

911 Service System Advisory Committee Meeting

November 30, 2022

Meeting convenes at 1:00 p.m. at
PSC Hearing Room
1200 N Street 300 the Atrium
Lincoln, NE 68508

Minutes

Meeting called to order – Statement regarding Open Meetings Act (*in the room and posted on the PSC website*) 1303 by Vice Chair Brent Lottman.

Roll Call – As follows: Miller – present via WebEx, Lottman – present, Allen – present via WebEx, Bauer – present via WebEx, Holzerland – present, Muldoon – present via WebEx, Obermier – present via WebEx, Osborne – present, Rosenlund – present via WebEx, Shearer – present via WebEx, Shoemaker – present via WebEx, Zarybnicky – present, Thompson – present, Sankey – present, Krogman – excused. Results 13 voting members at the time of roll call as this was a teleconference meeting.

Consideration of meeting minutes: Minutes of the August 31, 2022, meeting.

Motion to accept the minutes by Thompson seconded by Osborne. Vote as follows Miller – yes, Lottman – yes, Allen – yes, Bauer – yes, Holzerland – yes, Muldoon – yes, Obermier – yes, Osborne – yes, Rosenlund- yes, Shearer – yes, Shoemaker – yes, Thompson – yes, Zarybnicky – yes. Results 13 yes. Motion carries.

Old Business –

- Updates – Dave Sankey
 - Director Sankey introduces Eric Caddy of MCP.
 - Regionalization - **SCP region** - will be complete

once Dawes County connects. Dawes is currently waiting on equipment installation and plan to join NG911 in March 2023. **NE region** we will be complete once Pierce installs the equipment they are waiting on, and Thurston County's Board considers their issue. The **Mid-East Regions** are all in place. Mid Rivers is still outstanding as they decide which direction they will be going.

- NG 911 Deployment – The **Metro region** is currently working on testing and looking to connect next week or January 2023. **SC region** has mostly been connected since early 2022. **Mid-East region** now has Colfax, Burt, Fremont, and Cuming counties on NG911. **NE region** hosts Norfolk and South Sioux City have joined the ESINet. Cedar, Wayne, Dixon, and Knox counties connected this week to complete that region.

EC region building circuits and moving the host from Saunders County to Grand Island. The other host in Columbus is building circuits and once complete, can all transition to the ESINet 1st quarter 2023. **NC region** working with call handling vendor to get their equipment ready for transition hopefully early 2023. **SE region** meeting this morning with Sheriff Lottman and IP provider Lumen. Once equipment is in place, they will join the ESINet 2nd quarter 2023.

Updates - Working Groups

- GIS – The GIS working group asked the 911 SSAC to make a recommendation to the PSC to pursue the Transitional Data Management System (TDMS)/GIS Support contract with Lumen/Intrado. PSAPs will still need their mapping services with Geo Comm/GWorks/ or In-house GIS people, this will sync up the MSAG with GIS data. The recommendation was made to recommend the PSC contract for GIS/TDMS services. Motion to take to the PSC by Zarybnicky seconded by Shoemaker. Votes as follows Lottman – yes, Allen – no, Bauer – yes, Holzerland – yes, Muldoon – yes, Obermier – yes, Osborne – abstain, Rosenlund – yes, Shearer – yes, Shoemaker – yes, Thompson – yes, Zarybnicky – yes, Miller - yes. Motion carriers.

- Training – Heidi Gillespie - did a presentation to the Committee with a recommendation that the training standard include T-CPR as a requirement for all telecommunicators throughout the state, which would be of no expense to the PSAP as T-CPR is offered through Virtual Academy. EMD was proposed as a best practice. Discussion on EMD as a best practice took place as to how it would impact telecommunicators, timeline of roll out and follow-up processes. The working group will distribute updated standards documentation on T-CPR and EMD for the board members to review and potentially vote on in the next meeting.

- Technical – Neil Miller – continue to work on back-up solutions.

Lumen/Dejero did a presentation to the committee to discuss Dejero connectivity without Meraki devices and what that would look like. The idea of the PSC taking on the expense of connectivity was discussed. Also, Kant AI did a presentation on their product to raise awareness. This is another OTT application similar to a RapidSOS type interface, but the committee did not see any AI technology that would help dispatchers. Apple has begun rolling out a phone-based feature allowing users to connect where there is no cellular coverage. These “SOS” calls can be presented to the PSAPs in a text session if they are text to 911 capable, and if not, call may come through a relay service that Apple manages similar to a relay call from OnStar.

- Operations – Kathy Allen – The working group provided the Training and Technical working groups with an NG911 Policy Support Document that PSAPs could use to assist them with writing their policy and procedure for NG data management and things that will be coming with NG911. They also developed an ECC survey to identify needs from the community and sent out to all PSAPs.

New Business - None

Member Comments – None

Public Comments – Commissioner Watermeier thanks the committee for all their work. Director Sankey thanks Commissioner Ridder for the help and support she has provided.

Next Meeting is scheduled for – March 1, 2023, at 1:00 pm in the hearing room at the PSC

Adjourn – at 1:54 pm by Sheriff Lottman