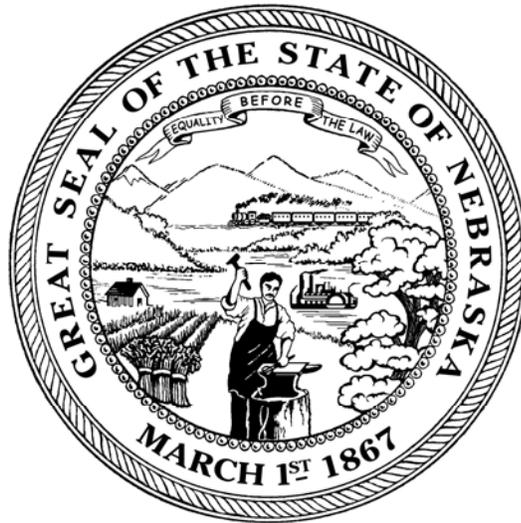


Nebraska Public
Service Commission

2012

Annual Report on
Telecommunications

**ANNUAL REPORT TO THE LEGISLATURE
ON THE STATUS OF
THE NEBRASKA TELECOMMUNICATIONS INDUSTRY**



NEBRASKA PUBLIC SERVICE COMMISSION

September 30, 2012

Nebraska Public Service Commission

300 The Atrium

1200 N Street

P.O. Box 94927

Lincoln, NE 68509-4927

(402) 471-3101

(800) 526-0017

www.psc.nebraska.gov

**2012 ANNUAL REPORT TO THE LEGISLATURE
Nebraska Public Service Commissioners**

Rod Johnson
4th District
Sutton
Chairman

Anne C. Boyle
2nd District
Omaha
Vice-Chairman

Frank E. Landis
1st District
Lincoln

Tim Schram
3rd District
Gretna

Gerald L. Vap
5th District
McCook

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John Burvainis-Deputy Director
Shanicee Knutson-Legal Counsel
Angela DuVall Melton-Legal Counsel
Nichole Mulcahy-Legal Counsel
Tyler Frost- Economist
Nic Norton-Law Clerk
Brenda Wicken-Business Manager
Amy Kavan-Accountant I
Kathy Lahman-Executive Assistant
Vacant-Receptionist/Administrative Support

Communications Department Staff

Gene Hand-Director
John Burvainis-Accountant
Steve Stovall-Accountant
Don Gray-Telecom Analyst
Cheryl Elton-Consumer Affairs Advocate/IT Support
Deena Ackerman-Administrative Assistant
Susan Horn-Administrative Assistant

Telecommunications Infrastructure & Public Safety Department Staff

Sue Vanicek-Director
Laurie Casados-Telehealth Coordinator/Policy Analyst
Joan Raffety-E911 Coordinator
Angela DuVall Melton-Policy Advisor
Brandy Zierott-Administrative Assistant
Andrea Grell-NTAP Coordinator
Jacki Synhorst-NTAP Specialist
Hannah Brown-NTAP Specialist

Nebraska Public Service Commission

COMMISSIONERS

ANNE C. BOYLE
FRANK E. LANDIS
GERALD L. VAP
ROD JOHNSON
TIM SCHRAM



300 The Atrium, 1200 N Street,
Lincoln, NE 68508
P.O. Box 94927,
Lincoln, NE 68509-4927
Website: psc.nebraska.gov
Phone: (402) 471-3101
Fax: (402) 471-0254

EXECUTIVE DIRECTOR

MIKE HYBL

NEBRASKA CONSUMER HOTLINE
(800) 526-0017

September 30, 2012

It is with great pleasure that I submit the annual report on the status of the telecommunications industry in the State of Nebraska on behalf of the Nebraska Public Service Commission. This report covers Commission decisions and events related to the telecommunications industry from September 2011 through August 2012.

This year has encompassed historic changes in the telecommunications industry on every level, federal, state and local. In November of 2011, the Federal Communications Commission (FCC) entered an order containing sweeping reforms of both Universal Service and the method of compensation between telecommunications carriers. The FCC has moved firmly toward fully funding a network capable of providing broadband by transitioning from the traditional Universal Service Fund to the Connect America Fund. The transformations contained in the FCC order are still in the process of being digested and many appeals of the order are currently pending, thus we are faced with significant change and uncertainty in the months and years ahead.

The Commission has continued to promote broadband deployment across Nebraska. We continue to work on broadband mapping and planning in conjunction with the National Telecommunications and Information Administration (NTIA), which awarded further grant funds to the Commission for the next three years beginning in 2012. The Commission has also worked diligently to make broadband services more widely available in Nebraska through the implementation of a Nebraska Broadband Pilot Program administered and funded by the Nebraska Universal Service Fund. With all the changes the overarching goal of the Commission remains the furthering of broadband access to all unserved and underserved areas of Nebraska.

We have reached a significant milestone of deploying Wireless E911 with the implementation of Phase II Wireless E911 in all 93 Nebraska counties. Further, 2012 has seen significant changes in the Low Income Telephone Assistance Programs with outreach efforts continuing. This report contains detailed information on a variety of telecommunications, broadband, and other topics impacting Nebraska. If you have any questions, contact our Commissioners or staff.

Sincerely,

Rod Johnson
Chairman

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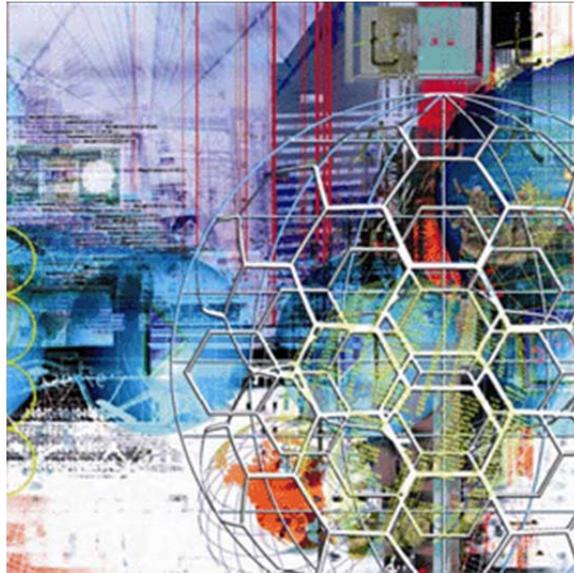
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PART I

Overview



Brief History of the Commission

The Nebraska Public Service Commission (Commission) is a constitutionally created executive body established under Article IV, Section 20 of the Nebraska Constitution. The Commission is comprised of five elected Commissioners serving six-year terms. The Commission was initially created by the Legislature in 1885 to regulate railroads, but was not firmly established until the passage of a constitutional amendment in 1906 creating a three member elected Railway Commission. Membership was increased to five Commissioners in 1964 and the state was divided into five districts, each to elect a commissioner. The name was changed to the current Public Service Commission by a general election vote in 1972.

Today the Commission regulates telecommunications carriers, natural gas jurisdictional utilities, railroads, household goods movers and passenger carriers, grain warehouses and dealers, construction of manufactured and modular homes and recreational vehicles, high voltage electric transmission lines, and private water company rates. The Commission also oversees and administers several statutorily created funds with specific legislative purposes and goals including the Nebraska Universal Service Fund, the Enhanced Wireless 911 Fund, and the Nebraska Telecommunications Relay System Fund.

The Commission is active on local, state, and national levels and contributes on all levels to determine policy regarding the future of communications and universal service. Many Commissioners, past and present, have served on boards, committees, and advisory groups to recommend and give insight on policy matters to both state and federal agencies and legislative bodies. Currently, Commissioner Anne Boyle is serving as one of four state commissioners appointed to the Joint Federal-State Board created by Congress to make recommendations to the FCC on defining federal universal services and policy. Gene Hand, Director of the Communications Department at the Commission is also serving as a staff member to the Joint Board.

History of Universal Service

Universal service is defined as providing comparable service at compatible rates in both urban and rural areas of the country. The concept of universal service began with the passage of the Federal Communications Act of 1934. The 1934 Act called for a nation-wide and world-wide wire and radio communication service at reasonable rates for all people of the United States. The telecommunications industry was noncompetitive, monopolistic, and fully regulated with AT&T being the predominant telephone company operating in the United States. Universal service was supported by a system of higher charges paid for long distance calls. In the 1980s there was a push for deregulating the telecommunications industry leading eventually to the breakup of AT&T in 1984. Universal service was still supported by a system of charges for long distance calls charged to a carrier to access the facilities of a local telephone company.

The Telecommunications Act of 1996

The Telecommunications Act of 1996 was the first major rewrite of the Communications Act of 1934 and legislatively encouraged increased competition and universal service. The 1996 Act set out priorities for universal service, including quality and reasonably priced services for all customers including those in rural, low-income and high-cost regions, equitable and nondiscriminatory service, specific and predictable price structure, and access to service for schools, health care institutions and libraries. The goals were to be achieved through the creation of the Universal Service Fund (USF) into which all telecommunications providers are required to contribute a percentage of their telecommunications revenue.

The Telecommunications Act of 1996 further provided for competition in the local service market. The Commission implemented key provisions of the 1996 Telecommunications Act to further the goal of increased competition while maintaining quality and affordable service. The Commission under the 1996 Act designated companies as competitive local exchange carriers (CLECs) to provide service in areas previously served by monopoly companies. CLECs served customers by using either the facilities of the existing local company for a fee similar to leasing or using their own facilities. The creation of CLECs fostered competition by giving customers more than one choice of telecommunications provider in a local market. The Commission authorized a number of CLECs to compete with the incumbent local companies for service in Nebraska.

As stated above, the 1996 Act also created the Joint Federal-State Board to make recommendations to the FCC on defining federal universal services and policy. The Joint Board has explicit authority to recommend modifications to what services will be supported with USF dollars and the 1996 Act requires that the FCC act within one year on any recommendation received from the Joint Board. The Joint Board also is responsible for ensuring that federal universal service policies continue to be based on a list of principles articulated in the 1996 Act.

Nebraska Universal Service

In 1997, the Nebraska Legislature passed legislation authorizing the Commission to create the Nebraska Universal Service Fund (NUSF). The goal of the NUSF is, in conjunction with federal universal service funds, to ensure that all Nebraskans have comparable access to telecommunications services at affordable prices. To accomplish this goal, the Commission created five programs within NUSF, 1) the high cost program; 2) the low income assistance program; 3) the rural tele-health program; 4) the dedicated wireless fund program; and 5) the broadband pilot program. For more information on the NUSF see Part III of this report.

The Changing Face of Communications

While the creation of the Federal Universal Service Fund and NUSF was specifically geared towards making telephone communications readily available to everyone, the speed with which the digital age emerged quickly made it clear that the internet was to be the next great form of communication. As technology advanced and more and more information and services

became available in online formats, bringing broadband and mobile communication to rural and unserved areas began to be discussed as part of the universal service paradigm.

The FCC Connect America Fund Order

After years of debate and reform efforts, in October 2011, the FCC issued an order formally proposing a "Connect America Fund" or CAF and approving a six-year transfer process that would transition money from traditional wireline telecommunications support to a new \$4.5 billion a year CAF for broadband Internet expansion. The CAF order addressed universal service reforms as well as reforming of the payment system between local and long distance carriers, called intercarrier compensation.

Universal Service Reforms

The CAF order transitions away all existing universal service high-cost support mechanisms for traditional wireline telephone companies and will ultimately replace them with CAF money which is specifically purposed to help make broadband available in areas that do not, or would not otherwise, have fixed or mobile broadband. The CAF includes a new Mobility Fund and a Remote Areas Fund. Telecommunications companies receiving CAF money will be required to offer both voice and broadband services and to meet specific broadband performance requirements.

Inter-carrier Compensation

The CAF order also transitions the existing payment framework of access charges between companies to a bill-and-keep system for both local and long distance calls. The bill-and-keep methodology requires companies to recover the cost of providing service directly from their customers through end-user charges, which are subject to competition. In contrast, under the access charge framework, companies recover some of the costs of providing service from competing carriers through access charges, which may not be subject to competitive discipline. Thus, the FCC found bill-and-keep would give companies competitive incentives to serve their customers efficiently. The CAF order does allow for a transition period to gradually lower current access rates in the move toward bill-and-keep, but sets a date of July 1, 2020 when all companies will reduce their rates to bill-and-keep for all traffic.

The FCC CAF order represents a fundamental paradigm shift in the concept of universal service from predominantly supporting and funding traditional telephone service to a system to support the development and maintenance of broadband networks. For more information on broadband see Part II of this report.

Looking Forward: the State Role

The preservation and advancement of universal service goals continue to be a joint enterprise between the states and the federal government. Although the federal USF collects and distributes the majority of the funding in the country, the states play an integral role in framing,

overseeing, and enforcing compliance with basic obligations for telecommunications services that constitute the foundation of the concept of universal service.

State utility commissions are responsible for many regulatory tasks in cooperation with federal authorities to assist and enforce federal universal service policies. For example, states are responsible for designating telephone companies as eligible telecommunications carriers (ETCs) whereby the company is then eligible to receive federal USF and/or CAF support. States also oversee the federally supported Lifeline services. And most important, 21 states have established their own state USFs that provide support to carriers to assist in keeping basic telecommunications services affordable for customers, especially in rural high-cost areas. Further, 22 states and the District of Columbia have state USFs to provide support for Lifeline services to low-income customers. Some states, including Nebraska, are also expanding their state USFs to include support for broadband capital investment by carriers in rural high-cost areas.

As discussed above, the Federal-State Joint Board on Universal Service has played an important role in the formulation of universal service principles and policies since its creation. In view of the strong and unwavering State interests in a universal service partnership with the FCC, a meaningful collaboration between the Commission and the Joint Board in this regard continues to be of paramount importance.

The preservation and continued operation and existence of State USFs and their work in cooperation with the federal USF is critical to the advancement of universal service principles in the 21st Century. With the expansion of the federal principles in the CAF Order to include broadband and other advanced services, the role of the states have never been more important.

PART II

Broadband



Broadband Defined

Broadband is a generic term commonly used to refer to Internet access through some means other than a dial-up modem. The typical forms of technology used as transport for broadband are digital subscriber loop (DSL), cable-modem, wireless, optical fiber, and satellite technologies.

DSL broadband service uses telephone wiring and is typically provided by a local telephone company. The range of DSL is limited to a distance of three to five miles from the telephone company's central office depending upon the equipment utilized.

Remote or cable modem is typically provided by a local cable company and requires a connection to the cable provider. Depending upon the data transmission speed desired, DSL and cable modem service are usually similar in cost and effectiveness.

Wireless and satellite technologies continue to gain broadband market shares and provide broadband services to areas that are beyond the maximum distance for DSL or where video cable service is not available. While wireless and satellite service is typically more costly than DSL or cable modem, competition and equipment technology advances are bringing the price points closer together.

Both the FCC and the National Telecommunications and Information Administration (NTIA) have adopted the following broadband categories and speeds to better represent today's technologies. The following speed categories are used by the Commission in the collection of data for the Broadband Mapping initiative (See Mapping section below).

Code	Name
2	Greater than 200 kbps and less than 768 kbps
3	Greater than or equal to 768 kbps and less than 1.5 mbps
4	Greater than or equal to 1.5 mbps and less than 3 mbps
5	Greater than or equal to 3 mbps and less than 6 mbps
6	Greater than or equal to 6 mbps and less than 10 mbps
7	Greater than or equal to 10 mbps and less than 25 mbps
8	Greater than or equal to 25 mbps and less than 50 mbps
9	Greater than or equal to 50 mbps and less than 100 mbps
10	Greater than or equal to 100 mbps and less than 1 gbps
11	Greater than or equal to 1 gbps

Broadband over Power Line (BPL) is a technology used to deliver high-speed data to end-users over existing electric power networks and lines. BPL, also known as power-line communication, utilizes electric power distribution wires for the high-speed transmission of data by transmitting high-frequency data signals through the same power distribution network used

for carrying electric power to household users. Currently BPL technology is capable of carrying broadband signals along a power line for around 1,000 to 3,000 feet before it becomes too weak or distorted to be useful. Innovation and technology continue to expand the capability of BPL, however, currently it is usually not the most cost effective method of providing ubiquitous broadband in Nebraska.

American Recovery and Reinvestment Act of 2009

On February 17, 2009, President Obama signed the American Recovery and Reinvestment Act of 2009 (ARRA) into law. The ARRA is administered by the Rural Utilities Service (RUS) and the National Telecommunications and Information Administration (NTIA). RUS and NTIA were appropriated \$7.2 billion to expand access to broadband services in the United States.

The ARRA designated \$2.5 billion for RUS to establish the Broadband Initiatives Program (BIP). BIP utilizes loans and grants to facilitate broadband deployment in rural areas of the country. The ARRA also designated \$4.7 billion for the NTIA to provide grants for broadband initiatives to spur job creation, stimulate long-term economic growth and opportunity, and narrow gaps in broadband deployment and adoption.

Mapping

The ARRA also appropriated \$350 million to establish a comprehensive nationwide inventory map of existing broadband service capability and availability in the United States that depicts the geographic extent to which broadband service capability is deployed and available from a commercial provider or public provider throughout each State. ARRA tasked the mapping project to the NTIA and the NTIA has sought help from state designated entities in completing the mapping project. The NTIA provided the opportunity for each state to apply for a grant of up to \$3.8 million to fund that state's broadband mapping project. Each state that submitted a broadband mapping application had the opportunity to seek an additional \$500,000 for broadband planning. The Governor designated the Commission as the entity to apply for a Grant from the State Broadband Data and Development Program for the mapping and planning funds. Nebraska was awarded a Grant in 2009. The Commission is completing the initial two year grant with 4th round broadband data due to the NTIA by October 1, 2012. A second grant was awarded to Nebraska for three more years (2013-2015).

Broadband Providers

After extensive research using the Internet and telephone interviews and information from the FCC and the Commission's data bases, the Commission initially identified 124 companies providing broadband services in Nebraska. Eighty-one companies were ultimately identified as potential providers of data and participated in the mapping project. Two companies refused to participate and the remaining 41 were determined to be resellers of internet services and unnecessary to include in the project as reseller data is duplicative of the underlying provider.

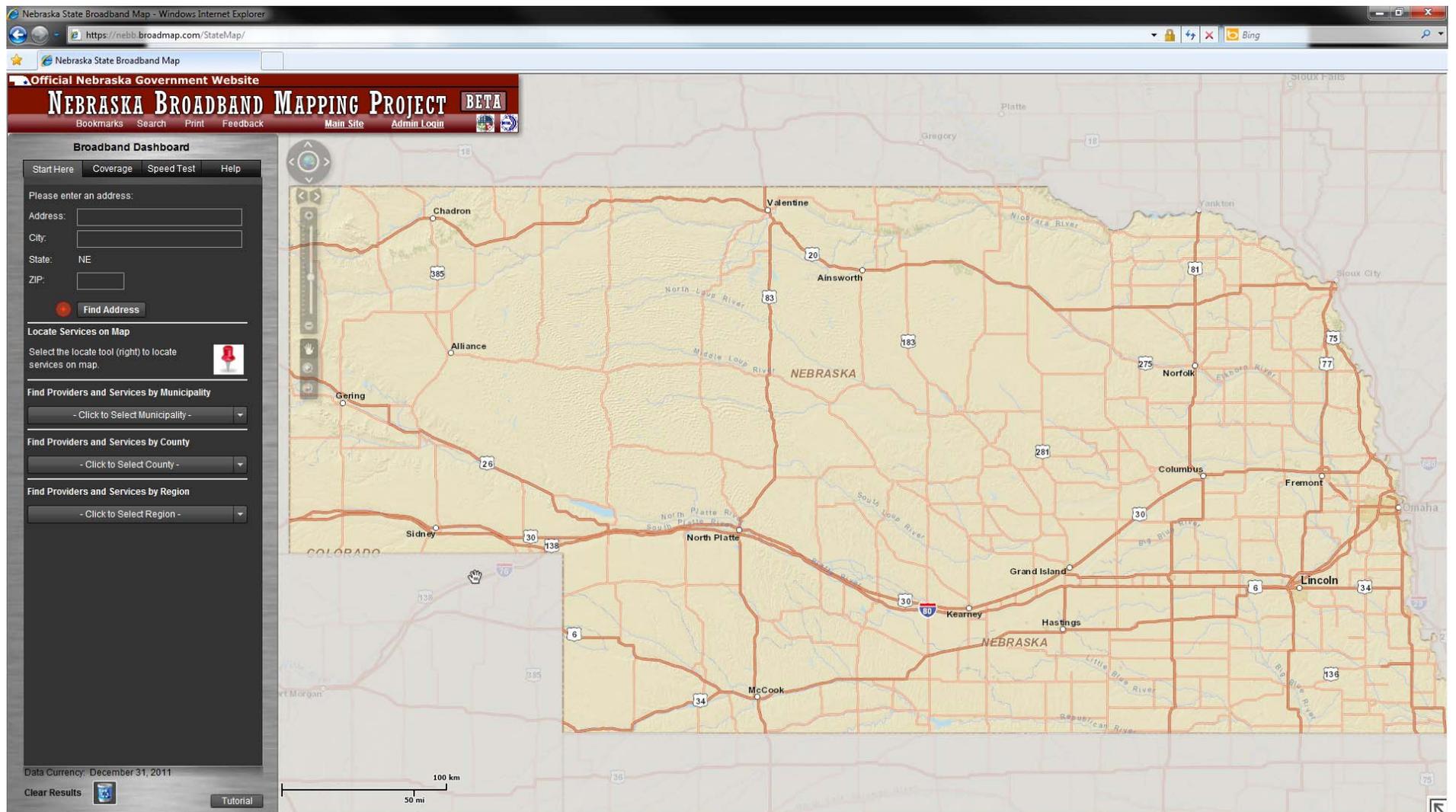
Data Collection and Modeling

Data models and input tools were initially mandated by the NTIA for the mapping project, and as the project evolved, additional requirements have been imposed on the Commission and the providers. Commission staff has developed tools and methods of collecting the required data that minimizes the burden on the providers while improving the quality and accuracy of the data submitted.

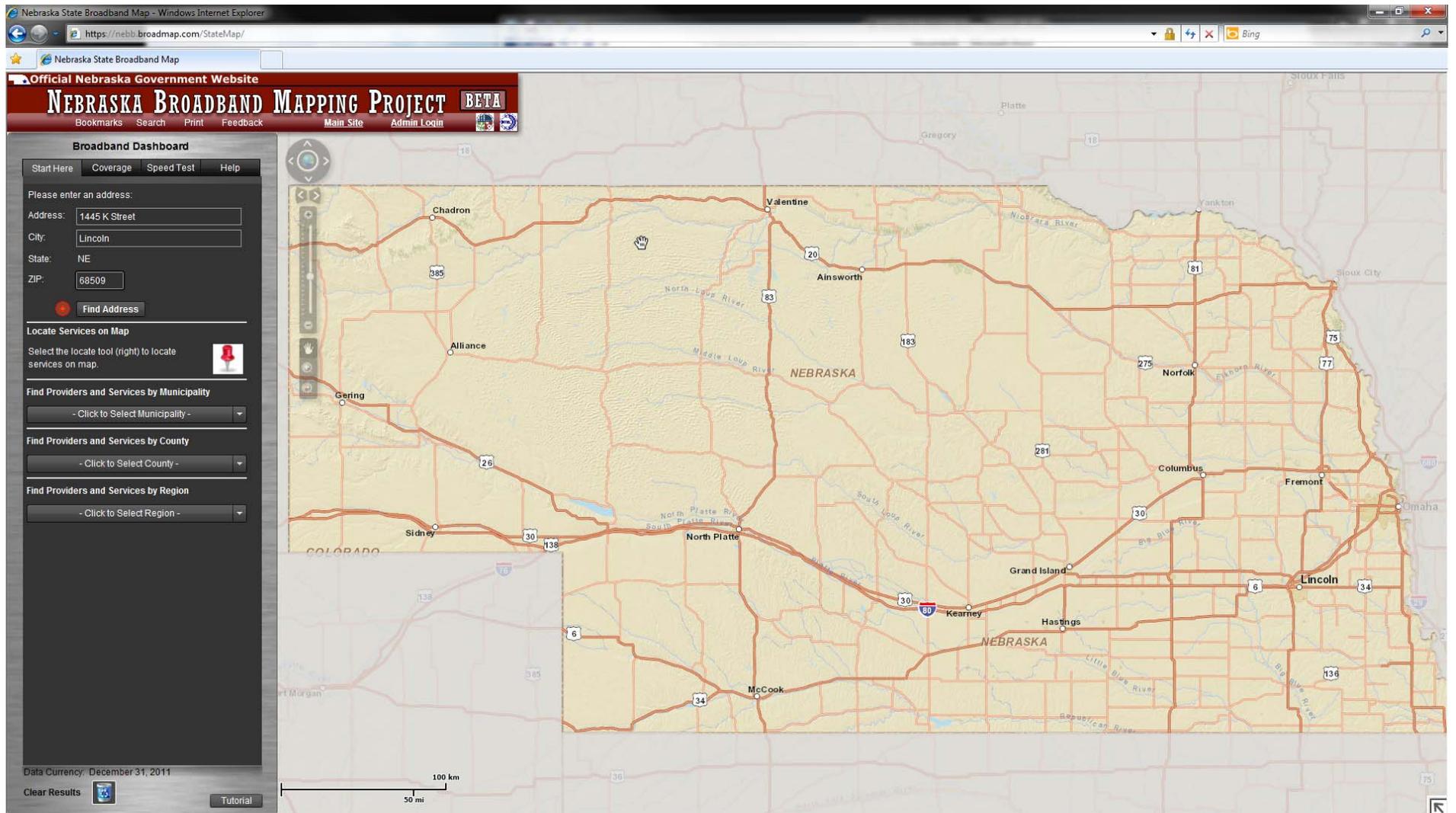
After the data is received from the providers, the Commission's Graphical Information System (GIS) provider develops a graphical representation of the data for providers review. The Commission then conducts a final review of all data before the data is transmitted to the NTIA and the Nebraska Broadband Map is updated.

The Nebraska Broadband Map can be found at: <http://broadbandmap.nebraska.gov>.

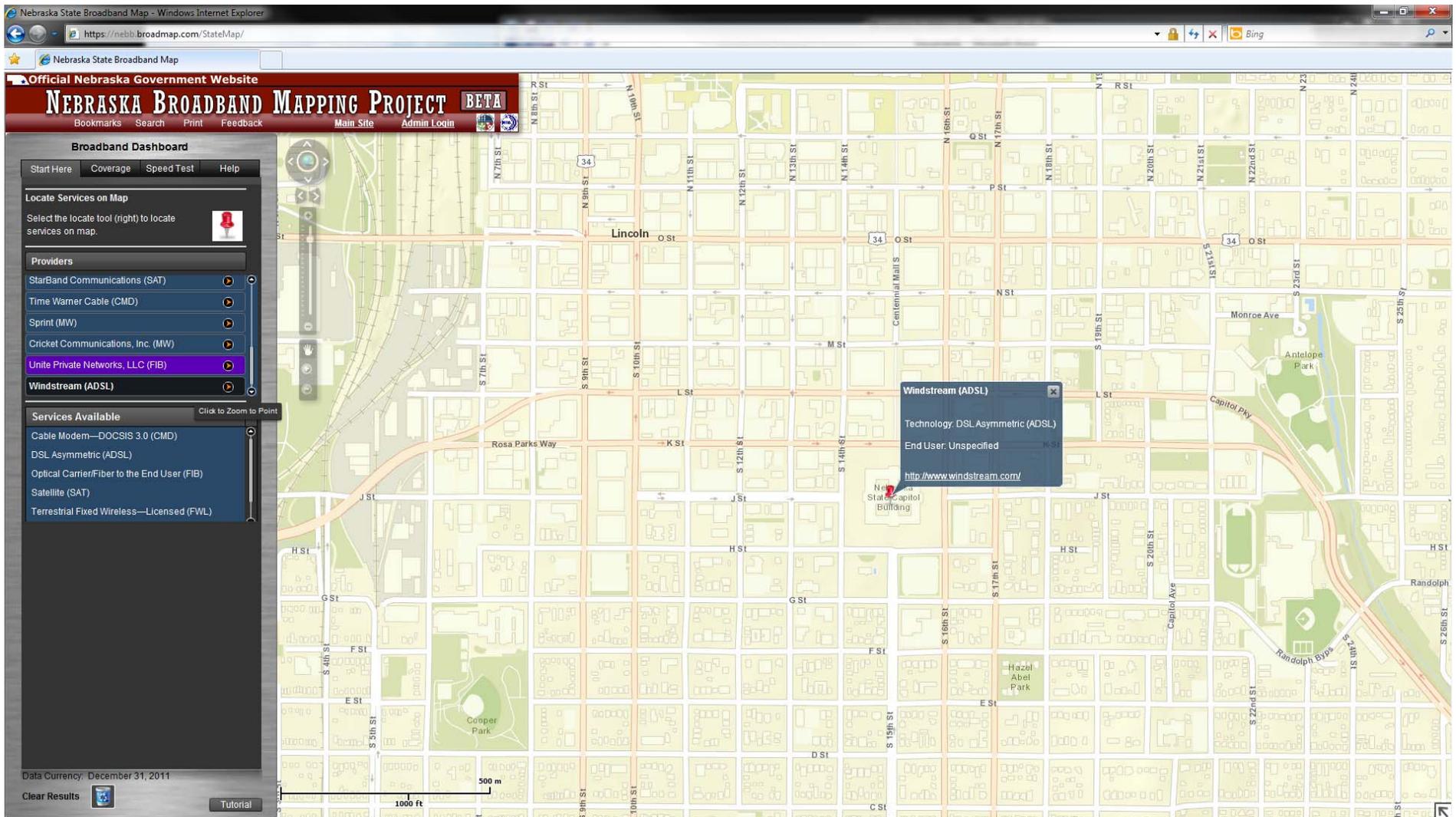
The National Broadband Map can be found at: <http://www.broadbandmap.gov>.



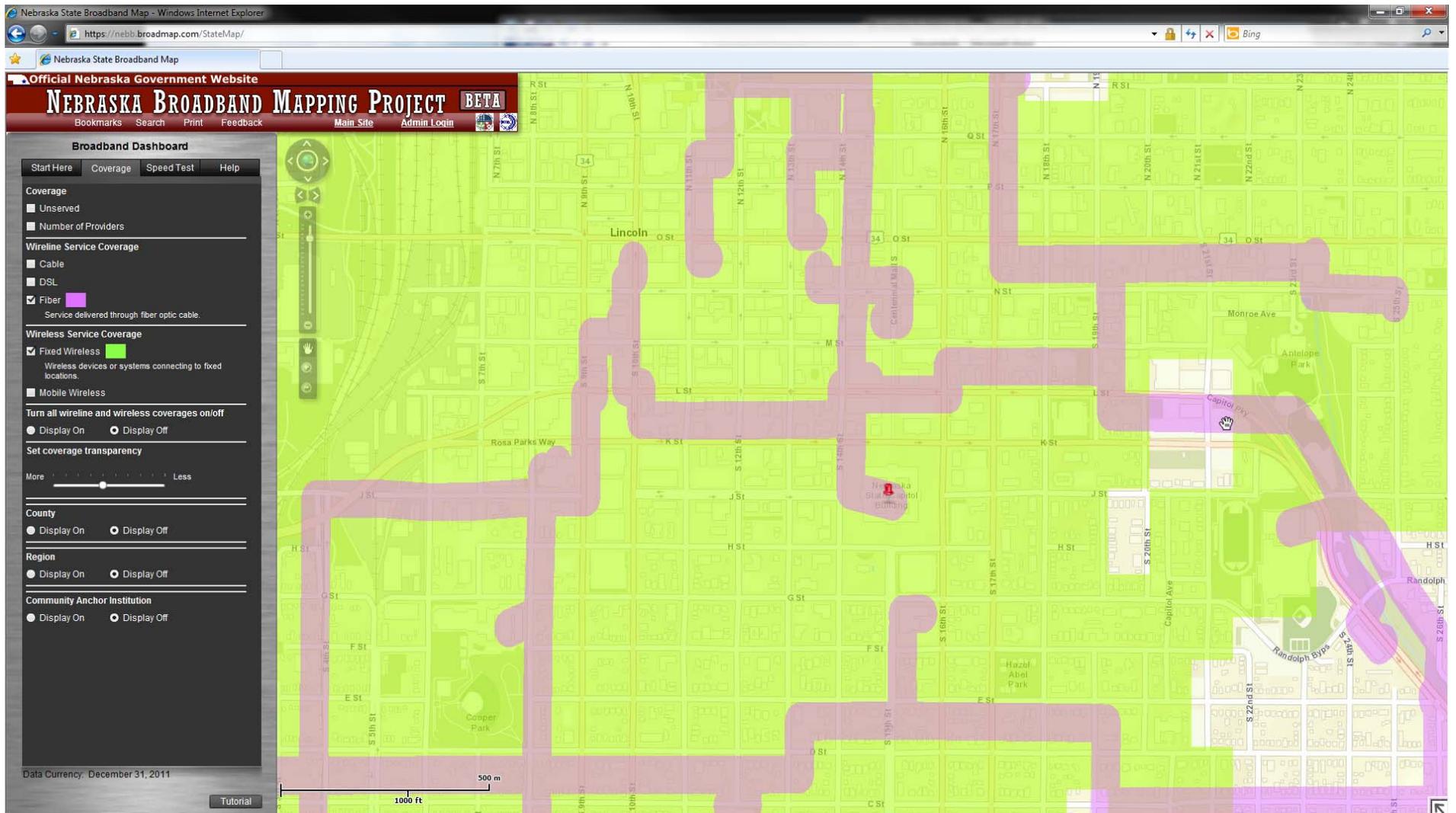
The home page of the Nebraska Broadband Map found at <http://broadbandmap.nebraska.gov>. The dashboard to begin a search of the map is located on the left-hand side of the home page.



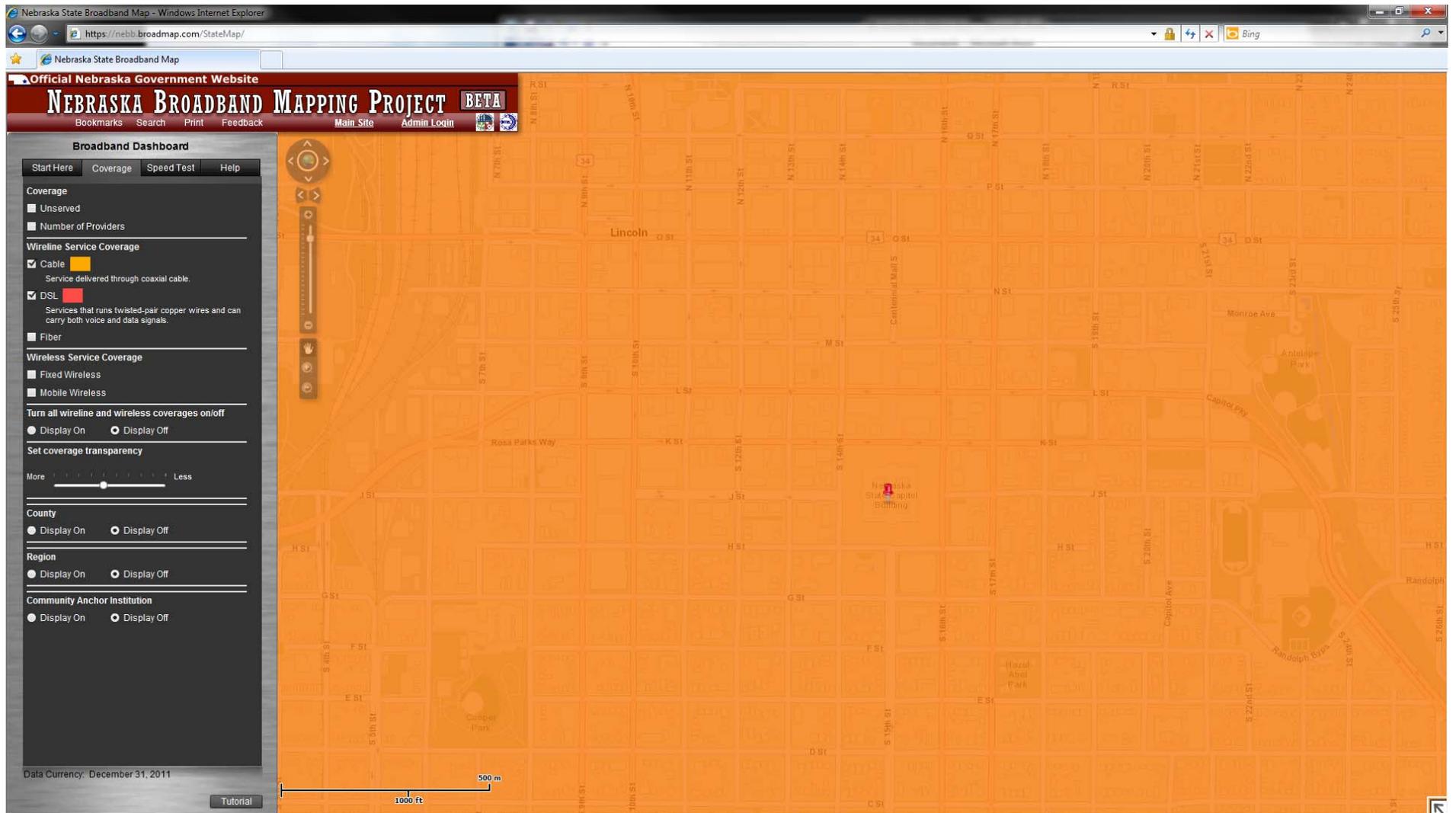
To search for broadband availability in a certain location an address is typed into the search fields. The address of the Nebraska State Capitol has been inserted above.



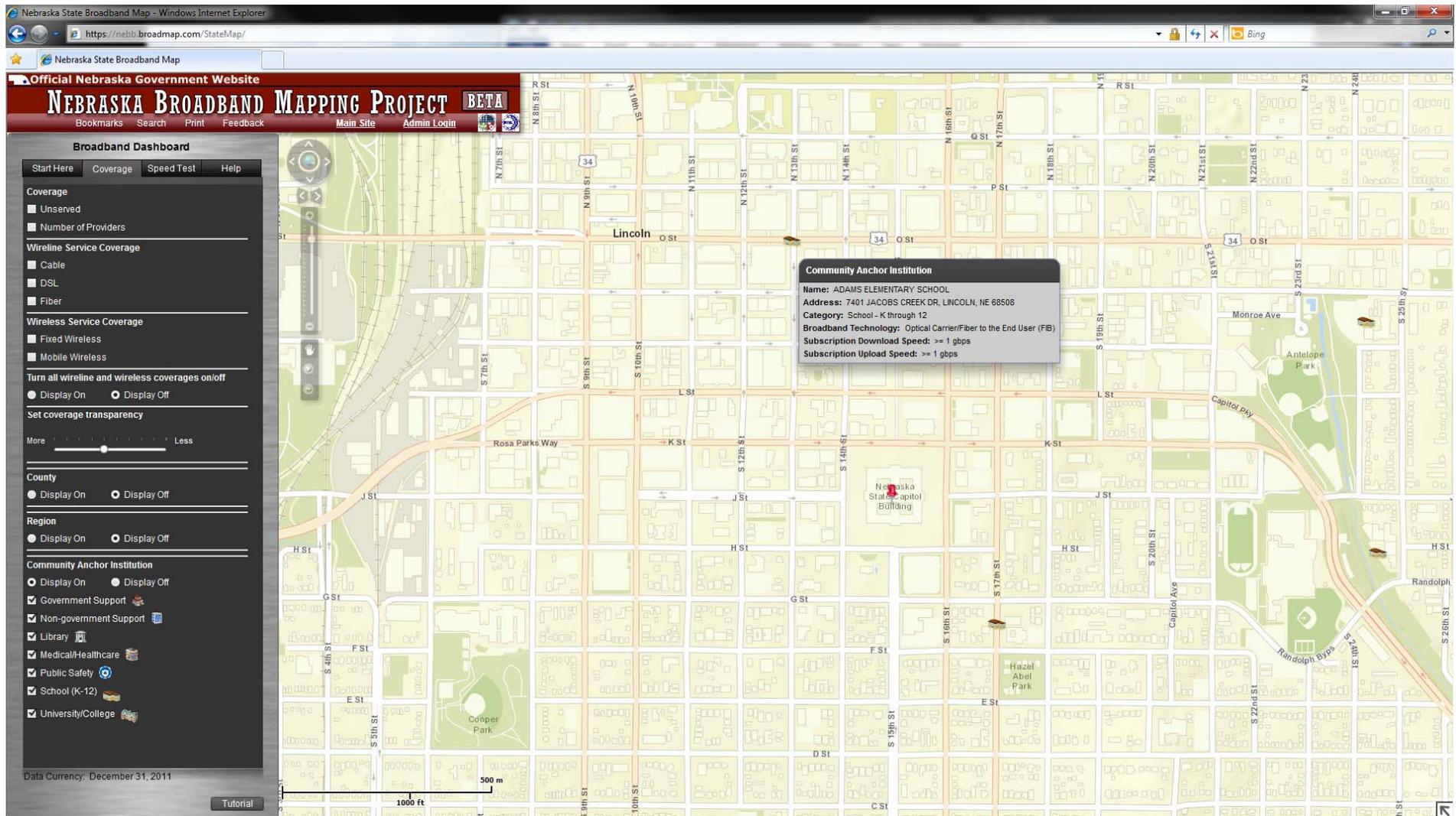
The results of searching for the address of the Capitol are displayed above. Broadband service providers reporting available service at the selected address are displayed on the left-hand side of the map. Information about the provider selected is shown over the selected address on the map. Above, Windstream was selected and shows on the map. The information included with the provider on the map identifies the technology available from the provider at the selected location and contact information to receive more information about the provider's service.



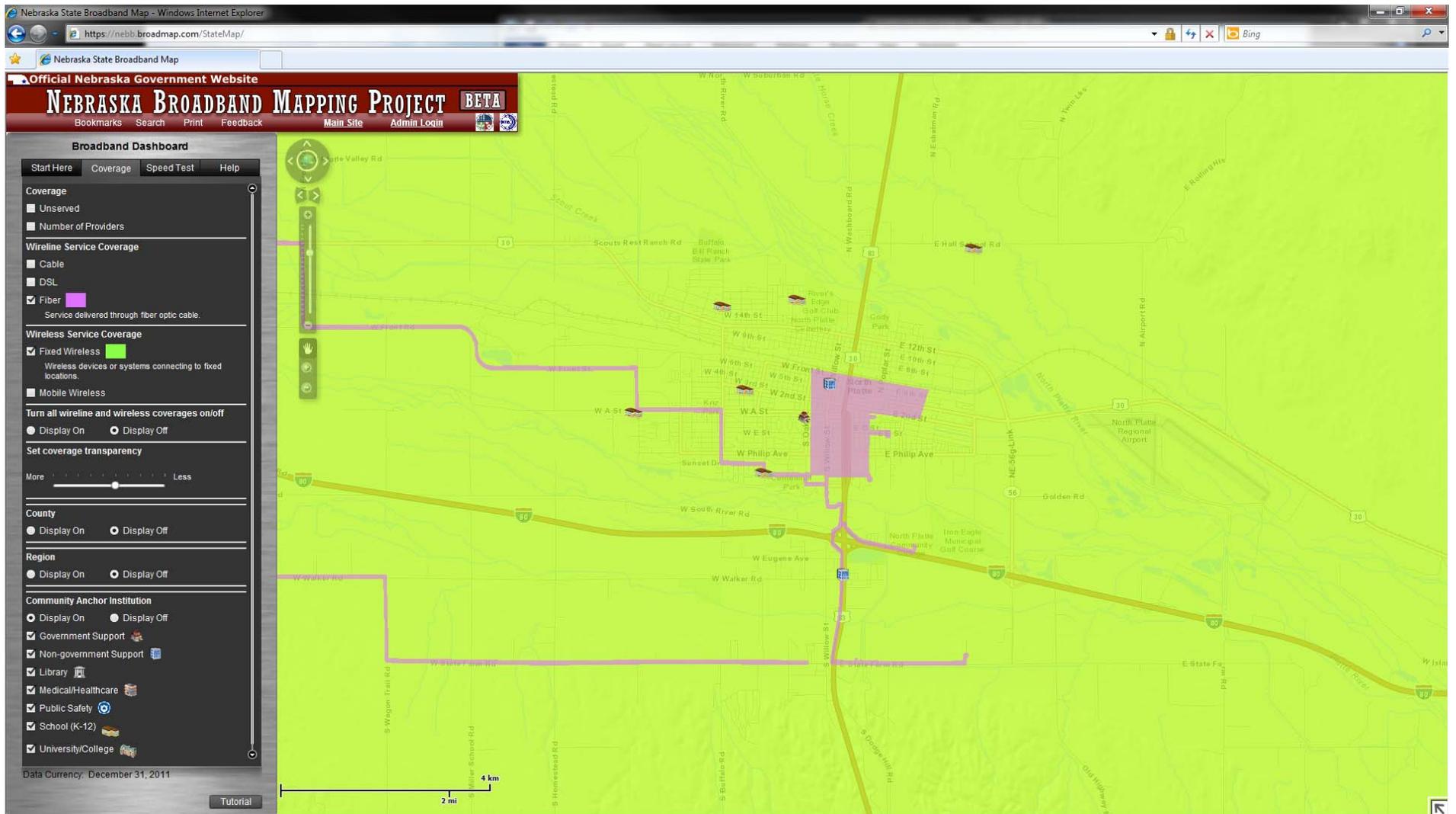
The coverage menu on the dashboard displays the types of broadband services available in the selected location. Users can check which type of service they want to see in the area or select all coverage types. Above, the wireline service delivered by fiber and the fixed wireless service available in the area around the State Capitol are displayed.



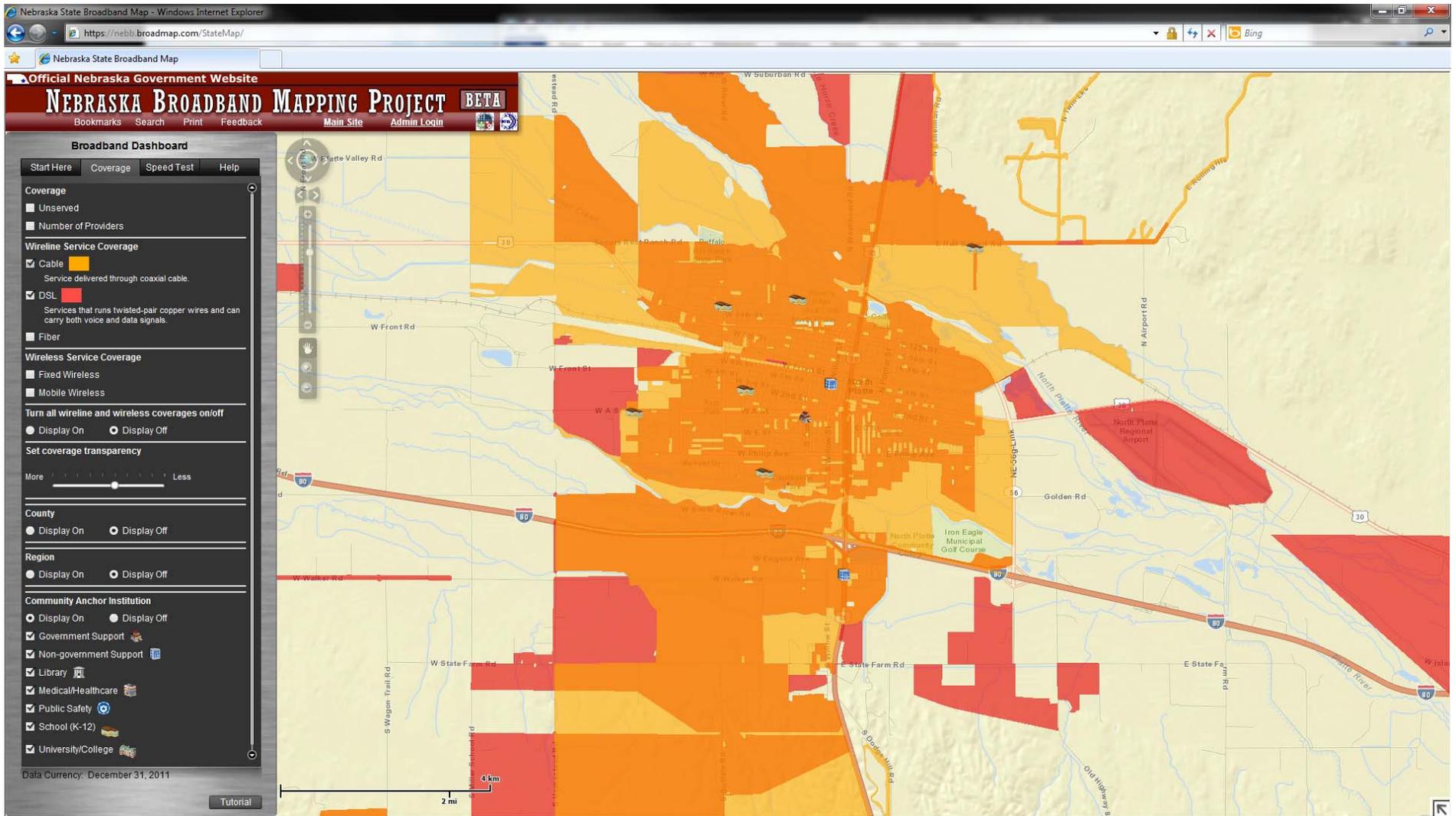
Above, the wireline cable and DSL availability in the area around the State Capitol are displayed. The solid color of the map indicates ubiquitous coverage in the area for the selected technologies.



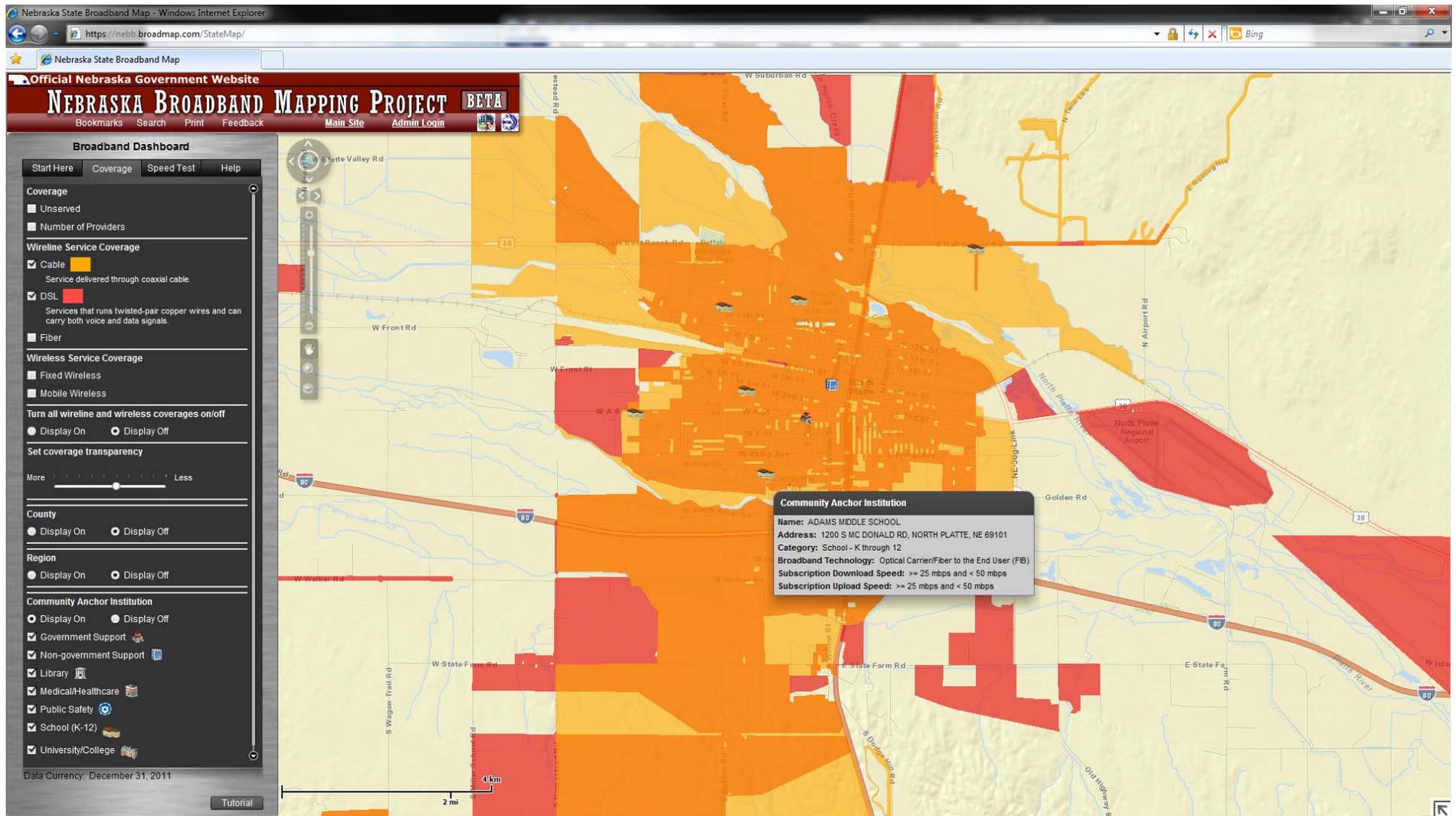
The map will also identify community anchor institutions in the selected area. At the bottom of the coverage menu on the dashboard the searchable types of community anchor institutions are listed and the map displays icons for any selected institutions in the area. Above, all institutions in the area are displayed. The institution icon for Adams Elementary School has been selected displaying the name, address, broadband service available to that institution, and other related information.



The map enables searches of communities or other larger areas not just specific street addresses. Above, the search results for North Platte, Nebraska, with the fiber and fixed wireless service available in the area being displayed along with the location of the community anchor institutions.



Above, the cable and DSL offerings available in the North Platte area are displayed.



Above, the community anchor institution icon for Adams Middle School is selected with the information on the school displayed.

Infrastructure Build-out

In January of 2010, the Commission received a Petition from the Nebraska Telecommunications Association (NTA) to conduct a review of the NUSF High-cost Program. The Petition focused on issues related to deployment of broadband-capable networks throughout the state. The Commission sought comment on the Petition and requested that interested parties brief the issue of whether supporting broadband was included in the statutory authority granted to the Commission in the Nebraska Telecommunications Universal Service Fund Act.

On November 3, 2010, the Commission issued an order finding it possessed statutory authority to provide universal service support for broadband service. On June 14, 2011, the Commission issued a further order seeking comments and setting a hearing on a proposed Nebraska Broadband Pilot Program. The Commission's order sought comment on eligibility requirements and the application process. The Commission further studied other state broadband grant programs to gather best practices used by these states to quickly and efficiently target areas without sufficient broadband availability.

On November 21, 2011, the Commission entered an order establishing the Nebraska Broadband Pilot Program (NEBP). The NEBP was established to provide targeted support for unserved and underserved areas to close the broadband availability gap. In its order, the Commission found support should be made available for broadband capital improvement projects and determined that any type of facilities-based provider would be eligible to apply for and receive NEBP support. The Commission further created a baseline set of eligibility requirements. For more information on the NEBP, see Part III of this report.

Exchange Boundaries/LB 715

In 2012, the Nebraska Legislature passed LB 715 significantly changing the statutes that contain the method by which a customer can seek a change in the boundary of a telephone company's service territory to enable the customer to receive service from an adjacent company.

When the boundary change statutes were originally drafted, voice service was the primary offering of telephone companies. If a customer wasn't receiving voice service or wasn't receiving quality voice service from their current provider, they could seek to get service from a nearby company. However, voice service was the only service the Commission could consider under the old statute. The inability to receive broadband DSL service from a company did not give the customer grounds to receive a boundary change without the consent of their current provider.

Under the previous statutes, telephone companies could effectively hold their customers hostage. A customer's current provider only providing voice service and no advanced services could refuse to consent to the boundary change, even if a telephone company in an adjacent exchange is willing and able to provide the advanced services sought by the customer.

Recognizing the plight of especially rural customers, the Legislature passed LB 715 which updated the boundary change statutes and allowed the Commission to consider the level of advanced telecommunications and information services being provided or not provided in determining whether to grant any applications for boundary changes. LB 715 removed antiquated considerations and cleared the way for customers to get the service they desire and need. The consideration of the Broadband provided by a company further enables the goal of promoting broadband deployment.

Nebraska Internet Enhancement Fund

The Nebraska Internet Enhancement Fund (NIEF) was created by state statute in 2001 to provide start-up funding for economically viable and sustainable infrastructure projects that bring internet and advanced telecommunications services to communities and counties where they are most needed. NIEF Grants are usually awarded in amounts up to \$50,000, however, larger projects of exceptional merit have been awarded, with applicants required to provide matching funds of at least 25% of the total projected cost. To date 13 grants have been awarded, the two most recent in January of 2012 to Box Butte County and Nebraska Cooperative Government group. Various communities, counties and cooperative government groups have been awarded NIEF Grants, including the Counties of Cheyenne, Box Butte, Dawes, Nemaha, and Banner, as well as the Harlan and Furnas County Partnership. Further Grant recipients include the communities of Broadwater, Chappell, Dix, Bushnell, and Elsie, and the Nebraska Cooperative Government group which includes the communities of Humphrey and Schuyler. NIEF grant funds awarded to date totals approximately \$660,000.

Competitive Marketplace Fund

The Competitive Marketplace Fund consists of voluntary payments made by CenturyLink (formerly Qwest Communications), for failure to comply with the requirements of a Quality Performance Assurance Plan (“QPAP”) entered into by Qwest with CLECs. The QPAP became effective once the then Qwest was approved by the FCC to provide long distance service in Nebraska. Voluntary payments are divided into two types, denoted as Tier 1 and Tier 2 payments. Tier 1 payments are remitted directly to CLEC affected and Tier 2 payments are remitted to the Commission. Tier 2 payments deposited to the fund for fiscal year 2011-12 totaled \$750, down from the previous fiscal year total of \$1,000. There were no costs or professional/audit fees incurred during the 2011-12 fiscal year.

In 2008, the Legislature passed LB 755 which lowered the maximum balance in the fund from \$100,000 to \$30,000. If the fund balance exceeds \$30,000, the Commission is responsible for remitting such excess to the Nebraska Internet Enhancement Fund. Transfers from the Competitive Marketplace Fund to the Nebraska Internet Enhancement Fund for the fiscal year of 2011-12 amounted to \$887.

Low Income Pilot Programs

In an order issued in February of 2012, the FCC significantly reformed the low-income program supported by the federal and state USFs called Lifeline. In that order, the FCC also took firm steps toward expanding the Lifeline program to include broadband service. The FCC created a Pilot Program to gather data to test how the Lifeline program could be structured to promote the adoption and retention of broadband services by low-income households.

Robust, affordable broadband has become essential to access jobs, education and economic opportunity. For example, more than 80 percent of Fortune 500 companies today require online job applications. Students with broadband at home have a 7 percent higher graduation rate. According to a recent study by the Pew Research Center, the top three barriers to broadband adoption are digital literacy, relevancy and cost. Low-income households adopt broadband at much lower rates than the average household, even when access to high-speed Internet is readily available. According to the U.S. Census Bureau, fewer than 36 percent of families with incomes less than \$25,000 subscribe to broadband at home, compared to nearly 92 percent of families with incomes over \$75,000.

The FCC solicited applications from ETCs to participate in the Pilot Program and selected a small number of projects. The FCC then authorized up to \$25 million for funding of the Pilot Program for up to 12 months to provide subsidized broadband service to offset the cost to customers to purchase broadband and to test the impact on broadband adoption with variations in the monthly discount provided.

The primary goal of the Pilot Program is to gather high-quality data that will help identify effective approaches to increasing broadband adoption and retention by low-income consumers and to enable the FCC and states to evaluate how best to structure a Broadband Lifeline program in the future. By transitioning the Lifeline program to include broadband assistance, USF is moving toward helping to bridge the digital divide by reducing and removing barriers to receiving and utilizing broadband. The Commission continues to monitor the Pilot Programs closely with an eye toward possible future expansions of Nebraska Telephone Assistance Program (NTAP) to include broadband support. For more information on the FCC Lifeline Reform Order see Part III.

PART III

Nebraska Universal Service Fund



Overview

Legislative History

In 1997, the Legislature passed LB 686, authorizing the Commission to create the Nebraska Universal Service Fund (NUSF). The goal of the NUSF is, in conjunction with federal universal service funds, to ensure that all Nebraskans have comparable access to telecommunications services at affordable prices.

There have been many Legislative changes since the original passage of the bill in 1997. In 1999, LB 514 exempted Lifeline recipients from paying the NUSF surcharge. Legislative Bills 389, 1105, and 1211, passed in 2001 and 2002, clarified the Commission's NUSF authority regarding wireless companies and re-codified the applicable NUSF statutes. Legislative Bill 37 passed during the 2002 special session, allowed the State to borrow monies from the Universal Service Fund with certain restrictions. The borrowing provisions sunsetted on June 30, 2007. In 2004, LB 1004 changed the name of the Lifeline/Link-Up Program to the Nebraska Telephone Assistance Program(NTAP).

In 2007, LB 661 among other things, clarified that the Commission could assess all providers of telecommunications the NUSF surcharge on intrastate telecommunications, consistent with the 1996 Act. The FCC found a distinction between providers of telecommunications and those who offer telecommunications services. Accordingly, the NUSF Act was modified to be consistent with increased flexibility in the FCC interpretations of the 1996 Act.

Purpose

To ensure that all Nebraskans have access to quality telecommunications and information services at affordable and comparable rates, the Commission created the following five programs within the NUSF.

1. Broadband Pilot Program, which supports the provision of broadband telecommunications infrastructure in unserved and underserved areas of the State.
2. Rural Tele-Health Program, which supports the provision of telecommunications services to a statewide Tele-Health network.
3. Nebraska Telephone Assistance Program (NTAP), which was formerly known as the Lifeline/Link-Up Program. This program provides discounted rates to qualifying low-income Nebraskans.
4. Dedicated Wireless Fund Program, which supports the provision of wireless telecommunications infrastructure in rural unserved and underserved areas of the State.
5. High Cost Program, which seeks to make telecommunications and information rates generally affordable and comparable across Nebraska.

Each program will be discussed in more detail below.

Assessment

Mechanism and Revenues

The Commission, by order and after public hearing, maintained the NUSF surcharge at 6.95% of in-state retail telecommunications revenue through June 30, 2012. Interstate and Internet services are not subject to the NUSF surcharge. The Commission determines assessable services through the use of FCC federal universal service definitions in order to reduce the amount of duplicate administrative work for telecommunications providers. Specific categories of services subject to the NUSF surcharge are:

- Local service, including connection charges, enhanced service, such as Caller ID, and extended area services (EAS).
- Wireless services, including cellular, PCS, and paging.
- In-state long distance services, including prepaid calling card, operator-assisted, collect, calling card and private line.
- Voice over the Internet Protocol (VoIP) service.

During Fiscal Year 2011-12, the NUSF collected \$53.9 million, and distributed \$46.2 million to telecommunication providers in Nebraska.

As of the beginning of the 2011-12 Fiscal Year, the NUSF balance was \$20.6 million. As of June 30, 2012, the balance had increased to \$27.3 million. The current balance includes \$7.5 million earmarked for the dedicated wireless program and \$4 million earmarked for the Nebraska Broadband Pilot Program. The earmarked support will be paid as carriers complete projects for which they were awarded funding and submit the proper documentation.

Other State Comparisons

Twenty-one states have state funds specifically dedicated to providing high-cost support and 8 states have funds dedicated to funding intrastate access rate reductions and reform. The percentage assessed by each state varies widely along with the method of assessment. Nebraska's assessment percentage falls near the middle. Alaska has the highest universal service contribution rate of 9.5%, with Oregon at the second highest assessment rate of 8.5%. Kansas has an assessment rate of 6.13%, similar to Nebraska's 6.95% assessment rate. Texas has an assessment rate of 4.3% of revenues.

Some states assess both revenues and long distance minutes, therefore, the simple percentage of revenues assessed does not readily compare with states like Nebraska that assess revenues only. For example, South Carolina assesses approximately 2.5% on revenues, but also assesses \$0.063 per minute on long distance calls within the state. Oklahoma assesses 3.14% on revenues and charges anywhere from \$0.03 or \$0.05 per minute on long distance calls within the state. The assessment rates between states may not be easily compared for other reasons such as the level of basic local service rates charged to customers. In Nebraska, telecommunications companies receiving high-cost universal service support are required to charge a rate of at least

\$17.50 per month, and if they do not charge a benchmarked rate of \$19.95 per month in rural areas, the amount of support they receive from the state fund is reduced. In contrast, Wyoming, a state which assesses only 1.2% of revenues, only provides support to carriers to reduce monthly rates to \$33.07. Therefore, rural customers in Wyoming pay more than double the price for local services that their Nebraska neighbors.

Broadband Pilot Program

Purpose

On November 21, 2011, the Commission entered an order establishing the Nebraska Broadband Pilot Program (NEBP). The NEBP was established to provide specific and targeted broadband support to unserved and underserved areas to close the broadband availability gap. Nebraska is one of only four states in the nation with a universal service program to fund broadband deployment, and it provides the second greatest amount of total funding among the states with such programs. NEBP grants are available to regulated wireline, wireless, and unregulated communications providers wishing to participate.

The NEBP was developed through a generic proceeding docketed as NUSF-77. This docket was originally opened on January 26, 2010 to update policies and procedures related to universal service. However, the focus in that proceeding progressed towards investigating whether broadband services should be explicitly supported by the Nebraska universal service program similar to corresponding federal changes. The Commission sought numerous rounds of comments and held several public hearings to determine the legality, the policy and the potential framework of a pilot broadband program. The Commission studied other state broadband grant programs to gather best practices used by these states to quickly and efficiently target areas without sufficient broadband availability.

In its November 21, 2011 Order, the Commission found support should be made available for broadband capital improvement projects. The Commission also determined that any type of facilities-based provider would be eligible to apply for and receive NEBP support. The Commission further created a baseline set of eligibility requirements.

Application Process

NEBP grant recipients must commit to: 1) offer the supported broadband service upon completion of the deployment to all households within the area defined by the application, for a minimum period of 5 years; 2) offer a voice grade service to customers within the service area of the broadband deployment; 3) offer access to emergency services; 4) use NEBP support only for the purposes intended and which have been approved by the Commission through the application process; 5) offer voice and broadband service at reasonably comparable rates for comparable services in urban areas; 6) fulfill reporting and audit requirements adopted by the Commission for oversight of the NEBP; and 7) abide by all applicable Commission rules, regulations and orders.

Eligible carriers wishing to participate in the NEBP were required to provide broadband project applications to the Commission. Applications must include descriptions and maps of the proposed broadband project plan and area(s) to be served; potential subscribership data; a

construction timeline; a budget including a description of how the applicant will meet the minimum 25% matching requirement; financial qualifications; retail pricing data; a commitment to serve the area(s) for a minimum of 5 years; agreement to participate in Nebraska's State Broadband Initiative (SBI) effort; and include an affidavit attesting to the accuracy of the application materials.

The Commission opened the application window for the first year of the NEBP on January 2, 2012. February 1, 2012 was the deadline to submit applications for year-one NEBP broadband support. The Commission's procedures allowed for protests or interventions in the application process. The Commission received applications from seven providers: CenturyLink, Consolidated Telephone Company, Citizens Telecommunications Company of Nebraska d/b/a Frontier, Great Plains Communications, Mobius Communications Company, Nyecom Teleservices Inc./Plainview Telephone Company, and N.E. Colorado Cellular d/b/a Viaero Wireless.

The Commission staff reviewed each application to determine whether it was compliant with the requirements described in the Commission's orders. The Commission staff released a proposed distribution or scoring methodology and filed testimony describing how the results of the methodology, if adopted, would be applied. Persons interested in the proceeding were encouraged to comment on the proposed distribution methodology.

On May 30, 2012, the Commission held a hearing on all of the applications. On June 26, 2012, the Commission issued orders related to each of the applications for broadband support.

Distribution Methodology

To determine the best use of NEBP Program support in a competitive grant process, the Commission developed a robust scoring system. The scoring methodology gives highest priority to providing broadband service to areas considered to be unserved. Unserved has been defined by the Commission as any area where no facilities-based provider offers broadband, and where Internet connectivity can only be made through dial-up service. Underserved areas are also eligible for broadband support but are given less priority. The Commission has defined underserved as any area where a facilities-based provider offers Internet access at speeds greater than 56K down but not greater or equal to those speeds defined as broadband. Each criterion utilizes relative scoring and therefore ranges in value from zero (0) to one (1). Relative scoring measures a project against all others within the same priority tier. The Commission utilizes Nebraska SBI mapping data to as a starting point for review.

Group Assignment

Using data provided by applicants and other publicly available data resources, the scoring methodology triages all projects into categories, or groups, based on the nature of the area to be served, the existence of any intersection with another proposed project, and the interdependency of each project. This group assignment is used to create a priority hierarchy, or tier, within which, each project is scored.

Scoring Criteria

Within each tier, the project that best fulfills the objectives of the NEBP Program is awarded the maximum point value and sets the bar for all other projects. Within each priority tier, each project is scored based on the following 6 scoring criteria. Each criterion utilizes relative scoring

and therefore ranges in value from zero (0) to one (1). Relative scoring measures a project against all others within the same priority tier.

The formulas below all follow the same basic principle where each criterion equals the percentage of the highest, or lowest, where applicable, amount for that criterion out of all projects within each priority tier.

- 1) The Service criterion is determined based on the percentage of unserved and underserved area, as determined by the Nebraska SBI mapping data.

$$(\% \text{ Un/Underserved Area}_i) / \text{Max}(\% \text{ Un/Underserved Area}_i)$$

- 2) The Value criterion is determined based on the retail end-user rate and the speed of the service to be provided at said rate.

$$\text{Min}(\text{Retail Rate} / \text{Mbps}) / (\text{Retail Rate}_i / \text{Mbps}_i)$$

Retail Rate_i is equal to the summation of the residential monthly recurring rate for voice service; the broadband retail monthly recurring charge; and, where applicable, the subscriber line charge (SLC); the nonrecurring broadband activation charge, and the greater of the monthly recurring customer premise equipment (CPE) charge and the nonrecurring CPE charge. All nonrecurring charges were amortized over a period of sixty (60) months at a rate of 0.0% prior to comparison and/or summation.

- 3) The Scale criterion is based on the total adjusted grant request amount, not including match amounts, the speed of the respective broadband service, and the total number of households. Where applicable, legal expenses; including railroad easement right-of-ways and liability costs; taxes on equipment and installation; and potential liability costs were identified and removed.

$$\text{Min}(\text{Cost} / (\text{Mbps} * \text{HH})) / (\text{Cost}_i / (\text{Mbps}_i * \text{HH}_i))$$

- 4) The Cost criterion is based on the total adjusted grant request amount, not including match amounts, and the total number of households.

$$\text{Min}(\text{Cost} / \text{HH}) / (\text{Cost}_i / \text{HH}_i)$$

- 5) The Rural criterion is based on the total number of households and the area, in square miles.

$$\text{Min}(\text{HH} / \text{SqMi}) / (\text{HH}_i / \text{SqMi}_i)$$

- 6) The Scope criterion is based on the total number of households.

$$\text{HH}_i / \text{Max}(\text{HH})$$

Criteria Weights

Scoring criteria results are then weighted and summed by project, to determine each project's total score. The assigned weight is the maximum number of points achievable for the criterion's value, limiting the amount each criterion can affect the total score. The weight for each criterion is dependent on all other, as the total weight is constant (100). The assigned weight is a measure of the importance, or value, of each criterion within the scoring methodology and ensures applicants are properly incented to propose projects that best fulfill the objectives of the NEBP Program.

- 1) The Service criterion weight of twenty-five percent (25%) encourages applications targeting broadband support amounts to unserved and underserved areas.
- 2) The Value criterion weight of fifteen percent (15%) balances emphasis on the cost to the consumer and the speed of service provided; while also recognizing economies of scale may lead to diminishing returns as speeds begin to exceed consumers' needs.
- 3) The Scale criterion weight of five percent (5%) recognizes the value of providing higher broadband speeds to a larger number of households at a reasonable cost.
- 4) The Cost criterion weight of twenty-five percent (25%) encourages applicants to reduce the cost of their proposals and heightens the probability of expanding broadband in Nebraska at an increased rate.
- 5) The Rural criterion weight of five percent (5%) recognizes the need to consider rural areas of Nebraska, those with a lower number of households per square mile. The Rural criterion, and the associated weight, is reasonable to include as the two criteria, Rural and Service, are not excessively correlated.
- 6) The Scope criterion weight of twenty-five percent (25%) encourages applicants to provide balanced projects that expand broadband service availability to the greatest number of Nebraskans.

Awarding Grants

Using the results of the scoring system, NEBP Program grant support amounts are assigned based on a project's total score, within each priority tier, and subject to NEBP Program funding availability.

The Commission requires capital expenditures be made prior to any NEBP Program support being provided to an awardee. Grant recipients submit invoices, and additional information for verification as needed, in arrears to the Commission for review. Subsequent to successful review, the Commission provides approved NEBP Program grant support amounts based on invoice cost. If necessary and appropriate, the Commission may require an audit of NEBP Program support as well as verification of broadband speeds, plant improvements, and commitments met.

Funds Distributed

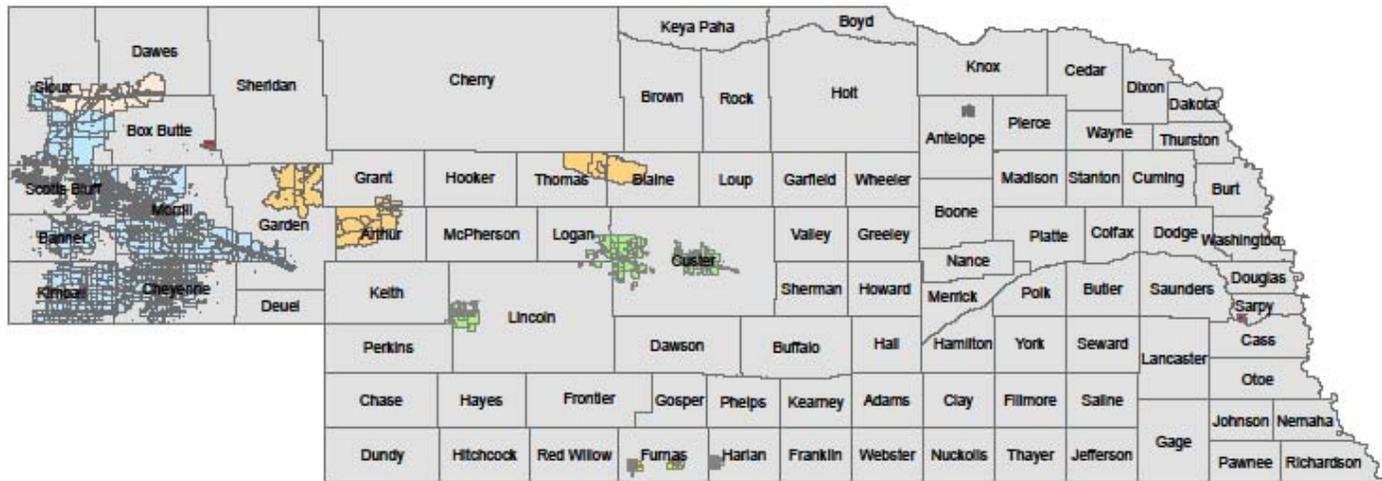
On June 26, 2011, the Commission granted support for seven applications to fund nineteen projects for a total of \$4 million. The companies granted support and the amount awarded are: CenturyLink, \$328,832 ; Consolidated Telephone Company, \$205,766; Citizens Telecommunications Company of Nebraska d/b/a Frontier Communications of Nebraska, \$254,419; Great Plains Communications, \$477,832; Mobius Communications Company, \$498,780; Nyecom Teleservices Inc./Plainview Telephone Company, \$54,107; and Northeast Colorado Cellular, Inc. d/b/a Viaero Wireless, \$2,180,265.

Nebraska Universal Service Fund

Broadband Grant Locations

Nebraska Broadband Pilot Program

(2012)



Telehealth Network

Purpose

In September of 2004, the Commission approved funding for the Nebraska Statewide Telehealth Network (NSTN). The NSTN connects 68 rural and critical access hospitals across the state to hub hospitals in Grand Island, Kearney, Lincoln, Norfolk, North Platte, Omaha, and Scottsbluff. The NSTN allows the rural and critical access hospitals to remotely connect to urban facilities that have specialists in many diverse fields including trauma, radiology, and endocrinology. The existence of the NSTN allows rural facilities to provide expanded healthcare services in their communities, saving patients in rural areas the time, cost and inconvenience of traveling long distances for their specialized healthcare needs.

The NSTN also provides a video conference resource for both rural and urban facilities for education, training and administrative meetings, saving substantial amounts of time and expense involved with those activities. Telehealth has become a vital part of healthcare in Nebraska, and the NSTN is a national leader in recognizing and realizing the beneficial impact of a vital telehealth network on rural healthcare services.

Funding

In Fiscal Year 2011-12, the Commission provided more than \$570,000 in funding for the NSTN. Since the inception of the NSTN in 2004, the Commission has provided funding to 76 Nebraska hospitals, delivering in excess of \$5 million to the NSTN.

Funding for the NSTN is provided to hospitals eligible for NUSF funding pursuant to preapproved funding amounts. The Commission capped total funding to the NSTN at \$900,000 per fiscal year. NUSF funding is provided as a supplemental and secondary source to the federal telehealth funding sources. Eligible hospitals and facilities must first avail themselves of federal funding before seeking NUSF funding.

Federal funding to rural hospitals is used to offset the cost differential between urban and rural facilities of acquiring a digital transmission high-capacity link called a T-1 line, which is required to connect to the NSTN. Rural hospitals are further responsible for \$100 per month of the monthly provider cost to connect the T-1 line, with the remainder of the monthly service cost is paid NUSF directly to the telecommunications carrier providing the service to the hospital from the NUSF. Telecommunication companies receiving NUSF money for the provision of service to the NSTN are subject to Commission audit requirements to ensure compliance with the NUSF program rules. NUSF also provides funding for necessary components to operate the statewide network, such as routers, firewalls and bridges, which are not eligible for federal telehealth support.

Low Income Telephone Assistance Program/Lifeline

Purpose

The Nebraska Telephone Assistance Program or NTAP assists eligible low-income individuals with obtaining and keeping telephone services by lowering monthly telephone service rates. Eligible subscribers receive a monthly discount of \$12.75 on their telephone bill, which consists of \$9.25 in federal support and \$3.50 in NUSF support. NTAP assistance is available for a landline or wireless telephone service.

Eligibility

To qualify for the NTAP, a member of the subscriber's household must participate in one of the following programs:

- 1) Medicaid;
- 2) Supplemental Nutrition Assistance Program (SNAP), (formerly known as Food Stamps);
- 3) Supplemental Security Income (SSI);
- 4) Federal Public Housing Assistance;
- 5) Low-Income Home Energy Assistance Program (LIHEAP);
- 6) Children's Health Insurance Programs (Kids Connection, SAM, MAC, E-MAC);
- 7) Temporary Assistance to Needy Families (TANF, also known as Aid to Dependent Children in Nebraska); or
- 8) National School Lunch Program Free Lunch Program;

Recently the FCC also required that all states recognize any subscriber with a household income that is at or below 135% of the poverty level to qualify for NTAP. For more on the FCC reforms, see the FCC Lifeline Reform Order section below.

Only one subscriber per household unit is eligible for NTAP support and each subscriber may only receive support for one telephone line, either wireline or wireless.

Federal support of up to \$100 is available to consumers living on tribal lands to reduce the initial connections and line extension charges. Further, eligibility criteria for consumers living in tribal areas have been expanded to include the following additional federal assistance programs:

- 1) Bureau of Indian Affairs General Assistance;
- 2) Tribally-administered Temporary Assistance for Needy Families;
- 3) Head Start (only those meeting its income qualifying standard); or
- 4) National School Lunch Program's free lunch program.

The Commission has also implemented verification and re-certification processes to ensure participant information is up to date and participants remain eligible for NTAP. The

Commission works with the Department of Health and Human Services (DHHS) and other sources to obtain information about whether an NTAP enrollee continues to qualify for the underlying programs. If the customer is no longer eligible to receive NTAP assistance, the customer is notified and given an opportunity to establish continued eligibility. Those customers that do not respond are removed from NTAP.

Number of Subscribers

Currently, approximately 13,500 Nebraskans are enrolled in the NTAP program and receive support from NUSF. This represents a decrease in enrollment of 20% since June 2011. The decrease in enrollment is due mostly to the re-certification process. The Commission is currently working with DHHS to mail pre-approved NTAP applications to persons that are enrolled in Medicaid, SNAP, TANF, LIHEAP or the Children’s Health Insurance Program, but not enrolled in the NTAP.

The Commission continues to work with DHHS, agencies for the aging, housing authorities and other agencies and groups across the state to provide eligible subscribers information about NTAP.

The following is a statistical summary of applications processed for recent fiscal years ending June 30:

	Fiscal Year Total		Cumulative to Date	
	Total Applications Processed	One-Time Connection Applications	Total Applications Processed	One-Time Connection Applications
FY 08-09	5,713	1,776	70,928	21,989
FY 09-10	9,173	1,400	80,101	23,389
FY 10-11	7,647	1,095	87,748	24,484
FY 11-12	8,525	614	96,273	25,098

Eligible Telecommunications Carriers (ETCs)

Before carriers can participate in NTAP they must be approved and designated as an eligible telecommunications carrier. Nebraska currently has 55 ETCs participating in NTAP. The following two companies applied and received ETC designation in 2012.

C-4453/ *In the Matter of the Application of Cricket Communications, Inc., San Diego,*
 NUSF-80 *California, for designation as an eligible telecommunications carrier in the State of Nebraska.*

On March 15, 2012, Cricket filed an application seeking designation as an ETC for the limited purpose of receiving Lifeline and Nebraska Telephone Assistance Program support to serve low income consumers in Nebraska. Its licensed area includes Douglas, Dodge, Sarpy and Lancaster counties. Cricket proposed to offer an unlimited, flat-rate, prepaid wireless service and provides wireless broadband in certain portions of its licensed area. The Commission held a

hearing on July 9, 2012. The Commission entered an order granting the application on August 7, 2012.

C-4464/
NUSF-81 *In the Matter of the Application of TerraCom, Inc., Oklahoma City, Oklahoma,
for designation as an eligible telecommunications carrier in the State of
Nebraska.*

On April 13, 2012, TerraCom filed an application seeking designation as an ETC for the limited purpose of receiving Lifeline and Nebraska Telephone Assistance Program support to serve low income consumers in Nebraska. Its licensed area includes the areas of Nebraska served by CenturyLink. TerraCom proposed to provide a prepaid wireless product offering customers a preset amount of monthly airtime at no charge to the customer and the option to purchase additional airtime in different increments. TerraCom also offers a smart phone option giving customers the opportunity to purchase various data plans which can be added to the Lifeline voice and text plan. The Commission held a hearing on July 11, 2012. The Commission entered an order granting the application on August 7, 2012.

FCC Lifeline Reform/2012 Lifeline Order

On January 31, 2012, the FCC issued an order making several changes to the Lifeline program, known in Nebraska as NTAP. Most notably, the FCC eliminated the Link-Up program, which provided a credit of up to \$30.00 per subscriber to offset the one-time customer charge for commencing telephone service. Further, the FCC for the first time required all states use the following eligibility criteria for Lifeline:

Subscribers must participate in

- 1) Medicaid;
- 2) Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps);
- 3) Supplemental Security Income (SSI);
- 4) Federal Public Housing Assistance;
- 5) Low-Income Home Energy Assistance Program (LIHEAP);
- 6) Temporary Assistance to Needy Families (TANF)
- 7) National School Free Lunch Program; or
- 8) The household must have an income that is at or below 135% of the poverty level.

The FCC did allow States to adopt additional eligibility criteria.

Additionally, the FCC Order required all Lifeline subscribers as of June 1, 2012 to be re-certified by the end of 2012. The re-certifications must not only update subscriber information and verify eligibility, but also requires subscribers to make certifications under penalty of perjury, including that the subscriber is eligible for the benefit and is not already receiving a Lifeline benefit. Further the subscriber must agree to notify the carrier within 30 days if the subscriber is no longer eligible for Lifeline or moves to a new address, and the subscriber must acknowledge the re-certification obligation, which may result in de-enrollment if not completed.

Dedicated Wireless Program

Purpose

The Commission established a dedicated wireless program to promote access to wireless service in rural areas and continues to accept and review applications for this program on an annual basis. In May 2011, the Commission decided to consider an applicant's commitment to providing universal broadband service coverage as part of the application review process, in a continued effort to encourage the deployment of broadband.

Distribution Methodology

The distribution methodology utilizes a two-step process to determine the eligibility for funding for each proposed wireless tower construction project, and then scores and ranks eligible proposed tower projects to determine which towers will receive funding. The eligibility to receive funding is determined by the out-of-town household density and the households per square mile in the project area. Those proposed towers located in areas with less than 4.5 households per square mile are deemed to be serving high-cost areas and eligible for dedicated wireless program support. In order to provide benefits to the greatest number of households in high-cost areas, eligible tower projects are then ranked for funding from those serving the greatest number of out-of-town households to those serving the least number of out-of-town households. Further, additional proximity rankings are assigned to all eligible tower projects based on the distance from existing tower locations. Together, the two part process determines priority rankings for the proposed tower projects and awards funding to those projects in order of priority.

Funds Distributed

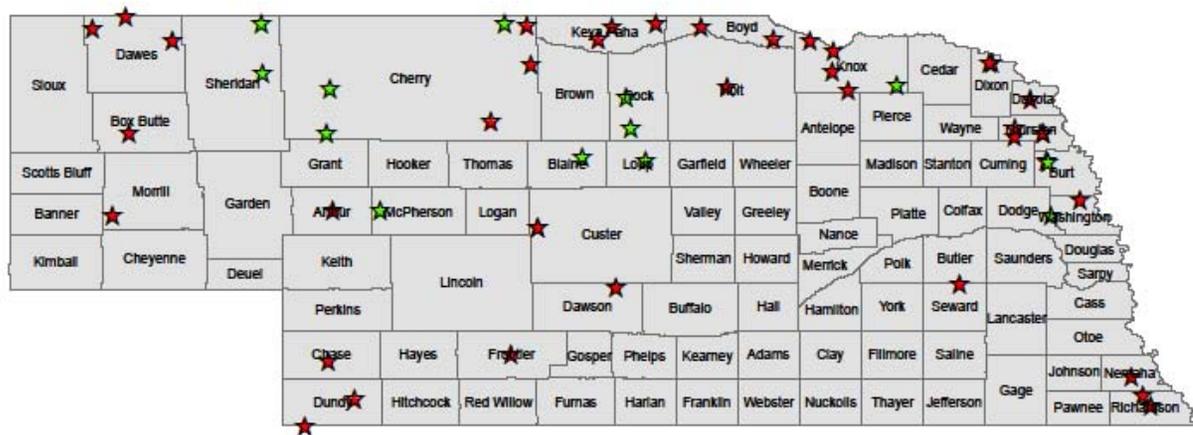
In 2011, the Commission granted support for two applications; N.E. Colorado Cellular d/b/a Viaero Wireless in the amount of \$3.3 million and U.S. Cellular in the amount of \$1.7 million for cell tower construction. The map on the next page shows the location of towers funded since the inception of the program. For the 2012 calendar year, the Commission allocated \$5 million for the dedicated wireless fund program. In June 2012, the Commission received requests for wireless support from two carriers: N.E. Colorado Cellular d/b/a Viaero Wireless and U.S. Cellular. These applications are currently being considered by the Commission.

Nebraska Universal Service Fund

Supported Tower Locations

Dedicated Wireless Program

(2008 - 2011)



NUSF Supported Towers

★ 2008 - 2010

★ 2011

High Cost Program

Purpose

In 1997, after the Legislature created the NUSF, the Commission opened an investigation and began its quest to meet the universal service obligations of the new environment. Results from the 2000 U.S. Census, indicate over 84% of Nebraska's households reside in an area of less than 730 square miles, less than 1% of the landmass of the entire state. Nearly 16% of Nebraska's households are spread over more than 74,000 square miles. Providing service to households in the rural, sparsely populated areas of Nebraska has a significant cost.

In 1999, based on the findings of its investigation, the Commission implemented a multi-year transitional mechanism to reform intercarrier compensation and establish funding from NUSF. The Commission entered an order in 2001 seeking comment on a method to determine permanent funding from NUSF Nebraska ETCs, while accomplishing the policy goals of universal service. In 2002, the Commission adopted goals for the NUSF long-term support mechanism.

The Commission in June 2004 released the NUSF Support Allocation Methodology (SAM), a permanent, long-term, universal service funding mechanism to address the costs of Nebraska's universal service obligations and meet the needs of providing service in high-cost areas. The SAM is an efficient, fair, independently verifiable methodology, utilized by the Commission to allocate the limited amount of universal service support available and direct that support to the highest-cost areas, fulfilling the universal service obligations of Nebraska. The methodology utilizes regression techniques to link forward-looking costs to household density. Once this relationship is determined, results are used to calculate relative need for universal service support. Available universal service support amounts are then allocated to high-cost areas, based on the determination of relative need.

The mechanism is funded via a surcharge applied to revenues derived from retail end user intrastate telecommunication services. The NUSF surcharge is a flat 6.95 percent assessment on all in-state services. The Commission developed the surcharge rate after extensive research and analysis and determined the surcharge should be applied to all in-state services, including local telephone service, local calling features, in-state long distance service, wireless service, and paging service. The surcharge provides the funds necessary to support high-cost areas throughout the State of Nebraska and ensure service remains affordable.

Distribution Methodology

Summary

The SAM allocates NUSF High-Cost Program (NUSF-HCP) support to Nebraska ETCs (NETCs) providing service to high-cost service areas. The SAM provides for the allocation of NUSF-HCP support monies to NETCs based on the cost an NETC incurs in the provisioning of service, relative to the cost of service throughout the state. Thus, an NETC that provides service to many high-cost customers receives a relatively larger allocation of the fund than an NETC that

provides service to fewer high-cost customers or to customers that have only moderate costs. An NETC that serves predominantly low-cost customers should receive little or no support.

The SAM utilizes Census data to create support areas. Then utilizing the Benchmark Cost Proxy Model (BCPM), Version 3.1, and a common set of inputs, to reflect the costs of a most efficient carrier, the SAM calculates household densities and estimates forward-looking loop costs. Loop cost is the per-line measure of the average cost incurred by a telephone company to provide the local loop. Econometric regression techniques are next employed to link forward-looking loop cost to household density. Finally, with the use of the regression results and support area densities, the expected loop cost is calculated for each support area.

The SAM compares expected loop cost, for each support area, to a loop cost benchmark. When expected loop cost exceeds the loop cost benchmark, a base support amount for the support area is calculated. Results are then aggregated. Finally, each NETC's allocation of the NUSF-HCP support is calculated based on relative base support amounts.

The SAM utilizes the cost of the local loop as a proxy for the total cost of service. A high correlation between the cost of provisioning service and the cost of the local loop provides a sufficient mechanism in which to associate more closely the allocation of the NUSF with cost causation. In addition, as the cost of service in high-cost areas is also closely related to the increased cost of providing the "last mile," the SAM ensures the allocation of the NUSF-HCP is one that furthers the goals of the NUSF.

The SAM Process

The SAM utilizes Census block level household data, aggregating the state into multiple urban and rural support areas that reflect cost causation and prevent any arbitrage that may occur if high- and low-cost loops are combined into one support area.

The SAM then develops forward-looking loop costs in each support area. The process for determining forward-looking loop cost occurs in four steps. First, the SAM utilizes the BCPM and a common set of inputs for all companies to calculate household densities and estimate forward-looking loop costs in areas definable by the cost model. Second, regression techniques are then employed to link forward-looking costs to household density for those well-defined areas. Next, densities are determined in the proposed support areas. Finally, with the use of the regression results, expected loop cost as a function of measured density, is calculated for each support area.

The SAM compares expected loop cost, for each support area, to a loop cost benchmark. When, in a particular support area, the loop cost is above the benchmark, the difference between the two is multiplied by the number of households in that support area to obtain the base support amount for that support area. Support area results are aggregated to the NETC level to get the base amount of support for each NETC. Support area results are aggregated to get the statewide base amount. The SAM then calculates each NETC's allocation of the NUSF-HCP. The allocation is calculated as the support area's base amount of the NUSF-HCP, relative to the statewide base amount. For example, suppose an NETC has a base amount of \$400,000 and the

statewide base is \$40,000,000. That NETC would receive 1/100th of the NUSF-HCP monies available.

Developing Forward-Looking Loop Cost in Each Support Area

Calculating densities and forward-looking loop costs in areas definable by a cost model is the first step in developing loop cost by support area. Forward-looking, or economic cost, is a theoretical measure of cost based on the theories and practices of economics of the industry in question and is useful in analyzing the complexities and variables of a competitive environment. Forward-looking cost is not subject to inefficiency issues, such as, gold-plating and historically inefficient decision-making of other cost measures. Rather, a forward-looking measure of cost employs engineering practices, generally available data, and the most efficient technology available, to develop an independently verifiable method of determining cost.

The SAM utilizes version 3.1 of the BCPM for this purpose. The Commission reviewed version 3.1 of the BCPM when making a recommendation to the FCC regarding model choice for federal USF support. After thorough analysis supported by numerous hearings and comment periods, the Commission selected the BCPM as the most desirable model for that purpose. The Commission found the BCPM is a long-run, forward-looking economic cost model that does not impede the provision of advanced services. BCPM utilizes a reasonable method to build plant, reflects the costs an efficient company would incur in providing facilities using the latest and least-cost technologies, designs plant to efficiently serve customers at their existing locations, and employs a scorched node, total element long run incremental cost (TELRIC), forward-looking, state-specific design to determine loop investment.

Further, the Commission found that the BCPM complies with the TELRIC principles adopted by the FCC. In its pricing rules, the FCC determined rates established pursuant to the FCC's forward-looking economic cost-based methodology, called TELRIC, are just, reasonable, and nondiscriminatory. The FCC's forward-looking cost method is a practical variant of the marginal cost principal. Thus, rates set via a TELRIC-compliant method are forward-looking in nature, fair and efficient, resulting in an environment that is more efficient and fair, allowing consumers to make the best buying choices.

Additionally, BCPM allows for analysis at a company-specific, density-zone level. Consequently, the BCPM, and the SAM, lead to more reliable results when allocating the NUSF-HCP. As cost and density are strongly correlated, separating support areas into regions with similar densities becomes important. This aggregation is done on a company-by-company basis. The end result is a data file containing information related to each density zone, for each wire center, for every NETC. It is worth noting that not all NETCs have investment in all zones. Small NETCs may have all of their customers in some of the least dense zones and no customers in the densest zones. In contrast, the state's largest NETCs may have customers in all density zones.

Once information is gathered at the density zone level, it is used to calculate the zone's average density and monthly loop cost. Density is calculated by dividing the aggregate number of households in the zone by the zone's total square miles.

To calculate each zone's average loop cost, investments in each loop equipment-related asset class are converted into annual expense and maintenance costs. The loop equipment-related asset classes include: DLC/DS1s; aerial, underground and buried copper; aerial, underground and buried fiber; and poles. To accomplish this conversion, annual cost factors are applied to investment amounts in each of the various equipment classes. Annual cost factors are then applied to support equipment to get support equipment expenses and maintenance costs. Support equipment classes include motor vehicles, special purpose vehicles, garage work equipment, other work equipment, furniture, office and general-purpose computers.

Analysis estimates, based on BCPM results, approximate that 86% of the cost associated with connecting users to the public switched network is attributable to the local loop, with the remaining costs allocated to switching, interoffice transport, and other non-loop related services.

The annual expense and maintenance costs associated with equipment and support assets are aggregated to obtain zone-wide annual costs. To calculate an annual per-line loop cost, zone-wide annual costs are divided by the number of lines served. Finally, the annual per-line loop cost is divided by twelve (12) to arrive at a monthly per-line loop cost; the per-line cost of developing plant to meet the service needs in a particular area.

Loop Cost Regression Links Cost to Density

The second step in the process determines forward-looking loop cost as a function of household density in each of the BCPM density zones. Regression analysis is used to relate loop cost to household density. Letting $LoopCost_i$ represent the loop cost in area i , and $HouseHoldDensity_i$ represent household density in area i , the functional relationship between the two can be described as:

$$LoopCost_i = \alpha e^{-\beta * HouseHoldDensity_i} \quad (1)$$

This functional form allows loop cost to decrease at a decreasing rate as household density increases. Taking natural logarithms of each side, equation (1) becomes:

$$\ln(LoopCost_i) = \ln(\alpha) - \beta * HouseHoldDensity_i, \quad (2)$$

or

$$\ln(LoopCost_i) = \gamma - \beta * HouseHoldDensity_i, \quad (3)$$

where $\ln(\bullet)$ is the natural log operator and $\gamma = \ln(\alpha)$.

The specification in equation (3) forces one curve through all of the observations in the sample, while a visual examination of the data seems to indicate that observations for moderately dense areas may lie on different curves than observations for less-dense or very dense areas. Therefore, three dummy variables are created that take values of one when density falls within

certain boundaries and zero otherwise. Let $\overline{D^{Low-Middle}}$ represent the threshold between the low- and the middle-density areas. Similarly, let $\overline{D^{Middle-High}}$ represent the threshold between the middle- and the high-density areas. The following dummy variables are created:

$$D_i^{Low} = \begin{cases} 1 & \text{if } HouseholdDensity_i \leq \overline{D^{Low-Middle}} \\ 0 & \text{Otherwise} \end{cases}, \quad (4A)$$

$$D_i^{Middle} = \begin{cases} 1 & \text{if } \overline{D^{Low-Middle}} < HouseholdDensity_i \leq \overline{D^{Middle-High}} \\ 0 & \text{Otherwise} \end{cases}, \quad (4B)$$

$$D_i^{High} = \begin{cases} 1 & \text{if } HouseholdDensity_i > \overline{D^{Middle-High}} \\ 0 & \text{Otherwise} \end{cases}. \quad (4C)$$

Using these dummy variables, equation (3) is respecified as:

$$\begin{aligned} \text{Ln}(\text{LoopCost}_i) = & D_i^{Low}(\gamma_L - \beta_L * \text{HouseHoldDensity}_i) \\ & + D_i^{Middle}(\gamma_M - \beta_M * \text{HouseHoldDensity}_i) \\ & + D_i^{High}(\gamma_H - \beta_H * \text{HouseHoldDensity}_i). \end{aligned} \quad (5)$$

For relatively sparsely populated areas, the intercept is γ_L and the slope is β_L . For medium-density areas, the intercept is γ_M and the slope is β_M . For high-density areas, the intercept is γ_H and the slope is β_H . The optimal values for $\overline{D^{Low-Middle}}$ and $\overline{D^{Middle-High}}$ are the values that maximize the log likelihood function derived from estimation.

Equation (5) is estimated using linear least squares estimation that minimizes the sum of squared errors associated with the coefficient estimates. For a discussion of least squares estimation, the properties of least squares estimators and potential estimation problems see William H. Greene, *Econometric Analysis*, 5th ed. (Upper Saddle River: Prentice Hall, 2003). Least square estimation has many statistically desirable attributes and is the typical method used to estimate the coefficients in an equation such as (5) above.

Results from least squares estimation of equation (5) are:

$$\begin{aligned} \text{Ln}(\text{LoopCost}_i) = & D_i^{Low}(6.4048 - 0.51197 * \text{HouseHoldDensity}_i) \\ & + D_i^{Middle}(4.3937 - 0.040666 * \text{HouseHoldDensity}_i) \\ & + D_i^{High}(3.0198 - 0.00026585 * \text{HouseHoldDensity}_i). \end{aligned} \quad (6)$$

Initial statistical tests indicated the error terms generated from estimating equation (5) may be heteroscedastic. Heteroscedasticity occurs when the disturbance variances are not constant

across observations. When this occurs, the values of the least squares coefficient estimates are unbiased, but the variances associated with those coefficient estimates are biased. Unbiasedness of the coefficient estimates indicates the numbers shown in equation (6) are the best estimates of the coefficients in the equation. Biased variances indicate standard techniques cannot be used to test for the statistical significance of the coefficient estimates. Statistical methods are used to correct for heteroscedasticity, leaving the parameter estimates in equation (6) unchanged, but improving the estimated standard errors.

As the dataset sample size seems adequate to accommodate the option, the White Heteroscedasticity Consistent Covariance matrix estimation is used to correct, in the limit, the standard errors initially developed using linear least squares estimation. Correcting for heteroscedasticity, all six coefficient estimates in equation (6) have t-statistics indicating that they are statistically different than zero at the 99 percent confidence level. The equation has an R^2 of 0.95, indicating that 95 percent of the variance in the dependent variable can be explained by the regression equation, or 95 percent of the variation in the natural log of loop cost can be explained by variation in density. Given the statistical significance of the coefficients, it is valid to conclude that equation (5) fits the data better than equation (3).

This piece-wise regression, using three curved segments, explains loop cost as a function of density. One curve explains loop cost in low-density areas. The second explains loop cost in middle-density areas and the last in high-density areas. The segments meet at critical points. The critical lower and upper density levels are 4.5 and 34 households per square mile, respectively, determined as the values that maximize the log likelihood function derived from estimation. For a discussion of log likelihood see William H. Greene, Econometric Analysis, 5th ed. (Upper Saddle River: Prentice Hall, 2003).

The first curved segment indicates loop cost declines rather steeply as density increases from near zero to the first critical point of 4.5 households per square mile. The second curved segment indicates that loop cost declines more moderately as density increases beyond the first critical point and up to the second critical point of 34 households per square mile. The third curved segment indicates that loop cost declines relatively modestly as density increases beyond 34 households per square mile.

In areas below or equal to 4.5 households per square mile, expected loop cost as a function of density is:

$$E\{\ln(\text{LoopCost}_i)\} = 6.4048 - 0.51197\text{HouseHoldDensity}_i, \quad (7)$$

or, taking the exponential of both sides of equation (7),

$$E\{\text{LoopCost}_i\} = 604.74e^{-0.51197\text{HouseHoldDensity}_i} \quad (8)$$

In areas with household density above 4.5 but less than or equal to 34 households per square mile, expected loop cost as a function of density is:

$$E\{\text{LoopCost}_i\} = 80.94e^{-0.040666\text{HouseHoldDensity}_i} \quad (9)$$

In areas where there are greater than 34 households per square mile, the expected loop cost as a function of density is:

$$E\{LoopCost_i\} = 20.49e^{-0.00026585HouseHoldDensity_i} \quad (10)$$

Creating Support Areas

All support areas are created using U.S. Census data. Census blocks are aggregated, by “town” areas and “out-of-town” areas to create the support areas within each wire center and utilized by the SAM. Town areas are identified as cities, villages, or unincorporated areas with 20 or more households and densities greater than 42 households per square mile. Out-of-town areas are the remaining areas that have not been assigned to a town.

Once support areas are created, densities are determined and loop regression results are utilized to calculate the expected forward-looking loop cost in each support area. The expected loop cost is a function of density, as generated from the regression results.

Determining Support-Area Densities

The BCPM-based results link an area’s expected loop cost to its density. To use these results, densities in support areas are calculated using U.S. Census household data, by census block. A household is defined as a housing unit; a house, an apartment or other group of rooms, or a single room, when occupied as separate living quarters with direct access from the outside or through a common hall. Census block data is aggregated for each wire center’s town and out-of-town support areas, as identified above. Town and out-of-town densities are calculated as households divided by square miles.

Calculating Expected Loop Cost

Loop regression results are used to calculate the expected loop cost in each support area as a function of density.

Determining the Loop Benchmark

Benchmark Base

The Commission adopted residential loop benchmarks for NUSF purposes not including surcharges, such as, but not limited to, the federal subscriber line charge (SLC). The current urban and rural benchmarks are \$17.95 and \$19.95, respectively. The SAM utilizes the urban benchmark as the base with which to begin construction of a benchmark, applicable and useful to the SAM process, the SAM Benchmark (SAM-BM). SAM-BMs are calculated for each NETC.

Factor Adjustments

Loop Cost Versus Total Cost

As stated above, the loop represents a large majority of the total cost of providing service and is highly correlated with the cost of provisioning service and, therefore, the SAM utilizes the cost of the loop as a proxy for the total cost of service. Thus, an adjustment is needed to translate the benchmark base into an amount on par with the SAM's proxy of total cost.

The SAM adjusts the benchmark base to ensure a common unit base, using a value of 86 percent. As stated above, analysis estimates, based on BCPM results, that approximately 86% of the cost associated with connecting users to the public switched network is attributable to the local loop. This adjustment is applied to all NETCs' SAM-BM in the same manner.

Access Lines Per Household

Using regression analysis techniques, the SAM determines forward-looking loop cost as a function of household density. The SAM's use of households, as defined by the U.S. Census Bureau, implies no explicit support is garnered for business lines or second lines in households, thus focusing NUSF-HCP support to the primary line in each household in high-cost support areas.

However, the benchmark base is a measure of the cost of a single access line. Typically, while the additional outside plant may remain idle, a NETC engineers its network to accommodate multiple access lines per household. Thus, an adjustment must be made for the number of access lines per household. Again, similar to the Loop Cost versus Total Cost adjustment described above, the adjustment ensures unit commonality.

The SAM utilizes a value of 1.15 access lines per household for all NETCs. The Access Lines Per Household factor is calculated as the total number of Nebraska residential access lines divided by the number of Nebraska households requesting service; where households requesting service is equal to the total number of Nebraska households multiplied by the percentage of Nebraska households with telephone service; $(734,268 / [665,691 * 96\%])$.

Adder-Adjustments

The following represent additional legitimate revenue sources available to NETCs for recovery of the cost of providing the local loop. As such, adder-adjustments are made to the benchmark base to account for these sources.

Federal Subscriber Line Charge (SLC) Adder-Adjustment

The federal SLC, while differing by amount, is charged ubiquitously by all NETC's. An adder-adjustment is made to the benchmark base to account for revenues recovered through the federal SLC. NETC specific SLC rates are utilized.

Access Adder-Adjustment

In an Order, the Commission determined services, such as access service, are priced at levels that support residential service. The rates for these services that provide implicit support were to be reduced. However, reduction methods differed for rural and non-rural companies. Additionally, the initial access rates, prior to any reductions, differed significantly by company. Thus, the access rates that resulted from the Commission's rate rebalancing order differ by company.

The Access Adder-Adjustment accounts for the differences, due to differing access service rates, in monthly revenues collected from an average residential access line. The Access Adder-Adjustment is NETC-specific in its application.

The Access Adder-Adjustment is calculated, pursuant to rates effective October 1, 2005, for each NETC, as average annual access revenue in excess of annual access revenues had the lowest Nebraska average access rate been charged, stated as a monthly, per-line, amount. Formulaically, the Access Adder-Adjustment is represented as;

$$AccessAdderAdjustment_i = \frac{1}{12} \left[\frac{AccessRvn_i - (NEMinAvgAccessRate * AccessMin_i)}{AnnualAccessLines_i} \right]$$

xDSL Adder-Adjustment

Digital Subscriber Line (DSL) technologies provide a method in which a customer is able to use, the previously idle, high bandwidth portion of the copper local loop. Voice communications are carried, generally, over the 300 to 3,000 Hz range, leaving a large portion of bandwidth, not being employed for voice communications, unused. This unused bandwidth, generally above 20,000 Hz (or 20 KHz), allows a customer to utilize vastly greater speeds resulting in high-speed data transmission rates of up to several million bits per second.

The use of DSL technology allows the digital information to flow directly to the digital device, without a conversion from digital to analog and back again, thus permitting the additional bandwidth capabilities of the copper local loop to be utilized, in an efficient manner. In addition, as voice and data communications are carried over different bandwidth portions of the local loop, a carrier is able to provide voice and data communications, simultaneously, over the same loop.

The provisioning of DSL allows providers to offer high-speed access to telecommunications and information services, over the local loop. The FCC previously determined DSL to be an interstate service and therefore properly tariffed at the federal level. An adder-adjustment is made to the residential loop benchmark to account for loop revenues recovered through the provisioning of DSL service offerings.

The availability of DSL to consumers in all areas of the state, the number of consumers choosing to purchase DSL services, and the amount the DSL service contributes to recover loop

costs and are all utilized in the calculation of the xDSL Adder-Adjustment. Utilizing a DSL availability value of 80 percent, a DSL penetration value of 20 percent, and a DSL loop contribution value of \$10, the xDSL Adder-Adjustment is calculated as \$1.60 per household. The product of the values; availability, penetration, and contribution, $(0.80*0.20*\$10) = \1.60 . The xDSL Adder-Adjustment is not NETC specific.

SAM Benchmark Calculation

The SAM-BM is then calculated as the NETC-specific product of the benchmark base and the Loop Cost Versus Total Cost adjustment, plus any applicable Adder-Adjustments, adjusted by the Access Lines Per Household factor. The Access Lines Per Household adjustment is applied to the Adder-Adjustments to ensure these adjustments are also stated in terms of households. The SAM-BM is thus represented, formulaically, as:

$$\text{SAM-BM} = [(\$17.50)*(86.00\%)+\text{Adder-Adjustments}]*[1.15].$$

Calculating Support Allocations

If a support area's expected loop cost is below the SAM-BM, the support area's base support amount is zero. However, if a support area's expected loop cost is above the SAM-BM, the difference between the two is multiplied by the number of households in the support area to determine the support area's base amount of NUSF support. Support area results are compared to statewide results to determine the support area's final allocation of NUSF-HCP support.

SAM Support Amounts

The appropriate final allocation, for each support area, is applied to the finite amount of NUSF-HCP support available; to calculate the amount of NUSF-HCP support received by each NETC. Support area results are aggregated to the company level to determine each NETC's NUSF-HCP support amount. The Commission continuously monitors the NUSF surcharge remittance amounts and utilizes econometric regression techniques, historical time-series data, and known outliers, to predict available NUSF-HCP support amounts utilized within the SAM process.

Nebraska Universal Service Fund High-Cost Program Support Adjustments

Once NUSF-HCP support amounts are determined, additional review is performed to ensure NUSF-HCP support does not exceed levels required to recover reasonable costs, nor result in an excessive overall rate-of-return.

To facilitate this review, NETCs are required to annually submit investment, expense, and revenue data, to the Commission, via the NUSF-EARN Form (EARN Form). NETCs have the option of filing the EARN Form on three different jurisdictional level, total company, Nebraska, or supported services jurisdiction. Each NETC can also elect to provide EARN Form data on either a one-year or three-year average. Once selected, an NETC must seek Commission approval to alter the EARN Form jurisdiction level or averaging basis elections. Using agreed-

upon-procedures, independent auditors certify EARN Form amounts to the financial statements of the NETC.

Expense Cap Review

While the EARN Form is subject to a third-party audit, the auditor does not give an opinion as to whether those accounts are appropriate. Therefore, on June 3, 2008, the Commission adopted an expense cap model as an objective tool, appropriate for public accountability, to oversee the use of NUSF-HCP support. The expense cap model employs an objective standard and is utilized to determine the appropriateness of how NUSF-HCP support is used.

The expense cap review includes a mechanism for reviewing expenses that exceed the upper boundary of the expense cap model. The consequence of an NETC falling outside the established boundary may that NUSF-HCP support amounts for that company may be altered.

Methodology

Regression analysis is used to estimate total cost as a function of several regressors; square miles, households, access lines, and total plant-in-service.

Regression results, advanced statistical techniques, and total expenses and total plant-in-service reported on the EARN Form, are used to determine the upper boundary of total cost, an expense cap, for each NETC. All of the coefficients are statistically significant at the 95 percent confidence level using a two-tailed test. The equation has an $\bar{R}^2=0.99$ and the f-statistic is significant at the 99 percent level. The covariance matrix for the parameters of the regression model and the variance of the regression are calculated and utilized to derive the forecast standard deviation for any observation, which, along with the parameter from a standard normal distribution that creates the one sided confidence interval of $(0.5-\alpha)$, is used to determine the upper bound of total costs. Their's inequality is used to measure how closely the forecast method tracks the actual data.

Should an NETC's total expense amount exceed the expense upper boundary determined by the model, notification is given and an opportunity to provide a written explanation. Should the Commission deem the explanation to be insufficient to justify the reported expenses, a public hearing opportunity is provided. Finally, should the Commission deem it appropriate to alter the EARN Form, an order subject to judicial review will be entered by the Commission.

Federal Universal Service Fund Imputation

On December 19, 2006, the Commission implemented a mechanism to take federal universal service support into account when determining need for NUSF High-Cost Program support, accounting for any mismatch of federal universal service support and cost allocation.

In the event interstate revenues, reported on the EARN Form, exceed interstate costs, the lesser of the federal universal service support, or the amount by which interstate revenues exceed interstate costs, is imputed into the determination of NUSF support. The imputation amount is added to the EARN Form as additional revenue for the purpose of recovering costs assigned to the state jurisdiction. Only NETCs filing on a Nebraska or supported services jurisdiction may be affected.

Earnings Test

The earnings test utilizes all investment, expense, and revenue data, submitted via the EARN Form, to ensure NUSF-HCP support does not result in earnings that exceed the level required by NETCs to recover costs.

Methodology

All NETCs begin with the population of investment, expense, and revenue data at a total company level, averaged over a three-year or one-year period, depending on the option selected by the individual NETC and approved by the Commission. Data submitted at a total company level should be consistent with the Form-M financial data submission filed for the relevant year.

Total Company Jurisdiction

For those NETCs filing on a total company jurisdiction, no further data is required. Earnings test calculations are performed at the total company level.

State Jurisdiction

NETCs filing on a Nebraska jurisdiction will, additionally, provide investment, expense, and revenue data on an interstate jurisdiction. Interstate amounts are removed from total company amounts prior to the earnings test. Earnings test calculations are performed at the state jurisdiction.

Supported Services Jurisdiction

NETCs filing on a supported services jurisdiction will, in addition to providing total company and interstate jurisdiction data, as described above, will provide investment, expense, and revenue data for all excluded services. Excluded service and interstate amounts are removed from total company amounts prior to the earnings test. An NETC must provide adequate supporting documentation to verify the accuracy of amounts identified as excluded services. Earnings test calculations are performed at the supported services jurisdiction.

Earnings Variance

Subsequent to applicable adjustments to total company data, as noted above, an earnings variance is calculated as total revenue minus total cost, where cost is calculated as the summation

of total expense and net income before taxes, based on a cost-of-capital value, directed by the Commission, of 12 percent.

Based on the earnings test, if receipt of an NUSF-HCP support amount determined by the SAM would result in an NETC earning an excessive overall rate-of-return, the NUSF-HCP support amount is reduced to the point at which the earnings variance is equal to zero.

Rural Benchmark Imputation

On December 19, 2006, the Commission implemented the Rural Benchmark Imputation, establishing a rural benchmark of \$19.95 and subsequently making an explicit reduction in NUSF-HCP support equal to the difference between the rural benchmark and the urban benchmark with a limitation on a NETC basis of \$1.00 per month, per residential access line.

On July 12, 2011, recognizing a trend of increased basic local residential rates above the urban benchmark, the Commission adopted an adjustment to the Rural Benchmark Imputation; imputing the difference between the rural benchmark and an NETC's residential access line rate as of December 31st of the current EARN Form year, with the continued limitation on an NETC basis of \$1.00 per month, per residential access line. An NETC's NUSF-HCP support amount is then reduced by the Rural Benchmark Imputation amount, to the extent applicable.

Nebraska Universal Service Fund High-Cost Program Distribution Model

Annually, the Commission updates pertinent data utilized in the NUSF-HCP process, for the most recent year applicable, and releases the NUSF High-Cost Program Distribution Model (DM), for public review. The DM includes results of the SAM and NUSF-HCP support amounts for each NETC for the subsequent payment year, adjusted based on results of the Expense Cap Review, FUSF Imputation, Earnings Test, and Rural Benchmark Imputation, as applicable.

Subsequent to formal approval of the NUSF-HCP annual support amount, support payments are electronically provided to each NETC on a monthly basis.

Funds Distributed

During Fiscal Year 2011-12, \$42.7 million was paid in high cost support to Nebraska telecommunication companies. High cost support was distributed to 29 local exchange carriers, and 5 CLECs received ported high cost support. Ported support means the CLECs received the same per-line high cost support as the underlying LEC whose facilities they are reselling for each line they serve. The support received by a CLEC is deducted from the amount of support that the underlying LEC receives in high cost support.

PART IV

Telecommunications



Competitive Local Exchange Carriers

Pursuant to provisions of the 1996 Telecommunications Act, the Commission designates companies as competitive local exchange carriers (CLECs) allowing companies to provide service to customers using the facilities of the local telephone company or their own facilities. The creation of CLECs introduced competition into monopoly markets giving customers more than one choice of telephone company in the local market. For more information on the 1996 Act refer to Part I of this report.

There are currently 98 carriers that have received Certificates of Public Convenience and Necessity to operate as CLECs in the State of Nebraska. Not all companies with CLEC authority currently conduct business in Nebraska. For a list of all local telephone companies with authority in Nebraska, please see Part VI of this report.

The following companies received new authority during the 2011-2012 fiscal years to provide local service in the corresponding territories in Nebraska:

Carrier	Territory to be Served	Authority Granted
Common Point, LLC	Statewide	12-20-11
Spectrotel, Inc. d/b/a OneTouch Communications, d/b/a Touch Base Communications	Statewide	1-24-12
365 Wireless, LLC	Statewide	5-8-12
Onvoy, Inc.	Statewide	5-16-12

Interconnection Agreements

CLECs competing with a local telephone company to serve customers in the same area must enter into an agreement allowing the CLEC to utilize the facilities of the local company for a fee, to route telephone traffic. These agreements are called Interconnection Agreement under the Telecommunications Act of 1996. Local telephone companies and CLECs enter into an interconnection agreement by either negotiating the terms of the agreement, adopting an approved interconnection agreement of two other carriers pursuant to Section 252(i) of the 1996 Act, or through mediation or arbitration if negotiations fail to result in a mutually acceptable agreement. A copy of all current Commission approved interconnection agreements are available for review on the Commission's website at www.psc.nebraska.gov.

Exchange Boundaries

The Geographical area in which a telephone company serves, offering the same services and prices is called an exchange. The Commission keeps official maps of the exchange boundaries of all local telephone companies operating in Nebraska. Nebraska law does include a process whereby a customer can seek a change in the boundary of telephone exchanges to allow the customer to receive service from an adjacent exchange. The Nebraska Legislature broadened the process to include not only traditional telephone service but also broadband service offerings as well. For more on LB 715 see Part II of this Report. In the event the Commission grants a petition from a customer to change an exchange boundary, the two telephone companies involved are required to file updated exchange maps with the Commission. The following is a list of boundary change applications received by the Commission in the past year.

C-4414 *In the Matter of the Application of Keith J. Paar, Blair, seeking authority to receive telephone service from the Blair exchange of the Blair Telephone Company.*

On October 3, 2011, Mr. Paar filed an application seeking a boundary change to receive telephone service from the adjacent Blair Exchange Blair of the Blair Telephone Company, in lieu of his current telephone service from Great Plains Communications, Inc. On November 21, 2011, the Commission entered an order granting the application.

C-4429 *In the Matter of the Application of TJ & Tori Manning, Raymond & Becky Hanley, Marty & Lois Hanley, Marty & Kari Monroe, Russell & Wilma Hack, Pat & Terry Furman, Jan Soester, Steve Klaes, Kirk & Dawn Oetken, Greg & Janet Oetken, Bruce & Vicki Troester, Jim & Maureen Skavdahl, Pink School House School, Arden Wholers, Lonnie Wilkins, Scott & Amber Wilkins, Bruce & Trish Garner, Riley & Amanda Morava, Tim & Sharon Morava, Fred Hagman, Tim & Stephanie Hurby, Pete & Krista Gomez, Steve Kvistad, Keith Welling, Arden Wohlers, Rhonda Pelton (Rising Land & Gravel), Dixie Lees, Tom & Faye Flowers, James R. Moore, Pat Soester, Tom Walters, Buzz & Rosalene Tollman, (Marsland Citizens) of Marsland, Nebraska, seeking authority to receive telephone service from the Hemingford exchange of the Hemingford Cooperative Telephone Company.*

This application was filed on November 21, 2011, by citizens of Marsland, Nebraska, seeking a boundary change to receive telephone service from the Hemingford Exchange of the Hemingford Telephone Company in lieu of the current service received through CenturyLink. CenturyLink opposed the boundary change. Alternative broadband and local exchange service was made available by a competitive local exchange carrier. On June 27, 2012, the Commission received a letter from the Applicants seeking to withdraw the application and this withdrawal was granted by order dated July 10, 2012.

C-4439 *In the Matter of the Application of Joseph and Roberta Malloy, Decatur, seeking authority to receive telephone service from the Decatur exchange of the Northeast Nebraska Telephone Company.*

This application was filed on January 17, 2012, by the Malloys seeking a boundary change to receive telephone service from the Decatur Exchange of the Northeast Nebraska Telephone Company in lieu of the current service received through CenturyLink. All parties agreed to the boundary change and the Commission entered an order approving the application on June 19, 2012.

C-4442 *In the Matter of the Application of Rick and Marla Engelmeyer, of Beemer, Nebraska, seeking authority to receive telephone service from the West Point exchange of the CenturyLink Telephone Company.*

On January 23, 2012, an application was filed by Rick Engelmeyer of Beemer, Nebraska, seeking a boundary change to receive telephone service from CenturyLink in lieu of his current telephone service from Great Plains Communications, Inc. All parties agreed to the boundary change and the Commission entered an order approving the application on May 1, 2012.

C-4458 *In the Matter of the Application of Randy Rasmussen, Dixon, Nebraska, seeking authority to receive telephone service from the Dixon Exchange of the Northeast Nebraska Telephone Company.*

On April 3, 2012, an application was filed by Randy Rasmussen of Dixon, Nebraska, seeking a boundary change to receive telephone service from the Dixon Exchange of the Northeast Nebraska Telephone Company in lieu of his current telephone service from CenturyLink. All parties agreed to the boundary change and the Commission entered an order approving the application on May 22, 2012.

C-4471 *In the Matter of the Application of Russell & Robin Stodola, Clarkson, seeking authority to receive telephone service from the Stanton exchange of the Stanton Telecom Inc. telephone company.*

The Stodola's filed this application on May 8, 2012, seeking a boundary change to receive telephone service from the Stanton Exchange of Stanton Telecom, Inc. in lieu of the current service received through CenturyLink. All parties agreed to the boundary change and the Commission entered an order approving the application on June 19, 2012.

Long Distance/Interexchange Carriers

There are over 232 long distance telephone companies, called interexchange carriers or IXC's, certificated by the Commission to provide service in Nebraska. The long distance market in Nebraska is quite competitive, evidenced by the marketing of optional long distance packages, bundled service packages and unlimited local and long distance services for one combined price. Some of the bundled packages include wireless, Internet, and video options. For a complete list of authorized IXC's in Nebraska see Part VI of this report.

Call Termination Issue

C-4328/
PI-176 *In the Matter of the Nebraska Public Service Commission, on its own motion, to investigate issues related to the service quality associated with intrastate interexchange service including the origination, termination, and routing of interexchange calls.*

On February 1, 2011, the Commission opened a docket to investigate long distance service quality issues associated with the origination, termination, and routing of long distance calls. The Commission has received complaints from customers reporting problems placing and receiving long distance calls. Further, staff has received reports from some local exchange carriers, of customer complaints they received reporting similar problems. Customers have stated to the Commission that long distance calls are either failing to connect to the called party or taking as long as 20 to 30 seconds to finally establish connection, at which point some called parties have already disconnected thinking the call had failed. Commission staff issued two sets of Data Requests seeking information on the long distance service quality issues experienced by customers and the Commission held a workshop to discuss the findings of the first data request and seek more information regarding the issues.

Based on the information received it was readily apparent that the issues experienced by Nebraska carriers and customers were not unique to Nebraska. Many concerned parties, including the Commission and Nebraska carriers, brought the problems to the attention of the FCC. In response the FCC held a workshop addressing the rural call completion problem on October 18, 2011.

The Nebraska Commission, joined by eleven other state Commissions, sent a letter to the FCC urging the FCC to issue a declaratory ruling reaffirming foundational Telecommunications Act tenets. The Commission also compiled contact information for individuals with call routing and network engineering responsibilities for companies operating in Nebraska.

In February, the FCC entered a ruling reaffirming a carrier's obligation to originate, route and terminate traffic in an unrestricted manner. Further, the FCC reaffirmed that carriers are responsible for the acts, omissions, or failures of their employees and agents.

Rule & Reg. *In the Matter of the Commission, on its own motion, seeking to amend Title 291*
No. 187 *Chapter 5, Telecommunications Rules and Regulations, to add rules regarding*
adequacy of service and prohibiting call blocking and choking.

In response to the information received regarding service quality issues surrounding long distance service, the Commission opened a rulemaking proceeding on July 17, 2012, to codify in the Commission's Telecommunications rules prohibitions against blocking and choking calls and clarifying that all carriers are responsible for the acts or omissions of their agents and employees. Comments are due to the Commission on the proposed rules by August 17, 2012. The investigation and rulemaking are both pending.

Access Rates/Intercarrier Compensation

The payment system between local telephone companies and long distance companies for access to the facilities of the local telephone company necessary to complete the calls is called intercarrier compensation. The charges billed by a local company to a long distance company to facilitate intercarrier compensation are called access charges. Under the traditional system, local telephone companies used access charges collected from competing carriers as one method to recover their costs of providing service. The amount of compensation from both the Federal and the State jurisdictions has been the subject of controversy since access charges began in 1984.

C-4145/
NUSF-74/
PI-147 *In the Matter of the Nebraska Public Service Commission, on its own motion, to*
conduct an investigation on intrastate switched access charge policies and
regulation codified in Neb. Rev. Stat. Section 86-140.

On February 24, 2009, the Commission opened an investigation and sought comment from interested parties on access charge policies and the minimum evidentiary criteria required for a review under the statutory provisions contained in *Neb. Rev. Stat. § 86-140* governing access rates. The stated purpose of the investigation was to focus on overarching policy objectives and goals rather than specific instances or rates. Initial comments were received on April 23, 2009, with reply comments received on June 10, 2009. On November 3, 2009, the Commission released a proposed order, set a hearing on the proposed order and establishing post-hearing comment and reply comment opportunities for interested parties. A hearing was held on January 6, 2010. Post-hearing comments were received on February 16, 2010. Reply comments on the post-hearing comments were received on February 26, 2010. The Commission entered a final order with its opinions and findings regarding the policies and procedures for access charge proceedings on April 20, 2010.

On May 3, 2010, AT&T and Sprint/Nextel filed a Motion for Rehearing and requested Oral Arguments on the joint Motion. Oral Arguments were heard before the Commission on May 12, 2010. Prior to the Commission issuing an order on the Motion for Rehearing, AT&T filed an Appeal of a portion of the order dealing with the timing of access reviews under 86-140, with the District Court on May 20, 2010. The processes and procedures adopted by the Commission were not challenged on appeal. On February 24, 2011, the District Court entered an

order with only one small modification of the Commission's Order. On March 28, 2011, AT&T appealed the District Court's decision to the Nebraska Court of Appeals. The Supreme Court took the appeal from the Court of Appeals. On February 3, 2012, the Supreme Court issued an opinion interpreting section 86-140 to allow for carriers to initiate Commission review of another carrier's access rates under the statute at any time, a broader interpretation than that advocated by the Commission.

Rule & Reg. *In the Matter of the Commission, on its own motion, seeking to amend Title*
No. 178 *291, Chapter 5, Telecommunications Rules and Regulations, to adopt rules*
regarding intrastate switched access regulation.

On April 26, 2011, the Commission opened a rulemaking to adopt rules regarding intrastate switched access regulation. The Commission released a first set of proposed rules and requested comments from interested parties. The rules contained similar rules to the proposed rules in Rule and Regulation No. 177. Based upon the comments received, revisions to the proposed rules were made and a second set of Proposed Rules and Regulations was released for comment on August 16, 2011, with comments due September 30, 2011. With the release of the FCC's CAF Order in November of 2011, in which the FCC made significant changes to intercarrier compensation and access rates, the Commission has decided to delay the rulemaking during the implementation of the CAF Order. For more information on the reforms in the CAF Order refer to Part I of this report.

C-4426 *In the Matter of the Application of Common Point, LLC, Springfield, Illinois,*
seeking to establish its initial access service tariff for access tandem switching.

On November 8, 2011, Common Point, LLC, out of Springfield, Illinois, filed an application for authority to provide telecommunications services in Nebraska with the Commission. Common Point also provided an intrastate access tariff that proposed to establish its initial access rates in Nebraska. Pursuant to Commission established procedures in Docket C-4145 (see earlier summary in this section) the proposed access tariff was published. Any affected interexchange carrier desiring to negotiate the rates as proposed by Common Point had 30 days to request such negotiations in writing.

On December 14, 2011, AT&T Communications of the Midwest, Inc., and TCG Omaha, filed written notice with Common Point and the Commission requesting negotiations. Pursuant to C-4145 procedures, the parties had 60 days from the date of publication to negotiate and file a negotiation report with the Commission. The Commission granted two extension requests by the parties for more time to negotiate. On August 15, 2012, Common Point filed a negotiation report with the Commission stating negotiations were at an impasse and it intended to proceed with the access charges as proposed. Notice of the negotiation report was published, giving parties 30 days to petition the Commission for a review of the proposed rates pursuant to Neb. Rev. Stat. § 86-140. If no parties petition for review, the rates will go into effect at the expiration of the 30 day notice period. The docket is pending.

C-4427 *In the Matter of the Application of Liberty-Bell Telecom, LLC d/b/a DISH Network Phone & Internet, Denver, Colorado, seeking to establish its initial intrastate switched access tariff.*

On November 9, 2011, Liberty-Bell Telecom, LLC d/b/a DISH Network Phone & Internet out of Denver, Colorado, filed an initial switched access tariff introducing rates, terms, and conditions applicable to its intrastate switched exchange access services in Nebraska with the Commission. Pursuant to Commission established procedures in C-4145, the proposed access tariff was published allowing any affected interexchange carrier desiring to negotiate the rates as proposed by Liberty-Bell 30 days to request such negotiations in writing.

On December 14, 2011, AT&T Communications of the Midwest, Inc., and TCG Omaha, filed written notice with Liberty-Bell and the Commission requesting negotiations. Pursuant C-4145, the parties had 60 days from the date of publication to negotiate and file a negotiation report with the Commission. The Commission granted one extension at the request of the parties.

On February 14, 2012, Liberty-Bell filed a negotiation report with the Commission along with a tariff containing revised access rates reached in agreement with AT&T. Notice of the new revised access rates were also published for 30 days. No petitions for review of the proposed revised rates pursuant to *Neb. Rev. Stat.* § 86-140 were filed. The access rates as revised went into effect at the expiration of the 30 day notice period in March, 2012.

C-4459/
PI-185 *In the Matter of the Nebraska Public Service Commission, on its own motion, to investigate and monitor compliance with federally mandated intercarrier compensation reform.*

On April 17, 2012, the Commission opened this docket in response to the FCC's CAF Order which reformed the intercarrier compensation system for both intrastate and interstate telecommunications traffic by transitioning to a bill and keep regime. For more information on the FCC CAF Order see Part I of this report. The Commission's April 17 Order sought public comment on the implementation of the transitions mandated by the CAF Order and methods for monitoring compliance with the CAF Order. Several comments were filed. The Commission held a workshop on May 17, 2012 to further investigate these issues.

On May 30, 2012, a Hearing Officer order was entered on the basis of those comments and the workshop describing the procedures to be used by carriers and the Commission to ensure compliance with the FCC's CAF Order. The May 30 Order required each LEC to file either a revised tariff or an explanation of why a revised tariff filing is not required, on or before June 22, 2012. The Order specified that revised access rates would be considered interim for 90 days after the July 3, 2012 effective date and access rates for companies making structural changes would be considered interim for 120 days after the effective date. Any interested carrier wishing to challenge a filed access rate was required to file such challenge within 60 days of the effective

date and concerns would be resolved in the remaining 30 days of the interim period. The docket is pending.

Voice Over Internet Protocol

Voice over Internet Protocol (VoIP) is the name given to technology that provides a voice communication service transmitted using a protocol developed to facilitate the “internet”. In just a few short years VoIP has moved from a novelty used by hobbyists to a mainstream commercial product. The major difference between a traditional telephone call and a VoIP call is during a VoIP call the customer’s analog voice signal is converted into a digital signal. The digital information is divided into a series of individual “packets” that are sent over a broadband internet connection instead of the traditional public switched telephone network (PSTN) to the termination point. At the receiving end the packets of digital information are converted back into an analog voice signal for the called party’s telephone.

Another way of visualizing this process is to consider that the conversation is occurring as a written exchange between two people through a series of individual letters, each letter having just a few words of the conversation. Depending upon which digital data packets are missing, out of order, or corrupted, the voice conversation may either have gaps or be hard to understand. Most commercial VoIP services do not use the traditional Internet networks to transmit the voice packets; instead dedicated data networks are used to ensure the desired quality of service.

A conversation between two VoIP customers from the same service provider will occur over the providers dedicated network and likely will never reach the PSTN, whereas a conversation between a VoIP customer and a traditional telephone customer must travel on the PSTN at some point. In the traditional telephone service environment, telephone calls passed from one company to another company are subject to access charges (for more on access charges see proceeding section in this part). Many VoIP providers design their networks to minimize access charges when the call is between two of their customers. Even if the parties are located in different cities, access charges rarely apply.

Broadband is traditionally used to access the Internet and Internet-related services. Jurisdictionally broadband service has been defined by the FCC as “information services” and therefore is not under the telecommunications regulatory authority of the states. As more and more Internet-related services are being offered to the citizens of Nebraska, broadband connectivity and availability have become more important. For more information on broadband issues see Part II of this report.

Deaf and Hard-of-Hearing Telecommunications: Relay Services

Telecommunications Relay Service (TRS) was created by Title IV of the Americans with Disabilities Act of 1990 (ADA). TRS allow a person who has a hearing or speech disability to access the nation's telephone system to communicate with voice telephone users through a relay provider and a communications assistant (CA). Such a definition includes services that enable two-way communication between an individual who uses a text telephone (TTY or TT) or other non-voice terminal device and an individual who does not have such a device. CAs transmit or relay written communication from a text telephone or other non-voice terminal device to a person using a standard telephone. The person using the standard telephone speaks to the CA who transmits the message to the hearing impaired individual.

Nebraska relay is funded through a monthly surcharge on all telephone numbers or functional equivalent, including wireless lines. Since 1991, the highest surcharge authorized by the Commission was \$.10, the lowest authorized surcharge was \$.03, with the rate usually set between \$.07 and \$.05. For Fiscal Year 2012-13, the Commission lowered the Nebraska surcharge to \$.04.

The Prepaid Wireless Surcharge Act became effective on July 19, 2012. Under this Act, beginning January 1, 2013, each retail seller of prepaid wireless telecommunication services will collect the TRS surcharge directly from the consumer at the point-of-sale. The amount of the surcharge collected per retail transaction will be based on an annual determination by the Nebraska Department of Revenue utilizing a formula of the amount of wireless prepaid surcharges established by finding the sum of the following:

- a. The percentage obtained by dividing the current annual Wireless E911 Surcharge by 50; and
- b. The percentage obtained by dividing the amount of the Nebraska TRS Fund Surcharge by 50.

Amounts collected are remitted by retailers to the Department of Revenue. The Department of Revenue will then remit the collected amounts, less administrative costs not to exceed 2%, to the State Treasurer for credit to the Wireless E911 Fund and TRS Fund.

Nebraska Specialized Equipment Program

In 1995, the Legislature created the Nebraska Specialized Telecommunications Equipment Program (NSTEP) which enables qualifying deaf, hard-of-hearing and/or speech-impaired citizens to obtain specialized telecommunications equipment at no expense, subject to certain program restrictions. Funded by the Relay Surcharge, expensive telecommunications equipment, such as text telephones, amplifiers, amplified telephones, signaling devices and

speech-generating devices have been made available to deaf, hard-of-hearing and/or speech-impaired consumers. For Fiscal Year 2011-12, \$237,000 was expended by NSTEP compared to \$236,000 for Fiscal Year 2010-11. NSTEP provided equipment to 907 households in Fiscal Year 2011-12, up from 865 households the previous year. The Commission's efforts have been focused on recruiting providers of wireless devices to participate in the program. In addition to Sprint and GreatCall d/b/a Jitterbug, the Commission worked with Verizon to establish a process to allow Verizon to participate in NSTEP as an approved provider of wireless devices. The procedure allows an applicant to redeem their voucher through any retail Verizon store.

Outreach Campaign

In March 2012 through July 2012, Sprint, the TRS provider for Nebraska, in partnership with the Husker Sports Marketing, launched an outreach campaign promoting general awareness of Captioned Telephone (CapTel) service. The awareness campaign involved announcements during the radio broadcasts of Nebraska Baseball games, the Husker Red/White Spring Football Game, and on the "Sports Nightly" Evening Talk Show. The outreach campaign was statewide, but also targeted the Lincoln, Hastings-Kearney, North Platte and Omaha markets.

TRS Audit

The Commission issued a Request for Proposal (RFP) on April 28, 2011, for the purpose of seeking a qualified auditor to audit TRS remittances to the fund and general compliance with applicable Commission TRS Rules and Regulations. The Commission contracted with Hurlbert CPA to conduct the audits beginning in September 2011. Twenty-one carriers and their affiliates were audited. Audit issues centered mainly on TRS bill labeling, certain billing issues and timely filing of TRS remittances to the Commission. The Audit is pending.

Federal Issues Impacting Telecommunications Relay Services

For information on issues at the federal level regarding relay service, please visit the FCC's website at: <http://www.fcc.gov/rulemaking/03-123-0>. Then follow, "Recent Commission Documents."

Telecommunications Relay Service Statistics

For Fiscal Year 2011-12, intrastate minutes of use for traditional TRS declined nearly 32% from the previous year. This was the largest double-digit decline since Fiscal Year 1999-00, when significant declines in traditional TRS usage began to be evidenced. The declines are attributed mostly to emerging technologies such as smartphones and other text-based capable devices, as well as, users migrating service selections to video relay service (VRS) and internet-protocol (IP) services. It should be noted for this same period, CapTel use increased nearly 27%, resulting in a net decline in intrastate TRS minutes of use of around 6%.

The following table displays selected historical statistics that reflect the operation of the Nebraska Relay System and NSTEP. For questions or other inquiries regarding the data provided, please contact the Communications Department of the Commission.

**Telecommunications Relay Service
Selected Historical Statistics (Session Minutes/CapTel Conversation Minutes)**

	Total Calls (Outbound)	Ave Call Length (Outbound)	Total Minutes Of Use	Interstate Minutes	Intrastate Minutes	CapTel Intrastate CM	Monthly Activity Cost				Srchrng Revenue (\$)	Srchrng Rate (\$)
							TRS Prg. Trad'l (\$Amt.)	TRS Prg. CapTel (\$Amt.)	Total Program (\$Amt.)	Total Equipment Program (\$)		
							Jul-10	5,782	4.75	29,243.73		
Aug-10	5,313	4.76	26,985.70	2,608.07	24,377.63	18,227.57	27,302.95	32,627.35	59,930.30	17,586.05	101,750.89	\$0.05
Sep-10	4,895	4.74	24,776.12	2,676.98	22,099.14	17,195.96	24,751.04	30,780.77	55,531.81	29,502.28	101,083.23	\$0.05
Oct-10	4,793	5.32	26,843.52	2,360.64	24,482.87	17,906.09	27,420.81	32,051.90	59,472.71	15,222.65	101,061.84	\$0.05
Nov-10	4,849	5.42	27,813.03	2,836.30	24,976.73	16,656.48	27,973.94	29,815.10	57,789.04	21,366.31	100,483.38	\$0.05
Dec-10	4,616	5.51	26,863.85	2,409.42	24,454.43	16,901.43	27,388.96	30,253.56	57,642.52	14,500.82	101,377.97	\$0.05
Jan-11	4,871	5.91	30,432.58	2,691.95	27,740.63	18,038.50	31,069.52	32,288.92	63,358.44	18,861.52	99,938.34	\$0.05
Feb-11	4,128	5.12	22,505.19	2,553.45	19,951.74	15,727.87	22,345.95	28,152.89	50,498.84	28,558.23	100,823.18	\$0.05
Mar-11	3,834	5.78	23,514.42	2,264.45	21,249.97	18,760.50	23,799.97	33,581.30	57,381.27	11,086.12	101,564.92	\$0.05
Apr-11	3,587	5.33	20,564.97	1,743.32	18,821.66	19,230.65	21,080.26	34,422.86	55,503.12	28,382.00	100,462.91	\$0.05
May-11	3,652	5.54	21,788.65	1,873.55	19,915.10	22,218.98	22,304.91	39,771.97	62,076.88	18,254.73	100,001.23	\$0.05
Jun-11	3,388	5.03	18,595.90	1,386.40	17,209.50	23,656.31	19,274.64	42,344.79	61,619.43	19,165.47	100,917.38	\$0.05
Jul-11	3,355	5.43	19,671.38	1,862.63	17,808.76	23,258.38	19,945.81	41,632.50	61,578.31	23,780.06	100,741.02	\$0.05
Aug-11	3,725	4.96	20,163.07	2,183.06	17,980.01	23,927.87	20,137.60	42,830.89	62,968.49	24,026.35	100,755.68	\$0.05
Sep-11	3,938	4.98	20,957.42	2,201.67	18,755.75	21,248.78	21,006.42	38,035.32	59,041.74	14,599.12	100,727.82	\$0.05
Oct-11	3,405	5.01	18,404.77	1,825.74	16,579.03	22,626.38	18,568.51	40,501.22	59,069.73	21,154.55	100,380.02	\$0.05
Nov-11	3,446	4.81	17,672.25	1,427.61	16,244.64	21,776.02	18,194.00	38,979.08	57,173.08	15,488.52	100,509.05	\$0.05
Dec-11	3,236	4.99	15,983.95	1,495.58	15,983.95	24,793.84	17,902.02	44,380.97	62,282.99	19,578.42	100,615.86	\$0.05
Jan-12	3,449	4.84	17,897.80	1,696.69	16,201.11	24,521.15	18,145.24	43,892.86	62,038.10	11,275.06	100,314.89	\$0.05
Feb-12	2,938	5.15	16,235.44	1,766.29	14,469.15	24,231.45	16,205.45	43,374.30	59,579.75	12,706.55	99,708.49	\$0.05
Mar-12	2,642	4.93	14,205.14	1,272.53	12,932.61	24,846.63	14,484.52	44,475.47	58,959.99	13,266.46	100,264.82	\$0.05
Apr-12	2,626	4.84	13,809.10	1,307.21	12,501.89	22,988.49	14,002.12	41,149.40	55,151.52	42,033.25	99,866.11	\$0.05
May-12	2,655	5.19	14,921.51	1,544.41	13,377.10	24,252.63	14,982.35	43,412.21	58,394.56	24,626.18	100,264.14	\$0.05
Jun-12	2,656	4.89	14,172.40	1,729.55	12,443.15	23,507.19	13,936.33	42,077.87	56,014.20	14,076.64	99,548.69	\$0.05

Area Code Overlay and Other Numbering Issues

The North American Numbering Plan Administration, the organization tasked with assigning area codes in North America, provided the following information on the status of Nebraska's Area Codes as of August 16, 2012. The new Area Code 531 overlaid on the 402 Area Code is not scheduled to be placed into service until the 402 Area Code has only 10 remaining codes that can be assigned.

Area Code	NXX Codes Assigned	NXX Codes Available
308	326	450
402	751	30
531	Not In Service	775

Thousands Block Number Pooling

On February 24, 2006, the FCC granted the Commission's petition for authority to implement mandatory thousands-block number pooling in the 402 Area Code. The Commission used the authority granted to implement mandatory pooling in two steps.

On March 14, 2006, the Commission issued an order under Docket No. C-3049 implementing mandatory pooling in the rate centers served by Windstream Communications, CenturyLink and Frontier Communications d/b/a Citizens. Because these three carriers had been voluntarily participating in thousands block pooling, they were able to make the transition from voluntary pooling to mandatory pooling in the 155 rate centers they serve without any delay.

On May 3, 2006, the Commission conducted a workshop during which the NeuStar Pooling Administrator provided the remaining carriers in the 402 Area Code with information concerning the steps and typical time-line used when a rate center changes from voluntary pooling to mandatory pooling. Carriers were asked to review the proposed time line and provide feedback to the Commission by May 22, 2006. The Commission held a hearing on June 1, 2006, and sought comments on the prospect of designating all rate centers in the 402 Area Code as mandatory and a proposed implementation schedule for mandatory pooling in the remaining 94 rate centers. No parties submitted comments or testimony against designating the remaining 94 rate centers as mandatory pooling or proposed an alternate implementation date.

On June 27, 2006, the Commission issued an order under Docket No. C-3049 implementing mandatory pooling in the remaining 94 rate centers effective November 1, 2006. All carriers have completed the upgrade of their switches, have donated the excess blocks from their exchanges in the 402 Area Code, and are fully capable of participating in thousands block number pooling. Reports from the Pooling Administrator identify that voluntary pooling in

Nebraska has resulted in the following donation and utilization of thousands-blocks in Nebraska as of August 18, 2012.

Area Code	Number of Rate Centers	Rate Centers with Pooling	Thousands – Blocks Retained	Thousands - Blocks Assigned	Thousands - Blocks Available	Estimated Full NPA-NXX Codes Saved
308	167	72	523	165	612	48
402	281	275	1,930	1269	1911	215

The Pooling Administrator estimates that 48 full codes in the 308 Area Code have been saved since the first thousands-blocks were donated in April 25, 2003. In the 402 Area Code, 215 full codes in have been saved by thousands-block number pooling since the first thousands-blocks were donated to the pool on October 31, 2001.

Local Number Portability

One of the benefits of thousands-block number pooling is the capability of implementing Local Number Portability (LNP). As carriers have upgraded their switching software to use numbering resources in blocks of a thousand, they have also gained the ability to support porting or moving an individual customer’s number between carriers at the request of the customer. All Nebraska exchanges are capable of supporting LNP.

The ability to port a number between traditional wireline carriers is called intra-modal portability. Porting a number between a wireline carrier and a wireless carrier is called inter-modal portability. For wireline and interconnected Voice Over Internet Protocol (VoIP) carriers telephone numbers can be ported from one carrier to another in the same rate center. Telephone numbers assigned in one rate center cannot be ported to a carrier in another rate center.

Because the coverage area assigned to wireless carriers by the FCC is different than the wireline rate centers, customers can port a wireline number to a wireless carrier if the coverage area of the wireless carrier overlays the rate center to which the wireline number is associated. Customers may even physically move to a different rate center and keep the same wireline phone number as long as the wireless carrier has authority to provide coverage in the new rate center area. However, customers can only port wireless numbers to a wireline carrier in the same rate center as the wireless carrier with whom they currently have service.

The FCC issued an Order on May 20, 2010, mandating that effective August 1, 2010, all simple ports should be completed within one business day unless more time is requested by the customer or the new carrier. Complex ports may take longer but should be completed within four business days.

Extended Area Service

Extended Area Service (EAS) allows customers in one exchange to place calls to and receive calls from another exchange, without paying additional long distance charges. The key points of the rules and regulations established by the Commission relating to EAS are:

- A petition seeking to establish EAS must contain the signatures of either 750 customers or 25% of the customers of the exchange, whichever is fewer.
- To determine if sufficient traffic exists to establish EAS, certain traffic criteria must be met in at least 2 of the 3 most recent months for which data is available.
- A telephone company may file an Optional Enhanced Area Calling Plan (OEACP) as an alternative to EAS.
- If the minimum required signatures are obtained, and there is sufficient traffic to meet the requirements, informational meetings must be held in the petitioning exchange to inform the public of the proposed rates for EAS and to assess the public's interest in receiving EAS.
- Following an unsuccessful attempt at implementing EAS, at least 12 months must lapse before additional attempts for EAS are made.
- When put to a vote, EAS must receive the support of more than 50% of voting customers in the exchange.

N11 Dialing Code

The FCC has designated various three-digit dialing, or "N11," codes for specific assigned purposes. The FCC granted state commissions the authority to implement the assigned N11 dialing codes. Nebraska has assigned the use of 211, 511, 711 and 811. Traditionally, 911 is reserved for access to emergency services, typically through a Public Service Answering Point (PSAP). For each N11 code, carriers may seek cost recovery for providing the service but must apply to the Commission for reimbursement. To date, no carriers have applied for cost recovery.

Information on specific N11 dialing codes implemented in Nebraska is provided in the following sections.

211 Dialing Code

The Commission assigned 211 to United Way of the Midlands for access to "First Call for Help." First Call for Help connects people in need of social services assistance with the appropriate providers of such services. Dialing 211 does not result in any additional telephone charges for the customer. Nebraska now has statewide 211 dialing for First Call for Help.

311 Dialing Code

On July 1, 2011, the City of Omaha submitted an application to the Commission to be assigned the use of 311 for all Omaha city services. If assigned, dialing 311 within the City of

Omaha would connect the caller to a city hotline offering assistance to residents and collecting suggestions, comments, complaints and requests in both English and Spanish. No other communities in Nebraska have requested the use of 311 dialing.

411 Dialing Code

411 is the nationally assigned access code for local directory services. When a consumer dials 411 they are connected with directory services for their local, wireless, or long distance service provider. Providers may charge a fee for use of the 411 service. Such fees and charges are established by tariff filings with the Commission.

511 Dialing Code

Weather reports and route specific road conditions can be obtained 24 hours a day for interstate and state highways throughout Nebraska by dialing 511 from any telephone in Nebraska. There is no charge to callers. The Nebraska State Patrol and Department of Roads manage this program.

611 Dialing Code

611 is assigned nationally as the access code for carriers repair service organizations.

711 Dialing Code

The FCC designated 711 as the dialing code for access to all Telecommunication Relay Services (TRS). The Commission opened Docket No. C-2417 to examine issues related to the implementation of 711 for access to TRS in Nebraska. On January 9, 2001, the Commission entered an order establishing June 29, 2001, as the implementation deadline for 711.

For more information on Nebraska TRS see the previous section in this Part entitled Deaf and Hard-of-Hearing Telecommunications: Relay Services.

811 Dialing Code

Neb. Rev. Stat. §§76-2301 – 76-233 established the One-Call Notification System Act to prevent injury, property damage, and the interruption of utility services resulting from damage to underground facilities by excavating. The one-call notification system for digging has been termed, “Digger Hotline”. Since 1995, Diggers Hotline has been the link between those needing to excavate and the utility owners and operators of underground facilities. The Diggers Hotline center in Nebraska is located in Omaha with the State Fire Marshal’s Office overseeing and organizing the One-Call Notification System.

On March 14, 2005, the FCC designated 811 as the national abbreviated code for Diggers Hotline and delegated authority to states to address the technical and operation issues associated with the implementation of the 811 code.

On December 19, 2006, the Commission issued an order in Docket No. C-3479/PI-107, setting April 13, 2007, as the deadline for all carriers to implement the routing of 811 to Diggers Hotline and required all carriers to include 811 information in all directories published after April 1, 2007. 811 dialing has been implemented in all Nebraska telephone exchanges.

911 Dialing Code

911 is the nationally designated access code to Emergency Services. Detailed information on the state of 911 in Nebraska is found in Part V of this report.

PART V

Wireless E911 Fund



Overview

Purpose

In 2001, the Legislature passed LB 585, authorizing the Commission to create the Nebraska Wireless E911 Fund. The charge of the Wireless E911 Fund was to implement Wireless E911 service across the state of Nebraska. As of 2012, all 93 counties in the state have fully implemented Wireless E911 service with at least one wireless service provider.

Phases & Technologies

In most areas of North America, citizens have at least basic or enhanced 911 service for their wireline phone in their home or workplace. If a jurisdiction has basic 911, the 911 center, or public safety answering point (PSAP), will receive no location or identifying information with the call. This information must be communicated by the calling party to the PSAP. In areas with Enhanced 911, the PSAP will receive location and telephone number information with the 911 call. Having this information allows the PSAP to more quickly dispatch emergency help, even if the caller is not able to communicate their location or the nature of their emergency.

Wireless E911 enables citizens to call 911 on their wireless phones. There are three phases of Wireless E911. The most basic of these is “Wireless Phase 0.” This means that when a person calls 911 from their wireless device, the PSAP in a city or county, possibly up to hundreds of miles away from the caller, may receive the call, but not receive the telephone number of the wireless device or the location of the caller. This presents potentially life threatening issues due to lost response time if caller is unable to speak, doesn't know where they are, doesn't know their wireless telephone number, or if the call is dropped.

When “Wireless Phase I” 911 has been implemented, a wireless call will come into the PSAP with the wireless device's telephone number and the location of the wireless cellular tower that received the call. This allows the PSAP to determine the general location of the calling party, usually within a few square miles. This is important in the event the call is dropped. This information may assist PSAP employees in working with the wireless carrier to identify the wireless subscriber's name.

When “Wireless Phase II” 911 has been implemented by local 911 systems and wireless carriers, it allows the PSAP to receive both the wireless caller's telephone number and their specific location by latitude and longitude.

There are two types of wireless location technologies available to identify the specific location of a wireless caller, network-based or handset-based. Of the carriers offering service in Nebraska, Cricket, Sprint Nextel, US Cellular and Verizon utilize a handset-based solution. AT&T/Cingular, iWireless, Pinpoint Wireless, T-Mobile and Viaero utilize a network-based solution.

When a wireless phone is turned on, whether or not it is in use, it periodically transmits signals to the wireless network so the wireless network knows which cellular towers to deliver calls to if the device is used. With the network-based solution, special radio intercept equipment is installed on cellular towers to accomplish the location task. When a wireless call is placed, the towers can compare signals from any active wireless device and pinpoint the call using triangulation (the difference in time between the arrival of the signal at different receiving stations or by the signal's angle of arrival at each tower). It takes at least three towers to get an accurate location. This solution is called network-based because the signal measurements and location calculations are performed in the wireless network.

The handset-based solution utilizes a wireless device equipped with Global Positioning System (GPS) equipment that can measure the time of arrival of signals transmitted from GPS satellites in order to calculate its position.

Wireless carriers that use network-based technologies are required to provide location information that is accurate to within 100 meters 67% of the time and accurate within 300 meters 95% of the time. Wireless carriers that use handset-based technologies must provide greater location accuracy, within 50 meters 67% of the time and 150 meters 95% of the time.

Assessment

Effective July 1, 2001, a \$.50 surcharge has been collected from each subscriber with a billing address in Nebraska. Wireless carriers remit the surcharge to the Commission 60 days after the last day of the month. For Fiscal Year 2011-12, the Wireless E911 Fund collected just over \$8 million. As of July 1, 2012, the balance of the Wireless 911 Fund was approximately \$17.5 million.

The Prepaid Wireless Surcharge Act became effective on July 19, 2012. Under this Act, beginning January 1, 2013, each retail seller of prepaid wireless telecommunication services will collect the Wireless 911 surcharges directly from the consumer at the point-of-sale. The amount of the surcharge collected per retail transaction will be based on an annual determination by the Nebraska Department of Revenue utilizing a formula of the amount of prepaid wireless surcharges established by finding the sum of the following:

- a. The percentage obtained by dividing the current annual Wireless E911 Surcharge by 50; and
- b. The percentage obtained by dividing the amount of the Nebraska TRS Fund Surcharge by 50.

Amounts collected are remitted by retailers to the Department of Revenue. The Department of Revenue will then remit the collected amounts, less administrative costs not to exceed 2%, to the State Treasurer for credit to the Wireless E911 Fund and TRS Fund.

Distribution Methodology

On February 23, 2010, the Commission adopted a permanent funding mechanism, the 911 Support Allocation Methodology (911-SAM), for wireless 911 service pursuant to *Neb. Rev. Stat. § 86-465 (1)(e)*. The 911-SAM forecasts the future status of the Enhanced Wireless 911 Fund (Fund) and assists in the allocation of annual support amounts to eligible PSAPs and wireless carriers.

The 911-SAM calculates Fund support amounts for each year forecasted based on the existing balance, reserve levels, pre-existing payment commitments, Fund administration costs, local telephone carrier costs paid on behalf of the PSAPs by the Commission, and surcharge remittance levels. Fund support amounts are allocated utilizing cost proxies.

The 911-SAM derives cost proxy amounts, representing the costs incurred for the provision of wireless enhanced 911 service, for three cost categories; PSAP, Geographic Information Systems (GIS), and wireless carrier. Cost proxy amounts are determined as functions of independent variables and predefined cost inputs. More specifically, PSAP and GIS cost proxy amounts are calculated as functions of population and the wireless carrier cost proxy amount is determined as a function of wireless towers.

Cost category proxy amounts are calculated at a PSAP or county level and aggregated to a statewide level. Statewide cost category proxy amounts are further aggregated to determine a total proxy amount. The 911-SAM then calculates each cost category's allocation of the Fund support amount, calculated as the cost category's statewide cost proxy amount, relative to the total proxy amount.

The 911-SAM further utilizes cost proxy results at a PSAP or county level, to allocate cost category support amounts to each eligible PSAP and wireless carrier. Eligible PSAP support amounts include PSAP and GIS.

Several wireless carriers have chosen not to seek funding. Funding not paid to individual wireless carriers is set aside and made available to wireless carriers via the Wireless Service Provider Grant Program (WSP Grant Program). WSP Grant Program funding is available to all wireless service providers eligible to receive funding, for recovery of other potentially eligible costs incurred in the provision of wireless enhanced 911 service. Such costs may include capital expenses or other one-time costs incurred for the provision of enhanced wireless 911 services but not covered by the recurring funding received on a monthly basis. These funds may not be used for the construction of towers, administrative costs, or personnel costs. Wireless carriers are required to submit applications to receive WSP Grant Program funds. Only one wireless carrier has applied for WSP Grant Program funds to date.

The 911-SAM has been amended since its original release. It has been converted to operate on a fiscal year running from July 1 to June 30 each year. The 911-SAM now includes an interest calculation and a cap on the WSP Grant Program. Furthermore, amounts attributable to local carrier costs have been separated from other PSAP costs.

The Commission is currently considering additional modifications to the 911-SAM including the phasing out of the WSP grant program over a 5 year transition period and the addition of a PSAP personnel cost module.

Distributions to PSAPs and WSPs

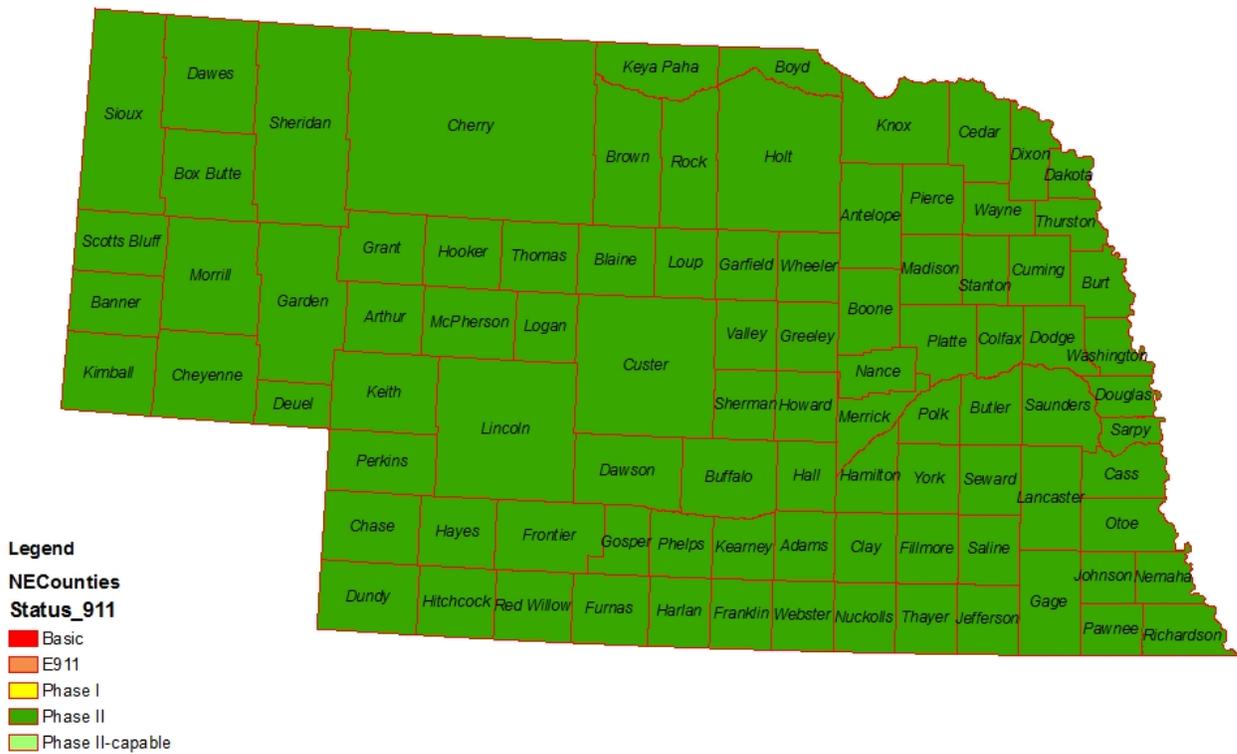
All Nebraska counties have applied for funding under the 911-SAM cost model. Five wireless carriers have applied for funding: Cricket Communications, Sagir d/b/a Indigo, Sprint Nextel, US Cellular and NE Colorado Cellular d/b/a Viaero (Viaero). Payments to PSAPs and wireless carriers pursuant to the funding mechanism commenced in July of 2010. Only Viaero has applied for and received any funds under the WSP Grant Program.

During Fiscal Year 2010-11, PSAPs received approximately \$2.7 million and wireless carriers received nearly \$600,000 from the Wireless E911 Fund. An additional \$1.5 million was paid to local carriers on behalf of PSAPs. During Fiscal Year 2011-12, PSAPs received nearly \$3 million, wireless carriers received in excess of \$700,000, and an additional \$2.3 million was paid to local carriers on behalf of PSAPs.

Viaero received approximately \$424,000 in WSP Grant Funds for the 2010-2011 funding year and was awarded in excess of \$600,000 for the 2011-2012 funding year that has not yet been paid.

Status of Deployment of Wireless 911 in Nebraska

Nebraska Wireless 911 Status
August 13, 2012



The Future of Wireless 911

The Commission is currently monitoring the development of Next Generation 911 (NextGen 911) on the national level. NextGen 911 utilizes a broadband network to allow PSAPs to receive text messaging, data, photos, and video from mobile devices. To implement NextGen 911, a robust broadband network to all PSAPs will be required. Upgrades will also be required by wireless service providers. Equipment purchased by PSAPs in recent years has been NextGen capable but may require additional upgrades to implement. Additionally, PSAP personnel will likely require additional training. The requirements and costs for Nebraska have not yet been determined.

Open Dockets/Issues Investigating

The following is a description of significant pending dockets related to enhanced wireless 911:

911-019/
PI-118 *In the Matter of the Nebraska Public Service Commission, on its own motion, to implement provisions of LB 1222[2006] and to establish a permanent funding mechanism for wireless enhanced 911 service.*

On July 27, 2011, a workshop was held to establish the process for the auditing of funds distributed to PSAPs and wireless carriers pursuant to the permanent funding mechanism. PSAPs and wireless carriers are required to submit all necessary information for the audit to the Commission by October 15, 2011.

911-045/
PI-166 *In the Matter of the Commission, on its own motion, seeking to investigate the requirements, costs and impact of the implementation of Next Generation 911 in Nebraska relating to the provision of Enhanced Wireless 911 Services.*

The Commission opened this docket to investigate the requirements, costs and impact of the implementation of IP based Next Generation 911 (NextGen 911) in Nebraska relating to the provision of Enhanced Wireless 911 Service. A workshop was held on December 6, 2010, during which representatives from the National Emergency Number Association gave a presentation on the implementation of NextGen 911. At the time, implementation of NextGen 911 was said to be several years into the future. The Commission is currently monitoring the progress of implementation and anticipates future workshops and investigations.

911-046/
PI-167 *In the Matter of the Commission, on its own motion, seeking to investigate costs and options for the statewide maintenance of Geographic Information Systems (GIS) Data necessary for the provision of Enhanced Wireless 911 Service.*

The Commission opened this docket to investigate costs and options for the statewide maintenance of Geographic Information Systems (GIS) Data necessary for the provision of Enhanced Wireless 911 Service. A hearing was held on October 19, 2010, to discuss the comments received and available alternatives. The Commission determined that it did not have

the authority to enter into a statewide contract on behalf of individual PSAPs for maintenance of GIS data, and PSAPs would continue to utilize private vendors for GIS data maintenance. No further action was needed, and the docket was closed.

911-047/
PI-168 *In the Matter of the Commission, on its own Motion, seeking to investigate and establish standards and guidelines for Geographic Information Systems (GIS) data necessary for the provision of Enhanced Wireless 911 Services.*

The Commission opened this docket to investigate and establish standards and guidelines for GIS Data necessary for the provision of Enhanced Wireless 911 Service. A hearing was held on April 5, 2011, and the Commission adopted the National Emergency Numbering Association GIS Data Collection and Maintenance Standards for the current GIS data layers.

911-050 *In the Matter of the First Petition of N.E. Colorado Cellular, Inc., d/b/a Viaero Wireless for Support from the E-911 Wireless Service Provider (WSP) Grant Program.*

The Commission opened this docket to review applications and award funds under the E-911 Wireless Service Provider Grant Program (WSP Grant Program). Pursuant to the Commission's April 29, 2010, Notice, approximately \$715,000 was made available for the WSP Grant Program. On October 15, 2010, an application was received from N.E. Colorado Cellular, Inc. d/b/a Viaero Wireless (Viaero). On February 23, 2011, Viaero was awarded nearly \$450,000 in grant funds from the WSP Grant Program.

911-051/
PI-177 *In the Matter of the Commission, on its own motion, seeking to investigate payments from the Enhanced Wireless 911 Fund for certain contracts for Geographical Information Systems (GIS) data services.*

The Commission opened this docket to investigate payments from the Enhanced Wireless 911 Fund for certain contracts for Geographical Information Systems (GIS) data and consulting services. The Commission sought and received comments on whether funds from the Enhanced Wireless 911 Fund could be used to pay all costs of certain consulting contracts for GIS data services or whether the costs of such contracts are subject to the wireless/wireline allocation factor as outlined under Docket 911-019/PI-118. A hearing was held on July 12, 2011, and the Commission determined that costs related to GIS data and consulting services were subject to the wireless/wireline allocation factor and not fully funded by the Enhanced E911 Fund.

911-052/
PI-178 *In the Matter of the Commission, on its own motion, seeking to investigate and establish policies for the advance of Enhanced Wireless 911 Funds to PSAPs for purchases of equipment and software.*

The Commission opened this docket to investigate and establish policies for the advance of Enhanced Wireless 911 Funds to public safety answering points (PSAPs) for purchases of equipment and software that had not been replaced or upgraded before the adoption of the permanent funding mechanism. The Commission released for comment a proposed policy to

provide guidance for the availability of such advances. A hearing was held on July 12, 2011, and the Commission adopted the policy as proposed.

Wireline 911 Information

The table below is Wireline E911 surcharge information reported to the Commission by local telephone carriers in Nebraska. If specific exchange information is not listed, it is due to the fact that the local telephone carrier did not file the information.

County	Name of Exchange	Local Exchange Carrier or CLEC Name	Monthly Surcharge Amount Collected per Line	PSAP County/City Surcharge Remitted To	Total Annual Surcharge Revenue	Annual Remittance to Jurisdiction
Adams	Adams County	Charter Fiberlink-Nebraska, LLC	\$0.75	Adams County	\$14,694.78	\$128,443.77
	Adams County	Granite Telecommunications, LLC	\$0.75	Adams County	\$297.75	
	Glenvil	Windstream	\$0.75	Adams County	\$156.75	
	Glenville	Windstream/NT&T	\$0.75	Adams County	\$143.25	
	Hansen	Windstream	\$0.75	Adams County	\$1,717.50	
	Hastings	Windstream	\$1.00	Adams County	\$101,385.00	
	Hastings	Windstream/NT&T	\$1.00	Adams County	\$2,098.50	
	Holstein	Glenwood Telephone Memb. Corp.	\$0.75	Adams County	\$1,144.24	
	Juniata	Windstream	\$0.75	Adams County	\$3,067.50	
	Juniata	Windstream/NT&T	\$0.75	Adams County	\$156.00	
	Kenesaw	Windstream	\$0.75	Adams County	\$3,308.25	
	Kenesaw	Windstream/NT&T	\$0.75	Adams County	\$181.25	
	Level 3 Communications, LLC	\$0.75	Adams County	\$93.00		
Antelope	Antelope County	Granite Telecommunications, LLC	\$1.00	Antelope County	\$59.00	\$32,984.72
	Brunswick	Citizens Telecommunications Company of Nebraska	\$1.00	Antelope County	\$2,136.00	
	Clearwater	Northeast Nebraska Telephone Company	\$1.00	Antelope County	\$4,243.06	
	Columbus	Citizens Telecommunications Company of Nebraska	\$1.00	Antelope County	\$9.00	
	Elgin	Great Plains Communications	\$1.00	Antelope County	\$7,546.27	
	Neligh	Citizens Telecommunications Company of Nebraska	\$1.00	Antelope County	\$12,320.00	
	Neligh	NT&T	\$0.50	Antelope County	\$60.00	
	Oakdale	Great Plains Communications	\$1.00	Antelope County	\$1,728.39	
	Orchard	Citizens Telecommunications Company of Nebraska	\$1.00	Antelope County	\$4,094.00	
	Tilden	Citizens Telecommunications Company of Nebraska	\$1.00	Antelope County	\$789.00	
Arthur	Arthur	Consolidated Telephone Company, Inc.	\$0.60	Arthur County	\$1,499.02	\$1,607.02
	Keystone	Keystone Arthur Telephone	\$0.60	Arthur County	\$108.00	
Banner (See Scotts Bluff)						
Blaine (See Loup/Region 26)						
Boone	Albion	Citizens Telecommunications Company of Nebraska	\$1.00	Boone County	\$15,271.00	\$30,921.80
	Albion	NT&T	\$0.50	Boone County	\$157.00	
	Boone County	Granite Telecommunications, LLC	\$1.00	Boone County	\$126.00	
	Cedar Rapids	Great Plains Communications	\$1.00	Boone County	\$3,362.12	
	Kearney	Citizens Telecommunications Company of Nebraska	\$1.00	Boone County	\$5.00	
	Newman Grove	Citizens Telecommunications Company of Nebraska	\$1.00	Boone County	\$187.00	
	Petersburg	Great Plains Communications	\$1.00	Boone County	\$4,195.13	
	Primrose	Great Plains Communications	\$1.00	Boone County	\$905.91	
	Saint Edward	Great Plains Communications	\$1.00	Boone County	\$5,574.63	
	Tilden	Citizens Telecommunications Company of Nebraska	\$1.00	Boone County	\$12.00	
		Level 3 Communications, LLC	\$1.00	Boone County	\$1,126.01	

County	Name of Exchange	Local Exchange Carrier or CLEC Name	Monthly Surcharge Amount Collected per Line	PSAP County/City Surcharge Remitted To	Total Annual Surcharge Revenue	Annual Remittance to Jurisdiction
Box Butte	Alliance	Allo Communications	\$0.50	City of Alliance	\$3,796.19	\$29,018.73
	Alliance	CenturyLink, f/k/a Qwest	\$0.50	City of Alliance	\$10,735.14	
	Alliance	First Communications, LLC	\$0.50	Box Butte County	\$12.00	
	Alliance	Ionex Communications North, Inc.	\$0.50	Box Butte County	\$26.00	
	Alliance	Metropolitan Telecommunications, dba MeTel	\$0.50	Box Butte County	\$2.81	
	Alliance	Mobius Communications Company	\$0.50	City of Alliance	\$4,595.45	
	Alliance	NT&T	\$0.50	Box Butte County	\$1,832.50	
	Alliance	OrbitCom	\$0.50	Box Butte County	\$161.50	
	Alliance	BullsEye Telecom, Inc.	\$0.50	City of Alliance	\$54.00	
	Box Butte County	Charter Fiberlink-Nebraska, LLC	\$0.50	Box Butte County	\$3,254.32	
	Box Butte County	Granite Telecommunications, LLC	\$0.50	Box Butte County	\$72.50	
	Box Butte County	Matrix Telecom Inc.	\$0.50	Box Butte County	\$12.00	
	Hemingford	Hemingford Cooperative Telephone Company	\$0.50	City of Alliance	\$4,428.32	
	AT&T Communications of the Midwest, Inc.	\$0.50	Box Butte County	\$36.00		
Boyd (See Holt County)						
Brown	Ainsworth	Ionex Communications North, Inc.	\$1.00	Brown County	\$12.00	\$13,873.32
	Ainsworth	OrbitCom	\$1.00	Brown County	\$132.00	
	Ainsworth	Three River Communications	\$1.00	Brown County	\$9,979.00	
	Johnstown	Three River Telco	\$1.00	Brown County	\$1,388.00	
	Long Pine	Northeast Nebraska Telephone Company	\$1.00	Brown County	\$2,350.32	
		AT&T Communications of the Midwest, Inc.	\$1.00	Brown County	\$12.00	
Buffalo	Alma	Citizens Telecommunications Company of Nebraska	\$1.00	Buffalo County	\$3.25	\$110,662.33
	Amherst	Citizens Telecommunications Company of Nebraska	\$0.65	Buffalo County	\$1,582.10	
	Amherst	NT&T	\$0.65	Buffalo County	\$34.45	
	Buffalo County	Charter Fiberlink-Nebraska, LLC	\$0.65	Buffalo County	\$20,212.76	
	Buffalo County	Granite Telecommunications, LLC	\$0.65	Buffalo County	\$397.15	
	Columbus	Citizens Telecommunications Company of Nebraska	\$0.65	Buffalo County	\$14.95	
	Elm Creek	Allo Communications	\$0.65	Buffalo County	\$37.49	
	Elm Creek	CenturyLink, f/k/a Qwest	\$0.65	Buffalo County	\$2,304.69	
	Elm Creek	NT&T	\$0.65	Buffalo County	\$823.65	
	Franklin	Citizens Telecommunications Company of Nebraska	\$0.65	Buffalo County	\$10.40	
	Gibbon	Nebraska Central Telephone Co.	\$0.65	Buffalo County	\$5,553.19	
	Kearney	Citizens Telecommunications Company of Nebraska	\$0.65	Buffalo County	\$63,632.40	
	Kearney	NT&T	\$0.65	Buffalo County	\$909.05	
	Miller	Citizens Telecommunications Company of Nebraska	\$0.65	Buffalo County	\$742.30	
	Miller	NT&T	\$0.65	Buffalo County	\$7.80	
	Neligh	Citizens Telecommunications Company of Nebraska	\$0.65	Buffalo County	\$0.65	
	Pleasanton	Citizens Telecommunications Company of Nebraska	\$0.65	Buffalo County	\$2,221.05	
	Pleasanton	NT&T	\$0.65	Buffalo County	\$14.30	
	Ravenna	Nebraska Central Telephone Co.	\$0.65	Buffalo County	\$6,120.92	

County	Name of Exchange	Local Exchange Carrier or CLEC Name	Monthly Surcharge Amount Collected per Line	PSAP County/City Surcharge Remitted To	Total Annual Surcharge Revenue	Annual Remittance to Jurisdiction
	Riverdale	Citizens Telecommunications Company of Nebraska	\$0.65	Buffalo County	\$1,814.15	
	Riverdale	NT&T	\$0.65	Buffalo County	\$15.60	
	Shelton	Nebraska Central Telephone Co.	\$0.65	Buffalo County	\$3,443.83	
	Sodtown	Sodtown Telephone Company	\$0.65	Buffalo County	\$585.00	
		Level 3 Communications, LLC	\$0.65	Buffalo County	\$174.20	
		AT&T Communications of the Midwest, Inc.	\$0.65	Buffalo County	\$7.00	
Burt	Burt County	Liberty Bell Telecom	\$1.00	Burt County	\$6.00	\$36,699.89
	Burt County	Matrix Telecom Inc.	\$1.00	Burt County	\$12.00	
	Craig	Northeast Nebraska Telephone Company	\$1.00	Burt County	\$2,726.41	
	Decatur	Northeast Nebraska Telephone Company	\$1.00	Burt County	\$3,583.98	
	Lyons	CenturyLink, f/k/a Qwest	\$1.00	Burt County	\$4,379.00	
	Lyons	HunTel CableVision dba HunTel Communications	\$1.00	Burt County	\$1,780.00	
	Oakland	CenturyLink, f/k/a Qwest	\$1.00	Burt County	\$5,497.82	
	Oakland	First Communications, LLC	\$1.00	Burt County	\$12.00	
	Oakland	HunTel CableVision dba HunTel Communications	\$1.00	Burt County	\$2,805.00	
	Oakland	Metropolitan Telecommunications, dba MetTel	\$1.00	City of Oakland	\$16.56	
	Oakland	NT&T	\$1.00	Burt County	\$1,080.00	
	Tekamah	HunTel CableVision dba HunTel Communications	\$1.00	Burt County	\$9,001.00	
	Tekamah	NT&T	\$1.00	Burt County	\$1,519.00	
	Tekamah	OrbitCom	\$1.00	Burt County	\$60.00	
	Tekamah	CenturyLink, f/k/a Qwest	\$1.00	Burt County	\$4,164.12	
		AT&T Communications of the Midwest, Inc.	\$1.00	Burt County	\$24.00	
		Level 3 Communications, LLC	\$1.00	Burt County	\$33.00	
Butler	Bellwood	Windstream	\$1.00	Butler County	\$2,974.00	\$35,168.77
	Bellwood	Windstream/NT&T	\$1.00	Butler County	\$182.00	
	Brainard	Windstream	\$1.00	Butler County	\$3,609.00	
	Brainard	Windstream/NT&T	\$1.00	Butler County	\$197.81	
	Bruno	Windstream	\$1.00	Butler County	\$1,698.00	
	Bruno	Windstream/NT&T	\$1.00	Butler County	\$168.00	
	Butler County	Granite Telecommunications, LLC	\$1.00	Butler County	\$72.00	
	Butler County	Time Warner Cable Information Services (Nebraska) LLC	\$1.00	Butler County	\$3,067.88	
	David City	Windstream	\$1.00	Butler County	\$13,208.00	
	David City	Windstream/NT&T	\$1.00	Butler County	\$1,279.00	
	Dwight	Windstream	\$1.00	Butler County	\$1,564.00	
	Dwight	Windstream/NT&T	\$1.00	Butler County	\$23.86	
	Linwood	Northeast Nebraska Telephone Company	\$1.00	Butler County	\$697.13	
	Octavia	Windstream	\$1.00	Butler County	\$887.00	
	Octavia	Windstream/NT&T	\$1.00	Butler County	\$71.58	
	Rising City	Windstream	\$1.00	Butler County	\$2,626.00	
	Rising City	Windstream/NT&T	\$1.00	Butler County	\$133.00	
	Surprise	Windstream	\$1.00	Butler County	\$706.00	
	Surprise	Windstream/NT&T	\$1.00	Butler County	\$63.65	
	Ulysses	Clarks Telecom	\$1.00	Butler County	\$1,921.10	
	Level 3 Communications, LLC	\$1.00	Butler County	\$19.76		
Cass	Ashland	Windstream	\$0.50	City of Ashland	\$10,356.50	\$67,718.72
	Ashland	Windstream/NT&T	\$0.50	City of Ashland	\$343.00	
	Avoca	Windstream	\$1.00	Cass County	\$1,903.00	

County	Name of Exchange	Local Exchange Carrier or CLEC Name	Monthly Surcharge Amount Collected per Line	PSAP County/City Surcharge Remitted To	Total Annual Surcharge Revenue	Annual Remittance to Jurisdiction
Cass	Avoca	Windstream/NT&T	\$1.00	Cass County	\$73.58	
	Cass County	Charter Fiberlink-Nebraska, LLC	\$1.00	Cass County	\$7,206.18	
	Cass County	Granite Telecommunications, LLC	\$1.00	Cass County	\$202.00	
	Eagle	Windstream	\$1.00	Cass County	\$1,691.00	
	Elmwood	Windstream	\$1.00	Cass County	\$3,805.00	
	Elmwood	Windstream/NT&T	\$1.00	Cass County	\$168.00	
	Greenwood	Windstream	\$1.00	Cass County	\$2,776.00	
	Louisville	Windstream	\$1.00	Cass County	\$10,815.00	
	Louisville	Windstream/NT&T	\$1.00	Cass County	\$403.00	
	Murdock	Windstream	\$1.00	Cass County	\$2,795.00	
	Murdock	Windstream/NT&T	\$1.00	Cass County	\$144.00	
	Murray	Windstream	\$1.00	Cass County	\$12,387.00	
	Murray	Windstream/NT&T	\$1.00	Cass County	\$189.00	
	Nehawka	Windstream	\$1.00	Cass County	\$2,044.00	
	Nehawka	Windstream/NT&T	\$1.00	Cass County	\$126.00	
	Union	Windstream	\$1.00	Cass County	\$2,964.00	
	Union	Windstream/NT&T	\$1.00	Cass County	\$59.65	
	Weeping Water	Windstream	\$1.00	Cass County	\$6,677.00	
Weeping Water	Windstream/NT&T	\$1.00	Cass County	\$353.00		
	Level 3 Communications, LLC	\$1.00	Cass County	\$237.81		
Cedar	Belden	Eastern Nebraska Telephone Co.	\$1.00	Cedar County	\$960.00	
	Bloomfield	Great Plains Communications	\$1.00	Cedar County	\$30.37	
	Cedar County	Granite Telecommunications, LLC	\$1.00	Cedar County	\$61.00	
	Coleridge	Northeast Nebraska Telephone Company	\$1.00	Cedar County	\$4,692.54	
	Concord	Northeast Nebraska Telephone Company	\$1.00	Cedar County	\$417.15	
	Crofton	Great Plains Communications	\$1.00	Cedar County	\$1,739.36	
	Hartington	Hartington Telecommunications Co., Inc.	\$1.00	Cedar County	\$15,370.43	
	Hartington	Ionex Communications North, Inc.	\$1.00	Cedar County	\$2.00	
	Laurel	CenturyLink, f/k/a Qwest	\$1.00	Cedar County	\$4,483.49	
	Laurel	HunTel CableVision dba HunTel Communications	\$1.00	Cedar County	\$726.00	
	Laurel	NT&T	\$1.00	Cedar County	\$1,527.00	
	Obert/Maskell	Northeast Nebraska Telephone Company	\$1.00	Cedar County	\$848.29	
	Randolph	CenturyLink, f/k/a Qwest	\$1.00	Cedar County	\$3,877.20	
	Randolph	NT&T	\$1.00	Cedar County	\$1,716.00	
	Randolph	OrbitCom	\$1.00	Cedar County	\$551.00	
	Wausa	Great Plains Communications	\$1.00	Cedar County	\$735.84	
	Wynot	Great Plains Communications	\$1.00	Cedar County	\$6,746.12	
		AT&T Communications of the Midwest, Inc.	\$1.00	Cedar County	\$22.00	
	Level 3 Communications, LLC	\$1.00	Cedar County	\$779.00		
				\$45,284.79		
Chase	Imperial	Great Plains Communications	\$1.00	Chase County	\$18,801.11	
	Wauneta	Wauneta Telephone	\$1.00	Chase County	\$5,874.00	
Cherry	Cherry County	Granite Telecommunications, LLC	\$1.00	Cherry County	\$21.00	
	Cherry County	Liberty Bell Telecom	\$1.00	Cherry County	\$3.00	
	Cody	Great Plains Communications	\$1.00	Cherry County	\$2,297.20	
	Crookston	Great Plains Communications	\$1.00	Cherry County	\$942.62	
	Kilgore	Great Plains Communications	\$1.00	Cherry County	\$1,004.36	
	Merriman	Great Plains Communications	\$1.00	Cherry County	\$1,585.48	
	Valentine	Allo Communications	\$1.00	Cherry County	\$12.00	
	Valentine	BullsEye Telecom, Inc.	\$1.00	Cherry County	\$74.00	
Valentine	CenturyLink, f/k/a Qwest	\$1.00	Cherry County	\$17,141.26		
				\$25,058.27		

County	Name of Exchange	Local Exchange Carrier or CLEC Name	Monthly Surcharge Amount Collected per Line	PSAP County/City Surcharge Remitted To	Total Annual Surcharge Revenue	Annual Remittance to Jurisdiction
	Valentine	Ionex Communications North, Inc.	\$1.00	Cherry County	\$116.00	
	Valentine	OrbitCom	\$1.00	Cherry County	\$720.00	
	Woodlake	Great Plains Communications	\$1.00	Cherry County	\$1,129.35	
		AT&T Communications of the Midwest, Inc.	\$1.00	Cherry County	\$12.00	
Cheyenne	Cheyenne County	Charter Fiberlink-Nebraska, LLC	\$1.00	Cheyenne County	\$5,265.94	\$48,543.78
	Cheyenne County	Granite Telecommunications, LLC	\$1.00	Cheyenne County	\$345.00	
	Cheyenne County	Liberty Bell Telecom	\$1.00	Cheyenne County	\$6.00	
	Cheyenne County	Matrix Telecom Inc.	\$1.00	Cheyenne County	\$7.00	
	Dalton	Dalton Telephone Co.	\$1.00	Cheyenne County	\$1,350.50	
	Gurley	Dalton Telephone Co.	\$1.00	Cheyenne County	\$939.00	
	Lodgepole	Dalton Telephone Co.	\$1.00	Cheyenne County	\$1,414.50	
	Potter	CenturyLink	\$1.00	Cheyenne County	\$2,689.20	
	Sidney	Allo Communications	\$1.00	Cheyenne County	\$1,104.40	
	Sidney	CenturyLink, f/k/a Qwest	\$1.00	Cheyenne County	\$28,694.75	
	Sidney	First Communications, LLC	\$1.00	Cheyenne County	\$36.00	
	Sidney	Ionex Communications North, Inc.	\$1.00	Cheyenne County	\$72.00	
	Sidney	Metropolitan Telecommunications, dba MetTel	\$1.00	Cheyenne County	\$45.49	
	Sidney	Mobius Communications Company	\$1.00	Cheyenne County	\$60.00	
	Sidney	NT&T	\$1.00	Cheyenne County	\$4,667.00	
Sidney	OrbitCom	\$1.00	Cheyenne County	\$1,816.00		
	AT&T Communications of the Midwest, Inc.	\$1.00	Cheyenne County	\$31.00		
Clay	Clay Center	Windstream	\$1.00	Clay County	\$4,375.00	\$29,180.20
	Clay Center	Windstream/NT&T	\$1.00	Clay County	\$266.00	
	Clay County	Granite Telecommunications, LLC	\$1.00	Clay County	\$109.00	
	Deweese	Windstream	\$1.00	Clay County	\$1,106.00	
	Deweese	Windstream/NT&T	\$1.00	Clay County	\$113.00	
	Edgar	Windstream	\$1.00	Clay County	\$2,935.00	
	Edgar	Windstream/NT&T	\$1.00	Clay County	\$137.00	
	Fairfield	Windstream	\$1.00	Clay County	\$2,559.00	
	Fairfield	Windstream/NT&T	\$1.00	Clay County	\$210.00	
	Glenvil	Windstream	\$1.00	Clay County	\$2,570.00	
	Harvard	Windstream	\$1.00	Clay County	\$3,986.00	
	Harvard	Windstream/NT&T	\$1.00	Clay County	\$415.00	
	Ong	Windstream	\$1.00	Clay County	\$450.00	
	Ong	Windstream/NT&T	\$1.00	Clay County	\$47.72	
	Sutton	Windstream	\$1.00	Clay County	\$9,155.00	
Sutton	Windstream/NT&T	\$1.00	Clay County	\$715.73		
	Level 3 Communications, LLC	\$1.00	Clay County	\$30.75		
Colfax	Clarkson	CenturyLink, f/k/a Qwest	\$1.00	Colfax County	\$3,236.18	\$38,165.88
	Clarkson	NT&T	\$1.00	Colfax County	\$1,460.00	
	Colfax County	Granite Telecommunications, LLC	\$1.00	Colfax County	\$101.00	
	Colfax County	Matrix Telecom Inc.	\$1.00	Colfax County	\$12.00	
	Colfax County	MCImetro	\$1.00	Colfax County	\$12.00	
	Columbus	Citizens Telecommunications Company of Nebraska	\$1.00	Colfax County	\$357.00	
	Howells	CenturyLink, f/k/a Qwest	\$1.00	Colfax County	\$3,087.09	
	Howells	NT&T	\$1.00	Colfax County	\$1,307.00	
	Leigh	Citizens Telecommunications Company of Nebraska	\$1.00	Colfax County	\$3,767.00	
	Madison	Citizens Telecommunications Company of Nebraska	\$1.00	Colfax County	\$3.00	

County	Name of Exchange	Local Exchange Carrier or CLEC Name	Monthly Surcharge Amount Collected per Line	PSAP County/City Surcharge Remitted To	Total Annual Surcharge Revenue	Annual Remittance to Jurisdiction
	Palmer	Citizens Telecommunications Company of Nebraska	\$1.00	Colfax County	\$12.00	
	Schuyler	CenturyLink, f/k/a Qwest	\$1.00	Colfax County	\$20,408.10	
	Schuyler	Ionex Communications North, Inc.	\$1.00	Colfax County	\$465.00	
	Schuyler	Metropolitan Telecommunications, dba MetTel	\$1.00	City of Schuyler	\$104.51	
	Schuyler	NT&T	\$1.00	Colfax County	\$2,935.00	
	Schuyler	OrbitCom	\$1.00	Colfax County	\$132.00	
		AT&T Communications of the Midwest, Inc.	\$1.00	Colfax County	\$12.00	
		Level 3 Communications, LLC	\$1.00	Colfax County	\$755.00	
Cuming	Bancroft	Great Plains Communications	\$1.00	Cuming County	\$4,565.18	\$46,944.19
	Beemer	Great Plains Communications	\$1.00	Cuming County	\$5,288.85	
	Cuming County	Granite Telecommunications, LLC	\$1.00	Cuming County	\$42.00	
	Cuming County	Liberty Bell Telecom	\$1.00	Cuming County	\$3.00	
	Cuming County	Matrix Telecom Inc.	\$1.00	Cuming County	\$12.00	
	West Point	BullsEye Telecom, Inc.	\$1.00	Cuming County	\$112.00	
	West Point	CenturyLink, f/k/a Qwest	\$1.00	Cuming County	\$19,793.40	
	West Point	First Communications, LLC	\$1.00	Cuming County	\$12.00	
	West Point	Ionex Communications North, Inc.	\$1.00	Cuming County	\$16.00	
	West Point	NT&T	\$1.00	Cuming County	\$4,136.00	
	West Point	OrbitCom	\$1.00	Cuming County	\$144.00	
	Wisner	Great Plains Communications	\$1.00	Cuming County	\$10,590.96	
		AT&T Communications of the Midwest, Inc.	\$1.00	Cuming County	\$7.80	
	Level 3 Communications, LLC	\$1.00	Cuming County	\$2,221.00		
Custer	Anselmo	Consolidated Telephone Company, Inc.	\$1.00	Custer County	\$1,967.64	\$56,771.13
	Ansley	Nebraska Central Telephone Co.	\$1.00	Custer County	\$4,651.85	
	Arnold	Great Plains Communications	\$1.00	Custer County	\$5,593.08	
	Broken Bow	Allo Communications	\$1.00	Custer County	\$908.50	
	Broken Bow	BullsEye Telecom, Inc.	\$1.00	Custer County	\$120.00	
	Broken Bow	CenturyLink, f/k/a Qwest	\$1.00	Custer County	\$21,810.10	
	Broken Bow	Great Plains Broadband	\$1.00	Custer County	\$526.93	
	Broken Bow	NT&T	\$1.00	Custer County	\$2,942.00	
	Broken Bow	OrbitCom	\$1.00	Custer County	\$42.00	
	Callaway	Great Plains Communications	\$1.00	Custer County	\$5,275.84	
	Comstock	Nebraska Central Telephone Co.	\$1.00	Custer County	\$1,103.93	
	Custer County	Granite Telecommunications, LLC	\$1.00	Custer County	\$50.00	
	Custer County	Liberty Bell Telecom	\$1.00	Custer County	\$0.00	
	Custer County	Matrix Telecom Inc.	\$1.00	Custer County	\$24.00	
	Mason City	Nebraska Central Telephone Co.	\$1.00	Custer County	\$1,834.62	
	Merna	Consolidated Telephone Company, Inc.	\$1.00	Custer County	\$3,437.05	
	Oconto	Great Plains Communications	\$1.00	Custer County	\$1,669.97	
	Sargent	Nebraska Central Telephone Co.	\$1.00	Custer County	\$4,530.62	
Sumner	Citizens Telecommunications Company of Nebraska	\$1.00	Custer County	\$168.00		
	Level 3 Communications, LLC	\$1.00	Custer County	\$115.00		
Dakota	Dakota City	Ionex Communications North, Inc.	\$1.00	Dakota County	\$221.00	\$58,028.57
	Dakota City/South Sioux City	CenturyLink, f/k/a Qwest	\$1.00	Dakota County	\$23,940.72	

County	Name of Exchange	Local Exchange Carrier or CLEC Name	Monthly Surcharge Amount Collected per Line	PSAP County/City Surcharge Remitted To	Total Annual Surcharge Revenue	Annual Remittance to Jurisdiction
Dakota	Dakota County	MCImetro	\$1.00	Dakota County	\$12.00	
	Dakota County	Granite Telecommunications, LLC	\$1.00	Dakota County	\$613.00	
	Emerson	CenturyLink, f/k/a Qwest	\$1.00	Dakota County	\$2,373.03	
	Emerson	HunTel CableVision dba HunTel Communications	\$1.00	Dakota County	\$836.00	
	Emerson	NT&T	\$1.00	Dakota County	\$960.00	
	Homer	CenturyLink, f/k/a Qwest	\$1.00	Dakota County	\$1,609.75	
	Homer	NT&T	\$1.00	Dakota County	\$763.00	
	Jackson-Hubbard	Northeast Nebraska Telephone Company	\$1.00	Dakota County	\$6,474.49	
	South Sioux City	FiberComm, L.C.	\$1.00	Dakota County	\$8,350.58	
	South Sioux City	First Communications, LLC	\$1.00	Dakota County	\$60.00	
	South Sioux City	Liberty Bell Telecom	\$1.00	Dakota County	\$1.00	
	South Sioux City	NT&T	\$1.00	Dakota County	\$2,823.00	
	South Sioux City	OrbitCom	\$1.00	Dakota County	\$211.00	
	South Souix City	McLeod USA Telecommunications Services/Paetec Business Services	\$1.00	Dakota County	\$120.00	
	Waterbury	Northeast Nebraska Telephone Company	\$1.00	Dakota County	\$81.00	
		AT&T Communications of the Midwest, Inc.	\$1.00	Dakota County	\$277.00	
		Level 3 Communications, LLC	\$1.00	Dakota County	\$8,302.00	
Dawes	Chadron	Allo Communications	\$1.00	City of Chadron	\$506.22	
	Chadron	BullsEye Telecom, Inc.	\$1.00	City of Chadron	\$62.00	
	Chadron	CenturyLink, f/k/a Qwest	\$1.00	City of Chadron	\$21,264.51	
	Chadron	Great Plains Broadband	\$1.00	City of Chadron	\$7,198.52	
	Chadron	Ionex Communications North, Inc.	\$1.00	Dawes County	\$32.00	
	Chadron	Mobius Communications Company	\$1.00	City of Chadron	\$1,695.08	
	Chadron	NT&T	\$1.00	Dawes County	\$3,120.00	
	Chadron	OrbitCom	\$1.00	Dawes County	\$225.00	
	Crawford	Allo Communications	\$1.00	City of Chadron	\$42.00	
	Crawford	NT&T	\$1.00	Dawes County	\$1,851.00	
	Crawford/ Whitney	CenturyLink, f/k/a Qwest	\$1.00	City of Chadron	\$4,434.68	
	Crawford/Whitney	Mobius Communications Company	\$1.00	City of Chadron	\$1,439.78	
	Dawes County	Granite Telecommunications, LLC	\$1.00	Dawes County	\$233.00	
	Dawes County	Matrix Telecom Inc.	\$1.00	Dawes County	\$12.00	
	Harrison	Allo Communications	\$1.00	City of Chadron	\$55.73	
	Harrison	CenturyLink, f/k/a Qwest	\$1.00	City of Chadron	\$1,189.49	
	Harrison	Mobius Communications Company	\$1.00	City of Chadron	\$144.91	
	Harrison	OrbitCom	\$1.00	Dawes County	\$11.00	
	Whitney	Allo Communications	\$1.00	City of Chadron	\$7.63	
		AT&T Communications of the Midwest, Inc.	\$1.00	Dawes County	\$4.00	
Dawson	Cozad	Cozad Telephone Co.	\$1.00	Dawson County	\$22,124.00	
	Dawson County	Charter Fiberlink-Nebraska, LLC	\$1.00	Dawson County	\$4,373.01	
	Dawson County	Granite Telecommunications, LLC	\$1.00	Dawson County	\$439.00	
	Dawson County	Liberty Bell Telecom	\$1.00	Dawson County	\$2.00	
	Dawson County	Matrix Telecom Inc.	\$1.00	Dawson County	\$12.00	
	Eddyville	Great Plains Communications	\$1.00	Dawson County	\$904.13	
	Elwood	NT&T	\$1.00	Dawson County	\$1,649.00	
	Lexington	Allo Communications	\$1.00	Dawson County	\$328.55	
	Lexington	CenturyLink, f/k/a Qwest	\$1.00	Dawson County	\$25,481.29	
						\$43,528.55
						\$67,665.64

County	Name of Exchange	Local Exchange Carrier or CLEC Name	Monthly Surcharge Amount Collected per Line	PSAP County/City Surcharge Remitted To	Total Annual Surcharge Revenue	Annual Remittance to Jurisdiction
Lexington	Lexington	First Communications, LLC	\$1.00	Dawson County	\$24.00	
	Lexington	Ionex Communications North, Inc.	\$1.00	Dawson County	\$158.00	
	Lexington	NT&T	\$1.00	Dawson County	\$5,570.00	
	Lexington	OrbitCom	\$1.00	Dawson County	\$897.00	
	Overton	Arapahoe Telephone Co	\$1.00	Dawson County	\$4,041.66	
	Sumner	Citizens Telecommunications Company of Nebraska	\$1.00	Dawson County	\$1,541.00	
		AT&T Communications of the Midwest, Inc.	\$1.00	Dawson County	\$36.00	
		Level 3 Communications, LLC	\$1.00	Dawson County	\$85.00	
Deuel	Chappell	CenturyLink	\$1.00	Deuel County	\$6,472.69	\$6,491.69
	Deuel County	Granite Telecommunications, LLC	\$1.00	Deuel County	\$7.00	
	Deuel County	Matrix Telecom Inc.	\$1.00	Deuel County	\$12.00	
Dixon	Allen	Northeast Nebraska Telephone Company	\$1.00	Dixon County	\$3,393.46	\$24,863.69
	Concord	Northeast Nebraska Telephone Company	\$1.00	Dixon County	\$2,575.00	
	Martinsburg	Northeast Nebraska Telephone Company	\$1.00	Dixon County	\$953.68	
	Newcastle	Northeast Nebraska Telephone Company	\$1.00	Dixon County	\$3,561.68	
	Obert/Maskell	Northeast Nebraska Telephone Company	\$1.00	Dixon County	\$602.00	
	Ponca	Great Plains Communications	\$1.00	Dixon County	\$7,607.25	
	Wakefield	CenturyLink, f/k/a Qwest	\$1.00	Dixon County	\$3,737.49	
	Wakefield	HunTel CableVision dba HunTel Communications	\$1.00	Dixon County	\$1,506.00	
	Waterbury	Northeast Nebraska Telephone Company	\$1.00	Dixon County	\$927.13	
Dodge	Dodge	Great Plains Communications	\$1.00	City of Fremont	\$6,306.17	\$159,622.77
	Dodge	McLeod USA Telecommunications Services/Paetec Business Services	\$1.00	Dodge County	\$108.00	
	Dodge County	Granite Telecommunications, LLC	\$1.00	Dodge County	\$1,373.00	
	Dodge County	Liberty Bell Telecom	\$1.00	Dodge County	\$18.00	
	Dodge County	Matrix Telecom Inc.	\$1.00	Dodge County	\$128.00	
	Dodge County	Trans National Communications International, Inc		City of Fremont	\$256.00	
	Fremont	BullsEye Telecom, Inc.	\$1.00	City of Fremont	\$48.00	
	Fremont	CenturyLink, f/k/a Qwest	\$0.75	City of Fremont	\$89,496.23	
	Fremont	First Communications, LLC	\$1.00	Dodge County	\$165.00	
	Fremont	Ionex Communications North, Inc.	\$1.00	Dodge County	\$397.00	
	Fremont	MCImetro	\$1.00	City of Fremont	\$41.00	
	Fremont	Metropolitan Telecommunications, dba MetTel	\$1.00	City of Fremont	\$88.27	
	Fremont	NT&T	\$1.00	City of Fremont	\$9,200.00	
	Fremont	OrbitCom	\$1.00	Dodge County	\$303.00	
	Fremont	Time Warner Cable Information Services (Nebraska) LLC	\$1.00	City of Fremont	\$22,584.76	
	Fullerton	Metropolitan Telecommunications, dba MetTel	\$1.00	City of Fremont	\$209.06	
	Hooper	Hooper Telephone Company	\$1.00	City of Fremont	\$7,899.04	
	North Bend	Great Plains Communications	\$1.00	City of Fremont	\$7,994.37	
	O'Neill	Metropolitan	\$1.00	City of Fremont	\$180.75	

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		Telecommunications, dba MetTel					
	Scribner	Great Plains Communications	\$1.00	City of Fremont	\$6,806.08		
	Snyder	Great Plains Communications	\$1.00	City of Fremont	\$3,110.28		
	Uehling (Burt Co.)	Hooper Telephone Company	\$0.75	City of Fremont	\$35.89		
	Uehling (Cuming Co.)	Hooper Telephone Company	\$0.75	City of Fremont	\$66.06		
	Uehling (Dodge Co.)	Hooper Telephone Company	\$1.00	City of Fremont	\$1,904.81		
		AT&T Communications of the Midwest, Inc.	\$1.00	Dodge County	\$712.00		
		Level 3 Communications, LLC	\$1.00	Dodge County	\$192.00		
Douglas	Bennington	CenturyLink, f/k/a Qwest	\$0.50	Douglas County	\$2,510.70		
	Douglas County	Granite Telecommunications, LLC	\$0.50	Douglas County	\$14,658.50		
	Douglas County	Liberty Bell Telecom	\$1.00	Douglas County	\$58.00		
	Douglas County	Matrix Telecom Inc.	\$0.50	Douglas County	\$82.00		
	Douglas County	MCImetro	\$0.50	Douglas County	\$2,924.50		
	Douglas County	Sprint Communications CO LP	\$0.50	Douglas County	\$140.50		
	Elkhorn, Gretna & Omaha	Metropolitan Telecommunications, dba MetTel	\$0.50	Douglas County	\$1,841.75		
	Elkhorn/ Waterloo	CenturyLink, f/k/a Qwest	\$0.50	Douglas County	\$8,065.43		
	Omaha	Bandwidth.com, Inc.	\$0.50	Douglas County	\$316.00		
	Omaha	BullsEye Telecom, Inc.	\$0.50	Douglas County	\$1,997.00		
	Omaha	ComTech21	\$0.50	Douglas County	\$6.00		
	Omaha	First Communications, LLC	\$0.50	Douglas County	\$193.00		
	Omaha	Ionex Communications North, Inc.	\$0.50	Douglas County	\$2,928.00		
	Omaha	McLeod USA Telecommunications Services/Paetec Business Services	\$0.50	Douglas County	\$9,208.50		
	Omaha	Metropolitan Telecommunications, dba MetTel	\$0.50	Douglas County	\$1,519.41		
	Omaha	NOS Communications, Inc.		Douglas County	\$30.00		
	Omaha	NT&T	\$0.50	Douglas County	\$5,097.50		
	Omaha	OrbitCom	\$0.50	Douglas County	\$753.00		
	Omaha	PNG Telecommunications	\$0.50	Douglas County	\$6.00		
	Omaha	Trans National Communications International, Inc	\$0.50	Douglas County	\$528.00		
	Omaha	XO Communications	\$0.50	Douglas County	\$354.00		
	Omaha, Douglas County, Bennington, Waterloo, Valley, Ralston and Elkhorn	Cox	\$0.50	Douglas County	\$696,009.50		
	Omaha/ Ralston/ Boys Town	CenturyLink, f/k/a Qwest	\$0.50	Douglas County	\$448,923.59		
	Unincorporated	CenturyLink, f/k/a Qwest	\$0.50	Douglas County	\$47,912.21		
	Valley	CenturyLink, f/k/a Qwest	\$0.50	Douglas County	\$4,195.44		
		AT&T Communications of the Midwest, Inc.	\$0.50	Douglas County	\$25,489.00		
		AT&T Corp	\$0.50	Douglas County	\$1,779.00		
		Level 3 Communications, LLC	\$0.50	Douglas County	\$6,789.00		
		TCG Omaha	\$0.50	Douglas County	\$44,480.00		
	Dundy	Benkelman	Benkelman Telephone	\$1.00	Dundy County	\$12,589.00	\$1,328,795.53
		Haigler	Hartman Telephone Exchanges, Inc.	\$1.00	Dundy County	\$2,183.00	
		Wauneta	Wauneta Telephone	\$1.00	Dundy County	\$650.00	

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Fillmore	Exeter	Windstream	\$1.00	Fillmore County	\$4,244.00	\$32,861.62
	Exeter	Windstream/NT&T	\$1.00	Fillmore County	\$223.00	
	Fairmont	Windstream	\$1.00	Fillmore County	\$3,372.00	
	Fairmont	Windstream/NT&T	\$1.00	Fillmore County	\$188.00	
	Fillmore County	Granite Telecommunications, LLC	\$1.00	Fillmore County	\$188.00	
	Geneva	Windstream	\$1.00	Fillmore County	\$15,349.00	
	Geneva	Windstream/NT&T	\$1.00	Fillmore County	\$771.31	
	Grafton	Windstream	\$1.00	Fillmore County	\$1,226.00	
	Grafton	Windstream/NT&T	\$1.00	Fillmore County	\$64.65	
	Milligan	Windstream	\$1.00	Fillmore County	\$2,562.00	
	Milligan	Windstream/NT&T	\$1.00	Fillmore County	\$380.00	
	Ohioa	Windstream	\$1.00	Fillmore County	\$1,057.00	
	Ohioa	Windstream/NT&T	\$1.00	Fillmore County	\$155.00	
	Shickley	Windstream	\$1.00	Fillmore County	\$2,627.00	
Shickley	Windstream/NT&T	\$1.00	Fillmore County	\$342.00		
	AT&T Communications of the Midwest, Inc.	\$1.00	Fillmore County	\$60.00		
	Level 3 Communications, LLC	\$1.00	Fillmore County	\$52.66		
Franklin	Alma	Citizens Telecommunications Company of Nebraska		Franklin County	\$2.00	\$12,133.93
	Bloomington	Citizens Telecommunications Company of Nebraska	\$1.00	Franklin County	\$1,022.00	
	Columbus	Citizens Telecommunications Company of Nebraska		Franklin County	\$2.00	
	Franklin	Citizens Telecommunications Company of Nebraska	\$1.00	Franklin County	\$7,449.00	
	Franklin	Granite Telecommunications, LLC	\$1.00	Village of Franklin	\$32.00	
	Franklin	NT&T	\$1.00	Franklin County	\$20.00	
	Hildreth	Citizens Telecommunications Company of Nebraska	\$1.00	Franklin County	\$2,509.00	
	Naponee	Citizens Telecommunications Company of Nebraska	\$1.00	Franklin County	\$1,045.00	
		Level 3 Communications, LLC	\$1.00	City of Franklin	\$52.93	
Frontier	Curtis	Curtis Telephone Company	\$1.00	Frontier County	\$7,031.81	\$17,472.73
	Eustis	Consolidated Telecom, Inc.	\$1.00	Frontier County	\$4,256.08	
	Farnam	Arapahoe Telephone Co	\$1.00	Frontier County	\$1,976.78	
	Indianola	Great Plains Communications	\$1.00	Frontier County	\$320.80	
	Maywood	Consolidated Telco, Inc.	\$1.00	Frontier County	\$2,434.59	
	Wellfleet	Consolidated Telco, Inc.	\$1.00	Frontier County	\$1,452.67	
Furnas	Arapahoe	Arapahoe Telephone Co	\$1.00	Furnas County	\$8,220.35	\$34,039.08
	Bartley	Cambridge Telephone Co.	\$1.00	Furnas County	\$2,238.00	
	Beaver City	Citizens Telecommunications Company of Nebraska	\$1.00	Furnas County	\$3,726.00	
	Beaver City	Ionex Communications North, Inc.	\$1.00	Furnas County	\$7.00	
	Beaver City	NT&T	\$1.00	Furnas County	\$110.00	
	Cambridge	Cambridge Telephone Co.	\$1.00	Furnas County	\$10,956.00	
	Edison	Citizens Telecommunications Company of Nebraska	\$1.00	Furnas County	\$1,538.00	
	Edison	NT&T	\$1.00	Furnas County	\$24.00	
	Edison	Pinpoint Communications, Inc.	\$1.00	Furnas County	\$12.00	
	Furnas County	Granite Telecommunications, LLC	\$1.00	Furnas County	\$20.00	
	Hendley	Arapahoe Telephone Co	\$1.00	Furnas County	\$546.04	
	Holbrook	Arapahoe Telephone Co	\$1.00	Furnas County	\$1,884.13	
	Oxford	CenturyLink, f/k/a Qwest	\$1.00	Furnas County	\$1,930.56	
	Oxford	NT&T	\$1.00	Furnas County	\$359.00	
	Oxford	Pinpoint Communications, Inc.	\$1.00	Furnas County	\$1,255.00	
	Stamford	Citizens Telecommunications	\$1.00	Furnas County	\$191.00	

County	Name of Exchange	Local Exchange Carrier or CLEC Name	Monthly Surcharge Amount Collected per Line	PSAP County/City Surcharge Remitted To	Total Annual Surcharge Revenue	Annual Remittance to Jurisdiction
		Company of Nebraska				
	Wilsonville	Citizens Telecommunications Company of Nebraska	\$1.00	Furnas County	\$962.00	
	Wilsonville	Pinpoint Communications, Inc.	\$1.00	Furnas County	\$60.00	
Gage	Adams	Windstream	\$1.00	Gage County	\$4,162.00	
	Adams	Windstream/NT&T	\$1.00	Gage County	\$251.00	
	Barneston	Windstream	\$1.00	Gage County	\$1,337.00	
	Barneston	Windstream/NT&T	\$1.00	Gage County	\$47.72	
	Beatrice	Charter Fiberlink-Nebraska, LLC	\$1.00	City of Beatrice	\$10,322.56	
	Beatrice	Granite Telecommunications, LLC	\$1.00	Gage County	\$333.00	
	Beatrice	Windstream	\$1.00	City of Beatrice	\$60,844.00	
	Beatrice	Windstream/NT&T	\$1.00	City of Beatrice	\$2,600.16	
	Claytonia	Windstream/NT&T	\$1.00	Gage County	\$11.93	
	Claytonia	Windstream	\$1.00	Gage County	\$1,783.00	
	Cortland	Windstream	\$1.00	Gage County	\$4,025.00	
	Diller	Diller Telephone Co	\$1.00	Gage County	\$400.00	
	Filley	Windstream	\$1.00	Gage County	\$1,538.00	
	Filley	Windstream/NT&T	\$1.00	Gage County	\$126.00	
	Gage County	Granite Telecommunications, LLC	\$1.00	Gage County	\$26.00	
	Garden County	Granite Telecommunications, LLC	\$1.00	Garden County	\$4.00	
	Harbine	Diller Telephone Co	\$1.00	Gage County	\$164.00	
	Liberty	Windstream	\$1.00	Gage County	\$1,298.00	
	Liberty	Windstream/NT&T	\$1.00	Gage County	\$71.58	
	Odell	Diller Telephone Co	\$1.00	Gage County	\$3,191.00	
	Oshkosh	CenturyLink	\$1.00	Garden County	\$11,273.22	
	Pickrell	Windstream	\$1.00	Gage County	\$2,130.00	
	Pickrell	Windstream/NT&T	\$1.00	Gage County	\$204.00	
	Virginia	Diller Telephone Co	\$1.00	Gage County	\$823.00	
	Wymore	Granite Telecommunications, LLC	\$1.00	Gage County	\$42.00	
	Wymore	Windstream	\$1.00	City of Wymore	\$7,791.00	
Wymore	Windstream/NT&T	\$1.00	City of Wymore	\$635.00		
		AT&T Communications of the Midwest, Inc.	\$1.00	Gage County	\$5.00	
		Level 3 Communications, LLC	\$1.00	City of Beatrice	\$75.30	\$115,514.47
Garden	Garden County	Granite Telecommunications, LLC	\$1.00	Garden County	\$4.00	
	Oshkosh	CenturyLink	\$1.00	Garden County	\$11,273.22	\$11,277.22
Garfield (See Loup/Region 26)						
Gosper	Elwood	Allo Communications	\$1.00	Gosper County	\$23.00	
	Elwood	Metropolitan Telecommunications, dba MetTel	\$1.00	Gosper County	\$10.76	
	Gosper County	Charter Fiberlink-Nebraska, LLC	\$1.00	Gosper County	\$84.10	
	Gosper County	Matrix Telecom Inc.	\$1.00	Gosper County	\$11.00	
			AT&T Communications of the Midwest, Inc.	\$1.00	Gosper County	\$12.00
Grant	Ashby	Consolidated Telephone Company, Inc.	\$1.00	Grant County	\$834.24	
	Bingham	Consolidated Telephone Company, Inc.	\$1.00	Grant County	\$374.55	
	Hyannis	Consolidated Telephone Company, Inc.	\$1.00	Grant County	\$3,703.60	
	Whitman	Consolidated Telephone Company, Inc.	\$1.00	Grant County	\$1,262.58	\$6,174.97
Greeley	Greeley	Citizens Telecommunications Company of Nebraska	\$1.00	Greeley County	\$2,621.00	\$2,621.00

County	Name of Exchange	Local Exchange Carrier or CLEC Name	Monthly Surcharge Amount Collected per Line	PSAP County/City Surcharge Remitted To	Total Annual Surcharge Revenue	Annual Remittance to Jurisdiction
Hall	Cairo	Allo Communications	\$1.00	Hall County	\$8.33	\$232,914.42
	Cairo	CenturyLink, f/k/a Qwest	\$1.00	Hall County	\$2,840.25	
	Cairo	NT&T	\$1.00	Hall County	\$1,096.00	
	Doniphan	Hamilton Telephone Company	\$1.00	Hall County	\$7,646.73	
	Grand Island	Allo Communications	\$1.00	Hall County	\$87.63	
	Grand Island	BullsEye Telecom, Inc.	\$1.00	Hall County	\$386.00	
	Grand Island	First Communications, LLC	\$1.00	Hall County	\$85.00	
	Grand Island	Ionex Communications North, Inc.	\$1.00	Hall County	\$274.00	
	Grand Island	McLeod USA Telecommunications Services/Paetec Business Services	\$1.00	Hall County	\$216.00	
	Grand Island	Metropolitan Telecommunications, dba MetTel	\$1.00	City of Grand Island	\$298.00	
	Grand Island	NT&T	\$1.00	Hall County	\$11,506.00	
	Grand Island	OrbitCom	\$1.00	Hall County	\$5,665.00	
	Grand Island/Alda	CenturyLink, f/k/a Qwest	\$1.00	Hall County	\$119,384.96	
	Hall County	Charter Fiberlink-Nebraska, LLC	\$1.00	Hall County	\$49,845.34	
	Hall County	Granite Telecommunications, LLC	\$1.00	Hall County	\$3,638.00	
	Hall County	Liberty Bell Telecom	\$1.00	Hall County	\$5.00	
	Hall County	Matrix Telecom Inc.	\$1.00	Hall County	\$101.00	
	Hall County	Trans National Communications International, Inc	\$1.00	Hall County	\$351.00	
	Hansen	Windstream	\$1.00	Hall County	\$176.00	
	Hansen	Windstream/NT&T	\$1.00	Hall County	\$121.25	
	Holdrege	CenturyLink, f/k/a Qwest	\$1.00	Hall County	\$21,551.41	
	Phillips	Hamilton Telephone Company	\$1.00	Hall County	\$72.00	
	Wood River	Allo Communications	\$1.00	Hall County	\$28.37	
	Wood River	CenturyLink, f/k/a Qwest	\$1.00	Hall County	\$4,336.65	
Wood River	NT&T	\$1.00	Hall County	\$1,276.00		
	AT&T Communications of the Midwest, Inc.	\$1.00	Hall County	\$855.00		
	AT&T Corp	\$1.00	Hall County	\$35.50		
	Level 3 Communications, LLC	\$1.00	Hall County	\$953.00		
	TCG Omaha	\$1.00	Hall County	\$75.00		
Hamilton	Aurora	Hamilton Telephone Company	\$1.00	Hamilton County	\$35,125.51	\$54,866.58
	Aurora	Hamilton Telephone Company	\$2.00	Hamilton County	\$24.00	
	Central City	CenturyLink, f/k/a Qwest	\$0.75	Hamilton County	\$702.20	
	Doniphan	Hamilton Telephone Company	\$1.00	Hamilton County	\$43.40	
	Giltner	Hamilton Telephone Company	\$1.00	Hamilton County	\$3,146.48	
	Hampton	Hamilton Telephone Company	\$1.00	Hamilton County	\$4,122.00	
	Hordville	Hamilton Telephone Company	\$1.00	Hamilton County	\$1,519.17	
	Marquette	Hamilton Telephone Company	\$1.00	Hamilton County	\$3,145.12	
	Phillips	Hamilton Telephone Company	\$1.00	Hamilton County	\$4,198.60	
	Stockham	Hamilton Telephone Company	\$1.00	Hamilton County	\$1,192.72	
	Trumbull	Hamilton Telephone Company	\$1.00	Hamilton County	\$1,604.38	
	Level 3 Communications, LLC	\$1.00	Hamilton County	\$43.00		
Harlan	Alma	Citizens Telecommunications Company of Nebraska	\$1.00	Harlan County	\$7,308.00	\$20,491.89
	Alma	NT&T	\$1.00	Harlan County	\$326.00	
	Alma	Pinpoint Communications, Inc.	\$1.00	Harlan County	\$287.00	
	Atlanta	CenturyLink, f/k/a Qwest	\$1.00	Harlan County	\$520.81	
	Atlanta	Pinpoint Communications, Inc.	\$1.00	Harlan County	\$50.00	
	Bertrand	Pinpoint Communications, Inc.	\$1.00	Harlan County	\$24.00	
	Franklin	Citizens Telecommunications Company of Nebraska	\$1.00	Harlan County	\$14.00	
	Funk	Glenwood Telephone Memb.	\$1.00	City of Holdrege	\$2,682.72	

County	Name of Exchange	Local Exchange Carrier or CLEC Name	Monthly Surcharge Amount Collected per Line	PSAP County/City Surcharge Remitted To	Total Annual Surcharge Revenue	Annual Remittance to Jurisdiction		
		Corp.						
	Harlan County	Granite Telecommunications, LLC	\$1.00	Harlan County	\$97.00			
	Holdrege	BullsEye Telecom, Inc.	\$1.00	Harlan County	\$135.00			
	Holdrege	Allo Communications	\$1.00	Harlan County	\$1,455.31			
	Holdrege	Pinpoint Communications, Inc.	\$1.00	Harlan County	\$152.00			
	Huntley	Great Plains Communications	\$1.00	Harlan County	\$660.05			
	Kearney	Citizens Telecommunications Company of Nebraska	\$1.00	Harlan County	\$8.00			
	Orleans	Citizens Telecommunications Company of Nebraska	\$1.00	Harlan County	\$2,859.00			
	Orleans	NT&T	\$1.00	Harlan County	\$36.00			
	Oxford	NT&T	\$1.00	Harlan County	\$129.00			
	Republican City	Citizens Telecommunications Company of Nebraska	\$1.00	Harlan County	\$2,247.00			
	Stamford	Citizens Telecommunications Company of Nebraska	\$1.00	Harlan County	\$1,501.00			
Hayes (No reports)								
Hitchcock	Culbertson	Great Plains Communications	\$1.00	Hitchcock County	\$5,176.18	\$18,640.75		
	Hayes Center	Great Plains Communications	\$1.00	Hitchcock County	\$2,753.70			
	Palisade	Great Plains Communications	\$1.00	Hitchcock County	\$2,954.31			
	Stratton	Great Plains Communications	\$1.00	Hitchcock County	\$3,119.44			
	Trenton	Great Plains Communications	\$1.00	Hitchcock County	\$4,637.12			
Holt	Atkinson	CenturyLink, f/k/a Qwest	\$1.00	Holt/Boyd Counties	\$8,720.52	\$72,030.12		
	Atkinson	NT&T	\$1.00	Holt/Boyd Counties	\$3,112.00			
	Bristow	Northeast Nebraska Telephone Company	\$1.00	Holt/Boyd Counties	\$969.81			
	Butte	Northeast Nebraska Telephone Company	\$1.00	Holt/Boyd Counties	\$3,603.61			
	Chambers	K & M Telephone Co.	\$1.00	Holt/Boyd Counties	\$4,725.28			
	Clearwater	Northeast Nebraska Telephone Company	\$1.00	Holt/Boyd Counties	\$410.00			
	Ewing	Great Plains Communications	\$1.00	Holt/Boyd Counties	\$3,456.28			
	Holt County	Granite Telecommunications, LLC	\$1.00	Holt County	\$153.00			
	Holt County	Liberty Bell Telecom	\$1.00	Holt County	\$3.00			
	Holt County	Matrix Telecom Inc.	\$1.00	Holt County	\$39.00			
	Inman	K & M Telephone Co.	\$1.00	Holt/Boyd Counties	\$1,540.25			
	Long Pine	Northeast Nebraska Telephone Company	\$1.00	Holt/Boyd Counties	\$10.00			
	Lynch	Three River Telco	\$1.00	Holt/Boyd Counties	\$3,686.23			
	Naper	Three River Telco	\$1.00	Holt/Boyd Counties	\$1,859.00			
	O'Neill	Ionex Communications North, Inc.	\$1.00	Holt County	\$12.00			
	O'Neill	OrbitCom	\$1.00	Holt County	\$535.00			
	O'Neill	BullsEye Telecom, Inc.	\$1.00	Holt/Boyd Counties	\$116.00			
	O'Neill	CenturyLink, f/k/a Qwest	\$1.00	Holt/Boyd Counties	\$22,658.37			
	O'Neill	NT&T	\$1.00	Holt/Boyd Counties	\$4,580.00			
	Page	Great Plains Communications	\$1.00	Holt/Boyd Counties	\$2,050.24			
	Spencer	Northeast Nebraska Telephone Company	\$1.00	Holt/Boyd Counties	\$4,447.37			
	Spencer	Northeast Nebraska Telephone Company	\$1.00	Holt/Boyd Counties	\$33.00			
	Stuart	Northeast Nebraska Telephone Company	\$1.00	Holt/Boyd Counties	\$5,216.16			
		Level 3 Communications, LLC	\$1.00	Holt County	\$94.00			
	Hooker	Mullen	Consolidated Telephone Company, Inc.	\$1.00	Hooker County		\$5,897.37	\$5,897.37
	Howard	Boelus	Nebraska Central Telephone Co.	\$1.00	Howard County		\$1,837.05	\$25,579.99
		Cotesfield	Great Plains Communications	\$1.00	Howard County		\$758.34	
Dannebrog		Nebraska Central Telephone	\$1.00	Howard County	\$3,611.50			

County	Name of Exchange	Local Exchange Carrier or CLEC Name	Monthly Surcharge Amount Collected per Line	PSAP County/City Surcharge Remitted To	Total Annual Surcharge Revenue	Annual Remittance to Jurisdiction
		Co.				
	Elba	Nebraska Central Telephone Co.	\$1.00	Howard County	\$1,299.70	
	Farwell	Allo Communications	\$1.00	Howard County	\$12.00	
	Farwell	CenturyLink, f/k/a Qwest	\$1.00	Howard County	\$692.66	
	Farwell	NT&T	\$1.00	Howard County	\$432.00	
	Howard County	Charter Fiberlink-Nebraska, LLC	\$1.00	Howard County	\$3,054.91	
	Howard County	Granite Telecommunications, LLC	\$1.00	Howard County	\$15.00	
	Howard County	Liberty Bell Telecom	\$1.00	Howard County	\$11.00	
	Howard County	Matrix Telecom Inc.	\$1.00	Howard County	\$12.00	
	Saint Libory	Allo Communications	\$1.00	Howard County	\$30.40	
	Saint Libory	CenturyLink, f/k/a Qwest	\$1.00	Howard County	\$1,869.34	
	Saint Libory	NT&T	\$1.00	Howard County	\$1,115.00	
	Saint Paul	Allo Communications	\$1.00	Howard County	\$87.63	
	Saint Paul	BullsEye Telecom, Inc.	\$1.00	Howard County	\$54.00	
	Saint Paul	CenturyLink, f/k/a Qwest	\$1.00	Howard County	\$8,929.46	
	Saint Paul	NT&T	\$1.00	Howard County	\$1,638.00	
		AT&T Communications of the Midwest, Inc.	\$1.00	Howard County	\$120.00	
Jefferson	Chester, Hubbell, Reynolds	Great Plains Communications	\$1.00	Jefferson County	\$757.67	
	Daykin	Windstream	\$1.00	Jefferson County	\$1,616.00	
	Daykin	Windstream/NT&T	\$1.00	Jefferson County	\$167.00	
	Diller	Diller Telephone Co	\$1.00	Jefferson County	\$2,444.00	
	Fairbury	Windstream	\$1.00	Jefferson County	\$22,015.00	
	Fairbury	Windstream/NT&T	\$1.00	Jefferson County	\$1,610.90	
	Harbine	Diller Telephone Co	\$1.00	Jefferson County	\$991.00	
	Jansen	Windstream	\$1.00	Jefferson County	\$1,058.00	
	Jefferson County	Granite Telecommunications, LLC	\$1.00	Jefferson County	\$74.00	
	Jefferson County	Time Warner Cable Information Services (Nebraska) LLC	\$1.00	Jefferson County	\$3,292.84	
	Johnson	Windstream/NT&T	\$1.00	Jefferson County	\$457.00	
	Odell	Diller Telephone Co	\$1.00	Jefferson County	\$21.00	
	Plattsmouth	Windstream	\$1.00	Jefferson County	\$33,069.00	
	Plattsmouth	Windstream/NT&T	\$1.00	Jefferson County	\$1,249.00	
	Plymouth	Windstream	\$1.00	Jefferson County	\$3,554.00	
	Plymouth	Windstream/NT&T	\$1.00	Jefferson County	\$289.00	
	Steele City	Windstream	\$1.00	Jefferson County	\$622.00	
	Steele City	Windstream/NT&T	\$1.00	Jefferson County	\$96.00	\$73,383.41
Johnson	Burr	Windstream	\$1.00	Johnson County	\$926.00	
	Burr	Windstream/NT&T	\$1.00	Johnson County	\$23.86	
	Cook	Windstream	\$1.00	Johnson County	\$2,535.00	
	Crab Orchard	Windstream	\$1.00	Johnson County	\$672.00	
	Crab Orchard	Windstream/NT&T	\$1.00	Johnson County	\$83.51	
	Elk Creek	Windstream	\$1.00	Johnson County	\$906.00	
	Elk Creek	Windstream/NT&T	\$1.00	Johnson County	\$115.00	
	Johnson County	Granite Telecommunications, LLC	\$1.00	Johnson County	\$91.00	
	Johnson County	Time Warner Cable Information Services (Nebraska) LLC	\$1.00	Johnson County	\$1,602.00	
	Sterling	Windstream	\$1.00	Johnson County	\$3,735.00	
	Sterling	Windstream/NT&T	\$1.00	Johnson County	\$338.00	
	Tecumseh	Windstream	\$1.00	Johnson County	\$9,331.00	
	Tecumseh	Windstream/NT&T	\$1.00	Johnson County	\$678.00	
			Level 3 Communications, LLC	\$1.00	Johnson County	\$34.00
Kearney	Axtell	CenturyLink, f/k/a Qwest	\$1.00	Kearney County	\$2,582.43	
	Axtell	NT&T	\$1.00	Kearney County	\$656.00	\$26,539.88

County	Name of Exchange	Local Exchange Carrier or CLEC Name	Monthly Surcharge Amount Collected per Line	PSAP County/City Surcharge Remitted To	Total Annual Surcharge Revenue	Annual Remittance to Jurisdiction		
Kearney	Heartwell	Citizens Telecommunications Company of Nebraska	\$1.00	Kearney County	\$898.00			
	Heartwell	Pinpoint Communications, Inc.	\$1.00	Kearney County	\$12.00			
	Kearney	Citizens Telecommunications Company of Nebraska	\$1.00	Kearney County	\$1,859.00			
	Kearney County	Charter Fiberlink-Nebraska, LLC	\$1.00	Kearney County	\$3,319.41			
	Kearney County	Granite Telecommunications, LLC	\$1.00	Kearney County	\$59.00			
	Kearney County	Matrix Telecom Inc.	\$1.00	Kearney County	\$12.00			
	Minden	Allo Communications	\$1.00	Kearney County	\$422.26			
	Minden	CenturyLink, f/k/a Qwest	\$1.00	Kearney County	\$9,859.46			
	Minden	Citizens Telecommunications Company of Nebraska	\$1.00	Kearney County	\$96.00			
	Minden	NT&T	\$1.00	Kearney County	\$2,800.00			
	Minden	OrbitCom	\$0.65	Kearney County	\$23.40			
	Minden	Pinpoint Communications, Inc.	\$1.00	Kearney County	\$151.00			
	Norman	Glenwood Telephone Memb. Corp.	\$1.00	Kearney County	\$774.89			
	Ragan	Great Plains Communications	\$1.00	Kearney County	\$549.60			
	Wilcox	Great Plains Communications	\$1.00	Kearney County	\$2,433.43			
	Keith		Level 3 Communications, LLC	\$1.00	Kearney County		\$32.00	
		Big Springs	Allo Communications	\$1.00	Keith County		\$150.60	
Big Springs		NT&T	\$1.00	Keith County	\$567.00			
Brule		Applied Communications Technology Inc	\$1.00	Keith County	\$12.00			
Brule		Arapahoe Telephone Co	\$1.00	Keith County	\$2,977.17			
Keith County		Charter Fiberlink-Nebraska, LLC	\$1.00	Keith County	\$6,021.53			
Keith County		Granite Telecommunications, LLC	\$1.00	Keith County	\$269.00			
Keystone		Keystone Arthur Telephone	\$1.00	Keith County	\$2,368.00			
Lemoine		Keystone Arthur Telephone	\$1.00	Keith County	\$2,801.00			
Lewellen		CenturyLink	\$1.00	Keith County	\$39.00			
Ogallala		Allo Communications	\$1.00	Keith County	\$4,509.75			
Ogallala		BullsEye Telecom, Inc.	\$1.00	Keith County	\$192.00			
Ogallala		CenturyLink, f/k/a Qwest	\$1.00	Keith County	\$19,608.89			
Ogallala		First Communications, LLC	\$1.00	Keith County	\$24.00			
Ogallala		Ionex Communications North, Inc.	\$1.00	Keith County	\$12.00			
Ogallala		NT&T	\$1.00	Keith County	\$2,511.00			
Ogallala		OrbitCom	\$1.00	Keith County	\$465.00			
Paxton	Consolidated Telco, Inc.	\$1.00	Keith County	\$4,583.63				
Stapleton	Great Plains Communications	\$1.00	Keith County	\$3,798.95				
Tryon	Great Plains Communications	\$1.00	Keith County	\$2,548.62				
	AT&T Communications of the Midwest, Inc.	\$1.00	Keith County	\$33.00	\$53,492.14			
Keya Paha	Springview	Three River Telco	\$1.00	Keya Paha County	\$4,969.32	\$4,969.32		
Kimball	Bushnell	Dalton Telephone Co.	\$1.00	Kimball County	\$870.00	\$17,019.83		
	Dix	Dalton Telephone Co.	\$1.00	Kimball County	\$694.50			
	Kimball	CenturyLink	\$1.00	Kimball County	\$15,433.33			
	Kimball County	Granite Telecommunications, LLC	\$1.00	Kimball County	\$22.00			
Knox	Bloomfield	Great Plains Communications	\$1.00	Knox County	\$11,756.09	\$51,919.90		
	Center	Great Plains Communications	\$1.00	Knox County	\$1,600.05			
	Creighton	Great Plains Communications	\$1.00	Knox County	\$10,604.87			
	Crofton	Great Plains Communications	\$1.00	Knox County	\$7,852.08			
	Niobrara	Great Plains Communications	\$1.00	Knox County	\$6,422.81			
	Verdel	Three River Telco	\$1.00	Knox County	\$993.00			
	Verdigre	Great Plains Communications	\$1.00	Knox County	\$5,064.20			
	Walnut	Great Plains Communications	\$1.00	Knox County	\$712.27			
Wausa	Great Plains Communications	\$1.00	Knox County	\$5,650.56				

County	Name of Exchange	Local Exchange Carrier or CLEC Name	Monthly Surcharge Amount Collected per Line	PSAP County/City Surcharge Remitted To	Total Annual Surcharge Revenue	Annual Remittance to Jurisdiction
	Winnetoon	Great Plains Communications	\$1.00	Knox County	\$1,263.97	
Lancaster	Bennet	Windstream	\$1.00	Lancaster County	\$7,621.00	
	Bennet	Windstream/NT&T	\$1.00	Lancaster County	\$227.00	
	Cortland	Windstream	\$1.00	Lancaster County	\$219.00	
	Cortland	Windstream/NT&T	\$1.00	Lancaster County	\$215.00	
	Davey	Windstream	\$1.00	Lancaster County	\$4,099.00	
	Davey	Windstream/NT&T	\$1.00	Lancaster County	\$179.00	
	Denton	Windstream	\$1.00	Lancaster County	\$4,875.00	
	Denton	Windstream/NT&T	\$1.00	Lancaster County	\$109.00	
	Eagle	Windstream	\$1.00	Lancaster County	\$7,002.00	
	Eagle	Windstream/NT&T	\$1.00	Lancaster County	\$284.25	
	Firth	Windstream	\$1.00	Lancaster County	\$6,087.00	
	Firth	Windstream/NT&T	\$1.00	Lancaster County	\$223.00	
	Greenwood	Windstream	\$1.00	Lancaster County	\$206.00	
	Greenwood	Windstream/NT&T	\$1.00	Lancaster County	\$64.65	
	Hallam	Windstream	\$1.00	Lancaster County	\$1,774.00	
	Hallam	Windstream/NT&T	\$1.00	Lancaster County	\$96.00	
	Hickman	Windstream	\$1.00	Lancaster County	\$10,714.00	
	Hickman	Windstream/NT&T	\$1.00	Lancaster County	\$262.00	
	Lancaster County	Charter Fiberlink-Nebraska, LLC	\$1.00	Lancaster County	\$1,370.85	
	Lancaster County	Granite Telecommunications, LLC	\$1.00	Lancaster County	\$5,023.00	
	Lincoln	Bandwidth.com, Inc.	\$1.00	Lancaster County	\$330.00	
	Lincoln	Matrix Telecom Inc.	\$1.00	City of Lincoln	\$89.00	
	Lincoln	NT&T	\$1.00	City of Lincoln	\$15,284.00	
	Lincoln	Sprint Communications CO LP	\$1.00	City of Lincoln	\$28.00	
	Lincoln	Windstream	\$1.00	Lancaster County	\$817,642.00	
	Lincoln	Windstream/NT&T	\$1.00	Lancaster County	\$1,969.00	
	Lincoln	Time Warner Cable Information Services (Nebraska) LLC	\$1.00	Lancaster County	\$225,070.36	
	Malcolm	Windstream	\$1.00	Lancaster County	\$5,776.00	
	Malcolm	Windstream/NT&T	\$1.00	Lancaster County	\$135.16	
	Martell	Windstream	\$1.00	Lancaster County	\$3,640.00	
	Martell	Windstream/NT&T	\$1.00	Lancaster County	\$168.00	
	Panama	Windstream	\$1.00	Lancaster County	\$2,622.00	
Panama	Windstream/NT&T	\$1.00	Lancaster County	\$49.72		
Pleasant Dale	Windstream	\$1.00	Lancaster County	\$2,655.00		
Pleasant Dale	Windstream/NT&T	\$1.00	Lancaster County	\$109.00		
Raymond	Windstream	\$1.00	Lancaster County	\$5,370.00		
Raymond	Windstream/NT&T	\$1.00	Lancaster County	\$130.00		
Valparaiso	Windstream	\$1.00	Lancaster County	\$5,720.00		
Valparaiso	Windstream/NT&T	\$1.00	Lancaster County	\$238.00		
Waverly	NT&T	\$1.00	City of Lincoln	\$149.00		
Waverly	Windstream	\$1.00	Lancaster County	\$15,083.00		
Waverly	Windstream/NT&T	\$1.00	Lancaster County	\$304.00		
	AT&T Communications of the Midwest, Inc.	\$1.00	City of Lincoln	\$86.00		
	AT&T Corp	\$1.00	City of Lincoln	\$56.00		
	Level 3 Communications, LLC	\$1.00	City of Lincoln	\$6,796.36		
	Level 3 Communications, LLC	\$1.00	Lancaster County	\$138.00	\$1,160,288.35	
Lincoln	Brady	Consolidated Telecom, Inc.	\$1.00	City of North Platte	\$3,901.20	
	Gothenburg	CenturyLink, f/k/a Qwest	\$1.00	City of North Platte	\$9,925.69	
	Gothenburg	NT&T	\$1.00	City of North Platte	\$2,419.00	
	Hershey	Hershey Cooperative Telephone Co.	\$1.00	City of North Platte	\$6,962.79	
	Lincoln County	Charter Fiberlink-Nebraska, LLC	\$1.00	City of North Platte	\$21,436.18	
	Lincoln County	Granite Telecommunications, LLC	\$1.00	Lincoln County	\$1,642.00	
	Maxwell	Consolidated Telecom, Inc.	\$1.00	City of North Platte	\$2,508.81	\$152,582.73

County	Name of Exchange	Local Exchange Carrier or CLEC Name	Monthly Surcharge Amount Collected per Line	PSAP County/City Surcharge Remitted To	Total Annual Surcharge Revenue	Annual Remittance to Jurisdiction
North Platte	Allo Communications		\$1.00	City of North Platte	\$1,950.19	
	BullsEye Telecom, Inc.		\$1.00	City of North Platte	\$512.00	
	CenturyLink, f/k/a Qwest		\$1.00	City of North Platte	\$74,909.30	
	Charter Fiberlink-Nebraska, LLC		\$1.00	City of North Platte	\$3,509.69	
	First Communications, LLC		\$1.00	Lincoln County	\$82.00	
	Ionex Communications North, Inc.		\$1.00	City of North Platte	\$222.00	
	Metropolitan Telecommunications, dba MetTel		\$1.00	City of North Platte	\$96.53	
	NT&T		\$1.00	City of North Platte	\$9,180.00	
	OrbitCom		\$1.00	Lincoln County	\$2,461.00	
	Pinpoint Communications, Inc.		\$1.00	City of North Platte	\$14.00	
	Trans National Communications International, Inc		\$1.00	City of North Platte	\$111.00	
	Great Plains Communications		\$1.00	City of North Platte	\$6,788.42	
	Consolidated Telco, Inc.		\$1.00	City of North Platte	\$2,913.93	
	AT&T Communications of the Midwest, Inc.		\$1.00	City of North Platte	\$401.00	
	Level 3 Communications, LLC		\$1.00	City of North Platte	\$636.00	
Logan (See Keith)						
Loup (Region 26)	Arcadia	Nebraska Central Telephone Co.	\$1.00	Region 26	\$2,767.43	
	Ashton	Nebraska Central Telephone Co.	\$1.00	Region 26	\$1,729.45	
	Bartlett	Northeast Nebraska Telephone Company	\$1.00	Region 26	\$2,084.10	
	Brewster	Consolidated Telephone Company, Inc.	\$1.00	Region 26	\$1,123.68	
	Brownlee	Consolidated Telephone Company, Inc.	\$1.00	Region 26	\$948.04	
	Burwell	Nebraska Central Telephone Co.	\$1.00	Region 26	\$11,609.77	
	Clearwater	Northeast Nebraska Telephone Company	\$1.00	Region 26	\$408.00	
	Dunning	Consolidated Telephone Company, Inc.	\$1.00	Region 26	\$1,346.74	
	Ericson	Nebraska Central Telephone Co.	\$1.00	Region 26	\$1,557.88	
	Greeley	NT&T	\$1.00	Region 26	\$144.00	
	Halsey	Consolidated Telephone Company, Inc.	\$1.00	Region 26	\$1,002.26	
	Litchfield	Nebraska Central Telephone Co.	\$1.00	Region 26	\$1,965.03	
	Loup City	Allo Communications	\$1.00	Region 26	\$19.73	
	Loup City	CenturyLink, f/k/a Qwest	\$1.00	Region 26	\$4,315.02	
	Loup City	NT&T	\$1.00	Region 26	\$1,585.00	
	North Burwell	Nebraska Central Telephone Co.	\$1.00	Region 26	\$1,107.81	
	North Loup	Nebraska Central Telephone Co.	\$1.00	Region 26	\$2,906.22	
	Ord	NT&T	\$1.00	Region 26	\$169.00	
	Purdum	Consolidated Telephone Company, Inc.	\$1.00	Region 26	\$1,038.54	
	Rockville	Nebraska Central Telephone Co.	\$1.00	Region 26	\$620.76	
	Scotia	Nebraska Central Telephone Co.	\$1.00	Region 26	\$2,735.54	
	Seneca	Consolidated Telephone Company, Inc.	\$1.00	Region 26	\$650.40	
	Spalding	Great Plains Communications	\$1.00	Region 26	\$5,054.99	
					\$55,110.44	

County	Name of Exchange	Local Exchange Carrier or CLEC Name	Monthly Surcharge Amount Collected per Line	PSAP County/City Surcharge Remitted To	Total Annual Surcharge Revenue	Annual Remittance to Jurisdiction
	Taylor	Nebraska Central Telephone Co.	\$1.00	Region 26	\$2,487.75	
	Theftford	Consolidated Telephone Company, Inc.	\$1.00	Region 26	\$3,256.07	
	Theftford	OrbitCom	\$1.00	Region 26	\$4.00	
	Wolbach	Great Plains Communications	\$1.00	Region 26	\$2,473.23	
Madison	Battle Creek	Citizens Telecommunications Company of Nebraska	\$1.00	Madison County	\$7,848.00	
	Battle Creek	NT&T	\$1.00	Madison County	\$123.00	
	Columbus	Citizens Telecommunications Company of Nebraska	\$1.00	Madison County	\$6.00	
	Madison	Citizens Telecommunications Company of Nebraska	\$1.00	Madison County	\$10,109.00	
	Madison	NT&T	\$1.00	Madison County	\$138.00	
	Madison County	Granite Telecommunications, LLC	\$1.00	Madison County	\$14.00	
	Madison County	Matrix Telecom Inc.	\$1.00	Madison County	\$108.00	
	Madison County	Trans National Communications International, Inc		Madison County	\$37.05	
	Meadow Grove	Eastern Nebraska Telephone Co.	\$1.00	Madison County	\$2,561.00	
	Newman Grove	Citizens Telecommunications Company of Nebraska	\$1.00	Madison County	\$3,491.00	
	Norfolk	BullsEye Telecom, Inc.	\$1.00	City of Norfolk	\$229.00	
	Norfolk	CenturyLink, f/k/a Qwest	\$1.00	City of Norfolk	\$65,359.36	
	Norfolk	First Communications, LLC	\$1.00	City of Norfolk	\$159.00	
	Norfolk	Granite Telecommunications, LLC	\$1.00	Madison County	\$1,548.00	
	Norfolk	Ionex Communications North, Inc.	\$1.00	City of Norfolk	\$512.00	
	Norfolk	Liberty Bell Telecom	\$1.00	City of Norfolk	\$8.00	
	Norfolk	McLeod USA Telecommunications Services/Paetec Business Services	\$1.00	Madison County	\$135.00	
	Norfolk	Metropolitan Telecommunications, dba MetTel	\$1.00	City of Norfolk	\$360.60	
	Norfolk	NT&T	\$1.00	City of Norfolk	\$12,820.00	
	Norfolk	OrbitCom	\$1.00	Madison County	\$11,877.00	
	Pilger	CenturyLink, f/k/a Qwest	\$1.00	City of Norfolk	\$5,719.43	
	Pilger	NT&T	\$1.00	City of Norfolk	\$792.00	
	Tilden	Citizens Telecommunications Company of Nebraska	\$1.00	Madison County	\$5,289.00	
	Tilden	NT&T	\$1.00	Madison County	\$41.00	
		AT&T Communications of the Midwest, Inc.	\$1.00	City of Norfolk	\$494.00	
		AT&T Communications of the Midwest, Inc.	\$1.00	Madison County	\$41.00	
		Level 3 Communications, LLC	\$1.00	City of Norfolk	\$23,535.00	
		Level 3 Communications, LLC	\$1.00	Madison County	\$1,842.07	
	TCG Omaha	\$1.00	City of Norfolk	\$68.00		
McPherson	Keystone	Keystone Arthur Telephone	\$1.00	McPherson County	\$47.00	\$155,264.51
Merrick	Archer	Great Plains Communications	\$1.00	Merrick County	\$895.69	\$34,223.00
	Central City	Allo Communications	\$1.00	Merrick County	\$87.34	
	Central City	CenturyLink, f/k/a Qwest	\$0.50	Merrick County	\$13,129.61	
	Central City	Ionex Communications North, Inc.	\$1.00	Merrick County	\$60.00	
	Central City	NT&T	\$1.00	Merrick County	\$3,469.00	
	Central City	OrbitCom	\$1.00	Merrick County	\$72.00	
	Chapman	Great Plains Communications	\$1.00	Merrick County	\$3,267.73	

County	Name of Exchange	Local Exchange Carrier or CLEC Name	Monthly Surcharge Amount Collected per Line	PSAP County/City Surcharge Remitted To	Total Annual Surcharge Revenue	Annual Remittance to Jurisdiction
	Clarks	Clarks Telecom	\$1.00	Merrick County	\$4,085.90	
	Genoa	Citizens Telecommunications Company of Nebraska	\$1.00	Merrick County	\$12.00	
	Merrick County	Granite Telecommunications, LLC	\$1.00	Merrick County	\$226.00	
	Merrick County	Matrix Telecom Inc.	\$1.00	Merrick County	\$24.00	
	Palmer	Citizens Telecommunications Company of Nebraska	\$1.00	Merrick County	\$4,072.00	
	Palmer	NT&T	\$1.00	Merrick County	\$36.00	
	Silver Creek	Allo Communications	\$1.00	Merrick County	\$63.43	
	Silver Creek	CenturyLink, f/k/a Qwest	\$0.50	Merrick County	\$2,567.30	
	Silver Creek	NT&T	\$1.00	Merrick County	\$712.00	
		AT&T Communications of the Midwest, Inc.	\$1.00	Merrick County	\$27.00	
	Level 3 Communications, LLC	\$1.00	Merrick County	\$1,416.00		
Morrill	Bridgeport	Allo Communications	\$1.00	Morrill County	\$389.43	\$12,824.94
	Bridgeport	Ionex Communications North, Inc.	\$1.00	Morrill County	\$22.00	
	Bridgeport	Mobius Communications Company	\$1.00	Morrill County	\$67.47	
	Bridgeport	NT&T	\$1.00	Morrill County	\$2,027.00	
	Bridgeport	OrbitCom	\$1.00	Morrill County	\$537.00	
	Morrill	CenturyLink	\$1.00	Morrill County	\$8,969.91	
	Morrill County	Charter Fiberlink-Nebraska, LLC	\$1.00	Morrill County	\$605.13	
	Morrill County	Granite Telecommunications, LLC	\$1.00	Morrill County	\$197.00	
Morrill County	Matrix Telecom Inc.	\$1.00	Morrill County	\$10.00		
Nance	Albion	Citizens Telecommunications Company of Nebraska	\$1.00	Nance County	\$12.00	\$8,175.40
	Belgrade	Great Plains Communications	\$1.00	Nance County	\$1,323.63	
	Columbus	Citizens Telecommunications Company of Nebraska	\$1.00	Nance County	\$11.00	
	Fullerton	Allo Communications	\$1.00	Nance County	\$36.27	
	Fullerton	Ionex Communications North, Inc.	\$1.00	Nance County	\$12.00	
	Fullerton	NT&T	\$0.50	Nance County	\$915.50	
	Genoa	Citizens Telecommunications Company of Nebraska	\$1.00	Nance County	\$4,605.00	
	Nance County	Granite Telecommunications, LLC	\$1.00	Nance County	\$22.00	
	Palmer	Citizens Telecommunications Company of Nebraska	\$1.00	Nance County	\$24.00	
		Level 3 Communications, LLC	\$1.00	Nance County	\$1,214.00	
Nemaha	Auburn	Windstream	\$1.00	Nemaha County	\$18,427.00	\$35,229.33
	Auburn	Windstream/NT&T	\$1.00	Nemaha County	\$850.00	
	Brock	Windstream	\$1.00	Nemaha County	\$1,113.00	
	Brock	Windstream/NT&T	\$1.00	Nemaha County	\$83.51	
	Brownville	Windstream	\$1.00	Nemaha County	\$2,051.00	
	Brownville	Windstream/NT&T	\$1.00	Nemaha County	\$78.51	
	Dubois	Windstream	\$1.00	Nemaha County	\$174.00	
	Johnson	Windstream	\$1.00	Nemaha County	\$3,002.00	
	Julian	Windstream	\$1.00	Nemaha County	\$745.00	
	Nemaha	Windstream	\$1.00	Nemaha County	\$1,119.00	
	Nemaha	Windstream/NT&T	\$1.00	Nemaha County	\$60.65	
	Nemaha County	Granite Telecommunications, LLC	\$1.00	Nemaha County	\$277.00	
	Nemaha County	Time Warner Cable Information Services (Nebraska) LLC	\$1.00	Nemaha County	\$4,424.51	
	Peru	Windstream	\$1.00	Nemaha County	\$2,699.00	

County	Name of Exchange	Local Exchange Carrier or CLEC Name	Monthly Surcharge Amount Collected per Line	PSAP County/City Surcharge Remitted To	Total Annual Surcharge Revenue	Annual Remittance to Jurisdiction
	Peru	Windstream/NT&T	\$1.00	Nemaha County	\$82.51	
		Level 3 Communications, LLC	\$1.00	Nemaha County	\$42.64	
Nuckolls	Hardy	Windstream	\$1.00	Nuckolls County	\$1,399.00	\$21,087.51
	Hardy	Windstream/NT&T	\$1.00	Nuckolls County	\$107.00	
	Nelson	Windstream	\$1.00	Nuckolls County	\$3,947.00	
	Nelson	Windstream/NT&T	\$1.00	Nuckolls County	\$442.00	
	Nuckolls County	Granite Telecommunications, LLC	\$1.00	Nuckolls County	\$72.00	
	Ruskin	Windstream	\$1.00	Nuckolls County	\$1,090.00	
	Ruskin	Windstream/NT&T	\$1.00	Nuckolls County	\$89.51	
	Superior	Windstream	\$1.00	Nuckolls County	\$13,136.00	
	Superior	Windstream/NT&T	\$1.00	Nuckolls County	\$805.00	
Otoe	Cook	Windstream	\$1.00	Otoe County	\$24.00	\$69,021.74
	Cook	Windstream/NT&T	\$1.00	Otoe County	\$65.65	
	Douglas	Windstream	\$1.00	Otoe County	\$1,681.00	
	Douglas	Windstream/NT&T	\$1.00	Otoe County	\$141.00	
	Dunbar	Windstream	\$1.00	Otoe County	\$2,098.00	
	Dunbar	Windstream/NT&T	\$1.00	Otoe County	\$107.00	
	Nebraska City	Windstream	\$1.00	Otoe County	\$32,197.00	
	Nebraska City	Windstream/NT&T	\$1.00	Otoe County	\$742.00	
	Otoe	Windstream	\$1.00	Otoe County	\$1,163.00	
	Otoe	Windstream/NT&T	\$1.00	Otoe County	\$120.00	
	Otoe County	Granite Telecommunications, LLC	\$1.00	Otoe County	\$128.00	
	Otoe County	Time Warner Cable Information Services (Nebraska) LLC	\$1.00	Otoe County	\$7,854.00	
	Palmyra	Windstream	\$1.00	Otoe County	\$4,740.00	
	Palmyra	Windstream/NT&T	\$1.00	Otoe County	\$180.00	
	Syracuse	Windstream	\$1.00	Otoe County	\$12,580.00	
	Syracuse	Windstream/NT&T	\$1.00	Otoe County	\$666.00	
	Talmage	Windstream	\$1.00	Otoe County	\$1,779.00	
	Talmage	Windstream/NT&T	\$1.00	Otoe County	\$122.00	
	Unadilla	Windstream	\$1.00	Otoe County	\$2,377.00	
	Unadilla	Windstream/NT&T	\$1.00	Otoe County	\$152.09	
	Level 3 Communications, LLC	\$1.00	Otoe County	\$105.00		
Pawnee	Burchard	Windstream	\$1.00	Pawnee County	\$1,413.00	\$12,840.34
	Burchard	Windstream/NT&T	\$1.00	Pawnee County	\$213.00	
	Dubois	Windstream	\$1.00	Pawnee County	\$1,320.00	
	Dubois	Windstream/NT&T	\$1.00	Pawnee County	\$132.00	
	Pawnee City	Windstream	\$1.00	Pawnee County	\$5,187.00	
	Pawnee City	Windstream/NT&T	\$1.00	Pawnee County	\$476.00	
	Pawnee County	Granite Telecommunications, LLC	\$1.00	Pawnee County	\$30.00	
	Pawnee County	Time Warner Cable Information Services (Nebraska) LLC	\$1.00	Pawnee County	\$1,286.76	
	Steinauer	Windstream	\$1.00	Pawnee County	\$1,015.00	
	Steinauer	Windstream/NT&T	\$1.00	Pawnee County	\$65.58	
	Table Rock	Windstream	\$1.00	Pawnee County	\$1,546.00	
Table Rock	Windstream/NT&T	\$1.00	Pawnee County	\$156.00		
Perkins	Elsie	Elsie Communications, Inc.	\$1.00	Perkins County	\$2,059.00	\$16,541.97
	Grant	Great Plains Communications	\$1.00	Perkins County	\$10,188.64	
	Madrid	Consolidated Telco, Inc.	\$1.00	Perkins County	\$2,927.90	
	Venango & West Venango, CO	Great Plains Communications	\$1.00	Perkins County	\$1,342.43	
		AT&T Communications of the Midwest, Inc.	\$1.00	Perkins County	\$24.00	
Phelps	Atlanta	NT&T	\$1.00	City of Holdrege	\$135.00	\$17,636.17
	Bertrand	Citizens Telecommunications Company of Nebraska	\$1.00	Phelps County	\$4,909.00	
	Bertrand	NT&T	\$1.00	City of Holdrege	\$51.00	

County	Name of Exchange	Local Exchange Carrier or CLEC Name	Monthly Surcharge Amount Collected per Line	PSAP County/City Surcharge Remitted To	Total Annual Surcharge Revenue	Annual Remittance to Jurisdiction
	Holdrege	NT&T	\$1.00	City of Holdrege	\$3,742.00	
	Holdrege	Charter Fiberlink-Nebraska, LLC	\$1.00	City of Holdrege	\$5,497.26	
	Holdrege	Ionex Communications North, Inc.	\$1.00	Phelps County	\$22.00	
	Holdrege	OrbitCom	\$1.00	Phelps County	\$126.00	
	Kearney	Citizens Telecommunications Company of Nebraska	\$1.00	Phelps County	\$116.00	
	Loomis	Arapahoe Telephone Co	\$1.00	Phelps County	\$2,785.91	
	Phelps County	Granite Telecommunications, LLC	\$1.00	Phelps County	\$243.00	
	Phelps County	Liberty Bell Telecom	\$1.00	Phelps County	\$1.00	
		AT&T Communications of the Midwest, Inc.	\$1.00	City of Holdrege	\$5.00	
		Level 3 Communications, LLC	\$1.00	Phelps County	\$3.00	
Pierce	Osmond	Eastern Nebraska Telephone Co.	\$1.00	City of Osmond	\$6,076.00	\$31,575.19
	Pierce	Pierce Telephone Co., Inc.	\$1.00	Pierce County	\$14,030.00	
	Plainview	Plainview Telephone Co Inc.	\$1.00	Pierce County	\$11,469.19	
Platte	Albion	Citizens Telecommunications Company of Nebraska	\$1.00	Platte County	\$1.00	\$171,487.80
	Battle Creek	Citizens Telecommunications Company of Nebraska		Platte County	\$10.00	
	Columbus	Ionex Communications North, Inc.	\$1.00	City of Columbus	\$12.00	
	Columbus	McLeod USA Telecommunications Services/Paetec Business Services	\$1.00	Platte County	\$12.00	
	Columbus	NT&T	\$1.00	City of Columbus	\$2,583.00	
	Columbus	Time Warner Cable Information Services (Nebraska) LLC	\$1.00	City of Columbus	\$29,659.75	
	Columbus	Citizens Telecommunications Company of Nebraska	\$1.00	City of Columbus	\$71,382.00	
	Columbus	Citizens Telecommunications Company of Nebraska	\$1.00	Platte County	\$36,609.00	
	Creston/Humphrey	CenturyLink, f/k/a Qwest	\$1.00	City of Columbus	\$6,748.20	
	Creston	NT&T	\$1.00	City of Columbus	\$684.00	
	Duncan	Citizens Telecommunications Company of Nebraska	\$1.00	City of Columbus	\$12.00	
	Duncan	Citizens Telecommunications Company of Nebraska	\$1.00	Platte County	\$3,487.00	
	Genoa	Citizens Telecommunications Company of Nebraska	\$1.00	Platte County	\$587.00	
	Genoa	NT&T	\$1.00	City of Columbus	\$24.00	
	Humphrey	NT&T	\$1.00	City of Columbus	\$2,362.00	
	Kearney	Citizens Telecommunications Company of Nebraska	\$1.00	Platte County	\$5.00	
	Leigh	Citizens Telecommunications Company of Nebraska	\$1.00	Platte County	\$755.00	
	Leigh	NT&T	\$1.00	City of Columbus	\$12.00	
	Lindsay	Citizens Telecommunications Company of Nebraska	\$1.00	Platte County	\$4,274.00	
	Lindsay	NT&T	\$1.00	City of Columbus	\$91.00	
	Monroe	Citizens Telecommunications Company of Nebraska	\$1.00	Platte County	\$3,055.00	
	Newman Grove	Citizens Telecommunications Company of Nebraska	\$1.00	Platte County	\$1,850.00	
	Newman Grove	NT&T	\$1.00	City of Columbus	\$24.00	
	Platte Center	Citizens Telecommunications Company of Nebraska	\$1.00	City of Columbus	\$10.00	
	Platte Center	Citizens Telecommunications	\$1.00	Platte County	\$5,447.00	

County	Name of Exchange	Local Exchange Carrier or CLEC Name	Monthly Surcharge Amount Collected per Line	PSAP County/City Surcharge Remitted To	Total Annual Surcharge Revenue	Annual Remittance to Jurisdiction
		Company of Nebraska				
	Platte Center	NT&T	\$1.00	City of Columbus	\$29.00	
	Platte County	Granite Telecommunications, LLC	\$1.00	Platte County	\$527.00	
	Platte County	Liberty Bell Telecom	\$1.00	Platte County	\$5.00	
	Platte County	Matrix Telecom Inc.	\$1.00	Platte County	\$60.00	
	Platte County	Time Warner Cable Information Services (Nebraska) LLC	\$1.00	Platte County	\$452.00	
		AT&T Communications of the Midwest, Inc.	\$1.00	City of Columbus	\$12.00	
		Level 3 Communications, LLC	\$1.00	City of Columbus	\$704.85	
		Level 3 Communications, LLC	\$1.00	Platte County	\$2.00	
Polk	Osceola	Windstream	\$1.00	Polk County	\$6,611.00	
	Osceola	Windstream/NT&T	\$1.00	Polk County	\$442.00	
	Polk	Windstream	\$1.00	Polk County	\$2,886.00	
	Polk	Windstream/NT&T	\$1.00	Polk County	\$254.00	
	Polk County	Granite Telecommunications, LLC	\$1.00	Polk County	\$4.00	
	Shelby	Windstream	\$1.00	Polk County	\$4,268.00	
	Shelby	Windstream/NT&T	\$1.00	Polk County	\$224.00	
	Stromsburg	Windstream	\$1.00	Polk County	\$7,599.00	
	Stromsburg	Windstream/NT&T	\$1.00	Polk County	\$565.00	
		Level 3 Communications, LLC	\$1.00	Polk County	\$905.39	\$23,758.39
Red Willow	Danbury	Hartman Telephone Exchanges, Inc.	\$1.00	City of McCook	\$1,431.00	
	Indianola	Great Plains Communications	\$1.00	City of McCook	\$3,951.42	
	Lebanon	Hartman Telephone Exchanges, Inc.	\$1.00	City of McCook	\$768.00	
	McCook	Allo Communications	\$1.00	City of McCook	\$3,494.60	
	McCook	BullsEye Telecom, Inc.	\$1.00	City of McCook	\$1,319.00	
	McCook	CenturyLink, f/k/a Qwest	\$1.00	City of McCook	\$29,789.58	
	McCook	First Communications, LLC	\$1.00	City of McCook	\$4.00	
	McCook	Ionex Communications North, Inc.	\$1.00	City of McCook	\$3.00	
	McCook	NT&T	\$1.00	City of McCook	\$4,300.00	
	McCook	OrbitCom	\$1.00	Red Willow County/McCook	\$1,573.00	
	McCook	Pinpoint Communications, Inc.	\$1.00	City of McCook	\$7,945.00	
	Red Willow	Granite Telecommunications, LLC	\$1.00	Red Willow County	\$638.00	
	Red Willow County	Liberty Bell Telecom	\$1.00	Red Willow County	\$6.00	
		AT&T Communications of the Midwest, Inc.	\$1.00	City of McCook	\$4.00	\$55,226.60
Richardson	Dawson	Windstream	\$0.50	City of Dawson	\$782.00	
	Dawson	Windstream/NT&T	\$0.50	City of Dawson	\$118.50	
	Falls City	Southeast Nebraska Communicaitions	\$1.00	City of Falls City	\$30,197.00	
	Falls City	Time Warner Cable Information Services (Nebraska) LLC	\$1.00	City of Falls City	\$2,514.00	
	Humboldt	Time Warner Cable Information Services (Nebraska) LLC	\$0.50	City of Humboldt	\$579.45	
	Humboldt	Windstream	\$0.50	City of Humboldt	\$2,900.50	
	Humboldt	Windstream/NT&T	\$0.50	City of Humboldt	\$209.00	
	Tri City	Southeast Nebraska Communicaitions	\$1.00	City of Falls City	\$5,940.00	\$43,240.45
Rock	Bassett	Rock County Telephone Co.	\$1.00	Rock County	\$7,333.00	
	Newport	Rock County Telephone Co.	\$1.00	Rock County	\$1,907.00	\$9,240.00

County	Name of Exchange	Local Exchange Carrier or CLEC Name	Monthly Surcharge Amount Collected per Line	PSAP County/City Surcharge Remitted To	Total Annual Surcharge Revenue	Annual Remittance to Jurisdiction
Saline	Crete	Granite Telecommunications, LLC	\$1.00	City of Crete	\$212.00	\$57,507.45
	Crete	Time Warner Cable Information Services (Nebraska) LLC	\$1.00	City of Crete	\$3,286.87	
	Crete	Windstream	\$1.00	City of Crete	\$23,402.00	
	Crete	Windstream/NT&T	\$1.00	City of Crete	\$1,155.00	
	Dewitt	Windstream	\$1.00	Saline County	\$3,751.00	
	Dewitt	Windstream/NT&T	\$1.00	Saline County	\$183.00	
	Dorchester	Windstream	\$1.00	Saline County	\$3,061.00	
	Dorchester	Windstream/NT&T	\$1.00	Saline County	\$125.00	
	Friend	Windstream	\$1.00	Saline County	\$6,360.00	
	Friend	Windstream/NT&T	\$1.00	Saline County	\$520.00	
	Swanton	Windstream	\$1.00	Saline County	\$938.00	
	Swanton	Windstream/NT&T	\$1.00	Saline County	\$79.58	
	Tobias	Windstream	\$1.00	Saline County	\$1,279.00	
	Tobias	Windstream/NT&T	\$1.00	Saline County	\$110.00	
	Western	Windstream	\$1.00	Saline County	\$1,677.00	
	Western	Windstream/NT&T	\$1.00	Saline County	\$191.00	
	Wilber	Windstream	\$1.00	Saline County	\$10,555.00	
Wilber	Windstream/NT&T	\$1.00	Saline County	\$534.00		
		Level 3 Communications, LLC	\$1.00	City of Crete	\$24.00	
		Level 3 Communications, LLC	\$1.00	Saline County	\$64.00	
Sarpy	Bellevue	CenturyLink, f/k/a Qwest	\$1.00	Sarpy County	\$33,245.68	\$588,078.35
	Bellevue	Lightyear Network Solutions	\$0.50	Sarpy County	\$2.00	
	Gretna	CenturyLink, f/k/a Qwest	\$1.00	Sarpy County	\$9,157.96	
	LaVista/ Papillion/ Millard	CenturyLink, f/k/a Qwest	\$1.00	Sarpy County	\$105,496.59	
	Omaha	BullsEye Telecom, Inc.	\$1.00	Sarpy County	\$72.00	
	Omaha	Ionex Communications North, Inc.	\$1.00	Sarpy County	\$17.00	
	Omaha	McLeod USA Telecommunications Services/Paetec Business Services	\$1.00	Sarpy County	\$2,689.00	
	Omaha	NT&T	\$1.00	Sarpy County	\$4,610.00	
	Papillion	OrbitCom	\$1.00	Sarpy County	\$249.00	
	Sarpy County	MCImetro	\$1.00	Sarpy County	\$637.00	
	Sarpy County	Trans National Communications International, Inc		Sarpy County	\$216.00	
	Sarpy County: Offutt AFB, Bellevue, LaVista, Papillion, & Gretna	Cox	\$1.00	Sarpy County	\$391,229.00	
	Springfield	CenturyLink, f/k/a Qwest	\$1.00	Sarpy County	\$5,097.86	
	Unincorporated	CenturyLink, f/k/a Qwest	\$1.00	Sarpy County	\$27,151.25	
		AT&T Communications of the Midwest, Inc.	\$1.00	Sarpy County	\$3,692.00	
		AT&T Corp	\$1.00	Sarpy County	\$39.00	
		Level 3 Communications, LLC	\$1.00	Sarpy County	\$1,835.00	
	TCG Omaha	\$1.00	Sarpy County	\$2,642.00		
Saunders	Cedar Bluffs	Liberty Bell Telecom	\$1.00	City of Cedar Bluff	\$1.00	\$65,495.55
	Cedar Bluffs	Windstream/NT&T	\$1.00	Saunders County	\$204.00	
	Cedar Bluffs	Windstream	\$1.00	Saunders County	\$3,958.00	
	Ceresco	Windstream	\$1.00	Saunders County	\$4,979.00	
	Ceresco	Windstream/NT&T	\$1.00	Saunders County	\$252.00	
	Colon	Windstream	\$1.00	Saunders County	\$1,286.00	
	Colon	Windstream/NT&T	\$1.00	Saunders County	\$43.72	
	Ithaca	Windstream/NT&T	\$1.00	Saunders County	\$88.51	
	Ithaca	Windstream	\$1.00	Saunders County	\$1,478.00	
Mead	Windstream	\$1.00	Saunders County	\$3,816.00		

County	Name of Exchange	Local Exchange Carrier or CLEC Name	Monthly Surcharge Amount Collected per Line	PSAP County/City Surcharge Remitted To	Total Annual Surcharge Revenue	Annual Remittance to Jurisdiction
Saunders County	Mead	Windstream/NT&T	\$1.00	Saunders County	\$218.74	
	Morse Bluff	Northeast Nebraska Telephone Company	\$1.00	Saunders County	\$2,647.84	
	Prague	Northeast Nebraska Telephone Company	\$1.00	Saunders County	\$4,152.61	
	Saunders County	Charter Fiberlink-Nebraska, LLC	\$1.00	Saunders County	\$3,797.54	
	Saunders County	Granite Telecommunications, LLC	\$1.00	Saunders County	\$297.00	
	Saunders County	Time Warner Cable Information Services (Nebraska) LLC	\$1.00	Saunders County	\$2,307.39	
	Wahoo	Windstream	\$1.00	Saunders County	\$22,512.00	
	Wahoo	Windstream/NT&T	\$1.00	Saunders County	\$732.00	
	Weston/Malmo	Northeast Nebraska Telephone Company	\$1.00	Saunders County	\$4,724.46	
	Yutan	Windstream	\$1.00	Saunders County	\$7,506.00	
	Yutan	Windstream/NT&T	\$1.00	Saunders County	\$274.00	
		AT&T Communications of the Midwest, Inc.	\$1.00	Saunders County	\$14.00	
		Level 3 Communications, LLC	\$1.00	Saunders County	\$205.74	
Scotts Bluff	Gering	Allo Communications	\$1.00	Scotts Bluff County	\$10,707.77	\$178,431.82
	Scottsbluff	Ionex Communications North, Inc.	\$1.00	Scotts Bluff County	\$36.00	
	Scotts Bluff County	Charter Fiberlink-Nebraska, LLC	\$1.00	Scotts Bluff County	\$23,442.18	
	Scotts Bluff County	Granite Telecommunications, LLC	\$1.00	Scotts Bluff County	\$827.00	
	Scottsbluff	Allo Communications	\$1.00	Scotts Bluff County	\$31,680.27	
	Scottsbluff	BullsEye Telecom, Inc.	\$1.00	Scotts Bluff County	\$257.00	
	Scottsbluff	CenturyLink	\$1.00	Scotts Bluff County	\$111,276.60	
	Level 3 Communications, LLC	\$1.00	Scotts Bluff County	\$205.00		
Seward	Beaver Crossing	Windstream	\$1.00	Seward County	\$2,950.00	\$63,709.20
	Beaver Crossing	Windstream/NT&T	\$1.00	Seward County	\$240.00	
	Cordova	Windstream	\$1.00	Seward County	\$1,009.00	
	Cordova	Windstream/NT&T	\$1.00	Seward County	\$96.00	
	Garland	Windstream	\$1.00	Seward County	\$2,326.00	
	Garland	Windstream/NT&T	\$1.00	Seward County	\$182.00	
	Milford	Windstream	\$1.00	Seward County	\$11,289.00	
	Milford	Windstream/NT&T	\$1.00	Seward County	\$844.00	
		McLeod USA Telecommunications Services/Paetec Business Services	\$1.00	Seward County	\$24.00	
	Seward	Windstream	\$1.00	Seward County	\$28,983.00	
	Seward	Windstream/NT&T	\$1.00	Seward County	\$1,328.00	
	Seward County	Granite Telecommunications, LLC	\$1.00	Seward County	\$471.00	
	Seward County	Time Warner Cable Information Services (Nebraska) LLC	\$1.00	Seward County	\$5,122.11	
	Staplehurst	Clarks Telecom	\$1.00	Seward County	\$2,065.00	
	Tamora	Windstream	\$1.00	Seward County	\$1,356.00	
	Tamora	Windstream/NT&T	\$1.00	Seward County	\$146.00	
	Ulysses	Clarks Telecom	\$1.00	Seward County	\$96.26	
	Utica	Windstream	\$1.00	Seward County	\$4,874.00	
Utica	Windstream/NT&T	\$1.00	Seward County	\$285.00		
	Level 3 Communications, LLC	\$1.00	Seward County	\$22.83		
Sheridan	Gordon	Great Plains Communications	\$1.00	Sheridan County	\$17,349.58	\$32,732.40
	Hay Springs	Great Plains Communications	\$1.00	Sheridan County	\$5,198.99	
	Mirage Flats	Great Plains Communications	\$1.00	Sheridan County	\$1,327.89	
	Rushville	Great Plains Communications	\$1.00	Sheridan County	\$8,257.14	

County	Name of Exchange	Local Exchange Carrier or CLEC Name	Monthly Surcharge Amount Collected per Line	PSAP County/City Surcharge Remitted To	Total Annual Surcharge Revenue	Annual Remittance to Jurisdiction
	Whiteclay	Golden West Telecommunications Coop Inc.	\$1.00	Sheridan County	\$598.80	
Sherman		Charter Fiberlink-Nebraska, LLC	\$1.00	Sherman County	\$1,028.18	\$1,028.18
Sioux	Harrison	Matrix Telecom Inc.	\$1.00	Sioux County	\$20.00	\$32.00
	Sherman County	Ionex Communications North, Inc.	\$0.50	Sioux County	\$12.00	
Stanton	Leigh	Stanton Telecom, Inc.	\$1.00	Stanton County	\$12,348.07	\$12,598.07
	Leigh	Citizens Telecommunications Company of Nebraska	\$1.00	Stanton County	\$60.00	
	Stanton	Level 3 Communications, LLC	\$1.00	Stanton County	\$166.00	
		AT&T Communications of the Midwest, Inc.	\$1.00	Stanton County	\$24.00	
Thayer	Alexandria	Windstream	\$1.00	Thayer County	\$2,520.00	\$31,261.77
	Alexandria	Windstream/NT&T	\$1.00	Thayer County	\$109.00	
	Bruning	Great Plains Communications	\$1.00	Thayer County	\$2,083.47	
	Bruning	Windstream/NT&T	\$1.00	Thayer County	\$256.00	
	Byron & South Byron, KS	Windstream	\$1.00	Thayer County	\$930.00	
	Carleton	Great Plains Communications	\$1.00	Thayer County	\$3,340.98	
	Carleton	Windstream/NT&T	\$1.00	Thayer County	\$11.93	
	Chester, Hubbell, So Chester	Windstream	\$1.00	Thayer County	\$2,632.00	
	Davenport	Great Plains Communications	\$1.00	Thayer County	\$6,351.39	
	Davenport	Windstream/NT&T	\$1.00	Thayer County	\$273.00	
	Deshler	Windstream	\$1.00	Thayer County	\$10,890.00	
	Hebron	Granite Telecommunications, LLC	\$1.00	Thayer County	\$30.00	
Hebron	Windstream/NT&T	\$1.00	Thayer County	\$669.00		
	Windstream	\$1.00	Thayer County	\$1,165.00		
Thomas (See Loup/Region 26)						
Thurston	Macy	CenturyLink, f/k/a Qwest	\$1.00	Thurston County	\$5,265.57	\$29,289.57
	Pender	Eastern Nebraska Telephone Co.	\$1.00	Thurston County	\$1,291.00	
	Pender	HunTel CableVision dba HunTel Communications	\$1.00	Thurston County	\$3,740.00	
	Pender	NT&T	\$1.00	Thurston County	\$1,752.00	
	Rosalie	Granite Telecommunications, LLC	\$1.00	Thurston County	\$77.00	
	Thurston County	Eastern Nebraska Telephone Co.	\$1.00	Thurston County	\$4,827.00	
	Walthill	Eastern Nebraska Telephone Co.	\$1.00	Thurston County	\$7,783.00	
		Eastern Nebraska Telephone Co.	\$1.00	Thurston County	\$4,554.00	
Valley	Ord	Charter Fiberlink-Nebraska, LLC	\$1.00	Valley County	\$2,236.47	\$18,689.47
	Valley County	Granite Telecommunications, LLC	\$1.00	Valley County	\$65.00	
	Winnebago	Citizens Telecommunications Company of Nebraska	\$1.00	Valley County	\$16,388.00	
Washington	Arlington City	Arlington Telephone Co.	\$0.75	Washington County	\$4,282.50	\$91,114.93
	Arlington rural	Arlington Telephone Co.	\$1.00	Washington County	\$4,958.00	
	Bennington	Blair Telephone Co.	\$0.75	Washington County	\$33,304.25	
	Bennington	CenturyLink, f/k/a Qwest	\$1.00	Washington County	\$2,123.09	
	Blair city	Blair Telephone Co.	\$1.00	Washington County	\$20,304.00	
	Blair rural	Blair Telephone Co.	\$0.75	Washington County	\$4,095.75	
	Fort Calhoun city	Blair Telephone Co.	\$1.00	Washington County	\$5,204.00	
	Fort Calhoun rural	Great Plains Communications	\$0.75 & \$1.00	Washington County	\$4,056.25	
	Herman	Hooper Telephone Company	\$1.00	Washington County	\$721.55	
Hooper	Blair Telephone Co.	\$0.75	Washington County	\$1,122.50		

County	Name of Exchange	Local Exchange Carrier or CLEC Name	Monthly Surcharge Amount Collected per Line	PSAP County/City Surcharge Remitted To	Total Annual Surcharge Revenue	Annual Remittance to Jurisdiction
	Kennard city	Blair Telephone Co.	\$1.00	Washington County	\$2,166.00	
	Kennard rural	CenturyLink, f/k/a Qwest	\$1.00	Washington County	\$4,310.52	
	Omaha	AT&T Communications of the Midwest, Inc.	\$1.00	Washington County	\$12.00	
	Omaha	CenturyLink, f/k/a Qwest	\$0.50	Washington County	\$4,310.52	
		Level 3 Communications, LLC	\$1.00	Washington County	\$144.00	
Wayne	Carroll	Eastern Nebraska Telephone Co.	\$1.00	Village of Carroll	\$2,521.00	\$41,841.28
	Concord	Northeast Nebraska Telephone Company	\$1.00	City of Wayne	\$77.00	
	Hoskins	Pierce Telephone Co., Inc.	\$1.00	Village of Hoskins	\$3,637.00	
	Wakefield	NT&T	\$1.00	City of Wayne	\$1,151.00	
	Wayne	BullsEye Telecom, Inc.	\$1.00	Wayne County	\$177.00	
	Wayne	CenturyLink, f/k/a Qwest	\$1.00	City of Wayne	\$20,281.67	
	Wayne	First Communications, LLC	\$1.00	Wayne County	\$47.00	
	Wayne	Granite Telecommunications, LLC	\$1.00	Wayne County	\$90.00	
	Wayne	HunTel CableVision dba HunTel Communications	\$1.00	Wayne County	\$5,945.00	
	Wayne	Ionex Communications North, Inc.	\$1.00	Wayne County	\$13.00	
	Wayne	NT&T	\$1.00	City of Wayne	\$2,264.00	
	Wayne	OrbitCom	\$1.00	Wayne County	\$1,759.00	
	Wayne County	Matrix Telecom Inc.	\$1.00	Wayne County	\$84.00	
	Wayne County	Trans National Communications International, Inc		Wayne County	\$40.00	
Webster	Winside	Northeast Nebraska Telephone Company	\$1.00	City of Wayne	\$3,664.61	\$54,473.84
		AT&T Communications of the Midwest, Inc.	\$1.00	City of Wayne	\$90.00	
	Guide Rock	Windstream	\$1.00	City of Guide Rock	\$2,054.00	
	Guide Rock	Windstream/NT&T	\$1.00	City of Guide Rock	\$121.00	
	Red Cloud	Great Plains Communications	\$1.00	Mid Rivers 9-1-1	\$10,015.92	
Webster	Roseland, Bladen, Lawrence, Blue Hill, Upland, Campbell	Glenwood Telephone Memb. Corp.	\$1.00	Village of Campbell	\$21,141.46	\$54,473.84
	Wymore	Glenwood Telephone Memb. Corp.	\$1.00	Village of Campbell	\$21,141.46	
Wheeler (See Loup/Region 26)						
York	Benedict	Windstream	\$1.00	York County	\$1,832.00	\$72,613.56
	Benedict	Windstream	\$1.00	York County	\$2,135.00	
	Benedict	Windstream/NT&T	\$1.00	York County	\$57.65	
	Bradshaw	Windstream	\$1.00	York County	\$2,267.00	
	Bradshaw	Windstream/NT&T	\$1.00	York County	\$100.00	
	Gresham	Henderson	\$1.00	York County	\$10,055.33	
	Gresham	Windstream	\$1.00	York County	\$3,231.00	
	Henderson	Windstream/NT&T	\$1.00	York County	\$230.00	
	McCool Junction	Windstream	\$1.00	York County	\$3,473.00	
	McCool Junction	Windstream/NT&T	\$1.00	York County	\$180.00	
	Waco	Level 3 Communications, LLC	\$1.00	York County	\$39.00	
	Waco	Time Warner Cable Information Services (Nebraska) LLC	\$1.00	York County	\$8,253.00	
	York	Windstream/NT&T	\$1.00	City of York	\$552.50	
	York County	Granite Telecommunications, LLC	\$1.00	York County	\$12.00	
	York County	Windstream	\$1.00	City of York	\$39,904.00	
		Granite Telecommunications, LLC	\$0.50	City of York	\$222.50	
	Windstream/NT&T	\$1.00	York County	\$69.58		

County	Name of Exchange	Local Exchange Carrier or CLEC Name	Monthly Surcharge Amount Collected per Line	PSAP County/City Surcharge Remitted To	Total Annual Surcharge Revenue	Annual Remittance to Jurisdiction
Other	Gothenburg	Allo Communications	\$1.00	City of Gothenburg	\$448.38	\$525.38
	Gothenburg	Granite Telecommunications, LLC	\$1.00	City of Gothenburg	\$76.00	
	Gothenburg	Liberty Bell Telecom	\$1.00	City of Gothenburg	\$1.00	
Total Surcharges Remitted in 2011					\$ 6,842,017.39	

PART VI

Nebraska Telecommunications Carriers: Rates, Service Quality and Complaints



Local Exchange Carriers

Nebraska Local Exchange Carriers, Rates & Lines Served

This section of the report provides information on local exchange carriers currently certificated to serve in Nebraska, the business and residential local rates charged by Nebraska carriers, and a listing of communities and the local carriers offering service in those communities.

The financial information related to local exchange company earnings is not being reported for 2011. Competition has been introduced into portions of this market and company-specific data may reveal competitively sensitive information. Thus, the annual reports filed by the local exchange companies remain available at the Commission for use by Commissioners and Commission staff. Portions of the reports that are not proprietary are available for public inspection.

The Telecommunications Act of 1996 provided for competition in the local exchange service market. For more information on the 1996 Act see Part I of this report. The Commission has authorized a number of CLECs to compete with the incumbent local companies in Nebraska. The following table provides details on the local exchange market in Nebraska for the past two years.

	2010	2011	Change
Total Access Lines Served in the State	808,988	765,129	-5.4%
Total Access Lines Served by ILECs	497,805	456,090	-8.4%
Total Access Lines Served by CLECs	311,183	309,039	-0.7%
Percentage of Total Access Lines Served by CLECs	38.5%	40.4%	+1.9%
Percent of Access Lines Having Competitive Alternatives	90.8%	90.8%	0
Number of Access Lines Without Competitive Alternatives	74,702	71,030	-4.9%
Total Number of Exchanges	469	469	0
Total Number of Exchanges Without Competitive Alternatives	213	211	-0.9%

As of December 31, 2011, 41 incumbent local exchange carriers (including cooperative telephone companies) and 99 competitive local exchange carriers have been certificated by the Commission to operate in Nebraska. Windstream Nebraska, Inc. is the largest carrier with 171,960 access lines. The following table contains a listing of Nebraska carriers, the number of residential lines and business lines served by each carrier, and the current business and residential rates charged by those companies. The rates listed are for basic dial-tone service as of September 1, 2012, and exclude subscriber line charges, extended area service rates, and other optional charges.

Carriers	Residential Rates	Residential Lines Served	Business Rates	Business Lines Served
AT&T Communication of the Midwest	\$25.95	459	\$31.20	38,832
Allo Communications	\$18.00	1,254	\$31.00	4,928
Applied Communications Technology Inc.	\$21.40	1	\$44.80	1
Arapahoe Telephone Company		1,318		541
Group 1:Arapahoe, Hendley, Holbrook	\$17.50		\$27.50	
Group 2:Brule, Farnam, Loomis, Overton	\$17.50		\$37.55	
Arlington Telephone Company	\$19.95	723	\$30.00	110
Benkelman Telephone Company	\$19.95	676	\$27.50	298
Blair Telephone Company	\$19.95	4,651	\$30.00	1,533
Bullseye Telecom, Inc.	N/A	0	\$27.55	614
Cambridge Telephone Company	\$17.50	674	\$27.50	298
CenturyLink QCC	\$19.15	79,949	\$31.00	79,877
Charter Fiberlink-Nebraska LLC	\$24.99	17,057	\$29.99	2,402
Citizens Telecommunications Company of Nebraska (d/b/a Frontier)	\$19.50	18,088	\$29.50	13,794
Clarks Telecommunications Company	\$17.50	523	\$27.50	155
Comtech21, LLC	N/A	0	N/A	0
Consolidated Telco, Inc.	\$19.95	867	\$27.50	354
Consolidated Telecom, Inc.	\$19.95	691	\$27.50	179
Consolidated Telephone Company	\$19.95	1,883	\$27.50	588
Cox Nebraska Telecom LLC	\$17.65	111,387	\$26.89	50,308
Cozad Telephone Company	\$17.50	1,170	\$27.50	635
Curtis Telephone Company	\$19.95	386	\$27.50	184
Dalton Telephone Company	\$19.25	661	\$29.95	177
Diller Telephone Company	\$19.95	615	\$27.50	113
Eastern Nebraska Telephone Company	\$19.95	1,650	\$30.00	903
Elsie Telecom, Inc.	\$19.25	117	\$29.95	46
Ernest Communications, Inc.	\$28.95	2	\$28.95	38
FiberComm, Inc.	\$19.00	221	\$19.00	540
First Communications, LLC	\$31.00	82	\$27.55	0

Carriers	Residential Rates	Residential Lines Served	Business Rates	Business Lines Served
France Telecom Corporation Solutions Inc.	N/A	0	\$66.00	0
Glenwood Telephone Membership Corporation	\$17.50	1,757	\$27.50	381
Granite Telecommunications	\$18.15	0	\$27.55	5,346
Great Plains Communications	\$19.20	17,839	\$29.95	6,138
Hamilton Telephone Company	\$17.95	3,310	\$17.95	1,721
Hartington Telephone Company	\$17.50	869	\$27.50	413
Hartman Telephone Exchange	\$19.95	267	\$27.50	66
Hemingford Cooperative Telephone Company	\$19.90	539	\$27.50	168
Henderson Cooperative Telephone d/b/a Mainstay	\$17.50	603	\$27.50	239
Hershey Cooperative Telecom, Inc.	\$17.50	505	\$27.50	89
Hooper Telephone d/b/a Westel Systems	\$17.50	654	\$27.50	199
Huntel Cablevision, Inc. d/b/a American Broadband Nebraska Communications, Inc.	\$19.95	1,400	\$30.00	819
Ionex Communications North, Inc. Qwest Exchange	\$20.00	221	\$37.55	430
K&M Telephone Company	\$17.50	394	\$17.50	107
Keystone-Arthur Telephone Company	\$17.50	298	\$27.50	90
Liberty-Bell Telecom, LLC d/b/a Dish Network Phone & Internet/dishNet Wireline L.L.C.	\$35.00	66	\$0.00	0
Lightyear Network Solutions, LLC	\$32.99	0	\$29.00	0
Long Lines Siouxland LLC	\$10.00	1,132	\$25.00	475
MCImetro Access Transmission Services	\$20.99	291	\$30.99	366
McLeodUSA Telecommunications Services, Inc. d/b/a Paetec Business Services	N/A	0	\$29.50	262
Matrix Telecom, Inc.	\$34.95	57	\$43.75	11
Metropolitan Telecommunications of Nebraska Inc.	\$18.15	0	\$27.55	550
Mobius Communications Company	\$17.50	1,084	\$27.50	0
Nebraska Technology & Telecommunications, Inc. (NT&T)		14,736		2,660
Group 1	\$18.15		\$27.55	
Group 2	\$17.50		\$27.50	
Group 3	\$17.50		\$30.10	
Group 4	\$17.50		\$30.10	
Group 5	\$17.50		\$30.10	
Group 6	\$17.50		\$30.10	
Nebraska Central Telephone Company	\$17.50	4,293	\$27.50	1,441
Northeast Nebraska Telephone Company	\$17.50	4,752	\$27.50	1,064
NOS Communications	\$18.15	0	\$32.84	10
OrbitCom, Inc.	\$18.50	87	\$27.00	2636
Pierce Telephone Company, Inc.	\$17.50	1,102	\$20.45	374

Carriers	Residential Rates	Residential Lines Served	Business Rates	Business Lines Served
Pinpoint Communications Inc.	\$17.50	614	\$27.50	190
Plainview Telephone Company	\$19.95	683	\$27.50	256
PNG Telecommunications, Inc.	*ICB	1	*ICB	0
Rock County Telephone Company	\$19.95	560	\$30.00	191
Sodtown Telephone Company	\$17.50	66	\$17.50	4
Southeast Nebraska Telephone Company	\$17.50	2,083	\$27.50	739
Stanton Telephone Company, Inc.	\$17.50	815	\$27.50	197
TCG Omaha	N/A	0	\$42.55	6,640
Three River Communications, LLC	\$16.34	516	\$24.80	301
Three River Telco	\$17.50	823	\$27.50	230
Time Warner Cable	\$49.95	25,092	N/A	3,643
Transnational Communications International, Inc.	N/A	0	\$22.00	189
United Telephone Co. of the West (d/b/a CenturyLink)	\$17.50	9,247	\$27.50	3,606
Wauneta Telephone Company	\$19.95	402	\$27.50	118
Windstream Nebraska, Inc.	\$17.50	99,308	\$31.99	72,652
Windstream Communications of the Midwest, Inc.	\$16.00	412	\$37.00	10,675

*ICB = Individual Case Basis

Listing of Nebraska Communities & Serving Companies

COMMUNITIES	COMPANIES SERVING
ADAMS	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
AINSWORTH	Qwest Corporation
	AT&T
	BullsEye Telecom Inc.
	Granite Telecommunications LLC
	Ionex Communications
	Nebraska Technology & Telecommunications
	Orbitcom Inc.
	Three Rivers
ALBION	Citizens Telecommunications
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
ALDA	Orbitcom Inc.
ALEXANDRIA	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
ALLEN	Northeast Nebraska Telephone Company
ALLIANCE	Qwest Corporation
	Allo Communications
	AT&T
	BullsEye Telecom Inc.
	Charter Fiberlink-Nebraska, LLC
	First Communications, LLC
	Granite Telecommunications LLC
	Ionex Communications
	Matrix Telecom, Inc.
	Metropolitan Telecommunications of Nebraska
	Mobius Communications
	Nebraska Technology & Telecommunications
	Orbitcom Inc.
ALMA	Citizens Telecommunications
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
	Pinpoint Communications
AMHERST	Citizens Telecommunications

COMMUNITIES	COMPANIES SERVING
AMHERST Cont.	Charter Fiberlink-Nebraska, LLC
	Nebraska Technology & Telecommunications
ANSELMO	Consolidated Telephone Co.
ANSLEY	Nebraska Central Telephone Company
ARAPAHOE	Arapahoe Telephone Company
	Applied Communication Tech
ARCADIA	Nebraska Central Telephone Company
ARCHER	Great Plains Communications, Inc.
ARLINGTON	Arlington Telephone Company
ARNOLD	Great Plains Communications, Inc.
ARTHUR	Consolidated Telephone Co.
ASHBY	Consolidated Telephone Co.
ASHLAND	Windstream Nebraska, Inc.
	Charter Fiberlink-Nebraska, LLC
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
ASHTON	Nebraska Central Telephone Company
ATKINSON	Qwest Corporation
	AT&T
	Granite Telecommunications LLC
	Matrix Telecom, Inc.
	Nebraska Technology & Telecommunications
	Orbitcom Inc.
ATLANTA	Qwest Corporation
	Nebraska Technology & Telecommunications
	Pinpoint Communications
AUBURN	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
	Time Warner Cable Information Services
AURORA	Hamilton Telephone Company
AVOCA	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
AXTELL	Qwest Corporation
	AT&T

COMMUNITIES	COMPANIES SERVING
AXTELL Cont.	Charter Fiberlink-Nebraska, LLC
	Granite Telecommunications LLC
	Matrix Telecom, Inc.
	Nebraska Technology & Telecommunications
BANCROFT	Great Plains Communications, Inc.
BARNESTON	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
BARTLETT	Northeast Nebraska Telephone Company
BARTLEY	Cambridge Telephone Company
BASSETT	Rock County Telephone Company
BATTLE CREEK	Citizens Telecommunications
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
BAYARD	United Telephone Company dba Embarq
	BullsEye Telecom Inc.
	Charter Fiberlink-Nebraska, LLC
	Granite Telecommunications LLC
BEATRICE	Windstream Nebraska, Inc.
	Charter Fiberlink-Nebraska, LLC
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
BEAVER CITY	Citizens Telecommunications
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
BEAVER CROSSING	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
BEEMER	Great Plains Communications, Inc.
BELDON	Eastern Nebraska Telephone Company
BELGRADE	Great Plains Communications, Inc.
BELLEVUE	See Omaha
BELL WOOD	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
BENEDICT	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
BENKELMAN	Benkelman Telephone Company
BENNET	Windstream Nebraska, Inc.
	Granite Telecommunications LLC

COMMUNITIES	COMPANIES SERVING
BENNET Cont.	Nebraska Technology & Telecommunications
BENNINGTON	Qwest Corporation
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
BERTRAND	Citizens Telecommunications
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
	Pinpoint Communications
BIG SPRINGS	Qwest Corporation
	Allo Communications
	BullsEye Telecom Inc.
	Granite Telecommunications LLC
	Matrix Telecom, Inc.
	Nebraska Technology & Telecommunications
BINGHAM	Consolidated Telephone Co.
BLADEN	Glenwood Telephone Membership Corp.
BLAIR	Blair Telephone Company
	AT&T
BLOOMFIELD	Great Plains Communications, Inc.
BLOOMINGTON	Citizens Telecommunications
BLUE SPRINGS	See Wymore
BLUE HILL	Glenwood Telephone Membership Corp.
BOELUS	Nebraska Central Telephone Company
BRADSHAW	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
BRADY	Consolidated Telecom, Inc.
BRAINARD	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
BREWSTER	Consolidated Telephone Co.
BRIDGEPORT	Qwest Corporation
	Allo Communications
	BullsEye Telecom Inc.
	Charter Fiberlink-Nebraska, LLC
	Granite Telecommunications LLC
	Ionex Communications
	Mobius Communications
	Nebraska Technology & Telecommunications
	Orbitcom Inc.

COMMUNITIES	COMPANIES SERVING
BRISTOW	Northeast Nebraska Telephone Company
BROADWATER	United Telephone Company dba Embarq Granite Telecommunications LLC
BROCK	Windstream Nebraska, Inc. Nebraska Technology & Telecommunications
BROKEN BOW	Qwest Corporation Allo Communications AT&T BullsEye Telecom Inc. Granite Telecommunications LLC Matrix Telecom, Inc. Nebraska Technology & Telecommunications Orbitcom Inc.
BROWNLEE	Consolidated Telephone Co.
BROWNVILLE	Windstream Nebraska, Inc. Nebraska Technology & Telecommunications
BRULE	Arapahoe Telephone Company
BRUNING	Windstream Nebraska, Inc. Granite Telecommunications LLC Nebraska Technology & Telecommunications
BRUNO	Windstream Nebraska, Inc. Nebraska Technology & Telecommunications
BRUNSWICK	Citizens Telecommunications
BURCHARD	Windstream Nebraska, Inc. Nebraska Technology & Telecommunications
BURR	Windstream Nebraska, Inc. Nebraska Technology & Telecommunications
BURWELL	Nebraska Central Telephone Company
BUSHNELL	Dalton Telephone Company
BUTTE	Northeast Nebraska Telephone Company
BYRON	Great Plains Communications, Inc.
CAIRO	Qwest Corporation Charter Fiberlink-Nebraska, LLC Granite Telecommunications LLC Nebraska Technology & Telecommunications Orbitcom Inc.
CALLAWAY	Great Plains Communications, Inc.

COMMUNITIES	COMPANIES SERVING
CAMBRIDGE	Cambridge Telephone Company
CAMPBELL	Glenwood Telephone Membership Corp. Nebraska Technology & Telecommunications
CARROLL	Eastern Nebraska Telephone Company Orbitcom Inc.
CEDAR BLUFFS	Windstream Nebraska, Inc. Nebraska Technology & Telecommunications Time Warner Cable Information Services
CEDAR RAPIDS	Great Plains Communications, Inc.
CENTER	Great Plains Communications, Inc.
CENTRAL CITY	Qwest Corporation Allo Communications AT&T BullsEye Telecom Inc. Granite Telecommunications LLC Ionex Communications Matrix Telecom, Inc. Nebraska Technology & Telecommunications Orbitcom Inc.
CERESCO	Windstream Nebraska, Inc. Granite Telecommunications LLC Nebraska Technology & Telecommunications
CHADRON	Qwest Corporation Allo Communications AT&T BullsEye Telecom Inc. Granite Telecommunications LLC Ionex Communications Mobius Communications Nebraska Technology & Telecommunications Orbitcom Inc.
CHAMBERS	K & M Telephone Company, Inc.
CHAPMAN	Great Plains Communications, Inc.
CHAPPELL	United Telephone Company dba Embarq BullsEye Telecom Inc. Granite Telecommunications LLC

COMMUNITIES	COMPANIES SERVING
CHESTER/HUBBELL/REYNOLDS	Great Plains Communications, Inc.
CLARKS	Clarks Telecommunications Co.
CLARKSON	Qwest Corporation
	AT&T
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
CLATONIA	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
CLAY CENTER	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
CLEARWATER	Northeast Nebraska Telephone Company
CODY	Great Plains Communications, Inc.
COLERIDGE	Northeast Nebraska Telephone Company
COLON	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
COLUMBUS	Citizens Telecommunications
	AT&T
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
	Time Warner Cable Information Services
COMSTOCK	Nebraska Central Telephone Company
COOK	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
CORDOVA	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
CORTLAND	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
COTESFIELD	Great Plains Communications, Inc.
COZAD	Cozad Telephone Company
CRAB ORCHARD	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
CRAIG	Northeast Nebraska Telephone Company
CRAWFORD/WHITNEY	Qwest Corporation

COMMUNITIES	COMPANIES SERVING
CRAWFORD/WHITNEY Cont	Allo Communications
	Granite Telecommunications LLC
	Ionex Communications
	Matrix Telecom, Inc.
	Mobius Communications
	Nebraska Technology & Telecommunications
	Orbitcom Inc.
CREIGHTON	Great Plains Communications, Inc.
CRESTON	See Humphrey
CRETE	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
	Time Warner Cable Information Services
CROFTON	Great Plains Communications, Inc.
CROOKSTON	Great Plains Communications, Inc.
CULBERTSON	Great Plains Communications, Inc.
CURTIS	Curtis Telephone Company, Inc.
DAKOTA CITY	Qwest Corporation - See South Sioux City
	FiberComm, LC
	MCImetro Access Transmission Service LLC
DALTON	Dalton Telephone Company
DANBURY	Hartman Telephone Exchanges, Inc.
DANNEBROG	Nebraska Central Telephone Company
DAVENPORT	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
DAVEY	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
DAVID CITY	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
	Time Warner Cable Information Services
DAWSON	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
DAYKIN	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
DECATUR	Northeast Nebraska Telephone Company

COMMUNITIES	COMPANIES SERVING
DENTON	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
	Time Warner Cable Information Services
DESHLER	Great Plains Communications, Inc.
DEWEESE	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
DEWITT	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
DILLER	Diller Telephone Company, Inc.
DIX	Dalton Telephone Company
DIXON	Northeast Nebraska Telephone Company
DODGE	Great Plains Communications, Inc.
DONIPHAN	Hamilton Telephone Company
DORCHESTER	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
DOUGLAS	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
DUBOIS	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
DUNBAR	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
DUNCAN	Citizens Telecommunications
	Granite Telecommunications LLC
DUNNING	Consolidated Telephone Co.
DWIGHT	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
EAGLE	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
EDGAR	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
EDISON	Citizens Telecommunications
	Nebraska Technology & Telecommunications
	Pinpoint Communications
ELBA	Nebraska Central Telephone Company

COMMUNITIES	COMPANIES SERVING
ELGIN	Great Plains Communications, Inc.
ELK CREEK	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
ELKHORN/WATERLOO	Qwest Corporation
	BullsEye Telecom Inc.
	Granite Telecommunications LLC
	Liberty Bell Telecom, LLC
	McLeodUSA
	MCI metro Access Transmission Service LLC
	Nebraska Technology & Telecommunications
ELM CREEK/ODESSA	Qwest Corporation
	AT&T
	Charter Fiberlink-Nebraska, LLC
	Granite Telecommunications LLC
	Ionex Communications
	Nebraska Technology & Telecommunications
ELMWOOD	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
ELSIE	Elsie Communications, Inc.
ELWOOD	Qwest Corporation
	Allo Communications
	AT&T
	BullsEye Telecom Inc.
	Charter Fiberlink-Nebraska, LLC
	Granite Telecommunications LLC
	Metropolitan Telecommunications of Nebraska
	Nebraska Technology & Telecommunications
EMERALD	See Lincoln
EMERSON	Qwest Corporation
	AT&T
	Granite Telecommunications LLC
	Huntel Cablevision
	Nebraska Technology & Telecommunications
ERICSON	Nebraska Central Telephone Company
EUSTIS	Consolidated Telecom, Inc.
EWING	Great Plains Communications, Inc.

COMMUNITIES	COMPANIES SERVING
EXETER	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
FAIRBURY	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
	Time Warner Cable Information Services
FAIRFIELD	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
FAIRMONT	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
FALLS CITY	Southeast Nebraska Telephone Company
	Time Warner Cable Information Services
FARNAM	Arapahoe Telephone Company
FARWELL	Qwest Corporation
	Allo Communications
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
FILLEY	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
FIRTH	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
FORT CALHOUN	Blair Telephone Company
FRANKLIN	Citizens Telecommunications
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
	Pinpoint Communications
FREMONT	Qwest Corporation
	AT&T
	BullsEye Telecom Inc.
	First Communications, LLC
	Granite Telecommunications LLC
	Ionex Communications
	Liberty Bell Telecom, LLC
	Matrix Telecom, Inc.

COMMUNITIES	COMPANIES SERVING
FREMONT Cont.	McLeodUSA
	MCImetro Access Transmission Service LLC
	Metropolitan Telecommunications of Nebraska
	Nebraska Technology & Telecommunications
	Orbitcom Inc.
	Time Warner Cable Information Services
	Trans National Communications International, Inc.
	Windstream of the MidWest Inc
FRIEND	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
FULLERTON	Qwest Corporation
	Allo Communications
	AT&T
	Granite Telecommunications LLC
	Ionex Communications
	Metropolitan Telecommunications of Nebraska
	Nebraska Technology & Telecommunications
FUNK	Glenwood Telephone Membership Corp.
GARLAND	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
GENEVA	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
GENOA	Citizens Telecommunications
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
GERING	United Telephone Company dba Embarq
	Allo Communications
	BullsEye Telecom Inc.
	Charter Fiberlink-Nebraska, LLC
	Granite Telecommunications LLC
GIBBON	Nebraska Central Telephone Company
	AT&T
GILTNER	Hamilton Telephone Company

COMMUNITIES	COMPANIES SERVING
GLENVIL	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
GORDON	Great Plains Communications, Inc.
GOTHENBURG	Qwest Corporation
	Allo Communications
	BullsEye Telecom Inc.
	Charter Fiberlink-Nebraska, LLC
	Granite Telecommunications LLC
	Ionex Communications
	Matrix Telecom, Inc.
	Nebraska Technology & Telecommunications
GRAFTON	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
GRAND ISLAND	Qwest Corporation
	Allo Communications
	AT&T
	BullsEye Telecom Inc.
	Charter Fiberlink-Nebraska, LLC
	First Communications, LLC
	Granite Telecommunications LLC
	Ionex Communications
	Liberty Bell Telecom, LLC
	McLeodUSA
	MCImetro Access Transmission Service LLC
	Matrix Telecom, Inc.
	Metropolitan Telecommunications of Nebraska
	Nebraska Technology & Telecommunications
	Orbitcom Inc.
	TCG Omaha
	Trans National Communications International, Inc.
	Windstream of the MidWest Inc
GRANT	Great Plains Communications, Inc.
GREELEY	Citizens Telecommunications
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
GREENWOOD	Windstream Nebraska, Inc.
	Charter Fiberlink-Nebraska, LLC

COMMUNITIES	COMPANIES SERVING
GREENWOOD Cont.	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
GRESHAM	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
GRETNA	Qwest Corporation
	Granite Telecommunications LLC
	Liberty Bell Telecom, LLC
	Nebraska Technology & Telecommunications
GUIDE ROCK	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
GURLEY	Dalton Telephone Company
HADAR	Orbitcom Inc.
HAIGLER	Hartman Telephone Exchanges, Inc.
HALLAM	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
HALSEY	Consolidated Telephone Co.
HAMPTON	Hamilton Telephone Company
HANSON	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
HARBINE	Diller Telephone Company, Inc.
HARDY	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
HARRISON	Qwest Corporation
	Allo Communications
	Granite Telecommunications LLC
	Ionex Communications
	Matrix Telecom, Inc.
	Mobius Communications
	Nebraska Technology & Telecommunications
	Orbitcom Inc.
HARTINGTON	Hartington Telecommunications Co., Inc.
HARVARD	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications

COMMUNITIES	COMPANIES SERVING
HASTINGS	Windstream Nebraska, Inc.
	AT&T
	Charter Fiberlink-Nebraska, LLC
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
HAY SPRINGS	Great Plains Communications, Inc.
HAYES CENTER	Great Plains Communications, Inc.
HEARTWELL	Citizens Telecommunications
	BullsEye Telecom Inc.
	Pinpoint Communications
HEBRON	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
HEMINGFORD	Hemingford Cooperative Telephone Company
HENDERSON	Henderson Cooperative Telephone
HENDLEY	Arapahoe Telephone Company
HERMAN	Great Plains Communications, Inc.
HERSHEY	Hershey Cooperative Telephone
HICKMAN	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
HILDRETH	Citizens Telecommunications
HOLBROOK	Arapahoe Telephone Company
HOLDREGE	Qwest Corporation
	Allo Communications
	AT&T
	BullsEye Telecom Inc.
	Charter Fiberlink-Nebraska, LLC
	Granite Telecommunications LLC
	Ionex Communications
	Nebraska Technology & Telecommunications
	Orbitcom Inc.
	Pinpoint Communications
HOLSTEIN	Glenwood Telephone Membership Corp.
HOMER	Qwest Corporation
	AT&T
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications

COMMUNITIES	COMPANIES SERVING
HOOPER	Hooper Telephone Company
HORDVILLE	Hamilton Telephone Company
HOSKINS	Pierce Telephone Company, Inc.
HOWELLS	Qwest Corporation
	Granite Telecommunications LLC
	Ionex Communications
	Matrix Telecom, Inc.
HUBBELL	See Chester
HUMBOLT	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
	Time Warner Cable Information Services
HUMPHREY/CRESTON	Qwest Corporation
	AT&T
	Granite Telecommunications LLC
	Liberty Bell Telecom, LLC
	Matrix Telecom, Inc.
	McLeodUSA
	Nebraska Technology & Telecommunications
HYANNIS	Consolidated Telephone Co.
IMPERIAL	Great Plains Communications, Inc.
INDIANOLA	Great Plains Communications, Inc.
INMAN	K & M Telephone Company, Inc.
ITHACA	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
JACKSON	Northeast Nebraska Telephone Company
JANSEN	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
JOHNSON	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
JOHNSTON	Three River Telco
JULIAN	Windstream Nebraska, Inc.
JUNIATA	Windstream Nebraska, Inc.
	Charter Fiberlink-Nebraska, LLC
	Nebraska Technology & Telecommunications
KEARNEY	Citizens Telecommunications
	AT&T

COMMUNITIES	COMPANIES SERVING
KEARNEY Cont.	BullsEye Telecom Inc.
	Charter Fiberlink-Nebraska, LLC
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
	Windstream of the MidWest Inc
KENESAW	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
KENNARD	Blair Telephone Company
KEYSTONE	Keystone - Arthur Telephone Company
KILGORE	Great Plains Communications, Inc.
KIMBALL	United Telephone Company dba Embarq
	BullsEye Telecom Inc.
	Charter Fiberlink-Nebraska, LLC
	Granite Telecommunications LLC
LAUREL	Qwest Corporation
	AT&T
	Granite Telecommunications LLC
	Huntel Cablevision
	Nebraska Technology & Telecommunications
LAVISTA	See Omaha
LAWRENCE	Glenwood Telephone Membership Corp.
LEMOYNE	Keystone - Arthur Telephone Company
LEBANON	Hartman Telephone Exchanges, Inc.
LEIGH	Citizens Telecommunications
	Nebraska Technology & Telecommunications
LEWELLEN	United Telephone Company dba Embarq
	Granite Telecommunications LLC
LEXINGTON	Qwest Corporation
	Allo Communications
	AT&T
	BullsEye Telecom Inc.
	Charter Fiberlink-Nebraska, LLC
	First Communications, LLC
	Granite Telecommunications LLC
	Ionex Communications
	Liberty Bell Telecom, LLC
	Nebraska Tech & Telecom

COMMUNITIES	COMPANIES SERVING
LEXINGTON Cont.	Orbitcom Inc.
	Trans National Communications International, Inc.
LIBERTY	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
LINCOLN/ EMERALD	Windstream Nebraska, Inc.
	AT&T
	Ernest Communications, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
	NOS Communications
	Time Warner Cable Information Services
LINDSAY	Citizens Telecommunications
	Nebraska Technology & Telecommunications
LINWOOD	Northeast Nebraska Telephone Company
LITCHFIELD	Nebraska Central Telephone Company
LODGEPOLE	Dalton Telephone Company
LONG PINE	Northeast Nebraska Telephone Company
LOOMIS	Arapahoe Telephone Company
LOUISVILLE	Windstream Nebraska, Inc.
	Charter Fiberlink-Nebraska, LLC
	Nebraska Technology & Telecommunications
LOUP CITY	Qwest Corporation
	Allo Communications
	Charter Fiberlink-Nebraska, LLC
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
LYNCH	Three River Telco
LYMAN	United Telephone Company dba Embarq
	BullsEye Telecom Inc.
	Granite Telecommunications LLC
LYONS	Qwest Corporation
	Granite Telecommunications LLC
	Huntel Cablevision
	Nebraska Technology & Telecommunications
MACY	Eastern Nebraska Telephone Company

COMMUNITIES	COMPANIES SERVING
MADISON	Citizens Telecommunications
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
MADRID	Consolidated Telco, Inc.
MALCOLM	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
MARQUETTE	Hamilton Telephone Company
MARTELL	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
MARTINSBURG	Northeast Nebraska Telephone Company
MASON CITY	Nebraska Central Telephone Company
MAXWELL	Consolidated Telecom, Inc.
MAYWOOD	Consolidated Telco, Inc.
MCCOOK	Qwest Corporation
	Allo Communications
	AT&T
	BullsEye Telecom Inc.
	Granite Telecommunications LLC
	Ionex Communications
	Liberty Bell Telecom, LLC
	McLeodUSA
	Nebraska Technology & Telecommunications
	Orbitcom Inc.
	Pinpoint Communications
MCCOOL JUNCTION	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
MEAD	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
MEADOW GROVE	Eastern Nebraska Telephone Company
MERNA	Consolidated Telephone Co.
MERRIMAN	Great Plains Communications, Inc.
MILFORD	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
MILLER	Citizens Telecommunications
	Nebraska Techn & Telecom

COMMUNITIES	COMPANIES SERVING
MILLIGAN	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
MINATARE	United Telephone Company dba Embarq
	Charter Fiberlink-Nebraska, LLC
	Granite Telecommunications LLC
MINDEN	Qwest Corporation
	Allo Communications
	AT&T
	Charter Fiberlink-Nebraska, LLC
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
	Orbitcom Inc.
	Pinpoint Communications
MIRAGE FLATS	Great Plains Communications, Inc.
MITCHELL	United Telephone Company dba Embarq
	Charter Fiberlink-Nebraska, LLC
	Granite Telecommunications LLC
MONROE	Citizens Telecommunications
MORRILL	United Telephone Company dba Embarq
	BullsEye Telecom Inc.
	Charter Fiberlink-Nebraska, LLC
	Granite Telecommunications LLC
MULLEN	Consolidated Telephone Co.
MURDOCK	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
MURRAY	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
NAPER	Three River Telco
NAPONEE	Citizens Telecommunications
NEBRASKA CITY	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
	Time Warner Cable Information Services
NEHAWKA	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications

COMMUNITIES	COMPANIES SERVING
NELIGH	Citizens Telecommunications
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
NELSON	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
NEMAHA	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
NEWCASTLE	Northeast Nebraska Telephone Company
NEWMAN GROVE	Citizens Telecommunications
	Nebraska Technology & Telecommunications
NEWPORT	Rock County Telephone Company
NIOBRARA	Great Plains Communications, Inc.
NORFOLK	Qwest Corporation
	AT&T
	BullsEye Telecom Inc.
	First Communications, LLC
	Granite Telecommunications LLC
	Ionex Communications
	Liberty Bell Telecom, LLC
	Matrix Telecom, Inc.
	McLeodUSA
	MCImetro Access Transmission Service LLC
	Metropolitan Telecommunications of Nebraska
	Nebraska Technology & Telecommunications
	Orbitcom Inc.
	TCG Omaha
	Trans National Communications Intl, Inc.
NORMAN	Glenwood Telephone Membership Corp.
NORTH BEND	Great Plains Communications, Inc.
NORTH BURWELL	Nebraska Central Telephone Company
NORTH LOUP	Nebraska Central Telephone Company
NORTH PLATTE	Qwest Corporation
	Allo Communications
	AT&T
	BullsEye Telecom Inc.
	Charter Fiberlink-Nebraska, LLC

COMMUNITIES	COMPANIES SERVING
NORTH PLATTE Cont.	First Communications, LLC
	Granite Telecommunications LLC
	Ionex Communications
	MCImetro Access Transmission Service LLC
	Matrix Telecom, Inc.
	Metropolitan Telecommunications of Nebraska
	Nebraska Technology & Telecommunications
	Orbitcom Inc.
	Pinpoint Communications
	Trans National Communications Intl, Inc.
	Windstream of the MidWest Inc
ONEILL	Qwest Corporation
	BullsEye Telecom Inc.
	Granite Telecommunications LLC
	Ionex Communications
	Liberty Bell Telecom, LLC
	Matrix Telecom, Inc.
	Metropolitan Telecommunications of Nebraska
	Nebraska Technology & Telecommunications
	Orbitcom Inc.
OAKDALE	Great Plains Communications, Inc.
OAKLAND	Qwest Corporation
	AT&T
	First Communications, LLC
	Granite Telecommunications LLC
	Huntel Cablevision
	Matrix Telecom, Inc.
	Metropolitan Telecommunications of Nebraska
	Nebraska Technology & Telecommunications
OBERT	Northeast Nebraska Telephone Company
OCONTO	Great Plains Communications, Inc.
OCTAVIA	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
ODELL	Diller Telephone Company, Inc.
ODESSA	See Elm Creek
OGALLALA	Qwest Corporation
	Allo Communications

COMMUNITIES	COMPANIES SERVING
OGALLALA Cont.	AT&T
	BullsEye Telecom Inc.
	Charter Fiberlink-Nebraska, LLC
	First Communications, LLC
	Granite Telecommunications LLC
	Ionex Communications
	Nebraska Technology & Telecommunications
	Orbitcom Inc.
	Pinpoint Communications
OHIOWA	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
OMAHA/ BELLEVUE/LAVISTA/ PAPILLION	Qwest Corporation
	Allo Communications
	AT&T
	BullsEye Telecom Inc.
	Comtech 21, LLC
	Cox Nebraska Telecom LLC
	First Communications, LLC
	Granite Telecommunications LLC
	Ionex Communications
	Liberty Bell Telecom, LLC
	MCImetro Access Transmission Service LLC
	McLeodUSA
	Matrix Telecom, Inc.
	Metropolitan Telecommunications of Nebraska
	Nebraska Technology & Telecommunications
	PNG Telecommunications, Inc.
	Orbitcom Inc.
	TCG Omaha
	Trans National Communications Intl, Inc.
	Windstream of the MidWest Inc
ONG	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
ORCHARD	Citizens Telecommunications
ORD	Citizens Telecommunications
	Charter Fiberlink-Nebraska, LLC
	Granite Telecommunications LLC

COMMUNITIES	COMPANIES SERVING
ORD Cont.	Nebraska Technology & Telecommunications
ORLEANS	Citizens Telecommunications
	Nebraska Technology & Telecommunications
OSCEOLA	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
OSHKOSH	United Telephone Company dba Embarq
	Granite Telecommunications LLC
OSMOND	Eastern Nebraska Telephone Company
OTOE	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
OVERTON	Arapahoe Telephone Company
OXFORD	Qwest Corporation
	AT&T
	BullsEye Telecom Inc.
	Granite Telecommunications LLC
	Ionex Communications
	MCImetro Access Transmission Service LLC
	Nebraska Technology & Telecommunications
	Pinpoint Communications
PAGE	Great Plains Communications, Inc.
PALISADE	Great Plains Communications, Inc.
PALMER	Citizens Telecommunications
	Nebraska Technology & Telecommunications
PALMYRA	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
PANAMA	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
PAPILLION	See Omaha
PAWNEE CITY	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
	Time Warner Cable Information Services
PAXTON	Consolidated Telco, Inc.

COMMUNITIES	COMPANIES SERVING
PENDER	Qwest Corporation
	Granite Telecommunications LLC
	Huntel Cablevision
	Nebraska Technology & Telecommunications
PERU	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
PETERSBURG	Great Plains Communications, Inc.
PHILLIPS	Hamilton Telephone Company
PICKRELL	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
PIERCE	Pierce Telephone Company, Inc.
PILGER	Qwest Corporation
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
PLAINVIEW	Plainview Telephone Company
PLATTE CENTER	Citizens Telecommunications
	Nebraska Technology & Telecommunications
PLATTSMOUTH	Windstream Nebraska, Inc.
	Charter Fiberlink-Nebraska, LLC
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
PLEASANT DALE	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
PLEASANTON	Citizens Telecommunications
	Charter Fiberlink-Nebraska, LLC
	Nebraska Technology & Telecommunications
PLYMOUTH	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
POLK	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
PONCA	Great Plains Communications, Inc.
POTTER	United Telephone Company dba Embarq
	Granite Telecommunications LLC
PRAGUE	Northeast Nebraska Telephone Company
PRIMROSE	Great Plains Communications, Inc.
PURDUM	Consolidated Telephone Co.

COMMUNITIES	COMPANIES SERVING
RAGAN	Great Plains Communications, Inc.
RANDOLPH	Qwest Corporation
	AT&T
	Granite Telecommunications LLC
	Ionex Communications
	MCImetro Access Transmission Service LLC
	Nebraska Technology & Telecommunications
	Orbitcom Inc.
RAVENNA	Nebraska Central Telephone Company
RAYMOND	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
RED CLOUD/RIVERTON	Great Plains Communications, Inc.
REPUBLICAN CITY	Citizens Telecommunications
	Granite Telecommunications LLC
REYNOLDS	See Chester
RISING CITY	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
RIVERDALE	Citizens Telecommunications
	Nebraska Technology & Telecommunications
RIVERTON	See Red Cloud
ROCKVILLE	Nebraska Central Telephone Company
ROSALE	Eastern Nebraska Telephone Company
ROSELAND	Glenwood Telephone Membership Corp.
RUSHVILLE	Great Plains Communications, Inc.
RUSKIN	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
SARGENT	Nebraska Central Telephone Company
SCHUYLER	Qwest Corporation
	AT&T
	Granite Telecommunications LLC
	Ionex Communications
	MCImetro Access Transmission Service LLC
	Metropolitan Telecommunications of Nebraska
	Nebraska Technology & Telecommunications
	Orbitcom Inc.
SCOTIA	Nebraska Central Telephone Company

COMMUNITIES	COMPANIES SERVING
SCOTTSBLUFF	United Telephone Company dba Embarq
	Allo Communications
	AT&T
	BullsEye Telecom Inc.
	Charter Fiberlink-Nebraska, LLC
	Granite Telecommunications LLC
SCRIBNER	Great Plains Communications, Inc.
SENECA	Consolidated Telephone Co.
SEWARD	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
	Time Warner Cable Information Services
SHELBY	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
SHELTON	Nebraska Central Telephone Company
SHICKLEY	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
SIDNEY	Qwest Corporation
	Allo Communications
	AT&T
	BullsEye Telecom Inc.
	Charter Fiberlink-Nebraska, LLC
	First Communications, LLC
	Granite Telecommunications LLC
	Ionex Communications
	Liberty Bell Telecom, LLC
	Metropolitan Telecommunications of Nebraska
	Mobius Communications
	Nebraska Technology & Telecommunications
	Orbitcom Inc.
SILVER CREEK	Qwest Corporation
	Allo Communications
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
SNYDER	Great Plains Communications, Inc.
SODTOWN	Sodtown Telephone Company
SOUTH SIOUX CITY	Qwest Corporation
	AT&T

COMMUNITIES	COMPANIES SERVING
SOUTH SIOUX CITY Cont.	FiberComm LLC
	First Communications, LLC
	Granite Telecommunications LLC
	Ionex Communications
	Liberty Bell Telecom, LLC
	Long Lines Siouxland
	McLeodUSA
	MCImetro Access Transmission Service LLC
	Nebraska Technology & Telecommunications
	Orbitcom Inc.
	Trans National Communications International, Inc.
SPALDING	Great Plains Communications, Inc.
SPENCER	Northeast Nebraska Telephone Company
SPRINGFIELD	Qwest Corporation
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
SPRINGVIEW	Three River Telco
ST EDWARD	Great Plains Communications, Inc.
ST LIBORY	Qwest Corporation
	Charter Fiberlink-Nebraska, LLC
	Granite Telecommunications LLC
	Liberty Bell Telecom, LLC
	Matrix Telecom, Inc.
	Nebraska Technology & Telecommunications
ST PAUL	Qwest Corporation
	Allo Communications
	AT&T
	BullsEye Telecom Inc.
	Charter Fiberlink-Nebraska, LLC
	Granite Telecommunications LLC
	Ionex Communications
	Nebraska Technology & Telecommunications
STAMFORD	Citizens Telecommunications
STANTON	Stanton Telecom, Inc.
STAPLEHURST	Clarks Telecommunications Co.
STAPLETON	Great Plains Communications, Inc.
	Orbitcom Inc.

COMMUNITIES	COMPANIES SERVING
STEELE CITY	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
STEINAUER	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
STERLING	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
STOCKHAM	Hamilton Telephone Company
STRATTON	Great Plains Communications, Inc.
STROMSBURG	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
STUART	Northeast Nebraska Telephone Company
SUMNER	Citizens Telecommunications
SUPERIOR	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
SURPRISE	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
SUTHERLAND	Great Plains Communications, Inc.
SUTTON	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
SWANTON	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
SYRACUSE	Windstream Nebraska, Inc.
	AT&T
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
TABLE ROCK	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
	Time Warner Cable Information Services
TALMAGE	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
TAMORA	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications

COMMUNITIES	COMPANIES SERVING
TAYLOR	Nebraska Central Telephone Company
TECUMSEH	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
	Time Warner Cable Information Services
TEKAMAH	Qwest Corporation
	AT&T
	Granite Telecommunications LLC
	Liberty Bell Telecom, LLC
	Nebraska Technology & Telecommunications
	Huntel Cablevision
	Orbitcom Inc.
THEDFORD	Consolidated Telephone Co.
	Orbitcom Inc.
TILDEN	Citizens Telecommunications
	Nebraska Technology & Telecommunications
TOBIAS	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
TRENTON	Great Plains Communications, Inc.
TRI CITY	Southeast Nebraska Telephone Company
TRUMBULL	Hamilton Telephone Company
TRYON	Great Plains Communications, Inc.
UEHLING	Hooper Telephone Company
ULYSSES	Clarks Telecommunications Co.
UNADILLA	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
UNION	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
UPLAND	Glenwood Telephone Membership Corp.
UTICA	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
VALENTINE	Qwest Corporation
	Allo Communications
	AT&T
	BullsEye Telecom Inc.

COMMUNITIES	COMPANIES SERVING
	Granite Telecommunications LLC
	Ionex Communications
	Liberty Bell Telecom, LLC
	Nebraska Technology & Telecommunications
	Orbitcom Inc.
VALLEY	Qwest Corporation
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
	Orbitcom Inc.
VALPARAISO	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
VENANGO	Great Plains Communications, Inc.
VERDEL	Three River Telco
VERDIGRE	Great Plains Communications, Inc.
VIRGINIA	Diller Telephone Company, Inc.
WACO	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
WAHOO	Windstream Nebraska, Inc.
	Charter Fiberlink-Nebraska, LLC
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
WAKEFIELD	Qwest Corporation
	Granite Telecommunications LLC
	Huntel Cablevision
	Nebraska Technology & Telecommunications
WALLACE	Consolidated Telco, Inc.
WALNUT	Great Plains Communications, Inc.
WALTHILL	Eastern Nebraska Telephone Company
WATERLOO	See Elkhorn
WATERBURY	Northeast Nebraska Telephone Company
WAUNETA	Wauneta Telephone Company
WAUSA	Great Plains Communications, Inc.
WAVERLY	Windstream Nebraska, Inc.
	Charter Fiberlink-Nebraska, LLC
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
WAYNE	Qwest Corporation

COMMUNITIES	COMPANIES SERVING
WAYNE Cont.	AT&T
	BullsEye Telecom Inc.
	First Communications, LLC
	Granite Telecommunications LLC
	Huntel Cablevision
	Ionex Communications
	MCImetro Access Transmission Service LLC
	Matrix Telecom, Inc.
	Nebraska Technology & Telecommunications
	Orbitcom Inc.
WEeping WATER	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
WELLFLEET	Consolidated Telco, Inc.
WEST POINT	Qwest Corporation
	AT&T
	BullsEye Telecom Inc.
	First Communications, LLC
	Granite Telecommunications LLC
	Ionex Communications
	Liberty Bell Telecom, LLC
	Matrix Telecom, Inc.
	Nebraska Technology & Telecommunications
	Orbitcom Inc.
WESTERN	Windstream Nebraska, Inc.
	Nebraska Technology & Telecommunications
WESTON	Northeast Nebraska Telephone Company
WHITMAN	Consolidated Telephone Co.
WHITNEY	See Crawford
WILBER	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
WILCOX	Great Plains Communications, Inc.
WILSONVILLE	Citizens Telecommunications
	Pinpoint Communications
WINNEBAGO	Eastern Nebraska Telephone Company
WINNETOON	Great Plains Communications, Inc.
WINSIDE	Northeast Nebraska Telephone Company

COMMUNITIES	COMPANIES SERVING
WISNER	Great Plains Communications, Inc.
WOLBACH	Great Plains Communications, Inc.
WOOD LAKE	Great Plains Communications, Inc.
WOOD RIVER	Qwest Corporation
	Allo Communications
	BullsEye Telecom Inc.
	Charter Fiberlink-Nebraska, LLC
	Granite Telecommunications LLC
	Ionex Communications
	Matrix Telecom, Inc.
	Nebraska Technology & Telecommunications
	Orbitcom Inc.

COMMUNITIES	COMPANIES SERVING
WYMORE/BLUE SPRINGS	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
WYNOT	Great Plains Communications, Inc.
YORK	Windstream Nebraska, Inc.
	AT&T
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications
	Time Warner Cable Information Services
YUTAN	Windstream Nebraska, Inc.
	Granite Telecommunications LLC
	Nebraska Technology & Telecommunications

2012 Local Rate Changes

The following carriers had local rate changes in 2012: Benkelman Telephone Company, CenturyLink QC, Citizens Telecommunications Company, Consolidated Telco, Inc., Consolidated Telecom, Inc., Consolidated Telephone Company, Cox Nebraska Telecom, Inc., Curtis Telephone Company, Diller Telephone Company, Hamilton Telephone Company, Hartman Telephone Exchanges, Wauneta Telephone Company and Windstream Nebraska, Inc.

- C-4450 *In the Matter of Benkelman Telephone Co., Inc., Benkelman, seeking a basic local rate increase.*
- C-4451 *In the Matter of Wauneta Telephone Company, Benkelman, seeking a basic local rate increase.*
- C-4452 *In the Matter of Hartman Telephone Exchanges, Inc., Benkelman, seeking a basic local rate increase.*

On March 2, 2012, Benkelman Telephone Co., Inc., Wauneta Telephone Company, and Hartman Telephone Exchanges, Inc., (Companies) all headquartered in Benkelman, Nebraska, gave written notice to the Commission and their customers of the Companies' intent to increase rates for basic local telephone service. The Companies are all rural independent local exchange carriers. Benkelman provides service in the Benkelman, Nebraska area, Wauneta provides service in the Wauneta, Nebraska area, and Hartman provides service in the Haigler, Danbury, and Lebanon Exchanges in Nebraska.

The Commission received petitions from more than 5% of Wauneta and Hartman customers affected by the rate increase seeking a review by the Commission of the proposed rate increases. On March 13, 2012, the Commission notified Wauneta and Hartman the Commission

would hold a hearing to gather evidence to conduct a review of whether the proposed rates are fair, just, and reasonable and set the rates.

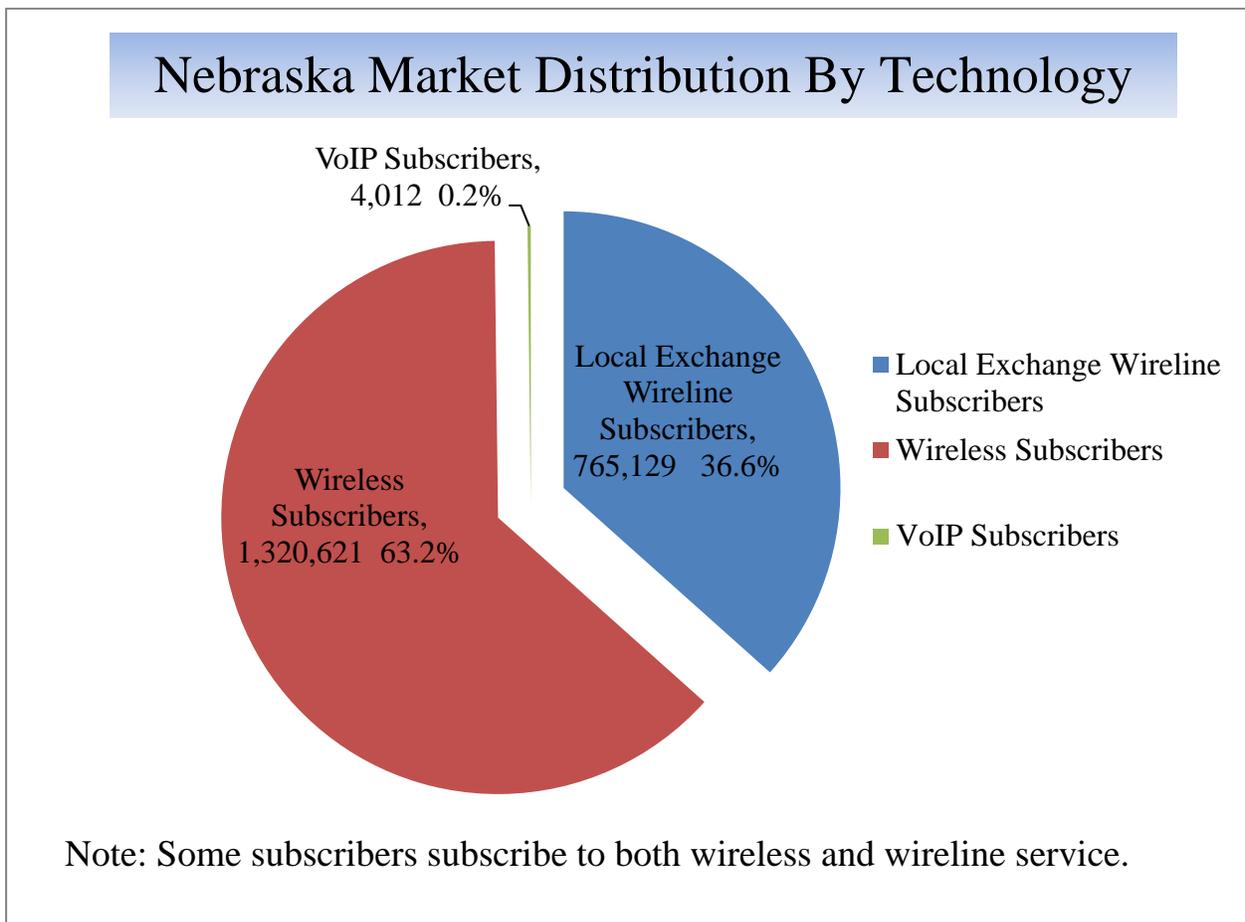
On March 19, 2012, the Commission received a written request from Benkelman seeking a review by the Commission of Benkelman's proposed rates. Benkelman's proposed rate increase was related to the rate increases proposed by Wauneta and Hartman; all three Companies are commonly owned. As of the date of the request from Benkelman, the number of petitions from Benkelman customers had not reached the 5% threshold. However, in the event the threshold was reached, Benkelman desired to initiate Commission review concurrently with Wauneta and Hartman to save time and resources. Therefore the Commission notified the company that pursuant to its request, the Commission would hold a hearing to gather evidence to conduct a review of whether the proposed rates are fair, just, and reasonable and set the rates.

A public hearing was held on May 24, 2012, in McCook, Nebraska. All parties stipulated the Commission review of the Companies' proposed rate increases were legally and factually related and the record in the three dockets was consolidated. No members of the public attended the public hearing or offered testimony regarding the proposed rate increase.

On June 5, 2012, the Commission entered an order finding after review of the service quality and offerings of the companies, the capital investment in plant and other equipment in exchanges served by the companies, and in recognition of the changing environment in the telecommunications industry in which the companies are operating, the basic local rates as proposed by Benkelman, Wauneta, and Hartman were fair and reasonable.

Nebraska Market Distribution by Technology

Nebraska, as with the entire nation, continues to see significant changes in the number of consumers that opt to “cut the cord” or relinquish their landline telephone and exclusively use a wireless product or other internet product like VoIP. According to recent studies, approximately 1/3 of customers have cut the cord and use exclusively a wireless telephone. The table below shows the numbers of subscribers in Nebraska of each type of technology as of December 31, 2011. Some consumers may utilize more than technology be included in both categories.



Explanation of Charges on Telephone Bills

Basic Residential Service - The monthly rate charged by companies to provide telecommunications service to a private residence, including single and multifamily dwellings, within the local calling area.

Extended Area Service - A monthly flat fee charged by telecommunications companies that allows users to place and receive an unlimited number of calls from nearby communities with no additional charges.

Number Portability Charge - A charge set by the FCC to allow telephone companies to recover costs associated with allowing customers to retain their telephone number when changing from one telephone company to another.

Federal Subscriber Line Charge - A charge set by the FCC that customers pay to their local phone company to cover part of the cost of connecting customers to the telephone network. It is currently capped at \$6.50 per month for the first residential line and single business lines. The monthly charge varies by company.

Telecommunications Relay Service (TRS) Surcharge - A charge set by the Commission to fund the operation of the statewide TRS system for deaf, hard-of-hearing, and speech impaired citizens. The TRS Surcharge also provides financial aid to eligible Nebraskans for the purchase of specialized telephone equipment necessary to use TRS. The TRS Surcharge is reviewed annually by the Commission and is currently \$.04 per month per telephone number or functional equivalent.

911 Service Surcharge - A charge assessed by and remitted to a city or county to fund the operation of public safety answering points (PSAP) that receive 911 emergency calls. This charge ranges from \$.50 to \$1.00 per month per telephone number.

Wireless E911 Surcharge - A charge assessed by the Commission to fund the implementation and operation of the Wireless Enhanced 911 program which allows emergency responders to accurately locate wireless devices that have placed 911 calls. Currently the charge is \$.50 per month on each telephone number in service.

Nebraska Universal Service Fund (NUSF) Surcharge - All telecommunications service providers must contribute to NUSF based on a percentage of their in-state revenues. Telephone providers then recover the cost from their customers in the form of a surcharge collected from each customer. The NUSF surcharge is currently 6.95% of intrastate revenues of a company. For more information on the programs funded by NUSF see Part III of this report.

Federal Tax (Excise Tax) - A 3% federal tax which funds general federal government operations.

State Sales Tax - A tax assessed by the state on local and in-state long distance telecommunications charges that funds general state government obligations. The current tax rate is 5.5%.

City Sales Tax - A tax assessed by a city to fund general municipal obligations. Not every city assesses a city sales tax and they vary by city.

City Occupation or Franchise Tax - A tax assessed on telephone companies by a city for the right to do business in the community. Telephone companies are allowed to recover the amount paid in occupation or franchise taxes directly on customer bills. Not every city imposes occupation or franchise taxes and they vary by city.

Federal Universal Service - All telecommunications service providers must contribute to the Federal Universal Service Fund based on a percentage of their interstate end-user revenues. The fund supports the following four programs: Lifeline/Linkup, High-cost, Schools and Libraries and Rural Health Care. The rate is recalculated by the FCC quarterly, is usually passed on to consumers and varies by company.

Long Distance Telephone Carriers

The number of long distance companies certificated to operate in the State of Nebraska continues to grow. Currently, there are 228 companies authorized to provide long distance services in Nebraska. The following table is a listing of all the long distance carriers certificated to provide service in Nebraska. Inclusion on the table below does not indicate the company is offering service in Nebraska at this time.

Long Distance Telephone Carriers		
1 800 Collect, Inc.	Entelegant Solutions, Inc.	Onestar Long Distance, Inc.
360networks (USA) Inc.	Entrix Telecom, Inc.	Onvoy, Inc.
365 Wireless, LLC	Ernest Communications, Inc.	Opcom, Inc.
800 Response Information Services, LLC	Fibercomm, L.C.	Operator Service Company, L.L.C.
Access One, Inc.	First Communications, LLC	Opex Communications, Inc.
Access Point, Inc.	France Telecom Corporate Solutions, L.L.C.	Orbitcom, Inc.
Access2go, Inc.	Frontier Communications Of America, Inc.	Paetec Communications, Inc.
Accessline Communications Corporation	Galaxy Cable, Inc.	Pay Tel Communications, Inc.
ACN Communication Services, Inc.	Glenwood Long Distance	Peetz Cooperative Telephone Company
Action Communications, Inc.	Global Connection Inc. Of America	Pinpoint Communications, Inc.
Advantage Telecommunications Corp.	Global Crossing Telecommunications, Inc.	PNG Telecommunications, Inc.
Aero Communications, LLC	Global Tel*Link Corporation	Primus Telecommunications, Inc.
Affinity Network Inc.	Go Solo Technologies, Inc.	Protel Advantage, Inc.
Airespring, Inc.	Gold Line Telemanagement Inc.	Protocall LLC
Alec, LLC	Granite Telecommunications, L.L.C.	Public Communications Services, Inc.
Alliance Global Networks, LLC	Great Plains Communications Long Distance, Inc.	Quantumshift Communications, Inc.
Alliance Group Services, Inc.	Hamilton Long Distance Company	Qwest LD Corp.
Allo Communications LLC	Hartington Telecommunications Company, Inc.	Reduced Rate Long Distance, L.L.C.
American Fiber Network, Inc.	Henderson Cooperative Telephone Company	Reliant Communications, Inc.
American Telecommunications Systems, Inc.	Horizon Telecom, Inc.	RRV Enterprises, Inc.
Americatel Corporation	HTC Communications, LLC	SBC Long Distance, LLC
Amerivision Communications, Inc.	Huntel Cablevision, Inc.	Securus Technologies, Inc.
Anpi, LLC	Hypercube Telecom, LLC	Silv Communication, Inc.
Applewood Communications Corporation	Ibasis Retail, Inc.	Southeast Nebraska Communications, Inc.
Arapahoe Telephone Company	IBFA Acquisition Company, LLC	Southwest Communications, Inc.
Arizona Telephony Brokers, L.L.C.	IDT America, Corp.	Spectrotel, Inc.
Association Administrators, Inc.	Inetworks Group, Inc.	Sprint Communications Company L.P.
AT&T Communications Of The Midwest, Inc.	Inmate Calling Solutions, LLC	Stanton Long Distance, LLC
Bandwidth.Com CLEC, Inc.	Intelepeer, Inc.	STI Prepaid, LLC
BCE Nexxia Corporation	Intellicall Operator Services, Inc.	TCG Omaha
BCN Telecom, Inc.	International Telecom, Ltd.	TDS Long Distance Corporation
Bellsouth Long Distance, Inc.	Intrado Communications, Inc.	Telecom Management, Inc.
Benkelman Telephone Company	Ionex Communications North, Inc.	Telecom North America Inc.
Betterworld Telecom, LLC	Iowa Network Services, Inc.	Teleconnect Long Distance Services & Systems Company
Big River Telephone Company, LLC	KDDI America, Inc.	Teledias Communications, Inc.
Broadview Networks, Inc.	Kentucky Data Link, Inc.	Telemanagement Systems, Inc.
Broadvox-Clec, LLC	Keyart Comm., Inc.	Telenational Communications, Inc.
Broadwing Communications, L.L.C.	Lattice Incorporated	Teleuno, Inc.
BT Communications Sales, L.L.C.	LCR Telecommunications, L.L.C.	Telmex USA, LLC
Bullseye Telecom, Inc.	Legacy Long Distance International, Inc.	Telrite Corporation
Business Telecom, Inc. (BTI)	Level 3 Communications, L.L.C.	Three River Telco
Cable USA III, LLC	Lightyear Network Solutions, L.L.C.	Time Warner Cable Information Services (Nebraska), L.L.C.
Cause Based Commerce, Inc.	Mainstay Technologies, LLC	Total Holdings, Inc.
Cencom, Inc.	Masergy Communications, Inc.	Trans National International, Inc.
CenturyLink QC	Matrix Telecom, Inc.	Treasure Lake, L.P.
CenturyLink QCC	McGraw Communications, Inc.	Tri-M Communications, Inc.
CenturyTel Fiber Company II, L.L.C.	MCI Communications Services, Inc.	TTI National, Inc.
Charter Fiberlink-Nebraska, L.L.C.	McLeodUSA Telecommunications Services, LLC	U.S. South Communications, Inc.
Cincinnati Bell Any Distance Inc.	Metropolitan Telecommunications Of Nebraska, Inc.	U.S. Telecom Long Distance, Inc.
Citistream Communications, Inc.	Mitel Netsolutions, Inc.	UCN, Inc.
Clear World Communications Corporation	Mobilitie, LLC	Unite Private Networks, LLC
Coast International, Inc.	Mobius Communications Company	United American Technology, Inc.
Comcast Phone Of Nebraska, LLC	Momentum Telecom, Inc.	United Telecom Inc.
Common Point, LLC	National Directory Assistance, L.L.C.	USA Digital Communications, Inc.
Community Internet Systems, Inc.	Nebraska Central Telecom, Inc.	Value-Added Communications , Inc.

Long Distance Telephone Carriers

Comtech 21, L.L.C.	Nebraskalink Holdings, LLC	Velocity The Greatest Phone Company Ever, Inc.
Consolidated Long Distance, Inc.	Nebraska Long Distance Company, L.L.C.	Verizon Enterprise Solutions LLC
Consumer Telcom, Inc.	Nebraska Technology & Telecommunications, Inc.	Verizon Long Distance LLC
Convergia, Inc.	Nebraskalink, LLC	Verizon Select Services, Inc.
Covista, Inc.	NECC Telecom, Inc.	Voicecom Telecommunications, L.L.C.
Cox Nebraska Telcom, L.L.C.	Net One International, Inc.	Wholesale Carrier Services, Inc.
Cozad Telephone Company	Network Billing Systems, L.L.C.	Williams Communications, L.L.C.
Crexendo Business Solutions Inc.	Network Communications International Corporation	Wimactel, Inc.
CTI Long Distance, Inc.	Network Operator Services, Inc.	Windstream Communications, Inc.
Custom Teleconnect, Inc.	Networkip, LLC	Windstream IT-Comm, LLC
Dalton Telecommunications, Inc.	Neutral Tandem-Nebraska, LLC	Windstream Systems Of The Midwest, Inc.
DCT Telecom Group, Inc.	New Edge Network, Inc.	Working Assets Funding Service, Inc.
Deltacom, Inc.	New Horizons Communications Corp.	X2comm, Inc.
Digizip.Com, Inc.	Newcastle Holdings, Inc.	XO Communications, LLC
Diode Telecom, Inc.	Nextlink Wireless, LLC	Yestel USA, Inc.
Discount Long Distance, LLC	Nobeltel, LLC	Zito Midwest, LLC
Dishnet Wireline L.L.C	Norlight Telecommunications, Inc.	Zone Telecom, LLC
Easton Telecom Service, L.L.C.	Norlight, Inc.	
Electric Lightwave, L.L.C.	Norstan Network Services, Inc.	
Embarq Communications, Inc.	NOS Communications, Inc.	
Encartele, Inc.	Nosva Limited Partnership	
Enhanced Communications Group, L.L.C.	Nyecom Teleservices, Inc.	
Enhanced Communications Network, Inc.	Onelink Communications, Inc.	

Service Testing & Outage Reports

The Commission ensures Nebraskans are receiving quality telecommunications service by periodically reviewing performance data provided by telephone companies and by monitoring consumer complaints for indications of potential problems requiring further investigation. All local exchange carriers are using digital switches designed to perform a series of self-diagnostic tests, which makes the monitoring and identification of service quality issues much easier. The Commission's technical staff offers assistance in identifying the source of service problems and is available to assist in resolving service complaints from consumers across the state.

The current service quality standards in the Commission's Telecommunications Rules and Regulations were developed for traditional copper based switched circuit technology. The Commission staff is conducting the final review of the existing service quality rules and will propose changes intended to update the rules consistent with current technologies.

Reports are required to be filed with the Commission by local exchange carriers when service outages are experienced. The report must include the date and time of the outage, the geographic area affected, the cause of the outage, if known, and an estimate of the number of access lines affected. Within five days of resolving the trouble, a final report must be filed with the Commission showing the total number of trouble reports received from customers related to the outage and the corrective action taken.

In the 2011-12 Fiscal Year there were a total of 107 outages reported to the Commission. The causes of the outages were: 61 cable cuts, 29 telephone equipment malfunctions, 9 weather related, 3 accidental, 2 maintenance and 3 unknown.

Applications and Tariffs

The Commission received a total of 112 applications during the period of July 1, 2011, to June 30, 2012. Much of the activity involved companies requesting amendments to their certificates and companies relinquishing their certificates to operate. Below is a summary of the applications received during this period:

Type of Application	Number of Applications Filed	Type of Application	Number of Applications Filed
Local Certification	5	Eligible Telecommunications Carrier Designation	3
Reseller Certification	7	Withdrawal	8
Amend Certification	31	Transfer of Control	7
Boundary/Customer	8	Name Change	4
Depreciation	1	Trade Name	3
Loan/Indebtedness	3	Access Tariffs	5
Commission-Initiated	4	Rate Increase	13
Interconnection	7	Other	3

There were 392 tariff changes filed with the Commission during this period. Individual applications may be reviewed in our offices while the tariff revision listing is available on the Commission's website.

Complaints

During the previous year, the Commission addressed numerous issues involving consumer choice, service quality, safety, distance learning, universal service, and emerging technologies such as VoIP (Voice over Internet Protocol). The list below includes some of the major issues addressed by the Commission in the last fiscal year:

Local Exchange Carriers

The following table shows the LEC complaints by company. The largest number of complaints involved the two largest LECs, Windstream and Qwest.

LEC Complaints By Company

LECs	2010-2011			2011-2012		
	Complaints	Access Lines	% of Total Lines	Complaints	Access Lines	% of Total Lines
Windstream	82	189,792	23.5	56	171,960	22.5
Qwest	73	175,640	21.7	53	159,826	20.9
NT&T	10	20,235	2.5	16	17,396	2.3
Cox	20	170,149	21.1	16	161,695	21.1
Frontier	22	34,310	4.2	12	31,882	4.2
Great Plains	5	25,124	3.1	4	23,977	3.1
CenturyLink (fka Embarq)	2	15,170	1.9	3	12,853	1.7
AT&T	0	39,442	4.9	2	39,291	5.1
MCI	3	855	0.1	0	657	0.1
Time Warner	14	23,578	2.9	10	28,735	3.8
Consolidated	1	2,454	0.3	0	2,471	.3
Others	31	112,237	13.8	26	114,386	14.9
TOTAL	263	808,986	100.0	198	765,129	100.0

Long Distance Carriers

The following table shows the number of complaints filed against long distance companies. The largest number of complaints involved telemarketing by a local company in Omaha telemarketing customers all over the country. Customers can verify they have the long distance carrier of their choice by dialing the toll-free telephone number (700) 555-4141.

Long Distance Complaints By Carrier

IXCs	2009-2010		2010-2011		2011-2012	
	Complaints	%	Complaints	%	Complaints	%
AT&T	8	5.3	7	4.7	4	6.6
Consumer Telcom	n/a	n/a	26	17.4	2	3.2
Correctional Billing	1	0.7	1	0.6	0	0.0
ESBI	6	4.0	0	0.0	1	1.6
Evercom	2	1.2	0	0.0	0	0.0
Excel	1	0.7	1	0.6	0	0.0
ILD Teleservices	6	4.0	5	3.4	3	4.9
MCI	7	4.7	8	5.4	7	11.5
PowerNet Global	2	1.2	0	0.0	0	0.0
Qwest	6	4.	4	2.6	2	3.2
Reduced Rate Long Distance	1	0.7	0	0.0	0	0.0
Reliant Communication	n/a	n/a	3	2.0	14	23.0
Sprint	1	0.7	1	0.6	4	6.6
United Telecom	n/a	n/a	4	2.6	0	0.0
VarTec	1	0.7	2	1.3	0	0.0
Williams Communication	1	0.7	0	0.0	0	0.0
Windstream	7	4.7	5	3.4	4	6.6
Zero Plus Dialing, Inc.	7	4.7	8	5.4	0	0.0
Miscellaneous	93	62.0	74	50.0	20	32.8
TOTAL	150	100.0	149	100.0	61	100.0

Wireless Carriers

While the Commission lacks statutory authority over wireless telecommunications service and billing, we continue to receive and process wireless complaints. The Commission strives, utilizing existing resources, to resolve these complaints to benefit the wireless consumers of Nebraska.

Wireless Complaints By Carrier

Wireless Carriers	2009-2010		2010-2011		2011-2012	
	Complaints	%	Complaints	%	Complaints	%
Alltel Wireless	57	19.5	9	3.1	1	0.6
AT&T	7	2.4	24	8.3	13	7.9
Cricket	19	6.5	17	5.9	9	5.5
Qwest	1	0.3	0	0.0	1	0.6
Sprint	25	8.5	19	6.6	23	14.0
T-Mobile	0	0.0	3	1.1	6	3.7
TracFone Wireless	6	2.0	7	2.4	1	0.6
US Cellular	6	2.0	4	1.4	2	1.2
Verizon Wireless	155	52.9	195	67.7	92	56.1
Viaero Wireless	7	2.4	5	1.7	10	6.1
Virgin Mobile	1	0.3	2	0.7	0	0.0
Others	9	3.2	3	1.1	6	3.7
TOTAL	293	100	288	100	164	100

Formal Complaints

FC-1332 *In the Matter of the Formal Complaint of Orbitcom, Inc., Sioux Falls, South Dakota, seeking a determination that AT&T Communications of the Midwest, Inc., Denver, Colorado, failed to pay intrastate access charges billed by Orbitcom in accordance with Orbitcom's intrastate switched access tariff.*

FC-1335 *In the Matter of the Formal Complaint of AT&T Communications of the Midwest, Inc., Denver, Colorado, seeking a determination that OrbitCom, Inc., Sioux Falls, South Dakota, failed to negotiate Intrastate Access Charges and that OrbitCom's tariffed Intrastate Switched Access Rates are unfair and unreasonable.*

On February 27, 2009, a Formal Complaint was filed with the Commission by OrbitCom, Inc. (OrbitCom), seeking a determination that AT&T Communications of the Midwest, Inc. (AT&T), failed to pay for intrastate access services provided by OrbitCom and billed to AT&T in accordance with OrbitCom's Nebraska Switched Access Services Tariff. The Formal Complaint was docketed by the Commission as Application No. FC-1332.

On April 30, 2009, AT&T filed a Formal Complaint against OrbitCom with the Commission, which was docketed as Application No. FC-1335, alleging OrbitCom's intrastate access rates contained in its Nebraska tariff were not negotiated and are not fair and reasonable pursuant to Nebraska law. AT&T further requested a Commission review of OrbitCom's intrastate access rates. On May 1, 2009, AT&T filed a Motion to Consolidate the Formal Complaint proceedings pursuant to the Commission's Rules of Procedure. The Commission granted the Motion to Consolidate in an order issued on May 12, 2009.

A hearing was held on September 16, 2009. The Commission issued an order on November 10, 2009, dismissing AT&T's complaint and request for a review of OrbitCom's intrastate access rates and sustaining OrbitCom's complaint, finding OrbitCom had a valid and effective Switched Access Services tariff in Nebraska and had been billing AT&T for access services pursuant to its Nebraska tariff and AT&T should pay the outstanding balance due OrbitCom for such services rendered from April 2008.

On December 10, 2009, AT&T filed an appeal of the Commission's order in District Court. The Commission's order was stayed by the court pending the outcome of the appeal. On February 24, 2011, the District Court entered an order reversing the Commission's order and remanding the complaint back to the Commission for the Commission to conduct a review of OrbitCom's access rates pursuant to *Neb. Rev. Stat.* § 86-140. On March 25, 2011, OrbitCom filed an appeal of the District Court's decisions with the Nebraska Court of Appeals. Subsequently, on May 25, 2011, OrbitCom filed a motion to withdraw its appeal with the Court of Appeals. The Court of Appeals granted OrbitCom's motion and dismissed the appeal on June 13, 2011.

Therefore, pursuant to the District Court's February 24, 2011 order, the above-captioned matter was remanded to the Commission for further proceedings. A hearing on remand was held on December 20, 2011. The Commission issued an order on February 28, 2012, finding OrbitCom's access rate fair and reasonable pursuant to its review under § 86-140, and ordering AT&T to pay the outstanding balance owed OrbitCom for access services. AT&T appealed the Commission's Order on remand to the District Court on March 28, 2012. The appeal is pending in the District Court.

Departmental Complaints

At this time there are no departmental complaints.

Relay Service Complaints

Consumer complaints related to relay calls (excluding CapTel) totaled one for the fiscal year ending June 30, 2012, as compared to five for the fiscal year ending June 30, 2011. The Commission tracks complaints using the following categories: Service, Billing, Technical and External. The one service complaint involved improper procedures for leaving a voice-mail message. Generally service complaints relate to the quality of Communication Assistant (“CA”) interaction with the customer. Billing issues involve primarily long distance errors, Technical complaints generally center on line disconnections, line garbling, 711-related problems and long connect times.

The CapTel center in Madison, Wisconsin, also tracks complaints/inquires for captioned telephone service. The Madison Center logged 138 customer contacts with one categorized as service, 63 technical and 74 inquiries for the fiscal year ended June 30, 2012. Since the CA in a captioned telephone setting is transparent to both parties, there are few service-related issues regarding the CA. There was one service complaint related to accuracy of captions during the period. Technical complaints consisted primarily of set up problems with equipment. Inquiries consist mainly of educating the customer regarding equipment use, requests for information, and referrals where the customer is directed to state distribution programs for equipment assistance.

Historical Complaint Statistics

The following table shows the total number of complaints filed this year and divides the complaints between local exchange carriers (LECs), interexchange carriers (IXCs), also known as long distance companies, and wireless carriers. The miscellaneous category includes Internet, cable TV, VoIP and pay phone complaints.

2011 – 2012 Complaint Type By Carrier Type

2011-2012 Types	LECs	IXCs	Wireless	Miscellaneous
Billing	62	46	98	8
Service	114	8	63	23
Telemarketing	8	4	0	0
Customer Service	2	0	3	0
Slamming	0	3	0	0
Directory	11	0	0	0
Area Code	1	0	0	0
TOTAL	198	61	164	31

Historical By Carrier Type

	2010-2011		2011-2012	
LECs	263	35.7%	198	43.6%
IXCs	149	20.3%	61	13.5%
Wireless	288	39.1%	164	36.1%
Miscellaneous	36	4.9%	31	6.8%
TOTAL	736	100%	454	100%

Historical By Complaint Type

Types by Year	2010-2011	2011-2012
Billing	341	214
Service	305	208
Auto Dialer	0	0
Telemarketing	44	12
Customer Service	2	5
Slamming	13	3
Directory	22	11
Carrier to Carrier	1	0
Area Code	8	1
TOTAL	736	454

Of the 454 complaints received during Fiscal Year 2011-12, 124 resulted in savings to the customer totaling almost \$20,000. This represents an average savings of approximately \$155 per customer.

PART VII

Recommendations for the 2013 Legislative Session



Recommendations for 2013 Legislative Session

The Commission, as of the date of this Annual Report, continues to watch for possible legislation relating to telecommunications for the 2013 Session. With the passage of the FCC CAF Reform Order, the Commission may seek interim studies to explore the impacts of the FCC's reforms on state regulation and statutes.



Map of Nebraska counties and major cities. Counties shown include: KEY, AP, PA, HA, BROWN, ROCK, HOOKER, THOMAS, BLAINE, LOUP, GARFIELD, WHEELER, MC PHERSON, LOGAN, CUSTER, VALLEY, GREELE, SHERMAN, HOWARD, YORK, BUFFALO, HALL, KEARNEY, PHELPS, HOLDREGE, FURNAS, HARLAN, FRANKLIN, WEBSTER, HITCHCOCK, RED, WILLOW, and others. Major cities and towns include: Omaha, Lincoln, Kearney, Grand Island, Hastings, Fremont, and many others. Rivers shown include the Platte, Loup, and Republican. Lakes shown include Pelican Lake and Wood Lake.