

WORKSHOP AGENDA

Rule & Regulation No. 214

Tuesday, October 28, 2025

10:00 a.m. – 12:00 p.m.

- I. Welcome
 - a. Announcement of Open Meetings Act
 - b. Introductions
- II. Commission Staff Presentation of Proposed Changes
- III. Questions & Answers
 - a. In-person questions
 - b. Remote questions
- IV. Adjourn

Reminder: Initial written comments in this proceeding are due to the Commission on or before December 4, 2025.

Rule & Regulation 214

Updates to Telecommunications Regulations (Chapter 5)

Initial Workshop
Tuesday, October 28, 2025
10:00 a.m. – 12:00 p.m.

Welcome & Introductions



Chapter 5: Telecommunications Rules & Regulations

- Last Issue Date: July 22, 2013
 - Last major revision: ???
-

Goal(s) of This Proceeding

- Remove outdated language
 - Modernize & clarify existing language
 - Reconcile regulations with newly enacted statutes
 - Adjust regulations to reflect existing practices
-

Organization & Numbering

- These proposed regulations involve a substantial reorganization of Chapter 5
 - New language added & other language removed
 - Please be clear as to whether you're referring to the existing or the proposed numbering of a section!
-

Items Proposed to be Removed

- Nebraska Internet Enhancement Fund
 - Public pay station requirement
 - Facility testing for LECs
 - Minimum transmission objectives for IXC's
-

Items Proposed to be Removed, cont.

- Requirement for printed customer directories
 - Simplification of rate review process; remove requirement for carrier to hold information meetings in each affected exchange
-

Other Possible Items to Remove?

- *Are these regulations still useful and needed?*
 - Distinction between inter- and intra-LATA IXC services
 - Extended Area Service establishment and discontinuance procedures
 - Directory & operator service requirements
 - Customer-provided semi-public telephones
-

Clarification Sought

- Customer line verification
 - Definition?
 - Is this duplicative of 911 requirements?
-

New Language

- Inclusion of 988 requirements
 - Response times for a customer to receive a live representative / call answering service
-

Service Interruptions & Outages

- New language proposed; generally follows existing Commission-adopted policy
 - Includes specific requirements for the maintenance, repair, and upgrading of facilities
 - Requirement to employ sufficient technicians to adequately maintain facilities
-

Boundary Change Applications

- Explicitly allow for applications to be made by multiple parties
 - Allow for parties to seek a boundary change for **telecommunications** service
 - Formalize process for affected carriers to consent; memorialize a 30-day deadline to respond
-

Mapping Information

- Requirement to submit maps in GIS format
 - Commission to maintain the official record of exchange boundaries
-

Deregulation of Exchanges (LB 4)

- Provides guidance on information to include with an application
 - Identification of exchange & mapping information
 - Identification of subscribers & notice to subscribers
 - Financial records – what support has been received in the exchange?
 - Records of service outages & trouble reports
 - Allows for a hearing to be held on the application
-

Confidential Submissions

- NPSC is subject to public records laws; documents held by the Commission are generally considered public records
 - *Neb. Rev. Stat. § 84-712.05 - “[t]rade secrets, academic and scientific research work which is in progress and unpublished, and other proprietary or commercial information which if released would give advantage to business competitors and serve no public purpose.”*
 - Standardizing process for determining whether a filing is meant to be kept confidential
-

Questions & Answers



*Comment deadline: December 4, 2025, at 3:00 p.m.
Central Time*

*Submit comments to brittany.seabrooks@nebraska.gov
and psc.telecom@nebraska.gov*