



Nebraska Capital Projects Fund

Company: Skywave Wireless, Inc.

Project: Cuming County Area 3

Document: Attachment F

### **Rate Comparability Details**

The rates available in the proposed project will be the same as our currently available rates outside the project area with the addition of a 100/100 Mbps plan for the same price as our 100/10 Mbps current rate. This project area is almost exclusively residential locations.

Skywave will not have usage or data caps, throttling speeds after certain usage, early termination fees, metered service or long-term contracts.

### **Terms and Conditions**

The acceptable use policy follows, no other terms or conditions are required of customers.

#### **Acceptable Use Policy**

This Acceptable Use Policy document, including the following list of Prohibited Activities, is an integral part of your Hosting Agreement with Skywave Wireless. If you engage in any of the activities prohibited by this AUP document Skywave Wireless may suspend or terminate your account.

Skywave Wireless's Acceptable Use Policy (the "Policy") for Skywave Wireless Services is designed to help protect Skywave Wireless, Skywave Wireless's customers and the Internet community in general from irresponsible or, in some cases, illegal activities. The Policy is a non-exclusive list of the actions prohibited by Skywave Wireless. Skywave Wireless reserves the right to modify the Policy at any time, effective upon posting at our website.

#### **Prohibited Uses of Skywave Wireless Systems and Services:**

1. Transmission, distribution or storage of any material in violation of any applicable law or regulation is prohibited. This includes, without limitation, material protected by copyright, trademark, trade secret or other intellectual property right used without proper authorization, and material that is obscene, defamatory, constitutes an illegal threat, or violates export control laws.
2. Sending Unsolicited Bulk Email ("UBE", "spam"). The sending of any form of Unsolicited Bulk Email through Skywave Wireless's servers is prohibited. Likewise, the sending of UBE from another service provider advertising a web site, email address or utilizing any resource hosted on Skywave Wireless's servers, is prohibited. Skywave Wireless accounts or services may not be used to solicit customers from, or collect replies to, messages sent from another Internet Service Provider where those messages violate this Policy or that of the other provider.



3. Running Unconfirmed Mailing Lists. Subscribing email addresses to any mailing list without the express and verifiable permission of the email address owner is prohibited. All mailing lists run by Skywave Wireless customers must be Closed-loop (“Confirmed Opt-in”). The subscription confirmation message received from each address owner must be kept on file for the duration of the existence of the mailing list. Purchasing lists of email addresses from 3rd parties for mailing to from any Skywave Wireless-hosted domain, or referencing any Skywave Wireless account, is prohibited.
4. Advertising, transmitting, or otherwise making available any software, program, product, or service that is designed to violate this AUP or the AUP of any other Internet Service Provider, which includes, but is not limited to, the facilitation of the means to send Unsolicited Bulk Email, initiation of ping, flooding, mail-bombing, denial of service attacks.
5. Operating an account on behalf of, or in connection with, or reselling any service to, persons or firms listed in the Spamhaus Register of Known Spam Operations (ROKSO) database at [www.spamhaus.org/rokso](http://www.spamhaus.org/rokso).
6. Unauthorized attempts by a user to gain access to any account or computer resource not belonging to that user (e.g., “cracking”).
7. Obtaining or attempting to obtain service by any means or device with intent to avoid payment.
8. Unauthorized access, alteration, destruction, or any attempt thereof, of any information of any Skywave Wireless customers or end-users by any means or device.
9. Knowingly engage in any activities designed to harass, or that will cause a denial-of-service (e.g., synchronized number sequence attacks) to any other user whether on the Skywave Wireless network or on another provider’s network
10. Using Skywave Wireless’s Services to interfere with the use of the Skywave Wireless network by other customers or authorized users.

#### Customer Responsibility for Customer’s Users

Each Skywave Wireless customer is responsible for the activities of its users and, by accepting service from Skywave Wireless, is agreeing to ensure that its customers/representatives or end-users abide by this Policy. Complaints about customers/representatives or end-users of an Skywave Wireless customer will be forwarded to the Skywave Wireless network operations center for action. If violations of the Skywave Wireless Acceptable Use Policy occur, Skywave Wireless reserves the right to terminate services with or take action to stop the offending customer from violating Skywave Wireless’s AUP as Skywave Wireless deems appropriate, without notice.

#### **Rates**




See Skywave’s current rates on the following two pages.



121 S Main  
West Point, NE 68788  
(402) 372-1975

Thank you for considering Skywave for your communication needs! We strive to provide fast reliable services without the hassle of contracts and confusion of promotional pricing. If you ever do need support, our staff is here to help without the frustration of teleprompts and oversea technicians. We are your local choice for telecom services!

## Residential Fiber Internet


Speed	Prices/Month	
100 Meg / 10 Meg Unlimited Data	\$50.00	Fast 
200 Meg / 20 Meg Unlimited Data	\$70.00	Faster 
1000 Meg / 1000 Meg Unlimited Data <b>The GIG Plan!</b>	\$90.00 <i>Includes WholeHome Wifi!</i>	Fastest 

## WiFi Router

WholeHome WiFi (\$10.00/mo)	Skywave will install, configure, and support this router capable of delivering maximum speed. Lifetime warranty.
Customer Router	Any ethernet router that you purchase will work with our system. Speeds supported by consumer grade routers will vary.

## Residential Phone

Your current home phone number is portable to Skywave phone!

Plan	Prices/Month	
<u>250 Basic</u> This plan includes 250 minutes of US domestic calling and unlimited local calling. Overage is \$.09/min.	\$24.95 (\$19.95 with internet service)	
<u>Unlimited</u> This plan includes unlimited US domestic and local calling.	\$29.95 (\$24.95 with internet service)	
<u>E-Fax</u> This service provides a fax to e-mail functionality with an online portal.	\$10.00	
<u>Fax Line</u>	\$14.95	
Included Features: -Call Waiting -Call Forwarding -Three Way Calling -Voicemail	Additional Required Fees: E911 – \$1.75/line Universal Service Fund – 8-10% Telecom Relay Surcharge – \$.01/line Sales tax – 7%	



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## Business Fiber Internet

Speed	Prices per Month	Recommended Devices or Users	Router	Static IP
50 Meg / 5 Meg Unlimited Data	\$59.00	1-2	Not Included	Not Included
100 Meg / 10 Meg Unlimited Data	\$109.00	2-5	Included	1 Included
200 Meg / 20 Meg Unlimited Data	\$249.00	5-9	Included	2 Included
500 Meg / 50 Meg Unlimited Data	\$399.00	9+	Included	3 Included

## WiFi Router

Managed WiFi (\$10.00/mo)	Skywave will install, configure, and support this business grade router capable of delivering maximum speed. Lifetime warranty.
Customer Router	Any ethernet router that you purchase will work with our system. Speeds supported by customer routers will vary.

## Business Phone

Your current business phone number is portable to Skywave phone!

Plan	Prices/Month
<b><u>Voice 200</u></b> This plan includes 200 minutes of nationwide calling and unlimited local calling. Overage is \$.09/min. Local Calling Area (402)-xxx-xxxx	\$34.95 per line
<b><u>Voice Unlimited</u></b>	\$49.95 per line
<b><u>E-Fax</u></b> This service provides a fax to e-mail functionality with an online portal.	\$10.00
<b><u>Fax Line</u></b>	\$19.95
Per Minute Overage	\$0.09
411 Call	\$1.25/call
Included Features: -Call Waiting -Call Forwarding -Three Way Calling -Voicemail -Find Me Follow Me	Additional Required Fees: E911 – \$1.75/line Universal Service Fund – 8-10% Telecom Relay Surcharge – \$.01/line Sales tax – 7%

\*Managed router fee includes programming router, set up to network, and all maintenance on the router. A managed router is not required. Configuration of customer owned router is not included.