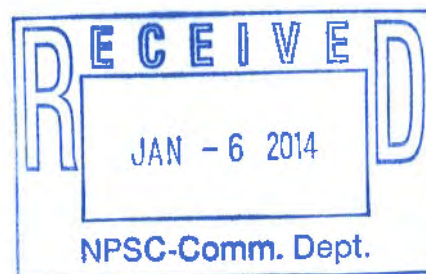


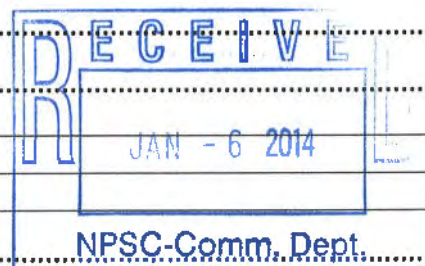
CenCom, Inc.  
110 East Elk St., PO Box 40  
Jackson, NE 68743

## Local Exchange Service and Special Access Tariff

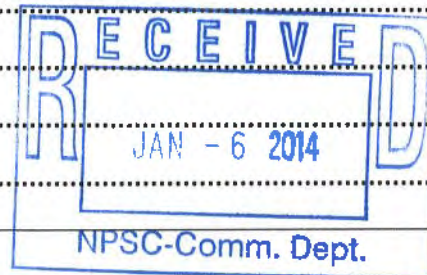


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## 1. GENERAL

## 1.1 PURPOSE OF THE COMPANY

CenCom, Inc., a Nebraska corporation, hereinafter referred to as the Company, is a Competitive Local Exchange Carrier authorized to provide local exchange service within the territories certificated to it by the Nebraska Public Service Commission. The Company's business office is located in Jackson, Nebraska. The Company undertakes to furnish telecommunication services in accordance with its approved tariff on file with the Nebraska Public Service Commission.

## 1.2 EXCHANGE AREA DESCRIPTION

The exchange area served will be all areas in the state of Nebraska.

## 1.3 TARIFF

## 1.3.1 TARIFF APPLICABILITY

- A. The rules, regulations and rates contained in this Tariff apply to the general public located within the service area of the Company and to all services rendered by the Company, except as otherwise provided for in other tariffs, or as provided in a special contract between the Company and a subscriber.
- B. This Tariff relates only to the Company's continuing or future obligation to provide facilities or services. The Company may provide similar services or facilities not subject to regulation by the Commission as a matter of private contract. Any such offerings shall be subject to the provisions of private contracts rather than subject to the provisions of this Tariff.
- C. This Tariff cancels and supersedes all other local and general exchange tariffs of the Company issued and effective prior to the effective dates shown on the individual sheets of this Tariff.

## 1.4 DEFINITIONS

As used throughout this Tariff, the following definitions of terms shall apply.

**ACCESS LINE** - The telecommunication line from the central office switching point up to and including the termination on the customer's premises in either a terminal block, jack or other point of termination.

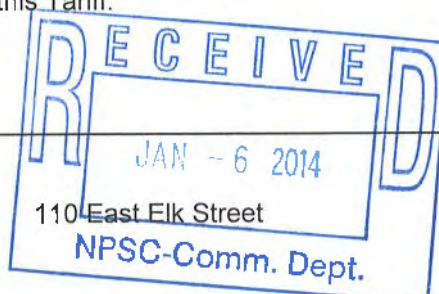
**AIRLINE MILES** - The number of miles between two points calculated by using the shortest distance between the points involved.

**APPLICANT** - An individual, firm, corporation, partnership, institution, association or organization, whether public or private, applying for or requesting provision of telecommunication service in accordance with this Tariff.

**AUTHORIZED USER** - A person, firm or corporation (other than the customer) on whose premises a telecommunication service is located and who may communicate over such service in accordance with the terms of this Tariff.

ISSUED: January 6, 2014

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## 1. GENERAL (Continued)

## 1.4 DEFINITIONS (Continued)

**BASE RATE** - A rate for any form of exchange service which does not include mileage or other incremental charges.

**BUSINESS OFFICE** - The office of the Company which handles subscriber billing, collections and applications for service.

**BUSINESS TELEPHONE SERVICE** - Telecommunications service provided to firms, corporations, agencies, partnerships, associations and other institutions, public or private, whose basic concern is the conduct of business, or the fulfillment of a public responsibility, and which are normally engaged in acts of commerce. One indication of business service is the reference to a user's phone number in public advertising of a business nature.

**CENTRAL OFFICE** - The location of the Company's switching equipment and where an individual telecommunication line may be switched to another.

**CENTRAL OFFICE EXCHANGE** - The territory served by a central office or a group of central offices, any one of which may serve any part of the exchange.

**CENTREX SERVICE** - A Central Office based business communications service which provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises.

**CERTIFICATED SERVICE AREA** - Company's service area, as approved by the Nebraska Public Service Commission.

**CHANNEL** - A path for communications between two or more customer premises or Company offices, furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof.

**CIRCUIT** - A channel used for transmission in the furnishing of telecommunication services.

**CLASS OF SERVICE** - The various categories of service generally available to the customer, such as business, residence, public and semi-public.

**COMPANY** - CenCom, Inc.

**CONNECTING ARRANGEMENT** - The equipment provided by the Company to accomplish the connection of customer-provided facilities with the facilities of the Company.

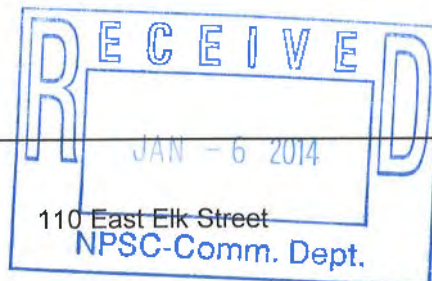
**CONNECTING COMPANY** - A corporation, association, partnership or individual owning or operating one or more exchanges and with whom communicating traffic is interchanged.

**CONSTRUCTION** - All activities required by the Company in order to initiate, rearrange, discontinue or otherwise provide or modify service or facilities provided to the subscriber.

**CONSTRUCTION CHARGE** - A separate nonrecurring charge made for the construction of facilities in excess of that contemplated under the rates quoted in the Tariff.

## 1. GENERAL (Continued)

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## 1.4 DEFINITIONS (Continued)

**CONTIGUOUS PROPERTY** - The land, including any building or buildings thereon, and where there is general access without the necessity of crossing land used publicly or privately by others.

**CONTRACTS, SPECIAL** - The agreement between the Company and a subscriber for the furnishing of Company service in instances where all or a part of this Tariff does not apply.

**COST** - The cost of labor and materials, and appropriate amounts to cover the Company's general operating and administrative expenses, a return on investment and any other specific items of expense that may be associated with the facility provided.

**CUSTOMER** - The person, firm or corporation responsible for the payment of charges and compliance with the regulations of the Company. (See Subscriber)

**CUSTOMER OWNED AND MAINTAINED EQUIPMENT (COAM)** - Any wiring, device or apparatus provided by the customer for which complete ownership and maintenance responsibility resides with the customer. The Company's liability is limited to interconnection in accordance with the rules and regulations outlined elsewhere in this Tariff or as provided under a separate written agreement.

**DIRECTORY LISTING** - Information contained in the Company-provisioned telephone directory, whereby telephone users may ascertain the telephone number of other subscribers.

**DISCONNECTION** - Discontinuance of telecommunication service made at the request of the subscriber or at the option of the Company for nonpayment of service or other valid reasons; the facilities so disconnected by the Company may be made immediately available for use by another subscriber.

**DROP WIRE** - Wires between a cable terminal and the point of entrance to the building in which the subscriber's service is located.

**EMERGENCY** - A situation or condition which demands immediate attention and requires substantial change from the normal conduct of Company business, and which left unattended could seriously threaten the public safety.

**ENTRANCE FACILITIES** - Facilities extending from the point of entrance on private property to the premises on which service is furnished.

**EXCHANGE** - A unit established by the Company for the administration of communication service in a specified area. It consists of one or more central offices together with associated plant used in furnishing access line service in the area.

**EXCHANGE AREA** - The territory served by an exchange as specified in the Tariff.

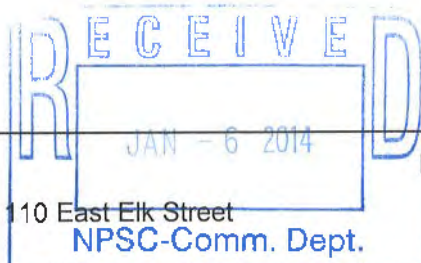
**EXCHANGE MESSAGE** - A completed telecommunication between exchange stations in the same local service area.

**EXCHANGE SERVICE** - The telecommunication service provided within a local calling area, or exchange area, in accordance with this Tariff.

## 1. GENERAL (Continued)

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## 1.4 DEFINITIONS (Continued)

**FLAT RATE SERVICE** - The type of exchange service furnished at a stipulated monthly rate, with an unlimited number of calls within a specified local service area.

**HARM** - Harm consists of hazards to personnel, damage to Company facilities, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to facilities, induced noise or cross talk, incorrect dial pulsing failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

**INDEBTED HOUSEHOLD** - Two or more people living together at least one of whom is indebted to the Company for service previously rendered.

**INSIDE WIRING** - Cable, wiring and jacks on the subscriber side of the point of demarcation.

**INSTALLATION** - Any activity required by the Company in order to initiate, rearrange, delete or otherwise provide or modify service or facilities for use by the general public.

**INSTALLATION CHARGE** - See Service Charges.

**INTERCONNECTION** - The method by which telecommunication facilities of the Company are arranged to transmit to, or receive information from, customer-provided equipment.

**LINE EXTENSION** - The outside plant required in addition to existing facilities to render telephone service, exclusive of instrumentalities.

**LOCAL CHANNEL** - That portion of a channel which connects a station to an interexchange channel or a channel connecting two or more stations within an exchange area.

**LOCAL EXCHANGE SERVICE** - Telephone communications within a local service area in accordance with the provisions of the Company's Tariff.

**LOCAL MESSAGE** - A communication between a customer and any other customer within the local service area of the calling station.

**LOCAL SERVICE AREA OR EXTENDED LOCAL SERVICE AREA** - That area throughout which an exchange service subscriber, at a given rate, may make calls without the payment of a toll charge. A local service area may be made up of one or more exchange areas.

**LOCAL TELEPHONE SERVICE** - Exchange service available within the exchange area for communication between subscribers located within that exchange area only.

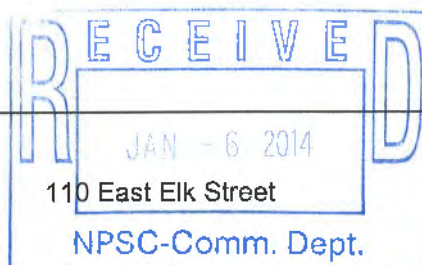
**MESSAGE** - A completed customer telephone call.

**MILEAGE CHARGE** - The additional charge for exchange telephone service based upon distance measurement for the service furnished.

**MINIMUM CONTRACT PERIOD** - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

## 1. GENERAL (Continued)

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## 1.4 DEFINITIONS (Continued)

**NETWORK ACCESS POINTS** - A connector, outlet, or wiring termination on a customer's premises which affords connection to the services of the Company.

**NETWORK CONTROL SIGNALING UNIT** - The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

**NON-LISTED NUMBER** - A telephone number which is not listed in the directory, but which may be available from directory assistance.

**NON-PUBLISHED NUMBER** - A telephone number that is not listed in the directory, and is not available to the public.

**NONRECURRING CHARGE** - A one-time charge associated with certain installations, changes or transfers of services either in lieu of or in addition to recurring monthly charges.

**NORMAL WORKING SITUATIONS** - Those situations which can be reasonably anticipated by the Company, planned for in advance, and handled as a part of the usual day-to-day operations, without requiring substantial deviation from standard operating practices.

**OFF-PREMISES SERVICE** - Service which connects stations located at customer locations on non-contiguous property to the customer's access line.

**PAY PER CALL SERVICES (900, 960, or 976 SERVICES)** - Telecommunications services (a) which permit simultaneous calling by a large number of persons to a single telephone number, (b) for which the consumer is assessed, by virtue of completing the call, a charge that is not dependent on the existence of a presubscription relationship, and (c) for which the consumer pays a per-call or per-time-interval charge that is greater than or in addition to the charge for the transmission of the call.

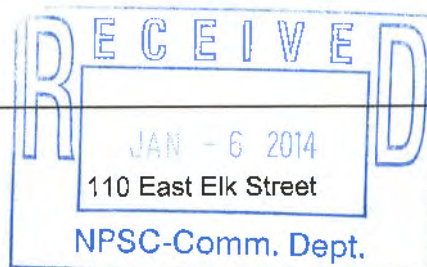
**PERMANENT DISCONNECT** - Termination of telecommunication service where the intent is not to reconnect the service in the foreseeable future. Facilities related to such disconnections of service become immediately available to the Company to satisfy other service requirements.

**POINT OF DEMARCATION** - Point of connection owned by the company to which customer inside wire is attached.

**PREMISES** - Denotes the contiguous property (except railroad right of way, etc.) occupied by a customer or authorized user containing one or more buildings and is not separated by a public highway.

**PRIVATE BRANCH EXCHANGE SYSTEM** - A private branch exchange system is an arrangement of equipment, owned or contracted for by a subscriber, consisting of automatic switching apparatus with attendant's telephone, trunks to a central office and stations connected with the switching apparatus, thereby providing for communication between these stations, and also communication with the general exchange system. Throughout this Tariff, the commonly used abbreviation "PBX," will be substituted for the words Private Branch Exchange.

**PRIVATE CONTRACTS** - The agreements between the Company and a customer for the furnishing of service in instances where all or part of this Tariff does not apply.





## 1. GENERAL (Continued)

## 1.4 DEFINITIONS (Continued)

**PRIVATE LINE DEDICATED CIRCUIT** - A circuit provided to a subscriber which is not connected to the switching equipment of the Company and is utilized only by that subscriber.

**RESIDENTIAL TELEPHONE SERVICE** - Telecommunication service furnished to a home, personal quarters or abode used only for residential or domestic purposes and from which business is not normally conducted. Residential service does not include multi-family apartments or hotels where a landlord or manager is responsible for payment to the Company.

**SAME HOUSEHOLD** - Those who dwell as a family under one roof, including relatives, participating in the common use of such facilities as dining room, kitchen, living room, etc. Premises occupied by any group functioning in the same manner as a family are also considered as the same household.

**SERVICE CHARGES** - The non-refundable charges that apply to customer initiated requests for the establishment of a class of telephone service, for the subsequent changes to that service, for reconnecting service which has been temporarily disconnected for nonpayment, or for the establishment of other miscellaneous services.

**SINGLE LINE** - A single access line serving a residence or business establishment.

**SPECIAL ASSEMBLIES** - Customized service which has limited application to other subscribers. Such service will be priced on an individual case basis.

**STATION** - Each telephone instrument location, whether main or additional, on the premises of a customer or authorized user.

**SUBSCRIBER** - The person or organization in whose name service is furnished.

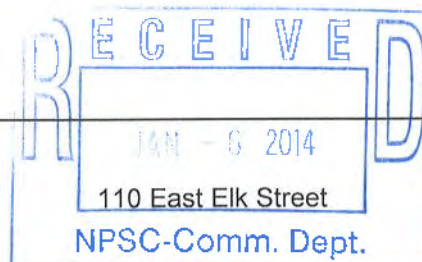
**SWITCH** - A unit of switching equipment which provides interconnection between access lines.

**TARIFF** - This Local Exchange Service and Special Access Tariff.

**TELECOMMUNICATIONS SERVICES** - The provision of facilities for the transmission and reception of messages, impressions, pictures and signals by means of electricity, electromagnetic waves or any other kind of energy, force variations or impulses, whether conveyed by cable, wire, radiation through space, or transmitted by means of other media within a specific area or between designated points.

**TEMPORARY DISCONNECT** - A short-term suspension of telecommunication service. Such disconnections may be made at the request of the subscriber or on the initiative of the Company in accordance with the rules and regulations of this Tariff.

**TEMPORARY SERVICE** - The short-term or occasional service contracted for, where the duration can be determined in advance of the contemplated operations, such as construction or exploration projects with their related housing and miscellaneous camp service facilities, summer or winter resorts, amusement or sports concerns, fairs, exhibit structures, or other enterprises of a limited duration.



## 1. GENERAL (Continued)

## 1.4 DEFINITIONS (Continued)

**TERMINATION CHARGE** - A special charge applied under certain conditions defined in a special contract with the subscriber when service is terminated by the subscriber before the expiration of the minimum contract period. Termination charges shall be specified in the written agreement and known in advance by the subscriber.

**TIE LINE** - A circuit connecting two customer systems for the purpose of interconnection between the customer systems.

**TIE LINE MILEAGE** - The measurement on which the rates for tie lines are based.

**TOLL LINE** - A circuit used exclusively for the transmission of telecommunication service between points located in different exchange areas where specific charges for each such message are applicable.

**TOLL MESSAGE** - A completed telephone call or telephonic communication between an exchange customer and another customer not located within the same local service area as the calling customer.

**TOLL RATE** - The initial period charge prescribed for toll messages based upon the duration of the call, distance between exchanges, and the time of day and day of the week.

**TOLL SERVICE** - Telecommunication service between exchanges or locations for which a toll rate is charged.

**UNDERGROUND SERVICE CONNECTION** - A customer's "drop" wire which is run underground from a pole line or an underground distributing cable.

**UNLISTED NUMBER** - See Non-Listed number.

**UNPUBLISHED NUMBER** - See Non-Published number.

**USER** - The user of a service regardless of the identity or location of the subscriber or customer of the service.

## 1.5 EXPLANATION OF SYMBOLS USED IN THE TARIFF

(C) Signifies a changed regulation.

(D) Signifies a discontinued rate, treatment or regulation.

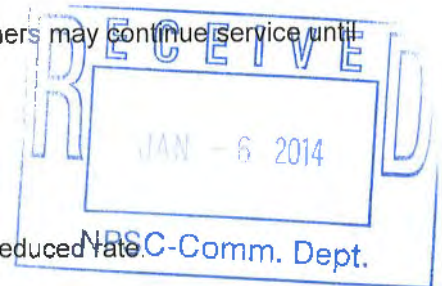
(I) Signifies an increased rate or new treatment resulting in an increased rate.

(G) Signifies a grandfathered rate or service. Present customers may continue service until a move or a change of service occurs.

(M) Signifies a matter relocated without change.

(N) Signifies a new rate, treatment or regulation.

(R) Signifies a reduced rate or new treatment resulting in a reduced rate.

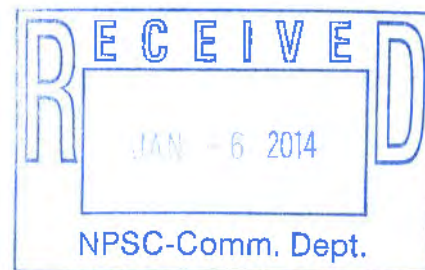


1. GENERAL (Continued)

1.5 EXPLANATION OF SYMBOLS USED IN THE TARIFF (Continued)

(T) Signifies a change in text only- no change in rate, treatment, or regulation.

(Z) Signifies a correction.



## 2. RULES AND REGULATIONS

## 2.1 ESTABLISHMENT OF SERVICE

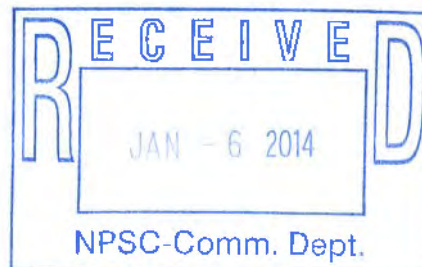
## 2.1.1 DESCRIPTION OF THE SERVICE

- A. Local exchange and long distance telephone services are available to the general public through the facilities leased or owned and operated by the Company in accordance with the rules and regulations of this Tariff. These services consist principally of local exchange and toll telephone service for residential and commercial subscribers of the Company, interconnection to acceptable customer owned and maintained telecommunication equipment. In addition to these services the Company may also provide, as a part of a special contract, other specialized communication services, specifically arranged for a particular subscriber's use.
- B. Charges for Company services offered under this Tariff are listed in Section 4 and consist of nonrecurring charges for service connections and certain administrative expenses, monthly recurring charges for telephone services, and charges for use of public pay station service. Long distance toll telephone charges are billed to the subscriber by the Company in accordance with the connecting company interstate or intrastate Tariffs or tariffs as appropriate.

## 2.1.2 APPLICATION OF BUSINESS AND RESIDENCE RATES

## A. Business Rates Apply at the Following Locations:

- 1) In offices, stores, factories, mines, and all other places of a strictly business nature.
- 2) In boarding houses, except as noted under B-2, offices of hotels, halls, and offices of apartment buildings; quarters occupied by clubs or lodges; public, private or parochial schools, within the Base Rate Area, or churches, colleges, hospitals, libraries and other similar institutions where usage is for administrative purposes.
- 3) At residence locations when the subscriber has no regular business telephone service and the use of the service either by himself, members of his household or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone service during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.





## 2. RULES AND REGULATIONS (Continued)

## 2.1 ESTABLISHMENT OF SERVICE (Continued)

## 2.1.2 APPLICATION OF BUSINESS AND RESIDENCE RATES (Continued)

## B. Residence Rates Apply at the Following Locations:

- 1) In private residence where business listings are not provided.
- 2) In private apartments of hotels, rooming houses, churches, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
- 3) In the place of residence of a clergyman or nurse, and in the place of residence of physician, surgeon or other medical practitioner, dentist or veterinary, provided the subscriber does not maintain an office in the residence.

## 2.1.3 APPLICATION FOR SERVICE

- A. Applications for service must be made on the Company's standard form of application. These applications become contracts when accepted in writing by the Company, or upon the establishment of service. Applicants for service are required to pay in advance at the time application is made, all charges accruing for the first billing period for exchange service and the service connection charge if applicable. The terms and conditions specified in such contracts are subject to this Tariff for the particular exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.
- B. Requests from subscribers for additional service may be made verbally, if the original contract provides for such additional service as may be ordered and no advance payment will be required. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

## 2.1.4 CREDIT AND DEPOSITS

## A. Establishment of Credit

The Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a different address until arrangements have been made to liquidate such previous indebtedness to the Company. Nor is the Company obligated to continue to furnish service to any individual or firm whose credit is or becomes, in the opinion of the Company, doubtful. In order to insure the payment of all charges due for its service, the Company may require any subscriber to establish and maintain his credit in one of the following ways:

- 1) By furnishing references acceptable to the Company.

## 2. RULES AND REGULATIONS (Continued)

## 2.1 ESTABLISHMENT OF SERVICE (Continued)

## 2.1.4 CREDIT AND DEPOSITS (Continued)

- 2) By providing a suitable guarantee in writing, in form prescribed by the Company.
- 3) By means of a cash deposit.

## B. Amount of Deposits

The amount of deposit required for the purpose of establishing a subscriber's credit shall not normally exceed his estimated bill for exchange service and toll charges for two months service. The Company may require the subscriber to increase the amount of the deposit at any time if, in its opinion, the charges billed against the subscriber are found to warrant such an increase.

## C. Deposit Not to Affect Regular Collection Practices

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of the Company providing for the discontinuance of service for non-payment of any sums due the Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills.

## D. Interest to be paid on Deposits

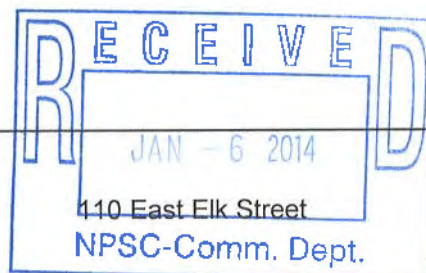
Interest will be paid by the Company on deposits made for the purpose of establishing credit as per Nebraska Public Service Commission Rules and Regulations.

## E. Discontinuance of Service for Failure to Establish Credit

Service may be discontinued for failure to establish credit, as authorized above, within five days after the Company has served or mailed notice requiring the subscriber so to do.

## F. Restoral of Service Charge

Where service has been discontinued for failure to establish credit as authorized above, the non-pay reconnection charge will be made and collected by the Company.



## 2. RULES AND REGULATIONS (Continued)

## 2.2 MINIMUM CONTRACT PERIODS

- A. Except as hereinafter provided, the minimum contract period for all services and facilities is one month at the same location.
- B. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.
- C. The Company may require a contract period longer than one month at the same location in connection with special (non-standard) types of arrangements of equipment, or for unusual construction necessary to meet special demands, and involving extra costs.

## 2.3 DISCONTINUANCE OF SERVICE

- A. Service may be terminated prior to the expiration of the minimum contract period upon notice being given to the Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.
  - 1) In the case of service for which the minimum contract period is one month, the charges due for the balance of the month.
  - 2) In the case of directory listings where the listing has appeared in the directory, the charges due to the end of the directory period.
    - a)
  - 3) Contracts for periods of longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.

Service may be terminated after the expiration of the initial contract period, upon the Company being notified and upon payment of all charges due to the date of termination of the service.

## 2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCE

## 2.4.1 GENERAL

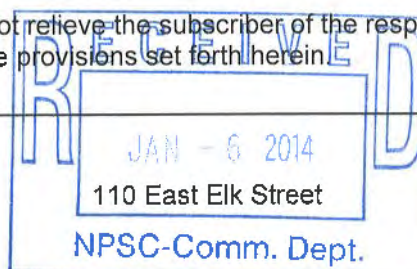
- A. The subscriber shall pay for services and facilities monthly in advance and shall pay for Toll Messages, moves and changes when billed. Failure to receive a bill

## 2. RULES AND REGULATIONS (Continued)

## 2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCE (Continued)

## 2.4.1 GENERAL (Continued)

does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein



- B. All bills for local, toll or miscellaneous services are due when rendered and payable at the office of the Company, or an authorized collection agency, by the 25th day of the month or the first business day following the 25th day of the month, when the 25th falls on a Saturday, Sunday or Holiday, in which the bill is rendered.
- C. When warranted, in the judgment of the management, special toll bills may be rendered. In such cases, the amount billed is due and payable on demand.
- D. In the event of failure by the subscriber or those responsible to pay any regular bill by the 25th day of the month or the first business day following the 25th day of the month, when the 25th falls on a Saturday, Sunday or Holiday, in which the bill is rendered or to promptly settle special toll bills, the Company may restrict access to long distance dialing, 1+, 0+, 0-calls without further notice at any time during such default. Bills remaining unpaid at the 25th day of the following month will then be disconnected from local service. In special circumstances, the Company may completely discontinue service without further notice at any time during such default. Service need not be restored unless or until all amounts due at the day of payment are paid in full including the restoral of service charges.
- E. The regular restoral of service charge will be made for reconnecting services which have been discontinued for non-payment of charges due. No allowance will be made for loss of service during the period service is disconnected for nonpayment if payment is made and service reconnected before the completion of an order to terminate the service. Subsequent to the completion of an order to terminate the service, it may at the option of the Company be reestablished only on the basis of a new application.
- F. In the event the service of a subscriber has been twice denied for non-payment within the previous months, service may be terminated in lieu of a third denial. Service then may be re-established at the option of the Company only on the basis of a new application.
- G. The subscriber is held responsible for all charges for telephone service rendered, both exchange and toll, including charges for toll messages on which the charges have been reversed.

#### 2.4.2 ADVANCE PAYMENTS

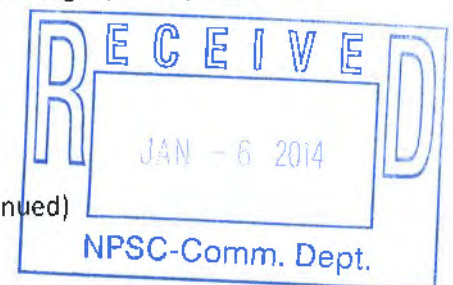
Applicants may be required to make advance payments to cover all or a portion of the exchange service, service connection charges, installation charges, and special construction charges.

## 2. RULES AND REGULATIONS (Continued)

### 2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCE (Continued)

#### 2.4.3 CREDIT FOR LOCAL SERVICE OUTAGES

If service is interrupted for more than 24 hours other than by the negligence or willful act of the subscriber, an allowance at the minimum rate for the telephone facilities and





class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to the Company. No other liability shall in any case attach to the Company on account of interruptions of service.

#### 2.4.4 SPECIAL TAXES, FEES AND CHARGES

- A. When any municipality, other political subdivision or local agency of government collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, or franchise fee, such taxes and fees shall, insofar as practicable, be billed pro rata to the exchange customers receiving service within the territorial limits of such municipality, other political subdivision or local agency of government.

- B. Dual Party Relay Surcharge

Nebraska law requires that a surcharge be collected on each telephone access line in Nebraska. The surcharge will be remitted to the Nebraska Public Service Commission to establish and administer a fund for a statewide Dual Party Relay Surcharge to be used for eligible communication impaired persons.

This surcharge will be collected on the first one-hundred (100) telephone access lines per customer, and will appear on a customer's local telephone bill.

#### 2.5 EQUIPMENT AND CONNECTIONS

##### 2.5.1 GENERAL

- A. Ownership and Use of Equipment

Equipment, instruments, and lines furnished by the Company, on the premise of a subscriber, shall be the property of the Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments and lines, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such equipment, instruments and lines. Such equipment, instruments and lines are not those used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Company, without the written consent of the Company.

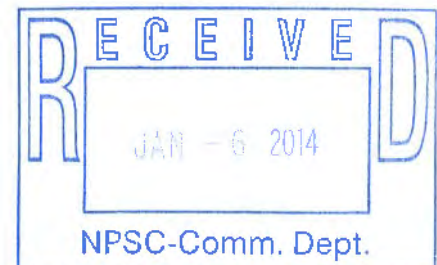
- B. Attachments or Connections

- 1) All connections of equipment will be made through standard jacks and through standard plugs. The jack will be of modular design as prescribed by the FCC and must be wired so that there will be no interference to the rest of the service if the plug is withdrawn.

#### 2. RULES AND REGULATIONS (Continued)

##### 2.5 EQUIPMENT AND CONNECTIONS (Continued)

##### 2.5.1 GENERAL (Continued)



- 2) All customers who purchase their own equipment will advise the Company of its presence, registration number, its ringer equivalence number, and the lines to which the registered equipment will be connected.
- 3) A customer who fails to notify the Company of connection of grandfathered or registered terminal equipment or protective circuitry is otherwise in violation of applicable laws, rules and regulations will be subject to discontinuance of service.
- 4) The use of customer provided circuitry or terminal equipment shall not require change in, or alteration of the equipment or other facilities of the Company. If any such circuitry or terminal equipment is found defective, its use shall be immediately discontinued until correction is made.

#### 2.5.2 TROUBLE REPORTS FROM CUSTOMERS WITH CUSTOMER OWNED EQUIPMENT

When the subscriber requests a service call for repairs (when the subscriber owns all or part of the terminal equipment) and the Company's facilities are found not to be causing the trouble, a trouble location charge for time and materials will be applied.

#### 2.6 CUSTOMER COMPLAINTS

- A. Customer complaints against the Company shall be made first directly to the Company. The Company shall allow complaints to be accepted and processed in a simple manner and form. Every complaint shall be promptly investigated in a fair manner and the results reported to the complainant. If the report of the investigation is made orally, the Company shall provide the complainant, upon request, the report in writing. If the Company fails to resolve a complaint to the satisfaction of the complainant, the Company shall, upon request, inform the complainant of the availability of the Commission to review the Company's investigation, and the Company shall provide the complainant with the address and telephone number of the Commission:

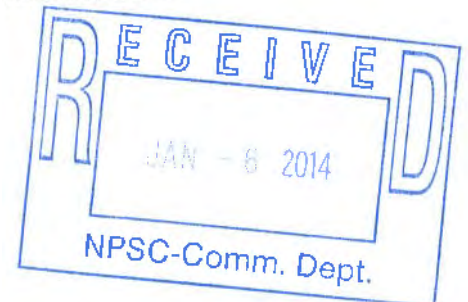
Nebraska Public Service Commission  
300 The Atrium, 1200 "N" Street, Suite 300  
P.O. Box 99927  
Lincoln, Nebraska 68509-4927  
(402) 471-3101 or (800) 526-0017

- B. The Company shall refrain from suspending or terminating service for non-payment during the pendency of a complaint before the Company or the Commission, unless otherwise provided by the Commission; provided, however, that as a condition of continued service during the pendency of such dispute a customer shall pay the undisputed portions of any bill for service.

#### 2. RULES AND REGULATIONS (Continued)

##### 2.7 RESPONSIBILITIES OF THE COMPANY

###### 2.7.1 GENERAL



## A. Availability of Facilities

The Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary lines, circuits and equipment.

## B. Maintenance and Repairs

All ordinary expense of maintenance and repair, unless otherwise specified in the Company's tariff, is borne by the Company. The subscriber agrees to take good care of the instruments and all accessories. The subscriber is held responsible for the cost of replacing equipment destroyed, or for the cost of restoring the equipment to its original condition, when the damage is other than ordinary wear and tear or is due to negligence of the subscriber.

## C. Telephone Numbers

The subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Company may change the telephone number of the central office designation, or both, of a subscriber whenever it deems it advisable in the conduct of its business to do so.

## D. Telephone Directories

## 1) Distribution

The Company will furnish or arrange to be furnished to its subscribers, without charge only such directories as it deems necessary for the efficient use of service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

## 2) Ownership and Use

Official Company directories regularly furnished to subscribers are the property of the Company and are provided to subscribers only as an aid to the use of the telephone service. The Company shall have the right to make a charge for directories issued in replacement of directories destroyed, damaged, or lost while in possession of the subscriber.

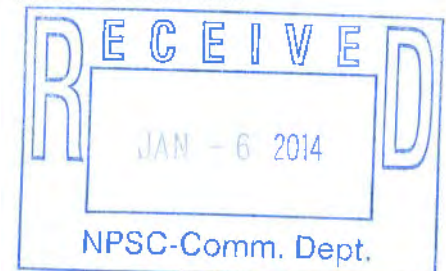
## E. Use of Profane Language or Impersonation of Another

The Company may refuse to furnish or may deny telephone service to any persons, firm or corporation who, over the facilities furnished by the Company, uses or permits to be used foul, abusive, obscene, or profane language; or impersonates or permits others to impersonate any other individual with fraudulent or malicious intent.

## 2. RULES AND REGULATIONS (Continued)

## 2.7 RESPONSIBILITIES OF THE COMPANY (Continued)

## 2.7.1 GENERAL (Continued)



## F. Governmental Objections to Service

The Company may refuse to furnish or may discontinue telephone service to any person, firm or corporation upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for an illegal purpose.

## G. Tampering with Equipment

The Company may refuse to furnish or deny telephone service to any person, firm or corporation on whose premises is located any telephone equipment which shows any evidence of tampering, manipulation, or operation or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

## 2.7.2 LIMITS OF LIABILITY

## A. Use of Connecting Company Lines

When suitable arrangements can be made, lines or other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other Companies, the Company is not responsible or liable for any action of the Connecting Company.

## B. Hazardous Locations

If the installation and maintenance or service are requested at locations which are or may be hazardous or dangerous to the Company's employees or to the public or to property, the Company may refuse to install and maintain such service and, if such service is furnished, may require the subscriber to install and maintain such service and may also require the subscriber to indemnify and hold the Company harmless from any claims loss or damage by reason of the installation and maintenance of such service.

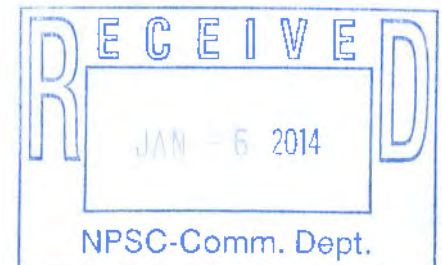
## C. Transmitting Messages

The Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the subscriber, repeats messages she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Company because of any errors made by the operator or misunderstandings that may arise between subscribers because of the errors.

## 2. RULES AND REGULATIONS (Continued)

## 2.7 RESPONSIBILITIES OF THE COMPANY (Continued)

## 2.7.2 LIMITS OF LIABILITY (Continued)





## D. Directory Errors and Omissions

- 1) The Company, except as provided herein, shall not be liable for damage claimed on account of errors in or publications of such errors in the official company directory nor will the Company be a party to controversies arising between subscribers or others as a result of listings published in its official company directories. Claims for damages on account of interruptions to service due to errors or omissions in official company directory listings will be limited to a pro rate ratio abatement of the charge for such of the subscriber's service as is affected, the maximum abatement not to exceed one-half the service charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.
- 2) In the case of directory listings in the alphabetical section of the directory for which a charge is made, the Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

## E. Defacement of Premises

The Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Company by reason of any defacement or damage to subscribers' premises resulting from the existence of the Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof unless such defacement or damage is the result of the sole negligence of the Company.

## F. Adjustment of Charges

In the adjustment of charges for overbilling by the Company, a refund will be made of the full amount of excess charges when such amount can be determined; when the period during which overbilling has been effective cannot be fixed or the exact amount of overbilling determined from available records, the maximum refund will not exceed an estimated amount equal to the overbilling for a twelve month period.

## 2.8 RESPONSIBILITIES OF SUBSCRIBERS

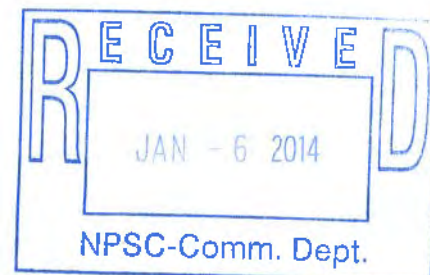
## A. Payment for Service

The subscriber is required to pay all charges for exchange services and facilities, and for toll messages in accordance with provisions contained elsewhere in these General Rules and Regulations. The subscriber is held responsible for all charges for telephone service rendered at this telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

## 2. RULES AND REGULATIONS (Continued)

## 2.8 RESPONSIBILITIES OF SUBSCRIBERS (Continued)

## B. Maintenance and Repairs



The Subscriber agrees to notify the Company promptly in writing whenever alterations of premises owned or leased by him will necessitate changes in the company's wiring or equipment, service, and the subscriber agrees to pay the Company's current charges.

## 2.9 CONSTRUCTION AND LINE EXTENSION POLICY

### 2.9.1 GENERAL

- A. Construction charges, in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates when, because of the sporadic or occasional nature of the service requested, an unusual investment or expense will be required, as for example:
  - 1) The facilities are requested in a remote or undeveloped section outside the base rate area.
  - 2) Conditions require the provision of special equipment or unusual methods of plant construction, installation or maintenance.
  - 3) The customer's location requires the use of costly private right-of-way.

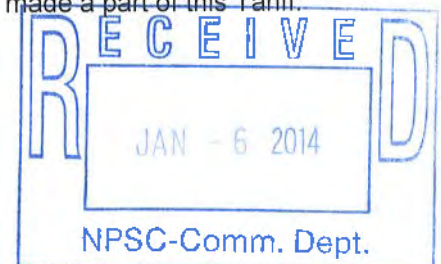
### 2.9.2 POLICIES

- A. Title to all construction, provided wholly or partly at a customer's expense is vested in the Company.
- B. "Cost" is defined as the cost of labor and materials including the usual supervisory expenses.
- C. The customer is required to pay construction charges as made by another company providing facilities connection with the facilities of the Company.
- D. Facilities placed on private property to be used as a part of the standard distributing plant serving subscribers in general are furnished, maintained, and owned by the Company, subject to such construction charge as may be applicable.
- E. Circuits on private property are furnished, owned and maintained by the Company.
- F. Where required by the conditions, applicants shall provide, without expense to the Company, private right-of-way parallel to the public right-of-way.
- G. Line extensions are further subject to the regulations specified in the Tariffs of this Company, which tariffs as they now exist or as they may be revised, added to or supplemented by superseding issues are hereby made a part of this Tariff.

## 2. RULES AND REGULATIONS (Continued)

### 2.9 CONSTRUCTION AND LINE EXTENSION POLICY (Continued)

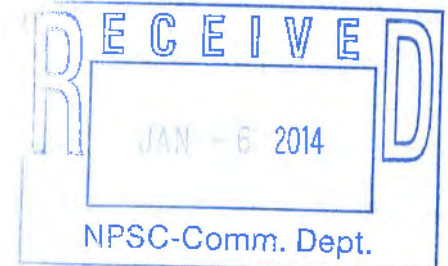
#### 2.9.3 PAYMENTS



- A. The construction charge assessed an applicant or applicants for facilities in excess of the allowance shall be paid in advance.
- B. Payments for line construction are not refundable and no credit will be allowed for future installation on line extensions constructed under the above regulations.

## 2.10 SPECIAL CONSTRUCTION

- A. All rates and charges set forth in this Tariff are for the provision of service and facilities in normal locations and under normal working conditions, as defined by the Company.
- B. When special installation, construction or modification of facilities, operations or services are required, or when other unusual service is performed, additional charges may apply and will be developed as such conditions require. Special charges may arise when, at the request of the subscriber, the Company constructs or installs facilities in order to provide service, or undergoes significant changes in operation to provide the requested service, and
  - 1) There is no general requirement for the facility or service other than that of the subscriber requesting the facility or service, or
  - 2) The facilities or service are of a type other than that which the Company would normally provide, or
  - 3) The Company must purchase, construct or otherwise incur greater expense to provide the requested facilities or service than it would otherwise deem necessary in order to fulfill the initial service requirement, or
  - 4) The Company is required to expedite service at a greater expense than that which it would otherwise incur, or
  - 5) The Company constructs or provides temporary facilities or service for a period during which permanent facilities are under construction or not required.



## 3. SERVICES AND APPLICATION OF RATES AND CHARGES

## 3.1 GENERAL

## 3.1.1 LOCAL EXCHANGE ACCESS SERVICE

## A. General

- 1) Definition - Local Exchange Access Line - Facilities from the central office up to the network interface designated by the Company to secure service.
- 2) The General Terms and Conditions of this Tariff apply at all exchanges except as otherwise provided herein.
- 3) Local Exchange Service rates apply for each local exchange access line. All rates include touch tone.
- 4) Nonrecurring Service Change Charges apply for each change of a telephone number initiated by customer or due to regarding from business to residence service for the change of any class of local service to any other class of local service, i.e., residence service to business service or business service to residence service

## 3.1.2 LOCAL EXCHANGES SERVED

The exchange areas served will be all areas served by the Company in the state of Nebraska.

## 3.1.3 NEBRASKA TELECOMMUNICATIONS RELAY SYSTEM

The Nebraska Telecommunications Relay System provides for the full and simultaneous communication between hearing-impaired or speech-impaired persons using specialized telecommunications equipment, and other persons using conventional telephone equipment. Connection can be made to the System via dialing 711 or the designated 8XX number.

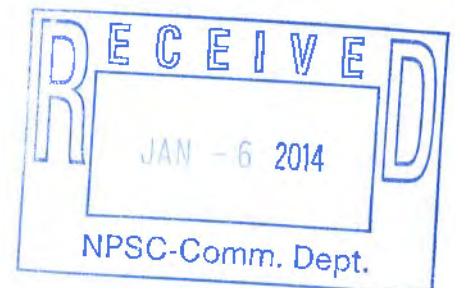
## 3.2 HUNTING SERVICE

## A. Description

Hunting Services is an optional arrangement available to customers with two or more line services at the same location, same system. Where facilities permit, lines are arranged so that incoming calls to a busy line overflow to another line in the hunting arrangement.

## B. Rates and Charges

Rates are as specified in Section 4.





## 3. SERVICES AND APPLICATION OF RATES AND CHARGES (Continued)

## 3.3 CIRCUIT MILEAGE CHARGES

The rates for additional or P.B.X. station mileage are quoted in the General Exchange Service Tariffs.

## A. Exchange Service Extension and P.B.X. Station Mileage

Mileage charges apply to the additional circuit required where additional telephone sets, or signals, or P.B.X. stations are located on premises other than those on which the main station or P.B.X. switchboards are located.

## B. Mileage Charges

1. Exchange Line Mileage. For telephone service furnished outside the Base Rate Area but within the Exchange area, mileage charges apply. These charges cover the additional facilities required and are in addition to the rates specified in the Local Exchange Service Tariffs for the class of service desired and are in addition to construction charges when applicable. Measurement is on route of circuit basis.
2. Additional or P.B.X. Station Mileage. For additional telephone sets or P.B.X. stations located off premises other than those on which the main station or P.B.X. switchboard are located or beyond the distances specified in other parts of these tariffs, mileage charges apply. These charges cover the additional facilities required. Measurement is on route of circuit basis.

## 3.4 RATES

Rates are as specified in Section 4.

## 3.5 DIRECTORY ASSISTANCE SERVICE

Directory Assistance service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer within the exchange area, requests directory assistance via the 411 code.

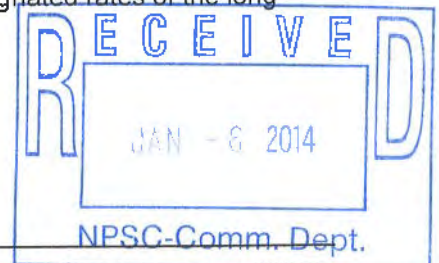
## 3.6 OPERATOR ASSISTANCE

## 3.6.1 GENERAL

Operator Assistance is available to the customer on local and long distance calls through other long distance service providers.

## 3.6.2 RATE APPLICATION

Operator Assistance rate application will be as per the designated rates of the long distance toll provider the customer has chosen.



## 3. SERVICES AND APPLICATION OF RATES AND CHARGES (Continued)

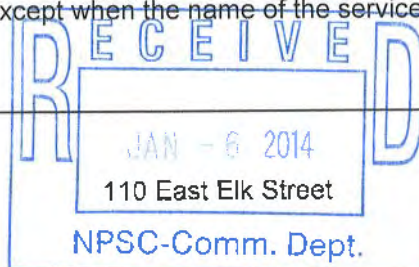
## 3.7 DIRECTORY LISTINGS

## 3.7.1 GENERAL

- A. The alphabetical telephone directory is an alphabetical list, with telephone numbers and addresses of customers and others who are entitled to use the customer's telephone service under the terms and conditions governing such use. The basic purpose of the alphabetical directory is to provide a convenient means for obtaining telephone numbers for the completion of calls. To insure that this fundamental purpose is fulfilled, the Company reserves the right to determine the propriety of any listing to be included in the directory.
- B. The directory for each exchange is published at intervals determined by the Company. In some directories, the customers of two or more exchanges may be listed in the same directory, either in separate sections or in one list as determined by the Company. A directory may list the customers of certain but not all of the service areas of a multi-service area exchange.

## 3.7.2 TERMS AND CONDITIONS

- A. A customer's listing may be omitted from the directory but otherwise posted on the information records and will be given out on request. This is referred to as "non-listed" service.
- B. A customer's listing may be omitted from the directory but will be posted on the information records without a telephone number. This is referred to as "non-published" service.
- C. Listings shall be the names of individuals, businesses, clubs, associations, corporations or partnerships of subscribers or authorized users of exchange telephone service.
- D. As an aid in identifying business customers, certain business or professional designations are furnished in connection with listings for business service. If, in the judgment of the Company, it is necessary in order to properly identify a listing, descriptive titles or designations may also be furnished in connection with listings of residence service. Business designations are not furnished in connection with listings of residence service.
- E. Normally all listings will be spelled in full and common abbreviations will be used only with customer acceptance. Where more than one line is required to properly list a person or firm, no additional charge is made.
- F. Limitations concerning content of primary and additional listings.
  - 1) Any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification is not permitted.
  - 2) The listing of a service, commodity or trade name will not be permitted except when the name of the service, commodity or trade name is the name



or an integral part of the name under which the listed party is doing business.

### 3. SERVICES AND APPLICATION OF RATES AND CHARGES (Continued)

#### 3.7 DIRECTORY LISTINGS (Continued)

##### 3.7.2 TERMS AND CONDITIONS (Continued)

- 3) Listings that include advertising, such as words describing a product or including the price of a product or service are not permitted.
- 4) Names designed to alphabetize a customer's listing ahead of or near competitor's listings are not permitted.
- 5) Listings are not permitted which are offensive to good taste.
- 6) Listings which are a subterfuge for illegal goods or services are prohibited.
- 7) Evidence may be required in the form of cancelled checks, letterheads, invoices, tax receipts, or other documents which, in the opinion of the Company, substantiates that a name is in fact the name under which business is regularly conducted.
- 8) The Company may require evidence of consent to the use of any name other than that of the customer.

G. The Company's liability arising from errors in or omissions of directory listings will be limited to one half the charges for the service affected for the period between the issuance of the directory in which the error or omission occurred and the publication of a new directory containing the proper listing.

#### H. Types of Listings

##### 1) Primary listings

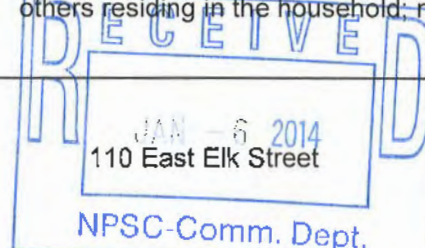
- a) A primary listing is provided as a part of, and is included in the rate for, exchange telephone service. It is furnished in the directory of the serving exchange.

##### 2) Business Additional Listings

- a) If qualified under conditions governing use of the service, additional listings may be the name of the customer; the names of members of the firm, names of officers of the corporation, club, association, partnership or business, the names of employees or representatives of the customer, the names of firms, persons, corporations, associations, or institutions which the customer owns, controls or represents.
- b) Representation is defined as the relationship in which one acts as an agent for another. It does not include cases where one sells commodities or performs other services, but in so doing acts for themselves and not as the agent for another.

##### 3) Residence Additional Listings

- a) If qualified under conditions concerning use of the service, they may be the name of the customer, the names of members of the family, and others residing in the household; names of permanent guests or tenants



who maintain their residence in a family hotel or apartment house, dormitory, transient hotel or club, where the service of such guests or tenants is provided through the private branch exchange of the hotel or

### 3. SERVICES AND APPLICATION OF RATES AND CHARGES (Continued)

#### 3.7 DIRECTORY LISTINGS (Continued)

##### 3.7.2 TERMS AND CONDITIONS (Continued)

###### H. Types of Listings (Continued)

apartment house, dormitory, transient hotel or club; students and others furnished residence service under the Centrex offering; the names of permanent guests who maintain their residence in a boarding or rooming house where service is provided by means of semipublic telephone service.

- b) A residence customer who has regular additional business listings may have the residence service indented under such business listing.
- c) Where business service is located in a residence, it is permissible to provide residence additional listings in connection with such business service.

###### 4) Non-published and Non-listed Information Disclosure

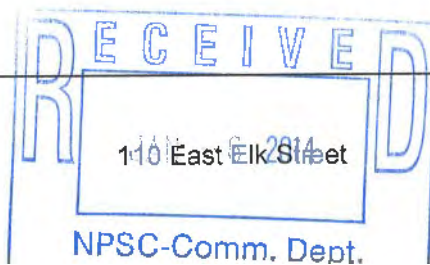
Non-published and non-listed telephone numbers including the name and address of the customer may be displayed on a call by call basis at Public Service Answering Points (PSAP) that are equipped with Enhanced 911 (E911) Universal Emergency Number Service.

Non-published and non-listed telephone numbers may be delivered to customers of Caller Identification Service for display to those customers on a call by call basis, to customers who subscribe to Company offerings which require the information to provide service and/or bill their clients, to telephone customers who are billed for calls placed to or from such telephone numbers, and to entities which collect for the billed services.

##### 3.7.3 RATE APPLICATION

###### A. The appropriate nonrecurring charge applies for business customers to each:

- 1) Change in primary listing other than when the customer moves to a new address;
- 2) Additional listing established or changed;
- 3) Non-published or non-listed service established or changed;
- 4) Business service, to transfer the service of a customer to an applicant with a change in the primary listing when the same business is continued and there is no lapse in service;
- 5) Change from one non-published service to a non-listed service or a non-listed service to a non-published service.





B. The nonrecurring charge for business customers will not apply to:

3. SERVICES AND APPLICATION OF RATES AND CHARGES (Continued)
- 1) Change from non-published or non-listed to listed service;

3.7 DIRECTORY LISTINGS (Continued)

3.7.3 RATE APPLICATION (Continued)

- 2) Transfer business service of a customer to an applicant without a change in the primary listing when the same business is continued and there is no lapse in service.

3.8 SERVICE CHARGES

3.8.1 GENERAL

Service Charges to connect, move or change telephone service are made separately according to the components of work required. Installations of inside wiring and jacks are the responsibility of the subscriber. Service charges may consist of any of the following charges:

New Service Charge - For work associated with receiving, recording and processing information necessary to execute a customer's request for initial establishment of telephone service. This charge applies per request.

Service Change Request - For work associated with receiving, recording and processing information necessary to execute a customer's request for changes to existing service. This charge applies per request.

Off Vacation - If the service furnished a subscriber is requested to be temporarily suspended as an Off Vacation, a reconnection charge will be collected from the customer when service is restored.

Trip Charge - For travel charges to complete connection and/or other access line activity, per customer request.

Trouble Location Charge - For each repair trip to a customer premises to test the access line up to and including the network access point, (Point of Demarcation), when the access line tests clear and trouble is not found in the Company's Facilities.

Nonpayment Reconnection Charge - For work associated with disconnecting, reconnecting, and processing information necessary when a customer is temporarily disconnected for nonpayment.

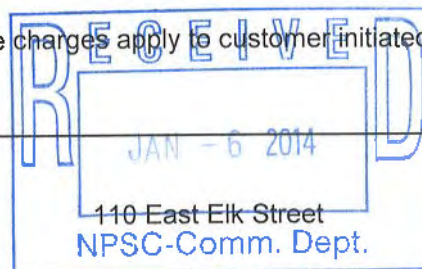
3.8.2 RATE APPLICATION

- A. Service Charges apply to customer initiated requests for establishment of telephone service, reconnecting service which has been temporarily disconnected for nonpayment or off vacation, and establishing miscellaneous service.

- B. Service charges apply to customer initiated moves and changes of service.

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- C. From time to time, the Company may waive the Service Connection Charges for promotional purposes.

3. SERVICES AND APPLICATION OF RATES AND CHARGES (Continued)

3.8 SERVICE CHARGES (Continued)

3.8.3 REGULATIONS

- A. Conditions under which no service charges apply are as follows:

- 1) Work to move or change a customer's telephone service if required and initiated by the Company
- 2) Customer initiated requests, provided work is limited to:
  - a) Complete termination of service.
  - b) The "From" portion of work involved in a transfer of service from one premises to another.
  - c) Upgrades in class of service from a residence to a business.
  - d) Changes in bill mailing address, or special billing arrangements.
  - e) Cancellation of service orders.
  - f) Changes relating to termination of any services that are paid service offerings
- 3) When service which has been disrupted by fire, accident or natural catastrophe is reestablished, nonrecurring charges will not apply.

- B. Disconnection of service for nonpayment of charges due will be treated as follows:

If the service furnished a subscriber is temporarily suspended for nonpayment of charges due or for any other violation of the regulations of the Company as described under "Rules and Regulations," such service will be restored when the customer's account has been paid in full or when the customer has made satisfactory payment arrangements to allow service to be reconnected. The Nonpayment Reconnection Charge may be collected from the customer before service is restored.

3.9 MISCELLANEOUS

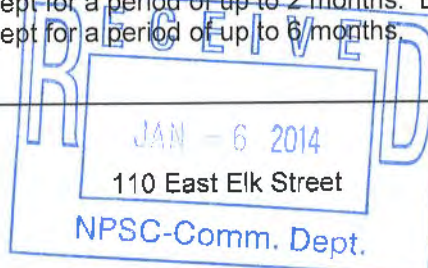
3.9.1 INTERCEPT SERVICE

- A. Description

Intercept Services provide new number or explanatory information to callers dialing changed or disconnected numbers. They include messages delivered either mechanically or by operator.

Basic Intercept

Includes all intercept recordings. Residential customers shall receive basic intercept for a period of up to 2 months. Business customers shall receive basic intercept for a period of up to 6 months.



## B. Terms and Conditions

## 3. SERVICES AND APPLICATION OF RATES AND CHARGES (Continued)

## 3.9 MISCELLANEOUS (Continued)

## 3.9.1 INTERCEPT SERVICE (Continued)

1. Basic Intercept is available for residential or business customers. The duration of intercept may vary. Message selection may be restricted in some cases.
2. Basic Intercept is subject to the availability of facilities and availability of the disconnected number. The Company reserves the right to establish time constraints upon these services.
3. The Company will be held harmless from any claims which may arise out of the Company's provision of Intercept Service.

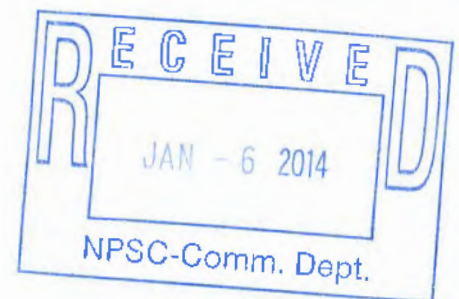
## 3.9.2 EXCHANGE SERVICE EXTENSION

## A. Same Contiguous Property

A two wire circuit connecting premises on the same contiguous property.

## B. Non-Contiguous Property

A two wire circuit which extends dial tone from a customer's serving wire center to a non-contiguous property station location.



## 4. RATES

## 4.1 EXCHANGE SERVICE

## 4.1.1 FLAT RATED EXCHANGE SERVICE

MONTHLY CHARGE

Within Exchange Service Area

Residence

TBD

Business

TBD

## 4.1.2 TELECOMMUNICATIONS RELAY SYSTEM

The Telecommunication Relay Surcharge is based on the first one hundred (100) telephone numbers or functional equivalent per subscriber.

TBD

## 4.2 HUNTING SERVICE

Per hunt group

TBD

## 4.3 CIRCUIT MILEAGE CHARGES

Per Quarter Mile

TBD

## 4.4 DIRECTORY ASSISTANCE SERVICE

Per Call

TBD

## 4.5 SERVICE CHARGES

NON-RECURRING  
CHARGES

Service Order Charges

New Service

TBD

Off Vacation Reconnect

TBD

Service Change Request

TBD

Trip Charge - Per Customer Request

TBD

Trouble Location Charge - Per Trip to Customer Premises

TBD

Nonpayment Reconnection Charge

TBD

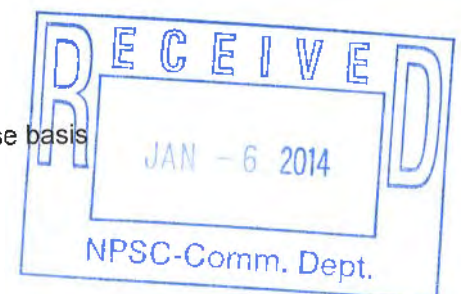
Non-Sufficient Fund Check Charge

TBD

## 4.6 MISCELLANEOUS SERVICES

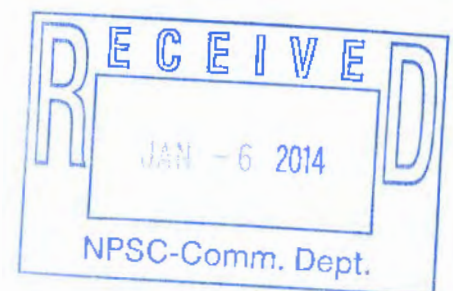
## 4.6.1 CONSTRUCTION AND LINE EXTENSIONS

Construction charges are calculated on an Individual case basis



## TABLE OF CONTENTS

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## 1. SPECIAL ACCESS SERVICE

1.1. General

## A. Channel Types

Following is a brief description of each type of channel:

High Capacity - a channel for the transmission of isochronous serial digital data at rates of 1.544, 3.152, 6.312, 44.736 or 274.176 Mbps.

OC3, OC12 - a network line with transmission speeds of 155.52Mbps and 622.08Mbps respectively.

Direct Internet Access - a service which provides the customer with an access point to the Internet.

Ethernet Transport Service - an arrangement for connecting computers and/or site backbones to a local area network.

- B. The customer also has the option of ordering High Capacity facilities to the Company's hub(s) for multiplexing to individual channels of a lower capacity or bandwidth. Additionally, the customer may specify optional features for the individual channels of the facility to further customize the channel to meet specific communications requirements.

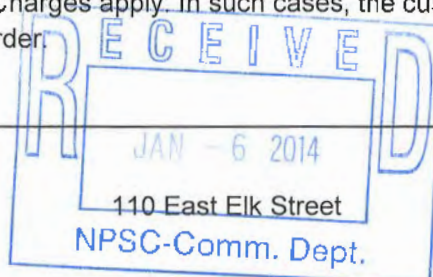
For the purposes of ordering, there are four categories of Special Access Service:

	Service Designator Codes
High Capacity	HC
OC transmission	OC
Direct Internet Access	IA
Ethernet Transport	ET

Each Service consists of a basic channel to which a technical specifications package (customized or predefined), channel interface(s) and, when desired, optional features and functions are added to construct the Service desired by the customer.

Customized technical specifications packages will be provided where technically feasible. If the Company determines that the requested parameter specifications are not compatible, the customer will be advised and allowed to change the order.

When a customized channel is ordered, the customer will be notified whether Additional Engineering Charges apply. In such cases, the customer will be advised and allowed to change the order.





- (1) Channel interfaces at each Point of Termination on a two-point Service may be symmetrical or asymmetrical. On a multipoint Service interfaces may also be symmetrical or asymmetrical, but communications can only be provided between compatible channel interfaces.
- (2) Only certain channel interface combinations are available with the predefined technical specifications packages. These are defined in the Technical References set forth in (C) following. When a customized channel is requested, all channel interface combinations available with the specified type of Service are available with the customized channel.

## 1.2. Rate Regulations

This section contains the specific regulations governing the rates and charges that apply for Special Access.

### A. Rate Categories

There are three basic rate categories which apply to Special Access Service:

- Channel Terminations, described in 1.2.1(A) following;
- Channel Mileage, described in 1.2.1(B) following; - and Optional Features and Functions, described in 1.2.1(C) following.

#### (1) Channel Termination

The Channel Termination rate category recovers the costs associated with the communications path between a customer designated premises (CDP) and the serving wire center (SWC) of that premises. Included as part of the Channel Termination is a standard channel interface arrangement which defines the technical characteristics associated with the type of facilities to which the access Service is to be connected at the Point of Termination (POT) and the type of signaling capability, if any. The signaling capability is provided as an optional feature as set forth in (C) following. One Channel Termination charge applies per CDP at which the channel is terminated. This charge will apply even if the CDP and the SWC are collocated in a Company building. If the CDP is considered by the Company to be located an extraordinary distance from the SWC, Special Construction charges will apply.

For DS3 High Capacity Service, the Channel Termination rates are made up of the DS3 Capacity Interface rate and the DS3 Channel Installed rate. The Capacity Interface rate is dependent upon the capacity ordered (i.e., Capacity Interface of 1, 3, 6 or 12) and is applicable at each CDP. The capacity ordered is the maximum number of DS3 Services that can be terminated on a given Service at the CDP (e.g., a capacity of 3 can terminate 1, 2 or 3 DS3 Services). One DS3 Channel Installed rate applies per CDP at which the channel is terminated for each DS3 channel ordered. These charges will apply even if the CDP and the SWC are collocated in a Company building. If the CDP is considered by the

Company to be located an extraordinary distance from the SWC, Special Construction charges will apply.

(2) Channel Mileage

The Channel Mileage rate category recovers the costs associated with the end office equipment and the transmission facilities between the serving wire center (SWC) associated with two customer designated premises (CDP), between a SWC associated with a CDP and a Company hub, or between two Company hubs. Channel Mileage rates are comprised of the Channel Mileage Facility rate and the Channel Mileage Termination rate.

(a) Channel Mileage Facility

The Channel Mileage Facility rate recovers the per mile cost for the transmission path which extends between the Company SWCs and/or hub(s).

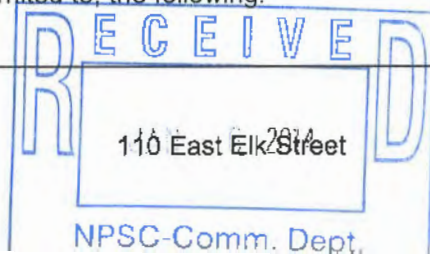
(b) Channel Mileage Termination

The Channel Mileage Termination rate recovers the cost for end office equipment associated with terminating the facility (i.e., basic circuit equipment and terminations at SWCs and hubs). The Channel Mileage Termination rate will apply at the SWC(s) for each CDP and Company hub where the channel is terminated. If the Channel Mileage is between Company bridging hubs, the Channel Mileage Termination rate will apply per Company designated hub. If the Channel Mileage is between the SWC for a CDP and a WATS Serving Office, the Channel Mileage Termination rate will apply at both the SWC associated with the CDP and the WATS Serving Office. When the Channel Mileage Facility is zero (i.e., collocated SWCs), neither the Channel Mileage Facility rate nor the Channel Mileage Termination rate will apply.

(3) Optional Features and Functions

The Optional Features and Functions rate category recovers the costs associated with optional features and functions which may be added to a Special Access Service to improve its quality or utility to meet specific communications requirements. These are not necessarily identifiable with specific equipment, but rather represent the end result in terms of performance characteristics which may be obtained. These characteristics may be obtained by using various combinations of equipment. Although the equipment necessary to perform a specified function may be installed at various locations along the path of the Service, they will be charged for as a single rate element.

Examples of Optional Features and Functions that are available include, but are not limited to, the following:



- Signaling Capability - Hubbing Functions
- Conditioning
- Transfer Arrangements

A hub is a Company designated SWC at which bridging or multiplexing functions are performed. The bridging functions performed are to connect three or more CDPs in a multipoint arrangement. The multiplexing functions are to channelize analog or digital facilities to individual Services requiring a lower capacity or bandwidth.

### 1.3. Types of Rates and Charges

There are two types of rates and charges. These are monthly rates and nonrecurring charges. The rates and charges are described as follows:

#### A. Monthly Rates

Monthly rates are recurring rates that apply each month or fraction thereof that a Special Access Service is provided. For billing purposes, each month is considered to have 30 days.

#### B. Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for specific work activity (i.e., installation or change to an existing Service). The types of nonrecurring charges that apply for Special Access Service are installation of Service, installation of optional features and functions, and Service rearrangements. These charges are in addition to the Access Order Charge, as specified in Section 2 following.

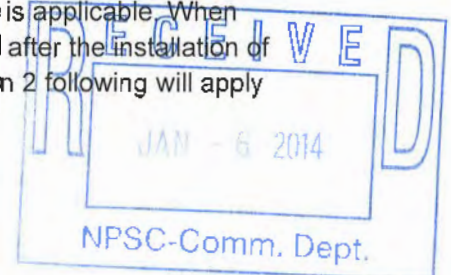
##### (1) Installation of Service

Nonrecurring charges apply to each Service installed. The nonrecurring charges for the installation of Service are set for each channel type as a nonrecurring charge for the Channel Termination and, in some cases, the Channel Mileage Termination.

##### (2) Installation of Optional Features and Functions

When optional features and functions are installed coincident with the initial installation of Service, no separate nonrecurring charge is applicable. When optional features and functions are installed or changed after the installation of Service, an Access Order Charge as specified in Section 2 following will apply per order.

##### (3) Service Rearrangements





Service rearrangements are changes to existing (installed) Services. Such Service rearrangements may be administrative in nature or may involve an actual physical change to the Service.

Changes in the type of Service or Channel Termination which result in a change of the minimum period requirement will be treated as a discontinuance of the Service and an installation of a new Service.

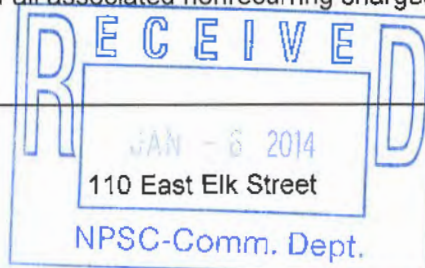
Changes in ownership or transfer of responsibility from one customer to another will be treated as a discontinuance of the Service and an installation of new Service. In the event the change in ownership or transfer of responsibility does not interrupt use of or relocate facilities or arrangements, the change will be treated as an administrative change.

Administrative changes will be made without charge(s) to the customer. Administrative changes are as follows:

- Change of customer name,
- Change of customer or customer's end user premises address when the change of address is not a result of physical relocation of equipment,
- Change in billing data (name, address, or contact name or telephone number),
- Change of agency authorization,
- Change of customer circuit identification,
- Change of billing account number,
- Change of customer test line number,
- Change of customer or customer's end user contact name or telephone number, and
- Change of jurisdiction.

All other Service rearrangements will be charged as follows:

- If the change involves the addition of other customer designated premises to an existing Service, the nonrecurring charge for the channel termination rate element will apply. The charge(s) will apply only for the location(s) that is being added. The charge(s) will be in addition to an Access Order Charge as set forth in Section 9 following.
- If the change involves the addition of an optional feature or function (with the exception of the addition of Clear Channel Capability to an existing Service) and for all other changes the Access Order Charge as set forth in Section 2 following will apply.
- When the Clear Channel Capability optional feature is installed on an existing facility, the addition will be treated as a discontinuance and start of Service and all associated nonrecurring charges will apply.

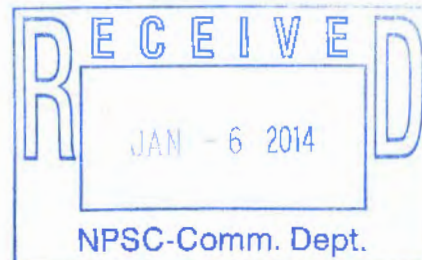


## 2. RATES AND CHARGES

2.1. Special Access ServiceA. High Capacity Service

Regulations concerning High Capacity Service are set forth in Section 2.

	Monthly Rate	Nonrecurring each Ckt.
(1) Channel Termination	ICB	ICB
Per Termination		
- DS1 1.544 Mbps	ICB	ICB
- DS1C 3.152 Mbps	ICB	ICB
- Capacity of 1 DS3 44.736 Mbps Interface		
Per DS3 Channel		
Installed	ICB	ICB
- Capacity of 3 DS3 44.736 Mbps Interface	ICB	ICB
Per DS3 Channel		
Interface		
-Per DS3	ICB	
- Capacity of 6 DS3 44.736 Mbps Interface		
Per DS3 Channel		
Interface	ICB	ICB
-Per DS3	ICB	
- Capacity of 12 DS3 44.736 Mbps Interface		
Per DS3 Channel		
Interface	ICB	ICB
-Per DS3	ICB	
-DS4 274.176 Mbps	ICB	ICB
(2) Channel Mileage		Monthly Rate
a. Channel Mileage Facility		
Per Mile		
- 1.544 Mbps		ICB
- 3.152 Mbps		ICB





- 6.312 Mbps	ICB
- 44.736 Mbps	ICB
- 274.176 Mbps	ICB

## b. Channel Mileage Termination Per Termination

- 1.544 Mbps	ICB
- 3.152 Mbps	ICB
- 6.312 Mbps	ICB
- 44.736 Mbps	ICB
- 274.176 Mbps	ICB

c. Term Discounts Percentage  
DS1 and DS3 Services

36 months	ICB
60 months	ICB

d. Optional Features and Functions Monthly Rate

## i. Multiplexing, per arrangement

DS4 to DS1	ICB
DS3 to DS1	ICB
DS2 to DS1	ICB
DS1C to DS1	ICB
DS1 to Voice**	ICB

\*\* A channel of this DS1 to the Hub can be used for Digital Data Service.

DS1 to DS0	ICB
DS0 to Subrates	
-Up to 20 2.4 kbps Services	
-Up to 10 4.8 kbps Services	
-Up to 5 9.6 kbps Services	

ii. Automatic Loop Transfer  
Per Arrangement\* ICB

Transfer Arrangement (key activated or dial-up**) Per four port arrangement including control channel termination***	N/A
----------------------------------------------------------------------------------------------------------------------	-----

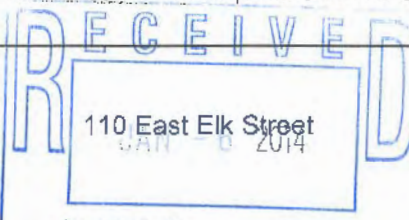
e. Clear Channel Capability  
- Per 1.544 Mbps transmission path None

\* An additional Channel Termination charge will apply whenever the spare line is provided as a leg to the customer designated premises (CDP).

\*\* The dial-up option requires the customer to purchase the Controller Arrangement.

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\*\*\* An additional Channel Termination charge will apply whenever a spare channel is configured as a leg to the CDP. Additional channel mileage charges will also apply when the transfer arrangement is not located in the CDP serving wire center.

B. Optical Carrier Service

	Monthly Rate ICB	Nonrecurring each Ckt. ICB
OC-1		
OC-3	ICB	ICB
OC-3c	ICB	ICB
OC-12	ICB	ICB
OC-48	ICB	ICB

Term Discounts for Optical Carrier Services are available for:

36 months	ICB
60 months	ICB

Non-recurring charges for installation, port charges, and off-net charges (if any) shall be set forth in customer's contract with the Company.

C. Direct Ethernet Access Service

Regulations concerning Direct Ethernet Access Service are set forth in Section 4.

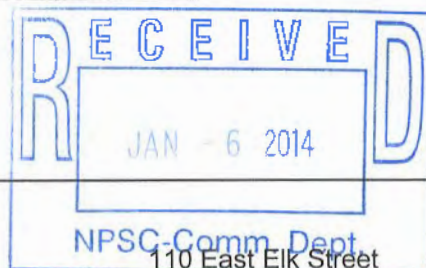
	Monthly Rate ICB	Nonrecurring each Ckt. ICB
10 Mbps		
Up to 10 Gbps	ICB	ICB

Term Discounts for Direct Ethernet Access Service are available for:

36 months	ICB
60 months	ICB

Non-recurring charges for installation, port charges, and off-net charges (if any) shall be set forth in customer's contract with the Company.

D. Ethernet Transport Service



Monthly  
Rate

Nonrecurring  
each Ckt.

Fast Ethernet	ICB	ICB
Gigabit Ethernet	ICB	ICB
10 Gigabit Ethernet	ICB	ICB

Term Discounts for Ethernet Transport Service are available for:

36 months	ICB
60 months	ICB

Non-recurring charges for installation, port charges, and off-net charges (if any) shall be set forth in customer's contract with the Company.

E. Optional Rate Plan Availability

Customer may elect to be billed based on a committed data rate or at a fixed rate. The manner of billing selected will be set forth in each customer order which shall be a part of customer's contract with the Company.

2.2. Other Services

A. Access Ordering

Charge

(1) Access Order Charges

Per Order ICB

(2) Service Date Change Charge

A Service Date Change Charge will apply, on a per order per occurrence basis, for each Service date changed. The Access Order Charge as specified above does not apply.

-Service Date Change Charge Per Order ICB

(3) Design Change Charge

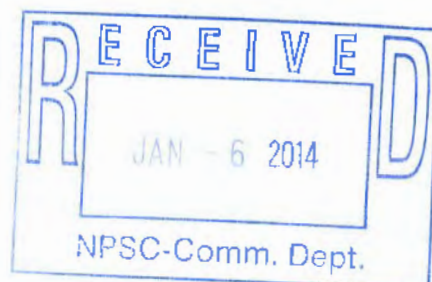
The Design Change Charge will apply on a per order per occurrence basis, for each order requiring design change.

-Design Change Charge Per Order ICB

(4) Miscellaneous Service Order Charge

Per Occurrence ICB

B. Additional Engineering



Each Half  
Hour or Fraction  
ThereofAdditional Engineering Periods

- |     |                                                                    |     |
|-----|--------------------------------------------------------------------|-----|
| (1) | Basic Time per engineer, normally scheduled working hours          | ICB |
| (2) | Overtime per engineer, outside of normally scheduled working hours | ICB |
| (3) | Premium Time, outside of scheduled work day, per engineer          | ICB |

C. Additional LaborAdditional Labor Periods

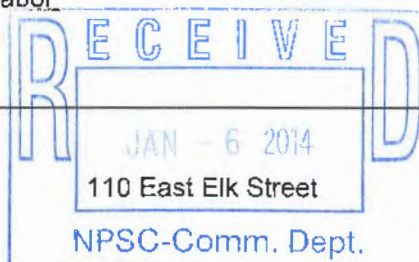
- |     |                                                                                                 |     |
|-----|-------------------------------------------------------------------------------------------------|-----|
| (1) | Installation or Repair                                                                          |     |
|     | - Overtime, outside of normally scheduled working hours on a scheduled workday Per Technician*  | ICB |
|     | - Premium Time, outside of scheduled work day Per Technician*                                   | ICB |
| (2) | Stand by                                                                                        |     |
|     | - Basic time, normally scheduled working hours Per Technician                                   | ICB |
|     | - Overtime, outside of normally scheduled working hours on a scheduled work day Per Technician* | ICB |
|     | - Premium Time, outside of scheduled work day Per Technician*                                   | ICB |

\* A call out of a Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

Each Half Hour or  
Fraction Thereof  
Central  
Office  
Installation Main-  
and Repair tenance  
Technician Tech.

- |     |                                                                        |  |
|-----|------------------------------------------------------------------------|--|
| (3) | Testing and Maintenance with other Telephone Companies, or Other Labor |  |
|-----|------------------------------------------------------------------------|--|

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- Basic Time per technician, normally scheduled working hours	ICB	ICB
- Overtime per technician outside of normally scheduled working hours on a work day*	ICB	ICB
- Premium Time per technician, outside of scheduled work day*	ICB	ICB

\* A call out of a Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

