

Hamilton Telephone Company
and
Nebraska Central Telephone Company

Local Exchange Service Tariff

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Local Exchange Service Tariff

SECTION 1. GENERAL

1.1 Purpose of the Companies

Hamilton Telephone Company and Nebraska Central Telephone Company, hereinafter referred to as the Companies, are local exchange carriers authorized and obligated to provide local exchange telephone service within the territories certificated to them by the Nebraska Public Service Commission (Commission). The Companies furnish local exchange telephone services in accordance with this tariff on file with the Commission.

1.2 Exchange Areas

1.2.1 Exchange Area Description

The exchange area of each exchange includes the urban area and the rural territory surrounding each town as reflected on the exchange area maps. Hamilton Telephone Company is authorized to provide service for the following exchanges: Aurora; Doniphan; Giltner; Hampton; Hordville; Marquette; Phillips; Stockham; and Trumbull. Nebraska Central Telephone Company is authorized to provide service for the following exchanges: Ansley; Arcadia; Ashton; Boelus; Burwell; Comstock; Dannebrog; Elba; Ericson; Gibbon; Litchfield; Mason City; North Burwell; North Loup; Ravenna; Rockville; Sargent; Shelton; Scotia; and Taylor.

1.2.2 Exchange Area Maps

Copies of the original exchange area maps for the Companies are on file with the Nebraska Public Service Commission.

1.3 Tariff

1.3.1 Tariff Applicability

A. The rules, regulations and rates contained in this tariff apply to the general public located within the certificated service area of the Companies and to all services rendered by the Companies except as otherwise provided for in contracts between the Companies and a customer.

B. This tariff cancels and supercedes all other local and general exchange tariffs of the Companies issued and effective prior to the effective dates shown on the individual sheets of this tariff.

1.3.2 Inspection of Companies' Tariff

A copy of the Companies' tariff will be on file for inspection at the business office of the Companies during normal business hours. The Companies will not refuse permission to anyone requesting to inspect its effective tariffs.

1.3.3 Explanation of Symbols Used in the Tariff

- (C) Signifies a changed regulation
- (D) Signifies a discontinued rate, treatment or regulation
- (I) Signifies an increased rate or new treatment resulting in an increased rate
- (G) Signifies a grandfathered rate or service - present customers may continue service until a move or a change of service occurs
- (N) Signifies a new rate, treatment or regulation
- (R) Signifies a reduced rate or new treatment resulting in a reduced rate
- (T) Signifies a change in text only - no change in rate, treatment or regulation
- (Z) Signifies a correction

SECTION 2. RULES AND REGULATIONS

2.1 Establishment of Service

2.1.1 Application for Service

A. Applications for service will be made at the business office of the Companies or by contacting the business office of the Companies by telephone during normal working hours.

B. The applicant agrees to abide by the rules and regulations of the Companies as specified in this tariff on file with the Commission.

C. It is the responsibility of the customer or his agent to provide all easements, information and assistance as may be required by the Companies for the installation of service. No service may be established until all easements have been provided without charge to the Companies.

2.1.2 Credit and Deposit Requirements

A. The Companies may request a customer to make a cash deposit to establish credit or if the customer has credit that is unsatisfactory in the sole judgment of the Companies.

B. The Companies will pay interest on a deposit at the minimum rate established by the Nebraska Public Service Commission. Interest will accrue following acceptance of the deposit.

C. In the case of residential and business service, the deposit and accrued interest will be credited to the customer's bill after six (6) months of prompt payment.

D. At time of disconnect, the deposit and any accrued interest will be applied to the customer's bill and any credit balance will be refunded to the customer.

2.1 Establishment of Service (cont'd.)

2.1.2 Credit and Deposit Requirements (cont'd.)

E. A guarantor who is satisfactory to the Companies will be accepted in lieu of a deposit. A guarantor's liability will be the maximum allowed pursuant to the Nebraska Public Service Commission's regulations.

2.1.3 Service Charges

Service Charges consist of the following:

A. Work Order Charge - for work associated with receiving, recording and processing information necessary to execute a customer's request for initial establishment of telephone service, additions and moves or changes to existing service.

B. Central Office Wiring Charge - for any wiring performed in the central office for connection of a new service, relocating existing service, number change or any other wiring resulting from a customer's request.

2.1.4 Inside Wire Maintenance

A. An optional repair service plan for the customer's inside wire, called the Inside Wire Maintenance Plan, is available from the Companies to residence customers and certain classes of business customers. The Inside Wire Maintenance Plan is not available to customers that have a key system, PBX, or other similar premises based customer owned telephone system.

B. The Inside Wire Maintenance Plan covers repair of all inside wire and jacks installed by the Companies or by others, provided that such wiring and jacks installed by others meets standards set by the telephone industry. If trouble is found in the inside wire, the Companies will repair it.

2.1 Establishment of Service (cont'd.)

2.1.4 Inside Wire Maintenance (cont'd.)

C. If the customer has an off premise extension (OPE) in another structure on the premises of the main station or in a structure at another address, the customer will need to have an Inside Wire Maintenance Plan for each structure to have all locations covered. The choice for each location is optional. Customer owned wire that is external to the structures is not covered by the Inside Wire Maintenance Plan and is the responsibility of the customer.

D. The Inside Wire Maintenance Plan covers identification of a problem in customer owned equipment, but not labor and material to repair the equipment. If trouble is found in the customer's equipment, the Companies will advise the customer regarding repair alternatives.

E. Customers who do not subscribe to the Inside Wire Maintenance Plan will be charged the Premises Visit Charge, Labor, and Material Charges whenever such customers call on the Companies to repair trouble and Companies identify the problem as with the inside wire or customer owned equipment.

F. When a customer who does not subscribe to the Inside Wire Maintenance Plan is assessed a Premises Visit Charge because of faulty inside wire or customer premises equipment, the customer may subscribe to the Inside Wire Maintenance Plan at that time; however, a Premises Visit Charge will still apply.

2.1.5 Nebraska Telephone Assistance Program (NTAP)

- A. Nebraska Telephone Assistance Program (NTAP) is part of a national program (called Lifeline) designed to promote universal service for low-income households.
- B. NTAP provides for qualifying low-income consumers to pay reduced monthly charges. NTAP monthly service reductions include:
- 1) Federal Lifeline Support Credit of \$9.25. The \$9.25 credit can be applied when the Lifeline customer has: (a) a voice service in combination with a broadband internet access service (BIAS) that meets the minimum standard, or (b) a standalone BIAS service that meets the minimum standard.
 - 2) Federal Lifeline Support Credit of \$5.25. The \$5.25 credit can be applied when the Lifeline customer has: (a) a standalone voice service, or (b) a voice service in combination with a BIAS service that does not meet the minimum standard.
 - 3) A monthly reduction in the amount of \$3.50 from the Nebraska Universal Service Fund. The \$3.50 can be applied when a standalone voice service is offered or when voice service is offered in combination with a broadband internet access service (BIAS).

C. The following eligibility requirements apply:

A consumer's household income must be at or below 135 per cent of the Federal Poverty Guidelines; or

The consumer, one or more of the consumer's dependents, or the consumer's household must receive benefits from one of the following federal assistance programs:

- 1) Medicaid (includes Children's Health Insurance Programs - SAM, MAC, E-MAC & Kids Connection),
- 2) Supplemental Nutrition Assistance Program (SNAP),
- 3) Supplemental Security Income (SSI),
- 4) Federal Public Housing Assistance, or
- 5) Veterans Pension/Survivors Pension.

2.1 Establishment of Service (cont'd.)

2.1.5 Nebraska Telephone Assistance Program (NTAP) (cont'd.)

D. NTAP services include:

- 1) voice grade access to the public switched network
- 2) local usage at no additional charge
- 3) access to emergency services
- 4) toll limitation services

E. Toll blocking is offered to qualifying consumers at no charge.

F. No service deposit will be collected in order to initiate NTAP service if the qualifying low-income consumer voluntarily elects toll blocking. If the qualifying low-income consumer does not voluntarily elect toll blocking, a service deposit may apply.

G. An NTAP customer's local service will not be disconnected for non-payment of toll charges; however, an NTAP customer's toll service may be disconnected for non-payment of toll charges.

H. An NTAP customer's local service will not be disconnected for non-payment of local service charges until sixty (60) days after all NTAP credits due for a particular billing period have been applied to any billed amounts for that particular billing period.

2.2 Refusal and Disconnection of Service

2.2.1 Refusal of Service

Refusal of service by the Companies will occur when any of the following conditions exist:

- A. An applicant is indebted to the Companies for services previously rendered at the same or a different address and the applicant refuses to liquidate the debt.
- B. An applicant does not agree to pay reasonable deposit, advance payment, or installation charges.
- C. An applicant, though not personally liable to the Companies, is attempting to return service to an indebted household and attempts are not forthcoming to liquidate the debt of that household.
- D. An applicant is unwilling to provide correct information about any or all of the following: past telephone service; last employment; or previous address.
- E. An applicant does not provide a deposit required by the Companies.
- F. An applicant's account is not guaranteed by a third party as required by the Companies.
- G. An applicant is in violation of governmental or the Companies' rules or regulations concerning evasion of payment, use of service for unlawful purposes, annoyance of other patrons, interference with or destruction of service facilities, or violation of service regulations.
- H. The Companies may refuse to furnish or may discontinue telephone service to any person, firm or corporation upon written objection to the furnishing of such service made by, or on behalf of, any governmental law enforcement officer with authority to do so on the grounds that such service is, or may be, used for an illegal purpose.

2.2 Refusal and Disconnection of Service (cont'd.)

2.2.2 Disconnection of Service

A. The Companies may discontinue service to any customer not abiding by or adhering to the rules and regulations of this tariff. Specifically, the Companies have the discretion to disconnect service for any of the following reasons:

1. Failure to pay for services rendered.
2. Failure to make good a nonsufficient funds check.
3. Failure to make payments on an agreement concerning a previous debt.
4. The Companies' facilities are damaged, tampered with or repaired by customer.
5. Access to customer property necessary to provide service is denied to the Companies.
6. Use of service or the Companies' owned facilities in an unlawful manner.
7. Use of Customer Owned and Maintained equipment by the customer which does not meet standards as specified in Part 68, Chapter 1, Title 47 of the Code of Federal Regulation.
8. The Companies may refuse to furnish or may discontinue telephone service to any person, firm or corporation who uses facilities furnished by the Companies in a manner which could reasonably be considered threatening or frightening to others or who uses the Companies' facilities for the impersonation of another. The Companies' personnel are not required to continue conversations with customers who use foul, abusive, obscene or profane language.

2.2 Refusal and Disconnection of Service (cont'd.)

2.2.2 Disconnection of Service (cont'd.)

B. Whenever possible, service shall not be disconnected on any Saturday, Sunday or legal holiday, or at any time when the Companies' business office is not open to the public.

C. The following procedures will be followed before a customer will be disconnected for nonpayment of a bill:

1. The customer will have received written notice of the Companies' intention to disconnect, which notice will be either delivered personally in the Companies' business office or mailed to either the address to which bills are customarily sent or the address where the service is provided. In some cases, such as abandonment, notice, practically speaking, is not possible, but the Companies will make every reasonable effort to provide notice to the customer.
2. Notice periods may be shortened or waived in cases of fraud or illegal use or when it is clearly indicated that the customer is preparing to abandon the service.

2.3 Initial/Minimum Contract Periods

Except as hereinafter provided or specifically stated in this tariff or where service is provided under a special written agreement, the initial/minimum contract period for all services shall be one month. Customers taking service for less than the minimum period will be billed for a minimum monthly charge and installation and other nonrecurring charges, if any, as specified under the appropriate rate schedule.

2.4 Termination or Cancellation of Service by the Customer

2.4.1 General

Service may be terminated after the expiration of the initial contract period, upon the Company being notified.

2.4.2 Cancellation Prior to Installation

When cancellation occurs prior to the start of installation or service by the Companies, no charges will apply. Installation of facilities for a customer is considered to have started when the Companies have incurred any expense in the connection therewith, or the preparation thereof, which would not have otherwise been incurred had the customer not advised the Companies to proceed with such installation. These costs may include preliminary engineering, drawing and material costs.

2.5 Billing Procedures and Payment Requirements

2.5.1 General Policies

A. The customer is required to pay all charges for exchange services and facilities.

B. Recurring exchange service charges will be billed monthly in advance. Nonrecurring charges shall be assessed at the time such service is provided and billed as a part of the next regular monthly bill. When service does not begin or end on the first day of a billing month, the charges or fractional part thereof will be prorated in the ratio number of days involved to thirty (30) days.

C. Bills to customers will be typed or machine printed, rendered regularly, and shall contain a listing of the type of service rendered, the related charges, and the total bill for such services. The Companies shall provide the customer with a breakdown of local service charges upon request.

D. If a dispute between the customer and the Companies occurs regarding any bill, prompt investigation will be made and the results given to the customer. During the investigation, disconnection of service will not occur provided the balance of the bill not in dispute is paid. If the investigation does prove the disputed billing is correct under the regulations of the Nebraska Public Service Commission, and the customer still will not pay the amount due, the Companies may then disconnect service. The customer, or the Companies, may make application to the Commission for review. Their decision will be final, subject only to legal redress as the parties involved may choose to exercise. The Commission may prohibit such disconnection pending review of the dispute.

E. An adjustment of charges for over-billing by the Companies will be made for the full amount of excess charges.

2.5 Billing Procedures and Payment Requirements (cont'd.)

2.5.2 Taxes and Surcharges

Any applicable taxes or surcharge will be added to the customer's billing.

Telecommunications Relay Surcharge - The Telecommunications Relay Service (TRS) Surcharge, f/k/a the Nebraska Dual Party Relay Surcharge, is three cents (\$.03) for the first one hundred (100) telephone numbers or functional equivalent per subscriber per month.

2.5.3 Nonsufficient Funds Checks

A. Checks on banks will be accepted for payment of bills or other amounts due to the Companies.

B. A Nonsufficient Funds Check Charge will apply if the customer submits payment for service using a nonsufficient funds (NSF) check. This charge will be due at the time the customer makes good the NSF check.

2.6 Customer Complaints

Customer complaints made to the Companies will be promptly investigated in a fair manner and the results reported to the complainant. The complainant may also file a complaint with the Nebraska Public Service Commission:

Nebraska Public Service Commission
300 The Atrium, 1200 N Street
P.O. Box 94927
Lincoln, NE 68509-4927
(402)471-3101
(800)526-0017

The Companies shall refrain from suspending or terminating service for nonpayment during the pendency of a complaint before the Companies or the Commission, unless otherwise provided by the Commission; provided however, that as a condition of continued service during the pendency of such dispute, a customer shall pay the undisputed portions of any bill for service.

2.7 Obligations and Liabilities of the Parties

2.7.1 The customer obligations and liabilities include the following:

A. The customer shall pay all charges to the Companies due under this tariff.

B. The Companies' equipment and lines furnished shall be used carefully and cared for by the customer, and shall be surrendered to the Companies upon termination of the customer's right of use in as good condition as when received, ordinary wear and tear alone excepted.

C. The customer is liable for and shall reimburse the Companies for the cost of replacement, installation or repair of any facility or equipment subscribed to by him which is lost or damaged for any reason or cause whatsoever, including but not limited to theft, vandalism, negligence or willful injury.

2.7 Obligations and Liabilities of the Parties (cont'd.)

2.7.1 The customer obligations and liabilities include the following: (cont'd.)

D. A properly identified employee of the Companies shall have access to the premises of a customer at all reasonable times for the purpose of providing service or for provision of service.

E. If after a reasonable effort and proper notice on the part of the Companies, access cannot be gained to the premises, the Companies may discontinue service if there is a requirement to do so until such access can be gained.

2.7.2 The Companies' obligations and liabilities are governed by the following:

A. The liability of the Companies for any loss or damage arising from any act, omission, mistake, interruption or delay, or defect in transmission in the course of furnishing services or facilities which is not caused by the negligence or willful act of the customer shall not exceed an amount equivalent to the proportionate charge to the customer for the period of service during which the event creating liability occurs. All claims or suits of customer or any others, except claims or suits associated with the Companies' willful misconduct, are subject to this limitation. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this tariff as a credit allowance for interruption of service.

B. When the facilities or equipment of other telephone companies are used in connecting points not reached by the Companies' lines, the Companies are not liable for any act or omission of the other company or companies.

C. The Companies shall not be liable for any accident or injury occasioned by apparatus or equipment provided by it when such accident or injury is not due to the negligence of the Companies.

2.7 Obligations and Liabilities of the Parties (cont'd.)

2.7.2 The Companies' obligations and liabilities are governed by the following: (cont'd.)

D. The Companies shall make all reasonable efforts to prevent and, where applicable, repair interruptions in service, but do not guarantee the uninterrupted working to its lines or equipment. The Companies shall provide allowance for interruption in service when such interruption shall have continued for a period of more than twenty-four (24) hours after detected by or reported to the Companies. However, when interruption is not due to the Companies' negligence or willful act, (e.g., widespread disaster) allowance shall be provided only if the interruption shall have continued for a period of seven (7) days after detected by or reported to the Companies. An adjustment in charges or a refund to the customer based upon a pro rata portion of the monthly service and equipment rental charge for the period of interruption shall be made by the Companies as allowance becomes due. Adjustments in charges for interruptions reported to the Companies that shall have continued for periods less than those described shall be made at the Companies' discretion as circumstances warrant. No allowance shall be made for interruption due to negligence or willful conduct on the part of the customer.

E. The Companies shall not be liable for damages to premises resulting from placement or removal of the Companies' equipment and associated wiring on such premises when such damage is not caused by the Companies' services.

F. The Companies shall not be liable for damages associated with customer-provided equipment used in connection with the Companies' services.

2.7 Obligations and Liabilities of the Parties (cont'd.)

2.7.2 The Companies obligations and liabilities are governed by the following: (cont'd.)

G. The customer shall indemnify, defend and save the Companies harmless against claims for libel, slander, infringement or copyright arising from the use of material transmitted over its facilities, or infringement of patents arising from combining with or using in connection with the facilities of the Companies, apparatus or systems of the customer. Further, the customer shall indemnify, defend and save the Companies harmless against all other claims arising out of any act or omission of the customer in connection with the services or facilities provided by the Companies.

2.7.3 Service Interruption

A. The Companies do not guarantee the uninterrupted working of its lines or equipment. No reduction from the exchange service charge shall be made for interrupted service unless the interruption shall have continued for a period of more than twenty-four (24) hours after the Companies shall have received notice of the interruption.

B. In case of widespread disaster, resulting in interruption to the service, no reduction from the exchange charge shall be made unless the same shall have continued for a period of more than one week. In no case shall the adjustment of charges exceed the exchange rental charges for the equipment which has been rendered inoperative or for the expired time in which the equipment has been inoperative.

2.7 Obligations and Liabilities of the Parties (cont'd.)

2.7.3 Service Interruption (cont'd.)

C. In the event of a service interruption, service reconnection, to the extent practical, will be made in the following sequence:

1. Emergency services to medical, fire, law enforcement, highway maintenance, civil defense, and other utilities.
2. Town Business
3. Rural Business
4. Rural Residence
5. Town Residence
6. Public Telephones
7. All other facilities not affecting main station service.

2.8 Construction Charges

A. All rates and charges quoted in this tariff provide for the furnishing of associated channel equipment or facilities where plant facilities are available or when the construction of the necessary facilities does not involve unusual costs. Likewise, the rates and charges quoted in this tariff contemplate the use of associated channel equipment and wiring of standard type and finish.

B. When, in the judgment of the Companies, the revenue to be gained does not justify the Companies' extension of facilities, then a construction charge shall be applied. Such charge shall be apportioned equally among all applicants for service. Construction charges will be made to cover all or a portion of the unusual costs involved in the establishment of service, in addition to the rate for the service furnished. Also, where special arrangements or assemblies of associated channel equipment or wiring are desired, special charges are made as indicated.

SECTION 3. SERVICES AND APPLICATION OF RATES AND CHARGES

3.1 Local Exchange and Extended Area Service

3.1.1 Description of Local Exchange Service

Local exchange service is available to the general public through facilities owned and operated by the Company. In addition to providing for communication between two stations within an exchange area, local exchange service is used to establish and maintain connection between an exchange station and other facilities in connection with interexchange service calls or extended area service calls.

3.1.2 Description of Extended Area Service

A. Extended Area Service (EAS) is interexchange telephone service that is offered in conjunction with Local Exchange Service. Where EAS is offered between two or more exchanges, a customer in one exchange is able to place a call to the other exchange or exchanges with which EAS is offered without being assessed a long distance toll charge. If, however, the customer elects to place the call through a long distance operator or by direct dialing the call using long distance calling procedures, the call will be classified as a toll call and the customer that placed the call, or the customer that accepted charges for the call, will be billed the applicable toll charges for the call.

B. In an exchange where EAS is available, it is provided to all customers within the exchange.

EAS Service is available in the following Hamilton Telephone Company exchanges:

<u>Exchange</u>	<u>EAS to</u>
Aurora	Doniphan, Giltner, Hampton, Hordville, Marquette, Phillips, Stockham, Trumbull

3.1 Local Exchange and Extended Area Service (cont'd.)

3.1.2 Description of Extended Area Service (cont'd.)

B. . . .EAS Service is available in the following exchanges: (cont'd.)

EAS Service is available in the following Hamilton Telephone Company exchanges: (cont'd)

<u>Exchange</u>	<u>EAS to</u>
Doniphan	Aurora, Giltner, Grand Island, Hansen, Hampton, Hordville, Marquette, Phillips, Stockham, Trumbull
Giltner	Aurora, Doniphan, Hampton, Hordville, Marquette, Phillips, Stockham, Trumbull
Hampton	Aurora, Doniphan, Giltner, Hordville, Marquette, Phillips, Stockham, Trumbull
Hordville	Aurora, Central City, Doniphan, Giltner, Hampton, Marquette, Phillips, Stockham, Trumbull
Marquette	Aurora, Doniphan, Giltner, Hampton, Hordville, Phillips, Stockham, Trumbull

3.1 Local Exchange and Extended Area Service (cont'd.)

3.1.2 Description of Extended Area Service (cont'd.)

B. . . .EAS Service is available in the following exchanges: (cont'd.)

EAS Service is available in the following Hamilton Telephone Company exchanges: (cont'd.)

<u>Exchange</u>	<u>EAS to</u>
Phillips	Aurora, Grand Island, Doniphan, Giltner, Hampton, Hordville, Marquette, Stockham, Trumbull
Stockham	Aurora, Doniphan, Giltner, Hampton, Hordville, Marquette, Phillips, Trumbull
Trumbull	Aurora, Doniphan, Giltner, Hampton, Hordville, Marquette, Phillips, Stockham

3.1 Local Exchange and Extended Area Service (cont'd.)

3.1.2 Description of Extended Area Service (cont'd.)

B. . . .EAS Service is available in the following exchanges: (cont'd.)

EAS Service is available in the following Nebraska Central Telephone Company exchanges:

<u>Exchange</u>	<u>EAS to</u>
Ansley	Mason City
Arcadia	None
Ashton	Loup City
Boelus	Dannebrog, Rockville, St. Paul
Burwell	Ericson, North Burwell, Ord, Taylor
Comstock	Sargent
Dannebrog	Boelus, Farwell, St. Paul
Elba	Burwell, Cotesfield, St. Paul
Ericson	Burwell, North Burwell
Gibbon	Shelton
Litchfield	None
Mason City	Ansley
North Burwell	Burwell, Ericson, Ord, Taylor
North Loup	Ord, Scotia
Ravenna	Sodtown

3.1 Local Exchange and Extended Area Service (cont'd.)

3.1.2 Description of Extended Area Service (cont'd.)

B. . . .EAS Service is available in the following exchanges: (cont'd.)

EAS Service is available in the following Nebraska Central Telephone Company exchanges: (cont'd.)

<u>Exchange</u>	<u>EAS to</u>
Rockville	Boelus
Sargent	Comstock, Taylor
Scotia	Greeley, North Loup
Shelton	Gibbon
Taylor	Burwell, North Burwell, Sargent

3.1 Local Exchange and Extended Area Service (cont'd.)

3.1.3 Application of Rates

A. Rates for local exchange service are applied per access line ordered by the customer. Access line rates may vary depending upon the exchange area for which the customer requests service. The access line rate for local exchange service entitles the customer to calls to all local stations connected to a central office of the same exchange, and, if EAS is available, to all local stations served by central offices of the extended area exchanges.

B. Access line rates for some exchanges may include an EAS Adder charge. In an exchange where an EAS Adder is applicable, the EAS Adder will be applied to all access lines within that exchange.

3.1.4 Vacation Rate Service

A. Upon request of a residence customer, local exchange service may be temporarily suspended for a period of three months or more. No service will be provided during the period of suspension. Only one period of suspension, not to exceed nine months, is allowed in any calendar year. Suspension or restoral of service may begin on any work day of the month, provided reasonable advance notice is provided by the customer.

B. During the period of service suspension, the rate for local exchange service will be discounted by 50%.

3.2 Direct-Inward-Dialing Service

3.2.1 General

A. Direct-Inward-Dialing (DID) Service is a special trunking arrangement that permits incoming calls from the exchange network to reach a specific Private Branch Exchange (PBX) station directly without an attendant's assistance. DID Service may be provided where central office facilities are available and where the customer-provided switching equipment capabilities permit. The PBX must comply with Part 68 of the Federal Communications Commission's Rules and Regulations (47 CFR Part 68).

B. Sequential numbers may be assigned if blocks of numbers are available and at the discretion of the Companies. Blocks will be assigned in groups of one-hundred (100) numbers.

C. DID trunk interface may be either analog or digital.

D. For DID digital trunks, a customer must order a minimum of eight (8).

3.2.2 Application of Rates

All charges associated with DID Service will be determined on an Individual Case Basis (ICB).

3.3 Toll Restriction

3.3.1 General

Toll Restriction limits the use of the customer's access line to local calls. Access lines are restricted from placing "1+" and "0+" calls, with the exception of 1+ 8XX number calling.

3.3.2 Application of Rates

Toll Restriction is charged at a monthly rate per access line. This charge is in addition to monthly charges for access lines.

3.4 Custom Calling Features

3.4.1 General

Certain optional features are available to customers as enhancements to Local Exchange Service. These features are as follows:

- A. Call Waiting Informs the subscriber on a busy line that there is another incoming call.
- B. Call Waiting with Caller ID Informs the subscriber on a busy line that there is another incoming call and displays the number and/or name of the new caller.
- C. Call Forward - Busy Forwards incoming calls to a different number when the dialed number is busy.
- D. Call Forward - No Answer Forwards incoming calls to a different number if the call is not answered within a specified length of time or number of rings.
- E. Call Forward Variable Forwards all incoming calls to a different number.
- F. Call Forwarding All Forwards incoming calls to a number that has been predetermined by the subscriber.
- G. Remote Call Forwarding Allows customer to have a number provisioned for which all incoming calls are forwarded to another number outside of the exchange area.
- H. Call Trace Traces an offending incoming call immediately after it is received. The customer dials a code and the service provider traces the call and passes the originating number to law enforcement handling the complaint.

3.4 Custom Calling Features (cont'd.)

3.4.1 General (cont'd.)

. . . These features are as follows: (cont'd.)

- I. Call Blocking Enables customer to prevent access to specific types of numbers (for example, international or premium-rate calls) from their telephone line.
- J. Toll Restriction (Block All Except Local) Disallows long distance calls to be made from a customer line.
- K. International Call Block Blocks international calls from being made from a customer line.
- L. Three (3) - Way Calling Allows the customer to talk to two different people at the same time, add a second person to a call, or put one call on hold and make a second call.
- M. Special Code Restriction - NTAP Allows calls to only a specific set of local area codes.
- N. Toll Call Blocking Disallows long distance calls from a subscriber line.
- O. Unique Ring allows the customer to program his phone to ring with a distinctive ringing pattern whenever called from a pre-selected list of telephone numbers.
- P. Selective Call Rejection Allows the customer to create a pre-selected list of phone numbers they want to reject.
- Q. Caller ID Number Displays the telephone number of the incoming caller before the customer answers the call.

3.4 Custom Calling Features (cont'd.)

3.4.1 General (cont'd.)

. . . These features are as follows: (cont'd.)

R. Caller ID Name and Number Displays the telephone number and name of the calling party. This feature requires the use of a Caller ID display unit or a Caller ID telephone.

S. Serial Hunt Line (to NM 10) Allows customers to specify a list of number for calls to be forwarded to. If the subscriber's line is busy when a call come in, these numbers are called in sequence until one is not busy.

T. Toll Block Disallows long distance calls from a subscriber line.

U. Robocall Blocking Blocks calls from known robocallers and phone spammers.

V. Restrict 900 and 976 Enables customers to prevent access to specific types of numbers (for example, international or premium-rate calls) from their line.

W. Permanent Caller ID Block Calling name delivery may be blocked for each subscriber or on a call-by-call basis as for Calling Number delivery.

X. Selective Call Acceptance Accepts calls from specified customers when Do Not Disturb is enabled.

Y. Voice Mail Allows customers an option for callers to leave a message for returning calls

3.4 Custom Calling Features (cont'd.)

3.4.2 Application of Rates

A. Custom Calling Features are charged at monthly rates per access line. Custom Calling Feature charges are in addition to monthly charges for access lines.

B. Nonrecurring and recurring charges associated with Custom Calling Features may be waived or altered by the Company from time to time for promotional purposes.

3.5 Directory Listing Service

3.5.1 Primary Listing

- A. Each subscriber is entitled to one free directory listing, termed the Primary Listing.
- B. A Primary Listing will be provided for each separate service ordered by the customer. When two or more lines or PBX trunks are consecutively operated, the first number of the group is considered the primary listing. Additional stations will not be entitled to listings without charge.
- C. The names listed in Primary Listings shall be limited to one of the following:
1. The individual name of the customer.
 2. The individual name of a member of the customer's family.
 3. The names of two members of a customer's family (e.g., Smith, John & Jane).
 4. The name under which the customer or joint user is actually doing business, as evidenced by signs on the premises, by letterheads, or by the name under which a bank account is maintained.
 5. The name under which a business is actually being conducted by someone other than the customer and which the customer or joint user is authorized by such other to use.
 6. The names of departments when such listings are deemed necessary from a public reference viewpoint.

3.5.2 Non-Listed and Non-Published Telephone Numbers

- A. Non-Listed Numbers are provided to customers who request that the Primary Listing be omitted from the directory, but that their name and number still be available from Directory Assistance.

3.5 Directory Listing Service (cont'd.)

3.5.2 Non-Listed and Non-Published Telephone Numbers
(cont'd.)

B. Non-Published Numbers will be provided to customers who request that the Primary Listing be omitted from the directory and from the information records; i.e., their number would not be available from Directory Assistance.

C. The Companies will provide customer names, addresses and telephone numbers for use in identifying the location and/or identity of a person calling a 911 Public Safety Answering Point. This information is not used or disclosed outside the 911 system agency for any other purpose than responding to a 911 call.

3.5.3 Additional Listings

Additional Listings are available to the customer for an additional monthly charge. An Additional Listing Charge will apply to any of the following types of Listings:

A. Additional Listings for business customers may be the names of partners or members of the firm, if the customer is a partnership or firm; the names of officers or employees of a corporation, if the customer is a corporation; and for any business establishment, the names of associates or employees of the customer. No other class of listing, such as service, agency, or commodity, will be accepted.

B. Additional Listings for residential customers may be the names of members of the customer's immediate family.

3.5.4 Extra Directory Lines

Extra Directory Lines include captions, subheadings or any additional text requested by the customer that requires additional lines in the directory.

3.5 Directory Listing Service (cont'd.)

3.5.5 Foreign Listings

Foreign Listings are listings of customers located in an exchange other than the exchange in which the listed service is furnished.

3.5.6 Application of Rates

- A. There is no charge for Primary Listings.
- B. Charges for Non-Listed and Non-Published Numbers will be applied on a monthly basis.
- C. Additional Listing Charges will be applied on a monthly basis.
- D. An Extra Directory Lines Charge will be applied monthly.
- E. Foreign Listings will incur a monthly charge.
- F. A nonrecurring charge will apply in addition to the monthly charge for the above services, if the Directory Listing Service is ordered after the initial order for service.

3.6 Leased Cable Pairs

3.6.1 General

A. Leased Cable Pairs for services that are not central office switched, such as for PBX or key system tie lines, alarm circuits, control circuits, metering circuits, or non-telephone circuits will be furnished where facilities are available.

B. Off-premises extensions, Leased Cable Pairs that are switched at the central office and allow the customer to answer incoming calls for and make outgoing calls from one access line at two or more locations, will be offered where available.

C. Bridge Local Service allows the customer to have the same telephone number at two separate premises. This service can be provided on a temporary or permanent basis.

3.6.2 Application of Rates

A. For Leased Cable Pairs that are not central office switched, recurring and nonrecurring charges will apply.

B. For Leased Cable Pairs that are switched at the central office, recurring and nonrecurring charges will apply.

C. For Bridge Local Service monthly and nonrecurring charges apply.

3.7 Blocking 9XX Pay-Per-Call Services

3.7.1 General

The Companies will, where technically feasible, and upon request of the subscriber, provide blocking on 9XX pay-per-call services. After the initial request, requests must be submitted to the Companies in writing.

3.7.2 Application of Rates

A. Initial blocking of 9XX pay-per-call services will be offered at no charge to the customer.

B. For all subsequent blocking requests a nonrecurring Work Order/Central Office charge will apply.

3.8 Presubscription

3.8.1 General

A. Presubscription is the process by which end user customers select and designate to the Companies an interexchange carrier to place, without any special codes, their interLATA and intraLATA calls.

B. An end user may select a primary interexchange carrier (PIC) for all of its lines, or it may indicate a different interexchange carrier for each of its lines. Only one interLATA and intraLATA carrier may be selected for lines terminating in the same hunt group.

3.8.2 Application of Rates

A. After the end user's initial selection of an interLATA and intraLATA carrier or the designation that he does not want to presubscribe to any interexchange carrier, the end user will be charged a one-time PIC change charge for any changes in selection.

3.8 Presubscription (cont'd.)

3.8.2 Application of Rates (cont'd.)

B. In the event the end user is incorrectly presubscribed, due to misassignment on the part of the Companies, no change charge will apply.

C. In the event an end user is incorrectly presubscribed due to misassignment on the part of the interexchange carrier, and the interexchange carrier is unable to document the assignment, the Companies will apply the charge to the responsible interexchange carrier and assign the end user to an interexchange carrier of his choosing.

SECTION 4. RATE LIST

4.1 Local Exchange and Extended Area Service

4.1.1 Central Office Access Lines

<u>Residence, Business, Pay Station Access Lines</u>	<u>Monthly Rate</u>
<u>Hamilton Telephone Company</u>	
Aurora	\$17.95
Doniphan	\$17.95
Giltner	\$17.95
Hampton	\$17.95
Hordville	\$17.95
Marquette	\$17.95
Phillips	\$17.95
Stockham	\$17.95
Trumbull	\$17.95
<u>Nebraska Central Telephone Company</u>	
Ansley	\$17.95
Arcadia	\$17.95
Ashton	\$17.95
Boelus	\$17.95
Burwell	\$17.95
Comstock	\$17.95
Dannebrog	\$17.95
Elba	\$17.95
Ericson	\$17.95
Gibbon	\$17.95
Litchfield	\$17.95
Mason City	\$17.95
North Burwell	\$17.95
North Loup	\$17.95
Ravenna	\$17.95
Rockville	\$17.95
Sargent	\$17.95
Scotia	\$17.95
Shelton	\$17.95
Taylor	\$17.95

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4.1 Local Exchange and Extended Area Service (cont'd.)

4.1.2 Extended Area Service (EAS)

Hamilton Telephone Company

	<u>EAS To</u>	<u>Monthly EAS Adder</u>
Aurora	Doniphan	None
	Giltner	None
	Hampton	None
	Hordville	None
	Marquette	None
	Phillips	None
	Stockham	None
	Trumbull	None
Doniphan	Aurora	None
	Giltner	None
	Grand Island/ Hansen	\$.75
	Hampton	None
	Hordville	None
	Marquette	None
	Phillips	None
	Stockham	None
	Trumbull	None
	Giltner	Aurora
Doniphan		None
Hampton		None
Hordville		None
Marquette		None
Phillips		None
Stockham		None
Trumbull		None
Hampton	Aurora	None
	Doniphan	None
	Giltner	None
	Hordville	None
	Marquette	None
	Phillips	None
	Stockham	None
	Trumbull	None

4.1 Local Exchange and Extended Area Service (cont'd.)

4.1.2 Extended Area Service (EAS)

Hamilton Telephone Company (cont'd.)

	<u>EAS To</u>	<u>Monthly EAS Adder</u>
Hordville	Aurora	None
	Central City	\$.50
	Doniphan	None
	Giltner	None
	Hampton	None
	Marquette	None
	Phillips	None
	Stockham	None
Marquette	Trumbull	None
	Aurora	None
	Doniphan	None
	Giltner	None
	Hampton	None
	Hordville	None
	Phillips	None
	Stockham	None
Phillips	Trumbull	None
	Aurora	None
	Doniphan	None
	Giltner	None
	Grand Island	\$.50
	Hampton	None
	Hordville	None
	Marquette	None
Stockham	None	
Trumbull	None	

4.1 Local Exchange and Extended Area Service (cont'd.)

4.1.2 Extended Area Service (EAS) (cont'd.)

Hamilton Telephone Company (cont'd.)

	<u>EAS To</u>	<u>Monthly EAS Adder</u>
Stockham	Aurora	None
	Doniphan	None
	Giltner	None
	Hampton	None
	Hordville	None
	Marquette	None
	Phillips	None
	Trumbull	None
Trumbull	Aurora	None
	Doniphan	None
	Giltner	None
	Hampton	None
	Hordville	None
	Marquette	None
	Phillips	None
	Stockham	None

4.1 Local Exchange and Extended Area Service (cont'd.)

4.1.2 Extended Area Service (EAS) (cont'd.)

Nebraska Central Telephone Company

	<u>EAS To</u>	<u>Monthly EAS Adder</u>
Ansley	Mason City	Res.\$1.50/Bus.\$2.75
Arcadia	None	
Ashton	Loup City	Res.\$0.50/Bus.\$1.00
Boelus	Dannebrog	Res.\$1.00/Bus.\$2.00
	Rockville	Res.\$1.00/Bus.\$2.00
	St. Paul	Res.\$1.00/Bus.\$2.00
Burwell	Ericson	Res.\$1.50/Bus.\$2.75
	North Burwell	Res.\$1.50/Bus.\$2.75
	Ord	Res.\$1.50/Bus.\$2.75
	Taylor	Res.\$1.50/Bus.\$2.75
Comstock	Sargent	Res.\$1.50/Bus.\$2.75
Dannebrog	Boelus	Res.\$1.00/Bus.\$2.00
	Farwell	Res.\$1.00/Bus.\$2.00
	St. Paul	Res.\$1.00/Bus.\$2.00
Elba	Burwell	Res.\$1.00/Bus.\$2.00
	Cotesfield	Res.\$1.00/Bus.\$2.00
	St. Paul	Res.\$1.00/Bus.\$2.00
Ericson	Burwell	Res.\$1.50/Bus.\$2.75
	North Burwell	Res.\$1.50/Bus.\$2.75
Gibbon	Shelton	Res.\$1.50/Bus.\$2.75
Litchfield	None	
Mason City	Ansley	Res.\$0.50/Bus.\$1.00

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4.1 Local Exchange and Extended Area Service (cont'd.)

4.1.2 Extended Area Service (EAS) (cont'd.)

Nebraska Central Telephone Company (cont'd.)

	<u>EAS To</u>	<u>Monthly EAS Adder</u>
North Burwell	Burwell	Res.\$1.50/Bus.\$2.75
	Ericson	Res.\$1.50/Bus.\$2.75
	Ord	Res.\$1.50/Bus.\$2.75
	Taylor	Res.\$1.50/Bus.\$2.75
North Loup	Ord	Res.\$1.50/Bus.\$2.75
	Scotia	Res.\$1.50/Bus.\$2.75
Ravenna	Sodtown	Res.\$0.50/Bus.\$1.00
Rockville	Boelus	Res.\$0.50/Bus.\$1.00
Sargent	Comstock	Res.\$1.50/Bus.\$2.75
	Taylor	Res.\$1.50/Bus.\$2.75
Scotia	Greely	Res.\$1.50/Bus.\$2.75
	North Loup	Res.\$1.50/Bus.\$2.75
Shelton	Gibbon	Res.\$1.50/Bus.\$2.75
Taylor	Burwell	Res.\$1.50/Bus.\$2.75
	North Burwell	Res.\$1.50/Bus.\$2.75
	Sargent	Res.\$1.50/Bus.\$2.75

4.2 Direct-Inward-Dialing (DID) Service

All charges related to DID Service - ICB

4.3 Toll Restriction

Toll Restriction \$2.50/line/month

4.4 Directory Assistance Service

Local Directory Assistance \$2.00/call

4.5 Directory Listing Service

	<u>Monthly Rate</u>
Non-Listed Number	\$.50
Non-Published Number	\$ 1.00
Additional Listing	\$.25
Extra Directory Lines	\$.25
Foreign Listing	\$ 3.00
Intra-exchange Listing	\$.50
Joint User Directory Listing	\$ 2.00

4.6 Leased Cable Pairs

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Leased Cable Pairs	\$20.00	\$25.00 Service Connection Charge
Off-Premises Extension	\$17.95	\$25.00 Service Connection Charge
Alarms & Radio Loops Installed Prior to 1-1-98	\$ 6.00	(grandfathered rate)
Off-Premises Extensions Installed prior 12-1-97	\$ 6.00	(grandfathered rate)
On-Premises Extensions Bridged at Co.'s Pedestal Bridged from Customer's Network Interface Device	\$ 7.50/pair Time & Costs	
Non-Switched Cable Ansley, Arcadia, Comstock, Gibbon, Sargent, Shelton, Burwell, Ericson, North Burwell, North Loup, Scotia, Taylor	\$7.50/pair	(grandfathered rate)
Non-Switched Cable Ashton, Boelus, Dannebrog, Elba, Litchfield, Mason City, Ravenna, Rockville	\$13.20/pair	(grandfathered rate)
<u>Bridge Local Service</u>		
Temporary (less than 30 days)	\$17.95	\$25.00 Service Connection Charge
Permanent	\$23.00	\$25.00 Service Connection Charge
Permanent tie Installed prior to December 1, 1997	\$ 7.00	(grandfathered rate)

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	<u>Monthly Rate</u>	
4.7 <u>Trunk Hunting</u>	\$3.00/line	
4.8 <u>Blocking 9XX Pay-Per-Call Services</u>		
	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Initial request	None	None
Subsequent request	None	\$25.00 Service Connection Charge
4.9 <u>Coin Supervision Additive Service</u>		
Coin Supervision Additive Service		\$2.21/line/month
4.10 <u>Fire Line</u> (Grandfathered 9/2022 - no new customers)		
Multi-Party Fire Line - \$11.00/party MRC		
4.11 <u>PIC Change Charges</u>		
\$5.00 per intraLATA change		
\$5.00 per interLATA change		
4.12 <u>Cut Cable Charges</u>		
Mobilization Charge	\$50.00/one-time charge	
Labor rate per employee	\$55.00/hour (Minimum \$25.00) (ICB or overtime rates may apply)	
Materials needed	ICB	
Construction equipment use	\$75.00/hour (ICB may apply)	

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4.13 Service Charges

NSF Charge	\$25.00/one-time charge (per NSF check)
Service Connection Charge	\$25.00/one-time charge
Reconnect Fee	\$25.00/one-time charge

NOTE: From time to time, the Company may offer special promotions waiving the monthly rates or installation charges for certain calling features, services or packages.

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