

Diode COMMUNICATIONS

Your Local Link to the World!

DIODE COMMUNICATIONS
PO BOX 236
DILLER NE 68342-0236
BUSINESS OFFICE: (402)793-5125

Your Account Information

Account Name: [REDACTED]
Account Number: [REDACTED]
Bill Date: JUN-01-2023
Due Date: JUN-15-2023
AMOUNT DUE \$ 90.72

Messages & Announcements

Find out if you qualify for \$30 off Internet per month! The Affordable Connectivity Program (ACP) provides a discount up to \$30 per month toward broadband service for eligible households. The steps are easy! Visit our website at www.diodecom.net/acp for more information.

Billing Summary

Previous Statement \$ 136.44
PAYMENT - THANK YOU! - \$ 136.44
Remaining Balance: \$ 0.00
Current Charges & Credits
DIODE COMMUNICATIONS \$ 60.72
PARTIAL MONTH OR ONE-TIME CHARGES & CREDITS \$ 30.00
Total Current Charges \$ 90.72
AMOUNT DUE BY 06-15-2023 \$ 90.72

** PLEASE RETURN BOTTOM PORTION WITH PAYMENT **

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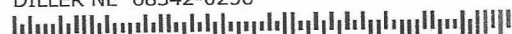
Account Name: [REDACTED]
Account Number: [REDACTED]
Bill Date: JUN-01-2023
Due Date: JUN-15-2023
AMOUNT DUE \$ 90.72

Amount Enclosed: \$

- My Personal Information Has Changed (Complete form on reverse).
- Automatic Payment (Complete form on reverse).
- I do not want to receive paper statements.
- I would like to receive an e-bill.

My e-mail address is: _____

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**** COURTESY NOTICE ****

For those of you who pay prior to the 15th of the month, thank you for your patronage.

**** PAYMENT POLICY ****

Your current monthly billing is due upon receipt. Accounts not paid by the 15th of the month are considered delinquent. Service will be disconnected for delinquent accounts the 20th of the month. If services are disconnected, the entire unpaid balance and a reconnect fee must be paid in full before services will be restored.

Account Name: [REDACTED]

Account #: [REDACTED]

Change of Information

New Address: _____
 City: _____ State: _____ Zip Code: _____
 Effective Date: _____
 Contact Name: _____
 Phone Number: _____
 Signature: _____ Date: _____

Automatic Withdrawal from Checking

Please automate the withdrawal of funds for all future charges. **A voided check is enclosed.**

Authorized Signature: _____ Date: _____

JUN-01-2023

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BILLING INQUIRY: (402)793-5125

Monthly Charges

CALEA SURCHARGE FEE	06-01	06-30	1	0.50
FTTP INTERNET EQUIPMENT	06-01	06-30	1	4.95
FTTP INTERNET 100/100	06-01	06-30	1	55.00

Taxes

NEBRASKA SALES TAX				0.27
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TOTAL DIODE COMMUNICATIONS \$ 60.72

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PARTIAL MONTH OR ONE-TIME CHARGES & CREDITS
BILLING INQUIRY: (402)793-5125

Partial Month or One-Time Charges and Credits

RECONNECT CHARGE	05-25			30.00
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TOTAL PARTIAL MONTH OR ONE-TIME CHARGES & CREDITS \$ 30.00

Account
Location ID
Phone No.
Email
Address

Data
Voice
Video

IP Address
PPPoE User Name

Calls in last 30d

Command ID

Overview

1 Issue(s)
1 Warning

Service

Good Down
Good Up
Service is down over 3 weeks ago

System

RG-GS4220E

Wi-Fi

2
SSIDs

Devices

11
Connected

Data Voice

Run Speed Test

Run Latency Test

Reset Speed Test Baseline

Traffic Reports

Speed Test (ran over 3 weeks ago)

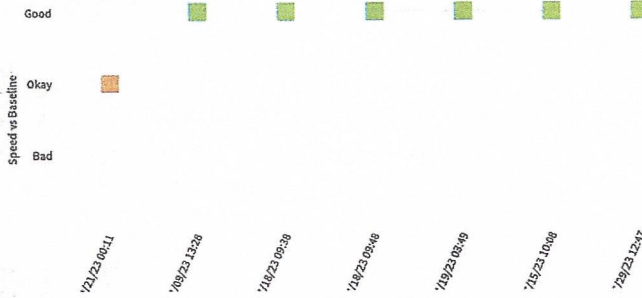
SPEEDTEST powered

GDPR A Privacy Policy

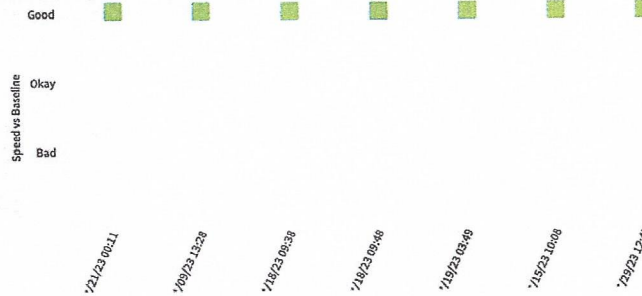
Public Server Test

Download Speed 142.94 Mbps (Good), Upload Speed 144.78 Mbps (Good)

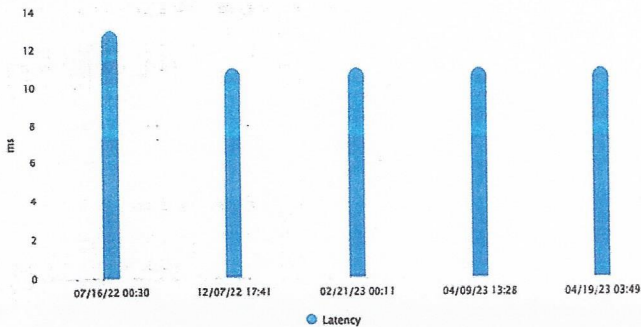
Download Speed (Public Server Test)



Upload Speed (Public Server Test)



Latency Test (ran over 3 months ago)



Average Speed



Average speeds for traffic

Download Speed
Upload Speed

143 Mbps
145 Mbps

Router WAN Status

Enabled	True
Uptime	4d 13h 29m 06s
Connection Status	Connected
MAC Address	84:d3:43:82:a4:7d
Downstream (Mbps)	1000
Upstream (Mbps)	1000
VLAN ID	N/A
VLAN Priority	0
Bytes Received	3205022767
Bytes Sent	2965446139
Packets Received	90530987
Packets Sent	69657857

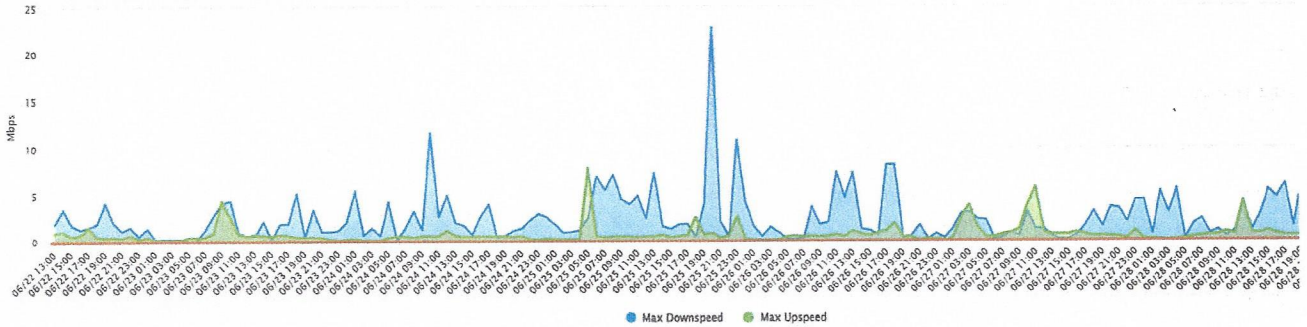
wan

Router WAN Configuration

Addressing Type	DHCP
Connection Type	IP_Routed
Default Gateway	24.246.199.1
Subnet Mask	255.255.255.128
DNS Servers	24.246.223.254,24.246.223.253
External IP Address	24.246.199.21

Bandwidth Utilization

0% of the time during last 7 days, bandwidth was above 90% of the allocated 0 Mbps



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