

## 911 Service System Advisory Committee Meeting

November 17, 2021

Meeting convenes at 1:00 p.m.

Second Floor Meeting Room 206 The Atrium

1200 N Street Lincoln, NE 68509

### Meeting Minutes

**Meeting called to order** – Statement regarding Open Meetings Act (*in the room, and posted on the PSC website*) by Chair Miller at 1:03 pm copies of the open meetings act are on the back table and available on the PSC website.

**Roll Call** – was taken as follows Miller – present, DeLaCastro – present, Allen – present, Bauer – excused, Holzerland – present, Zarybnicky – excused, Lottman – present, Obermeier – present, Rosenlund – present via webex, Shoemaker – present via webex, Thompson – present, Shearer – present via webex, Sankey – present, and Krogman – excused. Seven voting members in the room, three via webex, and 2 excused there is a quorum.

**Consideration of meeting minutes:** Minutes of the August 11, 2021 meeting  
Motion to accept the minutes by Shearer second by DeLaCastro. Vote as follows DeLaCastro – yes, Allen – yes, Bauer – excused, Holzerland – yes, Zarybnicky – excused, Lottman – yes, Obermeier – yes, Rosenlund – yes, Shoemaker – yes, Shearer – yes, Thompson – yes, and Miller – yes. 10 yes 2 excused motion carries.

#### **Old Business –**

- Updates – Dave Sankey
  - Regionalization Scottsbluff and Alliance will be connected to the South Central/Panhandle region when they get connected to the ESINet. Custer County and Region 26 are still in talks to join the EC region. Cuming County will be joining the Mid-East region in January. The City of Wayne just had their request to upgrade to join the NE region and Pierce is still working on their paperwork, then they will just have Thurston County to get joined. Discussions regarding the Mid Rivers PSAP are expected to be finalized after the first of the year.
  - ECaTS – All PSAPs now have the statewide ECaTS system in place. There is training available if any PSAPs would like to get it scheduled they can get a hold of James and he can get that set up for them.
  - Cyber and Physical Security Update – James Almond – Since we have kicked off the visits we have 50% of PSAPs evaluated. There was a map shown that showed the progress across the state.
  - NG 911 Deployment – Lumen and the SCP region are working towards deployment with dates for the two host sites to be Buffalo County on December first and Dawson on December second cut-over to the ESINet. Then they will cut-over Scottsbluff County and the City of Alliance after these two they will wait until January to start cutting over the rest of the PSAPs in this region. These remotes will be added at one a day. In February they will start with the Metro region host sites and their remotes. The rest of the regions

will cut-over as follows North Central, East Central, Mid-East, North East, and then South East. Of course these are subject to change based on circuit builds and other issues that may arise.

#### **Updates - Working Groups**

- GIS – Kea Morovitz PSC GIS – Happy GIS Day!! The PSAP boundaries are completed. June through October the City of Norfolk had a change incorporating Madison County. We are working on maintenance with Counties and vendors to update their updates and changes with full street center line data. APL are still coming in, we have nine in the process and with those we will be at 90% done. PSAP boundaries and center line data will be maintained by the PSC GIS.

- Training – Shelly Holzerland – The working group presented the training standards at the APCO/NENA conference with most responding that the standard was not strict enough but a good starting point. November 16, 2021 the PSC voted on and adopted the training standard. Now we are looking at the Virtual Online Academy for basic training and continuing ed for PSAPs. We are also looking into EMD requirements and will be issuing a new PSAP survey to find out where PSAPs across the state are at. Commissioner Schram, Director Sankey, and 911 SSAC Chair Miller all stated their appreciation to this working group for their hard work.

- Technical – Neil Miller – Our last meeting was canceled so we are still talking about finding a provider for back-up and secondary PSAPs. We will continue this discussion in our next meeting with intent on a solution in the next couple of months – by the end of the year.

- Operations – Stu DeLaCastro – A survey was sent out to the PSAPs on policies and COOP plans, it was found that many PSAPs do not have one or are not satisfied with what they have now. We have been working on a generic template model that PSAPs could follow to create their own plans, this is almost completed. At the next SSAC meeting we should have the template for the board review. We are looking at secondary PSAPs perhaps becoming a remote off a host site with an MOU in place between them. We think that secondary PSAPs should have no direct connection to the ESINet. We are looking at what the policies and procedures for NG911 PSAPs should contain since there will be a lot of different and new ways of receiving information into the PSAPs.

- Funding – Jon Rosenlund – The wireless 911 surcharge fee was increased by the PSC. Sankey to explain this process – the PSC had analysts figure a timeline for the service system fund based on charges for the ESINet connection and core services, continuing the legacy system and routing charges with the .45 cent rate and found that the fund would not be able to sustain itself. After presenting these facts to the PSC Commission they voted to make the increase to .70 cents per line per month through out the state effective January 1, 2022, with the exception of Douglas County who has a cap of .50 cents per line per month in their jurisdiction. On November 16, 2021 the funding model detailed implementation order was held over until their first meeting in December. The order states that once a PSAP connects to the ESINet they will have the two months following that connection month to start the new funding model. The CAMA trunks will stay in place for 30 days after the connection and PSAPs will be charged for this. Miller – costs to implement and additional costs for SIP licenses and reprogramming by someone from Intrado/Lumen were not costs that were expected prior to the start of deployment and are not part of the NG911 contract. Other PSAPs and regions should pay

close attention so they can prepare for these unforeseen costs when it is their turn to connect. These SIP license and the Viper 7 refresh are going to be submitted to the PSC with funding request to use set-aside at 100%, these unforeseen costs are a direct result of connecting to the ESINet. The SCP region are currently sending in these requests.

**New Business -**

- Committee Vacancies – Dave Sankey – we currently have two vacancies on the committee. Shane Weidner and Jon Osborne have resigned from the committee. Both spots are Congressional district one or two and Weidner’s spot is from the League of Municipalities representative, Osborne’s spot is a telecommunications representative. If anyone knows someone that would cover either of these positions or would like to nominate someone please reach out to us at the PSC.

**Member Comments – None**

**Public Comments – None**

**Next Meeting is scheduled for** – February 16, 2022 at 1:00 pm in Kearney, NE at the Kearney/Buffalo County Law Enforcement Center 2025 ‘A’ Avenue Kearney, NE 68847  
*(with February 23, 2022 to be a snow day)*

**Adjourn** – by Chair Miller at 2:00 pm