911 Service System Advisory Committee Meeting

January 20, 2021 Webex Meeting convenes at 1:00 p.m. <u>http://tiny.cc/State911DeptWebex</u> To attend by telephone, dial 415-655-0003, then enter: 929 828 733 when prompted for an access code

Meeting Minutes

Meeting called to order: by Chair Miller with announcement of the open meetings act restriction lift to allow webex meetings. The Governor's executive order 20-36 issued on December 1, 2020 allowed for public meetings to be held virtually. This order was extended Executive Order 21-02 on January 1, 2021. Roll call was then taken as follows: Miller – present, DeLaCastro – present, Allen – present, Bauer – present, Holzerland – present, Zarybnicky – present, Lottman – present, Obermier – present, Osborne – present, Rosenlund – present, Shoemaker – present, Thompson – present, Weidner – present, and Shearer – present. Results: 14 members of the voting body are present.

Consideration of the minutes of the September 16, 2020 meeting: Motion to accept the minutes made by Osborne, second by DeLaCastro. Vote as follows: Miller – yes, DeLaCastro – yes, Allen – yes, Bauer – yes, Holzerland – yes, Zarybnicky – yes, Lottman – yes, Obermier – yes, Osborne – yes, Rosenlund – yes, Shoemaker – yes, Thompson – yes, Weidner – yes, and Shearer – yes. Results: 14 yes, 0 no, motion carries.

Old Business - On going-

ECaTS deployment - Director Sankey -

ECaTS deployment map shows areas in green are up and running, the areas in yellow are in progress, and the areas in red are not yet in the process. Region 26 and Custer County need upgrades before they can be deployed. Dodge County-Fremont and Colfax County are getting ready to cutover to start the Mid-East region with Burt and Cuming Counties and will deploy after that time. In the Metro Region we are waiting for Douglas County to give approval and that area will go from their current Power Metrics to the statewide ECaTS.

Regionalization – Director Sankey –

The South Central Panhandle Region is planned to be the first to connect to the ESINet. Perkins County has reinstated their PSAP and calls for them are no longer being routed to Keith County. Antelope County is in the process of cutting over to the North Central Region. Region 26 and Custer County are still in discussions with East Central about joining there. Polk County has consolidated its PSAP and calls are being answered for them by Columbus. Adams and Saline Counties are in the process of getting on with the South East Region. Mid Rivers are still in talks about the future direction their PSAP will be going. North East Region is working on the technology to get their region together. Dodge – Fremont and Colfax Counties have a cut-over date of February 10th, and Cuming County and Burt County will be joining them to make up the Mid-East Region.

<u>911 Federal Grant Funds – Director Sankey – (item not on the agenda –</u>

permission granted by the Chair with no board objection to discuss this topic) This 1.9 million dollar grant monies were to be used for the MCP consultant contract, ECaTS deployment, and ESINet & core services implementation costs. There has been an issue arise since the awarding of the federal grant was delayed until August 2019. The contract with Mission Critical Partners (MCP) was signed in February 2019, using grant monies after other funds have paid for this would potentially be considered supplanting. We are looking into other ways to spend these grant funds, as they will expire in March 2022. The following are areas we are looking into spending the funds:

- GIS aerial mapping Still researching this option.
- Reginal connectivity costs which may run into another supplanting issue.
- Cyber assessments of PSAPs across the state as we deploy NG911 security requirements.

Updates – Working Groups

<u>GIS Working Group Update – Brent Lottman/Christian Nielsen PSC</u> Lottman advised the state mapping boundary is nearly 91% completed. Christian Nielsen with the PSC GIS department was called upon to update map status. The area on the map in green agrees with neighbors on boundary, the orange area shows boundaries not yet agreed upon. Discussion was held on some areas around the state that are still having issues on their boundary lines. There will also be a place to host the agreement documents on the PSC website.

<u>Training Working Group Update – Shelly Holzerland –</u> (LB938) A presentation was provided to the committee regarding the revisions that were made to the Training Recommendation proposal at the last meeting. There was additional discussion about some language. It was decided that the training recommendation proposal would be again returned to the working group to revisit changing more language. An updated presentation with the revised language will be provided to the committee at the next meeting. <u>Technical Working Group Update – Neil Miller/Director Sankey –</u> The RFP process for the statewide ESInet and Core Services has been completed. There were eight vendors that wanted to be a part of the process. Lumen scored the highest. The Lumen contract is now in place for the ESINet and NG core services. A kick-off meeting is scheduled with Lumen and MCP on January 28, 2021.

Operations Working Group Update - Stu DeLaCastro -

Model policy – delivery of quality 911 service to consumers statewide by making available basic standards of operations templates for COOP or Continuity of Operations Plan, call taking and processing, high risk, low frequency events for facilities, equipment, and cyber security events. We sent out a survey and we have received 31 partial, and 28 full responses back so far. What we have learned is that we are all over the place as a state as far as who already has policies in place and for what. Having the templates out there and available so that every PSAP would be able to get these policies in place is the goal.

Funding Working Group Update – Jon Rosenlund –

The funding order was adopted by the Commissioners, now we are working on getting the implementation set by March. In the coming weeks we will be working on the order that will develop the details for funding. We would like to be able to share this with you soon, as we would like to, as PSAPs move to the ESInet we want them to also transition at that time to the new funding model.

New Business - None

Member Comments – An expression of thanks was given by Chair Miller to all the working groups for their time and the hard work they have put into getting these difficult things accomplished.

Public Comments – None

Next Meeting is scheduled for – May 12, 2021 at 1:00 p.m. in the hearing room at the PSC in Lincoln.

Adjourn Meeting - At 2:20 p.m. by Chair Miller