

911 Service System Advisory Committee Meeting

August 11, 2021

Meeting convenes at 1:00 p.m.
in the second floor conference room at
1200 N Street Lincoln, NE 68509

Meeting Minutes

Meeting called to order – Statement regarding Open Meetings Act (*in the room, and posted on the PSC website*) by Chair Miller at 1:01 p.m.

Roll Call – as follows Miller – present, DeLaCastro – present, Allen – excused, Bauer – present, Holzerland – present, Zarybnicky – present, Lottman – present, Obermier – present/webex, Osborne – present, Rosenlund – present, Shoemaker – present, Thompson – present (joined late) Shearer – present/webex.

Consideration of meeting minutes: Minutes of the May 12, 2021 meeting – motion to accept the minutes by Rosenlund seconded by Osborne. Vote by majority, results were in favor. Motion carries.

Old Business –

- Updates – Dave Sankey
 - Regionalization – There will be seven regions when they are completed across the state. The PSC just approved an order for Knox County to join the NE Region yesterday. They have three more that will be joining as well. Custer and Region 26 are in final talks with EC about joining them. Webster County is covered by the Mid Rivers PSAP and there is interest with them in possibly going in with one of their neighbors.
 - ECaTS – Chadron and Alliance will be getting ECaTS up and running after their transition to the SCP Region. Waiting on Douglas County with the Metro Region to schedule a meeting with ECaTS personnel to get them transitioned from Power Metrics to the Statewide ECaTS system.
 - Cyber and Physical Security Contract – there will be webinars starting next week to get some of the questions answered and letting PSAPs know that this is an important thing to have going into NG911.
 - NG 911 Deployment – it is on schedule, Lumen is working to get circuit connection to the new ESINet. We are still looking at the SCP Region being the first Region to connect. The Metro Region will be second, then NC Region after the first of the year with EC, Mid-East, NE, and SE Regions to follow. However, this line up could change based on circuits throughout the State.

Updates - Working Groups

- GIS – Brent Lottman – A map showing the PSAP boundary completion was shown.
- Training – Shelly Holzerland – The training standards have

passed on to the PSC for Commission approval. The working group is now putting together a way to audit those standards in the PSAPs. The group has had it's first meeting on EMD and dispatch CPR and will be putting together standards for them. The group will be presenting at the APCO/NENA conference on these subjects.

- Technical – Neil Miller – The working group is looking into having two connections from host to remote, one would be a backup network. The group is scheduled to meet with NRIN to discuss them as a possible back up.

- Operations – Stu DeLaCastro – The group is working on a model COOP plan that PSAPs can use to fit to their centers. Next, we are planning on working on some operational priorities for how call processing will be changing for NG911 receiving photos, videos, and text messaging. We are also looking into how 988 will be working and the interaction that will need to take place between them and the PSAPs. The group has a meeting set up with some of the 988 implementation members.

- Funding – Jon Rosenlund – As regions transition to the ESINet and start the new funding model they should be coordinating with the PSC to watch for those costs that should be going away and what those costs will look like. Most PSAPs don't understand what the costs are as they are listed on their phone bills.

Sankey – The PSC will be rolling out what the new funding model PSAP allocations will look like as each region transitions. The PSC will be providing some of this information at the APCO/NENA conference.

New Business -

- Secondary Communication Centers – Sankey – these are considered to be communication centers such as Nebraska State Patrol, UNL police, UNMC Communications, and Offutt Air Force Base Communications. Although they are not PSAPs there will be occasions where transfers of calls would need to be made between the PSAPs and these secondary communication centers. The PSC is asking this committee and specifically members of the operations, and technical working groups to work together to propose how this can be achieved. 911 Service System Funds are not available for these secondary centers to connect so they will have to identify other funding sources.

- 988 Implementation – Miller – We have had several calls with the 988 hotline group about how they and PSAPs will work together. We need more information on how the hotline works, like how they will transfer their calls to the correct PSAP if that need should arise. In Nebraska the Boys Town Hotline has handled these calls in the past. LB247 set up a Mental Health Task Force to determine how 988 will be funded and implemented. Discussion on having other working groups also meeting with the operations working group and the 988 people.

- FCC Update – Matt Effken – Discussed the FCC new defining of what is considered 911 surcharge fee diversion for not only states but also local jurisdictions, and what is not considered fee diversion. Also, the new FCC strike force that will determine if radios will be an allowable usage within the new guidelines. This strike force has a deadline September 23, 2021. Since the new definition states that some WSP funding will not be acceptable, the PSC has opened a docket seeking public comment to clarify if WSP funding should continue in the future in Nebraska.

- 911 Surcharge Recommendation – Sankey – Discussed the

fund and it's forecast over the next few years at the current 911 surcharge rate. Graph shown of this forecast. The PSC has authorization without going through the legislation to raise the surcharge to .70 cents, for every county in Nebraska except Douglas County. Although there is a bill to end the cap of .50 cents in Douglas County that has not been decided on at this point, if it passes then the entire state could be raised to .70 cents. The 911 Advisory Board each year makes their recommendation to the PSC Commissioners on what they feel the 911 surcharge should be, this year they recommended to raise the wireless surcharge to .70 cents. We are asking this committee to make a recommendation to the PSC as well.

Motion to have the PSC increase the 911 wireless surcharge to .70 cents by DeLaCastro.

Seconded by Rosenlund. Votes as follows Miller – yes, DeLaCastro – yes, Allen – excused, Bauer – yes, Holzerland – yes, Zarybnicky – yes, Lottman – yes, Obermier – yes, Osborne – yes, Rosenlund – yes, Shoemaker – yes, Thompson – yes and Shearer – yes. Results 12 – yes, 0 – no, and 1 – excused. Motion carries.

Member Comments – Rosenlund – want to thank Laurie and Victor for the work they've done on the fund projection for the next few years and the work with the funding working group.

Public Comments – PSC Commissioner Schram – thank you to the committee members for all their hard work in the past and for volunteering to continue their work on the committee in the future.

Next Meeting is scheduled for – November 17, 2021 at 1:00pm in the PSC hearing room.

Adjourn – at 2:58 pm by Chair Miller