## INTRASTATE INTEREXCHANGE SERVICES TARIFF

This Nebraska Tariff No. 8 issued by Lingo Telecom, LLC d/b/a Trinsic Communications d/b/a Lingo $\mathrm{d} / \mathrm{b} / \mathrm{a} /$ BullsEyeComm, replaces in its entirety,
Nebraska PSC Tariff No. 5 issued by Matrix Telecom, Inc. d/b/a Trinsic Communications d/b/a Lingo

TITLE SHEET
NEBRASKA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for intrastate interexchange telecommunications services provided by Lingo Telecom, LLC d/b/a Trinsic Communications d/b/a Lingo d/b/a/ BullsEyeComm ("Lingo" or "the Company"), with principal offices at 25925 Telegraph Rd., Suite 210, Southfield, MI 48033. This tariff applies for services furnished may be inspected, during normal business hours, at the Company's principal place of business.

Southfield, MI 48033
Issued by: General Counsel
Issued: August 18, 2023
Effective: August 28, 2023

## INTRASTATE INTEREXCHANGE SERVICES TARIFF

## CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the top right of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the top right of this page.

| PAGE | REVISION |  | PAGE | REVISION | PAGE |
| :--- | :--- | :--- | :--- | :--- | :--- | REVISION

*     - indicates those pages included with this filing


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Issued by: General Counsel
Issued: March 29, 2022

## SYMBOLS

The following are the only symbols used for the purposes indicated below:
D - Delete or Discontinue
I - Change Resulting in an Increase to a Customer's Bill
M - Moved From Another Tariff Location
N - New
R - Change Resulting in a Reduction to a Customer's Bill
T - Change In Text or Regulation but no Change in Rate or Charge

## INTRASTATE INTEREXCHANGE SERVICES TARIFF

## TARIFF FORMAT

A. Sheet Numbering -Sheet numbers appear in the upper right comer of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
B. Sheet Revision Numbers -Revision numbers also appear in the upper right comer of each page. These numbers are used to determine the most current sheet version on file with the NEPSC. For example, the 4th revised Sheet 14 cancels the third revised Sheet 14 cancels the $3^{\text {rd }}$ revised Sheet 14. Because of various suspension periods, deferrals, etc. the NEPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
C. Paragraph Numbering Sequence-There are nine levels of paragraph coding. Each level of the coding is subservient to its next higher level:
2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.(i).
2.1.1.A.1.(a).I.(i).(1).
D. Check Sheets -When a tariff filing is made with the NEPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the NEPSC.

Lingo Telecom, LLC
Nebraska Tariff No. 8
$\mathrm{d} / \mathrm{b} / \mathrm{a}$ Trinsic Communications $\mathrm{d} / \mathrm{b} / \mathrm{a}$ Lingo
$1^{\text {st }}$ Revised Page 5
d/b/a/ BullsEyeComm
Cancels Original Page 5
25925 Telegraph Rd., Suite 210
Southfield, MI 48033
Issued by: General Counsel
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## INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 1 -TECHNICAL TERMS AND ABBREVIATIONS

Access Line -An arrangement which connects the Customer's location to a Lingo Telecom, LLC network switching center.

Authorization Code -A numerical code, one or more of which are available to a Customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the Customer for billing purposes.

Commission -Nebraska Public Service Commission.
Company, Carrier or Lingo Telecom, LLC d/b/a Trinsic Communications d/b/a Lingo d/b/a/ BullsEyeComm.

Customer -The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Day -From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.
Evening -From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.
Night/Weekend -From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

InterLATA Toll Call- Any call terminating beyond the LATA of the originating caller.
IntraLATA Toll Call- Calls terminating within the LATA of the originating caller.
Telecommunications -The transmission of voice communications or, subject to the transmission capabilities of the services, the transmission of data, facsimile, signaling, metering, or other similar communications.

Underlying Carrier -The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of customer telecommunications traffic.

INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 2 - RULES AND REGULATIONS

### 2.1 Undertaking of the Company

This tariff contains the regulations and rates applicable to intrastate resale telecommunications services provided by the Company for telecommunications between points within the State of Nebraska. Resale services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. The Company's services are provided on a statewide basis and are not intended to be limited geographically. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Customers interested in the company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement. The Company does not own any switching, transmission or other physical facilities in Nebraska.
2.1. The services provided by the Company are not part of a joint undertaking with any over entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.
2.1.2 The rates and regulations contained in this tariff apply only to the resale services furnished by the Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of the Company.
2.1.3 The Company reserves the right to limit the length of communications, to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; the revision, alteration or repricing of the Underlying Carrier's tariffed offerings; or when the use of service becomes or is in violation of the law or a provision of this tariff.
2.1.4 The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

### 2.2 Use and Limitations of Services

2.2.1 The Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.
2.2.2 The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
2.2.3 The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
2.2.4 The Company does not transmit messages, but the services may be used for that purpose.
2.2.5 The Company's services may be denied for nonpayment of charges or for other violations of this tariff subject to Section 2.5 herein.
2.2.6 Customers shall not use the service provided under this tariff for any unlawful purpose.
2.2.7 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.
2.2.8 All facilities provided under this tariff are directly controlled by the Company and the Customer may not transfer or assign the use of the service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
2.2.9 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transfers.

## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

### 2.3 Liability of the Company

2.3.1 The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by an act of God, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control.
2.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.
2.3.3 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.
2.3.4 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the aforementioned faults in transmission occur. No other liability in any event shall attach to the Company, except as ordered by the Commission.
2.3.5 The Company shall not be liable for and shall be indemnified and saved harmless by any Customer or by any other entity from any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer or any other entity of any other property whether owned or controlled by the Customer or others.
2.3.6 The Company shall not be liable for any indirect, special, incidental, or consequential damages under this tariff including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.
2.3.7 The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express or implied, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

### 2.4 Responsibilities of the Customer or Subscriber

2.4.1 The Customer is responsible for placing any necessary orders, for complying with tariff regulations, and for assuring that users comply with tariff regulations. The Customer shall ensure compliance with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to services provided or made available by the Customer to authorized users.
2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.
2.4.3 If required for the provision of the Company services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.
2.4.4 The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for the Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of the Company's services.
2.4.5 The Customer shall ensure that its equipment and/or system is properly interfaced with the Company facilities or services, that the signals emitted into the Company network are of the proper mode, bandwidth, power, and signal level for the intended use of the Customer in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, the Company will permit such equipment to be connected with its channels without the use of protective interface devices.
2.4.6 If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to the Company equipment, personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service.
2.4.7 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer, users, or others, by improper use of the services, or by use of equipment provided by the Customer, users, or others.

INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

### 2.4 Responsibilities of the Customer or Subscriber, (Cont'd.)

2.4.8 The Customer must pay for the loss through theft of any Company equipment installed at Customer's premises.
2.4.9 The Customer is responsible for the payment of charges for all calls originated at the Customer's numbers, even when those calls are originated by fraudulent means, either from the Customer's premises or from remote locations.
2.4.10 The Customer or authorized user is responsible for compliance with the applicable regulations set forth in this tariff.
2.4.11 The Customer or authorized user is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.

## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

### 2.5 Cancellation or Discontinuance of Services

2.5.1 Without incurring liability, the Company may, upon five working days written notice, discontinue services to a Customer or may withhold the provision of ordered or contracted services:
A. For nonpayment of any sum due the Company for more than thirty days after issuance of the bill for the amount due,
B. For violation of any of the provisions of this tariff,
C. For violation of any law, rule, regulation or policy of any governing authority having jurisdiction over the Company's services, or
D. By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing its services.
2.5.2 Without incurring liability, the Company may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and Company's equipment and services and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.
2.5.3 Service may be discontinued by the Company, without notice to the Customer, by blocking traffic to certain countries, cities or NXX exchanges, or by blocking calls using a call screening method which generates a network message not allowing calls to complete, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk.
2.5.4 The Customer may terminate service upon verbal or written notice for the Company's standard month to month contract. Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service. Customers will continue to have Company usage and be responsible for payment until the Customer or its agent notifies its local exchange carrier and changes its long distance carrier.

## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

### 2.6 Interruption of Service

2.6.1 Credit allowance for the interruption of service which is not due to the Company's testing, inspecting, or adjusting, of equipment; or to the failure of channels or equipment provided by the Customer; or to the Company's blocking of services to certain locations; and that is not caused by the Customer, is subject to the general liability provisions set forth in 2.3 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's facilities.
2.6.2 No credit is allowed in the event that service must be interrupted in order to provide routine service quality or related investigations.
2.6.3 Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company.
2.6.5 Credit for interruption shall commence after the Customer notifies the Company of the interruption or when the Company becomes aware thereof, and ceases when service has been restored.
2.6.6 For purposes of credit computation, every month shall be considered to have 720 hours.
2.6.7 No credit shall be allowed for an interruption of a continuous duration of less than two hours.
2.6.7 The Customer shall be credited for an interruption of two hours or more at the rate of $1 / 720$ th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

CREDIT FORMULA:
Credit $=(\mathrm{A} \times \mathrm{B}) / 720$
"A" -outage time in hours
" B " -total monthly charge for affected facility

INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

### 2.7 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

### 2.8 Deposits

The Company does not require a deposit from the Customer.

### 2.9 Advance Payments

F or Customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

### 2.10 Taxes

All federal, state and local taxes, assessments, surcharges, or fees (i.e., gross receipts tax, sales tax, use tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

### 2.11 Billing and Charges

2.11.1 Customers may be billed directly by the Company or by the local exchange carrier on behalf of the Company. Billing will be payable upon receipt and will be considered past due if not paid within 15 days.
2.11.2 The Customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, subscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, subscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer. Recurring charges and non-recurring charges are billed in advance. Charges based on actual usage during a month and any accrued interest will be billed monthly in arrears.

### 2.11.3 Invoice Billing Fee

The Company will assess an Invoice Billing Fee of $\$ 2.00$ per month for Customers that elect to continue to receive paper invoices from the Company. This fee will be waived for Customers that elect to forgo the monthly paper invoice and instead choose to receive electronic invoices from the Company through the Electronic Bill Payment System.

## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

### 2.12 Collection Costs

In the event Company is required to initiate legal proceedings to collect any amounts due to Company for regulated services, or for the enforcement of any other provision of this tariff or applicable law, Customer shall, in addition to all amount due, be liable to Company for all reasonable costs incurred by Company in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payment, and court costs. In any such proceeding, the amount of collection costs, including attorneys' fees, due to the Company will be determined by the Court.

### 2.13 Customer Complaints and/or Billing Disputes

2.13.1 Customers may contact Lingo Telecom, LLC representatives 24 hours a day, 7 days a week at 1-888-411-0111, or by writing to Lingo Telecom, LLC d/b/a Trinsic Communications d/b/a Lingo, Customer Service Division, P.O. Box 272375, Oklahoma City, OK 73127.
2.13.2 Any objection to billed charges should be reported promptly to the Company. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. A Customer who is unable to resolve a billing dispute with the Company may contact the Commission to intervene in the billing dispute.

### 2.14 Reseller/Rebiller Certification

Any Customer that resells or rebills the Company's services set forth in this tariff must possess all certifications and authorizations required by the Nebraska Public Service Commission and all other pertinent authorities.

### 2.15 Prorating

All services have a minimum period of one month and are billed one-month in advance. Monthly Recurring Charges are payable in full as of the first day of the billing cycle in which the service is furnished. Therefore, the Monthly Recurring Charges are not subject to pro-rating if service is disconnected prior to the end of a billing period.

Services that are ordered prior to the beginning of a billing period will be prorated from the order date to the Customer's applicable billing period.

## INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 3 - DESCRIPTION OF SERVICE

### 3.1 Timing of Calls

3.1. The Customer's long distance usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when either the called or calling party hangs up. There will be no charges for incomplete calls.
3.1.2 The minimum call duration and initial billing period is 60 seconds for all intrastate direct dialed calls unless otherwise specified by this tariff. Any additional period is measured and rounded to the next higher 60 second increment unless otherwise specified by this tariff.

INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

### 3.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in their NPA-NXX V \& H Coordinates Tape and Bell's NECA Tariff No. 4

## Formula:

$$
\sqrt{\frac{\left(V_{1}-V_{2}\right)^{2}+\left(H_{1}-H_{2}\right)^{2}}{10}}
$$

EXAMPLE: Distance between Miami and New York City -

| VH |  |  |
| :--- | :--- | :--- |
| Miami | 8,351 | 529 |
| New York | $\underline{, 997}$ | $\underline{1,406}$ |
| Difference | 3,354 |  |
|  |  |  |
| Square and add: | $11,249,316+772,641$ | $12,021,196$ |
| Divide by 10 and round: | $12,021,597 / 10$ | $1,202,195.70$ |
|  |  | $1,096.4$ |
| Take square root and round: | $1,202,196$ | 1,097 miles |

INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

### 3.3 Minimum Call Completion Rate

A Customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than $95 \%$ during peak use periods for all services (" $1+$ " dialing).

### 3.4 Service Offerings

### 3.4.1 "1 Plus" Long Distance Service -Switched

"1 Plus" Long Distance Service -Switched is a switched access service, offering users outbound "1 plus" long distance telecommunications services from points originating and terminating within the state of Nebraska.

## A. M80 -Matrix Elite

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 60 -second initial billing period with additional periods rounded to the next higher $60-$ second increment. Service is accessed by designating theCompany as the long distance carrier, and dialing $1+$ the called number. Rates are set forth in the Rates section of this tariff. Customers on this plan are subject to a monthly Carrier Access Fee pursuant to the Rates section of this tariff. There are no monthly minimums or sign-up fees associated with this product.

## B. M81 -Matrix Premium

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 60 -second initial billing period with additional periods rounded to the next higher $60-$ second increment. Service is accessed by designating the Company as the long distance carrier, and dialing $1+$ the called number. Rates are set forth in the Rates section of this tariff. Customers on this plan are subject to a monthly Carrier Access Fee pursuant to the Rates section of this tariff. There are no monthly minimums or sign-up fees associated with this product.

## SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

### 3.4 Service Offerings, (Cont'd.)

### 3.4.1 "1 Plus" Long Distance Service -Switched, (Cont’d.)

## C. M82-Matrix Platinum

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 60 -second initial billing period with additional periods rounded to the next higher 60- second increment. Service is accessed by designating the Company as the long distance carrier, and dialing $1+$ the called number. Rates are set forth in the Rates section of this tariff. Customers on this plan are subject to a monthly Carrier Access fee pursuant to the Rates section of this tariff. There are no monthly minimums or sign-up fees associated with this product.

## D M83 -Matrix Gold

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 60 -second initial billing period with additional periods rounded to the next higher 60- second increment. Service is accessed by designating the Company as the long distance carrier, and dialing $1+$ the called number. Rates are set forth in the Rates section of this tariff. Customers on this plan are subject to a monthly Carrier Access Fee pursuant to the Rates section of this tariff. There are no monthly minimums or sign-up fees associated with this product.

## E. M84-Matrix Silver

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 60 -second initial billing period with additional periods rounded to the next higher 60- second increment. Service is accessed by designating the Company as the long distance carrier, and dialing $1+$ the called number. Rates are set forth in the Rates section of this tariff. Customers on this plan are subject to a monthly Carrier Access Fee pursuant to the Rates section of this tariff. There are no monthly minimums or sign-up fees associated with this product.

INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

### 3.4 Service Offerings, (Cont'd.)

### 3.4.1 "1 Plus" Long Distance Service -Switched, (Cont’d.)

## F. M85-Matrix Value

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 60 -second initial billing period with additional periods rounded to the next higher 60- second increment. Service is accessed by designating the Company as the long distance carrier, and dialing $1+$ the called number. Rates are set forth in the Rates section of this tariff. Customers on this plan are subject to a monthly Carrier Access Fee pursuant to the Rates section of this tariff. There are no monthly minimums or sign-up fees associated with this product.

## G M90 -Matrix Today

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 30 -second initial billing period with additional periods rounded to the next higher 6 -second increment. Service is accessed by designating the Company as the long distance carrier, and dialing $1+$ the called number. Rates are set forth in the Rates section of this tariff. A monthly recurring fee applies to this product as set forth in the Rates section of this tariff.

INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

### 3.4 Service Offerings, (Cont'd.)

### 3.4.1 "1 Plus" Long Distance Service -Switched, (Cont’d.)

## H. M91-Matrix Savings

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 30 -second initial billing period with additional periods rounded to the next higher 6 -second increment. Service is accessed by designating the Company as the long distance carrier, and dialing $1+$ the called number. Rates are set forth in the Rates section of this tariff. A monthly minimum applies to this product as set forth in the Rates section of this tariff. This plan offers its Customers a calling card service. Calling card calls are rated on the basis of a 60 -second initial billing period with additional periods rounded to the next higher 60 -second increment. Calling Card calls are subject to a per call surcharge as set forth in the Rates section of this tariff. Customers are also offered a toll-free service with this plan. Toll-free calls are rated on the basis of a 30 -second initial billing period with additional periods rounded to the next higher 6 -second increment. A monthly recurring fee applies to this product as set forth in the Rates section of this tariff. Calling card and toll-free calls are billed in accordance with the rates set forth in the Rates section of this tariff and appear on the Customer's monthly long distance bill.

INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

### 3.4 Service Offerings, (Cont'd.)

### 3.4.2 Calling Card Service

Calling Card Service permits the caller to charge a principal presubscribed location for a call while the caller is away from the principal location. The Customer may place calls from any touch tone phone in the U.S. by dialing a toll free number and entering a personal identification code followed by the desired telephone number. Calling Card Calls are rated on the basis of a 60 -second initial billing period with additional periods rounded to the next higher 60 second increment. Calls are billed in accordance with the rates set forth in the Rates section of this tariff and appear on the Customer's monthly long distance bill. Calling Card Calls are subject to a per call surcharge as set forth in the Rates section of this tariff.

### 3.4.3 Toll Free Service -Switched

Toll Free Service -Switched is a switched access service, offering users inbound, toll free long distance telecommunications services from points originating and terminating within the state of Nebraska. This service enables the caller to contact the Customer toll free, through the use of an assigned toll free number. Calls are rated on the basis of a 60 -second initial billing period with additional periods rounded to the next higher 60 second increment. Calls are billed in accordance with the rates set forth in the Rates section of this tariff and appear on the Customer's monthly long distance bill There are no monthly recurring fees, minimums or sign-up charges associated with this product.

### 3.5 Special Promotional Offerings

The company may from time to time engage in special promotional offerings limited to certain dates, times or locations designed to attract new subscribers or increase subscriber usage. The company will not have special promotional offerings for more than 90 days in any 12 month period. Promotions will be made a part of this tariff.

## SECTION 4 - RATES

## 4.1 "1 Plus" Long Distance Services- Switched Rates

### 4.1.1 M80 -Matrix Elite Rates and Charges

Charges are billed in full minute increments. Intrastate calls are charged at a rate of \$0.1490 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of $\$ 1.92$ per month applies to this rate plan.
There are no monthly minimums or sign-up fees.
Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

### 4.1.2 M81 -Matrix Premium Rates and Charges

Charges are billed in full minute increments. Intrastate calls are charged at a rate of $\$ 0.1490$ per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of $\$ 2.41$ per month applies to this rate plan.
There are no monthly minimums or sign-up fees.
Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

### 4.1.3 M82 -Matrix Platinum Rates and Charges

Charges are billed in full minute increments. Intrastate calls are charged at a rate of $\$ 0.1490$ per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of $\$ 3.12$ per month applies to this rate plan.
There are no monthly minimums or sign-up fees.
Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

## SECTION 4 - RATES, (CONT'D.)

## 4.1 "1 Plus" Long Distance Services- Switched Rates, (Cont'd.)

### 4.1.4 M83 -Matrix Gold Rates and Charges

Charges are billed in full minute increments. Intrastate calls are charged at a rate of \$0.1490 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of $\$ 3.41$ per month applies to this rate plan.
There are no monthly minimums or sign-up fees.
Calling Cards and Toll Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

### 4.1.5 M84-Matrix Silver Rates and Charges

Charges are billed in full minute increments. Intrastate calls are charged at a rate of $\$ 0.1490$ per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of $\$ 2.36$ per month applies to this rate plan.
There are no monthly minimums or sign-up fees.
Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

### 4.1.6 M85 -Matrix Value Rates and Charges

Charges are billed in full minute increments. Intrastate calls are charged at a rate of \$0.1490 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of $\$ 3.64$ per month applies to this rate plan.
There are no monthly minimums or sign-up fees.
Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

## SECTION 4 - RATES, (CONT'D.)

## 4.1 "1 Plus" Long Distance Services- Switched Rates, (Cont'd.)

### 4.1.7 M90 -Matrix To Rates and Charges

Charges are billed on the basis of 30 -second initial, and additional 6 -second increments. Intrastate calls are charged at a rate of $\$ 0.2273$ per minute, 24 hours a day, seven days a week.

A monthly recurring fee in the amount of $\$ 4.99$ applies to this rate plan.
There are no monthly minimums or sign-up fees.
Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

### 4.1.8 M91 -Matrix Savings Rates and Charges

Charges are billed on the basis of 30 -second initial, and additional 6 -second increments. Intrastate calls are charged at a rate of $\$ 0.1490$ per minute, 24 hours a day, seven days a week. A $\$ 50.00$ Monthly Minimum Charge applies to this rate plan.

Calling cards are made available to Customers on this rate plan. Calling card calls are billed in full minute increments. Intrastate calls are charged at a rate of $\$ 0.33$ per minute, 24 hours a day, seven days a week up to $\$ 20.00$. These per minute charges are not billed to the Customer but are free of charge under this plan. The Customer will be billed, however, for a surcharge in the amount of $\$ 1.25$ per call. When the per minute charges reach $\$ 20.00$, the per minute rate will be reduced to $\$ 0.15$ and the per call surcharge will be reduced to $\$ 0.10$. The Customer will be billed for these charges.

Toll-free service is made available to Customers on this rate plan. Toll-free calls are rated on the basis of a 30 -second initial billing period with additional periods rounded to the next higher 6 -second increment. Intrastate calls are charged at a rate of $\$ 0.1490$ per minute, 24 hours a day, seven days a week. There is a monthly recurring fee in the amount of $\$ 2.99$ that applies to this service.

## SECTION 4 - RATES, (CONT'D.)

### 4.2 Calling Card Service Rates

### 4.2.1 Dime-Anytime! Calling Card Rates and Charges

Charges are billed in full minute increments. Intrastate calls are charged at a rate of $\$ 0.15$ per minute, 24 hours a day, seven days a week.

A Surcharge in the amount of $\$ 0.10$ per call applies to this rate plan.

### 4.3 Toll Free Service -Switched Rates

Charges are billed in full minute increments. Intrastate calls are charged at a rate of $\$ 0.099$ per minute, 24 hours a day, seven days a week.

There are no monthly fees, minimums or sign-up fees associated with this Rate Plan.

### 4.4 Directory Assistance

A long distance directory assistance charge applies when the caller accesses the Company's network by dialing $1+$ Area Code $+555-1212$ to place a request for a telephone number. A caller may request one telephone number per directory assistance call. The charge applies to each inquiry regardless of whether the directory assistance bureau is able to supply a listed number. A credit will be issued for any directory assistance charge for which the Customer experiences poor transmission quality, is cut off, receives an incorrect telephone number, or misdials.

Per Inquiry
Directory Assistance Charge
$\$ 0.75$

## INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 4 - RATES, (CONT'D.)

### 4.5 Special Rates

### 4.5.1 Discount for Hearing Impaired Customers:

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments for individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, a discount for calls placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs will result in the application of the evening rate for calls made during daytime hours and night rates for calls made during evening and night hours. Discounts do not apply to surcharges or per call add on charges for operator service when the call is placed by a method that would normally incur the surcharge.

### 4.5.2 Operator Assistance for Handicapped Persons

Operator station surcharges will not be charged by the Company for operator assistance provided to a caller who identified him or herself as being handicapped and unable to dial the call because of a handicap.

### 4.5.3 Directory Assistance for Handicapped Persons

There is no charge for Directory Assistance calls from handicapped persons. Such persons must contact the Company for credit on their directory assistance calls.

### 4.5.4 Discount for Telecommunications Relay Service Intrastate Toll Calls

Intrastate toll telecommunications relay service calls will be discounted by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call will be discounted 60 percent off the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements, of a charge for the call and shall not apply to per call charges or surcharges.

## SECTION 4 - RATES, (CONT'D.)

### 4.6 Time Of Day Rate Periods

Day, evening and night/weekend rates apply for the following products based on the following chart:

All Services:

|  | MON | TUES | WEDS | THURS | FRI | SAT | SUN |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{aligned} & \text { 8:00 AM } \\ & \text { TO } \\ & \text { 5:00 } \mathrm{PM}^{*} \end{aligned}$ | DAYTIME RATE PERIOD |  |  |  |  |  |  |
| $\begin{array}{\|l} \hline \text { 5:00 PM } \\ \text { TO } \\ \text { 11:00 } \mathrm{PM}^{*} \\ \hline \end{array}$ | EVENING/NIGHT/WEEKEND RATE PERIOD |  |  |  |  |  |  |
| $\begin{array}{\|l} \hline \text { 11:00 PM } \\ \text { TO } \\ \text { 8:00 } \mathrm{AM}^{*} \\ \hline \end{array}$ |  |  |  |  |  |  |  |

## * to, but not including

Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the at rates in effect in that boundary for each portion of the call.

## INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 4 - RATES, (CONT'D.)

### 4.7 Payphone Use Surcharge

An undiscountable payphone use surcharge of $\$ 0.35$ shall apply to each coinless call which the Company can identify as being placed from a domestic payphone by or to the Customer or its permitted user. This includes, but is not limited to, calls placed with a Company Calling Card, collect calls and calls placed to 800 numbers. This charge is in addition to standard tariffed usage charges and is for the use of the payphone instrument to access the Company's service.

### 4.8 Finance Charge and Late Fee

A finance charge in the amount of $1.5 \%$ monthly will be charged on any past due balances. In addition, if the amount considered past due is greater than $\$ 6.00$, a late fee in the amount of $\$ 10.00$ will also be applied.

### 4.9 Return Check Charges

A fee of $\$ 25.00$ will be charged for each check returned.

### 4.10 Reconnection Charge

A reconnection fee of $\$ 20.00$ per occurrence is charged when service is re-established for Customers who had been disconnected for non-payment.

### 4.11 Employee Concessions

Any employee of the Company in good standing may receive any of the Company's services with a $\$ 20.00$ per month credit towards the monthly billing. In addition, the monthly Carrier Access Fee will be waived for employees.

### 4.12 Local Exchange Carrier Billing Fee

Should billing be provided by the local exchange carrier on behalf of the Company, a billing fee in the amount of $\$ 1.50$ per month will be added to a Customer's bill.

## INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS

### 5.1 Time of Calls

### 5.1.1 Usage

The customer's long distance usage is based on the actual usage. Usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizes audio tone detection. A call is terminated and the charges end when either party hangs up.

### 5.1.2 Time Periods

The customer's long distance usage charge is based on the day and time the originating party makes the call.

### 5.2 Distance Sensitivity

The Company's charges are based on the airline distance between rate centers located within the State of Nebraska.

### 5.3 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in their NPA-NXX V\&H Coordinates Tape and Bell's NECA Tariff No. 4.

## Formula:

$$
\sqrt{\frac{\left(V_{1}-V_{2}\right)^{2}+\left(H_{1}-H_{2}\right)^{2}}{10}}
$$

## SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

### 5.4 Service Descriptions

### 5.4.1 First Touch - Touch 1 Basic Service - 1+ Access (Where Available)

This is a toll service that enables the subscriber to call stations of any domestic phone system in Nebraska. Partial minutes are rounded to the next whole minute and are individually rated on the basis of distance, duration and time of day/day of the week. Service is accessed by designating the Company as the long distance carrier, and dialing $1+$ the called number. Rates are set forth in the rates section of this tariff. There is no monthly charge or sign-up fee associated with this product.
A. First Touch Plus is a variation of Touch 1's First Touch plan. This program offers customers an additional $15 \%$ off First Touch intrastate/ interlata rates for all $1+$ direct dialed calls that terminate within the state of Nebraska. All calls will be billed with a one minute minimum and full minute increments thereafter. Partial minutes will be rounded to the next higher minute. No additional volume discounts apply. Standard times for Day, Evening, and Night/Weekend calling periods apply. There are no sign up fees, or monthly charges associated with this product.

### 5.4.2 Simply the Best

A variation of "First Touch," "Simply the Best" offers the customer a flat rate per minute for calls placed during the hours of $8 \mathrm{am}-5 \mathrm{pm}$ Monday through Friday. Calls placed during all other rate periods are billed at a further reduced flat rate. Customers may place calls 24 hours a day, seven days a week. Rates are set forth in the rates section of this tariff. There is no monthly charge of sign-up fee associated with this product.

### 5.4.3 Ultimate Advantage

A variation "First Touch," this discount option provides a discount schedule to be applied against all intrastate "First Touch" call usage. A volume discount will be given to customers who have eligible long distance usage. The volume discount applied will be as follows:


## SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

### 5.4 Service Descriptions, (Cont'd.)

### 5.4.3 Ultimate Advantage, (Cont'd.)

The long distance usage to be applied in attaining the thresholds will be direct dial domestic, international and calling card usage. Only domestic DDD usage will be eligible for the volume discount. Directory Assistance will not be included to attain the threshold nor will be eligible to receive the volume discount. The discount will be applied to the customer's account following the completion of a calendar month. Rates are set forth in the rates section of the tariff. There is no sign up fee or monthly charge associated with this service.

EXAMPLE:
Calls placed from April 1 through April 30:
EX: $1 \quad$ Direct Dialed Domestic calls $\quad \$ 20.50$
International Calls 2.00
Calling Card calls 1.50
Directory Assistance $\underline{0.00}$
Total $\$ 24.00$
Total applied to threshold $\quad \$ 24.00$
Volume Discount $\$ 20.50 \times 12 \%=\quad \$ 2.46$
EX: 2 Direct Dialed Domestic calls $\$ 50.00$
International calls 4.50
Calling Card calls 0.00
Directory Assistance 3.50
Total $\$ 58.00$
Total applied to threshold $\$ 54.50$
Volume Discount $\$ 50.00 \times 27 \%=\quad \$ 13.50$

## SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

### 5.4 Service Descriptions, (Cont'd.)

### 5.4.4 "Simply Better"

Customers may place calls 24 hours a day, seven days a week. This product offers the customer a flat rate per minute for calls placed during the hours of $7 \mathrm{am}-7 \mathrm{pm}$, Monday through Friday. Calls placed during the hours of $7 \mathrm{pm}-7$ am Monday through Friday and all hours Saturday and Sunday are billed at a further reduced flat rate. Rates are set forth in the Rates Section of this tariff. There is no monthly charge or sign-up fee associated with this product.

### 5.4.5 Business Touch

This is toll service that enables the business subscriber to call stations of any domestic telephone system. Calls have a thirty (30) second minimum and are rounded up to the nearest $1 / 10$ th of a minute ( 6 seconds) thereafter. Calls are individually rated on the basis of duration and time of day/day of week. Rates are set forth in the rates section of this tariff. There is no monthly charge or sign-up fee associated with this product.

## A. Business Touch Volume Discount

A volume discount will be given to business customers who have eligible long distance usage each calendar month. Domestic, International DDD and calling card usage will be included to attain the $\$$ threshold but only the Domestic DDD usage will be eligible to receive the volume discount. Directory Assistance will not be included to attain the threshold nor will it be eligible to receive the volume discount.

Discount rates and thresholds are set forth below. The volume discount will be applied to the customer's account following completion of each calendar month.

| BUSINESS TOUCH VOLUME DISCOUNT CHART |  |
| :---: | :---: |
| $\$ 0.00-\$ 24.99$ | $25 \%$ |
| $\$ 25.00-\$ 99.99$ | $30 \%$ |
| $\$ 100.00-\$ 199.99$ | $35 \%$ |
| $\$ 200.00+$ | $40 \%$ |
| DISCOUNT CALCULATED RETROACTIVELY |  |

## SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

### 5.4 Service Descriptions, (Cont'd.)

### 5.4.6 "1 Rate"

A variation of "Business Touch," "1 Rate" is a toll service that offers the business subscriber a flat rate per minute for calls placed at any hour of the day. Calls have a thirty (30) second minimum and are rounded up to the nearest $1 / 10$ th of a minute ( 6 seconds) thereafter. Customer may place calls 24 hours a day, seven days a week. The flat rate is set forth in the Rates section of this tariff. There is no monthly charge or sign-up fee associated with this product.

### 5.4.7 "Pure and Simple"

"Pure and Simple" is a toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day. Calls are billed in full minute increments. Customers may place calls 24 hours a day, seven days a week. Rates are set forth in the rates section of this tariff. There is no monthly charge or sign-up fee associated with this product.

### 5.4.8 Customer Account Coding

This is an optional feature available to customers who desire internal accounting abilities. A three or four digit number (with or without a name) may be assigned to an account. Rates are set forth in the Rates and section of this tariff. There is an optional monthly charge but no sign-up fee associated with this feature.

## SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

### 5.4 Service Descriptions, (Cont'd.)

### 5.4.9 Touch 1 Travel Card

This is an optional feature that enables the Touch 1 Travel Card Customer to place long distance calls from anywhere to anywhere within the state of Nebraska. Residential customer's calls are individually rated at a flat rate per minute and rounded up to the next whole minute. Business customer's calls are rated at the same flat rate per minute with a 30 second minimum and partial minutes of a call are rounded up to the next $1 / 10$ th of a minute ( 6 seconds) thereafter. Service is accessed via toll free service and Personal Authorization Code. This service offers access to additional calling features.
A. Information Services -offers the customer the latest news events, checks the weather, gets sports scores and financial updates, checks horoscopes, and provides the latest information on soap operas.
B. Conference Calling -Allows the customer to add up to three additional parties to a call by touching a key and dialing the party's number. There is a per minute charge per additional party. There are no live operator charges and delays.
C. Travel and Concierge Service -Allows the customer to obtain airline, dinner, lodging, car, or limousine reservations. The customer can also acquire information on special events and check golf course and tee times. Flower delivery and wakeup calls are also available with this service. The customer also has access to emergency medical or legal referrals and assistance.

A surcharge will apply to the first minute of each call. Rates are set forth in the rates section of this tariff.

## SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

### 5.4 Service Descriptions, (Cont'd.)

### 5.4.10 Personal Touch 800/888 Service

Personal Touch 800/888 Service provides a customer with an 800/888 telephone number for use within the continental U.S. 24 hours a day, seven days a week. Personal Touch 800/888 Service calls originated by users dialing the Customer's 800/888 number will be terminated to the Customer's designated location.

Customers may also, upon request, receive calls from Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands and Canada. There is no installation charge or monthly subscription fee for the service. Rates are set forth in the Rates Section of this tariff.

## A. Assignment and Reservation of $\mathbf{8 0 0}$ Numbers

1. The Company in conjunction with its Responsible Organization (Resp. Org.) will reserve, assign, activate or change 800 numbers for a Customer and will administer 800 numbers in accordance with customary industry standards and practices, and the terms of this Tariff and effective procedures of the 800 Service Management System (SMS/800).
2. The Company reserves the right to recover Personal Touch $800 / 888$ Service in the event that service is not actually and substantially used within a 90 -day period. The Company will provide the Customer with notice of such recovery no less than 30 days following receipt of notice. At which time the Company will release the 800 number to the pool of numbers available for assignment.

## SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

### 5.4 Service Descriptions, (Cont'd.)

### 5.4.10 Personal Touch 800/888 Service, (Cont'd.)

## A. Assignment and Reservation of $\mathbf{8 0 0}$ Numbers, (Cont'd.)

3. If a Customer accumulates undisputed past-due charges, the Company reserves the right not to honor the Customer's request for a change in 800 service to another carrier (e.g., "porting" of the 800 number), including a request for a Responsible Organization (Resp Org) change, until such time as all charges are paid in full.
4. If Touch 1 is notified by the Local Exchange Carrier that a customer's local service has been disconnected, the customer must notify Touch 1 of this change within 30 days or the service will be discontinued.
B. Personal Touch 800/888 + Personal Identification Number (PIN)

Personal Touch 800/888 + PIN is based on a security code assigned to the customer by the company. This service provides 800 numbers shared by more than one customer, whereby individual customers are identified by a unique Personal Identification Number (PIN). The PIN may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in Section 5, the Company will only honor customer requests for change in Resp Org or 800 service provider for 800 numbers dedicated to the sole use of that single customer.

## SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

### 5.4 Service Descriptions, (Cont'd.)

### 5.4.11 First Touch Flat

First Touch Flat is a toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within the state of Nebraska. Calls are billed in full minute increments with partial minutes rounded to the next higher minute. Customers may place calls 24 hours a day, seven days a week. Rates are set forth in the rates section of this tariff. There are no sign up fees or monthly charges associated with product.

### 5.4.12 Directory Assistance Service

Directory Assistance service is provided by the Company's underlying carrier. Directory Assistance is rated and billed by the Company. Rates are set forth in the Rates section of this tariff.

### 5.4.13 First Touch Select

This is an outbound toll service for calls placed within Nebraska. Calls are billed in one minute increments with partial minutes rounded to the next higher minute. Rates do not apply to directory assistance or operator assisted calls. There is a nonrefundable monthly charge for this discounted service. The rates are set forth in the rates section of this tariff.

### 5.4.14 Select Savings

This is an outbound toll service for calls placed within Nebraska. Calls are billed in one minute increments with partial minutes rounded to the next higher minute. Rates do not apply to directory assistance calls. There is a nonrefundable annual charge for this service payable in advance. The rates are set forth in the rates section of this tariff.

## SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

### 5.4 Service Descriptions, (Cont'd.)

### 5.4.15 First Touch Prime

This is an outbound toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within the state of Nebraska. Calls have a thirty (30) second minimum and are rounded up to the nearest $1 / 10$ th of a minute ( 6 seconds) thereafter. Rates are set forth in the Rates section of this tariff.

### 5.4.16 First Touch Preferred

This is an outbound toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within the state Nebraska. Calls have a thirty (30) second minimum and are rounded up to the nearest $1 / 10$ th of a minute ( 6 seconds) thereafter. There is a nonrefundable monthly charge for this service. Rates are set forth in the Rates section of this tariff.

### 5.4.17 Preferred Plus

This is an outbound toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within the state of Nebraska. Calls have a thirty (30) second minimum and are rounded up to the nearest $1 / 10$ th of a minute ( 6 seconds) thereafter. There is a nonrefundable annual charge for this service payable in advance. Rates are set forth in the Rates section of this tariff.

### 5.4.18 Prime Touch

This service provides the customer with an 800/888/877 telephone number for receiving calls at any hour of the day from within the state of Nebraska.

Calls are billed in full minute increments with partial minutes rounded to the next higher minute. (Refer to Section 5.4.8 for Assignment and Reservation of 800/888 Number, Personal Identification Number (PIN), and 800/888 Directory Assistance Listing.)

Rates are set forth in the Rates section of this tariff.

## SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

### 5.4 Service Descriptions, (Cont'd.)

### 5.4.19 First Touch Flat II

First Touch Flat II is a toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within the state of Nebraska. Calls are billed in full minute increments with partial minutes rounded to the next higher minute. Customers may place calls 24 hours a day, 7 days a week. Rates are set forth in the rates section of this tariff. There are no sign up fees or monthly charges associated with product.

### 5.4.20 Select Weekends

This an outbound toll service for calls placed within the state of Nebraska. Calls are billed in one minute increments with partial minutes rounded to the next higher minute. Rates do not apply to directory assistance or operator assisted calls. There is a nonrefundable monthly charge for this service. Rates are set forth in the rates section of this tariff.

### 5.4.21 Preferred Weekends

This is an outbound toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within the state of Nebraska. Calls have a thirty (30) second minimum and are rounded up to the nearest $1 / 10$ th of a minute ( 6 seconds) thereafter. There is a nonrefundable monthly charge for this service. Rates are set forth in the Rates and Charges section of this tariff.

### 5.4.22 Twilight Time-Common Cents

This is a toll service for customers to place calls within the state of Nebraska 24 hours a day, 7 days a week. This product offers customers a single flat rate per minute. Calls are billed in one minute increments with partial minutes rounded to the next higher minute. Rates do not apply to directory assistance or operator assisted calls. There is a nonrefundable monthly fee for this service. Rates are set forth in the rate section of this tariff.

# SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.) 

### 5.5 Rates

### 5.5.1 Usage Charges

Each customer is charged individually for each call placed through the Carrier. Rate may vary by mileage band, time of day, day of week, call duration and by product or service type.

### 5.5.2 Rate Periods

Day, Evening, and Night/Weekend rate periods apply to $1+$ Dial-Up Service. The rates apply for all days of the week including holidays. The Day rate period is 8:00 AM to, but not including, 5:00 PM, Monday through Friday. The Evening rate period is 5:00 PM to, but not including, 11:00 PM Monday through Friday and 5:00 PM to, but not including, 11: 00 PM Sunday. The Night/Weekend rate period is 11:00 PM to, but not including, 8:00 AM Monday through Sunday, all day Saturday, and from 8:00 AM to, but not including, 5:00 PM Sunday. (Excluding "Simply Better")

### 5.5.3 Holiday Rates

New Year's Day, Martin Luther King, Jr. Day, President's Day, Memorial Day, Independence Day, Labor Day, Veteran's Day, Columbus Day, Thanksgiving Day and Christmas Day the Evening rate apply from 8:00 am to 5:00 pm in lieu of regular rates, if holiday falls on a weekday.

## SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

### 5.5 Rate, (Cont'd.)

5.5.4 First Touch - Touch 1 Basic Service-1+ Access (Where Available)
A. Touch 1 Basic Service Call Charges: Intrastate Long Distance Rates

| Mileage | Day Rates |  | Evening Rates |  | Night/Weekend Rates |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Initial | Each Add'1 | Initial | Each Add'1 | Initial | Each Add'l |
| 0-20 | . 3500 | . 2400 | 2000 | . 1800 | . 1300 | . 1300 |
| 21-35 | . 3500 | . 2700 | . 2000 | . 2000 | . 1300 | . 1300 |
| 36-55 | . 3500 | . 3000 | . 2000 | . 2000 | . 1300 | . 1300 |
| 56-100 | . 3500 | . 3400 | . 2000 | . 2000 | . 1300 | . 1300 |
| 101-148 | . 3500 | . 3500 | . 2000 | . 2000 | . 1300 | . 1300 |
| 149-292 | . 3500 | . 3500 | . 2000 | . 2000 | . 1300 | . 1300 |
| 293-470 | . 3500 | . 3500 | . 2000 | . 2000 | . 1300 | . 1300 |

Calls are rounded to the next whole minute.

## SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

### 5.5 Rate, (Cont'd.)

### 5.5.5 Simply the Best

"Simply the Best" customers may place calls 24 hours a day, seven days a week. Calls placed between 8:00 am and 5:00 pm Monday through Friday, will be priced at $\$ 0.231$ per minute. Calls placed during any other time period will be priced at $\$ 0.135$ per minute. There is no monthly charge or sign-up fee associated with this product.

### 5.5.6 Ultimate Advantage

"Ultimate Advantage" provides customer a discount schedule to be applied to intrastate "First Touch" - Touch 1 Basic Service. Calls are rounded to the next whole minute and are individually rated on the basis of the distance, duration, and time of day/day of week. See Section 5.5.4 for "First Touch" rates.

### 5.5.7 Simply Better

Customers may place calls 24 hours a day, seven days a week. This product offers the customer a flat rate per minute for calls placed during the hours of $7 \mathrm{am}-7 \mathrm{pm}$ Monday through Friday. Calls placed during the hours of $7 \mathrm{pm}-7$ am Monday through Friday and all hours Saturday and Sunday are billed at a further reduced flat rate. There is no monthly charge or sign-up fee associated with this product. Rates are set forth below:
\$0.264/min. 7:00 am -7:00 pm, Monday through Friday
$\$ 0.137 / \mathrm{min}$. $\quad 7: 00 \mathrm{pm}-7: 00 \mathrm{am}$, Monday through Friday and all day Saturday and Sunday

## SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

### 5.5 Rate, (Cont'd.)

### 5.5.8 Business Touch

This is a toll service that enables the business subscriber to call stations of any domestic telephone system. Calls have a thirty (30) second minimum and are rounded up to the nearest $1 / 10$ th of a minute ( 6 seconds) thereafter. Calls are individually rated on the basis of duration and time of day/day of week. There is no monthly charge or sign-up fee associated with this product. (Rates are set forth below.)

| BUSINESS TOUCH INTRASTATE RATES (Flat Rate) |  |  |
| :--- | ---: | :--- |
| PEAK | OFF-PEAK |  |
| $\underline{\text { Day }}$ | $\underline{\text { Evening }}$ |  |
| $\$ 0.2100$ | $\$ 0.1380$ | $\$ 0.1380$ |

### 5.5.9 "1 Rate"

A variation of "Business Touch," "1 Rate" is a toll service that offers the business subscriber a flat rate per minute for calls placed at any hour of the day. Calls have a thirty (30) second minimum and are rounded up to the nearest $1 / 10$ th of a minute ( 6 seconds) thereafter. Customers may place calls 24 hours a day, seven days a week. Those calls will be priced at $\$ 0.155$ per minute peak/off peak. There is no monthly charge or sign-up fee associated with this product.

### 5.5.10 "Pure and Simple"

"Pure and Simple" is a toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day. Calls are billed in full minute increments. Customers may place calls 24 hours a day, seven days a week. Those calls will be priced at $\$ 0.13$ per minute peak/off peak. There is no monthly charge or sign-up fee associated with this product.

## SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

### 5.5 Rate, (Cont'd.)

### 5.5.11 Customer Account Coding

A. For the customers who desire internal call accounting, a three or four digit number can be provided to enable specific internal accounts to be identified. There is no monthly charge for this type of Customer Account Coding.
B. A customer may choose to identify account codes with a name which will appear on the customer's monthly statement. This option is provided for a monthly fee (per account) of \$10.00.

### 5.5.12 Personal Touch 800/888 Service

Usage charges are billed in arrears. Calls are billed on a full minutes basis. The length of each call is rounded up to the next full minute. Charges for total chargeable minutes will be determined and rounded to the next higher cent.

Payment of charges is due upon presentation of the bill for services furnished.
Rates and billing periods are listed below

| $\$ 0.250$ | Peak Hours | 7 a.m. to 7 p.m., Monday through Friday |
| :--- | :--- | :--- |
| $\$ 0.180$ | Off-Peak Hours | 7 p.m. to 7 a.m., Monday through Friday and all day |
|  |  | Saturday and Sunday |

### 5.5.13 Prepaid Calling Card Service

Basic service is offered as flat-rated telecommunications service. For billing purposes, Basic Service usage is rounded up to the next full minute increment after a minimum initial period of one minute. Time of day, holiday and volume discounts do not apply. No per call or per connection service charges apply. Calls will be priced at $\$ 0.25$ per minute.

## SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

### 5.5 Rate, (Cont'd.)

### 5.5.14 Touch 1 Travel Card - Residential and Business

All calls will be billed at $\$ 0.28$ per minute regardless of time of day/day of week. Calls placed via the optional conference call service will be billed at $\$ 0.28$ per minute, per party. A $\$ 1.25$ surcharge applies to each call and is included in the first minute of a call.

### 5.5.15 Toll Message Rates for Hearing and/or Speech Impaired Users

Upon notification by hearing and/or speech impaired individual, calls placed during the Day rate period will be charged at Evening rate and calls placed during the Evening rate period will be charged at the Night/Weekend rate.

### 5.5.16 First Touch Flat

First Touch Flat is a toll service that offers the subscriber a flat rate per minute for $1+$ direct dialed calls placed at any hour of the day. Calls are billed in full minute increments. Customers may place calls 24 hours a day, seven days a week. Those calls will be priced at $\$ 0.14$ per minute peak/off-peak. There are no sign up fees or monthly charges associated with product.

### 5.5.17 Directory Assistance

Directory Assistance calls are billed at $\$ 0.95$ per call.

### 5.5.18 First Touch Select

Monthly fee per telephone number is $\$ 4.95$. Rates within the state of Nebraska are $\$ 0.09$ per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are $\$ 0.05$ per minute.

### 5.5.19 Select Savings

Annual fee per telephone number is $\$ 39.95$ (billed in advance). Rates within the state of Nebraska are $\$ 0.09$ per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are $\$ 0.05$ per minute.

## SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

### 5.5 Rate, (Cont'd.)

### 5.5.20 First Touch Prime

Rates within the state of Nebraska are $\$ 0.115$ per minute, 24 hours a day, 7 days a week. Rates do not apply to directory assistance or operator assisted calls.

### 5.5.21 First Touch Preferred

Monthly fee per telephone number is $\$ 3.95$. Rates within the state of Nebraska are $\$ 0.099$ per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are $\$ 0.05$ per minute. Rates do not apply to directory assistance or operator assisted calls.

### 5.5.22 Preferred Plus

Annual fee per telephone number is $\$ 38.95$ (billed in advance). Rates within the state of Nebraska are $\$ 0.099$ per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are $\$ 0.05$ per minute. Rates do not apply to directory assistance or operator assisted calls.

### 5.5.23 Prime Touch

Rates for calls received from within the state of Nebraska are $\$ 0.15$ per minute, 24 hours a day, 7 days a week.

### 5.5.24 First Touch Flat II

Rates within the state of Nebraska are $\$ 0.109$ per minute, 24 hours a day, 7 days a week. Rates do not apply to directory assistance or operator assisted calls.

## SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

### 5.5 Rate, (Cont'd.)

### 5.5.25 Select Weekends

Monthly fee per telephone number is $\$ 4.95$. Rates within the state of Nebraska are $\$ 0.09$ per minute, 24 hours a day, Monday through Friday; rates for calls placed on Saturday and Sunday are $\$ 0.05$ per minute. Rates do not apply to directory assistance or operator assisted calls.

### 5.5.26 Preferred Weekends

Monthly fee per telephone number is $\$ 3.95$. Rates within the state of Nebraska are $\$ 0.099$ per minute, 24 hours a day, Monday through Friday; rates for calls placed on Saturday and Sunday are $\$ 0.05$ per minute. Rates do not apply to directory assistance or operator assisted calls.

### 5.5.27 Twilight Time-Common Cents

Customers may place calls within the state of Nebraska 24 hours a day, seven days a week for a flat $\$ 0.15$ per minute. The recurring monthly fee is $\$ 4.00$ per telephone number. Rates do not apply to directory assistance or operator assisted calls.

### 5.6 Promotional Offerings

For promotional purposes, market research or similar corporate purposes, the Company may from time to time provide promotional offerings subject to the conditions set forth in this section.

The charges for Promotional Offerings will not exceed those set forth in this tariff for the same services.

Promotional Offerings will be available only for the limited period of time specified by the Company.

The Company will notify the Commission and the Company's customers of the availability and duration of Promotional Offerings.

## SECTION 6 - RATES AND SERVICE OFFERED TO FORMER TRINSIC CUSTOMERS

### 6.1 Time of Day Rate Periods

Unless otherwise specified in this tariff, the following rate periods apply to services subject to time of day discounts:

|  | MON | TUES | WED | THUR | FRI | SAT | SUN |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 8:00 AM <br> TO <br> $5: 00 ~ P M * ~$ | DAYTIME RATE PERIOD |  |  |  |  |  |  |
| 5:00 PM <br> TO <br> $11: 00 ~ P M * ~$ | EVENING RATE PERIOD |  | EVE |  |  |  |  |
| 11:00 PM <br> TO <br> 8:00 AM |  |  |  |  |  |  |  |

* Up to, but not including

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## SECTION 6 - RATES AND SERVICE OFFERED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

### 6.2 Service Offerings

### 6.2.1 Trinsic Spectrum Plus Service ${ }^{* *, 1}$

For rates for the local portion of Trinsic Spectrum Plus Service please see the Company's Nebraska Tariff No. 3.

## A. Trinsic Spectrum Plus Toll Service

Trinsic Spectrum Plus Toll service is available only to Customers of Trinsic Spectrum Plus Local Exchange Service. Calls are billed in six (6) second increments.

Rate Per Minute: $\quad \$ 0.069$

## B. Trinsic Spectrum Plus Toll Free Service

Trinsic Spectrum Plus Toll Free Service is available to Customers for incoming calls. Service is available only to Customers of Trinsic Spectrum Plus Local Exchange Service. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

$$
\text { Rate per minute: } \quad \$ 0.045
$$

Monthly Recurring Charge Per toll free access line: $\$ 3.00$
Toll Free Service Installation: \$20.00 *

Vanity Toll Free Number Search: \$9.99

* The Toll Free Service Installation charge is not applied when a customer migrates from another telephone company.
** This service is grandfathered and available to existing Customers only effective March 24, 2005.
1 This service formerly known as Trinsic Business Plus Service.

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## SECTION 6 - RATES AND SERVICE OFFERED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

### 6.2 Service Offerings, (Cont'd.)

### 6.2.1 Trinsic Spectrum Plus Service, (Cont'd.) **, 1

## C. Travel Card Service

Trinsic Spectrum Plus Travel Card Service is available to Trinsic Spectrum Plus Local Exchange Service Customers who also purchase Trinsic Spectrum Plus Toll Service. Calls may be made away from the Customer's business location and billed to the business account. Calls are billed in six (6) second increments.

$$
\text { Rate Per Minute: } \quad \$ 0.045
$$

## D. Business Network Service

Business Network Service is an optional service available to Trinsic Spectrum Plus Customers for outbound calling from presubscribed lines. This service allows Trinsic Spectrum Plus Customers presubscribed to Trinsic for long distance service to call other Trinsic Customers without depleting the call allowance for the plan the Customer has chosen. Call may be made to other Trinsic business Customers or to Trinsic residential Customers. Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds and originate and terminate on Customer-provided switched access lines. Rates are not mileage or time-of-day sensitive.

Rate Per Minute:
$\$ 0.039$
** This service is grandfathered and available to existing Customers only effective March 24, 2005.
1 This service formerly known as Trinsic Business Plus Service.

# SECTION 6 - RATES AND SERVICE OFFERED TO FORMER TRINSIC CUSTOMERS, (CONT'D.) 

### 6.2 Service Offerings, (Cont'd.)

### 6.2.2 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone, not presubscribed to the Company, used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the "\#" symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

```
Rate Per Call
```

$\frac{\text { Residential }}{\$ 0.60}$

Business
$\$ 0.30$

### 6.2.3 Trinsic Travel Card

Customers subscribing to any Trinsic Home Edition Service will receive a Trinsic Travel Card for placing long distance calls while away from home. Calls originate via toll free access code dialing. Calls are billed in sixty (60) second increments with an initial period, for billing purposes, of sixty (60) seconds. There is no per call charge.

Per Minute Rate:

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## SECTION 6 - RATES AND SERVICE OFFERED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

### 6.2 Service Offerings, (Cont'd.)

### 6.2.4 Directory Assistance

Directory Assistance is available to Customers of Trinsic. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

A business or residence main telephone exchange line may be registered for exemption from Directory Assistance charges where one of the users of the line is considered to be legally blind, visually or physically handicapped, or where the user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of " 0 ". Requests for exemption must be accompanied by certification of the handicap. Acceptable certifications include those signed by a physician, issued by a state agency qualified to certify such handicaps or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of an agency for the blind.

| Per Call Rate: | $\frac{\text { Residential }}{\$ 1.25}$ | $\frac{\text { Business }}{\$ 1.25}$ |
| :--- | :--- | :--- |

INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 6 - RATES AND SERVICE OFFERED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

### 6.2 Service Offerings, (Cont'd.)

### 6.2.5 [Reserved for Future Use]

# SECTION 6 - RATES AND SERVICE OFFERED TO FORMER TRINSIC CUSTOMERS, (CONT'D.) 

### 6.2 Service Offerings, (Cont'd.)

### 6.2.6 Trinsic Center PVA **

Trinsic Center PVA allows residential customers to access the Company's Personal Voice completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails, voice mail and Follow Me/Find Me, Notify Me and Fast Access service ${ }^{1}$. Access is via toll free number. Service is available 24 hours a day, 7 days a week. Customers may choose a per minute Assistant (PVA) for call option or prepaid option as follows.

## A. Per Minute Option

All calls made through this service will be billed in one (1) minute increments. An interstate Monthly Recurring Charge applies to this service in addition to usage.

> Rate Per Minute:
$\$ 0.069$

## B. PVA Prepaid Option

Service includes 200 minutes of PVA platform time, which may be used for outbound calling as well as access to PVA features. Access is via toll free number. Service expires 90 days after activation. Customers will receive a voice interrupt message 1 minute prior to the end of the 200 minute allowance notifying them that their allowance is about to expire. The Customer will also be voice prompted when access their PVA with the number of minutes remaining. additional service is available through recharging in 100 minute increments. There is no limit to the number of recharges for this product. International calling is not available through this service.

$$
\begin{array}{lr}
\text { Service Price } & \$ 9.95 \\
\text { Recharge for each } 100 \text { minutes } & \$ 9.95 \\
\text { PVA DA access is charged at } 5 \text { minutes of usage per } & \\
\text { instance } & \\
\text { Payphone Surcharge is charged at } 5 \text { minutes of usage per } & \\
\text { instance }
\end{array}
$$

1 Voice mail, review and delivery of emails, Follow Me/Find Me, Notify Me and Fast Access services are not regulated by the Commission.

INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 6 - RATES AND SERVICE OFFERED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

### 6.2 Service Offerings, (Cont'd.)

### 6.2.6 Trinsic Center PVA, (Cont'd.)**

## C. Special Edition Prepaid Option

Service includes 500 minutes of inbound and outbound calling, as well as use of PVA features and expires 90 days after activation. Access is via personal 800 services. Customers will receive a voice interrupt message 1 minute prior to the end of the 500 minute call allowance notifying them that their minute allowance is about to expire. The Customer will also be voice prompted when accessing their PVA with the number of minutes remaining. Additional service is available through recharging in 100 minute increments. There is no limit to the number of recharges for this product. International calling is not available through this service.

$$
\begin{array}{lc}
\text { Service Price } & \$ 19.95 \\
\text { Recharge for each } 100 \text { minutes } & \$ 9.95 \\
\text { PVA DA access is charged at } 5 \text { minutes of usage per instance } & \\
\text { Payphone Surcharge is charged at } 5 \text { minutes of usage per instance } &
\end{array}
$$

** Effective August 9, 2005, this service is grandfathered and available to existing Customers only.

## SECTION 6 - RATES AND SERVICE OFFERED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

### 6.2 Service Offerings, (Cont'd.)

### 6.2.7 Trinsic LONG DISTANCE 500 Service

Trinsic LONG DISTANCE 500 Service is a presubscribed service providing outbound calling for residential customers. The service also provides access to the Company's Personal Voice Assistant Service (PVA) for call completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails ${ }^{1}$. The service includes a monthly call allowance of combined intrastate and interstate toll calling of 500 minutes. Calls placed above the call allowance will be billed in one (1) minute increments rates. Customers are provided a toll free number for placing calls while away from home and the same rates and call allowance applies. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Call Allowance:
Direct dial rate per minute above call allowance
500 minutes
PVA rate per minute above call allowance:

[^0]INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 6 - RATES AND SERVICE OFFERED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

### 6.2 Service Offerings, (Cont'd.)

### 6.2.8 Trinsic 800 Service

Trinsic 800 Service provides customers with a personal toll free telephone number with which to access the company's travel card platform and Personal Voice Assistant (PVA) enhanced services. Voice mail is included with this service \# as are the enhanced features Find Me, Notify Me.

This service may be purchased on a stand-alone basis without the purchase of any other Trinsic service. In addition, the service is available as an add-on to existing Trinsic Unlimited Service, TrinsicHOME Basic with PVA and TrinsicHOME Select with PVA services.

Customers will use their personal toll free number to access the Company's travel card and PVA platform. End users wishing to contact the Customer or leave a message for the customer may do so through the Trinsic 800 Service.

A call allowance of 120 minutes of inbound and/or outbound calling is included with this service. Calls above the call allowance will be billed in sixty (60) second increments.

An interstate Monthly Recurring Charge applies to this service in addition to usage.
Rate Per minute above 120 Minute Call Allowance:
$\$ 0.069$

## SECTION 6 - RATES AND SERVICE OFFERED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

### 6.2 Service Offerings, (Cont'd.)

### 6.2.9 Trinsic LONG DISTANCE Service

Trinsic LONG DISTANCE Service is a presubscribed service providing outbound calling for residential Customers. The service also provides access to the Company's Personal Voice Assistant Service (PVA) for call completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails as well as VoiceMail, Find Me and Notify Me functions. ${ }^{1}$ Calls are billed in one (1) minute increments. Customers are provided a toll free number for placing calls while away from home, and the same rates apply. An interstate Monthly Recurring Charge applies to this service in addition to usage.

| Direct Dial rate per minute: | $\$ 0.083$ |
| :--- | :--- |
| Call completion through PVA Rate Per Minute: | $\$ 0.049$ |

### 3.5.10 Trinsic Business Long Distance with PVA

Trinsic Business Long Distance with PVA is a presubscribed long distance service providing outbound calling for business Customers. The service also provides access to the Company's Personal Voice Assistant enhanced service platform for call completion and enhanced services such as dialing assistance, contact lists, voice mail, and review of and delivery of emails, as well as Find Me and Notify Me functions ${ }^{1}$ Calls are billed in six (6) second increments. Customers are provided a toll free number for placing calls while away from the office, and the same rates apply.

Rate Per Minute
$\$ 0.069$

1 Contact lists, review of and delivery of emails, VoiceMail, Find Me and Notify Me are not services or features regulated by the Commission.

## SECTION 6 - RATES AND SERVICE OFFERED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

### 6.2 Service Offerings, (Cont'd.)

### 6.2.11 PVA Directory Assistance

PVA Directory Assistance is a directory service whereby Customers may request assistance in determining listing information on a nationwide basis through the Company's Personal Voice Assistance (PVA) enhanced services platform.

This service is only available to Customer of Trinsic local and/or long distance services with PVA. Customers use a toll free number or access code to access the PVA platform and choose the directory assistance option. Up to two listings per call may be requested. The rate per call applies whether or not a number is provided; this includes requests for numbers which are non-published or non-listed.

There are no billing exemptions or allowances for PVA Directory Assistance.
Rate Per Minute
\$1.06

### 3.5.12 Trinsic LONG DISTANCE Essential

Trinsic LONG DISTANCE Essential is a presubscribed service providing outbound calling for residential Customers. Calls are billed in one (1) minute increments. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Customers may request an optional toll free number, which terminates at the Customer's telephone number, with a call allowance of 60 minutes of domestic inbound calling for an additional monthly recurring charge. Calls are billed in one (1) minute increments.

```
Direct Dial rate per minute:
$0.083
Toll Free rate per minute $0.083
```

INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 6 - RATES AND SERVICE OFFERED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

### 6.2 Service Offerings, (Cont'd.)

### 6.2.13 Affinity Pricing Plan - Trinsic Discount Program

The Trinsic Affinity Pricing Plan - Trinsic Discount Program offers discounts on specific Trinsic services to members of trade associations that represent business entities or individuals within an industry, professional or business classification; employees of business entities; members of organizations with affiliated franchisees, independent agents, independent distributors or business representatives; entities that are members of a buying group not organized only for the purpose of qualifying for the discounts provided herein; non-profit entities affiliated with non-profit chapters, agencies, administrative offices or organizations affiliated with charitable, religious, educational, scientific and literary organizations, or customers or members of commercial organizations or institutions, who have entered into an Affinity Marketing Agreement with the Company.

Customers will receive a $10 \%$ discount on the Monthly Recurring Charge for the following services: Trinsic LONGDISTANCE 500. The discount will remain in place as long as the employee, individual or member remains and employee, individual or member of the affinity group. All other terms and conditions of the above-mentioned tariffed services apply.

INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 6 - RATES AND SERVICE OFFERED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

### 6.2 Service Offerings, (Cont'd.)

### 6.2.14 Trinsic Spectrum Local Plus PPS

Trinsic Spectrum Local Plus PPS is a service for small business Customers consisting of a local exchange services and access to intrastate and interstate toll, toll-free and travel card services on a measured usage basis. For a description of the local portion of Trinsic Spectrum Local Plus PPS service see Trinsic's Nebraska Tariff No. 5.

## A. Trinsic Spectrum Local Plus PPS Toll Service

Trinsic Spectrum Local Plus PPS Toll service is available only to Customers of Trinsic Spectrum Local Plus PPS Local Exchange Service. Calls are billed in six (6) second increments.

> Rate Per Minute:
$\$ 0.0500$

## B. Trinsic Spectrum Local Plus PPS Toll Free Service

Trinsic Spectrum Local Plus PPS Toll Free Service is available to Customers for incoming calls. Service is available only to Customers of Trinsic Spectrum Local Plus PPS Local Exchange Service. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

| Rate per minute: | $\$ 0.045$ |
| :--- | :---: |
| Monthly Recurring Charge per toll free access line: | $\$ 3.00$ |
| Toll Free Service Installation: | $\$ 20.00^{1}$ |
| Vanity Toll Free Number Search: | $\$ 9.99$ |

The Toll Free Service Installation charge is not applied when a Customer migrates from another telephone company, or if Toll Free Service is included with the initial order for service.

INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 6 - RATES AND SERVICE OFFERED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

### 6.2 Service Offerings, (Cont'd.)

### 6.2.14 Trinsic Spectrum Local Plus PPS, (Cont'd.)

## C. Trinsic Spectrum Local Plus PPS Travel Card Service

Trinsic Spectrum Local Plus PPS Travel Card Service is available to Trinsic Spectrum Local Plus PPS Local Exchange Service Customers who also purchase Trinsic Spectrum Local Plus PPS Toll Service. Calls may be made away from the Customer's business location and billed to the business account. Calls are billed in six (6) second increments.

Rate Per Minute:
$\$ 0.045$

## D. Business Network Service

Business Network Service is an optional service available to Trinsic Spectrum Local Plus PPS Customers for outbound calling from presubscribed lines. This service allows Trinsic Spectrum Local Plus PPS Customers presubscribed to Trinsic for long distance service to call other Trinsic Customers without depleting the call allowance for the plan the Customer has chosen. Calls may be made to other Trinsic business Customers or to Trinsic residential Customers. Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds and originate and terminate on Customer-provided switched access lines. Rates are not mileage or time-of-day sensitive.

Rate Per Minute:

## SECTION 6 - RATES AND SERVICE OFFERED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

### 6.3 Promotions

### 6.3.1 Demonstration Calls

From time to time Trinsic will demonstrate its services by providing free test calls of up to fifteen minutes duration over its network.

### 6.3.2 Promotions - General

From time to time, the Carrier may provide promotional offerings to introduce a current or potential Subscriber to a service not being used by the subscriber. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or nonrecurring charges.

## INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 7 - RATES AND SERVICES OFFERED TO FORMER LINGO COMMUNICATIONS NORTH CUSTOMERS

All services in this section are grandfathered and available only to the existing former customers of Lingo Communications North, LLC

### 7.1 General Description of Interexchange Service

7.1.1 The Company offers a combination of resold and facilities-based Intrastate Long Distance Message Telephone Service to Customers. Interexchange (IXC) Carrier Services includes, but is not limited to, access, switching, transport, termination and other Services for the direct transmission and reception of voice, data and other types of communications.
7.1.2 The Company will resell the Services of Underlying Carriers approved to provide such Services by the Commission.
7.1.3 Accounting Codes are available to identify the Customers or User groups on an account. The numerical composition of the codes shall be set by the Company to assure compatibility with the Company's accounting and billing systems and to avoid the duplication of codes.
7.2 Calculation of Distance
7.2.1 Usage charges for all mileage sensitive products are based on the airline distance between Rate Centers associated with the Originating and Terminating Points of the call.
7.2.2 The airline mileage between Rate Centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the Rate Centers involved.

Formula:

$$
\sqrt{\frac{(\mathrm{V} 1-\mathrm{V} 2)^{2}+(\mathrm{H} 1-\mathrm{H} 2)^{2}}{10}}
$$

INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 7 - RATES AND SERVICES OFFERED TO FORMER LINGO COMMUNICATIONS NORTH CUSTOMERS (Cont'd)

### 7.3 Minimum Call Completion Rate

Customers can expect a Call Completion Rate of $98 \%$ during peak use periods for all Feature Group D Equal Access 1+ Services. The Call Completion Rate is calculated as the number of calls completed (including calls completed to a busy line or to a line which remains unanswered by the Called Party) divided by the number of calls attempted.
7.4 Timing of Calls

Long Distance Usage Charges are based on the actual usage of the Company's network. Usage begins when the Called Party picks up the receiver. When the Called Party picks up timing is determined by Hardware Answer Supervision. Chargeable time ends when either Party "hangs up" thereby releasing the network connection. The Company does not bill for uncompleted calls.
7.5 Service Area

The Service Area of the Company includes all Equal Access points in Nebraska.

## INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 7 - RATES AND SERVICES OFFERED TO FORMER LINGO COMMUNICATIONS NORTH CUSTOMERS (Cont'd)

### 7.6 Description of Interexchange Options

7.6.1 Lingo Plus - Switched

Lingo Plus - Switched Service is a Switched Access Service that gives the Customer the ability to directly dial long distance using $1+$ the Area Code and Telephone Number. Calls can also be placed directly by choosing the Company as the Equal Access Carrier, or by dialing the Toll Free Access, 950 -0859 or through Feature Group D access. After dialing the number to be called the Customer then inserts the Customer Identification number (CID) for account billing. Project Codes may be required in addition to the CID should the account need further breakdown of identification of callers on that account. Calls are rated by LATA, state, and U.S. as determined at time of setup. All calls are billed in six-second increments with a 30 -second minimum.

No monthly recurring charges or minimum monthly billing requirements for outbound long distance calls will apply for those customers using the Company for both local and long distance service. A minimum monthly billing requirement of $\$ 4.95$ per month will apply for customers using the Company for long distance service only.
7.6.2 800 Service

800 Service is an inward Wide Area Telephone Service or WATS is Service which allows the Called Party, rather than the Calling Party, to be billed for the call. 800 Service permits calls to the Customer's location from diverse geographical locations. All calls are billed in six-second increments with a 30 -second minimum.
7.6.3 800 Access Services

800 Number Portability Administration Service (NPA) allows the Telephone Company to route 800 calls to the appropriate 800 Service and enables End Users to originate 800 calls on a $1+$ basis without the use of an Access Code.

800 Service will be offered where technically feasible or where networks are available. In other instances 800 Service will be offered on an Individual Case Basis (ICB).

## INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 7 - RATES AND SERVICES OFFERED TO FORMER LINGO COMMUNICATIONS NORTH CUSTOMERS (Cont'd)

### 7.6 Description of Interexchange Options (Cont'd.)

### 7.6.4 Lingo Direct

Lingo Direct Service is a Dedicated Access Service and gives the Customer the ability to directly dial long distance using $1+$ the Area Code and Telephone Number. Calls can also be placed directly by choosing the Company as the Equal Access Carrier. Calls are rated by LATA, state, and U.S. as determined at time of setup. All calls are billed in six-second increments with an 30 -second minimum.
7.6.5 Lingo Intrastate Long Distance

Lingo Intrastate Long Distance applies to circuit switched intraLATA toll and intrastate long distance, inbound and outbound, regardless of whether or not Services are provided via Lingo facilities or on a switchless basis. Lingo Intrastate Long Distance gives the Customer access via dialing 1+ dialing, by choosing Lingo as the Equal Access Carrier, or by dialing the toll free access, $950-0859$, or through Feature Group D access. Calls are rated by the percentage of intrastate minutes of total long distance minutes of use in a given monthly billing cycle.

Note: Rates for the above-described Interexchange Services are listed in Section 12.8.5

### 7.7 Description of Other Service Offerings

17.7.1 Credit Based - Travel Card Service

Using a toll free number, Customers within the U.S. may access The Company's network via an automated system to place long distance calls. Calls are billed to the Customer based upon the 10 -digit Authorization Code provided to the Customer by the Company. Calls are rated with 30 second minimums and 6 -second rounding.

## INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 7 - RATES AND SERVICES OFFERED TO FORMER LINGO COMMUNICATIONS NORTH CUSTOMERS (Cont'd)

### 7.7 Description of Other Service Offerings (CONT'D.)

7.7.2 Enhanced Services (1)
A. Advance Gold

Advance Gold Customers are provided access to the following features for a monthly rate and applicable usage and long distance charges.

- Long Distance Usage
- Message Center
- Fax Messages
- Speed Dial
- Conference Calling - Join Only
B. Lingo Virtual Office

Lingo Virtual Office Customers are provided access to the same features as the Advance Gold Customers, plus the following additional features. In addition to the monthly rate applicable usage and long distance charges will apply.

- Broadcast Messages
- Lingo Follow Me
- Lingo Conference - Join and Establish
C. Lingo Conference

Lingo Conference Customers are provided with a toll-free telephone number that allows Customers to set up calls 24 hours a day, seven days a week for an unlimited number of callers. A conference call can be established to use an authorization code for users and a separate authorization code for guests to access the call.
D. Lingo Conference Assist

Lingo Conference Assist Customers are provided with a live operator-assisted conference call. Calls are rated with 1 minute rounding for usage and no minimum per call or set-up fees.

- This Service is available to the Customer M-F, 6:00 am to 10:00 pm, Central Time. Customer is provided a toll-free number to schedule their calls.
- Customers will be provided a toll-free number and an authorization code to join the conference call.
- Customers are requested to provide a minimum of one-hour notice prior to the conference call for this service.
- Customer pays for applicable usage and no monthly fee.

INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 7 - RATES AND SERVICES OFFERED TO FORMER LINGO COMMUNICATIONS NORTH CUSTOMERS (Cont'd)

7.7 Description of Other Service Offerings (CONT'D.)
7.7.2 Enhanced Services (1) (Cont'd.)
E. Lingo Conference Assist

Lingo Follow Me Customers are provided access to the following features for a monthly rate and applicable usage and long distance charges. Calls are rated with 30 second minimums and 6 second rounding.

- Customers can program up to 10 numbers on their Lingo Follow Me list.
- Allows Callers to contact the Customer directly.
- Customers can edit their Lingo Follow Me list at any time.
- Customer has personal greeting feature.

NOTE: Rates for the above described Other Service Offerings are listed in Section 7.9
(1) Effective April 1, 2009, these services will no longer be available to new customers.

INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 7 - RATES AND SERVICES OFFERED TO FORMER LINGO COMMUNICATIONS NORTH CUSTOMERS (Cont'd)

7.8 Rates for Interexchange Options

| 7.8.1 | Lingo Plus - Switched Rates | IntraLATA | Intrastate |
| :--- | :--- | ---: | ---: |
| Per Minute Charges | $\$ 0.099$ | $\$ 0.099$ |  |
| 7.8.2 | 800 Rates | IntraLATA | Intrastate |
|  | $\$ 0.099$ | $\$ 0.099$ |  |

A. Toll-Free Number Subscription Fee

800 Toll-Free Subscribers incur a per line monthly recurring charge of $\$ 5.00$
B. Toll-Free Surcharge

Payphone origination charge - $\$ .55$ per completed call
7.8.3 800 Usage Rates for Access Line

800 Usage Rates for Access Line Service are offered on an ICB Basis.
7.8.4 Lingo Direct Service Rate (1)

| Per Minute Charges | Volume | IntraLATA |  | Intrastate |
| :--- | :--- | :--- | :--- | :--- |
|  | $\$ 1,000$ monthly |  | $\$ 0.065$ |  |
|  | $\$ 1,500$ monthly | $\$ 0.060$ |  | $\$ 0.065$ |
|  | $\$ 2,000$ monthly | $\$ 0.055$ |  | $\$ 0.055$ |

### 7.8.5 Lingo Intrastate Long Distance <br> Intrastate Rate per Minute Representing Intrastate Rate per Minute Representing <br> 50\% or less total long distance \$0.069 <br> More than $50 \%$ of Total Long Distance \$0.129

7.8.6 Residential Long Distance Services (1)

All residential long distance customers incur a monthly recurring subscription fee of \$4.95.
7.8.7 Long Distance Only

Monthly Minimum $\$ 4.95$
Monthly Recurring Charge \$4.95
(1) Effective April 1, 2009, these services will no longer be available to new customers.

INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 7 - RATES AND SERVICES OFFERED TO FORMER LINGO COMMUNICATIONS NORTH CUSTOMERS (Cont'd)

7.9 Rates for Other Service Offerings
7.9.1 Credit Based - Travel Card Service
A. Discount Travel Card
$\$ 0.20$ per minute
7.9.2 Enhanced Services (1)

|  |  | Non- <br> Recurring <br> Charge | Monthly <br> Recurring <br> Charge | Per Minute <br> Usage <br> Charge | Per Minute <br> Long Distance <br> Charge |
| :--- | :--- | :--- | :--- | :--- | :--- |
| A- | Lingo Voice Mail | $\$ 11.95$ | $\$ 11.95$ | N/A | N/A |

(1) Effective April 1, 2009, these services will no longer be available to new customers.

INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 7 - RATES AND SERVICES OFFERED TO FORMER LINGO COMMUNICATIONS NORTH CUSTOMERS (Cont'd)

7.10 Directory Assistance

Directory Assistance is available to Customers of Company's calling services. Customers may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance Operator.

A maximum of two requested telephone numbers is permitted per Directory Assistance call. The Directory Assistance Charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

Non-published telephone numbers are not available from Directory Assistance Service.

Directory Assistance $\quad \$ 3.99$ per call

INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 7 - RATES AND SERVICES OFFERED TO FORMER LINGO COMMUNICATIONS NORTH CUSTOMERS (Cont'd)

7.10 Individual Case Basis Arrangements

Rates, Terms or Conditions for Dedicated Access Services, Interexchange Services and Other Services as specified in this Tariff may be determined on an Individual Case Basis (ICB) and specified by Contract between the Company and the Customer. Notices of such Contracts, if required, will be submitted to the Nebraska Public Utilities Commission pursuant to Commission Rules.

INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 7 - RATES AND SERVICES OFFERED TO FORMER LINGO COMMUNICATIONS NORTH CUSTOMERS (Cont'd)

### 7.11 Promotional Offerings

The Company may establish Temporary Promotional Programs to introduce present or potential Customers to a Service not previously received by Customers. During specific Promotional Periods, an offer may be made to reduce Nonrecurring Charges on a nondiscriminatory basis, up to the full amount, for optional products and Services. The Rates and Terms of the Promotional Program(s) shall be filed with the Commission, at least 10 days prior to the effective date.

## INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 7 - RATES AND SERVICES OFFERED TO FORMER LINGO COMMUNICATIONS NORTH CUSTOMERS (Cont'd)

### 7.12 Primus Telecommunications Serivces and Rates

All Services listed in this section are grandfathered to existing Customers at their existing locations. If the Customer of record changes, or if the Service is moved or disconnected the Service will no longer be available and Customer must subscribe to an alternate Service.
7.12.1 Carrier provides interexchange telecommunications services, including switched and dedicated access long distance communications service. Calls are rated based on the duration of the call.

### 7.12.2 Calculation of Usage Rates

Billing for calls placed over Carrier's network is based in part on the duration of the call. Billing is in six second, eighteen second or minute increments, with a minimum call length of not less than six seconds. Timing begins when the called station is answered, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch. A call is terminated when either party (called or calling) hangs up. Any fractional portion of a call is rounded up to the next highest billing increment. Upon request of the Subscriber, credit will be provided for uncompleted calls/wrong numbers.

INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 7 - RATES AND SERVICES OFFERED TO FORMER LINGO COMMUNICATIONS NORTH CUSTOMERS (Cont'd)

### 7.12 Primus Telecommunications Serivces and Rates

### 7.12.3 Rate Schedules

This section sets forth the rates and charges applicable to Carrier's service offerings.
A. Message Telecommunications Services

Message Telecommunications Services consist of the furnishing of message telephone service between telephone stations located within the state.

Per Minute Rate: $\quad \$ 0.22$

INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 7 - RATES AND SERVICES OFFERED TO FORMER LINGO COMMUNICATIONS NORTH CUSTOMERS (Cont'd)

### 7.12 Primus Telecommunications Serivces and Rates

### 7.12.3 Rate Schedules

B. Postpaid Travel Card Service

Postpaid travel card service is available to Customers of Carrier's long distance services. Customers will reach Carrier's network via a toll free number. A Customer who elects to use this service will pay the tariffed rates for calls charged to the card. Charges for such calls appear on the Customer's regular monthly bill.

Per Minute Rate:
\$0.25

INTRASTATE INTEREXCHANGE SERVICES TARIFF

## SECTION 7 - RATES AND SERVICES OFFERED TO FORMER LINGO COMMUNICATIONS NORTH CUSTOMERS (Cont'd)

### 7.12 Primus Telecommunications Serivces and Rates

### 7.12.3 Rate Schedules

## C. Prepaid Debit Travel Card Service

Prepaid debit travel card service is a prepaid long distance calling card service under which Users purchase cards in predetermined amounts for long distance usage. Two types of prepaid debit travel cards are offered: refreshable or disposable. With refreshable cards, Customers can increase the balance on the card by contacting Carrier. Disposable cards are not refreshable. The service is accessed through a toll-free number. As Users access the service their usage and required taxes are automatically deducted from the remaining card balance. Cards are available in different denominations ranging from $\$ 1.00-\$ 250.00$. Depending upon denomination, rates are as follows.

Per Minute Rate: $\quad \$ 0.60$

## SECTION 7 - RATES AND SERVICES OFFERED TO FORMER LINGO COMMUNICATIONS NORTH CUSTOMERS (Cont'd)

7.12 Primus Telecommunications Serivces and Rates

### 7.12.3 Rate Schedules

D. Long Distance Directory Assistance

Long Distance directory assistance is available at $\$ 0.75$ per inquiry


[^0]:    1. Contact lists and review of delivery of emails not services regulated by the Commission.
