TARIFF SCHEDULE APPLICABLE TO LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

by

ALLO COMMUNICATIONS LLC

Issued by: Bradley A. Moline President Allo Communications LLC Box 1123 Imperial, NE 69033

Issue Date: April 23, 2004

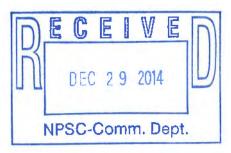
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CHECK SHEET

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheets. Original and revised sheets as named below comprise all changes from the original tariff that are currently in effect as of the date at the bottom of this sheet.

| (T) <u>sheet</u> | REVISION NUMBER | <u>SHEET</u> | REVISION NUMBER | SHEET | REVISION NUMBER |
|---------------------|-------------------------|--------------|-------------------------|-------|-------------------------|
| Title Page | 1* Revised | 25 | 2 nd Revised | 51 | 4 th Revised |
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| 5 | 2 nd Revised | 30 | 1 st Revised | 56 | 3rd Revised |
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| 18 | 1 ⁿ Revised | 44 | 2 nd Revised | 65 | 2nd Revised |
| 19 | 1 st Revised | 45 | 3rd Revised | 66 | Original |
| 20 | I ^a Revised | 46 | 3 rd Revised | | |
| 21 | 3 rd Revised | 47 | 3rd Revised | | |
| 22 | 4th Revised | 48 | 5 th Revised | | |
| 23 | 2 nd Revised | 49 | 2 nd Revised | | |
| 24 | 3'd Revised | 50 | 2 nd Revised | | |



Issue Date: August 01, 2014

Issued by: Effective Date: January 7, 2015 Bradley A. Moline President, Allo Communications LLC Box 1123 Imperial, NE 69033

CONCURRING CARRIERS

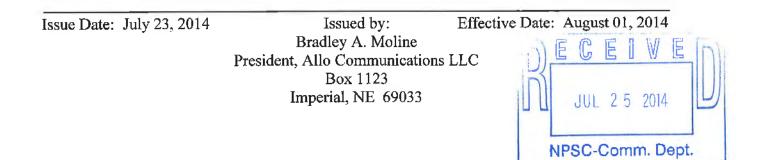
None

CONNECTING CARRIERS

CenturyLink, Windstream, and/or Frontier (T) MCI Telecommunications Corporation AT&T Communications of the Midwest, Inc. Sprint Communications Company, L.P.

OTHER PARTICIPATING CARRIERS

None



TARIFF FORMAT

<u>Page Numbering</u>. Page numbers appear in the upper right hand corner of the sheets. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between pages 5 and 6 would be numbered 5.1.

<u>Page Revision Numbers</u>. Revision numbers also appear in the upper right corner of pages. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th Revised Page No. 14 cancels the 3rd Revised Page No. 14.

<u>Paragraph Numbering Sequence</u>. There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level, as shown by the following example:

2 2.1 2.1.1 2.1.1.A 2.1.1.A.1 2.1.1.A.1.(a) 2.1.1.A.1.(a).I 2.1.1.A.1.(a).I.(i) 2.1.1.A.1.(a).I.(i).(1)

<u>Check Sheets</u>. When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). The tariff user should refer to the latest check sheet to find out if a particular page is the most current one on file with the Commission.

| Issue Date: April 23, 2004 | Issued by: | Effective Date: May 3, 2004 |
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<u>Explanation of Symbols</u>. When changes are made in any tariff page, a revised page will be issued replacing the tariff page affected. Changes will be identified on the revised page through the use of the following symbols:

- (C) Identifies a changed regulation.
- (D) Identifies a discontinued rate or regulation.
- (I) Identifies an increase in rate.
- (N) Identifies a new rate or regulation.
- (R) Identifies a reduction in rate.

1.1

(T) - Identifies a change in text only.

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0.0 Application and Scope of Tariff

0.1 Application

This tariff contains the rates and regulations applicable to regulated intrastate, intraLATA, interexchange, and local services provided by Allo between and among points within the State of Nebraska.

0.2 <u>Scope</u>

Allo's services are provided in Nebraska subject to the availability of facilities and subject to the terms and conditions of this tariff. All services within the jurisdiction of the Commission provided by Allo between and among points in Nebraska are governed by this tariff.

0.3 Interconnection with Other Carriers

Service provided by Allo may be connected with services or facilities of other carriers or may be provided over facilities provided by carriers other than Allo. However, service provided by Allo is not a part of a joint undertaking with any other carrier providing telecommunications channels, facilities, or services.

0.4 Brief Description of Basic Services

Pursuant to this tariff and as described in more detail in subsequent sections, Allo provides local service to customers via leasing of unbundled network elements and purchase of services purchased from the incumbent local exchange carrier ("ILEC"), including dial tone, emergency services (9-1-1), and CLASS features and long distance service via resale of interexchange services purchased from an underlying interexchange carrier ("IXC"). Upon completion of its network facilities, Allo may provide local service to customers via its own facilities in addition to or in the alternative to its current leasing arrangement.

1.0 Explanation of Terms and Abbreviations

1.1 Definitions of Terms

Allo Allo Communications LLC

1.0 Explanation of Terms and Abbreviations (cont'd)

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1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 <u>Definitions of Terms</u> (cont'd)

Calls

Telephone messages completed by Customers.

Central Office

(T)

A unit of either Allo's or CenturyLink, Windstream, and/or Frontier's system that provides service to the general public and has the necessary equipment and operating arrangements for terminating and interconnecting Customer lines and trunks or trunks only. More than one (1) central office may occupy a building.

Charges

Monthly recurring and nonrecurring amounts billed to Customers for services.

Commission

The Nebraska Public Utilities Commission.

Customer

Any person, firm, association, corporation, agency of the federal, state, or local government, or legal entity responsible by law for payment of rates and charges and for compliance with the regulations of Allo.

Customer Contract

A written agreement between the Customer and Allo containing or referring to the rates and regulations applicable to the service being provided.

Customer Premises Equipment

All terminal equipment normally used on the Customer's premises. This equipment may be Customer-owned, or may be owned by Allo or another supplier and leased to the Customer.

<u>DA</u>

Directory Assistance.

Delinquent or Delinquency

An account for which an uncontested bill or payment agreement for regulated services has not been paid in full on or before the last day for timely payment. This term may also apply to a contested bill for which the Commission finds the Customer's complaint to be without merit.

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1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 <u>Definitions of Terms</u> (cont'd)

<u>Depositor</u> The Customer from whom a deposit is received.

Disconnect or Disconnection

The disabling of circuitry to prevent outgoing and/or incoming calls.

Due Date

The last day for payment of a bill without unpaid amounts being considered delinquent or subject to additional collection efforts. The due date may be designated by "due by," "pay by," "if paid by," or other such language on the Customer's bill.

Exchange

A unit established for the administration of local communication services.

Exchange Service

A local communications service furnished by means of local exchange plant and facilities.

Extended Area Service or EAS

Telephone service, offered at a flat local rate, between customers located within an exchange area and all customers in an additional exchange area or areas.

ILEC

Incumbent local exchange carrier.

Inside Station Wiring or Inside Wiring Wiring on the premises beyond the demarcation point.

IntraLATA Service

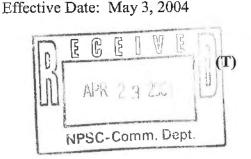
The completion of calls between points within the boundaries of a Local Access Transportation Area.

Interexchange Service

The provision of intrastate telecommunications services and facilities between local exchanges, excluding EAS.

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1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 <u>Definitions of Terms</u> (cont'd)

InterLATA Service

The completion of calls between Local Access Transportation Areas.

<u>IXC</u>

Interexchange carrier.

Local Access Transportation Area or LATA

A geographic area within which Bell Operating Companies are permitted to offer interexchange service. These areas were established as a result of the break-up of the former Bell System.

Local Exchange Utility or Local Utility

A telephone utility that provides local service under a tariff filed with the Commission. The utility may also provide other services and facilities.

Local Service

Telephone service furnished between points located within an area where there is no toll charge.

Message A telephone call made by a Customer.

<u>Month</u> For billing purposes, a month is considered to have thirty (30) days.

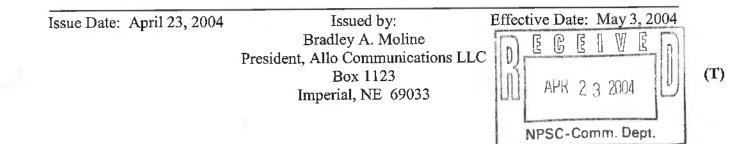
Public Safety Answering Point

A communications facility operated on a twenty-four (24) hour basis and serving participating jurisdictions that initially receives 911 calls and either directly dispatches emergency response services or relays the calls to the appropriate public safety agency.

<u>PRI-ISDN</u> A Local T-1 package service.

Rates

The usage amounts billed to customers for regulated services and/or equipment.



1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Suspend or Suspension

To disconnect or impair a service temporarily in order to disable either outgoing or incoming calls or both.

Timely Payment

A payment of the Customer's account made on or before the due date shown on a current bill for rates and charges or by an agreement between the Customer and Allo for a series of partial payments to settle a delinquent account.

10XXX Access

A dialing method that enables a Customer to reach the long distance carrier of the Customer's choice even if the Customer is not a regular customer of that long distance carrier. For example, to reach AT&T Communications of the Midwest, Inc., the Customer dials "10288."

1.2 Explanation of Acronyms and Trade Names

AT&T = AT&T Communications of the Midwest, Inc. BOC = Bell Operating Company DA = Directory Assistance EAS = Extended Area Service FCC = Federal Communications Commission LATA = Local Access Transport Area MCI = MCI Telecommunications Corporation NPA = Numbering Plan Area, more commonly known as Area Code SNI = Standard Network Interface Sprint = Sprint Communications Company, L.P.

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2.0 General Rules and Regulations

2.1 Undertaking of Allo

2.1.1 General

Pursuant to this tariff, Allo undertakes to provide within the service area in which Allo has been approved for certification the regulated intrastate intraLATA interexchange services and the local services described in Section 3.0.

- 2.1.2 Limitations
 - (A) Service is offered subject to the availability of the necessary facilities and equipment and subject to the provisions of this tariff in compliance with limitations set forth in the Commission's rules.
 - (B) Allo reserves the right to discontinue service when the Customer is using the service in violation of the provisions of this tariff, signed contract, or the law, with notice as required by the rules of the Commission.
 - (C) Allo does not undertake to transmit messages, but offers the use of its facilities, when available, for that purpose.
- 2.2 <u>Use</u>
 - 2.2.1 Lawful Purpose

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of the service.

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- 2.2 $\underline{\text{Use}}$ (cont'd)
 - 2.2.2 Use of Service for Unlawful and/or Fraudulent Purposes

Allo's services are provided subject to the condition that they will not be used for any unlawful and/or fraudulent purpose. Services will not be furnished if any law enforcement agency, acting within its jurisdiction, advises Allo that such services are being used or are likely to be used in violation of the law and/or in a fraudulent manner. If Allo receives other evidence giving reasonable cause to believe that such services are being used or are likely to be used for unlawful and/or fraudulent purposes, it may either discontinue or deny the services and/or refer the matter to the appropriate law enforcement agency in accordance with law and/or Commission rules.

2.2.3 Unauthorized Use

Any individual who uses or receives Allo's services other than under the provisions of an accepted application for service and a current Customer relationship shall be liable for the appropriate rates and charges for the service received and for Allo's costs of investigation and collection.

2.2.4 <u>Recording Devices</u>

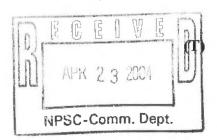
Allo's services are not designed for the use of recording devices, and customers who use such devices to record two-way telephone conversations do so at their own risk.

2.2.5 Use of Service Mark

No Customer shall use any service mark or trademark of Allo or refer to Allo in connection with any product, equipment promotion, or publication of the Customer without the prior written consent of Allo.

Issue Date: April 23, 2004

Issued by: Bradley A. Moline President, Allo Communications LLC Box 1123 Imperial, NE 69033



Effective Date: May 3, 2004

2.3 Liability

Except for granting credit allowances for interruptions of service as provided in the last paragraph of this section, Allo shall not be liable for any claim or loss, expense or damage, for any failure of performance due to failure or malfunction of Customer-supplied equipment, acts of God, storms, fires, floods or other catastrophes, power failure, natural emergencies, insurrections, riots or wars, or any law, order, regulation, or other action of any governmental authority or agency thereof.

Allo shall not be liable for, and shall be fully indemnified and held harmless by, Customers against any claim or loss, expense or damage, for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name, service mark, or proprietary or creative right, or any other injury to any person, property, or entity arising out of the material, data, or information transmitted.

No agent or employee of any other carrier shall be deemed to be an agent or employee of Allo.

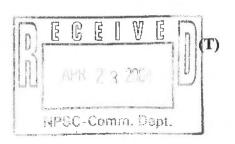
Allo's liability due to any failure of the transmission shall not exceed an amount equal to the charges provided for by the applicable tariff (for regulated services) and applicable price list, catalogue, and/or contract (for all other services) for the call.

Allo shall not be liable for damages arising out of the use of Allo's services for the transmission of anything other than voice grade service.

Allo will provide a customer's correct name and telephone number to a calling party either upon request to or interception by Allo in the event there is an error or omission in the customer's directory listing. Allo's liability for any errors or omissions in any directory listings is limited to the charges made for the listing itself. Allo shall not be liable to customers or others for any incidental, indirect, special or consequential damages of any kind, including loss of use, loss of business, or loss of profit, arising from errors or omissions in directory listings.

Issue Date: April 23, 2004

Issued by: Bradley A. Moline President, Allo Communications LLC Box 1123 Imperial, NE 69033



Effective Date: May 3, 2004

2.3 <u>Liability</u> (cont'd)

Allo's liability, if any, for its willful misconduct is not limited by this Tariff. With Respect to any other claim or suit, by a customer, or by any others, for damages associated with installation, provision, preemption, termination, maintenance, repair or restoration of service, or any other service, Allo's liability, if any, shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected. This liability shall be in addition to any amounts that may otherwise be due the customer under this Tariff as an allowance for interruptions.

Notwithstanding anything to the contrary in this section, if Allo's service is interrupted and remains out of service for more than twenty-four (24) hours after the earlier of being reported to Allo or being found by Allo to be out of order, and if the interruption is not the result of a negligent or willful act by the Customer, a malfunction of Customer-owned equipment, Allo's inability to gain access to the Customer's premises, or causes beyond Allo's control as described in the first paragraph of this section, Allo will make appropriate adjustments. Such adjustments, in the form of direct payments or bill credits, will be the proportionate part of the monthly charge for all services and facilities rendered inoperative during the interruption, beginning with the hour of the report to Allo, or discovery by Allo, of the interruption.

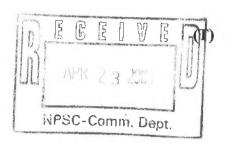
2.4 Equipment

2.4.1 Inspection, Testing, and Adjustment

Allo may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the requirements of this tariff are being complied with in the installation, operation, or maintenance of the Customer's equipment. Allo may interrupt the service at any time, without penalty to itself, unless interruption exceeds twenty-four (24) hours.

Issue Date: April 23, 2004

Issued by: Effective Date: May 3, 2004 Bradley A. Moline President, Allo Communications LLC Box 1123 Imperial, NE 69033



- 2.4 Equipment (cont'd)
 - 2.4.2 Interference and Hazard

The operating characteristics of Customer premises equipment or communications systems connected to Allo's services must not interfere with, or impair, any of the services offered by Allo. Additionally, connected Customer premises equipment must not endanger the safety of Allo employees or the public, damage or interfere with the proper functioning of Allo's equipment, or otherwise injure the public in its use of Allo's services.

2.4.3 Maintenance and Repair

2.4.3.A Customer Liability

The Customer shall be responsible for damages to Allo's facilities used in the provision of regulated services caused by the negligence or willful act of the Customer or those using Allo's service through the Customer. The Customer may not physically modify or intrude upon, rearrange, disconnect, remove, or attempt to repair any of Allo's facilities except upon written consent of Allo.

2.4.3.B Leased or Owned Facilities

The Customer's obligation to Allo is the same whether the facilities involved are Allo's facilities or are facilities leased by Allo from another party. If Allo incurs expenses due to the Customer's actions that result in damage or impairment of Allo's owned or leased facilities, Allo will pass on to the Customer any and all expenses to repair Allo's facilities or that the owner imposes on Allo for leased facilities.

| Issue Date: April 23, 2004 | Issued by: | Effective Date: May 3, 2004 |
|----------------------------|---|-----------------------------|
| | Bradley A. Moline President, Allo Communications LLC Box 1123 Imperial, NE 69033 | APR 2 3 2004 |

NPSC-Comm. Dept.

2.0 General Rules and Regulations (cont'd)

2.5 <u>Contract for Service</u>

The Company may offer customized service packages under special arrangements on a case-by-case basis. Service offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this tariff.

2.6 Application for Service

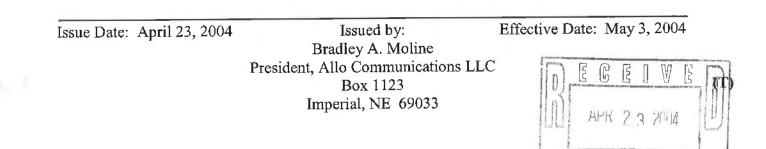
2.6.1 Information Required

When applying for service, each prospective Customer will be required to furnish Allo with the following information:

- (A) The name of the party who will be responsible for payment for the service provided.
- (B) The address or addresses or exact location of the premises where service is to be provided <u>and</u> billed.
- (C) Any information required to make a proper determination of appropriate creditworthiness.

2.6.2 Initiation of Service

Service shall be deemed to be initiated upon the service activation date specified in billings from the BOC to Allo.



2.7 Deposits

2.7.1 Deposit Requirements

Allo may require from any Customer or prospective Customer a deposit to be held as a guarantee for the payment of charges. Any applicant or Customer requesting installation of new service will be required to pay a deposit. Any deposit required shall be confirmed in writing to the Customer not later than the time of the next billing. Such confirmation shall, in separate columns, itemize deposits for abnormal toll usage and regulated services and identify deposits for other services, and shall state that no deposit other than for toll and regulated services is required to obtain basic local service.

2.7.2 Amount of Deposit

The amount of the deposit shall not be more than two (2) months of usage of Allo's services for any specific Customer. The amount of such usage may be estimated from past usage, the Customer's estimated anticipated usage, or Allo's state average usage considering type and nature of service. The amount of deposit may exceed this total when services are provided for shorter periods of time or special occasions.

2.7.3 New or Additional Deposit

A new or additional deposit may be required to cover the amount provided in Section 2.7.2 above when a deposit has been refunded or is found to be inadequate by virtue of abnormal toll usage, as defined in 2.7.3.A or nonpayment. Written notice shall be mailed advising the Customer of any new or additional deposit requirement, and the Customer shall have twelve (12) calendar days from the date of mailing to comply. The new or additional deposit is payable at the address specified in Section 2.7.4.

Issue Date: August 1, 2005

Issued by: Effective Date: August 11, 2005 Bradley A. Moline President, Allo Communications LLC Box 1123 Imperial, NE 69033 6. 3

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General Rules and Regulations (cont'd)

- 2.7 Deposits (cont'd)
 - 2.7.3 New or Additional Deposit (cont'd)
 - 2.7.3.A Abnormal Toll Usage

For customers with at least six (6) consecutive months of service, "abnormal toll usage" is defined as at least a twenty-five percent (25%) increase in monthly usage charges amounting to at least twenty dollars (\$20). The Customer's average monthly bills for not less than the three (3) prior months shall be used in determining the increase. For customers with less than six (6) consecutive months of service, "abnormal toll usage" is defined to exist when one (1) month's service exceeds the deposit attributable to the service by twenty-five percent (25%) amounting to at least twenty dollars (\$20).

2.7.4 Handling of Deposits

Deposits shall be sent: Allo Communications LLC, Box 1123, Imperial, NE 69033 or delivered to any one of the Allo Communications offices. Allo will maintain records that show the name and address of each depositor, the amount and date of the deposit, and each transaction concerning the deposit. The rate of interest paid will mirror the interest rate offered at the Adams Bank and Trust in Imperial, Nebraska or other local bank. Interest shall be paid at least annually on deposits compounded annually from the date of the initial deposit to the date of refund or disconnection.

Deposits shall be refunded to the Customer or credited to their account no later than one (1) calendar year after receipt of the deposit.

2.7.5 Receipts

A receipt of deposit will be sent to the Customer. Upon request, duplicate receipts will be provided to Customers who have lost their initial receipts if the deposits are substantiated by Allo's records.

Issue Date: January 23, 2013 Bradley A. Moline President, Allo Communications LLC Box 1123 Imperial, NE 69033

- 2.7 Deposits (cont'd)
 - 2.7.6 Customer Obligations

The existence of a deposit in no way relieves the Customer of the obligation to comply with Allo's regulations for the prompt payment of bills.

2.7.7 <u>Refund</u>

The deposit shall be refunded or credited to the Customer after not more than twelve (12) consecutive months of timely payments (which may be eleven (11) timely payments and one automatic forgiveness of late payment). If a customer does not make twelve timely payments, the deposit shall be retained until a subsequent review at the end of Allo's accounting year or on the anniversary date of the account.

2.8 Billing

2.8.1 Monthly Billing

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Bills to Customers will be issued monthly unless Allo is authorized by the Commission to bill at other than monthly intervals because of unusual circumstances. Local service charges and bundled service and toll charges, including installation charges, are billed in advance on a monthly (30 day) basis. Toll charges are billed in arrears.

2.8.2 Bill Contents

A sample bill form appears as Attachment I to this tariff. The bill form or a bill insert will provide the following information: the dates at the beginning and end of the billing period; the last date for timely payment, which shall not be less than twenty (20) days after the bill is rendered; the amount of the net charge, stated by category, for local service, ancillary services and equipment, toll service, information service, sales tax and excise tax, and of any late payment charge, together with the gross amount of the bill, with separate entries for total amounts current or in arrears. Allo will also comply with reasonable requests for bill detail.

Issue Date: January 23, 2013 Bradley A. Moline President, Allo Communications LLC Box 1123 Imperial, NE 69033

2.9Payment for Service

Late Penalty Charge 2.9.1

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Payments will be considered delinquent if not received by the due date specified on the monthly invoice. Payment for services not received 5 days after the due date may be assessed to a late penalty of \$5.00 or 1.5% on amounts over \$350.00 on unpaid charges.

Each account will be granted one complete forgiveness of a late payment charge each calendar year. On one monthly bill in each period of eligibility, the net amount of such bill will be accepted as full payment for the month after expiration of the net payment period. The Customer will be notified by mailed written notice that the eligibility has been used. Such forgiveness of late payment charges will have no effect on the credit rating of the Customer.

2.9.2 Partial Payment

If a Customer makes a partial payment in a timely manner and does not designate the service for which payment is made, the payment shall first be applied to the undisputed balance for local service, with the remainder applied on a pro rata basis to regulated utility services and toll service. Any remainder will then be applied to deregulated and unregulated services other than toll. Any late payment penalty charge will be applied only to the outstanding balance for utility services, except interstate toll and related taxes.

2.9.3 Collection

No collection efforts other than the rendering of the bill shall be undertaken until the delinquency date.

Issue Date: January 23, 2013

Issued by: Effective Date: August 5, 2013 Bradley A. Moline President, Allo Communications LLC Box 1123 Imperial, NE 69033

2.10 Disputes and Complaints

2.10.1 Disputed Bills

In the event of a dispute concerning the bill, Allo will require the Customer to pay a sum of money equal to the amount of the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint using the complaint procedures in Section 2.10.2 shall continue, and for not less than forty-five (45) days after the rendering of the disputed bill, the service shall not be disconnected for nonpayment of the disputed amount. The 45-day period may be extended by up to sixty (60) days if requested of Allo by the Commission in the event the Customer files a written complaint with the Commission. Subject to regulatory requirements, Company's policy is to limit retroactive adjustments for billing errors to 90 days prior to the date the error is discovered.

2.10.2 Complaint Procedures

Inquiries, general questions, or complaints may be directed informally to Allo by telephone, in person, or in writing at Allo's office located at Allo Communications LLC, Box 1123, Imperial, NE 69033. Customers can reach Allo's customer service department by dialing toll-free: 1-866-481-2556. Allo's customer service department accepts calls on a twenty-fourhour-a-day basis. Complaints concerning the charges, practices, facilities, or services of Allo will be investigated promptly and thoroughly. Allo will keep records of each complaint showing the name and address of the complainant, the date and nature of the complaint, its disposition, and all other pertinent facts dealing with the complaint that will enable Allo to review and analyze its procedures and actions.

| Issue Date: April 23, 2004 | Issued by: | Effective Date: May 3, 2004 |
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NPSC-Comm. Dept.

- 2.9 Payment for Service
 - 2.10.2 Complaint Procedures

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Inquiries, general questions, or complaints may be directed informally to Allo by telephone, in person, or in writing at Allo's corporate office located at Allo Communications LLC, Box 1123, Imperial, NE 69033. Customers can reach Allo's customer service department by dialing tollfree: 1-866-481-2556. Allo's customer service department accepts calls on a twenty-four-hour-a-day basis. Complaints concerning the charges, practices, facilities, or services of Allo will be investigated promptly and thoroughly. Allo will keep records of each complaint showing the name and address of the complainant, the date and nature of the complaint, its disposition, and all other pertinent facts dealing with the complaint that will enable Allo to review and analyze its procedures and actions.

The records maintained by Allo under this tariff will be available for inspection by the Commission or its staff upon request. Within thirty (30) days of the receipt of a written complaint, Allo will provide written notice to the Customer of the status of the complaint. Each Customer may file with the Commission for resolution of disputes. Each complainant will be mailed a statement of the complainant's right to contact the Commission at:

> Nebraska Public Service Commission 1200 N Street, Suite 300 Lincoln, NE 68508

2.10.3 Bill Insert or Notice

Allo shall notify Customers, by bill insert or notice on the bill form, of the address and telephone number where an Allo representative qualified to assist in resolving the complaint can be reached. The bill insert or notice shall also include the telephone number of the Nebraska Public Service Commission. The bill insert or notice on the bill will be provided no less than annually.

Issue Date: January 23, 2013

Issued by: Effective Date: February 01, 2013 Bradley A. Moline President, Allo Communications LLC Box 1123 Imperial, NE 69033

2.11 Service Refusal, Disconnection, and Suspension

2.11.1 Notice of Pending Disconnection

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Prior to the disconnection of service, Allo shall provide a written notice by notice on the bill form, setting forth the reason for disconnection and the final date by which the account is to be settled or specific action taken. Final dates shall be no less than six (6) calendar days with respect to an unpaid bill, and no less than twelve (12) days with respect to an unpaid deposit, after the notice is rendered. The notice shall be considered rendered to the Customer when deposited in the U.S. Mail with postage prepaid. If delivery is by other than U.S. Mail, the notice shall be considered rendered when delivered to the last known address of the person responsible for payment for the service.

The notice will specify a toll-free number at which a Allo representative can be reached to provide additional information about the disconnection.

2.11.2 Reasons for Service Refusal, Disconnection, and Suspension

Service may be refused, disconnected, or suspended:

- (A) <u>Without notice</u> if a condition on the Customer's premises is determined by Allo to be hazardous.
- (B) <u>Without notice</u> if the Customer uses the service in such a manner as to adversely affect Allo's equipment or Allo's service to others.
- (C) <u>Without notice</u> if equipment furnished, leased, or owned by Allo is subject to tampering.
- (D) <u>Without notice</u> if there is unauthorized use. Unauthorized use includes, without limitation, use or attempted use for an unlawful purpose and/or use or attempted use in any fraudulent manner.

Issue Date: January 23, 2013

Issued by: Effective Date: February 01, 2013 Bradley A. Moline President, Allo Communications LLC Box 1123 Imperial, NE 69033

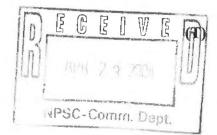
2.11 Service Refusal, Disconnection, and Suspension (cont'd)

2.11.2 Reasons for Service Refusal, Disconnection, and Suspension (cont'd)

- (E) <u>With notice</u> if there are reasonable grounds to believe there is a violation of or noncompliance with Allo's regulations on file with the Commission, municipal ordinances, or law.
- (F) <u>With notice</u> if the Customer or prospective Customer fails to furnish service equipment, permits, certificates, or rights-of-way specified to be furnished in Allo's regulations filed with the Commission as conditions for obtaining service, or withdraws such equipment or terminates those permissions or rights, or fails to fulfill the contractual obligations imposed upon the Customer as conditions of obtaining service. However, no service shall be disconnected for this reason on the day preceding or day on which Allo's office at the address specified in Section 2.7.4 is closed.
- (G) <u>With notice</u> if the Customer fails to permit Allo reasonable access to its equipment. However, no service shall be disconnected for this reason on the day preceding or day on which Allo's office at the address specified in Section 2.7.4 is closed.
- (H) <u>With notice</u> use of foul or profane language over the lines of the company or use of service that interferes with another customer's service or that is used for any purpose other than communication.

Issue Date: April 23, 2004

Issued by: Bradley A. Moline President, Allo Communications LLC Box 1123 Imperial, NE 69033



Effective Date: May 3, 2004

- 2.11 Service Refusal, Disconnection, and Suspension (cont'd)
 - 2.11.3 <u>Refusal, Disconnection, and Suspension of Service for Nonpayment of</u> <u>Bill or Deposit</u>

Except as restricted by Section 2.11.4, service may be refused, disconnected, or suspended for nonpayment of a bill or deposit if Allo has made a reasonable attempt to effect collection and:

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- (A) Allo has provided the Customer with six (6) days' prior written notice with respect to an unpaid bill and twelve (12) days' prior written notice with respect to an unpaid deposit. However, disconnection may take place prior to the expiration of the 6-day unpaid bill notice period if Allo determines from verifiable data that usage during the 6-day notice period is so abnormally high that a risk of irreparable revenue loss is created.
- (B) Allo is prepared to reconnect the same day if disconnection is scheduled for a weekend, holiday, or after 2:00 p.m.
- (C) In the event of a dispute concerning the bill, Allo will require the Customer to pay a sum of money equal to the amount of the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint using the complaint procedures in Section 2.10.2 shall continue, and for not less than forty-five (45) days after the rendering of the disputed bill, the service shall not be disconnected for nonpayment of the disputed amount. The 45-day period may be extended by up to sixty (60) days if requested of Allo by the Commission in the event the Customer files a written complaint with the Commission.

However, in no event shall service be disconnected for nonpayment of a bill or deposit on the day preceding or day on which Allo's local business office or local authorized agent is closed.

Issue Date: January 23, 2013

Issued by: Effective Date: February 01, 2013 Bradley A. Moline President, Allo Communications LLC Box 1123 Imperial, NE 69033

2.11 Service Refusal, Disconnection, and Suspension (cont'd)

2.11.4 Insufficient Reasons for Refusal, Suspension, or Discontinuance of Service

The following reasons are not sufficient cause for refusal, suspension, or discontinuance of service to a present or prospective customer:

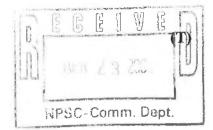
- (A) Delinquency in payment for service by a previous occupant of the premises to be served.
- (B) Failure to pay for terminal equipment, new inside station wiring, or other merchandise purchased from Allo.
- (C) Failure to pay for a different type or class of public utility service.
- (D) Failure to pay the bill of another Customer as guarantor thereof.
- (E) Permitting another occupant of the premises access to the telephone utility service when that other occupant owed an uncollectible bill for service rendered at a different location.
- (F) Failure to pay for information service not regulated by the Commission.

2.11.5 Medical Emergency

Notwithstanding any other provision of this tariff, Allo will postpone the disconnection of service to a residential Customer for a reasonable time, not to exceed thirty (30) days, if the Customer produces verification from a physician or a public health or social services official stating that telephone service is essential due to an existing medical emergency of the Customer, a customer of the Customer's family, or any permanent resident of the premises where service is rendered. This written verification shall identify the medical emergency and specify the circumstances. Initial verification may be by telephone if written verification is forwarded to Allo within five (5) days.

Issue Date: April 23, 2004

Issued by: Effective Date: May 3, 2004 Bradley A. Moline President, Allo Communications LLC Box 1123 Imperial, NE 69033



2.11 Service Refusal, Disconnection, and Suspension (cont'd)

2.11.6 Temporary Service

When Allo renders temporary service to a Customer, the Customer may be required by Allo to bear the entire cost of installing and removing the service facilities in excess of any salvage realized.

2.12 Cancellations and Deferments of Service

When a Customer cancels or defers an order for service before the service is activated, a charge applies that will allow Allo to recover its unrecovered costs, including but not limited to outside vendor charges, engineering, labor, materials, and equipment. Charges apply as follows:

2.12.1 Cancellation

In a cancellation situation, the charge is equal to the unrecoverable costs incurred prior to the request for cancellation and the costs of removal, restoration, and disposal, if any, to comply with the cancellation. Those costs include, but are not limited to, costs of outside vendors, engineering, labor, nonrecoverable materials, and equipment expense.

Issue Date: April 23, 2004

Issued by: Bradley A. Moline President, Allo Communications LLC Box 1123 Imperial, NE 69033

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Effective Date: May 3, 2004

2.12 <u>Cancellations and Deferments of Service</u> (cont'd)

2.12.2 Deferment of Start of Service

If a request for deferment of service is received by Allo prior to the date an order for equipment or service is placed with Allo's supplier, no charge shall apply. For deferments received by Allo subsequent to the date the order for equipment or service is placed with Allo's supplier, a monthly recurring charge based upon the costs incurred prior to the request for the deferment applies. This monthly rate shall be equal to the deferred investment multiplied by the interest rate set by the PUC staff for customer deposits set forth in Section 2.7.4, plus recurring costs resulting directly from the deferral such as storage, taxes, etc. In addition, any extraordinary nonrecurring costs resulting from the deferral, such as additional engineering, labor, and transportation, shall be billed in total. Billing shall start at the beginning of the month of deferment and extend to the start of service. Charges shall not exceed the monthly rate that would have applied had the service been established. Allo will also charge the Customer who defers service any and all rates and charges incurred by Allo for any leased facilities for which Allo is held responsible. Allo will make a good faith effort to minimize those rates and charges whenever possible.

2.13 Special Promotions

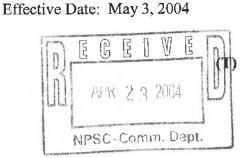
From time to time Allo may engage in special service offerings of limited duration. These promotions may be in the form of waived or reduced recurring and nonrecurring fees, lowered usage charges, or other actions designed to attract new customers or to increase existing Customer awareness of a particular service. For jurisdictional services, Allo shall seek Commission approval prior to engaging in Nebraska-specific promotions, and these shall be included in this approved tariff prior to their commencement.

2.14 Information Service Access Blocking

Where facilities are available, Customers have the option to block access to all "900" and "976" prefix numbers, without charge for the first block.

Issue Date: April 23, 2004

Issued by: Bradley A. Moline President, Allo Communications LLC Box 1123 Imperial, NE 69033



2.15 Emergency Call Handling Procedures

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Customers may place Emergency 911 calls by dialing the digits "911". Such calls are not routed to Allo, but are routed by CenturyLink, Windstream, and/or Frontier. These calls are routed through the local network to the appropriate public safety answering point. CenturyLink, Windstream, and/or Frontier will forward to the public safety answering point, the address of the dialing station that has been provided by Allo.

3.0 Description of Services Offered

- 3.1 Local Service
 - 3.1.1 Nature of Service

Local Service is a telephone service that allows customers to originate non-toll local calls at locations within the service areas in which Allo has been approved for certification and terminate calls within the local calling area and EAS area of those locations, and within the LATA in which the call originates.

3.1.2 Availability

Allo offers this service in the service areas in which it has been certified by the Nebraska Public Utilities Commission.

3.1.3 Specific Local Service Options

The following services comprise Local Service:

3.1.3.A Local Line Service

Local Line Service will allow Customers to make local calls from the Customer's telephone station. In addition to the completion of local calls, the following features will be available within certain technical limitations as to combinations of service, to equipment in certain areas, and to certain restrictions:

Issue Date: July 23, 2014

Issued by: Effec Bradley A. Moline President, Allo Communications LLC Box 1123 Imperial, NE 69033

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- 3.0 Description of Services Offered (cont'd)
 - 3.1 Local Service (cont'd)
 - 3.1.3 Specific Local Service Options (cont'd)
 - 3.1.3.A Local Line Service (cont'd)
 - 3.1.3.A.1 Call Forwarding Busy/Don't Answer/Variable

Call forwarding is the ability to forward an incoming call to a pre-selected station if the called station is unable to receive the call. "Call forwarding busy" will forward the call if the called station is in use, "call forwarding don't answer" will forward the call after a predetermined number of rings, "call forwarding variable" will forward the call regardless of the status of the called station. This feature is not available from all central offices.

3.1.3.A.2 Call Rejection

Enables a customer to reject call attempts from up to 15 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.

Issue Date: April 23, 2004

Issued by: Effective Date: May 3, 2004 Bradley A. Moline President, Allo Communications LLC Box 1123 Imperial, NE 69033

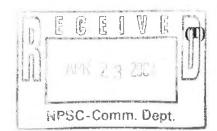
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3.0

| Desc | ription o | f Services O | ffered (con | n'd) | | | | |
|------|-----------|------------------|---|--|--|--|--|--|
| 3.1 | Local | Service (cont'd) | | | | | | |
| | 3.1.3 | Specific Lo | Specific Local Service Options (cont'd) | | | | | |
| | | 3.1.3.B | Additi | onal Options | | | | |
| | | 3.1. | 3. B .1 | Call Transfer | | | | |
| | | | | Enables a customer to transfer an incoming call to a third party or add a third party to an existing call, forming a three party connection, and then to leave the connection without disconnecting the call. | | | | |
| | | 3.1. | 3.B.2 | Call Waiting | | | | |
| | | | | Call waiting is the ability of the called station to generate a tone when the called station is in use to alert the user that another call is waiting to connect with the called station. | | | | |
| | | 3.1. | 3.B.3 | Caller Indentification - Name and/or Number | | | | |
| | | | | Allows for the automatic delivery of a calling party's name and telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on customer provided equipment. | | | | |
| | | 3,1. | 3.B.4 | Complete Blocking or Selective Blocking | | | | |
| | | | | Allows customers, in areas where Caller $-ID$ Number is available $-$ to inhibit the delivery of their telephone number to an identification device, by activating blocking. | | | | |

Issue Date: April 23, 2004

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- 3.0 Description of Services Offered (cont'd)
 - 3.1 Local Service (cont'd)
 - 3.1.3 Specific Local Service Options (cont'd)
 - 3.1.3.B Additional Options (cont'd)
 - 3.1.3.B.5 <u>Continuous Redial</u>

Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available.

3.1.3.B.6 Dial Call Waiting

Allows a customer with a line equipped with the feature to direct a Call Waiting tone or a Distinctive Alert signal to a line equipped with Distinctive Alert. The feature is activated by dialing a preset access code and the telephone number of the line to which the signal is directed.

3.1.3.B.7 Directed Call Pick Up/Barge In

Allows a customer to answer a call, during the ringing cycle (Pick Up) or after pick up (Barge In), that is directed to another line by dialing a preset access code and the telephone number of the line to be answered. The originating line and the line to be answered must be equipped with the feature.

3.1.3.B.8 Distinctive Alert

Allows a customer to receive an audible Call Waiting tone or Distinctive Ringing signal from a line equipped with Dial Call Waiting. If the called line is idle, a Distinctive Ringing signal will be heard. If the called line is busy, the called line receives a call waiting tone.

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| Desci | ription o | f Services Offere | d (con | t'd) | | | |
|-------|-----------|-------------------|------------------------------------|---|--|--|--|
| 3.1 | Local | Service (cont'd) | | | | | |
| | 3.1.3 | Specific Local S | fic Local Service Options (cont'd) | | | | |
| | | 3.1.3.B | <u>Addi</u> | tional Options (cont'd) | | | |
| | | 3.1.3.B. | 9 | Hot Line Service | | | |
| | | | | Allows a customer to establish a switched connection to a predetermined number when the customer's telephone goes off-hook. | | | |
| | | 3.1.3.B. | 10 | Last Call Return | | | |
| | | | | Allows a customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to that line, whether the call was answered or not. | | | |
| | | 3.1.3.B. | 11 | Last Number/Save Number Redial | | | |
| | | | | Permits the customer to dial a code which automatically places a call to the last called number stored. Each time a customer dials, the most recent number is stored. Save Number Redial allows the customer to store the called number by dialing a code at any point during the call, or upon encountering a busy or no answer condition. A customer wishing to reinitiate a call to the party whose number was stored dials a code and the call is place automatically. | | | |

3.1.3.B.12 Priority Call

> Allows a customer to assign a maximum of 15 callers' telephone numbers to a special list. The customer will hear a distinctive ring at their location, when calls are received from callers' telephone numbers on that list.

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| 3.0 | Description of Services Offered | (cont'd) |
|-----|---------------------------------|----------|
| | | |

3.1 Local Service (cont'd)

3.1.3 Specific Local Service Options (cont'd)

- 3.1.3.B Additional Options (cont'd)
 - 3.1.3.B.13 Remote Access Forwarding

Allows all incoming calls to be forwarded to another telephone number. It allows the customer to remotely change the termination of their incoming calls.

3.1.3.B.14 Scheduled Forwarding

Allows all incoming calls to be forwarded to another telephone number. It allows a customer to remotely change the termination of their incoming calls and base the termination upon a time schedule.

3.1.3.B.15 Selective Call Forwarding

Allows a customer to specify a special list of a maximum of 15 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number.

3.1.3.B.16 Special Call Acceptance

Allows a customer to select a maximum of 12 telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls.

3.1.3.B.17 Special Call Forwarding

Is an arrangement which permits a customer to select a maximum of 12 telephone numbers from which incoming calls are to be forwarded.

Issue Date: April 23, 2004

Issued by:

Bradley A. Moline President, Allo Communications LLC

> Box 1123 Imperial, NE 69033

Effective Date: May 3, 2004

APK 2 3 2004 NPSC-Comm. Dept. 3.0

| ommunications LLC P.S.C. No. 1 | | | | First Revised Page No. 39 Canceling Original Page No. 39 |
|-----------------------------------|-----------|-----------------|--------------|--|
| Desc | ription o | f Services Offe | ered (con | nt'd) |
| 3.1 | Local | Service (cont'o | 1) | |
| | 3.1.3 | Specific Loca | al Servic | ee Options (cont'd) |
| | | 3.1.3.B | Additi | ional Options (cont'd) |
| | | 3.1.3. | B .18 | Special Call Waiting |
| | | | | Allows a customer to choose up to 12 numbers which can activate call waiting. |
| | | 3.1.3. | B.19 | Speed Calling |
| | | | | Offers the customer storage of frequently called numbers, with the ability to dial the stored numbers by depressing one or two digits, rather than entire telephone numbers. Speed Calling is customer programmable, for either 8 or 30 telephone numbers, offering the customer access to change the stored list whenever it is convenient for the customer, without service order activity. |
| | | 3.1.3 | .B.20 | Three-Way Calling |
| | | | | Offers the capability to add a third party to an existing call, by depressing the switch hook or flash key. |
| | | 3.1.3 | .B.21 | Warm Line Service |
| | | | | Allows a customer to establish a switched connection to a predetermined number if the customer does not dial a number within a specified length of time after going off-hook. |
| | | | | |

3.1.3.B.22 Hunting

> Hunting is the ability to forward an incoming call to the next number in a hunting group if the called number is busy.

Issue Date: April 23, 2004

Effective Date: May 3, 2004 Issued by: Bradley A. Moline President, Allo Communications LLC Box 1123 Imperial, NE 69033

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- 3.0 Description of Services Offered (cont'd)
 - 3.1 Local Service (cont'd)

3.1.3.C Directories

3.1.3.C.1 Listing Service

A Business Customer is entitled to a one-line listing in the "white" and "yellow" pages of the applicable local telephone directory. Residential customers are entitled to a one-line listing in the "white" pages of the applicable local telephone directory.

3.1.3.C.2 Directory Distribution

One local exchange directory will be provided to a customer for each access line in service.

3.2 Preferred Carrier Selection (Local Freeze)

The Company offers a free service called Preferred Carrier Selection or Local Freeze. This service is available to all customers. Preferred Carrier Selection allows customers to designate their local service provider as a permanent choice which may not be changed absent further authorization from the customer. At the time a customer contacts the Company to establish a freeze, a representative will advise him/her on how to facilitate a change of provider on a frozen account.

- 3.3 <u>Telephone Assistance Programs</u>
 - 3.3.1 Nebraska Telephone Assistance Program

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3.3.1.A Description

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The Nebraska Telephone Assistance Program (NTAP) assists qualified low-income applicants with reductions in their monthly local exchange service rate. The assistance applies for a single telephone line at the applicant's principal place of residence.

Issue Date: January 23, 2013

3.0 Description of Services Offered (cont'd)

3.3 Telephone Assistance Programs (cont'd)

3.3.1 Nebraska Telephone Assistance Program (cont'd)

3.3.1.B <u>Eligibility Requirements</u> (T)

To be eligible for assistance, an applicant must participate in one of the following: Medicaid, Supplemental Nutrition Assistance Program, Supplemental Security Income, Federal public housing assistance, Low-Income Home Energy Assistance Program, National School Lunch Program's free lunch, or Temporary Assistance for Needy Families.

3.3.1.C <u>Terms and Conditions</u> (T) An applicant may request telephone assistance through completion of a NTAP form provided by the Nebraska Public Service Commission.

3.3.1.D <u>Credit</u>

(T) Nebraska Telephone Assistance Credit for qualifying customers will include waiving the federal subscriber line charge and local rates will be reduced by \$12.75 per month.

3.0 Description of Services Offered (cont'd)

3.4 Operator Services

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Operator services for Allo's UNEP resale lines are obtained by dialing "0", which will be answered by an operator of CenturyLink, Windstream, and/or Frontier. Operator services for Allo's fiber network lines are obtained by dialing "0:, which will be answered by an Allo Customer Service Representative.

Calls placed dialing "00" will be answered by the operator of the designated long distance interexchange carrier. Charges for operator services provided by Allo's underlying local and long distance providers will be billed on a pass through basis on the customer's monthly billing statement from Allo.

Customers may receive bills directly from other operator service providers whose services the customer may use.

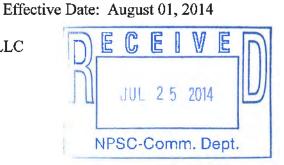
- 3.5 Directory Assistance
 - 3.5.1 Nature of Service

Directory Assistance ("DA") Service is defined as furnishing aid in obtaining telephone numbers.

3.5.2 <u>Availability</u> DA is available to all Customers.

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3.0 Description of Services Offered (cont'd)

- 3.5 Directory Assistance (cont'd)
 - 3.5.3 <u>Maximum Number of Requests Per Call</u> A maximum of two requests for telephone numbers will be accepted per call to the DA operator. A telephone number that is not listed in the DA records will not be available to the Customer.
 - 3.5.4 Operator Limitations

The Directory Assistance operator will not transfer, forward or redial a Customer's call to any other location for any purpose other than provision of DA service.

- 3.6 Long Distance Interexchange Services
 - 3.6.1 Nature of Service

Allo long distance services are interexchange telephone services that allow customers to originate and terminate calls at locations within the state of Nebraska. Usage charges are generally based on the distance, duration, and time of day of each call. Allo will examine the Customer's calling patterns, both interstate and intrastate, to determine which of several options would have provided the minimum usage charges based on the Customer's calling patterns, and the Customer will be charged accordingly. The options are certain of the calling plans available from AT&T, MCI, and Sprint, or from Allo itself. Periodically, the rates or other aspects for certain or all of the options may be changed by AT&T, MCI, or Sprint. When such a change occurs, Allo will notify its customers in accordance with the Commission's rules, and file proposed revisions to this tariff. Usually, but not always, a tariff change can be completed within 90 days.

3.6.2 Availability

Allo offers long distance interexchange services in Nebraska. These services are an add-on to interstate long-distance services provided by Allo, and are available as provided in Allo's interstate tariff.

Issue Date: January 23, 2013

3.0 Description of Services Offered (cont'd)

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- 3.7 <u>800 Services</u>
 - 3.7.1 Nature of Services

Allo 800 services are inward WATS services that permit intrastate calls to a customer's station in one location from stations in diverse geographical locations, and for which the Allo customer is billed for the calls rather than the call's originator. Unless otherwise specified, all Allo 800 calls are subject to an initial timing factor of six (6) seconds and a subsequent timing factor of six (6) seconds. In addition, Customers may also order Originating ANI Sorting, which provides the Customer with a detailed monthly analysis of the originating telephone numbers of those placing 800 calls.

3.8 Promotional Offerings

Allo may from time to time engage in special promotional service offerings designed to attract new customers or to increase existing customers' awareness of a particular tariff offering. These offerings may be limited to certain dates, times and/or locations. Terms and conditions of all promotions will be stated in this tariff.

In addition to tariffed promotional offerings, Allo may, in conjunction with the Most Favored Customer clause in its Allo Services Agreement, offer individualized arrangements on a case by case basis where necessary to provide competitive prices, terms, or conditions of service. In such case, the prices offered by Allo shall not exceed the prices for similar services contained in this tariff.

Issue Date: January 23, 2013

4.0 Rates and Charges

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4.1 <u>Annual and Nonrecurring Charges</u>

4.1.1 Early Termination Charges

If a Customer under contract terminates service prior to the expiration of the term of the contract, the Customer will be required to pay an early termination charge in accordance with the customer's contract for service.

4.1.2 Third Party Vendor Charges

Customers may also be charged for certain charges incurred by Allo (at the Customer's instruction) in obtaining services from third party vendors. At the earliest opportunity, the Customer will be advised of the nature of the charges and the estimated amount of the charge.

4.1.3 <u>Reconnect Fee</u>

Reconnect Fee charge: \$50.00 for each line

This charge applies to reconnection of service after dial tone has been suspended or service has been disconnected.

- 4.1 Annual and Nonrecurring Charges (cont'd)
 - 4.1.4 Nonsufficient Funds Charge (NSF Checks)

NSF check charge: \$25.00

This charge applies when a check has been returned by the bank for nonpayment. The returned check needs to be covered by cash, money order or cashier's check within 10 days of written notification from Allo.

4.1.5 Nebraska Universal Service Charge

Towards the ultimate goal that basic service be available and affordable to all citizens of the state, the Nebraska Legislature authorized the Public Services Commission to create a system of support mechanisms to assist in the provision of such service in high-cost areas. The Commission has adopted Rules Prescribing the High Cost Support Mechanism. To insure that the mechanism is funded on a non-discriminatory, competitively neutral basis, the Rule directs that a surcharge, called the "Nebraska Universal Service Charge" will be levied on all telecommunications services purchased by end-users. The Nebraska Universal Service Charge may be changed on a quarterly basis.

4.1.6 Trouble Isolation Charge

A Trouble Isolation Charge applies when the Company dispatches either its own or ILEC personnel to a customer premises to test the line from the central office, up to the demarcation point, and the line tests clear (no trouble found in the Company facilities). No Trouble Isolation Charge shall apply if the customer subscribes to an inside wire maintenance plan with the Company.

| Trouble Isolation Charge: | UNEP Business Customer: UNEP Residential Customer: | \$95.00 \$95.00 |
|---------------------------|---|--------------------|
| | Fiber Business Customer: | \$55.00 |
| | Fiber Residential Customer: | \$55.00 |

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| | Bradley A. Moline | | |
| Preside | ent, Allo Communicat | ions LLC | |
| | Box 1123 | | |
| | Imperial, NE 69033 | 3 | |

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4.0 Rates and Charges (cont'd)

- 4.1 Annual and Nonrecurring Charges (cont'd)
 - 4.1.7 Bill Copies

Additional and alternate bill copies will be available upon a customer's request. An additional bill copy is a secondary copy of the customer's initial bill and an alternate bill copy is an additional bill sent to a different address other than the billing address. Charges for the additional and alternate bill copies are below.

Business Customers\$10.00 per copyResidential Customers\$ 5.00 per copy

4.1.8 Non-Recurring Service Order Charges

| Service Order Charge | \$15.00 \$25.00 \$50.00 | Modification of Service Telephone Number Change New Service Installation |
|----------------------|-------------------------------|--|
| | \$50.00 | Move Fee |
| | | |

- 4.2 Usage Rates
 - 4.2.1 Local Service

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Local service is billed at flat monthly rates for calls within the local calling area.

4.2.2 Long Distance Interexchange Services

4.2.2.A <u>Chargeable Time</u>

Chargeable time begins when the connection is established between the calling station and the called station. Chargeable time ends when either side of the connection is terminated. Chargeable time does not include time lost because of faults or defects in the service.

4.2.2.B Determination of Mileage

Mileage for distance-sensitive rates is determined on an airline miles basis. Calling distance is measured from the rate center of the originating terminal (instrument from which the call is placed or switch location if autodialed from the instrument location) to the rate center of the destination of the call, regardless of company routing. The rate centers of a call are assigned geographical vertical and horizontal coordinates. These vertical and horizontal points are determined by the underlying carrier of the service.

4.2.2.C <u>Calculation of Charges</u>

Charges will be calculated according to the rates and call timing set forth in each Rate Table.

| 4.0 | Rates | and Cha | arges (cont'd) | | | | |
|-----|-------|--------------|-------------------|----------|--|---------------|--|
| | 4.2 | <u>Usage</u> | ge Rates (cont'd) | | | | |
| | | 4.2.2 | Long Distanc | e Intere | e Interexchange Services (cont'd) | | |
| | | | 4.2.2.D | Time | of Day | | |
| | | | | | priods ending on a specific hour run to, but no ated hour. | ot including, | |
| | | | 4.2.2.1 | D.1 | Day Rates | | |
| | | | | | Day rates are applicable from 8:00 a.m. to Monday through Friday. | 5:00 p.m., | |
| | | | 4,2.2,1 | D.2 | Evening Rates | | |
| | | | | | Evening rates are applicable from 5:00 p.m 11:00 p.m, Sunday through Friday. | . lo | |
| | | | 4,2.2,1 | D.3 | Night/Weekend Rates | | |
| | | | | | Night/weekend rates are applicable at all the listed for day or evening rates. | mes not | |
| | | | 4.2.2.] | D.4 | Peak/Off-Peak Rates | | |
| | | | | | As an alternative to the foregoing time-of-c some options allow for peak rates (Monday Friday, 8:00 a.m. to 5:00 p.m.) and off-peal other times). | through | |

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- 4.0 Rates and Charges (cont'd)
 - 4.2 Usage Rates (cont'd)
 - 4.2.3 800 Rates and Charges
 - 4.2.3.A Monthly Charges

Business Customers are charged \$4 per month per 800 line. Residential Customers are charged \$2 per month per 800 line. Customers ordering Area Code Blocking will be charged a one-time \$110.00 fee. Customers ordering Originating ANI Sorting will be charged a one-time \$25.00 fee.

4.2.3.B Usage-Sensitive Rates

All incoming calls are charged at the same rate regardless of point of origin. Day or peak rates are applicable from 8:00 a.m. to 5:00 p.m. Monday-Friday. Rates are set forth at Rate Table 4 in Section 4.4.4.

4.2.4 <u>Residential Long Distance Service</u>

This service is available to residential customers. These rates include inbound and outbound interexchange service, and travel cards. Calls have an initial timing factor of six (6) seconds and a subsequent timing factor of six (6) seconds.

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4.0 Rates and Charges (cont'd)

4.3 Rate Tables

4.3.1 Rate Table 1: Local Service Monthly Rates - Build It Plan

| Local Line Rates | NRC (new service) | Mo to Mo |
|----------------------|---------------------|----------------------|
| Business-Single Line | \$50.00 | \$31.00 |
| Business-Multi Line | \$50.00 | \$29.00 |
| Residential | \$50.00 | \$18.00* |
| Long Distance | Interlata \$0.07 | Intra Lata \$0.07 |
| *First 50 min | \$0.00 | \$0.00 |
| 50 min + | \$0.07 | \$0.07 |

Feature Package

With local line or trunk includes Caller ID Name & Number and Call Waiting at no additional cost. The Customer may select the following features for \$2.00 per month per line:

Call Forward Busy Call Forward Don't Answer Call Rejection Continuous Redial Last Call Return Speed Call 8 Call Forward Busy/Don't Answer Call Forward Variable Call Transfer Hunting Speed Call 30 Three-Way Calling

Automatic Payment

Registering to pay by direct payment (ACI-I) will result in a credit of \$3 per Business line.

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4.3 <u>Rate Tables</u> (cont'd)

4.3.2 Rate Table 2: Allo Residential Bundled Plan

| Line Rates | NRC (new service) | Mo to Mo |
|---------------|-------------------|------------|
| Residential | \$50.00/line | \$31.00 |
| Long Distance | Interlata | Intra Lata |
| First 150 min | \$0.00 | \$0.00 |
| 151 min + | \$0.07 | \$0.07 |

Feature Package

With each local line, the customer may select any or all features:

Call Forward Busy Call Forward Don't Answer Call Rejection Call Waiting Caller ID Number Only Hunting Speed Call 30 Three-Way Calling Call Forward Busy/Don't Answer Call Forward Variable Call Transfer Caller ID Name & Number Continuous Redial Last Call Return Speed Call 8

Receive \$4.00 per month discount on residential line with ACH payment method.

Issue Date: January 23, 2013

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4.3 Rate Tables (cont'd)

4.3.3 Rate Table 3: Allo Business Single Line Bundled Plan

| Line Rates | <u>NRC (new service)</u> | <u>Mo to Mo</u> |
|---------------|--------------------------|-------------------|
| Business | \$50.00 | \$52.00 |
| Long Distance | <u>Interlata</u> | <u>Intra Lata</u> |
| First 300 min | \$0.00 | \$0.00 |
| 300 min + | \$0.07 | \$0.07 |

Feature Package

With the single local line, the customer may select any or all features:

Call Forward Busy Call Forward Don't Answer Call Rejection Call Waiting Caller ID Number Only Hunting Speed Call 30 Three-Way Calling Call Forward Busy/Don't Answer Call Forward Variable Call Transfer Caller ID Name & Number Continuous Redial Last Call Return Speed Call 8

Receive \$3.00 per month discount with ACH payment method.

Issue Date: January 23, 2013 Bradley A. Moline President, Allo Communications LLC Box 1123 Imperial, NE 69033

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4.3 <u>Rate Table</u> (cont'd)

4.3.4 Rate Table 4: Allo Business Multi Line Bundled Plan

| Line Rates | NRC (new service) | Mo to Mo |
|---------------|-------------------|------------|
| Business | \$50.00/line | \$47.00 |
| Long Distance | Interlata | Intra Lata |
| First 350 min | \$0.00 | \$0.00 |
| 350 min + | \$0.07 | \$0.07 |

Feature Package

With each local line, the customer may select any or all features:

| Call Forward Busy | Call Forward Busy/Don't Answer |
|---------------------------|--------------------------------|
| Call Forward Don't Answer | Call Forward Variable |
| Call Rejection | Call Transfer |
| Call Waiting | Caller ID Name & Number |
| Caller ID Number Only | Continuous Redial |
| Hunting | Last Call Return |
| Speed Call 30 | Speed Call 8 |
| Three-Way Calling | |

Receive \$3.00 per line per month discount on business line with ACH payment method.

Issue Date: January 23, 2013

4.3 <u>Rate Table</u> (cont'd)

4.3.5 Rate Table 5: Allo Fiber Basic Business Plan

| Line Rates | NRC (new service) | Mo to Mo |
|-------------------|----------------------------------|-----------------------------|
| Business | \$50.00/line | \$27.50 |
| Business | \$50.00/line | \$28.50 |
| Business-Alliance | \$50.00/line | \$29.00 |
| Utility | \$50.00/line | \$15.00 |
| Long Distance | <u>Interlata</u> \$0.07 | <u>Intra Lata</u> \$0.07 |
| Unlimited Add-On | <u>Month to Month</u> \$20.00 | |
| Feature Package | | |

With each local line, the customer may select any or all features:

Call Forward Busy Call Forward Don't Answer Call Rejection Call Waiting Caller ID Number Only Hunting Speed Call 30 Three-Way Calling Call Forward Busy/Don't Answer Call Forward Variable Call Transfer Caller ID Name & Number Continuous Redial Last Call Return Speed Call 8

Issue Date: January 23, 2013

Issued by: Effective Date: February 01, 2013 Bradley A. Moline President, Allo Communications LLC Box 1123 Imperial, NE 69033

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4.3 Rate Table (cont'd)

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4.3.6 Rate Table 6: Allo Basic Fiber Business Plan-New

| Line Rates | NRC (new service) | Mo to Mo |
|------------------|---------------------------|-----------------------------|
| Business | \$50.00/line | \$23.00 |
| Utility | \$50.00/line | \$15.00 |
| Long Distance | Interlata \$0.07 | <u>Intra Lata</u> \$0.07 |
| Unlimited Add-on | Month to Month \$20.00 | |

Feature Package

With each local line, the customer may select any or all features:

- Call Forward Busy Call Forward Don't Answer Call Rejection Call Waiting Caller ID Number Only Hunting Speed Call 30 Three-Way Calling
- Call Forward Busy/Don't Answer Call Forward Variable Call Transfer Caller ID Name & Number Continuous Redial Last Call Return Speed Call 8

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4.0 Rates and Charges (cont'd)

- 4.3 <u>Rate Table</u> (cont'd)
 - 4.3.7 <u>Rate Table 7: Local Service Monthly Rates-Features With No Long</u> <u>Distance</u>

| Local Line Rates | NRC (new service) | Mo to Mo |
|----------------------|----------------------------|----------------------|
| Business-Single Line | \$50.00 | \$35.00 |
| Business-Multi Line | \$50.00 | \$33,00 |
| Residential | \$50.00 | \$28.00 |
| Long Distance | <u>Interlata</u> \$0.07 | Intra Lata \$0.07 |

Feature Package

With each local line, the customer may select any or all features:

Call Forward Busy Call Forward Don't Answer Call Rejection Call Waiting Caller ID Number Only Hunting Speed Call 30 Three-Way Calling Call Forward Busy/Don't Answer Call Forward Variable Call Transfer Caller ID Name & Number Continuous Redial Last Call Return Speed Call 8

Automatic Payment

Registering to pay by direct payment (ACH) will result in a credit of \$3 per business line and \$4 per residential line.

Issue Date: January 23, 2013

4.3 Rate Tables (cont'd)

4.3.8 Rate Table 8: Calling Card Services

Calling Card calls are billed in full minute increments. The charge per minute of use, business or residential, is as follows:

| | Long Distance | | terlata 0.12 | <u>Intra Lata</u> \$0.12 |
|--------|---------------------------------------|-------------|--------------------------------------|-----------------------------|
| 4.3.9 | Rate Table 9: Listing | Services (r | | |
| | | | Copper Service | Fiber Service |
| | A 117.1 1 m 1 m 1 | | Monthly | Monthly |
| | Additional Business Li | | \$ 6.00 | \$ 6.00 |
| | Foreign Business Listi | | \$ 5.00 | \$ 5.00 |
| | Alternate Call Busines | <u> </u> | Not Available | \$ 2.00 |
| | Additional Residential | | \$ 5.00 | \$ 5.00 |
| | Foreign Residential Lis | sting | \$ 5.00 | \$ 5.00 |
| | Extra Line Listing | | \$ 5.00 | \$ 5.00 |
| 4.3,10 | Rate Table 10: Lineba | cker Servie | ce | |
| | Residential | | \$4.00 per month | per line |
| | Business | | \$4.00 per month | - |
| 4.2.11 | | | | |
| 4.3.11 | Rate Table 11: Non-Li | sted and N | | |
| | NI 1' 1 | NDO | Copper Service | Fiber Service |
| | Non-Listed | NRC | Monthly | <u>Monthly</u> |
| | Business | \$25.00 | \$5.00 | \$5.00 |
| | Residential | \$ 5.00 | \$3.00 | \$3.00 |
| | ALC: CONSTRUCT OF | | Copper Service | Fiber Service |
| | Non-Published | <u>NRC</u> | Monthly | Monthly |
| | Business | \$25,00 | \$5,00 | \$6.00 |
| | Residential | \$ 5.00 | \$3.00 | \$3.00 |
| 4,3.12 | Rate Table 12: Market | Expansion | | (T) |
| | Market Expansion Line Utility Line | | <u>Monthly</u> \$12.00 \$10.00 | |

4.3 Rate Tables (cont'd)

4.3.13 Rate Table 13: Exchange Service Extension Lines

| | <u>NRC</u> | <u>Monthly</u> |
|------------------------|------------|----------------|
| Network Access Channel | \$250.00 | \$23.00 |
| Channel Performance | \$30.00 | \$11.00 |

4.3.14 Rate Table 14: Grade Performance

| | <u>NRC</u> | <u>Monthly</u> |
|------------|------------|----------------|
| Type – LO | \$30.00 | \$09.75 |
| Type – LS | \$30.00 | \$15.00 |
| Type – LA | \$30.00 | \$16.00 |
| Type – LC | \$30.00 | \$18.00 |
| Type – LB | \$30.00 | \$19.00 |
| DC Channel | \$30.00 | \$ 6.50 |

4.3.15 Rate Table 15: Volume Discounts

| | Local Lines (copper service only) > 8 Business Lines | <u>NRC (new service)</u> \$50 per line | <u>Mo to Mo</u> \$3 credit per 1 | ine |
|--------|--|---|--|-----|
| | Long Distance > 5,000 min per mo > 20,000 min per mo | <u>Interlata</u> \$0.065 \$0.05 | <u>Intra Lata</u> \$0.065 \$0.05 | |
| 4,3.16 | Rate Table 16: Govern | nmental Prices | | (T) |
| | Special Rates | | Monthly \$15.00 | |
| | Long Distance | Interlata \$0.05 | <u>Intra Lata</u> \$0.05 | |
| 4.3.17 | Rate Table 17: Private | Branch Exchange Tru | inks | |

NRC Mo to Mo

Toll Trunk \$45.00 \$40.00

| 4.0 | Rates | and Cha | rges (cont'd) | | | | |
|-----|-------|---------|---|--------------------------|----------------------|---------------------------------------|--|
| | 4.3 | Rate T | ables (cont'd) | | | | |
| | | 4.3.18 | Rate Table 18: Voice N | Messaging | | | |
| | | | Residential | <u>NRC</u> n/a n/a | | <u>Mo</u> per mailbo per mailbo | |
| | | 4319 | Rate Table 19: T1 Con | nections | | (N) | |
| | | | Type – Tl | | <u>NRC</u> \$0.00 | <u>Monthly</u> \$350.00 | |
| | | 4.3,20 | <u>Rate Table 20: PRI</u> PRI-1 | | <u>NRC</u> \$0.00 | <u>Monthly</u> \$525.00 | |
| | | 4.3.21 | Rate Table 21: Hosted PBX-1 | <u>PBX</u> | <u>NRC</u> \$0.00 | <u>Monthly</u> \$50.00 | |
| | | 4.3.22 | Rate Table 22: Conferen | nce Calling Se | rvice | | |
| | | | A. <u>Standard Rates</u> These rates are p | per minute, per | leg. | | |
| | | | | | | | |

| | Centing Rate | <u>MoMo.</u> |
|----------|--------------|--------------|
| Meet Me | \$0,4000 | \$0.4000 |
| Dial-Out | \$0.4000 | \$0.4000 |

4.3 Rate Tables (cont'd)

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4.3.23 Rate Table 23: Payphone Surcharge

<u>Calling Cards</u> - When a customer places a calling card call from a payphone, the customer will be assessed a per call surcharge of \$0.30.

<u>Toll Free Numbers</u> - When a customer receives a call on its toll free number from a pay phone, the customer will be assessed a per call surcharge of \$0.30.

4.3.24 Rate Table 24: Customer Calling Services

Customer Calling Services, per occurrence, business or residential:

| Call Trace | \$1.00 |
|----------------------|--------|
| Directory Assistance | \$1,00 |

A \$0.50 surcharge will apply to Directory Assistance call completion.

Issue Date: January 23, 2013

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4.0 Rates and Charges (cont'd)

4.3 Rate Tables (cont'd)

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4.3.25 Rate Table 25: Local Service Monthly Rates - Build It Feature Plan

| Line Rates | <u>NRC (new service)</u> | <u>Mo to Mo</u> |
|---------------|--------------------------|------------------|
| Residential | \$50.00 | \$18.50 |
| Long Distance | <u>Interlata</u> | <u>Intralata</u> |
| First 50 min | \$0.00 | \$0.00 |
| 50 min + | \$0.07 | \$0.07 |

Feature Package

With each local line, the customer may select any or all features:

| Call Forward Busy | Call Forward Busy/Don't Answer |
|---------------------------|--------------------------------|
| Call Forward Don't Answer | Call Forward Variable |
| Call Rejection | Call Transfer |
| Call Waiting | Caller ID Name & Number |
| Caller ID Number Only | Continuous Redial |
| Hunting | Last Call Return |
| Speed Call 30 | Speed Call 8 |
| Three-Way Calling | |

4.3 Rate Tables (cont'd)

(N)

4.3.26 Rate Table 26: Residential 2-line Plan

| <u>Line Rates</u> | NRC (new service) | <u>Mo to Mo</u> |
|-------------------|-------------------|------------------|
| Residential | \$50.00 | \$33.00 |
| Long Distance | <u>Interlata</u> | <u>Intralata</u> |
| First 100 min | \$0.00 | \$0.00 |
| 100 min + | \$0.07 | \$0.07 |

Feature Package

Each local line includes Caller ID Name & Number and Call Waiting at no additional cost. The Customer may select the following features for \$2.00 per month:

Call Forward Busy Call Forward Don't Answer Call Rejection Caller ID Number Only Hunting Speed Call 30 Three-Way Calling Call Forward Busy/Don't Answer Call Forward Variable Call Transfer Continuous Redial Last Call Return Speed Call 8

4.3 Rate Tables (cont'd)

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<u>Mo to Mo</u> \$25.00

4.3.27 Rate Table 27: Residential Unlimited Long Distance

| Line Rates | NRC (new service) | Mo to Mo |
|-------------|-------------------|----------|
| Residential | \$50.00 | \$20,00 |

| Long Distance | | |
|---------------|--|--|
| Unlimited | | |

Feature Package

With each local line, the customer may select any or all features:

| Call Forward Busy | Call Forward Busy/Don't Answer |
|---------------------------|--------------------------------|
| Call Forward Don't Answer | Call Forward Variable |
| Call Rejection | Call Transfer |
| Call Waiting | Caller ID Name & Number |
| Caller ID Number Only | Continuous Redial |
| Hunting | Last Call Return |
| Speed Call 30 | Speed Call 8 |
| Three-Way Calling | Voicemail - Residential |

4.3 <u>Rate Tables</u> (cont'd)

4.3.28 Rate Table 28: Residential Plan Lifeline

| <u>Line Rates</u> | NRC (new service) | <u>Mo to Mo</u> |
|-------------------|----------------------------|----------------------------|
| Residential | \$50.00 | \$17.50 |
| Long Distance | <u>Interlata</u> \$0.07 | <u>Intralata</u> \$0.07 |

Feature Package

With each local line, the customer may select any or all features for \$2/each:

Call Forward Busy Call Forward Don't Answer Call Rejection Call Waiting Caller ID Number Only Hunting Speed Call 30 Three-Way Calling Call Forward Busy/Don't Answer Call Forward Variable Call Transfer Caller ID Name & Number Continuous Redial Last Call Return Speed Call 8

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Customers qualifying for NTAP (formerly Lifeline) assistance will receive a (\$12.75) credit monthly as per 3.3.1.

Issue Date: January 23, 2013

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4.0 Rates and Charges (cont'd)

4.3 <u>Rate Tables</u> (cont'd)

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4.3.29 Rate Table 29: Allo Fiber Service Business Bundled Plan

| Line Rates | NRC (new service) | Mo to Mo |
|---------------|-------------------|-----------|
| Business | \$50.00 | \$50.00 |
| Utility Line | \$50.00 | \$15.00 |
| Long Distance | <u>Interlata</u> | Intralata |
| First 350 min | \$0.00 | \$0.00 |
| 350 min + | \$0.07 | \$0.07 |

Feature Package

With each Business line, the customer may select any or all features:

| Call Forward Busy |
|---------------------------|
| Call Forward Don't Answer |
| Call Rejection |
| Call Waiting |
| Caller ID Number Only |
| Hunting |
| Speed Call 30 |
| Three-Way Calling |

Call Forward Busy/Don't Answer Call Forward Variable Call Transfer Caller ID Name & Number Continuous Redial Last Call Return Speed Call 8

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4.0 <u>Rates and Charges</u> (cont'd)

4.3 <u>Rate Tables</u> (cont'd)

4.3.30 Rate Table 30: Allo Fiber Service Business Basic Plan

| Line Rates | NRC (new service) | Mo to Mo |
|---------------|-------------------|-----------------|
| Business | \$50.00 | \$27.50 |
| Utility Line | \$50.00 | \$15.00 |
| Long Distance | Interlata | Intralata |
| | \$0.07 | \$0.07 |
| | | <u>Mo to Mo</u> |
| Unlimited LD | | \$20.00 |

Feature Package

With each local line or trunk, the business customer may select any features for \$2.00 per line per month:

Call Forward Busy Call Forward Don't Answer Call Rejection Call Waiting Caller ID Number Only Hunting Speed Call 30 Three-Way Calling Call Forward Busy/Don't Answer Call Forward Variable Call Transfer Caller ID Name & Number Continuous Redial Last Call Return Speed Call 8

Issue Date: January 23, 2013

4.3 Rate Tables (cont'd)

4.3.31 Rate Table 31: Allo Fiber Service Residential Basic Plan

| Line Rates Residential | NRC (new service) \$50.00 | <u>Mo to Mo</u> \$20.00 |
|---------------------------|------------------------------|----------------------------|
| Residential Sp Rate | \$50.00 | \$15.00 |
| Long Distance | <u>Interlata</u> \$0.05 | <u>Intralata</u> \$0.05 |
| Unlimited LD: | Month to Month Package \$25 | |
| | Additional to Package \$5 | |

Feature Package

With each Residential line, the customer may select any or all features:

Call Forward Busy Call Forward Don't Answer Call Rejection Call Waiting Caller ID Number Only Last Call Return Three-Way Calling Call Forward Busy/Don't Answer Call Forward Variable Call Transfer Caller ID Name & Number Continuous Redial 900/976 Block Collect/3rd Party Block

Issue Date: January 23, 2013

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Issued by: Effective Date: February 01, 2013 Bradley A. Moline President, Allo Communications LLC Box 1123 Imperial, NE 69033

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4.0 Rates and Charges (cont'd)

4.3 <u>Rate Tables</u> (cont'd)

4.3.32 Rate Table 32: Allo Fiber Service Residential Connected Phone Plan

| <u>Line Rates</u> Residential | NRC (new service) \$50.00 | <u>Mo to Mo</u> \$35.00 |
|----------------------------------|------------------------------|----------------------------|
| Long Distance | Interlata | Intralata |
| First 150 min | \$0.00 | \$0.00 |
| 150 min + | \$0.07 | \$0.07 |

Feature Package

With each Residential line, the customer may select any or all features:

Call Forward Busy Call Forward Don't Answer Call Rejection Call Waiting Caller ID Number Only Last Call Return Three-Way Calling Call Forward Busy/Don't Answer Call Forward Variable Call Transfer Caller ID Name & Number Continuous Redial 900/976 Block Collect/3rd Party Block

Issue Date: January 23, 2013

Allo Communications LLC Nebr. P.S.C. No. 1 Second Revised Page No. 65 Canceling First Page No. 65

4.0 Rates and Charges (cont'd)

4.4 Extended Area Service

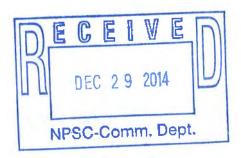
Extended Area Service ("EAS") refers to interexchange calling without toll charges. EAS rates will be applied on all access lines billed to an account. EAS is available to all customers who subscribe to local exchange service.

(T, D)

4.4.1 EAS Increments

EAS increments apply as provided by EAS Group and will be billed on a flat monthly increment.

| | Business | Residential |
|------------------------------------|----------|-------------|
| Scottsbluff | \$4.00 | \$2.00 |
| Gering | \$4.00 | \$2.00 |
| North Platte | \$0.00 | \$0.00 |
| All other CenturyLink LEC Towns | \$1.00 | \$0.50 |
| Windstream LEC towns | \$0.00 | \$0.00 |
| Frontier LEC towns | \$0.00 | \$0.00 |



Issue Date: December 31, 2014

14 Issued by: Eff Bradley A. Moline President, Allo Communications LLC Box 1123 Imperial, NE 69033

Effective Date: January 7, 2015

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4.0 Rates and Charges (cont'd)

4.5 Long Distance Access Charges

Allo's charge for long distance access is as follows:

| Acassa Minuta Each | Rate |
|---|----------|
| Access Minute, Each Intrastate-Originating | \$0.035 |
| Intrastate-Terminating | \$0.035 |
| | 40.00FF |
| Interstate-Originating | \$0.0055 |
| Interstate-Terminating | \$0.0055 |

Attachment I to Tariff Schedule Applicable to Local Exchange Telecommunications Services

SAMPLE BILLING STATEMENT

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PAGE 1

XXX.XX

XX.XX

XX.X

\$xxx.xx

XXX.XX

XXX.XX

XXX.XX

\$xxx.xx

\$xxx.xx

\$

Account Summary

Last Month

Thank You

This Month

TAX

SURCHARGES

Balance from last statement

MONTHLY CHARGES

CURRENT CHARGES

TOTAL AMOUNT DUE

ALLO LONG DISTANCE

Payment Received xx/xx/xxxx

Balance



ALLO COMMUNICATIONS 610 BROADWAY IMPERIAL NE 69033

Visit us on the web www.ALLOcommunications.com

For Billing Inquiries, call (866) 481-2556

Account Number: XXXXXXXXXXX Account Name: First Name, Last Name Bill Date: Month Day, Year Due Date: xx/15/xxxx

HOW TO MAKE YOUR PAYMENT: *Check or Money Order sent in enclosed envelope. *Payments may be place in our drop box outside office address. *Automatic Bill Pay - Withdrawal for the Amount Due will occur on the due date. *Pay your bill online! Visit our website at <u>www.ALLOcommunications.com</u> NOTE: A \$25 charge will apply for insufficient funds. DELINQUENT NOTE: If your account has an unpaid balance forward and payment has not been made by Month Day, your services may be interrupted.

ALLO COMMUNICATIONS PO BOX 1123 IMPERIAL NE 69033



Oct-12

FOR CHANGE OF ADDRESS: Please check here and complete form on reverse. Thank you.

ACCOUNT NUMBER:XXXXXXXXXXXX BILL DATE: 9/24/2012 DUE DATE: 10/15/2012 PHONE NUMBER: 308-XXX-XXXX

CUSTOMER NAME ADDRESS CITY, STATE, ZIP

> ALLO COMMUNICATIONS PO BOX 1123 IMPERIAL NE 69033

AMOUNT DUE: \$XXX.XX

AMOUNT ENCLOSED \$

s

TOLL RELATED SYMBOLS

THE FOLLOWING SYMBOLS DENOTE THAT A TOLL CALL HAS QUALIFIED FOR A CALLING PLAN(S). A SUMMARIZATION OF THE CALLING PLAN WILL APPEAR AT THE END OF THAT SECTION OF TOLL. %, @, *, &, +, =, I, A, C, #, D, I, S

TOLL-CALL TYPE

DDD = DIRECT DISTANCE DIALED OPR = OPERATOR HANDLED COL = COLLECT CALL OCP = OPTIONAL CALLING PLAN CN = COIN

(11)

CCD = CREDIT CARD 3RD = THIRD PARTY PER = PERSON TO PERSON PCB = PERSON CALL BACK 800 = INBOUND 800

RATE PERIOD

RPSB = RATE PERIOD SPECIFIC BILLING (CALL OVERLAPS TWO RATE PERIODS) EVE = EVENING DAY = DAY NGT = NIGHT WKN = WEEKEND PK = PEAK OPK = OFF PEAK

WELCOME TO ALLO COMMUNICATIONS!

We're committed to providing you with the best possible service. Your Allo voice services are provided in accordance with the terms and conditions filed in the applicable tariff(s) with the Federal Communications Commission or Nebraska Public Service Commission. You may caontact the Nebraska Public Service Commission at 1-800-526-0017.

If you have any questions about billing or payment, please call 1-866-481-ALLO (2556) and we'll be happy to assist. You may also contact us at:

Allo Communications P.O. Box 1123 Imperial, NE 69033

SIGNATURE:

-

PAGE 2



For Billing Inquiries, call (866) 481-2556 Account Number: xxxxxxxx Account Name: First Name, Last Name Due Date: 10/15/2012 Visit our website at www.ALLOcommunications.com

Summary of Current Account Activity

| Services | | | | | |
|---------------|--------------------|-------------------------------|------------------|--------------------------------|---------|
| | Monthly Charges | Olher Charges & Credits | Long Dislance | Taxes, Surcharges & Fees | Charges |
| 308-xxx-xxxx | XX.XX | XX.XX | XX.XX | XX.XX | XX.XX |
| Internet | XX.XX | XX.XX | XX.XX | XX.XX | XX.XX |
| τv | XX.XX | XX.XX | XX.XX | XX.XX | XX.XX |
| Account Total | \$xx.xx | \$xx.xx | \$xx.xx | \$xx.xx | \$xx.xx |

Current Telephone Serivce

Non-payment of these charges may result in disconnection of you local telephone service.

| Telephone No 308-xxx-xxxx Service | Qty | Amount |
|--|-----|---|
| Charges for 09/24-10/23/12 - 1 Month 911 SURCHARGE ACCESS RECOVERY CHARGE EXTENDED AREA SERVICE NUMBER PORTABILITY RESIDENTIAL LINE SUBSCRIBER LINE CHARGE TDD - DUAL PARTY RELAY | | 1 xx.xx 1 xx.xx 1 xx.xx 1 xx.xx 1 xx.xx 1 xx.xx 1 xx.xx 1 xx.xx 1 xx.xx |
| Subtotal Monthly Charges | | xx.xx |

THE COMPANY YOU HAVE CHOSEN FOR YOUR INTRALATA CALLS (LONG DISTANCE CALLS INSIDE YOUR LOCAL TOLL CALLING AREA) IS XXXXXXXXXXXXXXXX,

| Taxes, Surcharges & Fees | Total |
|--------------------------|-------|
| FEDERAL TAX | XX.XX |
| STATE TAX | XX.XX |
| LOCAL TAX | XX.XX |
| NE UNIVERSAL SVC.CHG | XX.XX |
| FED UNIVERSAL SVC. CHG | XX.XX |

The above charges are being billed on behalf of ALLO COMMUNICATIONS

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