

Nebraska Broadband Bridge Program Selection Committee,

I am writing a letter of recommendation for Diode Communications to supply fiber to Jefferson County that includes many rural communities. As the technology coordinator at a potential affected school district it would be great for increased bandwidth to students in our district and other districts around the area. There are three main reasons you should use Diode over some out of state or monster sized company.

The first is they are a local company that supports local causes and community support. You see their employees in small town parades, restaurants, and community events. Their kids actually go to the same schools as mine or competing schools. They are truly a local business that gives back to the communities that it supports.

Next is as a growing business they still make time to make customers feel special. You actually talk to a real CSR, not a chat bot or a phone bot. Besides supplying internet they also supply other safety features like security cameras, which is a great piece of mind living in rural Nebraska. If Diode does not supply additional technology you need they will either go out and find a way for their customers or find another local business to help the needs of the individuals. They really go above and beyond for their customers.

Finally, punctuality might not mean a lot to some people but it does to me. As the Tri County's technology coordinator that also teaches classes and spare time is hard to find, I need people that will be here when they say they will and work around my schedule. If I setup a meeting with Diode Communications for sales, service or other, they are here on time or before getting us what we need for the students. They have also helped troubleshoot equipment that they did not install even if they bid the project and we went a different direction. I feel they have always been willing to drop everything and connect me with someone that can help our school run smooth.

Without Diode Communications I would not be as successful as a technology coordinator and our school would not have the networking capabilities it has. Even though we do not used them on every job, their advice, punctuality, customer service and community roots make them a great choice for supplying fiber to students and patrons of our district and the surrounding districts. Diode really stands out in a crowd because they are willing to go the extra mile.

Sincerely,

Jerod Spahr
MAE Technology and Administration
Technology Coordinator
Tri County Public Schools