

TECHNICAL CAPABILITY STATEMENT

Experience

Cambridge Telephone has previously, currently, and effectively implemented highly successful fiber overbuilds in several Nebraska communities. In 2009, Cambridge Telephone deployed one of the first fiber-to-the-home projects in the state of Nebraska in Cambridge and Bartley. This system has been in-service for close to 15 years and still provides state-of-the-art fiber connectivity to residents in these communities.

Current Offerings

Cambridge Telephone currently provides broadband speeds of 100/100 Mbps, in addition to our 1gig/1gig product tiers in all of its fiber markets.

Resilient and Sustainable

Cambridge Telephone will be able to effectively market and gain subscribers through our competitive product offerings and history of customer service. Cambridge Telephone has operations surrounding this project area, and will be able to absorb these additional operations, in some cases adding employment where necessary. Cambridge Telephone has a long history of fiber-to-the-home builds in a variety of markets, which will help support decision making in keeping this project sustainable. Additionally Cambridge Telephone deploys its network in a ring topology so it is redundant for the services it provides.

Technical staff dedicated to serving the project

During the construction phase, we will have a dedicated construction team to build the project. Once the build is complete, the project will transition to an operational network. There will be at least one customer service representative and one outside plant technician dedicated to the majority of our service areas, though there are other employees who share in these responsibilities. In some cases, these representatives will help serve the new project areas that extend our current network footprint. In the event of multiple projects awarded, Cambridge Telephone may look to employ additional technicians and customer service personnel where feasible.

Description of how the service area will be maintained

Our services are closely monitored for customers through audits of network operations. This project area will be treated in the same fashion. We have a 24/7 NOC that monitors the network on the technical side. The outside plant will be maintained by local technicians who will perform

locating, servicing of the network, new installations etc. Cambridge Telephone intends to hire staff to continue the maintenance of the network where we don't have existing staff.

In addition, customers who enroll in our Wi-Fi Maintenance program are able to be monitored 24/7 to ensure proper level of service. Cambridge Telephone takes great care in maintaining its fiber cabinets, pedestals, and any other network assets during daily operations.

Other relevant technical expertise

Cambridge Telephone has a wide breadth of experience in fiber-to-the-home, including engineering, construction, operations and provisioning. Cambridge Telephone has proven success for many years. We continue to expand on this expertise and deliver high quality networks throughout Nebraska.