



If the project includes underserved customers, a digital inclusion plan must be attached for consideration. The plan should not impose data caps on consumer usage and should specify how the project will impact access to and use of information and communication technologies within the communities it serves, including individuals and communities that are the most disadvantaged.

ALLO has always led or participated in the education and awareness of a fiber network and its capabilities. We have worked with governmental programs, local non-profits, national science groups, and other organizations to eliminate the digital divide. Education, healthcare, government, and other communities within the City will also benefit from the fiber capabilities.

ALLO will be a visible part of the community through active participation with the chamber, civic organizations, and technology-focused organizations. Building a gigabit infrastructure is an important accomplishment; however, operating and utilizing the technology to the fullest extent is a more meaningful accomplishment that will require commitment from ALLO, the City, and other key community institutions and leaders.

ALLO participates in numerous educational events in each of our communities, interacting with residents and business leaders and demonstrating the capabilities of our all-fiber network. Events include trade shows, innovation and broadband summits, open houses, exhibitions, and business showcases, as well as entertainment avenues such as concert series, sporting event tailgates, lawn and leisure shows, Parade of Homes showcases, and many others.

ALLO has utilized local, state, federal and ALLO corporate programs to encourage the adoption of world-class communication through education and financial contributions. For persons of limited financial means, ALLO offers a lower-priced tier package (50 Mbps symmetric) for \$45 per month which are advertised on the ALLO website at www.allocommunications.com.

ALLO does not utilize data caps. Unfettered access is a key component of ALLO's FTTP networks. The ability to provide broadband and internet without data caps or other limits is essential to quality service.

[Emergency Broadband Benefit Program](#)

ALLO is currently participating in the Federal Communications Commission's (FCC) Emergency Broadband Benefit Program to help lower the cost of high-speed internet for eligible households during the COVID-19 pandemic.

Eligible households receive free installation, a free Wi-Fi 6 router, and free 500 Mbps download and upload service through the life of the program.

This program is a meaningful effort to ensure all families are connected for working, learning, entertainment, and full participation in the digital society.

[Lifeline](#)

As part of our ability to offer cost-effective services for price-sensitive customers, ALLO provides subsidized services to low-income residents. ALLO participates in the Federal Lifeline telecom program, part of the Universal Service Fund, which provides economy broadband (50 Mbps symmetric) at a substantially reduced cost for qualified residents on government assistance.