

911 Service System Advisory Committee Meeting

February 16, 2022

Meeting convenes at 1:00 p.m.

at the Buffalo County Emergency Operations Center

1417 1st Avenue Kearney, NE 68847

Minutes

Meeting called to order – Statement regarding Open Meetings Act (*in the room, and posted on the PSC website*) at 1301 by Chair Miller

Roll Call – As follows Miller – present, DeLaCastro – present via web, Allen – present via web, Bauer – excused, Holzerland – present, Zarybnicky – present via web, Lottman – present, Obermier – present, Rosenlund – present, Shoemaker – present, Thompson – excused, Shearer – present via web, Sankey – present, and Krogman – present via web. Results 6 voting members in the room, 4 voting members via web, 2 members excused. 10 voting members make a quorum.

Board Member Election: Motion made by Lottman to nominate Neil Miller as Chairman.

Seconded by Rosenlund. Vote as follows all aye. Motion carries

Motion made by Lottman to make Stu DeLaCastro Vice Chairman. DeLaCastro advised the committee at this time he would be retiring the end of February 2022.

Motion made by Holzerland to nominate Brent Lottman as Vice Chairman. Seconded by Obermier. Vote as follows all aye. Motion carries.

Consideration of meeting minutes: Minutes of the November 17, 2021, meeting

Motion to accept the minutes by Shearer. Seconded by Rosenlund. Vote as follows all aye.

Motion carries.

Old Business –

- Updates – Dave Sankey

- Regionalization – Map shown. The map is new this week with the new additions to SCP region. The City of Alliance joined the region as they migrated over to the ESINet. The NC region has had no change. The East Central region are adding Custer County and Region 26. The NE region are still working to get that region up and running. Pierce and Thurston Counties are still unsure what direction they are going. The Mid East region are connected, and they are reaching out to Thurston County about joining with them. The Metro region has had no change, and no change in the SE region. The Mid Rivers PSAP are still undecided as to where they are going.

- NG 911 Deployment – Map shown. The ESINet migration the SCP region is almost completed. Buffalo and Dawson PSAPs were connected in December, with the remotes being added at two a day during January usually Tuesday through Thursday during the week. The City of Alliance has been connected this week, and Scottsbluff County is scheduled for March 10th. We do not have a date yet for the Dawes or Sioux PSAPs. At this time, we believe the NC region will be the next to migrate with the Metro and Mid East regions to follow with an unknown order. There will be kickoff calls with each region as it progresses.

- Committee Vacancies – We had two vacancies one is a telecommunications representative, the other is a league of municipalities representative. These need to be district one and two it doesn't matter which is which, but we must have one of each. Now we also have Stu DeLaCastro's spot which is a county representative in district two. If you know of anyone that might be interested, please reach out to me or have them reach out.

- Cyber Security Assessments – James Almond – The cyber security assessments are almost completed across the state. Discussion of a statewide summary of the PSAPs results and what that summary would be able to reveal. MCP can put together a summary if it remains generic just stating the weak and strong areas found during the assessment.

Updates - Working Groups

- GIS – Brent Lottman
 - Update – Christian Nielsen – Map shown. The call routing boundaries and the PSAP boundaries are both in the maintenance stage at this point. We are looking at road center lines, fire/EMS locally, and improving ali map matrix for geo special routing in the SCP region.
 - Training – Shelly Holzerland – January 1st the training standard went into effect. We have been having and are continuing to have webinars on explaining the training standards. The training group is looking into expanding the training standard to include Emergency Medical Dispatching (EMD) across the state. There will be surveys going out across the state to try and get an idea of what PSAPs use it, and what program they may be using now. We have a vacancy on the working group and would like to have Kimberly Bartholomew from Chase County fill it.
 - Virtual Academy – James Almond – The PSC entered a three-year contract with Virtual Academy that will provide continuing education classes at no cost to the PSAPs. We do need a roaster from each PSAP of their staff and their titles. We have only had 22 PSAPs complete that process. There will be webinars in the future for directors/managers on how to use this resource.
 - Technical – Neil Miller – We have been looking into several carriers that could possibly provide redundant backup network connections to use as a failsafe. We are still working on how we will deal with secondary agencies that are not PSAPs that need connection with the ESINet so they can receive call transfers. Our next meeting is scheduled for March 21, 2022.
 - Operations – Stu DeLaCastro – Molly Falls MCP – Slides and a handout was given to board members. We have a PSAP Coop template made, however, we are adding ICS to the template document. This will be posted on the PSC website. This is a generic template that PSAPs can use as a guide and develop it to fit their PSAP needs.
 - Secondary Communication Center MOU – Discussion on items missing from the MOU currently. No calls will be sent directly to any secondary agency only call transfers is missing from the document and should be added prior to a vote on the document. The secondary agency would have to cover any connection costs incurred to connect to an ESINet region. Any MOU will need to be approved by the 911 SSAC committee and the PSC prior to any call being transferred to them.

Motion to approve the process document with the understanding that the MOU will come back to this group for approval prior to any calls being transferred to the secondary communications center made by Stu DeLaCastro. Seconded by Rosenlund. Discussion. Vote as follows all aye. Motion carries.

New Business - None

Member Comments – Acknowledgement and thanks for the support of PSC Commissioner Ridder from the 911 SSAC Committee.

Today (*February 16th*) back in 1968 is when the first 911 call was made.

Public Comments – None

Next Meeting is scheduled for – May 18, 2022, at 1:00 pm at the PSC in Lincoln

Adjourn – by Chair Miller at 2:08 pm