

**Glenwood Telecommunications, Inc.**  
**Fillmore County Project**  
**Attachment J – Digital Inclusion Plan**

The rural areas and communities of Fillmore County are underserved by their incumbent local exchange carrier (ILEC) Windstream Nebraska, Inc., based upon the Commission's definition of underserved (i.e., lacking broadband internet service at speeds of at least 100 Mbps downloading and 20 Mbps uploading.) Glenwood's proposed fiber network will provide speeds that will meet and exceed Fillmore County residents and business' expectations of today and what lies ahead; all at an affordable rate. Applicant has the support of Fillmore County and the city of Shickley to make this happen. Both have committed with a signed Public-Private Partnership Memorandum of Understanding (MOU) to seek state funding for deployment of broadband infrastructure in rural area of Fillmore County and the unchallenged areas on the outer edges of the city of Shickley. A copy of the MOUs are included in Attachment L\_3.

Glenwood Telecommunications, Inc.'s digital inclusion plan includes the following benefits for all individuals and communities including those that are most disadvantaged:

- There will be no data caps on consumer usage.
- Educational opportunities for homeschooling, college degrees and continuing education will be available online. Education has a much different face than 15 years ago. Online classes will be made more widely available through our new FTTH networks allowing students to learn from home.
- Healthcare opportunities for consumers without leaving their home. Telehealth visits will be possible for patients needing to visit doctor's offices or hospitals. Being able to use video-chat to meet with and diagnose patients as well as prescribe needed medications or offer therapy virtually without having to leave their homes for non-emergent health issues.
- Work from home will be possible with reliable Internet service. High speed connectivity allows links to company computer and telephone networks allowing for office facilities at home. More companies are embracing the flexibility of allowing staff to work from home, resulting in a financial savings for both the employee and employer.
- In accordance with FCC requirements, Glenwood Telecommunications, Inc. will offer Lifeline service to eligible households throughout the Company's service area. Consistent with section 54.403(b) of the FCC's rules, qualifying households will be able to apply the Lifeline voice discount (\$5.25) to the local telephone service and the Lifeline voice and broadband discount (\$9.25) to any of the Company's broadband Internet access plans that meet the minimum service standard.
- Glenwood Telecommunications, Inc. also participates in the Emergency Broadband Benefit Program (EBBP) that helps low-income households pay for broadband services. The Program provides a monthly discount of up to \$50 for eligible households. This program is temporary and will end when the funds are exhausted or six months after the Department of Health and Human Services declares the end of the COVID-19 health emergency.
- The latest Senate bipartisan infrastructure bill if passed would make permanent the EBBP, changing the name to Affordable Connectivity Program. The bill would reduce the monthly support for customers from \$50 to \$30 per month. The Company is committed to offering these types of programs to the customer to make Internet and voice services affordable.

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- Glenwood advertises and will continue to advertise the availability of its Lifeline & EBBP services in a manner that is designed to reach those likely to qualify for such services. The Company currently advertises its Lifeline services in the Company's phone directory, on the customers billing invoice, social media and in local newspapers. Applicant is engaged with members of the community to ensure that all residents will be able to afford broadband services. Discussions include access to education, health care, and other critical service, including cost of last-mile infrastructure.