



FRIEDEN ELECTRIC COMPANY
ELECTRICAL AND ELECTROMECHANICAL CONTRACTORS

OCTOBER 21, 2021

GLENWOOD COMMUNICATIONS,

THE AUTHOR OF THIS LETTER IS CONLEY FRIEDEN, PRESIDENT AND CEO OF FRIEDEN ELECTRIC CO IN SHICKLEY, NE. I WILL SHARE MY CAREER INFORMATION IN THE UTILITY, ELECTRICAL, TELECOMMUNICATIONS INDUSTRY WITH YOU. CONLEY IS A CLASS A LICENSED ELECTRICAL CONTRACTOR (#0843 & #0844) IN THE STATE OF NEBRASKA AND NUMEROUS OTHER STATES. MY PRIMARY WORK CONSISTS OF UTILITY HIGH VOLTAGE—SUBSTATIONS, POWER PLANTS, PRIMARY AND SECONDARY DISTRIBUTION AND COMMUNICATIONS. WE ALSO PROVIDE CONSULTATION AND CONTRACTING SERVICES FOR AGRICULTURAL AND INDUSTRIAL FACILITIES. I HAVE BEEN IN THE ELECTRICAL FIELD FOR 34 PLUS YEARS.

FRIEDEN ELECTRIC ALONG WITH ROSENQUIST ELECTRIC IS ALSO THE CONSULTANT AND CONTRACTOR FOR THE VILLAGE OF SHICKLEY'S MUNICIPAL ELECTRICAL DISTRIBUTION SYSTEM—PRIMARY AND SECONDARY. CONLEY IS ALSO EMPLOYED AS A FIELD SERVICE ENGINEER FOR THE HAROLD K SCHOLZ CO. IN RALSTON, NE AN ELECTRICAL ENGINEERING AND CONTRACTING FIRM.

IN REGARDS TO THE INTERNET SYSTEM IN THIS TOWN IT IS MY OPINION THAT THE VILLAGE AND THE SURROUNDING AREA IS GREATLY UNDERSERVED WITH INTERNET AND TELECOMMUNICATIONS SERVICES. IN MY SHOP AND OFFICE FACILITY I HAVE WINSTREAM SERVICE FOR BOTH PHONE AND INTERNET. WINDSTREAM CLAIMS THAT I HAVE AT LEAST 100Mbps INTERNET SERVICE WHICH I DOUBT. I HAVE NEVER HAD THE SIGNAL STRENGTH TESTED AND VERIFIED. I DO KNOW THE PHONE CO HAD TO PARALLEL TWO PAIRS OF WIRES FROM CENTRAL TELEPHONE OFFICE TO OUR FACILITY TO OBTAIN THE SERVICE WE HAVE.

TO MY KNOWLEDGE THERE IS NOT ANY FIBER OPTIC CABLE WITHIN THE WINDSTREAM SYSTEM PROVIDING SERVICE TO SHICKLEY VILLAGE CUSTOMERS OR THE SURROUNDING AREA. SOMEDAYS WE ARE LUCKY TO HAVE DIAL TONE ON THE PHONES.



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IN MY OPINION THIS TELEPHONE SYSTEM IS ANTEQUATED AND RECENT UPGRADES HAVE BEEN VERY MINIMAL.

BOTH WINDSTREAM AND ZITO ARE NOT VERY RELIABLE SERVICE PROVIDERS NOR DO THEY DO MCUH FRO SYSTEM UOPGRADES.

A PERCENTAGE OF THE UTILTY POLES IN THE VILLAGES DISTRIBUTION SYSTEM ARE OWNED BY THE VILLAGE AND A SHARE OF THEM ARE OWNED OR JOINTLY OWNED WITH WINDSTREAM. THE PRIMARY, SECONDARY, WINSTREAM, AND ZITO CABLES ARE ALL ON THE SAME POLES. THE VILLAGE HAS BEEN DOING LINES REBUILD AND IT IS THEIR DESIRE TO OWN ALL THE POLES WHEN THE REBUILD IS COMPLETED.

I INVITE GLENWOOD TO COME TO MY FACILITY AND CONNECT THE NECESSARY TEST EQUIPMENT TO THE TELEPHONE SYSTEM AND DETERMINE THE SPEED AT WHICH THE SIGNAL IS OPERATING. I HIGHLY DOUBT IT IS AT THE SPEED WINDSTREAM IS TOUTING. THEY DO NOT SUPPORT WHAT THEY ADVERTIZE ON TV OR THE BROCHURES DISTRIBUTED. MY OPINION IS IF THEY ADVERTIZE 100Mbps THEY SHOULD BE REQUIRED BY FCC TO MAKE IT AVAILABLE TO ALL REGARDLESS OF PHYSICAL OR GEOGRAPHICAL LOCATION IN THEIR SERVICE AREA. I DO KNOW ONE THING THERE IS A MAJOR DIFFERENCE IN THE INTERNET SPEED IN MY OFFICE IN SHICKLEY, NE VERSUS MY OFFICE IN OMAHA, NE.

IF YOU WISH TO VISIT WITH ME FURTHER PLEASE FEEL FREE TO CONTACT ME.

ENCLOSED ARE BUSINESS CARDS WITH MY CONTACT INFOR MATION.

THANK YOU

CONLEY FRIEDEN
FRIEDEN ELECTRIC CO