



Kim Rowell

Market Vice President - Omaha

Kim Rowell currently serves as vice president and market leader for Cox Communications in Greater Omaha. In this role, she is the local senior executive responsible for cross-functional engagement with employees, customers and community and business leaders. She joined Cox in May 2009, and her previous positions include vice president of field services for the Central Region and market vice president in Arkansas.

Kim has more than 30 years of multifaceted leadership experience in the telecommunications industry. She serves on the board of for the Shepherd Center, executive board for the WICT Heartland Chapter and the National Diversity Council for Cox Communications. She is also a Betsy Magness fellow.

Kim holds a bachelor's degree in electrical engineering with a minor in mathematics from the University of Missouri. She has been married to her husband, Bill, for 27 years; they love to travel and enjoy all outdoor activities.



Jennifer Shipley

Vice President, Customer Care

Jennifer Shipley is responsible for the service delivery of the customer care outsource partner performance. She leads the Customer Experience teams including executive escalations and social media. In addition, she oversees the back-office support functions for all of Customer Care.

Jennifer has more than 25 years of call center and leadership experience in the communications industry. Prior to joining Cox, she was senior director of the loyalty Center of Excellence for Comcast. Additionally, she has held roles within Comcast as a director of operations and manager of technical operations.

Jennifer is currently pursuing her Associates Degree at Butler Community College with plans to transfer to Fort Hays University to complete her bachelor's in business.



Paul Truitt

Vice President, Field Operations - Central Region North

Paul Truitt is responsible for leading the company's field operations teams in Idaho, Iowa, Nebraska and Kansas. Paul also oversees the Hybrid Fiber Coax (HFC) network operations team which is responsible for maintaining Cox's 5,500 miles of HFC network in those states.

With more than 35 years of experience in the telecommunications industry, Paul has held multiple roles in the field service, network maintenance and construction organizations.

Paul holds a bachelor of science in organizational management from Friends University in Wichita, Kansas, and he currently serves on the board of directors for the Fundamental Learning Center.