but will be posted on the information records without a telephone number. This is referred to as "nonpublished" service.
- C. Listings shall be the names of individuals, businesses, clubs, associations, corporations or partnerships of subscribers or authorized users of exchange telephone service.
- D. As an aid in identifying business customers, certain business or professional designations are furnished in connection with listings for business service. If, in the judgment of the Company, it is necessary in order to properly identify a listing, descriptive titles or designations may also be furnished in connection with listings of residence service. Business designations are not furnished in connection with listings of residence service.
- E. Normally all listings will be spelled in full and common abbreviations will be used only with customer acceptance. Where more than one line is required to properly list a person or firm, no additional charge is made.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

3.9.2 TERMS AND CONDITIONS, Cont'd

F. Limitations concerning content of primary and additional listings.

- 1) Any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification is not permitted.
- 2) The listing of a service, commodity or trade name will not be permitted except when the name of the service, commodity or trade name is the name or an integral part of the name under which the listed party is doing business.
- 3) Listings that include advertising, such as words describing a product or including the price of a product or service are not permitted.
- 4) Names designed to alphabetize a customer's listing ahead of or near competitor's listings are not permitted.
- 5) Listings are not permitted which are offensive to good taste.
- 6) Listings which are a subterfuge for illegal goods or services are prohibited.
- 7) Evidence may be required in the form of cancelled checks, letterheads, invoices, tax receipts, or other documents which, in the opinion of the Company, substantiates that a name is in fact the name under which business is regularly conducted.
- 8) The Company may require evidence of consent to the use of any name other than that of the customer.

G. The Company's liability arising from errors in or omissions of directory listings will be limited to one-half the charges for the service affected for the period between the issuance of the directory in which the error or omission occurred and the publication of a new directory containing the proper listing.

H. Types of Listings

1) Primary listings

- a) A primary listing is provided as a part of, and is included in the rate for, exchange telephone service. It is furnished in the directory of the serving exchange.
- b) A primary listing is normally the name and address of:
  - ◆ The person or firm contracting for exchange telephone service
  - ◆ A joint user
  - ◆ A party for whom the exchange telephone service was contracted for by another party
  - ◆ The name under which a firm regularly conducts business
  - ◆ Two individuals residing at the same address, with the same or different surname

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



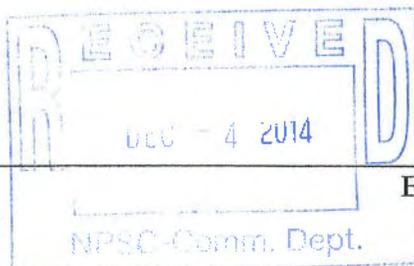
EFFECTIVE: January 1, 2004

3.9.2 TERMS AND CONDITIONS, Cont'd

- ◆ The primary listing, provided with a customer's second residence exchange service line, may be the names or names and address of members of a customer's family residing in the customer's household. Such primary listings with more than one name must be indented under another primary listing.
- ◆ When two or more lines serve a customer in a group arranged for a "hunting" operation, each group of lines is considered one telephone number and is entitled to only one primary listing.
- ◆ Except as outlined above, a primary listing is provided with each main line associated with Business, Residence, and Semi-public service, with each Joint User, and for Night Service for Private Branch Exchange service.
- ◆ If a customer or joint user has both business and residence service, the primary residence listing may be indented under the business listing without repeating the name.

2. Additional Listings

- a) A listing arrangement of not more than two individuals with the same or different surname(s), sharing the same service, and residing at the same address, may also be provided as additional listings.
- b) Additional listings are those listings furnished in addition to the primary listing at the rates shown herein. There are five kinds of additional listings - regular, alternate, foreign, temporary and cross-reference.
- c) Additional listings are available for customers of those Miscellaneous Common Carriers with which arrangements have been made for the interchange of telephone traffic subject to the concurrence of the Carrier. For such listings the telephone number of the connecting circuit shall be listed.
- d) When it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted with the off-premises address of an extension stations, PBX station, if the off-premises address is occupied by the customer or qualified joint user.



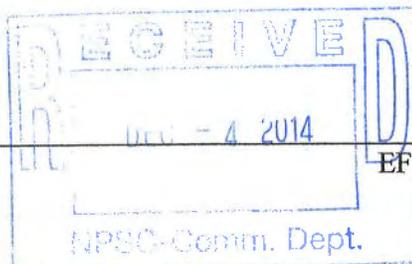
ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743

EFFECTIVE: January 1, 2004

**3.9.2 TERMS AND CONDITIONS, Cont'd**

- e) Additional listings are available for unrestricted stations of Direct in Dial PBX systems.
- f) Where a customer is served by two or more lines in a group arranged for a "hunting" operation, additional listings may be provided on any of the lines in the group.
- g) Charges for additional listings date from the day the related service order is completed.
  - ◆ Additional listing service is furnished only by directory periods established by the Company. Subject to the conditions hereinafter set forth, the charges for such service may be terminated prior to the expiration of an established period
  - ◆ Except as hereinafter provided, the charge for an additional listing which has been posted on the information records, but which has not appeared in the directory may be terminated at any time upon payment of charges due to time of termination of the listing, subject to a minimum of one month's charges.
  - ◆ Additional listings appearing in the current directory may be terminated at other than directory periods only when, due to, termination of the access line service, removal of the listed party from the location of the access line service installation of separate access line service for the listed party, or other causes, it is evident that the listing has no further value. Such termination is subject, however, to payment of a minimum of one month's charges except as hereinafter provided.
- h) Additional listings may be provided without charge where in the opinion of the Company they are essential to the convenient use of the directory. These are often referred to as cross reference listings.
- i) An additional listing reversing the order of the individual's given names may be obtained at the rates for regular additional listings.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

3.9.2 TERMS AND CONDITIONS, Cont'd

3. Business Additional Listings

- a) If qualified under conditions governing use of the service, additional listings may be the name of the customer or joint user; the names of members of the firm, names of officers of the corporation, club, association, partnership or business, the names of employees or representatives of the customer or joint user, the names of firms, persons, corporations, associations, or institutions which the customer or joint user owns, controls or represents.
- b) Representation is defined as the relationship in which one acts as an agent for another. It does not include cases where one sells commodities or performs other services, but in so doing acts for themselves and not as the agent for another.

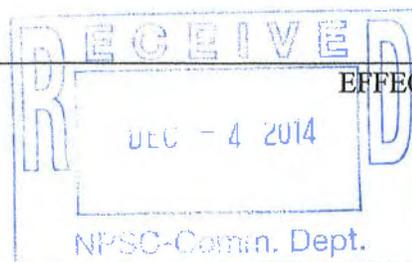
4. Residence Additional Listings

- a) If qualified under conditions concerning use of the service, they may be the name of the customer, the names of members of the family, and others residing in the household; names of permanent guests or tenants who maintain their residence in a family hotel or apartment house, dormitory, transient hotel or club, where the service of such guests or tenants is provided through the private branch exchange of the hotel or apartment house, dormitory, transient hotel or club; students and others furnished residence service under the Centrex offering; the names of permanent guests who maintain their residence in a boarding or rooming house where service is provided by means of semipublic telephone service.
- b) A residence customer who has regular additional business listings may have the residence service indented under such business listing.
- c) Where business service is located in a residence, it is permissible to provide residence additional listings in connection with such business service.

5. Alternate Listings

Alternate listings refer a directory user to another telephone number during certain periods of time or when a called telephone is not answered.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

3.9.2 TERMS AND CONDITIONS, Cont'd

6. Foreign Listings

A foreign listing is a listing in an alphabetical directory of an exchange other than the one in which the primary listing is furnished.

7. Temporary Listings

A temporary listing is a listing furnished to persons leasing or subleasing the premises of a customer during his temporary absence who have arranged to use the customer's service during that time.

8. Cross Reference Listings

A cross-reference listing is a listing of the name by which the customer is commonly known to the public and includes a reference to the customer's other listed name. Cross-reference listings may include the customer's telephone number. These listings may be provided without charge where, in the opinion of the Company, they are essential to the convenient use of the directory or where their use will facilitate the handling of telephone calls.

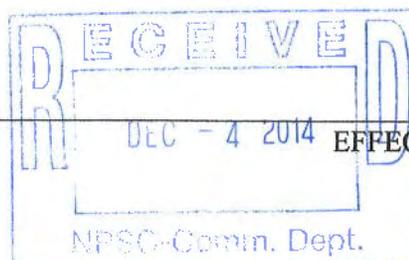
At the discretion of the Company, cross-reference or duplicate listings may be furnished without charge, as a public service, where it appears such cross-referencing will facilitate accurate and rapid completion of calls and lessening of the load of directory assistance calls, based on public habit and custom.

9. Nonpublished and Nonlisted Information Disclosure

Nonpublished and nonlisted telephone numbers including the name and address of the customer may be displayed on a call-by-call basis at Public Service Answering Points (PSAP) that are equipped with Enhanced 911 (E911) Universal Emergency Number Service.

Nonpublished and nonlisted telephone numbers may be delivered to customers of Caller Identification Service for display to those customers on a call-by-call basis, to customers who subscribe to Company offerings which require the information to provide service and/or bill their clients, to telephone customers who are billed for calls placed to or from such telephone numbers, and to entities which collect for the billed services.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

**3.9.3 RATES APPLICATION**

A. The appropriate nonrecurring charge applies for business customers to each:

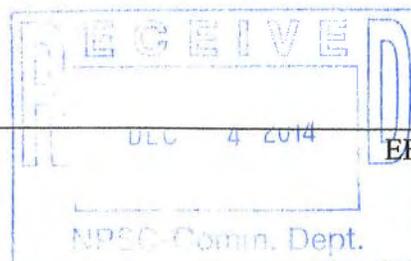
1. Change in primary listing other than when the customer moves to a new address;
2. Additional listing established or changed;
3. Nonpublished or nonlisted service established or changed;
4. Business service, to transfer the service of a customer to an applicant with a change in the primary listing when the same business is continued and there is no lapse in service;
5. Change from one nonpublished service to a nonlisted service or a nonlisted service to a nonpublished service.

B. The nonrecurring charge for business customers will not apply to:

1. Change from nonpublished or nonlisted to listed service;
2. Transfer business service of a customer to an applicant without a change in the primary listing when the same business is continued and there is no lapse in service.

---

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



---

EFFECTIVE: January 1, 2004

3.10 SERVICE CHARGES

3.10.1 GENERAL

Service Charges to connect, move or change telephone service are made separately according to the components of work required. Installations of inside wiring and jacks are the responsibility of the subscriber. Service charges may consist of any of the following charges:

New Service Charge - For work associated with receiving, recording and processing information necessary to execute a customer's request for initial establishment of telephone service. This charge applies per request.

Service Change Request - For work associated with receiving, recording and processing information necessary to execute a customer's request for changes to existing service. This charge applies per request.

Off Vacation - If the service furnished a subscriber is requested to be temporarily suspended as an Off Vacation, a reconnection charge will be collected from the customer when service is restored.

Trip Charge - For travel charges to complete connection and/or other access line activity, per customer request.

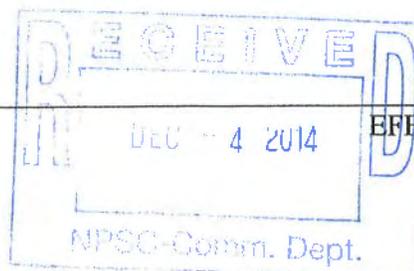
Trouble Location Charge - For each repair trip to a customer premises to test the access line up to and including the network access point, (Point of Demarcation), when the access line tests clear and trouble is not found in the Company's Facilities.

Nonpayment Reconnection Charge - For work associated with disconnecting, reconnecting, and processing information necessary when a customer is temporarily disconnected for nonpayment.

3.10.2 RATE APPLICATION

- A. Service Charges apply to customer-initiated requests for establishment of telephone service, reconnecting service which has been temporarily disconnected for nonpayment or off vacation, and establishing miscellaneous service.
- B. Service charges apply to customer-initiated moves and changes of service.
- C. From time to time, the Company may waive the Service Connection Charges for promotional purposes.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

**3.10.3 REGULATIONS**

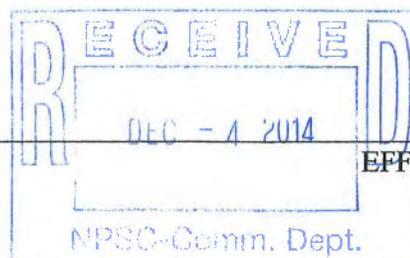
A. Conditions under which no service charges apply are as follows:

1. Public telephone service (not semi-public).
2. Work to move or change a customer's telephone service if required and initiated by the Company
3. Customer-initiated requests, provided work is limited to:
  - a) Complete termination of service.
  - b) The "From" portion of work involved in a transfer of service from one premises to another.
  - c) Upgrades in class of service from a residence to a business.
  - d) Changes in bill mailing address, or special billing arrangements.
  - e) Cancellation of service orders.
  - f) Changes relating to termination of any services that are paid service offerings
4. When service which has been disrupted by fire, accident or natural catastrophe is reestablished, nonrecurring charges will not apply.

B. Disconnection of service for nonpayment of charges due will be treated as follows:

If the service furnished a subscriber is temporarily suspended for nonpayment of charges due or for any other violation of the regulations of the Company as described under "Rules and Regulations," such service will be restored when the customer's account has been paid in full or when the customer has made satisfactory payment arrangements to allow service to be reconnected. The Nonpayment Reconnection Charge may be collected from the customer before service is restored.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

3.11 TONE DIAL TELEPHONE SERVICE

Tone dial service will be available for all customers and is provided without additional charge.

3.12 CUSTOM CALLING SERVICES

3.12.1 DESCRIPTION

Additional Directory Number

Additional Directory Number allows as many as three Directory Numbers (DNs) to be Associated with a subscriber line. These are referred to as the Main DN and two Auxiliary DN's. Additional Directory Number supports distinctive ringing for each of the three DN's.

Anonymous Call Rejection

Anonymous Call Rejection (ACRV) allows subscribers to reject calls from parties who have a privacy feature that prevents the delivery of their calling number to the called party (i.e. Calling Number Delivery Blocking). When ACRV is active, the subscriber receives no alerting for a call that is rejected; the call is routed to a denial announcement and subsequently terminated. ACRV may help to ensure the personal privacy of customers who would rather not receive calls on which the calling number is deliberately made private. This feature is offered on a flat rate subscription basis to both residential and business subscribers.

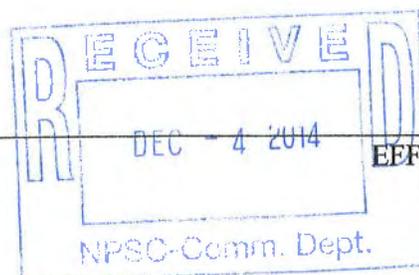
Automatic Callback

Automatic Callback (AC) is an outgoing call management feature that allows subscribers who reach a busy number to dial an activation code (\*66) to call the number back when it becomes idle. When the busy number becomes idle, the calling party receives ringing and upon answer by the calling party, the feature will automatically attempt to set up a call to the previously called busy number. This feature is offered on a flat rate basis to both residential and business subscribers.

Automatic Recall

Automatic Recall (AR) is an incoming call management feature that enables a subscriber to dial an access code (\*69) and have a call returned to the last calling party. This feature is offered on a flat rate subscription basis to both residential and business subscribers.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

3.12 CUSTOM CALLING SERVICES, Cont.

3.12.1 DESCRIPTION, Cont'd

Call Forwarding-Busy Line (Overflow)

Allows a customer to have incoming calls forwarded to another predetermined number within the same central office switch if the called number is busy.

Call Forwarding - Busy Line (Overflow)/Don't Answer

Allows a customer to have incoming calls forwarded to another predetermined number within the same central office switch if the called number is busy or if the customer does not answer after a preset number of rings.

Call Forwarding/Don't Answer

Allows a customer to have an incoming call forwarded to another number within the same central office switch if the customer does not answer after a present number of ringing cycles.

Call Forwarding-Variable

Offers the automatic redirection of incoming calls to any alternate telephone number. The alternate telephone number is selected by the subscriber, from the subscriber's service location, as well as deactivation of the forwarding, from that same serving location.

Call Forwarding All Variable

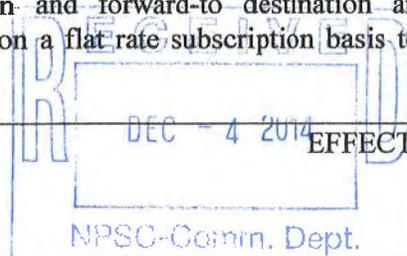
Call Forwarding All Variable (CFAV) allows a subscriber to divert all incoming calls to another directory number whether the subscriber number is idle or busy. The CFAV activation/deactivation and forward-to-destination are controlled by the subscriber. This feature is offered on a flat rate subscription basis to both residential and business subscribers.

Call Forwarding Busy Line Variable

Call Forwarding Busy Line Variable (CFBLV) allows a subscriber to activate/deactivate the CFBLV feature in order to redirect incoming calls to an alternate number if the called number is busy. This feature is offered on a flat rate basis to both residential and business subscribers.

Call Forwarding Don't Answer Variable

Call Forwarding Don't Answer Variable (CFDAV) allows all incoming calls to a subscriber's number to be redirected to another directory number after a predetermined number of rings. The CFDAV activation/deactivation and forward-to-destination are controlled by the subscriber. This feature is offered on a flat rate subscription basis to both residential and business subscribers.



3.12 CUSTOM CALLING SERVICES, Cont.

3.12.1 DESCRIPTION, Cont'd

Calling Name and Number

Calling Name Delivery (CNAM) and Calling Number Delivery (CND) is a terminating CLASS feature that allows a subscriber to receive the calling party's name and number, in cycle (i.e. before the call is answered). This feature is offered on a flat rate subscription basis to both residential and business subscribers.

Call Waiting

Provides a tone/signal to a customer that has a call in progress, that another call has been placed to that customer's telephone number. The customer may elect to hold the first call, by use of the switchhook, and answer the second call; as well as alternate between calls by pressing the switchhook. The customer may elect not to respond to the signal, and continue the original call. In locations where the Company has made it available, Call Waiting may be deactivated prior to making an outgoing call, (or during a call if the customer has Three-Way Calling).

Distinctive Ringing/Call Waiting Indication

Distinctive Ringing/Call Waiting (DRCW) allows subscribers to program their line to ring with a distinctive ringing pattern for a select list of 6 calling numbers and with a normal ringing pattern for all other calling numbers. Additionally, for subscribers who also have Call Waiting, a distinctive Call Waiting tone is generated when the line is called by one of the directory numbers on the list. This feature is offered on a flat rate subscription basis to both residential and business subscribers.

Selective Call Acceptance

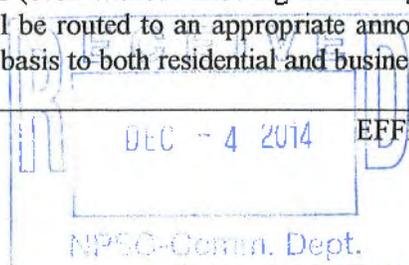
Selective Call Acceptance (SCA) allows subscribers to program a list of 6 numbers from which they are willing to accept calls. Calls from numbers not contained on the list will be routed to an appropriate announcement. This feature is offered on a flat rate subscription basis to both residential and business subscribers.

Selective Call Forwarding

Selective Call Forwarding (SCF) allows subscribers to program a list of 6 numbers that are to be call forwarded. The SCF subscriber specifies the callers that are to receive special treatment by including their directory numbers on a screening list. If a call is placed from a directory number in the subscribers SCF screening list, the call is forwarded to the designated forward-to-number. All other calls are terminated normally. This feature is offered on a flat rate subscription basis to both residential and business subscribers.

Selective Call Rejection

Selective Call Rejection (SCR) allows subscribers to program a list of 6 numbers from which they do not wish to receive calls. SCR can also be used to block calls from a number after an undesirable call has been received (even without knowing the calling number). All calls from numbers contained on the list will be routed to an appropriate announcement. This feature is offered on a flat rate subscription basis to both residential and business subscribers.



3.12 CUSTOM CALLING SERVICES, Cont.

3.12.1 DESCRIPTION, Cont'd

Speed Calling

Offers the customer storage of frequently called numbers, with the ability to dial the stored numbers by depressing one or two digits, rather than entire telephone numbers. Speed Calling is customer programmable, for either 8 or 30 telephone numbers, offering the customer access to change the stored list whenever it is convenient for the customer, and without service order activity.

Three-Way Calling

Offers the capability to add a third party to an existing call, by depressing the switchhook.

Toll Control with PIN

Toll Control with PIN (TCWP) will provide the capability for a residential or business customer to dial a specific code (customer defined) that will toggle the subscriber's line from "Toll Restricted" (i.e. 1+ not allowed) to "Toll Allowed", on a per call basis. This feature is offered on a flat rate basis to both residential and business subscribers.

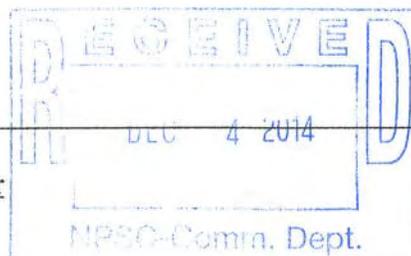
Revertive Call Service

Offers intercom-like use of all extensions on a given telephone number. With Revertive Call Service, the customer dials an access code, receives a busy signal, hangs-up, and all telephone instruments on that line will receive a ring. Upon answering, a clear conversation path is established until all telephones resume the on-hook position.

Voice Mail

Offers the customer the convenience of receiving messages when away from the phone, or when the phone is in use. Messages can be stored, skipped or deleted, and retrieved from another location. This feature is offered on a flat rate basis to both residential and business subscribers.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

**3.12.2 TERMS AND CONDITIONS**

- A. Custom Calling products are available to individual line, residence or business customers that have their service provided from a central office equipped to provide Custom Calling. Individual Custom Calling Services will be provided where technically and economically feasible and where the Company determines sufficient demand exists to warrant the provision of the service(s).
- B. Due to technical limitations, customers who subscribe to Abbreviated Access, one-digit may not purchase an additional Abbreviated Access, one-digit or Speed Calling-8 number and customers who subscribe to Abbreviated Access, two-digit may not purchase an additional abbreviated Access, two-digit or Speed Calling-30 number.
- C. Control of the number assignment on the shared speed call list associated with Abbreviated Access resides with the provider. The provider must have an access line in the same central office as their customer for the purpose of controlling the speed call list. The access line will be restricted from dialing any toll calls billable to the end user.
- D. Due to technical limitations, customers who subscribe to Call Transfer and Speed Calling-8 number capacity will only have 6-number capacity available for their use.
- E. When one or more Custom Calling features are installed or changed on the same line at the same time, only one nonrecurring charge will apply.

**3.12.3 RATE APPLICATION**

The rates and charges for Custom Calling Services are specified in Section 4. The nonrecurring charge and/or monthly rate for business and residence customers may be waived during the term of a promotion, for existing or new customers. The terms of the promotion shall be determined by the Company.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

**3.13 BLOCKING OF '900' CALLS**

**3.13.1 GENERAL**

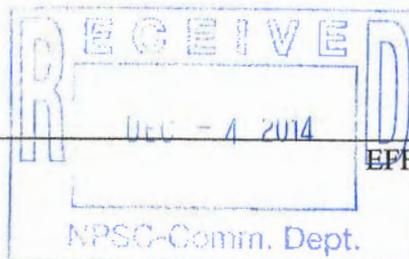
This service provides for the blocking of long distance calls to '900' NPA numbers. Residential and business lines will be blocked unless there is a specific request by the customer to allow '900' NPA numbers.

**3.13.2 RATE APPLICATION**

The subscriber will not be billed for the blocking of calls unless the subscriber requests a change in the blocking status within 12 months. In the case of a change within the 12 month period, the customer will be billed Service Change Charges.

---

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

3.14 EMERGENCY REPORTING SERVICE (911)

3.14.1 General

A. Definitions

Automatic Number Identification (ANI)

A feature by which the calling party's ANI telephone number is forwarded to the 911 Control Office and to the PSAP's Display and Transfer Units.

Automatic Number Identification (ANI) Trunk Unit

Central office equipment which provides the capability of combining the 911 voice call and the ANI onto the same 911 exchange line.

Basic Universal Emergency Number Service (B911)

B911 Emergency Service provides call delivery to the Public Safety Answering Point (PSAP). This service is designed for direct trunking from the end office to the PSAP.

Dedicated Direct Facilities

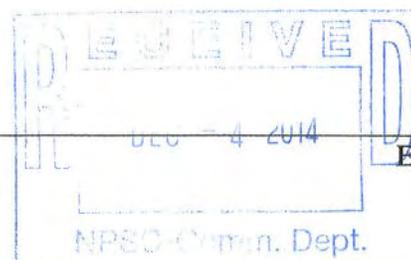
Channels between the central office from which the emergency call originates (originating central office) and the PSAP which do not utilize the switching equipment of intermediate central offices and which require dedicated physical pairs of wires.

Emergency Service Number (ESN)

The customer is responsible for identifying primary and secondary PSAP locations as well as unique combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service in the 911 serving area. An ESN will be provided for each unique combination by the Customer. The customer will associate these ESNs with street address ranges or other mutually agreed upon routing criteria in the 911 serving area.

---

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

3.14.1 GENERAL, Cont'd

Definitions, Cont'd

End Office

A central office in the 911 System which receives originating 911 calls and routes them to a given PSAP.

Master Street Address Guide (MSAG)

The document or computer file that lists the standard street names, address ranges, and routing codes used in the Data Management System of a 911 system equipped with Selective Routing and/or Automatic Location Identification (ALI).

NXX

The first three numbers or digits of the customer's seven-digit telephone number.

P.01 Grade of Service

Trunk facility provisioning to ensure that during the average busy hour, no more than 1% of calls into the 911 system will encounter a busy condition.

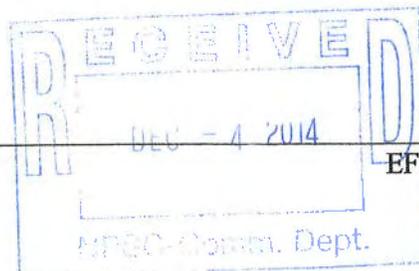
Public Safety Answering Point (PSAP)

An answering location for 911 calls originating in a given area. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; Secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call. PSAPs are staffed by employees of service agencies such as police, fire or emergency medical or by employees of a common bureau serving a group of such entities.

Serving Central Office

The central office from which a PSAP, either primary or secondary, is served.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

3.14.1 GENERAL, Cont'd

Definitions, Cont'd

Subscriber Records

Information consisting of subscribers' names, service addresses, and telephone numbers to a 911 customer for the sole purpose of building and maintaining a data base used in providing 911 service to a specific geographical area. The Subscriber Records information does not include an MSAG nor does it include ESN information.

Universal Emergency Number Service

A telephone exchange communication service for receiving telephone calls placed by persons in need of assistance who dial the number 911. Such calls are answered at PSAPs established and operated by the customer.

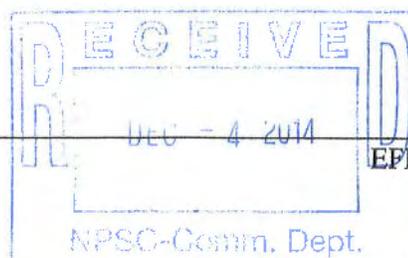
Universal Emergency Number Service Customer

A municipality or other state or local governmental unit or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated within a defined geographic area to respond to public emergency telephone calls, at the minimum for police and fire service.

3.14.2 TERMS AND CONDITIONS

- A. The 911 customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units, to whom authority has been lawfully delegated. The customer will have public safety responsibility to respond to police, fire or other emergency services' telephone calls within the telephone central office areas where 911 Service is provided.
- B. 911 Service is provided solely for the benefit of the customer operating the PSAP. The provision of 911 Service by the Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.
- C. The Company does not undertake to answer and forward 911 calls, but provides facilities to enable the customer's personnel to respond to such calls (from the customer's premises).

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743

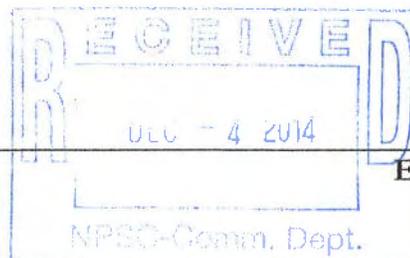


EFFECTIVE: January 1, 2004

3.14.2 TERMS AND CONDITIONS , Cont'd

- D. Any CPE used in conjunction with 911 Service shall be configured so that it is unable to extract any information other than the information relating to a number identified as the source of an in-progress 911 call through use of the optional ANI feature.
- E. Company subscriber names, addresses and telephone numbers provided to a 911 system are private data and may be used only for identifying the location or identity, or both, of a person calling a 911 PSAP. Company subscriber information may not be used or disclosed by 911 system agencies, their agents, or their employees for any other purpose except under a court order.
- F. The calling party forfeits the privacy afforded by nonlisted and nonpublished service to the extent that the telephone number, address and name associated with the originating station location are furnished to the PSAP during an emergency call to 911, when the customer has subscribed to the optional ANI feature.
- G. Temporary suspension of service at reduced rates is not provided for any part of 911 Service.
- H. This service is limited to the use of telephone number 911 as the universal emergency telephone number. Only one 911 Service will be provided within any governmental agency's locality.
- I. The Company will not provide 911 Service to less than an entire central office and will only provide one set of 911 trunking out of that central office.
- J. Application for 911 Service must be executed in writing by each participating local governmental authority or their duly appointed agent. If application for service is made by an agent, satisfactory evidence of the appointment must be provided in writing to the Company. At least one local law enforcement agency must be included among the participating agencies in any 911 Service offering.
- K. 911 Service is furnished to the customer for the sole purpose of receiving reports of emergencies from the public. The 911 emergency telephone number is not intended as a replacement for the telephone service of the various public safety agencies which participate in the use of this number.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743

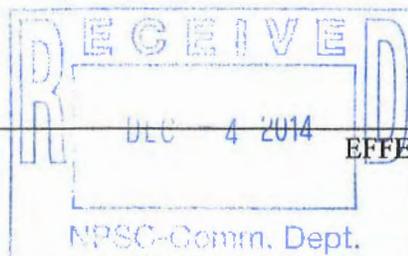


EFFECTIVE: January 1, 2004

3.14.2 TERMS AND CONDITIONS , Cont'd

- L. 911 exchange lines are classified as Business service and are arranged for one way incoming service to the appropriate PSAP. Outgoing calls can only be made on non-9 11 facilities.
- M. The rates charged for E911 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The customer shall make such operation test as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.
- N. The Company's entire liability to any person for interruption or failures of 911 Service shall be limited to the terms set forth in this section.
- O. The Company's liability for any loss or damage arising from errors, interruptions, defects, failures or malfunctions for this service or any part thereof, whether caused by the negligence of the Company or otherwise, shall not exceed the greater of \$50.00 or an amount equivalent to the pro rata charges for the service affected during the period of time that the service was fully or partially inoperative.
- P. Each customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, damages, expenses, suits or other action, or any liability whatsoever including, but not limited to, costs and attorney's fees, whether suffered, made, instituted or asserted by the customer or by any other party or person, for personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others, arising out of or resulting from customer's acts or omissions.
- Q. The customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 Service and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number use by persons accessing 911 Service, and which arises out of the negligence or other wrongful act of the customers, its user, agencies or municipalities, or the employees or agents of any one of them.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743

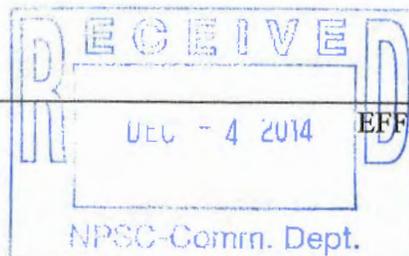


EFFECTIVE: January 1, 2004

**3.14.2 TERMS AND CONDITIONS , Cont'd**

- R. Because the Company serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by central offices in the local service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
- S. No charge applies to the calling party for calls placed to the 911 emergency number.
- T. In addition to the recurring rates, nonrecurring charges appropriate for connection, move or change will apply to 911 transport features.
- U. It is the customer's responsibility to insure the CPE selected to operate 911 system features is compatible with service furnished by the Company.
- V. The customer purchasing the ANI feature is also required to purchase, install and maintain CPE ANI Display Equipment compatible to the Company's network.
- W. The customer selecting features is required to purchase B911 transport.
- X. Regardless of whether the originating central office is in an exchange or zone which is inside or outside of the local calling area of the exchange or zone in which the PSAP is located, B911 exchange lines will be provided for incoming B911 calls via dedicated direct facilities.
- Y. It is the customer's responsibility to insure that premises equipment selected that has the Store and Forward feature be compatible with the service furnished by the Company.
- Z. In cases where interLATA circuits are required, it will be necessary for the customer to buy interLATA transport from the Company and an interLATA carrier.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

**3.14.2 TERMS AND CONDITIONS, Con't**

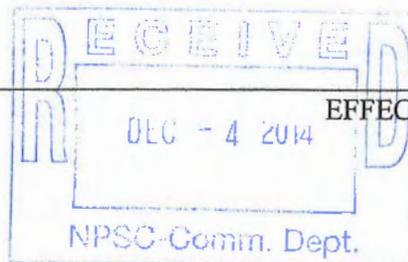
AA. Each participating local governmental authority must furnish the Company written agreement to the following terms and conditions:

- 1) The PSAP will be provided and staffed on a 24-hour coverage basis.
- 2) The customer accepts responsibility for serving the entire geographic area served by the central office through which 911 calls are routed to the PSAP, even though such central office serving areas and community boundaries may not coincide.
- 3) The customer must subscribe to a minimum of two B911 exchange lines to maintain a P.01 grade of service.
- 4) The customer accepts responsibility for dispatching, or having others dispatch, police, fire, ambulance or other emergency services as required, to the extent such services are reasonably available.
- 5) The customer must subscribe to additional local exchange service, at the PSAP location, for administrative purposes, for placing of outgoing calls and for receiving other emergency calls, including any which might be relayed by operators.

**3.14.3 RATES AND CHARGES**

As specified in Section 4.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

**3.15 DIRECT-INWARD-DIALING (DID) SERVICE**

**3.15.1 GENERAL**

Description

Direct-Inward-Dialing (DID) Service is a special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

**3.15.2 TERMS AND CONDITIONS**

- A. DID Service may be provided where CO facilities are available and where the customer-provided switching equipment (PBX) capabilities permit. The customer-provided switching equipment must comply with Part 68 of the Federal Communications Commission's (47 CFR Part 68) Rules and Regulations.
- B. One primary directory listing will be provided for each PBX system. An additional listing of each DID number may be provided subject to the terms and conditions, rates and charges specified in Section 4.
- C. DID Service must be provided on all lines in a trunk group arranged for DID Service. Each trunk group shall be considered a separate service.
- D. DID sequential number block is a group of 20 telephone numbers in numeric order. The last digit of the first number within the block is a zero (0), and the last number within the number block must include an odd number in the sixth digit and a 9 in the last digit.
- E. The customer may reserve additional DID numbers for future use at the rates and charges stated in Section 4.
- F. The customer is responsible for providing interception of calls to vacant and nonworking assigned DID numbers by either an attendant intercept, recorded announcement service or by the Company Intercept Services, as provided in Section Four.
- G. DID Service is only offered with switching equipment served by trunk service. Answer Supervision is required from the customer's switching equipment.
- H. DID Service is subject to the terms, conditions, rates and charges applicable to other exchange services and is in addition to the basic rates and charges for the service with which it is associated.

**3.15.3 RATE APPLICATION**

Rates are as specified in Section 4.



ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743

EFFECTIVE: January 1, 2004

3.16 MISCELLANEOUS

3.16.1 INTERCEPT SERVICE

A. Description

Intercept Services provide new number or explanatory information to callers dialing changed or disconnected numbers. They include messages delivered either mechanically or by operator.

Basic Intercept

Includes all intercept recordings. Residential customers shall receive basic intercept for a period of up to 2 months. Business customers shall receive basic intercept for a period of up to 6 months.

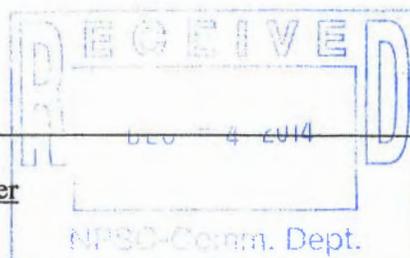
B. Terms and Conditions

1. Basic Intercept is available for residential or business customers. The duration of intercept may vary. Message selection may be restricted in some cases.
2. Basic Intercept is subject to the availability of facilities and availability of the disconnected number. The Company reserves the right to establish time constraints upon these services.
3. The Company will be held harmless from any claims which may arise out of the Company's provision of Intercept Service.

3.16.2 JOINT USER SERVICE

Joint User Service is a shared service arrangement which allows the business telephone exchange service of a customer to be used, when designated by the customer, by individuals, firms or corporations not otherwise permitted use of the customer's business service by the Telephone Company's tariffs.

ISSUED: December 19, 2003  
BY: Emory Graffis, General Manager  
P.O. Box 66, Jackson, NE 68743



EFFECTIVE: January 1, 2004

~~3.16 MISCELLANEOUS, Cont'd (D)~~

~~3.16.3 EXCHANGE SERVICE EXTENSION (D)~~

~~A. Same Contiguous Property (D)  
A two-wire circuit connecting premises on the same contiguous property. (D)~~

~~B. Non-Contiguous Property (D)  
A two-wire circuit which extends dial tone from a customer's serving wire  
center to a non-contiguous property station location. (D)~~

3.17 DIGITAL TRUNK INTERFACE

3.17.1 GENERAL

- A. Digital Trunk Interface (DTI) Service provides an all digital trunk side connection to the Company's switch.
- B. DTI service is offered in blocks of 24 trunks, with a minimum order of 18 trunks.

3.17.2 APPLICATION OF RATES

A monthly DTI charge per trunk circuit termination will apply. In addition, a business access line charge, Federal Subscriber Line Charge (SLC), Dual Party Relay Charge, 911 Charge, and an EAS additive, if applicable to the service area, will apply per trunk termination. These charges will be assessed for a minimum of 18 trunks per block.

3.18 OFF PREMISE SERVICE (T)

3.18.1 GENERAL (T)

A circuit may be provided to extend Telecommunications Services to another premise when associated with an existing residential or business service and if facilities are available for said service. (T)

3.18.2 RATE APPLICATION (T)

Mileage charges apply to the circuit required to provide the Off Premise Service. (T)  
Measurement of the circuit will be based on the route of the circuit. Rates are as Specified in Section 4. (T)



Reference

SECTION NO. 4 RATE LIST

4.1 EXCHANGE SERVICE

4.1.1 FLAT RATED SERVICE

3.1.1

	<u>Residence</u>	<u>Business</u>
Within Exchange Service Area	\$17.50	\$27.50

4.1.2 TELECOMMUNICATIONS RELAY SYSTEM

3.1.3

The Telecommunication Relay Surcharge is three (\$0.03) cents per month on the first one hundred (100) telephone numbers or functional equivalent per subscriber.

4.1.3 EXTENDED AREA SERVICE RATES

3.1.5

<u>All Exchanges</u>	<u>Residential</u> <u>Rate</u>	<u>Business</u> <u>Rate</u>
Allen	\$ 0.50	\$ 1.00
Bristow	\$ 0.75	\$ 1.50
Butte	\$ 0.75	\$ 1.50
Decatur	\$ 0.75	\$ 1.50
Long Pine	\$ 0.50	\$ 1.00
N. Bristow	\$ 0.75	\$ 1.50
<b>Staplehurst (T)</b>	<b>\$ 2.00 (T)</b>	<b>\$ 2.50 (T)</b>
Spencer	\$ 1.00	\$ 2.00
Stuart	\$ 0.75	\$ 1.50
Waterbury	\$ 0.50	\$ 1.00

4.2 PUBLIC PAY TELEPHONE SERVICE

3.3

Monthly rate per line is the appropriate Business Access Line Rate

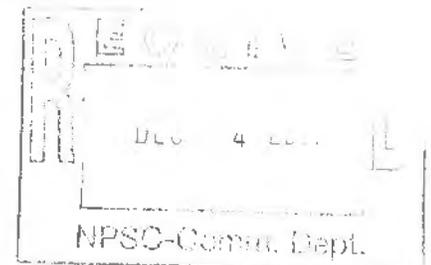
Local Calls

All Exchanges

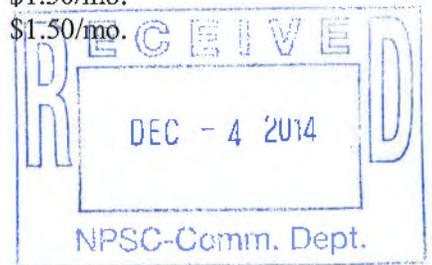
\$0.35/per call

Coin Supervision Additive Service Charge

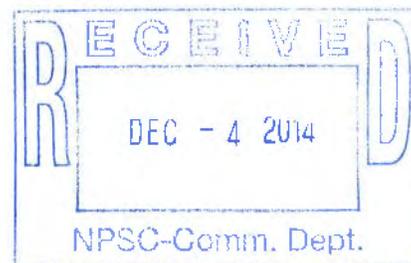
\$2.21/line/month



		<u>Reference</u>
<b>4.3</b>	<b><u>SEMI-PUBLIC PAY TELEPHONE SERVICE</u></b>	3.4
	Monthly rate per line is the appropriate Business Access Line Rate	
	Local Calls	
	All Exchanges	\$0.35/per call
	Coin Supervision Additive Service Charge	\$2.21/line/month
<b>4.4</b>	<b><u>HUNTING SERVICE</u></b>	3.5
	<u>Monthly Rate</u>	
	Bartlett, <b>Clarks(T)</b> , Clearwater, Coleridge, Craig, Dixon/Concord, Jackson/ Hubbard, Linwood/Morse Bluff, Martinsburg, Newcastle, Obert/Maskell, Prague, Spencer, <b>Staplehurst(T)</b> , <b>Ulysses(T)</b> , Weston/Malmo, Exchanges	(T)  (T) \$0.00/hunt group
	Allen, Bristow, Butte, Decatur, Long Pine, Spencer, Stuart, Waterbury, Winside Exchanges	\$0.00 4.00/hunt group(R)
<b>4.5</b>	<b><u>CIRCUIT MILEAGE CHARGES</u></b>	3.6
	<u>Monthly Rate</u>	
	All Exchanges	\$0.70 per ¼ mile
<b>4.6</b>	<b><u>DIRECTORY ASSISTANCE SERVICE</u></b>	3.7
	All Exchanges	\$0.75/call
<b>4.7</b>	<b><u>DIRECTORY LISTING CHARGES</u></b>	3.10
	<u>All Exchanges</u>	
	Dual/Extra listings	Residence \$1.50/mo. Business \$1.50/mo.
	Husband/Wife one line listings	\$0.00/mo. \$0.00/mo.
	Nonlisted number	\$0.00/mo. \$0.00/mo.
	Nonpublished number	\$0.00/mo. \$0.00/mo.
	Additional lines in directory	\$1.50/mo. \$1.50/mo.
	Foreign listing	\$1.50/mo. \$1.50/mo.



	<u>Non-Recurring Charges</u>	<u>Reference</u>
<b>4.8 SERVICE CHARGES</b>		
Service Order Charges – All Exchanges		3.10.1
New Service	\$25.00	
Off Vacation reconnect	\$25.00	
Service Change request	\$ 7.00	
Trip Charge		3.10.1
Per customer request for travel	\$ 9.00	
Trouble Location Charge		3.10.1
Per each trip to customer premises	\$35.00	
Nonpayment Reconnection Charge	\$20.00	3.10.1
Nonsufficient fund check Charge	\$20.00	3.11
DID		
a. Each DID Trunk	\$50.00	3.16
b. Each Block of 20 DID Numbers	\$20.00	3.16
DTI		
a. Minimum order of 18 trunks	\$866.05	3.17
b. Each additional trunk ordered to expand from 18 to 24 trunks	\$33.02	3.17



**4.9 CUSTOM CALLING FEATURE AVAILABILITY**

Reference  
 3.13

All Exchanges Monthly Rate

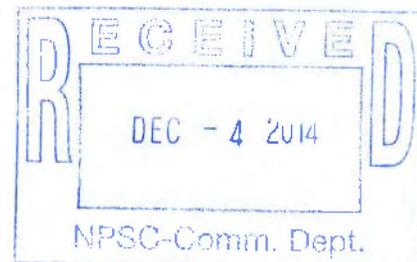
Business or Residence

Additional Directory Number	1.50	
Anonymous Call Rejection	1.50	
Automatic Callback	1.50	
Automatic Recall	1.50	
Call Forwarding-All Variable	1.50	
Call Forwarding-Busy Line Variable	1.50	
Call Forwarding-Don't Answer Variable	1.50	
Call Waiting	<del>3.50</del> 1.50	(R)
Calling Name and Number	3.50	
Distinctive Ringing/Call Waiting Indication	1.50	
Revertive Call Service	-0-	
Selective Call Acceptance	1.50	
Selective Call Forwarding	1.50	
Selective Call Rejection	1.50	
Speed Calling (30 Preselected Numbers)	2.00	
Three-Way Calling	1.50	
Toll Control with Pin	1.50	
Toll Restriction	-0-	
Voice Mail	3.00	

**4.10 EMERGENCY REPORTING SERVICES**

911 Services (All exchanges)

Establishment of E911 database	\$ 0.65/listing
E911 database maintenance (assessed quarterly)	\$ 0.30/listing/quarter
E911 annual update	\$ 0.25/listing



Reference  
 3.15

**4.10 EMERGENCY REPORTING SERVICES, (Continued)**

A. B911 Transport	<u>Monthly</u>
(1) Channel Connection 2 wire per channel	\$ 6.95
(2) Channel Transmission Parameter Voice Grade (VG) 32 with loop State Signalling	\$11.00
(3) Transport Mileage, per Mileage Band	
- Fixed	\$28.75
- Per Mile	\$ .25
 B. B911 Features	
B911 Features	\$10.55/month

**4.11 DIRECT INWARD DIAL (DID) SERVICE**

Monthly

per DID trunk	\$40.00
per block of 20 numbers	\$ 3.00

**4.12 MISCELLANEOUS SERVICES**

**4.12.1 CONSTRUCTION AND LINE EXTENSIONS**

2.9

Construction charges Individual case basis

**4.12.2 EXCHANGE SERVICE EXTENSION**

(D)

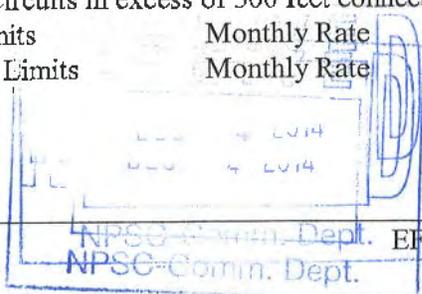
Monthly Rate

A. Same Contiguous Property (outside Base Rate Area)		(D)
Voice 2 wire	\$0.70 /quarter mile	3.6 (D)
Low Speed Data 2 wire	\$0.70 /quarter mile	3.6 (D)
 B. Non-Contiguous Property (within Base Rate Area/Village)		(D)
Voice 2 wire	\$2.00 /2 wire circuit	3.16 (D)
Low Speed Data 2 wire	\$2.00 /2 wire circuit	3.16 (D)

**4.12.2 MILEAGE CHARGES**

(T)

A. Line Extension on Contiguous Property, and within 300 of the primary service		(T)
Monthly Rate	\$0.70 /circuit	3.6 (T)
 B. Off Premise Service Circuits in excess of 300 feet connecting Non-Contiguous Property		(T)
Within Village Limits	Monthly Rate	\$2.00 /circuit 3.16 (T)
Outside of Village Limits	Monthly Rate	\$0.70 /quarter mile 3.16 (T)



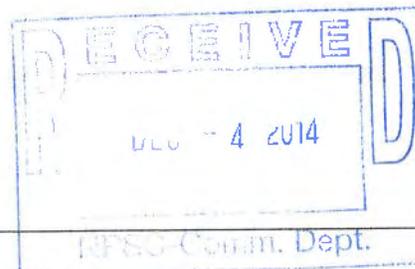
**4.12.3 DIGITAL TRUNK INTERFACE**

Monthly

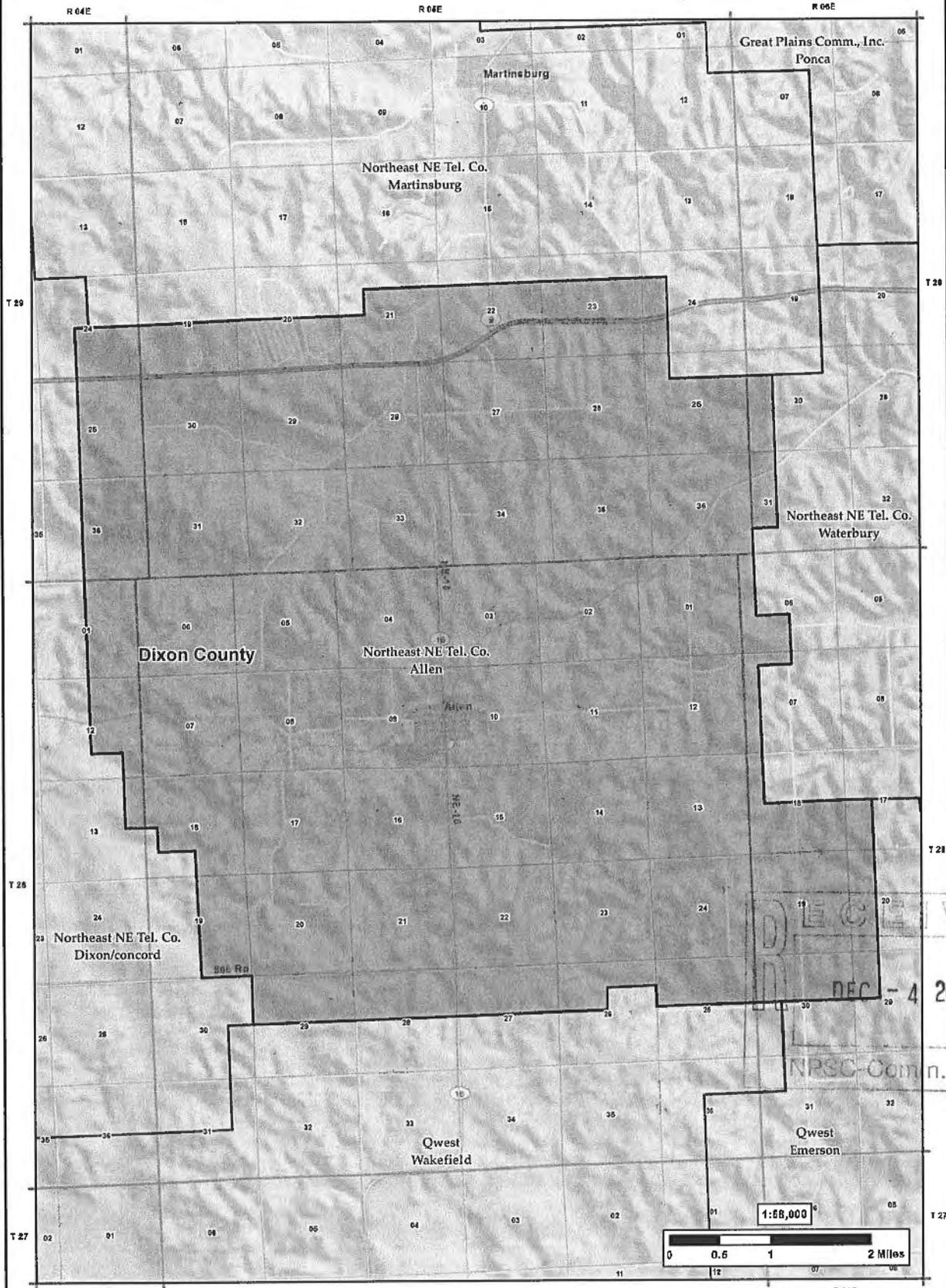
DTI	\$ 3.00
Business Access line	\$27.50
Subscriber Line Charge	as per NECA
Dual Party Relay Surcharge	as per NPSC
Federal Universal Service Charge	as per FCC
911 Surcharge	as per County
EAS Charge	as per Exchange Area
36 Month Commitment	monthly rate discounted 10%
60 Month Commitment	monthly rate discounted 20%

**4.1 OPERATOR ASSISTANCE**

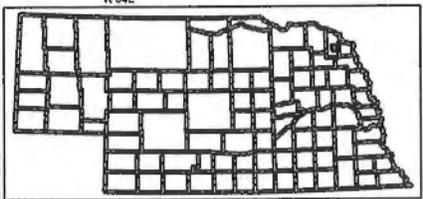
All Exchanges Operator Assistance	\$1.00/call
--------------------------------------	-------------



# Northeast Nebraska Telephone Company Allen Exchange



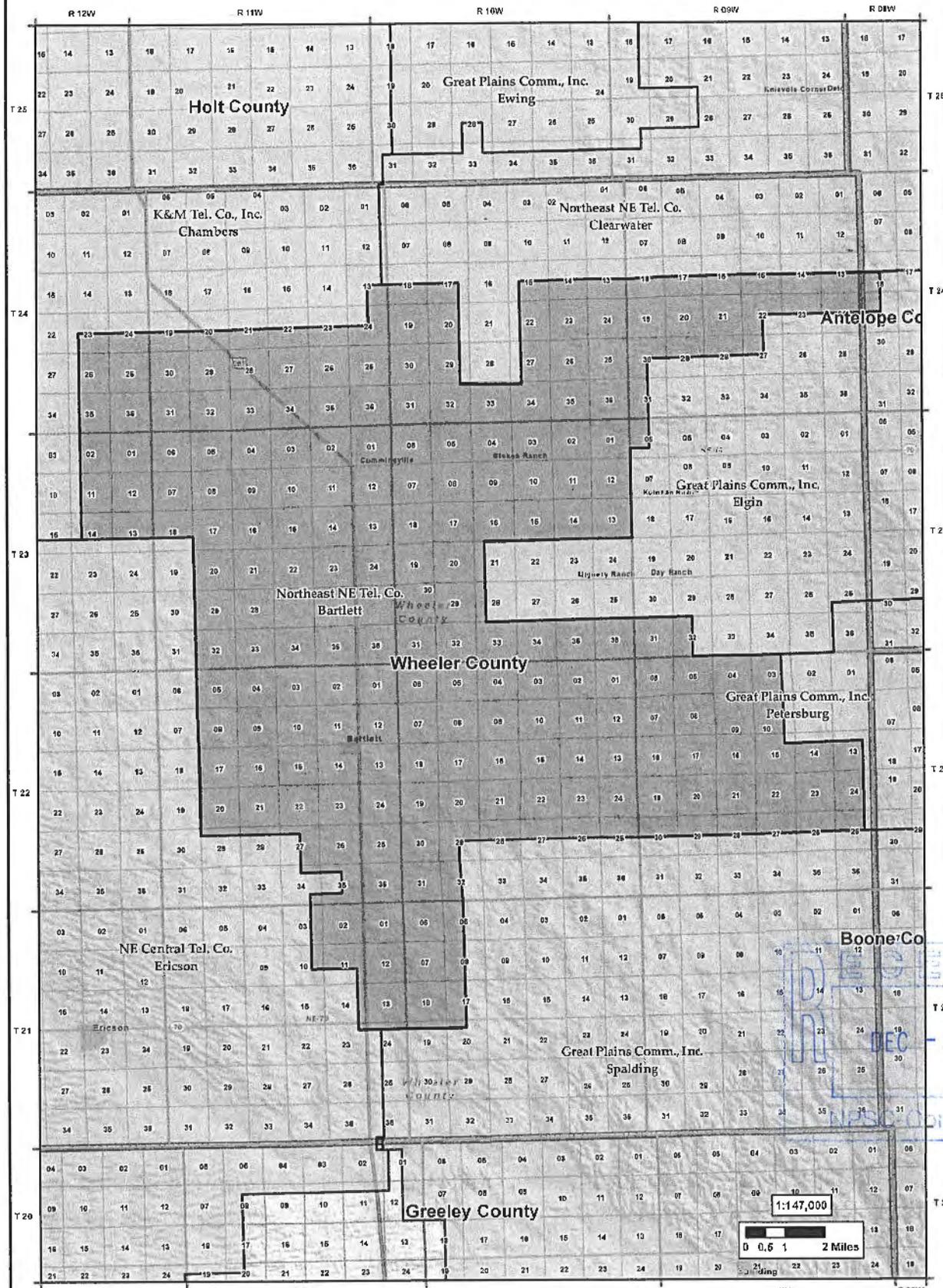
RECEIVED  
DEC - 4 2014  
NRSC-Comm. Dept.



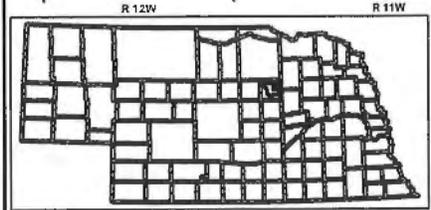
-  Exchange Boundary
-  County Boundaries
-  Adjacent Exchanges
-  Section Lines
-  City Limits



# Northeast Nebraska Telephone Company Bartlett Exchange



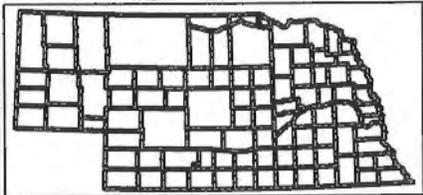
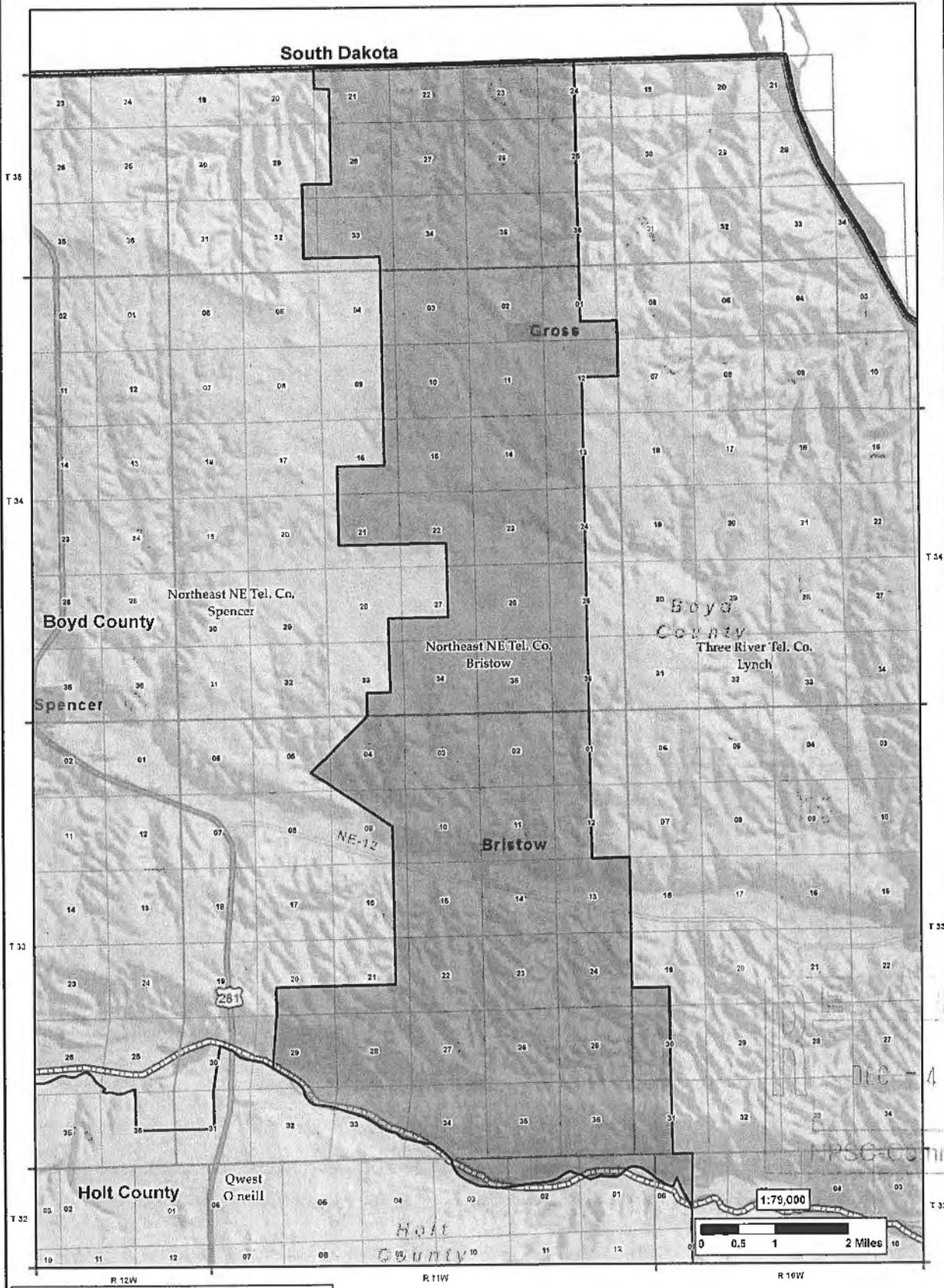
RECEIVED  
 DEC - 4 2014  
 N.S.C. Comm. Dept.



- Exchange Boundary
- Adjacent Exchanges
- City Limits
- County Boundaries
- Section Lines



# Northeast Nebraska Telephone Company Bristow Exchange

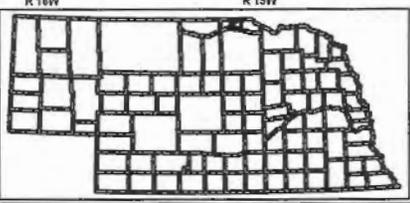
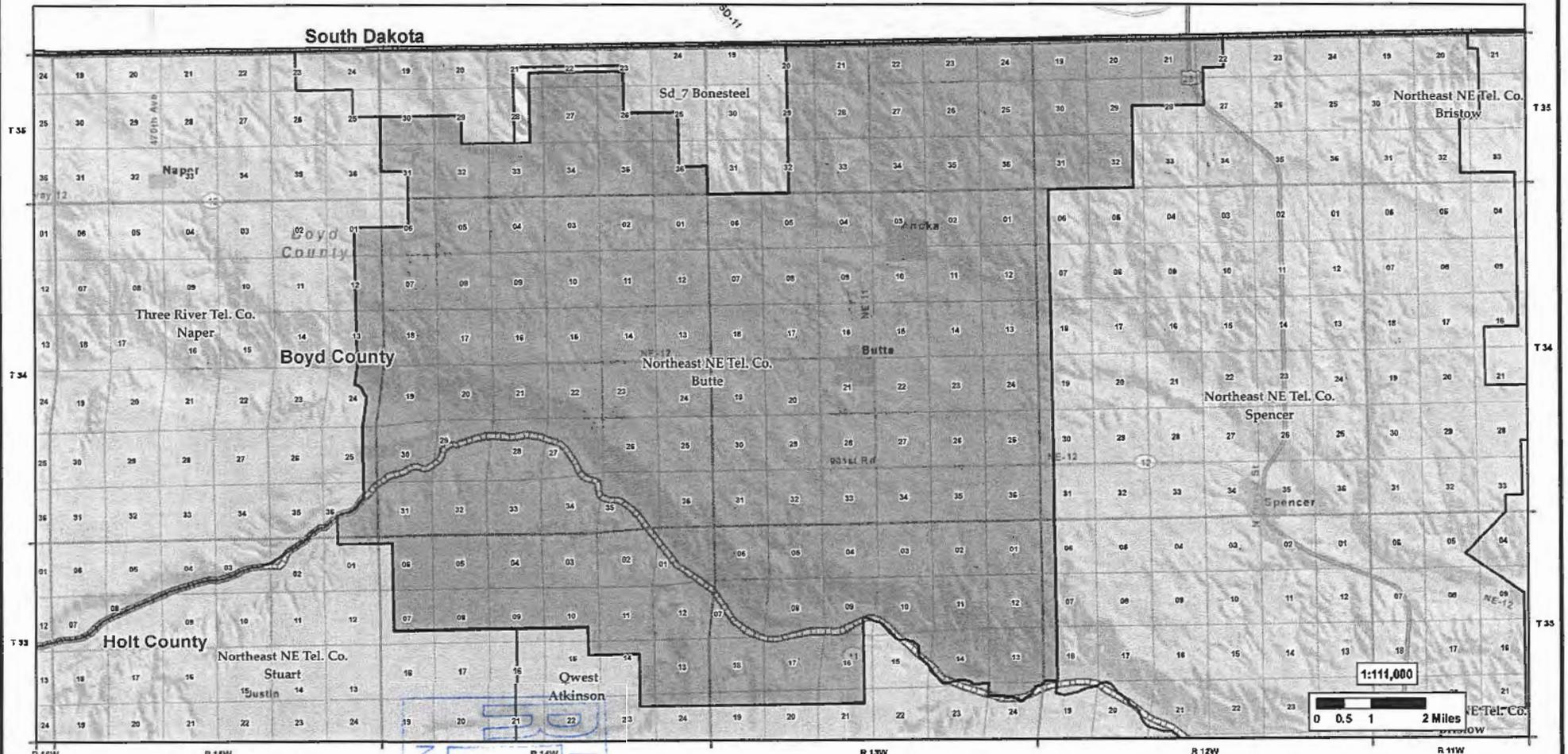


- Exchange Boundary
- County Boundaries
- Adjacent Exchanges
- Section Lines
- City Limits



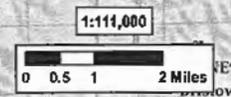
DEC 4 2014  
PSC Comm. Dept.

# Northeast Nebraska Telephone Company Butte Exchange



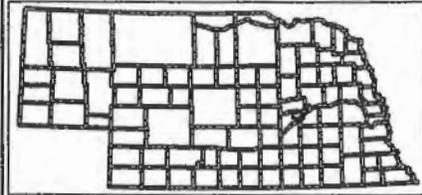
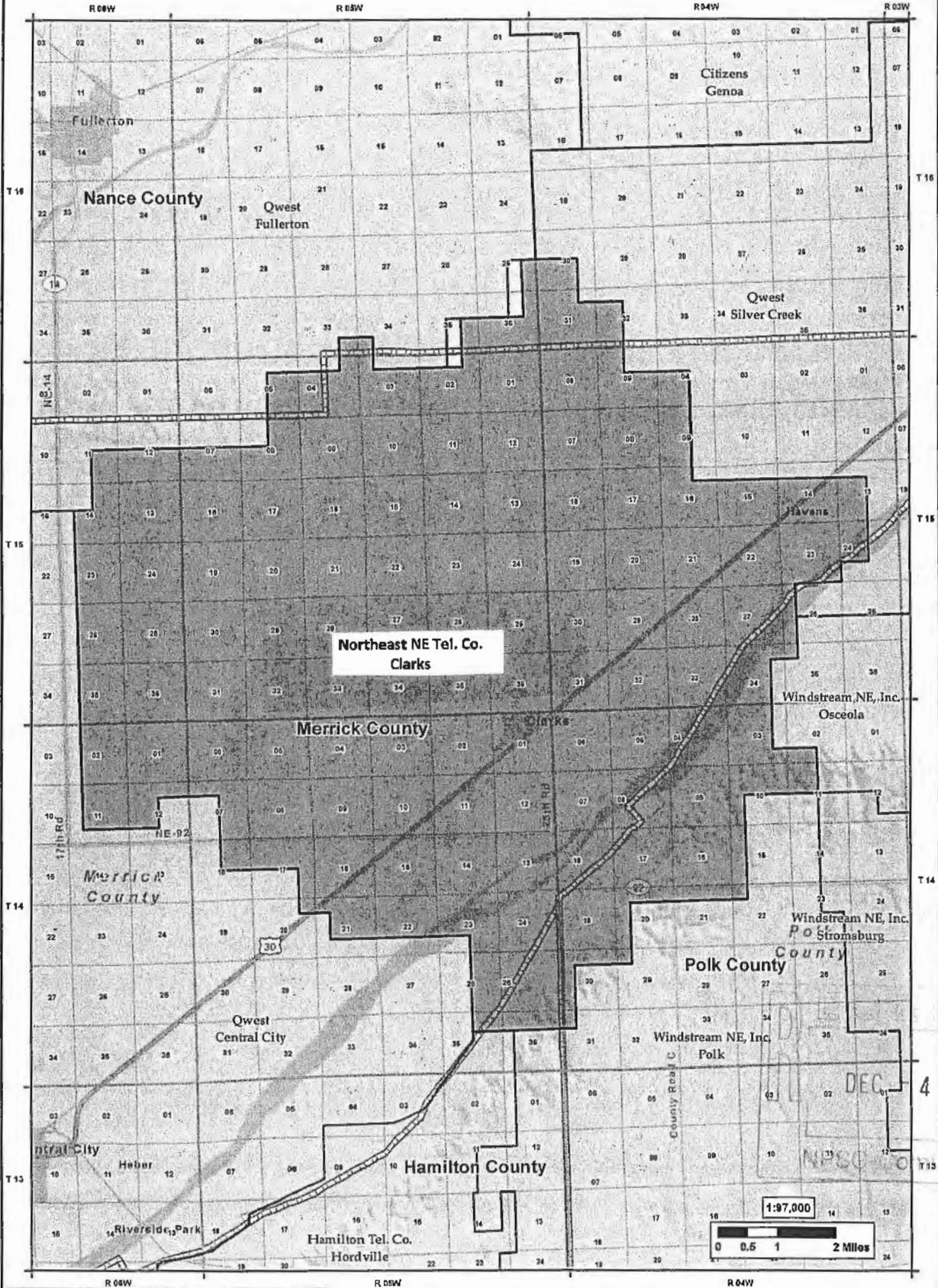
NPSC-Comm. Dept.  
 DEC - 4 2014

- Exchange Boundary
- County Boundaries
- Adjacent Exchanges
- Section Lines
- City Limits



Prepared By: NE Public Service Commission - Telecommunications Division  
 Map created 6/26/2014

# Northeast Nebraska Telephone Company Clarks Exchange



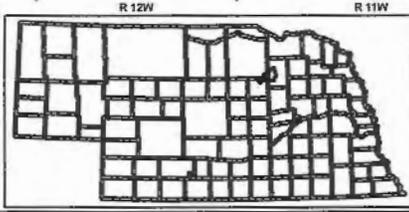
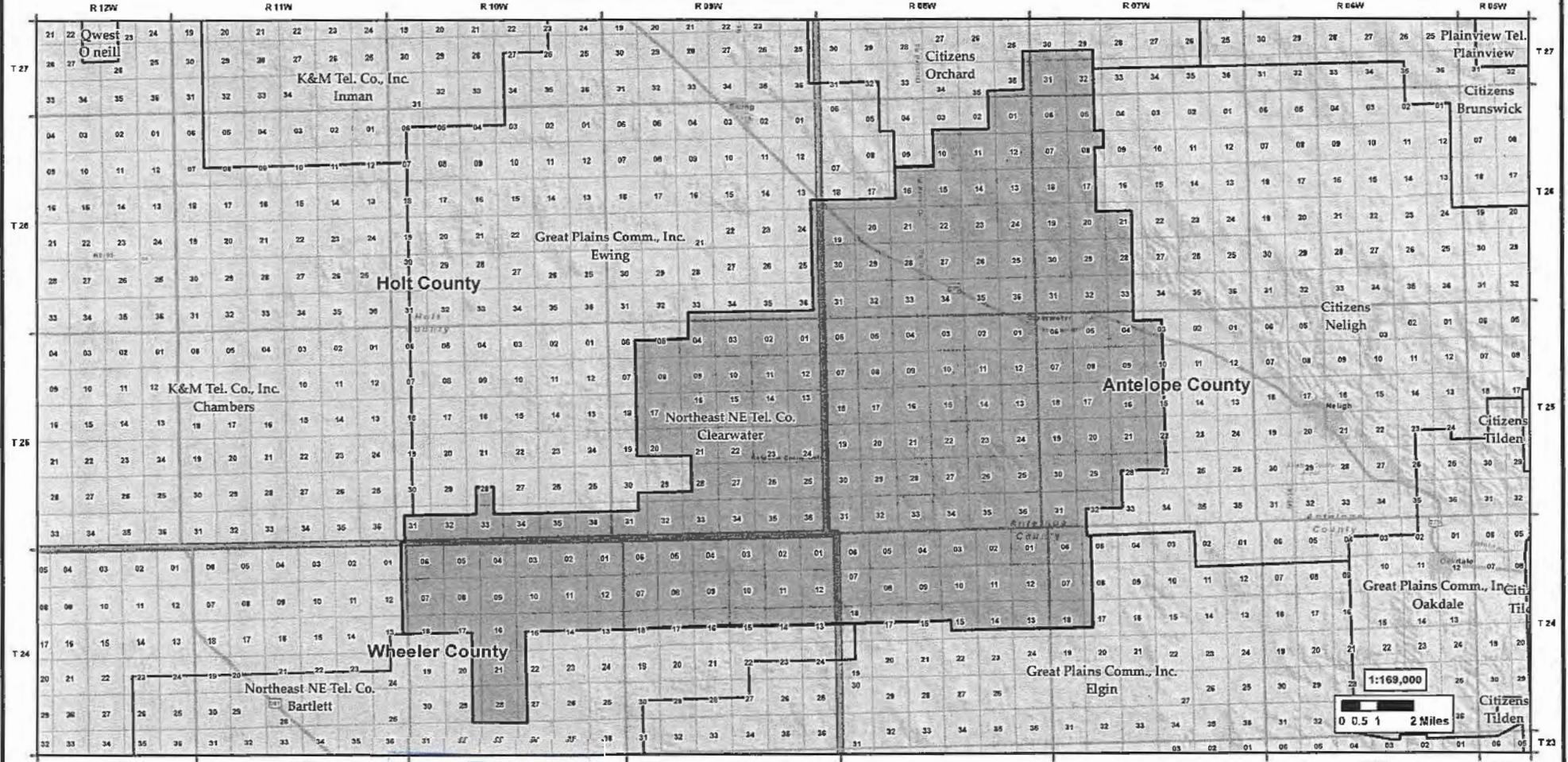
- Exchange Boundary
- County Boundaries
- Adjacent Exchanges
- Section Lines
- City Limits



Prepared by: NE Public Service Commission -  
Telecommunications  
Map Created 6/26/2014

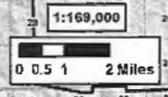
DEC 4 2014  
NPSO  
Dept.

# Northeast Nebraska Telephone Company Clearwater Exchange



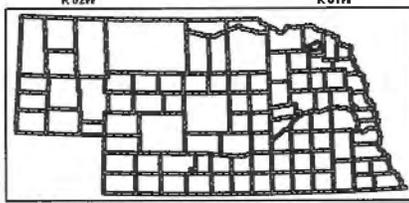
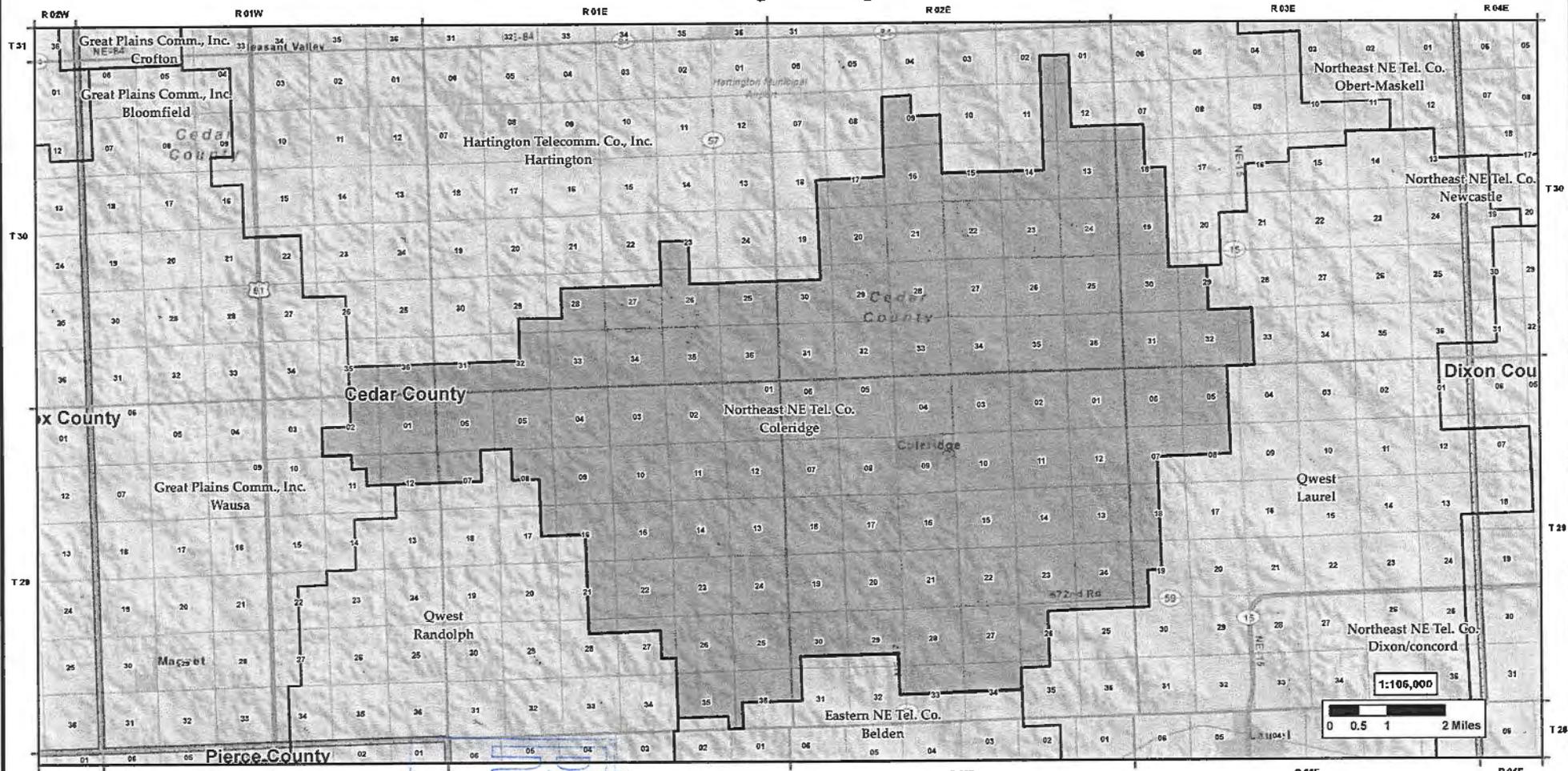
NPSC-Comm. Dept.  
 DEC - 4 2014

- Exchange Boundary
- County Boundaries
- Adjacent Exchanges
- Section Lines
- City Limits



Prepared by: NE Public Service Commission - Telecommunications  
 Map created 5/25/2014

# Northeast Nebraska Telephone Company Coleridge Exchange



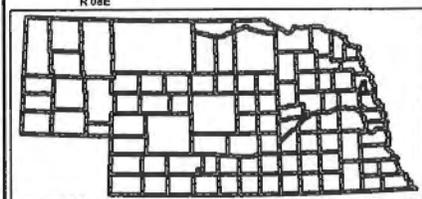
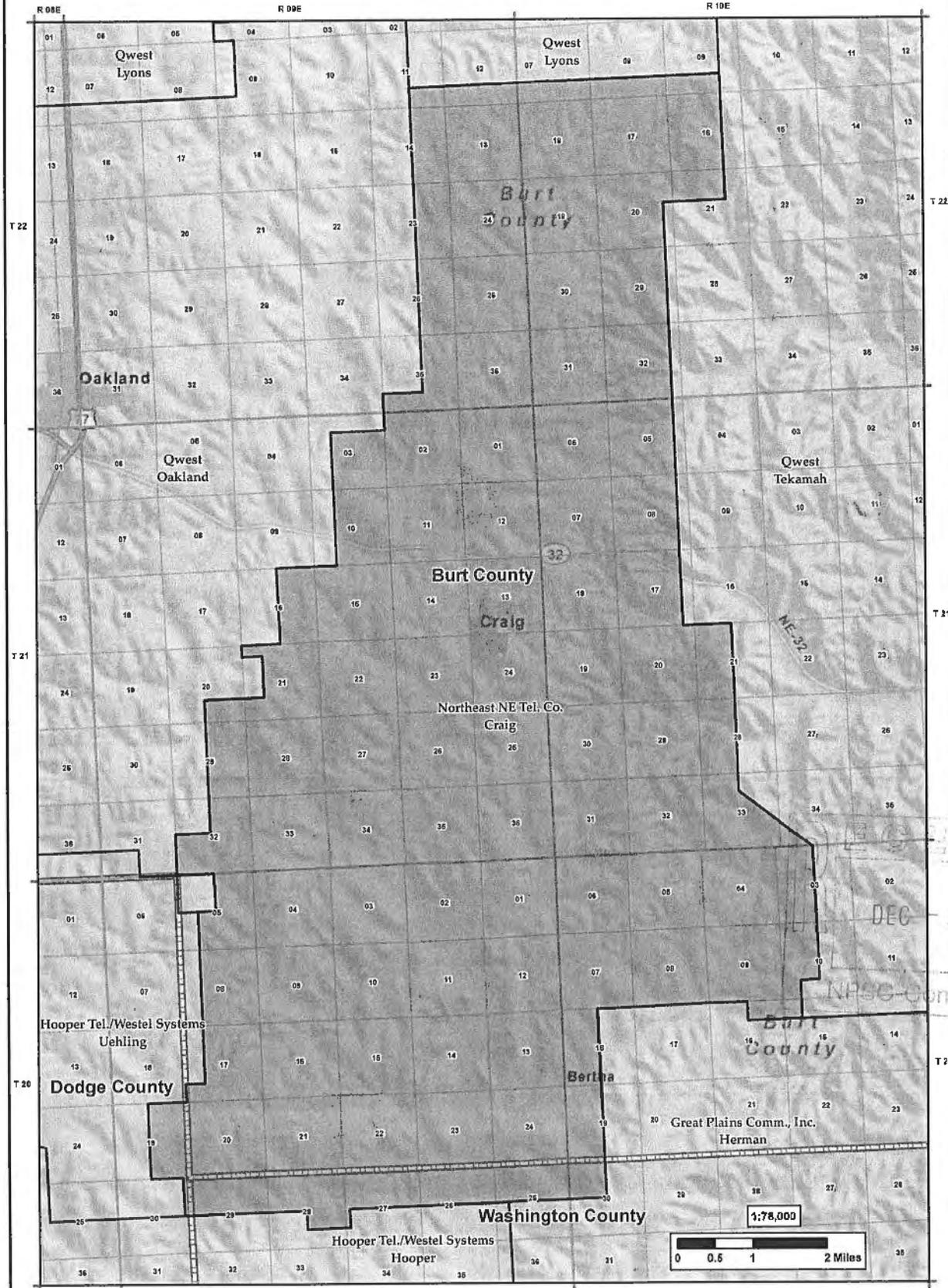
NPSC-Comm. Dept.  
 DEC - 4 2014

- Exchange Boundary
- Adjacent Exchanges
- City Limits
- County Boundaries
- Section Lines



Prepared By: NE Public Service Commission -  
 Telecommunications  
 Map created 5/26/2014

# Northeast Nebraska Telephone Company Craig Exchange

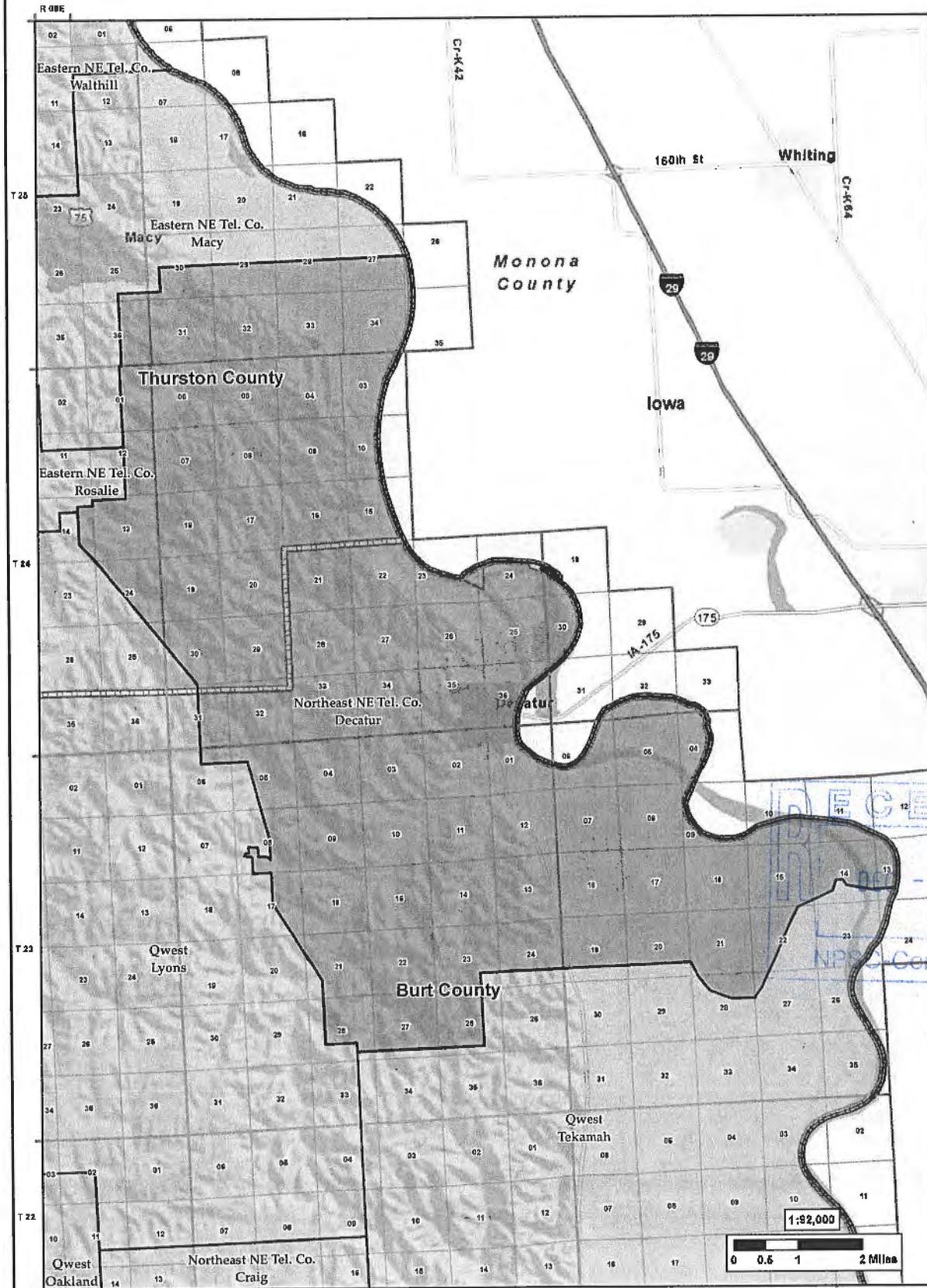


- Exchange Boundary
- County Boundaries
- Adjacent Exchanges
- City Limits
- Section Lines



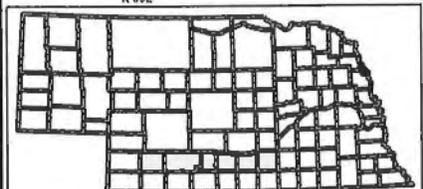
Prepared By: NE Public Service Commission -  
Telecommunications  
Map Created 6/26/2014

# Northeast Nebraska Telephone Company Decatur Exchange



RECEIVED  
 APR 11 2014  
 NPS Comm. Dept.

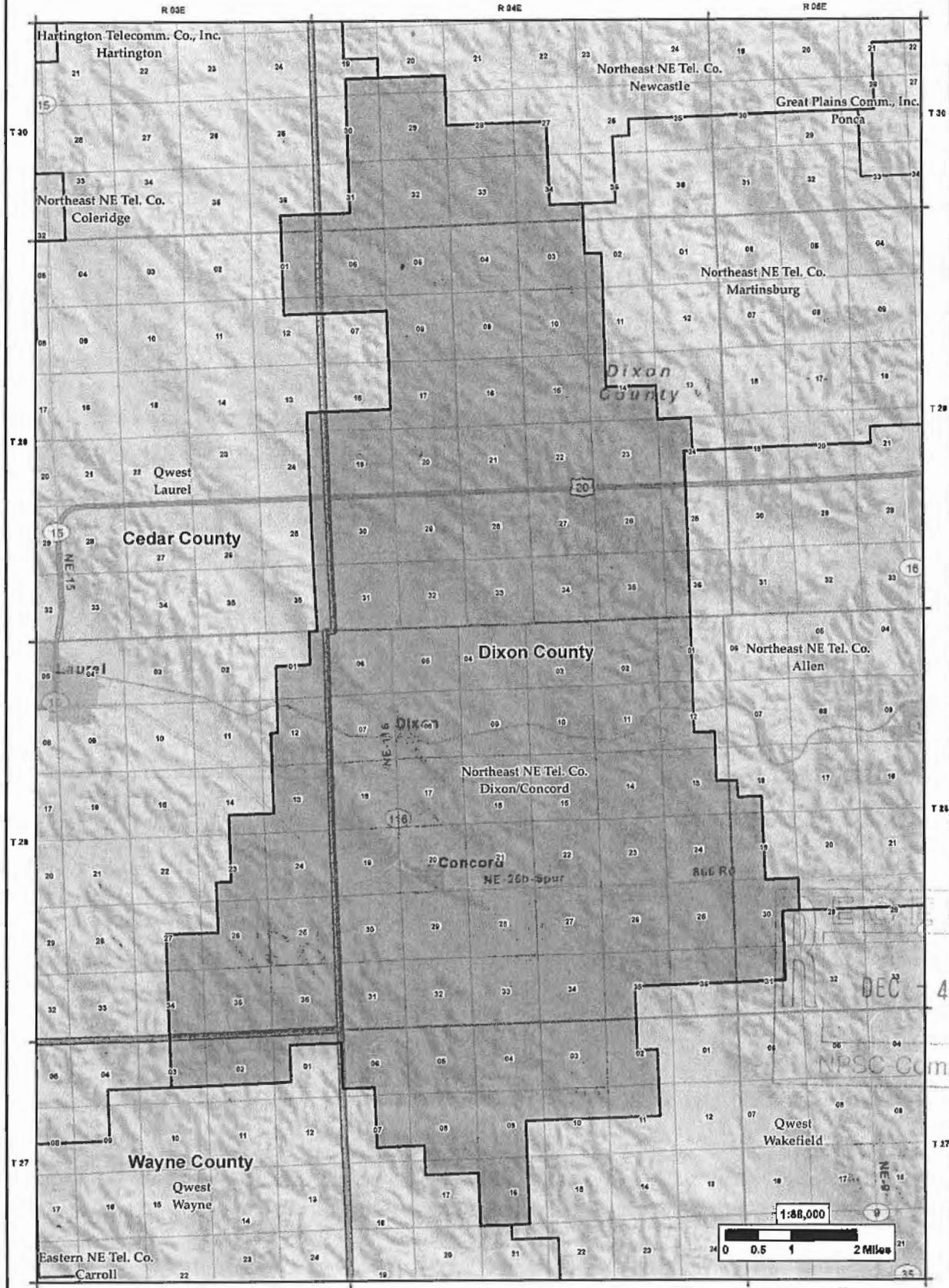
1:92,000



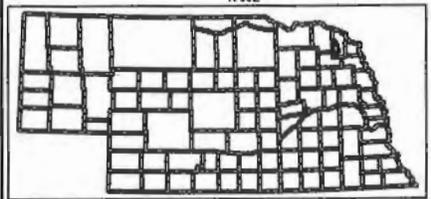
- Exchange Boundary
- Adjacent Exchanges
- County Boundaries
- City Limits
- Section Lines



# Northeast Nebraska Telephone Company Dixon/Concord Exchange



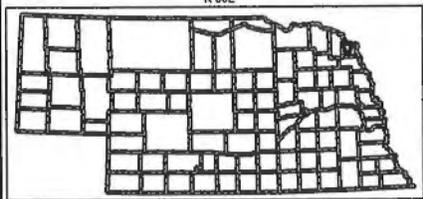
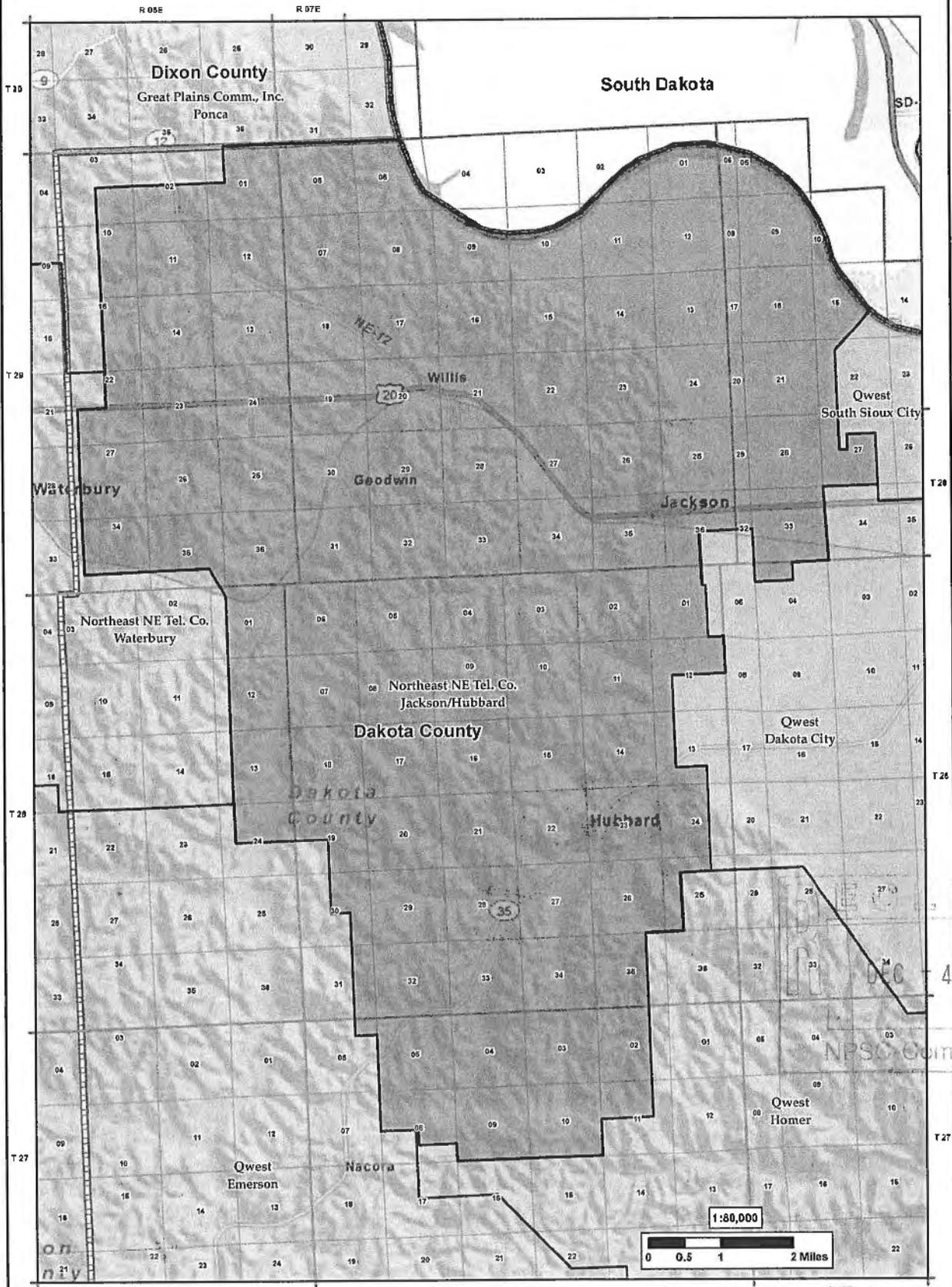
RECEIVED  
DEC - 4 2014  
NPSC Comm. Dept.



- Exchange Boundary
- Adjacent Exchanges
- County Boundaries
- City Limits
- Section Lines



# Northeast Nebraska Telephone Company Jackson/Hubbard Exchange



- Exchange Boundary
- County Boundaries
- City Limits
- Section Lines
- Adjacent Exchanges

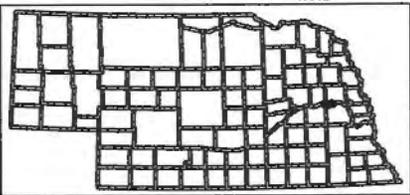
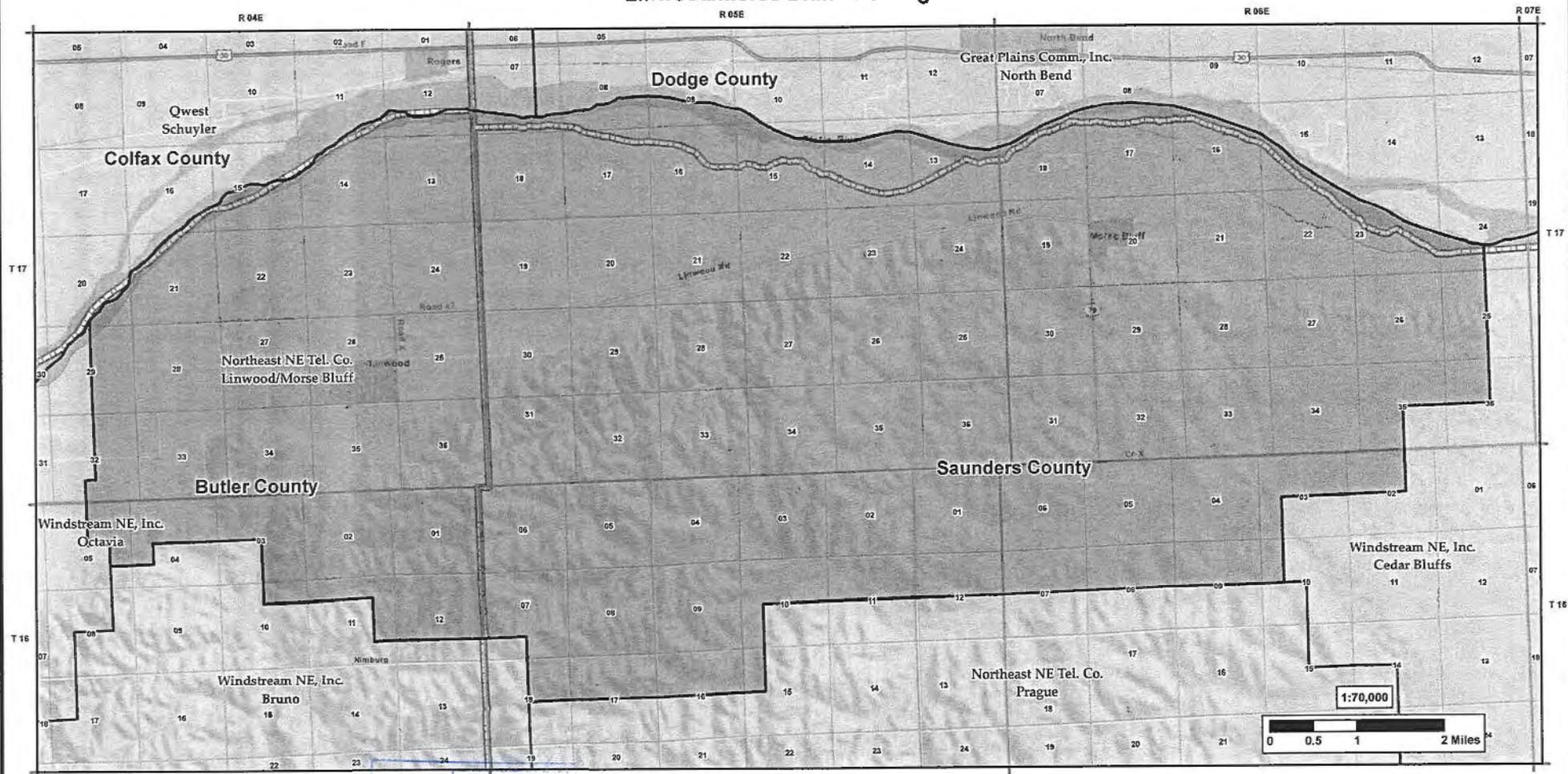


Prepared By: NE Public Service Commission -  
Telecommunications  
Map Created 7/8/2014

DEC 4 2014

NPSO Comm. Dept.

# Northeast Nebraska Telephone Company Linwood/Morse Bluff Exchange



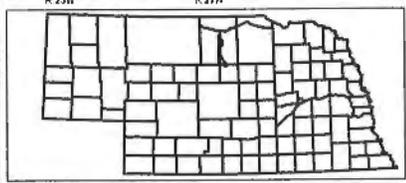
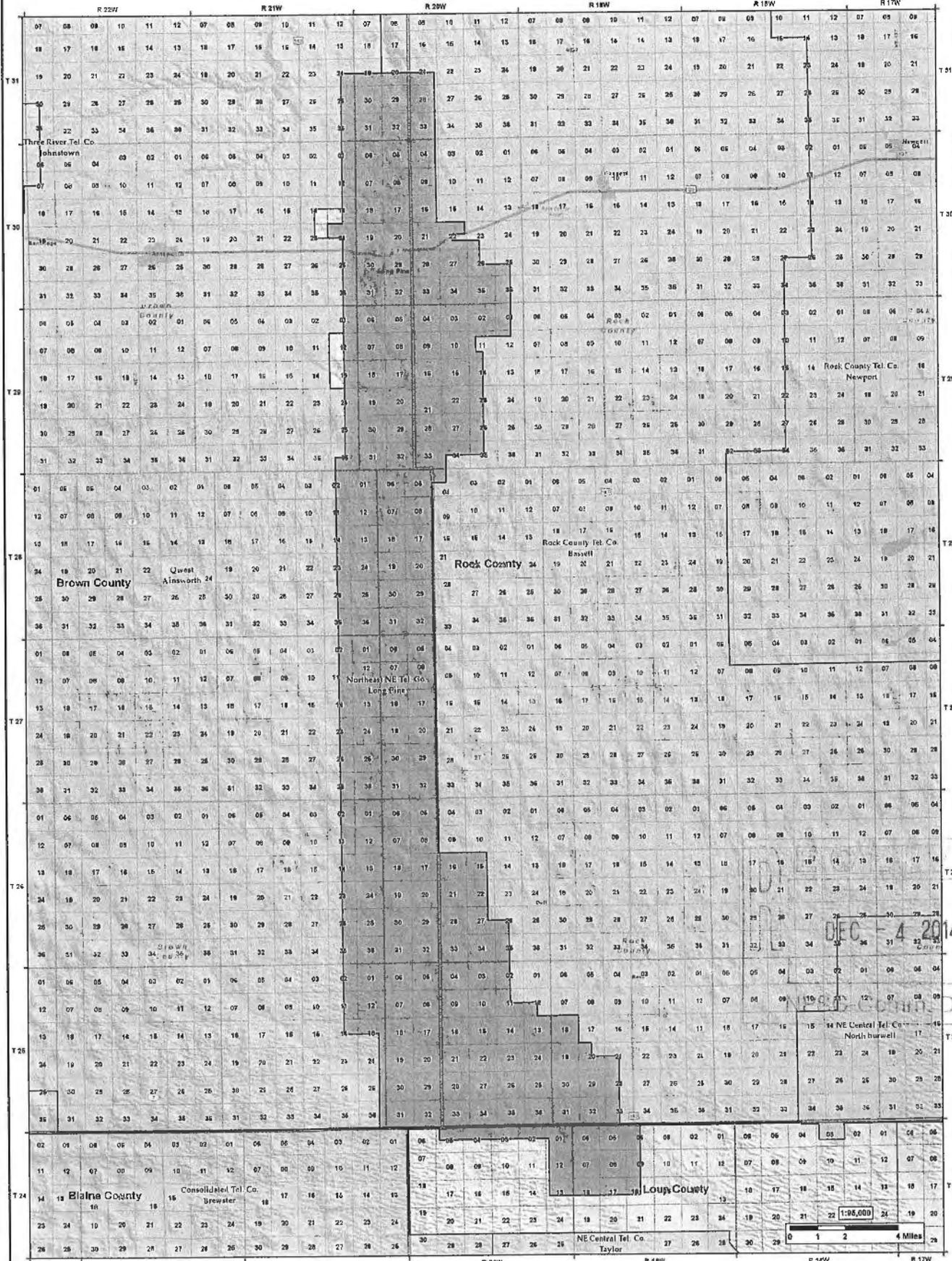
NPS-Comm. Dept.  
 DEC - 4 2014  
 PEOPLE'S

- Exchange Boundary
- Adjacent Exchanges
- City Limits
- County Boundaries
- Section Lines



Prepared By: NE Public Service Commission - Telecommunications  
 Map created 7/8/2014

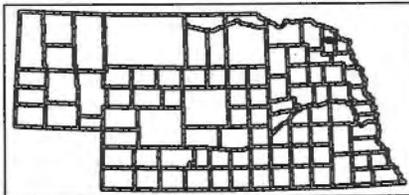
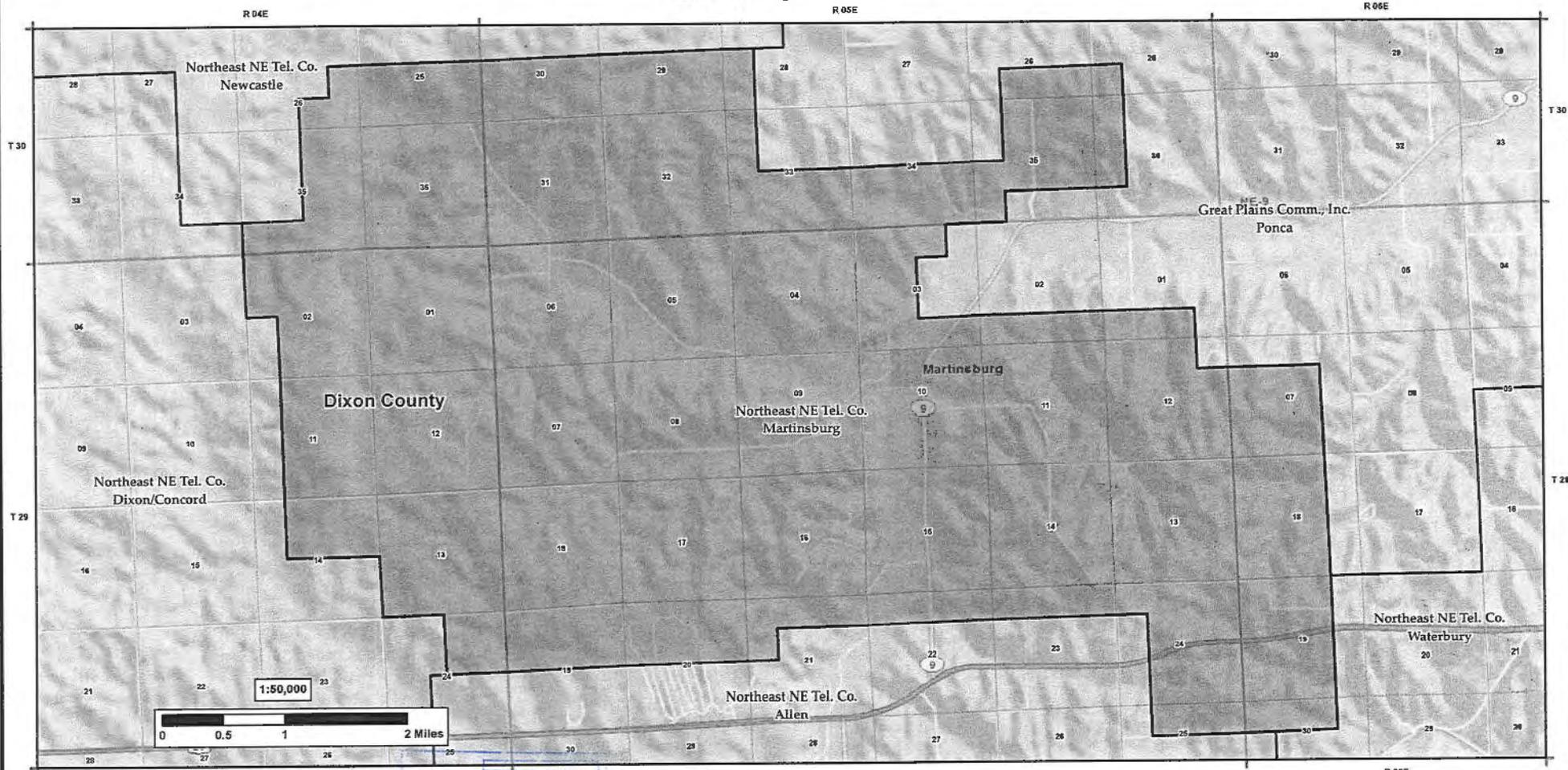
# Northeast Nebraska Telephone Company Long Pine Exchange



- Exchange Boundary
- County Boundaries
- Adjacent Exchanges
- Section Lines
- City Limits



# Northeast Nebraska Telephone Company Martinsburg Exchange



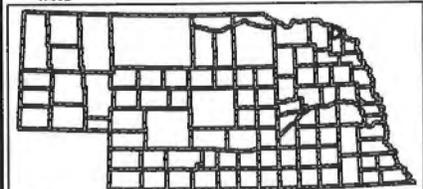
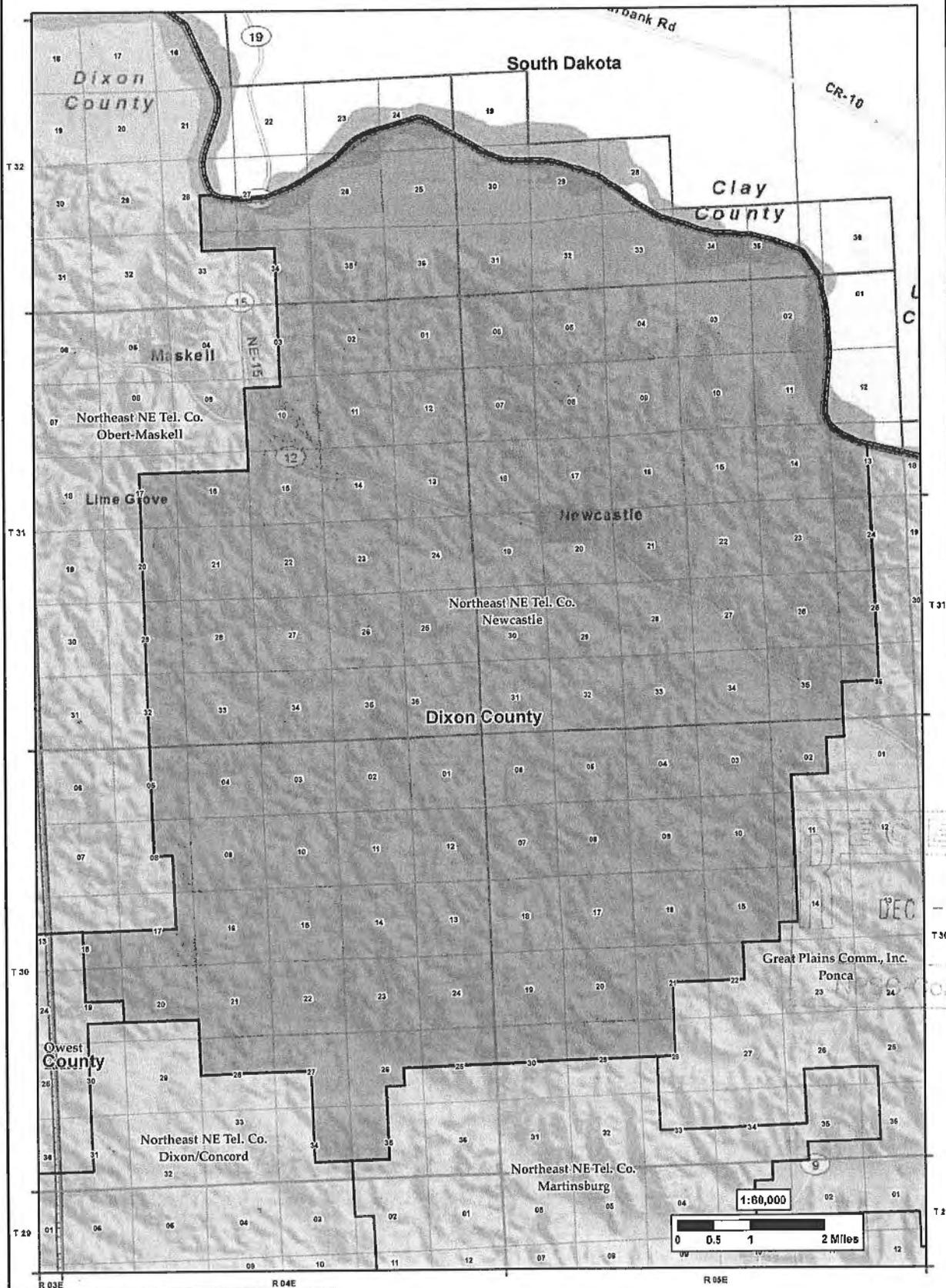
RECEIVED  
 DEC - 4 2014  
 NPSC-Comm. Dept.

- Exchange Boundary
- Adjacent Exchanges
- County Boundaries
- Section Lines
- City Limits

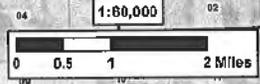


Prepared By: NE Public Service Commission - Telecommunications  
 Map created 7/8/2014

# Northeast Nebraska Telephone Company Newcastle Exchange

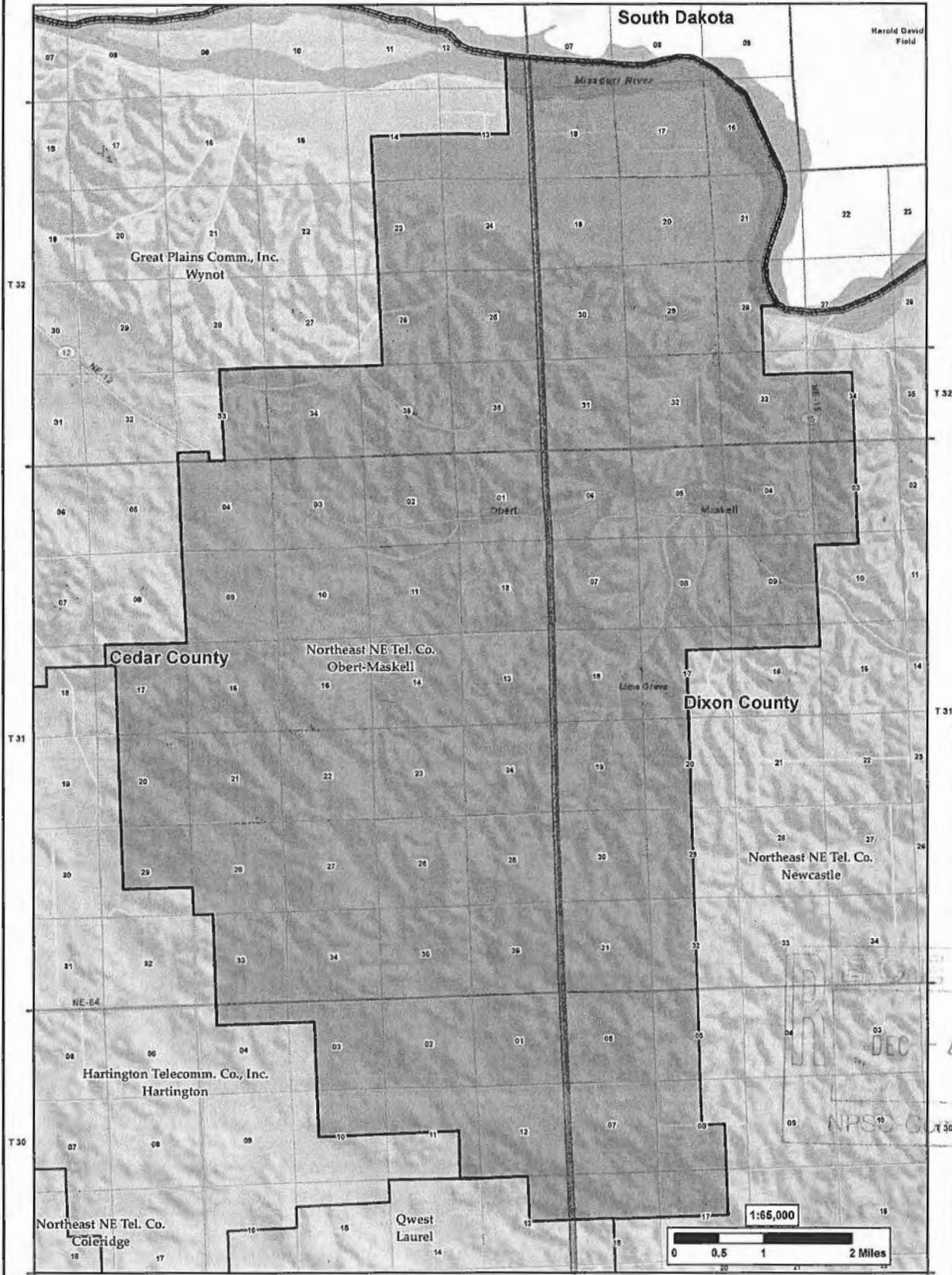


- Exchange Boundary
- County Boundaries
- City Limits
- Adjacent Exchanges
- Section Lines

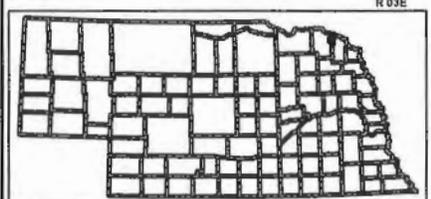


RECEIVED  
 DEC - 4 2014  
 Comm. Dept.

# Northeast Nebraska Telephone Company Obert-Maskell Exchange



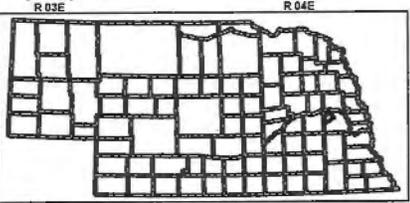
RECEIVED  
 DEC 4 2014  
 NPSO Comm. Dept.



- Exchange Boundary
- Adjacent Exchanges
- County Boundaries
- City Limits
- Section Lines



# Northeast Nebraska Telephone Company Prague Exchange



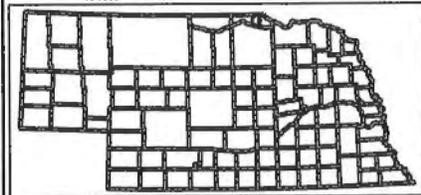
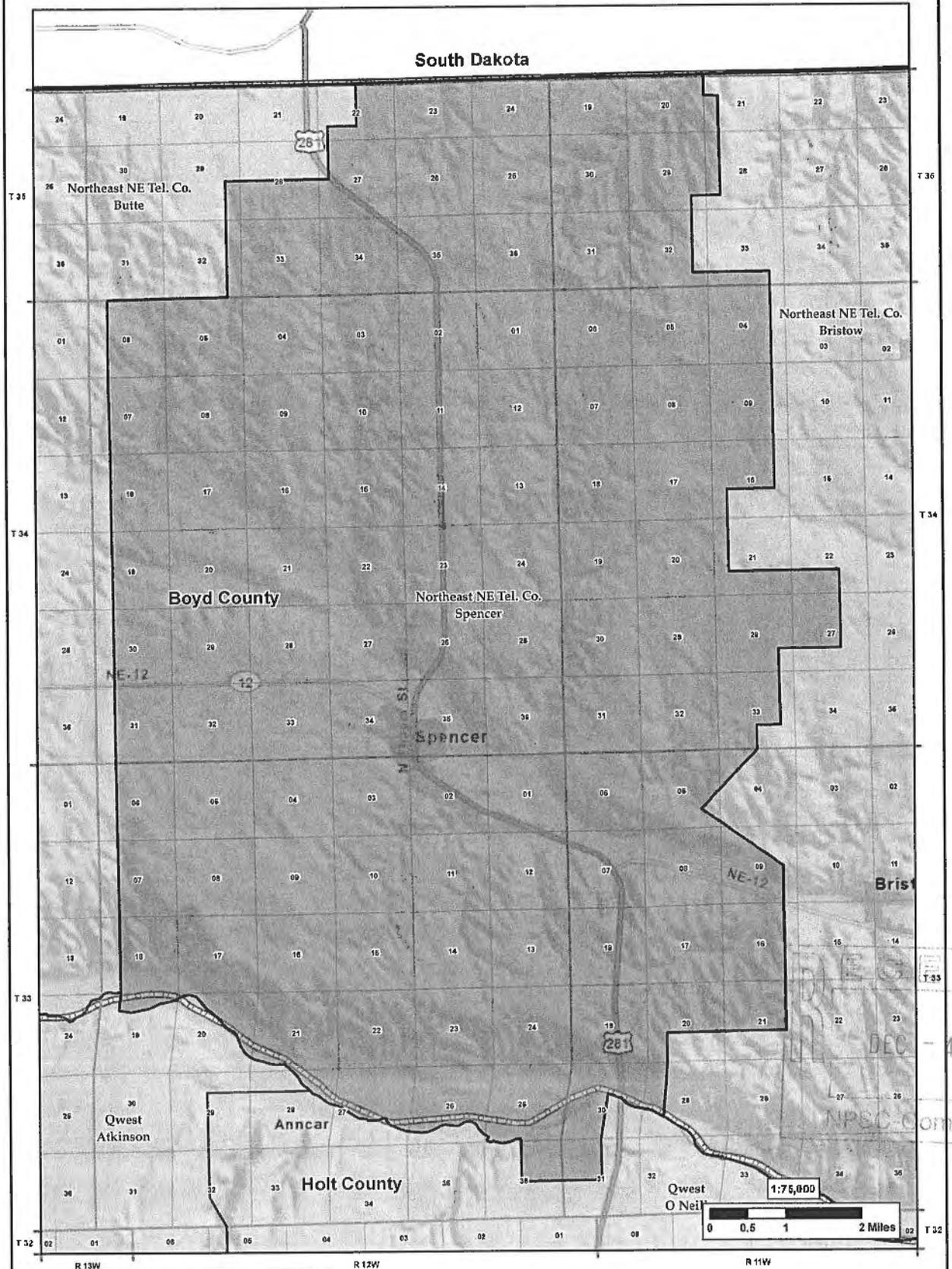
P.N.S.C.-Comm. Dept.  
 DEC - 4 2014

- Exchange Boundary
- Adjacent Exchanges
- County Boundaries
- Section Lines
- City Limits



Prepared By: NE Public Service Commission • Telecommunications  
Map created 7/14/2014

# Northeast Nebraska Telephone Company Spencer Exchange



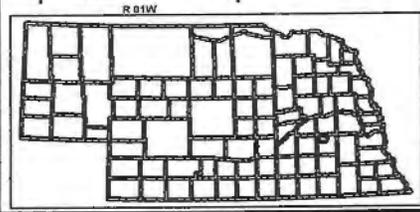
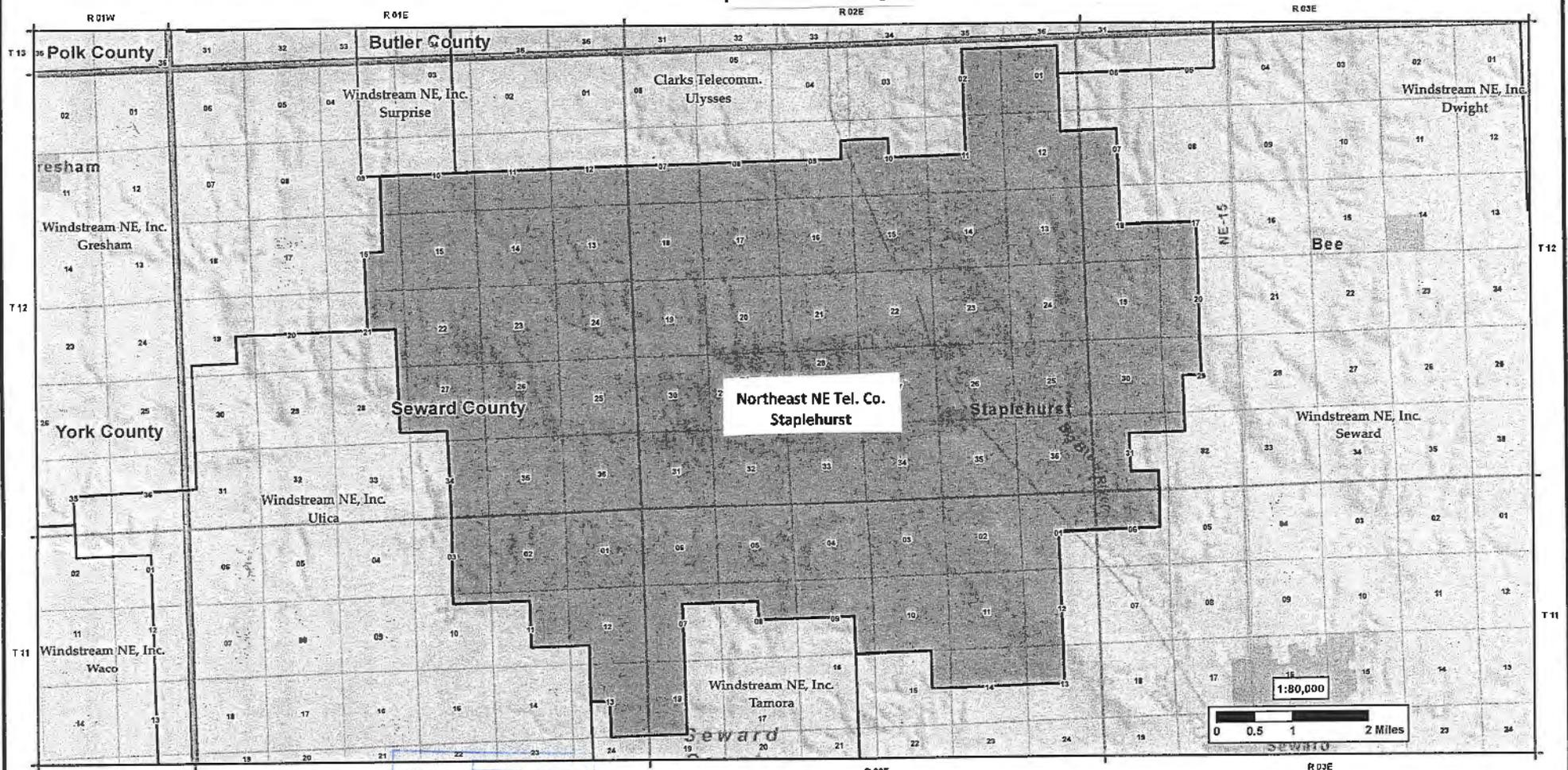
- Exchange Boundary
- County Boundaries
- Adjacent Exchanges
- City Limits
- Section Lines



Prepared By: NE Public Service Commission -  
Telecommunications  
Map Created 7/17/2014

RECEIVED  
DEC - 4 2014  
NPSC Comm. Dept.

# Northeast Nebraska Telephone Company Staplehurst Exchange



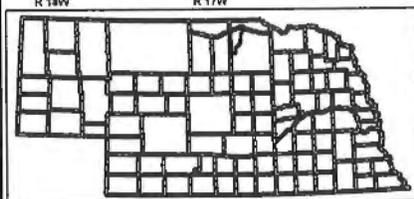
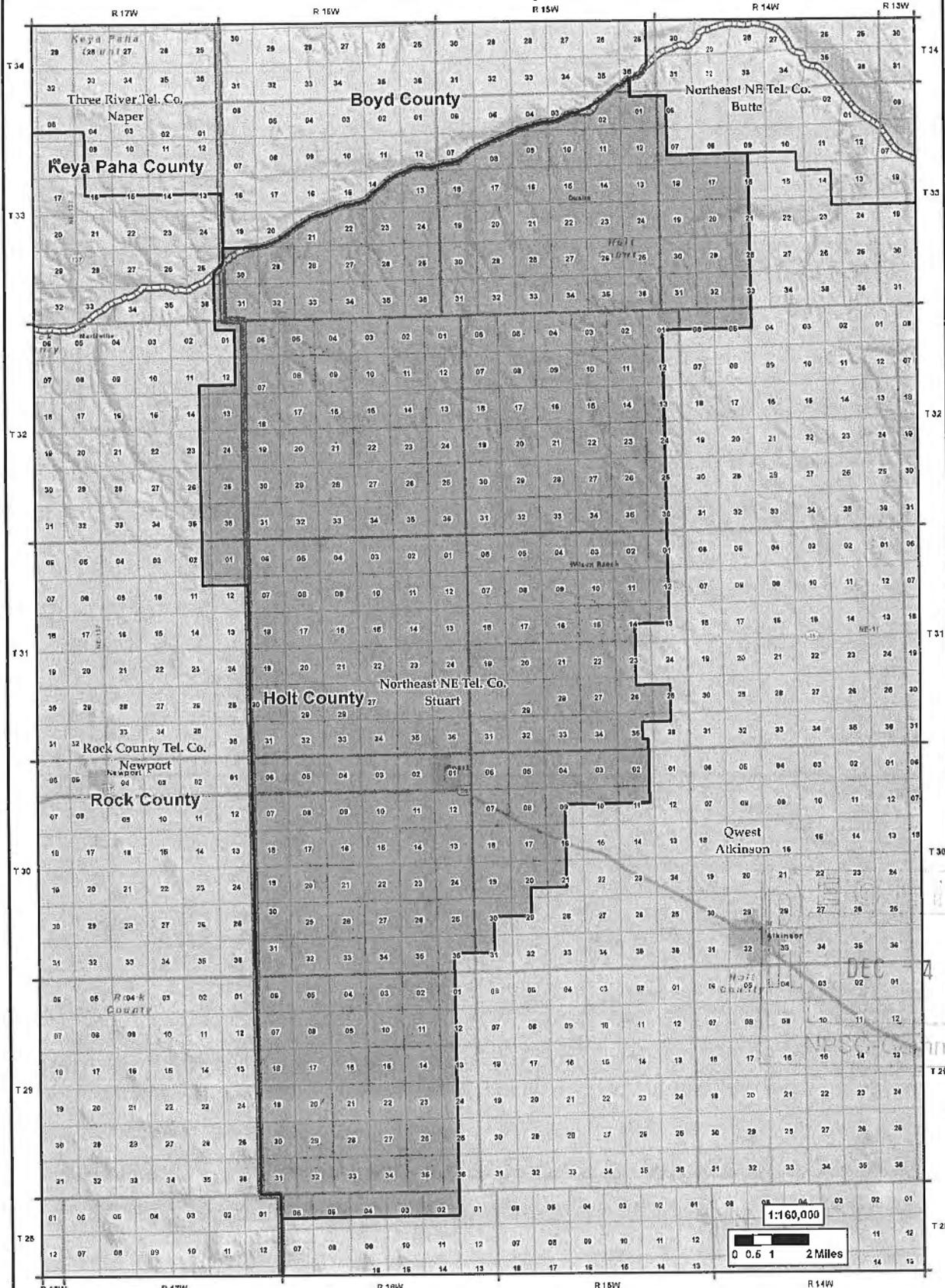
NPSC-Comm. Dept.  
 DEC - 4 2014

- Exchange Boundary
- Adjacent Exchanges
- City Limits
- County Boundaries
- Section Lines



Prepared By: NE Public Service Commission -  
Telecommunications  
Map created 1/17/2014

# Northeast Nebraska Telephone Company Stuart Exchange

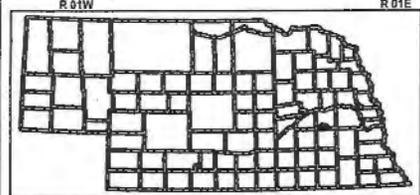
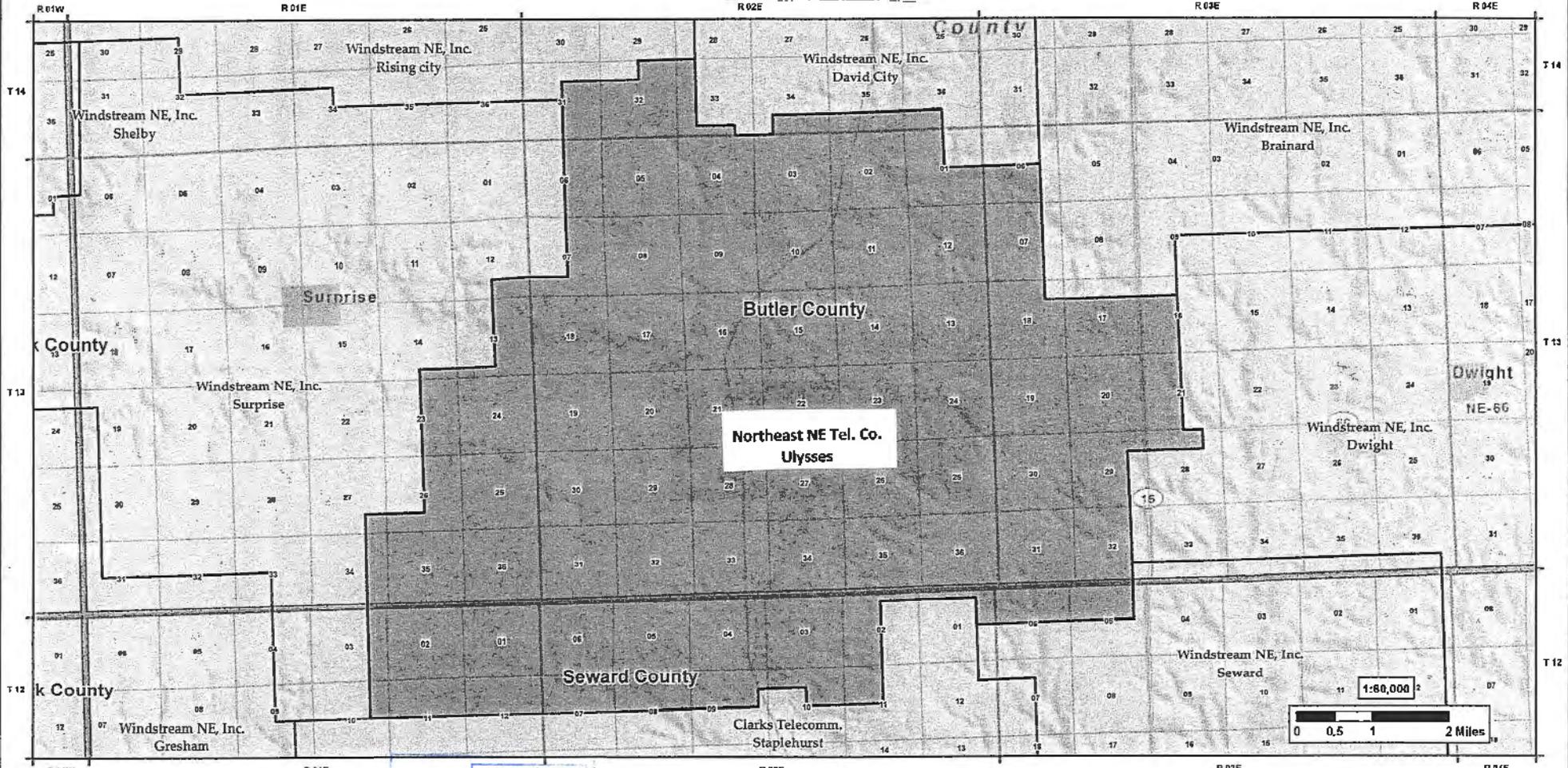


- Exchange Boundary
- County Boundaries
- Adjacent Exchanges
- City Limits
- Section Lines



DEC 4 2014  
Int. Dept.

# Northeast Nebraska Telephone Company Ulysses Exchange



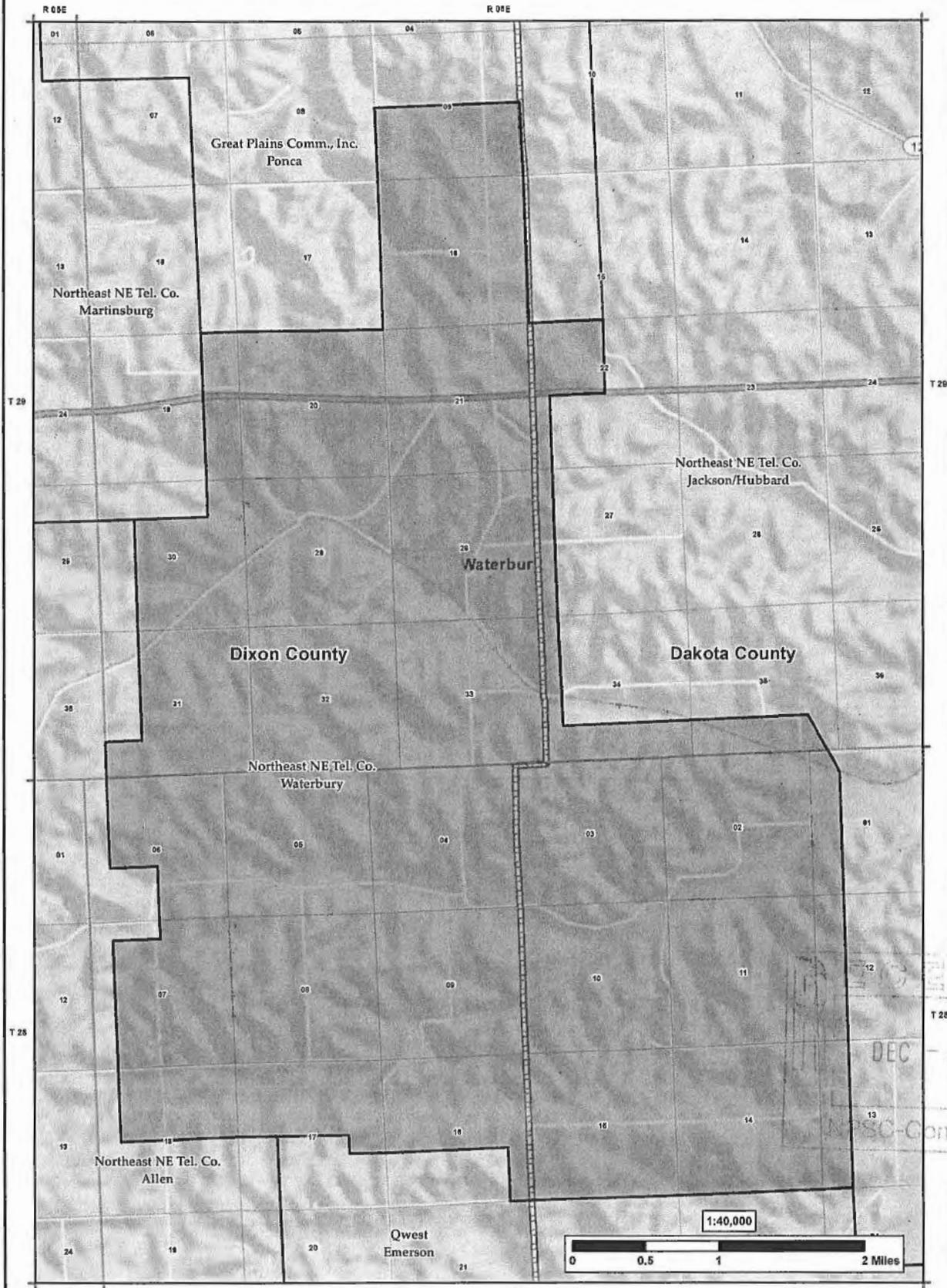
RECEIVED  
 DEC - 4 2014  
 NPSC-Comm. Dept.

- Exchange Boundary
- County Boundaries
- Adjacent Exchanges
- Section Lines
- City Limits

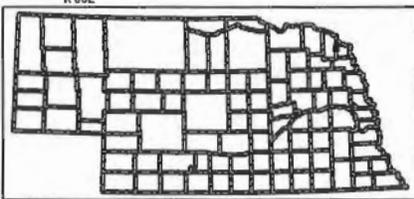


Prepared By: NE Public Service Commission -  
 Telecommunications  
 Map created 7/18/2014

# Northeast Nebraska Telephone Company Waterbury Exchange



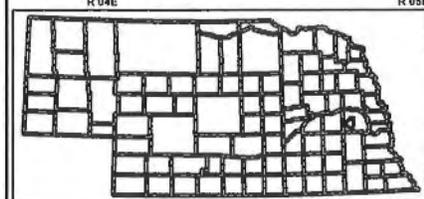
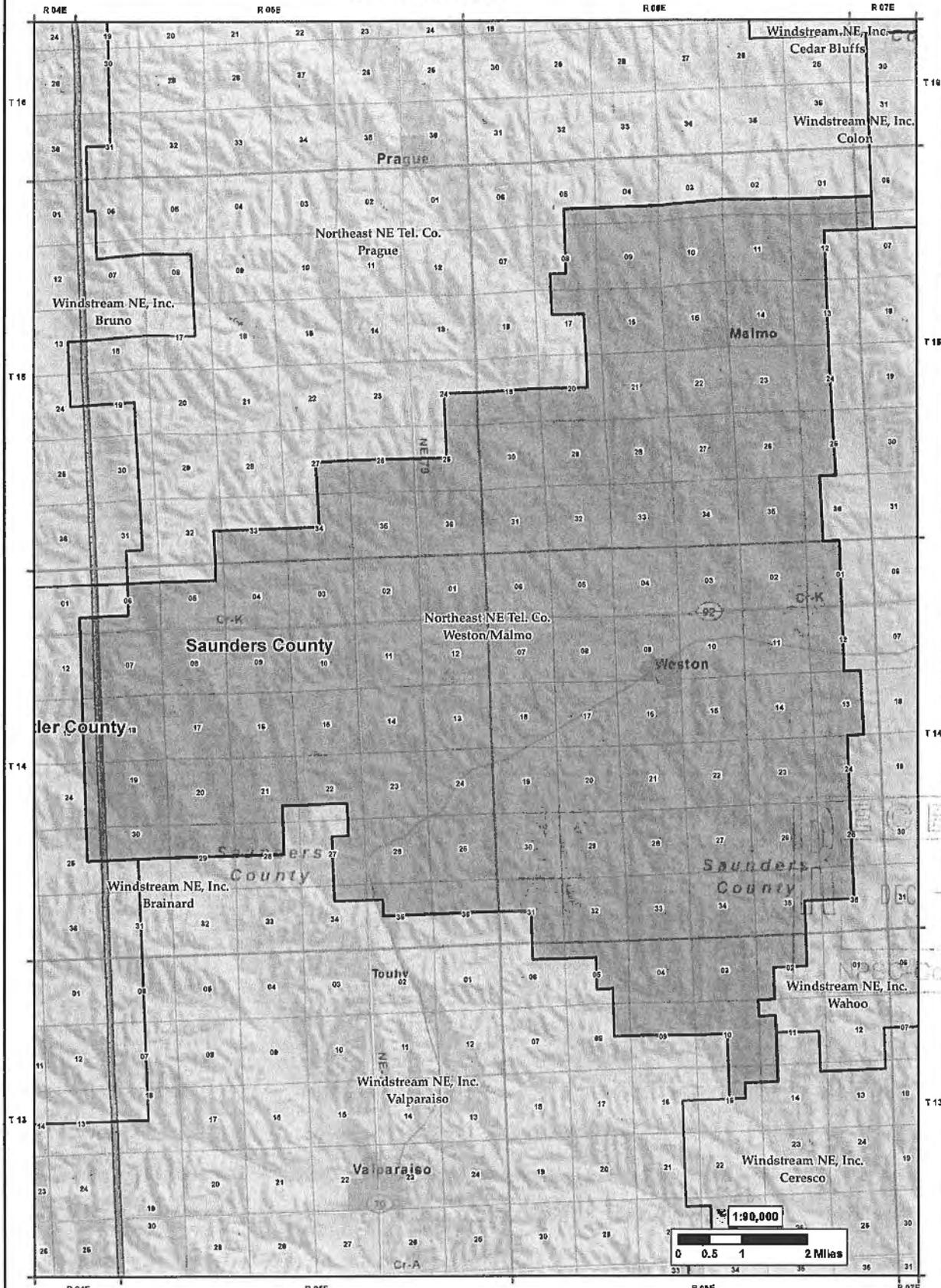
RECEIVED  
DEC - 4 2014  
PSC-Gov. Dept.



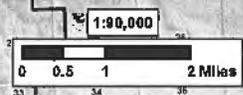
- Exchange Boundary
- County Boundaries
- Adjacent Exchanges
- City Limits
- Section Lines



# Northeast Nebraska Telephone Company Weston/Malmo Exchange



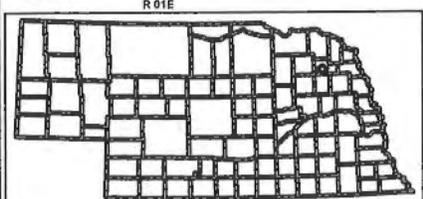
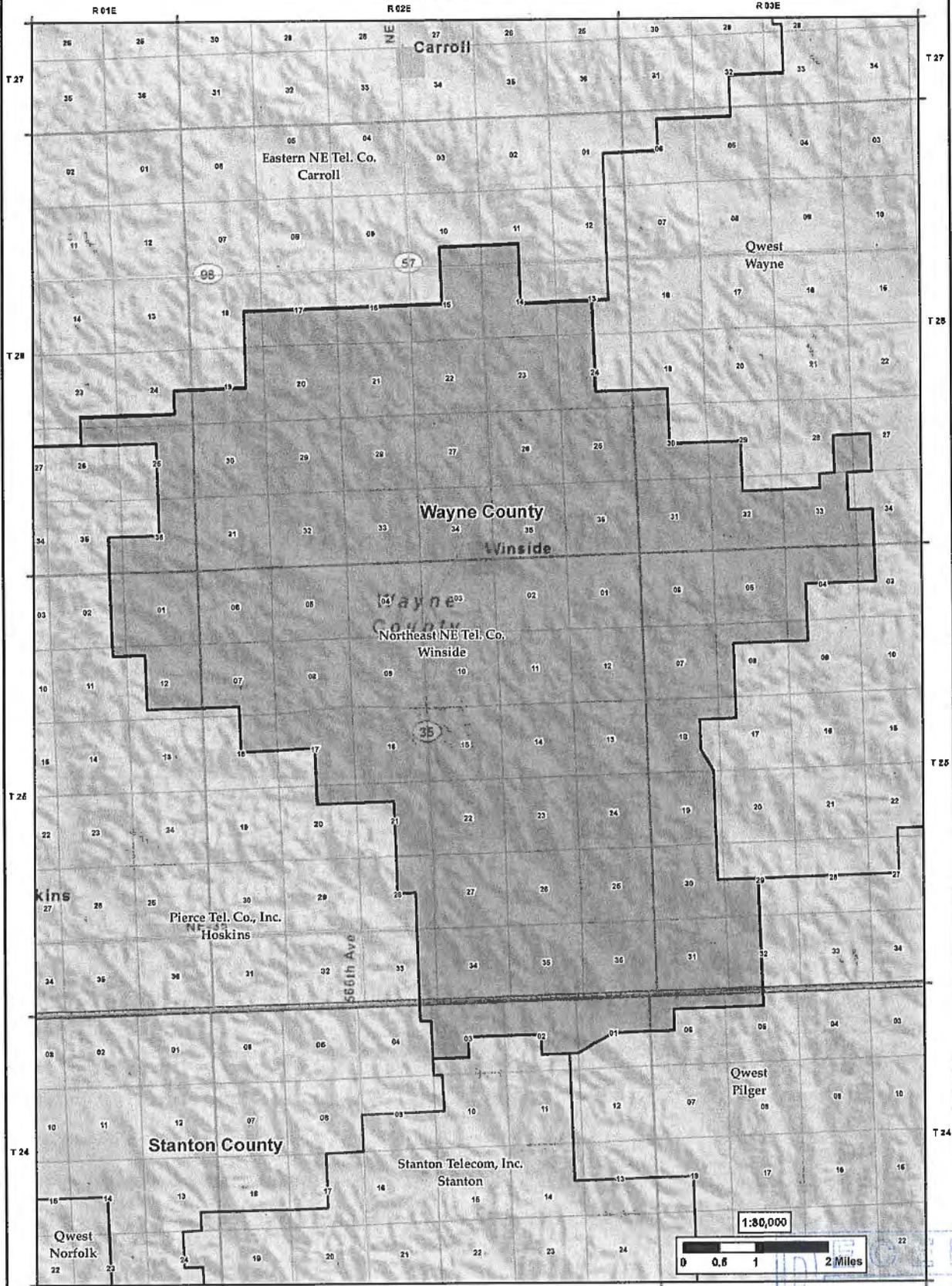
- Exchange Boundary
- County Boundaries
- Adjacent Exchanges
- City Limits
- Section Lines



Prepared By: NE Public Service Commission - Telecommunications  
Map Created 7/16/2014

RECEIVED  
DEC 4 2014  
Comm. Dept.

# Northeast Nebraska Telephone Company Winside Exchange



- Exchange Boundary
- Adjacent Exchanges
- County Boundaries
- City Limits
- Section Lines

REC - 4 2014

W  
N  
S  
E

NPSC-Comm. Dept.

Prepared By: NE Public Service Commission  
Telecommunications  
Map Created 7/10/2014