

INSIGHTS

Connecting to the future of public safety communications

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Department

WORKING GROUPS HIGHLIGHT 911SSAC MEETING

The end of November marked the final meeting of the year for the 911 Service System Advisory Committee (911SSAC).

Committee members attending both in-person and online heard from State 911 Department Director Dave Sankey that both PSAP regionalization and the N911 Service System continue moving forward and progressing as expected.

The focus of the meeting then turned to working group reports. The GIS working group provided an update on the Transitional Data Management System (TDMS)/GIS Support proposal. The TDMS/GIS proposal would be paid for by the Commission to support a smooth transition to the ESInet. The working group recommended approval of the proposal. The committee then voted to send a recommendation to the commission for approval.

“We continue to make good progress on both PSAP Regionalization and their migration to the ESInet,” Dave Sankey, State 911 Department Director.

The Training working group presented on its recommendation to make Telecommunicator CPR (T-CPR) a training requirement and Emergency Medical Dispatch (EMD) a recommended best practice. The group provided firsthand accounts and cited studies supporting a strong chain of survival when patient care begins with 911. There continues to be good discussion on both topics with the committee voting to revisit the training recommendations for a vote at its next meeting.

Reports were also provided from the Technology working group to include backup network capabilities and the Operations working group on continuing development of policy and procedures resources.

The first meeting of 2023 will be held in Lincoln on March 1, at 1:00 p.m., in the Commission hearing room.

In December, I had the privilege of presenting an update on the Next Generation 911 Service System to the Transportation and Telecommunications Committee of the Nebraska Legislature.

I was able to report to the committee that the migration of PSAP Regions to the Emergency Service Internet Protocol Network (ESInet) was progressing and that if everything continues as scheduled, all seven PSAP regions should be connected to the NG911 Service System by the end of the 2nd quarter of the 2023.

What this essentially means is we have come a long way since 2016, when LB938 was passed by the Legislature creating the Service System Act and the development of a 911 Service System Implementation plan.

The devotion and the hard work of the PSAPs, 911 Service System Advisory Committee (911SSAC), the 911 Wireless Advisory Board, consultants Mission Critical Partners, the State 911 Department staff, our vendors Lumen & Intrado has put us in a position to fulfill the commitment made to bring NG911 technology to all who live, work, or travel within the borders of our great state.

We have a lot to look forward to in the New Year. In closing, I would like to extend my sincere appreciation to everyone and wish you all a safe, healthy and happy holiday season.

DIRECTORS' DESK:



State 911 Director Dave Sankey

911 GOES TO LINCOLN KICKS OFF STATE APCO-NENA ANNUAL CONFERENCE

Attendance was up for this year's Nebraska APCO-NENA conference. Held in mid-October at the Graduate Hotel in downtown Lincoln, the annual conference played host to 29 vendors and 120 participants.

The 911 Goes to Lincoln session opened the conference with a welcome from Buffalo County Sheriff Neil Miller who is chair of the 911 Service System Advisory Committee (911SSAC) and State 911 Director Dave Sankey with an update on the statewide implementation of Next Generation 911.

Session speakers took a look to the future of 911, provided Service System Advisory Committee updates, delved into Safe Schools Partnership with 911 and the State Radio System as well as 911 and the Land Mobile Radio System.

The afternoon wrapped up with information provided on GIS and Geospatial Routing and 911 and Next Gen and the 911 Telecommunicator.



STATE 911 GIS SPECIALIST ASSUMES LEADERSHIP ROLE ON GIS COUNCIL

Christian Nielsen, GIS Specialist for the PSC State 911 Department has been elected the new Vice Chair for the State GIS Council.

Approved at the Council's November meeting, Nielsen will support chair Tim Erickson, who replaces outgoing chair Ryan Werner.

The GIS Council develops strategies, standards and policies as it relates to the creation and use of geospatial data and geographic information system technologies for Nebraska.

The GIS Council is one of six advisory boards of the Nebraska Information and Technology Commission (NITC).



Emerging Technologies

The latest version of Apple's iPhone provides updates that could affect emergency contact with Public Safety Answering Points (PSAPs)

The new features found on the iPhone 14 include Emergency SOS Satellite. This enables users to text for help when cellular and Wi-Fi networks are unavailable. It also guides them to quickly answer a PSAPs most frequently asked questions.

The second feature available on both the iPhone 14 and the new Apple watch models is Crash Detection. This feature detects when a severe vehicle crash occurs and immediately prompts the user to call emergency services, or it can call for them if they are unresponsive. You may recall, this feature was enabled in a deadly single vehicle crash that occurred in Lincoln in October.

In addition, alarm company ADT and Intrado are teaming up to offer ADT alarm response to 911 centers via text. The Company currently calls 911 with alarm response information. The ADT/Intrado new alarm processing service is offered to 911 centers free of charge.

Should you want additional information or have questions about this new service please email ADT@INTRADO.COM

E911 Wireless 911 Advisory Board Meeting



The E911Wireless 911 Advisory Board held its October meeting at the Public Service Commission in Lincoln.

During the meeting, board members heard updates on the progress of the NG911 migration. Members then approved a funding request from Saunders County.

The next board meeting was set for February 8, at 10:00 a.m. in the PSC hearing room.

HASTINGS POLICE DEPARTMENT DISPATCHER REMEMBERED



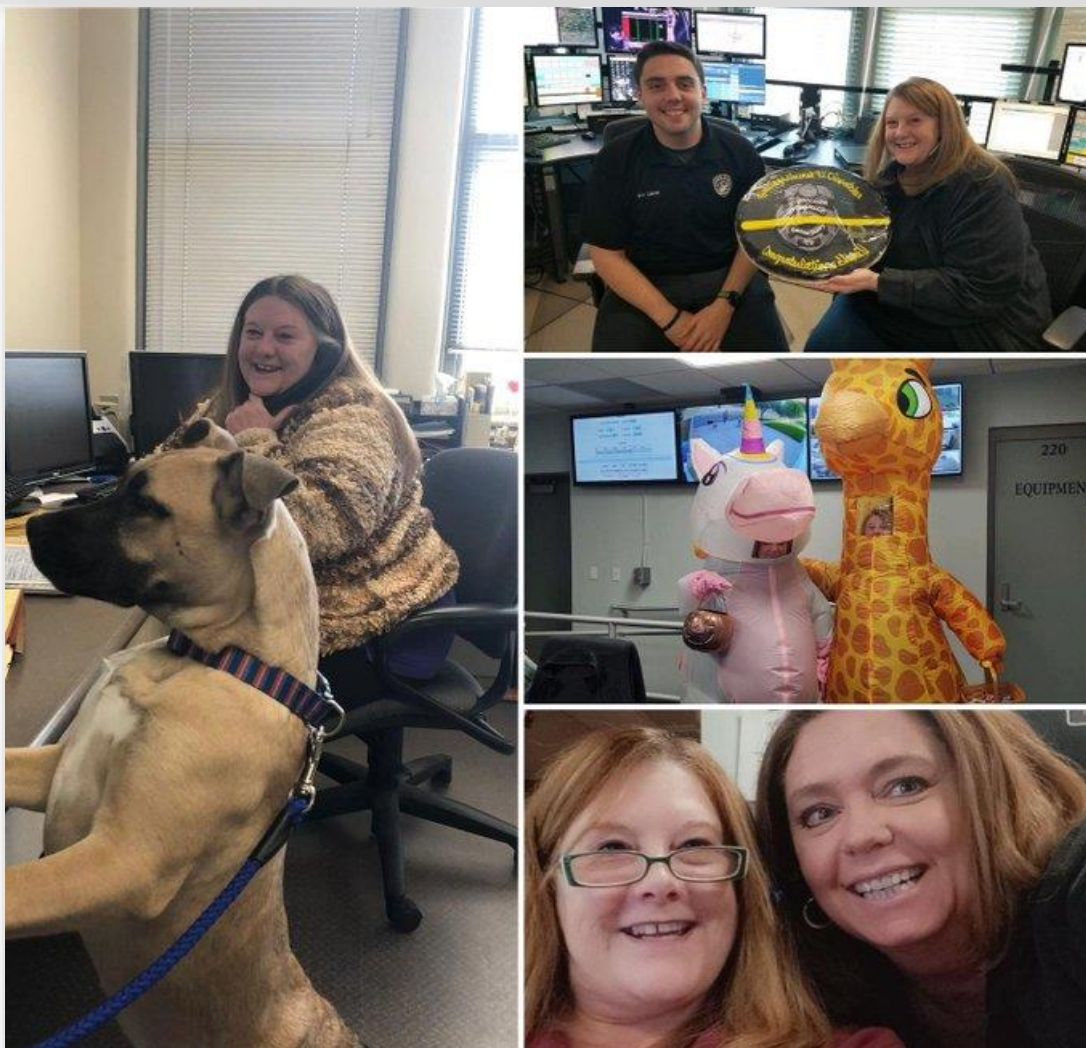
Hastings Police Department - Nebraska

17h · 🌐

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It is with great sadness we announce the passing of one of our own. Dispatcher Shari Bullard #96 passed away from natural causes in her home October 19th. She started her career with us as a part time administrative assistant, before moving on to becoming a 911 dispatcher. Shari was a vibrant member of our team, her contagious laugh and love for every human and animal alike will be deeply missed.

[#foreverinourheadsets](#) [#hpd](#) [#hastings911](#) [#thingoldline](#)



Sgt. Williamson @HPDSgt221 · 6h

...

This one hurts.... Dispatcher Shari Bullard #96 passed away from natural causes in her home, October 19th. Shari was an integral part of C Team... she always made sure we had a smile on our face, and the important dates of our lives were celebrated. [#HPD96](#) [#ThinGoldLine](#)

SEEN ON SOCIAL MEDIA

We're sharing the some of the social media posts we've seen from and about Nebraska Public Safety Telecommunicators over the last quarter! Keep up the good work, it's always fun to learn about the important work being done across our great state.

Nebraska APCO NENA Chapter
Leila Luft · 2d · 🌐

CONGRATULATIONS

APCO CTO 6th Ed. Graduates
Class # 3

Cassandra Anderson	Chadron Police Department
Kate Beard	Seward County 9-1-1
Michelle Busch	Howard CO Sheriff's Office
Mel Coetzee	Fillmore CO Sheriff's Office
Stacia Dreier	Chadron Police Department
Tara Erickson	Nemaha CO Sheriff's Office
Krissy Grable	Jefferson CO Sheriff's Office
Tori Johnston	Holdrege Police Department
Nancy Kavulak	Seward County 9-1-1
Cyndi Ludeke	Holdrege Police Department
Branden Navarro	Jefferson CO Sheriff's Office
Melissa Paxton	Howard CO Sheriff's Office
Jennifer Rickert	Furnas CO Sheriff's Office
Tracy Smalley	Buffalo CO Sheriff's Office
Nate Wigington	Otoe County Sheriff

York County Communications Center 🌐

2d · 🌐

Please help us congratulate these recent APCO International Communications Training Officer graduates! The State of Nebraska recently passed state baseline training standards for 911 telecommunicators with training officer requirements included. Communications Training Officers (CTO) operate very similar to Law Enforcement Field Training Officers (FTO), structured in the same "San Jose Model."

York County 911 Director Leila Luft and Lead Communications Officer, CTO Maria Scamehorn had the pleasure of instructing these CTOs this week. So many ideas and experiences shared!

Congratulations to these folks!

Lincoln Police 🌐 @Lincoln_Police · 18h

🔥 The 911 Communication Center is announcing Christy Harmon as Employee of the Month! Thank you Christy for your continued investment of time, knowledge, skills & abilities into the National Crime Information Center Terminal Agency Coordinator role. We appreciate you! 🔥




🗨️ 2 ❤️ 12 🔄



York County Communications Center 🌐
3h · 🌐

We had a friendly pumpkin decorating competition during the month of October. Team entries had to be finished by Halloween day and were graded by county and city employees. Teams went above and BEYOND on their pumpkins. Blown away by how much time, detail and effort everyone did.



Team winner was "Dead Inside"

GIHallEMA @GIHallEMA · 1h

We are hiring for Public Safety Dispatchers! Have you ever wanted a job helping people in need? As a Dispatcher you answer 911 calls & provide life saving assistance to people every single day. You can make a difference! Apply today at grand-island.com/jobs

NOW HIRING
PUBLIC SAFETY DISPATCHER/911



Apply at:

www.grand-island.com/jobs

🗨️ 1 ❤️ 1 🔄

9-1-1 NOTES

911 Funding Applications

It is the first of the year and you know what that means, funding applications are due. For the 2022-2023 funding process PSAPs will see some updates to the funding application. Just like last year, funding applications must be submitted to the State 911 Department electronically and are due on or before March 31.

Watch for an email with your funding application and an updated instruction sheet around the first of the year.

Once you receive the email, if you have questions about your funding application and the information required, reach out to us @ psc.psap@nebraska.gov

9-1-1 General Questions or Comments

Have a general question or comment regarding E9-1-1? Email us @ < psc.psap@nebraska.gov > our knowledgeable and experienced staff will work to answer your question or provide you information in a timely manner.

Sharing information

In October, you may have received an email from State 911 Dept. Director Dave Sankey with information on Cyber Security webinars for PSAPs hosted by the Kansas 911 Coordinating Council and the Cyber Security and Infrastructure Security Agency (CISA). We hope you found the information helpful and that some of you were able to participate in the webinars. Look for us to continue to share information as a way of raising awareness. We also invite you to connect with us on social media. Like us on [Facebook](#) and [Twitter](#) @NEPSCNG911/[Twitter](#) @NEB_PSC or visit the PSC website @< www.psc.nebraska.gov >.



Happy Holidays from the PSC State 911 Department



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CALL if you can.

911 **nebraska**

TEXT if you can't.