
Attachment M
Letters of Community Support
Cox Communications

Letters of Community Support in Burt County

In support of Cox Communication's infrastructure deployment goals within Burt County, we received multiple letters of support from a variety of community stakeholders. All the letters expressed appreciation and support for Cox's submission and demonstrated a compelling level of need and lack of comprehensive coverage for reliable internet services, which Cox is hoping to bring to the County.

Cox local teams conducted outreach to members of the community through in-person engagements, email correspondence and direct phone communications.

Letters of support from members of the community included in this submission:

Community Partners

- Big Brothers Big Sisters of the Midlands
- Boys and Girls Club of the Midlands
- United Way of the Midlands
- Habitat for Humanity
- Burt County Economic Development



Big Brothers Big Sisters®

OF THE MIDLANDS

1209 Harney Street
Suite 110
Omaha, NE 68102

Phone: 402.330.2449
Fax: 402.330.2492

February 17, 2023

bbbsomaha.org

Nichole Turgeon
President/CEO
Big Brothers Big Sisters of the Midlands
1209 Harney St, Suite 100
Omaha, NE 68102

RE: Support for Cox Communications

Dear NE Broadband Office:

I am writing in support of Cox Communications' commitment to expanding high-speed internet to un-and-underserved communities that lack reliable internet service and enhancing digital equity in areas of Cass, Colfax, Dodge and Sarpy counties. Cox will be providing Fiber-to-the-Home connectivity.

Cox speeds and pricing available for these communities are advertised on the Cox Nebraska service site. In addition to their affordability programs, described below, the Everyday Low-Price plan with WIFI 100 Mbps tier will be offered at \$49.99/month. Three additional pricing tiers are available for purchase and outlined on the website.

Big Brothers Big Sisters provides one-to-one mentoring to youth in the Omaha/Council Bluffs metro area. The pandemic revealed to our organization just how serious the digital divide is in our service area. The youth and families in our program living in lower-income and/or underserved areas of our community struggled with lack of access to high-speed internet, especially when digital learning was required. We have been proud to partner with Cox to raise awareness of the Connect2Compete program with our families and we support Cox's continuing efforts to bridge the digital divide.

Today, Cox is a leading provider of broadband services with residential and commercial broadband speeds of up to 1 Gigabit broadband to residents and up to 100 Gigabit broadband to commercial accounts. For more than 40 years, Cox has been serving the needs of Nebraskans in nearby Omaha as a public-private partner with a proven track record. The Cox brand is well-recognized as a local technology leader and a company that is committed to the communities it serves.

Cox has been providing services to homes and businesses via more than 5,000 miles of state-of-the-art fiber-optic and HFC (Hybrid Fiber Coaxial) delivering video, phone and high-speed Internet service to homes and businesses. They have demonstrated their commitment to advanced technology by investing significantly in network upgrades to deliver exceptional high-speed internet performance. Cox is also investing hundreds of millions in private capital to bring services to un-and-underserved homes across the country, either fully funded by Cox or in partnership with state, local, and federal governments.

Cox has long been a critical partner in bridging the digital divide including:

- being the first to launch a discounted internet program for low-income families 10+ years ago with Connect2Compete, a \$9.95/month plan
- expanding its affordable internet options with ConnectAssist, a \$30/month plan for those receiving financial aid
- participating in the federal Affordable Connectivity Program (ACP), enabling individuals eligible to receive internet at no-cost

Through these initiatives, Cox has successfully connected millions of Americans through the breadth of Cox Digital Equity Programs.

Cox has the local resources and knowledge, community support and engagement, and the backing of a financially secure private company to fund and support successful projects. They are more than a service provider, they're a community partner who is invested in our success.

Sincerely,



Nichole M. Turgeon
President/CEO



BOYS & GIRLS CLUBS
OF THE MIDLANDS

State of Nebraska
Nebraska Public Service Commission
1200 N Street, Suite 300
Lincoln, NE 68508

RE: Support for Cox Communications

To Whom It May Concern:

Boys & Girls Clubs of the Midlands is writing in support of Cox Communications' commitment to expanding high-speed internet to un-and-underserved communities that lack reliable internet service and enhancing digital equity in the greater Omaha community. Cox will be providing Fiber-to-the-Home connectivity.

Cox speeds and pricing available for these communities are advertised on the Cox [Nebraska service site](#). In addition to their affordability programs, described below, the Everyday Low-Price plan with WIFI 100 Mbps tier will be offered at \$49.99/month. Three additional pricing tiers are available for purchase and outlined on the website.

Boys & Girls Clubs of the Midlands offers a safe place for youth to learn, grow and have fun. The Clubs represent 60 years of service to youth. Dedicated staff at 14 metro-area locations and a summer camp provide activities and support to thousands of young people from kindergarten through high school graduation and beyond. Club sites are placed in targeted neighborhoods where the need is greatest.

Today, Cox is a leading provider of broadband services with residential and commercial broadband speeds of up to 1 Gigabit broadband to residents and up to 100 Gigabit broadband to commercial accounts. For more than 40 years, Cox has been serving the needs of Nebraskans in nearby Omaha as a public-private partner with a proven track record. The Cox brand is well-recognized as a local technology leader and a company that is committed to the communities it serves.

Cox has been providing services to homes and businesses via more than 5,000 miles of state-of-the-art fiber-optic and HFC (Hybrid Fiber Coaxial) delivering video, phone and high-speed Internet service to homes and businesses. They have demonstrated their commitment to advanced technology by investing significantly in network upgrades to deliver exceptional high-speed internet performance. Cox is also investing hundreds of millions in private capital to bring services to un-and-underserved homes across the country, either fully funded by Cox or in partnership with state, local, and federal governments.

Dorene & Lee Butler Family
Youth Development Center
Administrative Office
2610 Hamilton Street
Omaha, NE 68131

P: (402) 342-1600
F: (402) 345-3154

bgcomaha.org



BOYS & GIRLS CLUBS
OF THE MIDLANDS

Cox has long been a critical partner in bridging the digital divide including:

- being the first to launch a discounted internet program for low-income families 10+ years ago with Connect2Compete, a \$9.95/month plan
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Through these initiatives, Cox has successfully connected millions of Americans through the breadth of Cox Digital Equity Programs. In regards to Boys & Girls Clubs of the Midlands, Cox has provided expanded technology access for numerous of our Club locations.

Cox has the local resources and knowledge, community support and engagement, and the backing of a financially secure private company to fund and support successful projects. They are more than a service provider, they're a community partner who is invested in our success.

Sincerely,

Elizabeth Donner
Chief Development Officer
Boys & Girls Clubs of the Midlands

Dorene & Lee Butler Family
Youth Development Center
Administrative Office
2610 Hamilton Street
Omaha, NE 68131

P: (402) 342-1600
F: (402) 345-3154

bgcomaha.org



Building opportunity throughout Burt, Cass,
Douglas, Sarpy and Washington Counties.

2/21/2023

Keri Menage
Public Affairs Specialist
11505 W. Dodge Rd
Omaha, NE 68154

RE: Support for Cox Communications

Dear Ms. Menage:

Habitat for Humanity of Omaha is writing in support of Cox Communications' commitment to expanding high-speed internet to un- and underserved communities that lack reliable internet service and enhancing digital equity in areas of Cass and Sarpy counties. Cox will be providing Fiber-to-the-Home connectivity.

Cox speeds and pricing available for these communities are advertised on the Cox [Nebraska service site](#). In addition to their affordability programs, described below, the Everyday Low-Price plan with WIFI 100 Mbps tier will be offered at \$49.99/month. Three additional pricing tiers are available for purchase and outlined on the website.

Founded in 1984, Habitat Omaha builds and renovates homes, advocates for better laws and regulations and partners with those who share our vision, "A world where everyone has a quality, safe and healthy place to live." We started our work within the city of Omaha and expanded to the rest of Douglas, Washington, Burt, Cass, and Sarpy Counties – the latter two overlapping with Cox's planned expansion areas. By expanding our service area, we are able to increase the impact of our mission throughout the greater Omaha area. This means that more families gain access to financial and homeowner readiness programs, affordable home improvement solutions, and first-time homeownership opportunities as we help to grow and maintain our community's stock of quality, affordable homes.

Today, Cox is a leading provider of broadband services with residential and commercial broadband speeds of up to 1 Gigabit broadband to residents and up to 100 Gigabit broadband to commercial accounts. For more than 40 years, Cox has been serving the needs of Nebraskans in nearby Omaha as a public-private partner with a proven track record. The Cox brand is well-recognized as a local technology leader and a company that is committed to the communities it serves.

Cox has been providing services to homes and businesses via more than 5,000 miles of state-of-the-art fiber-optic and HFC (Hybrid Fiber Coaxial) delivering video, phone and high-speed Internet service to homes and businesses. They have demonstrated their commitment to advanced technology by investing significantly in network upgrades to deliver exceptional high-speed internet performance. Cox is also investing hundreds of



Building opportunity throughout Burt, Cass, Douglas, Sarpy and Washington Counties.

millions in private capital to bring services to un-and-underserved homes across the country, either fully funded by Cox or in partnership with state, local, and federal governments.

Cox has long been a critical partner in bridging the digital divide including:

- being the first to launch a discounted internet program for low-income families 10+ years ago with Connect2Compete, a \$9.95/month plan
- expanding its affordable internet options with ConnectAssist, a \$30/month plan for those receiving financial aid
- participating in the federal Affordable Connectivity Program (ACP), enabling individuals eligible to receive internet at no-cost

Through these initiatives, Cox has successfully connected millions of Americans through the breadth of Cox Digital Equity Programs.

Cox has the local resources and knowledge, community support and engagement, and the backing of a financially secure private company to fund and support successful projects. They are more than a service provider, they're a community partner who is invested in our success.

Sincerely,

Becky Vinton

Becky Vinton
Senior Development Officer



1701 N. 24 St, Omaha, NE 68110



402.457.5657 office 402.457.4012 fax



habitatomaha.org



Shawna Forsberg
President & CEO
2201 Farnam St. Ste 200
Omaha, NE 68102

RE: Support for Cox Communications

NE Broadband Office:

I am Shawna Forsberg, president and CEO of United Way of the Midlands, writing in support of Cox Communications' commitment to expanding high-speed internet to un- and underserved communities that lack reliable internet service and enhancing digital equity in underserved areas. Cox will be providing Fiber-to-the-Home connectivity.

Cox speeds and pricing available for these communities are advertised on the Cox [Nebraska service site](#). In addition to their affordability programs, described below, the Everyday Low-Price plan with WIFI 100 Mbps tier will be offered at \$49.99/month. Three additional pricing tiers are available for purchase and outlined on the website.

For 100 years, United Way of the Midlands (UWM) has served the Omaha-Council Bluffs metro by bridging the business and not-for-profit sectors to create a Circle of Support that helps our neighbors overcome difficult challenges and start building a better future. UWM's funded programs and direct services address social and economic disparities and meet families' essential needs such as healthy food, safe and stable housing, physical and mental health services, career preparation and job training.

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Cox has long been a critical partner in bridging the digital divide including:

- being the first to launch a discounted internet program for low-income families 10+ years ago with Connect2Compete, a \$9.95/month plan
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- participating in the federal Affordable Connectivity Program (ACP), enabling individuals eligible to receive internet at no-cost

Through these initiatives, Cox has successfully connected millions of Americans through the breadth of Cox Digital Equity Programs.

Cox has the local resources and knowledge, community support and engagement, and the backing of a financially secure private company to fund and support successful projects. They are more than a service provider, they're a community partner who is invested in our success.

Sincerely,

A handwritten signature in blue ink that reads "Shawna Forsberg". The signature is fluid and cursive, with the first name being the most prominent.

Shawna Forsberg
President & CEO
United Way of the Midlands



January 16, 2024

RE: Support for Broadband Provider Cox Communications

To the Nebraska Broadband Office:

I am writing in support of Cox Communications commitment of expanding high-speed internet to un-and-underserved communities that lack reliable internet service and enhancing digital equity in Burt County.

Reliable internet service is needed in Burt County as much of the county's population lives in rural areas. Coverage in these areas is spotty at best and service is not always reliable. Quality internet service helps level the playing field in terms for the communities of Burt County.

Cox has demonstrated a willingness to provide service to un-and-underserved communities in the past and has been a partner in the following programs while also demonstrating their commitment to advanced technology by investing significantly in network upgrades to deliver exceptional high-speed internet performance:

- being the first to launch a discounted internet program for low-income families 10+ years ago with Connect2Compete
- expanding its affordable internet options with ConnectAssist, a \$30/month plan for those receiving financial aid
- participating in the federal Affordable Connectivity Program (ACP), enabling individuals eligible to receive internet at no-cost.

Cox has the local resources and knowledge, community support and engagement, and the backing of a financially secure private company to fund and support successful projects. Thank you for your consideration for this grant.

Sincerely,



Cindy Chatt
Director, Burt County Economic Development
economicdevelopment@burtcounty.org
402.307.1945

Attachment M
Cybersecurity and Supply Chain
Cox Nebraska Telcom

Concerning Cox's cybersecurity and supply chain risk management plans, Cox is building and/or executing plans to align with required standards.