# 911 Service System Advisory Committee Meeting

March 1, 2023 Meeting convenes at 1:00 p.m. at PSC Hearing Room 1200 N Street 300 the Atrium Lincoln, NE 68509

# **Minutes**

**Meeting called to order** – Statement regarding Open Meetings Act (*in the room and posted on the PSC website*) by Vice Chair Lottman at 1:00 pm.

**Roll Call** – as follows Miller – excused, Lottman – present, Allen – present, Bauer – excused, Holzerland – present, Loos – present, Muldoon – present, Obermier – present, Osborne – present, Rosenlund – present, Shearer – excused, Shoemaker – present, Thompson – present, Zarybnicky – excused, Sankey – present, Collett – excused. Results 10 voting members there is a quorum.

**Introduction of new Committee Members-** by Sankey – Jessica Loos Director from Lincoln/Lancaster 911, and David Collett from OCIO radio manager. Introduction from present members to the new members.

**Consideration of meeting minutes:** Minutes of the November 30, 2022, meeting Motion to accept the minutes by Holzerland seconded by Shoemaker. Vote as follows Miller – excused, Lottman – yes, Allen- yes, Bauer – excused, Holzerland – yes, Loos – yes, Muldoon – yes, Obermier – yes, Osborne – yes, Rosenlund – yes, Shearer – excused, Shoemaker – yes, Thompson – yes, Zarybnicky – excused. Results 10 yes 4 excused motion carries.

**Board Member Election** – Motion made by Allen to elect Muldoon as Chairperson seconded by Rosenlund. No other nominations motion to close the nomination by Rosenlund seconded by Osborn. Vote as follows Miller excused, Lottman – yes, Allen – yes, Bauer – excused, Holzerland – yes, Loos – yes, Muldoon – abstain, Obermier – yes, Shearer – excused, Shoemaker – yes, Thompson – yes, Zarybnicky – excused. Results 9 yes, 1 abstain, 4 excused nominations closed. Vote for Muldoon as Chairperson as follows Miller excused, Lottman – yes, Allen – yes, Bauer – excused, Holzerland – yes, Loos – yes, Muldoon – abstain, Obermier – yes, Shearer – excused, Shoemaker – yes, Thompson – yes, Zarybnicky – excused. Results 9 yes, 1 abstain, 4 excused motion carries.

Motion to elect Loos as Vice Chair by Allen seconded by Holzerland. No other nominations motion to close the nominations by Obermier seconded by Osborne. Vote as follows Miller – excused, Lottman -yes, Allen – yes, Bauer – excused, Holzerland – yes, Loos – abstain, Muldoon – yes, Obermier – yes, Osborne – yes, Rosenlund – yes, Shearer – excused, Shoemaker – yes, Thompson – yes, Zarybnicky – excused. Results 9 yes, 1 abstain 4 excused nominations closed. Vote for Loos as Vice Chair as follows Miller – excused, Lottman -yes, Allen – yes, Bauer – excused, Holzerland – yes, Chair as follows Miller – excused, Lottman -yes, Allen – yes, Bauer – excused, Holzerland – yes, Loos – abstain, Muldoon – yes, Obermier – yes, Osborne – yes,

Rosenlund – yes, Shearer – excused, Shoemaker – yes, Thompson – yes, Zarybnicky – excused. Results 9 yes, 1 abstain 4 excused motion carries.

#### Old Business -

### Updates – Dave Sankey

• Regionalization – Map shown. SCP region has been connected for over a year with Dawes County doing their Viper 7 upgrades and connecting to the region/ESINet at the same time looking at March through June to have them all on the next Viper platform. Then they will be able to receive text messages through the ESINet. NC region is pending, SolaCom and Lumen are working to get them a solution for connection in May – June. The NE region is working on their text right now, they are all connected except Pierce County who just got their order signed to upgrade their equipment so they can join and connect at the same time. Thurston County still has not made a final decision on which way they want to go. Mid-East Region - is getting their text MSRP, also NE State Patrol will be connected their Lincoln center and already connected their North Platte center. The Metro region has been working and testing redundancy which is going well they are scheduled to connect to the ESINet March 14<sup>th</sup> and 15<sup>th</sup>. The EC region are working on circuits they moved their host from Saunders County to the PSAP in Grand Island and are looking at a May time-frame. The SE region has a MECH solution and are working with Lumen, they are looking at a July – August time-frame. We are continuing to reach out to the PSAP known as Mid Rivers in hopes of getting some progress in their decision making.

• NG 911 Deployment – Map shown of PSAPs that are already connected to the ESINet. We update the map as PSAPs connect to the ESINet just to have a visual of the progress.

## **Updates -** Working Groups

• Technical – Eric Caddy with MCP – The tech group is looking at a product called dejero to provide the backup to the system. We will have more on this at the next meeting.

• Operations – Kathy Allen – We've sent out a survey trying to determine what policy models that the PSAPs are needing, and we have gotten 40 responses to those back so far.

• Training – Shelly Holzerland – the training working group submitted a document prior to the meeting, asking the committee to recommend making T-CRP a training requirement and EMD a best practice standard. Discussion held on possible errors, and things that may call for further discussion. The "Training Standard" document should not be changed, it has already been approved by the PSC Commission, the T-CRP and EMD document of training will be an additional document. More discussion on differences in mandating a training and having a best practice standard. The board decided that there was enough concern shown for this document to send it back to the training working group for revisions and corrections before resubmitting to the board for an approval recommendation. Feedback and suggestions should be sent to Shelly Holzerland or another member of the training working group. **New Business** - Legislation – Dave Sankey – LB646 This bill will do three things, 1) It will allow the PSC to increase the surcharge from 0.70¢ to \$1.00. 2) It will remove the 0.50¢ cap in Douglas County so that the surcharge amount across the state is the same for everyone. 3) Rate raise to maximize support for PSAPs. The PSC Commissioners are going to testify in support of this bill at the hearing. The hearing is on March 6<sup>th</sup>.

**Member Comments** – Dave Sankey – Introduction of new PSC Commissioners for district 2 Christian Mirch, district 4 Eric Kamler, and district 5 Kevin Stocker.

**Public Comments** – Troy Cordle with Rapid SOS – There are still a few PSAPs in Nebraska that aren't using Rapid SOS yet, my goal is to have them all utilizing it. Its service is free of charge to all PSAPs.

Next Meeting is scheduled for - May 17, 2023, at 1:00 pm at the PSC hearing room

Adjourn – 2:02 pm by Vice Chair Lottman