

911 Service System Advisory Committee Meeting

April 1, 2020

Meeting convenes at 1:00 P.M. via WebX

<http://tiny.cc/911DeptWebex>

Meeting Minutes

Meeting called to order – 1:00 p.m. I call this meeting of the 911 Service System Advisory Committee to order. I am Committee Vice Chairman Stu DeLaCastro. I along with other members of the Committee will be participating electronically.

This meeting is being held via video conference, under authority granted by the Governor of Nebraska pursuant to Executive Order No. 20-03, issued on March 17, 2020. A copy of the Executive Order is available on the Public Service Commission's website, which is located at psc.nebraska.gov.

Public notice of this meeting was published in the Daily Record on March 23, 2020, including information on how members of the public and the news media may access this video conference.

Roll was called by Director Sankey. Miller –present, DeLaCastro – present, Allen – present, Bauer – excused, Holzerland – present, Zarybnicky – present, Lottman – present, Obermier – present, Osborne – present, Rosenlund – present, Shoemaker – present, Thompson – present, Weidner – present, and Shearer – present. Thirteen voting members joined by phone or electronically. One member was excused. A quorum existed to conduct business.

Present from the PSC: Commissioner Tim Schram, Matt Effken, John Monroe, Deb Collins, Laurie Casados, Tina Bartlett, James Almond, Kathy Shepard, and Jacki Synhorst.

Introduction and Welcome of New Member – Stan Shearer of Omaha filling the EMS vacancy

Election of Officers – **Table until in person meeting** - Randy Obermier made the motion. Stan Shearer seconded the motion.

Roll call vote was taken as follows: Miller-Yes, DeLaCastro- Yes, Allen- Yes, Holzerland- Yes, Zarybnicky – Yes, Obermier - Yes, Osborne- Yes, Rosenlund- Yes, Shoemaker- Yes, Thompson – Yes, Weidner-Yes. The results 11 yes votes. **Motion carries.**

Consideration of the minutes – of the February 12, 2020 meeting in the Public Service Commission hearing room Lincoln, NE. Jon Osborne made motion to accept the minutes. Shelly Holzerland seconded that motion. Roll call vote as follows: Shearer – Yes, Weidner- Yes, Thompson- Yes, Shoemaker- Yes, Rosenlund- Yes, Osborne- Yes, Obermier- Yes, Zarybnicky- Yes, Holzerland- Yes, Allen- Yes, DeLaCastro- Yes, and Miller- Yes. Results were 12 Yes. **Motion carries.**

Old Business – On Going

- ECaTS Deployment Update – Dave Sankey

ECaTS deployment continues to move along. Most of the South Central region that is connected to the region is up and running. North Central data is starting to flow. All of their data is available with the exception of Sheridan County, who has not connected to the region yet. East Central is connected and we are waiting for ECaTS to finish the data proofing. Their data should be available in the next week. We are continuing to work with Windstream to get the data centers connected to the South East region that is expected in a week or two. We are going to continue to work with the folks in the North East area to get them connected as well. It is coming along a little slower than we anticipated; hopefully we will have everybody connected and begin to see data soon.

Updates - Working Groups

- GIS – Brent Lottman -

There is an agreement in the draft stages that we will try to get out to you in the near future. The agreement will be between PSAPs to ensure boundary changes are acceptable.

Molly Falls with MCP – A cooperative agreement instead of MOU, stating that if either PSAP changes boundaries they will notify the other County. A reminder may need to be sent out to remind the PSAPs to return those boundary surveys as soon as they can.

- Training – Shelly Holzerland -

March 4th we held an in person meeting. We did not get back as many surveys as we would have liked. We did receive some from small, medium, and large PSAPs to consider. The working group did set some goals to help us; some of those goals are to provide same level of training across the state. Provide the same opportunities, resources, and support to all telecommunicators across the state. Align Nebraska with nationwide industry best practices. We reviewed APCO/NENA recommend minimum training guidelines and set standards for quality assurance/improvements, we compared that to the responses we got in the surveys. Next meeting is scheduled for April 8, 2020 it will be a remote meeting.

- Technical – Neil Miller

I would like to have MCP- Molly Falls give update on the RFP and what is going on with that. Ms. Falls – The RFP was released March 17, 2020 for the ESInet and NG core services. We had a pre-bid meeting in the morning of April 1, 2020 with about 43 possible bidders. April 7th will be the last day to submit questions after the pre-bid meeting. April 16, 2020 the response to written questions, with a proposal due date of June 2, 2020. If interviews are going to be required they will be scheduled July 13 – 17th. Intent to award is after that at a date to be determined later.

- Operations – Stu DeLaCastro -

We are trying to get a work group established, looking for volunteers to join to have some regional representation. With that, I will let MCP Molly Falls take over.

Ms. Falls - This group will run for a longer period, looking at operational best practices and establishing coop plans. If you are wanting to join or recommend anyone send

those to my email. We are hoping to have members together and do a May kickoff meeting.

- Funding – Jon Rosenlund -
 - Approval of Funding proposal

The working group presented the funding model to this committee at the last meeting; I have no new or updated information on the model. I think we are just looking to get a motion and a second then discussion maybe and get this done.

Vice Chair DeLaCastro – Is there a motion to recommend this funding proposal to the PSC Commissioners? Chair Miller – I would make a motion that the 911 SSAC's funding working group funding recommendations are sent to the PSC Commissioners for their hearing and adoption. Brent Lottman seconded the motion.

Roll call vote as follows Miller – Yes, DeLaCastro – Yes, Allen – Yes, Holzerland – Yes, Zarybnicky – Yes, Lottman – yes, Obermier – Yes, Osborne – Yes, Rosenlund – Yes, Shoemaker – Yes, Thompson – Yes, Weidner – Yes, and Shearer – Yes. Results 13 Yes, 0 Nays. **Motion carries.**

New Business – COVID-19 Director Sankey – This was put on the agenda because of the crisis situation that everyone is facing, discussion, and if there was anyone that wanted to share specific information. Some information has already been shared with the PSAPs; there is a current request into DHHS to get addresses of the people that have tested positive to give to the PSAPs whether it be through local health departments or state level DHHS. This will allow PSAPs to notify first responders before they go out to those locations.

Mr. Miller – update in South Central one of the 911 centers in our region was worried about having enough employees to cover in their center due to exposure; we are not only able to take their calls but because of the profiling in the state radio system we are looking to be able to upload their profile into our system so we can dedicate a position to them and dispatch the calls to their people as well.

Member Comments – Mr. Obermier – I would like to give a couple of thank you(s) out. One to Jon Rosenlund for working hard in leading the funding working group it was a lot of work and I'm glad we got something out there. To everyone I want to say thank you for what you do every day to help the citizens of Nebraska.

Public Comments – None

Next Meeting is scheduled for – May 13, 2020 at 1:00p.m.

Adjourn – 1:43 p.m. meeting was adjourned by the Vice Chair Stu DeLaCastro

SSAC Funding Working Group Recommendations

PSAPs Will Continue to Receive All Wireline and VoIP 911 Surcharge Funds

Public Service Commission Will Use Wireless 911 Funds to pay the following costs of Next Generation 911 Deployment and Operation

- 100% of the cost to provide the ESInet
- 100% of the cost to connect host PSAPs to the ESInet
- 100% of Next Generation Core Services for the PSAPs
- 100% of Text-to-911 costs
- 100% of Legacy Selective Router costs
- Annual Funding Allocation to PSAPs
- Wireless Service Provider Cost Recovery

New PSAP Funding Allocation Model

- The new PSAP allocation model for wireless 911 funds will be transparent and based on measurable data.
- PSAP Allocations based on three simple components:
 - An Equal Distribution Base Amount
 - PSAP Call Volume
 - PSAP Service Area Population

Proposed Allocation Model Percentages

Allocation Percentage	Description	Details
40 Percent	Equal Distribution Base Amount	40% of the total annual PSAP allocation will be divided into equal shares and distributed to each PSAP.
40 Percent	Call Volume	40% of the total annual PSAP allocation will be distributed to each PSAP based on its share of statewide 911 call volume determined via ECaTS.
20 Percent	Service Area Population	20% of the total annual PSAP allocation will be distributed to each PSAP based on its share of statewide population determined via [annually revised] census data.

When a PSAP Joins the NG911 System:

- The New PSAP Allocation Model will take effect.
- The wireless/wireline ratio will no longer apply.
- PSAP costs for 911 trunks and ALI Database services will end
 - Helps PSAPs adjust to the New Allocation Model
- New rules for use of legacy set-aside funds will take effect
- Each PSAP will continue to be audited annually to confirm 911 Service System funds were used for eligible purposes according to legal requirements

PSAP Use of 911 Service System Funds

- After transition to NG911, each PSAP will be able to use its annual funding allocation and any legacy set-aside fund balance for the following eligible expenses:
 - Call Handling Equipment (Top Priority; Five-year replacement schedule)
 - GIS
 - Regional Connectivity, including last mile costs
 - Training (including training software)
 - Radio Consoles
 - Computer Aided Dispatch
 - Logging Recorders
- PSAPs will be strongly encouraged to carry over a portion of their annual funding allocation from year to year, to prepare for future capital equipment costs and unexpected events.
- Understanding the need to focus on NG911 system expenses, if still available, service system funds (not legacy set-aside) may be used for personnel expenses.

PSAP Use of Legacy Set-Aside Funds

- When a PSAP joins the NG911 system:
 - Legacy set-aside funds may be used for any eligible expense without seeking PSC approval.
 - PSAPs are encouraged to use legacy set-aside funds to cover PSAP costs of adjusting to the new Funding Allocation Model.
 - The requirement that legacy set-aside funds be used or returned within 10 years will be eliminated.
 - PSAPs will have three years to use any legacy set-aside balance held on the date of transition.
- Legacy set-aside Funds may not be used for personnel costs. PSAPs are encouraged to use other funds, such as wireline, VoIP or local general funds for personnel expenses.
- Each PSAP should develop a plan to spend all of its legacy set-aside balance within three years after the date of transition.
- Funding Requests and Public Service Commission Orders will no longer be necessary to use legacy set-aside funds or PSAP allocation dollars that are carried over from one year to the next.

Planning for Future Expenditures

- PSAPs will need to include the five-year replacement schedule of Call Handling Equipment in their annual budgeting process.
- Each year, all wireless funds collected by the PSC will be distributed as follows:
 - (i) Statewide system costs;
 - (ii) Distributed to PSAPs via the Allocation Model; and
 - (iii) Distributed to Wireless Carriers for NG911 Cost Recovery.
- Because all 911 Service System Funds will be distributed on a yearly basis, there will be no special/additional funding distributions to pay for five-year replacement of PSAP Call Handling Equipment.