

Title Page

Nebraska Telecommunications Tariff

Glenwood Network Services, Inc.

PO Box 354
Blue Hill, NE 68930
(402) 756-3131

Incumbent Local Exchange Service Tariff

Check Sheet

The pages inclusive of this Tariff are effective as of the date shown at the bottom right corner of each page. Original and Revised pages, as named below, comprise all changes from the original Tariff in effect on the date indicated.

<u>Page No.</u>	<u>Revision No.</u>	<u>Page No.</u>	<u>Revision No.</u>	<u>Page No.</u>	<u>Revision No.</u>
1	1 st Revision	27	1 st Revision	53	5 th Revision
2	3 rd Revision	28	1 st Revision	54	5 th Revision
3	2 nd Revision	29	2 nd Revision	55	4 th Revision
4	1 st Revision	30	2 nd Revision	56	1 st Revision
5	1 st Revision	30.1	Original	57	1 st Revision
6	1 st Revision	31	1 st Revision	58	1 st Revision
7	2 nd Revision	32	1 st Revision	59	1 st Revision
8	2 nd Revision	33	1 st Revision	60	1 st Revision
9	2 nd Revision	34	1 st Revision	61	1 st Revision
10	2 nd Revision	35	1 st Revision	62	1 st Revision
11	2 nd Revision	36	1 st Revision	63	2 nd Revision
12	4 th Revision	37	1 st Revision	64	2 nd Revision
13	2 nd Revision	38	10 th Revision	65	3 rd Revision
14	2 nd Revision	39	4 th Revision	66	4 th Revision
15	3 rd Revision	40	1 st Revision	67	2 nd Revision
16	3 rd Revision	41	1 st Revision	68	1 st Revision
17	2 nd Revision	42	3 rd Revision	69	1 st Revision
18	2 nd Revision	43	3 rd Revision	70	1 st Revision
19	2 nd Revision	44	1 st Revision	71	1 st Revision
20	3 rd Revision	45	8 th Revision		
21	1 st Revision	46	2 nd Revision		
22	1 st Revision	47	1 st Revision		
23	1 st Revision	48	1 st Revision		
24	1 st Revision	49	1 st Revision		
25	1 st Revision	50	1 st Revision		
26	2 nd Revision	51	1 st Revision		
		52	5 th Revision		

Issued: September 2, 1997

Stanley Rouse, CEO/General Manager
510 West Gage Street
Blue Hill, NE 68930-0008

Effective: May 1, 2023

Revised: April 20, 2023

Received by NPSC
04/24/2023

TABLE OF CONTENTS

	<u>Page</u>
SECTION 1. Explanation of Symbols	5
Definitions.....	6-20
SECTION 2. General Regulations	21-37
A. Application of Regulations	21
B. Obligation of Company	21-23
1. Furnishing of Service	21-22
2. Maintenance and Repair	22
3. Interruptions of Service	22
4. Allowance for Interruptions	22-23
5. Liability	23
C. Establishment and Furnishing of Service	23-31
1. Application	23-24
2. Cancellation of Application	24
3. Contracts	24-25
4. Access Line Service	25
5. Establishment of Credit.....	25-26
6. Re-establishment of Credit.....	26-27
7. Deposits.....	27
8. Advance Payments.....	28
9. Customer Billing	28-29
10. Minimum Billing Period	30
11. Suspension of Service	30
12. Payment with Bad Checks	30.1
13. Customer Complaints.....	30.1
D. Use of Services and Facilities	31-33
1. Provisions and Use of Equipment.....	32
2. Use of Customer Telephone Service	32
3. Abuse or Fraudulent Use of Service	32-33
4. Limited Communications	33
E. Classification of Service	33-34
F. Termination of Service	34-35
1. By the Company.....	34-35
2. Customer's Request.....	35
G. Telephone Numbers	36

H. Directories	36
I. Resale of Service	36
J. Customer-Furnished Equipment.....	36-37
SECTION 3. Basic Local Service	38-46
Access Line Service	38
Presubscription	38-39
Nonrecurring Service Connection Charges	39-40
Mileage Rates	40
Extended Area Service	41
Line Extension Charges.....	41-42
Special Construction.....	42-44
Lifeline.....	44-45
SECTION 4. Other Services.....	47-67
Directory Service	47-51
Payphone Provider Service.....	53
Custom Calling Service	54-55
Connection with Customer Furnished Terminal Equipment & Communications Systems	55-62
Custom Local Area Signaling Services (CLASS).....	63-66
Blocking Service	66-67
SECTION 5. Sale of Customer Premises Equipment.....	68
SECTION 6. Concurrences	69
SECTION 7. Boundary Maps.....	70-71

Explanation of Symbols

Whenever tariff sheets are refilled, changes will be identified by the following symbols:

- (C) To signify changed listing, condition, rule or regulation
- (D) To signify discontinued material
- (E) To signify a correction of an error made prior to current revision in tariff
- (I) To signify increase
- (L) To signify material transferred from one sheet to another sheet of the same or a different schedule with no change in text, rate, or regulation
- (N) To signify new material
- (R) To signify reduction
- (S) To signify reissued material, that is material currently in the tariff which is being reissued with this revision without change in rate, regulation, or text
- (T) To signify change in text but no change in rate, condition, rule or regulation

Definitions

Access Line

A telephone company provided circuit of the class, type and grade requested by the customer/applicant that provides connection from the telephone company central office switching point to a termination point on the customer's premises in either a station protector, network interface device or other type of termination.

Access Line Service

See Local Service.

Accessories

Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically, acoustically or inductively connected to the communications path in the telephone system.

Acoustic Coupler

Denotes a device which makes connection with the telephone instrument through use of sound waves as opposed to direct electrical connection.

Additional Listing

Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that to which he is entitled in connection with his regular service.

Air Line Mileage

The shortest distance between the points involved. Distance is measured in statute miles of 5,280 feet each.

Answering Equipment

Equipment that will automatically answer incoming calls and make an announcement. It may also be equipped to record messages.

Applicant

An individual or concern making application to the Company for telephone service or the installation of facilities.

Authorized User

A person, firm or corporation (other than the customer) on whose premises a telephone, Private Branch Exchange, or private line service or channel is located and who may communicate over such channels in accordance with the terms of the tariff.

Base Rate

A schedule rate for any form of exchange service which does not include mileage or other incremental charges.

Base Rate Area

That section of an exchange area within which base rates apply without mileage charges and which usually contains the more compact continuous development.

Basic Coin Transmission Dial Tone Line

A network access line used to connect customer-provided coin operated or coinless telephone equipment to and from the telecommunications network.

Basic Exchange Service

A telecommunications service for business and residence customers furnished by central office lines in a specified geographical area for local calling on a flat rate basis and for network access to message toll service.

Building

A non-mobile ground supported structure intended to give protection from the elements and usually enclosed by a system of essentially continuous exterior walls. A building may contain more than one premises. Carports, driveways, passageways, patios or similar connecting elements not intended for occupancy- covered or not- do not create a single building.

A pier or wharf for mooring one or more boats is treated as single building.

A trailer pad improved for regular use is treated as a single building.

Each of several single occupancy townhouse living units constructed on a separate lot within a continuous property is treated as separate building for the provision of service connections.

A building may be subdivided by one or more interior preventing passage between portions of the building, as in a row of business establishments. All portions of a building need not have single ownership, as in a condominium.

Buried Cable

A cable placed below the surface of the ground (either direct buried or in a protective housing) for purposes of extending the company's plant facilities to provide telecommunications services.

Business Service

Business service is the class of exchange (or local) access line service furnished to customers whose actual or obvious use of the service is for conducting a business, trade or profession or whose use of the service is obviously not confined to domestic use. One indication of business service is the reference to a user's phone number in public advertising of a business nature.

Calling (Credit) Card

A method of extending credit to a subscriber by furnishing him with a card which enables him to credit calls to his number. Appropriate charges will apply each time the credit card is used.

Central Office

A switching unit in a telephone system which provides service to the general public and which has the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks.

Central Office Line

A company provided line from the central office to the customer's premises to furnish basic access line exchange service of the class, type and grade ordered by a customer or applicant. (See Access Line)

Channel

A path for communication or signaling between two or more locations, furnished in such a manner as the company may elect, whether by wire, radio or a combination thereof.

Circuit

A path used for the transmission of electrical energy in the furnishing of telecommunications services.

Class of Service

The various categories of service generally available to the customer: business, residence, public and semi-public.

Coin Collection and Return

This coin signaling is provided by the network. Coin collection occurs when a call is completed. Coin return will return the coins to the calling party when a busy signal, or no answer is encountered.

Coin Supervision Additive

This is an optional feature provided from central offices that are equipped to provide this feature. The feature is provided when payphone equipment connected to the Basic Coin Transmission Dial Tone Line required central office coin supervision capability. This feature provides the capability of central office line equipment to pass signals and/or tones from the Basic Coin Transmission Dial Tone Line to a trunk terminating at the Payphone Provider's operator service provider. These signals enable the operator service provider to recognize coin deposits and coin returns to the pay telephone user. The Coin Supervision Additive feature also permits a suitably equipped operator service provider to automatically ring back the originating local exchange service line upon completion of call.

Communications Systems

Denotes channels or other facilities which are capable, when not connected to the telecommunications network, of communications between customer-provided terminal equipment or Company stations.

Company

Glenwood Network Services, Inc.

Connecting Arrangement

The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the company.

Connecting Company

A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

Construction Charge

A separate non-recurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the exchange tariffs.

Continuous Property

Property owned or leased and occupied by a customer, which is not separated by public thoroughfare or by property occupied by others.

Contract (Regulated)

The service arrangement between a customer and the Company under which service and facilities for communication between specified locations, for designed periods, and for the use of the customer and the authorized users specifically named are furnished in accordance with the provisions of this tariff.

Contract (Unregulated)

The agreement between the Company and a subscriber for the furnishing of utility service in instances where all or part of this tariff does not apply.

Cost

The actual cost of labor, material and associated overheads actually incurred by the Company to complete a particular project or task.

Customer

A person, firm, partnership, corporation, municipality, cooperative organization, governmental agency, etc., receiving service from the Company.

Customer-Provided Terminal Equipment/Facilities

Devices or apparatus and associated wiring, provided and maintained by a customer which do not constitute a communications system and which, when connected to the communications path of the telephone system, are so connected either electrically, acoustically or inductively.

Date Access Arrangement

A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure compliance with criteria set forth in this tariff.

Data Set

A device designed to convert signals received from a data transmitting and/or receiving terminal into signals suitable for transmission over the telecommunications network to a second data set capable of reconverting such signals into a form suitable for delivery to a second data transmitting and/or receiving terminal whether Company or customer provided.

Date of Presentation

The date upon which a bill or notice is mailed, postage prepaid, in a sealed envelope properly addressed to the customer, or, if not mailed, the date upon which that bill or notice is presented to the customer by a representative of the Company.

Direct Electrical Connection

Denotes a physical connection of the electrical conductors in the communications path.

Directory

A publication made available by the Company for the purpose of alphabetically listing a telephone customer's name, number, and any other relevant information.

Directory Listings

Essential information in the telephone directory or information records of the Company whereby telephone users may locate the telephone number of a listed customer.

Drop Pole

The last pole before entrance to a building.

Drop Wire

Wires used to connect the circuits of open wire, aerial, buried or underground distribution facilities to the point of entrance to the building where connection is made with the inside wiring.

Duplex Service

A service which provides for simultaneous transmission in both directions.

Emergency

A situation which exists when serious sickness, public safety, necessity or war conditions are involved.

Exchange

An exchange is a specified area established for the furnishing of communication service. It usually embraces a city, town, village or unincorporated community and environs thereto and may consist of one or more central offices, or remote satellite units, together with the associated plant used in furnishing service within that area.

Exchange Service

See Local Service

Extended Area Service

Interexchange access line telephone service furnished at flat or message rates between two or more exchanges.

Extension Bell

A polarized bell connected to the same circuit and operated with the bell on the primary or private branch exchange station.

Extension Service

A telephone set connected in addition to a primary station set on the same access line.

Extra Listing

See Additional Listing

Facilities

Instrumentalities, supplemental equipment, apparatus, wiring, poles, cables, and other materials and mechanisms necessary to, or furnished in connection with telephone service.

Farmer Line (“Switcher”) Service

Farmer line service is exchange service furnished to customers beyond the base rate area by means of lines and stations which are owned and maintained beyond a designated junction by organized associations of customers.

Flat Rate Service

Access line service furnished at a fixed monthly rate or charge.

Foreign Attachment

Equipment attached or connected to Company equipment not owned or authorized by the Company for use with the telephone service furnished.

Foreign Exchange

Any exchange other than that in which the customer is located.

Foreign Exchange Service

Exchange service furnished to a customer from a central office located in an exchange other than that in which the customer’s primary station is located.

Grade of Service

Refers to the number of parties served on a telephone line such as one-party, two-party, four-party, suburban, etc.

Headset

A hands-free, multi-wire device containing acoustic-to-electric (Transmitter) and electric-to-acoustic (receiver) transducers, normally worn on the head of the user for close talking, which provides for transmission of speech.

Individual Access Line Service

Basic exchange service furnished by means of a central office Line to which one customer is assigned and for use with or without a telephone set. An individual access line for use with a telephone set is provided for non-key service only. An individual Access line for use without a telephone set is provided for key equipment services. The telephone set or key equipment may be Utility-provided or authorized customer-provided.

Inductive Connection

A connection made by using the electro-magnetic field generated by telephone equipment.

Installation Charge

An initial, nonrecurring charge made under certain conditions to cover all or a portion of the cost of installing telephone equipment. The payment of an installation charge gives the customer no ownership wholly or in part to the property installed.

Intercommunicating System

An arrangement involving two or more stations which enables a user to signal and connect with other stations in the system.

Instrumentalities

The telephone instruments, switching devices and associated equipment located on a customer's premises. In the case of private branch exchanges, the instrumentalities include the switchboard.

Interface

That point on the premises of the customer at which provision is made for connection of Company facilities to facilities provided by others.

Jack

A fixed socket designed to permit the establishment of a connection between the local exchange facilities and terminal equipment with cords ending in plugs.

Key Telephone Station

A telephone instrument used in providing key telephone system service. It may consist of a key-in-base instrument, a key button separately mounted and associated with non-button instrument or non-button instrument connected to one of the lines or intercommunicating arrangements of a key telephone system.

Key Telephone System Service

Exchange service furnished by means of one or more individual key access lines, PBX, or private line station lines.

Lifeline

Lifeline means a retail local service offering for which qualifying low-income customers pay reduced charges.

Line Extension

The outside plant required in addition to existing facilities to render telephone service, exclusive of instrumentalities or drop wire.

Local Exchange

The exchange in which the primary station is located.

Link-Up

A reduction in the telephone company's customary charge for commencing telecommunication service for a single telecommunications connection at a customer's principal place of residence.

Local Message

A communication between two parties, both of whom are customers to local service and are calling within the same exchange or local calling area.

Local Private Line

A line located wholly within an exchange, furnished for the customer's own use for communication or signaling between points on that line.

Local Service

Telephone service furnished between customer's stations within the same local service area.

Local Service Area

The area within which telephone service is furnished under a specific schedule of rates. This area may include one or more exchanges within the application of toll charges.

Measured Service

See Message Rate Services.

Message

A completed customer telephone call.

Message Rate Service

A service for which charges are based upon the number of originated messages placed by the customer to stations within the same local or message rate calling area.

Message Unit

A unit measurement of the outgoing message use in accordance with the provisions of the tariff schedules.

Mileage Rates

The additional rates for exchange telephone service based upon distance measurement for service furnished outside the base rate area, or off the premises of the primary station, or in connection with foreign exchange services, as provided in the schedules.

Minimum Contract Period

The minimum length of time for which a customer is obligated to pay for service facilities and equipment, whether or not retained by the customer for such minimum length of time.

Minimum Revenue Guarantee

A termination charge applicable when a customer terminates an agreement for service within a specified period of time after initial installation of the equipment. This charge is based on the monthly rate for service.

Miscellaneous Common Carriers

Communications common carriers which are not engaged in the business of providing either a public landline message telephone service or a public message telegraph service.

Mobile Telephone Service

Telecommunications service provided by means of radio frequencies through a land radio-telephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

Move and Change Charges

Initial, non-recurring charges made to cover in whole or in part the cost of changes in location or type of instrumentalities or in wiring on a customer's premises at the request of the customer, where there is no interruption of service, other than that incident to the work involved, and where such changes are not required for the proper maintenance of the equipment or service.

Multi-Party Service

See Party-Line Service.

Network Control Signaling

The transmission of signals into the telephone system which perform functions such as supervision (control, status and charging signals), address signaling (dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin-collect and coin-return tones) to control the operation of switching machines in the telephone system.

Network Control Signaling Unit

The terminal equipment for the provision of network control signaling.

Non-Contiguous Exchanges

Two exchanges whose boundaries do not adjoin.

Non-List Service

Telephone service that is not listed in a telephone directory but is listed in the directory assistance records at the specific request of the customer.

Non-Published Service

Telephone service that is not listed in a telephone directory or directory assistance records at the specific request of the customer.

Non-Recurring Charge

A one-time charge associated with certain installations, changes or transfers of services, either in lieu of or in addition to recurring monthly charges.

Off-Premises Stations and Extensions

Off-premises stations are primary appearances of private branch exchange station lines on premises other than that in which the switchboard or switching equipment is located.

Off-premises extensions are additional appearances of a private branch exchange station line, or an additional appearance of a one-party or party line main station, at a location outside the premises in which the primary station is housed.

One-party Service

See Individual Access Line Service.

Other Common Carrier (OCC)

This term denotes Specialized Common Carriers, Domestic and International Record Carriers, and Domestic Satellite Carriers engaged in providing services as such carriers may be authorized by the Federal Communications Commission to provide.

Party Line Service

A grade of exchange service furnished by means of a central office line arranged to serve more than one customer access line.

Payphone Provider

The customer, or the Company, that subscribes to the Payphone Provider service.

Payphone Provider Service

Provides for the use of customer-provided coin operated or coinless telephones. Payphone Provider Service utilizes a voice grade business access line, Basic Coin Transmission Dial Tone Line, to connect the customer-provided equipment to the Company's central office.

Permanent Disconnect

A service is permanently disconnected when the customer's service has been totally discontinued, and the facilities used in the service are immediately made available for use for another services or by another customer.

Person

Any individual, public agency, partnership, corporation or other organization operating as a single entity.

Premises

The term “premises” as used in this and other sections of the tariff, means the continuous or contiguous portions of a building which are occupied by the customer. The term “continuous portions of a building” means space within a given building which is occupied by the customer and connected by doors or hallways and not separated by space occupied by others or used by the general public. The term “contiguous portions of the building” means spaces which, not continuous, as defined above, have one or more common sides. As here used, the term “building” means a structure under one roof, plus any contiguous wings of or additions to such structure generally recognized to be, and are operated as, part of a single building. Covered passageways or tunnels between two or more structures are not considered to make such structure as single premises or building.

Pre-Wiring

Any inside wiring done at the location of a residence or business prior to the initial installation of telephone service.

Primary Location

The customer premises location of the primary service as opposed to off premises locations. The primary station set or working service point in lieu of a primary station set is located at the primary location.

Private Branch Exchange Service

Private branch exchange service is furnished by means of trunk lines directly connected from a Company central office to a switchboard on a customer’s premises from which connection is to stations located at various locations of the customer’s operations for the exclusive use of the customer or his employees.

Private Line

See Local Private Line.

Public Utility Commission

The Nebraska Public Service Commission, sometimes referred to as the Commission.

Residence Service

A class of access line exchange (or local) service furnished to an individual at a residence or place of dwelling where the actual or obvious use of the service is for domestic purposes.

Ringin Power

Electrical energy furnished to a private branch exchange system or other equipment for signaling stations connected thereto.

Rotary Service

Address signaling to the central office switching unit by means of a telephone set equipped with a dial producing dial-pulse signal.

Route Mileage

A distance measured along the route of the circuit between any two or more given points on that circuit.

Secretarial Line

An access line which terminates on telephone answering facilities on the premises of the bureau so as to permit the bureau attendant to answer incoming calls on such lines.

(D)
—
(D)

Service Drop

Facilities used to connect aerial or underground distribution facilities to the point of entrance to the building where connection is made with the inside wires of a customer's telephone.

Service Station Service

See Farmer Line Service.

Service Termination Point

See Working Service Point.

Special Base Rate Area

A base rate area encompassing an area of relatively high density of population, entirely separated from the main base rate area of an exchange and in which mileage rates do not apply.

Speculative Project

An undertaking of a speculative nature which, in the opinion of the Company, appears to involve risk of failure.

Start of Installation

An installation of service and equipment or a move, change or rearrangement applied for by an applicant or customer, is considered to have started when the Utility performs any work or incurs any expense in connection therewith, or in preparation therefore, which would not otherwise have been performed or incurred, provided:

- a) The applicant or customer has advised the Utility to proceed with the installation.
- b) The Utility has advised the applicant or customer that, in accordance with his order, it is commencing the installation, and
- c) The Utility has advised the applicant or customer of Charges applicable in the event of a cancelled order.

Station

A telephone or other terminal equipment connected to a utility telecommunication service at the customer's premises which enables the customer to establish the communications connection and to effect communications through such connections.

Suburban Area

That portion of an exchange area located outside of the base rate area.

Suburban Service

Service provided outside the base rate area within the exchange as defined in this tariff.

Supersedure

The transfer of an entire service, including the telephone number, from one customer to another with the express consent of the relinquishing customer and with the agreement of the new customer to assume the responsibility for all charges outstanding. This arrangement requires continuous billing, with no change in type or location of equipment.

Supplemental Equipment

Equipment furnished to meet the special needs or convenience of the customer.

Tariff

The rates, definition, charges, rules and regulations adopted and filed by the Company and approved by the Nebraska Public Service Commission.

Telephone

A unit of equipment consisting of a transmitter, receiver, and associated apparatus.

Telephone Service

Telephone service consists of both local and toll service.

Temporary Disconnect

Temporary suspension of service without complete termination of the service, made at the request of the customer or on the initiative of the Company, in which the facilities and telephone number are held available for resumption of service.

Temporary Service

Service to premises or enterprises, the temporary nature of which can be determined in advance from the known limited duration of the contemplated operations, such as construction or exploration projects with their related housing and miscellaneous camp service facilities, summer or winter resorts, amusement or sports concerns, fairs, exhibit structures or places, and other enterprises of like limited duration.

Service for a specified short term to premises or enterprises normally permanent in nature.

Service to projects of abnormal risk or of unpredictable duration, such as mine development, oil well drilling or lumbering operations.

Termination Charge

The charge applicable when an agreement for service is terminated by the customer before the expiration of the minimum agreement period.

Tie Line

A telephone circuit connecting two private branch exchange systems for the purpose of interconnecting the stations of one system with the stations of the other without the use of trunk lines to a central office of the Company.

Toll Line

A toll line is a line between two or more exchanges or toll stations over which service is furnished on a toll message rate basis.

Toll Message

A completed call between two exchange stations located in different local service areas, between two toll stations, or between a toll station and an exchange station.

Toll Rate

The charge prescribed for toll messages based upon the duration of the message and distance between exchanges.

Toll Service

Telephone service between exchanges or locations for which a toll rate is charged.

Toll Terminal Service

Toll terminal service involves a telephone line which is connected directly to toll switch board positions.

Touch Call Service

High-speed address signaling to the central office switching unit by means of a telephone set equipped with buttons producing multi-frequency tone signals.

Trade Name

The name or style under which a concern conducts its business and by which it is generally known to the public.

Transmission

The science dealing with the transferring of information in electrical signals over a distance without unacceptable attenuation, distortion, masking by noise, crosstalk, or echo, and without losing information content.

Trunk Line

A telephone circuit between two central offices or between a private branch exchange and a Company central office.

Types of Local Service

Refers to flat rate service, message rate service or coin telephone service.

Utility

Glenwood Network Services, Inc

(T)

Wide Area Telecommunications Service

A service designed to meet the needs of customers who make or receive substantial volumes of long distance telephone calls. This service is provided only on an inward or outward basis.

Working Service Point (Service Termination Point)

An outlet (located on the customer premises) on a Company telecommunications service through which a station or other terminal equipment or authorized customer provided telephone or equipment is connected to the exchange and the toll network.

GENERAL REGULATIONS

A. Application of Regulations

1. The regulations set forth herein apply to intrastate services and facilities furnished within the State of Nebraska by Glenwood Network Services, Inc, hereinafter referred to as the Company, subject to the jurisdiction of the Nebraska Public Service Commission. (T)
2. No officer, employee or agent of the Company has authority to change, amend or waive any rate or regulation approved or prescribed by the Commission. Rates and regulations may be changed or cancelled only with the consent or approval of the Commission.
3. The Company furnishes exchange service through its own facilities as shown by its filed rates, regulations and maps. The Company also provides for exchange access to interexchange carriers.
4. The rates to be charged by and paid to the Company for telephone service will be the rates legally in effect and on file with the Nebraska Public Service Commission. Schedules of rates for exchange service in effect in a particular territory will be kept at all times at a location where they will be available for public inspection. Any change in rates or regulations authorized by the Commission will act as a modification of all contracts to that extent without further notice.

B. Obligation of Company

1. Furnishing of Service

- a. The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.
- b. Where facilities beyond those normally required are provided to satisfy customer requests, charges based on the additional costs incurred will apply.
- c. When a customer orders installations, moves or changes which cannot be completed during scheduled working hours, he may be required to pay overtime charges. Such overtime charges will be in addition to the normal service connection, installation, move or change charge. The customer must agree to this provision before such overtime work will be performed.
- d. When the construction of certain facilities is necessary for the furnishing of a service, the ownership of such facilities will be vested in the Company, even though all or a part of the cost of construction is borne by the customer.

- e. The Company will determine the type of facilities to be provided for the furnishing of a service.
- f. The Company will be reimbursed for the costs associated with customer requests for relocation or rearrangement of facilities.

2. Maintenance and Repair

- a. All costs associated with the maintenance and repair of services furnished by the Company will be borne by the Company except as specified elsewhere in this tariff.
- b. The Company will be reimbursed for any loss or damage to its facilities on the customer's premises resulting from carelessness or neglect or any other cause except from accidents beyond the control of the customer.
- c. Access to customer's premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.
- d. No Company employee shall enter the residence of a customer without proper authorization except in an emergency endangering life or property.

3. Interruptions of Service

- a. The Company shall make all reasonable efforts to prevent interruptions of service and when such interruptions occur, shall endeavor to re-establish service with the shortest possible delay consistent with the safety of its consumers and the general public.
- b. Insofar as is practical, every customer affected shall be notified in advance of any contemplated work which will result in interruption of service, but such notice shall not be required in case of interruption due to emergency repairs.
- c. The Company shall make reasonable provisions to meet emergencies and in the event of national emergency or local disaster resulting in disruption of normal service the Company may, in the public interest, interrupt service to other customers to provide necessary service to Civil Defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.

4. Allowance for Interruptions

- a. In the event of an interruption to the service, which is not due to the negligence of the customer or by authorized customer provided equipment, an allowance will be made if notice and demand is made to the Company and the interruption continues for more than 24 hours from the time it is reported to or detected by the Company.

- b. The allowance will be the prorated portion of the monthly rate or monthly guarantee for the service or the portion of the service made inoperative. In no case will the credit allowance for any period exceed the total fixed monthly rate for exchange service for that period.

5. Liability

- a. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing a service and not caused by the negligence of the customer shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission occurs.
- b. When the facilities of other companies are used in establishing connections to points not reached by the Company's facilities, the Company is not liable for any act or omission of the other company or companies.
- c. The company is not liable for any unavoidable damage to the customer's premises, resulting from the attachment of its equipment on such premises, or from the installation or removal thereof.
- d. The Company will make no refund of overpayments by a customer unless the claim for such overpayment together with proper evidence is submitted to the Company by the customer.
- e. The Telephone Company does not undertake to transmit messages but offers the use of its facilities for communications between parties. If because of transmission difficulties the operator, in order to accommodate the customer, repeats messages, no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between customers because of the errors.

C. Establishment and Furnishing of Services

1. Application

- a. Each applicant for telephone service may be required to sign an application for the service desired, on a form provided by the Company, as a condition precedent to the initial establishment of service.
- b. The Company may accept an oral or written application from a customer for additions to or changes in his present service, except that a written application will always be required when directory listings in connection with business service are requested and when an additional listing in connection with residence service is requested.

- c. The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for telephone service previously furnished, until the indebtedness is satisfied.

2. Cancellation of Application

1. An application for service cancelled by the applicant or by the Company prior to the establishment of the service applied for is subject to the following conditions:
 - (1) if cancellation is requested by the applicant prior to the start of installation, no charge will be made the applicant except as may be specifically covered by written contract as provided for in the tariff schedules.
 - (2) if cancellation is requested by the applicant subsequent to the start of installation, the Company will collect all charges actually incurred for the installation not to exceed the full tariffed installation cost, or such other amounts as may be specifically provided for by written contract previously made.
 - (3) if cancellation is requested by the application subsequent to the time facilities are installed on applicant's premises and connected for service, such cancellation will be considered as an order to discontinue service and the minimum requirements of the rate schedule under which services is furnished will apply.
 - (4) if cancellation is requested by the Company prior to the establishment of service because the applicant refuses to comply with the requirements set forth in the Company's tariff schedules, any amounts collected from the applicant will be refunded to him.

3. Contracts

- a. Contracts will not be required as a condition precedent to service except:
 - (1) where required by provisions contained in a filed rate schedule, in which case the term of the contract will be that specified in the schedule.
 - (2) where temporary service is to be furnished, in which cases the term of the contract will be of sufficient length to cover the period of contemplated operations.
 - (3) where cancellation of service prior to installation would be a significant expense to the Company.

- (4) where the customer requires special equipment, facilities or special arrangements of equipment and/or facilities.

4. Access Line Service

- a. An access line is a telephone company provided circuit that connects the telephone company's switching facilities to a termination point on the customer's premises. A monthly recurring rate, either flat or measured, is charged for these facilities and is termed "Access Line Service". This service represents connection to the telephone network and does not include charges for the telephone instrument or other terminal equipment, except for semi-public service.
- b. An individual access line (other than semi-public) multi-party line will be terminated on a working service point. The cost of completing this termination will be provided for under the applicable service connection charges.

5. Establishment of Credit

Each applicant for telephone service will be required to establish his credit before service is furnished.

a. Establishment of Credit for Temporary Service

An applicant for temporary telephone service with no unpaid balance from any previous service will be required to establish credit by payment of a deposit, prescribed in these Rules and Regulations, before service is connected.

b. Establishment of Credit for Other Service

Each applicant for telephone service will be required to establish credit by qualifying under any one of the following:

- (1) Applicant has been a subscriber of the Company or another telephone company within the last two years and, during the last twelve consecutive months that service was provided, has paid all bills for such service, without having been disconnected for non-payment thereof.

- (2) Applicant makes the deposit as prescribed in this tariff.

(D)
|
(D)

- (3) Applicant's credit is otherwise established to the satisfaction of the Company.

6. Re-establishment of Credit

a. Re-establishment of Credit for Temporary Service

- (1) A customer whose service has been discontinued for nonpayment of bills or nonpayment of an additional deposit will be required to pay any unpaid balance due the Company for the service to be restored and to re-establish credit by making the additional deposit as prescribed in these rules and regulations, and will be required to pay applicable service connection charges.
- (2) An applicant for temporary telephone service with an unpaid bill from any previous service will be required to pay such bills in full and to re-establish credit by making the deposit prescribed in these rules and regulations before service is connected.
- (3) An applicant requesting temporary telephone service to be used in behalf of a candidate, committee, organization, person or persons will be required to pay any outstanding balance for any previous service furnished on behalf of that candidate, committee, organization, person or persons.

b. Re-establishment of Credit for Other Service

- (1) A subscriber whose service has been discontinued for nonpayment of bills will be required to pay any unpaid balance due the Company for the premises for which service is to be restored any may be required to pay applicable service connection charges and to re-establish credit by making the deposit prescribed in these rules and regulations before service is restored.
- (2) An applicant who previously has been a subscriber of the Company and during the last twelve months of that prior service has had service discontinued for nonpayment of bills, will be required to pay any unpaid balance due the Company, and may be required to re-establish credit by making the deposit prescribed in these rules and regulations.
- (3) An applicant who has been a subscriber of another telephone company and has been disconnected for nonpayment during the last twelve months of that prior service, or has an outstanding unpaid bill, will be required to

re-establish credit by making the deposit prescribed in these rules and regulations.

7. Deposits

- a. Applicants or customers whose credit rating is, or may become, unsatisfactory will be required to make a suitable deposit not to exceed a reasonable estimate of the customer's bill for 90 days use as security for payment of future bills. Such a deposit may be requested at any time at the option of the Company. Any deposit required of an existing customer is due and payable within 10 days after the requirement is imposed.
- b. Deposits shall accumulate simple interest at the rate of 7% per annum. Interest on a deposit shall accrue annually; and, if requested by the customer and approved by the Company, shall be annually credited to the customer by deducting such interest from the amount of the next bill for service following the accrual date. In the event that a deposit is retained during time periods having different rates of interest, the interest accrued on the deposit will be calculated using the interest rate applicable to each time period.
- c. In the event service is discontinued for any reason less than one year from receipt of deposit, interest at the above rate shall be prorated according to the number of months the deposit was held.
- d. The deposit will be refunded after the service has been discontinued and all amounts due the Company have been paid. If the amount due the Company has not been paid, the deposit will be credited to such unpaid amount and the balance, if any, returned to the customer. The deposit and interest may also be refunded, at the option of the Company any time prior to the discontinuance of the service for 12 consecutive billings without having had service discontinued for nonpayment of bill or had more than two occasions in which a bill was not paid within the period of time prescribed by these regulations, and the customer is not then delinquent in the payment of his bill. If the customer has had service discontinued for nonpayment of his bill or had more than two such past due bills for such period, the Company shall thereafter review the account every 12 months and shall promptly refund the deposit plus accrued interest as soon as the customer meets the specified requirements.

8. Advance Payments

- a. At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's local service rate plus installation charges that may be applicable in addition to such special construction charges

as are to be borne by the applicant in addition to applicable deposit charges as are found in Section II, C.7. Deposits.

- b. Federal, state or municipal governmental agencies may not be required to make advance payments.

9. Customer Billing

- a. The customer is responsible for all charges in conjunction with the services furnished him, including collect toll messages which have been accepted at the customer's telephone. The customer is also responsible for Third Number Billed Calls that he has authorized under the industry Mechanized Calling Card Service (MCCS) or Data Based Administration System (DBAS).
- b. Monthly recurring charges are billed in advance and toll charges are billed following service. Special billing arrangements may be established for services provided to governmental agencies.
- c. Bills are due when rendered and become delinquent 10 days thereafter unless otherwise specified on the bill, and they may be paid at any business office of the Company or at any agency authorized to receive such payments.
- d. For billing purposes, each month is presumed to have 30 days.
- e. Retroactive billing adjustments, whether for overbilling or under billing, will not be made for a period exceeding three years, unless it can be documented that an error in billing existed for a greater period.
- f. In the event a customer is indebted to the Company for charges and services rendered at a prior time, of any nature, or for service at more than one number or location, and the customer does not pay the charges or satisfy such indebtedness, the Company may charge and bill such indebtedness against the account of the present customer's service or the account of either service in the case where more than one number or location is being served.
- g. In the event that payment from a customer is less than the total amount of all charges owing to the Company and the customer does not specifically designate the manner in which he wishes to apply said payment, then the Company may apply all or any part of the payments received to such accounts or indebtedness in any manner that the Company desires.
- h. Except as otherwise specified, where the rate to be charged for a particular service is determined by applying a percentage or similar factor to a quoted rate,

and such computation results in a fraction, the charge for the service shall be computed to the nearest cent, a half cent being increased to the next higher cent.

- i. Any indebtedness resulting from the furnishing of services, equipment and facilities, except as provided for in an executed contract, shall not result in a lien, mortgage or other security interest in any real or personal property of the customer, unless such indebtedness has been reduced to judgment.
- j. Customers have the following option as to the method of paying bills for telephone service:
 - At any Company payment depository location
 - At the office of any authorized payment agent of the Company
 - By U.S. Mail, by check or money order only
 - Through an agent of the customer
 - Auto pay options available
- k. Any applicable taxes or surcharges which are levied or imposed on the Company by any taxing authority or other governmental agency, such as the Federal Communications Commission (FCC) or the Nebraska Public Service Commission (NPSC) for direct charge to the customer shall be added to the customer's regular monthly billing. These taxes and surcharges will be charged on a proportionate basis to all customers receiving service within the jurisdiction of such governmental agency. Such taxes and surcharges include sales taxes, federal excise taxes, applicable franchise taxes, occupation taxes, license taxes, E-911 Surcharges, FCC Subscriber Line Charges or other such charges as may be mandated by the FCC, the NPSC or any other taxing authority or governmental agency having jurisdiction over the Company.
- l. Nebraska law requires that a surcharge be collected on each telephone access line in Nebraska. The surcharge will be remitted to the Nebraska Public Service Commission to establish and administer a fund for a statewide Dual Party Relay System to be used for eligible communication impaired persons. This surcharge will be collected on the first one hundred (100) telephone access lines per customer, and will appear on the customer's local telephone bill. The surcharge rate is determined by the decision of the Nebraska Public Service Commission. The rate is currently set at \$0.03.

(N)

(I)

10. Minimum Billing Period

Except as specified elsewhere in this tariff, the minimum billing period is on month from the date service or additions to service are established. The minimum charge is the established rate for one month.

11. Suspension of Service

- a. The Company may suspend service in the event the customer fails to pay any amount due or violates its rules and regulations. Such suspension shall not be made without first having attempted to contact the customer to comply with its rules and regulations or to pay his bills and the customer is given at least ten days written notice by the Company. Written notice of disconnection shall inform customers of their rights to appeal to the Commission. Where fraudulent use of service is detected, or where a dangerous condition is found to exist on the customer's premises, the service may be shut off without advance notice. Conditions that apply to suspension of service may be found under Section F, Termination of Service, in these rules and regulations.
- b. In the event a customer's service has been disconnected for non-payment, the company shall not be required to restore or establish service at any location where the defaulting customer(s) resides or conducts business until suitable arrangements for the payment of all proper amounts are made. Unless otherwise ordered by the Commission, service must be restored within a reasonable time when the cause of such discontinuance has been removed.
- c. Whenever service is shut off because of fraudulent use, the Company may require a satisfactory payment for service rendered before restoring service, in addition to a reasonable charge for restoring service.

(D)

(D)

12. Payment with Bad Checks

- a. Checks on banks will be accepted for payment of bills or other amounts due to the Company.
- b. An Insufficient Funds Check Charge will apply if the customer submits payment for service using an insufficient funds check.
- c. Upon receipt of an insufficient funds check, the Company will follow these procedures:
 - (1) If the customer's bank indicates that adequate funds do not exist, the Company will contact the customer by written notice (i) notifying the customer of the insufficient funds check, (ii) explaining that an Insufficient Funds Check Charge will apply on the customer's next bill, and (iii) providing payment options. The customer will be given an additional 5 days to pay the bill by money order or cashier's check before being subject to service disconnection

(N)

(N)

(D)

(D)

13. Customer Complaints

- a. In the event of dispute between the customer and the Company regarding any bill, charge or service, the Company shall make such investigation as shall be required by the particular case, and report the result to the customer. In the event that the complaint is not resolved, the Company shall notify the customer that he has the privilege to appeal to the Nebraska Public Service Commission and the Company or the customer may make application to the Commission for resolution of the complaint.
- b. The customer's service is still subject to the Company's regulations with regard to payment of bills.

D. Use of Services and Facilities

1. Provisions and Use of Equipment

- a. All equipment necessary for the provision of a given service will be furnished, owned and maintained by the Company except as provided elsewhere in this tariff. All installations provided shall conform to the established construction standards of the Company.
- b. Company agents or employees shall have the right to enter a subscriber's premises at any reasonable hour to install or maintain equipment, make collections, or remove equipment.
- c. The Company may refuse to install or maintain any service at locations which are hazardous to Company employees. If such service is furnished, the subscriber may be required to install and maintain such service, holding the Company harmless from any claims for damage by reason of the installation and maintenance of this service.
- d. All equipment furnished by the Company shall be carefully fused, and only authorized employees of the Company shall be allowed to connect, disconnect, move, change or alter, in any manner, any or all of such equipment, unless the customer has received authorization from the Company to perform the about functions.
- e. The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. Commercial power will be furnished by the customer at a suitable outlet when and where required.
- f. In case of damage to, or destruction of any of the Company's equipment other than ordinary wear and tear, the customer will be held responsible for the cost of restoring the equipment to its original condition, or of replacing the equipment destroyed.
- g. The customer is required to reimburse the Company for loss, through theft, of equipment or apparatus furnished to him.

2. Use of Customer Telephone Service

- a. Customer telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the customer, his family, employees or business associates, or persons residing in the customer's

household, or as the use of the service may be extended to persons temporarily subleasing a customer's residential premises.

- b. The Company shall have the right to refuse to install customer service or to permit such service to remain on the premises of a public or semi-public character if the station instrument is so located that the general public or patrons of the customer may make general use of the service. At such locations, however, the service is so located that it is not accessible for public use.
- c. The contract for service or rights acquired there-under by the customer may not be assigned or in any manner transferred.
- d. The use of telephone service by a customer in connection with a plan or contrivance to secure a large volume of telephone calls to be directed to such customer or the telephone of any designated customer at or about the same time, resulting in preventing, obstructing or delaying phone service of others is prohibited.
- e. Services and facilities will not be furnished, or if being furnished by the Company, will be discontinued to any person, firm or corporation, if any law enforcement agency, acting within its jurisdiction advises that such service is being, or will be used in violation of the law.
- f. The Company may refuse to furnish or may deny telephone service to any person on whose premises is located any telephone equipment owned by the Company, which show any evidence of tampering, manipulation, or operation or use of any device whatsoever for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

3. Abuse or Fraudulent Use of Service

- a. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:
 - (1) the use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or to obtain information without payment of the charge applicable for service;
 - (2) the obtaining or attempting to obtain, or assisting another to obtain or to attempt to obtain service by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service;

- (3) the use of service or facilities of the company for a call or calls, anonymous or otherwise, if in a manner reasonably expected to frighten, abuse, torment, or harass another;
- (4) the use of profane or obscene language;
- (5) the use of the service in such a manner as to interfere unreasonably with the use of the service by other customers;
- (6) the use of a switching system to automatically connect an incoming call to an outgoing private line or foreign exchange line to permit the incoming caller to extend a call to a distant location over these facilities is considered to be switching of calls, a service normally performed by the Company. The act of providing a switching service for the purpose of circumventing Company charges is deemed to be abuse or fraudulent use of service as described herein. Also, providing a switching service for which a separate charge is made to any person or organization is deemed to be resale of service as described in these General Regulations.

4. Limited Communications

The Telephone Company reserves the right to limit the length of communications when necessary because of a shortage of facilities caused by emergency conditions.

E. Classification of Service

1. The application of business or residence rates is determined by the actual or obvious use made of the service by the customer.
2. Business rates will apply at all places strictly business in nature; at places of an implied business nature; at any location when an extension of the service is provided to a place not a part of a domestic establishment; where only one access line service is provided to a residence location when the use of the service is more of a business than a residential nature as might be indicated by advertising through newspapers, circulars, business cards and otherwise; and in general, at any place where the substantial uses of the service is occupational rather than domestic.
3. Residence rates apply to private residences or residential apartments of hotels and apartment buildings or patient's rooms of hospitals and convalescent homes and otherwise where all associated instruments are located in a part of a domestic establishment and where the use of the service is domestic in nature.

4. If it is found that a customer is using residence service for business purposes, the Company will thereafter require the customer to take business service, except in cases where the customer thereafter uses the service for residence and domestic purposes only.
5. Business or Residence service will not be installed on premises of a public or semi-public character in a location where the telephone would be accessible for use by patrons of the customer or by the public in general.

F. Termination of Service

1. By the Company

- a. The Company may refuse to furnish, or may immediately terminate the service and remove its equipment under the following circumstances;
 - (1) upon the continuance of any unpaid amount due for a period of 10 days following temporary suspension;
 - (2) upon the continuance of any unauthorized attachment or improper connection of customer-provided facilities with facilities provided by the Company;
 - (3) upon the use of a service in such a manner that, in the opinion of the Company, constitutes abuse or fraud or may tend to injuriously affect the efficiency of the Company's plant, property, personnel or service;
 - (4) upon a violation of or noncompliance with any of the regulations governing the furnishing of a service, if, after written five days notice, the customer shall not have come into compliance therewith.
- b. The Company may refuse to furnish, temporarily suspend or permanently discontinue service for nonpayment of bills as follows:
 - (1) provided a bill rendered annually has not been paid 30 calendar days after presentation;
 - (2) provided any other bill has not been paid 15 calendar days after presentation;
 - (3) provided there has been nonpayment of a bill for the same class of service (business or residence) previously furnished to the customer at a location served by the Company and provided said bill is not paid within 15 days after the date of presentation at the location of the new or existing service.

- c. Where the Company has the right to temporarily suspend or permanently discontinue telephone service as provided in these regulations, it may do either at its option.
- d. The Company shall not temporarily suspend or permanently discontinue telephone service for failure of the customer to pay charges for telephone directory advertising.
- e. In an emergency endangering life or property, the Company may terminate service without following the normal procedures set forth in this tariff. However, the Company shall immediately thereafter attempt to notify the customer. In such cases, where the necessity for emergency termination was through no fault of the customer, there will be no charge made for restoration of service.

2. Customer's Request

- a. A customer may have his telephone service discontinued by giving notice of his desire not less than five days before its effective date. The Company will hold the customer responsible for payment of all bills for service furnished until the date specified by the customer or the date the Company discovered the removal.
- b. Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished plus any termination charge which may be applicable.
- c. Where a contract for service with a one month minimum period is cancelled before establishment of the service is completed, a charge not to exceed the installation charge specified is applied if all or a portion of the facilities have been installed.
- d. No minimum or termination charge will apply in the event the service is terminated because of the condemnation, destruction, or damage to property by fire or other cause beyond the control of the customer, (where insurance coverage of the Telephone Company covers such causes).

G. Telephone Numbers

- 1. The customer has no property right to the telephone number nor the right to service through particular central office of his choice.

2. The Company reserves the right to change the customer's telephone number or the central office associated with such number, or both, as may be required for the proper conduct of its business.

H. Directories

1. The Company will furnish to its customers, without charge such directories as are necessary for the efficient use of the service. Copies of other directories may be provided at a charge.
2. Directories regularly furnished to customers shall remain the property of the Company. No binder, holder, or auxiliary cover, except as provided or authorized by the Company shall be used in conjunction with any directory furnished by the Company.
3. The Company is not liable for damages arising from errors in or omissions of directory listings for which there is no charge, or listings obtained from the "Directory assistance". In the case of listings for which a charge is made, the Company's liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues.
4. The customer assumes full responsibility concerning the right to use any name as a directory listing and agrees to hold the Company harmless of and from any claims, loss, damage, or liability which may result from the use of such listing. The Company does not undertake to determine the legal, contractual, or other right to the use of a name to be listed in a telephone directory of the Company.

I. Resale of Service

1. The resale of any local or exchange service provided by the Company is strictly prohibited.

J. Customer-Furnished Equipment

The design, maintenance and operation of exchange telecommunications service envisions that communications will originate or terminate at a station of the associated exchange telephone service. Connections of customer-provided communications system or other Common Carrier-provided communications system may be made to facilities furnished by the Company for exchange telecommunications service at a premises. The Company will not be responsible for the through transmission of signals or for the quality of transmission on such connections.

BASIC LOCAL SERVICE

ACCESS LINE SERVICE

A. Applicability

Applicable to lines which provide access to the local switching network.

B. Territory

All exchanges as defined in exchange area maps.

C. General

Local (access line) service rates are billed monthly unless specifically stated otherwise.
The rates for access line service do not include a telephone set.

D. Rates for Business and Residence Service – All Exchanges

	<u>Business</u>	<u>Residence</u>
	<u>Monthly</u>	<u>Monthly</u>
	<u>Rate</u>	<u>Rate</u>
One-Party	\$29.95	\$19.95

E. Rates – Trunk Hunting – All Exchanges

	<u>Business</u>	<u>Residence</u>
	<u>Monthly</u>	<u>Monthly</u>
	<u>Rate</u>	<u>Rate</u>
Per Line in Hunt Group	\$8.75	\$8.75

(I)

PRESUBSCRIPTION

A. Applicability

The process by which end user customers may select and designate to the Company an interexchange carrier to place their calls without any special codes.

An end user may select a primary interexchange carrier for all of its lines, or it may indicate a different interexchange carrier for each of its lines. Only one interexchange carrier may be selected for each line terminating in the same hunt group.

B. Territory

All exchanges as defined in exchange area maps.

BASIC LOCAL SERVICE

ACCESS LINE SERVICE

A. Applicability

Applicable to lines which provide access to the local switching network.

B. Territory

All exchanges as defined in exchange area maps.

C. General

Local (access line) service rates are billed monthly unless specifically stated otherwise.
The rates for access line service do not include a telephone set.

D. Rates for Business and Residence Service – All Exchanges

	<u>Business</u>	<u>Residence</u>
	Monthly	Monthly
	<u>Rate</u>	<u>Rate</u>
One-Party	\$27.50	\$17.50

E. Rates – Trunk Hunting – All Exchanges

	<u>Business</u>	<u>Residence</u>
	Monthly	Monthly
	<u>Rate</u>	<u>Rate</u>
Per Line in Hunt Group	\$8.75	\$8.75

(I)

PRESUBSCRIPTION

A. Applicability

The process by which end user customers may select and designate to the Company an interexchange carrier to place their calls without any special codes.

An end user may select a primary interexchange carrier for all of its lines, or it may indicate a different interexchange carrier for each of its lines. Only one interexchange carrier may be selected for each line terminating in the same hunt group.

B. Territory

All exchanges as defined in exchange area maps.

C. Rates - (per occurrence)

Presubscription Rate

Intrastate	\$5.00	(T)
Interstate	\$5.50	(N)
Combination of Each	\$2.75	(N)

D. Conditions

After the end user's initial selection of an interexchange carrier or the designation that they do not want to be presubscribed to any interexchange carrier, the end user will be charged for any change in selection. This nonrecurring charge will be billed to the end user who is the subscriber to the Local Exchange Access Service.

NONRECURRING SERVICE CONNECTION CHARGES

A. Applicability

Applicable to service connection charges.

B. Territory

All exchanges as defined in tariffed exchange area maps.

C. Rates

	<u>Business</u>	<u>Residence</u>	
Service Connection Fee	\$10.00	\$10.00	(R)
			(D)
			(D)
Premises Visit	\$95.00	\$95.00	(I)

D. Conditions

1. General

- a. These charges are intended to cover the expenses incurred by the Company in conjunction with the following:

- establishment of service;
- change in location of a service to other premises;
- transfer of service from one customer to another;
- reconnection of service discontinued or suspended for non-payment;
- customer requested number or name changes;

2. Nonrecurring Service Connection charges apply as follows:

a. Service Order-Initial

Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for the initial establishment of telephone service at a premises.

MILEAGE RATES

A. Applicability

Applicable to mileage rates in connection with exchange telephone service.

B. Territory

All exchanges as defined in exchange area maps.

C. Rates

Rate per Month
Per 200 feet or

Fraction Thereof

1. Off-Premises Extension Station Mileage

a. Within the exchange area, each extension station or private branch exchange station:

(1) where the terminals are in different buildings on the same continuous or non-continuous property: Less than one mile

\$4.00

(I)

each additional 1320 feet above the initial mile

\$1.00

(I)

(D)

D. Conditions

1. Off-premise extension mileage will be based upon the route mileage between the premises of the primary station and the premises of each off-premises extension.

EXTENDED AREA SERVICE

A. Applicability

Applicable to exchange extended area service.

B. Territory

All exchanges as defined in exchange area maps.

C. Rates

1. Local calling service is provided, without additional charge, between the exchanges as shown below:

<u>From Exchange</u>	<u>To Exchange</u>
Keystone	Lemoyne
Lemoyne	Keystone

LINE EXTENSION CHARGES

A. Applicability

Applicable to line extensions in connection with exchange telephone service.

B. Territory

All exchanges as defined in exchange area maps.

C. Rates

1. General

New line extensions will be provided only where, in the judgment of the Telephone Company, there appears to be a sufficient demand for the service to warrant the construction charges involved.

The Company reserves the right to connect business and residence stations to the same line. No keys or switches for the purpose of cutting off all or a part of the line from the central office are permitted.

Under normal conditions, the Telephone Company will extend lines one-half mile to reach a subscriber within the exchange service area.

2. Construction Charges

When, in the judgment of the Telephone Company, the revenue to be gained does not justify the Company addition of facilities, then a construction charge shall be applied. Such charge shall be apportioned equally among all applicants for service.

A construction charge may be assessed for all construction costs of facilities furnished by the Company in excess of the first 500 feet at the actual costs of construction from an existing available line. After construction and installation such facilities are the property of the Company.

In lieu of the construction charge, the Telephone Company may require a contract covering a term of years equivalent to one year for each one-tenth of mile of line extension that is furnished by the Company without construction charge. Where more than one customer is involved, the total mileage shall be prorated equally to determine each customer's term of contract. The minimum term per customer is one year.

Applicants may be required to make advance payments to cover all or a portion of the exchange service during the term of contract, when in the opinion of the Telephone Company there is evidence of credit risk, or in cases of renters or tenants.

Payments for line extension construction are not refundable and all equipment shall remain the property of the Telephone Company.

When required by the conditions, applicants shall provide, without expense to the Company, private right of way parallel to the public highway; such right of way shall be free from tree interference and otherwise suitable.

SPECIAL CONSTRUCTION

A. Applicability

Applicable to abnormal construction conditions throughout the exchange areas.

B. Territory

All exchanges as defined in exchange area maps.

C. Rates

1. For construction other than normal, the customer will pay the actual cost above normal cost in accordance with the conditions below.

2. For changing from one type construction to another on the customer's property the customer will pay the cost of constructing the new and removing the old construction.
3. For moving existing construction the customer will pay the actual cost, less salvage.

D. Conditions

- 1.
2. Except where required by law, the type of construction (direct burial, underground conduit or aerial) is the prerogative of the Company.
3. The Company will not be required to install or furnish service by underground conduit or direct burial facilities on the property of the customer at its expense.
4. In locations where underground construction would ordinarily be furnished by the Company, or where such construction is required by law, the Company will, at its own expense, (subject to the provisions of Section III, Schedule 6 line Extension Charges) extend the necessary underground construction to the property line of the premises occupied by the customer in accordance with its established construction standards.
5. If the customer requests underground conduit or direct burial construction to his property line, he will be required to pay the difference between the cost of providing such underground facilities and the estimated cost of constructing equivalent aerial facilities.
6. If direct burial construction is requested to the property line, the customer may participate to the extent of excavating and backfilling to the specifications of the Company and shall replace lawn, shrubbery, pavement, sidewalks, or other items damaged in the process of construction.
7. If underground construction is the type used to the property line of the customer, the customer will be required to furnish, install and maintain the conduit on his property in accordance with the Company's specification.
8. If direct burial construction is the type used to the property line of the customer, the customer will be required to excavate and backfill the required trench on his property or be charged the actual cost for such work by the Company.
9. The customer shall replace the lawn, shrubbery, pavement, sidewalks or other items damaged in the process of construction or maintenance on his property.

10. The Company is not liable for any defacement of or damage to the customer's premises resulting from the furnishing of facilities, or from the installation or removal thereof when such defacement or damage is not the result of the negligence of the Company or its agents.
11. When it is necessary to relocate buried wire or cable or underground conduit and cable at the customer's request, the customer will be charged the actual labor and material cost, less salvage.
12. Where underground construction will not be within a utility strip or other designated right-of way and where the Company requires adequate rights for the construction, operation and maintenance of such construction, the customer, or tract owner or developer, in the case of real estate subdivisions, will provide the Company with easements, deed restrictions, or other appropriate covenants for these rights.

LIFELINE

A. Applicability

Applicable to residential customers subscribing to local service who meet the requirements established by the FCC and the Nebraska Public Service Commission.

(D)

(D)

(D)

B. Territory

All exchanges as defined in tariffed exchange maps where required facilities are available.

C. Rates

Basic Monthly Local Service Rate	\$19.95	(I)
Less: Federal Lifeline Credit	up to <u>\$ 9.25/month</u>	(T)
Lifeline Monthly Local Service Rate	as low as \$10.70/month	(T)

D. Conditions

The Lifeline service is available only to residential customers with a single telephone line per household, who meet the criteria listed in Paragraph A.

Customers may not be disconnected from Lifeline service for non-payment of toll charges.

If toll blocking is available, and the customer voluntarily elects toll blocking, a service deposit will not be collected to initiate Lifeline service.

OTHER SERVICES

DIRECTORY SERVICE

A. Applicability

Applicable to directory service in all exchanges served.

B. Territory

All exchanges as defined in exchange area maps.

C. Rates

	<u>Rate Per Month</u> <u>Business/Residence</u>	
1. Primary listing – for customers whose telephone service is located in an exchange served by the directory	No Charge	
2. Dual listing	Not Applicable/No Charge	
3. Foreign listing – for customers whose telephone service is not located in an exchange served by the directory	\$1.00/\$1.00	
4. Foreign exchange listing	*	
5. Additional listing	.50/.50	(R)
6. Cross-reference listing	1.00/1.00	
7. Line of information	1.00/1.00	
8. Reference listing	1.00/1.00	
9. Non-published number	.50/.50	(R)
10. Non-listed number	.50/.50	(R)

*The rate for a foreign exchange listing will be the rate of the company in whose directory the listing appears.

D. Conditions

1. General

- a. One primary listing, which may include the name, address of the premises in which the primary station is located and the telephone number of the individual (s), firm or corporation will be furnished in the alphabetical section at no charge for each primary station, or key telephone service.
- b. Each business primary line will receive one listing in the classified section of the directory.
- c. Business listings must be in the concern's official name.
- d. Dual (joint) name listings will be provided at no charge for customers subscribing to residence service who share the same surname and reside at the same address, for subscribers whose spouses are deceased, and for persons known by more than one given name. A subsequent service order charge will apply for changing to dual primary listing.
- e. Listings will be limited to such information as is necessary for proper identification.
- f. The listing consists of one line. When use of abbreviations impairs clarity and identification, a second line may be used without additional charge.
- g. The Company may refuse to insert any listing which, in its judgment does not facilitate the use of the directory.
- h. The Company is liable for errors or omissions in the listing of its customers in the telephone directory in accordance with the provisions found in Section II, Schedule 1, H., GENERAL REGULATIONS, Directories.
- i. Residence customers and certain business customers may omit the address from their listings. Any business whose nature or function is to repair or to service articles at its business location must include the business address in its listings.
- j. Residence listings of clergymen, professors, professional people, military or naval officers may, for purposes of identification, include designation of title.
- k. All applications for listings of every kind shall be made by the customer or authorized agent. Changes, additions and deletions involving any business listing

and any residence listing where a charge is involved must be authorized in writing by the customer or customers involved.

1. Service connection charges will apply for changes or additions to listings in addition to monthly rates shown above.
2. Published Directories
 - a. The conditions for directory listings, as provided in this section, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names of customers.
 - b. Alphabetical telephone number directories are furnished by the Company as an aid to the use of its services. These directories are usually published once each year on dates varying with the exchanges included with each directory.
 - c. The Company will furnish to its customers without charge only such directories as it deems necessary for the efficient use of the service. Copies of other directories may be provided at a charge.
 - d. Directories furnished without charge to the customer remain the property of the Company and must be surrendered or destroyed when a new issue is delivered.
3. Foreign Listing
 - a. A foreign listing may be furnished for customers requesting their listing be included in a directory alphabetical section other than the serving company. The charges will be those specified under RATES.
4. Foreign Exchange Listing
 - a. A Foreign Exchange Listing may be furnished for customers located in an exchange not served by the Company who wish a listing in the Company's alphabetical directory.
5. Additional Listing
 - a. Additional listings appear in the alphabetical section only at the above rates.
 - b. Additional listings may be furnished with residence service for others who are members of the customer's domestic establishment and who occupy the same premises.
 - c. Business additional listings may be the owner or employee of a business, officer of the corporation, another name by which the business is known, or another way of listing the same name.

- d. When an additional listing involves the name of a member of a firm, or an officer of a corporation or a trade name, the listing may include a tieback reference to the name of the firm or corporation and may include the same business designation as the primary listing.
 - e. An additional listing must include the same address and telephone number as the primary listing, except that a different address may be shown for off-premises PBX stations located on other premises occupied by the customer.
 - f. The charges for additional listings begin with the day they are entered in the information records or when such listings are included in the directory. They may not be discontinued until the end of the directory period unless the listed person or concern vacates the customer's premises, or becomes a customer to primary service in his own name within the same exchange or unless the customer's service is discontinued.
6. Cross-Reference Listing
- a. A cross-reference listing shows no telephone number, but merely says to "see" the customer's main listing. It provides a cross-reference back to the main listing.
7. Line of Information
- a. A line of information is merely a line of additional information about a business of a descriptive or directive nature, such as "division of..." "formerly..." etc.
8. Reference Listing
- a. Reference listings include reference information such as "or..." "if no answer call..." "after 5:00 p.m. call..." etc., in addition to another telephone number.
9. Non-Published and Non-Listed Service
- a. Non-published service is an arrangement where a customer's listing is omitted from both the telephone directory and information listing.
 - b. No charge will be made for non-published numbers for customers having a listed number in the same exchange under the same listing.
 - c. The Company will take reasonable precautions not to publish the number in any of its publicly distributed directories and, except when required by law, will not disclose the number to any person other than representatives or those of another telephone company, or to other customers who are billed for calls placed to or from non-published numbers.
 - d. Non-listed service is an arrangement whereby a customer's number is omitted from the telephone directory but not from the information records.

- e. When non-published or non-listed service is to be furnished, the customer will be required to execute an arrangement which holds the Company harmless from any damages which might arise and which absolves the Company from any responsibility for the failure of the customer to receive calls because of the non-published or non-listed arrangement.

- f. Customers subscribing to non-published telephone number service, release, indemnify and hold harmless the Company from any and all loss, claims, demands, suits or other action or any liability whatsoever whether suffered, made, instituted or asserted by the customer or by any other party or person caused or claimed to have been caused directly or indirectly by its publication of such number or the disclosing of said number to any person.

PAYPHONE PROVIDER SERVICE

A. Applicability

Applicable to customer, or Company, that subscribes to the Payphone Provider Service.

B. Territory

All exchanges as defined in tariffed exchange maps where required facilities are available.

C. Rates

	<u>Per</u> <u>Month</u>
Basic Coin Telephone Dial Tone Line	\$27.50
Coin Supervision Additive	\$ 2.21

D. Conditions

The Payphone Provider Service is classified as business service. It is subject to the terms, rates, and conditions applicable to business service as described elsewhere in this tariff.

The maximum of the one payphone instrument may be connected to one Basic Coin Transmission Dial Tone Line. Extensions to this line are not permitted. A Payphone Provider must use a separate line for each payphone instrument installed and will be billed the tariffed rate for each line. Off-premise extensions are not permitted.

Directory listings may be provided under the regulations which provide for the furnishing of listings for business service.

Directories will be provided to the Payphone Provider on the same basis as business access lines.

The Company shall not be liable for shortages of coins deposited and/or collected from the Payphone Provider's payphone instrument.

CUSTOM CALLING SERVICE

A. Applicability

Applicable to all exchanges where facilities are available.

B. Territory

All exchanges as defined in tariffed exchange maps where required facilities are available.

C. Rates

	Service Connection <u>Charges</u>	<u>MONTHLY RATE</u>	
		<u>Business</u>	<u>Residence</u>
Abbreviated Calling – Short	*	\$1.75	\$1.75
Abbreviated Calling - Long	*	\$4.50	\$4.50
Call Waiting	*	\$1.75	\$1.75
Three way Calling	*	\$1.75	\$1.75
Call Forwarding	*	\$2.00	\$2.00
Call Forwarding Busy	*	\$2.00	\$2.00
Call Forwarding Don't Answer	*	\$2.00	\$2.00

All Custom Calling Services plus all CLASS Features	*	\$12.00	\$12.00
--	---	---------	---------

(D)

(D)

Service Connection Charges				
Installation Charge	*	\$2.50	\$2.50	(R)
Central Office Work Order Charge *		\$0.00	\$0.00	(R)

D. Conditions

Custom Calling Services are available only to those customers who are served from a Central Office equipped to provide such services.

When a service is programmed for both 3-way calling and Call Waiting, only one of the two may be activated at any one time.

A service may be programmed with any combination of the Custom Calling Services.

*Applicable service connection charges, as filed in Section III, Schedule 3, Nonrecurring Service Connection Charges.

Definitions

Speed Calling – permits placing local and long distance calls to preselected telephone numbers by dialing an abbreviated code. To add a number to the calling list, the customer uses his own telephone.

Call Waiting – a distinctive tone informs the telephone user that another call has been placed to his line. By briefly depressing the hookswitch, the user will be connected to the second caller while holding the first. Subsequent depressions of the hookswitch will allow the user to alternate between calls.

Three Way Calling – permits a telephone user to add a third party to an existing local or long distance call. It will also permit a telephone user to consult privately with a third party while holding the original call.

Call Forwarding – permits transfer of all incoming calls automatically to any dialable number. The number can be selected by the customer each time Call Forwarding is activated or the call directed to the previously selected number. If the alternate location is not a free call, the customer will be billed for reach call forwarded.

CONNECTION WITH CUSTOMER FURNISHED TERMINAL EQUIPMENT AND COMMUNICATION SYSTEMS

A. Applicability

Applicable to customer-furnished terminal equipment.

B. Territory

All exchanges as defined in tariffed exchange area maps.

C.

D. General Provisions

1. General

Terminal equipment and communications systems provided by the Customer may be connected at the Customer's premises to facilities of the Company where such connections are made in accordance with the provisions of this tariff and Part 68 of the Federal Communications Commission's Rules and Regulations.

2. Responsibility of the Customer

- a. The Customer shall be responsible for the installation, operation and maintenance of any Customer-furnished terminal equipment or communications system. No combinations of Customer-furnished terminal equipment or communications systems shall require change in or alteration of the equipment or the services of the Company, cause electrical hazards to Company personnel, damage to Company equipment, malfunction of Company billing equipment, or degradation of service to persons other than the user of the subject terminal equipment or communications system, his calling or called party. Upon notice from the Company that a Customer-provided terminal equipment or communications system is causing such hazard, damage, malfunction or degradation of service, the Customer shall make such changes as shall be necessary to remove or prevent such hazard, damage, malfunction or degradation of service.
- b. The Customer shall be responsible for the payment of a Service Call charge as provided under C, Rates above, for visits by a Company employee to the Customer's premises when a service difficulty or trouble report results from the use of Customer-furnished terminal equipment or communications system. The Company assumes no responsibility of the maintenance of customer-provided equipment or systems.
- c. The Customer shall be responsible for the grade of service required when Customer-furnished equipment is used and it shall be the same as the required for Company-provided equipment of the same application and use.

3. Responsibility of the Company

- a. Telecommunications services are not represented as adapted to the use of Customer-furnished terminal equipment or communications systems. Where Customer-furnished terminal equipment or communications systems are used with telecommunications services, the responsibility of the Company shall be limited to the furnishing of service components suitable for telecommunications services and to the maintenance and operation of service components in a manner proper for such services. Subject to this responsibility the Company shall not be responsible for (1) the through transmission of signals generated by the Customer-furnished terminal equipment or communications systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by Customer-furnished terminal equipment or communications systems, or (3) address signaling where such signaling is performed by Customer-furnished signaling equipment.
- b. The Company will, at the Customer's request, provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line, needed to permit Customer-furnished terminal equipment to operate in a manner compatible with telecommunications services.
- c. The Company may make changes in its telecommunications services, equipment, operations or procedures, where such action is not inconsistent with Part 68 of the Federal Communications Commission's Rules and Regulations. If such changes can be reasonably expected to render any Customer's terminal equipment or communications system incompatible with telecommunications service, or require modification or alteration of such Customer-furnished terminal equipment or communications systems, or otherwise materially affect its use or performance, the Customer will be given adequate notice, in writing, to allow the Customer an opportunity to maintain uninterrupted service.

4. Recording of Two-Way Telephone Conversations

Telecommunications services are not represented as adapted to the recording of two-way telephone conversations. However, Customer-furnished voice recording equipment may be connected with telecommunications services, in accordance with E following and subject to the following conditions:

- a. A distinctive recorder tone that is repeated at intervals of approximately fifteen seconds is required when recording equipment is in use and is electrically connected with services of the Company, except that the distinctive recorder tone described is not required:
 - (1) When used by a Federal Communications Commission's licensed broadcast station Customer for recording of two-way telephone conversations solely for broadcast over the air.
 - (2) When used by the United States Secret Service of the Department of Treasury for recording of two-way telephone conversations which concern the safety

and security of the person of the President of the United States, members of this immediate family, or the White House and its grounds.

- (3) When used for recording incoming telephone calls to police and fire stations for the purpose and only for the purpose of verifying the accuracy of reception of emergency calls.
 - (4) When used on local private lines which have no connection with exchange or toll service.
- b. Customer-furnished voice recording equipment may not be connected with services of the Company for the recording of two-way telephone conversations by means of an acoustic or inductive connection, except when used as specified in a., and a(1) through a(4) preceding.
 - c. The Customer-furnished voice recording equipment shall be so arranged that at the will of the user it can be physically connected to and disconnected from the services of the Company or switching on and off.

5. Violation of Regulations

When any Customer-furnished terminal equipment or communications system is used with telecommunications services in violation of any of the provisions in this Schedule, the Company will take such immediate action as necessary for the protection of the telecommunications network and Company employees, and will promptly notify the Customer of the violations. The Customer shall discontinue such use of the terminal equipment or communication system or correct the violations and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the Customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the Customer's service until such time as the Customer complies with the provisions of this tariff.

6. Definitions

a. Grandfathered Communications Systems

The term "Grandfathered Communications Systems" denotes Customer-furnished communications systems (including their equipment, premises wiring and protective circuitry if any) connected at the Customer's premises, in accordance with any telephone company's tariffs, and that are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because, such systems are connected to the telecommunications network prior to January 1, 1980 and are of a type of system which was directly connected (i.e., without Company-furnished connecting arrangements) to the telecommunications network as of June 1, 1978.

b. Grandfathered Connections of Communications Systems

The term “Grandfathered Connections of Communications Systems” denotes connections via Company-furnished connecting arrangements of Customer-furnished communications systems (including their equipment and premises wiring) at the Customer’s premises, in accordance with any telephone company’s tariffs, and that are considered to be grandfathered under Part 68 of the Federal Communications Commission’s Rules and Regulations because, such connections to the telecommunications network are made via Company-furnished connecting arrangements prior to January 1, 1980 and such connecting arrangements are of a type of connecting arrangement connected to the telecommunications network as of June 1, 1978.

c. Grandfathered Terminal Equipment

The term “Grandfathered Terminal Equipment” denotes Customer-furnished terminal equipment (including protective circuitry if any) connected at the Customer’s premises, in accordance with any telephone company’s tariffs, and that is considered to be grandfathered under Part 68 of the Federal Communications Commission’s Rules and Regulations because such terminal equipment was connected to the telecommunications network prior to July 1, 1979 and is of a type of terminal equipment which was directly connected (i.e., without Company-furnished connecting arrangements) to the telecommunications network as of October 17, 1977.

d. Grandfathered Connections of Terminal Equipment

The term “Grandfathered Connections of Terminal Equipment” denotes connections via Company-furnished connecting arrangements of Customer-furnished terminal equipment connected at the Customer’s premises, in accordance with any telephone company’s tariffs, and that are considered to be grandfathered under Part 68 of the Federal Communications Commission’s Rules and Regulations because such connections to the telecommunications network were made via Company provided connecting arrangements prior to July 1, 1979 and such connecting arrangements are the same type of connecting arrangements connected to the telecommunications network as of October 17, 1977.

e. Registered Equipment

The term “Registered Equipment” denotes equipment which complies and has been approved within the Registered provisions of Part 68 of the Federal Communications Commission’s Rules and Regulations.

f. Registered Protective Circuitry

The term “Registered Protective Circuitry” denotes separate, identifiable and discrete electrical circuitry designed to protect the telephone network from harm and is registered in accordance with Part 68 of the Federal Communications Commission’s Rules and Regulations.

E. Connections of Registered Equipment

1. Customer-furnished registered terminal equipment, registered protective circuitry, and registered communications systems may be directly connected at the Customer's premises to the telecommunications network, subject to Part 68 of the Federal Communications Commission's rules and Regulations, C. preceding and the following:

a. All combinations of registered equipment and associated nonregistered terminal equipment (including but not limited to wiring) shall be installed, operated and maintained so that the requirements of Part 68 of the Federal Communications Commission's Rules and Regulations are continually satisfied.

The Company may discontinue service or impose other remedies as provided for in Part 68 of the Federal Communications Commission's Rules and Regulations for failure to comply with these provisions.

b. The Customer shall notify the Company of each line to which registered equipment is to be connected in advance of such connection and shall notify the Company when such registered equipment is permanently disconnected. The Customer shall provide the Company the Registration Number and Ringer Equivalence Number for the registered equipment.

c. The Customer shall not connect registered equipment to a Company line if:

(1) the Ringer Equivalence of such equipment in combination with the total Ringer Equivalence of other equipment connected to the same line exceeds the allowable maximum as determined by the Company, or

(2) the ringer type is not a ringer type designated by the Company as suitable for the Particular line.

d. Except as otherwise provided in e. following, all connections of registered equipment to services furnished by the Company shall be made through standard jacks; or, in the case of registered communications systems, through standard jacks wired in other than a standard manner, when non-standard wiring is agreed to by the Company.

e. The requirement for the use of standard jacks as described in d. preceding is waived for registered equipment which conforms with Part 68 of the Federal Communications Commission's rules and Regulations if the equipment is located in hazardous or inaccessible locations.

2. Premises Wiring Associated with Registered Communications Systems

a. Premises Wiring is wiring which connects separately-housed equipment entities or system components to one another, or wiring which connects an equipment entity or system component with the telephone network interface, located at the Customer's premises and not with-in an equipment housing.

(1) Fully-Protected Premises Wiring is premises wiring which is:

- (a) No greater than 25 feet in length (measure linearly between the points where it leaves equipment or connector housing) and registered as a component of and supplied to the user with the registered terminal equipment or protective circuitry with which it is to be used.
 - (b) A cord which complies with (a) preceding and which is extended once by a registered extension cord. Extension cords may not be used as a substitute for wiring which for safety reasons should be affixed to or embedded in a building's structure.
 - (c) Wiring located in an equipment room with restricted access, provided that this wiring remains exposed for inspection and is not concealed or embedded in the building's structure, and that it conforms to Part 68 of the Federal Communications Commission's Rules and Regulations.
 - (d) Electrically behind registered equipment, system components or protective circuitry, which assure that electrical contact between the wiring and commercial power wiring or earth ground will not result in hazardous voltages or excessive longitudinal imbalance at the telephone network interface.
- (2) Protected Premises Wiring Requiring Acceptance Testing for Imbalance is premises wiring which is electrically behind registered equipment, system components or circuitry which assure that electrical contact between the wiring and commercial power wiring will not result in hazardous voltages at the telephone network interface.
- (3) Unprotected Premises Wiring is all other premises wiring.
- b. Customers who intend to connect premises wired other than fully protected premises wiring to the telephone network shall give advance notice to the Company in accordance with the procedures specified in Part 68 of the Federal Communications Commission's Rules and Regulations or as otherwise authorized by the Federal Communications Commission.
 - c. The company may invoke extraordinary procedures specified in Part 68 of the Federal Communications Commission's Rules and Regulations where one or more of the following conditions are present:
 - (1) Information provided in the supervisor's affidavit gives reason to believe that a violation of Part 68 of the Federal Communications Commission's Rules and Regulations is likely.
 - (2) A failure has occurred during acceptance testing for imbalance.
 - (3) Harm has occurred, and there is reason to believe that this harm was a result of wiring operations performed under Part 68 of the Federal Communications Commission's Rules and Regulations.

In addition, the Company may monitor or participate in acceptance testing for imbalance, or may inspect other than Fully-Protected Premises Wiring installations as set forth in Part 68 of the Federal Communications Commission's Rules and Regulations.

3. Connections Involving National Defense and Security

In Certain cases Part 68 of the Federal Communications Commission's Rules and Regulations permit the connection of non-registered terminal equipment or communications systems to the telecommunications network, provided that:

The Secretary of Defense; the head of any other governmental department (having requisite Federal Communications Commission's approval); or their authorized representative certifies in writing to the Company that:

- (1) The connection is required in the interest of national defense and security;
- (2) The equipment to be connected either complies with Part 68 or will not cause harm to the telecommunications network or Company employees; and;
- (3) The work is supervised by an installation supervisor who meets the qualifications stated in Part 68.

F. Connection with Certain Customer-Owned Facilities

Facilities owned by the Customer may be connected with the facilities of the Company to the extent and in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations.

G. Company Liability

1. The services furnished by the Company, in addition to the limitations set forth in other General Regulations of this tariff, also are subject to the following limitations; the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company, (1) caused by Customer-furnished equipment (except where a contributing cause is the malfunctioning of a Company-furnished connecting arrangement, in which event the liability of the company shall not exceed an amount equal to a proportional amount of the Company billing for the period of service during which such mistake, omission, interruption, delay, errors, defect in transmission or injury occurs), or (2) not prevented by Customer-furnished equipment but which would have been prevented had Company-Furnished equipment been used.

CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS)

A. General

Custom Local Area Signaling Services (CLASS) are basic local exchange telecommunications services which provide call management features to single line residence and business customers. The features enable the user to load and maintain call processing instructions for incoming and outgoing calls.

B. Rules and Regulations

1. CLASS features are available only to Single Line Residence and Business exchange service customers served by central offices equipped to provide these services.
2. Features cannot be activated unless both the called and calling parties are served by, and the call is routed through, appropriately equipped central offices.
3. Some features may require a company designated code to activate.
4. Variations in central office equipment and the activation of other central office features by the called and/or calling party may cause differences in the operation of various features.
5. The customer is responsible for providing terminal equipment compatible with and necessary for CLASS features.
6. CLASS features are not available with the following: PBX Trunks, DID Trunks, hunt arrangements, Simi-Public Telephone Services, Customer Owned Coin Operated Telephone Services, lines terminated in Multi-function Systems (Hybrid) or button telephone systems.
7. Automatic Recall and Automatic Callback Features cannot be activated for numbers with an 800 or 900 prefix, or PBX station lines not equipped with Direct Forward Dialing service.

C. Features

1. Automatic Recall – permits a customer to automatically redial the most recent incoming local call or call attempt. If the number is busy, Automatic Recall will continue to dial the number for up to 30 minutes.
2. Automatic Callback – permits the customer to automatically redial the last outgoing number dialed, whether it was answered or not. If the called number is busy, the number is automatically redialed for up to 30 minutes.
3. Selective Distinctive Ringing – provides a unique ringing signal to the subscriber whenever they receive calls from customer designated telephone numbers. The term “Distinctive Ringing” refers to a company assigned non-standard ringing-pattern.

4. Selective Call Forwarding- allows a customer to forward preselected incoming calls. All incoming calls are screened against a customer generated list, and only calls on the customer generated list are forwarded. The screening list is limited to a 10 number maximum,
5. Selective Call Rejection- allows the subscriber to block incoming calls from a previously specified telephone number. The customer can construct or modify the unique code. To block unknown telephone numbers, a customer can activate a code after receiving a call and block the number. The number of telephone numbers which can be blocked is limited by technology.
6. Caller ID – allows a customer to see the caller’s telephone number on display equipment. The display equipment is owned and maintained by the customer.
7. Per Call Blocking - allows a caller to prevent his or her number from being delivered to the called party’s display unit. The number is replaced by a “p” (for private) on the called party’s equipment.

A Glenwood Network Services, Inc. calling Party may prevent his or her number from being delivered to the called party by dialing an access code immediately prior to placing a call. The access code activates per call blocking.

8. Call Trace – allows customers who have been receiving harassing or prank calls to activate an immediate trace to the last incoming call. After hanging up, the customer dials a company provided tracing activation code. A successful trace receives a message which tells the customer to contact the telephone company for further assistance.
9. Call Waiting ID – allows a customer to see the telephone number on display equipment when a second call comes in on Call Waiting. Customer must subscribe to Call Waiting to receive this service.
10. User Transfer – allows a customer to transfer an established call to a third party and either remain on the call or disconnect. Customer must subscribe to Three-Way Calling to receive this service.
11. Call Forwarding Remote Access – allows customers to access Call Forwarding from another number and activate, deactivate or change the forwarding information. Customer must subscribe to Call Forwarding to receive this service.
12. Teen or Fax Line – allows customer to receive calls from two different phone numbers on one line, with two different rings.
13. Selective Distinctive Ringing/Call Waiting – allows customer to program phone numbers of callers they don’t want to miss. Calls from programmed phone numbers will have a distinctive ring.

14. Selective Call Acceptance – allows customer to identify up to 32 phone numbers of callers they want to accept. Those phone numbers will ring, other callers will get a recorded message.
15. Line blocking prevents delivery of the calling number to the phone receiving the call on all outgoing calls.

Line blocking for the delivery of calling number is available upon request at no charge to the following entities and their employees/volunteers for lines over which the official business of the agency is conducted. This includes lines at the residence of employees or volunteers where and executive officer of the agency registers with the Telephone Company a need for blocking; private, nonprofit, tax-exempt, domestic, violence intervention agencies, and federal, state, and local law enforcement agencies.

16. Custom Disconnect Messaging allows a temporarily disconnected customer to select a personalized/customized message to be delivered when a call is made to the temporarily disconnected number.

D. Rates And Charges

1. The rates and charges following are for CLASS features only and are in addition to any applicable service connection charges, monthly rates, and non-recurring charges for access lines and other services or equipment with which they are associated.
2. Local or Message Toll Service (Long Distance) calls established by using Automatic Recall, Automatic Callback, User Transfer, Selective Call Forwarding, and Remote Call Forwarding will be charged for at the tariff rates.
3. An Installation Charge and a Central Office Work Order Charge are applicable when coding CLASS features to an existing access line.
4. A discount, as specified in 6 below, will apply when all CLASS features are combined with all Custom Calling Services on the same access line.
5. Promotional periods may be instituted by Glenwood Network Services, Inc. with regard to these services. Promotion periods may include temporary waiver of applicable Services Connection Charges, or a free additional CLASS feature with the purchase of another CLASS feature. Promotional periods will be limited to sixty (60) days in duration, and will limited to three (3) periods per year. The Company will notify the Nebraska Public Service Commission 30 days prior to the promotional period.

6. Rates

	<u>Per Month</u>	
1. Automatic Recall	\$3.00	
2. Automatic Callback	\$2.75	
3. Selective Distinctive Ringing	\$3.00	(I)
4. Selective Call Forwarding	\$2.00	(R)
5. Selective Call Rejection	\$3.50	

6. Caller ID	\$5.50	
7. Per Call Blocking	\$1.75	
8. Call Trace	\$5.00	
9. Call Waiting ID	\$2.00	
10. User Transfer	\$1.50	
11. Call Forwarding Remote Access	\$1.75	
12. Teen or Fax Line	\$5.00	
13. Selective Distinctive Ringing/Call Waiting	\$3.00	
14. Selective Call Acceptance	\$2.00	(D)
15.		
16. Custom Disconnect Messaging	\$2.00	

Discount Packages

All CLASS Features, excluding Custom Disconnect Messaging, plus all Custom Calling Services \$12.00 per month

7. Service Connection Charges

Installation Charge \$2.50 per line

Blocking Service
Schedule 8

A. Applicability

Applicable to all requests to block toll services, excluding International and 900 services.

B. Territory

All exchanges as defined in tariffed exchange area maps.

C. Rates

The Blocking Service nonrecurring blocking charge and service order charge apply to orders adding or removing any blocking service.

	<u>Business</u>	<u>Residence</u>
Per Line or Trunk Blocked (Per Occurrence)	\$0.00	\$0.00
Service Order Charge (Per Occurrence)	\$0.00	\$0.00

D. Conditions

1. Toll Denial is a service provided by the telephone company to block availability of toll services for which the customer does not wish to have access. This includes but is not

limited to, 1+, 0+, and 800 calls. 900 and International calls are not included, since blocking charges for these calls are provided for in NECA Tariff FCC No. 5.

2. Requests to remove blocking must be received by the customer in writing.
3. The charge to remove blocking does not apply when the service is removed at the same time the associated service is disconnected.

Sale of Customer Premises Equipment

Sale of Terminal Equipment

A. Applicability

Applicable to all terminal equipment purchased by the Company prior to December 31, 1982.

B. Territory

Within the exchange areas or all exchanges as said areas are defined on maps of the Glenwood Network Services, Inc serving area.

C. Rates/Conditions

The Utility may, at its option, offer for sale to its customers existing installations of key and PBX systems, telephone sets, and ancillary equipment purchased by the Company prior to December 31, 1982, subject to the following provisions:

1. Prices for existing installations shall be on a negotiated basis with such price, under ordinary circumstances, not below net book value, plus an appropriate transaction charge. Sale of such systems below net book value will be considered only after it has been determined that such systems are no longer marketable at net book value. Net book value is defined as being the amount of original cost including material, labor and overhead, less the appropriate accumulated depreciation reserve.
2. Applicable warranty coverage for the equipment, if any such warranty applies, will be provided in written form by the Utility at the time of purchase.

Concurrences

Intrastate Message Toll Telephone Service

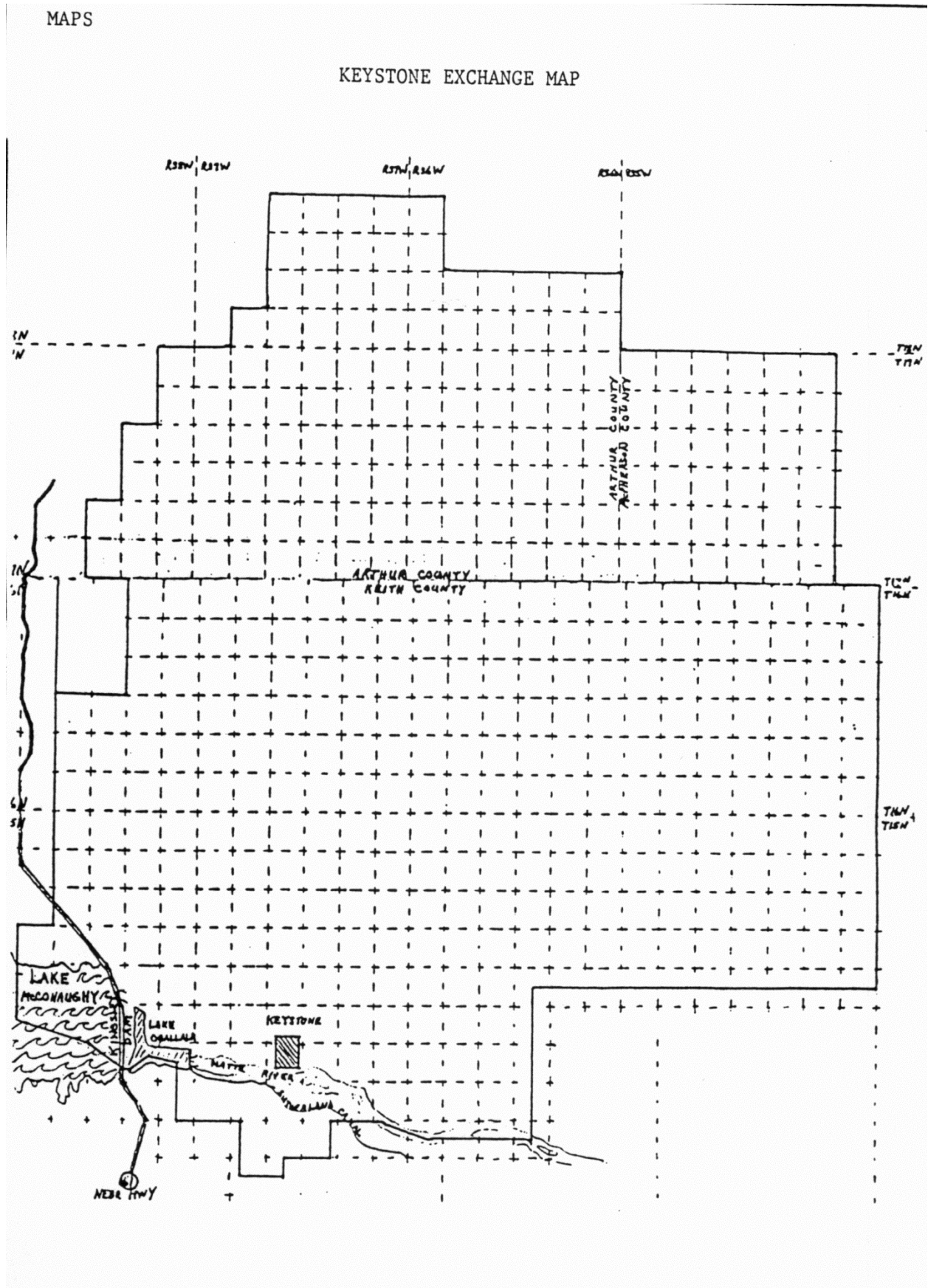
The Glenwood Network Services, Inc Telephone Company concurs in the filed tariffs of the Northwestern Bell Telephone Company, Nebraska, together with amendments and successive issues, for the purpose of providing Intrastate message toll telephone service.

Private Line Services and Channels

The Glenwood Network Services, Inc Telephone Company adopts to and concurs in the Intrastate Private Line Services and channels tariff of the Northwestern Bell Telephone Company in the State of Nebraska.

Wide Area Telephone Service

The Glenwood Network Services, Inc Telephone Company adopts to and concurs in the Wide Area Telephone Services (WATS) furnished by the Northwestern Bell Telephone Company in the State of Nebraska.



MAPS

LEMOYNE EXCHANGE MAP

