



**If the project includes underserved customers, a digital inclusion plan must be attached for consideration. The plan should specify how the project will impact access to and use of information and communication technologies within the communities it serves, including individuals and communities that are the most disadvantaged. The plan must describe the specific needs of the community intended to be served by the project, and how the project will be tailored to meet those needs, including the carrier's efforts to ensure members of the community to be served will be able to afford the services offered, and must describe any discounts and/or support programs to be offered for low-income individuals. Additionally, the plan should include the pricing structure of the plan being offered to low-income subscribers in addition to the availability of Lifeline or Affordable Connectivity Program (ACP) discounts and any terms and conditions of service.**

The proposed fiber network will establish and accelerate the enhancement of broadband infrastructure in the underserved areas of Panama by providing reliable high-speed broadband service. Lack of access results in community members being unable to access job, healthcare, and educational resources.

The network is critical to the viability of the community and its needs. The reliable high-speed connections will allow employees to telecommute from home, students to participate in remote learning, opportunities for current and future businesses, as well as provide improved health care processes and public safety options, among other benefits.

ALLO creates positive change in the communities we serve. One of our greatest joys is witnessing customers finding new and exciting ways to utilize technology and move their communities forward.

ALLO leads in the education and awareness of a fiber network which improves utilization and affordability of technology. We work with governmental programs, local non-profits, national science groups, and other organizations to eliminate the digital divide. Education, healthcare, government, and other communities within Panama will also benefit from the fiber capabilities.

ALLO will be a visible part of the community through active participation with the chamber, civic organizations, and technology-focused organizations. Building a gigabit infrastructure is an important accomplishment; however, operating and utilizing the technology to the fullest extent is more impactful through adoption, education, and collaboration.

ALLO participates in numerous educational events in each of our communities, interacting with residents and business leaders and demonstrating the capabilities of our all-fiber network. Events include trade shows, innovation and broadband summits, open houses, exhibitions, and business showcases, as well as entertainment avenues such as concert series, sporting event tailgates, lawn and leisure shows, Parade of Homes showcases, and many others.

ALLO has utilized local, state, federal and ALLO corporate programs to encourage the adoption of world-class communication through education and financial contributions.

ALLO does not utilize data caps. Unfettered access is a key component of ALLO's Fiber-to-the-Premise (FTTP) networks. The ability to provide broadband and internet without data caps or other limits is essential to quality service.



### [Affordable Connectivity Program \(ACP\)](#)

The White House recently announced its initiative to make 100 Mbps internet free to all Affordable Connectivity Program (ACP) participants. ALLO readily adopted ACP upon its rollout on December 31, 2021. We are excited to support this program and offer 100 Mbps service for qualifying ACP households.

ALLO was one of only 11 telecom companies invited to the White House to celebrate this announcement. Additionally, ALLO was among 20 telecom providers named by the White House as supporters of ACP.

The ACP program is making reliable broadband a reality for those who have only had options for mediocre or no connectivity in the past. ALLO is proud to support the FCC in this effort as it closely aligns with our purpose to expand digital inclusion and make connectivity accessible and affordable for all.

ALLO offers free 100 Mbps internet to qualifying households through the FCC's ACP. This federal broadband program provides a \$30 monthly subsidy, which will completely cover the cost of ALLO's new 100 Mbps service option for ACP participants.

Customers who meet the program requirements can receive 100 Mbps internet free or apply the \$30 monthly discount to any ALLO internet option. Other ALLO internet plans include 500 Mbps, 1 GIG, and 2.3 GIG symmetrical speeds.

ALLO's symmetrical 100 Mbps ACP plan provides residents with consistently fast and reliable internet for working, learning, and connecting from home. Fiber-optic technology delivers unmatched speed and a connection free of buffering and lag. With ALLO, there are no data caps, no contracts, and hassle-free installations are always free. Customers receive a Wi-Fi 6 certified Blast router with all service plans and the free ALLOIQ mobile app for greater control over their home network, devices, and online experience.

Previously, ALLO supported the FCC's Emergency Broadband Benefit (EBB) program and continues to promote the effort to expand broadband access through the ACP. ALLO has participated in the ACP since its rollout on December 31, 2021. More than 10 million Americans currently utilize this program.

Additional information about ALLO ACP service options and program requirements is located at [AlloFiber.com/ACP](https://AlloFiber.com/ACP).

### [Lifeline](#)

ALLO provides subsidized services to low-income residents. ALLO participates in the Federal Lifeline telecom program, part of the Universal Service Fund, which provides economy broadband and voice services at a substantially reduced cost for qualified residents on government assistance.