

ATTACHMENT 1.1

Nebraska Relay Service Price Quotation - Mandatory Services – Telecommunications Relay Service (TRS) Price Per Session Minute of Communications Assistant Work Time

Bidders shall provide firm fixed pricing for each of the five years of the contract for all mandatory requirements for Telecommunications Relay Services (TRS) indicated in Section V, 'Technical Requirements.' Bidders may also provide alternate pricing options which may include a price per minute arrangement and/or a Monthly Recurring Charge (MRC) for their services. Unsolicited feature(s)/services(s) shall be included on Attachment 1.3 Price Quotation Sheet and shall not be included in the per minute pricing on Attachments 1.1 and 1.2.

For session minutes purposes, a session minute begins from the moment when a communications assistant is ready to render assistance and/or ready to accept information to process a call to the TRS until both relay users disconnect. This definition includes general assistance, incomplete calls (busy, no answer, or wrong number) that do not reach the intended party and includes call set-up and call wrap-up time.

For conversation minutes purposes, a conversation minute begins when the communication assistant reaches the called party and concludes when one of the parties disconnects. The time period does not include general assistance, incomplete calls (busy, no answer, or wrong number) that do not reach the intended party and does not include call set-up and call wrap-up time.

For all mandatory service requirements:

Bidders are instructed to provide a figure to the third decimal place, as in \$X.XXX per conversation /or session minute.

Per conversation minute of completed calls:

SERVICE	Fiscal Year: 07/01/2024- 06/30/2025	Fiscal Year: 07/01/2025- 6/30/2026	Fiscal Year: 07/01/2026- 6/30/2027	Fiscal Year: 07/01/2027- 6/30/2028	Fiscal Year: 07/01/2028- 6/30/2029
Telecommunications Relay Service (TRS) (Required)	\$_____/_____ Per conversation minute	\$_____/_____ Per conversation minute	\$_____/_____ Per conversation minute	\$_____/_____ Per conversation minute	\$_____/_____ Per conversation minute
TRS Monthly Recurring Charge (Optional)	\$_____/_____ Monthly	\$_____/_____ Monthly	\$_____/_____ Monthly	\$_____/_____ Monthly	\$_____/_____ Monthly

Per session minute of outbound calls:

SERVICE	Fiscal Year: 07/01/2024- 06/30/2025	Fiscal Year: 07/01/2025- 6/30/2026	Fiscal Year: 07/01/2026- 6/30/2027	Fiscal Year: 07/01/2027- 6/30/2028	Fiscal Year: 07/01/2028- 6/30/2029
Telecommunications Relay Service (TRS) (Required)	\$_____/_____ Per session minute	\$_____/_____ Per session minute	\$_____/_____ Per session minute	\$_____/_____ Per session minute	\$_____/_____ Per session minute
TRS Monthly Recurring Charge (Optional)	\$_____/_____ Monthly	\$_____/_____ Monthly	\$_____/_____ Monthly	\$_____/_____ Monthly	\$_____/_____ Monthly

ATTACHMENT 1.2

Nebraska Relay Service Price Quotation - Optional Services – Captioned Telephone Service (CTS) Price Per Conversation Minute of Communications Assistant Work Time

Bidders shall provide firm fixed pricing for each of the five years of the contract for the optional service of Captioned Telephone Service (CTS) indicated in Section V, 'Technical Requirements.' Pricing based solely on a monthly recurring charge will also be considered. Bidders may also provide alternate pricing options which may include a price per minute arrangement and/or a Monthly Recurring Charge (MRC) for their services. Unsolicited feature(s)/service(s) shall be included on Attachment 1.3 Price Quotation Sheet and shall not be included in the per minute pricing on Attachments 1.1 and 1.2.

For session minutes purposes, a session minute begins from the moment when a communications assistant is ready to render assistance and/or ready to accept information to process a call to the TRS until both relay users disconnect. This definition includes general assistance, incomplete calls (busy, no answer, or wrong number) that do not reach the intended party and includes call set-up and call wrap-up time.

For conversation minutes purposes, a conversation minute begins when the communication assistant reaches the called party and concludes when one of the parties disconnects. The time period does not include general assistance, incomplete calls (busy, no answer, or wrong number) that do not reach the intended party and does not include call set-up and call wrap-up time.

For all mandatory service requirements:

Bidders are instructed to provide a figure to the third decimal place, as in \$X.XXX per conversation/ or session minute.

Per conversation minute of completed calls:

SERVICE	Fiscal Year: 07/01/2024- 06/30/2025	Fiscal Year: 07/01/2025- 6/30/2026	Fiscal Year: 07/01/2026- 6/30/2027	Fiscal Year: 07/01/2027- 6/30/2028	Fiscal Year: 07/01/2028- 6/30/2029
Telecommunications Relay Service (TRS) (Required)	\$_____/_____ Per conversation minute	\$_____/_____ Per conversation minute	\$_____/_____ Per conversation minute	\$_____/_____ Per conversation minute	\$_____/_____ Per conversation minute
TRS Monthly Recurring Charge (Optional)	\$_____/_____ Monthly	\$_____/_____ Monthly	\$_____/_____ Monthly	\$_____/_____ Monthly	\$_____/_____ Monthly

Per session minute of outbound calls:

SERVICE	Fiscal Year: 07/01/2024- 06/30/2025	Fiscal Year: 07/01/2025- 6/30/2026	Fiscal Year: 07/01/2026- 6/30/2027	Fiscal Year: 07/01/2027- 6/30/2028	Fiscal Year: 07/01/2028- 6/30/2029
Telecommunications Relay Service (TRS) (Required)	\$_____/_____ Per session minute	\$_____/_____ Per session minute	\$_____/_____ Per session minute	\$_____/_____ Per session minute	\$_____/_____ Per session minute
TRS Monthly Recurring Charge (Optional)	\$_____/_____ Monthly	\$_____/_____ Monthly	\$_____/_____ Monthly	\$_____/_____ Monthly	\$_____/_____ Monthly

ATTACHMENT 1.3 (OPTIONAL)

Nebraska Relay Service Unsolicited Service(s)/Feature(s)

Proposer should indicate any additional service(s)/feature(s) which is/are proposed and indicate the additional charge(s) if any. Unsolicited service(s)/feature(s) may or may not be included in the Contract, at the discretion of the Nebraska Public Service Commission.

UNSOLICITED SERVICE(S)/FEATURE(S): SPECIFICATIONS/DESCRIPTION	UNIT OF MEASURE	FIRM FIXED PRICE