

911 Service System Advisory Committee Meeting

August 16, 2023

Meeting convenes at 1:00 p.m. at
PSC Hearing Room
1200 N Street 300 the Atrium
Lincoln, NE 68509

Meeting Minutes

Meeting called to order – Statement regarding Open Meetings Act (*in the room, and posted on the PSC website*) at 1259 by Chair Muldoon

Roll Call – As follows Muldoon – present, Loos – present, Allen – present, Bauer – excused, Holzerland – excused, Lottman – present, Miller – present, Obermier – present, Osborne – present, Rosenlund – excused, Shearer – present, Shoemaker – excused, Thompson – excused, Zarybnicky – present, Sankey – present, and Collett – present. Results of voting members 9 present, and 5 excused there is a quorum.

Consideration of meeting minutes: Minutes of the May 17, 2023, meeting
Motion by Obermier to accept the minutes seconded by Miller. Vote was verbal in favor of accepting the minutes.

Old Business –

- Updates – Dave Sankey

- Regionalization – **SCP region** is complete with 22 PSAPs all connected to the core services, receiving texts and in various stages of geo spatial routing. **NC region** is delayed working with Solacom and Lumen to get dates set up for September. **NE region** had Pierce County join last week and are connected to the ESINet although, they are unable to receive texts or to be geo spatially routed with EMC. Thurston County is waiting on their Board to decide to join the NE region. **Mid-East region** are connected and getting MSRP text they are working with Intrado to get a data load for their geo spatial routing. **Metro region** is connected with text and geo spatial routing, still working through issues with the Viper 7 upgrade. **EC region** is delayed waiting to get a second connection to Grand Island, they may have a solution next week. Custer and Region 26 will be able to join them after this and connect to the ESINet. **SE region** will start connecting later this month starting with Otoe County and Beatrice the 29th and 31st with an end date for all PSAPs February 2024. The **Mid-Rivers PSAP** is in discussions with the Webster County Sheriff's Office to take over the PSAP in this jurisdiction, then they will join the SE region.

- NG 911 Deployment – ESINet deployment date changes shown, and then a progress map of PSAPs connected to the ESINet. The state is 61% connected.

A Text progress map shown with an explanation of which PSAPs have MSRP, interim solution, or no text

Updates - Working Groups

- Technical – Neil Miller – This group has been looking at secondary connections from remotes back to the hosts in each region. We've looked at several possible ways to do this with various price ranges. We have even looked at wireless possibilities there are two that could do this FirstNet or Verizon. We have at least 4 regions that need secondary connections from remote to host. This group is recommending that the committee have this be a “must have”, and for this to be a service system funded project to have an efficient robust secondary back up in place.

- Operations – Kathy Allen – We are working on different model policies. We would like some feed back on where to keep them, we would like to have them kept in one spot where everyone could find them when they need them.

- Training – Carla Zarybnicky – Looking for what other topics the committee would like this group to work on. Discussion on audit of training standards, most have had proof of training for employees when asked, some had to get it in a day or two later, and only 1 was out of compliance of the ones checked so far. (About ½) It was decided to have the group research getting a Nebraska based Certification for the individuals rather than just a check off those current employees at the PSAP are in compliance of the training standard.

New Business -

Annual 911 Surcharge rate –

Discussion on the current rate of the surcharge, the balance of the service system fund, and the costs that are coming out of the fund such as continuing to pay for both the legacy and NG 911 systems during the transition of PSAPs.

Motion by Miller to recommend that the 911 surcharge rate remain at 0.70¢ across the state except for Douglas County which is capped by statute at 0.50¢. Seconded by Lottman. Vote as follows Loos – yes, Allen – yes, Bauer – excused, Holzerland – excused, Lottman – yes, Miller – yes, Obermier – yes, Osborne – yes, Rosenlund – excused, Shearer – yes, Shoemaker – excused, Thompson – excused, Zarybnicky – yes, and Muldoon – yes. Results are 9 yes and 5 excused motion carries.

Member Comments – At the APCO conference last week there was a vendor there with a demo of video call to 911 and the text that went along with it. The systems are out there, and the technology is coming.

Public Comments – None

Next Meeting is scheduled for – November 15, 2023, at 1:00 pm here at the Public Service Commission

Adjourn – by Chair Muldoon at 1:51 pm