

# 911 Service System Advisory Committee Meeting

May 17, 2023

Meeting convenes at 1:00 p.m. at  
PSC Hearing Room  
1200 N Street 300 the Atrium  
Lincoln, NE 68509

## Meeting Minutes

**Meeting called to order** – Statement regarding Open Meetings Act (*in the room, and posted on the PSC website*) at 1300 by Chair Muldoon

**Roll Call** – as follows Muldoon – present, Loos – present, Allen – present, Bauer – excused, Holzerland – present, Lottman – present, Miller – present, Obermier – present, Osborne – excused, Rosenlund – present, Shearer – present, Shoemaker – present, Thompson – excused, Zarybnicky – present, Sankey – present, and Collett – present. 11 voting members present, 3 excused.

**Consideration of meeting minutes:** Minutes of the March 1, 2023, meeting motion to accept the minutes by Holzerland seconded by Shearer. Vote as follows Muldoon – yes, Loos – yes, Allen – yes, Bauer – excused, Holzerland – yes, Lottman – yes, Miller – abstain, Obermier – yes, Osborne – excused, Rosenlund – yes, Shearer – yes, Shoemaker – yes, Thompson – excused, and Zarybnicky – yes. Results 10 yes, 1 abstain, and 3 excused motion carries.

### **Old Business –**

- Updates – Dave Sankey

- Regionalization – Dawes and Sioux Counties in the SCP region have not connected yet, they will be doing their connecting to the region at the same time they connect to the ESINet then that region will be complete. Pierce County is intending to join the Northeast region, but they have not yet. We have a meeting scheduled for next week with Mid Rivers PSAP to discuss what their future will look like. Thurston County has been having discussions but have not come to a decision yet.

- NG 911 Deployment – **SCP region** was the first to join the ESINet and they have been connected over a year. They started their Viper 7 upgrade, and it wasn't going well, they have been doing them one at a time and they have 4 left 1 being Dawes/Sioux Counties. They are receiving text messages through the ESINet, and calls are being geospatially routed where GIS data is available. The **Mid-East region** is connected to the ESINet, and they are getting their texts through it they are also using geospatial routing. The **Northeast region** is connected to the ESINet and right now Motorola is configuring so they can receive their text messages through the ESINet and be geospatial routed. The **Metro region** connected in March having some issues that Lumen/Intrado are working through with their upgrades to Viper 7, they are getting their text messages through the ESINet, and they are being geospatially routed. The **North Central region** is scheduled to connect the week of June 26<sup>th</sup>, they have Solacom equipment. The **East Central region** is still getting circuits installed, looking

at having that resolved by July. The **Southeast region** is changing to the MECH solution, and we are looking at them starting in August and ending in November. By the end of this year, we are hoping to have all PSAPs connected to the ESINet and on the NG funding model.

#### **Updates - Working Groups**

- **Technical – Neil Miller/MCP –** we are looking for backup connection for remotes, we already have a failover in place we are looking for something more robust that can handle larger bandwidth. We met with Lumen and Dejero and they provided a demonstration for the group and now we will evaluate and compare solutions for the greatest value.

- **Operations – Kathy Allen –** A PSAP survey was sent out asking what policy and procedures the PSAPs would be interested in having models or examples of available? The thought is that we would be creating examples of policies and procedures for NG call taking. We found out that there is a great need for model/examples of generalized policy and procedures as well. We would like a repository of these examples for PSAPs to use, it is not yet been identified where the policies will be retained.

- **Training – Shelly Holzerland –** Updates to the NE Minimum Training Requirements Concerning TCPR and EMD – SSAC members provided with documentation of language changes. Open discussion on changes already made and amendments that still need to be made to the document. Conditional motion to recommend the NE Minimum Training Requirements Updated documents as long as the following changes are made page 5 in the box it should say TCPR or EMD, page 22 paragraph 3 is eliminated, the word “shall” be changed to “should” in appendix F the Q & A section, and on page 35 the Medical Director or Nebraska State Medical Director should be changed to read any Nebraska state licensed physician. The motion was made by Rosenlund. Seconded by Loos. Vote as follows Loos – yes, Allen – yes, Bauer – excused, Holzerland – yes, Lottman – yes, Miller – yes, Obermier – yes, Osborne – excused, Rosenlund – yes, Shearer – yes, Shoemaker – yes, Thompson – excused, Zarybnicky – yes, and Muldoon – yes. Results 11 yes, 3 excused motion carries.

#### **New Business -**

- **Radio Console Discussion –** Open discussion questions about what the FCC will allow for 911 surcharge expenditures. The dispatcher/call taker radio console in the PSAP is where that line is believed to be demarcated. Still waiting on final decisions from the FCC after the Strike Force members made their recommendation. The PSC says the funds stop with that PSAP console. Where else could funding radio systems come from, possibly grants, public safety bonds, or lease purchase equipment, could try partnerships with other jurisdictions or the State that already have those core systems in place. Locals may have to come up with the money on their own. A possibility would be trying to get funding across the state through the legislation. The Fire Departments got a senator to lobby for them funding, that might be something to try.

**Member Comments –** Would like to see some online class for CTOs in Virtual Academy for PSAPs that are short staffed.

**Public Comments** – PSC Commissioner Schram going back to the radio discussion - advised you might want to consider a senator that is on the appropriations committee.

**Next Meeting is scheduled for** – August 16, 2023, at 1:00 pm at the PSC hearing room

**Adjourn** – by Chair Muldoon at 1427