

Lifeline Service to Elsie Communications Customers

To ensure underserved, low-income customers have access to effective broadband communications capabilities, Elsie Communications provides Lifeline Service to eligible customers. As set forth by the Nebraska Public Service Commission, the Lifeline discount is provided one-per-eligible-household.

A household is eligible for the Lifeline discount if annual household income is at or below 135% of the Federal Poverty Guidelines (dependent on the number of members in the household), or if members of the household (or their children) receive state or federal benefits. These eligible benefits include:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Veterans or Survivors Pension Benefit
- Children’s Health Insurance Programs (CHIP – Kids Connection, SAM, MAC, and EMAC) (State-only discount)

Eligible/qualifying customers can receive a \$9.25 discount toward internet service or a \$7.25 discount toward standalone voice service, per month. The \$9.25 discount can also be applied to a bundle with internet (which meets the minimum service standards). An additional state-level discount of \$3.50 is available, and an additional Lifeline Area Discount may be available, based upon service location. Exceptions may apply to the internet service speed package. Lifeline Service is available to all residential customers who meet the requirements.

For description of the exceptions, or to apply for Lifeline Service, contact Elise Communications at (866) 542-6780, or the Nebraska Public Service Commission at (800) 526-0017.

Elsie & Grafton Community Demographics

Based on Elsie’s Census and demographical data, a moderate percentage of area households, families, and individuals are eligible to have access to, and use, the Lifeline Service. Approximately 4% of individuals living within Elsie’s city limits live at or below 150% of the Federal Poverty Level. Further, 13% of Elsie’s population utilizes SNAP benefits.

Grafton, Nebraska, is an unincorporated community and Census data is not available.