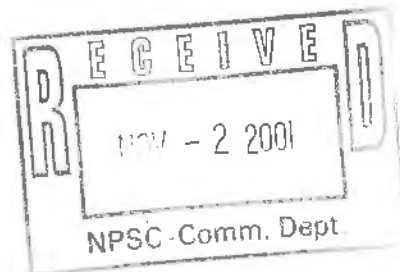


LOCAL EXCHANGE SERVICE

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NEBRASKA TECHNOLOGY & TELECOMMUNICATIONS, INC.

LOCAL EXCHANGE SERVICES  
REGULATIONS  
AND  
SCHEDULE OF RATES  
NEBRASKA



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Issue Date: November 2, 2001

Effective Date: November 10, 2001

Nebraska Technology & Telecommunications, Inc.  
809 N. 96th St., Ste. 210  
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LOCAL EXCHANGE SERVICES

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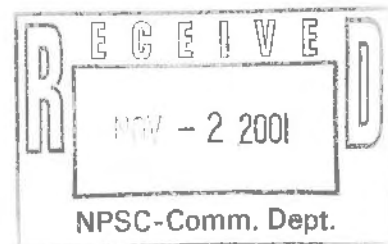
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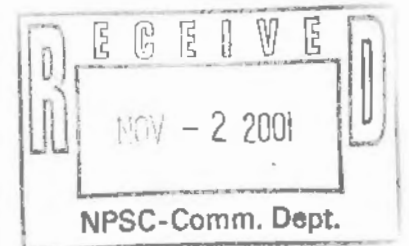
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**Section 1 - APPLICATION OF TARIFF**

**1.1. Application of Tariff**

**1.1.1. General**

This tariff applies to the furnishing of Local Exchange Services, defined herein, by Nebraska Technology & Telecommunications, Inc. (hereinafter referred to as the "Company" or "NT&T"). Local Exchange Services are furnished for the use of end users in placing and/or receiving local telephone calls within the Local Service Area.

The provision of Local Exchange Services is subject to the existing regulations, terms and conditions specified in this tariff and the Company's current tariffs and may be revised, added to or supplemented by superseding issues.

NT&T reserves the right to offer its Customers a variety of services as deemed appropriate by the Company.

**1.2. Tariff Format**

**1.2.1. Page Numbers**

Page numbers appear in the upper right of the page.

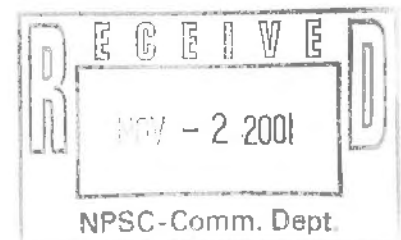
**1.2.2. Page Revision Numbers**

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**1.2.3. Numbering Sequence**

There are nine levels of alpha-numeric coding. Each level is subservient to its previous higher level. The following is an example of the number sequence used in this tariff.

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a)
- 2.1.1.A.1.(a)I.
- 2.1.1.A.1.(a)I.(i)
- 2.1.1.A.1.(a)I.(i)(1)

**1.2.4. References to Other Tariffs**

Whenever reference is made to other tariffs, the reference is to the tariff thereto and successive issues thereof.

**1.2.5. Explanation of Tariff Revisions Symbols**

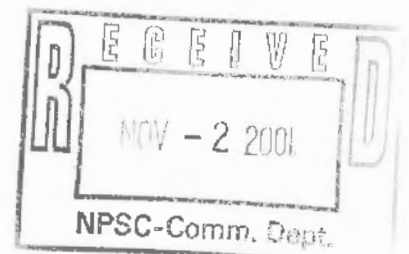
These symbols will appear in the right hand margin, when applicable.

- (C) - To signify changed regulation
- (D) - To signify discontinued material
- (I) - To signify rate increase
- (M) - To signify material moved from or to another part of the tariff with no change, unless there is another symbol present
- (N) - To signify new material
- (R) - To signify rate reduction
- (T) - To signify a change in text but no change in rate or regulation

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**1.2.6. Trademarks and Service Marks**

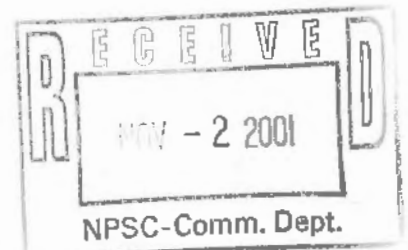
Trademarks and Service Marks to the extent, if any, used throughout this tariff are Trademarks and Service Marks of NT&T and are as specified in the Table of Contents and/or the appropriate Service Section of this tariff.

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Section 2 - GENERAL REGULATIONS

2.1. Undertaking of the Company

2.1.1. General

The Company undertakes to provide the services offered in this tariff on the terms and conditions and at the rates and charges specified herein.

Local Exchange Services consist of one-way and/or two-way telecommunications services and features among points within a Local Service Area.

Services, features and functions will be provided where facilities, including but not limited to, billing capability, technical capability and the ability of the Company to purchase service elements from appropriate tariffs for resale are available.

The Company's obligation to furnish service, features and/or facilities is dependent upon its ability to provide, secure and retain, without unreasonable expense to the Company (a) suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment, (b) suitable space for its plant and facilities in the building where service is or is to be provided, (c) facilities for interconnection from alternate suppliers.

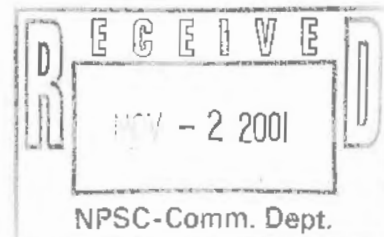
Except as may otherwise be specified in this tariff, service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.

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**2.1.2. Terms and Conditions**

Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. The Customer may also be required to execute any other documents as may reasonably be requested by the Company, in connection with the provisioning of Local Exchange Service.

At the expiration of the initial term specified in each service order, or in any extension thereof, service shall continue on a month to month basis at the then current month to month rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations, which by their nature, extend beyond the termination of the term of the service order shall survive such termination.

**2.1.3. Notification of Service-Affecting Activities**

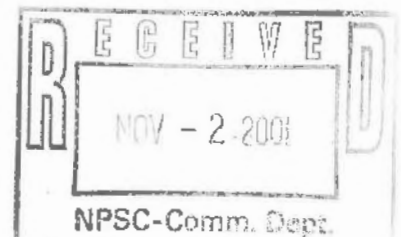
The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of the Company's business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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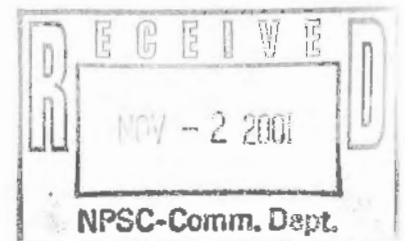
**2.1.4. Provision of Equipment and Facilities**

- A. The Company shall use reasonable efforts to make services available to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this tariff. The Company does not guarantee availability, except as stated or expressly provided for in this tariff.
- B. The Company shall use reasonable efforts to maintain facilities and equipment used to provide services that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment provided or installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby degrade the technical parameters of the service provided to the Customer.
- D. Equipment the Company provides, installs or has installed on its behalf at the Customer premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- E. The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff,

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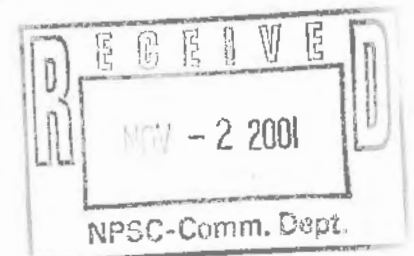
the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities.

- F. When the facilities or equipment of other companies are used by the Customer, the Company is not liable for any act, error, omission or interruption caused by the other company or their agents or employees. This includes but is not limited to:
1. The provision of a signaling system database by another company;
  2. The transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
  3. The reception of signals by Customer-provided equipment.
- G. The Customer shall be responsible for the payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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**2.1.5. Customer Equipment**

A Customer may transmit or receive information or signals via the facilities of the Company by use of Customer-provided equipment.

**A. Station Equipment**

Customer-provided equipment on the Customer premises, and the electric power consumed by such equipment, shall be provided by and maintained at the expense of the Customer.

The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such Company-provided equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation or maintenance of the Customer-provided equipment and wiring must be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. If the Company, in its sole discretion, reasonably determines that additional protective equipment is required to prevent such damage or injury, it shall be provided at the Customer's expense.

**B. Inspections**

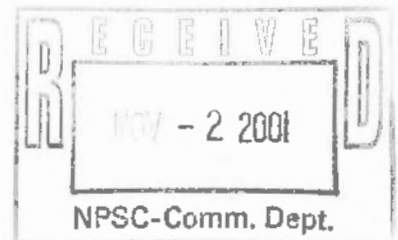
Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections at the Customer's premises as may be necessary to determine that the Customer is complying with the requirements set forth in this tariff.

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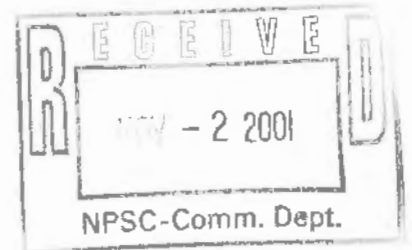
If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment and personnel. The Company may immediately and without notice deny service when the Customer (a) subjects Company or non Company personnel to hazardous conditions, (b) circumvents the Company's ability to charge for its services, prevent and protect against fraud or (c) acts in a way that may cause immediate harm to the local exchange network or other Company services. In such cases, the Company will make a reasonable effort to give the Customer prior notice before denying service.

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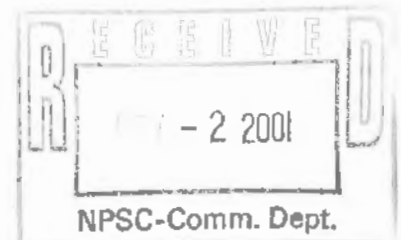
**2.2. Liability of the Company****2.2.1. Service Liability**

- A. The Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit by a Customer or by any others, for damages associated with the installation, provision, preemption, termination, maintenance, repair or restoration of a service, and subject to the provisions following, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. In no event shall the Company be liable for special reliance, consequential or other such damages. This liability for damages shall be in addition to any amounts that may otherwise be due the Customer under this tariff as a Credit Allowance for Interruptions and Service Quality Guarantees.
- B. The Company is not liable for any act or omission of any other communications utility which furnishes a portion of a service.
- C. The Company is not liable for damages to a premises resulting from the furnishing of service including the installation and removal of equipment or facilities and associated wiring, unless the damage is caused solely by the Company's negligence.
- D. The Company shall be indemnified, defended, and held harmless against any claim, loss or

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damage arising from the use of service offered under this tariff, involving:

1. Claims for libel, slander, invasion of privacy, or infringement of copyright arising from any communication;
  2. Claims for patent infringement arising from the Customer or authorized user combining or using the service furnished by the Company in connection with facilities or equipment furnished by others; or
  3. All other claims arising out of any act or omission of others in the course of using services provided pursuant to this tariff.
- E. The Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer and authorized user from any and all claims by any person relating to the services so provided.
- F. No license under patents (other than the limited license to use) is granted by the Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff. The Company will defend the Customer and authorized user against claims of patent infringement arising solely from the use by the Customer or authorized user of services offered under this tariff and will indemnify such Customer or authorized user for any damages awarded based solely on such claims.

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- G. In the event of a dispute, a non-prevailing Customer may be liable to the Company for reasonable court costs and attorney fees.
- H. The Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, facility availability, governmental orders, civil commotions, preemption of existing services to restore services in compliance with Part 64, Subpart D, Appendix A, of the FCC's Rules and Regulations, acts of God and other circumstances beyond the Company's reasonable control.

**2.2.2. Temporary Suspension for Repairs**

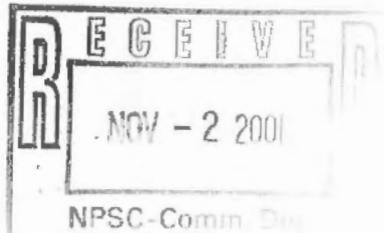
The Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give Customers who may be affected as reasonable notice thereof as circumstances will permit, and will perform the work with reasonable diligence, and if practicable at times that will cause the Customer the least inconvenience. When the Company is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of communications or Customer's service.

**2.2.3 Credit Allowance for Interruptions**

Except as may be specified in this tariff, interruptions of twenty-four hours or more, which are reported to or detected by the Company, and which are not due to the negligence or willful act of the Customer are credited to the Customer at the proportionate monthly charge involved

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for each full twenty-four hours or fraction thereof of interruption. Credit is not allowed for interruptions to service of less than twenty-four hours.

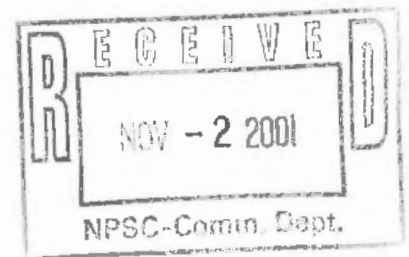
No interruption allowance shall be made for failures in facilities provided with or by other carriers except as may be provided in other Sections of this tariff.

No interruption allowance shall apply where service is interrupted by the negligence or willful act of the Customer or where the Company, pursuant to the terms of the Tariff, suspends or terminates service because of nonpayment of bills due to the Company, unlawful or improper use of the facilities or service, or any other reason covered by the Tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Tariff, the Customer is responsible for providing electric power.

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2.3. Obligations of the Customer

2.3.1. Customer Responsibilities

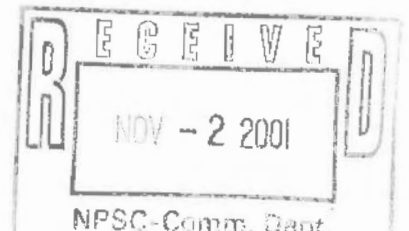
A. The Customer shall be responsible for:

1. Damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer or the noncompliance by the Customer with these regulations, or by fire or theft or other casualty on the Customer premises, unless caused by the sole negligence or willful misconduct or the employees or agents of the Company;
2. Damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer or the noncompliance by the Customer with these regulations, or by fire or theft or other casualty on the Customer premises, unless caused by the sole negligence or willful misconduct of the employees or agents of the Company;
3. Providing at no charge, as specified from time to time by the Company, any needed personnel, equipment or facilities, space, and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
4. Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of any associated equipment or facilities used to provide Local Exchange Services to the

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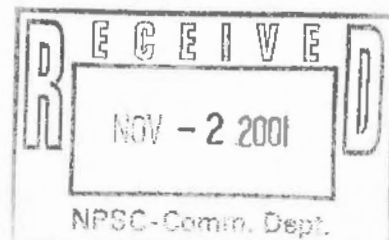
Customer from the cable building entrance or property line to the location of the equipment or facilities space described above. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided equipment or facilities, shall be borne entirely by, or may be charged by the Company to the Customer;

5. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees, agents and/or suppliers shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance in such area by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work;
6. Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to the location of Company facilities and equipment in any Customer premises or the rights-of-way for which the Customer is responsible under this section; and granting or obtaining permission for Company employees, agents and/or suppliers to enter the premises of the Customer for the

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purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company; and

- 7. Not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities.

**2.3.2. Claims**

With respect to any service or facility provided by the Company, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- A. Any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- B. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

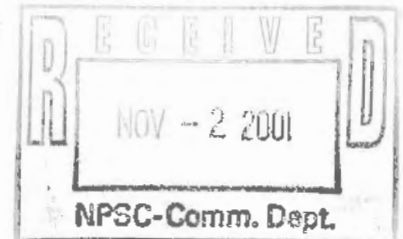
**2.3.3. Resale**

All Company Local Exchange Services are available for resale unless otherwise specifically indicated.

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Customers who subscribe to Local Exchange Service and resell the service to others, shall be the Customer of Record. The Customer of Record shall be responsible for complying with all laws and regulations of the state of Nebraska which relate in any way to the Customer of Record's provision of local telephone service, including, but not limited to, laws and regulations regarding consumer protection, billing and collection practices, tariffing obligations, and the payment of applicable taxes.

The Company will bill the Customer of Record who is at all times responsible for payment of the full amount of all charges incurred. The Company is not responsible for the allocation of usage or charges for resold services. The Customer of Record is responsible for allocating charges to its end users.

The Company will communicate with the Customer of Record with respect to ordering, provisioning, maintenance, repair, billing, collection and other matters related to Local Exchange Services. The Company has no obligation to provide notice to, or communicate with the Customer of Record's end users.

With respect to resold services, applications for service as well as requests for additions, rearrangements or discontinuance of service will be accepted only from the Customer of Record.

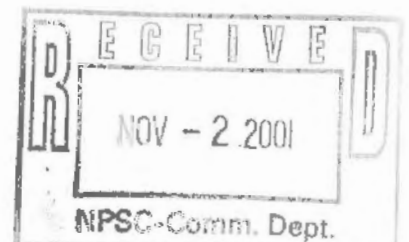
In connection with the marketing of its services, the Customer of Record may not directly or indirectly (1) use NT&T's trade names, trademarks, service marks, registered marks or other indicia or origin (or confusingly similar names, marks or other indicia) in a manner that may cause third parties (including the Customer of Record's end-users) to believe that service provided by the Customer of Record is NT&T service; or (2) use NT&T's corporate

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logos, or trade dress (or confusingly similar logos or trade dress).

The furnishing of special arrangements to resellers is subject to the regulations set forth in this tariff.

**2.4. Connections of Terminal Equipment and Communications Systems**

**2.4.1. Recording of Two Way Telephone Conversations**

Local Exchange Services are not represented as adapted to the recording of two way telephone conversations. However, Customer-provided voice recording equipment may be directly, acoustically or inductively connected with Local Exchange Services for the recording of such conversations. When such connections are made, the Customer-provided voice recording equipment shall be so arranged that at the will of the user it can be activated or deactivated. In addition, one of the following conditions must apply:

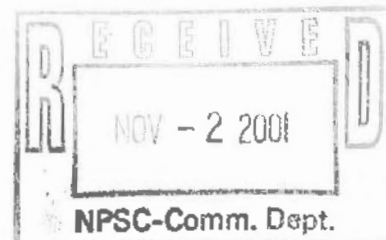
- A. All parties to the telephone conversation must give their prior consent to the recording of the conversation, and their prior consent must be obtained in writing or be part of, and obtained at the start of, the recording;
- B. A distinctive recorder tone, repeated at intervals of approximately fifteen seconds, is required to alert all parties when the recording equipment is in use. The distinctive recording tone can be provided as part of the recording equipment; or
- C. All parties to the telephone conversation must be verbally notified at the beginning of the conversation and the notification must be recorded as part of the call, by the recording party.

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**D. Exceptions**

The exceptions to the foregoing requirements are as follows:

1. Recordings made of incoming calls to telephone numbers publicized for emergencies involving health or safety of life and property (e.g., emergency situations involving fire, health care, police, public utilities and emergency road service) and outgoing calls made in immediate response to such calls.
2. Recordings of calls made for patently unlawful purposes, such as bomb threats, kidnap ransom requests and obscene telephone calls. Outgoing calls made in immediate response to such calls are also excepted.
3. Recording of calls made by Federal, State or local law enforcement authorities, or federal intelligence authorities, acting under cover of law.

**2.4.2. Violation of Regulations**

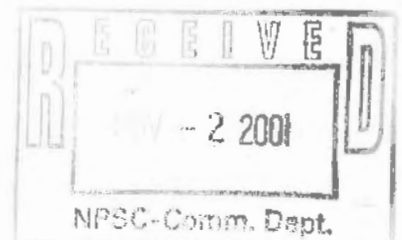
When any terminal equipment or communications system is used with Local Exchange Services in violation of any of the provisions of this tariff, the Company will take immediate action, based on the circumstances, to protect its services or interests, including disconnection of the service, and will promptly notify the Customer of the violation. The Customer shall discontinue such improper use of the terminal equipment or communications system or correct the violation and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the Customer to discontinue such use or to correct the

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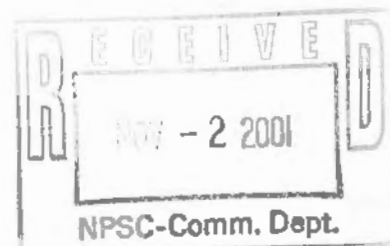
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violation and to give the required written confirmation to the Company within the time stated above shall result in disconnection of the Customer's service until such time as the Customer complies with the provisions of this Tariff.

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**2.5. Payments and Charges****2.5.1. Establishment and Re-establishment of Credit**

The Company may conduct a credit investigation of each commercial and or consumer service Customer or applicant prior to accepting the service order, Customer deposit or advance payment. A Customer whose service has been discontinued by the Company for nonpayment of bills for any telecommunications service will be required to pay all bills due the Company for telecommunications services or make other arrangements satisfactory to the Company and to re-establish credit before service is restored or any service started.

**2.5.2. Billing and Collection**

The Customer is responsible for payment of all charges for equipment or facilities and services furnished by the Company to the Customer.

The Company will establish a monthly billing date for each Customer account and shall bill all charges incurred by, and credits due to the Customer under this tariff. Recurring charges are billed monthly in advance of the month in which service is provided, except where prohibited by law. Usage sensitive charges are billed monthly for usage incurred by the Customer during the preceding billing period(s). Bills are due by the payment due date shown on the bill.

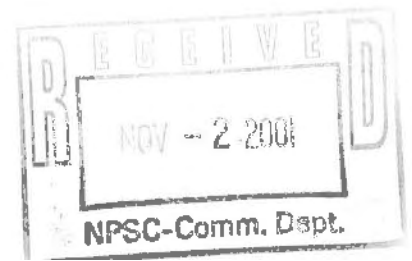
When service does not begin on the first day of the billing cycle, or end on the last day of the billing cycle, the charge for the fraction of the billing cycle in which service was furnished will be calculated on a pro rata basis.

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**2.5.3. Billing Disputes**

The Customer is responsible for notifying the Company of any charges in dispute and the specific basis of such dispute. The Company reserves the right to require such notice to be in writing. All charges not in dispute shall be paid by the Customer by the payment due date. Upon notification of a dispute, the Company shall undertake an investigation of the disputed charges. At the conclusion of the investigation, the Company shall notify the Customer of any amount determined by the Company to be correctly charged and such amount shall become immediately due and owing. Amounts determined by the Company to be correctly charged shall also be subject to the late payment charge specified in this tariff.

The Customer must provide the Company with notice of a dispute within thirty (30) days from the bill date.

**2.5.4. Advance Payments**

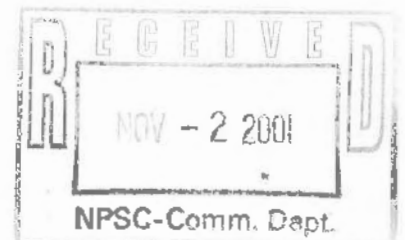
The Company may require a Customer or applicant to make an advance payment as a condition of continued or new service. The Company reserves the right to require from an applicant for service, advance payments of recurring and nonrecurring charges, estimated usage charges, and other charges and guarantees in such amount as may be deemed necessary by the Company for safeguarding its interests. In addition, where special construction is involved, advance payment of the construction charges quoted, may be required at the time of application. The advance payment will be applied to any indebtedness for the service and facilities for which the advance payment is made.

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**2.5.5. Deposits**

The Company may require a deposit, or an increase in the amount of deposit, of a Customer who cannot establish a credit standing satisfactory to the Company. If the actual bills of the Customer subsequently rendered prove that the deposit is either insufficient or excessive, the deposit may be changed in accordance with the facts.

Any such deposit may be held during the continuance of the service as security for the payment of any and all amounts accruing for the service.

Deposits held will accrue simple interest in accordance with Nebraska Public Service Commission regulations.

A deposit is returned to the Customer, less any amounts due the Company when service is discontinued. Even though a deposit is made, the Customer must still pay bills, including any advance payments, when requested. A Customer's payment of a deposit does not waive or modify the Company's practice of disconnecting service for failure to pay any bills.

**2.5.6. Returned Check Charges**

In addition to any late payment charges specified in this tariff, the Customer will be assessed a charge of \$25.00 for each check, draft, or electronic funds transfer submitted by the Customer to the Company which a financial institution refuses to honor.

**2.5.7. Minimum Period Charge**

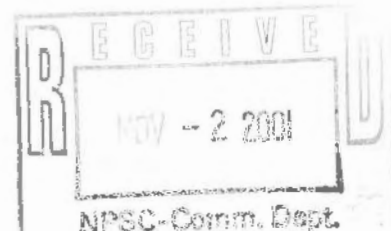
Except as may otherwise be specified in this tariff, the minimum period for service is one month. When a service

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is discontinued prior to the expiration of the minimum period, the minimum period charge will apply. In addition, all nonrecurring charges associated with the provision of the service will be billed.

**2.5.8. Late Payment Charge**

If any portion of the Customer's payment is received by the Company after the payment due date, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, a late payment charge may be due to the Company, provided billing capability exists. The late payment charge shall be the portion of the payment not received by the date due, multiplied by a factor. The late factor, when charged, shall be 1.5% per month.

Late payment charges do not apply to the disputed portion of unpaid balances, if resolved in favor of the Customer. The disputed portion of unpaid balances, if resolved in favor of the Company, may be subject to the late payment charge as of the original due date noted on the Customer's bill. Undisputed amounts of the same bill may be subject to the late payment charge if they remain unpaid by the due date noted on the Customer's bill.

Collection procedures and security deposit requirements are unaffected by the application of the late payment charge.

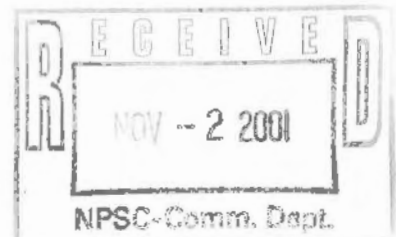
The late payment charge does not apply to final accounts.

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**2.6. Cancellation, Discontinuation and Changes****2.6.1. Cancellation of Service****A. Cancellation of Application for Service**

When a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

Where the Company incurs an expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies.

The charges described above will be calculated and applied on a case-by-case basis.

**B. Cancellation of Service**

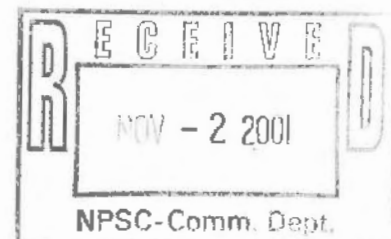
If a Customer cancels a service order or terminates services before the completion of the term for any reason whatsoever, the Customer agrees to pay to the Company the following:

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1. All nonrecurring charges reasonably expended by the Company to establish service to the Customer, and
2. Any disconnection, early cancellation, or termination charges reasonably incurred and paid to third parties by the Company, and
3. All recurring charges specified in the applicable tariff for the balance of the then current term, and
4. Any other charges set forth in this tariff or in the service order for such early cancellation or termination.

The above sums shall become due and owing as of the effective date of the cancellation or termination and be payable within the period, as set forth in this tariff.

**2.6.2. Discontinuation of Service**

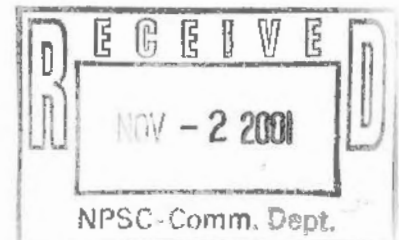
The Company may discontinue or refuse to furnish any and/or all service(s) to the Customer or Applicant for service without incurring any liability if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities, equipment, assets, or services.

The discontinuation of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuation. In addition, the Company may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the

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term for which such services would have otherwise been provided to the Customer, to be immediately due and payable.

In the event the Company incurs fees or expenses, including attorney's fees, in collecting or attempting to collect any charges owed the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.

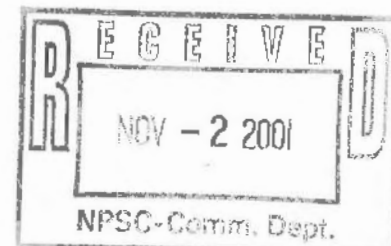
- A. The Company may, without incurring any liability, discontinue or suspend service upon reasonable notice, when it can be reasonably given, or refuse service, if:
1. The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of communications services, or its planned use of the Company's service(s); or
  2. The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of communications services, or its planned use of the Company's service(s), or
  3. The Customer states that it will not comply or fails to comply with a request of the Company for deposits or advance payments, as specified in this tariff; or
  4. The Customer uses service to transmit a message, locate a person or otherwise give or obtain information without payment for the service; or

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5. The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
  - (a) Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this tariff; or
  - (b) Using tricks, schemes, false or invalid numbers, false credit devices, or electronic devices; or
  - (c) Any other fraudulent means or devices.
6. The Customer uses service without payment for the service or the Customer fails to pay any amounts owing to the Company for services to which the Customer subscribes or had subscribed or used; or
7. Any material portion of the facilities used by the Company to provide service to the Customer is condemned or a casualty renders all or any material portion of such equipment or facilities inoperable beyond feasible repair; or
8. Any governmental order or directive calls for the discontinuation of service, the Customer alters the services to be provided, or the Customer violates an applicable law or regulation.

**2.6.3. Changes in Service**

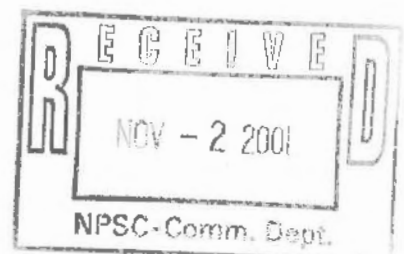
If the Customer makes or requests material changes in circuit engineering, equipment or facility

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specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, Customer's charges shall be adjusted accordingly.

**2.6.4. Restoration of Service**

When a Customer's service has been disconnected in accordance with this tariff and the service has been terminated through the completion of a Company service order, service will be re-established only upon the basis of an application for new service.

If a service has been suspended or discontinued for nonpayment, service will be re-established upon receipt of all charges due, which includes charges for services during the period of suspension and which may include a service restoration fee. If the Customer has a history of payments returned for insufficient funds, the Company may require payment by cash, money order or certified check. If such payment is made by personal check, restoration of service will be effected upon bank clearance of the check.

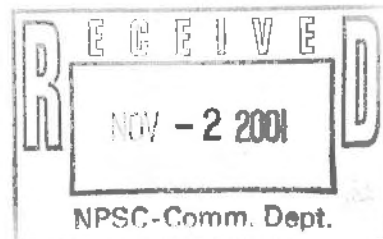
If any Customer's service is restored after having been disconnected in accordance with this tariff but a Company service order to terminate such service has not been completed when such service is restored, the Customer may be required to pay a restoration of service charge.

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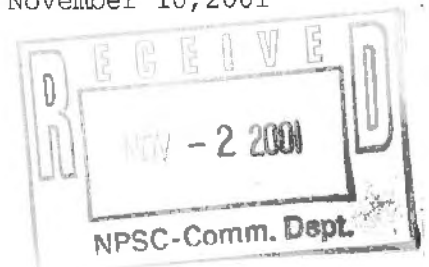
**2.7. Assignment or Transfer of Service**

The Customer may not assign or transfer its rights or duties in connection with the services and equipment or facilities provided by the Company without the written consent of the Company. The Company may assign its rights and duties without prior notice or consent (a) to any subsidiary, parent Company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company, or (c) pursuant to any financing, merger or reorganization of the Company.

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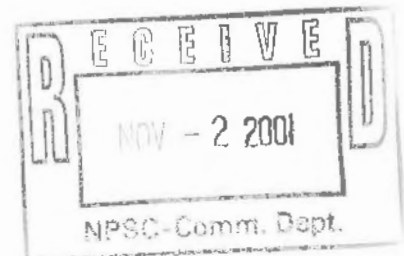
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**2.8. Provision for Certain Local Taxes and Fees**

Any assessments, franchise fees, privilege, license, occupation, excise, or other similar fees or taxes, whether in a lump sum or at a flat rate, or based on receipts, or based on poles, wire or other utility property units, imposed upon the Company by any governmental authority shall be added pro rata, insofar as practical, to the rates and charges stated in the Company's standard schedules, in amounts which in the aggregate for the Company's Customers of any political entity shall be equal to the amount of any such fee or tax upon the Company. Company shall, so long as any such tax or fee is in effect, add to the bills of the Customers in such political entity pro rata on the basis of the revenue derived by Company from each such Customer, an amount sufficient to recover any such tax or fee, and may list this amount separately on the bill.



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**2.9. Notices and Communications**

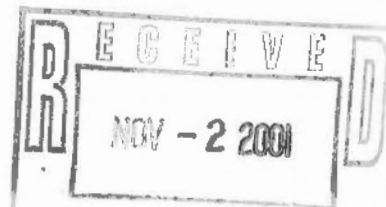
All notices or other communications required to be given pursuant to this tariff will be in writing except where notice is provided in this tariff. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication, or bill with the U.S. Mail or a private delivery service, postage prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, billing or other communications.

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**2.10. Temporary Suspension of Service**

At the request of the Customer, service may be temporarily suspended without loss of number for a period of one month up to a maximum of one year. The Customer's right to retain his number during a suspension is subject to the Company's right to change numbers under circumstances which would have called for a number change while service was active. A suspension of service rate shall be chargeable during this period and shall be lower than the rate for active service where applicable. The Customer must contact the Company to reestablish service.

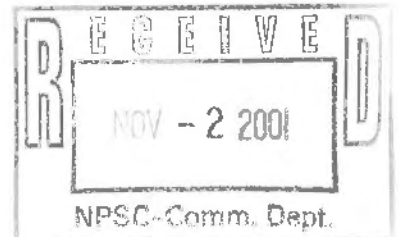
This service is limited to those areas served by central offices specifically equipped to provide this service.

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**2.11. Definitions**

**Amended Customer Request:** A subsequent request to change the order, providing the changes can be accomplished without issuance of new work orders, and all work ordered can still be completed at the same time.

**Change:** The term "Change" denotes the substitution of a different telephone number or party line assignment made at the request of the customer that is not required to maintain adequate service. Change also denotes move of service drop or station protector. Such changes include, but are not limited to, the following: Change in class, grade or type of service.

**Class of Service:** Residence, business or Public Access Line.

**Commercial Service (Business):** Service is classified and charged for as Commercial Service where the use is primarily or substantially of a business, professional, institutional or occupational nature, or where a business directory listing is furnished.

**Complex Service:** For the purpose of applying Premises Work Charges, this is any telephone system which is served through common equipment.

**Connection:** The term "Connection" denotes the establishment of telephone service. A move of existing service to a different premises requires a connection.

**Consumer Service (Residence):** Service provided when the main station is located in a private residence or a residential room or apartment of a building of any type. All listings of the service are in the names of individuals, without a business designation.

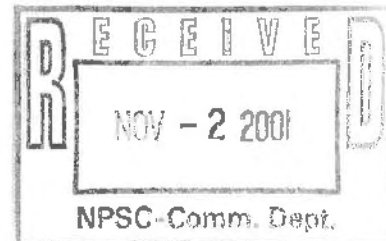
**Customer:** The person or legal entity that subscribes to service under this tariff and is responsible for payment of tariffed charges for services furnished to that Customer.

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**Customer Premises:** A Customer premises is all space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings on continuous property.

**Customer Request:** The contact (call visit or correspondence) during which the customer provides sufficient information to effect service order work.

**Demarcation Point:** The point at which common carriers terminate communications cabling in a building.

**Exchange Area:** The geographical area served by a Rate Center.

The Company concurs with and incorporates herein by reference the Incumbent Local Exchange Carriers' exchange areas and exchange maps that are on file with the Public Service Commissions.

**Firm Bid:** A firm price, in writing for a stated purpose, good for a limited period of time. Firm bids accepted by customers will be billed at the stated price, regardless of the actual cost incurred by the installation forces.

**Grade of Service:** 1, 2, 4-party or rural service and flat rate or measured lines.

**Installation Charge:** A charge designed to recover nonrecurring costs associated with the installation of services.

**Local Exchange Access Line:** Facilities from the central office up to the network interface designated by the Company to secure individual and party line service.

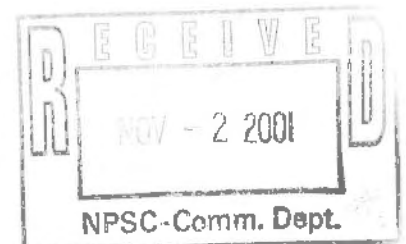
**Local Exchange Service:** A service which permits calling to stations in the Customer's Local Service Area.

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**Local line:** The term "Local Line" denotes the line between the serving Central Office up to and including the demarcation point at the premises.

**Local Service Area:** The Local Service Area is the region, comprised of one or more complete Exchange Area(s), within which a Customer can call another station at the rates and charges set forth in this Tariff.

**Measured Service:** A service for which rates are based upon an exchange access line and usage.

**Move:** A relocation of telephone service within a customer's premises.

**Network Interface:** The point of connection with the Telecommunication Network which is located inside the customer's premises at a place deemed necessary by the Company in order to insure transmission quality and which is readily accessible to the customer.

**Noncomplex Service:** For the purpose of applying Premises Work Charges, this is any telephone system not requiring common equipment.

**Nonrecurring Charge:** A nonrecurring charge is a one-time charge made under certain conditions to connect, move and change telephone service.

**Rate Center:** A specified geographical location used for determining mileage measurements.

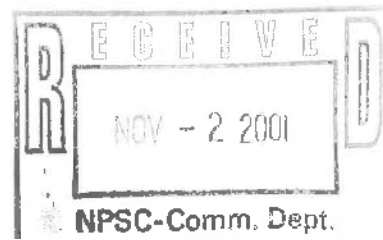
**Resale:** Resale is the reselling by a Customer of the Company service, facilities or equipment to others for a profit. A reseller is a Commercial Service Customer who is subject to the applicable rules and regulations of (1) the Communications Act of 1934, as amended and the Federal Communications Commission and/or (2) the Code of Nebraska Regulations.

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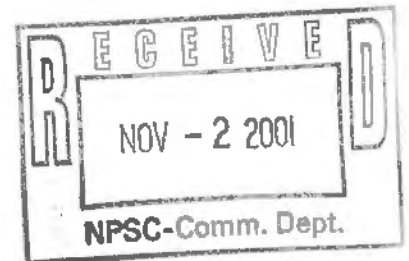
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**Restoral Charge:** The term "Restoral Charge" denotes the reconnection of a service that is temporarily disconnected for nonpayment.



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**Section 3 - SERVICE AREAS - EXCHANGES****3.1 General**

The Company offers Local Exchange Service within Qwest's, Alltel's and Citizens's territories. The Company concurs with and incorporates herein by reference Qwest's, Alltel's and Citizens's exchange areas and exchange maps filed by Qwest, Alltel and Citizens.

**3.1.1. Local Calling Areas**

The Company's local calling area for exchanges served shall coincide with the Extended Area Service (EAS) local calling area of:

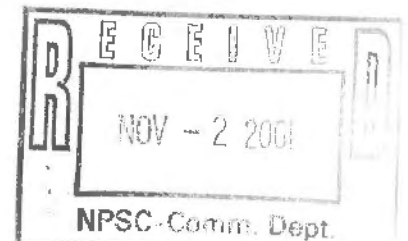
- A. Qwest Communications, as defined by Qwest Communications' Exchange and Network Services Catalog, Section 5.1.1; and shall include appropriate rate adjustments for EAS as defined therein.
- B. Citizens, as defined by Citizens's Local Exchange Tariff, Section I; and shall include appropriate rate adjustments for EAS as defined therein.
- C. Alltel Communication Company, as defined by Alltel's Local Exchange Tariff, Section I; and includes appropriate rate adjustments for EAS as defined therein.
- D. Reserved for future use

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**Section 4 - SPECIAL ARRANGEMENTS****4.1. Contracts**

The Company may offer customized service packages under special arrangements on a case-by-case basis. Service offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this tariff.

**4.2. Promotional Offerings**

From time to time, the Company may introduce promotional offerings. The Company may offer services at a reduced rate, free of charge, or offer incentives including, but not limited to, gift certificates and coupons for promotional, market research or rate experimentation purposes.

**4.3. Market Trials**

The Company may offer service to test and evaluate service capabilities, implementation procedures, technical processes, etc., or for market research, including rate experimentation purposes. Such trials will be for a limited duration.

**4.4. Individual Case Basis (ICB) Arrangements**

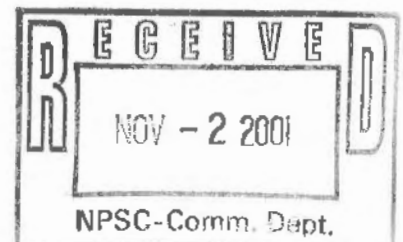
Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

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**LOCAL EXCHANGE SERVICE**

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**Section 5 - LOCAL EXCHANGE SERVICE**

**5.1. Local Exchange Service and Local Calling Areas**

**5.1.1. General**

- A. The General Terms and Conditions of this tariff apply at all exchanges except as otherwise provided herein.
- B. Local Exchange Main Line Service rates apply for each local exchange access line, as that term is defined herein.

**5.1.2. Rate Grouping**

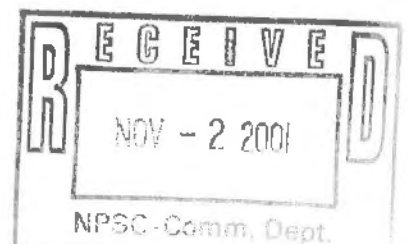
- A. An exchange is placed in a rate group in accordance with the rate grouping specified by Qwest, Citizens and Alltel, where applicable.
- B. A summary of exchanges by rate group as well as the rates by rate group and service type are included in this section of the tariff.
- C. This section, also, identifies exchanges and their extended area services which provides a non-optional two-way telecommunications service between main stations of separate exchanges at flat monthly rates in lieu of rates for Message Telecommunications Service. This service is provided by means of special extended area trunks between the exchanges involved.
- D. Extended Area Service increments apply, by EAS Group, to flat rated service in the exchanges listed in this section. EAS Group number is shown following the exchange listing.

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**LOCAL EXCHANGE SERVICE**

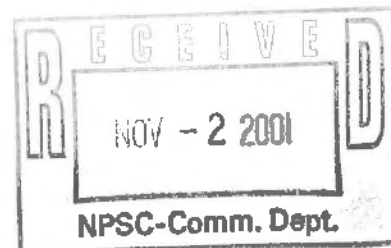
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**5.2. Exchanges by Rate Group**Group 1 - QWEST Rate Group

Ainsworth	Fullerton	Pilger
Alliance	Gothenburg	Primrose
Atkinson	Grand Island	Randolph
Atlanta	Gretna	Riverdale
Axtell	Harrison	St. Libory
Belgrade	Holdrege	Schuyler
Bennington	Homer	Sidney
Big Springs	Howells	Silver Creek
Bridgeport	Humphrey	South Sioux City
Broken Bow	Laurel	Springfield
Cairo	Lexington	Stamford
Central City	Loup City	Sumner
Chadron	Lyons	Tekamah
Clarkson	McCook	Tilden
Crawford	Minden	Valentine
Creston	Norfolk	Valley
Dakota City	North Platte	Wakefield
Elkhorn	Oakland	Waterloo
Elm Creek	Ogallala	Wayne
Elwood	Omaha	West Point
Emerson	O'Neill	Whitney
Farwell	Oxford	Wilsonville
Fremont	Pender	Wood River
St Paul		

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Group 2 - Citizens Rate Group

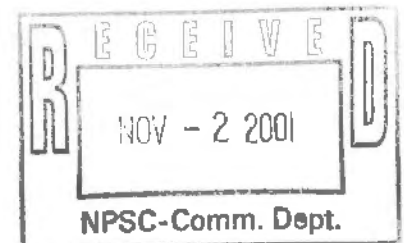
Albion	Amherst	Brunswick
Battle Creek	Bertrand	Edison
Alma	Bloomington	Columbus
Beaver City	Duncan	Franklin
Genoa	Greeley	Heartwell
Hildreth	Kearney	Leigh
Lindsay	Madison	Miller
Monroe	Naponee	Neligh
Newman Grove	Orchard	Ord
Orleans	Palmer	Platte Center
Pleasanton	Republican City	Riverdale
Stamford	Sumner	
Tilden	Wilsonville	

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LOCAL EXCHANGE SERVICEGroup 3 - Alltel Rate Group A

Alvo-Eagle	Bennet	Ceresco
Clatonia	Cortland	Davey
Denton	Dorchester	Douglas
Dwight	Elmwood	Firth
Garland	Greenwood	Hickman
Ithaca	Lincoln	Malcolm
Martell	Milford	Murdock
Palmyra	Panama	Plattsmouth
Pleasant Dale	Raymond	Seward
Unadilla	Valparaiso	Waverly

Group 4 - Alltel Rate Group B

Ashland	Crete
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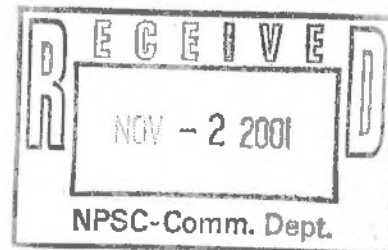
Group 5 - Alltel Rate Group C

Alexandria	Avoca	Barneston
Beatrice	Beaver Crossing	Bellwood
Benedict	Bradshaw	Brainard
Brock	Brownsville	Bruning
Bruno	Burchard	Carleton
Cedar Bluffs	Colon	Cook
Cordova	Crab Orchard	David City
Dawson	Daykin	Deweese
Dewitt	DuBois	Dunbar
Elk Creek	Fairfield	Fairmont
Filley	Glenvil	Grafton
Gresham	Kenesaw	Julian
Harvard	Hansen	Liberty
Johnson	Hastings	Hardy

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Jansen	Juniata	McCool
Mead	Murray	Nemaha
Octavia	Ohioa	Ong
Pawnee City	Peru	Pickrell
Plymouth	Polk	Rising City
Ruskin	Shelby	Shickley
Steele City	Steinauer	Sterling
Superior	Surprise	Sutton
Swanton	Syracuse	Table Rock
Talmage	Tamora	Union
Utica	Waco	Weeping Water
Western	Wymore	Yutan

Group 6 - Alltel Rate Group D

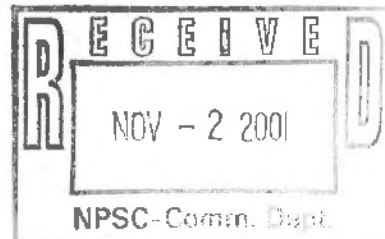
Adams	Auburn	Burr
Clay Center	Davenport	Exeter
Fairbury	Friend	Geneva
Guide Rock	Hebron	Humboldt
Louisville	Milligan	Nebraska City
Nemaha	Nelson	Osceola
Stromsburg	Tecumseh	Tobias
Wahoo	Wilber	York

Group 7 - Reserved for future useGroup 8 - Reserved for future useGroup 9 - Reserved for future useGroup 10 -Reserved for future use

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LOCAL EXCHANGE SERVICE**5.2.1 Extended Area Service Increments**

Extended Area Service (EAS) refers to interexchange calling without toll charges. EAS rates will be applied on all access lines billed to an account. EAS is available to all customers who subscribe to local exchange service and is mandatory for customers subscribing to Coin Lines Services, COCOTS, Coin Semi-public Service and Selective Class of Call Screening.

- A. EAS increments apply as provided by EAS Group following; to flat-rated service in the exchanges listed in 5.2.

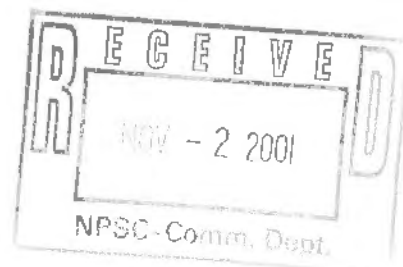
## 1. QWEST EAS Group Rates:

EAS GROUP	MONTHLY INCREMENT	
	RESIDENCE	BUSINESS
0	Without EAS	Without EAS
1	\$ 0.50	\$ 1.00
1A	.75	1.25 (N)
2	0.75	1.50
3	1.00	2.00
4	1.50	3.00
5	1.30	1.80
6	2.30	3.00

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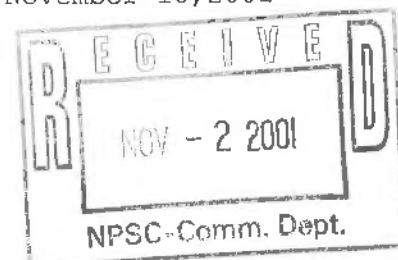
LOCAL EXCHANGE SERVICEQWEST EAS Rate Group

Ainsworth	1	Fullerton	1	Pilger	0
Alliance	1	Gothenburg	0	Primrose	
Atkinson	2	Grand Island	1	Randolph	0
Atlanta	1	Gretna	6	Riverdale	
Axtell	2	Harrison	2	St. Libory	4
Belgrade		Holdrege	3	Schuyler	0
Bennington	6	Homer	2	Sidney	0
Big Springs	4	Howells	0	Silver Creek	0
Bridgeport	0	Humphrey	2	South Sioux City	4
Broken Bow	0	Laurel	0	Sringfield	6
Cairo	4	Lexington	2	Stamford	
Central City	2	Loup City	1	Sumner	
Chadron	2	Lyons	3	Tekamah	3
Clarkson	0	McCook	1	Tilden	
Crawford	3	Minden	3	Valentine	1
Creston	1	Norfolk	1A	Valley	6
Dakota City	4	North Platte	0	Wakefield	0
Elkhorn	6	Oakland	3	Waterloo	6
Elm Creek	4	Ogallala	1	Wayne	0
Elwood	1	Omaha	5	West Point	0
Emerson	0	O'Neill	4	Whitney	3
Farwell	3	Oxford	1	Wilsonville	
Fremont	6	Pender	0	Wood River	4
St Paul	4				

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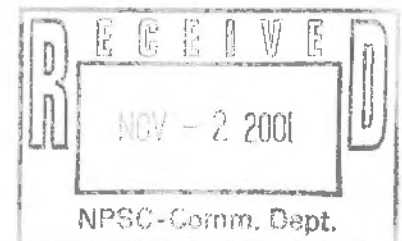
LOCAL EXCHANGE SERVICE**Citizens EAS Rates:**

EXCHANGE	EAS RATES		EXCHANGE	EAS RATES	
	Residence	Business		Residence	Business
Albion	\$0.19	\$0.36	Rep. City	\$1.40	2.54
Alma	0.78	1.40	Riverdale	\$1.85	3.35
Amherst	1.85	3.35	Stamford	\$1.40	2.54
Battle Creek	1.85	3.35	Sumner	\$0.78	1.40
Beaver City	0.00	0.00	Tilden	\$0.78	1.40
Bertrand	0.78	1.40	Wilsonvil	\$0.00	0.00
Bloomington	0.78	1.40			
Brunswick	1.40	2.54			
Columbus	0.14	0.27			
Duncan	1.85	3.35			
Edison	0.78	1.40			
Franklin	0.78	1.40			
Genoa	0.78	1.40			
Greeley	1.40	2.54			
Heartwell	1.40	2.54			
Hildreth	0.78	1.40			
Kearney	0.18	0.31 (I)			
Leigh	0.00	0.00			
Lindsay	1.40	2.54			
Madison	3.49	6.28 (I)			
Miller	3.48	4.10 (I)			
Monroe	1.85	3.35			
Naponee	0.78	1.40			
Neligh	0.19	0.36			
Newman Grove	1.40	2.54			
Orchard	1.40	2.54			
Ord	0.81	1.48			
Orleans	1.40	2.54			
Palmer	0.78	1.40			
Platte Center	1.85	3.35			
Pleasanton	1.85	3.35			

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Alltel EAS Rates:

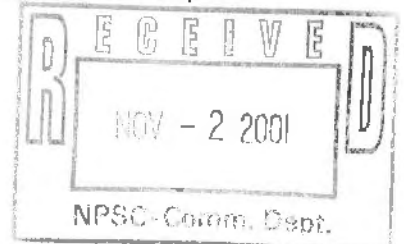
EXCHANGE	EAS RATES		EXCHANGE	EAS RATES		
	Residence	Business		Residence	Business	
Alexandria	\$4.50	\$7.50	Dorchester	4.50	7.50	(I)
Alvo-Eagle	6.00	12.00	Douglas	6.00	12.00	
Avoca	4.50	7.50	DuBois	4.50	7.50	
Barneston	4.50	7.50	Dunbar	4.50	4.50	
Beatrice	3.50	4.50	Dwight	4.50	7.50	
Beaver Crossing	4.50	7.50	Edgar	4.50	7.50	
Bellwood	4.50	7.50	Elk Creek	4.50	7.50	
Benedict	4.50	7.50	Elmwood	4.50	7.50	
Bennet	6.00	12.00	Fairfield	4.50	7.50	
Bradshaw	4.50	7.50	Fairmont	4.50	7.50	
Brainard	4.50	7.50	Filley	4.50	7.50	
Brock	4.50	7.50	Firth	6.00	12.00	
Brownville	4.50	7.50	Garland	4.50	7.50	
Bruning	4.50	7.50	Glenvil	6.00	12.00	
Bruno	4.50	7.50	Grafton	4.50	7.50	
Burchard	4.50	7.50	Greenwood	6.00	12.00	
Carleton	4.50	7.50	Gresham	4.50	7.50	
Cedar Bluffs	4.50	7.50	Hallam	6.00	12.00	
Ceresco	6.00	12.00	Hansen	6.00	12.00	
Clatonia	4.50	7.50	Hardy	4.50	7.50	
Cook	4.50	7.50	Harvard	4.50	7.50	
Cordova	4.50	7.50	Hastings	2.50	4.50	
Cortland	6.00	12.00	Hickman	6.00	12.00	
Crab Orchard	4.50	7.50	Ithaca	4.50	7.50	
Davey	6.00	12.00	Jansen	4.50	7.50	
David City	3.50	4.50	Johnson	4.50	7.50	
Dawson	4.50	7.50	Julian	4.50	7.50	
Daykin	4.50	7.50	Juniata	6.00	12.00	
Denton	6.00	12.00	Kenesaw	6.00	12.00	
Deweese	4.50	7.50	Liberty	4.50	7.50	
DeWitt	4.50	7.50	Lincoln	2.50	4.50	(I)

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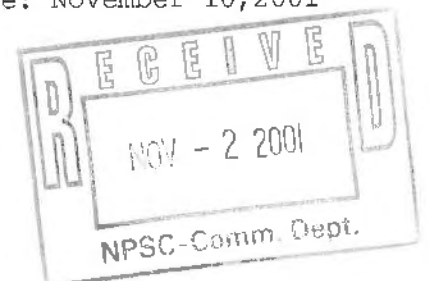
## Alltel Eas Rates Continued:

EXCHANGE	EAS RATES		EXCHANGE	EAS RATES		
	Residence	Business		Residence	Business	
Malcolm	6.00	12.00	Seward	3.50	4.50	(I)
Martell	6.00	12.00	Shelby	4.50	7.50	
McCool Junction	4.50	7.50	Shickley	4.50	7.50	
Mead	4.50	7.50	Steele City	4.50	7.50	
Milford	4.50	7.50	Steinauer	4.50	7.50	
Murdock	4.50	7.50	Sterling	4.50	7.50	
Murray	4.50	7.50	Superior	4.50	7.50	
Nemaha	4.50	7.50	Surprise	4.50	7.50	
Octavia	4.50	7.50	Sutton	4.50	7.50	
Ohiowa	4.50	7.50	Table Rock	4.50	7.50	
Ong	4.50	7.50	Talmage	4.50	7.50	
Otoe	4.50	7.50	Tamora	4.50	7.50	
Palmyra	6.00	12.00	Unadilla	4.50	7.50	
Panama	6.00	12.00	Union	4.50	7.50	
Pawnee City	3.50	4.50	Utica	4.50	7.50	
Peru	4.50	7.50	Valparaiso	6.00	12.00	
Pickrell	4.50	7.50	Waco	4.50	7.50	
Pleasant Dale	6.00	12.00	Waverly	6.00	12.00	
Plymouth	4.50	7.50	Weeping	4.50	7.50	
Polk	4.50	7.50	Western	4.50	7.50	
Raymond	6.00	12.00	Wymore	4.50	7.50	
Rising City	4.50	7.50	Yutan	4.50	7.50	(I)
Ruskin	4.50	7.50				

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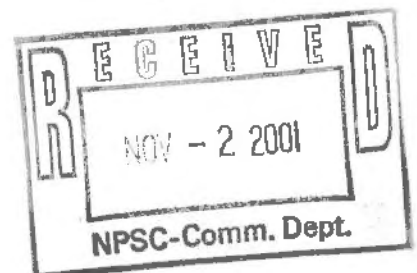
**5.3. Service Charges****5.3.1. General**

- A. A service charge consisting of one or more of the charges shown in this section is applicable for the following activities undertaken at the customer's request:
1. Connections; and
  2. Changes.
- B. Service charges are in addition to all other applicable rates and charges associated with the service being provided unless otherwise stated for specific items.
- C. Payment of Service Charges
1. Service charges for the initial establishment of service may be payable at the time application is made for the particular service and prior to the establishment of service, or upon presentation of a bill.
  2. Service charges for the initial establishment of residential service may be extended over a period of two months. If this option plan is exercised by the customer, 50 percent of the service charge may be payable at the time application is made for service. The remaining 50 percent will be billed and payable during the next month of service.
- D. The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply due to the request of the customer nor do they contemplate work begun being

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interrupted by the customer. If the customer requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.

E. Services Charges are as follows:

1. Service Order Charge

Applicable for work done in receiving, recording, and processing information necessary to execute a customer's request for connections of service, changes, or additions to existing service.

2. Line Connection Charge

Applicable to work performed in the Central Office to provide a Central Office Access Line to a customer's premise.

3. Premise Visit Charge

Applicable if a Company employee must visit a customer's premise to install or make requested changes to drop wire, grounding or station protection.

4. Reconnection Charge

Applicable for work associated with Restoral Charge, reconnecting a service that is temporarily disconnected for nonpayment.

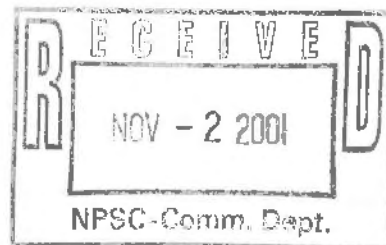
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**5.3.2. Miscellaneous Nonrecurring Charges****A. Description**

A nonrecurring charge is a one-time charge made under certain conditions to connect, move and change telephone service.

Nonrecurring charges, where applicable, are specified with services as stated in each section of this tariff unless otherwise specified or included in this section.

**B. Terms and Conditions**

1. Nonrecurring charges apply to customer-initiated requests to establish telephone service except as specified in this or in other sections of this tariff.

(a) Charges to establish business main and additional, residence main and additional service trunks, and lines, consist of:

- Nonrecurring charges for appropriate class of service; and
- Premises Work Charges, where applicable.

(b) For installation of miscellaneous services subject to an installation or product charge, the following charges apply:

- Nonrecurring charges for appropriate class of service; and

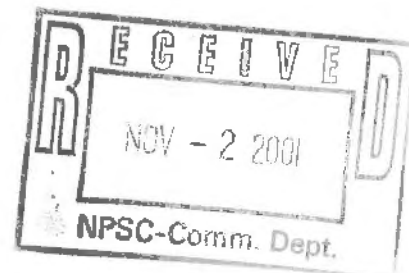
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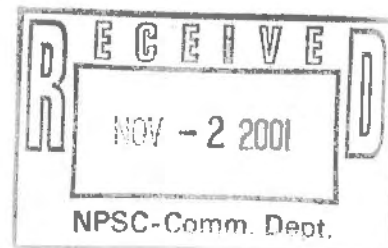
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- Premises Work Charges, where applicable.
2. Nonrecurring charges apply for customer-initiated requests to move telephone service on the same premises. Charges for moves of trunks, business and residence service consist of:
- Nonrecurring charges for appropriate class of service;
  - Premises Work Charges, where applicable.
- For moves of other services subject to an installation or product charge, apply:
- The appropriate nonrecurring charge;
  - Any appropriate Premises Work Charges; and
  - The installation or product charge or specifically described move charge shown in other sections of this tariff.
3. Nonrecurring charges apply for customer-initiated requests for changes. Nonrecurring charges apply as follows unless specifically excepted in other sections of this tariff:
- Apply nonrecurring charges for appropriate class of service; and
  - Apply Premises Work Charges where applicable.

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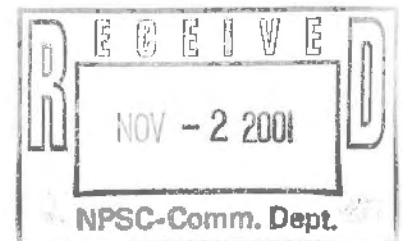
4. Nonrecurring charges apply separately to each unit of service moved or changed, except where the applicable charge is the actual cost of all moves, changes or rearrangements made at one time.
5. If work involves both business and residence items of service, the appropriate class of service nonrecurring charge applies for each.
6. One nonrecurring charge applies per customer request to suspend and restore service.
7. "Amended Customer Requests" are not subject to additional nonrecurring charges.
8. One nonrecurring charge applies for the service located at a premises. No additional nonrecurring charge applies for off-premises or secondary locations.
9. Conditions Under Which Nonrecurring Charges Do Not Apply
  - (a) Charges do not apply for Company-initiated work:
    - I. Telephone service located on a customer's premises but used exclusively by the Company for maintenance or training activities.
    - II. To move or change customer's telephone service, up to and including the Network Interface, demarcation point, or its equivalent, if required or initiated by the Company.

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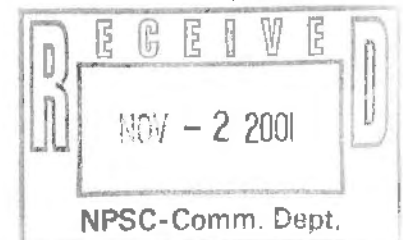
- III. Disconnection of service for nonpayment of charges due. The charges applicable for restoral of service are provided for herein.
  - IV. To eliminate flat rate abuse.
  - V. Reserved for future use.
- (b) Charges do not apply for the following customer-initiated requests providing work is limited to that specified below:
- I. Complete termination of service.
  - II. The "From" portion of work involved in a transfer of service from one to another premises.
  - III. Upward charges in grade of services (not applicable to service downgrade).
  - IV. The reestablishment of network service following destruction of a customer's premises or a portion thereof resulting from explosion, fire, flood, storm, accident, the action of a public enemy, or Act of God. In such cases, and when possible, service up to and including charges or installation charges. At the customer's option, the reestablishment service may be at the immediately occupied location or a subsequently occupied location.

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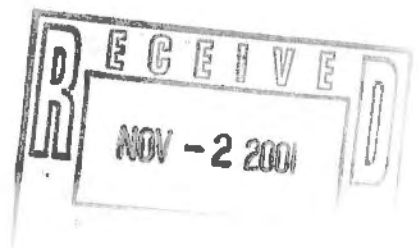
- V. Disconnection and/or removal of the following items of service, providing no other work subject to nonrecurring charges is involved:
- Main or additional telephone lines.
  - Directory listings and directory services.
- VI. Establishing, changing, or discontinuing arrangements for:
- NT&T Calling Card
  - Tele-Check Plan
  - Mail Bill Address Arrangements
  - Other Special Billing Arrangements
- VII. Cancellation of orders except as specified in Section 2.
- VIII. Changing to a telephone compatible with aids used by the hearing handicapped from a telephone which cannot be made compatible by changes in component parts.
- IX. Changing responsibility, provided that service and billing is continuous and no final bill is issued.

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- X. Changes to or from touch-tone, ESS, Rotary, or changes in Custom Calling Services provided on individual line service, or changes to or from Rotary or Hunting, or Hunting to Hunting.

C. Rates and Charges

A Service Connection Charge is a charge associated with connecting or moving residence exchange access lines and features or services (where appropriate) which are added and/or changed concurrent with the access line activity.

**5.3.3. Rate Schedules for Nonrecurring Service Charges**

Service charges are not applicable to changes in grade of basic exchange service with the exception of service downgrade.

- A. The Company will, normally, be passing through nonrecurring service charges from QWEST, Alltel, Citizens and Carriers. These nonrecurring service charges may include markups to cover Company operational or administrative costs.
- B. Nonrecurring Rate Charges as provided in Rate Groups listed below are not all inclusive, but reflect major groups of customer service installations and changes.
- C. At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation

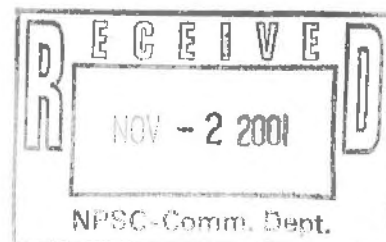
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is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

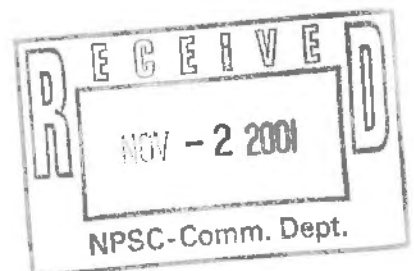
- D. In some instances, special construction of facilities may be required to meet the Customer's needs. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply.

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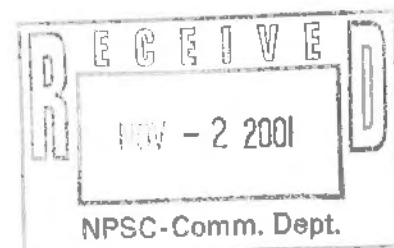
QWEST RATE GROUP	SERVICE	NONRECURRING RATE CHARGE	
		Residence	Business
1	Service Order		
	Initial Order, each	\$ 33.00	\$ 45.00
	Subsequent Order, each	\$ 33.00	\$ 45.00
	DID, DOD Trunks		Per USOC
	PBX Trunks		Per USOC
	Data Conditioning	\$ 80.00	\$ 80.00
	Premium Exchange Services	\$ 10.00	\$ 10.00
	Premise Visit, each		[1] [2]
	Restoral Charge		
	Nonpayment, each	\$ 20.00	\$ 25.00
	Full Toll Denial, each	\$ 16.00	\$ 16.00
	Semipublic Tel Service		\$ 80.00
	Changed or moved		\$ 35.00
	Enclosures		\$ 35.00
	Extended Netw. Interface		\$ 40.00
900 Block	\$ 12.50	\$ 12.50	(N)
10XXX+1 Blocking	\$ 12.50	\$ 12.50	(N)
(Monthly Rate)	\$ .10	\$ .10	
Directory Listings	\$ 10.00	\$ 10.00	

[1] Premise visit charge for all customer requested work performed by the Company on the customer's premises in Rate Group 1. Premises Visit Charges do not apply to:

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- Establish or reestablish network access;  
or
- Installation of wire and appropriate jack  
on the network side of the Network  
Interface.

Applicable to work performed Monday  
through Friday between 8:00 a.m. and  
5:00 p.m.

Time & Material

(I)

- Initial Premises Work Charge, applies  
for the first 30 minutes or fraction  
thereof of billable premise work \$60.00.
- Additional Premises Work Charge,  
applies for each additional 15 minutes  
or fraction thereof. \$25.00

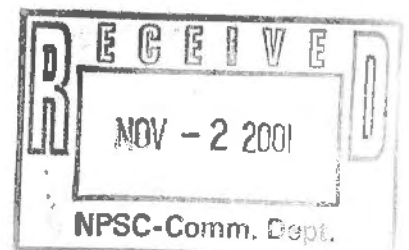
- [2] Premise Visit Charge. One premise visit charge is applicable whenever a Company employee is dispatched to the customer's premise to install drop wire, grounding or station protection, or whenever a Company employee is dispatched to move a service drop and/or associated station protection devices when requested by the customer.

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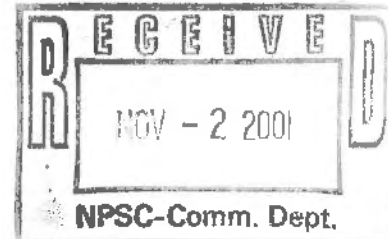
## LOCAL EXCHANGE SERVICE

Citizens RATE GROUP	SERVICE	NONRECURRING RATE CHARGE		
		Residence	Business	
2	Service Order			
	Initial Order, each	\$ 14.30	\$ 18.70	
	Subsequent Order, each	\$ 11.00	\$ 14.30	
	DID, DIOD Trunks		Per USOC	(N)
	PBX Trunks		Per USOC	
	Per Trunk Termination		\$ 100.00	
	DID Common and Trunking Equipment per Trunk		\$ 147.85	(N)
	Basic Intercept Services 90 Day period	\$ 20.00	\$ 20.00	(N)
	10XXX+1 Blocking	\$ 22.00	\$ 22.00	(N)
	Line Connection, each	\$ 13.20	\$ 13.20	
	Selective Class of Call Screening-per line, trunk, And COPT	\$ 60.50	\$ 60.50	(N)
	Data Link		\$ 550.00	(N)
	Dial Datalink Service	\$ 25.00	\$ 25.00	
	Premise Visit, each [1] [2] above	\$ 28.60	\$ 41.80	
	Maintenance of Service Charge	\$ 29.50	\$ 29.50	
	Restoral Charge			
	Nonpayment, each	\$ 13.20	\$ 13.20	
	Full Toll Denial, each	\$ 16.00	\$ 16.00	

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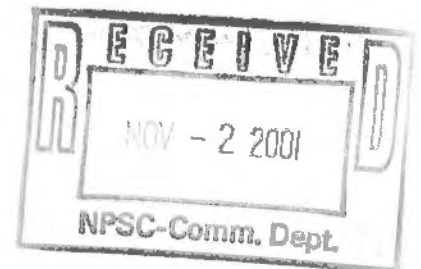
LOCAL EXCHANGE SERVICE

ALLTEL RATE GROUP	SERVICE	NONRECURRING RATE CHARGE	
		Residence	Business
3,4,5,6	Service Orders		
	Initial Order, each	\$ 15.00	\$ 24.00
	Subsequent Order, each	\$ 10.00	\$ 19.00
	Line Connection, each	\$ 14.00	\$ 17.00
	Customer Calling Services		
	Change Charge	\$ 2.50	\$ 2.50
	Remote Call Forwarding	\$ 5.00	\$ 5.00
	Premise Visit, each	\$ 15.00	\$ 11.00
	[1] [2] above		
	Demarc Installation	\$ 14.00	\$ 17.00
	Travel Charge	\$ 11.00	\$ 11.00
	POTS Data Conditioning		
	Central Office	\$ 25.00	\$ 25.00
	Premise	\$ 50.00	\$ 50.00
	Restoral Charge		
	Nonpayment, each	\$ 10.00	\$ 19.00
	Wiring Charge	\$ 15.00	\$ 15.00
	Paystation Connection		\$ 6.00
	Nonpayment, each	\$ 13.20	\$ 13.20
	Full Toll Denial, each	\$ 16.00	\$ 16.00

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Inward/Outward Lines	\$ 5.00	(N)
Rotary Service and Direct		
Inward/Out Dialing Service		
Change Charge		
Stand alone T1 facility		
Per 24 Channel facility	\$ 859.00	(N)
ISDN PRI	\$ 859.00	
ISDN PRI:36	\$ 859.00	
ISDN PRI:60	\$ 859.00	
T1 Facility, provisioned	\$ 859.00	
On a T3, per T1 facility		
ISDN DID/DOD Trunk Connection	\$ 0.00	
Per B-Channel		
Nonrecurring change charges apply	\$ 50.00	
As follows: All miscellaneous changes or		
Rearrangements of facilities, per facility		(N)

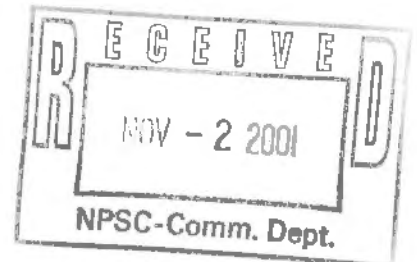
- 7 Reserved for Future Use
- 8 Reserved for Future Use
- 9 Reserved for Future Use
- 10 Reserved for Future Use

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**LOCAL EXCHANGE SERVICE**

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**5.4. Application of Charges****5.4.1. Service Order Charge**

Service Order activity is classified as either Initial (establishment of service) or Subsequent (modification to an existing service). Only one Service Order charge is applicable for all items ordered at the same time for completion on the same date.

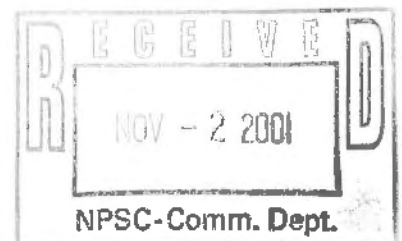
- A. One Initial Service Order Charge is applicable to each order for connection of the service.
- B. One Subsequent Service Order Charge is applicable to each order for change or addition to existing service, and the following:
  - 1. Customer initiated change or addition of additional directory listing.
  - 2. Customer initiated change of telephone number.
  - 3. Only one charge is applicable per order if more than one change is requested on the order.
- C. A Service Order Charge is not applicable to restoration of service that is disconnected for nonpayment.

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**5.4.2. Flat Rate Service**

A. Description

Flat Rate Service is an exchange service for which a specified rate is charged regardless of the amount of usage. These rates do not include EAS charges described herein and in applicable state regulations.

B. Discounts

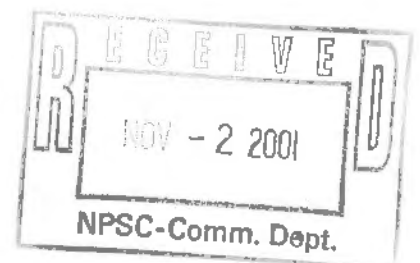
Company discounts Flat Rate Service rates, as provided in Rate Groups of QWEST, Citizens and Alltel, between 0 and 20%. Discounts are determined by discounts negotiated in the existing Interconnection Agreements between Interconnecting Companies and from term contract discounts negotiated with the customer.

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**QWEST Rate Group**

Rate Group	Service	Base Rate Area	Monthly Rate Outside of Base Rate Area			
			Zone A	Zone B	Zone C	
1	Residence	FR	\$18.15	\$19.40	\$21.40	\$23.90
		AFH, AFL	\$16.35	\$17.60	\$19.60	\$22.10
		2FR	\$14.35	\$15.35	\$16.85	\$18.85 (D)
	Measured	RVE	\$11.05	\$12.30	\$14.30	\$16.80
		AB3	\$ 9.25	\$10.50	\$12.50	\$15.00
		RWV	\$13.30	\$14.55	\$16.55	\$19.05
		AWV	\$11.50	\$12.75	\$14.75	\$17.25
		RWG	\$15.25	\$16.50	\$18.50	\$21.00
		AWJ	\$13.45	\$14.70	\$16.70	\$19.20
		Business	1FB, 7FB	\$27.55	\$28.80	\$30.80
		SSV	\$27.55	\$28.80	\$30.80	\$33.30
		Custom Calling Services	By USOC			
		Custom Ringing Service	By USOC			
		Home Business Line	\$36.09	\$37.34	\$39.34	\$41.84
		Business Answering	\$32.84	\$34.09	\$36.09	\$38.59
	Flat Rate Trunks					
	TFB, TFN, TFU, TDD	\$38.20	\$39.45	\$41.45	\$43.95 (R)	
	(TFB is message trunk .10 per message)					
	THHCX, TRH1X	\$72.69	\$72.69	\$72.69	\$72.69 (N)	

Stand-By Line Service

(N)

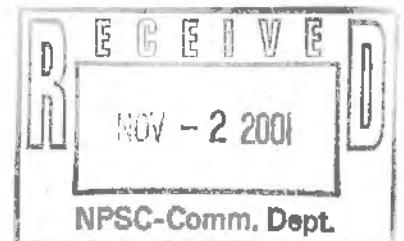
Base Rate Area	Non-Recurring Charge	Monthly Rate Outside of Base Rate Area			Per Minute Of Use
		Zone A	Zone B	Zone C	
\$17.75	\$45.00	\$18.40	\$19.40	\$20.65	\$0.05

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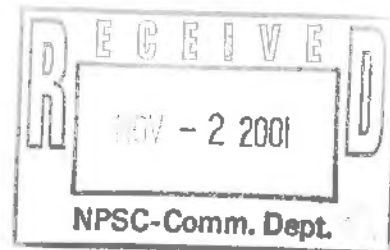
Centrex Line	Non- Recurring <u>Charge</u>	Month To <u>Month</u>	Monthly Rate 12 To 36    37 To 60 <u>Months</u> <u>Months</u>		(N)
	\$45.00	\$46.95	\$26.17	\$24.80	
Change Charge Per Line	Non- Recurring <u>Charge</u>				(N)
	\$5.00				
Conversion Charge	Non- Recurring <u>Charge</u>				(N)
	\$12.00				

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**Citizens Rate Group**

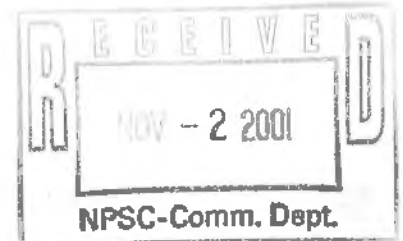
Rate Group	Service	Base Rate Area	Monthly Rate Outside of Base Rate Area		
			Zone A	Zone B	Zone C
2	Residence 1 Party	\$17.50			
	Business 1 Party	\$27.50			
	Customer Owned Pay Telephone Service	\$27.50			
	Coin Line Service	\$36.50			
	Trunks - A & B	\$37.50			
	DIOD Per Trunk Termination				(N)
	Month-to-Month	\$14.70			
	One year contract	\$ 8.00			
	Three year contract	\$ 6.00			
	DID/DIOD Block - 100 Assigned/Reserved	\$121.00			(N)
	DID/DIOD Block - 20 Assigned/Reserved	\$40.70			(N)
	DID Common/Trunking Equipment per Trunk	\$14.70			(N)

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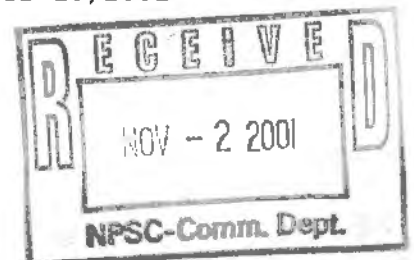
LOCAL EXCHANGE SERVICE**Alltel Rate Groups**

Rate Group	Service	Base Rate Area	Monthly Rate Outside of Base Rate Area		
			Zone A	Zone B	Zone C
A3	Residence 1 Party	\$17.50			
	Church Service	\$22.50			
	Business 1 Party	\$30.10			(I)
	PBX Trunks	\$40.10			(I)
	Lamp & Key Trunks	\$30.10			(I)
	Individual Incoming	\$26.75			
	DID, DOD Trunk Analog	\$57.00			(I)
	DID, DOD Trunk Digital	\$43.00			(I)
	DSS Trunks	\$40.00			(I)
	DSS Line	\$29.67			(I)
	Integrated Services				
	Digital Network				
	Stand Alone T1 facility				
	Per 24 Channel facility				
	-ISDN PRI	\$459.00			(N)
	-ISDN PRI:36	\$413.00			(N)
	-ISDN PRI:30	\$367.00			(N)
	T1 Facility, provisioned	\$316.00			(N)
	On a T3, per T1 Facility activated				
	ISDN DID/DOD Trunk Connection, Per B Channel	\$45.00			(N)
	Inward&Outward Lines				
	Rotary Service&Direct Inward/Out Dialing Service				
	-Circular Hunting	\$3.50			
	-Distribution Hunting	\$5.50			
	-Pilot Number Hunting	\$3.50			
	-Regular Hunting	\$3.50			
	-Stop Hunting	\$3.50			
	Customer Owned Pay Telephone Service	\$28.80			
	Coin Line Service	\$34.80			
	Coin Semi-pub Service	\$18.75			

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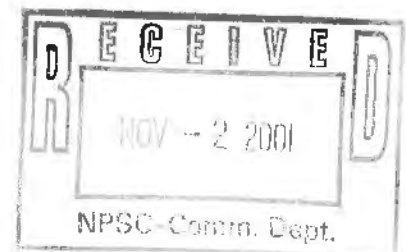
Rate Group	Service	Base Rate Area	Monthly Rate Outside of Base Rate Area		
			Zone A	Zone B	Zone C
B4	Residence 1 Party	\$17.50			
	Church Service	\$21.50			
	Business 1 Party	\$30.10			(I)
	PBX Trunks	\$40.10			(I)
	Lamp & Key Trunks	\$30.10			(I)
	Individual Incoming	\$26.75			
	DID,DOD Trunk Analog	\$55.67			(I)
	DID,DOD Trunk Digital	\$43.00			(I)
	DSS Trunks	\$40.00			(I)
	DSS Line	\$29.67			(I)
	Customer Owned Pay Telephone Service	\$28.80			
	Coin Line Service	\$34.80			
	Coin Semi-pub Service	\$18.75			
	C5	Residence 1 Party	\$17.50		
Church Service		\$30.10			(I)
PBX Trunks		\$40.10			
Lamp & Key Trunks		\$30.10			
Individual Incoming		\$26.75			
DID,DOD Trunk Analog		\$54.33			(I)
DID,DOD Trunk Digital		\$43.00			(I)
DSS Trunks		\$40.00			(I)
DSS Line		\$29.67			(I)
Customer Owned Pay Telephone Service		\$28.80			
Coin Line Service		\$34.80			
Coin Semi-pub Service		\$18.75			

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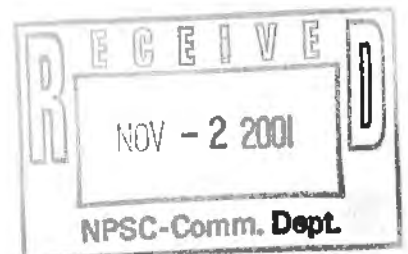
Rate Group	Service	Base Rate Area	Monthly Rate Outside of Base Rate Area		
			Zone A	Zone B	Zone C
D6	Residence 1 Party	\$17.50			
	Church Service	\$19.50			
	Business 1 Party	\$30.10			(I)
	PBX Trunks	\$40.10			(I)
	Lamp & Key Trunks	\$30.10			(I)
	Individual Incoming	\$26.75			
	DID, DOD Trunk Analog	\$53.00			(I)
	DID, DOD Trunk Digital	\$43.00			(I)
	DSS Trunks	\$40.00			(I)
	DSS Line	\$29.67			(I)
	Customer Owned Pay Telephone Service \$28.80				
	Coin Line Service	\$34.80			
	Coin Semi-pub Service	\$18.75			

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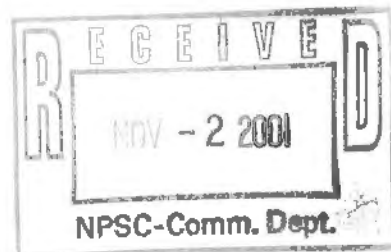
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- 7 Reserved for Future Use
- 8 Reserved for Future Use
- 9 Reserved for Future Use
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**LOCAL EXCHANGE SERVICE**

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**5.4.3. Maintenance of Service Charge****A. General**

Upon the customer's request and upon the Company's subsequent notification to the customer of the associated charge, the Company will perform a service check. If the service check determines the difficulty to be on the Company's side of the demarcation point, no charge will be assessed for the service check. If the service check determines the difficulty to be on the individual customer's side of the demarcation point, a charge will be assessed for the service check when the difficulty is associated with existing or new inside station wiring or terminal equipment which is not the responsibility of the telephone utility to replace, repair, or maintain.

Only one service charge will be assessed for each difficulty which is detected regardless of the number of tests which are conducted unless otherwise provided herein.

**B. Rate**

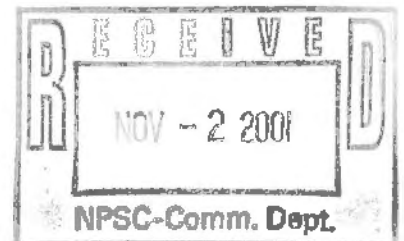
Maintenance of Service Charge \$29.50

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**5.4.4. Telephone Assistance Programs**

A. Lifeline Assistance

1. Description

The Lifeline Assistance Plan (Lifeline) assists qualified low-income applicants with reductions in their monthly local exchange service rate. The assistance applies for a single telephone line at the applicant's principal place of residence.

2. Eligibility Requirements

(a) To be eligible for assistance, an applicant must participate in one of the following:

- Medicaid;
- Food Stamps;
- Supplemental Security Income (SSI);
- Federal public housing assistance;
- or
- Low-Income Home Energy Assistance Program (LIHEAP).

3. Terms and Conditions

(a) An applicant may request telephone assistance through completion of a form provided by the Company.

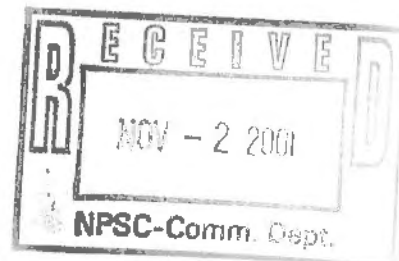
4. Credit

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- (a) Effective September 1, 1999 Lifeline Assistance Credit for qualifying Alltel, Citizens and QWEST customers, where rates for residential local exchange service are \$15.85/month or more, the \$3.50/month federal subscriber line charge will be waived and local rates will be reduced by \$7.00. A total support figure of \$10.50/month will apply.
- (b) Effective September 1, 1999 Lifeline Assistance Credit for qualifying Citizens customers, where rates for residential local service are between \$14.45/month and \$15.84/month, the \$5.00/month federal subscriber line charge will be waived and local rates will be reduced by \$5.35. A total support figure of \$12.00/month will apply. (I)

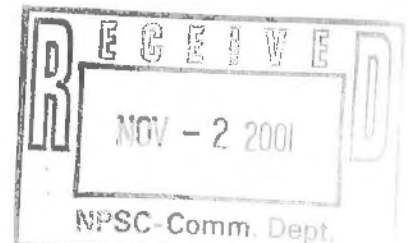
## B. Link Up

1. Nebraska residents who are participating in one of the eligible programs listed below may also qualify for the FCC's Link Up Program. A 50% discount up to \$30.00 will be applied to access line nonrecurring charges to connect service at a new address. This discount applies only on a single line at the principal place of residence for the applicant.
2. The consumer shall receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence

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address at which Link Up assistance was provided previously.

3. Eligibility Requirements

(a) To be eligible for assistance, an applicant must participate in one of the following:

- Medicaid;
- Food Stamps;
- Supplemental Security Income (SSI);
- Federal public housing assistance;
- or
- Low-Income Home Energy Assistance Program (LIHEAP).

4. Application for Assistance

(a) An applicant shall request telephone connection assistance through completion of a form provided by the Company.

5. Deferred Payments

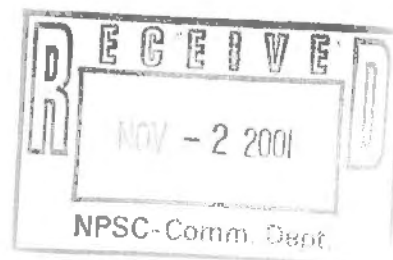
(a) An applicant may defer payment of the service connection charges. Payments may be deferred up to 12 months with a payment schedule of equal payments of up to \$200.00 assessed for commencing service. Interest will not be charged on deferred payments.

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**LOCAL EXCHANGE SERVICE**

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## C. Simple Telephone Services

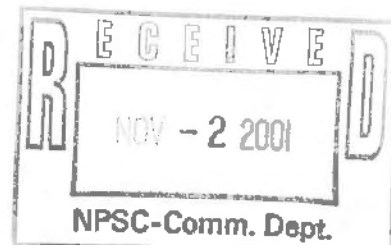
(N)

1. Nebraska residents who are not participating in one of the other eligible financial challenged programs listed in A or B above may qualify for NT&T's Simple Telephone Services Program. This program is intended to assist financially challenged residential and business customers with telephone services until financial stability is attained.
2. Customer served by the Simple Telephone Services Program will be denied Local Long Distance and Long Distance Telephone services.
3. Simple Telephone for residential and business exchange service are \$49.95/Month or more for residential customers and \$59.95/Month or more for business customers Effective November 15, 2001. A nonrecurring charge of \$59.95 is applied to either residential or business customers for service order processing, billing and account setup fees.
4. Monthly charges will need to be paid by the tenth of each month or service will be disconnected. Reconnection of services will be considered a new service and installation fees will be applied.

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**Section 6 - PREMIUM EXCHANGE SERVICES****6.1 NT&T Custom Calling Services****6.2 General**

All NT&T Custom Calling Services are limited to those areas served by central offices specifically equipped to provide such services and have the available suitable facilities.

**A. Abbreviated Access**

Allows a customer to place a call to a predetermined telephone number by dialing an abbreviated code. Two arrangements are available, namely, Abbreviated Access, one-digit or Abbreviated Access, two-digit.

The customer shares a speed call list with their Abbreviated Access provider and the provider controls the speed call list and informs clients of the digit(s) to dial to reach the predetermined telephone number.

**B. Call Forwarding - Busy Line (Expanded)**

Allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the called number is busy.

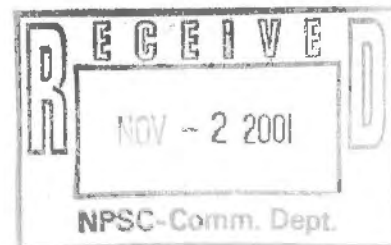
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LOCAL EXCHANGE SERVICEC. Call Forwarding - Busy Line (External)

Allows a customer to have incoming calls forwarded to another predetermined number outside the customer's system but within the same central office switch when the called number is busy.

D. Call Forwarding - Busy Line (Overflow)

Allows a customer to have incoming calls forwarded to another predetermined number within the same central office switch if the called number is busy.

E. Call Forwarding - Busy Line (Programmable)

Allows a customer to have incoming calls forwarded to another number when the called number is busy. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls will be forwarded.

F. Call Forwarding - Don't Answer (Programmable)

Allows a customer to have incoming calls forwarded to another number if the customer does not answer after a preset number of ringing cycles. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls will be forwarded.

G. Call Forwarding - No Answer - Fixed

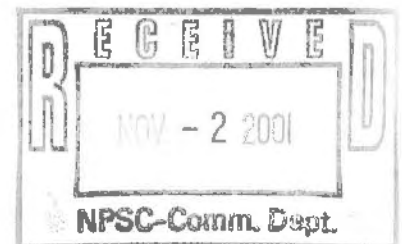
This service, permanently activated, permits the customer to have incoming calls redirected to a preselected telephone number at another location on a different premises when such incoming calls encounter a no answer condition after a specific number of rings, such number of rings to be

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specified when this service is ordered. Where a toll message charge is applicable to the call to be forwarded, such charges will be billed to the Call Forwarding customer. This service is not available in connection with Call Forwarding Service as described in 6.1.1.G. preceding or rotary (trunk hunting) service.

H. Call Forwarding Service - Busy Line/No Answer - Fixed

This service, permanently activated, permits the customer to have incoming calls redirected to a preselected telephone number at another location on a different premises when such incoming calls encounter either a normal busy line condition or a no answer condition. Where a toll message charge is applicable to the call to be forwarded, such charges will be billed to the Call Forwarding customer. This service is not available in connection with Call Forwarding Service as described in 6.1.1.G. preceding or rotary (trunk hunting) service.

I. Call Forwarding - Variable

Offers the automatic redirection of incoming calls to any alternate telephone number. The alternate telephone number is selected by the subscriber, from the subscriber's service location, as well as deactivation of the forwarding, from that same serving location.

J. Call Rejection

Enables a customer to reject call attempts from up to 15 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these

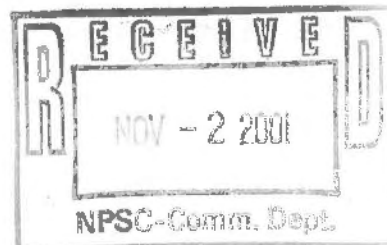
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LOCAL EXCHANGE SERVICE

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numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.

K. Call Trace

Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Company for future action. The customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them. The company is not liable for damages if, for any reason, the Call Trace attempt is not successful.

L. Call Transfer

Enables a customer to transfer an incoming call to a third party or add a third party to an existing call, forming a three party connection, and then to leave the connection without disconnecting the call.

M. Call Waiting

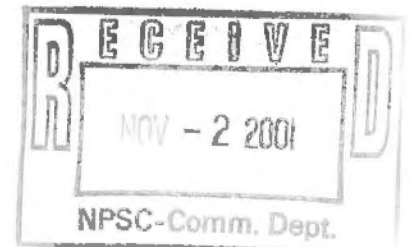
Provides a tone/signal to a customer that has a call in progress, that another call has been placed to that customer's telephone number. The customer may elect to hold the first call, by use of the switchhook or flash key, and answer the second

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call; as well as alternate between calls by pressing the switchhook or flash key. The customer may elect not to respond to the signal, and continue the original call.

In locations where the Company has made it available, Call Waiting may be deactivated prior to making an outgoing call, (or during a call if the customer has Three-Way Calling).

A customer with Caller Identification may also receive name and/or number information on a call that is waiting. (The customer must have the appropriate CPE.)

A customer who subscribes to Call Waiting may enhance their service to separately identify local and long distance calls. Different tones will distinguish the two types of calls, whether at the initial ring cycle or in the call waiting mode. There is no additional charge for this Long Distance Alert feature enhancement, nor will the Company charge to add this feature.

N. Caller Identification - Name and Number

Allows for the automatic delivery of a calling party's name and telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on customer provided equipment.

The name displayed shall be the name associated with the calling number as shown on the Company's records. The Company, in its discretion, may abbreviate or limit that name for display purposes.

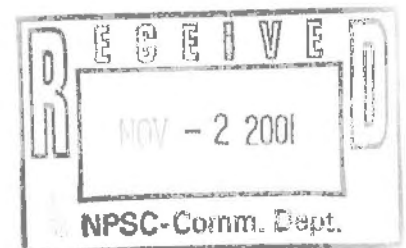
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The Company, in its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes. The Company's sole and only obligation shall be to reasonably correct errors in names when notified in writing of such errors.

Caller Identification customers who do not wish to receive blocked calls can activate Anonymous Call Rejection by pressing \*77 (1177 on rotary phones). The code to deactivate is \*87 (1187 on rotary phones). While the feature is activated, incoming blocked calls are routed to an announcement in the central office. Anonymous Call Rejection is automatically available to residence subscribers of Caller Identification and to business subscribers where technically feasible.

O. Caller Identification - Number

Allows for the automatic delivery of a calling party's telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The number is displayed on customer provided equipment.

Caller Identification customers who do not wish to receive blocked calls can activate Anonymous Call Rejection by pressing \*77 (1177 on rotary phones). The code to deactivate is \*87 (1187 on rotary phones). While the feature is activated, incoming blocked calls are routed to an announcement in the central office. Anonymous Call Rejection is automatically available to residence subscribers of Caller Identification and to business subscribers where technically feasible.

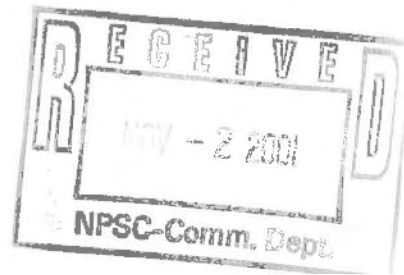
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P. Complete Blocking (Per Line) or Selective Blocking  
(Per Call)

Allows customers, in areas where Caller - ID Number is available - to inhibit the delivery of their telephone number to an identification device, by activating blocking (Complete Blocking is Company activated on a line which automatically blocks all calls or Selective Blocking which is customer activated blocking prior to a call). For certified law enforcement and violence intervention agencies, per line blocking can be arranged at no charge. This service will prevent the telephone number from being identified for all calls placed from that line.

Q. Continuous Redial

Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available. This service is available on a usage or subscription basis.

R. Dial Call Waiting

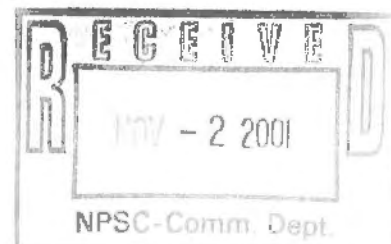
Allows a customer with a line equipped with the feature to direct a Call Waiting tone or a Distinctive Alert signal to a line equipped with Distinctive Alert. The feature is activated by dialing a preset access code and the telephone number of the line to which the signal is directed.

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S. Directed Call Pick Up

Allows a customer to answer a call, during the ringing cycle, that is directed to another line by dialing a preset access code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

T. Directed Call Pick Up With Barge-In

Allows a customer to answer a call directed to another line which has been answered or is ringing by dialing a preset access code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

U. Distinctive Alert

Allows a customer to receive an audible Call Waiting tone or Distinctive Ringing signal from a line equipped with Dial Call Waiting. If the called line is idle, a Distinctive Ringing signal will be heard. If the called line is busy, the called line receives a Call Waiting tone.

V. Hot Line Service

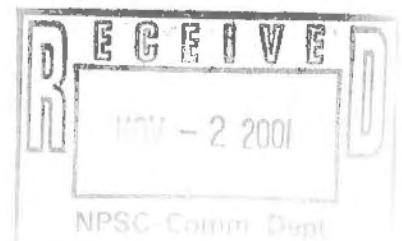
Allows a customer to establish a switched connection to a predetermined number when the customer's telephone goes off-hook. No dialing is required and the call is processed automatically to the predetermined telephone number.

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Allows a customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available. This service is available on a usage or subscription basis.

X. Last Number/Save Number Redial

Permits the customer to dial a code which initiates the switch to automatically place a call to the last called number stored. Each time a customer dials, the most recent number is stored. Save Number Redial allows the customer to store the called number by dialing a code at any point during a call, or upon encountering a busy or no answer condition when placing a call. The customer may place and receive any number of calls in the normal manner after a number is stored. A customer wishing to reinitiate a call to the party whose number was stored dials a code and the call is placed automatically.

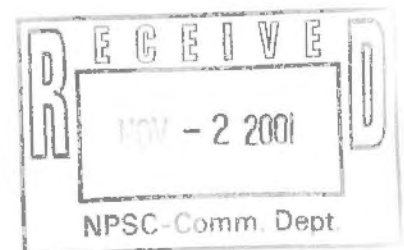
Y. Priority Call

Allows a customer to assign a maximum of 15 callers' telephone numbers to a special list. The customer will hear a distinctive ring at their location, when calls are received from callers' telephone numbers on that list.

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Z. Remote Access Forwarding (Call Following)

Allows all incoming calls to be forwarded to another telephone number. It allows the customer to remotely change the termination of their incoming calls. From any tone signaling telephone, the customer can activate, deactivate, or change the destination number. This service is marketed to residential customers under the name Call Following.

AA. Scheduled Forwarding

Allows all incoming calls to be forwarded to another telephone number. It allows a customer to remotely change the termination of their incoming calls and base the termination upon a time schedule. From any tone signaling, telephone, the customer can activate, deactivate, or change the times, days and destination numbers.

BB. Selective Call Forwarding

Allows a customer to specify a special list of a maximum of 15 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

CC. Special Call Acceptance

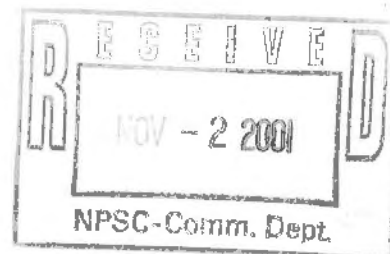
Allows a customer to select (maximum of 12) customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls

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from numbers outside the specified exchanges will ring normally.

DD. Special Call Forwarding

Is an arrangement which permits a customer to prespecify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Special Call Forwarding is activated, only calls from the prespecified numbers will be forwarded.

EE. Special Call Waiting

Allows a customer to choose up to 12 numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customers may not subscribe to Call Waiting and Special Call Waiting on the same line.

FF. Speed Calling

Offers the customer storage of frequently called numbers, with the ability to dial the stored numbers by depressing one or two digits, rather than entire telephone numbers. Speed Calling is customer programmable, for either 8 or 30 telephone numbers, offering the customer access to change the stored list whenever it is convenient for the customer, without service order activity.

GG. Three-Way Calling

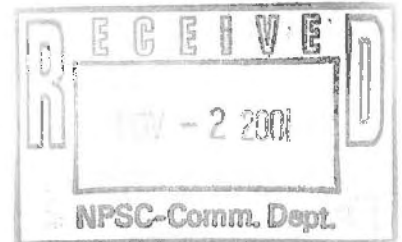
Offers the capability to add a third party to an existing call, by depressing the switchhook or flash key.

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**HH. Warm Line Service**

Allows a customer to establish a switched connection to a predetermined number if the customer does not dial a number within a specified length of time after going off-hook. When the customer's telephone goes off-hook and dialing begins within a specified time delay period, the call will proceed normally as dialed. If dialing has not started before the end of the predefined time delay period, a predetermined stored number is automatically dialed by the central office switching equipment.

II-ZZ Reserved for Future Use.

**6.3 Terms and Conditions**

- A. Due to technical limitations, customers who subscribe to Abbreviated Access, one-digit may not purchase an additional Abbreviated Access, one-digit or Speed Calling-8 number and customers who subscribe to Abbreviated Access, two-digit may not purchase an additional Abbreviated Access, two-digit or Speed Calling-30 number.
- B. Control of the number assignment on the shared speed call list, associated with Abbreviated Access, resides with the provider. The provider must have an access line in the same central office as their customer for the purpose of controlling the speed call list. The access line will be restricted from dialing any toll calls billable to the end user.

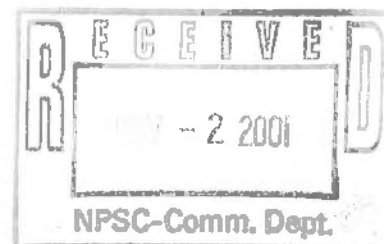
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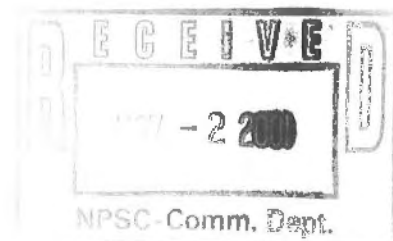
LOCAL EXCHANGE SERVICE

- C. Due to technical limitations, customers who subscribe to Call Transfer and Speed Calling-8 number capacity will only have 6-number capacity available for their use.
- D. The predetermined number associated with Hot Line Service cannot be changed except through the issuance of a service order.
- E. A line equipped with Hot Line Service is totally dedicated to operate in the manner outlined herein. There is no ability to operate the line in any other manner. For example, calls to 911 or other emergency numbers cannot be placed from a line equipped with Hot Line Service.
- F. A line equipped with Hot Line Service can be used for incoming calls, but cannot initiate outgoing calls except to the predetermined number.
- G. Where technology permits, the predetermined number associated with Warm Line Service is controlled by the customer and may be changed by dialing an access code and the new number. In other instances, the connection to the predetermined number cannot be changed except through the issuance of a service order.
- H. The timing delay period before automatic dialing begins is specified at the time Warm Line Service is ordered and cannot be changed except through the issuance of a service order.
- I. Once automatic dialing begins on lines equipped with Warm Line Service, calls to other numbers cannot be made. For example, dialing 911 or other emergency numbers must begin before the time delay period ends.

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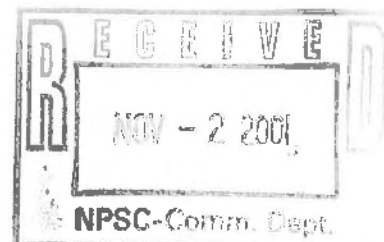
LOCAL EXCHANGE SERVICE

- J. Operator Verification and Interrupt will not function on lines equipped with any of the Call Forwarding features.
- K. Due to technical limitations, the calling number and the called number must be in the same central office switch for the following features: Directed Call Pick Up, Directed Call Pick Up with Barge-In, Distinctive Alert and Dial Call Waiting.
- L. A telephone number must be assigned to lines equipped with Directed Call Pick Up, Directed Call Pick Up with Barge-In, Distinctive Alert and Dial Call Waiting.
- M. When one or more Custom Calling features for business customers are installed or changed on the same line at the same time, only one nonrecurring charge will apply. If the nonrecurring charges are different, the highest charge applies.
- N. Last Call Return, Continuous Redial and Three-Way Calling are available on a subscription or usage basis. The usage basis pricing options will be available where facilities permit. For any month, the total usage billing will not exceed \$6.00 for each service, per line. Customers may request the removal of these services at any time, at no charge. During the first 30 days of availability to the customer, customers who invoke these usage sensitive services will not be charged.
- O. Recognizing the potential for misuse associated with Remote Access Forwarding and Scheduled Forwarding, the Company will attempt to verify that requests for this service are being made by the subscriber of record, not unauthorized parties.

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The following are restrictions to forwarding destinations for Remote Access Forwarding and Scheduled Forwarding:

- No International numbers - only United States NPAs allowed.
  - No 700, 800, 900, 950 or 976.
  - No N11 or 555-1212.
  - No operator assisted calls (0-, 0+, 00-, 00+, 01+, 10XXX+0, 10XXX+00, 10XXX+0+, 10XXX+01+).
  - No speed dial codes or customized dialing plans.
  - No third-number billed calls.
  - Destination changes in a given time period may be limited by the Company.
- P. Call Waiting Deluxe only works in conjunction with a visual display unit.
- Q. Some of the features may be subscribed to separately or in a combination of several features on the same line in a package rate.
- R. A package of the following services is available to residence customers in Rate Group 1. A customer must agree to subscribe to all services in the package. The monthly rate for this package is \$14.95.
- Caller Identification-Name and Number
  - Call Rejection
  - Call Waiting
  - Call Forwarding-Variable
  - Continuous Redial
  - Priority Call
  - Last Call Return
  - Selective Call Forwarding

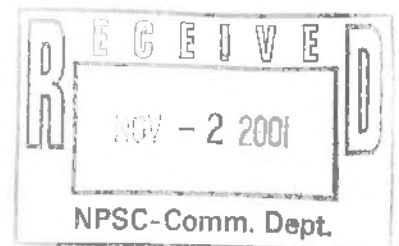
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- Speed Calling 8
- Speed Calling 30
- Three-Way Calling

S. Call Manager Connection is a package of services available to business customers in Rate Group 1. The services in this package are defined by the Company but the customer does have the choice of including, at no additional charge, Call Waiting or the Call Waiting feature which meets their needs, e.g. Call Waiting ID. The package includes:

- Call Rejection
- Call Forwarding-Variable
- Caller Identification-Name and Number
- Continuous Redial
- Priority Call
- Three-Way Calling

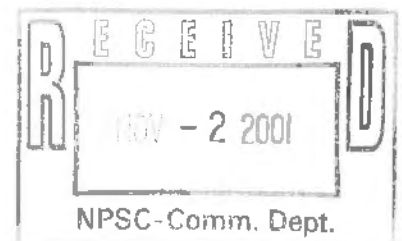
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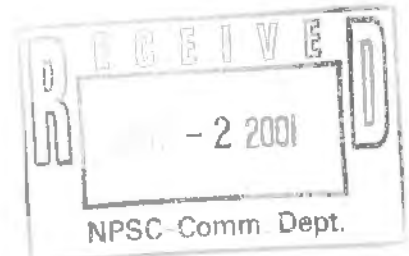
LOCAL EXCHANGE SERVICERates and Charges      Rate Group 1 - QWEST

BUSINESS	NONRECURRING CHARGE	MONTHLY RATE
• Call Forwarding		
- Don't Answer	\$10.00	\$ 4.00
- Don't Answer (Expanded)	10.00	4.00
- Don't Answer (Programmable)	10.00	5.50
- Variable	10.00	5.00
• Call Manager Connection	10.00	19.95
- with Call Waiting	10.00	19.95
- with Call Waiting ID	10.00	19.95
• Call Rejection	10.00	4.50
• Call Transfer	10.00	6.00
• Call Waiting	10.00	5.50 (I)
• Caller Id Blocking	0.00	2.00 (N)
• Caller Id with Privacy +	10.00	10.95
• Caller Identification-Number	10.00	7.50
• Caller Identification- Name and Number	10.00	7.95
• Continuous Redial	10.00	3.50
• Dial Call Waiting	10.00	2.15
• Dial Lock	10.00	3.95
• Directed Call Pick Up	10.00	1.00
• Directed Call Pick Up with Barge-In	10.00	1.00
• Distinctive Alert	10.00	1.00
• Do Not Disturb	10.00	3.95

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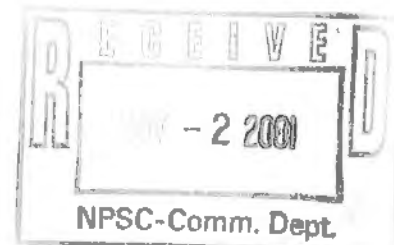
Rate Group 1 - QWEST (Continued)

BUSINESS	NONRECURRING CHARGE	MONTHLY RATE	
Hot Line	10.00	2.00	
• Hunting	10.00	8.45	
• Last Call Return	10.00	4.00	
• No Solicitation	10.00	6.95	
• Priority Call	10.00	3.50	
• Remote Access Forwarding	10.00	7.95	
• Scheduled Forwarding	10.00	8.95	
• Security Screen	10.00	2.95	(N)
• Selective Call Forwarding	10.00	3.50	
• Speed Calling - 8	10.00	2.50	
• Speed Calling - 30	10.00	4.00	
• Three-Way Calling	10.00	4.00	
• Talking Call Waiting	10.00	3.95	(N)
• Warm Line	10.00	2.50	
• Two Custom Calling Services:			
Call Waiting/Speed Calling-30	10.00	7.00	(D)
- Call Waiting/Call Forwarding- Variable	10.00	8.25	(D)
- Call Waiting/Three-Way Calling	10.00	7.25	(D)
- Call Waiting/Speed Calling-8	10.00	5.75	(D)
- Call Forwarding-Variable/Speed Calling-30	10.00	7.00	(D)

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LOCAL EXCHANGE SERVICE

Rate Group 1 - QWEST (Continued)

BUSINESS	NONRECURRING CHARGE	MONTHLY RATE
- Three-Way Calling/Speed Calling-30	10.00	6.00 (D)
- Call Forwarding-Variable/Speed Calling-8	10.00	5.75 (D)
- Three-Way Calling/Speed Calling-8	10.00	4.75 (D)
- Call Forwarding-Variable/ Three-Way Calling	10.00	7.25 (D)
Three Custom Calling Services:		
- Call Waiting/Call Forwarding- Variable/Speed Calling-30	10.00	11.00 (D)
- Call Waiting/Three-Way Calling/Speed Calling-30	10.00	10.00 (D)
- Call Waiting/Call Forwarding Variable/Speed Calling-8	10.00	8.75 (D)
- Call Waiting/Three-Way Calling/Speed Calling-8	10.00	7.75 (D)
- Call Waiting/Call Forwarding Variable/Three-Way Calling	10.00	10.25 (D)
- Call Forwarding-Variable/ Three-Way Calling/Speed Calling-30	10.00	10.00 (D)
- Call Forwarding-Variable/ Three-Way Calling/Speed Calling-8	10.00	7.75 (D)
Four Custom Calling Services:		
- Call Waiting/Call Forwarding- Variable/Three-Way Calling/ Speed Calling-8	10.00	13.00 (D)
- Call Waiting/Call Forwarding- Variable/Three-Way Calling/ Speed Calling-30	10.00	14.00 (D)

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LOCAL EXCHANGE SERVICE

Rate Group 1 - QWEST (Continued)

RESIDENCE	NONRECURRING CHARGE	MONTHLY RATE	
• Abbreviated Access, one digit, - Each line arranged	10.00	0.50	(I)
• Abbreviated Access, two digit, - Each line arranged	10.00	0.50	(I)
• Call Curfew	10.00	3.95	(N)
- Call Forwarding			
- Busy Line (Expanded)	0.00	0.25	
- Busy Line (Overflow)	0.00	0.25	
- Busy Line (Programmable)	0.00	1.85	
- Busy Line/Don't Answer (Expanded)	0.00	0.60	
- Busy Line (Overflow)/Don't Answer	0.00	0.60	
- Caller Id Blocking	0.00	1.00	(N)
- Don't Answer	0.00	0.45	
- Don't Answer (Expanded)	0.00	0.45	
- Don't Answer (Programmable)	0.00	2.60	
- Variable	0.00	3.00	
- Discounted	0.00	1.50	
• Call Rejection	0.00	4.50	
• Call Transfer	0.00	6.00	
• Call Waiting	0.00	5.50	(I)
• Caller Identification- With Privacy +	0.00	9.95	
• Caller Identification- Number	0.00	6.95	
• Caller Identification- Name and Number	0.00	6.95	
• Continuous Redial	0.00	3.50	
• Dial Call Waiting	0.00	2.15	
• Dial Lock	0.00	3.95	

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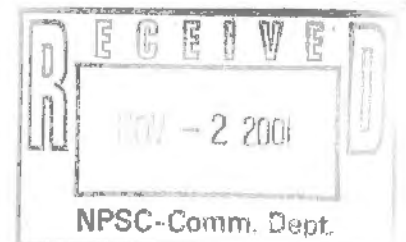
## Rate Group 1 - QWEST (Continued)

RESIDENCE	NONRECURRING CHARGE	MONTHLY RATE
• Directed Call Pick Up	0.00	1.00
• Directed Call Pick Up with Barge-In	0.00	1.00
• Distinctive Alert	0.00	1.00
• Do Not Disturb	0.00	3.95
• Easy Access	0.00	0.98 (N)
• Hunting	0.00	8.45 (N)
• Rearrange Hunt per line	6.00	0.00 (N)
• Last Call Return	0.00	3.95
• Priority Call	0.00	3.50
• No Solicitation	0.00	6.95
• The Real Deal	0.00	14.95
• Remote Access Forwarding (Call Following)	0.00	5.00R
• Scheduled Forwarding	0.00	6.00
• Selective Call Forwarding	0.00	3.50
• Speed Calling-8	0.00	2.00
• Speed Calling-30	0.00	3.00
• Security Screen	0.00	2.95 (N)
• Talking Call Waiting	0.00	2.95 (N)
• Three-Way Calling	0.00	3.50

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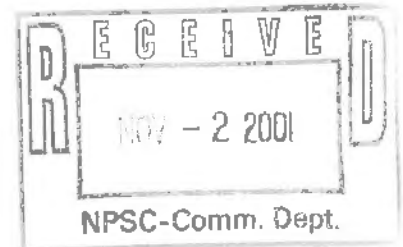
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LOCAL EXCHANGE SERVICE

## Rate Group 1 - QWEST (Continued)

RESIDENCE	NONRECURRING CHARGE	MONTHLY RATE
• Warm Line	0.00	2.50
Custom Calling Services, per occurrence:		
• Call Trace, per activation		
- Business		1.00
- Residence		1.00
• Usage Basis Continuous Redial, per activation		
- Business		0.95
- Residence		0.95
• Usage Basis Last Call Return, per activation		
- Business		0.95
- Residence		0.95
• Usage Basis Three-Way Calling, per activation		
- Business		0.95
- Residence		0.95
Usage Basis I-CALLED, per activation		
- Business		0.95
- Residence		0.95
Directory Assistance Per Call		0.95 (N)



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LOCAL EXCHANGE SERVICE

Rate Group 2 Citizens

**BUSINESS**

**NONRECURRING MONTHLY  
CHARGE**

**RATE  
Res. Bus.**

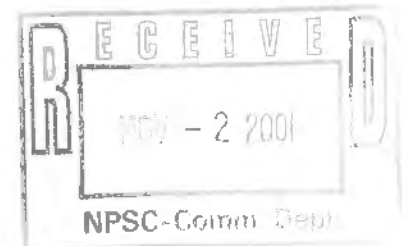
1.	When provided individually each service per line equipped				
·	Anonymous Call Block	0.00	1.00	1.00	
·	Redial	0.00	5.00	6.00	
	-With Package 5 or 6		3.25	3.90	
·	Last Call Return	0.00	5.00	6.00	
	-With Package 5 or 6		4.00	4.80	
·	Call Block	0.00	3.00	4.00	
	-With Package 5 or 6		2.40	3.20	
·	Call Forwarding	0.00	1.70	1.70	
	-With Package 5 or 6		1.10	1.10	
·	Call Forwarding Busy/ No Answer (Programmable)	0.00	3.30	3.30	
	-With Package 5, 6, 7 or 8		2.10	2.10	
·	Call Forwarding Busy Line-Fixed	0.00	1.35	1.35	
	-With Package 5, 6, 7 or 8		1.10	1.10	
·	Call Forwarding No Answer-Fixed	0.00	1.35	1.35	
	-With Package 5, 6, 7 or 8		1.10	1.10	
·	Call Forwarding, Busy/ No Answer-Fixed	0.00	1.65	1.65	
	-With 5, 6, 7 or 8		1.30	1.30	
·	Remote Call Forwarding	4.00	17.60	17.60	(N)
·	Reserved Telephones Numbers	0.00	5.50	5.50	(N)
·	Call Trace	0.00	2.00	0.00	
·	Call Waiting	0.00	2.45	2.45	

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**LOCAL EXCHANGE SERVICE**

Rate Group 2 - Citizens (continued)

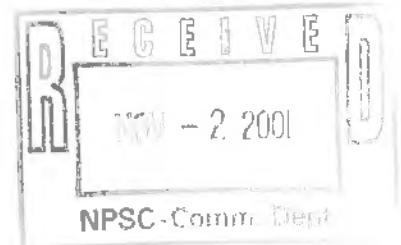
BUSINESS	NONRECURRING CHARGE	MONTHLY RATE		
		Res.	Bus.	
• Caller ID - Number	0.00	7.00	10.00	
• Caller ID - Name and Number	0.00	7.95	11.50	
• Directory Listing	0.00	0.00	0.00	(N)
• Extra Listings	0.00	0.90	1.25	(N)
• Foreign Exchange Listings	0.00	0.90	1.25	(N)
• Alternative Call Listing	0.00	1.25	1.25	(N)
• Nonpublished Service	0.00	0.75		(N)
• Dial Data Service	0.00	5.00	5.00	(N)
• 900 Block	4.00	0.00	0.00	(N)
• 976 Block	4.00	0.00	0.00	(N)
• Camp-On/Busy Number Redial	0.00	3.85	3.85	
• Cancel Call Waiting -With Package 6 or 7	0.00	1.00 .50	1.00 .50	
• Complete Blocking (per line) or Selective Blocking (per call)	0.00	0.00	0.00	
• Last Number/Save Number Redial	0.00	3.20	3.20	
• Distinctive Ring -With any Package	0.00	6.00 3.30	6.00 3.30	
• Special Call Acceptance -With Package 5, 6, 7 or 8	0.00	2.00 1.00	3.00 1.50	
• Special Call Forwarding (40703, 40713) -With Package 5, 6, 7 or 8	0.00	2.00 1.30	3.00 1.95	
• Grandfathered for Res.* Special Call Waiting -With Package 6	0.00	*5.00 *2.50	6.00 3.00	
• Speed Calling 8 Number -With Package 1 or 2	0.00	2.00 .95	2.00 .95	

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**LOCAL EXCHANGE SERVICE**

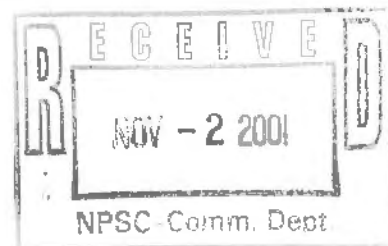
•	Speed Calling 30 Number	0.00	2.60	2.60	
	-With Package 5,6,7 or 8		1.30	1.30	
•	Third Billing				
	per line screen	0.00	2.00	2.00	(N)
	per copt line screen	0.00	.34	.34	
•	No Third Billing				
	per line screen	0.00	2.00	2.00	(N)
	per copt	0.00	.34	.34	
•	No Collet Billing				
	per line screen	0.00	2.00	2.00	(N)
	per copt	0.00	.34	.34	
•	Three-Way Calling	0.00	2.60	2.60	
	-With Package 5 or 7		1.30	1.30	
•	Toll Restriction	0.00	6.00	6.00	(N)
	Per COPT line Equipped			19.95	(N)
•	Toll Tapes	45.00	40.75	40.75	(N)
•	Transfer Service	5.15	4.45	4.45	(N)
•	Priority Call	0.00	3.00	4.00	
	-With Package 5, 6 or 7		1.50	2.00	
•	Selective Class	0.00			(N)
	of Call Screening				
	Per Line or Trunk Equipped			2.20	
	Per COPT Line Equipped			1.06	
•	Services for Enhanced	0.00			
	Service Providers (ESP)				
	Message Waiting Indicator Audible			.55	
	Message Waiting Indicator Visual			.50	
	Forwarded Call Information-Intraoffice			1.10	
	Data Link Per Arranged			330.00	
	Queuing, Per Line or Trunk Arranged			1.65	
	User Transfer, Per Line or Trunk Arranged			1.65	

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## LOCAL EXCHANGE SERVICE

Rate Group 2 - Citizens (Continued)

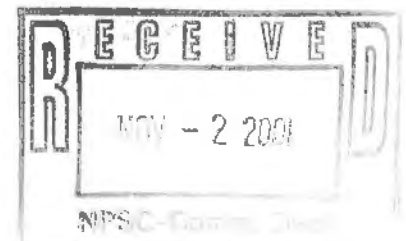
## BUSINESS

	NONRECURRING CHARGE	MONTHLY RATE	
		Res.	Bus.
2. When provided as a service package, each package Per line equipped			
• Economy Package (Call Waiting & Call Forwarding)	0.00	3.60	3.60
• Customized Request	0.00	2.50	2.50
• Custom Calling Prime Package (Call Waiting, Call Forwarding, Speed Call-8, Three-Way Calling)	0.00	4.75	4.75
• Custom Calling Premium Package, (Call Waiting, Three Way Calling, Speed Call-8, Call Forwarding, Camp-On/Busy Number Redial, Cancel Call Waiting, Last Number/Save Number Redial)	0.00	7.15	7.15
• Professional Package (Call Waiting, Call Forwarding, Speed Call-30, and Three-Way Calling)	0.00	8.55	8.55
• Custom PAK-Touch Call (Touch Calling, Call Waiting and Cancel Call Waiting)	0.00	4.20	4.60
• Custom PAK-Touch Plus (Touch Calling, Three-Way Calling, Call Forwarding and Speed Call-8)	0.00	4.40	4.70
• Custom PAK-Enhanced (Call Waiting, Automatic Call Return, Automatic Busy Redial and Call Blocking)	0.00	8.75	0.00
• Custom PAK-VIP (Call Waiting, Three-Way Calling, Call Forwarding, Speed Call-8, Automatic Call Return, Automatic Busy Redial, Call Blocking, VIP Alert and Cancel Call Waiting)	0.00	13.25	0.00

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## LOCAL EXCHANGE SERVICE

## Rate Groups A,B,C,D - Alltel

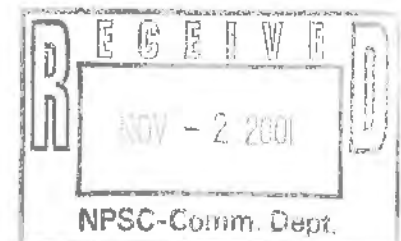
## Custom Calling Services

Business	Monthly	Package Rate	Change Charge
Call Forwarding			
- CC,CL,FWD	\$2.50	\$1.75	\$2.50
- Multi-Call	3.00	2.25	2.50
- No Answer	2.50	1.75	2.50
- No Answer, Multi Call	3.00	2.25	2.50
Call Waiting	3.00	2.75	2.50
Caller Identification	4.95	4.95	2.50
Caller Identification Plus	6.50	6.50	2.50
Caller Number Display			
Blocking	0.00	N/A	0.00
Cancel Call Waiting	0.00	N/A	0.00
Continuous Redial	2.50	1.75	2.50
Last Call Return	2.50	1.75	2.50
Line Busy Call Diversion	2.50	1.75	2.50
Line Busy Call Diversion			
Multi-Call	3.00	2.25	2.50
Selective Class of Call			
Screening			
- CC,SLV,CLS,SCG TOT	2.50	N/A	2.50
- CC,SLV,CLS,SCG PART	2.50	N/A	2.50
- CC,SLV,CLS,SCG SPL	5.00	N/A	2.50
Speed Calling			
- Capacity of 8 Numbers	1.75	1.50	2.50
- Capacity of 30 Numbers	3.50	3.00	2.50
- 3-way Calling	2.50	1.75	2.50
- 3-way Calling/Call			
Transfer	2.75	2.00	2.50
Warm Line	2.50	1.75	2.50
Priority Call	2.50	1.75	2.50
Selective Call Forwarding	2.50	1.75	2.50
Call Rejection	2.50	1.75	2.50
Selective Call Acceptance	2.50	1.75	2.50
Trap and Trace			
Per activation or trace requested		\$1.00	
(Service Order Charges do not apply)			

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**LOCAL EXCHANGE SERVICE**

Rate Groups A,B,C,D - Alltel (continued)

<b>Business</b>	<b>Monthly</b>	<b>Package Rate</b>	<b>Change Charge</b>
Remote Call Forwarding			
Basic		\$22.00	\$ 5.00
Multi-Call, 2 Calls		22.00	5.00
Multi-Call, 3 Calls		22.00	5.00
Multi-Call, 4 Calls		22.00	5.00
Multi-Call, 5 Calls		22.00	5.00
Multi-Call, 6 Calls		22.00	5.00
900 Service Blocking		0.00	2.50

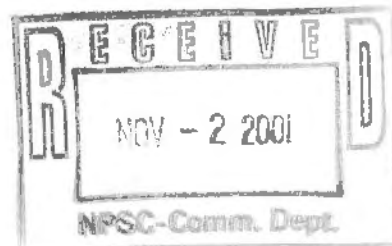
<b>Service Type</b>	<b>Monthly Rates</b>		<b>Nonrecurring Charge</b>
	<b>Business</b>	<b>Residence</b>	
Custom Ringing			
- First Additional Number	\$7.50	\$ 5.00	\$ 6.00
- Second Additional Number	6.00	4.00	6.00
- Third Additional Number	6.00	4.00	6.00
Touch-Call Service	0.00	0.00	0.00
Directory Listings			(N)
- Non Published	2.50	2.50	
- Non-Listed	2.00	2.00	
Foreign Listings			
- Alphabetical Listing	3.00	3.00	
- Special Reverse Toll	5.00	5.00	
- 800 Number Listing	5.00	5.00	
Extra Alphabetical Listings			
- Rates for all exchanges	2.00	1.50	
Extra Line Listings	2.00	2.00	
- Listings containing reference Telephone numbers			
- Listings NOT containing Reference numbers	1.00	1.00	
Internet/E-Mail Address Listings			
Internet& E-Mail Address Extra Lines			
All Exchanges	2.00	2.00	
Cross Reference Listings	3.00	3.00	(N)
Rates for all exchanges			

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**LOCAL EXCHANGE SERVICE**

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**6.1.4 Service Packages Available for Rate Area 2 only****A. Flexible Packaging - Residence**

1. This service offers a discount of 40% off the rates as specified herein to residential customers who subscribe to individual Company calling services. This discount applies only when the customer subscribes to four or more of the following services:

Automatic Busy Redial  
Automatic Call Return  
Call Block  
Call Forwarding (variable)  
Call Waiting  
Caller ID - Name and Number  
Caller ID - Number  
Distinctive Ring  
Special Call Acceptance  
Special Call Forwarding  
Speed Calling 8 and 30  
Three Way Calling  
VIP Alert

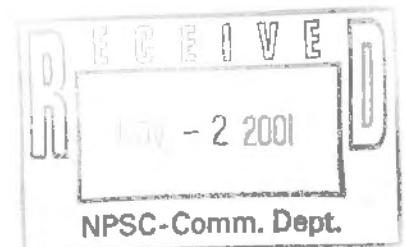
2. If four or more services are ordered, on a per account basis, the discount will apply on rates of all services.
3. If the customer subscribes to less than four services or the customer removes a service(s) such that the total subscription becomes less than four, the discount does not apply.
4. A service may be added at a later date for the discount to apply. A service may also be substituted for another at a later date and the discount will continue to apply.

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**LOCAL EXCHANGE SERVICE**

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**B. Flexible Packaging - Business**

1. This service offers a discount of 30% off the rates as specified D.1 preceding to business customers who subscribe to individual Company calling services. This discount applies only when the customer subscribes to three or more of the following services:

- Automatic Busy Redial
- Automatic Call Return
- Call Block
- Call Forwarding Busy/No Answer
- Call Waiting
- Caller ID - Name and Number
- Caller ID - Number
- Distinctive Ring
- Special Call Acceptance
- Special Call Forwarding
- Speed Calling 8 and 30
- Three Way Calling
- VIP Alert

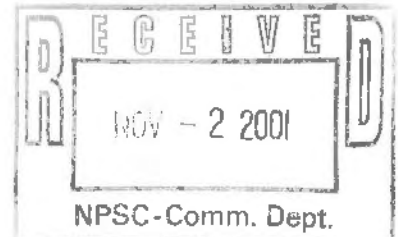
2. If three or more services are ordered, on a per account basis, the discount will apply on rates of all services.
3. If the customer subscribes to less than three services or the customer removes a service(s) such that the total subscription becomes less than three, the discount does not apply.
4. A service may be added at a later date for the discount to apply. A service may also be substituted for another at a later date and the discount will continue to apply.

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**LOCAL EXCHANGE SERVICE**

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**6.2. General**

- 6.2.1. NT&T Custom Calling services are limited to those areas served by central offices specifically equipped to provide such services and have the available suitable facilities.
- 6.2.2. These services may be provided only in connection with individual line residence, business service and some multi-line services. Party line customers and PBX customers are excluded.

**6.3. Satisfaction Guarantee**

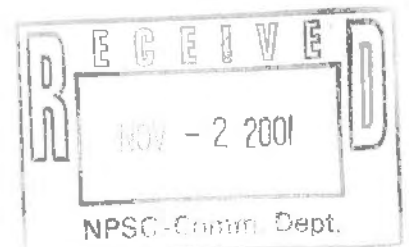
If at any time the customer notifies the Company that he/she is not satisfied with the service(s), and wishes to discontinue the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. The service(s) for which the credit is being issued will be discontinued from the customer's line. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service.

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LOCAL EXCHANGE SERVICE

**Section 7 - CUSTOMER PREMISES WIRE MAINTENANCE PLANS**

**7.1.      PREMISES WIRE MAINTENANCE**

**7.1.1.      Description**

Premises Wire Maintenance Plans are available which provide customers with Wire Maintenance as described below. These premises wire plans provide for trouble isolation and maintenance of noncomplex premises wire and associated jacks located on the customer side of the demarcation point.

**7.1.2.      Plans and corresponding rates offered**

The Premise Wire Maintenance Plan is a monthly rate for business and residence customers paid in lieu of time and material charges for repair associated with premises wire. This plan provides line testing, trouble isolation, and repair of premises wire and connected jacks.

ALLTEL Local Exchange Area:

\$2.95 per line business and residence

CITIZENS COMMUNICATIONS Local Exchange Area:

\$4.25 per line business

\$3.95 per line residence

QWEST COMMUNICATIONS Local Exchange Area:

\$4.95 per line business and residence

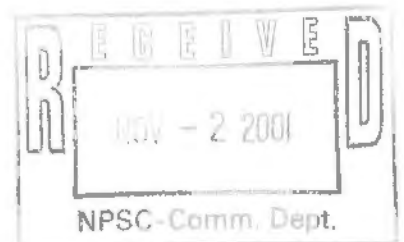
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LOCAL EXCHANGE SERVICE

**7.1.3.      Terms and Conditions**

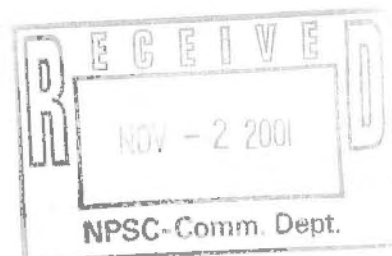
- A.    The Company will maintain premises wire regardless of who installed it, providing the wire meets technical standards.
  
- B.    When a trouble condition is attributed to the presence of non-standard wiring or installation, only that portion of the wiring and jacks, where the problem exists, will be rewired, if necessary, using standard wire, jacks and installation methods. The Company will not entirely rewire the premises even though non-standard wire may have been used on other working jacks. Rewiring work that is required to remedy an existing case of trouble will be performed in a reasonable manner.
  
- C.    If a customer does not subscribe to a Premises Wire Maintenance Plan and the Company makes either a repair or trouble isolation visit to that customer's premises and the trouble condition is not found to be on Company's side of the demarcation point, the customer will be subject to charges as follows:
  - 1.    A Trouble Isolation Charge will apply for the visit if the customer does not have the Company repair the premises wire trouble.
  
  - 2.    A Trouble Isolation Charge will apply for the visit when the technician is able to gain access to the demarcation point whether or not the customer is at the premises.
  
  - 3.    A Trouble Isolation Charge and Premises Work Charges will apply if the Company repairs the premises wire trouble or isolates the trouble to the customer-provided equipment.

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3. A Premises Visit Charge and Premises Work Charges will apply if the customer has isolated the trouble and has the Company make the appropriate repairs.
- E. Premises Wire Maintenance Plans are available where Company facilities and operating conditions permit.
- F. Premise Wire Maintenance Plans are subject to a minimum billing period of one month.
- G. A customer utilizing noncomplex premises wire may change from paying Time and Materials per maintenance visit or from customer provided maintenance to a Premises Wire Maintenance Plan as appropriate. However, a nonrecurring charge will be assessed for this change. Existing service problems are excluded from coverage when a customer changes from Time and Materials to a maintenance plan.

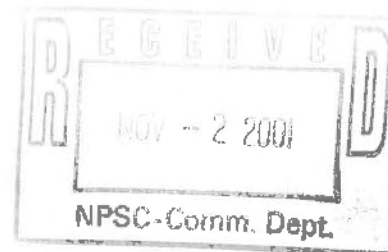
**7.1.4. Exclusions**

- A. Where premises wire installed and maintained by the customer or an agent acting on behalf of the customer is found to be in violation of technical standards and is hazardous to the network or its employees, the Company will promptly notify the customer and take immediate action, including disconnection of service, as is necessary
- B. The customer shall discontinue use of the premises wire or correct the violation and notify the Company in writing within 10 days after receipt of such notice, that the violation has been corrected. Failure to do so will result in a suspension of the customer's service until such time as the customer complies with the provisions of this document.

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- C. If the customer elects to have the Company replace such wire after the trouble has been determined to be located therein, appropriate charges as specified in this section will apply.

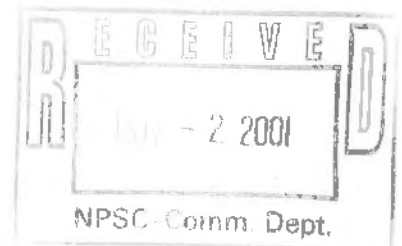
Note: THE COMPANY SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS, DAMAGE, OR EXPENSE DIRECTLY OR INDIRECTLY ARISING FROM THE CUSTOMER'S USE OF OR INABILITY TO USE THIS WIRING, EITHER SEPARATELY OR IN COMBINATION WITH OTHER EQUIPMENT.

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Section 9 - RESERVED  
Section 10 - RESERVED  
Section 11 - RESERVED  
Section 12 - RESERVED  
Section 13 - RESERVED  
Section 14 - RESERVED  
Section 15 - RESERVED

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