

JURISDICTIONAL NATURAL GAS FORMAL COMPLAINT FORM

The Nebraska Public Service Commission strongly encourages all individuals to file an informal complaint prior to initiating a formal complaint. An informal complaint can be submitted via email, mail, facsimile, telephone, or online, using the Commission's web site (www.psc.nebraska.gov).

The filing of a formal complaint is governed by the Commission's Rules of Commission Procedure available on the Commission's website under Commission Information/Rules and Regulations. A paper copy of the rule may be requested by contacting the Commission.

The following is for informational purposes only, and intended only to assist Applicants in the completion of their application for authority. If any difference exists between this form and any law, regulation or case law, then such law, regulation or case law shall control.

Complainant refers to the individual filing the complaint. Respondent refers to the jurisdictional natural gas provider against whom the complaint is filed. If additional pages are needed to fully explain your position, please include the additional information with your filing.

Formal complaints involving a competitive natural gas provider (CNGP) or aggregator require a **\$25.00 filing fee from consumers or a \$250.00 filing fee from the CNGP or aggregator** to be included with your complaint form. Filings fees should be made payable to the Nebraska Public Service Commission. No filing fee is necessary if the complaint relates to a certificated local distribution company.

The required filing fee and the written complaint must be submitted to:

Executive Director
Nebraska Public Service Commission
300 The Atrium, 1200 N Street
P.O. Box 94927
Lincoln, NE 68509-4927

Questions should be directed to the Natural Gas Department of the Nebraska Public Service Commission at (402) 471-3101.

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

(Name)

(Address)

(City/State/Zip)

(Phone Number)

Complainant,

v.

(Name)

(Address)

(City/State/Zip)

Respondent.

Formal Complaint No. _____
(NPSC will assign)

Complainant alleges:

Complainant is a customer of _____
(Name of jurisdictional natural gas provider)

The above named Respondent is a jurisdictional utility engaged in the provision of natural gas service to customers in the state of Nebraska, Neb. Rev. Stat. § 66-1801 et seq. (2008).

That (specifically list facts): _____

