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(M) Material moved to Page Section 2, Page 49.

TERMS, CONDITIONS, RATES AND CHARGES

Applying to the provision of intrastate

EXCHANGE AND NETWORK SERVICES

within the operating territory of

QWEST CORPORATION d/b/a CENTURYLINK QC (C)

Whether offered under the name, or the trade or band name CenturyLink (N)

in the State of

NEBRASKA

ADOPTION NOTICE (N)

Effective April 1, 2011, Qwest Corporation registered the fictitious name CenturyLink QC. Effective August 8, 2011, Qwest Corporation began operating under the name CenturyLink QC. As such, Qwest Corporation d/b/a CenturyLink QC hereby adopts, ratifies and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Nebraska Public Service Commission, State of Nebraska, by or adopted by Qwest Corporation.

By this notice, Qwest Corporation d/b/a CenturyLink QC also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which Qwest Corporation has heretofore filed with said Commission. (N)

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1. APPLICATION AND REFERENCE

SUBJECT	PAGE
Application of Catalog	1
Catalog Format	27
Explanation of Abbreviations	30
Explanation of Change Symbols	29
Subject Index	19
Table of Contents	2
Trademarks, Service Marks and Trade Names	32

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SEP 29 2000
NPSC Comm Dept

1. APPLICATION AND REFERENCE

1.1 APPLICATION OF CATALOG

This Catalog contains the regulations, terms, conditions, rates and charges applicable to intrastate exchange and network services and equipment furnished by Qwest Corporation d/b/a CenturyLink QC, hereinafter referred to as the Company. The regulated services offered herein by Qwest Corporation d/b/a CenturyLink QC, whether under that name or the trade or brand name CenturyLink, are subject to the terms and conditions of this Catalog. (C)

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NPSC-Comm. Dept.

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS

PAGE

SECTION 1. APPLICATION AND REFERENCE

1.1	APPLICATION OF CATALOG	1
1.2	TABLE OF CONTENTS	2
1.3	SUBJECT INDEX	19
1.4	CATALOG FORMAT	27
1.4.1	LOCATION OF MATERIAL	27
1.4.2	OUTLINE STRUCTURE	27
1.4.3	RATE TABLES	28
1.4.4	USOC COLUMN	28
1.5	EXPLANATION OF CHANGE SYMBOLS	29
1.6	EXPLANATION OF ABBREVIATIONS	30
1.7	TRADEMARKS, SERVICE MARKS AND TRADE NAMES	32

SECTION 2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1	DEFINITION OF TERMS	1
2.2	ESTABLISHING AND FURNISHING SERVICE	7
2.2.1	PROVISION FOR SERVICE	7
2.2.2	OBLIGATION TO FURNISH SERVICE	11
2.2.3	60 DAY PRODUCT GUARANTEE	11
2.2.4	LIMITED COMMUNICATION	13
2.2.7	ASSIGNING AND CHANGING OF TELEPHONE NUMBERS	13
2.2.9	TERMINATION OF SERVICE - COMPANY INITIATED	13
2.2.10	TEMPORARY SUSPENSION OF SERVICE - CUSTOMER INITIATED	17
2.2.11	SPECIAL ARRANGEMENTS	19
2.2.13	**EMPLOYEE CONCESSIONS**	**19** (C)
2.2.14	TERMINATION OF SERVICE	20

RECEIVED
FEB 23 2018
NPSC-Comm. Dept

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (CONT'D)

		PAGE	
2.3	PAYMENT FOR SERVICE	23	
2.3.1	CUSTOMER RESPONSIBILITY	23	
2.3.2	PAYMENT OF BILLS	23	
2.3.3	ADVANCE PAYMENTS	24	
2.3.4	DEPOSITS	25	
2.3.5	ADJUSTMENT OF CHARGES	26	
2.3.6	PAYMENT PLANS	27	
2.4	LIMITATIONS OF LIABILITY	44	
2.4.1	LIMITATIONS	44	
2.5	RESPONSIBILITIES OF PARTIES	46	
2.5.1	COMPANY RESPONSIBILITIES	46	
2.5.2	CUSTOMER RESPONSIBILITIES	47	
2.5.3	MULTI-LINE TELEPHONE SYSTEMS	47.1	
2.5.6	COMMUNICATIONS SYSTEMS AND PREMISES WIRE	48	
2.6	SPECIAL TAXES, FEES AND CHARGES	48	
2.7	RESERVED FOR FUTURE USE	48	
2.8	RESERVED FOR FUTURE USE	48	
2.9	RESERVED FOR FUTURE USE	48	
2.10	RESERVED FOR FUTURE USE	48	
2.11	RESERVED FOR FUTURE USE	48	
2.12	NATURAL DISASTER RELIEF FOR CUSTOMERS	49	
2.15	OBSOLETE/GRANDFATHERED SERVICES	49	
2.16	CONTRACTUAL SERVICE AGREEMENTS	54	
2.17	**EXPIRATION OF CONTRACTS, TERM AGREEMENTS, OR SERVICE TERMS**	**54**	(N)

SECTION 3. SERVICE CHARGES

3.1	MISCELLANEOUS NONRECURRING CHARGES	1
3.1.1	NONRECURRING CHARGES	1
3.1.2	PREMISES WORK CHARGES	8
3.1.7	DUAL SERVICE	9
3.1.8	EXPRESS SERVICE	10
3.1.9	EXPRESS CHANGE CHARGES	12
3.1.10	EXPEDITED ORDER CHARGE	14

Received
FEB 17 2026
NPSC-Comm. Dept.

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

PAGE

SECTION 4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.1	GENERAL	1	
4.2	EXTENSION OF FACILITIES	2.1	
4.3	SPECIAL TYPES OF CONSTRUCTION	2.1	
4.4	PROVISIONING AGREEMENT FOR HOUSING DEVELOPMENTS	3	

SECTION 5. EXCHANGE SERVICES

5.1	EXCHANGE AREAS	1	
5.1.1	LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS	1	
5.1.7	MAPS	13	
5.1.8	BORDER EXCHANGES	14	
5.2	LOCAL EXCHANGE SERVICE	17	
5.2.1	MEASURED SERVICE - GRANDFATHERED	19	
5.2.4	FLAT RATE SERVICE	30	
5.2.5	LOCAL EXCHANGE OPTIONS	31	
5.2.6	LIFELINE ASSISTANCE PROGRAMS	41	
5.2.8	*HOME BUSINESS LINE* (HBL) SERVICE- GRANDFATHERED	43	
5.2.10	TENANT SOLUTIONS	45	
5.2.11	COMPETITIVE RESPONSE	49	
5.2.13	RESERVED FOR FUTURE USE	52.3	
5.2.14	RESERVED FOR FUTURE USE	52.8	
5.2.15	RESERVED FOR FUTURE USE	53	
5.3	PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS - **GRANDFATHERED**	53.1	(C)
5.3.1	MEASURED RATE TRUNKS - GRANDFATHERED	53.2	
5.3.2	MESSAGE RATE TRUNKS- GRANDFATHERED	55	
5.3.3	FLAT RATE TRUNKS- **GRANDFATHERED**	56	(C)
5.3.4	DIRECT-INWARD-DIALING (*DID*) SERVICE – **GRANDFATHERED**	63	(C)
5.3.6	NETWORK ACCESS REGISTERS (NARS) - **GRANDFATHERED**	72	(C)

Received
JUN 17 2026
NPSC-Comm. Dept.

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

		PAGE	
5.4	PREMIUM EXCHANGE SERVICES	74	
5.4.3	CUSTOM CALLING SERVICES	74	
5.4.4	*MARKET EXPANSION LINE* - **GRANDFATHERED**	96	(C)
5.4.5	DATA CONDITIONING	99	
5.4.7	*INTRACALL* SERVICE - **GRANDFATHERED**	101	(T)
5.4.9	CALLER IDENTIFICATION-BULK - **GRANDFATHERED**	102	(C)
5.4.10	CUSTOM RINGING SERVICE	104	
5.4.13	ANSWER SUPERVISION - LINE SIDE	107	
5.4.19	NUMBER FORWARDING - **GRANDFATHERED**	107.1	(T)
5.5	PUBLIC COMMUNICATIONS SERVICE – COIN AND COINLESS - **GRANDFATHERED**	119	(C)
5.5.7	PUBLIC ACCESS LINE SERVICE - **GRANDFATHERED**	119	(C)
5.6	RESERVED	129	
5.7	DIRECTORY SERVICES	130	
5.7.1	DIRECTORY LISTINGS	130	
5.7.7	CUSTOM NUMBER SERVICE	147	
5.8	OPERATOR SERVICES	145	
5.8.4	INTERCEPT SERVICES	145	
5.9	PACKAGED SERVICES	147	
5.9.1	PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICES	147	
5.11	LOCAL VOICE DISCOUNT PLANS	157	
5.11.1	LINE VOLUME PLAN – GRANDFATHERED	157	
5.11.2	CORE CONNECT – GRANDFATHERED	162	
5.11.3	SIMPLY UNLIMITED BUSINESS	165	
5.11.4	CENTURYLINK BUSINESS BUNDLE	169	
5.11.5	UNLIMITED NATIONWIDE CALLING OR ESSENTIAL HOME PHONE WITH 30 MINUTES NATIONWIDE LONG DISTANCE – GRANDFATHERED	172	
5.11.6	SIMPLY UNLIMITED PHONE FOR RESIDENCE	175	

Received
JUN 17 2026
NPSC-Comm. Dept.

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (CONT'D)

		PAGE	
	SECTION 105. OBSOLETE EXCHANGE SERVICES		
105.2	LOCAL EXCHANGE SERVICE	1	
105.2.7	BUSINESS *TELECHOICE* SERVICE/ *CUSTOMCHOICE* SERVICE	1	
105.3	PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS	13	
105.3.5	AUTOMATIC IDENTIFIED OUTWARD DIALING (AIOD)	13	
105.4	PREMIUM EXCHANGE SERVICES	14	
105.4.3	CUSTOM CALLING SERVICES	14	
105.4.7	*INTRACALL* SERVICE	17	
105.4.10	CUSTOM RINGING SERVICE	17.1	
105.4.14	CUSTOM SOLUTIONS SERVICE	18	
105.5	PUBLIC COMMUNICATIONS SERVICES – COIN AND COINLESS	21	
105.5.1	PUBLIC TELEPHONE SERVICE	21	
105.5.3	COINLESS PUBLIC TELEPHONE SERVICE	24.5	
105.5.5	SEMIPUBLIC EXTENSION SERVICE	24.6	
105.6	JOINT USER SERVICE – **NOT AVAILABLE**	24.9	(C)
			(D)
105.7	DIRECTORY SERVICES	25	
105.7.1	DIRECTORY LISTINGS	25	
105.9	PACKAGED SERVICES	26	
105.9.1	PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE	26	
105.9.2	PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE	88	
105.11	LOCAL VOICE DISCOUNT PLANS	89.1	
105.11.2	*CORE CONNECT PROFESSIONAL*	89.1	
105.11.3	*PURCHASE PLUS REWARD* PLAN	89.3	
105.11.4	*LINE VOLUME ADVANTAGE*	90	

Received by NPSC
12/02/2021

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

PAGE

SECTION 6. MESSAGE TELECOMMUNICATION SERVICE

6.1 GENERAL 1

6.1.1 APPLICATION 1
6.1.2 TERMS AND CONDITIONS 1

6.2 STANDARD SERVICE OFFERINGS 5

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE 5
6.2.3 RESERVED FOR FUTURE USE 22
6.2.4 DIRECTORY ASSISTANCE SERVICE 27
6.2.5 SPECIAL REVERSED CHARGE SERVICE 29
6.2.8 OPERATOR VERIFICATION SERVICE 31

6.3 OPTIONAL SERVICE OFFERINGS 32

6.3.17 GUARANTEED RATE CALLING CONNECTION 37
6.3.18 CALLING CONNECTION PLANS 38

SECTION 106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.2 STANDARD SERVICE OFFERINGS ..... 1 (D)

106.3 OPTIONAL SERVICE OFFERINGS 6

106.3.18 CALLING CONNECTION PLANS 6

NEC
AUG 22 2017
NPSC

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

		PAGE	
	SECTION 7. WIDE AREA TELECOMMUNICATIONS SERVICE		(M)
7.1	800 SERVICE	1	(T)
	SECTION 107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE		(N)
107.1	800 SERVICELINE OPTION	1	(N)
	SECTION 8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES		
8.1	CONNECTIONS OF EQUIPMENT, COMMUNICATION SYSTEMS AND PREMISES WIRE	1	
8.1.1	GENERAL PROVISIONS	1	
8.1.2	CONNECTIONS OF REGISTERED EQUIPMENT	6	
8.1.3	CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS	10	
8.1.4	ACOUSTIC OR INDUCTIVE CONNECTIONS	19	
8.1.5	ACCESSORIES	20	
8.1.6	EQUIPMENT-TO-EQUIPMENT CONNECTIONS	20	
8.1.7	CONNECTIONS OF CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS NOT SUBJECT TO PART 68 OF THE FEDERAL COMMUNICATIONS COMMISSION'S RULES AND REGULATIONS	21	
8.1.8	CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT TO SERVICES SPECIFICALLY EXEMPTED FROM THE FEDERAL COMMUNICATIONS COMMISSION'S REGISTRATION PROGRAM	26	
8.1.9	CONNECTIONS OF CERTAIN FACILITIES OF POWER, PIPELINE AND RAILROAD COMPANIES	27	
8.1.10	CONNECTIONS OF CERTAIN FACILITIES OF THE NATIONAL AERONAUTICS AND SPACE ADMINISTRATION	28	
8.1.11	CONNECTIONS OF CERTAIN FACILITIES OF THE U.S. ARMY, NAVY, AND AIR FORCE	29	
8.1.12	CONNECTIONS OF SERVICE OUTSIDE THE BASE RATE AREA, SERVICE STATION LINES AND FACILITIES FURNISHED BY THE CUSTOMER WHICH INVOLVE HAZARDOUS OR INACCESSIBLE LOCATIONS	30	

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NOV 30 2006
NEBRASKA PUBLIC SERVICE COMMISSION

(M) Material moved to Page 6.1.

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

		PAGE
8.1.14	CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS SYSTEMS	30
8.1.15	CONNECTION WITH MISCELLANEOUS COMMON CARRIERS	35
8.1.16	CONNECTION OF DIRECT-INWARD-DIALING AND AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE WITH CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS	36
8.1.18	AUDIBLE INDICATING EQUIPMENT	37
8.1.19	DICTATION RECORDING EQUIPMENT-DIAL PBX OR CENTREX	38
8.1.21	U.S. GOVERNMENT-PROVIDED SECRECY EQUIPMENT	39

SECTION 9. CENTRAL OFFICE SERVICES

9.1	DIAL SWITCHING SYSTEMS - **GRANDFATHERED**	1	(C)
9.1.2	ELECTRONIC SWITCHING SYSTEM/OUTWARD CALLING FEATURES (ESS-OCF) - **GRANDFATHERED**	1	(C)
9.1.7	CUSTOMIZED CALL MANAGEMENT SERVICES/CENTRON I SERVICES - **GRANDFATHERED**	3	(C)
9.1.18	CENTREX PRIME SERVICE – **GRANDFATHERED**	30	(C)
9.2	EMERGENCY REPORTING SERVICE	32	
9.2.1	UNIVERSAL EMERGENCY NUMBER SERVICE - 911	32	
9.2.2	GROUP ALERTING AND CONFERENCING SERVICE	59	

Received
JUN 17 2026
NPSC-Comm. Dept.

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

		PAGE	
9.5	PUBLIC ANNOUNCEMENT SERVICES - **GRANDFATHERED**	129	(T)
9.5.4	NETWORK ACCESS SERVICE (NAS) - **GRANDFATHERED**	129	(T)

SECTION 109. OBSOLETE CENTRAL OFFICE SERVICES

109.1	DIAL SWITCHING SYSTEMS	1
109.1.1	CENTREX SERVICE	1
109.1.6	GROUP USE EXCHANGE SERVICE	38.1
109.1.7	CUSTOMIZED CALL MANAGEMENT SERVICE/CENTRON I SERVICE	39
109.1.9	CAROLINE SERVICE	41
109.1.13	CENTRON SERVICE	47
109.1.16	CENTREX PLUS SERVICE	104.1
109.1.17	CENTREX 21 SERVICE	180
109.2.	EMERGENCY REPORTING SERVICE	197.1
109.2.1	UNIVERSAL EMERGENCY NUMBER SERVICE – E911	197.1
109.2.6	EMERGENCY PREPAREDNESS NETWORK	197.3
109.4	CALL MANAGEMENT SYSTEMS	197.11
109.4.4	UNIFORM CALL DISTRIBUTION	197.11
109.4.5	CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)	197.15
109.8	CENTRAL OFFICE ALARM SERVICES	115
109.8.1	RESERVED FOR FUTURE USE	115

Received
JUN 17 2026
NPSC-Comm. Dept.

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

PAGE

SECTION 10. MISCELLANEOUS SERVICE OFFERINGS

10.2	MILEAGE CHARGES	1	
10.3	MISCELLANEOUS SWITCHING ARRANGEMENTS	1	
10.3.1	ARRANGEMENTS FOR NIGHT, SUNDAY, AND HOLIDAY SERVICE	1	
10.4	SCREENING/RESTRICTION SERVICE	2	
10.4.1	*CUSTOMNET* SERVICE	2	
10.4.3	BILLED NUMBER SCREENING (BNS)	4	
10.4.4	TOLL RESTRICTION	5	
10.4.5	PAY PER CALL RESTRICTION	6	
10.4.7	BLOCKING FOR 10XXX1+/10XXX011+	7	
10.4.8	INTERNATIONAL BLOCKING SERVICE	7	(N)
10.7	CALLER IDENTIFICATION BLOCKING OPTIONS	8	
10.7.1	CALLER IDENTIFICATION BLOCKING-PER CALL	8	
10.7.2	CALLER IDENTIFICATION BLOCKING-ALL CALL	8	
10.8	CONNECTION OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES	9	
10.8.1	DATA AND TELETYPEWRITER EQUIPMENT	9	
10.8.2	RECORDING, REPRODUCING AND AUTOMATIC ANSWERING AND RECORDING EQUIPMENT	10	
10.8.3	ALARM REPORTING EQUIPMENT	13	
10.8.5	MULTILINE TERMINATING SYSTEMS AND COMMUNICATIONS SYSTEMS	15	
10.8.6	POWER FAILURE OPTIONS	18	
10.8.7	TELEPHOTOGRAPH EQUIPMENT	19	

RECEIVED
AUG - 9 2019
NPSC-Comm. Dept.

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1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

		PAGE	
10.10	MISCELLANEOUS CENTRAL OFFICE SERVICES	21	
10.10.1	MESSAGE DELIVERY SERVICE	21	
10.10.2	MESSAGE WAITING INDICATION	24	
10.10.4	TRAFFIC DATA REPORT SERVICE (TDRS)	27	
10.10.5	AUTOMATIC NUMBER IDENTIFICATION (ANI) ORDER ENTRY SERVICE	31	
10.10.6	MESSAGE DELIVERY SERVICE - **INTEROFFICE**	32	(T)
10.10.7	RESERVED	34	
10.10.8	BUSINESS CONTINGENCY SERVICE	40	
10.12	VOICE MESSAGING SERVICE	45	
10.12.1	RESIDENCE VOICE MESSAGING SERVICE	45	
10.12.2	BUSINESS VOICE MESSAGING SERVICE	49	
10.13	CALL LINE IDENTIFIER	60	

SECTION 110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

110.12	VOICE MESSAGING SERVICE	1	
110.12.1	RESIDENCE VOICE MESSAGING SERVICE	1	

SECTION 11. RESERVED FOR FUTURE USE

Received
JUN 17 2026
NPSC-Comm. Dept.

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

PAGE

SECTION 12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL 1

12.1.1 DEFINITIONS 1
12.1.2 TERMS AND CONDITIONS 2
12.1.3 COMPATIBILITY 3

12.2 BASIC SERVING ARRANGEMENTS 13

12.2.1 VOICE GRADE - LINE - CIRCUIT SWITCHED (CIRCUIT SWITCHED LINE) 13
12.2.2 VOICE GRADE - TRUNK - CIRCUIT SWITCHED (CIRCUIT SWITCHED TRUNK) 15
12.2.3 PACKET SWITCHING (X.25) (X.25 PACKET SWITCHED) 17
12.2.4 PACKET SWITCHING (X.75) (X.75 PACKET SWITCHED) 18
12.2.5 ANALOG PRIVATE LINE - D.C. CHANNEL SERVICE (DEDICATED METALLIC) 18
12.2.6 ANALOG PRIVATE LINE - LOW SPEED DATA SERVICE (DEDICATED TELEGRAPH) 19
12.2.7 ANALOG PRIVATE LINE - VOICE GRADE SERVICE (DEDICATED VOICE GRADE) 19
12.2.8 ANALOG PRIVATE LINE - AUDIO SERVICE (DEDICATED PROGRAM AUDIO) 20
12.2.9 ANALOG PRIVATE LINE - VIDEO SERVICE (DEDICATED VIDEO) 20
12.2.10 DIGITAL DATA SERVICE (DEDICATED DIGITAL < 64 KBPS) 21
12.2.11 DS1 SERVICE (DEDICATED HIGH CAPACITY DIGITAL 1.544 MBIT/S) 21
12.2.12 DS3 SERVICE (DEDICATED HIGH CAPACITY DIGITAL 44.736 MBIT/S) 22
12.2.13 ANALOG PRIVATE LINE SERVICE (DEDICATED NETWORK ACCESS LINK) 22
12.2.14 FRAME RELAY SERVICE 23

SEP 2000

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

		PAGE
12.3	BASIC SERVICE ELEMENTS	24
12.3.1	MESSAGE DELIVERY SERVICE (MESSAGE DESK-SMDI)	24
12.3.2	HUNTING (MULTILINE HUNT GROUP)	25
12.3.3	MAKE BUSY (MAKE BUSY KEY)	26
12.3.4	COMMAND A LINK (NETWORK RECONFIGURATION)	26
12.3.5	AUTOMATIC LOOP TRANSFER (AUTOMATIC PROTECTION SWITCHING)	27
12.3.6	CLOSED USER GROUP (PACKET)	27
12.3.7	FAST SELECT ACCEPTANCE (PACKET)	28
12.3.8	MULTIPLE PORT HUNT GROUPS (PACKET) (HUNT GROUPS-PACKET)	28
12.3.9	BACKUP/REDIRECTION (PACKET) (CALL REDIRECTION-PACKET)	29
12.3.10	CALLED NUMBER IDENTIFICATION SERVICE (CNIS)	29
12.3.11	*MARKET EXPANSION LINE*	30
12.3.12	PRIVATE LINE CONDITIONING (CONDITIONING)	30
12.3.13	BRIDGING	31
12.3.14	SECONDARY CHANNEL (SECONDARY CHANNEL CAPABILITY)	31
12.3.15	AUTOMATIC NUMBER IDENTIFICATION (FGD) (CALLING BILLING NUMBER DELIVERY FGD PROTOCOL)	32
12.3.16	AUTOMATIC NUMBER IDENTIFICATION (FGB) (CALLING BILLING NUMBER DELIVERY FGB PROTOCOL)	32
12.3.17	CALLED DIRECTORY NUMBER DELIVERY (*DID*) (CALLED DIRECTORY NUMBER DELIVERY VIA *DID*)	33
12.3.18	THREE-WAY CALLING	33
12.3.19	MULTIPLEXING	34
12.3.20	NETWORK ACCESS SERVICE	34
12.3.21	CLEAR CHANNEL CAPABILITY (ACCESS TO CLEAR CHANNEL TRANSMISSION)	35
12.3.22	REVERSE CHARGE ACCEPTANCE (PACKET)	35
12.3.23	REVERSE CHARGE OPTION (PACKET)	36
12.3.24	PERMANENT VIRTUAL CIRCUIT (PACKET)	36
12.3.25	CUG INCOMING ACCESS BARRED (PACKET)	37

RECEIVED
SEP 29 2000
NPSC Comm. Dept

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

		PAGE
12.3.26	CUG OUTGOING ACCESS BARRED (PACKET)	37
12.3.27	FLOW CONTROL PARAMETERS (PACKET)	38
12.3.28	LOGICAL CHANNEL (PACKET)	38
12.3.29	LOGICAL CHANNEL LAYOUT (PACKET)	39
12.3.30	MULTIPLE NETWORK ADDRESSES (PACKET)	39
12.3.31	NONSTANDARD WINDOW SIZE (PACKET)	40
12.3.32	ACCESS SERVICE BILLING INFORMATION (CALL DETAIL RECORDING REPORTS)	40
12.3.33	INTERFACE GROUP 6	41
12.3.34	IMPROVED TRANSMISSION PERFORMANCE	41
12.3.35	ALTERNATE TRAFFIC ROUTING (ALTERNATE ROUTING)	42
12.3.36	TRAFFIC DATA REPORT SERVICE	42
12.3.37	ANI ORDER ENTRY SERVICE	43
12.3.38	ANSWER SUPERVISION - LINE SIDE (ANSWER SUPERVISION WITH A LINE SIDE INTERFACE)	43
12.3.39	CALL TRANSFER (THREE-WAY CALL TRANSFER)	44
12.3.40	CALLER IDENTIFICATION - NUMBER (CALLING DIRECTORY NUMBER DELIVERY - VIA ICLID)	44
12.3.41	*DID* TRUNK QUEUING AND BASIC ANNOUNCEMENT (*DID* TRUNK QUEUING)	45
12.3.42	UNIFORM CALL DISTRIBUTION (MULTILINE HUNT GROUP - UCD WITH QUEUING)	45
12.3.43	COMMUNITY LINK (MENU ACCESS TRANSLATOR - GATEWAY)	46
12.3.44	CALLER IDENTIFICATION - BULK (CALLING DIRECTORY NUMBER DELIVERY - VIA BCLID)	46
12.3.45	ACCESS SERVICE BILLING INFORMATION (PACKET) (CALL DETAIL RECORDING REPORTS (PACKET))	47
12.3.46	AUTOMATIC NUMBER IDENTIFICATION FORWARDING	47
12.3.47	SELECTED NUMBER REVERSE BILLING	48
12.3.48	*DID* TWO-WAY CALL TRANSFER	48
12.3.49	DIAL CALL WAITING	49
12.3.50	DIRECTED CALL PICKUP	49
12.3.51	DIRECTED CALL PICKUP WITH BARGE-IN	50
12.3.52	DISTINCTIVE ALERT	50

RECEIVED
SEP 29 2000
NPSC Comm Dept

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

		PAGE
12.4	COMPLEMENTARY NETWORK SERVICES	51
12.4.1	CALL FORWARDING - VARIABLE	51
12.4.2	CALL FORWARDING - DON'T ANSWER (CALL FORWARDING - DON'T ANSWER INTRASWITCH)	52
12.4.3	CALL FORWARDING - BUSY LINE (CALL FORWARDING - BUSY LINE INTRASWITCH)	52
12.4.4	CALL FORWARDING - BUSY LINE/DON'T ANSWER	53
12.4.5	SPEED CALLING (8 NUMBER)	53
12.4.6	SPEED CALLING (30 NUMBER)	54
12.4.7	MESSAGE WAITING INDICATION-AUDIBLE (MESSAGE WAITING INDICATOR - MWI)	54
12.4.8	CALL WAITING (CALL WAITING - CANCEL)	55
12.4.9	AUTO CALL (PACKET) (DIRECT CALL-PACKET)	55
12.4.11	CUSTOM RINGING (DISTINCTIVE RINGING - TERMINATION SCREENING)	56
12.4.12	SIMULTANEOUS VOICE DATA SERVICE (DATA OVER VOICE SERVICE)	57
12.4.13	CONTINUOUS REDIAL (AUTOMATIC CALLBACK)	57
12.4.14	LAST CALL RETURN (AUTOMATIC RECALL)	58
12.4.15	CALL FORWARDING-BUSY LINE (EXPANDED) (CALL FORWARDING-BUSY LINE INTERSWITCH)	58
12.4.16	CALL FORWARDING-DON'T ANSWER (EXPANDED) (CALL FORWARDING-BUSY LINE INTERSWITCH)	59
12.4.17	CALL FORWARDING-BUSY LINE/DON'T ANSWER (EXPANDED)	59
12.4.18	CALL FORWARDING-BUSY LINE (PROGRAMMABLE) (CALL FORWARDING-BUSY LINE OR DON'T ANSWER - CUSTOMER CONTROL OF ACTIVATION/DEACTIVATION AND FORWARD-TO-NUMBER)	60
12.4.19	CALL FORWARDING-DON'T ANSWER (PROGRAMMABLE) (CALL FORWARDING-BUSY LINE OR DON'T ANSWER - CUSTOMER CONTROL OF ACTIVATION/DEACTIVATION AND FORWARD-TO-NUMBER)	60
12.4.20	CALL FORWARDING-VARIABLE-NO CALL COMPLETION OPTION (CALL FORWARDING-VARIABLE-ACTIVATION WITHOUT COURTESY CALL)	61

(D)

RECEIVED
AUG 26 2004
NPSC-Comm. Dept.

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

		PAGE
12.4.21	CALL FORWARDING-VARIABLE-REMOTE ACTIVATION OPTION (CALL FORWARDING-VARIABLE-REMOTE ACTIVATION/CONTROL)	61
12.4.22	CALL TRACE (CUSTOMER ORIGINATED TRACE)	62
12.4.23	PRIORITY CALL (DISTINCTIVE RINGING)	62
12.4.24	HOT LINE	62
12.4.25	MESSAGE WAITING INDICATION - VISUAL (MESSAGE WAITING INDICATOR-MWI)	63
12.4.26	SELECTIVE CALL FORWARDING	63
12.4.27	CALL REJECTION (SELECTIVE CALL REJECTION)	64
12.4.28	ABBREVIATED ACCESS (SHARED SPEED CALLING)	64
12.4.29	WARM LINE	65
12.4.30	CUSTOM RINGING-CALL FORWARDING	65
12.4.31	DELUXE CALL WAITING	66
12.4.32	DUAL TELEPHONE COVERAGE	66
12.4.33	EXPANDED ANSWER	67
12.4.34	SELECTIVE CALL ACCEPTANCE	67
12.4.35	MESSAGE WAITING INDICATION - AUDIBLE/VISUAL (MWI - A/V) (MESSAGE WAITING INDICATOR - MWI)	68
12.4.36	REMOTE ACCESS FORWARDING	68
12.4.37	SCHEDULED FORWARDING	9

SECTION 13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.1	CUSTOMER PREMISES WIRE	1
13.2	PREMISES MAINTENANCE PLANS	18
13.5	BUILDING OWNER PREMISES WIRE MAINTENANCE PLAN	23

(D)

SECTION 113. OBSOLETE CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

113.2	PREMISES WIRE MAINTENANCE	1

RECEIVED
SEP 21 2005
NPSC-Comm. Dept.

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (CONT'D)

PAGE

SECTION 14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.1 GENERAL - **GRANDFATHERED** 1
14.2 BASIC RATE SERVICE OFFERINGS - **GRANDFATHERED** 7
14.2.1 SINGLE LINE ISDN SERVICE - **GRANDFATHERED** 7
14.3 PRIMARY RATE SERVICE OFFERINGS - **GRANDFATHERED** 30
14.3.1 PRIMARY RATE SERVICE - **GRANDFATHERED** 30
14.3.2 RESERVED FOR FUTURE USE 42
14.3.3 PRIMARY RATE SERVICE (PRS) BUNDLE – **GRANDFATHERED** .. 42
14.4 INDIVIDUAL CASE ISDN - **GRANDFATHERED** ..... 45 (C)

SECTION 114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.2 BASIC RATE SERVICE OFFERINGS 1
114.2.1 RESERVED FOR FUTURE USE 1
114.2.2 *PC/PHONE* SERVICE 2
114.3 PRIMARY RATE SERVICE OFFERINGS 16
114.3.2 *PURCHASE PLUS REWARD* PLAN FOR ISDN 16

Received
JUN 17 2026
NPSC-Comm. Dept.

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

PAGE

SECTION 15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED (C)

15.1 DIGITAL SWITCHED SERVICES - **GRANDFATHERED** 1

15.3 UNIFORM ACCESS SOLUTION SERVICE - **GRANDFATHERED** 18
15.4 INTEGRATED T-1 SERVICE - **GRANDFATHERED** 21
15.5 DIGITAL TRANSMISSION SERVICE - **GRANDFATHERED** ..... 28 (C)

SECTION 115. OBSOLETE MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

115.2 *SWITCHNET 56* SERVICE 1

SECTION 16. PROMOTIONS

16.1 SPECIAL PROMOTIONS 1

SECTION 17. RESERVED FOR FUTURE USE

SECTION 18. RESERVED FOR FUTURE USE

SECTION 19. RESERVED FOR FUTURE USE

SECTION 20. RESERVED FOR FUTURE USE

Received
JUN 17 2026
NPSC-Comm. Dept.

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX

	SECTION
60 DAY PRODUCT GUARANTEE	2
800 SERVICE	7
800 SERVICELINE OPTION	107
ABBREVIATED ACCESS (CUSTOM CALLING SERVICES)	5
ACOUSTIC OR INDUCTIVE CONNECTIONS	8
ADDITIONAL LINE FEATURE PACKAGES	105
ADJUSTMENT OF CHARGES	2
ADVANCE PAYMENTS	2
ALARM REPORTING EQUIPMENT	10
ANNOYANCE CALLS	2
ANSWER SUPERVISION-LINE SIDE	5
APPLICATION OF CATALOG	1
APPLICATION OF RATES BY USE OF SERVICE	2
ASSIGNING AND CHANGING OF TELEPHONE NUMBERS	2
AUTOMATIC IDENTIFIED OUTWARD DIALING (AIOD)	105
AUTOMATIC NUMBER IDENTIFICATION (ANI) ORDER ENTRY SERVICE	10
BASIC RATE SERVICE OFFERINGS - GRANDFATHERED	14
BASIC SERVICE ELEMENTS	12
BASIC SERVING ARRANGEMENTS	12
BILLED NUMBER SCREENING (BNS)	10
BLOCKING FOR 10XXX1+/10XXX011+	10
BORDER EXCHANGES	5
BROADCAST OF RECORDED TELEPHONE CONVERSATIONS	2
BUILDING SPACE AND ELECTRIC POWER SUPPLY	2
BUSINESS CUSTOMER INCENTIVE PROGRAM	5
BUSINESS CONTINGENCY SERVICE	10
BUSINESS CONTINUATION ROUTING	10
BUSINESS CUSTOMCHOICE	105
BUSINESS LINE VOLUME PURCHASE PLAN	105
BUSINESS MAINTENANCE PLANS	
BUSINESS COMPLETE COVERAGE (A.K.A. INSIDE WIRE PROTECTION)	113
BUSINESS UNISTAR SERVICE (A.K.A. INSIDE WIRE PROTECTION)	13
REPAIR COORDINATION SERVICE	13
BUSINESS TELECHOICE SERVICE/CUSTOMCHOICE SERVICE	105

(D)

Received
JUN 17 2026
NPSC-Comm. Dept.

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX (Cont'd)

	SECTION	
		(D)
CALL TRACE (CUSTOM CALLING SERVICES)	5	
CALL TRANSFER (CUSTOM CALLING SERVICES)	5	
CALL WAITING (CUSTOM CALLING SERVICES)	5	
CALLER IDENTIFICATION BLOCKING - ALL CALL	10	
CALLER IDENTIFICATION BLOCKING - PER CALL	10	
CALLER IDENTIFICATION BLOCKING OPTIONS	10	
CALLER IDENTIFICATION-BULK - **GRANDFATHERED**	5	(C)
CALLER IDENTIFICATION-NUMBER (CUSTOM CALLING SERVICES)	5	
CALLER IDENTIFICATION-NAME AND NUMBER (CUSTOM CALLING SERVICES)	5	
CALLING CONNECTION PLANS	6	
OBSOLETE	106	
CANCELLATIONS AND DEFERMENTS	2	
CAROLINE SERVICE	109	
CATALOG FORMAT	1	
CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)	109	
CENTRAL OFFICE ALARM SERVICES	109	
CENTRAL OFFICE SERVICES	9	
OBSOLETE	109	
CENTREX 21 SERVICE	109	
CENTREX PLUS SERVICE	109	
CENTREX PRIME SERVICE - **GRANDFATHERED**	9	(C)
CENTREX SERVICE	109	
CENTRON SERVICE	109	
CHANGE OF RESPONSIBILITY	2	

Received
JUN 17 2026
NPSC-Comm. Dept.

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX (Cont'd)

	SECTION	
CABLE, WIRE AND SERVICE TERMINATION POLICY	2	
CALL DATA COLLECTION AND TRANSMISSION SERVICE	10	
CALL FORWARDING-BUSY LINE (CUSTOM CALLING SERVICES)	5	
CALL FORWARDING-DON'T ANSWER (CUSTOM CALLING SERVICES)	5	
CALL FORWARDING-VARIABLE (CUSTOM CALLING SERVICES)	5	
CALL MANAGEMENT SYSTEMS - **GRANDFATHERED**	9	(T)
CALL REJECTION (CUSTOM CALLING SERVICES)	5	
CHOICE BUSINESS	5	
OBSOLETE	105	
CHOICE BUSINESS PLUS	5	
COINLESS PUBLIC TELEPHONE SERVICE	105	
COMBINED MAIN LINE SERVICE	5	
COMMUNICATION IMPAIRED SURCHARGE	2	
COMMUNICATIONS SYSTEMS AND PREMISES WIRE	2	
COMPANY RESPONSIBILITY	2	
COMPATIBILITY	12	
COMPETITIVE RESPONSE	5	
COMPLEMENTARY NETWORK SERVICES	12	
CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE	2,8	
CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES	10	
CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES	4	
CONTINUOUS REDIAL (CUSTOM CALLING SERVICES)	5	
CONTRACTUAL SERVICE AGREEMENTS	2	
CONTROLLABLE BRIDGED MAIN LINE SERVICE	5	
CONVENIENCE FEE CHARGE	2	
COPY OF BILL	2	
CORE CONNECT - GRANDFATHERED	5	
CUSTOM CALLING SERVICES	5	

Received
JUN 17 2026
NPSC-Comm. Dept.

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX (CONT'D)

	SECTION	
CUSTOM NUMBER SERVICE	5	
CUSTOM RINGING SERVICE	5	
OBSOLETE	105	
CUSTOM SOLUTIONS SERVICE	105	
CUSTOMCHOICE	105	
CUSTOMCHOICE-COMPLETE	105	
CUSTOMER PREMISES WIRE	13	
CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS	13	
OBSOLETE	113	
CUSTOMER RESPONSIBILITY	2	
CUSTOMIZED CALL MANAGEMENT SERVICES/CENTRON I SERVICES - **GRANDFATHERED**	9	(C)
OBSOLETE	109	
CUSTOMNET SERVICE	10	
DATA AND TELETYPEWRITER EQUIPMENT	10	
DATA CONDITIONING	5	
DEFACEMENT OF PREMISES	2	
DEFINITION OF TERMS	2	
DEPOSITS	2	
DIAL CALL WAITING (CUSTOM CALLING SERVICES)	5	
DIAL SWITCHING SYSTEMS - **GRANDFATHERED**	9	(C)
OBSOLETE	109	
DIGITAL SWITCHED SERVICE - **GRANDFATHERED**	15	
DIGITAL TRANSMISSION SERVICE - **GRANDFATHERED**	15	
DIRECT-INWARD-DIALING (DID) SERVICE - **GRANDFATHERED**	5	(C)
DIRECTED CALL PICK UP (CUSTOM CALLING SERVICES)	5	
DIRECTED CALL PICK UP WITH BARGE-IN (CUSTOM CALLING SERVICES)	5	
DIRECTORY ASSISTANCE SERVICE	6	
DIRECTORY LISTINGS	5	
OBSOLETE	105	
DIRECTORY SERVICES	5	
OBSOLETE	105	
DISTINCTIVE ALERT (CUSTOM CALLING SERVICES)	5	
DO NOT DISTURB	5	
DORMITORY COMMUNICATIONS SERVICE	5	
DUAL SERVICE	3	
DUPLICATE BILL CHARGE	2	
EASY ACCESS	5	
ELECTRONIC SWITCHING SYSTEM/OUTWARD CALLING FEATURES (ESS/OCF) - **GRANDFATHERED**	9	(C)
EMERGENCY PREPAREDNESS NETWORK	109	
EMERGENCY REPORTING SERVICE	9	
OBSOLETE	109	
EMPLOYEE CONCESSIONS	2	

Received
JUN 17 2026
NPSC-Comm. Dept.

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX (Cont'd)

	SECTION	
ESTABLISHING AND FURNISHING SERVICE	2	
EXCHANGE AREAS	5	
EXPEDITED ORDER CHARGE	3	
EXPLANATION OF ABBREVIATIONS	1	
EXPLANATION OF CHANGE SYMBOLS	1	
EXPRESS CHANGE CHARGES	3	
EXPRESS SERVICE	3	
EXTENSION OF FACILITIES	4	
FLAT RATE SERVICE	5	
OBSOLETE	105	
FLAT RATE TRUNKS - **GRANDFATHERED**	5	(C)
FRAUD	2	
FULL TOLL DENIAL	2	
GENERAL REGULATIONS - CONDITIONS OF OFFERING	2	
GROUP ALERTING AND CONFERENCING SERVICE	9	
GROUP USE EXCHANGE SERVICE	109	
GUARANTEED RATE CALLING CONNECTION	6	
HEARING OR SPEECH IMPAIRMENT DISCOUNT		
MEASURED SERVICE	5	
MESSAGE TELECOMMUNICATIONS SERVICE	6	
HOME BUSINESS LINE (HBL) SERVICE - GRANDFATHERED	5	
HOT LINE (CUSTOM CALLING SERVICES) - **GRANDFATHERED**	5	(T)
HUNTING SERVICE	5	
INCOMING LINES AND TRUNKS	5	
INDIVIDUAL CASE ISDN - **GRANDFATHERED**	14	(C)
INITIAL SERVICE PERIODS	2	
INSTALLMENT BILLING FOR NONRECURRING CHARGES	2	
INTEGRATED SERVICES DIGITAL NETWORK (ISDN) - **GRANDFATHERED**	14	(C)
OBSOLETE	114	
INTEGRATED T-1 SERVICE - **GRANDFATHERED**	15	(C)
INTERCEPT SERVICES	5	
INTERCONNECTION	20	
INTEREST ON DEPOSITS	2	
INTERNATIONAL BLOCKING SERVICE	10	
INTERRUPTIONS	2	
INTRACALL SERVICE - **GRANDFATHERED**	5	(T)
OBSOLETE	105	
JOINT USER SERVICE – **NO LONGER AVAILABLE**	105	(T)

Received
JUN 17 2026
NPSC-Comm. Dept.

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX (Cont'd)

	SECTION	
LAST CALL RETURN (CUSTOM CALLING SERVICES)	5	
LATE PAYMENT CHARGE	2	
LIFELINE ASSISTANCE PROGRAMS	2	
LIMITATIONS	2	
LIMITATIONS OF LIABILITY	2	
LIMITED COMMUNICATION	2	
LINE VOLUME ADVANTAGE	105	
LINE VOLUME PLAN - **GRANDFATHERED**	5	(T)
LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS	5	
LISTINGS (DIRECTORY)	5	
LOCAL EXCHANGE OPTIONS	5	
LOCAL EXCHANGE SERVICE	5	
OBSOLETE	109	
LOCAL VOICE DISCOUNT PLANS	5	
OBSOLETE	105	
LOST AND DAMAGED EQUIPMENT	2	
MAINTENANCE AND REPAIR	2	
MAPS	5	
MARKET EXPANSION LINE SERVICE - **GRANDFATHERED**	5	(C)
MEASURED RATE TRUNKS- GRANDFATHERED	5	
MEASURED SERVICE- GRANDFATHERED	5	
MEASURED SERVICE AND HOURLY USAGE PACKAGE SERVICE BILLING OPTIONS	5	
MESSAGE DELIVERY SERVICE - INTEROFFICE	10	
MESSAGE DELIVERY SERVICE	10	
MESSAGE RATE TRUNKS - GRANDFATHERED	5	
MESSAGE TELECOMMUNICATION SERVICE	6	
OBSOLETE	106	
MESSAGE WAITING INDICATION	10	
MILEAGE CHARGES	10	
MISCELLANEOUS CENTRAL OFFICE SERVICES	10	
MISCELLANEOUS NONRECURRING CHARGES	3	
MISCELLANEOUS PREMISES EQUIPMENT	17	
MISCELLANEOUS SERVICE OFFERINGS	10	
OBSOLETE	110	
MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - **GRANDFATHERED**	15	(C)
OBSOLETE	115	
MISCELLANEOUS SWITCHING ARRANGEMENTS	10	
MULTILINE TERMINATING SYSTEMS AND COMMUNICATIONS SYSTEMS	10	

Received
JUN 17 2026
NPSC-Comm. Dept.

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX (Cont'd)

	SECTION	
NATURAL DISASTER RELIEF FOR CUSTOMERS	2	
NETWORK ACCESS REGISTERS (NARs) - **GRANDFATHERED**	5	(C)
NETWORK ACCESS SERVICE (NAS) - GRANDFATHERED	9	
NIGHT, SUNDAY AND HOLIDAY SERVICE	10	
NONLISTED SERVICE	5	
NONPUBLISHED SERVICE	5	
NONRECURRING CHARGES	3	
NUMBER FORWARDING - **GRANDFATHERED**	5	(T)
OPEN NETWORK ARCHITECTURE SERVICE	12	
OPERATOR SERVICES	5	
OPERATOR VERIFICATION SERVICE	6	
OUTGOING AND INCOMING SERVICE PRIVILEGES	2	
PACKAGED SERVICES	5	
OBSOLETE	105	
PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE	5	
OBSOLETE	105	
PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE	5	
OBSOLETE	105	
PAPER BILL FEE	2	
PARTY LINE MISUSE	2	
PAY PER CALL RESTRICTION	10	
PAYMENT FOR SERVICE	2	
PAYMENT OF BILLS	2	
PAYMENT PLANS	2	
PC/PHONE SERVICE	114	
PERFORMANCE OF WORK ON CUSTOMERS' PREMISES	2	
POPULARCHOICE	105	
PREFERREDCHOICE	105	
POWER FAILURE OPTIONS	10	
PREMISES MAINTENANCE PLANS	13	
PREMISES WORK CHARGES	3	
PREMIUM EXCHANGE SERVICES	5	
OBSOLETE	105	
PRIMARY RATE SERVICE - **GRANDFATHERED**	14	(C)
PRIMARY RATE SERVICE OFFERINGS - **GRANDFATHERED**	14	(C)
OBSOLETE	114	
PRIORITY CALL (CUSTOM CALLING SERVICES)	5	
PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS - **GRANDFATHERED**	5	(C)
OBSOLETE	105	
PROMOTIONS	16	
PROTECTION OF EQUIPMENT AND FACILITIES	2	
PROVISION OF SERVICE	2	
PROVISIONING AGREEMENT FOR HOUSING DEVELOPMENTS	4	

Received
JUN 17 2026
NPSC-Comm. Dept.

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX (CONT'D)

	SECTION	
PUBLIC ACCESS LINE SERVICE - **GRANDFATHERED**	5	(C)
PUBLIC ANNOUNCEMENT SERVICES - **GRANDFATHERED**	9	(T)
PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS	105	
PUBLIC RESPONSE CALLING SERVICE	5	
PURCHASE PLUS REWARD PLAN	105	
PURCHASE PLUS REWARD PLAN FOR ISDN	114	
QWEST BUSINESS LINE PLUS	105	
QWEST CHOICE BUSINESS	5	
OBSOLETE	105	
QWEST CHOICE BUSINESS PLUS	105	
QWEST CHOICE HOME	**105**	(T)
OBSOLETE	105	
QWEST CHOICE HOME PLUS	**105**	(T)
QWEST CHOICE TWO-LINE BUSINESS	105	
QWEST CHOICE TWO-LINE HOME	**105**	(T)
OBSOLETE	105	
QWEST CHOICE TWO-LINE HOME PLUS	**105**	(T)
QWEST UTILITY LINE	105	
RATE STABILIZED FLAT PBX TRUNK- **GRANDFATHERED**	5	(C)
RECORDING, REPRODUCING AND AUTOMATIC ANSWERING AND RECORDING EQUIPMENT	10	
REMOTE ACCESS FORWARDING (CUSTOM CALLING SERVICES)	5	
RESIDENCE CUSTOMER INCENTIVE PROGRAM	5	
RESIDENCE MAINTENANCE PLANS		
RESIDENCE COMPLETE COVERAGE (A.K.A. INSIDE WIRE PROTECTION)	113	
RESIDENCE LINE-BACKER SERVICE (A.K.A. INSIDE WIRE PROTECTION)	13	
RESPONSIBILITIES OF PARTIES	2	
RESTORATION OF SERVICE	2	
RETURNED CHECK CHARGE	2	
ROTARY BREAK ARRANGEMENT	5	
SCHEDULED FORWARDING (CUSTOM CALLING SERVICES)	5	
SCOPE OF GENERAL TERMS AND CONDITIONS	2	
SCREENING/RESTRICTION SERVICES	10	
SECURITY SCREEN	5	
SELECTPAK	105	
SELECTIVE CALL FORWARDING (CUSTOM CALLING SERVICES)	5	
SEMIPUBLIC EXTENSION SERVICE	105	
SEMIPUBLIC SERVICES	105	
SERVICE CHARGES	3	

Received
JUN 17 2026
NPSC-Comm. Dept.

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX (Cont'd)

	SECTION	
SINGLE LINE ISDN SERVICE - **GRANDFATHERED**	14	(C)
SINGLENUMBER SERVICE	105	
SPECIAL ARRANGEMENTS	2	
SPECIAL PROMOTIONS	16	
SPECIAL REVERSED CHARGE SERVICE	6	
SPECIAL TAXES, FEES AND CHARGES	2	
SPECIAL TYPES OF CONSTRUCTION	4	
SPEED CALLING (CUSTOM CALLING SERVICES)	5	
STAND-BY LINE SERVICE - **GRANDFATHERED**	5	(T)
STANDARD SERVICE OFFERINGS	6	
SUBJECT INDEX	1	
SWITCHNET 56 SERVICE	115	
TABLE OF CONTENTS	1	
TAMPERING WITH EQUIPMENT	2	
TELEPHONE ASSISTANCE PLANS	5	
TELEPHONE NUMBER ASSIGNMENT	2	
TELEPHOTOGRAPH EQUIPMENT	10	
TEMPORARY SUSPENSION OF SERVICE-CUSTOMER INITIATED	2	
TENANT SOLUTIONS	5	
TERMINATION LIABILITY/WAIVER POLICY	2	
TERMINATION OF SERVICE	2	
TERMINATION OF SERVICE-COMPANY INITIATED	2	
TERMINATION OR REFUSAL OF SERVICE	2	
THREE-WAY CALLING (CUSTOM CALLING SERVICES)	5	
TOLL RESTRICTION	10	
TRADEMARKS, SERVICE MARKS AND TRADE NAMES	1	
TRAFFIC DATA REPORT SERVICE (TDRS)	10	
TRANSMISSION OF MESSAGES	2	
TRIBAL LIFELINE	5	
TRIBAL LINK UP	5	
TWO-LINE CUSTOMCHOICE	105	
TWO-LINE CUSTOMCHOICE-COMPLETE	105	
TWO-LINE QWEST CHOICE BUSINESS	105	
TWO-LINE QWEST CHOICE HOME	105	
TWO-LINE QWEST CHOICE HOME PLUS	105	
TWO-LINE POPULARCHOICE	105	
TWO-LINE PREFERREDCHOICE	105	
TWO-LINE VALUECHOICE	105	
TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE	6	

Received
JUN 17 2026
NPSC-Comm. Dept.

1.3 SUBJECT INDEX (CONT'D)

	SECTION	
CUSTOM NUMBER SERVICE	5	
OBSOLETE	105	
CUSTOM RINGING SERVICE	5	
PC/PHONE SERVICE	114	
UNIFORM ACCESS SOLUTION SERVICE - **GRANDFATHERED**	15	(C)
UNIFORM CALL DISTRIBUTION	109	
UNIVERSAL EMERGENCY NUMBER SERVICE - 911	9	
OBSOLETE	109	
USE OF PARTY LINE SERVICE	2	
USE OF SERVICE	2	
USE OF SERVICE FOR UNLAWFUL PURPOSES	2	
VALUECHOICE	105	
VARIABLE TERM PAYMENT PLAN	2	
VOICE MESSAGING SERVICE	10	
BUSINESS VOICE MESSAGING SERVICE	10	
RESIDENCE VOICE MESSAGING SERVICE	10	
OBSOLETE	110	
WIDE AREA TELECOMMUNICATIONS SERVICE	7	(D)
OBSOLETE	107	

Received
JUN 17 2026
NPSC-Comm. Dept.

1. APPLICATION AND REFERENCE

1.4 CATALOG FORMAT

1.4.1 LOCATION OF MATERIAL

A. Section 1 provides the following for all of the sections in this Catalog.

- Subject Index - an alphabetical listing to find the desired section.
- Table of Contents - a numerical listing to find the desired section and page.

B. Each individual section in the Catalog provides a Subject Index for the material located within that section.

C. Obsolete Service Offerings

Obsolete service offerings are identified in the Catalog by adding 100 to the current section number, i.e., obsolete items from Section 9, Central Office Services, will be found in Section 109, Obsolete Central Office Services. This section is then filed behind Section 9.

1.4.2 OUTLINE STRUCTURE

The Catalog uses nine levels of indentations known as Tariff Information Management (TIM) Codes, as outlined below:

LEVEL	APPLICATION	EXAMPLE
1	Section Heading	**1. APPLICATION AND REFERENCE**
2	Sub Heading	**1.4 CATALOG FORMAT**
3	Sub Heading	**1.4.1 LOCATION OF MATERIAL**
4	Sub Heading/Tariff Text	A. Text
5	Sub Heading/Tariff Text	1. Text
6	Sub Heading/Tariff Text	a. Text
7	Sub Heading/Tariff Text	(1) Text
8	Sub Heading/Tariff Text	(a) Text
9	Footnotes	[1] Text

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1. APPLICATION AND REFERENCE

1.4 CATALOG FORMAT (Cont'd)

1.4.3 RATE TABLES

Within rate tables, four types of entries are allowed:

- Rate Amount

  The rate amount indicates the dollar value associated with the service.

- A dash "–"

  The dash indicates that there is no rate for the service or that a rate amount is not applicable under the specific column header.

- A footnote designator "[1]"

  The footnote designator indicates that further information is contained in a footnote.

- ICB

  The acronym "ICB" indicates that the product/service is rated on an individual case basis.

1.4.4 USOC COLUMN

Within USOC columns, two types of entries are allowed:

- USOC

  The three- or five-character code for the product or service.

- N/A

  The "N/A" indicates that there is no applicable USOC.

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1. APPLICATION AND REFERENCE

1.5 EXPLANATION OF CHANGE SYMBOLS

SYMBOL	EXPLANATION
(C)	To signify changed term or condition
(D)	To signify discontinued material
(I)	To signify rate increase
(M)	To signify material moved from or to another part of the Catalog with no change, unless there is another change symbol present
(N)	To signify new material
(R)	To signify rate reduction
(T)	To signify a change in text but no change in rate, term or condition

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1. APPLICATION AND REFERENCE

1.6 EXPLANATION OF ABBREVIATIONS

ACD	-	Automatic Call Distributor
ACT	-	Automatic Call Transfer
AIOD	-	Automatic Identified Outward Dialing
ALI	-	Automatic Location Identification
ANI	-	Automatic Number Identification
AR	-	Alternate Routing
ARS	-	Automatic Route Selection
BNS	-	Bill Number Screening
CCSA	-	Common Control Switching Arrangement
CDAR	-	Customer Dialed Account Recording
CFBDA	-	Call Forwarding Busy Don't Answer
CMS	-	Centrex/*CENTRON* Management System
CNCC	-	Customer Network Control Center
CO	-	Central Office
Cont'd	-	Continued
CPE	-	Customer Premises/Provided Equipment
dB	-	Decibel
DC	-	Direct Current
DID	-	Direct-Inward-Dialing
DMS	-	Data Management System
DR	-	Default Routing
DSS	-	Digital Switched Service
ENI	-	Extended Network Interface
EPSCS	-	Enhanced Private Switched Communication Service
EPN	-	Emergency Preparedness Network
ESN	-	Emergency Service Number
ESS	-	Electronic Switching System
FCC	-	Federal Communications Commission
FCO	-	Foreign Central Office
FX	-	Foreign Exchange
HBL	-	*HOME BUSINESS LINE*
Hz	-	Hertz
IC	-	Interexchange Carrier
ICB	-	Individual Case Basis
ISDN	-	Integrated Services Digital Network
kbps	-	Kilobits per Second
kHz	-	kilohertz
LATA	-	Local Access and Transport Area
MEL	-	*MARKET EXPANSION LINE*
mHz	-	megahertz
MSAG	-	Master Street Address Guide
MTS	-	Message Telecommunications Service
MWI	-	Message Waiting Indication

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1. APPLICATION AND REFERENCE

1.6 EXPLANATION OF ABBREVIATIONS (Cont'd)

NAR	-	Network Access Register	
NAS	-	Network Access Service	
NPA	-	Numbering Plan Area	
OCC	-	Other Common Carrier	
PAL	-	Public Access Line	
PBX	-	Private Branch Exchange	
PDN	-	Primary Directory Number	
PSAP	-	Public Safety Answering Point	
QCB	-	*QWEST CHOICE* Business	(N)
QC	-	Qwest Communications	|
QCC	-	Qwest Communications Corporation	
QLDC	-	Qwest Long Distance Corporation	(N)
RSP	-	Rate Stability Plan	
SDN	-	Secondary Directory Number	
SMDR	-	Station Message Detail Recording	
SR	-	Selective Routing	
SRA	-	Selective Routing Arrangement	
TDD	-	Telecommunications Device for the Deaf	
TDRS	-	Traffic Data Report Service	
TSP	-	Telecommunications Service Priority	
UCD	-	Uniform Call Distributor	
USOC	-	Uniform Service Order Code	
V & H	-	Vertical and Horizontal	
VMS	-	Voice Messaging Service	
VTPP	-	Variable Term Payment Plan	
WATS	-	Wide Area Telecommunication Service	

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1. APPLICATION AND REFERENCE

1.7 TRADEMARKS, SERVICE MARKS AND TRADE NAMES

Trade names, trademarks and/or service marks which may be used for services offered in this Catalog are owned by **CenturyLink Communications, LLC** and are used by the Company **with permission**. Trademark and service mark designations will not be listed hereafter in this Catalog. However, the laws regarding trademarks and service marks are applicable. (C) (C)

Trade names, trademarks and service marks that are owned by **CenturyLink Communications, LLC** cannot be used by another party without authorization. (C) (C)

Service Mark/Trademark:	**Trade Name:**	(C)
CenturyLink®	**CenturyLink**	|
Lumen®		|
Lumen Technologies®		(C)

Additional marks are identified in the text throughout this document in all caps and italics, unless trademarked as all lower case letters. Service names which are preceded by *QWEST®* or "*Qwest*," and services which include "*Qwest*" as part of the service marked or trademarked product name, may also be marketed and/or billed under the trade or brand name *CenturyLink*, or may be marketed and/or billed without any trade or brand name. A mark identified in the text of this document is in all caps and italics:

MARK

CALL PLANNER®
CALLER ID WITH PRIVACY℠
CENTRON®
Centrex PRIME®
COMPLETE COVERAGE® (T)
CONSULTLINE®
CONVENIENCEPAK™
CORE CONNECT® (T)

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1. APPLICATION AND REFERENCE

1.7 TRADEMARKS, SERVICE MARKS AND TRADE NAMES (Cont'd)

MARK	OWNER	
CUSTOMCHOICE®		
CUSTOMCHOICE-COMPLETE™		
CUSTOMNET℠		
DID®		
FAXREQUEST®		
HOME BUSINESS LINE℠		
INTRACALL®		
LINE-BACKER℠		
LINE VOLUME ADVANTAGE®		(T)
MARKET EXPANSION LINE®		
MULTI-CALL℠		
NEVER BUSY FAX℠		
NO SOLICITATION℠		
PC/PHONE℠		
POPULARCHOICE™		
PREFERREDCHOICE™		

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1. APPLICATION AND REFERENCE

1.7 TRADEMARKS, SERVICE MARKS AND TRADE NAMES (Cont'd)

MARK

PRIVACYPAK™

PURCHASE PLUS REWARD℠

QWEST®

QWEST BUSINESS LINE PLUS™

QWEST CHOICE®

QWEST RECEPTIONIST℠

QWEST UTILITY LINE™

SECURITY SCREEN℠

SELECTPAK™

SIMPLE VALUE℠

SMARTSET℠

SMARTSET PLUS℠

STAND-BY LINE℠

SUPER SAVINGS®

SWITCHNET 56®

TELECHOICE®

TOTAL ADVANTAGE®

UNISTAR®

VALUECHOICE™

(D)

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

SUBJECT	PAGE	
60 Day Product Guarantee	11	
Adjustment of Charges	26	
Advance Payments	24	
Annoyance Calls	15	
Application of Rates by Use of Service	7	
Assigning and Changing of Telephone Numbers	13	
Broadcast of Recorded Telephone Conversations	48	
Building Space and Electric Power Supply	47	
Cancellations and Deferments	10	
Change of Responsibility	9	
Communication Impaired Surcharge	48	
Communications Systems and Premises Wire	48	
Company Responsibility	46	
Connections of Equipment, Communications Systems and Premises Wire	48	
Contractual Service Agreements	54	
Convenience Fee Charge	23.3	
Copy of Bill	**23.2**	(N)
Customer Responsibility	23,46	
Defacement of Premises	44	
Definition of Terms	1	
Deposits	25	
Duplicate Bill Charge	**23.2**	(T)
Employee Concessions	19	
Establishing and Furnishing Service	7	
Fraud	15	
Full Toll Denial	16	
Initial Service Periods	20	
Installment Billing for Nonrecurring Charges	27	
Interest on Deposits	25	
Interruptions	26	
Late Payment Charge	23	
Limitations	44	
Limitations of Liability	44	
Limited Communication	13	
Lost and Damaged Equipment	47	

Received by NPSC
06/21/2023

2. GENERAL TERMS AND CONDITIONS OF OFFERING

SUBJECT	PAGE	
Maintenance and Repair	46	
Natural Disaster Relief For Customers	49	(N)
Outgoing and Incoming Service Privileges	45	
Party Line Misuse	15	
Payment for Service	23	
Payment of Bills	23	
Payment Plans	27	
Performance of Work on Customers' Premises	46	
Protection of Equipment and Facilities	47	
Provision of Service	7	
Responsibilities of Parties	46	
Restoration of Service	16	
Returned Check Charge	23	
Scope of General Terms and Conditions	1	
Special Arrangements	19	
Special Taxes, Fees and Charges	48	
Tampering with Equipment	14	
Telephone Number Assignment	13	
Temporary Suspension of Service-Customer Initiated	17	
Termination Liability/Waiver Policy	21	
Termination of Service	20	
Termination of Service-Company Initiated	13	
Termination or Refusal of Service	13	
Transmission of Messages	44	
Use of Party Line Service	10	
Use of Service	7	
Use of Service for Unlawful Purposes	15	
Variable Term Payment Plan	28	

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APR - 9 2009
NPSC-Comm. Dept.

2. GENERAL TERMS AND CONDITIONS OF OFFERING

The General Terms and Conditions of Offering govern the provision of telephone service and facilities by the Company and apply in addition to any terms and conditions contained in this Catalog.

2.1 DEFINITION OF TERMS

800 Service and *800 SERVICELINE* Option

Denotes a toll-free service when the 8XX service access code (i.e., 800, 822, 833, 844, 855, 866, 877 or 888, as available) is used. The term 800/800-type service is used interchangeably with 800 Service and *800 SERVICELINE* Option throughout this Catalog to describe this service.

Accessories

Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically, acoustically or inductively connected to, the communications path of the telecommunications system.

Additional Telephone Set Line

Consists of wiring on a customer's premises to the jack or outlet of the Additional Telephone Set service location, other than the inside wiring associated with the jack or outlet for access line service.

Additional Telephone Set Service

Provides the capability for originating calls from or receiving calls at instruments provided at locations in addition to the location of the access line service.

Authorized Protective Connecting Module

A protective unit designed by the Company and manufactured under the control of Company quality assurance procedures, which unit is to be incorporated in a Conforming Answering Device.

Building

A structure occupied by one or more customers.

Campus

A group of two or more buildings or spaces located on a single owned continuous or contiguous property.

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Centrex Control Switching Equipment

Switching equipment, located on the Company's premises, used to provide Centrex service furnished in accordance with centrex service provisions of the catalog.

Communications Systems

Channels and other facilities which are capable, when not connected to Exchange and/or Message Telecommunications Services, of communications between customer-provided terminal equipment or the Company stations.

Conformance Number

An identifying number assigned by the Company to a particular model of Conforming Answering Device incorporating an Authorized Protective Connecting Module when that model of device is in conformance with the provisions set forth by the Company in its Technical Reference for Conforming Answering Devices.

Conforming Answering Device

A customer-provided device which automatically answers incoming calls; transmits a prerecorded voice message or appropriate audible signal to the calling party; records a voice message from the calling party if so designed and arranged; and automatically disconnects from the line in a prearranged manner on completion of the last of the functions for which it was designed and arranged as described in this paragraph. The Conforming Answering Device may include remote interrogation and/or device function control. A Conforming Answering Device must incorporate an Authorized Protective Connecting Module and must bear a valid Conformance Number.

Continuous Portions of a Building

The term "Continuous Portions of a Building" denotes spaces within a given building which are occupied by the customer and connected by doors, hallways, stairs or elevators and not separated by space occupied by others or used by the general public.

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Continuous Property

Continuous Property is defined as the land, including any buildings or buildings thereon, occupied by a customer that may be served without crossing a public street, right-of-way or the property of another. Noncontinuous property is treated as continuous if the customer furnishes a passageway which is suitable to the Company for the placing of wire facilities. Pipe and conduits are considered enclosed passageways.

Customer

The person, firm or corporation responsible for the payment of charges and compliance with the conditions of the Company.

Customer-Provided Terminal Equipment

Devices or apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the communications path of the telecommunications system, are so connected either electrically, acoustically or inductively.

Data Access Arrangement

A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth in Group Use Exchange Service.

Demarcation Point

The point of interconnection between the Company's regulated telecommunications facilities and terminal equipment, protective apparatus or wiring at a premises. The demarcation point location will be within 12" of the protector, or when there is no protector, within 12" (or as close as practicable) of the point at which the cable/wire enters the customer's premises.

Direct Electrical Connection

A physical connection of the electrical conductors in the communications path.

Design Service

(N)

A service that is not immediately available for provisioning and requires treatment, equipment or engineering design (e.g. ISDN-PRI, DS1, Private Line, Foreign Exchange Service).

(N)

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Entrance Facilities

Entrance Facilities are those facilities from the property line to the point at which the cable enters the premises and terminates at the protector.

Facilities

Central office equipment, supplemental equipment, apparatus, wiring, cables (outside plant feeder and distribution) and other materials and mechanisms necessary to or furnished in connection with telephone service.

Inside Wire

Telephone wiring located on the building owner's/customer's side of the Demarcation point. Such wiring is deregulated. Installation and maintenance of Inside Wire is the responsibility of the customer or premises owner.

Interface

That point on the premises of the customer at which provision is made for connection of other than the Company provided facilities to facilities provided by the Company.

Minimum Point of Entry (MPOE)

The closest practicable point to where regulated telephone facilities cross a property line or enter a building.

Network Control Signaling

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Network Facilities

All Company facilities from the central office up to and including the Standard Network Interface at the Demarcation point.

Premises

A tract of land. This tract of land may have one or more building structures or individual space or units on its grounds. There may be individual space or units also within this building structure.

Protector

An electrical device located in a central office, a customer's premises or any where along the telephone facility path. This device protects both the Company's and the customer's property and facilities from high voltages and surges in current.

Public Access Line Service

Public Access Line (PAL) Service is provided for use with Payphone Service Provider (PSP) pay telephones, at locations accessible to the public, subject to the availability of existing C● facilities and special operator equipped locations, as appropriate, e.g., OSPS.

Public Announcement Service (PAS)

An announcement service utilizing the Company facilities and/or service transmitting public announcements -

- For usage by the general public, and
- Wherein the subject of the announcement and the telephone number are publicly advertised or otherwise disseminated to a body of potential users and/or the service is used for the advertising purposes of a sponsor, and
- Furnished by an electronic or electromechanical device.

Recorder/reproducers used for telephone answering, commonly known as automatic answering and recording devices, which are not used in the manner described above are not included in Public Announcement Service.

SEP 2 9 2000
NPSC Comm. Dept

2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Service Terminating Arrangement

Company-provided equipment which terminates telecommunications services at a customer's premises. The Service Terminating Arrangement provides a clearly delineated interface which facilitates the design, isolation and testing of telecommunications services. Where a protective connecting arrangement is required, the Service Terminating Arrangement is provided as a part of the protective connecting arrangement.

(N)

Special Design Service

(N)

See Design Service

Standard Network Interface (SNI)

The SNI is a standard FCC registration jack or its equivalent which is provided, installed, owned and maintained by the Company at the customer's premises. The SNI is placed at the point on the customer's premises where all premises services are connected to the telecommunication's network via Company or customer owned facilities/wire.

Supporting Structure

Consisting of, but not limited to, pipes, conduits, poles, trenches, backboards, plenum spaces, etc.; as required for the physical placement, protection and support of telephone facilities. These structures are furnished, installed and maintained at the expense of the premises owner for use by the Company in terminating regulated facilities.

Telecommunications Service Priority (TSP)

The regulatory, administrative, and operational system developed by the Federal Government to ensure priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The FCC defines NSEP telecommunications services as those services which are used to maintain a state of readiness or to respond to and manage any event or crisis, which causes or could cause harm to the population, damage to or loss of property, or degrades or threatens the NSEP posture of the United States. See Section 4 of the Private Line Transport Services Catalog for terms, conditions, rates and charges.

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.1 PROVISION OF SERVICE

A. Use of Service

1. Telephone service is furnished to customers for use only by customers, their family, guests, or persons residing with them as members of their household; persons leasing or subleasing their residence during their temporary absence from such premises, or by their employees or representatives when engaged in business; except as the use is extended to others under the established terms and conditions governing *CENTRON*, semipublic message rate, Public Communications Service, and except as the use of the service may be extended to joint users under the established terms and conditions governing joint user service. Additional telephone service may be installed at locations not on the customers' premises only when there is other telephone service at those locations adequate, in the opinion of the Company, to take care of exchange and toll requirements. Such service is installed subject to the transmission limitations of exchange circuits.

2. A customer shall not provide switched voice or data communications between local exchange areas, including the bridging of Extended Area Service (EAS) zones, using underlying services from this Catalog. Providers of interexchange service, that furnish service between local calling areas, must purchase services from the Access Service Catalog for their use in furnishing their authorized intrastate telecommunications services to end user customers. If a customer violates this condition, and has not placed an order for necessary services from the Company's Access Service Catalog for immediate installation within 14 days of notice from the Company, the Company shall immediately disconnect such services purchased from this Catalog.

3. Application of Rates by Use of Service

a. Service is classified as business service and business rates apply when any of the following conditions exist:

(1) When the service is furnished at a location where a business, trade or practice is performed and where use of the location is not confined primarily to domestic activities.

- Service for social clubs (e.g., Elks, VFW, Eagles, etc.) will be considered business service.

(2) When the directory listing is to be a business listing.

(3) When the service is provided to or through a reseller of local exchange service.

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.1 PROVISION OF SERVICE

A.3. (Cont'd)

b. Service is classified as residence service and residence rates apply when the following two conditions exist:

(1) When the service is furnished at a location used primarily for domestic purposes; a residence location typically contains cooking and sleeping facilities.

- Residence service will be allowed for individual rooms at group homes, e.g., fraternities, sororities, patient rooms at retirement homes, boarding houses, when service to the rooms is not provided through a reseller of local exchange service, if the listing is in an individual's name.

- Residence service will be allowed in church living quarters and the clergy person's private study if the listing is in an individual's name.

(2) When the directory listing is to be a residential listing. A residence service may not have a business directory listing.

c. A residence service may not be part of a hunting sequence that contains business lines.

d. Customers changing from business to residence service will be assigned a different telephone number. Referral of calls to the new residence telephone number assigned will not be provided.

Customers may choose to retain the same telephone number but must continue to pay business rates until the next telephone directory is issued by Direct, in which their telephone number does not appear as a business listing. (T)

e. When it is determined that a customer with residence service should be reclassified as business service under the above provisions, the Company will discontinue the service in the event such customer refuses to permit the service to be classified as business service and pay applicable business rates.

f. The prices for services, including any and all discounts to which the customer may be entitled will be offered and charged to customers independently from and regardless of the customer's purchase of any customer premises equipment or enhanced services from the Company.

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.1 PROVISION OF SERVICE (Cont'd)

B. Change of Responsibility

Effective August 1, 2023, grandfathered (obsolete) residence and small business services are not eligible for Change of Responsibility. (C) (C)

1. When a person, firm, partnership, corporation, club, or association attempts to become a telephone customer either through taking over an existing service and the associated telephone number or numbers, or to obtain service by means of a specific previously used telephone number or numbers, or to have calls transformed from such previously used telephone number to an established service, all ongoing rates, charges, and contract obligations, may be made known to the requesting customer. Assignment of the number or numbers, or transfer of call to the requesting customer, will be at the discretion of the Company and conditioned upon receipt of the requesting customer's acceptance of responsibility of all such ongoing rates, charges, and contract obligations, except where such requirement is forbidden by law as in some cases of bankruptcy.

2. The customer is responsible for notifying the Company in advance of date the service is to be transferred. The previous customer will receive a closing final bill as of the date of the transfer. There must be no break in service.

3. If a new customer does not choose to use the old number, transfer of calls from the old to the new number will not be provided.

4. Change of responsibility applies for ongoing rates, charges and contractual obligations when a new customer takes over the account except as specified in 3.1.1.C.9., or when a customer regrades from residence to business service and requests a final bill.

	USOC	NONRECURRING CHARGE
• Charge for change of responsibility		
- Residence	SBG	$10.00
- Business	SBG	25.00

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2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.1 PROVISION OF SERVICE (Cont'd)

C. Use of Party Line Service

1. Party Line Service is furnished by the Company with the understanding that each customer will use the service so as not to interfere with the equitably proportionate use of the service by other customers on the same line. In the interest of the service to all parties on a party line, the Company reserves the right to discontinue the party line service of a customer when the frequency or duration of their use thereof prevents equitable proportionate use of the service by other customers on the line.

2. Party Line Service will not be provided for use with nonvoice type services.

3. Where facilities permit, Party Line Service is limited to existing customers at existing addresses. New applicants for service will be offered one party service.

D. Cancellations and Deferments

(D)

(D)
(C)
(C)

These cancellation and deferment provisions apply to **all Private Line and Design Services and also apply to** requests for 5 or more analog or digital exchange access lines, or 1 or more DS1 facilities with common equipment, such as Digital Switched Service, ISDN Primary Rate Service, Integrated T-1 Service, or Uniform Access Solution Service.

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2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.1 PROVISION OF SERVICE (Cont'd)

D. Cancellations and Deferments (Cont'd)

1. Service Date Change

Service dates for the installation of services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than sixty (60) calendar days.

When for any reason, the customer wishes to change the service date, the customer should notify the Company before the original service date, to request a different service date.

If the customer requested service date is more than sixty (60) calendar days after the original service date, the order will be cancelled by the Company and reissued with the appropriate cancellation charges applied, unless the customer indicates that billing for the service should commence. Failure to notify the Company prior to the latest agreed upon service date to request a different service date may result in the application of a Network Premises Visit Charge as set forth in Section 3.1.2.

A new service date may be established that is prior to the original service date if the Company determines it can accommodate the customer's request without delaying service dates for orders of other customers.

If the service is changed to an earlier date, the customer will be notified by the Company that an Expedited Order Charge may apply.

2. Cancellation of Application for Service

A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be canceled. The verbal notice must be followed by written confirmation within ten (10) days. If a customer is unable to accept service within 30 calendar days after the latest agreed upon service date, the following will occur:

- The order will be canceled and cancellation charges will apply if the service has not been fully provisioned; or
- The order will be completed and billing for the service will commence if the service has been fully provisioned or the customer has indicated that billing for the service should begin.

Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled, unless defined otherwise for a specific service.

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.2 OBLIGATION TO FURNISH SERVICE

A. The Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

B. If the Company misses an appointment to install telephone service, a $10.00 credit for residential service or a $40.00 credit for business service will be applied on the customer's bill. The credit will not apply if the missed commitment is caused by the customer or the customer's vendor.

2.2.3 60 DAY PRODUCT GUARANTEE

A. The 60 Day Product Guarantee allows residence and small business (24 lines or less per location) customers who are new customers to a covered product(s) and are not completely satisfied with that covered product(s) to receive a credit for all applicable paid charges. The 60 Day Product Guarantee ~~is~~ being offered to small business customers on a trial basis until October 23, 1997.

B. If a new customer of a covered product(s) is not satisfied with the covered product(s) that was ordered, and so notifies the Company within 60 days of the installation of that covered product(s) and requests disconnection of that product, then that customer will receive a credit for all applicable paid charges.

C. The 60 Day Product Guarantee does not include and will not apply to any service, feature, product, or offering that is offered, provided, made available, or the subject of a separately negotiated contract, understanding, or agreement.

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.3 60 DAY PRODUCT GUARANTEE (Cont'd)

D. The 60 Day Product Guarantee does not include and will not apply to the following products and services of the Company:

- Telephone Assistance Plans
- Optional Toll Calling Plans
- 911 Service
- Directory Assistance
- IntraLATA Toll Service
- Any service, product, or offering of the Company that is not offered and provided as a local, intrastate service offering provided in this Catalog
- Published Listings
- Basic Exchange type Services
- Centrex/Centron type Services
- Market Expansion Line Service
- Digital Switched Service
- Direct Inward Dialing *(DID)* Service
- Temporary or short term Services
- Customer premises equipment
- Usage on usage based products
- Special Construction charges
- Packaged services

E. The following services have separate guarantees that apply to them and would not be included in this offering:

- Wire Maintenance Plans
- Express Service
- Time and Material Services
- Business Voice Messaging

F. The 60 Day Product Guarantee does not include and will not apply to charges, taxes, costs and items that are billed by the Company for others or on account of other rules, nor to any product, service, offering, or other feature that is not solely provided by the Company, such as, but not limited to:

- End User Common Line (EUCL) Charge
- State Assessed Charges
- 900 Services
- Toll Service provided by others
- Access Charges, features, or services that are provided as part of or pursuant to an access catalog.
- Equipment, facilities, telephone sets, instruments or the like provided by another.

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.3 60 DAY PRODUCT GUARANTEE (Cont'd)

G. The Company may refuse to return a customer's applicable paid charges where the customer has previously ordered the same or similar product(s) or service(s) and cancelled such same or similar product or service.

2.2.4 LIMITED COMMUNICATION

The Company reserves the right to limit the length of conversation when necessary in times of emergency resulting in a shortage of facilities.

2.2.7 ASSIGNING AND CHANGING OF TELEPHONE NUMBERS

A. Telephone Number Assignment

The Company does not undertake to continue the furnishing of service to a customer in any exchange area through any particular central office in that area and may exchange the telephone number of the central office designation whenever it deems it desirable in the conduct of its business.

2.2.9 TERMINATION OF SERVICE-COMPANY INITIATED

A. Termination or Refusal of Service

1. The Company may either temporarily deny service or terminate the service upon:

- Nonpayment of Local or Long Distance nonrecurring charges.
  EXCEPTION: **Services enrolled in a Lifeline Assistance Program** may not be disconnected for nonpayment of toll. (T)
- Use of foul or profane language.
- Impersonation of another with fraudulent intent.
- Listening in on party line conversations.
- The abuse of fraudulent use of service or facilities to transmit a message or to locate a person or otherwise to give or obtain information without payment of a message toll charge.
- Abandonment of the service.
- Excessive use of party lines.
- Use of service in such a way as to interfere with the service of other customers.
- Use of service for unlawful purposes.
- Any other violation of the Company's terms and conditions.

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.9 TERMINATION OF SERVICE-COMPANY INITIATED

A. Termination or Refusal of Service (Cont'd)

2. The Company may disconnect, without advance notice:

   a. Any telephone service which is used in such a manner as to interfere with the service of other telephone users.

   b. Any facilities used for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another.

   c. Any telephone service used by a customer in connection with a plan or contrivance to secure a large volume of telephone calls to be directed to such customer or the telephone of any designated customer at or about the same time, resulting in preventing, obstructing or delaying the telephone service of others.

   d. Any telephone service that is used for any purpose other than as a means of communication.

   e. Following the disconnection of service for any of these reasons, the Company will immediately notify the telephone customer thereof.

3. When the general telephone service to the public is impaired by a customer's use of exchange telephone service, the Company shall have the right to require the customer to contract for and properly operate as many additional telephone lines as are needed to adequately serve the customer's requirements, or to discontinue the service of the customer in question.

4. Tampering with Equipment

   The Company may refuse to furnish or may deny telephone service to any person, firm or corporation on whose premises is located any telephone equipment which shows any evidence of tampering, manipulating or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.9 TERMINATION OF SERVICE-COMPANY INITIATED

A. Termination or Refusal of Service (Cont'd)

5. Use of Service for Unlawful Purposes

The service is furnished subject to the condition it will not be used for an unlawful purpose. Service will be discontinued, upon five days written notice, if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law. If the Company receives other evidence giving reasonable cause to believe that such service is being or will be used, it will, upon five days' notice, deny the service or refer the matter to the appropriate law enforcement agency.

a. Fraud

Nebraska law prohibits the fraudulent use of a credit card or telephone billing number to obtain or attempt to obtain telephone service for the purpose of avoiding charges. The maximum penalty for violation is imprisonment for not less than one nor more than ten years.

b. Annoyance Calls

Intentional annoyance of another by telephone is prohibited by law. The maximum penalty for violation is a fine of $100 or 90 days imprisonment or both.

c. Party Line Misuse

Willful refusal to relinquish a telephone party line when the line is required for emergency use by another is prohibited by law. The maximum penalty for violation is a fine of $500 or three months imprisonment or both.

6. Customer Denied Access (N)

The Company may either temporarily suspend service or terminate the service to any person, firm or corporation who fails to respond or who otherwise denies the Company access to the premises when such access is deemed necessary by the Company to maintain, transfer or otherwise modify service. The Company shall notify the customer at least 30 days prior to service suspension or termination. The Company shall waive any associated reconnection charges if such reconnection is made within 30 days, except that the Company does not guarantee the same phone number will be available if reconnection is requested. (N)

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.9 TERMINATION OF SERVICE-COMPANY INITIATED (Cont'd)

B. Full Toll Denial

When a customer fails to pay outstanding charges billed by the Company for MTS calls, including MTS provided by the Company and interexchange carriers (e.g., 0+, 1+, 0-, 10XXX), all MTS service may be denied (Full Toll Denial), where Company facilities are capable of providing Full Toll Denial. Where Company facilities do not permit Full Toll Denial, the Company may deny all service.

C. Restoration of Service

1. If the service furnished a customer is temporarily suspended for nonpayment of charges due or for any other violation of the regulations of the Company, such service is restored only upon payment of a restoration of service charge in addition to charges due for service and facilities.

2. In cases where the service has been completely disconnected from a customer's premises because of discontinuance of service for nonpayment of charges due or for any other violation of the terms and conditions of the Company, service is reestablished only upon payment of the charges that would apply for a complete new installation for a new customer. Such charges are in addition to any charges due for services and facilities furnished up to the date of suspension of service.

	USOC	NONRECURRING CHARGE
• Each Restoration of Service, per account		
- Residence	NPP	$20.00
- Business	NPP	25.00

3. Where Full Toll Denial has been applied to a customer's account (as specified customer's main line service remains connected, nly upon the payment of all outstanding MTS estoration Charge will apply.

USOC	NONRECURRING CHARGE
NPAPL	$16.00

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.10 TEMPORARY SUSPENSION OF SERVICE-CUSTOMER INITIATED

Effective August 1, 2023, grandfathered (obsolete) residence and small business services are not eligible for Temporary Suspension of Service – Customer Initiated. (C) (C)

A. General

Any class of exchange service may be temporarily suspended, at the request of the customer, as provided hereinafter. Service that is subject to an Initial Service Period in excess of one month may not be suspended prior to the expiration of such Initial Service Period.

B. Terms and Conditions

1. Private Branch Exchange Service, Centrex/*CENTRON* Service

a. Complete or partial temporary suspension of service with reduction in charges is permitted for any period of one month or more. The reduced rate is applicable only to such of the service, the use of which is actually suspended.

b. The reduction in charges for service temporarily suspended as outlined above is equal to 50% of the regular exchange charges for each item of service and facilities so suspended.

c. If the computed rate includes a fractional part of a cent, the rate to be charged is obtained by raising or lowering the computed rate to the nearest cent. If the fractional part is one-half of a cent, the next higher cent is to be applied.

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.10 TEMPORARY SUSPENSION OF SERVICE-CUSTOMER INITIATED

B. Terms and Conditions (Cont'd)

2. Main Station Service

a. Complete temporary suspension of service is available to customers for any class of business, residence or rural individual or party line service.

b. The suspension rate will not be applicable until after the service has been in effect at full rate for a least one month.

c. If the service suspended is restored to normal usage within 15 days, the full service rate applies for the period of suspension.

d. If the service is suspended for a period of 16 days or longer, the reduction in charges for one or more central office lines terminating at the same location and associated supplemental service is equal to 50% of the regular exchange charge for each item of service and facilities for the period so suspended.

e. If the computed rate includes a fractional part of a cent, the rate to be charged is obtained by raising or lowering the computed rate to the nearest cent. If the fractional part is one-half of a cent, the next higher cent is to be applied.

f. Full service rate for one month must be applied between periods of suspension.

C. Charges

Upon request to restore service, the following nonrecurring charges apply.

	USOC	NONRECURRING CHARGE
• Per request		
- Residence	RES	$15.00
- Business	RES	25.00

2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.11 SPECIAL ARRANGEMENTS

A. The rates and charges applying to telephone service and to any facilities associated therewith, contemplate standard arrangements. Special arrangements are furnished only at the customer's request. In the event that special arrangements are provided, the charges will be determined from the estimated cost of providing such arrangement.

B. Estimated cost consists of an estimate of the following items to the extent that they are applicable:

- Cost of maintenance.
- Cost of operation.
- Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.
- Administration, taxes, and uncollectible revenue on the basis of reasonable average charges for these items.
- Any other specific items of expense associated with the particular situation.
- A reasonable amount, computed on the estimated cost installed of any facilities provided, for return and contingencies.

C. Estimated cost installed as mentioned in B., above, includes cost of materials specifically provided or used plus the estimated cost of installing, including engineering, labor, supervision, transportation, rights-of-way, and any other items which are chargeable to the capital accounts.

2.2.12 RESERVED (T)

2.2.13 EMPLOYEE CONCESSION (M) (C)

The same rules and regulations are applicable to employees and retirees of the Company as are applicable to the general public. Certain telephone services will be furnished to Company employees and Company retirees at reduced rates as authorized by Company practices and procedures. (M) (C)

(M) Material moved from Section 5.6.

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.14 TERMINATION OF SERVICE

When business service is terminated at the customer's request after the minimum service period or initial contract period has been met, service will be discontinued immediately, and a final bill will be issued in accordance with Section 2.3.2.A.3. (N)

Residential customers may request termination of residence service at any time, and service will be discontinued on the last day of the customer's billing cycle after the minimum service period has been met. Final charges will be rendered in accordance with Section 2.3.2.A.3. (N)

A. Initial Service Periods

1. The initial service period for service and facilities is one month, except as otherwise specified.

2. Initial service periods for service or facilities of any class will be greater than those specified herein whenever that is required in order for the Company to protect itself from making a hazardous investment because the customer's location or the character of the service required is such that upon termination of the customer's contract the facilities which have been constructed or installed to render the service are not likely to be useful for furnishing service to any other customer.

3. Initial service periods may be less than those specified herein whenever the Company, at its discretion, deems it appropriate other than for Basic Local Exchange Services or Message Telecommunications Services.

4. Service for which the initial service period is one month may be terminated prior to the expiration of such period only by payment of charges for the entire initial period. The charges for any supplemental item of service or facilities furnished in connection with such service shall, however, be terminated in accordance with the conditions applicable to that item of service or facilities.

5. No charge is made for discontinuing any or all of the service or facilities furnished a customer, provided the initial service period for the service or facilities to be discontinued has expired and that any minimum charges for items of service or facilities have been paid in full.

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.14 TERMINATION OF SERVICE (Cont'd)

B. Termination Liability/Waiver Policy

Services provided via service agreements may be subject to the Termination Liability/Waiver Policy. This policy applies only to services that specifically reference this Termination Liability/Waiver Policy in their respective section of this Catalog.

1. Definitions

Minimum Billing Level

When services are provided under a service agreement, a Minimum Billing Level will be established for use in calculating discontinuance charges. The Minimum Billing Level is 100% of the total monthly rates for the service provided under the customer's service agreement, unless otherwise specified.

Minimum Service Period

When services are provided under a service agreement, a Minimum Service Period may be established. This would be the period of time that the 100% factor of the Termination Liability Charge would apply.

2. Complete Disconnect

If the customer chooses to completely discontinue service, at any time during the term of the agreement, a termination charge will apply, unless the customer satisfies the conditions specified in the Waiver Policy. The termination charge is 100% of the rates for the Minimum Service Period, if applicable, plus the Minimum Billing Level multiplied by the termination liability percentage specified in the service agreement, for the remaining term of the agreement.

- For example, if the customer discontinues service after 17 months of a 3-year (36 month) agreement, the termination charge will be the Minimum Billing Level for the service, multiplied by the termination liability percentage, multiplied by 19 months.

- If the customer discontinues service after 6 months of a 3-year (36 month) agreement, with a 1-year (12 months) Minimum Service Period, the Termination Charge will be 100% of the Minimum Billing Level for the remaining 6 months of the Minimum Service Period, plus the Minimum Billing Level multiplied by the termination liability percentage, multiplied by 24 months.

SEP 29 2000
NPSC - Comm Dept

2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.14 TERMINATION OF SERVICE

B. Termination Liability/Waiver Policy (Cont'd)

3. Partial Disconnect

If the customer discontinues a portion of their service, and that causes the customer's monthly billing level to fall below the Minimum Billing Level of the agreement, a termination charge will apply to the portion of the service agreement that is below the Minimum Billing Level.

4. Waiver Policy

A termination charge will be waived when the customer discontinues their contracted service(s), provided all of the following conditions are met:

- The customer signs a new service agreement for any other Company provided service(s);
- Both the existing and the new service(s) are provided solely by the Company;
- The order to discontinue the existing service(s) and the order to establish the new service(s) are received by the Company at the same time;
- The new service(s) installation must be completed within 30 calendar days of the disconnection of the old service(s), unless the installation delay is caused by the Company;
- The total value of the new service agreement(s), excluding any special construction charges and any other nonrecurring charges, is equal to or greater than 115% of the remaining value of the existing agreement(s);
- A new minimum service period goes into effect when the new service agreement term begins;
- The customer agrees to pay any previously billed, but unpaid recurring, and any outstanding nonrecurring charges. These charges cannot be included as part of the new service agreement;
- All applicable nonrecurring charges will be assessed for the new contracted service(s).

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.1 CUSTOMER RESPONSIBILITY

The customer is responsible for payment of all charges for facilities and services furnished at the customer's request, including charges for long distance services originated, or charges accepted, at such facilities. Bills are due when rendered and are payable at any business office of the Company, or at any other location designated by the Company. Failure to receive a bill does not exempt the customer from prompt payment of the account.

2.3.2 PAYMENT OF BILLS

A. Rendering of Payment

1. Late Payment Charge

a. A late payment charge of 5% or **$16.00**, whichever is greater, applies to all billed balances which are not paid by the billing date shown on the next bill. The charge on the unpaid amount of the account will be computed from the date of billing unless the account is fully paid within 30 days from that date. The date of billing shall mean the date the customer's bill is prepared by the Company. The 30-day period may be extended or changed by an agreement in writing. (I)

b. Collection procedures and the requirement for a deposit are unaffected by the application of a late payment charge.

c. The late payment charge does not apply to final bills, one-time miscellaneous bills, bills rendered or mailed late, or first month bills for a telephone number change.

d. The late payment charge does not apply to unpaid balances associated with disputed amounts. Undisputed amounts on the same bill shall be subject to the late payment charge.

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS

A. Rendering of Payment (Cont'd)

2. Returned Check Charge (a.k.a. Returned Payment Charge)

An administrative charge is applicable to the customer's account for each occasion that a check, bank draft, or an electronic funds transfer item is returned to the Company for the reason of insufficient funds or no account.

	CHARGE
• Returned Check Charge	$30.00

3. Prorating of Opening and Closing Bills (N)

Bills for telephone service are normally rendered on a monthly basis. Bills rendered for establishment of services and final bills rendered for discontinuation of business services will be prorated on the basis of a thirty (30) day billing period. Final bills rendered after customer-requested discontinuance of residential service will not be pro-rated and service will remain available to the customer until the first day of the customer's next billing cycle. (N)

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
2.3.2 PAYMENT OF BILLS (Cont'd)

B. **Copy of Bill** (a.k.a. **Duplicate Bill Charge)** (T)

In the event a customer requests a reprint of a monthly bill, **regardless of the date on which the bill was rendered, a duplicate bill charge may apply. The one-time charge applies per copy provided, whether multiple copies of a single bill are requested, or whether single copies of multiple bills are requested.** (C)

	USOC	CHARGE	
• Residence and Business			(C)
- Reprint on paper, per bill **copy provided**	OBMDC	**$6.00** (I)	(C)

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
2.3.2 PAYMENT OF BILLS (Cont'd)

C. Convenience Fee Charge

In the event a residential or business customer makes a one-time payment using a credit card or an electronic funds transfer over the phone with a CenturyLink representative, a Convenience Fee Charge may apply. Payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge. This charge does not apply to residential customers enrolled in automatic payment plans, customers who pay their bill by mail or who use their financial institution's bill payment service. This one-time charge will appear on the customer's bank or credit card statement along with the payment amount. The Company may utilize a third party vendor for the acceptance and processing of any type of one-time payments, in which instance a fee, as determined and assessed by the vendor, will apply in lieu of the charges specified herein.

	CHARGE	
	RESIDENCE	BUSINESS
• Convenience Fee Charge, per occasion (Live Representative)	$5.00	$4.00

D. Paper Bill Fee

Residential and small business customers who receive a paper bill will incur a **$2.00 (I)** monthly Paper Bill Fee. Lifeline customers, and customers who receive Braille or large print invoices, are excluded from this fee. (C)

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.3 ADVANCE PAYMENTS

A. Except as hereinafter provided, applicants for telephone service are required to pay in advance, at the time the application is made, any nonrecurring charges or installation charges applicable, and to pay the charges for one billing period for exchange service and facilities ordered.

B. Where charges for construction apply, such charges are collected in advance if circumstances made that advisable in order to safeguard the Company's revenue. In such cases, and in cases where installation and/or nonrecurring charges are based on the cost of labor and material required, any advance payments are estimated and any adjustments which may be necessary are made when the work is completed.

C. Advance payments are not required for service furnished customers whose financial responsibility is a matter of general knowledge. This also applies to Federal, State, County and Municipal governments.

2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.4 DEPOSITS

A. Deposit Requirements

1. Applicants for service unable to establish a satisfactory credit rating with the Company or existing customers whose credit rating has become impaired will be required to make a suitable cash deposit to be held as security for the payment of bills for telephone service.

2. Qualifying applicants for the LifeLine Assistance **Program** may initiate service without paying a deposit if they voluntarily elect to have Toll Restriction on their line. Toll Restriction will be provided at no charge to Lifeline Assistance **Program** customers. (T) (T)

3. The amount of such deposit shall not exceed the amount of charges for telephone service which it is estimated will accrue for a period of two months.

4. When service is terminated, any balance of the amount deposited remaining after deduction of all sums due the Company will be returned to the customer, or the deposit may be returned at any time previous thereto at the option of the Company.

B. Interest on Deposits

Interest at the rate of 7% per annum, will be paid on all deposits.

C. Deposit Alternatives

A Deposit Alternative may be available to residential service applicants. Residential customers may choose to subscribe to an individual exchange access line for local calling in lieu of a deposit for a full service arrangement. The access line is equipped with Toll Restriction and Billed Number Screening.

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.5 ADJUSTMENT OF CHARGES

A. Interruptions

1. The Company shall make all reasonable efforts to prevent out of service conditions. Out of service is defined as:

   a. The customer has lost the ability to either originate or receive calls from a premises or location such as residence, place of business or office location, or

   b. A central office line or trunk cannot be used to either originate or receive calls.

2. In the event of an out of service condition, which is not due to the negligence or willful act of the customer, a pro rata adjustment will be made of any fixed monthly or annual charges for the service, and facilities affected by said out of service conditions as follows:

   a. When the out of service period extends beyond 24 hours, the charges for the service affected will be voluntarily adjusted on a pro rata basis for the duration of the service outage from the time it is reported to or detected by the Company.

   b. If, in the judgment of the Company, circumstances prevent a customer from notifying the Company of an outage of service, the requirement for notification to or detection by the Company may be waived. If known by the Company, the period adjusted will begin with the time at which the out of service occurred. In all other cases, this period will be considered to have begun at the time the customer first became aware of the service outage.

   c. When an out of service condition, reported to the Company, continues for a period less than 24 hours, adjustments for such outages will be made, if in the opinion of the Company, circumstances so warrant.

2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.6 PAYMENT PLANS

A. Installment Billing for Nonrecurring Charges

1. Nonrecurring charges for service provided or work performed by the Company (including, but not limited to, charges establishing or changing service, installation and special construction charges and final bills for service) are normally payable in full upon presentation of the bill.

2. Where both the Company and the customer agree, a nonrecurring charge may be paid in consecutive monthly installments. The commencement of the date of payment of each consecutive monthly installment shall be determined by the Company's billing schedule. (No more than 24 monthly installments will be permitted for any single transaction.) (C) (C)

3. If a customer fails to pay any of the installments when due, the Company may, at its option, declare the unpaid balance immediately due and payable. Upon such default, the Company may exercise any and all remedies available to it by law including the right to terminate telephone service. (D) (T) (C)

4. The customer shall have the option to prepay the entire unpaid balance at any time. (T) (C)

2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
2.3.6 PAYMENT PLANS (Cont'd)

B. Variable Term Payment Plan

1. Description

a. The Variable Term Payment Plan (VTPP) is a payment which allows customers to pay a fixed rate for equipment and service over one of several optional payment periods. A different monthly rate applies for the duration of each period. The monthly rate varies inversely with the length of the payment period, e.g., the monthly rate for a short period is greater than that for a long period.

b. The only payment period for software (versions) is the one-month period, except where other terms are specified in product sections.

c. The minimum period is one month, unless otherwise specified in product sections.

d. Unless specifically exempted, services furnished under the VTPP are subject to all general terms and conditions applicable to the provision of service by the Company as stated elsewhere in this Catalog.

2. Definitions

Addition

Provision of supplementary equipment to a customer's installed system up to the capacity of the system; addition of equipment not classified as an upgrade.

Conversion

Removal of a customer's installed system and replacement with a different system.

Downgrade

Catalog-enumerated changes to an installed system generally resulting in a decrease in capacity, capability and/or a lower monthly charge.

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
2.3.6 PAYMENT PLANS

B.2. (Cont'd)

License Fee

A monthly charge, the payment of which gives a customer license to use an identified software product and/or service.

Payment Period

A period of time selected by the customer from among those currently offered by the Company, over which the customer agrees to pay a specified rate for a product and/or service.

Release

The modified software that is provided for installation on an existing system at Company initiative that improves the functional capacity of the software.

Removal

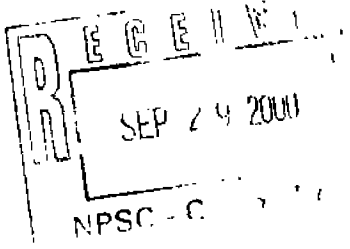
Deletion of equipment or service from a customer's installed system.

Upgrade

A Catalog-enumerated enhancement to an installed system by a major addition or substitution, generally resulting in a higher monthly charge.

Version

A separate software program or group of programs that is referenced by a distinguishing code (numeric, alphabetic or alphanumeric). The version may be industry-customer-specific in application, or it may provide functional enhancements to previously released software versions.



2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
2.3.6 PAYMENT PLANS

B. Variable Term Payment Plan (Cont'd)

3. Rate Applications

a. The monthly rate applicable at the time a customer subscribes to a product under the VTPP is not subject to Company-initiated change during any optional payment period longer than one month.

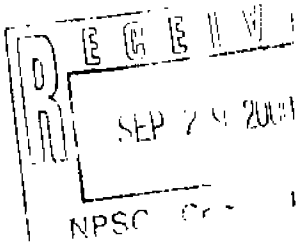
b. Nonrecurring charges may be paid in full at the time of installation or may be deferred according to the terms and conditions specified in 20., following.

c. In the event that all or any part of the service is disconnected at customer request prior to expiration of any selected payment period of greater than one month's duration, the customer will be required to pay a termination charge.

d. A nonrecurring charge will not apply when customers renew or change the length of their payment period. The rates applicable for the new period are those currently in effect.

e. Recurring rates and installation, termination, service establishment, and other nonrecurring charges apply according to the appropriate schedules for products and services offered under the VTPP, and are filed elsewhere in this Catalog.

f. For payment periods longer than one month, the customer may prepay the total outstanding recurring charges according to the terms and conditions specified in 21., following.



2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
2.3.6 PAYMENT PLANS

B. Variable Term Payment Plan (Cont'd)

4. Maintenance

Software

Standard maintenance will be provided by the Company without additional charge, contingent on the terms and conditions specified in the individual sections of this Catalog.

5. Additions

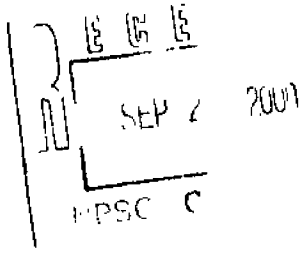
a. Additions of equipment or features of service can be made at the customer's option by the payment of rates and charges in the currently effective schedules for such service.

b. At the customer's option, unless otherwise specified, additions may be paid for over the remainder of the existing system's payment period, and be added into the existing agreement, providing at least 30 days remain in the customer's existing payment period. The addition and installed system payment periods will then have a common expiration date. The charge(s) for the addition(s) will be the current filed rate(s) for the same payment period as the installed system's existing payment period. If the installed system's payment period is not in the current Catalog, the rate charged for the addition will be that of the next shorter filed payment period.

If less than 30 days remain in the current payment period, additions may only be placed on the one-month payment period at the current rates in effect for the one-month period.

c. The customer may also select a different payment period of equal or shorter length than the time remaining in the period selected for the existing installed system at the current filed rates for the selected period. The additions may then have a different expiration date than the existing installed system.

When the addition and the existing installed system's expiration dates differ, the customer must select a new payment period for the addition (at the time of its expiration) according to the terms and conditions stated in b., above.



2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
2.3.6 PAYMENT PLANS
B.5. (Cont'd)

d. Equipment subsequently added to an upgraded system coterminously will be charged at the current rates for the payment period equal to the installed system's existing payment period, excluding any extension period. The charges will be applicable for the remainder of the existing payment period, including any extension period.

Additions to upgraded systems may also be ordered for payment periods shorter than or equal to the payment period prior to the addition (plus extension period) at the current rates for the selected period.

6. Upgrades

a. Allowable upgrades to products and systems offered by the Company are specified in the individual sections currently in effect for offerings under the VTPP.

b. A customer who elects to upgrade an installed system may choose one of two following options, unless otherwise specified in the product sections:

(1) The existing payment period may be extended by a period of time specified, and the new and previously installed equipment will expire on the same date. The rate levels applicable for the new equipment are those currently in effect for the payment period which the customer has selected prior to the upgrade, while the rates for equipment previously installed and continuing in service are unaffected.

(If the payment period selected by the customer prior to the upgrade has been discontinued in the Catalog, the new equipment will be billed at rates applicable for the next shorter payment period in the current Catalog).

SEP 2
NPSC

2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
2.3.6 PAYMENT PLANS
B.6.b. (Cont'd)

(2) The new equipment may be billed over a currently available payment period of equal or shorter length than the time remaining in the existing payment period. Current rates apply for the selected payment period for the new equipment, and rates for equipment previously installed and continuing in service are unaffected. The expiration date of the new equipment is then either the same as or earlier than that of the previously installed system.

When the expiration date of the new equipment is earlier, at the time of expiration the customer must select another payment period for the new equipment according to the terms and conditions stated in this paragraph. The extension period option is not available under this condition.

c. A customer on the one-month payment period may elect to upgrade, however, the payment period will not be extended.

7. Conversions

a. Conversions to installed systems are specified in product sections currently in effect for offerings under the VTPP.

b. The service agreement for a currently installed system terminates when conversion occurs.

c. The customer must select a currently available payment period for the new system. The current rates for the chosen period would apply to any new equipment as well as to any remaining equipment from the previously installed system.

d. Termination charges will apply to all equipment removed prior to expiration of the selected payment period. Termination charges will not apply to any equipment remaining for use in the new system provided the customer selects a new payment period equal to or longer than the time remaining under the former payment plan.

2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
2.3.6 PAYMENT PLANS

B. Variable Term Payment Plan (Cont'd)

8. Removals

a. Removals of equipment from a system for which the current payment period is longer than one month will not affect the expiration date of the remaining equipment and service.

b. Removal of equipment that is unique or identifiable by a code will be recognized through application of a termination charge for that specified unit.

c. Removal of equipment that is not unique or identifiable by a code, will be recognized through the following provisions:

- The specific unit(s) of equipment no longer desired by the customer will be removed.

- The lowest termination charge for the type of equipment removed will apply.

9. Downgrades

a. Allowable downgrades for installed systems are specified in product sections.

b. A customer has the option to place any new equipment at the time of the downgrade on a coterminous payment period, unless otherwise specified. Rates for the new equipment are those currently in effect for the original payment period (or, if the period is no longer available, for the next shorter one). The rates for equipment remaining after the downgrade will not be affected.

c. When a coterminous payment period is not chosen, the customer must select a payment period of equal or shorter length than the time remaining in the current payment period. Equipment remaining will continue being billed at the rates in effect prior to the downgrade. The new equipment may then have a different expiration date from the equipment which remained after downgrading.

When the expiration dates differ, the customer must select a new payment period for the equipment (at the time of expiration) added at the time when the system was downgraded according to the terms and conditions in b., above.

2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
2.3.6 PAYMENT PLANS

B.9. (Cont'd)

d. Termination charges do not apply for equipment which becomes part of the downgraded system. Termination charges do apply for equipment removed in downgrading the system.

e. Installation, service establishment, and other nonrecurring charges will apply to any equipment which must be added new to a system being downgraded, as enumerated in product sections.

10. Releases

a. New releases of software will be offered to a customer on Company initiative at no additional charge and will include improvements to the functional capacity of the software.

b. No charges apply to any hardware changes necessitated by a new release.

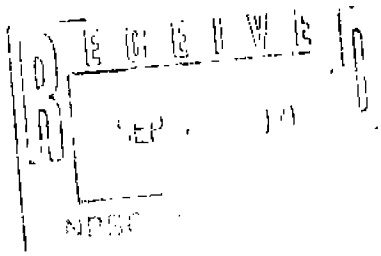
11. Versions

a. Termination charges do not apply for the removal or deletion of software versions, unless otherwise specified in product sections.

b. A new version may result in a higher monthly charge.

c. All version replacements requiring charges for changes will be catalog-enumerated, under specific product headings.

d. Appropriate charges will apply for hardware changes resulting from version changes, as specified in 3. and 7., preceding.



2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
2.3.6 PAYMENT PLANS

B. Variable Term Payment Plan (Cont'd)

12. Moves

a. Moves of Service (Lapse-in-Service)

(1) Within Nebraska

(a) The customer may arrange to have service moved within the same premises or to different premises within the state on a lapse-in-service basis at charges based on costs without interruption or change of VTPP payments.

(b) Installation charges as specified in the Catalog for service covered by the VTPP will not be applicable. Nonrecurring charges for the Exchange Services and other connecting services will be applicable at the new location as specified in other sections of this Catalog.

(c) Billing for the original location will apply through the date service is disconnected. Billing for the new location will be effective the next day. The first bill rendered after service is reestablished will contain advance billing and, if applicable, retroactive billing from the date of disconnect. Progression of the payment period will be unaffected.

(d) Complete arrangements or systems must be moved in lieu of individual components, where components are dependent on host units for operation, unless otherwise specified in product sections. Where components operate independently and are covered by individual charges the customer may select units to be moved and units to be terminated from the agreement, subject to any restriction(s) in this Catalog.

(e) Transfer of service between two customers within four months of a lapse-in-service move between premises is not permitted.

PSC

2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
2.3.6 PAYMENT PLANS
B.12.a. (Cont'd)

(2) Between Nebraska and Other States

Customer requests for lapse-in-service moves between (name of state) and other jurisdictions of the Company or between (name of state) and of another Bell Operating Company will be provided under the same conditions as described in a.(1) above, except as follows:

(a) Billing for the original location will apply through the date service is disconnected. Billing for the new location will be effective on the next day.

The rates in the new location will be those in effect for new customers. Rate stability against Company-initiated changes shall be provided at the new rates for the remainder of the customer's payment period.

The first bill rendered after service is reestablished will contain advance billing and, if applicable, retroactive billing from the date of disconnect. Progression of the payment periods will be unaffected.

(b) Tariffs and/or Catalogs of the same service and payment periods must exist in both states or Companies at the time of the move. If Tariffs and/or Catalogs exist for the same service, but the lengths of the periods available are different, the customer must select a payment period available in the new state or Company. The new period must be of an equal or longer length than the time remaining in the current selected period, subject to the conditions covered in 14., following.

b. Moves of Equipment (In-Service)

An in-service move under the plan will be considered a termination of service with applicable termination charges. The customer will be required to select a currently available payment period, including applicable one-time charges.

c. Minor Equipment Modifications

Minor equipment modifications are identified in product-specific Catalogs. The length of the customer's existing payment period is unaffected by these modifications. Ordinarily, minor equipment modifications do not affect the customer's monthly bill. Installation and/or other nonrecurring charges will apply to each minor equipment modification.

2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
2.3.6 PAYMENT PLANS
B. Variable Term Payment Plan (Cont'd)

13. Change of Jurisdiction

Under certain conditions involving changes in service, a VTPP customer's service will require change of jurisdiction from intrastate to interstate tariffs and/or catalogs or vice-versa, even though the service locations may not be changed.

The following provisions may apply to changes of jurisdiction when the service location is not changed. However, the concepts may be used for reclassification of services at the time of a move.

a. Billing for the original jurisdiction will apply through the date of jurisdiction change. Billing for the new jurisdiction will begin on the next day.

The rates applicable for the new jurisdiction will be those in effect for new customers. Customers changing service to the jurisdiction of (name of Company and name of state) will have stability against Company-initiated changes in rate levels for the remainder of the payment period.

b. Installation charges will not apply, either for the service subscribed to under the VTPP or for connecting services, unless they are being installed at the time of the change in jurisdiction of existing services. Nonrecurring charges will apply if stipulated by the Tariff and/or Catalog in the new jurisdiction.

c. Tariffs and/or Catalogs for the same service and VTPP periods must exist in both jurisdictions at the time of the change. If Tariffs and/or Catalogs exist for the same service but the lengths of the payment periods in the new jurisdiction are different, the customer must select a new payment plan period with a length equal to or longer than the remaining time in the existing payment period, subject to the conditions covered in 14., following.

2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
2.3.6 PAYMENT PLANS

B. Variable Term Payment Plan (Cont'd)

14. Requests for Changes in Length of Optional Payment Period

Subsequent to the establishment of service for an item or system furnished under a VTPP period and prior to the completion of that period, the existing payment period may be replaced by a currently offered payment period at the current rates, subject to the following conditions:

a. No credit will be given for payments made during the formerly selected period. However, nonrecurring charges will not be reapplied.

b. The new payment period begins with the date requested.

c. No termination charge applies for the former payment period provided the customer selects a new payment period equal to or longer than the time remaining under the system's/items former payment period. Otherwise, a termination charge applies for the former payment period.

d. A nonrecurring charge will not apply.

e. The new payment period, selected by the customer for an item of equipment must be shorter than the time remaining in the system's existing payment period.

2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
2.3.6 PAYMENT PLANS
B. Variable Term Payment Plan (Cont'd)

15. Renewal Options

The customer has the following renewal options:

a. Prior to completion of the current payment period, any period available under the VTPP may be selected. The rates in effect for new customers at the time of the renewal is effective will apply. The customer will be charged the current rate for the renewal payment period commencing the day following completion of the prior payment period.

b. Service may be continued on a month-to-month basis at the current rate for the one-month payment period, unless otherwise specified in product sections. The customer has no additional service commitment and, consequently, when service is terminated will not be subject to any termination charge. The one-month service will be subject to Company-initiated rate adjustments when approved by the appropriate regulatory authority.

c. If the customer does not elect an additional payment period or does not request discontinuance of service, service will be continued at the monthly rate currently in effect for the one-month payment period under the terms described in b., preceding.

d. If the expiration date for any equipment differs from the installed system's existing expiration date, the customer must choose a new payment period for the item (at the time of expiration) according to the terms and conditions as specified in 5.c., 5.d., 6.b., 9.b., 9.c., and 15.

e. The Company may discontinue or change any or all renewal options with approval of the appropriate regulatory authority.

16. Supersedure

Effective August 1, 2023, grandfathered (obsolete) residence and small business services are not eligible for Supersedure. (C) (C)

Service may be transferred to a new customer at the same location except as prohibited in 12.a.(1), preceding, upon prior concurrence by the Company and payment of a transfer charge by the new customer as specified in product sections. The new customer will be subject to all provisions currently reflected in the service agreement.

Received by NPSC
07/20/2023

2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
2.3.6 PAYMENT PLANS
B. Variable Term Payment Plan (Cont'd)

17. Suspension of Service

Temporary suspension of service, as provided elsewhere in this Catalog, in not applicable to service furnished under the VTPP.

18. Concession Service

Service furnished under the VTPP is not eligible for discount in accord with provisions for concession service specified elsewhere in this Catalog.

19. Failure of Service

In the event that a failure of service is of greater than 24 hours' duration, the Company's liability will be limited to a credit adjustment of monthly billing for the time "out-of-service," prorated on a per diem basis. A 30-day month will be assumed for purpose of proration. The expiration date of the payment period remains unchanged.

20. Deferred Payment

Payment of nonrecurring charges for products may be deferred over the length of the customer's payment period or a shorter period (in annual increments), subject to the conditions specified in this paragraph.

a. The charges to be deferred must be among the following types:

- Installation
- Service Establishment
- Feature Package - Versions (does not apply to subsequent activity)
  - Activation
  - Information/Translation
- System Feature
  - Activation
  - Design

2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
2.3.6 PAYMENT PLANS
B.20. (Cont'd)

b. Customer must select a payment period longer than one month for the equipment/software for which charges are deferred.

c. The total amount of nonrecurring charges as defined in a., preceding, may be deferred.

d. A customer may defer a minimum of $3,000.00 per customer location (per Letter of Election).

e. Interest rates to be charged on deferred amounts will be determined, and subject to periodic revision by the Company. The interest rate applicable to a deferred payment agreement shall be that rate in effect at the time the customer executes the agreement. When, in the judgment of the Company, the maximum interest rate allowed by law is so low as to make it unprofitable for the Company to offer the deferred payment option, the Company may in its discretion, (1) limit the deferred payment option availability to corporations, or (2) suspend or cancel the availability of the option. Any changes on or suspension of the availability of the deferred payment option will not, subject to limitations in the law, affect customers who have executed a deferred payment agreement prior to the effective date of any suspension.

f. The deferred charges (including calculated interest) will be prorated on a monthly basis over the selected deferral period length.

g. All deferred charges must be paid in full when the customer:

- Upgrades, downgrades or coverts the system for which the charges were deferred.
- Selects a payment period with an expiration date prior to the expiration date of the deferral period.
- Moves equipment/software, for which charges had been deferred, between jurisdiction.
- Disconnects service, for the system, prior to expiration of the selected deferral period.
- Fails to pay a monthly amount hereunder within 30 days of its due date.

2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
2.3.6 PAYMENT PLANS
B.20. (Cont'd)

h. Customer may prepay only the total outstanding deferred charges at any time during the selected deferral period. Customer will be given a credit for the amount of unearned interest. Customer may not prepay less than the total of the outstanding deferred charges.

i. Unless otherwise specified in this Catalog, deferred payment options other than those listed above for nonrecurring charges are not applicable to equipment offered under the VTPP.

21. Prepayment

For payment periods longer than one month, the customer may prepay the total outstanding recurring charges. The prepayment of charges in no way constitutes a purchase and the Company retains full ownership of all equipment covered by the prepayment. The following conditions apply:

a. Customers who prepay six months or more will have an allowance applied. An allowance will be credited for each month prepaid, as specified in the Letter of Election.

b. Charges for all equipment covered by a single Letter of Election must be prepaid. Charges must be prepaid for equipment added subsequently and placed on the same Letter of Election (i.e., customer-elected coterminous option) with a prepaid system.

c. Customers who change the length of a prepaid payment period will be credited any unused portion of the prepayment, subject to termination charges as specified in 14.c., preceding.

d. Customers who prem aturely disconnect will have termination charges deducted from the prepaid amount and any balance credited to their bill.

2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.4 LIMITATIONS OF LIABILITY

2.4.1 LIMITATIONS

A. The services furnished by the Company, in addition to the limitations set forth herein, are subject to the following limitations: The Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company, caused by customer-provided equipment (except where a contributing cause is the malfunctioning of a Company-provided connecting arrangement, in which event the liability of the Company shall not exceed an amount equal to a proportional amount of the Company billing for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission or injury occurs).

B. The Company's liability, if any, for its willful misconduct is not limited by this Catalog. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, preemption, termination, maintenance, repair, or restoration of service, the Company's liability, if any, shall not exceed an amount equal to the proportionate part of the monthly recurring charge for service for the period during which the service was affected. This liability shall be in addition to any amounts that may otherwise be due the customer under this Catalog as an allowance for interruptions.

C. Defacement of Premises

The Company is not liable for any defacement or damage to the customer's premises resulting from the existence of the Company's facilities on such premises, or from the installation or removal thereof, when such defacement of damage is not the result of the negligence of the Company.

D. Transmission of Messages

The function of the Company is to furnish means of communication between telephone stations. Acceptance, by employees, of written or verbal communications from the public, for transmission or delivery, is forbidden.

2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.4 LIMITATIONS OF LIABILITY
2.4.1 LIMITATIONS (Cont'd)

E. Whenever the facilities immediately available are insufficient to furnish service to all who may apply, facilities will first be made available in accordance with the terms and conditions set forth in Section 4 of the Private Line Transport Services Catalog concerning Telecommunications Service Priority (TSP).

F. Outgoing and Incoming Service Privileges

The Catalogs of the Company govern and fix the outgoing service of a customer and in no manner guarantee the same incoming service. All incoming service of a customer depends upon and is limited by the right of a calling customer to such service.

G. Customer will defend and indemnify the Company, its affiliates, agents and contractors from all third party claims, liabilities, fines, penalties, costs and expenses, including reasonable attorneys' fees, arising from or related to customer's, customer's end user's or customer's third-party provider(s)' acts, omissions (including the failure to purchase or implement features that enable the receipt and transmission of direct-dial "911" calls or multi-line telephone system notifications), or failures of connectivity that impede, prevent or otherwise make inoperable the ability of the customer or its end users to directly dial "911" or to receive or transmit multi-line telephone system notifications, as required by law, in the United States.

H. Customer will defend and indemnify the Company, its affiliates, agents and contractors from all third party claims, liabilities, fines, penalties, costs and expenses, including reasonable attorneys' fees, arising from or related to any acts or omissions by the customer, customer's end users or customer's third-party provider(s) that cause, give rise to or bring about the non-compliance of the service with any appliable law, including the failure to purchase or implement features that enable compliance with laws. (N) (N)

Received by NPSC
05/19/2021

2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.5 RESPONSIBILITIES OF PARTIES

2.5.1 COMPANY RESPONSIBILITY

A. Maintenance and Repair

Except under conditions involving their outright sale, facilities furnished by the Company on the premises of a customer, authorized user or agent of the Company, are the property of the Company. They are provided upon the condition that such facilities must be installed, relocated, rearranged, tested, inspected and maintained by the Company, and that the Company's employees and agents may enter said premises at any reasonable hour for such purposes or, upon termination or cancellation of the service, to remove such facilities.

B. Performance of Work on Customers' Premises

1. It is contemplated that all work on customers' premises can be performed during regular working hours. If a customer requests that work be performed during hours which results in overtime or premium rates of pay, a charge may apply in addition to other rates and charges which may be applicable, equal to the amount of overtime or premium time payments.

2. It is also contemplated that all installation, removals, service connections, moves and changes requested by a customer be performed without the Company incurring unusual costs. If a customer requests that work be performed in a special manner or at a special time which results in unusual costs, a charge equal to the amount of unusual costs may apply in addition to other applicable rates and charges.

   All ordinary expense of maintenance and repair, unless otherwise specified in the Company's Catalogs or in the contract for the use of the facilities will be borne by the Company.

   a. The telephone facilities furnished shall be carefully used and cared for by the customer and shall be surrendered to the Company upon termination of the customer's right of use, in as good a condition as when received, ordinary wear and tear excepted.

   b. In case of damage to, or destruction of, any of the said facilities, due to negligence or willful act of the customer, the customer shall pay either the cost of replacing the facility or the cost of restoring the facility to its original condition.

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.5 RESPONSIBILITIES OF PARTIES (Cont'd)

2.5.2 CUSTOMER RESPONSIBILITY

A. Transmission of Messages

The customer indemnifies and saves the Company harmless against claims for libel, slander, infringement of copyright arising from the use of material transmitted over its facilities, or infringement of patents arising from combining with or using in connection with, facilities of the Company, apparatus or systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

B. Protection of Equipment and Facilities

Customers shall protect the facilities of the Company used to render the service to them and located upon their premises and grounds against other users and uses of their property. When, in the judgment of the Company, such other users or uses would impair any Company service or constitute a hazard to Company property or to the safety of its employees, special precautions may be required.

C. Lost and Damaged Equipment

Customers of the Company will be responsible for loss of or willful damages to, facilities provided by the Company for use by customers on their premises.

D. Building Space and Electric Power Supply

Suitable commercial power, power wiring and outlets, housing, heat, light and ventilation and conduit as required for the operation of telephone facilities furnished for the use of customers in or on their premises and grounds shall be provided, i.e., furnished, installed and maintained by and at the expense of the customer.

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.5 RESPONSIBILITIES OF PARTIES (Cont'd)

2.5.3 MULTI-LINE TELEPHONE SYSTEMS

A. Pursuant to 47 CFR §9.16(b)(1) and (2), multi-line telephone systems connected to the Company's network which were manufactured, imported, sold, leased, or installed after February 16, 2020 must be configured to: (T)

- allow an end user to directly initiate a "911" call from any station equipped with dialing facilities, without dialing any additional digit, code, prefix, or post-fix, including any trunk-access code such as the digit 9, regardless of whether the user is required to dial such a digit, code, prefix, or post-fix for other calls, and

- provide MLTS notification to a central location at the facility where the system is installed or to another person or organization regardless of location, if the system is able to be configured to provide the notification without an improvement to the hardware or software of the system.

MLTS notification must (1) be initiated contemporaneously with the 911 call, provided that it is technically feasible to do so; (2) not delay the call to 911; and (3) be sent to a location where someone is likely to see or hear it.

Customers who connect multi-line telephone systems to the Company's facilities must agree to defend and indemnify the Company for acts and omissions resulting in non-compliance, as described in Section 2.4.1.G.

B. Pursuant to 47 C.F.R. § 9.16(b)(3), a person engaged in the business of installing MLTS may not install such a system in the United States unless it is configured such that it is capable of being programmed with and conveying the dispatchable location of the caller, as defined in 47 C.F.R. § 9.3, to the PSAP with 911 calls consistent with the requirements below. A person engaged in the business of managing or operating MLTS may not manage or operate such a system in the United States unless it is configured such that the dispatchable location of the caller, as defined in 47 C.F.R. §9.3, is conveyed to the PSAP with 911 calls consistent with the following requirements: (N)

- **On-premise fixed telephones associated with a MLTS must provide dispatchable location by January 6, 2021;** (N)

Received by NPSC
05/19/2021

2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.5 RESPONSIBILITIES OF PARTIES (Cont'd)

2.5.3 MULTI-LINE TELEPHONE SYSTEMS

B. Pursuant to 47 C.F.R. § 9.16(b)(3) ...the following requirements: (Cont'd)

- **No later than January 6, 2022, on-premise non-fixed telephones associated with a MLTS must provide dispatchable location where technically feasible, otherwise they shall provide dispatchable location based on end user manual update or on alternative location information as defined in 47 C.F.R. § 9.3;**

- **No later than January 6, 2022, off-premise non-fixed telephones associated with a MLTS must provide dispatchable location where technically feasible, otherwise they shall provide dispatchable location based on end user manual update, or enhanced location information which may be coordinate based and consisting of the best available location that can be obtained from any available technology or combination of technologies at reasonable cost.**

- **Additionally, providers of fixed telephony services shall provide automated dispatchable location with 911 calls beginning January 6, 2021 pursuant to 47 C.F.R. § 9.8. Providers of interconnected VoIP service must comply with the location requirements under 47 C.F.R. § 9.11(b)(iv) for non-fixed services as of January 6, 2022. Customers to DID Service capable of accessing 911 emergency services shall be responsible for providing automated dispatchable location information as defined in 47 C.F.R. § 9.3 and for maintaining the accuracy of that information for fixed services as of January 6, 2021 and for non-fixed services where technically feasible as of January 6, 2022.**

- **Customers, particularly private switch owners, private branch exchange owners, and customers of DID service, may need to purchase additional features or services to comply with the dispatchable location provisions of RAY BAUM's Act. Dispatchable location capability may require Customers to purchase private switch automatic location identification (PS/ALI) service from the Company or from a third-party provider.**

Customers who connect multi-line telephone systems to the Company's facilities must agree to defend and indemnify the Company for acts and omissions resulting in non-compliance, as described in Section 2.4.1.H.

Received by NPSC
05/19/2021

2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.5 RESPONSIBILITIES OF PARTIES (Cont'd)

2.5.6 COMMUNICATIONS SYSTEMS AND PREMISES WIRE

A. Connections of Equipment, Communications Systems and Premises Wire

No equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, whether physically, by induction or otherwise, except as provided in the Company's Catalogs. In case any such unauthorized attachment or connection is made, the Company will have the right to remove or disconnect the same; or suspend the service during the continuance of said attachment or connection; or to terminate the service.

B. Broadcast of Recorded Telephone Conversations

Recorded telephone conversations may be broadcast either during or following the period of recording, provided that in the interest of protecting the privacy of telephone service the recording is made in accordance with the conditions set forth in the Catalogs of the Company governing the recording of telephone conversation.

2.6 SPECIAL TAXES, FEES AND CHARGES

A. When any municipality, other political subdivision or local agency of government collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, or franchise fee, such taxes and fees shall, insofar as practicable, be billed pro rata to the exchange customers receiving service within the territorial limits of such municipality, other political subdivision or local agency of government.

B. Communication Impaired Surcharge

Nebraska law requires that a surcharge be collected on each telephone access line in Nebraska. The surcharge will be remitted to the Nebraska Public Service Commission to establish and administer a fund for a statewide Dual Relay System to be used for eligible communication impaired persons.

This surcharge will be collected on the first one-hundred (100) telephone access lines per customer, and will appear on a customer's local telephone bill. The surcharge rate is determined by the decision of the Nebraska Public Service Commission. (C) | (C)

(D)

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES AND CHARGES (CONT'D)

C. Nebraska Universal Service Fund (NUSF) Surcharge

On January 13, 1999, the Nebraska Public Service Commission authorized the implementation of the Nebraska Universal Service Fund to ensure that all customers in Nebraska have access to affordable basic telephone service in a competitive market.

The Nebraska Public Service Commission established a surcharge to fund the Nebraska Universal Service Fund. All business customers of retail services in Nebraska will pay the monthly surcharge, which will be based on a percentage of their basic local service, intrastate long-distance charges, and any optional services.

Effective April 1, 2019, all residence customers of retail services will pay a flat rate on a per connection or per line bases. The surcharge and rate are determined by the decision and order of the Nebraska Public Service Commission.

2.7 – 2.11 RESERVED FOR FUTURE USE (T)

2.12 NATURAL DISASTER RELIEF FOR CUSTOMERS

In situations where customers' telecommunications services are interrupted by natural disasters, the Company may offer alternative telecommunications services to customers in the immediate affected area, and waive otherwise applicable charges for those services. The availability and details of the offers, including, but not limited to, the maximum duration of the offer or waiver of any applicable charges, will be determined by the Company in each instance of natural disaster.

2.14 RESERVED FOR FUTURE USE (T)

2.15 OBSOLETE/GRANDFATHERED SERVICES (N)

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service. This change does not impact services or features currently provided on grandfathered accounts. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfer of service will be allowed when customers migrate from a grandfathered service to a currently available service. Customers may remove any service or feature from their accounts at any time; however, grandfathered services removed may not be subsequently reinstated. (N)

[1] Pages 50 through 53 were previously canceled.

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.8 CABLE, WIRE AND SERVICE TERMINATION POLICY

B. Terms and Conditions (Cont'd)

4. When the repair of regulated facilities is required on private property, it is the responsibility of the premises owner to provide suitable working space for repairs by the Company. This would include, but is not limited to, removing any required concrete or asphalt, the repair or replacement of supporting structure or to provide any required digging to access the damaged area.

5. All cable/wire beyond the demarcation point is deregulated. The premises owner/customer has responsibility to provide, and/or maintain and manage the cable/wire beyond the demarcation point.

6. The Company will install and provide maintenance for cable/wiring beyond the demarcation point at the request of the premises owner/customer at deregulated Time and Material Charges.

7. It is the customer's responsibility to know where their facilities begin. The Company will not perform premises audits to determine demarcation point locations, without appropriate charges.

8. If Company provided entrance facilities exceed 300 feet, which will be deemed excessive, Special Construction charges will apply.

9. The termination of regulated network facilities is subject to the terms, conditions and rates set forth in Section 4, Construction Charges.

10. The premises owner shall be responsible for Company costs associated with the disruption of service to the customer if caused by other provider's access to Company equipment that serves as a common Demarcation point for multiple customers. The premises owner is responsible for providing a secured location for the demarcation point, and also to limit access to authorized personnel only.

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.8 CABLE, WIRE AND SERVICE TERMINATION POLICY (Cont'd)

C. New Cable Facilities

1. Single Tenant Building(s)

   If a building is occupied by a single tenant, then the premises owner must choose to have the Company locate the demarcation point as outlined in either Options 1 or 4 in D., following.

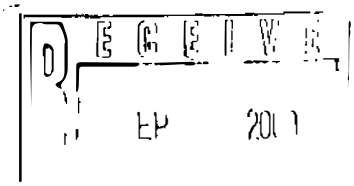
2. Multi-Tenant Building(s)

   The premises owner must choose one of the options outlined in D., following, for the premises demarcation location(s).

3. Campus Options

   The premises owner may choose how the campus property and the buildings on the property will be provisioned with Company regulated facilities. The choices of demarcation point location(s) are as follows:

   - One location for the campus property (Option 4), or;
   - Designating demarcation points; in one or more building(s), following the single-tenant or multi-tenant guidelines for each building. (Options 1, 2 or 3 as outlined in D., following.)



2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.8 CABLE, WIRE AND SERVICE TERMINATION POLICY (Cont'd)

D. Premises Owner Choices

There are four termination options which a premises owner may choose from. The options vary depending on the occupancy of the building(s).

In a campus environment, the premises owner may choose an option for each building.

- Option 1

  All Company facilities will terminate at one location upon entering the building. This location will be mutually agreed upon by the Company and the premises owner or designee. Normally this location will be at the lowest common serving point. (This option is available for both single and multi-tenant premises.)

- Option 2

  The Company will terminate facilities at common locations throughout the building (terminal rooms, utility closets, etc.). These locations will be mutually agreed upon by the Company and the premises owner or designee. The demarcation points will be accessible to end-users at these locations. (Option 2 is not an option for single tenant buildings).

- Option 3

  The Company will terminate facilities at one mutually agreed upon location within each individual space/unit, within 12" (or a similarly reasonable distance) of cable/wire entry. (Option 3 is not an option for single tenant buildings.)

- Option 4

  The Company will terminate facilities at one location on the property mutually agreed upon by the Company and the premises owner or designee. (This option is available for both single and multi-tenant premises.)

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2. GENERAL TERMS AND CONDITIONS OF OFFERING

2.8 CABLE, WIRE AND SERVICE TERMINATION POLICY (Cont'd)

E. End User Choices

Where a premises owner has chosen an option other than Option 3, or the premises is served by another provider (e.g. Shared Tenant Provider) the end user may obtain service directly from the Company provided they obtain permission from the premises owner or designee. The premises owner/designee must agree to provide necessary supporting structures. Such service will be provided from the same demarcation point elected by the premises owner. With the premises owner's permission, service will be provided using existing cable pairs. If necessary, new cable/wire will be placed from the demarcation point/SNI to the end user's space at deregulated Time and Material Charges.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.16 CONTRACTUAL SERVICE AGREEMENTS

A. *TOTAL ADVANTAGE* Express Service (QTA Express)

1. General Description

As applied in this Catalog, the *TOTAL ADVANTAGE* Express Agreement is a Qwest Communications Corporation offer of a suite of communications services targeted to mid-sized business customers based on term and minimum usage commitments. The QTA Express Agreement may include Qwest Corporation, Qwest Communications Corporation and/or Qwest Long Distance Corporation products or services. It is available on one-year, two-year, or three-year term commitments. Terms and conditions for QTA Express Agreements may be found on:

B. *TOTAL ADVANTAGE* (QTA)

1. General Description

As applied in this Catalog, the *TOTAL ADVANTAGE* Agreement is a Qwest Communications Corporation offer of a suite of business communications services offering flat rates based on term and minimum usage commitments. The QTA Agreement may include Qwest Corporation, Qwest Communications Corporation and/or Qwest Long Distance Corporation products or services. It is available on a month-to-month basis, one-year, two-year, or three-year term commitments. Terms and conditions for QTA Agreements may be found on:

2.17 EXPIRATION OF CONTRACTS, TERM AGREEMENTS, OR SERVICE TERMS (N)

1. **Where available, renewals of contracts, term agreements or service terms for business local exchange services are no longer permitted (excluding access services).**

2. **Upon expiration of a contract, term agreement or service term, the Company reserves the right to increase the rates to the applicable monthly rates set forth in this Catalog on a month-to-month (MTM) basis. Anywhere a MTM rate does not exist in the Catalog, the MTM rate will match the 12-month rates. The Company may, with thirty (30) days prior notice, change any rates continued on a MTM basis after contract or service term expiration. Service provided on a MTM basis may be terminated by either party upon thirty (30) days prior notice.**

(N)

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3. SERVICE CHARGES

SUBJECT	PAGE	
Dual Service	9.2	(T)
Expedited Order Charge	14	
Express Change Charges	12	
Express Service	10	
Miscellaneous Nonrecurring Charges	1	
Network Premises Work Charges	8	(T)
Nonrecurring Charges	1	
Service Connection Charge	7	

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3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.1 NONRECURRING CHARGES

A. Description

A nonrecurring charge is a one-time charge made under certain conditions to connect, move and change telephone service.

Nonrecurring charges, where applicable, are specified with services as stated in each section of this Catalog unless otherwise specified or included in this section.

B. Definitions

Amending Customer Request

A subsequent request to change the order, providing the changes can be accomplished without issuance of new work orders, and all work ordered can still be completed at the same time.

Change

When telephone service is changed at the customer's request. Such changes include, but are not limited to, the following:

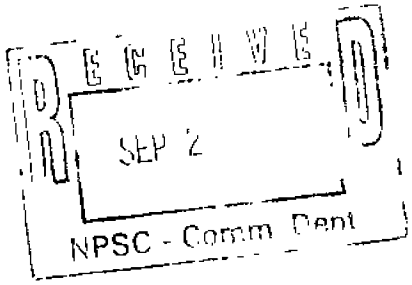
- Adding or changing features of Station Lines connected to a Centrex/*CENTRON* system.
- Change in class, grade or type of service.

Class of Service

Residence, business, Public Access Line, or Centrex/*CENTRON* Service.

Complex Service

For the purpose of applying Premises Work Charges, this is any telephone system which is served through common equipment.



3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.1 NONRECURRING CHARGES

B. Definitions (Cont'd)

Customer Request

The contact (call visit or correspondence) during which the customer provides sufficient information to effect service order work.

Firm Bid

A firm price, in writing for a stated purpose, good for a limited period of time. Firm bids accepted by customers will be billed at the stated price, regardless of the actual cost incurred by the installation forces.

Grade of Service

1, 2, 4-party or rural service and flat rate or measured lines.

Installation Charge

A charge designed to recover nonrecurring costs associated with the installation of services.

Move

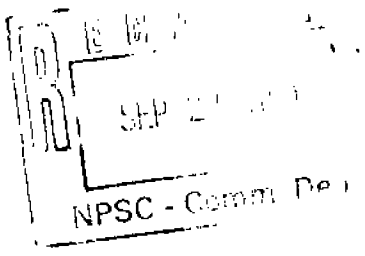
A relocation of telephone service within a customer's premises.

Network Interface

The point of connection with the Telecommunication Network which is located inside the customer's premises at a place deemed necessary by the Company in order to insure transmission quality and which is readily accessible to the customer.

Noncomplex Service

For the purpose of applying Premises Work Charges, this is any telephone system not requiring common equipment.



3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.1 NONRECURRING CHARGES

B. Definitions (Cont'd)

Premises Work Charge

For all customer requested work performed by the Company on the customer's premises. Premises Work Charges do not apply to:

- Establish or reestablish network access.
- Installation of wire and appropriate jack on the network side of the Network Interface.

Product Charge

A charge designed to recover additional nonrecurring costs for services not covered by Premises Work Charges.

Service

An arrangement of telephone facilities located on a customer's premises, separate and independent from an arrangement at other premises.

Type of Service

Rotary dial or touch-tone service.

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3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES
3.1.1 NONRECURRING CHARGES (Cont'd)

C. Terms and Conditions

1. Nonrecurring charges apply to customer-initiated requests to establish telephone service except as specified in this or in other sections of this Catalog.

   a. Charges to establish business main and additional, residence main and additional service trunks, and lines, consist of:

      - Nonrecurring charges for appropriate class of service.
      - Premises Work Charges where applicable.

   b. For installation of miscellaneous services subject to an installation or product charge (i.e., Centrex/*CENTRON* station lines) the following charges apply:

      - Nonrecurring charges for appropriate class of service.
      - Premises Work Charges where applicable.

2. Nonrecurring charges apply for customer-initiated requests to move telephone service on the same premises. Charges for moves of trunks, business (including PAL) and residence service consist of:

   - Nonrecurring charges for appropriate class of service.
   - Premises Work Charges where applicable.

   For moves of other services subject to an installation or product charge, apply:

   - The appropriate nonrecurring charge.
   - Any appropriate Premises Work Charges.
   - The installation or product charge or specifically described move charge shown in other sections of this Catalog.

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3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.1 NONRECURRING CHARGES

C. Terms and Conditions (Cont'd)

3. Nonrecurring charges apply for customer-initiated requests for changes. Nonrecurring charges apply as follows unless specifically excepted in other sections of this Catalog:

   - Apply nonrecurring charges for appropriate class of service.
   - Apply Premises Work Charges where applicable.

4. Nonrecurring charges apply separately to each unit of service moved or changed, except where the applicable charge is the actual cost of all moves, changes or rearrangements made at one time. Cost is defined in Section 2.

5. If work involves both business and residence items of service, the appropriate class of service nonrecurring charge applies for each.

6. One nonrecurring charge applies per customer request to suspend and restore service.

7. "Amending Customer Requests" are not subject to additional nonrecurring charges.

8. One nonrecurring charge applies for the service located at a premises. No additional nonrecurring charge applies for off-premises or secondary locations.

9. Conditions Under Which Nonrecurring Charges Do Not Apply

   a. Nonrecurring charges do not apply for Company initiated work:

      (1) Telephone service located on a customer's premises but used exclusively by the Company for maintenance or training activities.

      (2) To move or change customer's telephone service, up to and including the Network Interface or its equivalent, if required or initiated by the Company.

      (3) Disconnection of service for nonpayment of charges due. The charge applicable for restoral of service is specified in 2.2.9.

      (4) To eliminate flat rate abuse.

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3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.1 NONRECURRING CHARGES

C.9. (Cont'd)

b. Nonrecurring charges do not apply for the following customer-initiated requests providing work is limited to that specified below:

(1) Complete termination of service.

(2) The "From" portion of work involved in a transfer of service from one to another premises.

(3) Work done on the central office line to change from flat rate service to another grade of service (1, 2, flat or measured).

(4) The reestablishment of network service following destruction of a customer's premises or a portion thereof resulting from explosion, fire, flood, storm, accident, or the action of a public enemy. In such cases, and when possible, service up to and including the Network Interface will be reestablished at one location without nonrecurring charges or installation charges. At the customer's option, the reestablished service may be at the immediately occupied location or a subsequently occupied location.

(5) Disconnection and/or removal of the following items of service, providing no other work subject to nonrecurring charges is involved:

- Main or additional telephone lines.
- Directory listings and directory services.

3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.1 NONRECURRING CHARGES

C.9.b. (Cont'd)

(6) Establishing, changing, or discontinuing arrangements for:

- Calling Card Service (T)
- Tele-Check Plan
- Mail Bill Address Arrangements
- Other Special Billing Arrangements

(7) Cancellation of orders except as specified in Section 2.

(8) Changing to a telephone compatible with aids used by the hearing handicapped from a telephone which cannot be made compatible by changes in component parts.

(9) Changing responsibility, provided that service and billing is continuous and no final bill is issued.

(10) Changes to or from touch-tone, ESS, Rotary, or changes in Custom Calling Services provided on individual line service, or changes to or from Rotary or Hunting, or Hunting to Hunting.

(11) Discontinuing all Custom Calling features, or changing from Caller Identification to *CALLER ID WITH PRIVACY +*.

D. Rates and Charges

A Service Connection Charge is a charge associated with connecting or moving residence exchange access lines and features or services (where appropriate) which are added and/or changed concurrent with the access line activity.

	SERVICE CONNECTION CHARGE
• Per Service Order	$33.00

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3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

3.1.2 NETWORK PREMISES WORK CHARGES (T) (D) (N)

A. Description

Network Premises Work Charges are charges billed to the customer for work performed by a Company employee or representative for work done on the Company side of the network interface or installation of certain Company equipment, as specified elsewhere.

B. Terms and Conditions

1. Network Premises Work Charges will apply to move, change, or modify the access line or access line termination on the customer's premises when requested by the customer.

2. Network Premises Work Charges do not apply to the following work:

   - To move or change a customer's telephone service if required or initiated by the Company.
   - To install, move, or change telephone service located on a customer's premises when used exclusively by the Company for maintenance or training activities.
   - Disconnection of access line services providing no other work is involved subject to Network Premises Work Charges.
   - Repair service except as stated otherwise.
   - Premises work required to establish or reestablish network access to the premises.

3. Network Premises Work Charges apply for a visit to the customer's premises which is required because of a move of network facilities by the customer in violation of the regulations. (N)

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3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES
3.1.2 NETWORK PREMISES WORK CHARGES

B. Terms and Conditions (Cont'd)

4. Only one initial Network Premises Work Charge applies when, for Company reasons, more than one Company technician is involved in performing billable premises work on the same service order. Additional Network Premises Work Charges will be calculated by totaling the remaining billable work time performed by the all technicians.

5. The initial Network Premises Work Charge, as well as additional Network Premises Work Charges, will apply if applicable, for the first and subsequent move of network equipment, drop wire, entrance facilities, etc., on the customer's premises, made at the customer's request, as a result of the customer's remodeling/redecorating or any other customer activity requiring the first and subsequent visit for moves.

6. In cases where an existing customer requests that an aerial drop be changed to a buried one, or requests a buried drop be moved, and the Company provides the trench, the charges specified in C.2., following, will be billed in addition to the Network Premise Work Charge. In cases where the distance is greater than 600 feet, where permits are required, or where specific situations dictate, the request will be provided for as specified in Section 4, following. (N)

7. In those cases where an existing customer requests that an aerial drop be changed to a buried one, or requests a buried drop be moved and the customer has provided their own trench, the per 10 foot charge for the type of Buried Service Wire requested, will appear in C.3., following, will be billed in addition to the Network Premise Work Charge. (N) (M)

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(M) Material moved to Page 8.2.

3. SERVICE CHARGES

(M)
(M1)

3.1 MISCELLANEOUS NONRECURRING CHARGES
3.1.2 NETWORK PREMISES WORK CHARGES (Cont'd)

C. Charges

Network Premises Work Charges – each 15 minutes or fraction thereof of billable premises work.

	USOC	NONRECURRING CHARGE	
• Schedule I			
Applicable to work performed Monday through Friday between 8:00 a.m. and 5:00 p.m.			
- First 15 minute increment or fraction thereof	HRR11	$65.00	
- Each additional 15 minute increment or fraction thereof	HRRA1	25.00	(M1)

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3. SERVICE CHARGES

(M)
(M1)

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.2 NETWORK PREMISES WORK CHARGES

C. Charges

Network Premises Work Charges – each 15 minutes or fraction thereof of billable premises work. (Cont'd)

	USOC	NONRECURRING CHARGE
• Schedule II		
Applicable to work performed all hours other than Schedule I and all day Saturday.		
- First 15 minute increment or fraction thereof	HRR12	$70.00
- Each additional 15 minute increment or fraction thereof	HRRA2	25.00
• Schedule III		
Applicable to work performed on Sundays and holidays.		
- First 15 minute increment or fraction thereof	HRR13	$75.00
- Each additional 15 minute increment or fraction thereof	HRRA3	30.00

Holidays subject to Schedule III charges are:

HOLIDAYS	DAY OBSERVED
New Year's Day	January 1
Memorial Day	Last Monday in May
Independence Day	July 4
Labor Day	First Monday in September
Thanksgiving Day	Fourth Thursday in November
Christmas Day	December 25

(M1)

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3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES (N)
3.1.2 NETWORK PREMISES WORK CHARGES
C. Charges (Cont'd)

	USOC	NONRECURRING CHARGE
2. Trenching[1]		
• 1 - 300 feet	HRHTA	$525.00
• 301 - 600 Feet	HRHTB	990.00
3. Buried Service Wire[2]		
• Three Pair, per 10 feet	93G2K	2.50
• Three Pair Gopher Protected per 10 feet	93G2L	3.00
• Six Pair, per 10 feet	93G2M	3.50
• Six Pair Gopher Protected per 10 feet	93G2N	4.00 (N)

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[1] The charge for trenching includes the cost of the Buried Service Wire used. (N)

[2] Buried service wire charges apply only where the customer has provided their own trench. (N)

3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

3.1.7 DUAL SERVICE

A. Description

Dual Service provides exchange access line service with the same telephone number simultaneously to two different addresses served from the same wire center. Dual Service is designed to provide the customer continuous service at both locations during the time of a move.

B. Terms and Conditions

1. Dual Service is available to those services that are not specially designed or engineered.

2. Dual Service is furnished only in central offices where adequate and suitable facilities are available.

3. Dual Service is available for a maximum of 30 days.

4. Dual Service is available on orders for a transfer of service within the same wire center where no telephone number change is involved.

(D)

C. Rates and Charges

1. This service is subject to the terms and conditions, rates and charges applicable to other exchange services and is in addition to basic rates and charges for the service with which it is associated.

2. In addition to the nonrecurring charges listed below, the customer will be charged the appropriate portion of the monthly rates for services provided at both locations during the period of Dual Service.

	USOC	NONRECURRING CHARGE
• Residence, per line	CBU	$12.00
• Business, per line or trunk	CBU	20.00

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3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

3.1.8 EXPRESS SERVICE

A. Description

Express Service provides access line dial tone prior to the standard installation service date. Express Service offerings will consist of same day installation and next day installation. Express Service will be offered to residence customers.

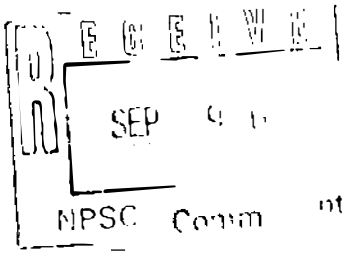
B. Terms and Conditions

1. Express Service will be offered to residence customers where facilities exist.

2. At the discretion of the Company, circumstances may warrant a temporary discontinuance of the Express Service offering.

3. When Express Service is offered, it will be offered as a guaranteed service. A credit will be applied to the customer's account when an established Express Service installation date is not met by the Company, except for reasons beyond the Company's control.

4. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly when an established Express Service installation date is not met by the Company.



3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES
3.1.8 EXPRESS SERVICE (Cont'd)

C. Rates and Charges

1. This service is subject to the terms, conditions, rates and charges applicable to other exchange services and is in addition to the basic rates and charges for the service with which it is associated .

	USOC	NONRECURRING CHARGE[1]
• Same Day Installation, per order	STASD	$22.00
• Next Day Installation, per order	STAND	17.00

2. The following credit will apply, per order, when an established Express Service installation date is not met as specified in B.3., preceding.

	USOC	GUARANTEE CREDIT
• Same Day Installation Guarantee, per order	AC9SD	$44.00
• Next Day Installation Guarantee, per order	AC9ND	34.00

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[1] These charges do not apply in locations which have been preprovisioned with limited dial tone, which allows the end user to only access a Company service representative.

3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

3.1.9 EXPRESS CHANGE CHARGES

A. Description

Centrex, *CENTRON*, Centrex Plus and ISDN customers may have changes to their service completed within a one-hour time frame or on an overnight basis. These changes include feature changes (move, add, delete, and/or change features), system changes, moves and rearrangements of telephone numbers, and moves and changes to lines within a system.

B. Definitions

Standard Express Change

Change completed overnight.

Priority Express Change

Change completed within a one-hour period from the time the request is received by the Company.

Service Establishment Charge

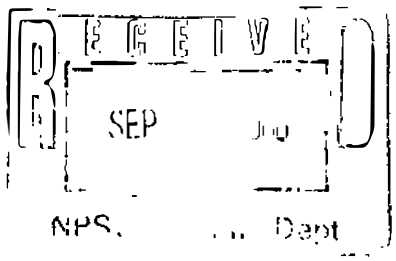
One-time charge applicable to non-*CENTRON*/Centrex Management System (CMS) customers for initial express change request.

C. Terms and Conditions

1. All express changes are processed by the Company.

2. Adding or disconnecting telephone numbers cannot be done on an express change basis.

3. The Company will process changes on an express basis where technically feasible. If, due to technical limitations, certain features/lines are not able to be changed on an express basis, the regular procedures and charges for processing a change request will apply.



3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES
3.1.9 EXPRESS CHANGE CHARGES

C. Terms and Conditions (Cont'd)

4. Customers may request the same change be applied to multiple lines simultaneously. The Company will process up to 100 express feature changes, 80 express line changes, 20 priority feature changes and 4 priority line changes per day, per customer.

5. Customers may add optional features only in blocks of ten. There is no limit to the number of standard features that can be added using the express process, other than that stipulated above.

6. Customers must have a minimum of 20 station lines in their system in order to qualify for express changes.

D. Charges

1. Customers may request multiple changes on the same line. Charges are assessed per line, per request, regardless of the number of changes made per line. ("Per request" is defined here as each time the customer contacts the Company.)

2. Features added using the express process will be assessed the same monthly recurring rates as if they were added through the conventional service order process and will be reflected on the customer's bill as such.

3. The following charges for express transactions are in addition to all other charges applicable to the associated service, except as specified herein. Nonrecurring charges found elsewhere for moving or changing features or moving or changing lines within the customer's system do not apply when express changes are made.

	USOC	NONRECURRING CHARGE
• Service Establishment Charge, initial request	XPTXX	$150.00
• Standard Express Change, per line, per request	XPTOX	6.00
• Priority Express Change, per line, per request	XPT1X	12.00

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3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

3.1.10 EXPEDITED ORDER CHARGE (N)

Digital Switched Service (DSS), Integrated Services Digital Network (ISDN), and Uniform Access Solution (UAS) Service customers may request a service date that is prior to the standard interval service date as set forth in the Qwest Corporation Service Interval Guide (SIG). If the Company agrees to provide the service on an expedited basis, an Expedite Charge will apply as set forth in the Private Line Transport Services Catalog. The customer will be notified of the Expedite Charge prior to the order being issued.

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

SUBJECT	PAGE	
Extension of Facilities	2.1	(N)
General	1	
Provisioning Agreement for Housing Developments	3	
Special Types of Construction	2.1	(N)

4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.1 GENERAL

A. All rates and charges quoted in the Section 5 of this Catalog and in other sections of this Catalog provide for the furnishing of associated channel equipment or facilities where plant facilities are available or when the construction of the necessary facilities does not involve unusual costs. Likewise the rates and charges quoted in this Catalog contemplate the use of associated channel equipment and wiring of standard type and finish.

Under certain conditions, in other sections of this Catalog, construction charges are made to cover all or a portion of the unusual costs involved in the establishment of service, in addition to the rate for the class of service furnished, and any nonrecurring charges, mileage charges, or other charges that may apply. Also, where special arrangements or assemblies of associated channel equipment or wiring are desired, special charges are made as indicated. The Company may, at its discretion, modify requirements and charges to allow it to respond to competition.

B. Terms and Conditions

1. If the customer desires, he may furnish labor or material, or both, as part or whole payment for construction charges for pole or wire construction outside of base rate areas of exchanges, provided the labor and material furnished are in conformity with the Company's specifications.

2. When attachments are made to poles of other companies in lieu of providing pole line construction for which the customer regularly would be charged, the cost to the Company for such attachments must be borne by the customer.

3. "Cost", as used in this section, is to be interpreted to mean the cost of labor and material, plus the same proportion of the Company's general operating and supervisory expenses as is applied in the Company's accounts.

4. Except as otherwise provided, all construction is owned and maintained by the Company.

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

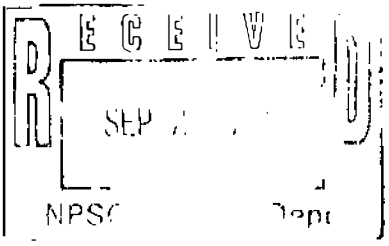
4.1 GENERAL

B. Terms and Conditions (Cont'd)

5. If, to serve a customer, it is necessary to use right-of-way on private property, the customer is required to provide, or pay cost of providing the necessary right-of-way without expense to the Company. Provision and cost of right-of-way is, however, assumed by the Company whenever it is evident that the construction for which the right-of-way is obtained will be required as a part of the properly designed telephone distribution system used for serving customers in the area in which the right-of-way is obtained or beyond such area. If service can be provided by means of construction on a public highway without unusual cost, but the Company elects to provide construction on private property, the cost of obtaining necessary right-of-way in connection with such private property construction is not charged to the customer or customers so served.

6. If a special type of construction is desired by a customer, as when underground service connections are desired in places where aerial drop wires would ordinarily be used to reach customers' premises, or if the unusual requirements of a customer make the cost of an installation higher than it would be if the usual type of construction were used, the customer is required to bear the difference in cost between the special type of construction and the average cost of the usual type of construction.

7. Ordinarily business buildings such as office buildings, stores, and factories are equipped with suitable conduit, wire wells or pipes in which to run the wiring and cabling for providing telephone service to customers occupying such buildings. Where buildings are not so equipped, the customer is required to bear such of the costs involved in installing the interior wiring or cabling necessary to provide the service desired as are in excess of what they would be if the buildings were so equipped. Likewise, where, in providing service in residences, the cost of providing the inside wiring desired is excessive, as may be the case where it is necessary to run wires through walls of masonry, the customer is required to bear the excessive costs involved.



4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.2 EXTENSION OF FACILITIES (N)

A. Where the Company extends its facilities on public highways or on private property in order to furnish main station service (first local access line per premises) to an applicant or applicants in territory where telephone facilities are not in place, the Company will provide facilities for each applicant based on cost from the nearest available capacity.

B. When the extension of facilities is required beyond the nearest point of available capacity the Company will provide a construction charge allowance of $675.00 for the extension or reinforcement of the facilities. The route established shall be determined by the Company. Charges for construction in excess of the $675.00 allowance shall be based on cost to the Company to place facilities. These charges are in addition to the regularly applicable rates and charges to establish service stated in the Company's tariffs and catalogs. Requests for lines that exceed the initial main station line will be billed at 100% to each customer requesting an additional line(s).

4.3 SPECIAL TYPES OF CONSTRUCTION

A. Outside Construction

1. When a Special Type of Construction is requested by an applicant or when construction specifications imposed by an applicant make an installation abnormally expensive, an additional charge is made equal to the difference between the cost of the Special Type of Construction or construction specification and the estimated cost of the standard construction normally applicable.

2. The Company normally provides the service entrance into the customer's premises. It can be aerial, underground or buried.

4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.4 PROVISIONING AGREEMENT FOR HOUSING DEVELOPMENTS

A. Description

A Provisioning Agreement for Housing Developments (PAHD) is a contractual arrangement between the Company and a Developer/Builder for the provision of facilities to and within new areas of residential development. (T) (C)

B. Terms and Conditions

1. A PAHD is required for the following: (C)

   a. Developments for the purpose of constructing single-family detached dwellings or two-family dwellings; multifamily dwellings; or a mix of single-family detached, two-family dwellings and multifamily dwellings. (N)

   b. Developments for mobile home lots that are individually owned. The Company will provide facilities to a post provided by the owner of the mobile home or mobile home park. The post shall meet the specifications of the Company.

   c. RV parks platted for long-term residence. The Company will provide facilities to a post provided by the owner of the RV park. The post shall meet the specifications of the Company. (N)

2. For the purpose of 4.4, a dwelling is any building or portion thereof which is designed or used exclusively for residential purposes. A single-family detached dwelling is designed for and occupied by not more than one (1) family. A two-family dwelling contains two (2) attached dwelling units, designed for and occupied by not more than two (2) families (also called a duplex). A multifamily dwelling is a dwelling containing three (3) or more dwelling units, designed for and occupied by an equal number of families. (C)

3. The following do not fall under the provisions of 4.4. (C)

   a. Developments containing less than four (4) single or two-family residential lots. These will be treated according to the terms set forth in the Company's line extension policy in effect at the time. (N)

   b. Marinas.

   c. Mobile home parks, except as defined in 4.4.B.1.b.

   d. RV parks, except as defined in 4.4.B.1.c. (N)

(M)
(M1)

(M) Material moved to Page 4.

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.4 PROVISIONING AGREEMENT FOR HOUSING DEVELOPMENTS

B. Terms and Conditions (Cont'd)

4. The PAHD will include, but is not limited to: a description of the development; a requirement that the Developer/Builder provide the Company with an addressed, recorded plat; trench and backfill requirements; conduit requirements; reasonable and necessary or otherwise mutually agreed upon requirements for easements, rights-of-way and other similar rights to access the property; surface grading requirements; target dates and inspection schedules; and charges to be paid by the Developer/Builder. (C-M)

5. The terms and conditions of each PAHD may vary as appropriate and may include provisions that are different from or additional to those in 4.4.

6. Developer/Builders' Responsibilities and Charges (C-M)

a. When a Developer/Builder requests that the Company construct facilities pursuant to a PAHD, the Developer/Builder will be required to disclose whether or not the Developer/Builder has an arrangement or agreement with another provider to provide communications, facilities and services. If the Developer/Builder has entered into an arrangement or agreement with another provider, Qwest will not be obligated to place facilities to and within the development or enter into a PAHD with the Developer/Builder. The Company may agree to place facilities within the development under mutually agreeable terms and conditions. (N)

b. If 4.4.B.6.a., preceding, does not apply, the following charges and responsibilities shall apply:

(1) The Developer/Builder will provide, without expense to the Company, trench and backfill based on the specifications provided by the Company for the facilities within the development. The Developer/Builder will also provide, as specified by the Company and without expense to the Company, conduit with adequate pull string for the service drop from the serving pedestal or property line to the dwelling. In areas where the Company has trench and backfill agreements with other utilities, the Developer/Builder is responsible for the Company's trench and backfill costs. (N)

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.4 PROVISIONING AGREEMENT FOR HOUSING DEVELOPMENTS

B.6.b. (Cont'd) (N)

(2) The Developer/Builder shall provide at no cost to the Company a legally sufficient easement to accommodate the placing and maintenance of the facilities (e.g. distribution cables plus terminal pedestals or like devices and access point cabinet) throughout the development. The surface of the easements shall be brought to final grade prior to the installation of buried or underground facilities.

(3) Where the Company deems it necessary or desirable to use private and/or government right-of-way to place facilities to and within the development, such Developer/Builder shall be required to provide or pay the cost of providing such right-of-way in addition to any other applicable charges. The route established shall be determined by the Company.

(4) If in the opinion of the Company, construction to and within the development does not constitute a prudent investment, the Developer/Builder will assume that portion of the construction costs that exceed a prudent financial contribution by the Company. For the purpose of this section (4), construction costs are defined in 4.4.B.7., following.

(5) The Developer/Builder may request an engineering quote to be performed to establish an estimated construction charge by the Company. For the purpose of 4.4, the Company will provide an engineering quote of the construction charges and an executable PAHD to the Developer/Builder for a fee of $300.00. All quotes are valid for thirty (30) days from the date they are presented to the Developer/Builder. This fee is non-refundable.

(6) All costs payable by the Developer/Builder shall be paid prior to the start of any construction. (N)

7. For the purpose of 4.4.B.6.b.(4), construction costs shall include all material, supplies, engineering, labor, supervision, transportation, and rights-of-way for placing and removal of feeder facilities, and all facilities necessary to provide service from the central office to and within the development, including but not limited to channel equipment, feeder, distribution, and drop facilities, and any applicable overhead, as determined by the Company. (C-M) (C-M)

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.4 PROVISIONING AGREEMENT FOR HOUSING DEVELOPMENTS

B. Terms and Conditions (Cont'd) (N)

8. For the purpose of 4.4, facilities means feeder facilities and distribution facilities, including but not limited to the communications cable, wire, standard network interfaces, pedestals and terminals necessary to enable end-users to arrange to have communications services to their living unit activated in the future from a standard network interface, as well as any necessary structures including but not limited to communications conduit, sleevings, and pull strings. Title to all facilities placed by or for the benefit of Qwest to provide services to the development shall belong solely to Qwest.

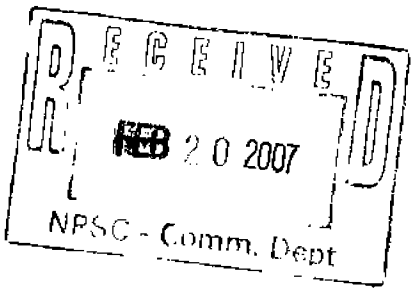
9. Facilities covered in the PAHD cannot be used for subsequent developments until they are covered by a new PAHD.

10. The Company shall not be required to provide facilities at the request of a Developer/Builder within new developments which meet any of the conditions listed in 4.4, absent the execution of PAHD.

11. To the extent that the terms and conditions in 4.4 or the PAHD conflict with any terms and conditions of any other section in this catalog, the terms and conditions set forth in 4.4, and/or the PAHD agreement shall control.

C. Developer Non-Participation

If a Developer/Builder does not enter into a PAHD, the Company, at its option, may accept requests for service from individual customers in the subdivision/development area as provided for in the Company's line extension policy in effect at that time. (N)



5. EXCHANGE SERVICES

SUBJECT	PAGE	
ANSWER SUPERVISION-LINE SIDE	107	
BORDER EXCHANGES	14	
BUSINESS CUSTOMER INCENTIVE PROGRAM	52.2.1	
CALLER IDENTIFICATION-BULK - **GRANDFATHERED**	102	(C)
CENTURYLINK BUSINESS PACKAGE	156.1	
CENTURYLINK BUSINESS BUNDLE (CBB)	169	
CENTURYLINK LINE VOLUME PLAN (CLVP) - GRANDFATHERED	157	
CHOICE BUSINESS	147	
CHOICE BUSINESS PLUS	151	
CHOICE BUSINESS PRIME	153.4	
COMBINED MAIN LINE SERVICE	37	
COMPETITIVE RESPONSE	49	
CONTROLLABLE BRIDGED MAIN LINE SERVICE	38	
CORE CONNECT - GRANDFATHERED	162	

Received
JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

SUBJECT	PAGE	
CUSTOM CALLING SERVICES	74	
ABBREVIATED ACCESS	74	
CALL FORWARDING-BUSY LINE	74	
CALL FORWARDING-DON'T ANSWER	75	
CALL FORWARDING-VARIABLE	76	
CALL REJECTION	76	
CALL TRACE	76	
CALL TRANSFER	77	
CALL WAITING	77	
CALLER IDENTIFICATION-NUMBER- **GRANDFATHERED**	79	(T)
CALLER IDENTIFICATION-NAME AND NUMBER	79	
CONTINUOUS REDIAL	79	
DIAL CALL WAITING	80	
DIRECTED CALL PICK UP	80	
DIRECTED CALL PICK UP WITH BARGE-IN	80	
DISTINCTIVE ALERT	81	
DO NOT DISTURB	81	
EASY ACCESS	81	
HOT LINE- **GRANDFATHERED**	81	(T)
LAST CALL RETURN	82	
PRIORITY CALL	82	
REMOTE ACCESS FORWARDING	83	
SCHEDULED FORWARDING	83	
SECURITY SCREEN	83.1	
SELECTIVE CALL FORWARDING	83.2	
SPEED CALLING	83.2	
THREE-WAY CALLING	83.2	
QWEST RECEPTIONIST - **GRANDFATHERED**	84	(T) (D)
CUSTOM NUMBER SERVICE	143	
CUSTOM RINGING SERVICE	104	

Received
JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

SUBJECT	PAGE	
DATA CONDITIONING	99	
DIRECT-INWARD-DIALING (DID) SERVICE - **GRANDFATHERED**	63	(C)
DIRECTORY LISTINGS	130	
DIRECTORY SERVICES	130	(D)
EXCHANGE AREAS	1	
FLAT RATE SERVICE	30	
FLAT RATE TRUNKS - **GRANDFATHERED**	56	(C)
HEARING OR SPEECH IMPAIRMENT DISCOUNT	29	
HOME BUSINESS LINE (HBL) SERVICE- GRANDFATHERED	43	
HOME PHONE EXTRA PACKAGE- **GRANDFATHERED**	156.5	(T)
HUNTING SERVICE	31	
INCOMING LINES AND TRUNKS	40	
INTERCEPT SERVICES	145	
INTRACALL SERVICE - **GRANDFATHERED**	101	(T)
LIFELINE ASSISTANCE PROGRAMS	41	
LINE VOLUME PLAN- GRANDFATHERED	157	
LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS	1	
LISTINGS (DIRECTORY)	130	
LOCAL EXCHANGE OPTIONS	31	
LOCAL EXCHANGE SERVICE	17	
LOCAL VOICE DISCOUNT PLANS	157	
MAPS	13	
MARKET EXPANSION LINE SERVICE - **GRANDFATHERED**	96	(C)
MEASURED RATE TRUNKS - GRANDFATHERED	53.2	
MEASURED SERVICE - GRANDFATHERED	19	
MEASURED SERVICE AND HOURLY USAGE PACKAGE SERVICE BILLING OPTIONS - **GRANDFATHERED**	27	(T)
MESSAGE RATE TRUNKS- GRANDFATHERED	55	

Received
JUN 17 2026
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5. EXCHANGE SERVICES

SUBJECT	PAGE	
NETWORK ACCESS REGISTERS (NARS) - **GRANDFATHERED**	72	(C)
NONLISTED SERVICE	137	
NONPUBLISHED SERVICE	137	
NUMBER FORWARDING- **GRANDFATHERED**	107.1	(T)
OPERATOR SERVICES	145	
PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE	147	
PREMIUM EXCHANGE SERVICES	74	
PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS - **GRANDFATHERED**	53.2	(C)
PUBLIC RESPONSE CALLING SERVICE	39	
QWEST BUSINESS LINE PLUS	152	
QWEST CHOICE BUSINESS	147	
QWEST CHOICE BUSINESS PLUS	151	
QWEST CHOICE BUSINESS PRIME	153.4	
RATE STABILIZED FLAT PBX TRUNK - **GRANDFATHERED**	57	(C)
RESIDENCE CUSTOMER INCENTIVE PROGRAM	52.1	
ROTARY BREAK ARRANGEMENT	32	
SIMPLY UNLIMITED BUSINESS	165	
SIMPLY UNLIMITED PHONE FOR RESIDENCE	175	
STAND-BY LINE SERVICE - **GRANDFATHERED**	33	(T)
TENANT SOLUTIONS	45	
TRIBAL LIFELINE	41.4	
TRIBAL LINK UP	42	
UNLIMITED NATIONWIDE CALLING OR ESSENTIAL HOME PHONE WITH 30 MINUTES LONG DISTANCE- GRANDFATHERED	172	

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JUN 17 2026
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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

This section identifies exchanges and their extended area service which provides a non-optional two-way telecommunications service between main stations of separate exchanges at flat monthly rates in lieu of rates for Message Telecommunications Service. The service is provided by means of special extended area trunks between the exchanges involved.

A. Extended Area Service Increments

EAS increments apply, by EAS Group, to flat-rated service in the exchanges listed in B., following.

EAS Group	Monthly Increment		
	Residence	Business	
		One-Party (1FB)	All other
1	$0.00	0.00	$1.00
1A	0.00	0.00	1.25
2	0.00	0.00	1.50
3	0.00	0.00	2.00
3A	0.00	0.00	2.20
4	0.00	0.00	3.00
5	0.00	0.00	1.80
6	0.00	0.00	3.00

B. Exchanges by EAS Group

EXCHANGES WITHOUT EAS

Bridgeport
Broken Bow
Clarkson
Emerson
Gothenburg
Howells
Laurel
Missouri Valley, IA
North Platte
Pender
Pilger
Randolph
Schuyler
Sidney
Silver Creek
Wakefield
Wayne
West Point
Yankton, SD

(D)

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

B. Exchanges by EAS Group (Cont'd)

EAS GROUP 1

Ainsworth
Alliance
Atlanta
Elwood
Fullerton
Grand Island
Loup City
McCook
Ogallala (D)
Oxford
Valentine

EAS GROUP 1A

Norfolk

EAS GROUP 2

Atkinson
Axtell
Central City
Chadron
Harrison
Homer
Humphrey
Lexington

EAS GROUP 3

Crawford
Farwell
Lyons
Minden
Oakland
Tekamah
Whitney

EAS GROUP 3A

Holdrege

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

B. Exchanges by EAS

EAS GROUP 4

Big Springs
Cairo
Dakota City
Elm Creek
O'Neill
St. Libory
St. Paul
So. Sioux City
Wood River

EAS GROUP 5

Bennington (N)
Elkhorn
Gretna (N)
Omaha
Springfield (N)
Valley
Waterloo (N)

EAS GROUP 6

(C)
Creston
Fremont
(C)

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

C. The following is a list of exchanges. Where EAS is provided, the exchanges to which it is provides are shown. See A., preceding for applicable EAS increments by EAS Group. All exchanges are in Nebraska except as otherwise indicated.

EXCHANGE	EAS GROUP	EXCHANGES INCLUDED IN EXTENDED LOCAL CALLING AREA	
Ainsworth	1	Long Pine, Johnstown	
Alliance	1	Hemingford	
Atkinson	2	O'Neill, Stuart	
Atlanta	1	Holdrege	
Axtell	2	Minden, Funk	
Bennington	5	Arlington, Blair, Carson, IA, Council Bluffs, IA, Crescent, IA, Ft. Calhoun, Glenwood, IA, Fremont, Kennard, Louisville, Macedonia, IA, Mineola, IA, Minden, IA, Missouri Valley, IA, Murray, Neola, IA, Oakland, IA, Omaha (including Carter Lake, IA., Elkhorn, Gretna, Springfield, Valley, Waterloo), Plattsmouth, Silver City, IA, Tabor, IA, Treynor, IA, Underwood, IA, Yutan	(C) (C)
Big Springs	4	Brule, Ogallala	

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

C. (Cont'd)

EXCHANGE	EAS GROUP	EXCHANGES INCLUDED IN EXTENDED LOCAL CALLING AREA	
Bridgeport	–	N/A	
Broken Bow	–	N/A	
Cairo	4	Grand Island, Wood River	
Central City	2	Archer, Hordville	
Chadron	2	Crawford, Whitney	
Clarkson	–	N/A	
Crawford	3	Chadron, Harrison, Whitney	
Creston	6	Columbus, Humphrey	(C)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

C. (Cont'd)

EXCHANGE	EAS GROUP	EXCHANGES INCLUDED IN EXTENDED LOCAL CALLING AREA	
Dakota City	4	Homer, South Sioux City, Sioux City, IA	
Elkhorn	5	Arlington, Blair, Carson, IA, Council Bluffs, IA, Crescent, IA, Ft. Calhoun, Glenwood, IA, Fremont, Kennard, Louisville, Macedonia, IA, Minden, IA, Mineola, IA, Missouri Valley, IA, Murray, Neola, IA, Oakland, IA, Omaha (including Bennington, Carter Lake, IA, Gretna, Springfield, Valley, Waterloo), Plattsmouth, Silver City, IA, Tabor, IA, Treynor, IA, Underwood, IA, Yutan	(C) (C)
Elm Creek	4	Overton, Kearney	
Elwood	1	Lexington	
Emerson	–	N/A	
Farwell	3	Dannebrog, Elba, St. Paul	
Fremont	6	Arlington, Blair, Ft. Calhoun, Kennard, Omaha (including Bennington, Carter Lake, IA, Elkhorn, Gretna, Springfield, Valley, Waterloo), Yutan	
Fullerton	1	Belgrade	

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

C. (Cont'd)

EXCHANGE	EAS GROUP	EXCHANGES INCLUDED IN EXTENDED LOCAL CALLING AREA
Gothenburg	–	N/A
Grand Island	1	Cairo, St. Libory, Wood River, Chapman, Doniphan, Phillips
Gretna	5	Arlington, Blair, Carson, IA, Council Bluffs, IA, Crescent, IA, Ft. Calhoun, Fremont, Glenwood, IA, Kennard, Louisville, Macedonia, IA, Minden, IA, Mineola, IA, Missouri Valley, IA, Murray, Neola, IA, Oakland, IA, Omaha (including Bennington, Carter Lake, IA, Elkhorn, Springfield, Valley, Waterloo), Plattsmouth, Silver City, IA, Tabor, IA, Treynor, IA, Underwood, IA, Yutan
Harrison	2	Crawford, Whitney
Holdrege	3A	Atlanta, Funk, Loomis, Bertrand
Homer	2	Dakota City, South Sioux City
Howells	–	N/A
Humphrey	2	Creston, Lindsay

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

C. (Cont'd)

EXCHANGE	EAS GROUP	EXCHANGES INCLUDED IN EXTENDED LOCAL CALLING AREA	
Laural	–	N/A	
Lexington	2	Elwood, Overton	
Loup City	1	Ashton	
Lyons	3	Decatur, Oakland, Tekamah	
McCook	1	Culbertson	
Minden	3	Axtell, Norman, Heartwell	
Missouri Valley, IA	–	[1]	
Norfolk	1A	Battle Creek, Madison	(C)
North Platte	–	N/A	

[1] See 5.1.8.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

C. (Cont'd)

EXCHANGE	EAS GROUP	EXCHANGES INCLUDED IN EXTENDED LOCAL CALLING AREA
Oakland	3	Lyons, Tekamah, West Point
Ogallala	1	Brule, Big Springs
Omaha	5	Arlington, Bennington, Blair, Carter Lake, IA, Council Bluffs, IA, (including - Carson, IA, Crescent, IA, Underwood, IA), Elkhorn, Ft. Calhoun, Fremont, Glenwood, IA, Gretna, Kennard, Louisville, Macedonia, IA, Minden, IA, Mineola, IA, Missouri Valley, IA, Murray, Neola, IA, Oakland, IA, Plattsmouth, Silver City, IA, Springfield, Tabor, IA, Treynor, IA, Yutan, Valley, Waterloo
O'Neill	4	Atkinson, Bristow, Butte, Chambers, Inman, Page, Spencer, Stuart
Oxford	1	Edison
Pender	–	N/A
Pilger	–	N/A
Randolph	–	N/A

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

C. (Cont'd)

EXCHANGE	EAS GROUP	EXCHANGES INCLUDED IN EXTENDED LOCAL CALLING AREA	
St. Libory	4	Grand Island, St. Paul	
St. Paul	4	Boelus, Cotesfield, Dannebrogk, Elba, Farwell, St. Libory	
Schuyler	–	N/A	
Sidney	–	N/A	
Silver Creek	–	N/A	
So. Sioux City	4	Dakota City, Homer, Sioux City, IA	
Springfield	5	Arlington, Blair, Carson, IA, Council Bluffs, IA, Crescent, IA, Ft. Calhoun, Fremont, Glenwood, IA, Kennard, Louisville, Macedonia, IA, Minden, IA, Mineola, IA, Missouri Valley, IA, Murray, Neola, IA, Oakland, IA, Omaha (including Bennington, Carter Lake, IA, Elkhorn, Gretna, Valley, Waterloo), Plattsmouth, Silver City, IA, Tabor, IA, Treynor, IA, Underwood, IA, Yutan	(C) (C)
Tekamah	3	Decatur, Lyons, Oakland	

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

C. (Cont'd)

EXCHANGE	EAS GROUP	EXCHANGES INCLUDED IN EXTENDED LOCAL CALLING AREA	
Valentine	1	Crookston, Cody, Kilgore, Wood Lake	
Valley	5	Arlington, Blair, Carson, IA, Council Bluffs, IA, Crescent, IA, Ft. Calhoun, Fremont, Glenwood, IA, Kennard, Louisville, Macedonia, IA, Minden, IA, Mineola, IA, Missouri Valley, IA, Murray, Neola, IA, Oakland, IA, Omaha (including Bennington, Carter Lake, IA, Elkhorn, Gretna, Springfield, Waterloo), Plattsmouth, Silver City, IA, Tabor, IA, Treynor, IA, Underwood, IA, Yutan	(C) (C)
Wakefield	–	N/A	
Waterloo	5	Arlington, Blair, Carson, IA, Council Bluffs, IA, Crescent, IA, Ft. Calhoun, Fremont, Glenwood, IA, Kennard, Louisville, Macedonia, IA, Minden, IA, Mineola, IA, Missouri Valley, IA, Murray, Neola, IA, Oakland, IA, Omaha (including Bennington, Carter Lake, IA, Elkhorn, Gretna, Springfield, Valley), Plattsmouth, Silver City, IA, Tabor, IA, Treynor, IA, Underwood, IA, Yutan	(C) (C)
Wayne	–	N/A	
West Point	–	N/A	
Whitney	3	Chadron, Crawford, Harrison	
Wood River	4	Cairo, Grand Island	
Yankton, SD	–	[1]	

[1] See 5.1.8.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

D. All Centrex customers will be charged business EAS rates on a trunk equivalency basis identified below:

TOTAL CENTREX STATION LINES	PBX TRUNK EQUIVALENT
1	1
2	2
3	3
4 to 6	4
7 to 10	5
11 to 15	6
16 to 21	7
22 to 28	8
29 to 36	9
37 to 45	10
46 to 54	11
55 to 64	12
65 to 75	13
76 to 86	14
87 to 98	15
99 to 111	16
112 to 125	17
126 to 139	18
140 to 155	19
156 to 171	20
172 to 189	21
190 to 207	22
208 to 225	23
226 to 243	24
244 to 262	25
263 to 281	26
282 to 300	27
Each Add'l 18 Lines Add	1

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

(D)

5.1.7 MAPS

The boundaries of Base Rate Areas and Zone Rate Areas are as described or indicated on maps for each exchange which are hereby made a part of this Catalog.

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5. EXCHANGE SERVICES

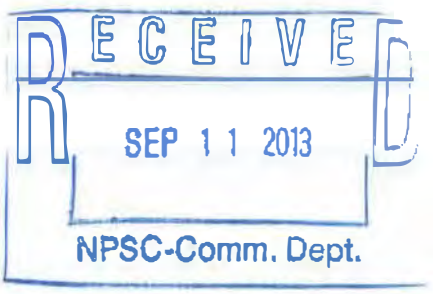
5.1 EXCHANGE AREAS (Cont'd)

5.1.8 BORDER EXCHANGES

These rates, terms and conditions apply to portions of exchanges located in Nebraska and served from exchanges located in other states

(D)

(D)



5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.8 BORDER EXCHANGES

A. Served from South Dakota Exchanges (T)

1. Suburban Territory Near South Yankton, South Dakota

South Yankton, Nebraska is served by the Yankton, South Dakota exchange. Rates and charges found in the South Dakota Exchange and Network Services Catalog, apply.

The Yankton exchange includes, in addition to suburban territory in Nebraska near Yankton, South Dakota, the territory in South Dakota comprising the City of Yankton and vicinity. The Irene and Wakonda exchanges include the territory in South Dakota comprising these cities and the immediate vicinity of each. The Irene exchange also includes the community of Mayfield and the Wakonda exchange includes the towns of Gayville and Volin.

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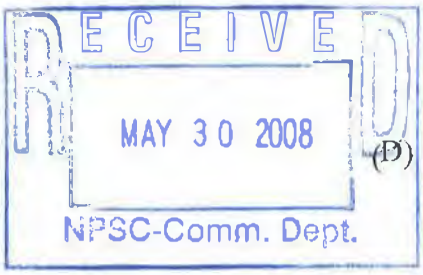
5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.8 BORDER EXCHANGES

(D)



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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

A. General

1. Definition

   Local Exchange Access Line

   Facilities from the central office up to the network interface designated by the Company to secure individual and party line service.

2. The General Terms and Conditions of this Catalog apply at all exchanges except as otherwise provided herein.

3. Local Exchange Main Line Service rates apply for each local exchange access line. All rates include touch-tone.

4. Loop Diversity and/or Avoidance (D) (T)

   Loop Diversity and/or Avoidance, defined in Section 4 of the Private Line Transport Services Catalog, are available with one party business main line service, trunks, and PAL Service.

   Customers subscribing to Loop Diversity must also have additional facilities for the diverse route.

   Customers subscribing to Avoidance may be required to pay the charges associated with Foreign Exchange Service, as described elsewhere in this Catalog.

5. When the Company cannot provide primary basic local service to a customer within five business days from the date of the customer's application for service or by the customer's requested date, whichever is later, the Company, where available and to the extent possible, shall offer local service alternatives. (T)

   Service alternatives include, but are not limited to, local *MARKET EXPANSION LINE* Service (remote call forwarding), where available. Local *MARKET EXPANSION LINE* Service will be provided to the customer at no charge until the Company can provide primary basic local service. The service alternative will be provided only for primary basic local service. Primary basic local service is defined as the first line at a specific address.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

A. General (Cont'd)

6. Credits may also be applied to the customer's bill. If an order is delayed more than five business days, a credit for the nonrecurring charge associated with the line will apply. In addition, customers whose orders are delayed for more than 30 calendar days will receive a credit, based on a primary basic local service monthly rate, for each month or partial month of service was delayed.

7. If primary basic local service is not established within 30 calendar days from the date of the customer's application for service or by the customer's requested **date, the** following **provision will** apply: (D)

   a. The monthly rate associated with primary basic local service, for each month or partial month that the order is held, will be credited to the customer's bill after service is established.

(D)

(D)

8. Nonrecurring Charges

	USOC	NONRECURRING CHARGE
• Change of telephone number initiated by customer or due to regrading from business to residence service, each	NCK	$10.00
• Change of any class of local service to any other class of local service, i.e., residence service to business service or business service to residence service	GCS	10.00

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 MEASURED SERVICE – GRANDFATHERED (C)

Effective September 2, 2021, Measured Service is grandfathered for Individual Line Service and availability is limited to lines currently in service at existing locations for existing customers (N) (N)

A. Description

1. Measured Service is a service for which rates are based upon an exchange access line and usage. In addition to the monthly charge, local usage charges will apply for outgoing calls completed on a local basis. Measured Service is an optional offering available to single-party customers. Measured Service is available in all exchanges.

2. A nonprimary line is a separately billed residence line that is not the first line in the household. An additional line is a residence line that is billed together with a residence first line (primary) or a residence nonprimary line.

B. Terms and Conditions

1. Measured Service and Semipublic Metered Service are available, and are payable in advance. This service entitles the customer in any given exchange to service without other charge, to all stations bearing the designation or designations of that exchange. Customers in exchanges having Extended Area Service, as shown in 5.1.1, are also entitled to service to all stations of those exchanges shown.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.1 MEASURED SERVICE – GRANDFATHERED (C)

B. Terms and Conditions (Cont'd)

2. Flat Rate and Measured Service will not be provided on the same premises except as follows:

   - Where the Flat Rate Service is physically arranged so it cannot be used to supplement the Measured Service.
   - The non-administrative, inward terminations at a Telephone Answering Bureau.
   - A flat rate Foreign Exchange line which is switched at a location whose calling area does not include the calling area of the normal serving exchange for the Measured Service lines.
   - The selection of either Flat Rate Service or Measured Service for all administrative lines of a Radio Carrier.

3. Centrex Service is not offered the option of subscribing to Measured Service.

4. Usage billing will be provided in bulk or summary form and not by call detail.

5. Definitions of Classes of Service for local calls - Dial Station-to-Station, Operator Station-to-Station, and Person-to-Person apply to local calls originated from Measured Service Lines and are defined in 6.2.1.

6. Sent paid local calls include all Dial Station-to-Station calls and those Operator Station-to-Station and Person-to-Person calls which are billed to the same telephone number from which they originated.

7. The definitions of Reversal of Charges (Collect Call) and Credit Card are defined in 6.2.1 and apply to local calls originated on Measured Service Lines.

8. The quotation of "time and charges" will not be provided for local telephone calls. This includes information concerning duration of messages and the associated charge to be billed the customer.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.1 MEASURED SERVICE – GRANDFATHERED (C)

B. Terms and Conditions (Cont'd)

9. Measured Service usage charges do not apply to calls placed to the Company Business Office, Company Repair Service, Directory Assistance, 911 or "0" for emergency agencies, such as police, fire, rescue or ambulance.

C. Business

Business customers may subscribe to Measured Service at rates and charges specified in E., following.

1. Nonrecurring charges will not apply for conversion of an existing customer to Measured Service, for one conversion back to Flat Rate Service or from one Measured Service package to another within six months of the customer's initial conversion to Measured Service. After the six month period, applicable nonrecurring charges will apply for conversions from Measured Service to Flat Rate Service.

2. The timing of local messages is the same as specified for toll messages in 6.2.1.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.1 MEASURED SERVICE – GRANDFATHERED (Cont'd) (C)

D. Residence

1. Rate and Charge Application

a. Nonrecurring charges will not apply for conversion of an existing customer to the 3 Hour Usage Package Service offering. Further, nonrecurring charges will not apply for conversion back to Flat Rate Service.

b. The timing of local messages is the same as specified for Toll messages in 6.2.1.

c. The basic monthly rates for 3 Hour Usage Package Service Lines are specified in E., following.

d. The hourly allowance is applied only toward sent paid local usage charges as accumulated above.

e. No credit is given for any unused allowance during a billing month, nor is any unused allowance accumulated and/or carried forward over billing months.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.1 MEASURED SERVICE – GRANDFATHERED (Cont'd)

E. Rates and Charges

The nonrecurring charges apply for connecting or moving telephone service.

1. Business

	USOC	NONRECURRING CHARGE	MONTHLY RATE
a. Measured Service	LMB	$45.00	**$41.50** (I)

b. Usage Charges

The following exchange usage charge applies in addition to the Measured Service line rates:

	CHARGE
• Usage Charge, per minute	$0.02

The wire centers within an exchange which are contiguous to the wire center from which a call is placed will always be included in the 0-10 mile call area.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.1 MEASURED SERVICE

E. Rates and Charges (Cont'd)

2. Residence

	USOC	NONRECURRING CHARGE	MONTHLY RATE
a. 3 Hour Package			
• First Line (Primary)	RWV	[1]	**$31.35** (I)
• Nonprimary Line	ANK	[1]	**$28.75** (I)
• Additional Line	AWV	[1]	**$28.75** (I)
			CHARGE
b. Usage, per minute			$0.02

[1] See 3.1.1.D. for nonrecurring charge application.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.1 MEASURED SERVICE – GRANDFATHERED (Cont'd) (C)

F. Measured Service Billing Options

1. Description

a. Measured Service will provide customers, where these services are available, options on how local usage charges will be billed, and in which format and amount of detail the bill will be rendered.

(1) Local Reverse Billing

This option provides for the billing of the called party (flat rate, hourly usage or measured customer) rather than the calling party for hourly or measured usage charges. Applicable conditions and rates in D., preceding, apply to Local Reverse Billing.

(2) Local Usage Detail only with Local Reverse Billing

Local Usage Detail will provide customers detail of their local incoming measured calls under several options. Detail is available separately from the bill on either paper, magnetic tape or microfiche. This option provides the following detail: the central office prefix of the calling number, connect time, duration (holding time), date of call, and amount of each local call.

2. Terms and Conditions

a. Local Reverse Billing is available to customers for inward calls on a per message basis. Calls must originate from telephone lines located in Company Exchanges. The customer has the option of enrolling in or withdrawing from the service at either the beginning or ending of the billing period. There will be no billing of fractional amounts.

b. Local Usage Detail is available on a total account basis only and becomes effective on the customer's billing date. The customer has the option of enrolling in or withdrawing from the service at either the beginning or ending of the billing period. There will be no billing of fractional amounts.

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08/23/2021

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.1 MEASURED SERVICE – GRANDFATHERED (C)

F. Measured Service Billing Options (Cont'd)

3. Rates and Charges

	USOC	NON-RECURRING CHARGE[1]	RATE PER LINE PER MONTH	RATE PER MESSAGE
a. Local Reverse Billing, per line or terminal arranged				
• Residence	LRB	$ 5.00	$1.50	$0.01
• Business	LRB	5.00	1.50	0.01
b. Local Usage Detail, per line or terminal arranged, for inward calls				
• Residence	OMD	6.00	1.50	0.01
• Business	OMD	15.00	1.50	0.01

[1] Applies in addition to applicable nonrecurring charges in E., preceding.

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08/23/2021

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.1 MEASURED SERVICE – GRANDFATHERED (Cont'd) (C)

G. Hearing or Speech Impairment Discount

1. Description

Disabled persons who have been certified to the Company as having a hearing or speech impairment which necessitates that they communicate by a Telecommunications Device for the Deaf (TDD) (sometimes referred to as a teletypewriter or TTY device) will receive, upon written application to the Company, a discount on calls from certified residence account premises where a TDD is located.

2. Terms and Conditions

a. The discount given will be 50% on usage.

b. For a customer with more than one line or trunk, written application will be required for each line or trunk.

c. The billing period for this discount will be determined by the toll billing date. The customer will receive the discount at the beginning of the next toll billing period after application approval. The customer has the option of withdrawing at either the beginning or ending of the billing period. A nonrecurring charge does not apply to establish this service.

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08/23/2021

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.4 FLAT RATE SERVICE

A. Description

1. Flat Rate Service is an exchange service for which a specified rate is charged regardless of the amount of usage.

2. A nonprimary line is a separately billed residence line that is not the first line in the household. An additional line is a residence line that is billed together with a residence first line (primary) or a residence nonprimary line.

B. Rates and Charges

Nonrecurring charges apply for connecting or moving telephone service. These rates do not include EAS charges found in 5.1.1.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Residence			
- First Line (Primary), each	1FR/HFR	[1]	**$34.00** (I)
- Nonprimary Line, each	AFL	[1]	**$34.00** (I)
- Additional Line, each	AFH	[1]	**$34.00** (I)
• Business			
- One-Party	1FB/AFK/ HFB	$45.00	**$47.50** (I)
- Business Answering [2]	SSV	$45.00	**$47.50** (I)

[1] See 3.1.1.D. for nonrecurring charge application.
[2] Grandfathered to existing customers at existing locations.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL EXCHANGE OPTIONS

A. Hunting Service **[3]** (C)

1. Description

Hunting Services are optional arrangements available to customers with two or more line services at the same location, same system. Where facilities permit, lines are arranged so that incoming calls to a busy line overflow to another line in the hunting arrangement.

2. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Hunting, per line			
- Residence	HTG	–	$8.95
- Business	HTG	$10.00	8.95
• Charge to rearrange, per line			
- Residence	AAV	6.00	–
- Business[1,2]	AAV	10.00	–

[1] Does not apply when changing from Series Hunting to Multiline Hunting or vice versa.

[2] Applies to establish Hunting for trunks.

[3] Effective June 1, 2023, Hunting Service is grandfathered for residence customers and will no longer be available to new residence customers. (N) (N)

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05/18/2023

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL EXCHANGE OPTIONS

A. Hunting Service [2] (Cont'd)

3. Rotary Break Arrangement **[3]** (C)

a. Description

This arrangement permits the control of the rotary or line hunting feature when it is necessary to limit the number of incoming calls.

b. Rates and Charges

The following rates and charges are in addition to applicable rates and charges for the service with which it's associated.

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• Rotary Break Arrangement, including relays and control key, each **[3]**	P89	$10.00	$3.20	(C)
• Control Circuit **[3]**	N/A	[1]	[1]	(C)

[1] See Private Line Transport Services Catalog.

[2] Effective June 1, 2023, Hunting Service is grandfathered for residence customers and will no longer be available to new residence customers.

[3] Effective September 1, 2023, Rotary Break Arrangement is grandfathered for small business customers and will no longer be available to new small business customers. (N) (N)

Received by NPSC
08/21/2023

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.5 LOCAL EXCHANGE OPTIONS (Cont'd)

B. *STAND-BY* Line Service – **GRANDFATHERED** (C)

Effective January 1, 2021, this service is grandfathered. Availability to current customers is limited to lines and features in service at existing locations. (N) (N)

1. Description

STAND-BY Line is an offering on a month-to-month basis which will allow business customers to expand access to their business and expand their capacity to make outgoing calls as needed. This service is designed for customers that experience periodic peaks and valleys in calling volumes to and from their business.

2. Terms and Conditions

a. This service will be offered to business customers only.

b. *STAND-BY* Line measures both incoming and outgoing calls on a per minute of use basis. The incoming and outgoing call capability is always active.

c. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply under the same terms as a measured business line.

d. Directory Assistance and long distance service will apply under the same terms as a measured business line.

e. Customers must have at least one flat rated business line at the location for which they are ordering *STAND-BY* Line service. *STAND-BY* Line cannot be used as the primary business line.

f. No listing will be provided with the *STAND-BY* Line.

g. Terms, conditions, rates and charges as described elsewhere in the Company's Catalog, apply as appropriate.

h. *STAND-BY* Line Service will be provided where technically and economically feasible.

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10/29/2020

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.5 LOCAL EXCHANGE OPTIONS

B.2. (Cont'd)

i. Customers are not charged to change from *STAND-BY* Line to an individual business line.

j. *STAND-BY* Line Service may be temporarily suspended only when the main service with which it is associated is suspended. *STAND-BY* Line Service will remain at the full rate.

k. The Initial Service Period described in Section 2 does not apply for *STAND-BY* Line Service.

l. Nonrecurring charges apply to establish *STAND-BY* Line Service. In addition, nonrecurring charges, specified in 5.2.A.6. for USOC GCS, apply to change from an individual business line to *STAND-BY* Line Service.

3. Rates and Charges

	USOC	NONRECURRING CHARGE [1]	MONTHLY RATE	PER MINUTE OF USE [2]
• *STAND-BY* Line, (GRANDFATHERED) per line	1TM	$45.00	**$38.40** (I)	$0.05

[1] Same in amount and application as the business line nonrecurring charge.

[2] Applies to connections of one minute or any fraction thereof.

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11/26/2024

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.5 LOCAL EXCHANGE OPTIONS (Cont'd)

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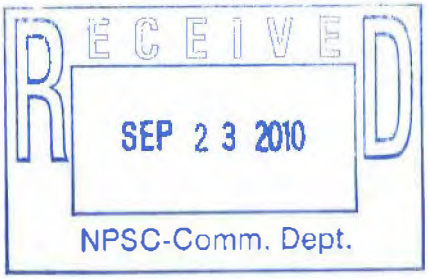


[1] This page also cancels the following page: Page 36, Release 1. (N)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.5 LOCAL EXCHANGE OPTIONS (Cont'd)

C. Combined Main Line Service (T)

1. Description

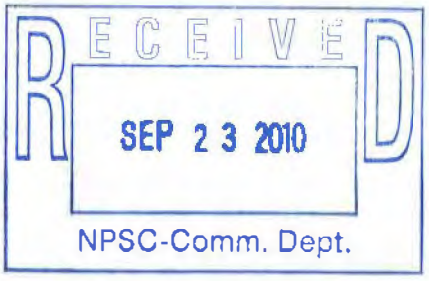
Where facilities permit, two individual main lines may be so connected and equipped that a signal may be received at the other, when either of them is called, thereby furnishing secretarial service when either one of the lines is not attended.

Flat Rate and PAL or other Message Rate Services are not combined. Ordinarily, two services are combined only when they are subscribed for by the same customer or when one customer is in business with or is an employee or agent of the other customer.

2. Terms and Conditions

a. When the lines are located within the same single office area or within the same central office district of a multi-office exchange, the total of rates for individual line services apply. When the lines are located in different central office districts of a multi-office exchange, regular extension station mileage charges apply for the airline distance between the central office buildings serving the two districts in which the stations are located.

b. Standard charges for miscellaneous services in connection with combined main line services will be applied in addition to charges for the main lines themselves, and for any circuit between central offices which may be required in multicentral office exchanges.



5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.5 LOCAL EXCHANGE OPTIONS (Cont'd)

D. Controllable Bridged Main Line Service (T)

1. Description

In those exchanges where the central office equipment is available, controllable bridged main line service is offered. A cutoff key at one station may be operated to establish or remove the bridged arrangement, thus controlling the periods when a call to one station may be answered at either station.

2. Rates and Charges

The following rates and charges are in addition to the regular monthly rates and nonrecurring charges that apply for the main line or trunks involved. If Main Line Service is ordered at the same time as the initial installation of residence and business service, an additional nonrecurring charge does not apply.

	USOC	NONRECURRING CHARGE[1]	MONTHLY RATE
• Central office relay, each primary line equipped	BLS5X	$5.00	$1.25
	BLS1X, BLS2X BLS3X, BLS4X	5.00	–
• Control Circuit	N/A	[2]	[2]

[1] Applies to establish service on existing accounts.

[2] Private Line Transport Mileage Charges apply.

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SEP 23 2010
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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.5 LOCAL EXCHANGE OPTIONS (Cont'd)

E. Public Response Calling Service (T)

1. Description

Public Response Calling Service, also known as Choke Network, is a service offering which provides facilities for call-in programs, including but not limited to radio, television, or internet promotional activities that result in mass calling by the general public to a telephone number.

2. Terms and Conditions

In addition to the applicable terms and conditions in other sections of this Catalog, the following terms and conditions apply specifically to Public Response Calling Service:

a. Public Response Calling Service is offered to customers where the conditions listed below exist. The services offered are subject to the availability of the existing network facilities. The Company may revise or withdraw the service at any time with appropriate notice.

b. In order to maintain the safety, continuity, and reliability of telephone service to the general public and 911 Service, those customers who solicit large volumes of incoming calls resulting in any of the conditions listed below, will be required to subscribe to PRCS, or modify or discontinue the call-in activity. Existing customers found to be using a business service inappropriately, generating large volumes of incoming calls that may adversely affect the service of other customers, may also be required to purchase PRCS.

- The number of incoming calls being directed to a specified telephone number exceeds 200 in a given hour of time,
- More than 15 percent of the calls to the specified telephone number reach a busy signal in any given hour,
- The number of busy signals to a specific telephone number exceeds 1,000 per week.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.5 LOCAL EXCHANGE OPTIONS

E.2. (Cont'd) (T)

c. PRCS may not hunt or Call Forward-Busy to a non-PRCS line.

d. Customers may not utilize *MARKET EXPANSION LINE* Service as a PRCS telephone number

e. A central office prefix specified by the Company must be used to provide Public Response Calling Service.

f. The telephone number assigned to Public Response Calling Service may be listed in the Company directory or on Directory Assistance records of the exchange from which the associated PRCS lines are furnished. Additional listing specified in 5.7.1 of this Catalog may also be purchased.

g. Public Response Calling Service is provided with incoming calls. Outgoing calling is not provided as a feature of this service. Callers to the PRCS telephone number from outside the local calling area may incur the appropriate toll charges.

h. A Public Response Calling Service customer must subscribe to a minimum of one line.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.5 LOCAL EXCHANGE OPTIONS

E.2. (Cont'd) (T)

i. Specially computed charges may apply, based on costs, where unusual quantities of facilities are required to meet a subscriber's service requirements.

j. A Service Establishment Charge applies when Public Response Calling Service is established.

3. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Service Establishment Charge	NRC83	$100.00	–
• Public Response Calling Service Lines, each	1MN	[1]	[1]
• Central Office Equipment	GE6	–	$150.00

F. Incoming Lines and Trunks (T)

1. Customers for individual line business service may be provided with one or more additional lines to be used exclusively for inward service from the central office.

2. Stations for terminating inward lines associated with individual line business service are not placed off the premises where the individual line service is located.

USOC	MONTHLY RATE
FZB-7ZL	[2]

[1] Same rates and charges as 1FB rate in 5.2.4 or other business services specified elsewhere apply.

[2] Equal to one party business flat rate as specified in 5.2.4.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.5 LOCAL EXCHANGE OPTIONS (Cont'd)

[1] This page also cancels the following page: Page 40.2, Release 2. (N)

(M) Material moved to 105.2.5.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.6 LIFELINE ASSISTANCE PROGRAMS

Pursuant to FCC order 15-71, adopted June 18, 2015, the Company no longer provides Lifeline discounted service to resellers as of August 15, 2016.

(D)
|
(D)

A. Federal Lifeline Program

1. Description

The Federal Lifeline Program assists qualified low-income applicants with reductions in their monthly local exchange service rate. The assistance applies for a single telephone line or broadband service or a bundle of broadband and single telephone line service at the applicant's principal place of residence. (T) (T)

2. Eligibility Requirements

To receive assistance, an applicant must demonstrate an annual household income at or below 135 percent of the federal poverty guidelines, or must demonstrate participation by the applicant, applicant's dependent(s) or a member of applicant's household [1] in one of the following programs:

- Federal Public Housing Assistance (FPHA)
- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Veterans Pension Benefit and Survivors Pension

[1] A household is defined, for purposes of administering this program, as any individual or group of individuals who live together at the same address and share income and expenses.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.6 LIFELINE ASSISTANCE PROGRAMS

A. Federal Lifeline Program (Cont'd)

3. Terms and Conditions

a. An applicant may request Lifeline assistance directly through the on-line consumer portal of the National Lifeline Eligibility Verifier (NLEV), also known as National Verifier. Applicants may also mail a completed paper application, Household Worksheet, and proof of eligibility to the Lifeline Support Center. Applicants may contact the Company to request that paper copies of the application and Household Worksheet be mailed to them or may obtain the required forms from the following website: https://www.lifelinesupport.org/ls/nv/default.aspx.

b. The Federal Lifeline Program credit may be applied to any qualifying residential Local Exchange Service provided by the Company (including Packaged Services).

c. Customers are limited to one credit per household, which may be applied towards a qualifying wireline service, a qualifying broadband service or a qualifying bundled voice and data service package. Customers are not eligible to receive a credit from the Company if they receive a Federal Lifeline Program credit for a service provided by another Eligible Telecommunications Carrier or Lifeline Broadband Provider. (T)

d. The Federal Lifeline Program credit will be pro-rated on the basis of a 30-day month from the effective date of the customer's application.

e. Applicants must provide proof of eligibility and be deemed eligible for participation before monthly credits begin. Credits will only be issued on a go-forward basis.

f. Nonrecurring charges will not apply when establishing this program on existing service.

g. Partial payments made by Lifeline customers will be applied first towards local service charges.

h. The discount shall be applied first to the subscriber line charge, and then to the monthly service rate for Lifeline eligible services. (N)

i. At no time shall the total Lifeline discount exceed the sum of the subscriber line charge and the monthly service rate, excluding applicable taxes, fees, and other surcharges.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.6 LIFELINE ASSISTANCE PROGRAMS

A. Federal Lifeline Program

3. Terms and Conditions (Cont'd)

j. All Lifeline recipients will be required to recertify their eligibility every year. (N) (N)

k. Toll Restriction (also known as Toll Blocking) is available to Lifeline customers upon request at no charge. No service deposit will be required for applicants who voluntarily elect toll restriction with the initiation of Lifeline service. (T)

Any Lifeline customer who has a past due balance in toll message charges will be automatically restricted from access to toll services until the outstanding balance is paid. The customer will not be charged for the toll restriction placed on the account. The Restoration Charge applies to Lifeline customers whose message toll service has been restricted for nonpayment.

If a Lifeline customer is toll restricted for a second occurrence, the Company may, at its discretion, place the Lifeline customer on a permanent toll restriction. A Lifeline subscriber's request for reconnection or re-establishment of local service will not be denied if the service was previously suspended or disconnected for non-payment of toll charges.

l. Customers residing on federally recognized Tribal Lands who receive the Federal Lifeline Program credit may also qualify for an additional monthly credit. See Tribal Lands Lifeline Program in Section 5.2.6.C. following. (T)

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(M) Material moved to Page 43.3.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.6 LIFELINE ASSISTANCE PROGRAMS

A. Federal Lifeline Program

4. Monthly Credit

	CREDIT USOC	CREDIT AMOUNT
Federal Lifeline Program Credit, per month	See Note [1]	
• Qualifying voice-only service		
- Prior to December 1, 2019		$9.25
- Effective December 1, 2019		7.25
- Effective December 1, 2020		5.25
• Qualifying Broadband or bundled service		9.25

[1] **Effective December 1, 2020, the Company will issue an additional federal credit equal to the difference between the interstate subscriber line charge and the federal lifeline credit when the interstate subscriber line charge exceeds the federal lifeline credit amount.** (N) (N)

Credit is applied as follows: ASGFX* + ASGF2**

* USOC ASGFX applies an amount equal to the Subscriber Line Charge found in Section 4.7.1 of the CenturyLink Operating Companies Tariff F.C.C. No. 11.

** USOC ASGF2 applies the remaining amount required to equal the federal credit **if the federal credit is greater than the subscriber line charge.** (T)

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.6 LIFELINE ASSISTANCE PROGRAMS (Cont'd)

B. Nebraska Telephone Assistance Program (NTAP) (M)

1. Description

The Nebraska Telephone Assistance Program (NTAP) assists qualified low-income applicants with reductions in their monthly local exchange service rate. The assistance applies for a single telephone line at the applicant's principal place of residence. The state credit is not available for broadband services.

2. Eligibility Requirements

Customers who qualify for the Federal Lifeline Program are eligible to receive the NTAP monthly credit on their voice service.

3. Terms and Conditions

a. A customer is not eligible for NTAP credit from the Company if he/she is currently receiving credit for service provided by another Eligible Telecommunications Carrier. The program is limited to one credit per household which includes both wireline and wireless service.

b. If, after applying the NTAP credit, the Net rate is less than zero, the State Lifeline credit amount will be reduced by the amount required to achieve a net rate of zero.

4. Monthly Credit

	CREDIT USOC	CREDIT AMOUNT	
NTAP Credit, per month	ASGSX	$3.50	(M)

(M1)

(M) Material moved from Page 41.3.

(M1) Material moved to Page 41.5.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.6 LIFELINE ASSISTANCE PROGRAMS (CONT'D)

C. Tribal Lands Lifeline Program (M)

1. Description

The Tribal Lands Lifeline Program provides a monthly credit in addition to the Federal Lifeline Program credit for qualifying low-income individuals who reside on Tribal Lands defined in paragraph (e) of Title 47 Code of Federal Regulations, Section 54.400.

2. Eligibility

To receive Tribal Lands Lifeline credit, applicants must meet the eligibility criteria specified in 5.2.6.A.2 preceding or must demonstrate participation by the applicant, applicant's dependent(s) or a member of applicant's household in one of the following qualifying programs:

- Bureau of Indian Affairs (BIA) general assistance program
- Tribally administered Temporary Assistance for Needy Families
- Head Start programs (under income qualifying eligibility provision only)
- Food Distribution Program on Indian Reservations

Applicants who qualify for the Tribal Lands Lifeline credit through participation in one of the above listed programs are automatically eligible for the Federal Lifeline Program Credit.

3. Terms and Conditions

a. Applicants residing on Tribal Lands must sign under penalty of perjury that they reside on a reservation, as defined in Title 47 Code of Federal Regulations, Section 54.400(e) and receive benefits from at least one of the programs referenced above or have an annual household income at or below 135% of the poverty guidelines. Tribal Lands applicants must also agree to notify the Company if they cease to participate in the program.

b. Tribal Lifeline benefits apply to the primary flat local residential access line, including Extended Area Service (EAS), mileage charges or other non-discretionary charges associated with basic residential service or qualified broadband service. The benefit may not bring the basic local residential access line rate below zero during any month. (M)

(M1)

(M) Material moved from Page 41.4.
(M1) Material moved to Page 41.6.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.6 LIFELINE ASSISTANCE PROGRAMS

C. Tribal Lands Lifeline Program

3. Terms and Conditions (Cont'd)

c. Customers are limited to one Tribal Lands Lifeline credit per household from the Company, which may be applied towards a qualifying wireline service, broadband service or a bundled voice and data service package. Customers are not eligible to receive a Tribal Lands Lifeline credit from the Company if they receive a Federal Lifeline Program credit for a service provided by another Eligible Telecommunications Carrier or Lifeline Broadband Provider.

4. Monthly Credit

	CREDIT USOC	CREDIT AMOUNT
• Flat individual line	ASGFT	Up to $25.00 [1]

[1] The Tribal Lifeline Credit is up to $25.00 but will not result in a rate of less than zero for the service against which the credit is applied. The credit amount is calculated by adding the applicable rates for a flat individual line (1FR), including Extended Area Service and other non-discretionary charges for basic residential service and the interstate subscriber line charge. The Federal Lifeline credit specified in 5.2.6.A.4. is subtracted from the total and the remaining difference is the applicable credit amount. The Company will issue an additional federal credit equal to the difference between the interstate subscriber line charge and the federal lifeline credit when the interstate subscriber line charge exceeds the federal lifeline credit amount.

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The actual Tribal Lifeline credit amounts for CenturyLink QC exchanges are as follows:

Exchanges	Tribal Lifeline Credit
Emerson Homer Lyons Pender Tekamah Valentine Wakefield	$25.00

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.6 LIFELINE ASSISTANCE PROGRAMS (CONT'D) (T)

D. Tribal Link Up (T)

As of April 1, 2012, non-Tribal Lifeline customers are not eligible for Link Up support. Eligible residents of federal tribal lands may receive Link Up support to cover 100% of the customary charges up to $100.00 in connection with commencing telecommunications service to the qualifying customer's principal place of residence on tribal lands. Tribal Link Up applies to qualifying low-income residence customers of the Company who apply for basic residential service and who meet the eligibility criteria established by the Federal Communications Commission. The customer may defer payment on up to $200.00 of the above charges without interest for a period not to exceed one year. The deferred charges do not include the deposit if required. (T) (T)

An eligible resident of Tribal Lands may receive the benefit of the Tribal Link Up program for a second or subsequent time only for otherwise qualifying commencement of telecommunications service at a principal place of residence with an address different from the address for which Tribal Link Up assistance was provided previously.

	CREDIT USOC
• Tribal Link-Up	LNKEL

E. Application of **Lifeline** Assistance Programs on Concession Accounts (T)

(D)

Individuals in concession groups will receive 100% Lifeline Assistance Program benefits less the amount of the concession discount. For example, persons who receive a 50% discount on local exchange service and the End User Common Line Charges will receive 50% of the Lifeline Assistance Program benefit. (T) (T)

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.6 TELEPHONE ASSISTANCE PROGRAMS (CONT'D) (M)

C. Nebraska Tribal Link Up

Beginning April 1, 2012, non-Tribal Lifeline customers no longer receive Link Up support. Also beginning April 1, 2012, eligible residents of federal tribal lands may receive Link Up support to cover 100% of the customary charges up to $100.00 in connection with commencing telecommunications service to the qualifying customer's principal place of residence on tribal lands. Tribal Link Up applies to qualifying low-income residence customers of the Company who apply for basic residential service and who meet the eligibility criteria established by the Federal Communications Commission. The customer may defer payment on up to $200.00 of the above charges without interest for a period not to exceed one year. The deferred charges do not include the deposit if required.

An eligible resident of Tribal Lands may receive the benefit of the Tribal Link Up program for a second or subsequent time only for otherwise qualifying commencement of telecommunications service at a principal place of residence with an address different from the address for which Tribal Link Up assistance was provided previously.

	CREDIT USOCS	
• Tribal Link-Up	LNK/ LNKEL	(T) (M)

D. Application of Telephone Assistance Programs on Concession Accounts (N)

1. Description

Concession groups: These individuals will receive 100% TAP benefits less the amount of the concession discount. For example, if the person receives a 50% discount on the End User Common Line Charges, they will receive 50% of their TAP benefit. (N)

(M) Material moved from Page 42.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.8 *HOME BUSINESS LINE* (HBL) SERVICE - GRANDFATHERED (C)

Effective January 1, 2021, this service is grandfathered. Availability to current customers is limited to lines and features in service at existing locations. (N) (N)

A. Description

HOME BUSINESS LINE (HBL) is a flat rated business voice service which includes the functionality of Custom Ringing and both business and residence listings. Custom Ringing and business and residence listings are integrated components of HBL service. Customers subscribing to this service access the network via a flat business line.

B. Terms and Conditions

1. HBL service is offered for small business customers and is only available to businesses operating in a residence location as described in 5.2.B. It is not available to businesses operating in commercial business locations.

2. HBL is offered as a business class of service that gives subscribing customers the opportunity to enhance their telephone service to a business class of service allowing for a business listing without losing their residence number or residence listing. This service offering, which includes one Custom Ringing option, allows the customer to know whether an incoming call is business or personal.

3. HBL service also includes a primary business listing and a residence listing. The business listing will appear on Directory Assistance and in the white and yellow page directories. The residence listing will appear on Directory Assistance and in the white pages. This allows the home based business to maintain its residence identity. Additional listings may be purchased at rates and charges and under terms and conditions specified in 5.7.1.

4. To change class of service from residence individual exchange access line to HBL service, the nonrecurring charge specified in 5.2.B applies.

5. Additional features to HBL service may be purchased at business rates and charges and under terms and conditions specified in other sections of the catalog.

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5.2 LOCAL EXCHANGE SERVICE
5.2.8 *HOME BUSINESS LINE* (HBL) SERVICE (Cont'd)

C. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE[1]
• Home Business Line (GRANDFATHERED), each	BHS	$45.00	**$47.50** (I)

[1] Does not include EAS charges found in 5.1.1.

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11/26/2024

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.10 TENANT SOLUTIONS

A. High Rise Office Buildings, Shopping Malls, and Office Parks

1. Description

Tenant Solutions is a full service offering for tenants of designated multi-tenant high rise office buildings, shopping malls, and office parks. Tenants will be able to choose from a menu of services and receive discounts or waivers of monthly rates and/or nonrecurring charges.

2. Products and Services

Menu of Services includes:

- Flat Rated Exchange Access Lines
- *STAND-BY LINE* Service
- Trunks
- *MARKET EXPANSION LINE* Service
- Premium Listings; includes all but listed name
- Caller Identification-Name and Number and Caller Identification Number only
- Call Forwarding features as follows:
  - Call Forwarding Busy Line (Expanded)
  - Call Forwarding Busy Line (External)
  - Call Forwarding Busy Line (Programmable)
  - Call Forwarding Don't Answer
  - Call Forwarding Don't Answer (Expanded)
  - Call Forwarding Don't Answer (Programmable)
  - Call Forwarding Busy Line/Don't Answer (Expanded)
  - Call Forwarding Busy Line/Don't Answer (External)
- Digital Data Service
- Business Voice Messaging Service (BVMS)
- BVMS optional features as follows:
- Extension Mailbox
- Message Notification
- Scheduled Greeting

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- Tenant Calling Connection[1]

(D)

- Single Line ISDN Service
- Primary Rate Service (PRS) ISDN
- High Capacity DS1 and DS3 Services

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[1] Description and rates found in 6.3.18.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.10 TENANT SOLUTIONS
A.2. (Cont'd)

- Digital Switched Services
- Uniform Access Solution Service

3. Terms and Conditions

a. Tenant Solutions will be offered in multi-tenant office buildings, shopping malls, and office parks in which the owner/manager agrees via contractual agreement to endorse the Company as the preferred telecommunications provider.

b. At the end of the contract period or if the contract is terminated, the rates will revert to regular rates. Existing 30 day waivers will be honored.

4. Rates and Charges

a. Tenant Solutions customers (subscribing to Flat Rated Exchange Access Lines, *STAND-BY LINE* Service, Trunks, Digital Data Service), will receive discounts or waivers of monthly rates and/or nonrecurring charges when subscribing to features and products as follows:

- Waiver of one month's recurring rate and nonrecurring charges per line with tenant's choice of:
  - Caller Identification-Name and Number or Caller Identification-Number only
- Waiver of service charges and 30 days of service free per line:
  - Call Forwarding Busy Line/Don't Answer features as detailed in B., preceding
  - BVMS or Call Routing (includes required mailboxes)
  - Caller Identification-Name and Number or Caller Identification-Number only
- Waiver of nonrecurring charges:
  - *MARKET EXPANSION LINE* Service
  - Optional BVMS Features

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.10 TENANT SOLUTIONS
A.4.a. (Cont'd)

- 50% discount off the nonrecurring charge:

  - Subscribing to 3 lines or more (any combination):
    Flat Rated Exchange Access Lines
    STAND-BY LINE Service
    Trunks
    Digital Data Service
    Single Line ISDN Service

  - Premium Listings as detailed in 2., preceding

(D)

  - Single Line ISDN Service
  - Primary Rate Service (PRS) ISDN
  - High Capacity DS1 and DS3 Services

- 36 months contract rate for:
  - DS1 Service
  - DS3 Service

- Waiver of one month recurring charge
  - Digital Switched Services (minimum 3 year contract)
    Facility and Common Equipment
    Advanced Trunks
  - Uniform Access Solution Service (minimum 3 year contract)
    DS1 facility with Common Equipment
    Network Connection per DS1 facility

- Waiver of two months recurring charges
  - Digital Switched Services (minimum 5 year contract)
    Facility and Common Equipment
    Advanced Trunks
  - Uniform Access Solution Service (minimum 5 year contract)
    DS1 Facility with Common Equipment
    Network Connection per DS1 Facility

- Building owners or property managers who have space much like a tenant, at the same location, will receive a waiver of monthly service and a waiver of the nonrecurring charge for:
  - BVMS or Call Routing (includes required mailboxes), and one of each of the following optional features:
    - Extension Mailbox
    - Message Notification
    - Scheduled Greetings

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.10 TENANT SOLUTIONS
A.4.a. (Cont'd)

b. Customers of Tenant Solutions who make changes, additions or moves of menu services within the same location or office building/shopping mall, will receive waivers, etc., as shown preceding.

B. Multi-Tenant Residential Properties Offer

1. Description

a. The Multi-Tenant Residential Properties offer is an offering to residents of apartment complexes, where the owner/manager has terminated their preferred provider agreement with their current telecommunications provider, and now subscribes to service from Qwest Corporation.

b. In accordance with the terms of this Multi-Tenant Residential Properties Offer, the Company may waive charges to residential tenants of such apartment complexes.

2. Terms and Conditions

a. The Multi-Tenant Residential Properties Offer is available only to residents of properties where the owner/manager has a preferred provider agreement with Qwest Corporation.

b. The Qwest Corporation preferred provider agreement may be established when owners/managers are terminating their current agreement with their current telecommunications provider.

c. Multi-Tenant Residential Properties must have a minimum of 100 living units per apartment complex. Apartment complexes with less than 100 living units per building will qualify as long as the owner/manager has at least one complex with 100 living units under agreement with Qwest Corporation.

3. Rates and Charges

a. Nonrecurring charges will be waived for those services the residents subscribed to at the time the owner/manager switched to Qwest Corporation as their telecommunications provider.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.11 COMPETITIVE RESPONSE

A. Residence Customer Incentive Program

1. Description

The Customer Incentive Program is an offering for potential new residence local exchange customers and to existing residence customers to induce the retention or continuation of existing services by those customers.

2. Terms and Conditions

a. This competitive response offering may be offered to potential new Qwest residence local exchange customers. In addition, the Company may provide a retention benefit to any existing residence customer who has retained a service for some period of time.

b. For potential new residence customers, the Company may provide an incentive offer no more often than once in any two year period. In retention situations, the Company may provide an incentive no more often than once in any two year period with respect to any particular service or feature. (C) (C)

c. To qualify for these offers, residence customers are required to have a satisfactory credit rating with the Company in accordance with 2.3.3, preceding. (T)

d. The recipients of the customer incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of 3.a., following.

e. The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular residence customer is not inconsistent with the provisions of this Catalog and the amount does not exceed the maximum amount set forth in 3.a., following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.11 COMPETITIVE RESPONSE

A.2. (Cont'd)

f. Offers may differ based on reasonable criteria, including the following criteria or combinations of criteria below: (C)

(1) The sales channel through which the products are sold.

(2) A specific geographic area.

(3) Existing customers who request to have one or more products disconnected.

(4) Customers who identify a better competitive offer are available to them. Qwest representatives may present to these customers multiple offers up to the maximum value under this Catalog.

(5) Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers. (N) (N)

g. The Company reserves the right to discontinue this offer.

3. Rates and Charges

a. Customers may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:

(1) A waiver of an amount up to 100% of the current residence nonrecurring charge(s), or

(2) A waiver of up to three months of the recurring rates, or

(3) A waiver of an amount up to 100% of the current residence nonrecurring charge(s) and up to three months of the recurring rate(s), or

(4) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards, or otherwise, in the discretion of the Company. In determining the value of non-cash offers or benefits, the actual cost incurred by the Company, not to exceed the sum of 3.a.(3) above, shall be used.

b. The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time, or spread over a period of up to 12 months in a fashion determined by the Company.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.11 COMPETITIVE RESPONSE

A.3. (Cont'd)

c. Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring charge(s) plus three months service of the monthly rate(s).

d. In all cases, resellers who use the Customer Incentive Program shall be provided the maximum monetary equivalent of the program as allowed by this Catalog and can distribute that value to their end user customers in any manner that they choose. Further, resellers are not required to match the Company's program offers or timing in order to take advantage of the program, and no further wholesale discount is provided to the maximum monetary equivalent. Resellers shall be provided monetary equivalents and they shall not be provided merchandise, coupon offers, or the like.

B. Business Customer Incentive Program

1. Description

The Customer Incentive Program is an offering for potential new business local exchange customers and to existing business customers to induce the retention or continuation of existing services by those customers.

2. Terms and Conditions

a. This competitive response offering may be offered to potential new Qwest business local exchange customers. In addition, the Company may provide a retention benefit to any existing business customer who has retained a service for some period of time.

b. For potential new business customers, the Company may provide an incentive offer no more often than once in any two year period. In retention situations, the Company may provide an incentive no more often than once in any two year period with respect to any particular service or feature. (C) (C)

c. To qualify for these offers, business customers are required to have a satisfactory credit rating with the Company in accordance with 2.3.3, preceding. (T)

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.11 COMPETITIVE RESPONSE (Cont'd)

B.2. (Cont'd)

d. For potential new business customers, the Company will condition its offers upon a business customer remaining with the Company for a minimum of one year. Any minimum period of time shall be identified to the business customer as part of the offer. In such cases, if the customer terminates service early, they will be billed all of the nonrecurring charge(s) and monthly rate(s) waived under this program. (C) (C)

e. The recipients of the customer incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of 3.a., following.

f. The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular business customer is not inconsistent with the provisions of this Catalog and the amount does not exceed the maximum amount set forth in 3.a., following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.

g. Offers may differ based on reasonable criteria, including the following criteria or combinations of criteria below: (C)

(1) The sales channel through which the products are sold.

(2) A specific geographic area.

(3) Existing customers who request to have one or more products disconnected.

(4) Customers who identify a better competitive offer are available to them. Qwest representatives may present to these customers multiple offers up to the maximum value under this Catalog.

(5) Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers. (N) (N)

h. The Company reserves the right to discontinue this offer.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.11 COMPETITIVE RESPONSE

B. Business Customer Incentive Program (Cont'd) (C) (D) (N)

3. Rates and Charges

a. Customers may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:

(1) A waiver of an amount up to 100% of the current business nonrecurring charge(s), or

(2) A waiver of up to three months of the recurring rate(s), or

(3) A waiver of an amount up to 100% of the current business nonrecurring charge(s) and up to three months of the recurring rate(s), or

(4) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards, or otherwise, in the discretion of the Company. In determining the value of non-cash offers or benefits, the actual cost incurred by the Company, not to exceed the sum of 3.a.(3), above, shall be used.

b. The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time, or spread over a period of up to 12 months in a fashion determined by the Company.

c. Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring charge(s) plus three months service of the monthly rate(s).

d. In all cases, resellers who use the Customer Incentive Program shall be provided the maximum monetary equivalent of the program as allowed by this Catalog and can distribute that value to their end user customers in any manner that they choose. Further, resellers are not required to match the Company's program offers or timing in order to take advantage of the program, and no further wholesale discount is provided to the maximum monetary equivalent. Resellers shall be provided monetary equivalents and they shall not be provided merchandise, coupon offers, or the like. (N)

[1] This page cancels the following pages: Page 52.2, Release 2, (N)
Pages 52.2.2 through 52.2.4, Release 1. (N)

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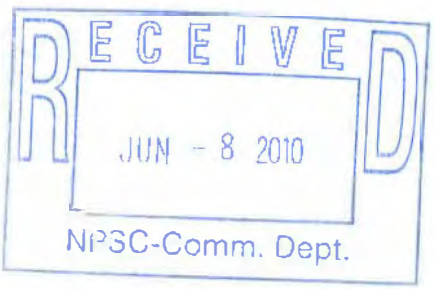
5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.13 RESERVED FOR FUTURE USE (C)

(M)



[1] This page also cancels the following pages: Pages 52.4 and 52.5, Release 3, (N)
Page 52.6, Release 4,
Page 52.7, Release 3. (N)

(M) Material moved to 105.11.4.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.14 RESERVED FOR FUTURE USE (C)

(D)

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[1] This page cancels Page 52.9, Release 1. (N)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.15 RESERVED FOR FUTURE USE (C)

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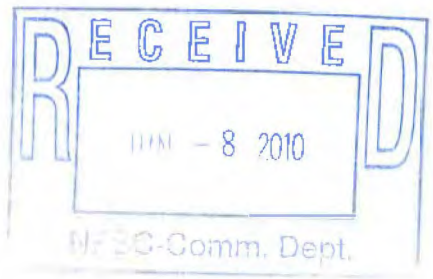

[1] This page also cancels the following pages: Pages 53.1 and 53.2, Release 4, (N)
Page 53.3 Release 3. (N)

(M) Material moved to 5.11.3.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS- GRANDFATHERED (C)

Private Branch Exchange (PBX) Trunks and Network Access Registers services are grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N) (N)

Multi-line telephone systems used in conjunction with PBX Trunks which were not already connected to Company facilities as of February 16, 2020, must, upon connection to the Company's facilities, be configured to allow direct "911" dialing by any end user and must be configured to send MLTS notifications as described in Section 2.5.3.

5.3.1 MEASURED RATE TRUNKS – GRANDFATHERED

Effective September 2, 2021, Measured Rate Trunks were previously grandfathered for Individual Line Service and availability is limited to lines currently in service at existing locations for existing customers. Effective July 1, 2026, Message Rate Trunks are grandfathered for all other business customers. Message Rate Trunks are no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (T) (T) (N) (N)

A. Description

Measured Rate Trunks are an exchange service for which charges apply for out-going calls completed within the local calling area, in addition to a monthly rate for access to the local and MTS networks.

Special Toll Access Service enables patient rooms to dial operator-handled, nonsent paid toll messages without attendant position assistance. It is provided only in conjunction with toll diverting option and is designed for transient patients or guests.

Toll Trunks route 0+ calls to OSPS operator and 1+ calls routed to Direct Distance Dialing (USOC TTTXA). This trunk is required for use with the Call Rating System or similar customer-provided equipment.

Received
JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS - GRANDFATHERED (C)

5.3.1 MEASURED RATE TRUNKS - GRANDFATHERED (Cont'd) (C)

B. Rates and Charges

1. Nonrecurring charges apply for connecting or moving telephone service.

2. Measured Rate Trunks are offered at the following rates and charges:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Two-way trunk, each [1]	TVX	$45.00	$43.50
• Outward, each [1]	TVW	45.00	43.50
• Inward, each	TV4	45.00	43.50
• Inward trunk used with *DID* Service, each [2]	TDV	45.00	43.50
• Toll access trunk, each	T86	[3]	[3]
• Toll trunk, each	TTTXA	[3]	[3]

[1] Usage charges in 5.2.1 apply.

[2] Requires a *DID* trunk circuit termination. See 5.3.4 for terms, conditions, rates and charges.

[3] Same rates and charges as specified for a Two-Way Trunk in 5.3.3.

Received
JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS - GRANDFATHERED (Cont'd) (C)

5.3.2 MESSAGE RATE TRUNKS - GRANDFATHERED (CONT'D) (C)

Effective September 2, 2021, Measured Service is grandfathered for Individual Line Service and availability is limited to lines currently in service at existing locations for existing customers

A. Description

Message Rate Trunks are an exchange service for which charges apply for each outgoing call completed with the local calling area, in addition to applicable monthly rates for access to the local and MTS networks.

B. Rates and Charges

Nonrecurring charges apply for connecting or moving telephone service. These rates do not include EAS charges found in 5.1.1.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Two-way trunk, each	TFB, TFU	$45.00	–
			CHARGE
• Message charge, per message			$0.10

Received
JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS - GRANDFATHERED (Cont'd) (C)

5.3.3 FLAT RATE TRUNKS - GRANDFATHERED (C)

Effective July 1, 2026, Flat Rate Trunks are grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N)

A. Description

A Private Branch Exchange Trunk is a channel designed for the connection of a PBX with the central office.

B. Rates and Charges

Nonrecurring charges apply for connecting or moving telephone service. These rates do not include EAS charges specified in 5.1.1.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Two-way trunk, each	TFB	$45.00	$40.65
• Inward, each	TFN	45.00	40.65
• Outward, each	TFU	45.00	40.65
• Inward trunk used with *DID* Service, each[1]	TDD	45.00	40.65
• Two-way, 4-wire trunk with E&M signaling, *DID* and hunting service[1]	THHCX	45.00	66.65
• In-only analog provisioned for *DID* call transfer with *DID*, hunting and reverse battery signaling[1,2]	TRH1X	45.00	66.65

[1] Requires a *DID* trunk circuit termination. See 5.3.4 for terms, conditions, rates and charges.

[2] Certain switch limitations may apply.

Received
JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS- GRANDFATHERED (C)

5.3.3 FLAT RATE TRUNKS - GRANDFATHERED (Cont'd) (C)

C. Rate Stabilized Flat PBX Trunk

1. Description

Rate Stabilized Flat PBX Trunk is an optional plan offered for Flat PBX Trunk customers only. The rate levels are determined by two elements: the total number of PBX trunks at a single customer location and the period of the Rate Stability Plan as agreed to by the customer and the Company.

2. Terms and Conditions

a. A customer subscribing to the Rate Stability Plan agrees to a specified rate, based upon the number of trunks at a given location and a specified rate stability period. The customer must subscribe to at least 20 trunks at the primary or secondary location in order to qualify for the Rate Stability Plan.

b. Terms, conditions, rates and charges as specified elsewhere in this Catalog will apply as appropriate. This Plan is subject to the Termination Liability/Waiver Policy set forth in 2.2.14.

c. The Rate Stability Plan will be offered subject to the availability of existing facilities.

d. The minimum stabilized period for this plan is 12 months.

e. The Rate Stability Plan charges will be guaranteed by the Company during the length of the Plan. This Rate Stability Plan provides discount rate stability for the analog transport loop portion of service only.

Received
JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS- GRANDFATHERED (C)

5.3.3 FLAT RATE TRUNKS - GRANDFATHERED (Cont'd) (C)

C.2. (Cont'd)

f. Termination charges may apply if the customer violates the terms and conditions of the Rate Stability Plan or the Rate Stability Plan is terminated for cause by the Company.

- A customer will be considered to have violated the terms and conditions of the Plan if the customer cancels service during the term of the Rate Stability Plan or reduces the number of trunks at the customer location to a level 20% below that in service at the rate stability initiation.

- The Rate Stability Plan may be terminated for "cause" if the Company provides the customer with 30 days written notice specifying the cause for termination and the customer does not comply with the requirements specified in the notice within the 30 day period. "Cause" constitutes any customer material breach of the terms of the Plan including, but not limited to, failure to pay applicable charges on time.

g. Termination charges are specified in the Termination Liability/Waiver Policy set forth in 2.2.14.

These termination charges apply regardless of the reason for the Rate Stability Plan violation, including closure or sale of the business.

h. Additional trunks purchased during the rate stability period can be incorporated into the terms of the existing Plan without renegotiating the Plan. If a lower rate is applicable due to the additional number of trunks, the larger discount will be applied once the trunks are in service, until the conclusion of the Plan.

i. If a customer's business is moved during the Plan period, the Plan may remain in effect as long as the new location is served by the Company and the minimum number of PBX trunks is maintained. If a customer qualifies for distance sensitive pricing, charges at the new location will reflect the distance associated with that new location.

Received
JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS- GRANDFATHERED (C)

5.3.3 FLAT RATE TRUNKS - GRANDFATHERED (Cont'd) (C)

C.2. (Cont'd)

j. In the event a customer's business is sold, the Rate Stability Plan may be transferred to the new owner, if the following conditions are met:

- The Company is notified in advance of the sale and a "Change of Responsibility" form is issued;
- The new customer assumes the liabilities and terms of the existing Plan which are in effect at the time of transfer;
- Existing facilities remain in place;
- A Change of Responsibility agreement is signed by both parties and notarized; and
- The transfer of responsibility is accepted by the Company.

k. The nonrecurring charge to establish or transfer service will be the same in amount and application as applies for trunks.

l. Once the Rate Stability Plan period ends, the customer may negotiate a new Plan or continue service under month-to-month rates in effect at that time.

m. Each customer will be required to sign a contractual agreement for the furnishing of services on a rate stabilized basis.

Received
JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS- GRANDFATHERED (C)

5.3.3 FLAT RATE TRUNKS - GRANDFATHERED (Cont'd) (C)

C. Rate Stabilized Flat PBX Trunk (Cont'd)

3. Rates and Charges

a. Rates will be applied on a "stairstep" scale. This means a separate rate will be applied to a customer's first 1-20 trunks; a lower rate will be applied to the same customer's next 21-50 trunks; and a distance sensitive rate will be applied to 51 trunks and over.

b. Month-to-month flat PBX trunk rates are as specified in B., preceding.

c. Rate Stabilized Flat PBX Trunk, each

	USOC
• Incoming	TF41X
• Outgoing	TF4OX
• Two-Way	TF4CX
• *DID*[2]	TKK1X

[1] EAS rates apply in addition to the Rate Stabilized Flat PBX Trunk.

[2] Requires a *DID* trunk circuit termination. See 5.3.4 for terms, conditions, rates and charges.

Received
JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS- GRANDFATHERED (C)

5.3.3 FLAT RATE TRUNKS - GRANDFATHERED (Cont'd) (C)

C.3.c. (Cont'd)

	12 TO 35 MONTHS	36 TO 59 MONTHS	60 TO 84 MONTHS
1 - 20 Trunks	$46.00	$44.79	$44.30
21 - 50 Trunks	43.58	42.85	42.36
51 Trunks and over[1]			
1 Qtr mile from CO	41.65	41.27	41.08
2 Qtr miles from CO	42.05	41.61	41.38
3 Qtr miles from CO	42.47	41.95	41.70
4 Qtr miles from CO	42.98	42.38	42.08
5 Qtr miles from CO	43.44	42.77	42.43
6 Qtr miles from CO	43.92	43.17	42.79
7 Qtr miles from CO	44.50	43.65	43.22
8 Qtr miles from CO	44.98	44.05	43.58
9 Qtr miles from CO	45.76	44.70	44.17
10 Qtr miles from CO	47.56	46.19	45.51
11 Qtr miles from CO	48.26	46.78	46.04
12 Qtr miles from CO	50.66	48.78	47.84
13 Qtr miles from CO	52.52	50.33	49.23
14 Qtr miles from CO	53.22	50.91	49.76
15 Qtr miles from CO	54.40	51.90	50.65
16 Qtr miles from CO	57.06	54.11	52.64
17 Qtr miles from CO	57.84	54.77	53.23
18 Qtr miles from CO	58.47	55.29	53.70
19 Qtr miles from CO	59.03	55.75	54.12
20 Qtr miles from CO[2]	62.47	58.62	56.70

[1] Any additional rate increments are not applicable for distance-sensitive Rate Stabilized Flat PBX Trunk.

[2] All Rate Stabilized Trunks beyond this increment will be priced on an individual case basis.

Received
JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS- GRANDFATHERED (C)

5.3.3 FLAT RATE TRUNKS - GRANDFATHERED (Cont'd) (C)

C.3. (Cont'd)

Received
JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS - GRANDFATHERED (C)

5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE - GRANDFATHERED (C)

Effective July 1, 2026, Direct-Inward-Dialing (*DID*) Service is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N) (N)

DID subscribers may need to purchase additional features or services to comply with the dispatchable location provisions of RAY BAUM's Act, as described in Section 2.5.3.B.

A. Description

Direct-Inward-Dialing (*DID*) Service is a special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

B. Terms and Conditions

1. *DID* Service may be provided where CO facilities are available and where the customer-provided switching equipment (PBX) capabilities permit. The customer-provided switching equipment must comply with Part 68 of the Federal Communications Commission's (47 CFR Part 68) Rules and Regulations.

2. One primary directory listing will be provided for each PBX system. An additional listing of each *DID* number may be provided subject to the terms and conditions, rates and charges specified in Listing Services.

3. *DID* Service must be provided on all lines in a trunk group arranged for *DID* Service. Each trunk group shall be considered a separate service.

4. Sequential numbers may be assigned if blocks of numbers are available and at the discretion of the Company. Rates and charges associated with sequential numbers are specified in C., following.

   A *DID* sequential number block is a group of 20 telephone numbers in numeric order. The last digit of the first number within the block is a zero (0), and the last number within the number block must include an odd number in the sixth digit and a 9 in the last digit.

Received
JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

55.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS - GRANDFATHERED (C)

5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE – GRANDFATHERED (CONT'D) (C)

B. Terms and Conditions (Cont'd)

5. The customer may reserve additional *DID* numbers for future use at the rates and charges stated in C., following.

6. The customer is responsible for providing interception of calls to vacant and nonworking assigned *DID* numbers by either an attendant intercept, recorded announcement service or by the Company Intercept Services, as provided in 5.8.4.

7. *DID* Service is only offered with switching vehicles served by trunk service. Answer Supervision is required from the customer's switching vehicle.

8. *DID* Service is subject to the terms, conditions, rates and charges applicable to other exchange services and is in addition to the basic rates and charges for the service with which it is associated.

C. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
1. *DID* Service			
• In-only trunk circuit termination (Rotary Dial Outpulse or DTMF Signal from CO), each[1]	NDT	$50.00	$40.00
• In-only analog trunk provisioned for *DID* call transfer trunk circuit termination, each[2]	NAR	50.00	40.00

[1] In addition, a PBX or DSS trunk is required.

[2] In addition, a PBX trunk (USOC TRH1X), specified in 5.3.3 is required. Certain switch limitations may apply.

Received
JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS - GRANDFATHERED (C)

5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE - GRANDFATHERED (CONT'D) (C)

C.1. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Two-way digital trunk circuit termination with answer supervision (Rotary Dial Outpulse or DTMF Signal from CO), each[1,2]	ND2	$50.00	$40.00
• Two-way, four-wire analog trunk circuit termination (Rotary Dial Outpulse or DTMF Signal from CO), each[3]	NAY	50.00	40.00
2. *DID* Telephone Numbers			
• Nonsequential telephone number, each	NHN	1.00	0.15
• *DID* block of 20 sequential numbers, each	NGS	20.00	3.00

[1] In addition, a PBX or DSS trunk is required.

[2] Only available with DSS trunks.

[3] In addition, a THHCX trunk, specified in 5.3.3, is required.

Received
JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

55.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS - GRANDFATHERED (C)
5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE - GRANDFATHERED (CONT'D) (C)

C.2. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Reserving Telephone Numbers			
- Nonsequential number, per number[1]	NHNRN	–	$0.15
- Sequential number block, per block[1]	NGQ	–	3.00

3. Customer requests for (a) specific number(s) will be assessed the Personalized Number rates and charges specified in 5.7.7 when the request is not due to customer equipment technical limitations.

   Rates and charges will not apply when the customer requests a sequential number block consecutive to a current sequential number block. Only one custom number charge will be applied per sequential number block.

[1] Rates apply only if the customer does not currently subscribe to *DID* Service. Customers currently subscribing to *DID* Service will be charged the NHN or NGS rates and charges as appropriate.

Received
JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS - GRANDFATHERED (C)

5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE - GRANDFATHERED (CONT'D) (C)

C. Rates and Charges (Cont'd)

4. Change Charges

The following nonrecurring charges are applied to rerouting of telephone numbers to another trunk or trunk group or when changing the number of digits outpulsed to the PBX or to change DTMF signaling to DP or vice versa.

	USOC	NONRECURRING CHARGE
• Rerouting of telephone numbers, per number	N/A	[1]
• Changing number of digits outpulsed, per change	REAGM	$50.00
• Changing signaling, per change	REAGN	50.00
• Digit Manipulation, per route index	PT3DM	ICB

D. Optional Features

1. *DID* Trunk Queuing

a. Description

DID Trunk Queuing is an arrangement whereby incoming calls that are placed to station lines within a *DID* system can be held in queue if all trunks between the central office switch and the customer's PBX are busy. Calls in queue will be held in their order of arrival until a trunk becomes available. Calls in queue are served on a first-in first-out basis. Calls held in queue will hear ringing until answered.

[1] Same nonrecurring charge as specified for initial installation of *DID* telephone numbers.

Received
JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS - GRANDFATHERED (C)

5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE - GRANDFATHERED (CONT'D) (C)

D.1. (Cont'd)

b. Terms and Conditions

(1) *DID* Trunk Queuing and its associated options will only be provided where adequate and suitable CO facilities exist.

(2) The provision of this feature requires that the customer subscribe to a sufficient number of facilities to adequately handle the volume of incoming calls.

(3) The customer must purchase one queue slot for each call the customer wants to hold in queue. For example, a customer wanting to hold two calls in queue when all lines are busy must have two queue slots in the queue group.

(4) The music on queue option requires a Voice Grade channel between the serving central office and a customer-provided music source at the customer's premises.

(5) The customer must specify the length of time a call is held in queue before going to delay announcement. The customer must also specify the number of announcements (maximum of four) and the amount of time between announcements. Changes to these values may only be made through the issuance of a service order.

c. Optional Features

Delay Announcement

This option allows for incoming calls held in queue to hear a recorded announcement after a predetermined amount of time. The announcement can be accessed a maximum of four times and the customer has the option of providing their own announcement or a standardized Company announcement. Depending upon the customer's choice, ringing, silence or music will be returned after each announcement.

Music on Queue

This option allows for customer-provided music to be played to customers held in queue after a recorded announcement has been accessed. This option can only be provided with Delay Announcement.

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5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS - GRANDFATHERED (C)

5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE - GRANDFATHERED (CONT'D) (C)

D.1. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
d. Rates and Charges			
• Queuing			
- Per *DID* station number equipment	UQQ	$ 2.50	$ 0.25
- Per queue group	UQQPG	175.00	–
- Per queue slot in group	UQQPQ	–	15.00
- Change in quantity of queue slots in queue group, per group	REAE9	100.00	–
• Delay Announcement	N/A	[1]	[1]
• Music on Queue	N/A	[1]	[1]

2. *DID* Call Transfer

a. Description

DID Call Transfer allows the user of a specially provisioned in-only or 2 way trunk with *DID* to transfer any incoming call to another line or trunk outside of the system and then to leave the connection without disconnecting the call.

b. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• *DID* Call Transfer, each 2-way trunk equipped, or specially provisioned in-only analog DID trunk equipped[2]	3CW	$10.00	$13.00

[1] Apply rates and charges as specified in 9.4.4.
[2] Certain switch limitations may apply.

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5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS - GRANDFATHERED (C)

5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE - GRANDFATHERED (CONT'D) (C)

D. Optional Features (Cont'd)

3. *CALL PLANNER*

a. Description

A forwarding feature designed for business customers to enable their employees, who work away from the office, to receive their business calls directly at a remote location. The service is uniquely designed to work with *DID* Service. The employee may remotely forward their business calls from any location, and may forward the calls based upon time of day and/or day of week.

b. Terms and Conditions

(1) *CALL PLANNER* is available to customers who subscribe to PBX trunks which terminate on a *DID* number. The *CALL PLANNER DID* number cannot be the main billing telephone number or a directory listed number.

(2) Each customer system will be equipped with a number of PBX trunks equipped with *DID* based on a standard Poisson Capacity Table. This table provides the number of trunks for the number of lines in a system. These trunks provide a standard level of usage for the customer system.

(3) The Company reserves the right to invoke a throttling process that could block calls in order to protect extraordinary traffic loads on the network, in the event that call loads could be hazardous to the network.

(4) The following are restrictions to forwarding destinations for *CALL PLANNER*:

- No International numbers - only United States NPAs allowed.
- No 700, 800, 900, 950 or 976.
- No N11 or 555-1212.
- No operator assisted calls (0-, 0+, 00-, 00+, 01+, 10XXX+0, 10XXX+00, 10XXX+0+, 10XXX+01+).
- No speed dial codes or customized dialing plans.
- No third-number billed calls.
- A limit of four destination changes per hour.

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JUN 17 2026
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5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS - GRANDFATHERED (C)

5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE - GRANDFATHERED (CONT'D) (C)

D.3. (Cont'd)

c. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• *CALL PLANNER*			
- Per *DID* number PP3726DID	WH2	$15.00	$17.95

E. Commercial Mobile Radio Service (CMRS) Providers

Per FCC Order 00-194 effective June 21, 2000, the Company will not bill recurring charges for the use of numbers by CMRS Providers.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
1. Number Activation			
• Charge for activating numbers:			
- Nonsequential telephone number, each	NHN	$ 3.97	–
- Per block of 20 numbers	NGS	31.43	–
- Per block of 100 numbers	RC6BX	20.04	–
2. Numbers			
• Charge for reserving numbers			
- Per block of 20 sequential numbers	NGQ	–	–
- Per block of 100 sequential numbers	NOJA1	–	–
• Nonsequential number reservation, per number	NHNRN	–	–

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5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS - GRANDFATHERED (C)

5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE - GRANDFATHERED (CONT'D) (C)

E. Commercial Mobile Radio Service (CMRS) Providers

2. Numbers (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Rerouting of number, per number	N/A	[1]	–
• Changed number of digits outpulsed	REAGM	$50.00	–
• Changed signaling, per change	REAGN	50.00	–

[1] Same nonrecurring charge as USOC's NHN or NGS.

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5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS - GRANDFATHERED (Cont'd) (C)

5.3.6 NETWORK ACCESS REGISTERS (NARS) - GRANDFATHERED (C)

Effective July 1, 2026, Network Access Registers (NARs) are grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N) (N)

A. Description

Network Access Registers (NARs) are software in the central office that restrict the number of station calls to and from the exchange network. All station calls to the exchange network are passed through the NARs which are sized for the customer's Common Block. Once the quantity of NARs is surpassed, the calling party receives a busy signal.

NARs permit the dialing of exchange and MTS calls to and from a *CENTRON* system. The number of simultaneous calls between the exchange or MTS network and a *CENTRON* system is limited by the number of NARs to which the customer subscribes. These facilities may be provided as two-way, one-way incoming or a combination thereof.

[1] Certain switch limitations may apply.

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5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS - GRANDFATHERED (Cont'd) (C)

5.3.6 NETWORK ACCESS REGISTERS (NARS) – GRANDFATHERED (CONT'D) (C)

B. Rates and Charges

Nonrecurring charges apply for connecting or moving telephone service. Equipment charges apply separately unless specified according to components of work required.

1. Flat Rate Network Access Registers

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Two-way[1]	EQA	$10.00	$27.99
• One-way incoming usage	EQB	27.99	27.99
• One-way outgoing usage[1]	EQC	19.54	19.54

[1] In addition to these rates, EAS charges apply as described in 5.1.1.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A. Description

(D)

(D)

Anonymous Call Rejection

Anonymous Call Rejection is available with Caller Identification and Last Call Return at no extra charge and prevents incoming calls marked private or anonymous from being completed. Anonymous Call Rejection is placed on the customer's line in the "off" condition. The customer must activate and deactivate the feature by dialing a code.

Calls marked private or anonymous are those calls on which per call blocking or permanent per line blocking has been activated in order to prevent name and telephone number information from passing to the called party. Blocked calls are routed to an announcement that states that the customer does not accept private or anonymous calls and provides further direction to the caller on how to unblock the call.

Call Curfew - **Grandfathered [1]** (C)

Allows the customer the ability to block incoming and outgoing calls. The feature can be turned on and off manually or automatically by pre-set schedules which have been defined by the customer.

When the feature is activated, incoming calls will be blocked and the calling party will hear an announcement that the customer is unavailable. For outgoing calls, the customer will hear a fast busy and the call will not be completed. When the feature is not activated, normal call processing will occur.

[1] Effective November 18, 2019, this feature is grandfathered to existing customers at existing locations. (N) (N)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Call Forwarding - Busy Line (Expanded)

Allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the called number is busy.

Call Forwarding-Busy Line (External)

Allows a customer to have incoming calls forwarded to another predetermined number outside the customer's system but within the same central office switch when the called number is busy.

Call Forwarding-Busy Line (Overflow)

Allows a customer to have incoming calls forwarded to another predetermined number within the same central office switch if the called number is busy.

Call Forwarding - Busy Line (Programmable) – **Grandfathered[1]** (C)

Allows a customer to have incoming calls forwarded to another number when the called number is busy. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls will be forwarded.

[1] Effective November 18, 2019, this feature is grandfathered to existing customers at existing locations. (N) (N)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Call Forwarding - Busy Line/Don't Answer (Expanded)

Allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the called number is busy or if the customer does not answer after a preset number of ringing cycles.

Call Forwarding - Busy Line (External)/Don't Answer

Allows a customer to have incoming calls forwarded to another predetermined number outside the customer's system but within the same central office switch if the called number is busy or to any number within the same central office switch if the customer does not answer after a preset number of rings (where available).

Call Forwarding - Busy Line (Overflow)/Don't Answer

Allows a customer to have incoming calls forwarded to another predetermined number within the same central office switch if the called number is busy or if the customer does not answer after a preset number of rings.

Call Forwarding/Don't Answer

Allows a customer to have an incoming call forwarded to another number within the same central office switch if the customer does not answer after a preset number of ringing cycles.

Call Forwarding - Don't Answer (Expanded)

Allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the customer does not answer after a preset number of ringing cycles.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Call Forwarding - Don't Answer (Programmable) - **Grandfathered[1]** (C)

Allows a customer to have incoming calls forwarded to another number if the customer does not answer after a preset number of ringing cycles. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls will be forwarded.

Call Forwarding-Variable

Allows a customer to forward incoming calls to another telephone number of the customer's choice. The customer activates and deactivates this feature and may also change the telephone number to which the calls are forwarded.

Call Rejection

Allows a customer to establish and modify a list of telephone numbers that will enable the customer to reject call attempts originating from those telephone numbers. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.

Call Trace

Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a pay per use basis only. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Company for further action. The customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them. The company is not liable for damages if, for any reason, the Call Trace attempt is not successful.

[1] Effective November 18, 2019, this feature is grandfathered to existing customers at existing locations. (N) (N)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Call Transfer **[1]** (C)

Allows a customer to transfer an incoming call to a third party or add a third party to an existing call, forming a three party connection, and then to leave the connection without disconnecting the call.

Call Waiting

Call Waiting provides notification when a second incoming call is waiting on the line when the line is already in use. A brief tone alerts the subscriber that another call is waiting on the line. Successive depressions of the switchhook allow the party to transfer between calling parties.

Call Waiting Identification

Call Waiting Identification allows incoming calls waiting on the line to visually display on a Call Waiting Identification Display Unit and allows the called party to receive the caller's listed name and number information consistent with Caller Identification - Number or Caller Identification - Name and Number. Successive depressions of the switchhook allow the party to transfer between calling parties. Customers must subscribe to Caller Identification Number or Caller Identification Name and Number.

[1] Effective August 1, 2023, Call Transfer is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) (N)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

CALLER ID WITH PRIVACY +

Provides a customer with Caller Identification - Name and Number functionality, and, in addition, provides special handling for unidentified incoming calls and incoming calls marked "private". (C)

Calls placed from a private or blocked telephone number will hear a series of prompts asking them to unblock their line or record their name for delivery to the called party. Callers placing a call from an unidentified number will be asked to record their name for delivery to the called party.

When the calling party records a name, the service will route the call to the customer and the Caller ID unit will display "*PRIVACY +*" which identifies that the call has a recorded name. The customer will also hear a distinctive ring unless they subscribe to Custom Ringing. If the customer answers the call with the "*PRIVACY +*" designation the recorded name will be announced and the customer may then choose between three options for handling the incoming call. They may accept the original call, they may choose not to accept the original call or if they subscribe to Voice Mail, they can direct the original call to their mailbox. (C)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Caller Identification - Name and Number

Provides for the delivery of the telephone number, including non-published and non-listed numbers, and name associated with the telephone line used by the calling party to place the call. The number and name delivered to the customer's Caller ID unit are those provided by the telephone network to the customer's serving central office and the database consulted by the Company to determine the name associated with that number, respectively. The Company, in its sole discretion, may abbreviate and modify name information for display purposes.

Caller Identification – Number – **Grandfathered [1]** (C)

Provides for the delivery of the telephone number, including non-published and non-listed numbers, associated with the telephone line used by the calling party to place the call. The number delivered to the customer's Caller ID unit are those provided by the telephone network to the customer's serving central office.

Continuous Redial

Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available. This service is available on a pay per use basis or subscription basis. A pay per use charge applies per activation regardless of whether the call is completed.

[1] Effective November 18, 2019, this feature is grandfathered to existing customers at existing locations. (N) (N)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES
A. Description (Cont'd)

(D)

(D)

Dial Lock

Dial Lock is a service that provides the ability to block outgoing calls. Through the use of an administrative password, a customer can determine what type of outgoing calls will be permitted from the line. Different blocking parameters can be established on a per line basis. This service will allow blocking to: all non-emergency local calls; all long distance and directory assistance calls; all international calls; all operator assisted calls; all toll free calls and all information services calls.

A customer can create a list of up to twenty numbers that can be called regardless of the type of blocking that is in place. Customers may override the blocking at anytime.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES
A. Description (Cont'd)

(D)
(D)

Do Not Disturb

Allows a customer to set schedules to block incoming calls during designated times. These schedules automatically activate/deactivate the Do Not Disturb function. When the feature is activated, callers hear a customer selected greeting indicating that the customer is not available.

Customers who would like to have certain callers reach them when the service is activated may create a code for use by such callers.

Easy Access

Allows a customer to place a call to a predetermined telephone number by dialing an abbreviated two-digit code. The dialing code is *98.

Hot Line Service – **Grandfathered[1]** (C)

Outgoing calls are automatically routed to a preprogrammed telephone number when the customer takes the phone off-hook. A line equipped with Hot Line cannot place outgoing calls to any number other than the preprogrammed number.

[1] Effective November 18, 2019, this feature is grandfathered to existing customers at existing locations. (N) (N)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Last Call Return

Allows a customer to dial a code to receive an audio announcement of the telephone number, including non-published and non-listed numbers, of the last incoming call regardless if the call was answered or not. The number delivered by the announcement is the one provided by the telephone network to the customer's serving central office. Numbers marked "Private" by the caller will not be announced. If a number is announced the customer will receive a prompt that may allow them to automatically place a return call however, the feature may not be able to place the return call even if the number is announced. If a returned call can be placed, and the called number is busy, it will be redialed for a limited period of time. When the called number becomes available a distinctive ring will alert the customer. (C) (C) (D)

Long Distance Alert (N)

Long Distance Alert provides a distinctive ring and a distinctive call waiting tone for long distance calls. This service is offered only as an enhancement to Call Waiting and is provided at no additional charge. (N)

NO SOLICITATION

Allows a customer to deter sales and telemarketing calls received by the customer. This is accomplished via a recorded message which informs the caller that the customer does not accept telephone solicitations, and asks solicitors to hang up and to place the called party on the solicitors "do-not-call" list. No Solicitation automatically screens calls between the hours of 8:00 A.M. until 9:00 P.M. daily (may be disabled by the customer at any time if desired). A caller may press one, or stay on the line to complete the call connection.

Priority Call

Allows a customer to establish and modify a list of up to fifteen callers' telephone numbers. When a call originates from one of the numbers on the list the customer will hear a distinctive ring. Incoming calls from numbers on the list that encounter a busy or don't answer condition will be treated like any other incoming call. (C) (C)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

(M)

Remote Access Forwarding (Call Following)

Allows a customer to route all incoming calls to another destination and may be activated, deactivated, or changed from any remote location, as well as from the customer's premises. Calls may be forwarded only within the United States, including Alaska and Hawaii. This service is marketed to residential customers under the name, Call Following.

Scheduled Forwarding

Allows a customer to route all incoming calls to another destination and may be activated, deactivated, or change the times, days and destination numbers from any remote location, as well as from the customer's premises.

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(M) Material moved to 105.4.3.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

SECURITY SCREEN

Provides the customer with the ability to screen certain types of undisclosed calls that are placed to their number. A customer who subscribes to *SECURITY SCREEN* must also subscribe to Caller Identification – Name and Number. Two screening options are available with *SECURITY SCREEN*: (C)

- *SECURITY SCREEN with Standard Screening* which screens calls from private (blocked) and unidentified telephone numbers only. (N)
- *SECURITY SCREEN with Advanced Screening* which screens calls from all toll-free numbers, long distance numbers, and private (blocked) or unidentified telephone numbers. (N)

Callers making calls from private (blocked) or unidentified telephone numbers to customers who use either *SECURITY SCREEN with Standard Screening* or *SECURITY SCREEN with Advanced Screening* will hear a series of prompts asking them to unblock their line or enter a telephone number for delivery to the called party. Callers making calls from toll-free or long distance numbers to customers who use *SECURITY SCREEN with Advanced Screening* will be asked to enter a telephone number for identification purposes. In all cases, a caller who chooses not to unblock their line or enter a telephone number will be advised that their call cannot be completed and the call will be terminated. (C)

If the calling party unblocks their line or enters a telephone number, they will be connected directly to the *SECURITY SCREEN* customer; the *SECURITY SCREEN* customer will hear a distinctive ring if the call party inputs data to be passed unless they subscribe to Custom Ringing Service. (C)

The Caller ID unit will display one of the following:

- If the call is private (blocked) or unavailable and the caller enters a ten-digit number from within the Company's territory that is the same as the calling number, the display will carry the telephone number and the caller's name with an (*).
- If the call is private (blocked) or unavailable and the caller enters a private ten-digit number that is different from the calling number, the display will show *SECURITY SCREEN* and the number the caller input.
- If the call is private (blocked) or unavailable and the caller enters a ten-digit number outside of the Company's territory, the display will read *SECURITY SCREEN* and the number the caller input.
- If the call is private (blocked) or unavailable and the caller inputs one to nine digits (e.g. 2345), the display will read *SECURITY SCREEN* and the number the caller input backfilled with zeros (000-000-2345). (D)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Selective Call Forwarding

Allows a customer to establish and modify a list of telephone numbers whereby calls originating from numbers on the list can be forwarded to a local or long distance number selected by the customer. All other calls will be handled normally. Selective Call Forwarding may be activated, deactivated, or changed by the customer.

Selective Call Waiting

Includes the Call Waiting or Call Waiting Identification functionality and, in addition, allows the customer to establish and modify a list of up to twenty-five telephone numbers that will trigger the Call Waiting tone when the customer's line is in use. Callers not on the list will receive a busy announcement if the called party is on the line or be forwarded to the customer's Voice Mail.

Speed Calling

Allows a customer to dial frequently called number by dialing a one or two digit code in place of the entire telephone number. Speed Calling lists are available in an 8 number or 30 number capacity and can include local and long distance telephone numbers. The lists may be established and changed by the customer.

(M)

Three-Way Calling

Allows customers to add a third party to an existing telephone conversation by depressing the switchhook and dialing the third party's telephone number. When the third party answers the customer can conference all of the parties by depressing the switchhook, or speak with the third party privately. Three-Way calling is available on a pay per use basis or a monthly subscription basis.

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(M) Material moved to 105.4.3.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES
A. Description (Cont'd)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES (Cont'd)

B. Terms and Conditions

1. Custom Calling Services will be provided where technically and/or economically feasible and are furnished only from central office areas where facilities permit, as determined by the Company. Features may work only within the local calling area, where all central offices that handle the call and all exchanges through which a call is routed are equipped with the necessary technology and compatible signaling and other interconnection agreements with non-Company providers exist. Without limiting the foregoing, these services are subject to, but not limited to, operational limitations and restriction in equipment types, software releases, terms of interconnection with other networks and industry specifications. (C)

2. Actual operation and performance of Custom Calling Services are subject to operational limitations and restrictions that exist in the equipment types, software releases, terms of interconnection with other networks, industry specification and the like. (N)

3. Due to technical limitations, customers may not purchase the following on the same line: (C)

   - One-digit Abbreviated Access service and Speed Call 8.
   - Two-digit Abbreviated Access service and Speed Call 30.
   - More than one Abbreviated Access service. (C)

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(M) Material moved to Page 85.1.

(M) Material moved to Page 86.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

B. Terms and Conditions (Cont'd)

4. Call Forwarding Variable can be provided on business lines under the following conditions: (N)

   a. Multiple calls can be simultaneously forwarded to a number outside the central office where technically feasible.

   b. When a business utilizes a Multiline Hunt Group, only the first telephone number can be call forwarded. In addition, since any station on the system that has access to the central office line can change or remove the activation of Call Forwarding - Variable, the Company is not responsible for any changes to the call forwarded number.

   c. When a business utilizes a Series Hunt Group, the Call Forwarding - Variable feature can be installed on each telephone number in the group. To activate the feature the station must access the line associated with the specific telephone number. (N)

5. Control of the number assignment on the shared speed call list associated with Abbreviated Access resides with the provider. The provider must have an access line in the same central office as their customer for the purpose of controlling the speed call list. The access line will be restricted from dialing any toll calls billable to the end user. (T)(M)

6. Due to technical limitations, customers who subscribe to Call Transfer and Speed Calling-8 number capacity will only have 6-number capacity available for their use. (T)

7. The predetermined number associated with Hot Line Service cannot be changed except through the issuance of a service order. (T) (M)

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(M) Material moved from Page 85.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

B. Terms and Conditions (Cont'd)

8. A line equipped with Hot Line Service can be used for incoming calls but, cannot place outgoing calls to any number other than the preprogrammed number. For example, calls to 911 or other emergency numbers cannot be placed from a line equipped with Hot Line service.

9. Where technology permits, the predetermined number associated with Warm Line Service is controlled by the customer and may be changed by dialing an access code and the new number. In other instances, the connection to the predetermined number cannot be changed except through the issuance of a service order.

10. The timing delay period before automatic dialing begins is specified at the time Warm Line Service is ordered and cannot be changed except through the issuance of a service order.

11. Once automatic dialing begins on lines equipped with Warm Line Service, calls to other numbers cannot be made. For example, dialing of 911 or other emergency numbers must begin before the time delay period ends.

12. Reserved For Future Use. (D)

13. Due to technical limitations, the calling number and the called number must be in the same central office switch for the following features: Directed Call Pick Up, Directed Call Pick Up with Barge-In, Distinctive Alert and Dial Call Waiting.

14. A telephone number must be assigned to lines equipped with Directed Call Pick Up, Directed Call Pick Up with Barge-In, Distinctive Alert and Dial Call Waiting.

15. Last Call Return, Continuous Redial and Three-Way Calling are available on a monthly subscription or a pay per use basis. The pay per use pricing options will be available where facilities permit. For any month, the total pay per use billing will not exceed $6.00 for each service, per line. Customers may request the removal of these services at any time, at no charge.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

B. Terms and Conditions (Cont'd)

16. A 60 Day Product Guarantee allows customers who are new subscribers of Remote Access Forwarding and Scheduled Forwarding, who are not completely satisfied with the product, to receive credit for all monies billed for the product. The customer must notify the Company of their dissatisfaction and request disconnection of the product within 60 days of the installation of the product. (T)

17. Recognizing the potential for misuse associated with Remote Access Forwarding and Scheduled Forwarding, the Company will attempt to verify that requests for this service are being made by the customer of record, not unauthorized parties. (T) (T)

    The following are restrictions to forwarding destinations for Remote Access Forwarding and Scheduled Forwarding:

    - No International numbers - only United States NPAs allowed.
    - No 700, 800, 900, 950 or 976.
    - No N11 or 555-1212.
    - No operator assisted calls (0-, 0+, 00-, 00+, 01+, 10XXX+0, 10XXX+00, 10XXX+0+, 10XXX+01+).
    - No speed dial codes or customized dialing plans.
    - No third-number billed calls.
    - A limit of four (4) destination changes per hour.

    (D)

18. Some of the features may be subscribed to separately or in a combination of several on the same line in a package rate. (T)

19. Where any Custom Calling Service is provided on a Measured Service line, usage charges as specified in 5.2.1, preceding, will apply to all calls placed by such features, including, but not limited to, those using Call Forwarding features, Call Transfer, Continuous Redial, Last Call Return, and Three-Way Calling. (N)

20. Where any Custom Calling feature causes or permits a call to be placed to a telephone number out of the local calling area, all toll charges will apply at the rates and terms established by the interexchange carrier providing the facilities to carry the call.

21. Customer's subscribing to Call Waiting Identification, *CALLER ID WITH PRIVACY* +, Caller Identification - Name and Number and Caller Identification – Number must have a properly connected and operating Caller ID unit. (N)

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5. EXCHANGE SERVICES

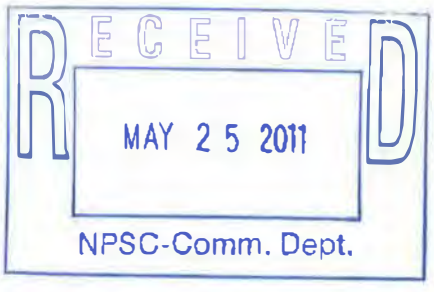
5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

B. Terms and Conditions (Cont'd)

22. The Company does not assure the accuracy in the name and/or number delivered to the customer in conjunction with Caller ID or Last Call Return. The Company is not liable to any party for any error, omission, or mistake. The Company will use its best efforts to correct errors over which it has control when notified of such errors in writing, but not where error are due to databases provided or created by others. Some calls may not display name and or number information including, but not limited to, those from callers who block their information, calls from other networks and calls from certain types of customer provided equipment.

23. Anonymous Call Rejection cannot be added to a line as a stand-alone service. It is offered only in conjunction with Caller ID or with Last Call Return. If the line is equipped with *CALLER ID WITH PRIVACY PLUS* then the line cannot be equipped with Anonymous Call Rejection.

(D)



5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES (Cont'd)

C. Rates and Charges

1. The following rates and charges apply for Custom Calling Services. The nonrecurring charge for business customers and/or monthly rate for business and residence customers may be waived during the term of a promotion, for existing or new customers. The terms of the promotion shall be determined by the Company.

   The nonrecurring charge will apply to change the predetermined number associated with Easy Access.

   The nonrecurring charge will not apply to add Easy Access to a line equipped with *CUSTOMCHOICE*.

   When one or more Custom Calling features or Customized Call Management Services/*CENTRON* I Service for business customers are installed or changed on the same line at the same time, only one nonrecurring charge will apply. If the nonrecurring charges are different, the highest charge applies.

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(M) Material moved to Page 89 of this section.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES
C. Rates and Charges

1. The following rates and charges apply for Custom Calling Services

a. Per individual line equipped with:
Nonrecurring Charge
Business $10.00

Monthly Rates

Custom Calling Services	USOC	Monthly Rate (Each Line)	
		Business	Residence
Call Curfew [1]	RCU	N/A	**$10.00** (I)
Call Forwarding:			
Busy Line Expanded	FBJ	**$13.00** (I)	**13.00** (I)
Busy Line External	EVB	**13.00** (I)	N/A
Busy Line Overflow	EVO	**13.95** (I)	**8.00** (I)
Busy Line Programmable [1]	ERB	**13.45** (I)	**8.00** (I)
Busy Line/Don't Answer Expanded - Discounted [2]	FVJ	**17.00** (I) **17.00** (I)	**16.00** (I) N/A
Busy Line External/Don't Answer	EVF	**15.50** (I)	N/A
Busy Line Overflow/Don't Answer	EVK	**20.45** (I)	**20.45** (I)
Don't Answer	EVD	**14.00** (I)	**13.00** (I)
Don't Answer Expanded	FDJ	**14.00** (I)	**13.00** (I)
Don't Answer Programmable [2]	ERD	**10.50** (I)	**9.00** (I)
Variable - Discounted [2]	ESM	**16.00** (I) 6.00	**16.00** (I) N/A
Call Rejection	NSY	**16.00** (I)	**16.00** (I)
Call Transfer [3] - Discounted [2]	EO3	**12.00** (I) 7.00	**12.00** (I) N/A
Call Waiting - Discounted [2]	ESX	**18.00** (I) 8.00	**18.00** (I) N/A
Call Waiting Identification	N2W	8.00	8.00

(T)

[1] This feature is grandfathered to existing customers at existing locations.
[2] Effective April 11, 2005, these discounted rates are obsolete and no longer available to new customers. Existing customer will continue to receive the rates above.
Discounted rate applies when this feature is an additional feature with the obsolete *QWEST CHOICE* Business or obsolete *QWEST CHOICE* Two-line Business in 105.9.1.
[3] Effective August 1, 2023, Call Transfer is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (D)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES
C.1.a. (Cont'd)

Custom Calling Services	USOC	Monthly Rate (Each Line)	
		Business	Residence
Caller ID with Privacy+	N6S	**$16.50** (I)	**$16.50** (I)
- Discounted [2]		N/A	7.95 (I)
Caller ID Name and Number		**20.00** [3] (I)	**20.00** [3] (I) (C)
- Discounted [2]	NNK	10.00	N/A
Caller ID Number [1]	NSD	**15.00** (I)	**20.00** (I)
Continuous Redial	NSS	**15.00** (I)	**15.00** (I)
Dial Lock	OC4	5.00	**7.00** (I)
Do Not Disturb	D7T	**10.00** (I)	**10.00** (I)
Easy Access	SQAVX	**11.50** (I)	**11.50** (I)
Hot Line [1]	HLA	**10.00** (I)	**10.00** (I)
Last Call Return	NSQ	**15.50** (I)	**15.50** (I)
No Solicitation	SB5	**16.95** (I)	**16.95** (I)
Priority Call (a.k.a. VIP Alert)	NSK	**10.00** (I)	**10.00** (I)
Remote Access Forwarding	AFM, AFD	**19.00** (I)	**16.00** (I) (T)
Scheduled Forwarding	ATF	**20.00** (I)	**17.00** (I)
Security Screen	RV1	**15.00** (I)	**15.00** (I)
Selective Call Forwarding	NCE	**11.00** (I)	**16.00** (I)
Selective Call Waiting	S7W, S7Y	**18.00** (I)	**17.00** (I)
Speed Calling – 8	E8C	**10.00** (I)	**15.00** (I)
Speed Calling – 30 **[1]**	E3D	**11.00** (I)	**16.00** (I) (T)
Three-Way Calling	ESC	**11.00** (I)	**16.00** (I)

[1] This feature is grandfathered to existing customers at existing locations.
[2] Effective April 11, 2005, these discounted rates are obsolete and no longer available to new customers. Existing customer will continue to receive the rates above. Discounted rate applies when this feature is an additional feature with the obsolete *QWEST CHOICE* Business or obsolete *QWEST CHOICE* Two-line Business in 105.9.1. (D)

[3] Caller ID Name and Number for business and residence customers was increased in billing from $15.00 to $18.00 effective March 1, 2025, however this change was not updated in the Services Catalog. Effective March 1, 2026, this rate will increase from $18.00 to $20.00 for business and residence customers. (D) (N) (N)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

C.1. (Cont'd)

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b. Reserved

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

C.1.b (Cont'd)

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12/02/2021

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

C.1.b. (Cont'd)

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12/02/2021

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

C.1.b. (Cont'd)

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12/02/2021

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

C. Rates and Charges (Cont'd)

	CHARGE
2. Custom Calling Services, per occurrence	
• Call Trace, Pay per use basis per activation[1]	
- Business	**$1.50** (I)
- Residence	**1.50** (I)
• Continuous Redial, Pay per use basis per activation[2]	
- Business	**1.50** (I)
- Residence	**1.50** (I)
• Last Call Return, Pay per use basis per activation[3]	
- Business	**1.50** (I)
- Residence	**1.50** (I)
• Three-Way Calling, Pay per use basis per activation[4]	
- Business	**1.50** (I)
- Residence	**1.50** (I)

[1] Pay per use charge will not apply if the trace is not successful.

[2] Pay per use charge applies per activation regardless of whether the call is completed.

[3] Pay per use charge applies per activation regardless if the telephone number is correct or whether a return call can be placed.

[4] Pay per use charge applies per activation regardless if the third party is added to the existing conversation.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.4 *MARKET EXPANSION LINE* SERVICE – GRANDFATHERED (C)

Effective June 1, 2023, *MARKET EXPANSION LINE* Service was previously grandfathered for residence and small business customers and is no longer available to new residence and small business customers. Effective July 1, 2026, *MARKET EXPANSION LINE* Service is grandfathered for all other business customers. *MARKET EXPANSION LINE* Service is no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (T) (T) (N) (N)

A. Description

MARKET EXPANSION LINE (MEL) is a service where a call placed from a station to a customer's telephone number in one central office is automatically forwarded by the Company central office equipment to another customer designated station. MEL is offered for Local Exchange Service only where in the Company's judgment, central office equipment and facilities allow a measured service offering.

B. Terms and Conditions

1. One directory listing covering the exchange in which the call forwarding central office is located is provided with this service.

2. MEL is offered subject to the availability of facilities.

3. MEL may not be terminated in a pay telephone.

4. Identification of the originating telephone number will not be provided to MEL customers.

5. MEL is provided on the condition that the customer subscribe to sufficient features or facilities to adequately handle calls without interfering or impairing services offered by the Company. If, in the opinion of the Company, additional MEL features or facilities are needed to avoid interference with or impairment of services offered by the Company, the customer will be required to subscribe to such additional features or facilities. In the event the customer refuses to subscribe to adequate MEL features or facilities, the service shall be subject to termination.

6. The calling party is responsible for toll charges associated with calls between the originating station and the call forwarding location. The MEL customer is responsible for the applicable customer dialed station-to-station charges associated with messages between the call forwarding location and the terminating station. On local calls, the remote Call Forwarding customer is responsible for the payment of applicable local measured service usage charges.

JUN 17 2026
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(D) (D)

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.4 *MARKET EXPANSION LINE* SERVICE – GRANDFATHERED (CONT'D) (C)

C. Rates and Charges

1. The following rates and charges apply to MEL Service.

	USOC	NONRECURRING CHARGE [1,2]	MONTHLY RATE
• Per first access line PP3110 PP3109	RCF	$34.00	$40.50
• Each additional line PP3110A	RCA	34.00	40.50

2. The rates and charges, specified in 1., apply for MEL on local calls and are in addition to the following Measured Service usage charges.

CALL AREA	DISTANCE IN MILES	DIAL STATION-TO-STATION INITIAL MINUTE RATE	DIAL STATION-TO-STATION EACH ADD'L. MINUTE RATE
Zone 1	0-10	$0.05	$0.010
Zone 2	11-15	0.07	0.013
Zone 3	16-20	0.09	0.015
Zone 4	21-25	0.11	0.017
Zone 5	26-35	0.13	0.019

a. The wire centers within an exchange which are contiguous to the wire center from which a call is forwarded will always be included in the 0-10 mile call area.

b. The timing of local messages is the same as specified for toll messages in Section 6, MTS.

[1] The nonrecurring charge associated with each additional line applies only if the additional line is installed on a subsequent order. There is no additional charge when it is installed on the same order as the first access line. When one or more additional lines (RCA) are installed on the same line at the same time, only one nonrecurring charge applies.

[2] When at the request of the customer a number change is requested for the call forwarding location, the number to which calls are forwarded or both, nonrecurring charges apply.

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5.4 PREMIUM EXCHANGE SERVICES
5.4.4 *MARKET EXPANSION LINE* SERVICE– GRANDFATHERED (CONT'D) (C)

C. Rates and Charges (Cont'd)

3. The exchange usage rates shown above will be discounted based on holidays, time of day and day of week originated as specified in Section 6, MTS.

4. The method of calculating the distance between the *MARKET EXPANSION LINE* number and the terminating number will be as shown below:

   a. Calls made to an Extended Area Service exchange will have distance computed as defined in Section 6, MTS.

   b. Calls forwarded and completed within the customer's exchange are based on airline mileage between the customer's serving wire center and the wire center which serves the terminating telephone number. The method of computing this airline mileage is the same as used for MTS but utilizes the V and H coordinates specific to the buildings housing the individual wire centers.

5. Usage billing will be provided in bulk or summary form and not by call detail.

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JUN 17 2026
NPSC-Comm. Dept.

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5. SERVICES

5.2 SERVICE DESCRIPTIONS
5.2.19 OPTICAL WAVELENGTH SERVICE (OWS) (Cont'd)

F. Rate Categories (T-M)

The basic rate categories that apply to OWS are:

1. The Optical Channel is a two or four fiber handoff that provides a fiber facility between customer premises and the wire center of that premises. Included as part of the Optical Channel is an interface which defines the technical characteristics associated with the facility.

2. The Central Office Optical Termination is an interface located in the Company central office (wire center) that allows OWS to connect to the following Company services: SST, GeoMax, SHNS and MOE.

3. Transport Channel is a mileage rate category that provides for the transmission of facilities between two Company wire centers. Mileage will only apply if more than one Company wire center makes up the OWS circuit. The mileage application will be determined by the airline miles between each of the wire centers and calculated on a V and H basis. (M)

(M) Material moved from Page 98, Release 3.

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5. SERVICES

5.2 SERVICE DESCRIPTIONS

5.2.19 OPTICAL WAVELENGTH SERVICE (OWS) [1] [2]

F. Rate Categories (Cont'd) (T)

Optical Channel and Central Office Optical Termination Categories are available in the following interfaces/bandwidths:

- 10 Gbit LAN Channel,
  - Protected
  - Unprotected
  - Unprotected Dual
- 10 Gbit WAN Channel, [2]
  - Protected
  - Unprotected
  - Unprotected Dual
- Gbit Ethernet Channel, [2]
  - Protected
  - Unprotected
  - Unprotected Dual
- Fast Ethernet Channel, [2]
  - Protected
  - Unprotected
  - Unprotected Dual
- OC3 Channel, [2]
  - Protected
  - Unprotected
  - Unprotected Dual

[1] Effective November 15, 2023, upon the contract expiration of Optical Wavelength Service (OWS), if customer does not enter into a new contract for their service(s) at existing locations, then the contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on a MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice.

[2] Effective August 7, 2023, Optical Wave Length Service (OWS) interfaces (OC3, OC12, OC48, OC192, Gigabit Ethernet, 10G WAN, 40G, OTU1 and OTU3) are grandfathered. Availability to current customers who are not under contract is limited to circuits already in place at existing locations. Customers under existing contracts will be allowed to place new orders and moves only to the extent permitted by their contracts. When contracts expire, customers may retain their service at existing locations under a new contract or contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice.

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05/01/2024

5. SERVICES

5.2 SERVICE DESCRIPTIONS

5.2.19 OPTICAL WAVELENGTH SERVICE (OWS) [1] [2]

F. Rate Categories (T)

Optical Channel and Central Office Optical Termination Categories are available in the following interfaces/bandwidths: (Cont'd)

- OC12 Channel, [2]
  - Protected
  - Unprotected
  - Unprotected Dual

- OC48 Channel, [2]
  - Protected
  - Unprotected
  - Unprotected Dual

- OC192 Channel, [2]
  - Protected
  - Unprotected
  - Unprotected Dual

[1] Effective November 15, 2023, upon the contract expiration of Optical Wavelength Service (OWS), if customer does not enter into a new contract for their service(s) at existing locations, then the contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on a MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice.

[2] Effective August 7, 2023, Optical Wave Length Service (OWS) interfaces (OC3, OC12, OC48, OC192, Gigabit Ethernet, 10G WAN, 40G, OTU1 and OTU3) are grandfathered. Availability to current customers who are not under contract is limited to circuits already in place at existing locations. Customers under existing contracts will be allowed to place new orders and moves only to the extent permitted by their contracts. When contracts expire, customers may retain their service at existing locations under a new contract or contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice.

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05/01/2024

5. SERVICES

5.2 SERVICE DESCRIPTIONS

5.2.19 OPTICAL WAVELENGTH SERVICE (OWS) [1] [2]

F. Rate Categories (T)

Optical Channel and Central Office Optical Termination Categories are available in the following interfaces/bandwidths: (Cont'd)

- 1.062 Gbit FICON,[2]
  - Protected
  - Unprotected
  - Unprotected Dual
- 2.125 Gbit FICON, [2]
  - Protected
  - Unprotected
  - Unprotected Dual
- 1.062 Gbit Fibre Channel, [2]
  - Protected
  - Unprotected
  - Unprotected Dual

[1] Effective November 15, 2023, upon the contract expiration of Optical Wavelength Service (OWS), if customer does not enter into a new contract for their service(s) at existing locations, then the contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on a MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice.

[2] Effective August 7, 2023, Optical Wave Length Service (OWS) interfaces (OC3, OC12, OC48, OC192, Gigabit Ethernet, 10G WAN, 40G, OTU1 and OTU3) are grandfathered. Availability to current customers who are not under contract is limited to circuits already in place at existing locations. Customers under existing contracts will be allowed to place new orders and moves only to the extent permitted by their contracts. When contracts expire, customers may retain their service at existing locations under a new contract or contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice.

Received by NPSC
05/01/2024

5. SERVICES

5.2 SERVICE DESCRIPTIONS

5.2.19 OPTICAL WAVELENGTH SERVICE (OWS) [1] [2]

F. Rate Categories (T)

Optical Channel and Central Office Optical Termination Categories are available in the following interfaces/bandwidths: (Cont'd)

- 2.125 Gbit Fibre Channel, [2]
  - Protected
  - Unprotected
  - Unprotected Dual
- 4 Gbit Fibre Channel, [2]
  - Protected
  - Unprotected
  - Unprotected Dual
- 10 Gbit Fibre Channel, [2]
  - Protected
  - Unprotected
  - Unprotected Dual
- 10.709 Gbps OTU2 Channel,
  - Protected
  - Unprotected
  - Unprotected Dual
- 11.09 Gbps OTU2E Channel,
  - Protected
  - Unprotected
  - Unprotected Dual

[1] Effective November 15, 2023, upon the contract expiration of Optical Wavelength Service (OWS), if customer does not enter into a new contract for their service(s) at existing locations, then the contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on a MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice.

[2] Effective August 7, 2023, Optical Wave Length Service (OWS) interfaces (OC3, OC12, OC48, OC192, Gigabit Ethernet, 10G WAN, 40G, OTU1 and OTU3) are grandfathered. Availability to current customers who are not under contract is limited to circuits already in place at existing locations. Customers under existing contracts will be allowed to place new orders and moves only to the extent permitted by their contracts. When contracts expire, customers may retain their service at existing locations under a new contract or contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice.

Received by NPSC
05/01/2024

5. SERVICES

5.2 SERVICE DESCRIPTIONS

5.2.19 OPTICAL WAVELENGTH SERVICE (OWS) [1] [2]

F. Rate Categories (T)

Optical Channel and Central Office Optical Termination Categories are available in the following interfaces/bandwidths: (Cont'd)

- 2.666 Gbit OTU1 Channel, [2]
  - Protected
  - Unprotected
  - Unprotected Dual
- 43.018 Gbps OTU3 Channel, [2]
  - Protected
  - Unprotected
  - Unprotected Dual
- 111.810 Gbps OTU4 Channel,
  - Protected
  - Unprotected
  - Unprotected Dual
- 40 Gbit Ethernet Channel, [2]
  - Protected
  - Unprotected
  - Unprotected Dual
- 100 Gbit Ethernet Channel,
  - Protected
  - Unprotected
  - Unprotected Dual

[1] Effective November 15, 2023, upon the contract expiration of Optical Wavelength Service (OWS), if customer does not enter into a new contract for their service(s) at existing locations, then the contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on a MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice.

[2] Effective August 7, 2023, Optical Wave Length Service (OWS) interfaces (OC3, OC12, OC48, OC192, Gigabit Ethernet, 10G WAN, 40G, OTU1 and OTU3) are grandfathered. Availability to current customers who are not under contract is limited to circuits already in place at existing locations. Customers under existing contracts will be allowed to place new orders and moves only to the extent permitted by their contracts. When contracts expire, customers may retain their service at existing locations under a new contract or contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.7 *INTRACALL* SERVICE – GRANDFATHERED

Effective February 1, 2022, this service is grandfathered to existing customers at existing locations.

A. Description

INTRACALL Service offers intercom-like use of all extensions on a given telephone number. With *INTRACALL* Service, the customer dials an access code, receives a busy signal, hangs-up, and all telephone instruments on that line will receive a ring. Upon answering, a clear conversation path is established until all telephones resume the on-hook position.

B. Terms and Conditions

1. *INTRACALL* Service is available to residence and business customers.
2. *INTRACALL* Service is provided subject to availability of central office facilities, and Company assessment of market demand for the product.
3. *INTRACALL* Service will be furnished to single-party lines only, with either flat rate or measured service.
4. Interaction between *INTRACALL* and Custom Calling Services depends on the type of central office from which the customer is served.
5. *INTRACALL* Service will not be available to customers who subscribe to Public Access Line Service, Trunks, Foreign Exchange Service or lines in a rotary hunt group.

C. Rates and Charges

1. Nonrecurring charges apply to business customers only for adding *INTRACALL* Service.

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• Basic *INTRACALL* Service, per line				
- Business	E1N	**N/A**	**N/A**	(C)
- Residence	E1N	6.00	**10.00** (I)	

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
5.4.9 CALLER IDENTIFICATION-BULK– GRANDFATHERED (C)

Effective July 1, 2026, Caller Identification-Bulk is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N) (N)

A. Description

Caller Identification-Bulk (BCLID) allows a *CENTRON*, Centrex, Multiline Hunt Group (MLHG) or Private Branch Exchange (PBX) customer to receive call-related information on calls that are received from outside the *CENTRON*, Centrex, MLHG or PBX.

The following is a list of call-related information that is transmitted per incoming call.

- The calling and called directory numbers (DN).
- The time of day the call was placed.
- The busy/idle status of the called DN.
- The calling line type (individual or group).

The Call Data input/output Central Office Facility provides the central office facilities necessary to transmit Call Data information over the Private Line Channel.

B. Terms and Conditions

1. A Voice Grade 36 (or equivalent) data channel is required between the customer's serving central office switch and the customer's premises for the transmission of the call-related data.

2. The customer shall be responsible for the provision of compatible customer premises equipment (CPE) which will receive, translate, display and/or store the transmitted data. The installation, repair and technical capability of that equipment to function in conjunction with the service specified herein is the responsibility of the customer.

3. PBX customers subscribing to this feature must be assigned to a multiline hunt group or subscribe to *DID* Service as described elsewhere.

4. For incoming calls from callers served by PBXs, only the main number of the PBX will be transmitted.

5. For incoming calls from callers in a multiline hunt group, only the main number of the hunt group will be transmitted.

6. Caller Identification-Bulk will be provided where technically and/or economically feasible and where sufficient demand exists to warrant the provision of the service.

Received
JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.9 CALLER IDENTIFICATION-BULK – GRANDFATHERED (Cont'd) (C)

C. Rates and Charges

1. This service is subject to the terms, conditions, rates and charges applicable to other exchange services and is in addition to the rates and charges for the service with which it is associated.

2. Nonrecurring charges apply to establish or change the service.

3. Caller Identification-Bulk will be provided at the following rates and charges[1]:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Call Data Input/Output Central Office Facility, each	FCX	$400.00	$450.00
• Per MLHG, PBX Trunk Group or *CENTRON*/Centrex system terminating in Call Data Input/Output Central Office Facility	NSE++	50.00	50.00
• Call Data - Incoming, each line or trunk arranged within group	CGL	5.00	5.00

[1] In addition a Voice Grade 36 channel is required as specified in the Private Line Transport Services Catalog.

Received
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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.10 CUSTOM RINGING SERVICE (A.K.A. CUSTOM RING) (T)

A. Description

Custom Ringing Service (**a.k.a.** Custom **Ring**) is a central office based service which **provides distinctive** ringing codes on incoming calls, using one individual access line. The distinctive ringing codes are achieved by assigning **an** additional telephone **number** to the access line. (T) (C) (C)

Customers subscribed to Custom Ringing Service prior to November 1, 2021 may have up to three additional numbers on the same line, for a total of four numbers assigned to a single line, as long as the additional numbers were assigned prior to that date. Effective November 1, 2021, only one additional number may be assigned to a single line. (N) (N)

B. Terms and Conditions

1. Custom Ringing Service is provided with individual exchange access lines and may be unavailable with some services due to technical limitations.

2. Custom Ringing numbers are subject to a minimum service period of one month.

3. Itemized billing is not available on Custom Ringing numbers.

4. Intercept Service terms and conditions and charges, as specified in the Intercept Services section of this Catalog, apply to Custom Ringing on a per number basis. In addition, the following terms and conditions will apply:

   - When the access line number remains in service, Custom Ringing numbers can be individually intercepted.

   - When the access line number is intercepted, all Custom Ringing numbers must be intercepted. Exceptions: If another access line is installed at the premises, Custom Ringing numbers can either remain in service or be individually intercepted.

5. When the customer's access line is equipped with Call Waiting, and the line is busy, incoming calls will generate a distinctive Call Waiting tone at no additional charge.

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10/21/2021

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.10 CUSTOM RINGING SERVICE (A.K.A. CUSTOM RING) (T)

B. Terms and Conditions (Cont'd)

6. When the customer's access line is equipped with Call Forwarding-Variable, the customer can choose one of the following options:

   - Have Call Forwarding-Variable only on the access line number.
   - Have all Custom Ringing numbers forwarded with the access line number.

   This choice is made, or changed, at the time the customer places an order with the Company. Call Forwarding rates apply only to the access line number. Distinctive ringing will not be heard at the forwarded location.

C. Rates and Charges

1. The nonrecurring charge for business customers and/or monthly rate for business and residence customers will not apply to existing customers who subscribe to Custom Ringing during the term of a Custom Ringing promotion.

2. When, at the request of the customer, additions or changes are made to the Call Forwarding options the Call Forwarding nonrecurring charge applies. If a customer requests changes or additions to their telephone number, the Change of Telephone Number nonrecurring charge applies as specified in the nonrecurring charge section of this Catalog.

3. The charge to change a Custom Ringing number to the access line number is the same as the Change of Telephone Number nonrecurring charge specified in 5.2.A.6.

4. The nonrecurring charge shall apply for business customers to change the ringing pattern associated with Custom Ringing.

5. When one or more of the Custom Ringing numbers are installed or changed on the same line at the same time, only one nonrecurring charge will apply for business customers.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.10 CUSTOM RINGING SERVICE (A.K.A. CUSTOM RING)

C. Rates and Charges (Cont'd)

6. The following rates and charges apply per individual line equipped, in addition to all other rates and charges applicable to the associated line.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Custom Ringing			
- First additional number			
- Residence	RGG1+	–	**$11.00** (I)
- Business	RGG1+	$10.00	**12.45** (I)
- Second additional number[1]			
- Residence	RGG2+	–	**11.00** (I)
- Business	RGG2+	10.00	**11.00** (I)
- Third additional number[1]			
- Residence	RGG3+	–	**11.00** (I)
- Business	RGG3++	10.00	**11.00** (I)

[1] Effective November 1, 2021, only one additional number may be assigned to a single line. Lines to which multiple numbers were assigned prior to that date are grandfathered and limited to lines in service at existing locations.

Received
FEB 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.13 ANSWER SUPERVISION - LINE SIDE

A. Description

Answer Supervision - Line Side provides the capability to deliver "off-hook" supervisory signals from the terminating central office switch to a line side interface at the originating central office switch. These signals indicate when the called station has answered an incoming call.

B. Terms and Conditions

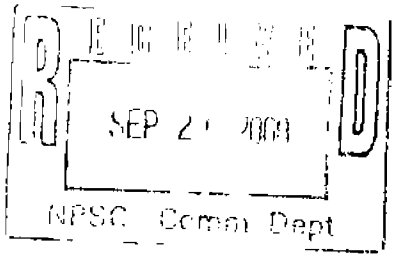
Answer Supervision - Line Side will only be provided where technically and economically feasible and where sufficient demand exists to warrant the provision of the service.

C. Rates and Charges

1. The terms, conditions, rates and charges applicable to Answer Supervision - Line Side are in addition to the rates and charges for the services with which it is associated.

2. Answer Supervision - Line Side will be provided at the following rates and charges:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per line arranged	AS8L+	$15.00	$3.95



5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.19 NUMBER FORWARDING - GRANDFATHERED (C)

Effective June 1, 2023, Number Forwarding is grandfathered and will no longer be available to new customers. (C)

A. Description

Number Forwarding allows a residence customer to have a telephone number identity without having an exchange access line. Calls placed to the telephone number can be forwarded to any other telephone number within the same local calling area.

B. Terms and Conditions

1. The number of incoming calls placed to the telephone number is limited to 5 calls within 5 minutes. Once the threshold has been exceeded, the calling party will hear an announcement indicating that the call cannot be completed at this time.

2. One listing in the white page directories is provided with this service covering the exchange in which the Number Forwarding central office is located.

3. Collect or third-number billing will not be allowed to the Number Forwarding number.

4. Number Forwarding is offered subject to the availability of facilities.

5. Long distance calls may be billed to the Number Forwarding number through the use of a calling card.

6. Number Forwarding customers who establish exchange access line service may reuse the Number Forwarding telephone number if service is established in the same local calling area as the Number Forwarding telephone number.

7. The service is not offered where the terminating telephone is a pay telephone.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.19 NUMBER FORWARDING - GRANDFATHERED (Cont'd) (C)

C. Rates and Charges

1. The appropriate nonrecurring charge specified in this section will apply for the installation of Number Forwarding. Subsequent to the initial establishment of service, the appropriate nonrecurring charge will also apply to change the Number Forwarding number, and to change the number to which the calls are forwarded.

2. The rates and charges are as follows:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per Number Forwarding number			
- Residence	VTL	$10.00	$13.00

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5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS – GRANDFATHERED (C)

Public Communications Service - Coin And Coinless services are grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N)

5.5.7 PUBLIC ACCESS LINE SERVICE – GRANDFATHERED (C)

Effective July 1, 2026, Public Access Line Service is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N)

A. Description

1. Public Access Line (PAL) Service will apply for use with Payphone Service Provider (PSP) pay telephones at locations accessible to the public, e.g., stores, business places, including boarding or rooming houses and school or college buildings, where desired by the owner of the premises.

2. PAL Service is available for PSPs on a message or measured basis in those central offices which have been equipped to provide such service, and in all central offices on a flat rate basis.

3. Joint User Service may be furnished in connection with PAL Service.

4. Optional Toll Calling Plans, specified in Section 6, may be available to PAL Service customers. See individual section for restrictions.

5. Directory listings may be provided under the conditions governing the furnishing of listings specified in 5.7.1 for business main line customers. However, listings (not indicating a business or profession) provided in connection with PAL Service furnished at boarding or rooming houses or at other locations where the party desiring the additional listings resides, are furnished under the conditions covering the furnishing of listings speeified in 5.7.1, in connection with residence main line service.

B. Definitions

Basic PAL Service
Basic PAL Service provides a flat, measured or message, two-way or outgoing exchange access line without screening.

Message Rate Service
Message Rate Service is a service for which usage charges apply for each completed outgoing local call.

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NPSC-Comm. Dept.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS – GRANDFATHERED (C)
5.5.7 PUBLIC ACCESS LINE SERVICE – GRANDFATHERED (Cont'd) (C)

C. Fraud Protection Service for Basic PAL Service offers three levels of protection: incoming, outgoing, and incoming & outgoing as described below.

- Incoming Fraud Protection, or Billed Number Screening (BNS), prohibits collect and/or third number billed calls from being charged to Incoming Fraud Protected numbers. Callers attempting to place a collect or third number billed call using an Incoming Fraud Protected number for billing will be advised by an operator that such billing is unauthorized and the call will not be completed until other payment or billing arrangements are made.

- Outgoing Fraud Protection restricts outgoing toll calls to only collect, third number billed and calling card.

- Incoming & Outgoing Fraud Protection is a combination of the two aforementioned Fraud Protection Services.

Fraud Protection Service is subject to the availability of facilities with Basic PAL Service. Operator assisted, collect and/or third number billed calls originating from locations that do not have screening capabilities may not be capable of being intercepted and denied and will be billed, e.g., International calls and calls that do not go through the Billing Validation Authority database. Provision of Fraud Protection does not alleviate customer responsibility for completed toll calls. Rates and Charges for this service are set forth in 5.5.7.D.3., following.

Received
JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS – GRANDFATHERED (C)
5.5.7 PUBLIC ACCESS LINE SERVICE – GRANDFATHERED (CONT'D) (C)

C. Terms and Conditions

1. The customer shall be responsible for the installation, operation and maintenance of any PSP pay telephones used in connection with this service.

2. The customer shall be responsible for the payment of a Trouble Isolation Charge for visits by a Company employee to the customer's premises when a service difficulty or trouble report results from the use of a PSP's pay telephones and facilities.

3. The customer shall be responsible for payment of charges for all messages originating from or accepted at this type of service.

4. PSP pay telephones must be registered in compliance with Part 68 of the Federal Communication's Commission (FCC's) Registration Program or connected behind FCC registered coupler.

Received
JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS – GRANDFATHERED (C)
5.5.7 PUBLIC ACCESS LINE SERVICE – GRANDFATHERED (CONT'D) (C)

C. Terms and Conditions (Cont'd)

5. The Company is not liable for shortages of coins deposited and/or collected from the pay telephones used on PAL Service.

6. The Company is not liable for end-user fraud associated with failure of the customer's pay telephones to perform correctly.

D. Rates and Charges

1. A "local message" from PAL Service served by a given exchange is a completed local call, originating at such service and terminating at any service which may be called, without toll charge, from all other service served by the exchange concerned.

Received
JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS – GRANDFATHERED (C)
5.5.7 PUBLIC ACCESS LINE SERVICE – GRANDFATHERED (CONT'D) (C)

D. Rates and Charges (Cont'd)

2. PAL Service is provided at the following rates and charges:

a. Basic PAL

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Flat[1]			
- Two-way service	1KY	$80.00	$19.21
- Outgoing only service	1GY	80.00	19.21
• Message[2]			
- Two-way service	17Q	80.00	17.62
- Outgoing only service	16Q	80.00	17.62
• Measured[3]			
- Two-way service	12G	80.00	17.62
- Outgoing only service	11G	80.00	17.62

[1] EAS rates, specified in 5.1.1, apply.

[2] Message usage charges also apply.

[3] Measured Usage Charges also apply.

Received
JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS – GRANDFATHERED (C)
5.5.7 PUBLIC ACCESS LINE SERVICE – GRANDFATHERED (CONT'D) (C)

D.Rates and Charges (Cont'd)

3. Fraud Protection Features will be provided to customers at the following rates and charges:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Fraud Protection			
- Incoming, per line	PSES1	–	–
- Outgoing, per line	PSESO	$1.12	$0.11
- Incoming and Outgoing, per line	PSESP	1.12	0.11

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JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS – GRANDFATHERED (C)
5.5.7 PUBLIC ACCESS LINE SERVICE – GRANDFATHERED (CONT'D) (C)

E. Vendor Billing Service

1. Description

Vendor Billing Service is an arrangement whereby the Company provides billing and collection services for Payphone Service Providers (PSP) with Basic PAL Service. The offering includes billing a service charge on the end user's bill when placing a non-sent paid local or intraLATA call utilizing the Company's operator services from the PAL line, collecting the service charge amount as well as remittance of funds due to the PSP.

The service charge can only be billed to end users who are customers of the Company.

Remittance of funds will be provided to the PSP after applicable Company charges are deducted.

2. Terms and Conditions

a. The PSP will determine the price of the service charge to the end user.

b. The PSP must subscribe to the appropriate Fraud Protection Service, specified in 5.5.7.C., which is compatible with Vendor Billing Service for each line used in the provision of Basic PAL Service.

c. The Company will furnish and maintain the facilities required for proper service charge processing.

d. The Company will provide billing, collection, and inquiry for the service charge.

e. The service charge will appear on the Local Exchange Carrier page of the end user's monthly bill for all non-sent paid local or intraLATA calls originating on the Basic PAL line and using the Company's operator services.

f. The PSP will be required to sign a contract outlining the terms and conditions under which Vendor Billing Service will be provided.

3. Charges

The following charges are in addition to the rates and charges for a PAL line or other services associated with the line.

	CHARGE
• Per service charge billed to an end user	$0.10

Received
JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS – GRANDFATHERED (C)
5.5.7 PUBLIC ACCESS LINE SERVICE – GRANDFATHERED (CONT'D) (C)

F. PAL Plus Service

1. Description

PAL Plus Service provides a discount pricing plan to Payphone Service Providers (PSP) for flat rate Basic PAL Service. PAL Plus Service is provided under the terms and conditions of a contract.

2. Terms and Conditions

a. PAL Plus Service is applicable to flat rate Basic PAL Service.

b. The PAL Plus Service agreement requires a minimum of 15 flat rate Basic PAL or 80% of the PSP's flat rate Basic PAL lines currently installed in the Company's service area, regardless of the current provider.

c. The PAL Plus Service agreement requires the PSP to route all 0+/0- local and intraLATA calls, as dialed by the end user from lines participating in the PAL Plus Service agreement, to the Company's operator services.

d. The terms and conditions, specified in 5.5.7.C., also apply.

e. The minimum contract period for PAL Plus Service is twenty-four (24) months.

f. Termination charges specified in the PAL Plus Service agreement may apply if the contract is terminated in whole or in part by the PSP or is terminated for cause by the Company prior to expiration of the agreed contract period.

g. The PSP will be required to sign a contract outlining the terms and conditions under which PAL Plus Service will be provided.

3. Rates and Charges

The rates and charges for PAL Plus Service are provided under the terms and conditions of the contract. PAL Plus Service will be offered to PSPs during promotional periods as designated by the Company.

Received
JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS – GRANDFATHERED (C)
5.5.7 PUBLIC ACCESS LINE SERVICE – GRANDFATHERED (CONT'D) (C)

G. PAL Term Service

1. Description

PAL Term Service provides a discount pricing plan to Payphone Service Providers (PSP) for flat rate Basic PAL Service and/or flat rate Smart PAL Service. PAL Term Service is provided under the terms and conditions of a contract.

2. Terms and Conditions

a. PAL Term Service is applicable to flat rate Basic PAL Service.

b. The PAL Term Service agreement requires a minimum of 15 flat rate Basic PAL lines or 80% of the PSP's flat rate Basic PAL lines currently installed in the Company's service area, regardless of the current provider.

c. The terms and conditions, specified in 5.5.7.C., also apply.

d. The minimum contract period for PAL Term Service is twenty-four (24) months.

e. Termination charges specified in the PAL Term Service agreement may apply if the contract is terminated in whole or in part by the PSP or is terminated for cause by the Company prior to expiration of the agreed contract period.

f. The PSP will be required to sign a contract outlining the terms and conditions under which PAL Term Service will be provided.

3. Rates and Charges

The rates and charges for PAL Term Service are provided under the terms and conditions of the contract. PAL Term Service will be offered to PSPs during promotional periods as designated by the Company.

[1] This page cancels Page 128, Release 1 and material moved to Section 105.

Received
JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

5.6 RESERVED

(C)

(D)

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(M)

(M) Material moved to Section 2.2.13.

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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 DIRECTORY LISTINGS

A. Description

1. The alphabetical telephone directory is an alphabetical list, with telephone numbers and addresses of customers, joint users and others who are entitled to use the customer's telephone service under the terms and conditions governing such use. The basic purpose of the alphabetical directory is to provide a convenient means for obtaining telephone numbers for the completion of calls. To insure that this fundamental purpose is fulfilled, the Company reserves the right to determine the propriety of any listing to be included in the directory.

2. The directory for each exchange is published at intervals determined by the Company. In some directories , the customers of two or more exchanges may be listed in the same directory, either in separate sections or in one list as determined by the Company. A directory may list the customers of certain but not all of the service areas of a multiservice area exchange.

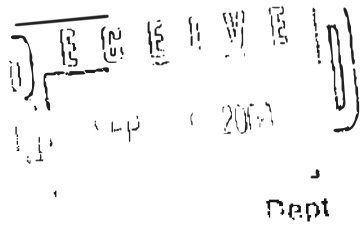
B. Terms and Conditions

1. A customer's listing may be omitted from the directory but otherwise posted on the information records and will be given out on request. This is referred to as "nonlisted" service.

2. A customer's listing may be omitted from the directory but will be posted on the information records without a telephone number. This is referred to as "nonpublished" service.

3. The following listing exceptions are furnished without monthly charges either as Nonlisted or Nonpublished Directory Service.

   - Other listed telephone service in the same name at the same address
   - Other listed telephone service in the same name in the same exchange
   - SRC and FXS where the customer has local exchange service
   - Temporary service (construction sites, elections, special events, etc.)
   - Service involving data terminals where there is no voice use contemplated



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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 DIRECTORY LISTINGS

B. Terms and Conditions (Cont'd)

4. When the no charge exceptions listed above are Nonpublished Directory Service, B.2., preceding, does not apply, and the name as well as the telephone number are omitted from Directory Assistance Records.

5. Listings shall be the names of individuals, businesses, clubs, associations, corporations or partnerships of subscribers or authorized users of exchange telephone service.

6. As an aid in identifying business customers, certain business or professional designations are furnished in connection with listings for business service. If, in the judgment of the Company, it is necessary in order to properly identify a listing, descriptive titles or designations may also be furnished in connection with listings of residence service. Business designations are not furnished in connection with listings of residence service.

7. Normally all listings will be spelled in full and common abbreviations will be used only with customer acceptance. Where more than one line is required to properly list a person or firm, no additional charge is made.

8. Limitations concerning content of primary and additional listings.

   a. Any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification is not permitted.

   b. The listing of a service, commodity or trade name will not be permitted except when the name of the service, commodity or trade name is the name or an integral part of the name under which the listed party is doing business.

   c. Listings that include advertising, such as words describing a product or including the price of a product or service, are not permitted.

   d. Names designed to alphabetize a customer's listing ahead of or near competitor's listings are not permitted.

   e. Listings are not permitted which are offensive to good taste.

   f. Listings which are a subterfuge for illegal goods or services are prohibited.

Dept

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 DIRECTORY LISTINGS

B.8. (Cont'd)

g. Evidence may be required in the form of cancelled checks, letterheads, invoices, tax receipts, or other documents which, in the opinion of the Company, substantiates that a name is in fact the name under which business is regularly conducted.

h. The Company may require evidence of consent to the use of any name other than that of the customer.

9. The Company's liability arising from errors in or omissions of directory listings will be limited to one-half the charges for the service affected for the period between the issuance of the directory in which the error or omission occurred and the publication of a new directory containing the proper listing.

10. Types of Listings

a. Primary listings

(1) A primary listing is provided as a part of, and is included in the rate for, exchange telephone service. It is furnished in the directory of the serving exchange.

(2) A primary listing is normally the name and address of:

(a) The person or firm contracting for exchange telephone service

(b) A joint user

(c) A party for whom the exchange telephone service was contracted for by another party

(d) The name under which a firm regularly conducts business

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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 DIRECTORY LISTINGS
B.10.a.(2) (Cont'd)

(e) Two individuals residing at the same address, with the same or different surname and given names. Each given name, for purposes of this catalog, is defined as any combination, not to exceed two, of the following:

- First name
- Middle name
- Initial
- Nickname
- Maiden name

(f) An additional listing reversing the order of the individuals' given names may be obtained at the rates for regular additional listings as specified in rates following. The restriction of no more than two given names applies only to listings involving two individuals' names.

(3) The primary listing, provided with a customer's second residence exchange service line, may be the names or names and address of members of a customer's family residing in the customer's household. Such primary listings with more than one name must be indented under another primary listing.

(4) When two or more lines serve a customer in a group arranged for a "hunting" operation, each group of lines is considered one telephone number and is entitled to only one primary listing.

(5) Except as outlined above, a primary listing is provided with each main line associated with Business, Residence, PAL, Rural, Automatic Call Distribution, and Order Turret services, with each Joint User, and for Night Terminal Service as described in the Private Branch Exchange section of this Catalog. One primary listing per system is provided for Branch Exchange, Centrex, Automatic Call Distribution and Order Turret Systems. One primary listing is provided for each customer to Group Use Exchange Service.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 DIRECTORY LISTINGS

B.10.a. (Cont'd)

(D)

(6) If a customer or joint user has both business and residence service, the primary residence listing may be indented under the business listing without repeating the name. (T)

b. Additional Listings

(1) A listing arrangement of not more than two individuals with the same or different surname(s), sharing the same service, and residing at the same address, may also be provided as additional listings.

(2) Additional listings are those listings furnished in addition to the primary listing at the rates shown herein. There are five kinds of additional listings - regular, alternate, foreign, temporary and cross reference.

(D)

(3) When it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted with the off-premises address of an extension station, PBX station, Centrex station of Group Use Exchange Service Station, if the off-premises address is occupied by the customer or qualified joint user. (T)

(4) Additional listings are available for unrestricted stations of Centrex, Group Use Exchange and Direct in Dial PBX systems. (T)

(5) Where a customer is served by two or more lines in a group arranged for a "hunting" operation, additional listings may be provided on any of the lines in the group. (T)

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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 DIRECTORY LISTINGS
B.10.b. (Cont'd)

(6) Charges for additional listings date from the day the related service order is completed. (T)

(a) Additional listing service is furnished only by directory periods established by the Company. Subject to the conditions hereinafter set forth, the charges for such service may be terminated prior to the expiration of an established period.

(b) Except as hereinafter provided, the charge for an additional listing which has been posted on the information records, but which has not appeared in the directory may be terminated at any time upon payment of charges due to time of termination of the listing, subject to a minimum of one month's charges.

(c) Additional listings appearing in the current directory may be terminated at other than directory periods only when, due to termination of the access line service, removal of the listed party from the location of the access line service, installation of separate access line service for the listed party, or other causes, it is evident that the listing has no further value. Such termination is subject, however, to payment of a minimum of one month's charges except as hereinafter provided.

(7) Additional listings may be provided without charge where in the opinion of the Company they are essential to the convenient use of the directory. These are often referred to as cross reference listings. (T)

(8) Business Additional Listings (T)

(a) If qualified under conditions governing use of the service, additional listings may be the name of the customer or joint user; the names of members of the firm, names of officers of the corporation, club, association, partnership or business, the names of employees or representatives of the customer or joint user, the names of firms, persons, corporations, associations, or institutions which the customer or joint user owns, controls or represents.

(b) Representation is defined as the relationship in which one acts as an agent for another. It does not include cases where one sells commodities or performs other services, but in so doing acts for themselves and not as the agent for another.

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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 DIRECTORY LISTINGS
B.10.b. (Cont'd)

(9) Residence Additional Listings (T)

(a) If qualified under conditions concerning use of the service, they may be the name of the customer, the names of members of the family, and others residing in the household; names of permanent guests or tenants who maintain their residence in a family hotel or apartment house, dormitory, transient hotel or club, where the service of such guests or tenants is provided through the private branch exchange of the hotel or apartment house, dormitory, transient hotel or club; students and others furnished residence service under the Centrex offering; the names of permanent guests who maintain their residence in a boarding or rooming house where service is provided by means of pay telephone service.

(b) A residence customer who has regular additional business listings, may have the residence service indented under such business listing.

(c) Where business service is located in a residence, it is permissible to provide residence additional listings in connection with such business service.

(10) Alternate Listings (T)

Alternate listings refer a directory user to another telephone number during certain periods of time or when a called telephone is not answered.

(11) Foreign Listings (T)

A foreign listing is a listing in an alphabetical directory of an exchange other than the one in which the primary listing is furnished.

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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 DIRECTORY LISTINGS
B.10.b. (Cont'd)

(12) Temporary Listings (T)

A temporary listing is a listing furnished to persons leasing or subleasing the premises of a customer during his temporary absence who have arranged to use the customer's service during that time.

As provided for under 2.2.1, persons leasing or sub-leasing premises of residence customers for periods of less than one year, during temporary absences of the customers, are permitted to use the service furnished the customers upon request of the latter to render service to their tenants without change in the responsibility for all billing and contractual arrangements.

(13) Cross Reference Listings (T)

A cross-reference listing is a listing of the name by which the customer is commonly known to the public and includes a reference to the customer's other listed name. Cross-reference listings may include the customer's telephone number. These listings may be provided without charge where, if the opinion of the Company, they are essential to the convenient use of the directory or where their use will facilitate the handling of telephone calls.

At the discretion of the Company, cross-reference or duplicate listings may be furnished without charge, as a public service, where it appears such cross-referencing will facilitate accurate and rapid completion of calls and lessening of the load of information board calls, based on public habit and custom.

c. Nonpublished and Nonlisted Information Disclosure

Nonpublished and nonlisted telephone numbers including the name and address of the customer may be displayed on a call-by-call basis at Public Service Answering Points (PSAP) that are equipped with Enhanced 911 (E911) Universal Emergency Number Service.

Nonpublished and nonlisted telephone numbers may be delivered to customers of Caller Identification Service for display to those customers on a call-by-call basis, to customers who subscribe to Company offerings which require the information to provide service and/or bill their clients, to telephone customers who are billed for calls placed to or from such telephone numbers, and to entities which collect for the billed services.

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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 DIRECTORY LISTINGS

B.10. (Cont'd)

d. Residence Internet Listings

- E-mail Address Listing

  Identifies the customer's electronic mail (E-mail) address used to send and receive mail on a computer. An example of a standard E-mail address is: userid@centurylink.com. (T)

- Uniform Resource Locator (URL) Address Listing

  Identifies the customer's URL address used to identify resources on the Internet's World Wide Web. An example of a standard URL is: https://www.centurylink.com. (T)

- E-mail/URL Address Listing Package

  Discounted monthly rate for E-mail Address Listing and URL Address Listing on the same account.

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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 DIRECTORY LISTINGS (Cont'd)

C. Rates and Charges

1. The appropriate nonrecurring charge applies for business customers to each:

   - Change in primary listing other than when the customer moves to a new address;
   - Additional listing established or changed;
   - Nonpublished or nonlisted service established or changed;
   - Business service, to transfer the service of a customer to an applicant with a change in the primary listing when the same business is continued and there is no lapse in service;
   - Change from one nonpublished service to a nonlisted service or a nonlisted service to a nonpublished service.

2. The nonrecurring charge for business customers will not apply to:

   - Change from nonpublished or nonlisted to listed service;
   - Transfer business service of a customer to an applicant without a change in the primary listing when the same business is continued and there is no lapse in service.

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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 DIRECTORY LISTINGS
C. Rates and Charges (Cont'd)

3. Nonlisted and nonpublished service rates and charges do not apply to:

- Special Reverse Charge Toll Service.
- Foreign Exchange Service where the customer is also furnished Local Exchange Service.
- Any service furnished to the same customer which is in addition to a published service, providing the additional service is in the same name and is furnished either in the same exchange or in an exchange in which directory listings are intersorted with those of the exchange in which the published listing appears.
- A customer living in a hotel, hospital, retirement complex, apartment house, boarding house, or club if the customer is listed under the telephone number of the PBX furnished to the hotel, hospital, retirement complex, apartment house, boarding house or club.
- Inward Wide Area Telecommunications Service.
- Service terminating in the lobby telephone of an Apartment Door Answering Service or Apartment House Security System.
- Nonlisted service in excess of one per customer where the customer has additional service of the same type (nonlisted service) in the same name and furnished either in the same exchange or in a different exchange, providing there is an intersort arrangement for directory listings of both exchanges.
- Residence teletype service.
- PAL Service.

(M)

- **To customers requesting non-published or non-listed service due to personal safety concerns (stalking, domestic violence, sexual assault, etc.). Customer may be required to provide documentation of eligibility. Examples of acceptable documentation are participation in a state-administered address confidentiality program or a court-ordered protective order.** (N) (N)

(M) Material moved to Section 5 Page 141

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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 DIRECTORY LISTINGS

C. Rates and Charges (Cont'd)

4. Utilization of Call Trace and Call Line Identifier

Parties with non-published numbers forfeit the privacy afforded by the service to the extent that the telephone number is identified through activation of a Call Trace or Call Line Identifier procedure whereby the name and address of the subscriber will be provided to the authorized law enforcement agency upon request.

5. Listing Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Additional, Cross Reference, each [1]			
Business	CLT	$10.00	$15.00
- Residence	RLT	–	15.00
Alternate, each [1]			
- Business			
	FNA		
	NSH	$10.00	10.00
- Residence	RLT	–	15.00
• Foreign, each [1]			
- Business	FAL	10.00	10.00
- Residence	FAL	–	10.00
• Informational, each [1]			
- Business	XLL	10.00	15.00
- Residence	XLL	–	15.00
• Nonlisted, each			
- Business	NLT	15.00	**17.00** (I)
- Residence	NLT	–	**17.00** (I)
• Nonpublished, each			
- Business	NPU	15.00	**17.00** (I)
- Residence	NPU	–	**17.00** (I)

[1] Effective June 1, 2023, this service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.

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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 DIRECTORY LISTINGS
C.5. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• E-mail Address Listing, each[1]			
- Residence – Grandfathered [2]	EM6	–	**$12.00** (I)
• URL Address Listing, each[1]			
- Residence– Grandfathered [2]	NL1	–	9.00
• Listing Packages			
- E-mail/URL Address Listing, each[1]			
- Residence– Grandfathered [2]	L9GEU	–	9.00
• Listing Change, each			
- Business	1W1	10.00	–
- Residence	1W1	5.00	–

[1] Nonrecurring charge applies to establish or change.
[2] Grandfathered to existing customers at existing locations.

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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (Cont'd)

5.7.7 CUSTOM NUMBER SERVICE (T)

A. Description

This service is applicable for telephone number assignment when the customer requests a specific telephone number other than those offered by the Company. If the telephone number requested is available, the Company may assign the number to the customer.

B. Terms and Conditions

1. Custom Number charges are not applicable to the following services:

   - 800 Service
   - 976/960 Service
   - *DID*/Number Blocks

2. The Company will offer up to five numbers for customers to choose from at no charge. If a customer requests further or more specific number choices, there will be a charge based on the customer's needs as specified hereafter. Custom Number nonrecurring charges will not apply when the customer requests assignment of the same number within one year of termination.

3. The Company reserves and retains the right:

   a. To discontinue a charge or reassign telephone numbers in any exchange area whenever it deems it necessary or appropriate in the conduct of its business, or in accordance with the rules and regulations of the Company. If this should occur within a one year period following assignment, the Custom Number nonrecurring charges will be refunded to the customer.

   b. To reject any request for specific numbers for any reason, including, but not limited to, numbers that may, in the Company's opinion, be offensive to good taste, limited by central office capacity or by relocation of a central office.

   c. Of ownership of all telephone numbers and prohibits the reassignment or resale of a telephone number by any customer.

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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.7 CUSTOM NUMBER SERVICE (T)

B. Terms and Conditions (Cont'd)

4. The Company shall in no event be liable to any customer for direct, indirect or consequential damages caused by failure of service, change of number or assignment of a requested number to another customer whether prior to or after establishment of service. In no event shall the Company be liable to any person, firm or corporation for any amount greater than such person, firm or corporation has actually paid to the Company for the Custom Number Services.

5. Requests for a specific telephone number will be granted providing the requested telephone number is available, e.g., not assigned to a current customer, ready to be assigned and no equipment limitations exist. Requests for a specific telephone number will be honored on a first-come first-served basis.

6. In the event that a request for a specific number is granted and that number is inadvertently assigned to some other customer, the liability of the Company is limited to a refund of any nonrecurring charges paid for that number by the customer whose request could not be fulfilled. The rules and regulations specified in Section 2 for assigning of numbers are also applicable.

C. Rates and Charges

	USOC	NONRECURRING CHARGE
• Each number requested and provided		
- Residence	RNCSP	$ 75.00
- Business	RNCSP	250.00

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5. EXCHANGE SERVICES

5.8 OPERATOR SERVICES

5.8.4 INTERCEPT SERVICES

A. Description

Intercept Services provide new number or explanatory information to callers dialing changed or disconnected numbers. They include messages delivered either mechanically or by operator.

Basic Intercept Service

Basic Intercept Service includes all intercept recordings that do not provide the new number information.

New Number Referral Service

New Number Referral Service includes all intercept recordings that provide the new number information.

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B. Terms and Conditions

1. Intercept services apply to temporary or permanently disconnected numbers, including vacation suspension service and telephone number changes.

2. Intercept services are subject to the availability of the disconnected number and the availability of CO facilities.

3. Intercept services are offered for periods up to three months for residential customers and up to twelve months for business customers.

4. The Company will be held harmless from any claims which may arise out of the Company's provision of Intercept Services.

5. New Number Referral Service is available, at no charge, for the primary listed number. A charge will apply for any and all additional lines.

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5. EXCHANGE SERVICES

5.8 OPERATOR SERVICES
5.8.4 INTERCEPT SERVICES (Cont'd)

C. Rates and Charges

The following nonrecurring charges apply to Intercept Services on a per line basis dependent upon the number of months provided.

1. Basic Intercept Service is provided at no charge.

2. New Number Referral Service

	USOC	NONRECURRING CHARGE
• Business		
- One month	A1W1X	$ 10.00
- Two months	A1WAX	20.00
- Three months	A1W3X	30.00
- Six months	A1WSX	45.00
- Nine months	A1W9X	55.00
- Twelve months	A1WTX	65.00
• Residence		
- One month	A1W1X	5.00
- Two months	A1WAX	10.00
- Three months	A1W3X	15.00

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. *QWEST CHOICE* Business

1. Description

QWEST CHOICE Business is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package are entitled to choose three services/features **(where available)** from the following list in their package. (C)

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID - Name and Number
- Call Forwarding Family
  - Call Forwarding Busy Line
  - Call Forwarding Busy Line/Don't Answer
  - Call Forwarding Don't Answer
  - Call Forwarding Variable
  - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing
- Dial Lock
- Directory Assistance (6 calls)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Series Hunting
- Three-Way Calling
- *UNISTAR* Service
- Voice Messaging Service

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A.1. (Cont'd)

b. In addition to choosing three services or features from the list in 5.9.1.A.1.a., preceding, a customer may also select one or more additional services or features from the list in 5.9.1.A.1.a. at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.

c. A customer may select any number of optional Add-A-Line packages per location, for every *QWEST CHOICE* Business package. For each Add-A-Line package the customer may select one feature listed below: (T)

- Series Hunting or,
- Call Forwarding Busy or,
- Call Forwarding Don't Answer or
- Call Forwarding Busy/Don't Answer.

d. A customer may also select one or more additional services or features for use with the Add-a-line package at rates and charges specified elsewhere.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (M) (N)

A.2. (Cont'd)

c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.

f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

g. Customers selecting Directory Assistance may place six calls above the allowance to Qwest 411 service.

3. Rates and Charges

a. The monthly rate that follows includes a business individual flat rate or additional flat rate line as specified in 5.2.4. Where applicable, incremental charges specified in 5.1, apply.

b. Existing *QWEST CHOICE* Business customers cannot take advantage of promotions for *QWEST CHOICE* Business or any of the services/features specified in 5.9.1.A.1.a, preceding, unless specifically allowed by the terms and conditions of the promotion. (N)

(M) Material moved to 105.9.1.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A.3 (Cont'd)

c. Normal nonrecurring charges associated with the line as specified in 5.2.4f apply where *QWEST CHOICE* Business or Add-A-Line is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another.

d. Services or features specified in 5.9.1.A.1.a. may be added to or changed in the *QWEST CHOICE* Business package without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service in the *QWEST CHOICE* Business package not specified 5.9.1.A.1.a.

f. Recurring rates and nonrecurring charges specified elsewhere apply to add any feature or service to the Add-A-Line not specified 5.9.1.A.1.c.

g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply to Add-A-Line under the same terms as a flat rate business line.

h. *QWEST CHOICE* Business will be provided at the following rate:

	USOC	MONTHLY RATE
• Per individual or additional flat rate business line	PGOQL	**$57.50** (I)
• Add-A-Line	PGOQN	**48.50** (I)

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. *QWEST CHOICE* Business (Cont'd)

4. Term Agreement Pricing

a. A discount will be applied to the monthly rates specified in 5.9.1.A.3.h., preceding, when a customer agrees to subscribe to one or more *QWEST CHOICE* Business or Add-A-Line packages for a specific term. The discounts and required terms are as follows:

DISCOUNT	TERM
10%	12 months
15%	24 months
20%	36 months

b. The discount(s) will apply when a customer agrees to subscribe to one or more packages for 12, 24, or 36 months. (C) (D) | (D)

c. The discount will appear as credit(s) on the customer's bill. No partial month's credit(s) can be provided. The discounts specified in 5.9.1.A.4.a., apply for each *QWEST CHOICE* Business or Add-A-Line package subscribed to by the customer under the Term Agreement Pricing plan. (T)

d. All qualifying packages must be at the same location, for the same customer, on the same billing number. (C) (C)

e. Any *QWEST CHOICE* Business or Add-A-Line package added after establishment of the initial term agreement discount period may be added either to the initial term period or may be added under a new term period. (T)

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A.4. (Cont'd)

f. Customers may initiate a renewal of the term agreement either prior to or at the conclusion of the initial term period. If initiated prior to the conclusion of the initial term period, the new term must be equal to or greater than the initial term period. For example, a customer who originally opted for a 12 month term may renew for 12 months or may renew for 24 or 36 months. (T)

g. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay a termination fee as follows: (T)

TERM	TERMINATION FEE
12 months	$100.00
24 months	200.00
36 months	300.00

h. The termination fee applies to each *QWEST CHOICE* Business or Add-A-Line package provided under the Term Agreement Pricing plan. By way of example, a customer who has three packages under a 24 month term agreement and disconnects in month 15 would pay a total of $600.00 in termination fees. (T)

i. Termination fees will be waived for a customer who opts out of the Term Agreement Pricing plan in the first 30 days after the initial installation of the package or packages. (T)

j. A termination fee will be waived for a customer that enters into an agreement for similar Qwest services where the agreement value is equal to or greater than the remaining value of the existing *QWEST CHOICE* Business or Add-A-Line package term agreement. (T)

k. Customers may switch between *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line and not impact the initial term period. The termination fee specified above will not apply to the switch and the discount will then apply to the rate of the appropriate package for the remainder of the term period. (T)

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B. *QWEST CHOICE* Business Plus

1. Description

QWEST CHOICE Business Plus is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package are entitled to unlimited use of the services/features specified below **(where available)**: (C)

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID - Name and Number
- Call Forwarding Family
  - Call Forwarding Busy Line
  - Call Forwarding Busy Line/Don't Answer
  - Call Forwarding Don't Answer
  - Call Forwarding Variable
  - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing
- Dial Lock
- Directory Assistance (6 calls)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Series Hunting
- Three-Way Calling
- *UNISTAR* Service
- Voice Messaging Service

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B.1. (Cont'd)

b. In addition to choosing services or features from the list in 5.9.1.B.1.a., preceding, a customer may also select services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature.

c. A customer may select any number of optional Add-A-Line packages per location, for every *QWEST CHOICE* Business Plus package. For each Add-A-Line package the customer may select one feature listed below: (T)

- Series Hunting or,
- Call Forwarding Busy or,
- Call Forwarding Don't Answer or
- Call Forwarding Busy/Don't Answer.

d. A customer may also select one or more additional services or features for use with the Add-a-line package at rates and charges specified elsewhere.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

(M)
(N)

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B.2. (Cont'd)

c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their five selections of features/services.

f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

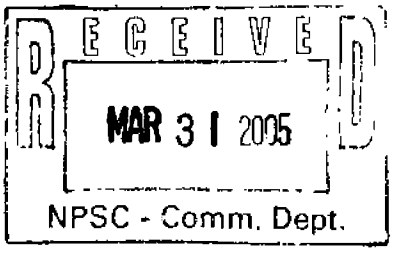
g. Customers selecting Directory Assistance may place six calls above the allowance to Qwest 411 service.

3. Rates and Charges

a. The monthly rate that follows includes a business individual flat rate or additional flat rate line as specified in 5.2.4. Where applicable, incremental charges specified in 5.1 apply.

b. Existing *QWEST CHOICE* Business Plus customers cannot take advantage of promotions for *QWEST CHOICE* Business Plus or any of the services/features specified in 5.9.1.B.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

(N)



(M) Material moved to 105.9.1.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B.3. (Cont'd)

c. Normal nonrecurring charges associated with the line as specified in 5.2.4 apply where *QWEST CHOICE* Business Plus or Add-A-Line is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another.

d. Services or features specified in 5.9.1.B.1.a. may be added to or changed in the package without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.B.1.a., when added to the *QWEST CHOICE* Business Plus service.

f. Recurring rates and nonrecurring charges specified elsewhere apply to add any feature or service to the Add-A-Line not specified 5.9.1.B.1.c.

g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply to Add-A-Line under the same terms as a flat rate business line.

h. *QWEST CHOICE* Business Plus will be provided at the following rate:

	USOC	MONTHLY RATE
• Per individual or additional flat rate business line	PGOQM	**$67.50** (I)
• Add-A-Line	PGOQN	**48.50** (I)

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B. *QWEST CHOICE* Business Plus (Cont'd)

4. Term Agreement Pricing

a. A discount will be applied to the monthly rates specified in 5.9.1.B.3.h., preceding, when a customer agrees to subscribe to one or more *QWEST CHOICE* Business Plus or Add-A-Line packages for a specific term. The discounts and required terms are as follows:

DISCOUNT	TERM
10%	12 months
15%	24 months
20%	36 months

b. The discount(s) will apply when a customer agrees to subscribe to one or more packages for 12, 24 or 36 months. (C) (D) | (D)

c. The discount(s) will appear as credit(s) on the customer's bill. No partial month's credit(s) can be provided. The discounts specified in 5.9.1.B.4.a., apply for each *QWEST CHOICE* Business Plus or Add-A-Line package subscribed to by the customer under the Term Agreement Pricing plan. (T)

d. All qualifying packages must be at the same location, for the same customer, on the same billing number. (C) (C)

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(D)

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B.4. (Cont'd)

e. Any *QWEST CHOICE* Business Plus or Add-A-Line package added after establishment of the initial term agreement discount period may be added either to the initial term period or may be added under a new term period. (T)

f. Customers may initiate a renewal of the term agreement either prior to or at the conclusion of the initial term period. If initiated prior to the conclusion of the initial term period, the new term must be equal to or greater than the initial term period. For example, a customer who originally opted for a 12 month term may renew for 12 months or may renew for 24 or 36 months. (T)

g. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay a termination fee as follows: (T)

TERM	TERMINATION FEE
12 months	$100.00
24 months	200.00
36 months	300.00

h. The termination fee applies to each *QWEST CHOICE* Business Plus or Add-A-Line package provided under the Term Agreement Pricing plan. By way of example, a customer who has three packages under a 24 month term agreement and disconnects in month 15 would pay a total of $600.00 in termination fees. (T)

i. Termination fees will be waived for a customer who opts out of the Term Agreement Pricing plan in the first 30 days after the initial installation of the package or packages. (T)

j. A termination fee will be waived for a customer that enters into an agreement for similar Qwest services where the agreement value is equal to or greater than the remaining value of the existing *QWEST CHOICE* Business Plus or Add-A-Line package term agreement. (T)

k. Customers may switch between *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line and not impact the initial term period. The termination fee specified above will not apply to the switch and the discount will then apply to the rate of the appropriate package for the remainder of the term period. (T)

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

C. *QWEST CHOICE* Business Prime

1. Description

QWEST CHOICE Business Prime is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package are entitled to choose three services/features **(where available)** from the following list in their package. (C)

a. Standard features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
- Call Forwarding Family
  - Call Forwarding Busy Line
  - Call Forwarding Busy Line/Don't Answer
  - Call Forwarding Don't Answer
  - Call Forwarding Variable
  - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing
- Dial Lock
- Directory Assistance (6 Calls)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Series Hunting
- Three-Way Calling
- *UNISTAR* Service

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C.1. (Cont'd) (N)

b. In addition to choosing three services or features from the list in 5.9.1.C.1.a., preceding, a customer may also select one or more additional services or features from the list in 5.9.1.C.1.a., at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

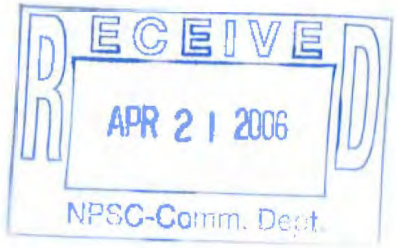
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C.2. (Cont'd) (N)

e. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

f. Customers selecting Directory Assistance may place six calls above the allowance to Qwest 411 service.

g. A customer who wishes to add either Qwest Voice Messaging Service or another provider's Voice Messaging Service, beyond their three selections of features/services, will be provided with Call Forwarding Busy Line, or Call Forwarding Busy Line/Don't Answer, or Call Forwarding Don't Answer, Easy Access and Message Waiting Indication without additional charge and it will not be counted as one of their three selections of features/services.



5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C. *QWEST CHOICE* Business Prime (Cont'd)

3. Rates and Charges

a. The monthly rate that follows includes a business individual flat rate or additional flat rate line as specified in 5.2.4, preceding. Where applicable, incremental charges specified in 5.1 preceding, apply.

b. Existing *QWEST CHOICE* Business Prime customers cannot take advantage of promotions for *QWEST CHOICE* Business Prime or any of the services/features specified in 5.9.1.C.1.a., unless specifically allowed by the terms and conditions of the promotion.

c. Normal nonrecurring charges associated with the line as specified in Section 3 of this Catalog apply where *QWEST CHOICE* Business Prime is provided in association with the installation of a new business individual or additional flat rate line, or the move of a business individual or additional flat rate line from one location to another.

d. Services or features specified in 5.9.1.C.1.a. may be added or changed in the *QWEST CHOICE* Business Prime package without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified in 5.9.1.C.1.a., preceding.

f. *QWEST CHOICE* Business Prime will be provided at the following rate:

	USOC	MONTHLY RATE
• Per individual or additional flat rate business line, (month to month rates)	PGOQT	**$52.50** (I)

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C. *QWEST CHOICE* Business Prime (Cont'd) (N)

4. Term Agreement Pricing

a. A discount of 10% will be applied to the monthly rates specified in 5.9.1.C.3.f., when a customer agrees to subscribe to one or more *QWEST CHOICE* Business Prime packages for a period of 12 months. A discount of 15% will be applied to the monthly rates specified in 5.9.1.C.3.f., when a customer agrees to subscribe to one or more *QWEST CHOICE* Business Prime packages for a period of 24 months. A discount of 20% will be applied to the monthly rates specified in 5.9.1.C.3.f., when a customer agrees to subscribe to one or more *QWEST CHOICE* Business Prime packages for a period of 36 months.

b. The discount will appear as a credit(s) on the customer's bill. No partial month's credit(s) can be provided. The discounts specified in 5.9.1.C.4.a., apply for each *QWEST CHOICE* Business Prime package subscribed to by the customer under the term agreement pricing plan.

c. Any *QWEST CHOICE* Business Prime package added after establishment of the initial term agreement discount period may be added either to the initial term period or may be added under a new term period.

d. Customers may initiate a renewal of the term agreement either prior to or at the conclusion of the initial term period. If initiated prior to the conclusion of the initial term period, the new term must be equal to or greater than the initial term period. For example, a customer who originally opted for a 12 month term may renew for 12 months or may renew for 24 or 36 months.

e. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay termination fees. The termination fee for the 12 month period is $100.00, the termination fee for the 24 month period is $200.00 and the termination fee for the 36 month period is $300.00

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C.4. (Cont'd) (N)

f. The termination fee applies to each *QWEST CHOICE* Business Prime package provided under the Term Agreement Pricing plan. By way of example, a customer who has three packages under a 24 month term agreement and disconnects in month 15 would pay a total of $600.00 in termination fees.

g. Termination fees will be waived for a customer who opts out of the Term Agreement Pricing plan for the first 30 days after the initial installation of the package or packages.

h. A termination fee will be waived for a customer that enters into a contract for similar Qwest services where the contract value is equal to or greater that the remaining value of the existing *QWEST CHOICE* Business Prime package term agreement.

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[1] Pages 153.10 through 153.16 were previously cancelled.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

D. **RESERVED** (T)(M)

(M)

(M) Material moved to Section 105.9.1.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

D. **RESERVED** (Cont'd) (T)(M)

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(M) Material moved to Section 105.9.1.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

D. **RESERVED** (Cont'd) (T)(M)

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(M) Material moved to Section 105.9.1.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E. **CenturyLink Business Package**

1. Description

CenturyLink Business Package is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package are entitled to unlimited use of the services/features specified below **(where available):** (C)

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID - Name and Number
- Call Forwarding Family
  - Call Forwarding Busy Line
  - Call Forwarding Busy Line/Don't Answer
  - Call Forwarding Don't Answer
  - Call Forwarding Variable
  - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing
- Dial Lock
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Series Hunting
- Three-Way Calling
- *UNISTAR* Service
- Voice Messaging Service[1]

[1] Exempt from regulation.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE
E.1. (Cont'd)

b. In addition to choosing services or features from the list in 5.9.1.A.1.a., preceding, a customer may also select additional services or features at rates and charges specified elsewhere.

c. A customer may select any number of optional Add-A-Line packages per location, for every CenturyLink Business Package. For each Add-A-Line package the customer may select one feature listed below:

- Series Hunting or,
- Call Forwarding Busy or,
- Call Forwarding Don't Answer or
- Call Forwarding Busy/Don't Answer.

d. A customer may also select one or more additional services or features for use with the Add-a-line package at rates and charges specified elsewhere.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E.2. (Cont'd)

c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.

f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E.3 (Cont'd)

3. Rates and Charges

a. The monthly rates that follow include the rates specified in 5.2.4 of this Catalog or 5.2.4, preceding, for business individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Catalog, apply.

b. Existing CenturyLink Business Package customers cannot take advantage of promotions offered for this service or any of the services/features specified in 5.9.1.E.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Normal nonrecurring charges associated with the line as specified in 5.2.4, preceding, apply where CenturyLink Business Package or Add-A-Line is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another.

d. Services or features specified in 5.9.1.E.1.a., preceding may be added to or changed in the package without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.E.1.a., preceding, when added to the CenturyLink Business Package.

f. Recurring rates and nonrecurring charges specified elsewhere apply to add any feature or service to the Add-A-Line not specified 5.9.1.E.1.c., preceding.

g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply to Add-A-Line under the same terms as a flat rate business line.

h. CenturyLink Business Package will be provided at the following rate:

	USOC	NON RECURRING CHARGE	CURRENT MONTHLY RATE
• Flat rate initial business line	PGOCU	$50.00	$53.00
• Flat rate additional business line	PGOCW	50.00	29.99
• Add-A-Line	PGOQN	50.00	**48.50** (I)

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

F. HOME PHONE EXTRA PACKAGE – GRANDFATHERED (T)

Home Phone Extra Package is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. (T) (T)

1. Description

a. Home Phone Extra Package includes a package of features available to residential customers in conjunction with an individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified in b. following.

b. Home Phone Extra Package includes a flat rate one-party residence line, flat rate Extended Area Service (where applicable), and the following services and features:

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting ID
- Continuous Redial
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- *NO SOLICITATION*
- Three-Way Calling
- Voice Messaging Service [1]

[1] Deregulated service.

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JUN 17 2026
NPSC-Comm. Dept.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE
F. HOME PHONE EXTRA PACKAGE – GRANDFATHERED (CONT'D) (T)

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. All services or features selected in the packages can only be provided where technically available and compatible with other features the customer may choose to order.

3. Rates and Charges

a. The monthly rate includes a residence individual flat rate as described in Section 5.2.4. Where applicable, incremental charges specified in Section 5.1 apply.

b. Normal nonrecurring charges associated with the line apply where Home Phone Extra Package is provided in association with the installation of a new residence individual or additional flat rate line.

c. Services or features specified in 1.b, preceding may be added or changed without a nonrecurring charge.

d. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified in 1.b., preceding.

e. The following monthly rate does not include charges for optional long distance.

	USOC	MONTHLY RATE
• Per individual flat rate residence line/package	PGOPZ	$50.00

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

A. **Effective October 1, 2025, the Company reserves the right to separate the following *bundled voice services from High-Speed Internet (HSI) in areas where bundled* components are no longer available through CenturyLink. If the customer's bundled voice services are separated from HSI, the Company will continue to honor applicable tariffed voice rates.** (N)

Impacted Bundled Services:

- **CenturyLink Business Bundles**
- **Simply Unlimited Business**
- **Simply Unlimited Phone for Residence**
- **Unlimited Nationwide Calling**
- **Essential Home Phone with 30 Minutes Nationwide Long Distance**

Impacted customers currently enrolled in these plans will no longer be required to maintain HSI service on the same bill to retain eligibility for the bundled voice rate, and the terms and conditions of these service offerings and customer invoices may be revised accordingly. (N)

(M)

(M) Material moved to page 157.1 of this section. (M)

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09/18/2025

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP) - GRANDFATHERED (M)

CenturyLink Line Volume Plans (CLVP) are grandfathered and will no longer be available. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfers of service will not be permitted on accounts associated with these grandfathered services. Customers under any existing term commitment are grandfathered until the expiration date of their current term plan (including move, add and change activities) after which, previously discounted rates under the grandfathered term plan will revert to month-to-month rates in effect for the services provided until the service is canceled, with 30-day written notice by either CenturyLink or the customer. Grandfathered services may be removed; however, those grandfathered services may not be subsequently reinstated.

A. Description

1. CenturyLink Line Volume Plan (CLVP) is available to business customers subscribing to 10 or more basic business lines or qualifying packages. A customer may have up to a maximum of 3,000 participating lines across all CenturyLink incumbent exchange carrier (ILEC) service territories. Lines served by a CenturyLink competitive local exchange carrier (CLEC) are not contributory to or eligible for CLVP. CLVP is offered as a tiered plan with each tier having a Minimum Line Requirement.[1]

2. CLVP may be offered to new business customers or those who are contemplating establishing service with another telecommunications service provider or, business customers currently receiving their service from another telecommunications service provider.

   The terms, conditions and rates for participating lines in CenturyLink incumbent local exchange carrier (ILEC) locations other than those served by Qwest Corporation may differ from those contained herein, and are as described in the applicable tariffs, catalogs, and/or other local terms of service documents of the providing CenturyLink ILEC.

3. CLVP defines qualifying products in Qwest Corporation service territories as the following:

   - Flat Rate Business Lines (1FB) with Hunting
   - CenturyLink Choice Business (PGOQL)
   - CenturyLink Choice Business Plus (PGOQM)
   - CenturyLink Choice Business Add-A-Line (PGOQN)
   - CenturyLink Choice Business Prime (PGOQT)

B. Terms and Conditions

1. Customers subscribing to CLVP receive discounted rates specified in 5.11.1.C., following. All terms and conditions for qualifying products and services as specified elsewhere apply. The Company may withdraw this offering to customers at any time with appropriate notice.

[1] Effective October 19, 2022, customers whose Tier is based in part on contributory lines provided by a former CenturyLink ILEC will be grandfathered at their assigned Tier for the duration of their current term plan. Upon expiration of the current contract term, lines provided by former CenturyLink ILECs will no longer be contributory to or eligible for the CenturyLink Line Volume Plan. (M)

(M) Material moved from Section 5 Page 157 to this page.

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09/18/2025

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP) - **GRANDFATHERED** (C)
B. Terms and Conditions (Cont'd)

2. All access lines must be associated with the same customer. The Company may, at its discretion, provide this plan to Affiliates or Franchisees of the customer. An Affiliate or Franchisee is an entity whose operation of business is substantially associated with the customer's name, mark, or commercial symbol.

3. The discount level for CLVP is based on line volume and a contract **term**[2]. A customer may not have more than one CLVP. (C)

4. Additional business lines may be added, but will not affect the monthly discount level, except as described in 10. following.

5. If CenturyLink terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole without Cause before the expiration date, the customer will pay termination charges of $15.00 per line of the customer's Minimum Line Requirement times the remaining number of months left on the Term. For example: a customer terminating all service with 3 months remaining on the Term and a Minimum Line Requirement of 50 lines will pay $15.00 x 50 x 3 = $2,250.00

   Annually, if an account falls below the Minimum Line Requirement for the discount tier, the customer will pay a shortfall penalty of $60.00 for each line below the Minimum Line Requirement[1]. If the customer is charged a shortfall charge, the Company may subsequently conduct quarterly audits and apply shortfall charges until the customer meets the Minimum Line Requirement.

   A termination charge will be waived if the customer replaces the service within the Qwest region with similar Company contracted services equal to, or greater than, the remaining value of the commitment.

   Termination charge will be waived for customers with a CenturyLink Line Volume Advantage or Choice Business package term agreement as long as the new CLVP agreement includes the same or greater number of lines for the same or greater term than their existing agreement.

[1] Effective October 19, 2022, customers whose Tier is based in part on contributory lines provided by a former CenturyLink ILEC will be grandfathered at their assigned Tier for the duration of their current term plan. Upon expiration of the current contract term, lines provided by former CenturyLink ILECs will no longer be contributory to or eligible for the CenturyLink Line Volume Plan.

[2] **CenturyLink Line Volume Plans (CLVP) are grandfathered and will no longer be available.** (C) (C)

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP) - GRANDFATHERED (C)

B. Terms and Conditions (Cont'd)

6. The customer may move all or part of the lines in CLVP to any participating CenturyLink ILEC service location, or change qualifying products, as long as the customer maintains the overall minimum line requirement. Lines moved to an eligible service location other than Qwest Corporation are subject to the requirements described in 9. following. The rates for such relocated lines and the available ancillary services are as specified in the appropriate CenturyLink tariffs, guidebooks, schedules, and/or local terms of service documents for the new service location.

7. The Company may vary CVLP terms and conditions, excluding discount levels, to meet a specific customer's request provided the changes are mutually agreed upon by the customer and the Company.

8. A customer that chooses a CLVP may not have CenturyLink Line Volume Advantage or any other Local Voice Discount Plan with the exception of Core Connect. Lines under Core Connect will contribute toward the minimum line requirement, but will not be further discounted. Local lines receiving promotional or competitive response offers that include recurring charge waivers will not be eligible for CLVP discounts until the terms of those offers have been satisfied for those lines.

9. Customers with an existing CLVP provided by Qwest Corporation may select a separate (second) CLVP for services in an eligible location other than Qwest Corporation[1]. Lines in an existing CLVP may, at Customer's request, be contributory towards determine the tier for the second CLVP. However, those lines will continue to be charged at their existing tier rates for the remainder of that term commitment period.

   Alternately, customers may replace their existing CLVP for lines in Qwest Corporation locations with a new CLVP for which they qualify.

10. Additional business lines added under an existing CLVP will not affect the tier and monthly discount levels of that CLVP. Customers may, however, commit to a new agreement for a greater number of lines than the existing agreement. Rates applicable under the new agreement will not apply retroactively nor will the months accrued under the initial agreement apply towards the new commitment period.

[1] Effective October 19, 2022, customers whose Tier is based in part on contributory lines provided by a former CenturyLink ILEC will be grandfathered at their assigned Tier for the duration of their current term plan. Upon expiration of the current contract term, lines provided by former CenturyLink ILECs will no longer be contributory to or eligible for the CenturyLink Line Volume Plan.

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP) - GRANDFATHERED (Cont'd) (C)

C. Rates and Charges

1. Where applicable, incremental charges as specified in 5.1 of the Exchange and Network Services Tariff apply and will not be discounted.

2. Customers will not incur nonrecurring charges when switching existing basic business line service to CLVP.

3. Nonrecurring charges will apply as specified in 5.2.4 of the Exchange and Network Services Tariff. Nonrecurring charges may be waived for new or existing business customers who move services from another telecommunications service provider to lines and packages under CLVP.

4. Qualifying products may be aggregated across all CenturyLink ILEC service locations to determine the discount level[3]. CLVP will be provided at the following stabilized rates for lines in the exchanges served by Qwest Corporation under this Non-Price Regulated Price List. These rates will be derived by applying discounts to current monthly rates for the qualifying products and will be adjusted to remain unchanged if the qualifying product rates change. Rates for lines in other CLVP locations are as specified in the applicable CenturyLink tariffs, catalogs or local terms of service documents.

a. Flat Rate Business Service (1FB) [1]

	MONTHLY RATES [2]	
	2 YEAR [4]	3-5 YEAR [4]
• Number of lines		
- 10 - 49	$26.99	$24.99
- 50 - 499	25.99	23.99
- 500 - 999	24.99	22.99
- 1000 - 3000	23.99	21.99

(C)

[1] The monthly discount level applies to the rates for the Business Individual Flat Rate Line as specified in 5.2.4.B. Hunting may be provided at no additional charge.
[2] The discounted monthly rates shown above apply per line.
[3] Effective October 19, 2022, customers whose Tier is based in part on contributory lines provided by a former CenturyLink ILEC will be grandfathered at their assigned Tier for the duration of their current term plan. Upon expiration of the current contract term, lines provided by former CenturyLink ILECs will no longer be contributory to or eligible for the CenturyLink Line Volume Plan.
[4] **CenturyLink Line Volume Plans (CLVP) are grandfathered and will no longer be available.** (C) (C)

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP) - GRANDFATHERED (C)

C.4. (Cont'd)

b. *QWEST CHOICE* Business

	MONTHLY RATES [1] 2 YEAR [2]	3-5 YEAR [2]
• Number of lines		
- 10 - 49	$29.99	$26.99
- 50 - 499	28.99	25.99
- 500 - 999	27.99	24.99
- 1000 - 3000	26.99	23.99

(C)

c. *QWEST CHOICE* Business Plus

	MONTHLY RATES [1] 2 YEAR [2]	3-5 YEAR [2]
• Number of lines		
- 10 - 49	$30.99	$27.99
- 50 - 499	29.99	26.99
- 500 - 999	28.99	25.99
- 1000 - 3000	27.99	24.99

(C)

[1] The discounted monthly rates shown above apply per line.

[2] **CenturyLink Line Volume Plans (CLVP) are grandfathered and will no longer be available.** (C) (C)

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP) - GRANDFATHERED (C)

C.4. (Cont'd)

d. Add-A-Line

	MONTHLY RATES [1] 2 YEAR [2]	3-5 YEAR [2]
• Number of lines		
- 10 - 49	$26.99	$24.99
- 50 - 499	25.99	23.99
- 500 - 999	24.99	22.99
- 1000 - 3000	23.99	21.99

(C)

e. *QWEST CHOICE* Business Prime

	MONTHLY RATES [1] 2 YEAR [2]	3-5 YEAR [2]
• Number of lines		
- 10 - 49	$28.99	$25.99
- 50 - 499	27.99	24.99
- 500 - 999	26.99	23.99
- 1000 - 3000	25.99	22.99

(C)

[1] The discounted monthly rates shown above apply per line.

[2] **CenturyLink Line Volume Plans (CLVP) are grandfathered and will no longer be available.** (C) (C)

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (Cont'd)

5.11.2 CORE CONNECT – GRANDFATHERED (C)

Effective August 1, 2024, all Core Connect plans are grandfathered and will no longer be available to new customers. (N) (N)

A. Description

Core Connect 1 is available to business customers who subscribe to the Company's qualifying products and services under month to month, 1-year, 2-year or 3-year term plans[1].

1. The following qualifying products and services are required for Core Connect 1:

   - Core Connect 1 Choice Business Plus
   - Core Connect 1 Unlimited Long Distance (LD)
   - CenturyLink High Speed Internet Service with Core Service Pack up to 7Mbps

B. Terms and Conditions

1 A customer must subscribe to a qualifying long distance calling plan(s) and qualifying High Speed Internet (HSI) Service plan in conjunction with the Core Connect Choice Business Plus package. Qualifying long distance services are specified in the Qwest LD Corp. tariffs, price lists and rate schedules. Qualifying internet services are specified at www.centurylink.com.

2. In addition to the qualifying services for Core Connect, customers may add Unlimited Business Voice lines on a month-to month, 1-year, 2-year or 3-year term basis. An Unlimited Business Voice line includes Choice Business Plus as described in 5.9.1.B, preceding, and a qualifying Unlimited Long Distance plan. The Unlimited Business Voice line requires Core Connect. A customer may select any combination of Core Connect 1, Core Connect Professional**[2]** and/or Unlimited Business Voice line(s) not to exceed 10 unlimited calling plans per account.

3. Customers will be converted to stand-alone services if they remove any of the Core Connect or Unlimited Business Voice qualifying services. For example, if a customer removes either the qualifying Core Connect Unlimited Long Distance or CenturyLink High Speed Internet plan, the customer will revert to the stand-alone Choice Business Plus package at the monthly rates specified in 5.9.1.B., preceding, and termination fees will apply.

[1] Effective August 20, 2016, the month to month and 2 year term option will no longer be available to new customers.

[2] Effective December 5, 2014, CORE CONNECT Professional is grandfathered; see 105.11.2.

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.2 CORE CONNECT – GRANDFATHERED (C)

B. Terms and Conditions (Cont'd)

4. All terms and conditions specified elsewhere for the respective services/features requested as part of this Plan shall apply.

5. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.

6. These discount plans may not be combined with any other discount plan unless otherwise specified and will not be available to customers receiving competitive response offers until the terms of those offers have been satisfied.

7. Any Core Connect or Unlimited Business Voice line with a term agreement added after establishment of an initial Core Connect term agreement may be added either to the initial term period or may be added under a new term period.

8. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay a termination fee up to the following amounts:

CORE CONNECT 1 [1]

TERM	TERMINATION FEE
1 year	$200.00
2 year	400.00
3 year	600.00

UNLIMITED BUSINESS VOICE

TERM	TERMINATION FEE
1 year	$100.00
2 year	200.00
3 year	300.00

9. The termination fee applies to each Core Connect or Unlimited Business Voice line provided under the Term Agreement Pricing plan.

10. Termination fees will be waived for a customer who opts out of the term agreement in the first 30 days after the initial installation of Core Connect or Unlimited Business Voice line(s), or who moves within the Company's service territory where CenturyLink High Speed Internet Service is not available.

[1] Effective August 20, 2016, the month to month and 2 year term option will no longer be available to new customers.

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.2 CORE CONNECT – GRANDFATHERED (C)

B. Terms and Conditions (Cont'd)

11. A termination fee will be waived for a customer that enters into an agreement for same or similar Company services where the agreement value is equal to or greater than the remaining value of the existing term agreement.

C. Rates and Charges

1. The monthly rates that follow include the local voice services only. The Choice Business Plus package is described in 5.9.1.B, preceding. Where applicable, incremental charges specified in 5.1 of this Catalog, apply. No minimum service period applies for Core Connect. Customers who discontinue service within thirty days after establishment of service will be charged only for the number of days service was provided.

2. The monthly rates that follow do not include the monthly charges for the qualifying Unlimited Long Distance or CenturyLink High Speed Internet Service plan.

3. Nonrecurring charges apply as specified in C.4., below. Nonrecurring charges may be waived for new or existing business customers who move services from another telecommunications service provider to Core Connect 1 and/or Unlimited Business Voice lines and who enter into a 1-year, 2-year or 3-year term. [1]

4. Core Connect Local Voice Services will be provided at the following rates.

	USOC	NON RECURRING CHARGE	MONTHLY RATE	
• Core Connect 1	PGOQX	$50.00	$50.00	(C)
• Unlimited Business Voice Line	PGOQY	50.00	25.00	(C)

[1] Effective August 20, 2016, the month to month and 2 year term option will no longer be available to new customers. (D)

(D)

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (Cont'd)

5.11.3 SIMPLY UNLIMITED BUSINESS

A. Description

1. Simply Unlimited Business is an optional enrollment plan that permits business customers who subscribe to qualifying products and services to receive Local Exchange Service an additional features and services for a flat monthly rate.

2. Simply Unlimited Business is available for a maximum of twenty business lines and/or key trunks at a given customer location, not to exceed twenty-five lines across all customer locations in territories served by a CenturyLink incumbent local exchange carrier.

3. Customers must also subscribe to companion long distance service provided by CenturyLink Communications, LLC for the initial and each additional bundle.

4. Customers may also subscribe to Company's 1.5 Mbps or greater High-Speed Internet provided by the Company or a CenturyLink affiliate: at each bundle location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 512 or 768 Kbps HSI. The qualifying High-Speed Internet service must be billed on the same invoice as the Simply Unlimited Business but may be provisioned on access lines or trunks other than Simply Unlimited Business.

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.3 SIMPLY UNLIMITED BUSINESS

A. Description (Cont'd)

5. Simply Unlimited Business includes a flat rate one-party business line or key trunk with Touch Tone, flat rate Extended Area Service, unlimited expanded local calling (where applicable) and the following services and features, where available:

Hunting Service
Continuous Redial (aka Repeat Dial or Busy Redial)
Caller ID with Name (includes Anonymous Call Rejection)
Call Forwarding
Call Forward Busy - Fixed
Call Forward No Answer – Fixed
Call Forward Remote Activation
Selective Call Forwarding
Call Waiting/Cancel Call Waiting (a.k.a. Enhanced Call Waiting)
Call Waiting ID
Three-Way Calling or Three-Way Calling with Transfer
Last Call Return l
Selective Call Rejection (a.k.a. Call Rejection)
Message Waiting (Non-regulated service)
Voicemail (Non-regulated service)

B. Regulations

1. Simply Unlimited Business lines cannot terminate into a PBX or other line trunking device except as otherwise indicated herein.

2. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.3 SIMPLY UNLIMITED BUSINESS

B. Regulations (Cont'd)

3. There is no minimum service period for the Local Exchange Service and features provided in Simply Unlimited Business. Customers who discontinue this service within thirty days after establishment of service will be charged only for the number of days of service.

4. If customers discontinue any of the required services or features, the remaining components of the Simply Unlimited Business selected by the customer will be converted to a la carte rates. If optional High-Speed Internet service is discontinued at any bundle location, the discounted monthly rate will no longer apply and all Simply Unlimited Business lines at that location will be converted to the applicable monthly rate.

5. Simply Unlimited Business is not available to customers who are or become toll restricted. Service Connection Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.

6. Simply Unlimited Business cannot be combined with any other discounts unless otherwise specified.

7. The Company retains the right, in its sole discretion, to change some or all of the network technology on which it delivers this service and the associated long distance service, including a change to Voice over Internet Protocol technology. If the Company's network technology changes in such a way that this tariff will no longer apply to Simply Unlimited Business, the following monthly rate will continue to apply until such time as customers are notified in advance of rate increases, and the new service(s) or plan(s) will be governed by separate, commercial terms between the Company and the customer.

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.3 SIMPLY UNLIMITED BUSINESS (CONT'D)

C. Application of Rates and Charges

1. An Activation Fee will apply for the month-to-month option in lieu of any other Service Charge(s), except that if a premises visit is required in order to establish service, the nonrecurring charge normally applicable for a premises visit will apply in addition to the Activation Fee. The Activation Fee will be waived when:

   - customer migrates existing Local Exchange Service lines to Simply Unlimited Business, or
   - customer orders Simply Unlimited Business additional lines subsequent to establishment of the initial line, or
   - customer orders optional High-Speed Internet at each bundle location.

2. The normally applicable service charges will apply when Simply Unlimited Business customers request a change back to Local Exchange Service or another packaged service.

3. The monthly rate includes a flat rate one-party business line or key trunk with Touch tone, flat rate EAS, expanded local calling (where available), features, unlimited long distance provided by CenturyLink Communications, Inc., and the following fees and surcharges: Interstate Subscriber Line Charge and the Access Recovery Charge.

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.3 SIMPLY UNLIMITED BUSINESS (CONT'D)

C. Application of Rates and Charges (Cont'd)

4. Simply Unlimited Business includes a rate stability plan which allows customers to pay a fixed monthly rate that is not subject to rate changes over a fixed period. Customers will pay the tariffed rate in effect as of the service establishment date for the first twelve months after service is established. **After the first twelve (12) months of service, the Company may increase the monthly rate by no more than $5.00 each year thereafter on or after the service anniversary date, but no more than once in any twelve (12)-month period.** (C) (C)

5. Simply Unlimited Business lines subsequently added to the customer's account will be charged the monthly tariffed rate in effect as of the date the new Simply Unlimited Business line(s) is/are added to the account. The same rate stability provisions apply to subsequently added lines, based on the service establishment date for those lines.

6. Customers will be notified at least thirty days prior to any service anniversary date rate increase. Such notice will include the actual amount by which customer's Simply Unlimited Business will increase.

7. The following monthly rates do not include applicable charges for non-regulated High-Speed Internet provided by the Company. However, the charges listed in 5.11.3.C.3. preceding and the rate for High-Speed Internet will appear as a single line item on the customer's bill. Zone charges do not apply.

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Rec'd by NPSC
07/20/2026

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.3 SIMPLY UNLIMITED BUSINESS (CONT'D)

D. Rates and Charges

Option	Monthly Rate		Activation Fee
	Initial Bundle, Per Location	Each Additional Bundle, Per Location	
Simply Unlimited Business with Long Distance	$50.00	$50.00	$50.00
Simply Unlimited Business with Long Distance and High-Speed Internet [1]	40.00	35.00	--

[1] This monthly rate and the applicable rate for HSI will appear on invoice as a single line item.

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (CONT'D)

5.11.4 CENTURYLINK BUSINESS BUNDLE

A. Description

CENTURYLINK Business Bundle, an optional enrollment plan available to business customers with up to twenty-five access lines across all service territories served by CenturyLink incumbent local exchange carriers (each, a CenturyLink ILEC), permits business customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services specified in C. following for a flat monthly rate.

CenturyLink Business Bundle is available for a maximum of ten (10) business lines at each customer location.

B. Terms and Conditions

1. CenturyLink Business Bundle customers must subscribe to the following services provided by CenturyLink or a CenturyLink affiliate:

   - CenturyLink Business Package;
   - CenturyLink Business Bundle Unlimited long distance plan provided by CenturyLink Communications, LLC for the initial and each additional CenturyLink Business Bundle, and;
   - CenturyLink's non-regulated 1.5 Mbps or greater High-Speed Internet (HSI) on a month-to-month basis or under a two-year term minimum commitment period at each CENTURYLINK Business Bundle location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 512 or 768 Kbps HSI. The qualifying High Speed Internet service must be billed on the same invoice as CenturyLink Business Bundle, but may be provisioned on access lines other than CenturyLink Business Bundle.

2. There is no minimum service period for the Local Exchange service and features provided in CenturyLink Business Bundle. Customers who discontinue this service within thirty days after establishment of service will be charged only for the number of days of service.

3. CenturyLink Business Bundle lines cannot terminate into a PBX or other line trunking device except as otherwise indicated herein.

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AUG - 9 2016
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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.4 CENTURYLINK BUSINESS BUNDLE
B.1. Terms and Conditions (Cont'd)

4. Components of CenturyLink Business Bundles will be converted to a la carte rates for the remaining services if customers remove any of the qualifying services. If the qualifying High Speed Internet service is discontinued at any CenturyLink Business Bundle location, components of all CenturyLink Business Bundles at that location will be converted to ala carte rates. No termination liability charges will apply for the regulated portion(s) of CenturyLink Business Bundles if a qualifying service is discontinued prior to the minimum service period or term commitment period for that qualifying service.

5. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.

6. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.

7. CenturyLink Business Bundle cannot be combined with any other discounts unless otherwise specified.

8. This plan is not available to customers who are or become toll restricted. Non-recurring Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.

9. A Nonrecurring Charge as specified in C. following will apply in lieu of any other Service Charge(s), except that if a premises visit is required in order to establish service, the nonrecurring charge normally applicable for a premises visit will apply in addition to the Nonrecurring Charge following.

   The Nonrecurring Charge will be waived when:

   a. customer migrates existing Local Exchange Service lines to CenturyLink Business Bundle, or

   b. customer orders CenturyLink Business Bundle additional lines subsequent to establishment of the initial line, or

   c. customer orders initial and/or additional lines and selects the two-year term commitment for the required High Speed Internet service.

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (T)
5.11.4 CENTURYLINK BUSINESS BUNDLE (Cont'd) (T)

C. Rates and Charges

1. Nonrecurring Charge, per CenturyLink Business Bundle $50.00

2. Monthly Rates[1]

	USOC	MONTHLY RATE
• Per CenturyLink Business Bundle, initial bundle	PGOCV	$45.00
• 2nd through 10th CenturyLink Business Bundle add'l	PGOCT	**19.99 (R)**

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NPSC Comm. Dept.

[1] Rates for required long distance and/or non-regulated services specified in B.1., preceding, apply in addition to the above listed rates for the local portion of this bundled service. (T) (T)

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.5 UNLIMITED NATIONWIDE CALLING OR ESSENTIAL HOME PHONE WITH 30 MINUTES LONG DISTANCE **GRANDFATHERED** (C)

Effective February 18, 2019 Essential Home Phone With 30 Minutes Long Distance was grandfathered, and additions, changes, or transfer of service were no longer permitted on impacted accounts. Effective May 15, 2026, Unlimited Nationwide Calling is also grandfathered. Availability of both grandfathered offerings is limited to lines and features in service at existing locations. No additions, changes, or transfer of service are permitted on the account under which Unlimited Nationwide Calling is provided. (N) (N)

A. Description

Unlimited Nationwide Calling or Essential Home Phone with 30 Minutes Long Distance (hereafter referred to as Essential Home Phone w/ 30 Minutes LD) is an optional enrollment plan that allows residence customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate.

B. Terms and Conditions

1. Customers must subscribe to the following services provided by CenturyLink or a CenturyLink affiliate:

   - Home Phone Extra Package;
   - Unlimited Nationwide Calling or 30 Minutes Long Distance calling plan provided by CenturyLink Communications, LLC for each bundle provided at a customer location, and;
   - CenturyLink's non-regulated 1.5 Mbps or greater High-Speed Internet (HSI). In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 512 or 768 Kbps HSI.

2. Components of Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD will be converted to a la carte rates for the remaining services if customers remove any of the qualifying services.

(D) (D)

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04/30/2026

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (CONT'D) (T)

5.11.5 UNLIMITED NATIONWIDE CALLING OR ESSENTIAL HOME PHONE WITH 30 MINUTES LONG DISTANCE **GRANDFATHERED** (C)

B. Terms and Conditions

3. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.

4. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.

5. Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD cannot be combined with any other discounts unless otherwise specified.

6. This plan is not available to customers who are or become toll restricted. Non-recurring Charges will not apply for those existing lines converted, in-place, to residence exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.

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Rec'd by NPSC
04/30/2026

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (CONT'D) (T)

5.11.5 UNLIMITED NATIONWIDE CALLING OR ESSENTIAL HOME PHONE WITH 30 MINUTES LONG DISTANCE **GRANDFATHERED** (CONT'D) (C)

C. Rates and Charges

1. The monthly rate includes a flat rate one-party residence line with Touch tone, flat rate EAS, expanded local calling (where available), features, and the following fees and surcharges: Interstate Subscriber Line Charge, Intrastate Subscriber Line Charge (where applicable), Access Recovery Charge, and Facilities Relocation Charge.

2. Service Charges will not apply for new and additional bundle lines, and moves of existing lines.

3. Service Charges do not apply when Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD replaces existing Local Exchange Service. The normally applicable Service Charges do apply when Customers request a change back to Local Exchange Service.

4. The Company retains the right, in its sole discretion, to change some or all of the network technology on which it delivers this service and the associated long distance service, including a change to Voice over Internet Protocol technology. If the Company's network technology changes in such a way that this tariff will no longer apply to this Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD, the following monthly rate will continue to apply, and the new service(s) or plan(s) will be governed by separate, commercial terms between the Company and the customer.

	MONTHLY RATE
• Per Bundle	$35.00 [2]

(D)
|
(D)

[2] Rate includes local services, features, fees and surcharges described in C.1. preceding. Monthly rates for the required Unlimited Nationwide Calling or 30 Minutes Long Distance calling plan provided by CenturyLink Communications, LLC and deregulated High Speed Internet provided by the Company are not included in this rate; however, the monthly rates for all these services will appear as a single line item on the customer's bill.

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.6 SIMPLY UNLIMITED PHONE FOR RESIDENCE

A. Description

1. Simply Unlimited is an optional enrollment plan that permits residence customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate.

2. Customers must subscribe to the Simply Unlimited Phone calling plan provided by CenturyLink Communications, LLC for each package provided at a customer location.

3. Simply Unlimited Phone includes a flat rate one-party residence line with Touch tone, flat rate Extended Area Service, unlimited expanded local calling (where available), and the following services and features:

- Anonymous Call Rejection
- Call Forward Busy – Fixed
- Call Forward No Answer – Fixed
- Call Forward Remote Access (where available)
- Call Forwarding
- Call Waiting ID
- Caller ID with Name
- Enhanced Call Waiting (includes Cancel Call Waiting)
- Message Waiting
- Repeat Dial
- Return Call
- Selective Call Forwarding
- Selective Call Rejection
- Selective Call Ring
- Speed Call 8
- Three-Way Calling
- Voicemail (Deregulated Service)

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.6 SIMPLY UNLIMITED PHONE FOR RESIDENCE (Cont'd)

B. Regulations

1. Components of the Simply Unlimited Phone will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.

2. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.

3. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.

4. Simply Unlimited Phone cannot be combined with any other discounts unless otherwise specified.

5. This plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to residence exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.

6. The Company retains the right, in its sole discretion, to change some or all of the network technology on which it delivers this service and the associated long distance service, including a change to Voice over Internet Protocol technology. If the Company's network technology changes in such a way that this tariff will no longer apply to Simply Unlimited Phone, the following monthly rate will continue to apply, and the new service(s) or plan(s) will be governed by separate, commercial terms between the Company and the customer.

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.6 SIMPLY UNLIMITED PHONE FOR RESIDENCE (Cont'd)

C. Application of Rates and Charges

1. The monthly rate includes a flat rate one-party residence line with Touch tone, flat rate EAS, expanded local calling (where available), features, and the following fees and surcharges: Interstate Subscriber Line Charge, Intrastate Subscriber Line Charge (where applicable), Access Recovery Charge, and Facilities Relocation Charge.

2. Service Charges will not apply for new and additional package lines and moves of existing lines.

3. Service Charges do not apply when Simply Unlimited Phone replaces existing Local Exchange Service. The normally applicable Service Charges do apply when Customers request a change back to Local Exchange Service.

4. Simply Unlimited Phone includes a rate stability plan which allows customers to pay a fixed monthly rate that is not subject to rate changes over a fixed period. Customers will pay the tariffed rate in effect as of the service establishment date for the first twelve months after service is established. **After the first twelve (12) months of service, the Company may increase the monthly rate by no more than $5.00 each year thereafter on or after the service anniversary date, but no more than once in any twelve (12)-month period.** (C) (C)

5. Simply Unlimited Phone lines subsequently added to the customer's account will be charged the monthly tariffed rate in effect as of the date the new Simply Unlimited Phone line(s) is/are added to the account. The same rate stability provisions apply to subsequently added lines, based on the service establishment date for those lines.

6. Customers will be notified at least thirty days prior to any service anniversary date rate increase. Such notice will include the actual amount by which customer's Simply Unlimited Phone will increase.

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.6 SIMPLY UNLIMITED PHONE FOR RESIDENCE (Cont'd)

D. Rates and Charges

The following monthly rates include local services, features, fees and surcharges described in C.1. preceding. Monthly rates for the Simply Unlimited Phone calling plan provided by CenturyLink Communications, LLC and for optional deregulated High Speed Internet provided by the Company are not included in this rate; however, the monthly rates for all these services will appear as a single line item on the customer's bill.

Option	Monthly Rate Per package, per location
Simply Unlimited Phone with Long Distance	$45.00
Simply Unlimited Phone with Long Distance and deregulated HSI	$35.00

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6. MESSAGE TELECOMMUNICATION SERVICE

SUBJECT	PAGE
Application	1
Calling Connection Plans	38
Directory Assistance Service	27
General	1
Guaranteed Rate Calling Connection	37
Hearing or Speech Impairment Discount	13
Optional Service Offerings	32
Special Reversed Charge Service	29
Standard Service Offerings	5
Terms and Conditions	1
Two-Point Message Telecommunications Service	5

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6. MESSAGE TELECOMMUNICATION SERVICE

6.1 GENERAL

6.1.1 APPLICATION

Message Telecommunications Service applies to service furnished by the Company, or furnished jointly by the Company and its connecting companies, between points within the individual Local Access and Transport Areas (LATAs) of the state of Nebraska.

6.1.2 TERMS AND CONDITIONS

A. Scope

1. Message Telecommunications Service (MTS) is that of furnishing facilities other than and in addition to local facilities for telephone communication between local service areas in accordance with the terms, conditions, rates and charges specified in this Catalog. The service of furnishing the local facilities required to establish and maintain connection between an exchange station and the toll plant in connection with long distance message calls is a part of local service.

2. The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communication.

B. Priority of Services

1. The installation and restoration of service shall be in accordance with the rules for Telecommunications Service Priority (TSP) as set forth in Section 4 of the Private Line Transport Services Catalog.

2. Subject to compliance with the above mentioned rules, when a shortage of facilities exists either for temporary or protracted periods, MTS will be established before all other services. However, the duration of MTS calls may be limited when facility shortages are caused by emergency conditions.

C. Liability

1. In view of the fact that the customer has exclusive control of the communications over the facilities furnished by the Company, and of the uses for which facilities may be furnished by the Company, and because of unavoidability of errors incident to the services of and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations specified below.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.1 GENERAL

6.1.2 TERMS AND CONDITIONS

C.1. (Cont'd)

a. The Company's liability, if any, for its willful misconduct is not limited by this Catalog. With respect to any other claim or suit, by a customer or by any others, for damages associated with any aspect of the provision of service (including the failure to reach a called station), the Company's liability, if any, shall not exceed an amount equal to the initial period charge applicable for such a message to the called station. This liability shall be in addition to any billing adjustments that may otherwise be appropriate.

b. The customer indemnifies and saves the Company harmless against claims for libel, slander, or infringement of copyright arising from the material transmitted over it's facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

c. No carrier participating in this service shall be liable for any act or omission of any other carrier also participating in the service.

D. Use

1. Use of Service

This service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that all such usage shall be subject to the provisions of this Catalog.

2. Abuse and Fraudulent Use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

a. The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service;

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6. MESSAGE TELECOMMUNICATION SERVICE

6.1 GENERAL

6.1.2 TERMS AND CONDITIONS

D.2. (Cont'd)

b. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain MTS by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever with intent to avoid the payment in whole or in part, of the regular charge for such service;

c. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;

d. The use of profane or obscene language;

e. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

3. Unlawful Purposes

The service is furnished subject to the condition it will not be used for an unlawful purpose. Service will be discontinued, upon five days written notice, if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law. If the Company receives other evidence giving reasonable cause to believe that such service is being or will be so used, it will, upon five days notice, deny the service or refer the matter to the appropriate law enforcement agency.

4. Cancellation for Cause

For nonpayment of any sum due the Company, or for abuse or fraudulent use of the service, the Company may either suspend, terminate without suspension, or refuse service without incurring any liability.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.1 GENERAL
6.1.2 TERMS AND CONDITIONS (Cont'd)

E. Obligations of the Customer

1. The calling party shall establish their identity in the course of any communication as often as may be necessary.

2. The calling party shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called customer line or lines.

F. Connections of Customer or Other Common Carrier-Provided Equipment and Facilities

Customer or OCC-provided terminal equipment or systems may be used with facilities furnished to the customer by the Company for MTS as specified in the conditions contained in Section 2.

G. Service Through Radio Carriers (As Defined in Part 21 of the FCC Rules)

1. Service is available to and from customers of a Radio Carrier with which arrangements have been made for the interexchange of telephone traffic and is furnished through interconnecting equipment and local connection facilities provided by the Company.

2. The rates for a Radio Carrier are the rates set forth in this Catalog for MTS service. An additional charge which the Radio Carrier bills to and collects from its customer is applicable to the remainder of the haul as set forth in the Radio Carrier's Tariff on file with the Nebraska Public Service Commission.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE

A. Classes of Calls

Charges apply according to the class of call the calling customer selects as defined below.

1. Dial Station-to-Station

Applies when the calling person dials the desired telephone number without the assistance of an operator and the call is billed to the calling number. This includes calls forwarded by call forwarding equipment. Dial Station-to-Station also applies when the operator:

- Records the calling telephone numbers for areas without recording equipment.
- Reaches the called telephone number because of trouble on the network or because dial completion is not available.
- Places a call for a calling party who is identified as being disabled and is unable to dial the call because of that disability.
- Reestablishes a dialed call when there is a service fault that interrupts a call after the called person has been reached.

2. Payphone-Dial Station-to-Station

Applies to MTS cash calls placed from pay telephones, utilizing Smart PAL, when Station-to-Station calls are dialed and paid by the calling person with no assistance from the operator. (C)

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE

A. Classes of Calls (Cont'd)

3. Calling Card - Automated

Applies to station-to-station calls where equipment is available and the calling person dials zero, the telephone number desired, and the calling card or special billing number without the assistance of an operator. This also applies to calls placed from PALs. (C) (C)

4. Calling Card - Partially-Assisted (N)

Applies to Station-to-Station calls where equipment is available and the calling person dials zero, the telephone number desired, and operator assistance is limited to the operator entering the calling card. This also applies to calls placed from PALs. (N)

5. Operator-Assisted Station-to-Station (T)

Partially-Assisted

Applies when the customer dials the terminating number and calls are completed with the assistance of an operator. Examples of these calls include collect, third number billed and calling card. This also applies to calls placed from PALs.

Fully-Assisted

Applies when the customer elects to have the operator place the entire station-to-station call for them. This also applies to calls placed from PALs .

6. MESSAGE TELECOMMUNICATION SERVICE

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6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE

A. Classes of Calls (Cont'd)

6. Operator-Assisted Person-to-Person (T)

Partially-Assisted

Applies when the customer dials the terminating number and names the particular party to be reached, agrees to speak to someone else or requests an operator to make arrangements with a person to receive a call at a specified time. The party may be a person, station, department or office reached through a PBX attendant. This also applies to calls placed from PALs.

Fully-Assisted

Applies when the customer elects to have the operator place the entire person-to-person call for them. This also applies to calls placed from PALs .

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

B. Rates and Charges

1. Payphone Surcharge

   Applies to all Company carried non coin calls (ie. billed to a third party, calling card, or collect) placed from pay telephones. This charge is in addition to all other applicable charges.

2. The following charges apply in addition to the established MTS rates or local message charge. Because of the unique telephone requirements of correction facilities, where calls generally must be placed as non-sent paid collect, operator surcharges may be less than the rates referenced below. (C) (C)

	CHARGE
• Calling Card - Automated	$4.95
• Calling Card - Partially-Assisted	5.50
• Operator-Assisted Station-to-Station	
- Partially-Assisted[1]	3.75
- Fully-Assisted	5.50
• Operator-Assisted Person-to-Person	
- Partially-Assisted	8.24
- Fully-Assisted	9.99
• Payphone Surcharge	0.55

[1] Applies to Operator-Assisted Station-to-Station calls to Directory Assistance.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

C. Timing of Calls (T)

1. On Dial Station-to-Station, Customer-Dialed Calling Card (Mechanized) and Operator-Assisted Station-to-Station messages, chargeable time begins when connection is established between the calling party and the desired line, Radio Carrier connecting circuit, PBX, Centrex, or *CENTRON* system or any station which is reached directly rather than through a PBX, Centrex or *CENTRON* attendant. (C)

2. On Person-to-Person messages, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.

3. Chargeable time ends when the connection is terminated.

4. Chargeable time does not include time lost because of faults or defects in the service.

5. Payphone – Dial Station-to-Station rates are quoted in terms of initial and additional periods. The initial period of the call is for four minutes or any fraction thereof. The additional period of the call is for each minute or any fraction thereof. (N) (N)

D. Collection of Charges (T)

1. Charges for Person-to-Person and Operator-Assisted Station-to-Station telephone calls may be billed against or collected from the called line (i.e., charges may be reversed), if the charges are accepted by the called party. This collect call may be billed to a calling card or third party number, unless restricted from accepting this call type. The regularly established rates apply except that:

   a. Charges may be billed against the called line under the Special Reversed Charge Service arrangement as covered in 6.2.5.

   b. When the called party does not accept the charges and the calling party requests that the call be tried again later, on a collect basis, the classification of the call is changed to Person-to-Person and the rates and conditions applicable to Person-to-Person apply.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE

D. Collection of Charges (Cont'd) (T)

2. Bill to Third Party

   Denotes a billing arrangement by which a call may be charged to an authorized customer line, as determined by the Company, other than the line originating the call or the line where the call is terminated.

3. Calling Card

   Denotes a billing arrangement by which a call may be charged to an authorized Company Calling Card number.

4. Charges for Payphone – Dial Station-to-Station calls are charged to the calling party on a sent-paid basis. (N) (N)

E. Charge Determination (T)

1. The charge for residence, business or miscellaneous MTS calls is determined by the:

   - Time of day and day of week
   - Duration of call
   - Class of call

2. Calls placed to Information Delivery Service (IDS), on an MTS basis, are subject to the MTS schedule of charges in addition to the charges applicable for the IDS call.

3. Charges for each minute are applied on the basis of whole minute intervals. The total minutes of the call are determined by rounding up partial minutes to the next whole minute.

4. The total amount of the call will be rounded to the nearest cent if the computed rate of a call results in a fractional charge.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE

E. Charge Determination (Cont'd)

5. The schedule is as follows:

- **RESIDENCE** - Applies to customer-dialed station-to-station calls

DAY RATE PER MINUTE	EVENING/NIGHT/WEEKEND RATE PER MINUTE
$0.30 (I)	$0.30 (I)

- **BUSINESS** - Applies to customer-dialed station-to-station calls

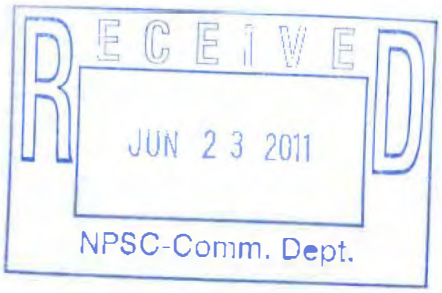
DAY RATE PER MINUTE	EVENING/NIGHT/WEEKEND RATE PER MINUTE.
$0.30	$0.30

- **MISCELLANEOUS** - Applies to operator-assisted calls (including mechanized calling card) and all alternately billed calls. This charge also applies where billing capabilities do not exist to separately identify residence and business customer-dialed station-to-station calls.

DAY RATE PER MINUTE	EVENING/NIGHT/WEEKEND RATE PER MINUTE
$0.16	$0.09

6. Payphone – Dial Station-to-Station Rate Schedule[1]

	RATE PERIOD INITIAL (4 MINUTES)	ADDITIONAL (1 MINUTE)
• Per call	$1.00	$0.25



[1] Applies to all MTS cash calls placed from Qwest Payphones.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE

E. Charge Determination (Cont'd) (T)

7. The following table indicates the appropriate times for the day, evening, and night/weekend rate periods to be used for rating basic MTS calls. (T)

	MON	TUE	WED	THU	FRI	SAT	SUN
8:00 AM to 5:00 PM [1]	Day Rate Period						
5:00 PM to 11:00 PM [1]	Evening Rate Period						Eve Rate
11:00 PM to 8:00 AM [1]	Night and Weekend Rate Period						

8. Rates Applicable on Certain Holidays (T)

The Evening rate applies to the holidays listed below, unless a lower rate would normally apply:

- New Year's Day ..... January 1
- Independence Day ..... July 4
- Labor Day ..... –
- Thanksgiving Day ..... –
- Christmas Day ..... December 25

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[1] To, but not including.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

F. Hearing or Speech Impairment Discount (T)

1. Disabled persons who have been certified to the Company as having a hearing or speech impairment which necessitates that they communicate by a Telecommunications Device for the Deaf (TDD) - sometimes referred to as a teletypewriter or TTY device - will receive, upon written application to the Company, a 50% discount on all intrastate/intraLATA calls from certified residence account premises where a TDD is located. The discount does not apply to charges for operator assistance or Calling Connection Plans.

2. For a customer with more than one line or trunk, written application will be required for each line or trunk.

   The billing period for this discount will be determined by the toll billing date. The customer will receive the discount at the beginning of the next toll billing period after application approval. The customer has the option of withdrawing at either the beginning or ending of the billing period.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

G. LATA Definitions

A Local Access and Transport Area, herein referred to as a LATA, describes a continuous area within state boundaries determined to have a community of interest as defined by the 1982 Consent Decree. Q*WEST* exchanges are shown in capital letters. (T)

1. Northeast Nebraska/Omaha LATA (402)

CITY	PREFIX CODE(S)	CITY	PREFIX CODE(S)
AINSWORTH	387	Crofton	388
Albion	395	Crookston	425
Allen	635	Decatur	349
Arlington	478	Dixon	584
ATKINSON	925	Dodge	693
Bancroft	648	Duncan	897
Bassett	684	Elgin	843
Battlecreek	675	ELKHORN	289
Beemer	528		779
Belden	985	EMERSON	695
BENNINGTON	238	Ewing	626
Blair	426	Fort Calhoun	468
Bloomfield	373	FREMONT	721
Bristow	583		727
Brunswick	842	Genoa	993
Butte	775	GRETNA	332
Carroll	585	Hartington	254
Chambers	482	Henderson	723
CLARKSON	892	Herman	456
Clearwater	485	Hooper	654
Cody	823	Hoskins	565
Coleridge	283	HOWELLS	986
Columbus	563	HUMPHREY	923
	564	Inman	394
Craig	377	Johnstown	722
Creighton	358	Kennard	427
CRESTON	285	Kilgore	966

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE
G.1. (Cont'd)

CITY	PREFIX CODE(S)
LAUREL	256
Leigh	487
Lindsay	428
Long Pine	273
Lynch	569
LYONS	687
Madison	454
Martinsburg	945
Meadow Grove	634
Monroe	495
Naper	832
Neligh	887
Newcastle	355
Newman Grove	447
Newport	244
Niobrara	857
NORFOLK	371 379
North Bend	652
O'NEILL	336
Oakdale	776
Obert	692

CITY	PREFIX CODE(S)
OMAHA	291, 292, 294, 631, 895, 896, 556, 558, 344, 541, 221, 280, 733, 734, 451, 453, 397, 399, 366, 330, 333, 334, 398, 551, 553, 554, 345, 346, 422, 444, 455, 457, 571, 572, 493, 496, 498, 962, 559, 341, 348, 449, 633, 894, 977, 331, 339, 593, 691, 536, 271, 281, 342, 978, 976, 731, 592, 391, 392, 393, 390

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE

G.1. (Cont'd)

CITY	PREFIX CODE(S)	CITY	PREFIX CODE(S)
Orchard	893	Stuart	924
Osmond	748	TEKAMAH	374
Page	338	Tilden	368
PENDER	385	Uehling	567
Petersburg	386	VALENTINE	376
Pierce	329	VALLEY	359
PILGER	396	Verdel	229
Plainview	582	Verdigre	668
Platte Center	246	WAKEFIELD	287
Ponca	755	Walnut	655
RANDOLPH	337	Waterbury	638
Saint Edward	678	Wausa	586
SCHUYLER	352	WAYNE	375
Scribner	664	WEST POINT	372
Snyder	568	Winnetoon	847
Spencer	589	Winside	286
SPRINGFIELD	253	Wisner	529
Springview	497	Wood Lake	967
Stanton	439	Wynot-Fordyce St. Helen	357

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE

G. LATA Definitions (Cont'd)

2. Western Nebraska/Grand Island LATA (308)

CITY	PREFIX CODE(S)	CITY	PREFIX CODE(S)
ALLIANCE	762	Callaway	836
Alma	928	Cambridge	697
Amherst	826	Cedar Rapids	358
Anselmo	749	CENTRAL CITY	946
Ansley	935	CHADRON	432
Arapahoe	962	Chapman	986
Arcadia	789	Chappell	874
Archer	795	Clarks	548
Arnold	848	Comstock	628
Arthur	764	Cotesfield	968
Ashby	577	Cozad	784
Ashton	738	CRAWFORD	667
ATLANTA	337		665
AXTELL	743	Culbertson	278
Bartlett	654	Curtis	367
Bartley	586	Dalton	376
Baynard	586	Danbury	895
Beaver City	268	Dannebrog	226
Belgrade	357	Dix	682
Benkelman	423	Dunning	538
Bertrand	472	East LaGrange	838
BIG SPRINGS	889	Edison	927
Bingham	588	Elba	863
Bloomington	775	ELM CREEK	856
Brewster	547	Elsie	228
Broadwater	489	ELWOOD	785
Brownlee	748	Ericson	653
Brule	287	Eustis	486
Burwell	346	Farnam	569
	348	FARWELL	336
Bushnell	673	Franklin	425
CAIRO	485	FULLERTON	536
		Funk	263

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE
G.2. (Cont'd)

CITY	PREFIX CODE(S)	CITY	PREFIX CODE(S)
Gering	436	Keystone	726
Gibbon	468	Kimball	235
Gordon	282	Lebanon	375
GOTHENBURG	537	Lemoyne	355
GRAND ISLAND	381	Lewellen	778
	382	LEXINGTON	324
	384	Litchfield	446
	389	Lodgepole	483
Grant	352	Loomis	876
Greeley	428	LOUP CITY	745
Gurley	884	Lyman	787
Haigler	297	Madrid	326
Halsey	533	Mason City	732
HARRISON	668	Maxwell	582
Hay Springs	638	Maywood	362
Hayes Center	286	MCCOOK	345
Heartwell	563	Merna	643
Hemingford	487	Merriman	684
Hendley	265	Miller	457
Hershey	368	Minatare	783
Hildreth	938	MINDEN	832
Holbrook	493	Mirage Flats	369
HOLDREDGE	995	Mitchell	623
Huntley	839	Morrill	247
Hyannis	458	Mullen	546
Imperial	882	Naponee	269
Indianaola	364	North Loup	496
Kearney	236	North Peetz	335
	234		
	237		

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE

G.2. (Cont'd)

CITY	PREFIX CODE(S)	CITY	PREFIX CODE(S)
NORTH PLATTE	532	Scottsbluff	632
	534		635
	741	Seneca	639
Oconto	858	Shelton	647
OGALLALA	284	SIDNEY	254
Ord	728	SILVER CREEK	773
Orleans	473	Sodtown	467
Oshkosh	772	Spalding	497
Overton	987	Stamford	868
OXFORD	824	Stapleton	636
Palisade	285	Stratton	276
Palmer	894	Sumner	752
Paxton	239	Sutherland	386
Pleasanton	388	Taylor	942
Primrose	396	Thedford	645
Potter	879	Trenton	334
Purdum	834	Tryon	587
Ragan	567	Venango	447
Ravenna	452	Wallace	387
Republican City	799	Wauneta	394
Riverdale	893	Wellfleet	963
Rockville	372	Whitclay	862
Rushville	327	Whitman	544
SAINT LIBORY	687	Wilcox	478
SAINT PAUL	754	Wilsonville	349
Sargent	527	Wolbach	246
Scotia	245	WOOD RIVER	583

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE

G. LATA Definitions (Cont'd)

3. Exceptions

The following Nebraska communities are included in a LATA outside the State of Nebraska

- Northwest Iowa/Sioux City LATA

CITY	PREFIX CODE(S)
Dakota City	402-987
Homer	402-698
Jackson	402-632
Macy	402-837
Rosalie	402-863
South Sioux City	402-494
Walthill	402-846
Winnebago	402-878

- South Dakota/Sioux Falls LATA

CITY	PREFIX CODE(S)
South Ardmore	308-453
South Bonesteel	402-653
South Burke	402-774
South Gregory	402-974
South Oelrichs	308-525
South Yankton	402-667

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE

G.3. (Cont'd)

- Kansas LATA

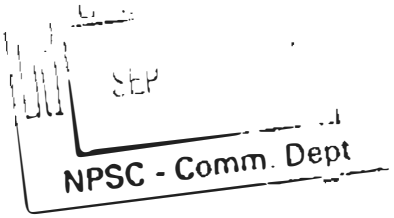
CITY	PREFIX CODE(S)
North Herndon	308-328
North Long Island	308-859
North Woodruff	308-652

- Colorado LATA

CITY	PREFIX CODE(S)
North Julesburg	308-445
North Peetz	308-335

- Wyoming LATA

CITY	PREFIX CODE(S)
East Albin	308-846
Kimball City	308-244



6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS (Cont'd)

6.2.3 RESERVED FOR FUTURE USE (C)

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[1] This page cancels the following pages: Page 23, Release 3
Pages 24 through 26, Release 4 and material moved to Section 106.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS (Cont'd)

6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance

1. Description

The Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers within or outside this state.

2. Terms and Conditions

a. If a customer abuses or fraudulently uses Directory Assistance Service, the appropriate directory assistance charges may be assessed on that customer's telephone account.

b. A caller may request a maximum of two telephone numbers for each call to Directory Assistance.

c. There are no call allowances for Directory Assistance Service.

d. Charges do not apply to Directory Assistance calls from requests originating from telephone services the Company has determined are used on a regular basis by a person certified incapable of using a published telephone directory.

e. A nonrecurring charge does not apply to establish or remove Directory Assistance Service exemption.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance (Cont'd)

3. Charges

In locations, including Public Access Lines, where the customer has the capability to direct-dial Directory Assistance but chooses to place the call as a mechanized calling card or operator-assisted station-to-station call, the appropriate charge applies as specified in 6.2.1, in addition to the Directory Assistance charge.

	CHARGE	
• Each call dialed directly by customer	**$6.99**	(I)
• Each call placed from Public Access Lines		
- Direct Dial	0.60	
- Alternately Billed	1.25	
• Each call placed from Qwest Payphones		
- Direct Dial	0.75	
- Alternately Billed	1.25	

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS (Cont'd)

6.2.5 SPECIAL REVERSED CHARGE SERVICE

A. Description

Special Reversed Charge Service provides an arrangement whereby customers enable their patrons to call them from points within the customer's LATA where a long distance charge applies, without paying a long distance charge and without requesting that the charge be reversed.

B. Terms and Conditions

1. This service is not available on Public Access Lines.

2. The exchanges in which such service is furnished are selected by the customer, within a single LATA and subject to the approval of the Company. When necessary for the proper operation of the service, the Company assigns and lists in the directory a special call number designation for the use of patrons in each such exchange.

3. Special Reversed Charge Service is available only from stations of the exchanges selected and when a special number designation is used, only those calls placed by calling this special number are considered as coming within the scope of the service.

4. The customer assumes the charges for all long distance calls placed under this plan.

5. The initial contract period for this service is one month.

6. An Operator Station-to-Station service charge applies in connection with Special Reversed Charge Service.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.5 SPECIAL REVERSED CHARGE SERVICE

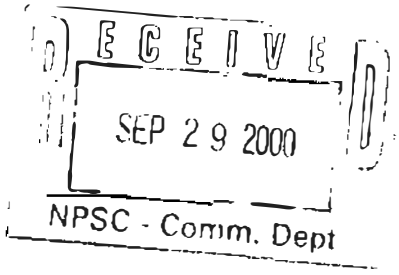
B. Terms and Conditions (Cont'd)

7. Each arrangement provides one listing with a special number which is inserted in a foreign exchange directory. Callers in that foreign exchange may originate long distance messages on an automatically - collect basis to the customer for such listing. The operator at the foreign exchange, where the Special Reversed Charge Listing appears, bills each call collect without further verification to the account of the customer at the terminating exchange.

C. Rates and Charges

The monthly rates and charges for Special Reversed Charge Service and associated additional listings are as follows:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Special Reversed Charge Service[1]	ENT	$20.00	$3.00
• Additional Listings, each[2]	N/A	[3]	[3]



[1] Including primary listing in the alphabetical directory of the exchange involved.

[2] In any alphabetical directory of the exchange in which the related Special Reversed Charge Service is provided.

[3] See 5.7.1.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS (Cont'd)

6.2.8 RESERVED FOR FUTURE USE

(D)

(D)

[1] This page cancels Pages 32 through 36, Release 1.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.3 OPTIONAL SERVICE OFFERINGS (Cont'd)

6.3.17 GUARANTEED RATE CALLING CONNECTION

A. Description

Guaranteed Rate Calling Connection provides customers the opportunity to contract for intrastate/intraLATA calls at a special rate. The customer guarantees a monthly usage level for a specified time period and is guaranteed a rate per minute associated with that level. The customer will pay the guaranteed monthly minimum usage, plus any additional usage above the guaranteed minimum usage level.

B. Rates and Charges

Contract pricing is available on an individual case basis.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.3 OPTIONAL SERVICE OFFERINGS (Cont'd)

6.3.18 CALLING CONNECTION PLANS

A. Description

Message Telecommunication Service (MTS) Calling Plans (hereafter referred to as the Plans) are optional toll calling discount plans.

(M)

SUPER SAVINGS Calling Plan (M1)

SUPER SAVINGS Calling Plan customers will be charged a special rate, specified in C., following, for their intrastate/intraLATA dial station-to-station long distance calls, as described in 6.2.1. The Plan is available to residential and business service customers. Customers must have single, or multiple, residential or business lines at single customer premises, billed on one retail bill to one billing telephone number. (M1)

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[1] This page cancels Pages 39 through 42, Release 1. (N)

(M) Material moved to 106.3.18.
(M1) Material moved from Page 42.

6. MESSAGE TELECOMMUNICATION SERVICE

6.3 OPTIONAL SERVICE OFFERINGS
6.3.18 CALLING CONNECTION PLANS (Cont'd)

B. Terms and Conditions

1. These Plans are not available with the following:

   - Directory Assistance Service
   - Information Delivery Service sponsor charges
   - Other Company Discount Calling Plans

   (D)

   - Toll Only Accounts
   - Hearing or Speech Impairment Discount

2. When the customer initially subscribes to or disconnects this service, if a partial month is billed, the customer's minutes and/or monthly rate will be prorated.

3. These Plans are available on an account level basis, where one or more lines are billed to the same account.

4. Where the customer has one account which includes multiple lines, these Plans apply to total usage of combined lines.

5. These Plans apply to all intraLATA direct distance dialed, calling card, operator handled and pay telephone originated calls (where the call is billed to the customer's telephone number), unless otherwise specified.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.3 OPTIONAL SERVICE OFFERINGS
6.3.18 CALLING CONNECTION PLANS

B. Terms and Conditions (Cont'd)

6. These Plans are available (where billing capabilities exist) to business, residence and Public Access Line (PAL) accounts with the restrictions and limitations set forth in other provisions of this Catalog.

7. The rates and charges for this service are in addition to the rates and charges for the local exchange service with which it is associated.

8. The minimum service period is one month.

9. Nonrecurring charges do not apply.

10. These Plans do not apply to intraLATA calls placed in another state and billed back to the account.

11. These Plans will be temporarily discontinued when the customer places their local exchange service on full suspension. These Plans will be reinstated at no charge when the customer's local exchange service is removed from suspension.

12. Unless otherwise specified herein, all Operator Assisted charges apply.

13. These Plans are available in Independent Company territories only where billing capabilities exist.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.3 OPTIONAL SERVICE OFFERINGS
6.3.18 CALLING CONNECTION PLANS (Cont'd)

C. Rates

The following rates apply to residence, business and Public Access Line accounts.

SUPER SAVINGS Calling Plan

	USOC	NON-RECURRING CHARGE[2]	RATE PERIOD INITIAL (30 SEC.)	RATE PERIOD ADD'L. (6 SEC.)	RATE PERIOD INITIAL MIN OR ADD'L MIN[3]
• Business	OLGFX	—	$0.10 (I)	$0.020 (I)	—
• Residence	OLGVX	$3.00	—	—	$0.20 (I)

[1] Pages 46, 47 and 49 were previously cancelled.

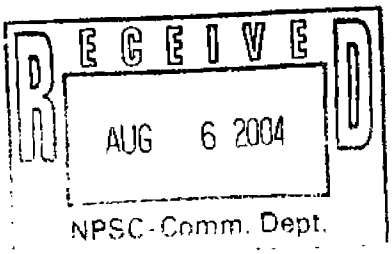
[2] The nonrecurring charge does not apply to existing residential customers who subscribe to *CUSTOMCHOICE, CUSTOMCHOICE-COMPLETE, POPULAR CHOICE, SELECTPAK*, or *VALUECHOICE* packages found in 105.9.1.

[3] Partial minutes are treated as full minutes for billing purposes.

6. MESSAGE TELECOMMUNICATION SERVICE

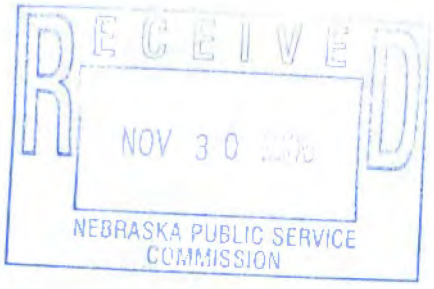
6.3 OPTIONAL SERVICE OFFERINGS
6.3.18 CALLING CONNECTION PLANS

(D)



7. WIDE AREA TELECOMMUNICATIONS SERVICE

SUBJECT	PAGE	
800 Service.....	1	(T)



7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE (T)

A. General

(D)

1. 800 Service is the furnishing of facilities for dial type telecommunications between a station associated with a WATS access line and stations within the State of Nebraska in accordance with the terms, conditions and schedule of charges specified in this section. The rates and charges included in this section are in payment for the service furnished between the calling and called stations. (T)

2. A WATS access line is a transmission path from the customer's premises to a Company central office which is provided for the purpose of completing WATS calls. Each such line will be arranged at the customer's option for 800 Service. (T)

(M)

3. Dial type telecommunications, as specified in 1., above, is a call dialed and completed from or to a WATS Service without the assistance of a Company operator, except that a Company operator will: (T)

   - Reestablish a call which has been interrupted after the called number has been reached, or
   - Reach the called telephone number where facilities are not available for customer dial completion.

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(M) Material moved to Section 107.

7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE (T)

A. General (Cont'd)

4. Intrastate 800 Service may be provided jointly by the Company and an Interexchange Carrier (IC) on a shared basis. A shared WATS access line is where the Company provides the WATS access line, transports the intraLATA traffic and bills both the WATS access line and intraLATA usage to the end user as set forth in this section. An Interexchange Carrier transports the interLATA traffic and bills interLATA usage to the end user at the IC's applicable WATS usage charges. The IC shall order Switched Access Service under the terms and conditions of the Company's Access Service Catalog. (T)

(M)

5. Interstate interLATA 800 Service will be provided by the IC. (T)

6. IntraLATA only 800 Service will not be provided by the Company. (T)

(M)

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(M) Material moved to Section 107.

7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE (T)

A. General (Cont'd)

7. Definitions of Services (T)

800 Service

A WATS access line arranged for 800 Service allows customers to receive and pay for incoming long distance calls by use of a telephone number which begins with the special service area code, 800. 800 Service is provided on a Shared WATS basis. Shared WATS is where the Company provides the WATS access line and transports the intraLATA traffic. The interexchange carrier provides the interLATA traffic. Both companies bill usage to the end user at their applicable charges. IntraLATA only 800 Service will not be provided. Usage is bulk billed as set forth in D.1., following.

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(M) Material moved to Section 107.

7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE (Cont'd) (T)

B. Terms and Conditions

(M)

1. Undertaking of the Company

   The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.

2. Availability of Service

   The furnishing of service in this section will require certain physical arrangements of the facilities of the Company and is therefore subject to the availability of such facilities.

3. Liability of the Company

   a. In view of the fact that the customer has exclusive control of the communications over these facilities furnished by the Company, and of the other uses for which the facilities may be furnished by the Company, and because of unavoidableness of errors incident to the services and to the use of such facilities furnished by the Company are subject to the terms, conditions, and limitations specified in this Section.

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(M) Material moved to Section 107.

7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE (T)

B.3. (Cont'd)

b. The Company's liability, if any, for its willful misconduct is not limited by this Catalog. With respect to any other claim or suit by a customer or by any others, for damages associated with the installation, provision, preemption, termination, maintenance, repair, or restoration of service, the Company's liability, if any, shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the period during which the service was affected. This liability shall be in addition to any amounts that may otherwise be due the customer under this Catalog as an allowance for interruptions.

c. The Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof, against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and against all other claims arising out of any act of omission of the customer in connection with the facilities provided by the Company.

d. Neither this Company nor any connecting carrier participating in the service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

e. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, make, instituted, or asserted by customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed, to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of said equipment so provided.

The Company may require each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

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7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE (T)

B.3.e. (Cont'd)

The customer shall furnish, install, and maintain sealed conduit with explosion-proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The customer may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company.

4. Limitation of Service

a. WATS does not include person-to-person, collect, conference, or other calls requiring operator handling except as provided in A.4., preceding.

b. WATS is not represented as adapted for connection to other services of the Company or to customer-provided facilities. The service contemplates the provision of satisfactory transmission only between the calling station and the access line. Extension terminations of access lines are furnished on the same or different premises as another termination of the same access line. Access lines and extension will be terminated only at premises located in the State of Nebraska and in the same LATA. (T) (T)

c. 800 Service is furnished upon condition that the customer contract for adequate facilities to permit the using of the service without interfering or impairing this or any other service rendered by the Company. (T)

5. Use of Service for Unlawful Purposes

The service is furnished subject to the condition it will not be used for an unlawful purpose. Service will be discontinued, upon five days written notice, if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law. If the Company receives other evidence giving reasonable cause to believe that such service is being or will be so used, it will, upon five days notice, deny the service or refer the matter to the appropriate law enforcement agency.

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7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE (T)

B. Terms and Conditions (Cont'd)

6. Termination of Service for Cause

a. Upon nonpayment of any sum due the Company, or upon a violation of any of the conditions governing the furnishing of service, the Company may, by notice in writing to the customer, without incurring any liability, forthwith discontinue the furnishing of said service.

b. The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than that for which it is provided or when its use interferes with or impairs, or would interfere with or impair this or any other service rendered to the public by the Company.

7. Use of the Service by the Customer

a. WATS is provided for use by the customer and may be used by others, when so authorized by the customer, providing that all such usage shall be subject to the provisions included in this Catalog.

b. Orders, including those which involve the start, rearrangement, release or discontinuance of service, will be accepted by the Company only from the customer.

c. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

(1) The placing or acceptance of a WATS call by a WATS customer, their agent, employee or representative, in response to an uncompleted message toll call, which was not completed in order to transmit or receive intelligence without payment of the applicable message toll charge.

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7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE (T)

B.7.c. (Cont'd)

(2) The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, WATS by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service.

(3) The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another.

(4) The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

8. Advance Payments

a. Applicants for service who have no account with the Company or whose financial reasonability is not a matter of general knowledge, may be required to make an advance payment at the time of application, equal to the installation charges, if applicable, and at least one month's charges for the service desired.

b. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.

9. Payment of Charges

The customer is responsible for payment of all charges for service. Charges are based on the rates, terms and conditions listed in the Catalog at the time the service is furnished. Usage charges are billed at the end of the billing cycle. All other recurring charges are billed monthly in advance.

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7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE (T)

B. Terms and Conditions (Cont'd)

10. Deposits

The Company may, in order to safeguard its interests, require an applicant or a customer to make a deposit to be held by the Company as a guarantee of the payment of charges. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's terms and conditions as to advance payments and the prompt payment of bills on presentation.

At such time as the service is terminated, the amount of the deposit is credited to the customer's account and any credit balance which may remain is refunded. At the option of the Company, such a deposit may be refunded or credited to the customer at any time prior to termination of the service. Simple interest at 6% per annum is paid for the period during which the deposit is held by the Company.

11. Defacement of Premises

The Company is not liable for any defacement of or damage to the premises of a customer resulting from the furnishing of service or the attachment of the instruments, apparatus, and associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the agents or employees of the Company.

12. Theft of Equipment

The customer is required to reimburse the Company for any loss through theft of the equipment or apparatus on the customer's premises.

13. Cancellation of Application for Service for 800 Service (T)

a. Where an application for service is canceled by the applicant prior to the start of installation of facilities, no charge applies.

b. Where installation of facilities has been started prior to the cancellation, installation charges apply.

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7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE (T)

B. Terms and Conditions (Cont'd)

14. Power Supply

When Company equipment, installed on the premises of a customer, requires commercial power for its operation, the customer is required to provide such power.

15. Minimum Contract Period

The minimum contract period is one day.

16. Rates for Fractional Periods

a. For the purpose of determining the charges for a fractional part of a month, every month is considered to have 30 days.

b. The charges for a fractional part of a month will be a proportionate part of the monthly recurring rate based on the actual number of days the service is provided, as specified under C.1., following.

17. Maintenance and Repairs

The Company undertakes to maintain and repair the facilities which it furnishes to the customer. The customer shall be responsible for damages to facilities of the Company caused by the negligence or willful act of the customer. The customer may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company except upon the written consent of the Company.

18. Allowance for Interruptions

a. Interruptions to the access line of two consecutive hours to 24 hours not due to the negligence of the customer, are credited to the customer at one-thirtieth of the monthly access line charge. After the first 24 hours, an additional credit of one-thirtieth of the monthly charge is applied for each 24 hour period or any fraction thereof.

b. Message Telecommunications Service (MTS), furnished at customer's request when the customers WATS is interrupted, is charged for at the message toll telephone rates contained in 6.2.1, preceding. (T)

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7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE (T)

B.18. (Cont'd)

c. None of the preceding credit allowances will be made for:

- Noncompletion of WATS messages due to busy network conditions.
- Interruption of service due to customer-provided equipment or systems.
- Interruption of service due to the negligence of the customer.
- Interruption of service during any period in which the Company is not afforded access to the premises at which the WATS access line is terminated.
- Interruption of service during any period when the customer has released the WATS access line to the Company for maintenance purposes, or implementation of a customer order for a change in service arrangement.

(M)

19. Construction Costs

All rates and charges quoted in this Catalog provide for the furnishing of 800 Service where facilities are available or where the construction or furnishing of facilities does not involve unusual costs. Where the construction or furnishing of facilities involves excessive costs, additional charges may be made to cover the excess costs involved. (T)

20. Suspension of Service

a. After the minimum contract period, an 800 Service access line may be suspended for a period of not less than two weeks and not more than two months. Service will be suspended at the rate set forth in C.11., following. (T)

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7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE (T)

B. Terms and Conditions (Cont'd)

21. Directory Listings

a. Directory listings for 800 Service will be provided at rates applicable for business additional listings as specified in 5.7.1, preceding. (T) (T) (M)

22. Definitions

Connecting Arrangement

The equipment provided by the Company to accomplish the direct electrical connection of the customer-provided facilities with the facilities of the Company.

Customer

The person, firm, or corporation responsible for the payment of charges and compliance with the general terms and conditions of this Catalog.

Direct Electrical Connection

A physical connection of the electrical conductors in the communications path.

Hunting Arrangement

A grouping of 800 Service access lines arranged for the completion of a given call. (T)

Interexchange Carrier (IC) or Interexchange Common Carrier

Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in intrastate communication by wire or radio, between two or more exchanges.

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(M) Material moved to Section 107.

7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE (T)

B.22. (Cont'd)

Interface

The point on the premises of the customer at which provision is made for connection of other than Company provided facilities to facilities provided by the Company.

Service Group

When used in connection with 800 Service, "Service Group" denotes the access lines arranged in the central office equipment furnished by the Company as part of the given hunting arrangement. (T)

C. Application of Monthly Rates and Usage

1. Method of Determining Fractional Recurring Charges

Charges for a fraction of a month are determined by dividing the monthly rate by 30 to obtain a daily rate. That rate is multiplied by the number of days service is provided.

2. Timing of Calls

a. Chargeable time begins when connection is established between a station associated with the WATS access line and the calling or called station, and ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

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7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE (T)

C.2. (Cont'd)

b. When 800 Service is directly connected (i.e., not connected through a multiline terminating system) at a customer's premises to a communications system, chargeable time begins when the 800 Service call terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the 800 Service so that chargeable time may begin. (T) (T) (T)

c. All calls completed in one billing period in a service group must average at least one minute in duration.

(M)

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(M) Material moved to Section 107.

7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE (T)

C. Application of Monthly Rates and Usage (Cont'd)

3. Method of Determining Usage Charges for 800 Service (T)

a. Determine the total number of calls for the service group.

b. Determine the equivalent hours used by applying the minimum average time requirement of 30 seconds (1 call = 30 seconds or 1/2 minute).

c. Determine the actual number of hours used for the service group.

d. Determine the chargeable hours which is the greater of b. or c., rounded to the nearest tenth (one decimal place).

e. Determine the number of access lines in service during the month. Access lines in service for a fraction of the month are based on the number of days in service divided by 30 days. The result is rounded to the nearest hundredth (two decimal places).

f. Determine the average use per line in the service group by dividing the chargeable hours in d., by the number of access lines in e.

g. Determine the usage per line by multiplying the hourly rate in the appropriate taper by the number of hours used in each taper and totaling these charges.

h. Determine the total usage in the service group by multiplying the usage charge per access line in g., by the number of access lines in e.

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7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE (T)

C. Application of Monthly Rates and Usage (Cont'd)

4. Access Line Termination (T)

The rates and charges for WATS access lines include all necessary facilities up to the standard network interface of each premises.

5. Directory Listings (800 Service) (T)

Directory listings may be provided at rates applicable for additional listings.

6. Restoration of Service (T)

a. If the WATS service is temporarily suspended for nonpayment of charges due or for any other violation of the terms and conditions of the Company, as described under B., but the equipment is not removed from the customer's premises, such service is restored only upon payment of applicable nonrecurring charges in addition to charges due for service and facilities.

b. In cases where the equipment has been removed from a customer's premises because of discontinuance of service for nonpayment of charges due or for any other violation of the terms and conditions of the Company as described under B., service is reestablished only upon payment of the charges that would apply for a complete new installation for a new customer. Such charges are in addition to any charges due for services and facilities furnished up to the date of suspension of service.

7. Pay Telephone Charge (T)

The Pay Telephone Charge applies to all calls placed from pay telephones. This charge is in addition to all other applicable 800 Service rates and charges. (T)

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7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE (Cont'd) (T)

D. Rates and Charges

1. 800 Service

a. Shared Access Line Charge

	USOC	MONTHLY RATE
• Each line, shared with AT&T	8L9S+	$45.00
• Each line, shared with an interexchange carrier other than AT&T, Company bills interLATA usage on behalf of IC	8Q9++	45.00
• Each line, interexchange carrier bills own interLATA usage.	8J9++	45.00

b. Monthly Usage Rate Table

The hourly rates apply to the average use of each access line within a service group rounded to the nearest tenth of an hour.

• Upper Limit

	RATE
0 - 15 hours	$13.60
15.1 - 40 hours	12.55
40.1 - 80 hours	11.30
80.1 - 140 hours	10.10
140.1 - 240 hours	6.80
Over 240 hours	5.00

• Lower Limit

0 - 15 hours	6.80
15.1 - 40 hours	6.30
40.1 - 80 hours	5.65
80.1 - 140 hours	5.05
140.1 - 240 hours	4.00
Over 240 hours	4.00

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7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE (T)

D. Rates and Charges (Cont'd)

(M)

2. Access Line Termination (T)

The rates and charges for WATS access lines include all necessary facilities up to the standard network interface of each premises.

3. Payphone Surcharge (T)

	CHARGE
• Per completed call[1]	$0.55

4. Four-Wire Terminating Arrangement (T)(M1)

	USOC	MONTHLY RATE
• This charge is in addition to the access line monthly recurring charge	4WA	$16.00

5. Suspension of Service (T)

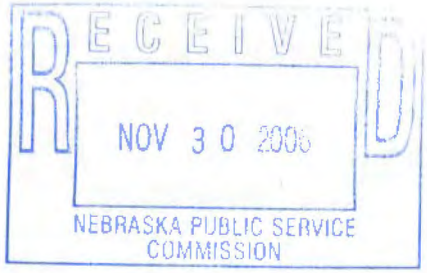
• 800 Service, per access line	N/A	45.00 (T)

6. Nonrecurring Charges (T)

a. Nonrecurring charges apply to connect each WATS access line.

b. Change charges apply to move or change each WATS access line or to make changes to the WATS record, according to the components of work required. (M1)

(T)



[1] This charge is in addition to all other applicable 800 Service rates and charges.

(M) Material moved to Section 107.
(M1) Material moved from Page 20.

7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE

D.6. (Cont'd) (T)(T)(M)

c. Nonrecurring Charges for 800 Service (T)(M1)

	NONRECURRING CHARGE	
• For connecting new or additional WATS access lines		
- 800 Service, per access line	$95.00	(T)
• For change of Interexchange Carrier		
- 800 Service, per access line	15.00	(T)
• Number Changes		
- 800 Service, per access line	48.00	(T)
• Hunting Arrangement Changes		
- 800 Service, per access line	6.00	(T)
• Suspend and Restore		
- 800 Service, per access line	33.00	(T)
• For record only activities		
- 800 Service, per access line	14.00	(T)(M1)

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[1] This page cancels Pages 20 and 21, Release 1. (N)

(M) Material moved to Section 107.
(M1) Material moved from Page 21.

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

SUBJECT	PAGE
Accessories	20
Acoustic or Inductive Connections	19
Audible Indicating Equipment	37
Connection of Direct-Inward-Dialing and Automatic Identified Outward Dialing Service with Customer-Provided Communications Systems	36
Connection with Miscellaneous Common Carriers	35
Connections of Certain Facilities of Power, Pipeline and Railroad Companies	27
Connections of Certain Facilities of the National Aeronautics and Space Administration	28
Connections of Certain Facilities of the U.S. Army, Navy, and Air Force	29
Connections of Customer-Provided Communications Systems not Subject to Part 68 of the Federal Communication Commission's Rules and Regulations	21
Connections of Customer-Provided Terminal Equipment to Services Specifically Exempted from the Federal Communications Commission's Registration Program	26
Connections of Equipment, Communications Systems and Premises Wire	1
Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems	10
Connections of Other Common Carrier-Provided Communications Systems	30
Connections of Registered Equipment	6
Connections of Service Outside the Base Rate Area, Service Station Lines and Facilities Furnished by the Customer Which Involve Hazardous or Inaccessible Locations	30
Dictation Recording Equipment - Dial PBX or Centrex	38
Equipment-to-Equipment Connections	20
General Provisions	1
U.S. Government-Provided Secrecy Equipment	39

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8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.1 GENERAL PROVISIONS

A. General

1. Terminal equipment and communications systems may be connected at the customer's premises to telecommunications services furnished by the Company where such connections are made in accordance with the provisions of this section. Telecommunications services as used herein includes exchange service, Message Telecommunications Services (MTS) and Wide Area Telecom-munications Service (WATS).

2. Except as otherwise provided in 8.1.2.A., installations of new connecting arrangements will not be made:

   - After July 1, 1979 for connection of customer-provided terminal equipment,
   - After January 1, 1980 for connection of customer-provided communications systems, and
   - After July 1, 1980 for equipment-to-equipment connections. Treatment with respect to grandfathered installations which include such connecting arrangements is covered in C.2., following.

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8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.1 GENERAL PROVISIONS

B. Responsibility of the Customer

1. All multi-line telephone systems connected to the Company's network on or after February 16, 2020, must be configured to allow direct "911" dialing by any end user and must be configured to send MLTS notifications as described in Section 2.5.3.**A.** (T)

2. **Multiline telephone systems ("MLTS") required to comply with 1. preceding must be capable of conveying the dispatchable location of a 911 caller to a public safety answering point ("PSAP") as described in Section 2.5.3.B.** (N) | (N)

3. The customer shall be responsible for the installation, operation and maintenance of any customer-provided terminal equipment or communications system. No combinations of customer-provided terminal equipment or communications systems shall require change in or alteration of the equipment or services of the Company, cause electrical hazards to Company personnel, damage to Company equipment, malfunction of the Company billing equipment, or degradation of service to persons other than the user of the subject terminal equipment or communications system, the calling or called party. (T)

   Upon notice from the Company that a customer-provided terminal equipment or communications system is causing such hazard, damage, malfunction or degradation of service, the customer shall make such changes as shall be necessary to remove or prevent such hazard, damage, malfunction or degradation of service.

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8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.1 GENERAL PROVISIONS

B. Responsibility of the Customer (Cont'd)

4. The customer shall be responsible for the payment of a Maintenance of Service Charge as provided for in the Private Line Transport Services Catalog for visits by a Company employee to the customer's premises when a service difficulty or trouble report for services other than Local Exchange Services and certain other services results from the use of customer-provided terminal equipment or communications system. Services for which the aforementioned Maintenance of Service Charge does not apply are subject to the Trouble Isolation Charge described in Section 13.2.B.3. of this Exchange and Network Services Catalog. (T)

5. The customer who provides the Premises Wiring of Communications Systems subject to Part 68 of the Federal Communications Commissions Rules and Regulations pursuant to Section 68.215 of Chapter I of Title 47 of that Code of Federal Regulations shall be responsible for the payment of an Institutional Program for Premises Wiring Charge as provided in this section for activities performed by Company employees at the customer's premises pursuant to subsections (f), (g) and/or (h) of Section 68.215, when the premises wiring in question has failed acceptance tests monitored by, or participated in by, the Company pursuant to Section 68.215, and/or has been revealed to be not in conformance with the information provided in the related affidavit which was provided pursuant to Section 68.215, and/or has resulted in harm to the network. (T)

C. Responsibility of the Company

1. Telecommunications services are not represented as adapted to the use of customer-provided terminal equipment or communications systems. Where customer-provided terminal equipment or communications systems are used with telecommunications services, the responsibility of the Company shall be limited to the furnishing of service components suitable for telecommunications services and to the design, maintenance and operation of service components in a manner proper for such services. Subject to this responsibility the Company shall not be responsible for:

   - The through transmission of signals generated by the customer-provided terminal equipment or communications systems or for the quality of, or defects in, such transmission, or
   - The reception of signals by customer-provided terminal equipment or communications systems, or
   - Address signaling where such signaling is performed by customer-provided signaling equipment.

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8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.1 GENERAL PROVISIONS

C. Responsibility of the Company (Cont'd)

2. The Company will, at the customer's request, provide certain information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line, needed to permit customer-provided terminal equipment or system to operate in a manner compatible with telecommunications services.

3. The Company may make changes in its telecommunications services, service components, operations or procedures, where such action is not inconsistent with Part 68 of the Federal Communications Commission's Rules and Regulations. If such changes can be reasonably expected to render any customer's terminal equipment or communications system incompatible with telecommunications services, or require modification or alteration of such customer-provided terminal equipment or communications systems, or otherwise materially affect its use or performance, the customer will be given adequate notice, in writing, to allow the customer an opportunity to maintain uninterrupted service.

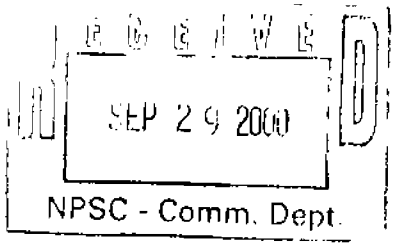
D. Recording of Two-Way Telephone Conversations

Telecommunications services are not represented as adapted to the recording of two-way telephone conversations. However, customer-provided voice recording equipment may be connected with telecommunications services, in accordance with 8.1.3, following, subject to the following conditions or those in 8.1.2.

1. A distinctive recorder tone that is repeated at intervals of approximately 15 seconds is required when recording equipment is in use and is electrically connected with services of the Company, except that the distinctive recorder tone described is not required:

a. When used by a FCC licensed broadcast station customer for recording of two-way telephone conversations solely for broadcast over the air.

b. When used by the United States Secret Service of the Department of Treasury for recording of two-way telephone conversations which concern the safety and security of the person of the President of the United States, members of the President's immediate family, or the White House and its grounds.



8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.1 GENERAL PROVISIONS

D.1. (Cont'd)

c. When used by a broadcast network or by a cooperative programming effort composed exclusively of FCC broadcast licensees to record two-way telephone conversations solely for broadcast over the air by a licensed broadcast station.

d. When used for recording at United States Department of Defense Command Centers of emergency communications transmitted over the Department of Defense's private line system when connected to telecommunications services.

2. Customer-provided voice recording equipment may not be connected with services of the Company for the recording of two-way telephone conversations by means of an acoustic or inductive connection, except when used as specified in 1.a. through 1.d., above.

3. The customer-provided voice recording equipment shall be so arranged that at the will of the user it can be physically connected to and disconnected from the services of the Company or switched on and off.

E. Violation of Terms and Conditions

1. When any customer-provided terminal equipment or communications system is used with telecommunications services in violation of any of the provisions in this section, the Company will take such immediate action as necessary for the protection of the telecommunications network and Company employees, and will promptly notify the customer of the violation.

2. The customer shall discontinue use of the terminal equipment or communications system or correct the violation and shall confirm in writing to the Company within ten days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this Catalog.

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8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.1 GENERAL PROVISIONS (Cont'd)

F. Definitions

Grandfathered Communications Systems

Communications systems (including their equipment, premises wiring and protective circuitry if any) connected at the customer's premises, in accordance with any company's catalogs, and that are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because, such systems are connected to the telecommunications network prior to January 1, 1980, and are of a type of system which was directly connected (i.e. without Company provided connecting arrangements) to the telecommunications network as of June 1, 1978.

Grandfathered Connections of Communications Systems

Connections via Company provided connecting arrangements of customer-provided communications systems (including their equipment and premises wiring) at the customer's premises, in accordance with any company's catalogs, and that are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because, such connections to the telecommunications network are made via Company provided connecting arrangements prior to January 1, 1980, and such connecting arrangements are of a type of connecting arrangement connected to the telecommunications network as of June 1, 1978.

Grandfathered Terminal Equipment

Terminal equipment (including protective circuitry if any) connected at the customer's premises, in accordance with any company's catalogs, and that is considered to be grandfathered under Part 68 of the Federal Communications Commissions' Rules and Regulations because, such terminal equipment was connected to the telecommunications network prior to July 1, 1979, and is of a type of terminal equipment which was directly connected (i.e., without Company provided connecting arrangements) to the telecommunications network as of October 17, 1977.

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8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.1 GENERAL PROVISIONS

F. Definitions (Cont'd)

Grandfathered Connections of Terminal Equipment

Connections via Company provided connecting arrangements of customer-provided terminal equipment connected at the customer's premises, in accordance with any company's catalogs, and that are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because, such connections to the telecommunications network were made via Company provided connecting arrangements prior to July 1, 1979, and such connecting arrangements are the same type of connecting arrangement connected to the telecommunications network as of October 17, 1977.

Registered

Equipment which complies and has been approved within the Registration provisions of Part 68 of the Federal Communications Commission's Rules and Regulations.

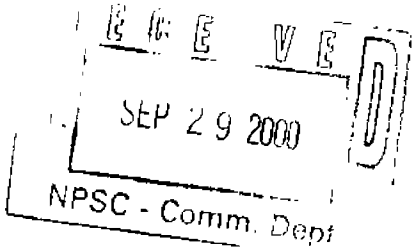
Equipment-to-Equipment Connection

The connection of equipment, which by itself is unregisterable for direct use with the telecommunications network, but is registerable or usable with host terminal equipment or communications systems which in turn may be registered in accordance with Part 68 of the Federal Communication's Rules and Regulations for direct connection to the telecommunications network.

8.1.2 CONNECTIONS OF REGISTERED EQUIPMENT

A. Registered Terminal Equipment, Registered Protective Circuitry and Registered Communications Systems

Registered terminal equipment, registered protective circuitry, and registered communications systems may be directly connected at the customer's premises to the telecommunications network, subject to Part 68 of the Federal Communications Commission's Rules and Regulations, provisions of 8.1.1., preceding, and the following:



8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.2 CONNECTIONS OF REGISTERED EQUIPMENT

A. Registered Terminal Equipment, Registered Protective Circuitry and Registered Communications Systems (Cont'd)

1. All combinations of registered equipment and associated nonregistered terminal equipment (including but not limited to wiring) shall be installed, operated and maintained so that the requirements of Part 68 of the Federal Communications Commission's Rules and Regulations are continually satisfied.

   The Company may discontinue service or impose other remedies as provided for in Part 68 of the Federal Communications Commission's Rules and Regulations for failure to comply with these provisions.

2. The customer shall notify the Company of each line to which registered equipment is to be connected in advance of such connection and shall notify the Company when such registered equipment is permanently disconnected. The customer shall provide the Company with the Registration Number and Ringer Equivalence Number for the registered equipment and the USOC of the Company-provided standard jack required. The customer shall also provide, when appropriate, the off-premises station port signaling capability of a PBX system.

3. The customer shall not connect registered equipment to a Company line if:

   a. The Ringer Equivalence of such equipment in combination with the total Ringer Equivalence of other equipment connected to the same line exceeds the allowable maximum of five or as otherwise determined by the Company, or

   b. The ringer type is not a ringer type designated by the Company as suitable for that particular line.

4. Unless a specific waiver has been granted by the FCC or except as otherwise provided in 5., following, all connections of registered equipment to services furnished by the Company shall be made through the Company-provided standard jacks; or, in the case of registered communications systems, through standard jacks wired in other than a standard manner, when such non-standard wiring of the jack is agreed to by the Company.

5. The requirement for the use of standard jack as described in 4., preceding, is waived for registered equipment which is located in hazardous or inaccessible locations in accordance with B.1.b., following.

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8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.2 CONNECTIONS OF REGISTERED EQUIPMENT (Cont'd)

B. Premises Wiring Associated With Registered Communications Systems

1. Premises Wiring is wiring which connects separately-housed equipment entities or system components to one another, or wiring which connects an equipment entity or system component with the telephone network interface, located at the customer's premises and not within an equipment housing.

a. Fully-Protected Premises Wiring is premises wiring which is:

(1) No greater than 25 feet in length (measured linearly between the points where it leaves equipment or connector housings) and registered as a component of and supplied to the user with the registered terminal equipment or protective circuitry with which it is to be used.

(2) A cord which complies with (1), preceding, and which is extended once by a registered additional telephone set cord. Additional telephone set cords may not be used as a substitute for wiring which for safety reasons should be affixed to or embedded in a building's structure.

(3) Wiring located in an equipment room with restricted access, provided that this wiring remains exposed for inspection and is not concealed or embedded in the building's structure, and that it conforms to Part 68 of the Federal Communications Commission's Rules and Regulations.

(4) Electrically behind registered equipment, system components or protective circuitry which assure that electrical contact between the wiring and commercial power wiring or earth ground will not result in hazardous voltages or excessive longitudinal imbalance at the telephone network interface.

b. Protected Premises Wiring requiring acceptance testing for imbalance is premises wiring which is electrically behind registered equipment, system components or circuitry which assure that electrical contact between the wiring and commercial power wiring will not result in hazardous voltages at the telephone network interface.

c. Unprotected Premises Wiring is all other premises wiring.

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8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.2 CONNECTIONS OF REGISTERED EQUIPMENT

B. Premises Wiring Associated With Registered Communications Systems (Cont'd)

2. Customers who intend to connect premises wiring other than fully protected premises wiring to the telephone network shall give advance notice to the Company in accordance with the procedures specified in Part 68 of the Federal Communications Commission's Rules and Regulations or as otherwise authorized by the FCC.

3. The Company may invoke extraordinary procedures specified in Part 68 of the Federal Communications Commission's Rules and Regulations where one or more of the following conditions are present:

a. Information provided in the supervisor's affidavit gives reason to believe that a violation of Part 68 of the Federal Communications Commission's Rules and Regulations is likely.

b. A failure has occurred during acceptance testing for imbalance.

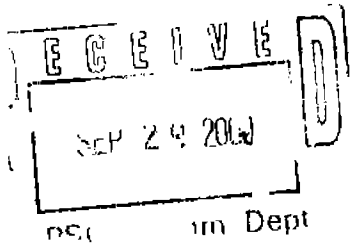
c. Harm has occurred, and there is reason to believe that this harm was a result of wiring operations performed under Part 68 of the Federal Communications Commission's Rules and Regulations.

4. In addition, the Company may monitor or participate in acceptance testing for imbalance, or may inspect other than Fully-Protected Premises Wiring installations as set forth in Part 68 of the Federal Communications Commission's Rules and Regulations.

C. Connections Involving National Defense and Security

1. In certain cases Part 68 of the Federal Communications Commission's Rules and Regulations permit the connection of nonregistered terminal equipment or communications systems to the telecommunications network, provided that:

a. The Secretary of Defense; the head of any other government department (having requisite FCC approval); of their authorized representative certifies in writing to the Company that:



8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.2 CONNECTIONS OF REGISTERED EQUIPMENT

C.1.a. (Cont'd)

(1) The connection is required in the interest of national defense and security;

(2) The equipment to be connected either complies with the technical requirements of Part 68 or will not cause harms to the telecommunications network or Company employees; and

(3) The work is supervised by an installation supervisor who meets the qualifications stated in Part 68.

8.1.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS

A. Direct Connections

1. Grandfathered Terminal Equipment

Grandfathered terminal equipment may remain directly connected and be moved and reconnected to the telecommunications network for the life of the equipment without registration and may be modified only in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations subject to the following:

a. The customer shall notify the Company when such grandfathered terminal equipment is to be connected and shall notify the Company when such grandfathered terminal equipment is to be permanently disconnected; such notification shall include a description of the equipment including the manufacturer's name, model number, and type of equipment;

b. All such connections are made through the Company-provided standard jacks or are otherwise connected by the Company; and

c. All such connections shall comply with the minimum protection criteria set forth in C., following.

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8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS

A. Direct Connections (Cont'd)

2. Grandfathered Communications Systems

Grandfathered communications systems may remain directly connected and be moved and reconnected to the telecommunications network for the life of the equipment without registration and may be modified only in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations, subject to the following:

a. The customer shall notify the Company when such communications systems are to be connected and shall notify the Company when such communications systems are to be permanently disconnected; such notification shall include a description of the equipment including the manufacturer's name, model number, and type of equipment;

b. All such connections are made through Company-provided standard jacks or are otherwise connected by the Company;

c. All such connections shall comply with the minimum protection criteria set forth in C., following;

d. Premises wiring shall conform to Part 68 of the Federal Communications Commission's Rules and Regulations;

e. No changes may be made to equipment so connected except by the manufacturer thereof, or a duly authorized agent of the manufacturer;

f. Additions to the grandfathered communications systems may be made without registration of any additional equipment involved if:

- Equipment so added is being reconnected, i.e., was previously directly connected prior to January 1, 1980, in accordance with Company Tariffs; and
- Such additions comply with the provisions of a. through e., above.

g. Additions of registered equipment to grandfathered communications systems are subject to 8.1.2, preceding.

SEP 2 9 2000
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8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS

A. Direct Connections (Cont'd)

3. Customer-provided terminal equipment and customer-provided communications systems connected to the telecommunications network via customer-provided grandfathered protective circuitry are subject to the provisions of A.1 and A.2, preceding.

B. Connections Through Connecting Arrangements Provided by the Company

1. General

a. Basis of Connection

(1) Grandfathered connections of terminal equipment and grandfathered connections of communications systems made in accordance with B.2. and B.3., following, may remain connected and be moved and reconnected for the life of the equipment and may be modified only in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations. Connecting arrangements used for such moves and reconnections will continue to be provided by the Company subject to their availability, at the rates and charges specified in this section.

(2) Equipment-to-equipment connections made prior to July 1, 1980, may remain connected and be moved and reconnected for the life of such devices or system components (and may be modified only in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations).

(3) Customer-provided communications systems which are not subject to Part 68 of the Federal Communications Commission's Rules and Regulations may be connected in accordance with 8.1.7., following. Company-provided connecting arrangements are furnished for the connection of such systems at the rates and charges specified.

(4) Customer-provided terminal equipment may be connected in accordance with 8.1.8., following, to services of the Company specifically exempted from the Federal Communications Commission's Registration Program. Company-provided connecting arrangements are furnished for the connection of such equipment at the rates and charges specified.

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8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS

B.1.a. (Cont'd)

(5) Separate, identifiable and discrete protective circuitry (i.e., connecting arrangements) used for grandfathered connections of communications systems to the telecommunications network may be removed or replaced with apparatus of lesser protective function, provided that any equipment, and any premises wiring whose classification is changed thereby, conforms to Part 68 of the Federal Communications Commission's Rules and Regulations.

(b) Network Control Signaling

Network control signaling shall be performed by equipment furnished, installed and maintained by the Company, except that:

- Customer-provided tone-type address signaling is permissible through a Company-provided connecting arrangement.
- Signaling functions may be performed by customer-provided Conforming Answering Devices specified in E., following.

2. Grandfathered Connections of Terminal Equipment

a. Data Terminal Equipment

Subject to the provisions of 1., preceding, customer-provided data terminal equipment (including telephotograph equipment) may be connected at the customer's premises to the telecommunications network through a network control signaling unit and a data access arrangement provided by the Company in accordance with the following:

2000
NPSC Comm. Dept.

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS

B.2.a. (Cont'd)

(1) The customer shall furnish the equipment which performs the function of:

- Conditioning the data signals generated by the customer-provided terminal equipment to signals suitable for transmission by means of Company services, and

- Conditioning signals transmitted by means of Company services to data signals suitable for reception by customer-provided equipment.

(2) The customer-provided data terminal equipment must comply with the minimum protection criteria specified in C., following.

(3) Where a data access arrangement is furnished in connection with customer-provided terminal equipment and such terminal equipment is used for both voice and data communication, the data access arrangement may be used to connect the customer-provided terminal equipment for voice communication.

b. Voice Terminal Equipment

Subject to the provisions of 1., preceding, customer-provided voice terminal equipment may be connected at the customer's premises to the telecommunications network in accordance with the following:

(1) The connection shall be made through a network control signaling unit and a connecting arrangement furnished by the Company. In accordance with D. and E., following, a connecting of Attested Equipment or Conforming Answering Devices.

(2) Where a data access arrangement is furnished in connection with customer-provided terminal equipment and such terminal equipment is used for both voice and data communication, the data access arrangement may be used to connect the customer-provided terminal equipment for voice communication.

(3) The customer-provided voice terminal equipment must comply with the minimum protection criteria specified in C., following.

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SEP 20 2000
NPSC Comm Dept

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS

B. Connections Through Connecting Arrangements Provided by the Company (Cont'd)

3. Grandfathered Connections of Communications Systems

Subject to the provisions of 1., preceding, customer-provided communications systems may be connected at the customer's premises to telecommunications services in accordance with the following:

a. The connection shall be through a network control signaling unit and a connecting arrangement furnished by the Company.

b. The provisions relating to minimum protection criteria set forth in C., following shall apply to the connection of customer-provided communications systems.

C. Minimum Protection Criteria for Electrical Connections

1. To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal at the central office not exceed 12dB below one milliwatt when averaged over any three second interval. To insure that this limit is not exceeded the power of the signal which may be applied by the customer-provided equipment to the Company interface located on the customer's premises will be specified for each customer location but in no case shall it exceed one milliwatt.

2. To protect other services, it is necessary that the signal which is applied by the customer-provided equipment to the Company interface located on the customer's premises meet the following limits:

a. The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18dB below the power of the signal as specified in 1., above.

b. The power in the band from 4,005 Hertz to 10,000 Hertz shall not exceed 16dB below milliwatt.

c. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24dB below one milliwatt.

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8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS

C.2. (Cont'd)

d. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36dB below one milliwatt.

e. The power in the band above 40,000 Hertz shall not exceed 50dB below one milliwatt.

3. To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the Company interface located on the customer's premises at no time have energy solely in the 2450 to 2750 Hertz band. If signal power is in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

D. Attested Equipment Connected Prior to July 1, 1980

1. Until July 1, 1980, customer-provided headsets and nonpowered conferencing equipment which meet the standards and procedures set forth by the Company in Technical References for Attested Equipment may be connected at the customer's premises to the telecommunications network in accordance with a. through e., following. Such equipment may remain connected and be moved and reconnected in accordance therewith for the life of the equipment unless subsequently modified.

a. The connection shall be made through an interface termination (e.g., headset jack) provided by the Company.

b. The Identification Number issued by the Company to the manufacturer or supplier must appear on each unit of Attested Equipment utilized.

c. Customers must notify the Company of their intention to connect Attested Equipment. Such notification must include the Identification Number of the equipment and the location at which that equipment is to be used.

SEP 2 1 2000
NPSC Comm. Dept

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS

D.1. (Cont'd)

d. Attested Equipment may not:

- Be connected to a source of electrical power which is external to the telecommunications network;
- Be grounded;
- Perform any network control signaling functions prior to and including the establishment of the intended transmission path;
- Have amplification in the transmission path (other than single ended terminal devices with the maximum gain limited so that the output power meets the minimum protection criteria set forth in C., preceding); and
- Use wiring external to such equipment that is permanently affixed at the site of the installation other than portable connections compatible with the interface terminations provided by the Company.

e. Attested Equipment must comply with the minimum protection criteria set forth in C., preceding.

2. In the event Attested Equipment bearing an Identification Number does not meet the requirements set forth by the Company in its Technical References, the customer using such Attested Equipment shall either disconnect the equipment from the Company service or arrange for connection of the equipment in accordance with 8.1.2, preceding, or 8.1.6, following, as appropriate.

E. Conforming Answering Devices Connected Prior to July 1, 1979

1. Customer-provided Conforming Answering Devices which meet the standards and procedures set forth by the Company in Technical References for Conforming Answering Devices and which were connected at the customer's premises to the telecommunications network prior to July 1, 1979, in accordance with a. through e., following, may remain connected and be moved and reconnected in accordance therewith for the life of the equipment, unless subsequently modified.

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NPSC Comm. Dept

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS

E.1. (Cont'd)

a. Customers shall notify the Company of their intention to connect Conforming Answering Devices. Such notification shall include the location at which the Conforming Answering Device is to be used as well as its Conformance Number.

b. The Conforming Answering Device shall only be connected by means of a jack or jack arrangement provided by the Company.

c. The Conforming Answering Device shall be operated and maintained in accordance with those instructions furnished with such Conforming Answering Device as required by the Company's Technical Reference for Conforming Answering Devices.

d. Conforming Answering Devices may not:

- Be used to transmit or receive data signals;
- Be used with party line service or with Smart PAL Service; and
- Be used to originate calls.

e. The Conforming Answering Device shall comply with the minimum protection criteria set forth in C., preceding.

2. In the event that an answering device bearing a Conformance Number does not meet the requirements of the Company's Technical Reference for Conforming Answering Devices, the customer using such answering device shall either disconnect the device from the Company service or arrange for connection of the device in accordance with 8.1.2., preceding.

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8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE (Cont'd)

8.1.4 ACOUSTIC OR INDUCTIVE CONNECTIONS

A. General

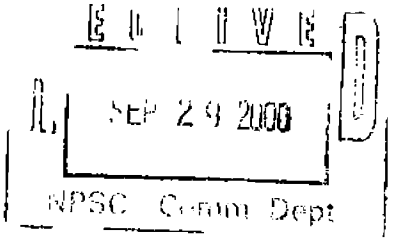
1. Customer-provided voice or data terminal equipment (including telephotograph equipment), customer-provided communications systems and other Common Carrier-provided communications systems may be acoustically or inductively connected at the customer's premises to the telecommunications network.

2. Customer-provided tone-type address signaling is permitted through such connections, however, the services of the Company are not designed for such use and the Company makes no representation as to the reliability of address signaling which is performed in such manner.

B. Minimum Protection Criteria

1. To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal power at the output of the network control signaling unit (i.e., at the input to the Company line) does not exceed 9dB below one milliwatt when averaged over any three second interval. However, to permit each customer, independent of distance from the central office, to supply signal power which at the central office approximates, 12dB below one milliwatt when averaged over any three second interval, the Company, at the customer's request, will specify, for each customer location, the signal power at the output of the network control signaling unit, which shall in no case exceed one milliwatt.

2. To protect other services, it is necessary that the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises meet the following limits at the output of the network control signaling unit:



8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.4 ACOUSTIC OR INDUCTIVE CONNECTIONS

B.2. (Cont'd)

a. The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18dB below the power of the signal as specified in 1., preceding.

b. The power in the band from 4,005 Hertz to 10,000 Hertz shall not exceed 16dB below milliwatt.

c. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24dB below one milliwatt.

d. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36dB below one milliwatt.

e. The power in the band above 40,000 Hertz shall not exceed 50dB below one milliwatt.

3. To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to network control signaling unit located on the customer's premises be limited so that the signal at no time have energy solely in the 2450 to 2750 Hertz band. If signal power at the output of the network control signaling unit in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

8.1.5 ACCESSORIES

Customer-provided accessories may be used with telecommunications services provided that such accessories comply with the provisions of 8.1.1.B. and 8.1.3.B.1.b., preceding.

8.1.6 EQUIPMENT-TO-EQUIPMENT CONNECTIONS

The customer subscribing to the host terminal equipment will be responsible for the payment of the Maintenance of Service Charge specified in the Private Line Transport Services Catalog for visits by a Company employee to the customer's premises in response to a service difficulty or trouble report resulting from the addition of customer-provided equipment to host terminal equipment or communications systems.

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P 200
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8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE (Cont'd)

8.1.7 CONNECTIONS OF CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS NOT SUBJECT TO PART 68 OF THE FEDERAL COMMUNICATIONS COMMISSION'S RULES AND REGULATIONS

A. Direct Electrical Connection

Customer-provided communications systems not subject to Part 68 of the Federal Communications Commission's Rules and Regulations may be connected with telecommunications services on a direct electrical basis at the customer's premises provided that:

1. The connection is made through:

   - A connecting arrangement furnished by the Company, or

   - Registered or grandfathered terminal equipment, protective circuitry, or communications system subject to Part 68 of the Federal Communications Commission's Rules and Regulations which, either singularly or in combination, assures that the requirements of Part 68 of the Federal Communications Commission's Rules and Regulations are met at the network interface.

   In lieu of these requirements for total hardware protection, an optional, alternative method is available, as described in 2., following, for the control of signal power only.

2. The connection is:

   - Through switching equipment, or

   - To a customer-provided communications system not subject to Part 68 of the Federal Communications Commission's Rules and Regulations that is arranged to promptly return the network service to an idle (on hook) state should the communications system fail. In addition, the customer must notify the Company when the communications system fails.

SEP 29 2000
PSC Comm. Dept

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.7 CONNECTIONS OF CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS NOT SUBJECT TO PART 68 OF THE FEDERAL COMMUNICATIONS COMMISSION'S RULES AND REGULATIONS

A. Direct Electrical Connection (Cont'd)

3. Minimum protection criteria set forth in 8.1.3.C., preceding, are complied with when the connection is made through equipment or systems that are not registered.

4. When the connection is to WATS, the customer has a requirement to communicate over a WATS line to or from premises of that customer located in the same rate state as that for which the WATS initial period rate applies. Customer-provided communications systems not subject to Part 68 of the Federal Communications Commission's Rules and Regulations which are not connected through switching equipment must terminate only in that WATS rate state in terminal equipment or communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations.

B. Institutional Procedures for Signal Power Control

1. When customer-provided communications systems, not subject to Part 68 of the Federal Communications Commission's Rules and Regulations, are connected through a Company-provided connecting arrangement or, registered or grandfathered terminal equipment, communications system or protective circuitry which assures that all of the requirements of Part 68 of the Federal Communications Commission's Rules and Regulations are met at the telecommunications network interface, no further action is required.

   However, when a customer elects to connect such a communications system to the telecommunications network and the registered or grandfathered equipment, system or protective circuitry through which the connection is made does not provide protection for signal power control, the customer must comply with the following institutional procedures:

   a. The customer-provided communications system must be installed, operated and maintained so that the signal power (within the frequency range of 200-4000 Hertz) at the telecommunications network interface continuously complies with Part 68 of the Federal Communications Commission's Rules and Regulations.

NPSC Comm. Dept

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.7 CONNECTIONS OF CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS NOT SUBJECT TO PART 68 OF THE FEDERAL COMMUNICATIONS COMMISSION'S RULES AND REGULATIONS

B.1. (Cont'd)

b. The operator(s)/maintainer(s) responsible for the establishment, maintenance and adjustment of the voice frequency signal power present at the telecommunications network interface must be trained to perform these functions by successfully completing one of the following:

- A training course provided by the manufacturer of the equipment used to control voice frequency signal power; or
- A training course provided by the customer or authorized representative, who has responsibility for the entire communications system, using training materials and instructions provided by the manufacturer of the equipment used to control the voice frequency signal power; or
- An independent training course (e.g., trade school or technical institution) recognized by the manufacturer of the equipment used to control the voice frequency signal power; or
- In lieu of the preceding training requirements, the operator(s)/maintainer(s) is under the control of a supervisor trained in accordance with the preceding paragraphs.

Upon request the customer is required to provide the proper documentation to demonstrate compliance with the requirements in b.

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.7 CONNECTIONS OF CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS NOT SUBJECT TO PART 68 OF THE FEDERAL COMMUNICATIONS COMMISSION'S RULES AND REGULATIONS

B.1. (Cont'd)

c. At least ten days advance notice must be given to the Company in the form of a notarized affidavit before the initial connection of the customer-provided communications system. A copy of the affidavit must also be maintained at the customer's premises. The affidavit must contain the following information:

- The full name, business address, business telephone number and signature of the customer or authorized representative who has responsibility for the operation and maintenance of the communications system.
- The line(s) which the communications system will be either connected to or arranged for connection to.
- A statement that all operations associated with establishment, maintenance and adjustment of the signal power present at the telecommunications network interface will comply with Part 68 of the Federal Communications Commission's Rules and Regulations.
- A statement describing how each operator/maintainer of the communications system will meet and continue to meet the training requirements for persons installing, adjusting or maintaining the communications system.

2003
NPSC Comm. Dept.

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.7 CONNECTIONS OF CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS NOT SUBJECT TO PART 68 OF THE FEDERAL COMMUNICATIONS COMMISSION'S RULES AND REGULATIONS

B. Institutional Procedures for Signal Power Control (Cont'd)

2. Extraordinary Procedures

a. The Company may invoke extraordinary procedures to protect the telecommunications network where one or more of the following conditions are present:

(1) Information provided in the affidavit gives reason to believe that a violation of Part 68 of the Federal Communications Commission's Rules and Regulations or the Institutional Procedures set forth in 1., preceding, is likely.

(2) Harm has occurred and there is reason to believe this harm was a result of operations performed under the Institutional Procedures set forth in 1., preceding.

b. The extraordinary procedures which can be invoked by the Company, include:

(1) Requiring the use of protective apparatus which either protects solely against signal power or which assures that all of the requirements of Part 68 are met at the telecommunications network interface. This protective apparatus may be provided by either the Company or the customer.

(2) Disconnecting service

c. A charge equal to the Maintenance of Service charge as provided in the Private Line Transport Services Catalog will apply when:

(1) It is necessary to send a Company employee to the premises where the connection is made because a condition set forth in a., preceding, exists; and,

(2) A failure to comply with Part 68 of the Federal Communications Commission's Rules and Regulations or the Institutional procedures for signal power control in 1., preceding, is disclosed.

NPSC Comm Dept

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE (Cont'd)

8.1.8 CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT TO SERVICES SPECIFICALLY EXEMPTED FROM THE FEDERAL COMMUNICATIONS COMMISSION'S REGISTRATION PROGRAM

A. Party Line Service

1. The connection shall be through a connecting arrangement furnished by the Company.

2. The customer-provided terminal equipment must comply with the minimum protection criteria set forth in 8.1.3.C.

3. Any device, not operator controlled and monitored, that has the ability to seize the line for an indeterminate length of time may not be connected to party line service.

NPSC - Comm. Dept.

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE (Cont'd)

8.1.9 CONNECTIONS OF CERTAIN FACILITIES OF POWER, PIPELINE AND RAILROAD COMPANIES

A. General

1. Except as otherwise provided in b., following, telephone facilities of an electric power company, an oil, oil products or natural gas pipeline company, or a railroad company, provided primarily to communicate with points located along a right-of-way (including premises of such company anywhere in cities, towns or villages along the right-of-way) owned or controlled by such company may, in lieu of the provisions of 8.1.3 and 8.1.7, preceding, be connected with the telecommunications network for the following purposes:

   a. In cases of emergency involving safety of life or property;

   b. In cases of calls originated by railroad employees under circumstances indicating need for prompt action to secure or maintain the safety, continuity, or reliability of railroad service to the public, and related to the movement of passengers, mail, property, or equipment by railroad, or the repair, maintenance, or construction of railroad rights-of-way, structures or equipment;

   c. In cases where the customer facilities serve locations where it is impracticable because of hazard or inaccessibility for the Company to furnish its facilities; and

   d. During an interim period in cases where the customer has arranged for replacement of said customer facilities with facilities of the Company.

2. Telephone circuits of such companies will be connected to a local or toll central office line to form a through connection only through manual switching equipment, or an attendant's position of dial PBX equipment. Such equipment or position may be located at either or both ends of the customer's circuit.

3. Connection of a telephone circuit of such companies as specified in 1.b., c., or d., preceding, may be established at either end of such circuit but shall not be established at both ends simultaneously.

NPSC - Comm. Dept

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.9 CONNECTIONS OF CERTAIN FACILITIES OF POWER, PIPELINE AND RAILROAD COMPANIES (Cont'd)

B. Customer-provided terminal equipment and communications systems connected to the telecommunications network in accordance with 1., preceding, prior to January 1, 1980, may remain connected and be moved and reconnected for the life of the equipment without registration unless subsequently modified. New installations of customer-provided terminal equipment and communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations must be connected to the telecommunications network in accordance with 8.1.2, preceding.

8.1.10 CONNECTIONS OF CERTAIN FACILITIES OF THE NATIONAL AERONAUTICS AND SPACE ADMINISTRATION

A. Except as otherwise provided in B., following, telephone facilities of the National Aeronautics and Space Administration (NASA) may, in lieu of the provisions of 8.1.3 and 8.1.7, preceding, be connected by means of switching or connecting equipment to a PBX switchboard or other telephone switching or terminal equipment for communication with stations and private line transport facilities associated with said switching or terminal equipment, where the Administrator of NASA or the authorized representative notifies the Company in writing that such connection is required for the control of space vehicles. Such Department telephone facilities will be connected to the telecommunications network only in cases of emergency involving safety of life or property, unless the aforesaid Department facilities are in locations where it is impracticable for the Company to furnish its facilities.

B. Customer-provided terminal equipment and communications systems connected to the telecommunications network in accordance with 1., preceding, prior to January 1, 1980, may remain connected and be moved and reconnected for the life of the equipment without registration unless subsequently modified. New installations of customer-provided terminal equipment and communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations must be connected to the telecommunications network in accordance with 8.1.2, preceding.

NPSC - Comm. Dept

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE (Cont'd)

8.1.11 CONNECTIONS OF CERTAIN FACILITIES OF THE U.S. ARMY, NAVY, AND AIR FORCE

A. General

1. Except as otherwise provided in B. following, facilities of a telephone system of the U.S. Department of the Army, Navy or Air Force which serves an establishment operated and administered under the direction of the Department and commanded by authorities of such establishment, may, in lieu of the provisions of 8.1.3 and 8.1.7, preceding, be connected to the telecommunications network where the Secretary of the appropriate Department certifies in writing that reasons of military necessity require that the establishment be served by a telephone system of the Department. In addition, the facilities of a temporary telephone system of such Department located off a permanent establishment of the Department for maneuvers, mobilization tests or technical service tests will be so connected.

2. Except as otherwise provided in B. following, telephone facilities of the U.S. Department of the Army, Navy or Air Force, other than those described in 1., preceding, may, in lieu of the provisions of 8.1.3 and 8.1.7, preceding, be connected by means of switching or connecting equipment to a PBX switchboard or other telephone switching or terminal equipment, where the Secretary of the appropriate Department or the authorized representative notifies the Company in writing that such connection is required for reasons of military necessity. Such Department telephone facilities will be connected to the telecommunications network only in cases of emergency involving safety of life or property, unless the aforesaid Department facilities are in locations where it is impracticable for the Company to furnish its facilities.

B. Customer-provided terminal equipment and communications systems connected to the telecommunications network in accordance with 1., preceding, prior to January 1, 1980, may remain connected and be moved and reconnected for the life of the equipment without registration unless subsequently modified. New installations of customer-provided terminal equipment and communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations must be connected to the telecommunications network in accordance with 8.1.2, preceding.

NPSC - Comm. Dept

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE (Cont'd)

8.1.12 CONNECTIONS OF SERVICE OUTSIDE THE BASE RATE AREA, SERVICE STATION LINES AND FACILITIES FURNISHED BY THE CUSTOMER WHICH INVOLVE HAZARDOUS OR INACCESSIBLE LOCATIONS

A. The Company will connect with customer-provided facilities outside the base rate area in the furnishing of a class of service furnished inside the base rate area where the desired service cannot be furnished by means of existing plant and an extension by the Company is not warranted. The circuit furnished by the customer shall be installed and maintained by the customer in such manner as not to interfere with the service of other customers.

B. Except as otherwise provided in C., following, service outside the base rate area, service station lines, and facilities furnished by the customer which involve hazardous or inaccessible locations, may be connected to the telecommunications network.

C. Customer-provided terminal equipment and communications systems connected to the telecommunications network in accordance with 1., preceding, prior to January 1, 1980, may remain connected and be moved and reconnected for the life of the equipment without registration unless subsequently modified. New installations of customer-provided terminal equipment and communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations must be connected to the telecommunications network in accordance with 8.1.2, preceding.

8.1.14 CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS SYSTEMS

A. General Provisions

Communications systems provided by the Other Common Carrier (Listed in F., following) hereinafter referred to as the OCC, may be connected with the facilities furnished by the Company for exchange and Message Telecommunications Service (MTS) as specified in Paragraphs B. through I., following.

PSC Comm Dept

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.14 CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS SYSTEMS (Cont'd)

B. Responsibility of the Customer

Where exchange and MTS are available for use in connection with OCC-provided communications systems, the operating characteristics of such systems shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the OCC-provided systems do not endanger the safety of Company employees or the public; damage, require change in or alternation of the equipment or other facilities; impair the operation of the telecommunications system or otherwise injure the public in its use of the Company's services. Upon notice from the Company that the OCC-provided system is causing or is likely to cause such hazard or interference the customer shall arrange with the OCC to make such change as shall be necessary to remove or prevent such hazard or interference.

C. Network Control Signaling

Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling (except customer-provided tone-type address signaling through a Company-provided or OCC-provided connecting arrangement) in the furnishing of telecommunications service shall be performed by equipment furnished, installed and maintained by the Company or OCC.

D. Conditions for Connection of Other Common Carrier-Provided Communications Systems at the Premises of the Customer

OCC-provided communications systems (analog not exceeding voice grade, or digital) may be connected with exchange or MTS at the premises of the customer provided that the connection is made only through a Service Termination Arrangement in one of the following ways:

- - 2000
PSC Comm. Dept

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.14 CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS SYSTEMS

D. Conditions for Connection of Other Common Carrier-Provided Communications Systems at the Premises of the Customer (Cont'd)

1. Through switching equipment,

2. Through a channel derivation device, or

3. Directly to the Service Terminating Arrangement.

4. The connection is either through equipment which effects such connection externally to a network control signaling unit by means of an acoustic or inductive connection for transmitting and/or receiving or through direct electrical connection in accordance with 5. or 6., below.

5. Connection may be made only if the forms of electrical communication are the same and consistent with those for which the Company-provided service is offered. Connections are not represented as being suitable for satisfactory transmission.

6. The rates and charges for connecting OCC-provided communication systems shall be the same as those that would apply if Company services were so connected. The rates and charges to the customer are in addition to the rates and charges made by the OCC for the services and channels which it provides.

E. Other Common Carrier Service

All arrangements for service provided by an OCC shall be made by the customer with that carrier. The furnishing of exchange and MTS by the Company is not a part of a joint undertaking with the OCC.

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SEP 29 2000
NPSC - Comm Dept

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.14 CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS SYSTEMS (Cont'd)

F. Other Common Carrier

The OCC referred to in this section and its Tariff are:

CARRIER (As required)	TARIFF F.C.C. No.
Nebraska Consolidated Communications Corporation	1
Western Union Telegraph Company	254

G. Responsibility of the Company

1. The Company shall not be responsible for the installation, operation, or maintenance of any OCC-provided communications equipment or system. Exchange and MTS are not represented as adapted to the use of OCC-provided equipment or systems and where such equipment or systems are connected to the Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for exchange or MTS and to the maintenance and operation of such facilities in a manner proper for such telecommunications service; subject to this responsibility, the Company shall not be responsible for:

   - The quality or the through transmission of signals generated by the OCC-provided equipment or systems or for the quality of, or defects in, such transmission, or
   - The reception of signals by the OCC-provided equipment or system, or
   - Network control signaling where such signaling is performed by OCC-provided network control signaling equipment.

2. The Company shall not be responsible to the customer or OCC if changes in minimum network protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by an OCC or any portion thereof, obsolete or require modification or alteration of such equipment or system, or otherwise affect its use or performance.

SEP 29 2000
NPSC - Comm Dept

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.14 CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS SYSTEMS (Cont'd)

H. Violation of Terms and Conditions

When any equipment or communications system provided by an OCC is connected with the facilities furnished by the Company for exchange or MTS, in violation of any of the provisions in this section, the Company will take such immediate action as necessary for the protection of the network and will promptly notify the customer of the violation. The customer shall discontinue such connection of the equipment or system or correct the violation and shall confirm in writing to the Company within ten days, following the receipt of written notice from the Company, that such connection has ceased or that the violation has been corrected. Failure of the customer to discontinue such connection or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this Catalog.

I. Conditions for Connections of Other Common Carrier Communications Systems at the Premises of the Company

1. Communications Systems (utilizing Central Office Connecting Facilities), not exceeding voice grade, provided by an OCC listed in F., preceding, to a customer, may be directly connected at the premises of the Company with exchange service or MTS furnished by the Company to the same customer, provided such connections are made through:

a. Individual exchange lines or PBX trunk lines furnished in accordance with the terms and conditions specified in this Catalog to permit communications via the OCC-provided communications system. The purpose of this connection will be to permit communications via the OCC-provided communications systems to or from the customer's premises located in an exchange foreign to the exchange in which the connection is made.

b. Switching equipment furnished in accordance with the provisions of this Catalog.

SEP 29 2000
NPSC - Comm. Dept

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE (Cont'd)

8.1.15 CONNECTION WITH MISCELLANEOUS COMMON CARRIERS

A. Application

1. Service is available to and from customers of Miscellaneous Common Carriers through connecting facilities provided by the Company in accordance with the provisions set forth in 2. through 5., following.

2. Subject to the availability of facilities and the reasonable requirements of the Company for its telecommunications service, the Company will, at the miscellaneous common carrier's request, extend and physically connect its facilities with those of the miscellaneous common carrier for the purpose of interchanging intrastate traffic in connection with the miscellaneous common carrier's Domestic Public Land Mobile Radio Services (as defined in Part 21 of the FCC Rules). Such connection and interchange of intrastate traffic shall be as follows:

   a. Two-Way Mobile Traffic

      The Company will extend and connect its facilities between any telephone exchange whose rate center is located in the miscellaneous common carrier's Reliable Service Area (as defined in Part 21 of the FCC Rules) and the miscellaneous common carrier's point(s) in or serving the Reliable Service Area.

   b. One-Way Signaling Traffic

      The Company will extend and connect its facilities between any telephone exchange within which a signaling receiver is served by the miscellaneous common carrier's system and the miscellaneous common carrier's control point(s) in or serving that system.

3. The facilities provided for connecting and interchange of traffic shall not be used, switched or otherwise connected together by the miscellaneous common carrier for the provision of through calling from landline telephone to another landline telephone, nor shall they be switched or otherwise connected together by the miscellaneous common carrier for the provision of through calling from a landline or mobile unit located in one Reliable Service Area (as defined by Part 21 of the FCC Rules) to a landline telephone or mobile unit in another Reliable Service Area (as defined by Part 21 of the FCC Rules).

SEP 29 2000
NPSC Comm. Dept.

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.15 CONNECTION WITH MISCELLANEOUS COMMON CARRIERS

A. Application (Cont'd)

4. Specific administrative procedures, connection and operating arrangements and charges for the facilities provided by the Company to the miscellaneous common carrier for the purpose of connecting and interchanging traffic are as set forth in various intercarrier agreements between the Company and the miscellaneous common carriers or in the Tariffs and/or Catalogs of the Company as appropriate.

   Where the state franchise area or state authorization of the miscellaneous common carrier is different than the Reliable Service Area (as defined by Part 21 of the FCC Rules), the terms and conditions of connection and interchange of traffic may be modified to recognize the extent of such state franchise or authorization.

5. The connection and interchange of traffic as set forth in 1. through 4., preceding, does not constitute a joint undertaking with the miscellaneous common carrier for the furnishing of any service.

8.1.16 CONNECTION OF DIRECT-INWARD-DIALING AND AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE WITH CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS

A. General

Customer-provided communications systems which involve direct electrical connection to the facilities furnished by the Company for telecommunications service subject to the terms and conditions stated in 8.1.2 and 8.1.3, preceding, may from customer-premises located switching systems be connected with Direct-Inward-Dialing from outside the system and to the station identification equipment for Automatic Identified Outward Dialing in accordance with the conditions set forth in the *DID*/AIOD sections of this Catalog and the following:

1. Operational characteristics of interface signals between the Company-provided connecting arrangements and the customer-provided equipment must conform to the terms and conditions the Company considers necessary to maintain proper standards of service.

2. The Company shall not be responsible to the customer, authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by the customer, authorized user or joint user obsolete, or require modification or alteration of such equipment or system or otherwise affect its use or performance.

NPSC - Comm. Dept.

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE (Cont'd)

8.1.18 AUDIBLE INDICATING EQUIPMENT

A. General

Except as otherwise provided in 2., following, audible indicating equipment provided by a customer may be used in connection with the exchange service lines of the Company operated on a common battery basis, under the following conditions:

1. The equipment provided by the customer will be connected with the Company's lines only through unattended station equipment and may be used only for the transmission of audible signals or tones to persons calling the unattended station.

2. The unattended station equipment and an associated telephone station, will be so arranged that the audible indicating equipment will be automatically made inoperative when the associated telephone station is in use.

3. Facilities will be furnished only in connection with nonpublished individual business lines or business private branch exchange lines.

4. The equipment provided by the customer shall have an operating cycle not to exceed five minutes and its other characteristics shall be such that it will work properly with the Company's associated facilities.

5. The lines furnished by the Company are the same as those furnished for general telephone service, and are not represented as adapted to the transmission of signals or tones from the audible indicating equipment provided by the customer.

B. Moves or Changes

Customer-provided audible indicating equipment connected to the telecommunications network in accordance with A.1., preceding, prior to July 1, 1979, may remain connected and be moved and reconnected for the life of the equipment without registration unless subsequently modified. New installations of customer-provided terminal equipment and communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations must be connected to the telecommunications network in accordance with 8.1.2, preceding.

SEP 29 2000
NPSC Comm. Dept.

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE (Cont'd)

8.1.19 DICTATION RECORDING EQUIPMENT-DIAL PBX OR CENTREX

A. General

Except as otherwise provided in B., following, customer-provided recording equipment may be used in connection with dial PBX or Centrex facilities of the Company for the recording of dictation, subject to the following conditions:

1. Connection With Company Facilities

a. Connection with customer-provided dictation recording equipment with the dial PBX or Centrex facilities of the Company shall be made only through a dial PBX or Centrex dictation recording terminal, furnished by the Company for this purpose. The dial PBX or Centrex dictation recording terminal will include and terminate in a connecting block to which alone the dictation recording equipment may be connected.

b. The dictation recording equipment may be used only with dial extensions of the customer's PBX or Centrex or dial extensions of associated dial PBX's or Centrex's connected by dial tie lines, and in no case shall such equipment be connected to other telephones or to the exchange and toll network.

c. One dial PBX or Centrex dictation recording terminal is required for connection with each customer provided dictation recording machine.

B. Moves or Changes

Customer-provided dictation recording equipment connected to the telecommunications network in accordance with 1., preceding, prior to July 1, 1980, may remain connected and be moved and reconnected for the life of the equipment without registration unless subsequently modified. New installations of customer-provided terminal equipment and communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations must be connected to the telecommunications network in accordance with 8.1.6, preceding.

SEP 2 [illegible]
NPSC - Comm. Dept.
NPSC - Comm. Dept.

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE (Cont'd)

8.1.21 U.S. GOVERNMENT-PROVIDED SECRECY EQUIPMENT

A. General

Except as otherwise provided in B., following, equipment of a Department or Agency of the Executive Branch of the U.S. Government used for the purpose of disguising or concealing the contents or meaning of communications may be connected to customer station equipment, or to Company facilities in lieu of such station equipment, subject to the conditions stated below:

1. The head of the Department or Agency whose equipment is to be connected, or an authorized representative, shall notify the Company in writing that such connection is necessary to safeguard official information which required protection in the interests of national defense, or other confidential official information disclosure of which to unauthorized persons would be detrimental to the public interest.

2. The connection shall be made by means of connecting equipment or arrangements furnished by the Company.

B. Moves or Changes

U.S. Government-provided secrecy equipment connected to the telecommunications network in accordance with A.1., preceding prior to July 1, 1979, may remain connected and be moved and reconnected for the life of the equipment without registration unless subsequently modified. New installations of customer-provided terminal equipment and communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations must be connected to the telecommunications network in accordance with 8.1.2., preceding.

RECEIVED
SEP 29 2000
NPSC - Comm. Dept.

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

8.1.21 U.S. GOVERNMENT-PROVIDED SECRECY EQUIPMENT (Cont'd)

C. Rates and Charges

1. Premises Work Charges as specified in 13.2, apply for the installation, moves and changes of equipment in this section.

2. The following charges are in addition to other established monthly and nonrecurring charges applicable and for services and facilities with which they are associated. In addition, nonrecurring charges may apply for service order activity.

	USOC	MONTHLY RATE
• Each	367	$1.20

SEP 29 2000
NPSC - Comm. Dept.

9. CENTRAL OFFICE SERVICES

SUBJECT	PAGE	
Centrex *PRIME* Service – **GRANDFATHERED**	30	(C)
Customized Call Management Services/*CENTRON* I Service – **GRANDFATHERED**	3	(C)
Dial Switching Systems – **GRANDFATHERED**	1	(C)
Electronic Switching System/Outward Calling Features (ESS/OCF) – **GRANDFATHERED**	1	(C)
Emergency Reporting Service	32	
Group Alerting and Conferencing Service	59	
Network Access Service (NAS) – GRANDFATHERED	100	
Public Announcement Services – **GRANDFATHERED**	100	(T)
Universal Emergency Number Service - 911	32	

Received
JUN 17 2026
NPSC-Comm. Dept.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS – GRANDFATHERED (C)

Dial Switching Systems services are grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiratiou of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N) (N)

Equipment used in conjunction with Dial Switching Systems and connected to the Company's network on or after February 16, 2020, must, upon connection to the Company's facilities, be configured by the Customer or equipment manufacturer to allow direct "911" dialing by any end user and must be configured to send MLTS notifications as described in Section 2.5.3.A.

Equipment connected as described preceding must also be configured such that it is capable of conveying the dispatchable location of a "911" caller as described in Section 2.5.3.B.

9.1.2 ELECTRONIC SWITCHING SYSTEM/OUTWARD CALLING FEATURES (ESS/OCF) – GRANDFATHERED (C)

Effective July 1, 2026, Electronic Switching System/Outward Calling Features (ESS/OCF are grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N) (N)

A. Description

Electronic Switching System/Outward Calling Features (ESS/OCF) permits PBX, key and Centrex customers remote access to combinations of certain #1 ESS central office features. These features are subject to the availability of facilities and are subject to the terms, conditions, rates and charges specified in appropriate sections of this Catalog. The following #1 ESS features, found in 109.1.13, are available with ESS/OCF.

- Automatic Route Selection (ARS)
- Message Detail Recording (MDR)
- Customer Dialed Account Recording (CDAR)

B. Terms and Conditions

1. This arrangement is available only to customers whose service (PBX, Centrex, or key equipment) is located on premises that are in the same exchange as the #1 ESS central office providing the OCF.
2. One common equipment is required for each ESS/OCF configuration. All calls routed through a common equipment receive the same feature treatment. Additional common equipment and separate access arrangements are required if other feature configurations or route selection patterns are desired.
3. One ESS/OCF access arrangement is required for each talk path to the ESS central office. Foreign central office mileage charges apply between wire centers if the customer requests ESS/OCF from a #1 ESS central office not located in the normal serving wire center.

Received
JUN 17 2026
NPSC-Comm. Dept.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS – GRANDFATHERED (C)

9.1.2 ELECTRONIC SWITCHING SYSTEM/OUTWARD CALLING FEATURES (ESS/OCF) – GRANDFATHERED (CONT'D (C)

B. Terms and Conditions (Cont'd)

4. Calls made on ESS/OCF access arrangements with final route to the Message Telecommunication System (MTS) Network will be rated and billed as calls placed from the central office providing the OCF.

5. MDR for ESS/OCF utilizes the rates for Station Message Detail Recording (SMDR) as specified in 109.1.13. Station detail, however, is not available with ESS/OCF. In lieu of a station number, a facility identification will appear on the magnetic tape.

6. ARS overflow to the MTS Network is provided over PBX trunks at rates specified in Section 5. If overflow is requested the customer must subscribe to a sufficient number of PBX trunks which, in the opinion of the Company, are adequate to accommodate overflow traffic to the MTS Network.

Received
JUN 17 2026
NPSC-Comm. Dept.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS – GRANDFATHERED (C)
9.1.2 ELECTRONIC SWITCHING SYSTEM/OUTWARD CALLING FEATURES (ESS/OCF) – GRANDFATHERED (CONT'D (C)

B. Terms and Conditions (Cont'd)

7. PBX and Centrex restricted stations are not permitted access to ESS/OCF when the outgoing calling features access the MTS network.

C. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• ESS/OCF Common Equipment	RAC	$800.00	$11.00
• ESS/OCF Access Arrangement, each (One required for each talk path to the ESS/OCF)	RAF	25.00	45.00
• FX or Common Control Switching Arrangement Access Line Termination, each line terminated in ESS/OCF Common Equipment	N/A	–	15.00
• PBX/Centrex/ESS/OCF Access Arrangement Termination, each	N/A	[1]	[1]
• PBX Trunk (required on MTS Overflow)	N/A	[2]	[2]
• Automatic Route Selection	N/A	[3]	[3]
• Message Detail Recording and Customer Dialed Account Recording	N/A	[3]	[3]

[1] Apply rates and charges equal to Tie Line Termination Charges as specified in 109.1.1.

[2] For rates and charges, see 5.3.

[3] For rates and charges, see 9.1.

Received
JUN 17 2026
NPSC-Comm. Dept.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS – GRANDFATHERED (C)

9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* I SERVICES - GRANDFATHERED (C)

Customized Call Management Services/*CENTRON* I Services are grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N)

A. ***CENTRON* I SERVICE – GRANDFATHERED** (C)

Effective July 1, 2026, *CENTRON* I Service is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N)

CENTRON I Service is an optional telephone service arrangement of central office features furnished to combine individual exchange access lines into a group.

B. Feature Arrays

CENTRON I Service is a three-feature package available per line for customers with one or more lines. *CENTRON* I Service standard and optional features are not compatible with the following Custom Calling Services found in Section 5: Call Waiting, Call Forwarding-Variable, Three-Way Calling and Speed Calling.

	AVAILABILITY
800 SERVICELINE Option	O
Call Forwarding	O
Call Pickup	O
Call Rejection	O
Call Waiting	O
Conferencing	S
CONSULTLINE/Call Hold	S
Continuous Redial	O
Convenience Dialing	O
Last Call Return	O
Priority Call	O
Selective Call Forwarding	O
Six-Way Conference (Business Only)	O
User Transfer	S

O - Optional
S - Standard

Received
JUN 17 2026
NPSC-Comm. Dept.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS – GRANDFATHERED (C)

9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* I SERVICES - GRANDFATHERED (CONT'D) (C)

C. Service Description

Call Forwarding

This feature automatically transfers all calls made to the subscribing line to a different line, within or outside the *CENTRON* I group.

Received
JUN 17 2026
NPSC-Comm. Dept.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS – GRANDFATHERED (C)
9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* I SERVICES – GRANDFATHERED (CONT'D) (C)

C. Service Description (Cont'd)

Call Pickup

This feature enables a user to answer a call which has been directed to another *CENTRON* I line.

Call Waiting

This feature provides a tone burst alert to notify a user who is on an existing call that another call is waiting.

In certain upgraded central offices, Call Waiting Deactivation is available without additional charge. This allows *CENTRON* I customers the ability to control the Call Waiting feature.

Conferencing

The user can hold an in-progress call and complete a second call while maintaining privacy from the first call. In addition, the user may choose to add on the previously held call into a three-way conference.

Received
JUN 17 2026
NPSC-Comm. Dept.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS – GRANDFATHERED (C)
9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* I SERVICES – GRANDFATHERED (CONT'D) (C)

C. Service Description (Cont'd)

Call Hold

A user can place any established call on hold by flashing the switchhook and dialing a code. This frees the line to originate another call or use the call pickup feature.

Convenience Dialing

This feature allows a user to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code followed by one or two digits, a customer can dial up to 30 preprogrammed numbers.

Convenience Dialing numbers are customer changeable.

Another optional feature allows several users to share the same 30 number Convenience Dialing list, with one user having the control and the ability to program the list.

Received
JUN 17 2026
NPSC-Comm. Dept.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS – GRANDFATHERED (C)
9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* I SERVICES – GRANDFATHERED (CONT'D) (C)

C. Service Description (Cont'd)

User Transfer

The user can transfer any established call to another line within or outside the *CENTRON* I system. In order to transfer originated calls, the user must have Intercom.

Received
JUN 17 2026
NPSC-Comm. Dept.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS – GRANDFATHERED (C)
9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* I SERVICES – GRANDFATHERED (CONT'D) (C)

D. Terms and Conditions

1. *CENTRON* I Service is available to individual line residence customers where technically feasible. *CENTRON* I Service may be incompatible with some services due to technical limitations.

2. A customer may choose to combine access lines terminating at different locations into a single *CENTRON* I system.

3. The termination of access lines carrying different classes of service designations into a single *CENTRON* I system is permitted.

4. The quality of transmission for calls utilizing *CENTRON* I Call Forwarding or *CENTRON* I Conferencing may vary depending on the distance and routing involved. The Company makes no representation as to the quality of the transmission on such calls.

5. 800 Service circuits terminating on a *CENTRON* I system may be furnished with *CENTRON* I Service standard and some optional features.

6. There is not a minimum service period associated with *CENTRON* I Service.

E. Rates and Charges

1. The following rates are in addition to the applicable monthly rates and nonrecurring charges for access lines and other services or equipment with which they are associated.

2. Where measured service exchange access lines terminate in a *CENTRON* I system, message charges are not applicable to calls completed utilizing the *CENTRON* I Intercom feature.

Received
JUN 17 2026
NPSC-Comm. Dept.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS – GRANDFATHERED (C)
9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* I SERVICES – GRANDFATHERED (CONT'D) (C)

E. Rates and Charges (Cont'd)

4. Monthly Rates

	USOC	MONTHLY RATE RESIDENCE
a. *CENTRON* I Package, per line		
• One to six lines	MVP11	$5.00
• Seven and over lines	MVP14	4.50
b. Call Forwarding, per line	MVPCF	1.50
c. Call Pickup, per line	MVPCU	1.00
d. Call Waiting, per line	MVPCW	4.00

Received
JUN 17 2026
NPSC-Comm. Dept.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS – GRANDFATHERED (C)
9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* 1 SERVICES – GRANDFATHERED (CONT'D) (C)

E.4. (Cont'd)

	USOC	MONTHLY RATE RESIDENCE
h. Convenience Dialing		
• Six number list, per line	MBWCD	$1.35
• Thirty number list, per line	MVPCD	2.50
• Thirty number shared list		
- Per system (includes first line)	ESF1L	3.00
- Per additional line	ESFAL	1.00

Received
JUN 17 2026
NPSC-Comm. Dept.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS – GRANDFATHERED (C)
9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* I SERVICES – GRANDFATHERED (CONT'D) (C)

E. Rates and Charges (Cont'd)

Received
JUN 17 2026
NPSC-Comm. Dept.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS – GRANDFATHERED (CONT'D) (C)

[1] This page also cancels the following pages: Page 13, Release 1,
Page 14, Release 2,
Page 15, Release 1.

Received
JUN 17 2026
NPSC-Comm. Dept.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS – GRANDFATHERED (CONT'D)

9.1.17 RESERVED FOR FUTURE USE (T)

(D)

[1] This page also cancels the following pages: Pages 17 through 24, Release 1,
Pages 25 and 26, Release 3,
Pages 27 and 28, Release 1,
Page 29, Release 2.

Received
JUN 17 2026
NPSC-Comm. Dept.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS – GRANDFATHERED (CONT'D) (C)
9.1.18 CENTREX *PRIME* SERVICE – GRANDFATHERED (C)

Effective July 1, 2026, Centrex *PRIME* Service is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N) (N)

A. Description

1. Centrex *PRIME* Service is a switched business communications service furnishing connections between a central office based switching system and the network interface which serves end user customer terminals. Centrex *PRIME* Service is a multi-media platform which delivers integrated Video, Voice, Image and Data services to customers.

2. Centrex *PRIME* Service includes analog or digital station lines which may be provided utilizing various technological designs. The arrangements of these station lines will vary for each customer depending on the number of connections to a location, the desired technology, available technology, operating limitations, e.g. distance from a serving central office. A group of station lines is translated for an individual common block and is provided common access to a predetermined group of system features. Optional features are also available.

3. Customers select Centrex *PRIME* station lines based upon an Basic or ISDN, or Internet Protocol (IP) alternative. The standard set of features provided varies depending on the alternative selected, and the available central office technology. A list of standard features for each alternative and central office technology is available on a separate list provided by the Company.

4. The ISDN alternative consists of three distinct channels per station line: one or two B (Bearer) channels and one D (Delta) channel (2B+D). ISDN is also available in a 2B+S configuration. The ISDN alternative may be provisioned as either Custom or National. The ISDN alternative conforms to internationally developed, published, and recognized standards generated by the International Telecommunications Union (formerly CCITT).

5. The IP alternative consists of the following options: IP Basic, IP ISDN Basic Rate Service (BRS), or IP Electronic Business Set Lines (EBS) (DMS 100 only). The IP alternative allows the use of IP enabled Customer Premises Equipment (CPE) with traditional Centrex Prime station and system features. IP station lines will utilize all the Centrex features and functions of the existing Qwest class five switches combined with IP enabling technology and broadband transport interfacing with an end user data network. This allows Basic, ISDN BRS (voice only) and Electronic Business Set (DMS 100 only) features to be offered utilizing IP endpoints and telephone sets.

Received
JUN 17 2026
NPSC-Comm. Dept.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS – GRANDFATHERED (CONT'D) (C)
9.1.18 CENTREX *PRIME* SERVICE – GRANDFATHERED (CONT'D) (C)

B. Terms and Conditions

1. All terms and conditions for the provision of Centrex *PRIME* Service shall be subject to a Service Agreement between the Company and the customer.

2. Centrex *PRIME* Service is available as a business system to single businesses for resale by certified resellers. Centrex *PRIME* Service is only available for resale to the same class of customer which the Company sells the service. For example, no reseller of service shall subscribe to Centrex *PRIME* station lines or associated features and provide those services to a residence customer.

3. Each customer system with blocked access is equipped with a number of Network Access Registers based on a standard Poisson Capacity Table. This table provides the number of Network Access Registers for the number of analog station lines, digital ISDN channels, and Electronic Business Set station lines in the system. These Network Access Registers provide a standard level of usage for the customer system. This standard usage level is included in the station line rate. If additional Network Access Registers are required beyond the standard level, additional Network Access Registers may be obtained from 5.3.6.

4. An Unblocked Usage Adder is required in lieu of Network Access Registers. Should the customer's usage exceed an average of 8 CCS (hundred call seconds) per station line, the customer will be converted to blocked service with the appropriate number of Network Access Registers.

5. End User Common Line charges will be assessed on network access which is the NAR in a blocked system and the basic station line in a non-blocked system.

C. Rates and Charges

1. The rates and charges for station lines and system features will be developed on an individual case basis and will be specified in a Service Agreement between the Company and the customer.

2. Each system will be configured based on the volume of switching requirements and will be engineered for the appropriate interfaces and transport.

Received
JUN 17 2026
NPSC-Comm. Dept.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A. General

1. Definitions

Automatic Number Identification (ANI)

A feature by which the calling party's ANI telephone number is forwarded to the 911 Control Office and to the PSAP's Display and Transfer Units.

Automatic Number Identification (ANI) Trunk Unit

Central office equipment which provides the capability of combining the 911 voice call and the ANI onto the same 911 exchange line.

Dedicated Direct Facilities

Channels between the central office from which the emergency call originates (originating central office) and the PSAP which do not utilize the switching equipment of intermediate central offices and which require dedicated physical pairs of wires.

Emergency Service Number (ESN)

When the Selective Routing feature is provided, the customer is responsible for identifying primary and secondary PSAP locations as well as unique combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service in the 911 serving area. An ESN will be provided for each unique combination by the Company. The customer will associate these ESNs with street address ranges or other mutually agreed upon routing criteria in the 911 serving area. The ESNs will be carried in the Data Management System (DMS) to permit routing of 911 calls to the primary and secondary PSAPs responsible for handling of calls from each telephone in the 911 serving area.

End Office

A central office in the 911 System which receives originating 911 calls and routes them to a given PSAP.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A.1. (Cont'd)

Master Street Address Guide (MSAG)

The document or computer file that lists the standard street names, address ranges, and routing codes used in the Data Management System of a 911 system equipped with Selective Routing and/or Automatic Location Identification (ALI).

NXX

The first three numbers or digits of the customer's seven-digit telephone number.

P.01 Grade of Service

Trunk facility provisioning to ensure that during the average busy hour, no more than 1% of calls into the 911 system will encounter a busy condition.

Public Safety Answering Point (PSAP)

An answering location for 911 calls originating in a given area. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; Secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call. PSAPs are staffed by employees of service agencies such as police, fire or emergency medical or by employees of a common bureau serving a group of such entities.

Serving Central Office

The central office from which a PSAP, either primary or secondary, is served.

Subscriber Records

Information consisting of subscribers' names, service addresses, and telephone numbers to a 911 customer for the sole purpose of building and maintaining a data base used in providing 911 service to a specific geographical area. The Subscriber Records information does not include an MSAG nor does it include ESN information. ESN information would be provided on an individual case basis.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A.1. (Cont'd)

Universal Emergency Number Service

A telephone exchange communication service for receiving telephone calls placed by persons in need of assistance who dial the number 911. Such calls are answered at PSAPs established and operated by the customer.

Universal Emergency Number Service Customer

A municipality or other state or local governmental unit or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated within a defined geographic area to respond to public emergency telephone calls, at the minimum for police and fire service.

2. Terms and Conditions

a. The 911 customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units, to whom authority has been lawfully delegated. The customer will have public safety responsibility to respond to police, fire or other emergency services' telephone calls within the telephone central office areas where 911 Service is provided.

b. 911 Service is provided solely for the benefit of the customer operating the PSAP. The provision of 911 Service by the Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.

c. The Company does not undertake to answer and forward 911 calls, but provides facilities to enable the customer's personnel to respond to such calls (from the customer's premises).

d. Any CPE used in conjunction with 911 Service shall be configured so that it is unable to extract any information other than the information relating to a number identified as the source of an in-progress 911 call through use of the optional ANI feature.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A.2. (Cont'd)

e. Company subscriber names, addresses and telephone numbers provided to a 911 system are private data and may be used only for identifying the location or identity, or both, of a person calling a 911 PSAP. Company subscriber information may not be used or disclosed by 911 system agencies, their agents, or their employees for any other purpose except under a court order.

f. The calling party forfeits the privacy afforded by nonlisted and nonpublished service to the extent that the telephone number, address and name associated with the originating station location are furnished to the PSAP during an emergency call to 911, when the customer has subscribed to the optional ANI feature.

g. Temporary suspension of service at reduced rates is not provided for any part of 911 Service.

h. This service is limited to the use of telephone number 911 as the universal emergency telephone number. Only one 911 Service will be provided within any governmental agency's locality.

i. The Company will not provide 911 Service to less than an entire central office and will only provide one set of 911 trunking out of that central office.

j. Application for 911 Service must be executed in writing by each participating local governmental authority or their duly appointed agent. If application for service is made by an agent, satisfactory evidence of the appointment must be provided in writing to the Company. At least one local law enforcement agency must be included among the participating agencies in any 911 Service offering.

k. 911 Service is furnished to the customer for the sole purpose of receiving reports of emergencies from the public. The 911 emergency telephone number is not intended as a replacement for the telephone service of the various public safety agencies which participate in the use of this number. The public safety agencies must subscribe to other exchange telephone service as provided in other sections of this Catalog.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A.2. (Cont'd)

l. 911 exchange lines are classified as Business service and are arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on non-911 facilities.

m. The rates charged for E911 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The customer shall make such operation test as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.

n. The Company's entire liability to any person for interruption or failures of 911 Service shall be limited to the terms set forth in this section and Section 2.

The Company's liability for any loss or damage arising from errors, interruptions, defects, failures or malfunctions of this service or any part thereof, whether caused by the negligence of the Company or otherwise, shall not exceed the greater of $50.00 or an amount equivalent to the pro rata charges for the service affected during the period of time that the service was fully or partially inoperative. These limited damages shall be in addition to any credit which may be given for an out-of-service condition as specified in Section 2.

o. Each customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, damages, expenses, suits or other action, or any liability whatsoever including, but not limited to, costs and attorney's fees, whether suffered, made, instituted or asserted by the customer or by any other party or person, for personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others, arising out of or resulting from customer's acts or omissions.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A.2. (Cont'd)

p. The customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 Service and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number used by persons accessing 911 Service, and which arises out of the negligence or other wrongful act of the customers, its user, agencies or municipalities, or the employees or agents of any one of them.

q. Because the Company serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by central offices in the local service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.

r. No charge applies to the calling party for calls placed to the 911 emergency number.

s. In addition to the recurring rates, nonrecurring charges appropriate for connection, move or change will apply to 911 transport features.

t. It is the customer's responsibility to insure that CPE selected to operate 911 system features is compatible with service furnished by the Company.

u. The customer purchasing the ANI feature is also required to purchase, install and maintain CPE ANI Display Equipment compatible to the Company's network.

B. Basic Universal Emergency Number Service (B911)

1. Description

B911 Emergency Service provides call delivery to the Public Safety Answering Point (PSAP). This service is designed for direct trunking from the end office to the PSAP.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B. Basic Universal Emergency Number Service (B911) (Cont'd)

2. Terms and Conditions

a. The customer selecting features is required to purchase B911 transport.

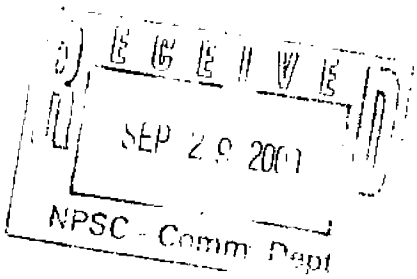
b. Regardless of whether the originating central office is in an exchange or zone which is inside or outside of the local calling area of the exchange or zone in which the PSAP is located, B911 exchange lines will be provided for incoming B911 calls via dedicated direct facilities.

c. It is the customer's responsibility to insure that premises equipment selected that has the Store and Forward feature be compatible with the service furnished by the Company.

d. In cases where interLATA circuits are required, fixed and per mile transport mileage charges in 4., following, will apply for mileage from the originating central office to the LATA tandem as well as from the LATA tandem to the PSAP serving central office. All mileage is based on V & H coordinates. In addition, a flat rate to cross the LATA boundary applies.

The Company will select an interLATA carrier if the customer chooses to buy interLATA transport from the Company. If not, it will be the customer's responsibility to negotiate service with a carrier of choice. The Company will deliver B911 calls to the Company LATA access tandem for the carrier to pick up.

e. The customer may take advantage of network consolidation in a Host/Remote type switch configuration by using the Host as the originating central office. All mileage under this configuration would be calculated from the Host.



9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B.2. (Cont'd)

f. Each participating local governmental authority must furnish the Company written agreement to the following terms and conditions:

(1) The PSAP will be provided and staffed on a 24-hour coverage basis.

(2) The customer accepts responsibility for serving the entire geographic area served by the central office through which 911 calls are routed to the PSAP, even though such central office serving areas and community boundaries may not coincide.

(3) The customer must subscribe to a minimum of two B911 exchange lines to maintain a P.01 grade of service.

(4) The customer accepts responsibility for dispatching, or having others dispatch, police, fire, ambulance or other emergency services as required, to the extent such services are reasonably available.

(5) The customer must subscribe to additional local exchange service, at the PSAP location, for administrative purposes, for placing of outgoing calls and for receiving other emergency calls, including any which might be relayed by Company operators.

g. Tie lines, private lines, extension service lines and other such channels connecting a PSAP to various agencies such as police, fire or ambulance service are provided at established rates for such channels and facilities, as specified elsewhere.

h. One Channel Connection and one Channel Transmission Parameter are required for each B911 Transport line.

NPSC Comm Dept

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B. Basic Universal Emergency Number Service (B911) (Cont'd)

3. B911 Features

Automatic Number Identification (ANI)

A feature by which the calling party's telephone number is forwarded and displayed to the PSAP.

Called Party Hold

Enables the PSAP attendant to retain control of the connection regardless of the switchhook status of the calling party.

Emergency Ringback

Allows the PSAP attendant to ring a calling party who has gone on-hook after the B911 call has been answered by the attendant.

Forced Disconnect

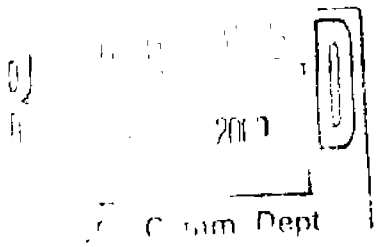
Allows the PSAP attendant to release a connected call even though the calling party has not hung up. This prevents blockage of the incoming 911 exchange lines serving the PSAP.

Idle Tone Application

Allows the PSAP attendant to distinguish between calls abandoned before they are answered and instances in which the calling party is unable to speak for some reason. If this call is abandoned, a distinct tone is heard. If the caller is still on the line but unable to speak, no tone is heard.

Switchhook Status

Indicates to the PSAP attendant by means of audible and visual signals that a held 911 call has hung up (gone to an on-hook status). This feature is limited to B911 calls provided via metallic facilities.



9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B. Basic Universal Emergency Number Service (B911) (Cont'd)

4. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
a. B911 Transport			
(1) Channel Connection[1,2]			
• 2 wire, per channel	XCD2X	–	$ 6.95
- First Network Channel installed	SCH	$258.30	–
- Additional Network Channel(s) installed, each	SCHAX	77.32	–
• 4 wire, per channel	XCD4X	–	13.85
- First Network Channel installed	SCH	258.30	–
- Additional Network Channel(s) installed, each	SCHAX	77.32	–
(2) Channel Transmission Parameter[1]			
• Voice Grade (VG) 32 with Loop Start Signalling	CE9DX	84.52	11.00
• Data	CE9LX	95.45	14.10
• Voice Grade (VG) 33 reverse battery signalling	CE91X	88.61	14.05

[1] Rotary Line service rate is not included and will be applied as an additional rate. See 5.2.5.

[2] Mileage charges also apply as specified in (4), following.

SEP 2 0 2000
NPSC Comm Dept

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911
B.4.a. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
(3) 911 Provisioning[1]	91L	–	–
(4) Transport Mileage, per Mileage Band			
Mileage Bands			
• Over 0 to 8			
- Fixed	XU9E3	$44.39	$28.75
- Per mile	XE9EC	–	0.25
• Over 8 to 25			
- Fixed	XU9E4	44.39	28.75
- Per mile	XE9ED	–	0.25
• Over 25 to 50			
- Fixed	XU9E5	44.39	28.75
- Per mile	XE9EE	–	0.25
• Over 50			
- Fixed	XU9E6	44.39	28.75
- Per mile	XE9EF	–	0.25
(5) InterLATA Transport			
• Per Circuit[2]	XE8QX	35.00	68.75

[1] USOC 91L has no rate and charge and is used for internal tracking purposes only.

[2] These charges are in addition to all other mileage and nonrecurring charges.

SEP 2 0 2000
NPSC Comm. Dept

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B.4. (Cont'd)

b. B911 Features

Features will be provided at the following rates and charges and are in addition to applicable rates and charges for B911 transport and other services or equipment with which they are associated:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• 911 Code Recognition[1]	98H	ICB	–
• ANI, per B911 exchange line equipped	D98	$758.75	$ 10.10
• B911 with feature package and ANI	9DJ	261.40	176.70
• B911 Features	B92	234.00	10.55

C. Enhanced Universal Emergency Number Service (E911)

1. Description

Enhanced Universal Emergency Number Service (E911) is a telephone exchange communication service whereby one or more PSAPs, designated by the customer, may receive telephone calls dialed to the telephone number 911. E911 Service includes lines and equipment within the Company's Exchange Territory which can be connected to lines and equipment in Independent Company Exchange Territory to permit answering, transferring and dispatching of public emergency telephone 911 calls originated by persons within the serving area. E911 Service provides for Selective Routing, Automatic Number Identification, and Automatic Location Identification features.

[1] Rate and charges are in addition to rate and charges for 911 transport.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

C. Enhanced Universal Emergency Number Service (E911) (Cont'd)

2. Definitions

Additional E911 Exchange Line

Additional terminating line at a PSAP that may be ordered by the customer as an optional feature.

Alternate Routing (AR)

A feature provided to allow E911 calls to be routed to a designated alternate location if all E911 exchange lines to the primary PSAP are busy, or the primary PSAP closes down for a period (night service). This is a standard feature of E911 Service.

Automatic Location Identification (ALI)

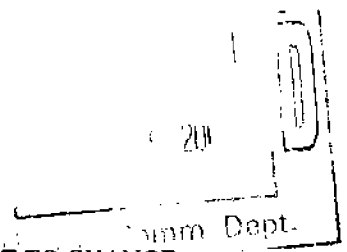
A feature by which the name (business accounts only) and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.), will be identified with the address of the telephone number at the main location.

Data Management System (DMS)

A system of manual procedures and computer programs used to create, store and update the data required to provide the Selective Routing (SR) and ALI features.

Default Routing (DR)

A feature activated when an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes. Such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP. This is a standard feature of E911 Service. Four party and rural service will be default routed.



9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

C.2. (Cont'd)

Display and Transfer Unit

A selector console and associated common equipment for displaying ANI numbers at the PSAP attendant position and used by the attendant to activate Fixed and/or Selective Transfer functions. It is the customer's responsibility to ensure the CPE selected to operate this feature is compatible with the service furnished by the Company.

E911 Control Office

The office providing tandem switching capability for E911 calls. It controls switching of ANI information to the PSAP and also provides the SR feature, standard ESS Speed Calling features, call transfer capability and certain maintenance functions for each PSAP.

E911 Service Area

The geographic area in which the customer will respond to all E911 calls and dispatch appropriate emergency assistance.

E911 Transport

Utilization of dedicated point-to-point facilities between an End Office and an E911 Control Office, a Control Office and a PSAP Serving Central Office, and/or a PSAP Serving Central Office and a Node to transmit a telephone number (ANI Transport), a name and address (ALI Transport), or routing information (Selective Routing Transport) associated with a 911 call.

Fixed Transfer

A feature which enables a PSAP attendant to transfer incoming E911 calls to secondary PSAPs by use of a single button on the Display and Transfer Unit.

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P 20
PSC Comm Dept

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

C.2. (Cont'd)

Forced Disconnect

A function of the E911 central office trunk circuit which enables the PSAP attendant to release a connection even though the calling party has not hung up. This feature prevents the jamming of the E911 exchange lines and is a standard feature of E911 Service.

Manual Transfer

A feature that enables the PSAP attendant to transfer an incoming call by depressing the switchhook of the associated telephone or the "add" button on the Display and Transfer Unit and dialing either a 7-digit or 10-digit telephone number or a 2-digit Speed Calling Code. Manual Transfer is associated with the E911 trunk unit and is a standard feature of E911 Service.

Selective Routing (SR)

A feature that routes an E911 call from a central office to the designated primary PSAP based upon the identified number of the calling party.

Selective Transfer

A feature providing persons at the PSAP the ability to transfer an incoming call to another agency by depressing a single button labeled with the type of agency, e.g., "Fire," on the Display and Transfer Unit. This type of transfer is only available when the SR feature is provided. It is the customer's responsibility to ensure the CPE selected to operate this feature is compatible with the service furnished by the Company.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

C. Enhanced Universal Emergency Number Service (E911) (Cont'd)

3. Terms and Conditions

a. Application for E911 Service must be executed in writing by each customer. If application for service is made by an agent, satisfactory proof of appointment of the agent by the customer, must be provided in writing to the Company. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.

b. The customer is required to furnish the Company its agreement to the following terms and conditions:

- That all E911 calls will be answered on a 24-hour day, seven-day week basis.
- That the customer has responsibility for dispatching the appropriate emergency service vehicles within the E911 service area, or will undertake to transfer all E911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
- That the customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to the E911 PSAP by calling parties.
- That the customer will subscribe to local exchange service at the PSAP location for administrative purposes, for placing outgoing calls, and for receiving other calls.
- That the customer will provide CPE with a capacity adequate to handle the number of incoming E911 lines recommended by the Company. It is the customer's responsibility to ensure the CPE selected to operate this feature is compatible with the service furnished by the Company.

NPSC - Comm. Dept.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

C.3. (Cont'd)

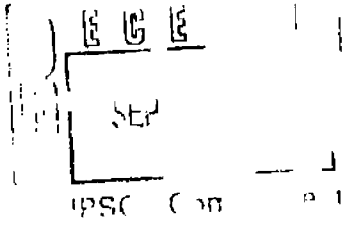
c. Default Routing and central office identification will be provided in lieu of Selective Routing and ANI Display for E911 systems served from central offices not equipped to transmit ANI. Central offices that are not currently equipped to transmit ANI will not be modified to provide ANI just for E911 Service.

d. Central office identification is provided in lieu of ANI/ALI on calls placed from four party or rural lines.

e. E911 information consisting of the names, addresses and telephone numbers of telephone customers whose listings are not published in directories or listed in Directory Assistance offices is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to 911 emergency calls.

f. When the Selective Routing feature is provided, the customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service in the E911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Company. The customer will associate these ESNs with street address ranges or other mutually agreed upon routing criteria in the E911 serving area. These ESNs will be carried in the Data Management System (DMS) to permit routing of 911 calls to the primary and secondary PSAPs responsible for handling of calls from each telephone in the E911 serving area. The following terms define the customer's responsibility in providing this information:

- Initial and subsequent ESN assignments by street name, address range and area or other mutually agreed upon routing criteria shall be furnished by the customer to the Company prior to the effective date of service.



9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

C.3.f. (Cont'd)

- After establishment of service, it is the customer's responsibility to continue to verify the accuracy of the routing information contained in the master address files and to advise the Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or of any other matter that will affect the routing of E911 calls to the proper PSAP.

- The Company will provide to the customer on request a complete written copy of the master address file to permit the customer to verify accuracy of the police, fire, and ambulance PSAP routing designations.

- Changes, deletions and additions which the customer desires to have made in the master address file should be submitted on an "as occurred" basis.

- The Company will furnish a written copy to the customer for verification showing each change, deletion and addition to the master address file.

g. Where facilities permit, the customer can request diversification and redundancy of any or all inter-office and/or local facility routes. Additional charges for such service utilizing the facilities, or the construction and provisioning thereof, will be the responsibility of the customer and will be assessed on an individual case basis (ICB).

NPSC Comm Dept

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

C. Enhanced Universal Emergency Number Service (E911) (Cont'd)

4. E911 Features

a. E911 Service is available in five Service Feature Offerings:

Automatic Number Identification

Charges are based on the total number of main and equivalent main telephones served by the local switching offices equipped for ANI only.

Selective Routing

Not available as a stand-alone feature. To be developed as the demand for Selective Routing is required.

Automatic Number Identification and Selective Routing

Charges are based on the total number of main and equivalent main telephones to which both ANI and SR apply.

Automatic Number Identification and Automatic Location Identification

Charges are based on the total number of main and equivalent main telephones served by the local switching office equipped for ANI and ALI but not SR.

Automatic Number Identification, Automatic Location Identification and Selective Routing

Charges are based upon the total number of main and equivalent main telephones to which ANI, ALI and SR apply.[1]

[1] When SR is introduced, different features may be applied to the SR subsets without being applied to the total main and equivalent main telephones served by the local switching office. Thus, where two jurisdictions are served by a local switching office, each jurisdiction may select a different feature combination as long as SR is one of the features.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

C.4. (Cont'd)

b. The following standard features are included with each of the service offerings:

- Forced Disconnect
- Default Routing
- Alternate Routing (Night Service)
- Speed Calling
- Central Office Transfer Arrangements

5. E911 Transport

a. All E911 facilities will be engineered, installed, and maintained by the Company at sufficient levels to provide a minimum of P.01 Grade of Service. In all situations, a minimum of two circuits will be provided to connect each End Office in the E911 System to the E911 Control Office and/or to the PSAP Serving Central Office.

b. Secondary PSAPs that are not equipped to display ANI information on CPE will receive calls on a transfer basis over the exchange network or the customer may subscribe for an additional E911 Exchange Line.

(M)

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(M) Material moved to Page 52.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 911 (T)

C. Enhanced Universal Emergency Number Service (E911) (Cont'd) (N)

6. Wireless E9-1-1 Connectivity[1]

Wireless E9-1-1 Connectivity allows for the delivery of a wireless 9-1-1 call through the Company E9-1-1 network to a PSAP. Wireless carriers have the option of connecting directly through the Company E9-1-1 Control Office or through *CELLTRACE* found in 109.2.1 which provides cell location and ANI information. (C)

a. Connection through Company E9-1-1 Control Office

Carriers having the capability to provide wireless handset ANI, cell site and sector and/or longitudinal and latitudinal (x,y) coordinates in the appropriate format, may connect directly to the Company's E9-1-1 Control Office. The E9-1-1 Control Office will forward information to the PSAP as well as provide Selective Routing functions.

(M)

b. Definitions (T)

ALI Delivery

The process which delivers the ALI information, and the wireless handset's ANI, cellsite and sector and/or longitudinal and latitudinal (x,y) coordinates to the PSAP.

Mobile Switching Center (MSC)

A Wireless Carriers switch that manages facilities used to provide wireless two-way telecommunications services.

[1] Per FCC Report and Order 94-102, the Carrier must at least route a wireless caller's E9-1-1 call to the nearest PSAP and deliver the associated ten-digit wireless handset telephone number, the cell site and the sector.

(M) Material moved to 109.2.1.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 911 (T)

C. Enhanced Universal Emergency Number Service (E911) (Cont'd) (N)

7. Rates and Charges

a. General

- Travel charges apply in addition to rates and charges specified following.
- Charges for messages transferred over exchange facilities from a PSAP are billed accordingly to rates applicable from the central office serving the PSAP initiating the transfer to the point of termination of the transfer.

b. Service Features

	USOC	NONRECURRING CHARGE[1]	MONTHLY RATE[1]
(1) Automatic Number Identification, per 1,000 main stations served[2]	E8X	$ 884.81	$38.53
(2) Selective Routing, per 1,000 main stations served[2]	E8R	[3]	[3]
(3) Combined Automatic Number Identification and Selective Routing, per 1,000 main stations served[2]	E8T	1,409.81	68.53

[1] Rates and charges do not include E911 Transport. See c., following.

[2] Rounded to nearest 1,000 main and equivalent main stations (excluding all types of WATS terminations). This count is based upon the maximum number of the above stated main stations in service during the most current 12 month period at the time service is established. This count will be adjusted annually to update the Provider's billing, with the applicable 12 month period being the 12 months ending with the calendar year.

[3] Future Offering. Charges to be developed as demand for SR is required.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

C.7.b. (Cont'd) (T)

	USOC	NONRECURRING CHARGE[1]	MONTHLY RATE[1]
(4) Combined Automatic Number Identification and Automatic Location Identification, per 1,000 main stations served[2]	E8V	$1,337.87	$63.11
(5) Combined Automatic Number Identification and Automatic Location Identification and Selective Routing, per 1,000 main stations served[2]	E8Z	1,637.87	72.11

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[1] Rates and charges do not include E911 Transport. See c., following.

[2] Rounded to nearest 1,000 main and equivalent main stations (excluding all types of WATS terminations). This count is based upon the maximum number of the above stated main stations in service during the most current 12 month period at the time service is established. This count will be adjusted annually to update the Provider's billing, with the applicable 12 month period being the 12 months ending with the calendar year.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911
C.7. (Cont'd) (T)

c. E911 Transport

	USOC	NONRECURRING CHARGE	MONTHLY RATE
(1) Automatic Number Identification Transport, per 1,000 main stations served[1]	C9B	$40.19	$21.47
(2) Selective Routing Transport, per 1,000 main stations served[1]	C9G	[2]	[2]
(3) Combined Automatic Number Identification and Selective Routing Transport, per 1,000 main stations served[1]	C9O	40.19	21.47
(4) Combined Automatic Number Identification and Automatic Location Identification Transport, per 1,000 main stations served[1]	C9Q	62.13	29.89

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[1] Rounded to nearest 1,000 main and equivalent main stations (excluding all types of WATS terminations). This count is based upon the maximum number of the above stated main stations in service during the most current 12 month period at the time service is established. This count will be adjusted annually to update the Provider's billing, with the applicable 12 month period being the 12 months ending with the calendar year.

[2] Future Offering. Charges to be developed as demand for SR is required.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

C.7.c. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
(5) Combined Automatic Number Identification, Automatic Location Identification, and Selective Routing Transport, per 1,000 main stations served[1]	C9T	$ 62.13	$ 29.89	
(6) Additional (optional) E911 Exchange Line terminating at PSAP, each	E8K	600.00	106.00	
(7) Interoperability Trunk, allows 911 call transfers between two 911 Selective Routers	E5WCX	ICB	ICB	(N) (N)

[1] Rounded to nearest 1,000 main and equivalent main stations (excluding all types of WATS terminations). This count is based upon the maximum number of the above stated main stations in service during the most current 12 month period at the time service is established. This count will be adjusted annually to update the Provider's billing, with the applicable 12 month period being the 12 months ending with the calendar year.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

C.7. (Cont'd)

d. Wireless Connectivity

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
(1) Phase I or Phase II Selective Routing/ Automatic Location Identification Features, including Retrievable Location Functionality				
• Per Wireless Subscriber Line[1,2]	E8WEX	NA	$0.12	(C) (C)

e. Moves and Changes

Charges for customer requests that necessitate additions, removals, moves or changes of access facilities and/or equipment on Company premises will be based upon costs per request.

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[1] The number of wireless subscriber lines will be based on the counts reported to the Commission in wireless quarterly reports.

[2] The monthly rate will be paid by the wireless 911 fund in arrears on a quarterly basis.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (Cont'd)

D. Subscriber Records

Subscriber Records are names, addresses and telephone numbers of the Company subscribers. In some areas, service address may be Box Number, Rural Route, etc., not house number or street name. Additional charges, calculated on an individual basis, will apply for any format revision of the data.

1. Terms and Conditions

a. Subscriber Records information will be furnished for the sole and exclusive purpose of creating a 911 database and shall be used solely for that purpose. Disclosure or use of any information provided through Subscriber Records for other than response to a 911 telephone call is prohibited.

b. Subscriber Records information provided by the Company is proprietary and may not be duplicated and transferred to a third party except with Company written authorization. Duplicate copies can be made for database back-up to protect the integrity of the system. Upon termination of Subscriber Records service, the customer will return the records to the Company, or upon the Company's approval, records may be destroyed by the customer.

c. Information obtained when purchasing Subscriber Records may only be used for the expressed purpose of provisioning 911 Service.

d. Nonpublished and nonlisted telephone numbers are not included in the Subscriber Records offering.

e. Receipt of Subscriber Records information requires the use of a telephone line, the price of which is not included in the rates and charges for Subscriber Records.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

D.1. (Cont'd)

f. To receive Subscriber Records data, the customer must sign an agreement and, as part of the agreement, the means of delivering the data from the Company to the customer will be described. If the customer elects to have the data delivered in other than electronic means, there may be additional costs which will be assessed to the customer. It is the customer's responsibility to:

- Provide CPE in the form of compatible computer hardware and software to facilitate the transmission and receipt of Subscriber Records information;
- Designate an individual to administer the data, including preparation of a database designed to accept Company-formatted records;
- Develop methods and procedures to facilitate receiving and loading the data using a Company-specified format;
- Create methods and procedures to ensure that the 911 customer's computer is available to receive Company data at an assigned time;
- Monitor transmission of data for successful completion;
- Notify the Company within 24 hours of assigned receipt time if transmission is not successful.

g. Daily record updates will be provided to the customer unless otherwise negotiated in the contract.

h. The customer will not be billed for any changes in the number of records that occur during the year. Rather, the customer will be billed for the number of records counted at the time of review on the anniversary date of established service.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

D. Subscriber Records (Cont'd)

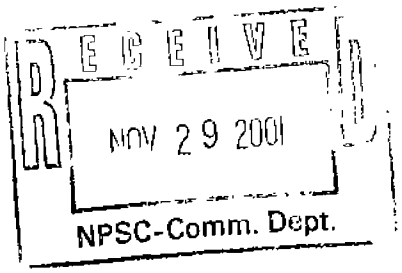
2. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Subscriber Records, per 100 Subscriber Telephone Number Records[1]	9RJ1X	ICB	ICB
• Per Service Order for establishing subscriber records	N/A	$5.65	–

E. Private Switch Automatic Location Identification (PS/ALI) (N)

1. PS/ALI is an enhancement to E911 that allows PBX and Centrex type customers, calling 911, to be identified to a PSAP by their individual telephone number, address and location.

2. The rates and charges for PS/ALI service will be developed on an individual case basis and will be specified in a Service Agreement between the Company and the customer. All terms and conditions and associated responsibilities for the provision of PS/ALI service will be included in the Service Agreement. (N)



[1] Rounded to the nearest 100 records. This count is based upon the maximum number of subscriber records processed for the 911 Service Area during the most current 12 month period from the date service is established. This number will be based upon the previous 12 months data with an annual review to update the number of records on the anniversary date of the established service.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE (Cont'd)

9.2.2 GROUP ALERTING AND CONFERENCING SERVICE

A. Description

Group Alerting and Conferencing Service enables the customer to simultaneously make calls to a number of predesignated destinations from a central activation point.

Group Alerting and Conferencing Service calls are completed by the customer by either dialing a 7-digit telephone number or activating a ring-down option. One or both activation methods can be used on any system.

The service's unique distinctive ringing ensures differentiation between regular telephone calls and conference system calls.

B. Definitions

Customer

The party who subscribes to Group Alerting and Conferencing Service.

Receiver Stations

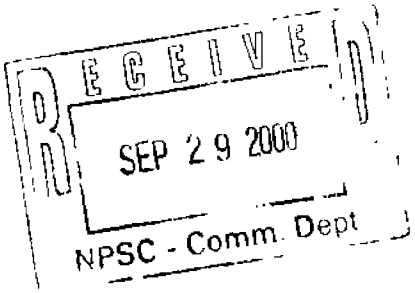
Local telephone subscriber lines that will be connected to Group Alerting and Conferencing Service and be signaled when the service is activated.

Dial-Up

A seven-digit telephone number assigned to the Group Alerting and Conferencing Service equipment in a local central office; when the number is dialed, the service will be activated.

Ring-down

A voice grade two-point channel between the customer's site and the Group Alerting and Conferencing Service central office. When a telephone handset is lifted at the customer's site (or when a button or key on a multiline telephone is activated), the channel will send ringing current which activates the service.



9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.2 GROUP ALERTING AND CONFERENCING SERVICE (Cont'd)

C. Terms and Conditions

1. Group Alerting and Conferencing Service is available in capacities of 10 receiver station line increments, up to a maximum of 60 lines. Growth, to the maximum 60-line size, can be accommodated in 10-line increments via a Common Equipment Expansion Assembly. For example, if a system is to have 22 receiver station lines, a common equipment assembly for 30 lines is required. If an already existing 40 receiver station line system needs to add 3 more lines, then a Common Equipment Expansion Assembly is required, which will result in a 50 receiver station line system, since the Common Equipment Expansion Assembly provides additional capacity in 10-line increments.

2. Application is limited to one customer per central office. All receiver stations must originate in the central office where the Group Alerting and Conferencing Equipment resides.

3. No more than 60 subscriber lines may be served by a single system.

4. Group Alerting and Conferencing Service can be arranged for ring-down circuit and/or dial-up activation.

   - When dial-up activation is used, an access line with telephone number as provided in Section 5, is required.

   - When ring-down activation is used, a voice grade two-point channel, furnished as specified in the Private Line Transport Services Catalog, is required between the serving central office and the customer's location.

5. When the receiver station is in use, Group Alerting and Conferencing Service can provide one of two types of alerting tones for notifying the receiver station that the conference system has been activated.

   - "Alert tone only" delivers a burst of tone directly over the call in progress.

   - "Barge in after tone" preempts the existing call after a warning tone is sent.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.2 GROUP ALERTING AND CONFERENCING SERVICE

C. Terms and Conditions (Cont'd)

6. The Group Alerting and Conferencing Service customer and any associated receiver stations must be equipped with individual line service.

7. Suspension of service is not available for Group Alerting and Conferencing Service.

8. The customer releases, indemnifies and holds harmless the Company from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or facilities associated with this service.

9. A minimum service period of one month applies to Group Alerting and Conferencing Service.

10. Group Alerting and Conferencing Service is available where facilities permit.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.2 GROUP ALERTING AND CONFERENCING SERVICE (Cont'd)

D. Rates and Charges

1. The rates and charges for this service are in addition to all other rates and charges for the associated underlying service.

2. Group Alerting and Conferencing Service is provided on an individual case basis, priced above cost:

	USOC
• Common Equipment Assembly	
- 10 lines	CFD1X
- 20 lines	CFDAX
- 30 lines	CFDBX
- 40 lines	CFDCX
- 50 lines	CFDDX
- 60 lines	CFDEX
• Common Equipment Expansion Assembly[1]	CFD2X
• Line Terminating Circuit Card[2]	CFK
• Dial-Up Activation Circuit Card, per system[3]	CFQMX
• Ring-down Activation Circuit Card, per system[4]	CFQAX

[1] Cannot be added to a 60-line Common Equipment Assembly.

[2] One required per receiver station line.

[3] Requires an additional access line with telephone number furnished as specified in the Local Exchange section of this Catalog.

[4] Requires a voice grade two-point channel between the serving central office and the customer's premises, furnished as specified in the Private Line Transport Services Catalog.

[5] This page cancels Pages 63 through 70 and material has been moved to 109.2.6. (N)
Pages 71 through 73 were previously cancelled. (N)

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS – GRANDFATHERED (T)

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9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS – GRANDFATHERED (CONT'D) (T)

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9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES – GRANDFATHERED (T)
9.5.4 NETWORK ACCESS SERVICE (NAS) – GRANDFATHERED

Effective February 1, 2024, this service is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.

A. Description

Network Access Service (NAS) is an originating service [1] utilizing a line-side connection, and a Company pre-determined prefix to connect callers to Information Providers (IPs), Enhanced Service Providers (ESPs) or Interexchange Carriers (IXCs). NAS is provisioned as a local calling area only transport and transmission facility whereby an end user caller can access the customer on a local calling area only basis. NAS will be available at a suitably equipped end office or access tandem switches, as determined by the Company. The Company will provide information necessary to bill the end user caller.

The caller to an NAS program uses a 1+ dialing pattern (for example, 1+NXX-XXXX or 1+NPA-NXX-XXXX). The customer will bill end user callers for information announcement or other interactive or enhanced services.

B. Definitions

Company

This is Qwest Corporation, the entity providing NAS to the customers. Qwest Corporation shall in no way be considered or construed to be the provider of telephonic information services, either directly or as an agent of the customers. Hereafter, Qwest Corporation will be referred to as the Company.

Customer

The provider of telephonic information program(s), announcements, interactive programs or enhanced type services to the end user caller. NAS customers are Information Providers, Enhanced Service Providers and/or Interexchange Carriers. These customers are unaffiliated with Qwest Corporation and include their employees, agents and authorized representatives.

End User Caller

The person or entity placing a telephone call to access a customer's program and is the client of the Company's customer.

[1] End user caller originates the call which terminates at the customer's premises as an in-only service.

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9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES – GRANDFATHERED (CONT'D) (T)
9.5.4 NETWORK ACCESS SERVICE (NAS) – GRANDFATHERED (CONT'D)

B. Definitions (Cont'd)

Interactive Programs

A program or service whereby an end user caller, once connected to a customer's equipment, can, through the use of a touch-tone pad or similar device, access more specific or individualized announcement information.

C. Terms and Conditions

1. NAS calls are not included in local flat rate service charges. NAS is priced independently of any other pricing method. The customer will determine the price charged to the end user caller on a per call or per minute basis. When calls are placed from measured or message rate exchange lines, the usual measured or message rate usage charges are not applicable, nor are such calls chargeable against any measured or message rate usage allowance. See D., following.

2. The following calls will be denied access to NAS:

   - All third-party, collect and calling card calls;
   - Calls from Smart PALs;
   - Calls from WATS access lines;
   - Calls from toll denied or restricted lines;
   - Calls from hotel/motel and hospital toll trunk service lines that are routed to special operator equipped locations, as appropriate, e.g., Toll Operator Position System (TOPS);
   - Calls from lines with *CUSTOMNET*;
   - Feature Group A, B, C and D lines;
   - Calls originating outside the boundaries of the LATA where the serving exchange is located.

   Due to conditions beyond the Company's control, the Company may not be able to deny all calls as identified above or to provide call detail information.

Received
JUN 17 2026
NPSC-Comm. Dept.

9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES – GRANDFATHERED (CONT'D) (T)
9.5.4 NETWORK ACCESS SERVICE (NAS) – GRANDFATHERED (CONT'D)

C. Terms and Conditions (Cont'd)

3. Access lines are provided as in-only service; that is, they are only able to receive calls, not to originate them.

4. Request for a transfer of calls recording will be allowed on the primary line number only at no charge to the customer during the period the current directory listing is effective. Customized intercept service is available to the customer. Charges for customized intercept service will be determined by the Company at the time customer request for this service is made.

5. Provision of Service

   a. The provision of this service by the Company for the transmission of announcement or interactive program services is subject to the availability of facilities and the requirements of the local service and toll networks.

   b. The location of central offices providing NAS is entirely at the selection of the Company. NAS is available on a Foreign Central Office (FCO) and Foreign Exchange (FX) basis to customers located outside the selected central office service area at the FX and/or FCO rates and charges specified in the Private Line Transport Services Catalog, provided that such service does not cross the boundaries of the local calling area within which the serving central office is located.

6. One directory listing is furnished to the customer without additional charge in the alphabetical section of the serving exchange's directory. For more than one directory listing, terms and conditions, rates and charges specified in 5.7.1, will also apply.

7. The telephone numbers assigned to NAS access lines are assigned based on the sole discretion of the Company and may be reassigned upon request. Telephone numbers remain the property of the Company.

8. Special telephone number services are available to customers who desire numbers other than those randomly offered by the Company under normal assignment procedures. See 5.7.7, Custom Number Services.

Received
JUN 17 2026
NPSC-Comm. Dept.

9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES – GRANDFATHERED (CONT'D) (T)
9.5.4 NETWORK ACCESS SERVICE (NAS) – GRANDFATHERED (CONT'D)

C. Terms and Conditions (Cont'd)

9. Installment billing is not available with NAS.

10. A one month minimum billing period is required.

11. Customers are required to provide an announcement/threshold message designed and delivered in a manner that can be easily understood, which clearly states the price for each call or for each minute of the call and allows the customer an opportunity to hang-up without incurring a charge. The Company reserves the right to determine the specific length and customer rate parameters of any and all threshold messages based on state-specific requirements. Customers will be billed for announcement/threshold time whether or not the end user caller remains on the line after the threshold message is delivered.

12. Billing names and addresses (BNA) are provided for the sole purpose of billing end user callers. BNA information may not be used for any other purpose such as reselling or developing marketing lists, etc.

13. NAS is offered subject to the availability of existing central office facilities.

14. Liability

    a. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability or failure of its equipment or facilities or for any act, omission or failure to perform by the Company, or its employees, or agents, in connection with this service. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment, nor on equipment provided by the customer.

    b. The Company shall not be responsible for notifying the customers of any legislation which may affect pay-per-call programs or customer's billing and collection practices.

Received
JUN 17 2026
NPSC-Comm. Dept.

9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES – GRANDFATHERED (CONT'D) (T)
9.5.4 NETWORK ACCESS SERVICE (NAS) – GRANDFATHERED (CONT'D)

C. Terms and Conditions (Cont'd)

15. The customer shall be responsible for notifying the Company of any change in legal form of ownership (corporation, partnership, sole proprietorship, etc.) within 30 days of change.

16. The Company reserves the right to disconnect service and withhold call detail information upon any failure by the customer to pay any monetary sums due for services when non-payment continues for more than 30 days after date on which such sums are due and payable to the Company.

17. Provision of this service is subject to all other applicable Catalogs of the Company.

18. If located outside the normal service area of the central office, appropriate FX/FCO rates and charges apply as specified in the Private Line Transport Services Catalog.

19. The minimum one minute rate will apply even when end user callers hang up within the threshold time. The customer will be responsible for paying the usage on all calls.

20. One magnetic tape will be created and shipped monthly to the customer, unless otherwise specified.

Received
JUN 17 2026
NPSC-Comm. Dept.

9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES – GRANDFATHERED (CONT'D) (T)
9.5.4 NETWORK ACCESS SERVICE (NAS) – GRANDFATHERED (CONT'D)

D. Rates and Charges

	NONRECURRING CHARGE
1. Establishment of Service	
• Initial establishment NPA-NXX, per program telephone number	$500.00
• Each additional program in the same state	250.00

	USOC	NONRECURRING CHARGE	MONTHLY RATE
2. NAS Access Lines[1]	1S2	[2]	[2]
3. Transmission and Transport (Usage)		RATE PER CALL	
• First 60 seconds or less		$0.17	
• Additional 60 second increments, or fraction thereof		0.14	

[1] If customer orders two or more lines, Rotary (Hunting) Line rates and charges also apply.

[2] 1S2 is the same rate and charge as LMB as found in 5.2.

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JUN 17 2026
NPSC-Comm. Dept.

9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES – GRANDFATHERED (CONT'D) (T)
9.5.4 NETWORK ACCESS SERVICE (NAS) – GRANDFATHERED (CONT'D)

D. Rates and Charges (Cont'd)

	NONRECURRING CHARGE	MONTHLY RATE
4. Media Provisioning		
• Magnetic billing tape, per tape created	$50.00	–
• Duplicate Media	ICB	ICB
• All other media (e.g., paper)	ICB	ICB

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JUN 17 2026
NPSC-Comm. Dept.

10. MISCELLANEOUS SERVICE OFFERINGS

SUBJECT	PAGE	
Alarm Reporting Equipment	13	
Automatic Number Identification (ANI) Order Entry Service	31	
Billed Number Screening (BNS)	4	
Blocking for 10XXX1+/10XXX011+	7	
Business Contingency Service	40	
Business Continuation Routing	40	
Call Line Identifier	60	
Call Report Services	66	
Caller Identification Blocking - All Call	8	
Caller Identification Blocking - Per Call	8	
Caller Identification Blocking Options	8	
Connections of Premises Equipment to Telecommunications Services	9	
CUSTOMNET Service	2	
Data and Teletypewriter Equipment	9	
International Blocking Service	7	(N)
Message Delivery Service - Interoffice	32	
Message Delivery Service	21	
Message Waiting Indication	24	
Mileage Charges	1	
Miscellaneous Central Office Services	21	
Miscellaneous Services	44.1	
Miscellaneous Switching Arrangements	1	
Multiline Terminating Systems and Communications Systems	15	
Night, Sunday and Holiday Service	1	
Pay Per Call Restriction	6	
Power Failure Options	18	
Recording, Reproducing and Automatic Answering and Recording Equipment	10	
Screening/Restriction Services	2	

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10. MISCELLANEOUS SERVICE OFFERINGS

SUBJECT	PAGE
Telephotograph Equipment	19
Toll Restriction	5
TRACKLINE PLUS Service	70
Traffic Data Report Service (TDRS)	27
Voice Messaging Service	45
Business Voice Messaging Service	49
Residence Voice Messaging Service	45

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10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE CHARGES

A. Description

Where, for the purpose of furnishing any of the classes of circuits to which mileage charges apply, as hereinafter specified, it is necessary to provide new construction, such construction will be provided under the terms and conditions governing Construction Charges in Section 4.

The mileage charges previously shown in this section are now furnished in the Private Line Transport Services Catalog. The following services, however, continue to be authorized by the provisions of this Catalog:

- Extension and Private Branch Exchange Lines
- Foreign Central Office
- Tie Lines
- Optional Mileage Charges

10.3 MISCELLANEOUS SWITCHING ARRANGEMENTS

10.3.1 ARRANGEMENTS FOR NIGHT, SUNDAY AND HOLIDAY SERVICE

A. Description

A private branch exchange (PBX) customer may be furnished with special numbers to assist in handling incoming calls at periods outside of business hours, when the PBX is not attended. Such a special number can, by the use of one of the customer's PBX trunks, be associated with a station of the PBX. All calls for the special numbers are then terminated at that station. Only one station line shall be connected to each special number.

B. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Each number provided, including directory listing	NCB	$20.00	$1.75

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10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES

10.4.1 *CUSTOMNET* SERVICE

A. Description

CUSTOMNET Service provides toll access screening options which allow a customer to restrict the classes of chargeable calls originating over some or all of their lines.

CUSTOMNET enables a customer, by means of Company operator identification, to provide toll access but restrict (0/0+) outgoing toll calls to only those calls which are charged to the called telephone (collect), a third number, and/or calling card.

Two options, described below, are available with this service. The provision of this service may require some customers to change their existing telephone number.

- Option 1

  All local and nonchargeable calls, e.g., calls to "800" numbers, and calls to Company numbers such as repair and public emergency service numbers (such as 911) will be permitted. Calls dialed 1+, including calls to Directory Assistance, will not be permitted. Calls dialed 0-/0+ to Directory Assistance will be permitted if alternate billing is provided.

- Option 2

  All local calls, nonchargeable calls and calls dialed 1+ will be permitted. With this option, the customer assumes responsibility for all calls dialed 1+ and indemnifies and saves the Company harmless against claims resulting from abuse or fraudulent use of the service.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES
10.4.1 *CUSTOMNET* SERVICE (Cont'd)

B. Terms and Conditions

1. *CUSTOMNET* is furnished in all exchanges where facilities and operating conditions permit.

2. The Company reserves the right to restrict the screening classes or combinations of classes to standard arrangements.

3. Toll Restriction cannot be applied to lines or trunks using *CUSTOMNET*.

C. Rates and Charges

	USOC	NONRECURRING CHARGE[1]	MONTHLY RATE
• Per Toll Access Line	SRG	$30.00	$3.00
• To change restriction option, per occasion	NRCK5	30.00	–

[1] Nonrecurring charges do not apply to 0+ Screening only.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES (Cont'd)

10.4.3 BILLED NUMBER SCREENING (BNS)

A. Description

BNS prohibits collect and/or third number billed calls from being charged to BNS equipped numbers. Callers attempting to place a collect or third number billed call using a BNS number for billing will be advised by an operator that such billing is unauthorized and the call will not be completed until other payment or billing arrangements are made.

B. Terms and Conditions

1. BNS is subject to the availability of facilities.

2. Collect and/or third number billed calls originating from locations that do not have screening capabilities may not be capable of being intercepted and denied and will be billed. e.g. International calls and calls that do not go through the Billing Validation Authority (BVA) data base.

3. Provision of BNS does not alleviate customer responsibility for completed toll calls.

4. BNS may be used with other Company toll screening/blocking services (e.g. Toll Restriction, Blocking for 10XXX1+/10XXX011+, etc.).

C. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Residence	RTVXQ	$12.50	–
• Business	RTVXQ	12.50	–

NPSC Comm Dept

10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES (Cont'd)

10.4.4 TOLL RESTRICTION

A. Description

Toll Restriction provides for exchange access lines or trunks to be restricted from dialing billable toll calls. Local directory assistance calls are allowed. Attempted violations of the restriction are routed to an announcement.

B. Terms and Conditions

1. This service is offered, subject to the availability of existing CO facilities, to individual line residence, individual line business and dial switching type customers.

2. Provision of Toll Restriction does not alleviate customer responsibility for completed toll calls.

3. Subscription to services that incorporate Toll Restriction may prevent the completion of 1-plus local calls.

4. Toll Restriction may include Billed Number Screening.

5. Toll Restriction is available to Lifeline customers without charge.

C. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Business, per line or trunk arranged	KX9	$27.50	$5.50 (I)
• Residence, per line	KX9	12.50	3.50 (I)

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10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES (Cont'd)

10.4.5 PAY PER CALL RESTRICTION

A. Description

Pay Per Call Restriction enables individual residence or business exchange access line customers to prohibit dialing of calls with designated Network Access Service (NAS) and 900 prefixes.

B. Terms and Conditions

This service is offered subject to availability of existing central office facilities and capabilities.

C. Rates and Charges

	USOC	NONRECURRING CHARGE RESIDENCE	NONRECURRING CHARGE BUSINESS	MONTHLY RATE	
• Restriction of calls with the designated NAS and 900 prefixes, per line					
- Initial Installation	RTVXN	– (R)	– (R)	–	
- Subsequent installation on same line	RTVXN	$12.50	$12.50	–	(T)

SEP - 2 2005
NPSC-Comm. Dept.

10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES (CONT'D)

10.4.7 BLOCKING FOR 10XXX1+/10XXX011+

A. Description

This service prevents 10XXX1+ and 10XXX011+ calls from being completed. Blocked calls will be routed to an announcement.

B. Terms and Conditions

1. This service is offered subject to the availability of existing central office facilities.
2. Provision of 10XXX1+/10XXX011+ Blocking does not alleviate customer responsibility for completed toll calls.

C. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per Line, Trunk or Network Access Register arranged	RTVXY	$12.50	$0.10

10.4.8 INTERNATIONAL BLOCKING SERVICE (N)

International Blocking Service provides end office blocking of internationally direct-dialed (i.e., 011+ and 101XXXX-011+) calls where technically feasible in Company end office switching equipment and routes such dialed sequences to a recorded announcement. The Company will, at the customer's option, block 011+ and 101XXXX-011+ international direct-dialed sequences on customer line and/or trunk service(s) offered in the Company's general or local exchange tariffs that are provided to residence and business customers. International Blocking Service is not available for residence customers in the state of MN.

When International Blocking Service is ordered and installed on initial installation of service or existing service, the customer is assessed a nonrecurring charge per customer line and/or trunk service(s).

	NONRECURRING CHARGE
• Per line or trunk	$17.00 (N)

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10. MISCELLANEOUS SERVICE OFFERINGS

10.7 CALLER IDENTIFICATION BLOCKING OPTIONS

10.7.1 CALLER IDENTIFICATION BLOCKING - PER CALL

A. Description

Enables a customer to control the disclosure of his/her name and/or telephone number to a subscriber of Caller Identification (where technically feasible) by temporarily changing the public/private status indicator of the telephone number. A customer must dial a code before each call to change the indicator from public to private. "Public status" allows delivery of the name and/or telephone number. "Private status" prevents delivery of the name and/or telephone number. Per Call Blocking is provided at no charge.

B. Rates and Charges

	USOC	MONTHLY RATE
• Per Call	N/A	–

10.7.2 CALLER IDENTIFICATION BLOCKING - ALL CALL

A. Description

Provides a permanent private indicator on a customer's line. Once the blocking is established on the customer's line, the private status cannot be deactivated by the customer. Federal, State, and Local law enforcement agencies and non-profit domestic violence agencies may be provided additional arrangements for private status and/or all call blocking, on a line-by-line basis, at no charge.

B. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• All Call			
- Business	NKM	–	$ 2.00
- Residence	NKM	–	**11.00** (I)

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FEB 17 2026
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10. MISCELLANEOUS SERVICE OFFERINGS

10.8 CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

10.8.1 DATA AND TELETYPEWRITER EQUIPMENT

A. Description

Customer data transmitting and receiving equipment may be connected to facilities of the Company for the transmission and reception of data signals.

B. Rates and Charges

1. Data Access Arrangement

For connection of customer-provided data transmitting and/or receiving equipment or communications systems.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Basic arrangement for manual operation	CDT	[1]	$2.00
• Arrangement for unattended sending and receiving through a voltage type control interface, each	CBS	[1]	5.50
• Arrangement for unattended sending and receiving through a contact closure type control interface, each	CBT	[1]	4.20
- Power supply for use with contact closure type interface when not supplied by customer, each	CBV	[1]	1.20

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[1] Premises Work Charges, specified in 13.2, apply.

10. MISCELLANEOUS SERVICE OFFERINGS

10.8 CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES (Cont'd)

10.8.2 RECORDING, REPRODUCING AND AUTOMATIC ANSWERING AND RECORDING EQUIPMENT

A. General

1. Basis of Connection.

Customer-provided recording, reproducing and automatic answering and recording equipment may be connected with the facilities of the Company in accordance with 8.1.2 and 8.1.3, subject to the following conditions:

a. The equipment provided by the customer will be connected with telecommunications services defined as exchange, private branch exchange and Centrex lines.

b. Customer-provided recording, reproducing and automatic answering and recording equipment shall not be used to interconnect any line or channel of the Company with any other communications lines or channel of the Company or of any other person, except as expressly authorized in 2.5.6.B.

c. Customer-provided recording, reproducing and automatic answering and recording equipment may be connected with facilities of the Company only when and for so long as the customer subscribes to a sufficient number of telephone lines to handle adequately the volume of telephone calls received without interfering with any of the services offered by the Company.

In the event that the use of customer-provided equipment causes such interference, the Company shall have the right to discontinue service without prior notification to the customer.

10. MISCELLANEOUS SERVICE OFFERINGS

10.8 CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

10.8.2 RECORDING, REPRODUCING AND AUTOMATIC ANSWERING AND RECORDING EQUIPMENT

A.1. (Cont'd)

d. Use of customer-provided reproducing equipment or customer-provided automatic answering and recording equipment in association with the Company facilities for public announcements are subject to the following conditions:

- For purposes of identification, customers who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.
- Customers transmitting factual public announcements such as Time, Weather, Stock Market quotations, Airline schedules and similar information are excluded from the preceding condition.
- Failure to comply with the provisions of this Catalog shall be cause for termination of the service.

B. Rates and Charges

1. Connecting Equipment

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Recorder Connector Equipment for connecting attended customer-provided recording equipment to Company facilities			
• Recorder Connector			
- With automatic recorder tone	RCT	[1]	$2.00
- For permanent installation	RCZ	[1]	2.00

[1] Premises Work Charges, specified in 13.2, apply.

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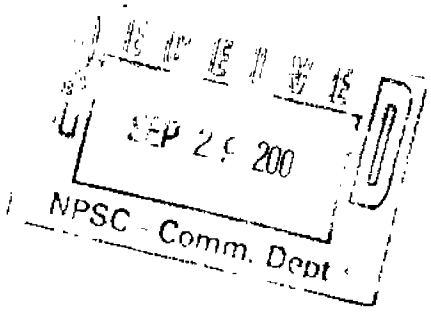
10. MISCELLANEOUS SERVICE OFFERINGS

10.8 CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

10.8.2 RECORDING, REPRODUCING AND AUTOMATIC ANSWERING AND RECORDING EQUIPMENT

B.1. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
b. Recorder Coupler Equipment			
• Arrangement to provide connection of attended or unattended customer-provided recording, reproducing and automatic answering and recording equipment, each			
- With disconnect supervision	RDL	[1]	$4.15
- Without disconnect supervision	GTS	[1]	2.15
• Arrangement to provide connection of customer-provided answer-only terminal equipment			
- Per line equipped where two-way transmission is required	RDMZR	[1]	3.45
- Per line equipped where automatic volume limiting is required	RDY	[1]	4.15



[1] Premises Work Charges, specified in 13.2, apply.

10. MISCELLANEOUS SERVICE OFFERINGS

10.8 CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES (Cont'd)

10.8.3 ALARM REPORTING EQUIPMENT

A. General

Except as otherwise provided in B., following, customer-provided Alarm Reporting equipment which sends dial pulses corresponding to a predetermined telephone number and then transmits a prerecorded voice alarm message may be connected to the facilities of the Company subject to the following conditions:

1. Such equipment may be connected only to individual dial central office, PBX or Centrex station lines.

2. Connection to the Company's facilities shall be made only through use of a connecting arrangement provided by the Company. The customer-provided connecting equipment seizes the associated line upon receipt of a signal from the customer-provided equipment, reconstitutes the dial pulses received from the customer-provided equipment, restricts the transmission path to outward transmissions and automatically terminates the connection at the conclusion of the voice alarm message.

3. Customer-provided Alarm Reporting equipment shall not be used to interconnect any line or channel of the Company with any other communications line or channel of the Company or of any other person.

B. Moves or Changes

Customer-provided alarm reporting equipment connected to the telecommunications network in accordance with 1. preceding, prior to January 1, 1980, may remain connected and be moved and reconnected for the life of the equipment without registration unless subsequently modified. New installations of customer-provided terminal equipment and communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations must be connected to the telecommunications network in accordance with 8.1.2, preceding.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.8 CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

10.8.3 ALARM REPORTING EQUIPMENT (Cont'd)

C. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Alarm Coupler	CAU	[1]	$1.90
- Combined Alarm Coupler with Signaling Unit	SU4	[1]	5.15
• Arrangement to provide connection of customer-provided originate only or originate and answer terminal equipment, per line equipped	SU6AQ	[1]	3.35

[1] Premises Work Charges, specified in 13.2, apply.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.8 CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES (Cont'd)

10.8.5 MULTILINE TERMINATING SYSTEMS AND COMMUNICATIONS SYSTEMS

A. Description

Customer Multiline Terminating Systems and Communications Systems may be connected to the telecommunications network by means of suitable connecting arrangements.

B. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Arrangement to permit connection of a customer-provided and maintained attendant position to an exchange trunk			
- Per automatic arrangement provided in connection with two-way service	CD9	[1]	$5.75
• Arrangement to permit connection of customer-provided and maintained switching equipment to attendant positions to an exchange trunk line			
- Per automatic arrangement provided in connection with two-way service (outward only from switching equipment)	CDH	[1]	5.75

[1] Premises Work Charges, specified in 13.2, apply.

10. MISCELLANEOUS SERVICE OFFERINGS

10.8 CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

10.8.5 MULTILINE TERMINATING SYSTEMS AND COMMUNICATIONS SYSTEMS

B. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Arrangement to permit the connection of a customer-provided communication system to a special Company trunk for access to the long distance switchboard			
- Per automatic arrangement provided in connection with two-way service	CED	[1]	$5.75
• Arrangement to provide for automatic connection of customer-provided terminal equipment, per line equipped	STC	[1]	3.65

[1] Premises Work Charges, specified in 13.2 apply.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.8 CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

10.8.5 MULTILINE TERMINATING SYSTEMS AND COMMUNICATIONS SYSTEMS

B. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Arrangement to provide for automatic connection of customer-provided voice communications systems and/or terminal equipment to Company facilities			
- Per exchange line, PBX trunk or terminal equipment[1]	STP	[2]	$6.00

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[1] Single line installation will not be provided.

[2] Premises Work Charges, specified in 13.2, apply.

10. MISCELLANEOUS SERVICE OFFERINGS

10.8 CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES (Cont'd)

10.8.6 POWER FAILURE OPTIONS

A. Description

1. The following equipment is associated with power failure arrangements for use during periods of commercial power failure at the customer's premises.

2. This arrangement is associated with connecting arrangement CD9 and CDH service is operative only during commercial power failure.

B. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Power failure arrangement, per connecting arrangement	PFC	[1]	$3.00

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[1] Premises Work Charges, specified in 13.2, apply.

10. MISCELLANEOUS SERVICE OFFERINGS

10.8 CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES (Cont'd)

10.8.7 TELEPHOTOGRAPH EQUIPMENT

A. General

Except as otherwise provided in B., following, telephotograph equipment provided by the press, law enforcement agencies, armed forces, civilian defense agencies or the United States Weather Bureau may be used in connection with the exchange and toll service lines of the Company, under the following conditions:

1. Telephotograph equipment provided by the Press may be connected to lines of the Company for use by the Press for the transmission and reception of pictures and similar material for publication. Telephotograph equipment provided by law enforcement agencies may be connected to lines of the Company for use by law enforcement agencies for the transmission and reception of fingerprints, ballistic data, identification photographs and similar law enforcement material. Telephotograph equipment provided by the armed forces of the United States may be connected to the lines of the Company for use by the armed forces of the United States for transmission and reception of information of military necessity essential to the national defense. Telephotograph equipment provided by civilian defense agencies may be connected to lines of the Company for use by civilian defense agencies for the transmission and reception of information essential for the discharge of their responsibilities in emergencies. Telephotograph equipment provided by the United States Weather Bureau may be connected to the lines of the Company for use by the Weather Bureau for the transmission and reception of weather information.

2. Customer telephotograph equipment may be connected either by direct physical connection or by acoustic or inductive coupling. Direct physical connection may be made only by means of connection equipment furnished by the Company. The connection of the telephotograph equipment may be made by the customer only to the terminals of the connection equipment.

3. Portable connection equipment will be furnished, if desired, for use with portable telephotograph equipment of the customer.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.8 CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

10.8.7 TELEPHOTOGRAPH EQUIPMENT

A. General (Cont'd)

4. The telephotograph equipment may be used in connection with any class of business service, except coin box service, furnished to the press, law enforcement agency, the armed forces, civilian defense agencies, or the United States Weather Bureau or made available to them under a joint user arrangement. Portable connection equipment may be used also at private branch exchange stations in guest rooms of hotels, subject to the consent of the hotel concerned.

5. The Company assumes no responsibility for the quality of, or defects in, the material transmitted or received regardless of cause.

B. Moves or Changes

Customer-provided telephotograph equipment that is connected to the telecommunications network in accordance with A.1, preceding, prior to July 1, 1979, may remain connected and be moved and reconnected for the life of the equipment without registration unless subsequently modified. New installations of customer-provided terminal equipment and communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations must be connected to the telecommunications network in accordance with terms and conditions specified in 8.1.2.

C. Rates and Charges

	USOC	MONTHLY RATE
• For connection equipment, each	367	$1.20

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.1 MESSAGE DELIVERY SERVICE

A. Description

1. Message Delivery Service transmits call information pertaining to all incoming calls to a Message Delivery Service customer's Multiline Hunt Group. This information includes the following:

   - The called directory number. (10 digits where available.)
   - The calling directory number (if the calling number is in the same central office switch as the customer; or from other central offices if technically available; 10 digits where available.)
   - The reason for forwarding on forwarded calls such as busy or don't answer.

2. This information is transmitted to the customer via a Call Data Input/Output Central Office Facility between the central office switch and the customer's equipment at the customer premises.

3. This service enables the customer to identify the called client on forwarded calls and provide personalized answering responses to that client's calls. Additionally, the identity of the calling directory number (if the calling number is available) will allow the customer to provide more personalized answering to the caller.

B. Terms and Conditions

1. The customer must have a Multiline Hunt Group (MLHG) in the same central office switch where the Call Data Input/Output Central Office Facility terminates that is used to transmit call information and the customer client telephone number. Under certain circumstances, the MLHG may be provided from a remote switch served by the central office where the Call Data Input/Output Central Office Facility terminates at the discretion of the Company. This is an intra-office service where the client and the customer's MLHG and Call Data Input/Output Central Office Facility are in the same central office switch or a remote switch served by the same central office.

2. The customer must have a Call Data Input/Output Central Office Facility to each central office switch where client lines are resident.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.1 MESSAGE DELIVERY SERVICE

B. Terms and Conditions (Cont'd)

3. Signaling on the Call Data Input/Output Central Office Facility is ASCII asynchronous. (T)

4. More than one customer Multiline Hunt Group may be served by the same data link as long as the provider's equipment can interpret the data transmitted.

5. When used in conjunction with Message Waiting Indication - Audible, Visual or Audible/Visual, the customer must have compatible message desk CPE.

6. A Voiceband/Data Circuit (or equivalent) is required in addition to the common equipment to provide signaling between the central office and the customer's premises to provide call information and/or message waiting indication. (T)

7. Message Delivery Service will be provided where technically and/or economically feasible and where sufficient demand exists to warrant the provision of the service.

8. Customers shall be required to sign an agreement not to disclose the calling number identified as a result of the service unless permission is given by the calling party. Customers will only use the information to complete processing of that call or to provide Voice Messaging Service. (T) (C)

9. The customer is required to provide the modem or channel interface equipment at the customer premises end of the Call Data Input/Output Central Office Facility.

10. It is the customer's responsibility to ensure that requests from the customer's CPE to activate or deactivate Message Waiting Indication (via the Call Data Input/Output Central Office Facility) shall be made only for end user's client's telephone numbers equipped with a Message Waiting Indication feature. Repeated invalid activation or deactivation requests for the same telephone number may adversely affect the network and, therefore shall be considered as a CPE trouble condition.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES
10.10.1 MESSAGE DELIVERY SERVICE (Cont'd)

C. Rates and Charges

1. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.

2. The nonrecurring charge to change the service is the same as the charge to install it.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Call Data Input/Output Central Office Facility, each	FCX	$400.00	$450.00
• Per Multiline Hunt Group terminating in Call Data Input/Output Central Office Facility	FHZPA	150.00	15.00
• Call data, each line arranged	MBH	5.00	3.75

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES (CONT'D)

10.10.2 MESSAGE WAITING INDICATION

A. Audible

1. Description

Message Waiting Indication - Audible is a feature whereby subscribing clients will hear an audible interrupted tone, when lifting the receiver, giving an indication of a message waiting for the client at the client's chosen Message Delivery Service provider. The tone will be initiated by the provider over the provider customer's telephone line. The client may call the provider for their message or ignore the tone and place a call. The tone will continue until the message has been retrieved.

2. Terms and Conditions

a. Each provider client subscribing to Message Waiting Indication - Audible must have their line programmed to accept Message Waiting Indication - Audible.

b. The provider must subscribe to Message Delivery Service in order to provide this feature.

3. Rates and Charges

a. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.

b. The nonrecurring charge to change the service is the same as the charge to install it.

c. Only one nonrecurring charge will apply when Message Waiting Indication and Custom Calling features are ordered at the same time, for the same customer, on the same line.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Each client line arranged			
- Residence	MWW	$ 6.00	**$ 7.55** (I)
- Business	MWW	10.00	**10.25** (I)

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES
10.10.2 MESSAGE WAITING INDICATION (CONT'D)

B. Visual

1. Description

Message Waiting Indication - Visual is a feature whereby subscribing clients will see a visual alerting signal giving an indication of a message waiting for the client at the client's chosen Message Delivery Service provider (provider). The signal will be initiated by the provider over the provider client's telephone line. The client may call the provider for their message or ignore the signal and place a call. The signal will continue until the message has been retrieved. The provider or client must provide the visual device.

2. Terms and Conditions

a. Each provider client subscribing to Message Waiting Indication - Visual must have their line programmed to accept Message Waiting Indication - Visual.

b. The provider must subscribe to Message Delivery Service in order to provide this feature.

3. Rates and Charges

a. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.

b. The nonrecurring charge to change the service is the same as the charge to install it.

c. Only one nonrecurring charge will apply when Message Waiting Indication and Custom Calling features are ordered at the same time, for the same customer, on the same line.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Each line arranged			
- Residence	MV5	$11.00	**$2.75** (I)
- Business	MV5	13.00	**3.35** (I)

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES
10.10.2 MESSAGE WAITING INDICATION (CONT'D)

C. Audible/Visual

1. Description

Message Waiting Indication - Audible/Visual is a feature whereby a customer will hear an audible interrupted tone when lifting the telephone receiver and see a visual alerting signal giving an indication of a message waiting. The signal will be initiated by the customer's Message Delivery Service provider, or other provider source capable of initiating the signal, over the customer's telephone line. The customer may call the provider for their message or ignore the signal and place a call. The tone and visual signal will continue until the message has been retrieved. The provider or customer must provide the visual device.

2. Terms and Conditions

a. Each customer must have their line programmed to accept Message Waiting Indication - Audible/Visual.

b. The customer must subscribe to Message Delivery Service or other source capable of initiating the signal in order for this feature to function.

3. Rates and Charges

a. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.

b. The nonrecurring charge to change the service is the same as the charge to install it.

c. Only one nonrecurring charge will apply when Message Waiting Indication - Audible/Visual and Custom Calling features are ordered at the same time, for the same customer, on the same line.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Each line arranged			
- Residence	M1W	$11.00	**$2.80 (I)**
- Business	M1W	13.00	**3.60 (I)**

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES (Cont'd)

10.10.4 TRAFFIC DATA REPORT SERVICE (TDRS)

A. Description

Traffic Data Report Service (TDRS) provides customers a summary of their traffic data on certain network facilities, e.g., individual access lines, multiline hunt groups, trunk groups, network access registers, *CENTRON* system features, etc. Reports are available on a one-week, a one-month or on an ongoing basis. (T)

B. Definitions

Overflow (Attempt Failures)

Provides a count of the number of times incoming calls attempted to reach an access line or group but found all lines busy.

Peg Count

Provides a count of all calls to an access line or group. In certain central offices and on certain facilities, specific peg count reports are available for abandon, attempt, delay, in-only, out-only, etc.

Usage

Provides the measurement of usage, expressed in CCS (hundred call seconds), that a facility was in use.

C. Terms and Conditions

1. TDRS is available where central office facilities permit.

2. Data included in each TDRS study, i.e., usage, peg count and overflow, is contingent upon the facility or feature being studied and upon the type of central office switch.

3. Weekly reports begin on Sunday and end on the following Saturday. The customer specifies the hours and consecutive days to be included in each report.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.4 TRAFFIC DATA REPORT SERVICE (TDRS)

C. Terms and Conditions (Cont'd)

4. The data provided in TDRS will be not less than 90 percent complete. Studies that are less than 90 percent complete will be treated as follows:

a. One Week Reports

- Customer Accepts Incomplete Report

  - Issue credit adjustment, per D., following, towards nonrecurring charge.

- Customer Does Not Accept Incomplete Report

  - Reschedule another week at no additional charge, or
  - Adjust customer bill; no charge for report.

b. One Month and Ongoing Reports

- Customer Accepts Incomplete Weekly Report

  - Issue credit adjustment, per D., following.

- Customer Does Not Accept Incomplete Report

  - Reschedule another week at no additional charge, or
  - Adjust customer bill for incomplete week.

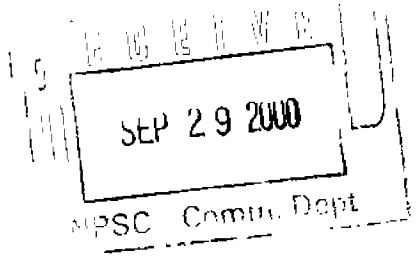
c. Terms and conditions, specified in a. and b., above, constitute the customer's sole recourse for incomplete reports.

5. Ongoing and monthly reports are produced on a weekly basis.

6. Monthly reports contain a minimum of four weeks (consecutive) of data.

7. The minimum service period (billing) for TDRS is as follows:

REPORT DURATION	MINIMUM SERVICE PERIOD
One week	One week
One month	One month
Ongoing	Two months



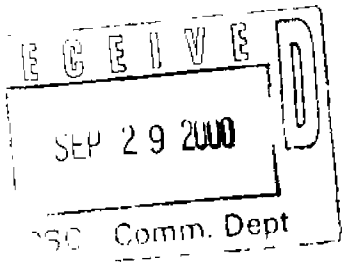
10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES
10.10.4 TRAFFIC DATA REPORT SERVICE (TDRS) (Cont'd)

D. Rates and Charges

TDRS will be provided at the following rates and charges:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Service Establishment Charge, per account, per order	TFD01	$ 30.00	–
• TDRS study, per facility, i.e., individual access line, group or queue			
- One week	TFPAW	120.00	–
- One month	TFPAM	210.00	–
- Ongoing	TFPAO	90.00	$120.00
• TDRS study for dedicated common block features/measurements			
- One week	TFPBW	500.00	–
- One month	TFPBM	950.00	–
- Ongoing	TFPBO	350.00	600.00



10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES
10.10.4 TRAFFIC DATA REPORT SERVICE (TDRS)

D. Rates and Charges (Cont'd)

	CREDIT ADJUSTMENT
• Credit adjustment applicable when a customer accepts a less than 90 percent complete weekly report	
- Each facility study	
- One week	$30.00
- One month	15.00
- Ongoing	10.00
- Each dedicated common block features/measurements study	
- One week	135.00
- One month	60.00
- Ongoing	40.00

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES (Cont'd)

10.10.5 AUTOMATIC NUMBER IDENTIFICATION (ANI) ORDER ENTRY SERVICE

A. Description

ANI Order Entry Service provides order entry capabilities for massive impulse ordering requirements from calls originated by rotary or touch-tone signaling telephones. This totally automated service captures called and calling numbers and forwards them to a specified location in real time.

B. Terms and Conditions

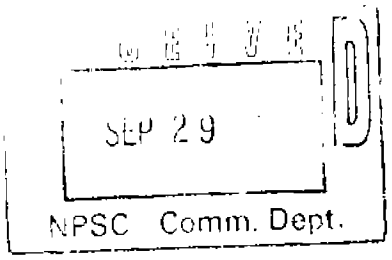
1. ANI Order Entry Service is furnished from certain central offices selected by the Company and is provided subject to the availability of facilities.

2. ANI Order Entry Service may be accessed by telephone callers with residence or business basic exchange service as determined by the Company. ANI Order Entry Service may not be accessible by certain classes of service. To have ANI Order Entry Service access, some classes of service may require special modification, and then only where facilities permit.

3. ANI Order Entry Service is charged to customers (e.g., Cable TV Companies) who subscribe to this service. Billing will be in accordance with the charges as specified in contract(s) between the Company and the customer.

C. Rates and Charges

ANI Order Entry Service is provided at cost or above on an individual case basis.



10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES (Cont'd)

10.10.6 MESSAGE DELIVERY SERVICE - INTEROFFICE

A. Description

1. Message Delivery Service - Interoffice (MDSI) transmits call related information pertaining to all incoming calls to an MDSI customer's multiline hunt group. This information includes the following:

   - The 10 digit called directory number.
   - The 10 digit calling directory number (if the central office switch that serves the calling party is connected to the same SS7 network as the central office serving the MDSI customer and is equipped with the proper software).
   - The reason the call was forwarded (e.g., busy line, don't answer, all calls forwarded) or that the call was direct dialed.

2. The central office (hub office) that serves the MDSI customer may receive call related information from their clients in other central offices that are connected via Signalling System 7 (SS7) trunks and contain the proper software.

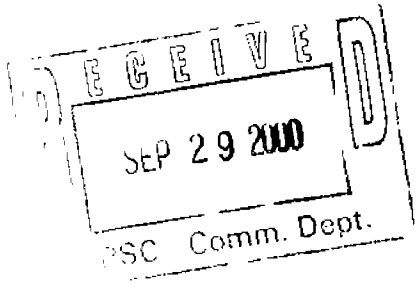
B. Terms and Conditions

1. The customer must have a Multiline Hunt Group (MLHG) in the same central office switch (or a subtending remote switch module if technically possible without adverse network impacts) where the Call Data Input/Output Central Office Facility terminates that is used to transmit call related information to the customer's premises equipment.

2. A voiceband/data circuit (or equivalent) is required in addition to the Call Data Input/Output Central Office Facility to provide signaling between the central office and the customer's premises.

3. Message Delivery Service - Interoffice will be provided where technically and/or economically feasible and where sufficient demand exists to warrant provision of the service.

4. The customer is required to provide the modem or channel interface equipment at the customer premises end of the Call Data Input/Output Central Office Facility.



10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.6 MESSAGE DELIVERY SERVICE - INTEROFFICE

B. Terms and Conditions (Cont'd)

5. The Custom Local Area Signaling Service (CLASS) Caller Identification Blocking features are effective with this product for the calling party to control the transmission of their telephone number. Should Caller Identification Blocking be ineffective from a specific switch or serving arrangement providing MDSI, customers shall be required to sign an agreement not to disclose the calling number identified as a result of the Service unless permission is given by the calling party. Customers will only use the information to complete processing of that call or to provide Voice Messaging Service.

6. It is the customer's responsibility to ensure that requests from the customer's CPE to activate or deactivate Message Waiting Indication (via the Call Data Input/Output Central Office Facility) shall be made only for end user client's telephone numbers equipped with a Message Waiting Indication feature. Repeated invalid activation or deactivation requests for the same telephone number may adversely affect the network and, therefore, shall be considered as a CPE trouble condition.

C. Rates and Charges

1. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.

2. The nonrecurring charge to change the service is the same as the charge to install it.

3. The rates and charges are as follows:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Call Data Input/Output Central Office Facility, each	FCX	$400.00	$450.00
• Per Multiline Hunt Group terminating in Call Data Input/ Output Facility, each	FHGPA	275.00	75.00
• Call Data - Interoffice, each line arranged	M4H	5.00	55.00

[1] This page cancels the following pages: Pages 35 through 39, Release 1. (C)

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES(CONT'D)

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES (CONT'D)

10.10.8 BUSINESS CONTINGENCY SERVICE

A. Business Continuation Routing

1. Description

Business Continuation Routing provides the customer with the ability to activate a predefined business continuity telecommunications service through the use of a Telephone User Interfaee (TUI) menu. Business Continuation Routing will provide call redirection to one of two telephone numbers that have been preselected by the customer to be part of their Business Continuation Routing Plan. Basic call redirection is considered to be redirection from one number to another. The customer may choose to redirect their calls using one of two forwarding options, Option A or Option B. Only one option can be activated at any point in time. Business Continuation Routing is available on PBX trunks**[1]**, business exchange access lines, Single Line ISDN lines**[1]**, Centrex type station lines**[1]**, DSS Basic trunks**[1]** and DID numbers**[1]**. (C) (C)

2. Definitions

Service Establishment

The administration of the initial customer service request and testing of the predefined service configuration.

Activation

The act of invoking a pre-established Business Continuation Routing option by the customer.

Occurrence

Each separate occasion that the plan configuration is implemented for activation purposes.

Group

A group is a group of telephone numbers that will be redirected in the same way. For example, if redirection is invoked under Option A, all telephone numbers within that group will be redirected to the numbers under Option A.

[1] Effective July 1, 2026, PBX trunks, Single Line ISDN lines, Centrex type station lines, DSS Basic trunks, and DID numbers are grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. (N) (N)

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES
10.10.8 BUSINESS CONTINGENCY SERVICE

A.2. (Cont'd)

Number Establishment or Number Change Charge

The creation of database elements allowing network forwarding to take place. Includes implementation of and or change to any option of a customer telephone number provisioned in the network.

Telephone User Interface (N)

User interaction with the telephone through the interactive voice response system to enable Business Continuation Routing. (N)

(D)

3. Terms and Conditions

a. The Company will furnish Business Continuation Routing where facilities permit.

b. A maximum of 100 numbers per wire center, per customer is allowed. (N)

c. The Company reserves the right to invoke a throttling process that could block calls in order to protect the network from extraordinary traffic loads. Extreme call loads could be hazardous to our network. (N)

d. Business Continuation Routing may be activated 24 hours a day, seven days a week by notifying the Company. (T)

e. The telephone numbers where the calls will be redirected when Business Continuation Routing is invoked must be in place or subscribed to at the same time as Business Continuation Routing. (C) (C)

f. Suspension of service, either full or partial of Business Continuation Routing, is not permitted. (T)

g. Should the customer opt to redirect calls to an intra/interLATA exchange telephone number from the forwarding switch, the customer will be responsible for the selection of the interexchange carrier and all associated rates and charges billed by the interexchange carrier. (T)

h. The Company will not be responsible for verification or working status of telephone numbers chosen by the customer for their option selections. (T)

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES
10.10.8 BUSINESS CONTINGENCY SERVICE

A.3. (Cont'd)

(D)

(D)

i. The customer must redirect all telephone numbers in a group. A group may be a floor, department, building, or some other breakdown other than the whole organization. These groups must be preassigned upon the establishment of the service. (C)

(D)

(D)

4. Rates and Charges

a. Rates and charges for Business Continuation Routing are in addition to the rates and charges for any other services associated with Business Continuation Routing.

b. Nonrecurring charges will apply when adding or changing services associated with Business Continuation Routing.

c. A Service Establishment charge will apply for Business Continuation Routing.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES (CONT'D)
10.10.8 BUSINESS CONTINGENCY SERVICE (CONT'D)

A.4. (Cont'd)

	USOC	NON-RECURRING CHARGE	MONTHLY RATE	
• Service Establishment Charge[1]	SEPCS	$150.00	—	
• Service Change Charge[2]	REAKW	50.00	—	
• Number Establishment or Number Change Charge, per number	REAKY	8.50	—	
• Digital Switched Service/ Primary Rate Service capability, per DS1 Facility[3,4,**5**]	C2RDX	—	$100.00	(C)
• Access Line/Trunk capability, per line and/or trunk[3,4,**5**]	C2RLX	—	5.00	(C)

[1] Applies on initial installation only.

[2] Applies per order when adding additional numbers.

[3] With Digital Switched Service or Primary Rate Service, the customer will be billed the rate associated with the quantity of Digital Switched Facilities (DS1s) or Access Lines (DID numbers), but not both.

[4] Includes the first Company activation occurrence in a 30 day period not to exceed 48 hours of continuous operation.

[5] Effective July 1, 2026, Digital Switched Service, Primary Rate Service, and Access Trunk are grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. (N) (N)

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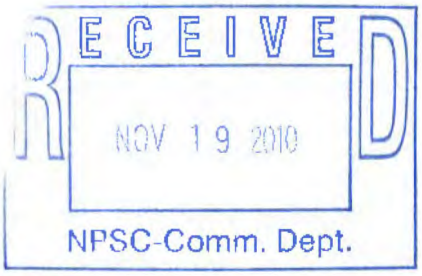
10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES
10.10.8 BUSINESS CONTINGENCY SERVICE
A.4. (Cont'd)

	USOC	NON-RECURRING CHARGE	MONTHLY RATE	DAILY RATE	
• Activation Charge[1]					
- 2nd or more occurrences, in a 30 day period or continuance of first occurrence beyond 48 hours of activation	N/A	$100.00	—	$200.00	(C)
• Group Establishment Charge, per group[2]	SEPCU	50.00	—	—	



[1] Includes the first Company activation occurrence in a 30 day period not to exceed 48 hours of continuous operation. Date for billing purposes is determined when the service is restored to normal condition.

[2] Does not apply to the first group on initial installation.

10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE

10.12.1 RESIDENCE VOICE MESSAGING SERVICE

A. Description

QWEST Residence Voice Messaging Service (VMS) (also known as *QWEST* Voice Mail) provides an audio mailbox to record, store, retrieve, review, save and to handle audio messages for residence customers. The service will greet incoming callers with a personal or a standard greeting in either English or Spanish. It provides audio prompts and personal security codes for customers and users of the service. Customers can send, reply and copy/forward messages to others on the same local messaging system as well as send messages to others on the same messaging system without having to dial their telephone numbers/mailbox numbers one at a time. Customers can access the service from any tone signaling telephone. The mailbox includes the Easy Access feature. Listed below are the types of VMS available to residence customers. (T) (T)

1. Mailboxes

Call Forwarding-Busy Line/Don't Answer with Message Waiting Indication

This capability is provided by equipping a customer's telephone service with Call Forwarding-Busy Line/Don't Answer (CFBDA) and with Message Waiting Indication (MWI) in addition to a voice messaging mailbox. CFBDA automatically forwards incoming calls to the mailbox when the customer's telephone line is busy or does not answer. CFBDA/MWI provides a stutter dial tone when messages are waiting.

Call Forwarding-Busy Line/Don't Answer with Message Waiting Indication - Simultaneous

This capability is provided by equipping a customer's telephone service with CFBDA and with MWI in addition to a voice messaging mailbox. CFBDA automatically forwards incoming calls to the mailbox when the customer's telephone line is not answered. CFBDA/MWI-S provides a simultaneous stutter dial tone and light indicator when messages are waiting.

Mailbox Only

This capability is provided by equipping a customer's telephone service with a voice messaging mailbox only. It does not include any other service or feature. Customers subscribing to Mailbox Only must have their lines equipped with a Call Forwarding feature at rates and charges specified elsewhere. In addition, customers wishing to receive notification of new messages waiting to be retrieved, must have their lines equipped with Message Waiting Indication at rates and charges specified elsewhere.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE
10.12.1 RESIDENCE VOICE MESSAGING SERVICE
A.1. (Cont'd)

Anywhere Voice Mail - **GRANDFATHERED** (C)

Effective September 1, 2023, Anywhere Voice Mail is grandfathered and will no longer be available to new customers. (C)

Equipping a voice-messaging mailbox with Number Forwarding provides this capability. The mailbox functions the same as other mailboxes except the customer who subscribes to Anywhere Voice Mail does not have to have telephone service.

2. Optional Features

Message Notification

This feature provides for the delivery or notification of new messages to a different location other than the customer's mailbox number. The customer has the option of sending messages to another telephone number or pager. The customer will have the ability to turn the notification on or off.

Additional Message Capacity

This option allows customers to have additional capacity added to their mailbox that will allow them to save an additional increment of messages, beyond the standard 35 messages provisioned with the service, for a maximum of 100 days. Additional capacity is available in two increments; Level I provides up to 50 additional messages and Level II provides over 50 but less than 100 additional messages. Due to technical limitations and the interaction of this option with other voice messaging features, the number of actual additional messages that could be saved with the Level II increment may vary by customer. The Level II option is obsolete as of August 8, 2005. Customers who subscribe to Extension Mailbox may only purchase an additional 50 messages.

Extension Mailbox

This option gives the customer three reduced function mailboxes, in addition to their personal mailbox. Messages can be left for any of these extension mailboxes by pressing certain digits on a tone signaling telephone. Each of the extension mailboxes can have a personal greeting that is played after the caller makes a selection. Messages left in an extension mailbox can only be retrieved using the extension mailbox's security code.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE
10.12.1 RESIDENCE VOICE MESSAGING SERVICE

(D)

B. Terms and Conditions

1. VMS will be provided 24 hours per day, 7 days per week.

2. VMS will be offered to residence customers where adequate and suitable facilities are available.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE

10.12.1 RESIDENCE VOICE MESSAGING SERVICE

B. Terms and Conditions (Cont'd)

3. The Company does not guarantee this service, however, in the event of an interruption to the service which is not due to the negligence or willful act of the customer or the premises facilities beyond the Demarcation Point or the customer's premises equipment, a pro rata adjustment of the monthly charge for the service will be allowed. The adjustment will be allowed during the time the interruption continues for 24 hours or more. The customer must contact the Company within a reasonable time (generally 30 days) or the Company may not be able to provide the adjustment.

4. The sole remedy for mistakes, omissions, interruptions, delays, errors or defects in transmission shall be a pro rata adjustment. The Company is not liable for any other damages regardless of the theory, whether direct, indirect, incidental, special or consequential.

5. The Company makes no warranties to the customer and it expressly excludes and disclaims any implied warranties such as warranties of fitness for a particular purpose or merchantability.

6. The Company may disconnect without advance notice, any VMS that is used in such a manner as to prevent, obstruct, delay or otherwise interfere with the service of other users.

7. The Company, at its discretion, may change the customer interface such as the recorded prompts and directions, the length of time available for leaving messages, the number of messages which may be left and other aspects of the service without prior notice to the customer.

8. Customers subscribing to *MARKET EXPANSION LINE* may subscribe to Mailbox Only. These customers would not subscribe to another Call Forwarding Feature nor would Message Waiting Indication be necessary.

9. The Company may apply, at no additional charge, additional features for the purpose of enhancing service. Removal of the audio logo and the restart function are examples of these features. (C)

10. Customers may save up to 35 messages for up to 100 days. Additional message capacity may be purchased as specified in C.5., following.

11. All terms and conditions for Number Forwarding found elsewhere apply to Anywhere Voice Mail.

10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE
10.12.1 RESIDENCE VOICE MESSAGING SERVICE (Cont'd)

(D)

C. Rates and Charges

(M)

1. The rates for VMS with CFBDA/MWI include the provision of Call Forwarding-Busy Line/Don't Answer and Message Waiting Indication.

2. Except as otherwise indicated, the rates for VMS are in addition to all rates and charges for the associated underlying service. (M)

3. Nonrecurring charges do not apply.

4. Changes in the ringing cycle associated with the Call-Forwarding Busy Line/Don't Answer feature will be charged for in accordance with the rates for that feature.

5. The rates and charges for Anywhere Voice Mail include the provision of Number Forwarding.

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(M1) Material moved to Page 48.1.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE

10.12.1 RESIDENCE VOICE MESSAGING SERVICE

C. Rates and Charges (Cont'd)

6. The rates are as follows:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Mailboxes, each line arranged			
- With CFBDA/MWI	VMJXA	—	$10.00
- With CFBDA/MWI-S	VMJXB	—	10.00
- Mailbox only	VMJXX	—	10.00
- Anywhere Voice Mail – GRANDFATHERED	VTLMX	$10.00	**23.95** (I)
• Optional Features, each line arranged			
- Additional Message Capacity - Level I	VMC1X	—	4.95
- Extension Mailbox	VBS	—	**11.95** (I)
- Message Notification	VFN	—	4.95
- Spanish	S8V	—	—

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10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE (Cont'd)

10.12.2 BUSINESS VOICE MESSAGING SERVICE

A. Description

1. *QWEST* Business Voice Messaging Service (BVMS) (also known as *QWEST* Business Voice Mail) can answer incoming calls, placed to the customer's telephone line, when the called number is busy or if the called number is not answered. The service will greet incoming callers with a personal or a standard greeting in English or Spanish. It then receives and saves the caller's messages for review by the customer. Customers can retrieve messages left for them from any tone signaling telephone.

2. Mailboxes

   The following mailboxes are available with BVMS. These mailboxes are provided on a stand-alone basis in association with one or more additional mailboxes or one or more optional features. The mailboxes are as follows:

   Voice Mail

   This mailbox answers incoming calls placed to the customer when their telephone number is busy or if the call is not answered. The Voice Mail mailbox can greet callers with a personal or standard greeting. The mailbox receives and saves the caller's message for review by the customer. The basic features of the Voice Mail mailbox include route to other number, personal and extended absence greeting, security code, receiving and disposing of messages, pause, skip-forward, skip-backwards, replay of messages and Easy Access. Customers can also send, reply and copy/forward messages to others on the same local messaging system without having to dial their telephone numbers/mailbox numbers one at a time. Customers can retrieve messages left for them from any tone signaling telephone. Customers subscribing to Voice Mail must have their lines equipped with a Call Forwarding feature at rates and charges specified elsewhere. In addition, customers wishing to receive notification of new messages waiting to be retrieved, must have their lines equipped with Message Waiting Indication at rates and charges specified elsewhere.

   Listen Only

   This mailbox provides the caller with information that can only be listened to, not replied to. This information is provided by the Listen Only mailbox customer. This mailbox includes the route to other number feature, but does not include the send/copy/forward features.

   Listen Only mailbox gives the customer a reduced function mailbox which allows the customer to record one message, up to fifteen minutes in length, which is listened to by incoming callers. (C)

10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE
10.12.2 BUSINESS VOICE MESSAGING SERVICE
A.2. (Cont'd)

Call Forwarding-Busy Line/Don't Answer and Message Waiting Indication-Audible

This capability is provided by equipping a customer's telephone service with Call Forwarding-Busy Line/Don't Answer (CFBLDA) and with Message Waiting Indication-Audible (MWI-A) in addition to the Voice Mail mailbox. CFBLDA automatically forwards incoming calls to the mailbox when the customer's telephone line is busy or does not answer. MWI-A provides a stutter dial tone when messages are waiting.

Call Forwarding-Busy Line/Don't Answer and Message Waiting Indication-Audible/Visual

Equipping a customer's telephone service with CFBLDA and with MWI-A/V in addition to a Voice Mail mailbox provides this capability. CFBLDA automatically forwards incoming calls to the mailbox when the customer's telephone line is busy or does not answer. MWI-A/V provides a simultaneous stutter dial tone and light indicator when messages are waiting.

Call Forwarding- Don't Answer and Message Waiting Indication- Audible

This capability is provided by equipping a customer's telephone service with Call Forwarding-Don't Answer (CFDA) and with Message Waiting Indication-Audible (MWI-A) in addition to the Voice Mail mailbox. CFDA automatically forwards incoming calls to the mailbox when the customer's telephone line does not answer. MWI-A provides a stutter dial tone when messages are waiting.

Call Forwarding-Don't Answer and Message Waiting Indication- Audible/Visual

Equipping a customer's telephone service with CFDA and with MWI-A/V in addition to a Voice Mail mailbox provides this capability. CFDA automatically forwards incoming calls to the mailbox when the customer's telephone line does not answer. MWI-A/V provides a simultaneous stutter dial tone and light indicator when messages are waiting.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE
10.12.2 BUSINESS VOICE MESSAGING SERVICE

A. Description (Cont'd)

3. Optional Feature Mailboxes

Call Routing

This feature is a front-end call routing service, using menu selections, that helps callers make quick connections to a particular customer's or department's mailbox by pressing single digits on a tone signaling telephone. This feature is used in conjunction with any combination of two or more Voice Mail or Listen Only mailboxes. Calls placed to a call router may be directed to another call router.

This feature is not technically compatible with an Extended Absence Greeting.

Call Routing to Number

This feature is a front-end call routing service, using menu selections, that helps touch-tone callers make quick connections to a particular customer's or department's Listen Only or Voice Mail mailbox, or another local or 800/800 type telephone number. Below are the potential options a caller will have once they are in the call routing mailbox:

- Route to a Voice Mail mailbox, leave a message or press "0" and route to the customer's attendant, and/or,
- Route to a Listen Only mailbox, leave a message, or press "0" and route to the customer's attendant, and/or,
- Route to another telephone number. If this number is busy, isn't answered, or is answered by some form of telephone answering, the caller will not be routed back to the original routing mailbox.

Calls routed via this service may route to numbers within the same local calling area or 800/800 type numbers. The customer has the option of selecting a default option for calls placed from rotary dial telephones. This feature must be used in conjunction with two or more Listen Only or Voice Mail mailboxes that are billed to the same telephone number.

This feature is not technically compatible with an Extended Absence Greeting.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE
10.12.2 BUSINESS VOICE MESSAGING SERVICE

A. Description (Cont'd)

4. Optional Features

Additional Message Capacity

This option allows customers to have additional capacity added to their mailbox that will allow them to save an additional increment of messages, beyond the standard 35 messages provisioned with the service, for a maximum of 100 days. Additional capacity is available in two increments; Level I provides up to 50 additional messages and Level II provides over 50 but less than 100 additional messages. Due to technical limitations and the interaction of this option with other voice messaging features, the number of actual additional messages that could be saved with the Level II increment may vary by customer. The Level II option is obsolete as of August 8, 2005. Customers who subscribe to Extension Mailbox may only purchase an additional 50 messages. (D)

Extension Mailbox

This option gives the customer three reduced function mailboxes, in addition to their personal mailbox. Messages can be left for any of these Extension Mailboxes by pressing certain digits on a tone signaling telephone. Each of the Extension Mailboxes can have a personal greeting that is played after the caller makes a selection. Messages left in an Extension Mailbox can only be retrieved using the individual Extension Mailboxes' security code. This option is not technically compatible with Scheduled Greetings or an Extended Absence Greeting.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE
10.12.2 BUSINESS VOICE MESSAGING SERVICE
A.4. (Cont'd)

Message Notification

This option provides for the delivery or notification of new messages to a different location other than the customer's mailbox number. The customer has the option of sending notification or messages to another number in their BVMS system, or notification only to a local telephone number or pager. A notification schedule may be established to call the customer immediately when new urgent messages are left in the customer's mailbox or when any message is left. The customer will have the ability to turn the notification on or off.

Scheduled Greetings

This option offers the customer the ability to have two separate greetings that would play at different times during the workday. These "open" and "closed" greeting times would be controlled by the customer. The customer can also designate that either of these greetings be played at different times during the weekend.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE
10.12.2 BUSINESS VOICE MESSAGING SERVICE (Cont'd)

B. Terms and Conditions

1. The minimum service period for BVMS is one month.

2. BVMS will be provided 24 hours per day, 7 days per week.

3. BVMS will be provided where technically and/or economically feasible and where sufficient demand exists to warrant the provision of the service.

4. Customers subscribing to Voice Mail mailbox should have their lines equipped with Call Forwarding - Variable, Call Forwarding Busy Line, Call Forwarding Don't Answer, Call Forwarding Busy Line/Don't Answer, or Remote Access Forwarding/Scheduled Forwarding, specified in Section 5 of this Catalog in order to transport their calls to the voice response unit. Customers wishing to receive notification of messages waiting to be retrieved must have their lines equipped with message waiting indication.

5. The Company may apply, at no monthly charge, additional features for the purpose of enhancing service. Spanish and the restart function are examples of these features.

6. Any long distance or usage charges that may be generated when using Call Routing to Number will be the responsibility of the Call Routing to Number customer.

7. Customers with a Voice Mail mailbox may save up to 35 messages for up to 100 days. Additional message capacity may be purchased as specified in C., following.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE
10.12.2 BUSINESS VOICE MESSAGING SERVICE (Cont'd)

C. Rates and Charges

1. Changes in the ringing cycle associated with the Call Forwarding-Busy Line/Don't Answer feature will be charged for in accordance with the rates and charges for that feature.

2. The "add and/or change..." nonrecurring charge applies for each mailbox added or changed.

3. The CRTS monthly rate applies for each menu selection on the call router being studied.

4. The rates and charges for BVMS are in addition to all rates and charges for the associated underlying service.

a. Monthly Rates – Month to Month

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Add and/or change router and/or route to other number, per mailbox[1,2,3]	REAVD	$10.00	–

[1] Charge does not apply to router if the router is added at the same time as a mailbox is added.

[2] Charge does not apply to add Route To Other Number if Route To Other Number is added at the same time the associated router or mailbox is added.

[3] With each order placed, customers may make from one to ten number changes to each call router associated with Call Routing to Number. This note does not apply to changes in the Call Routing feature.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE
10.12.2 BUSINESS VOICE MESSAGING SERVICE
C.4. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Mailboxes, each			
- Voice Mail	MBB,MBBXA	$10.00	$13.95
- Discounted[1]	MBJ	–	13.95
- Discounted[2]	N/A	–	9.75
- Discounted[3]	N/A	–	7.95
- With CFBLDA & MWI-A[4]	VVMAD	[5]	**24.70** (I)
- With CFBLDA & MWI-A/V[4]	VVMAE	[5]	**25.55** (I)
- With CFDA & MWI-A[4]	VVMAF	[5]	**23.20** (I)
- With CFDA & MWI-A/V[4]	VVMAG	[5]	**24.05** (I)
- Listen Only	VJMXW	–	24.95

[1] The discounted rate applies when subscribed to in association with a *SMARTSET PLUS* Package. No nonrecurring charge will apply if subscribed to on the same order as a *SMARTSET* Package.

[2] The discounted rate applies when subscribed to in association with Business *CUSTOMCHOICE*, Centrex 21, or *QWEST BUSINESS LINE PLUS.*

[3] The discounted rate applies when subscribed to in association with *QWEST CHOICE* Business Prime.

[4] Nonrecurring charge applies in addition to the nonrecurring charge for Voice Mail mailbox.

[5] Nonrecurring charge is equal to the nonrecurring charge associated with the installation of Message Waiting Indication and Call Forwarding features.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE
10.12.2 BUSINESS VOICE MESSAGING SERVICE
C.4. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Optional mailboxes, each			
- Call Routing[1]	VPH,VPHXA	–	**$11.95** (I)
- Call Routing to Number[1]	VJMXU,VJMXV	–	**17.00** (I)
- Extension Mailbox	VBS	–	**13.95** (I)
• Optional features, per mailbox, each			
- Additional Message Capacity - Level 1	VMC1X	–	4.95
- Message Notification	VFN	–	4.95
- Scheduled Greetings	VGT	–	4.95

[1] A minimum of two mailboxes is required.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE
10.12.2 BUSINESS VOICE MESSAGING SERVICE
C.4. (Cont'd)

b. Monthly Rates - Volume Discounted

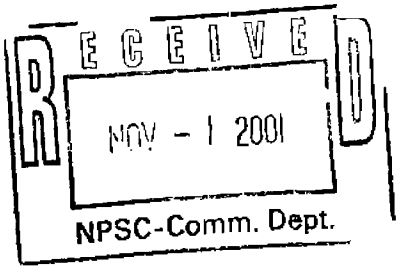
(1) Volume discounts are offered to customers, which allows customers to pay a guaranteed fixed monthly rate for Voice Messaging over a 1- to 6-year period. Customers who sign an agreement are guaranteed against Company initiated changes in the monthly rates for the length of the agreement. The minimum service period for these agreements is 12 months and mailbox quantities may vary within the contracted price category. The terms specified in the Termination Liability/Waiver Policy in 2.2.14 of this Catalog apply.

(2) The nonrecurring charges are specified in 10.12.2.C.4.a.

	12 TO 23 MONTHS	24 TO 35 MONTHS	36 TO 59 MONTHS	60 TO 72 MONTHS
• Mailboxes, each				
- Voice Mail				
2 - 5	$11.48	$11.22	$10.84	$10.84
6 - 35	11.22	10.84	10.46	10.20
36 - 60	10.84	10.46	10.20	9.95
61 - 150	10.46	10.20	9.95	9.56
151 - 500	10.20	9.95	9.56	9.18
501 +	10.20	9.56	9.18	8.93

- Centrex 21 Voice Mail

	12 TO 36 MONTHS	37 TO 60 MONTHS	
1 - 5	$9.75	$9.75	(T)
6 - 35	9.75	9.75	



10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE
10.12.2 BUSINESS VOICE MESSAGING SERVICE
C.4.b.(2) (Cont'd)

	12 TO 23 MONTHS	24 TO 35 MONTHS	36 TO 59 MONTHS	60 TO 72 MONTHS
• Optional Features, per mailbox, each				
- Additional Message Capacity - 50 Messages	$2.50	$2.25	$2.00	$1.75
- Message Notification	2.50	2.25	2.00	1.75
- Scheduled Greetings	2.50	2.25	2.00	1.75

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10. MISCELLANEOUS SERVICE OFFERINGS

10.13 CALL LINE IDENTIFIER

A. GENERAL

Call Line Identifier is used to attempt to trace and identify, at the request of a subscriber, the source or origin of obscene, harassing, and/or other nuisance type of telephone calls. Call Line Identifier service is intended for situations where subscribers require extended trace for a specified length of time on a per line basis. The Call Trace feature, as specified in Section 5.4.3 of this tariff, differs from Call Line Identifier service in that Call Trace is activated and chargeable on a per call basis.

B. REGULATIONS

1. Subscribers must initiate requests for Call Line Identifier service by contacting the Annoyance Call Center.

2. Requests for Call Line Identifier service will be evaluated by the Company's Annoyance Call Center. Call Line Identifier arrangements will be provided at the discretion of the Company, subject to the availability of facilities and line identification equipment.

3. Call Line Identifier will be provided on a per line basis for an initial 30-day period or 12-month period, and is renewable upon request.

4. The Company does not guarantee successful call trace results when line identification equipment is placed. When call trace results are successful, the identity of the offending line subscriber will only be furnished to the appropriate law enforcement agency, pursuant to signed Disclosure Authorization by the offended subscriber.

5. In the event a customer requested call trace is unsuccessful, the customer will be given the option of changing the telephone number at no charge.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.13 CALL LINE IDENTIFIER (CONTINUED)

B. REGULATIONS (CONTINUED)

6. The Company will not be liable for any damages or injuries of whatever kind to property or to any individuals, which may, in any manner, result from the provision of this service, or from any mistakes, interruptions, delays, or errors by the Company in connection with Call Line Identifier service which were not caused by the Company's failure to maintain proper standards of maintenance and operation or by the Company's failure to exercise reasonable supervision (i.e., willful neglect).

7. The regulations for Call Line Identifier do not apply to trap and trace arrangements ordered by the state or federal courts, or to emergency situations, such as kidnapping, threatening of jurors, witnesses, or judicial officers, or similar emergencies, declared by law enforcement agency within its legal powers.

8. Call Line Identifier will be provided without charge for up to three administrative lines associated with law enforcement and public safety organizations.

C. RATES AND CHARGES

Nonrecurring Charge, Per Line	30-Day Period	12-Month Period
Initial	$46.00	$108.00
Renewal, Each	20.00	41.00

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10. MISCELLANEOUS SERVICE OFFERINGS

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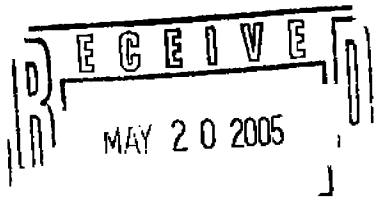

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12. OPEN NETWORK ARCHITECTURE SERVICE

SUBJECT	PAGE
Abbreviated Access (Shared Speed Calling)	64
Access Service Billing Information (Call Detail Recording Reports)	40
Access Service Billing Information (Packet) (Call Detail Recording Reports (Packet))	47
Alternate Traffic Routing (Alternate Routing)	42
Analog Private Line - Audio Service (Dedicated Program Audio)	20
Analog Private Line - D.C. Channel Service (Dedicated Metallic)	18
Analog Private Line - Low Speed Data Service (Dedicated Telegraph)	19
Analog Private Line - Video Service (Dedicated Video)	20
Analog Private Line - Voice Grade Service (Dedicated Voice Grade)	19
Analog Private Line Service (Dedicated Network Access Link)	22
ANI Order Entry Service	43
Answer Supervision - Line Side (Answer Supervision With a Line Side Interface)	43
Auto Call (Packet) (Direct Call-Packet)	55
Automatic Loop Transfer (Automatic Protection Switching)	27
Automatic Number Identification (FGB) (Calling Billing Number Delivery FGB Protocol)	32
Automatic Number Identification (FGD) (Calling Billing Number Delivery FGD Protocol)	32
Automatic Number Identification Forwarding	47
Backup/Redirection (Packet) (Call Redirection-Packet)	29
Basic Service Elements	24
Basic Serving Arrangements	13
Bridging	31
Call Forwarding-Busy Line (Call Forwarding - Busy Line Intraswitch)	52
Call Forwarding-Busy Line (Expanded) (Call Forwarding-Busy Line Interswitch)	58
Call Forwarding-Busy Line (Programmable) (Call Forwarding-Busy Line or Don't Answer-Customer Control of Activation/Deactivation and Forward-to-Number)	60
Call Forwarding-Busy Line/Don't Answer	53
Call Forwarding-Busy Line/Don't Answer (Expanded)	59
Call Forwarding-Don't Answer (Call Forwarding - Don't Answer Intraswitch)	52

SEP 29 2000
NPSC Comm

12. OPEN NETWORK ARCHITECTURE SERVICE

SUBJECT	PAGE
Call Forwarding-Don't Answer (Expanded) (Call Forwarding-Busy Line Interswitch)	59
Call Forwarding-Don't Answer (Programmable) (Call Forwarding-Busy Line or Don't Answer - Customer Control of Activation/Deactivation and Forward-to-Number)	60
Call Forwarding-Variable	51
Call Forwarding-Variable-No Call Completion Option (Call Forwarding-Variable-Activation Without Courtesy Call)	61
Call Forwarding-Variable-Remote Activation Option (Call Forwarding-Variable-Remote Activation/Control)	61
Call Rejection (Selective Call Rejection)	64
Call Trace (Customer Originated Trace)	62
Call Transfer (Three-Way Call Transfer)	44
Call Waiting (Call Waiting - Cancel)	55
Called Directory Number Delivery (*DID*) (Called Directory Number Delivery VIA *DID*)	33
Called Number Identification Service (CNIS)	29
Caller Identification - Bulk (Calling Directory Number Delivery - Via BCLID)	46
Caller Identification - Number (Calling Directory Number Delivery - Via ICLID)	44
Clear Channel Capability (Access to Clear Channel Transmission)	35
Closed User Group (Packet)	27
Command A Link (Network Reconfiguration)	26
Community Link (Menu Access Translator - Gateway)	46
Compatibility	3
Complementary Network Services	51
Continuous Redial (Automatic Callback)	57
CUG Incoming Access Barred (Packet)	37
CUG Outgoing Access Barred (Packet)	37
Custom Ringing (Distinctive Ringing - Termination Screening)	56
Custom Ringing-Call Forwarding	65

SEP 29 2000
NPSC - Comm. Dep

12. OPEN NETWORK ARCHITECTURE SERVICE

SUBJECT	PAGE
Definitions	1
Deluxe Call Waiting	66
Dial Call Waiting	49
DID Trunk Queuing and Basic Announcement (*DID* Trunk Queuing)	45
DID Two-Way Call Transfer	48
Digital Data Service (Dedicated Digital < 64 Kbps)	21
Directed Call Pickup	49
Directed Call Pickup With Barge-In	50
Distinctive Alert	50
DS1 Service (Dedicated High Capacity Digital 1.544 Mbit/s)	21
DS3 Service (Dedicated High Capacity Digital 44.736 Mbit/s)	22
Dual Telephone Coverage	66
Expanded Answer	67
Fast Select Acceptance (Packet)	28
Flow Control Parameters (Packet)	38
Frame Relay Service	23
General	1
Hot Line	62
Hunting (Multiline Hunt Group)	25
Improved Transmission Performance	41
Interface Group 6	41
Last Call Return (Automatic Recall)	58
Logical Channel (Packet)	38
Logical Channel Layout (Packet)	39
Make Busy (Make Busy Key)	26
MARKET EXPANSION LINE	30
Message Delivery Service (Message Desk-SMDI)	24
Message Waiting Indication-Audible (Message Waiting Indicator - MWI)	54
Message Waiting Indication-Audible/Visual (MWI - A/V) (Message Waiting Indicator - MWI)	68
Message Waiting Indication-Visual (Message Waiting Indicator-MWI)	63
Multiple Network Addresses (Packet)	39
Multiple Port Hunt Groups (Packet) (Hunt Groups-Packet)	28
Multiplexing	34

RECEIVED SEP 29 2
NPSC - Comm. Dept

12. OPEN NETWORK ARCHITECTURE SERVICE

SUBJECT	PAGE
Network Access Service	34
Nonstandard Window Size (Packet)	40
Packet Switching (X.25) (X.25 Packet Switched)	17
Packet Switching (X.75) (X.75 Packet Switched)	18
Permanent Virtual Circuit (Packet)	36
Priority Call (Distinctive Ringing)	62
Private Line Conditioning (Conditioning)	30
Remote Access Forwarding	68
Reverse Charge Acceptance (Packet)	35
Reverse Charge Option (Packet)	36
Scheduled Forwarding	69
Secondary Channel (Secondary Channel Capability)	31
Selected Number Reverse Billing	48
Selective Call Acceptance	67
Selective Call Forwarding	63
Simultaneous Voice Data Service (Data Over Voice Service)	57
Speed Calling (30 Number)	54
Speed Calling (8 Number)	53
Terms and Conditions	2
Three-Way Calling	33
Traffic Data Report Service	42
Uniform Call Distribution (Multiline Hunt Group - UCD With Queuing)	45
Voice Grade - Line - Circuit Switched (Circuit Switched Line)	13
Voice Grade - Trunk - Circuit Switched (Circuit Switched Trunk)	15
Warm Line	65

(D)

RECEIVED
AUG 26 2004
NPSC-Comm. Dept.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL

12.1.1 DEFINITIONS

Listed in this section are definitions for terms specific to Open Network Architecture. Definitions for other terms used in this section can be found elsewhere in this Catalog or other appropriate document.

Basic Service Element (BSE)

Optional, unbundled products or features, provided by the Company, that an ESP may require or find useful in the configuration of an enhanced service.

Basic Serving Arrangement (BSA)

Fundamental switching and transport services that allow an Enhanced Service Provider (ESP) to communicate with its customers through the Company's network.

Complementary Network Service (CNS)

Optional, unbundled products or services that an end user or an ESP may obtain from the Company for provision on an end user's line in order to access or receive an enhanced service.

Customer Proprietary Network Information (CPNI)

- Customer Specific

  Customer Specific CPNI includes information such as the types, quantities, and locations of network services billed to the customer, the amount of billing, repair information, traffic studies, usage data, and information on customer calling patterns. Customer Specific CPNI does not include listed name, address and telephone number, credit information, or information pertaining to Company supplied enhanced services.

- Aggregate

  A collection of Customer Specific CPNI which has been sufficiently combined so that customers cannot be identified. Types of available Aggregate CPNI include reports by end office, such as number of lines by business/residence customers, forecast of line growth by end office, and averaged originating switched access detail (minutes of use, call duration, number of messages).

SEP 2 [illegible]
NPSC [illegible]

12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL
12.1.1 DEFINITIONS (Cont'd)

Enhanced Services

Services offered over common carrier transmission facilities which employ computer processing applications that act on the format, content, code, protocol or similar aspects of the customer's transmitted information; provide the customer with additional, different, or restructured information; or involve customer interaction with stored information.

Enhanced Service Provider (ESP)

A customer who offers or provides an enhanced service.

Open Network Architecture (ONA)

A regulatory framework that permits a Bell Operating Company (BOC) to provide enhanced services without the requirement of a separate subsidiary and at the same time providing non structural safeguards to prevent anticompetitive conduct by BOCs based upon their control of essential communications facilities and services.

12.1.2 TERMS AND CONDITIONS

A. BSAs, BSEs and CNSs are ordered and provided under the terms, conditions, rules, rates and charges specified in the catalog listed herein for each specific service.

B. Specific tariff and/or catalog references contained herein are provided for the user's assistance and are not intended to imply that rules, terms, conditions, rates and charges specified in other sections of the referenced catalog do not apply.

C. BSAs, BSEs and CNSs will be provided where technically and/or economically feasible and where sufficient demand exists to warrant the provision of the particular BSA, BSE, or CNS.

D. Unless specifically prohibited, BSEs and CNSs referenced herein, may be made available for resale in the provisioning of enhanced services.

NPSC Comm

12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL
12.1.2 TERMS AND CONDITIONS (Cont'd)

E. The liabilities and obligations of the Company/customer associated with the services listed herein are as specified in the appropriate catalog listed for each BSA, BSE or CNS.

F. Customer Specific CPNI will be made available to entities not affiliated with the Company only upon receipt of written authorization from the customer.

G. The Company's enhanced services and/or CPE marketing personnel may have access to a customer's Customer Specific CPNI unless the customer requests that those employees be restricted from accessing their CPNI for enhanced services or CPE marketing purposes.

H. Customer Specific CPNI will be made available to all enhanced service vendors/agents on equal terms and conditions. Should a vendor/agent request CPNI which is expensive to produce or format, the Company will negotiate an appropriate price with such vendor/agent.

I. All Enhanced Service Providers including the Company's enhanced services and/or CPE marketing personnel will order non-proprietary Aggregate CPNI through the same access methods.

12.1.3 COMPATIBILITY

A. General

1. Listed below are matrices that indicate compatibility of Basic Serving Arrangements with Basic Service Elements and Basic Serving Arrangements with Complementary Network Services.

2. Detailed technical compatibility and interface specifications will be made available by the Company upon request.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL
12.1.3 COMPATIBILITY (Cont'd)

B. Basic Serving Arrangement/Basic Service Element Compatibility

BASIC SERVICE ELEMENT	BASIC SERVING ARRANGEMENT[1]													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
ANI Forwarding	x													
ANI Order Entry													x	
Access Service Billing Information	x	x	x	x										
Alternate Traffic Routing		x												
Answer Supervision - Line Side	x													
Automatic Loop Transfer										x	x			
Automatic Number Identification (FGB)		x												
Automatic Number Identification (FGD)		x												

[1] See [1] on Page 8.

NPSC

12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL
12.1.3 COMPATIBILITY

B. Basic Serving Arrangement/Basic Service Element Compatibility (Cont'd)

BASIC SERVICE ELEMENT	BASIC SERVING ARRANGEMENT[1]													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Backup/Redirection (Packet)			x	x										
Bridging					x	x	x	x		x				
CUG Incoming Access Barred (Packet)			x											
CUG Outgoing Access Barred (Packet)			x											
Call Transfer	x													
Called Directory Number Delivery (*DID*)		x												
Called Number Identification Service (CNIS)	x													
Caller Identification-Bulk	x	x											x	
Caller Identification-Number	x													
Clear Channel Capability											x			
Closed User Group (Packet)			x	x										
Command-A-Link							x			x	x	x	x	x
Community Link			x	x										

[1] See [1] on Page 8.

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SEP 29 2000
NPSC - Comm. Dept.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL
12.1.3 COMPATIBILITY

B. Basic Serving Arrangement/Basic Service Element Compatibility (Cont'd)

BASIC SERVICE ELEMENT	BASIC SERVING ARRANGEMENT[1] 1	2	3	4	5	6	7	8	9	10	11	12	13	14
DID Two-Way Call Transfer		x												
DID Trunk Queuing and Basic Announcement		x												
Dial Call Waiting	x													
Directed Call Pickup	x													
Directed Call Pickup with Barge-In	x													
Distinctive Alert	x													
Fast Select Acceptance (Packet)			x	x										
Flow Control Parameters (Packet)			x	x										
Hunting	x													
Improved Transmission Performancex														
Interface Group 6	x	x												

[1] See [1] on Page 8.

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SEP 29 2000
NPSC - Comm. Dept.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL

12.1.3 COMPATIBILITY

B. Basic Serving Arrangement/Basic Service Element Compatibility (Cont'd)

BASIC SERVICE ELEMENT	BASIC SERVING ARRANGEMENT[1]													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Logical Channel (Packet)			x	x										
Logical Channel Layout (Packet)			x	x										
Make Busy	x													
MARKET EXPANSION LINE	x													
Message Delivery Service	x												x	
Multiple Network Addresses (Packet)			x	x										
Multiple Port Hunt Group (Packet)			x	x										
Multiplexing							x				x	x		
Network Access Service	x													
Nonstandard Window Size (Packet)			x	x										
Permanent Virtual Circuit (Packet)			x	x										
Private Line Conditioning							x							

[1] See [1] on Page 8.

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SEP 29 2000
NPSC - Comm. Dept.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL

12.1.3 COMPATIBILITY

B. Basic Serving Arrangement/Basic Service Element Compatibility (Cont'd)

BASIC SERVICE ELEMENT	BASIC SERVING ARRANGEMENT[1]													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Reverse Charge Acceptance (Packet)			x	x										
Reverse Charge Option (Packet)			x	x										
Secondary Channel										x				
Selected Number Reverse Billing	x	x												
Three-Way Calling	x													
Traffic Data Report Service	x													
Uniform Call Distribution	x													

[1] Basic Serving Arrangement identification used in the previous table is as follows:

1. Voice Grade - Line - Circuit Switched (Circuit Switched Line)
2. Voice Grade - Trunk - Circuit Switched (Circuit Switched Trunk)
3. Packet Switching (X.25)
4. Packet Switching (X.75)
5. Analog Private Line - D.C. Channel Service (Dedicated Metallic)
6. Analog Private Line - Low Speed Data Service (Dedicated Telegraph)
7. Analog Private Line - Voice Grade Service (Dedicated Voice Grade)
8. Analog Private Line - Audio Service (Dedicated Program Audio)
9. Analog Private Line - Video Service (Dedicated Video)
10. Digital Data Service (Dedicated Digital < 64 kbps)
11. DS1 Service (Dedicated High Capacity Digital 1.544 Mbps)
12. DS3 Service (Dedicated High Capacity Digital > 1.544 Mbps)
13. Analog Private Line Service (Dedicated Network Access Link)
14. Frame Relay Service

SEP 29 2000
NPSC - Comm. Dept.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL
12.1.3 COMPATIBILITY (Cont'd)

C. Basic Serving Arrangement/Complementary Network Service Compatibility

COMPLEMENTARY NETWORK SERVICE	BASIC SERVING ARRANGEMENT[1] 1	2	3	4	5	6	7	8	9	10	11	12	13	14
Abbreviated Access	x													
Auto Call (Packet)			x	x										
Call Forwarding-Busy Line	x													
Call Forwarding-Busy Line (Expanded)	x													
Call Forwarding-Busy Line (Programmable)	x													
Call Forwarding-Busy Line/ Don't Answer	x													
Call Forwarding-Busy Line/ Don't Answer (Expanded)	x													
Call Forwarding-Don't Answer	x													
Call Forwarding-Don't Answer (Expanded)	x													
Call Forwarding-Don't Answer (Programmable)	x													

[1] See [1] on Page 12.

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SEP 29 2000
NPSC - Comm. Dept.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL

12.1.3 COMPATIBILITY

C. Basic Serving Arrangement/Complementary Network Service Compatibility (Cont'd)

COMPLEMENTARY NETWORK SERVICE	BASIC SERVING ARRANGEMENT[1] 1	2	3	4	5	6	7	8	9	10	11	12	13	14
Call Forwarding-Variable	x													
Call Forwarding-Variable - No Call Completion Option	x													
Call Forwarding-Variable - Remote Activation Option	x													
Call Rejection	x													
Call Trace	x													
Call Waiting	x													
Continuous Redial	x													
Custom Ringing	x													
Custom Ringing - Call Forwarding	x													
Deluxe Call Waiting	x													
Dual Telephone Coverage	x													
Expanded Answer		x												

[1] See [1] on Page 12.

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SEP 29 2000
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12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL

12.1.3 COMPATIBILITY

C. Basic Serving Arrangement/Complementary Network Service Compatibility (Cont'd)

COMPLEMENTARY NETWORK SERVICE	BASIC SERVING ARRANGEMENT[1]													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Hot Line	x													
Last Call Return	x													
Message Waiting Indication - Audible	x													
Message Waiting Indication - Visual	x													
Message Waiting Indication - Audible/Visual	x													
Priority Call	x													
Remote Access Forwarding	x													
Scheduled Forwarding	x													

(D)

[1] See [1] on Page 12.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL

12.1.3 COMPATIBILITY

C. Basic Serving Arrangement/Complementary Network Service Compatibility (Cont'd)

COMPLEMENTARY NETWORK SERVICE	BASIC SERVING ARRANGEMENT[1] 1	2	3	4	5	6	7	8	9	10	11	12	13	14
Selective Call Acceptance	x													
Selective Call Forwarding	x													
Simultaneous Voice Data	x	x												
Speed Calling (8 No.)	x													
Speed Calling (30 No.)	x													
Warm Line	x													

[1] Basic Serving Arrangement identification used in the previous table is as follows:

1. Voice Grade - Line - Circuit Switched (Circuit Switched Line)
2. Voice Grade - Trunk - Circuit Switched (Circuit Switched Trunk)
3. Packet Switching (X.25)
4. Packet Switching (X.75)
5. Analog Private Line - D.C. Channel Service (Dedicated Metallic)
6. Analog Private Line - Low Speed Data Service (Dedicated Telegraph)
7. Analog Private Line - Voice Grade Service (Dedicated Voice Grade)
8. Analog Private Line - Audio Service (Dedicated Program Audio)
9. Analog Private Line - Video Service (Dedicated Video)
10. Digital Data Service (Dedicated Digital < 64 kbps)
11. DS1 Service (Dedicated High Capacity Digital 1.544 Mbps)
12. DS3 Service (Dedicated High Capacity Digital > 1.544 Mbps)
13. Analog Private Line Service (Dedicated Network Access Link)
14. Frame Relay Service

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.2 BASIC SERVING ARRANGEMENTS

A. The Basic Serving Arrangements (BSAs) described herein are products and services that are currently offered by the Company.

B. These BSAs are provided at the rates and charges and under the terms and conditions delineated in the catalog referenced below for each BSA.

C. Where appropriate, the generic name used by the Regional Bell Operating Companies (RBOCs) is provided parenthetically after the BSA name. Where the generic and BSA name are the same or where there is no generic name, that indication is made.

D. Where "not applicable" is shown in the reference information section, the service is not presently cataloged in this jurisdiction.

12.2.1 VOICE GRADE - LINE - CIRCUIT SWITCHED (CIRCUIT SWITCHED LINE)

A. Description

The Voice Grade - Line - Circuit Switched BSA provides customers with a line-side connection to the circuit switched network. Various types of network connections, address signaling and supervisory signaling are available. This BSA is capable of supporting analog signals of approximately 300 to 3,000 Hz. Voice grade analog data may also be transmitted on this BSA. Calls are set up and taken down on a call by call basis.

Examples of existing access arrangements that fall within this BSA category include, but are not necessarily limited to:

- Flat Rate Lines
- Measured Rate Lines
- Message Rate Lines
- PBX Trunks
- Digital Switched Service - Basic
- Foreign Exchange Service
- Foreign Central Office Service
- Feature Group A Service
- ISDN Basic Rate Access (2B+D)
- Circuit Switched Lineside

SEP 29 2000
NPSC Comm. Dept

12. OPEN NETWORK ARCHITECTURE SERVICE

12.2 BASIC SERVING ARRANGEMENTS
12.2.1 VOICE GRADE - LINE - CIRCUIT SWITCHED (CIRCUIT SWITCHED LINE) (Cont'd)

B. Reference Information

Terms, conditions, rates and charges specific to the aforementioned services are as specified in the following documents:

- Flat Rate Lines - Exchange and Network Services Catalog, Section 5.
- Measured Rate Lines - Exchange and Network Services Catalog, Section 5.
- Message Rate Lines - Not applicable.
- PBX Trunks - Exchange and Network Services Catalog, Section 5.
- Digital Switched Service (Basic) - Exchange and Network Services Catalog, Section 15.
- Foreign Exchange Service - Private Line Transport Services Catalog, Section 5.
- Foreign Central Office Service - Private Line Transport Services Catalog, Section 5.
- Feature Group A Service - Access Service Catalog, Section 6; interstate Access Service Tariff (FCC No. 1), Section 6.
- ISDN Basic Rate Access (2B+D) - Exchange and Network Services Catalog, Section 14.
- Circuit Switched Lineside - Interstate Access Service Tariff (FCC No. 1), Section 6.

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NPSC Comm Dept

12. OPEN NETWORK ARCHITECTURE SERVICE

12.2 BASIC SERVING ARRANGEMENTS (Cont'd)

12.2.2 VOICE GRADE - TRUNK - CIRCUIT SWITCHED (CIRCUIT SWITCHED TRUNK)

A. Description

The Voice Grade - Trunk - Circuit Switched BSA provides customers with a trunk-side connection to the circuit switched network. Various types of network connections, address signaling and supervisory signaling are available. Connections may be direct trunk or tandem. This BSA is capable of supporting analog signals of approximately 300 to 3,000 Hz. Voice grade analog data may also be transmitted on this BSA. Calls are set up and taken down on a call by call basis.

Examples of existing access arrangements that fall within this BSA category include, but are not necessarily limited to:

- Direct-Inward-Dialing Service (*DID*)
- Digital Switched Service (Advanced)
- Feature Group B Service
- Feature Group D Service
- ISDN Primary Rate Access (23B+D)
- *DID* Switched Access Service
- 800 Service
- Circuit Switched Trunkside

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NPSC Comm Dept

12. OPEN NETWORK ARCHITECTURE SERVICE

12.2 BASIC SERVING ARRANGEMENTS
12.2.2 VOICE GRADE - TRUNK - CIRCUIT SWITCHED (CIRCUIT SWITCHED TRUNK) (Cont'd)

B. Reference Information

Terms, conditions, rates and charges specific to the aforementioned services are as specified in the following documents:

- Direct-Inward-Dialing (*DID*) - Exchange and Network Services Catalog, Section 5.
- Digital Switched Service (Advanced) - Exchange and Network Services Catalog, Section 15.
- Feature Group B Service - Access Service Catalog, Section 6; interstate Access Service Tariff (FCC No. 1), Section 6.
- Feature Group D Service - Access Service Catalog, Section 6; interstate Access Service Tariff (FCC No. 1), Section 6.
- ISDN Primary Rate Access (23B+D) - Exchange and Network Services Catalog, Section 14.
- *DID* Switched Access Service - Not applicable.
- 800 Service - Exchange and Network Services Catalog, Section 7.
- Circuit Switched Trunkside - Interstate Access Service Tariff (FCC No. 1), Section 6.

SEP 2
NPSC Comm Dept

12. OPEN NETWORK ARCHITECTURE SERVICE

12.2 BASIC SERVING ARRANGEMENTS (Cont'd)

12.2.3 PACKET SWITCHING (X.25) (X.25 PACKET SWITCHED)

A. Description

The Packet Switching (X.25) BSA provides customers with X.25 access to the Public Packet Switching Network. X.25 supports physical, link and packet level procedures. At the physical level data signaling rates of 1.2, 2.4, 4.8, 9.6 and 56 kbps are supported. The link level protocol supported at the interface is LAPD procedures. The main function of the link level protocol is to insure that the packets cross the Data Terminal Equipment (DTE) / Data Communications Equipment (DCE) interface essentially error free. The network level access protocol provides the procedures required to set up, maintain and clear virtual calls. This BSA is capable of supporting analog or digital signals at various transmission rates. The transmission interface may be 2-wire or 4-wire, or derived from a variety of multiplexing alternatives.

B. Reference Information

Terms, conditions, rates and charges specific to Packet Switching (X.25) are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8 or the Exchange and Network Services Catalog, Section 14.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.2 BASIC SERVING ARRANGEMENTS (Cont'd)

12.2.4 PACKET SWITCHING (X.75) (X.75 PACKET SWITCHED)

A. Description

The Packet Switching (X.75) BSA provides customers with X.75 access to the Public Packet Switching Network. X.75 supports physical, link and packet level procedures. At the physical level data signaling rates of 9.6 kbps are supported over analog or digital facilities. Speeds of 56 kbps are supported over digital facilities only. The link level protocol supported at the interface is LAPD procedures. The main function of the link level protocol is to insure that the packets cross the Data Terminal Equipment (DTE)/Data Communications Equipment (DCE) interface essentially error free. The network level access protocol provides the procedures required to set up, maintain and clear virtual calls. This BSA is capable of supporting analog or digital signals at various transmission rates. The transmission interface may be 2-wire or 4-wire, or derived from a variety of multiplexing alternatives.

B. Reference Information

Terms, conditions, rates and charges specific to Packet Switching (X.75) are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8 or the Exchange and Network Services Catalog, Section 14.

12.2.5 ANALOG PRIVATE LINE - D.C. CHANNEL SERVICE (DEDICATED METALLIC)

A. Description

The Analog Private Line - D.C. Channel Service BSA provides customers with a dedicated point-to-point connection through the network. This BSA is an unconditioned, 2-wire channel, capable of transmitting low speed varying signals at rates up to 30 baud with D.C. continuity.

B. Reference Information

Terms, conditions, rates and charges specific to Analog Private Line - D.C. Channel Service are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7 or the intrastate Private Line Transport Services Catalog, Section 5.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.2 BASIC SERVING ARRANGEMENTS (Cont'd)

12.2.6 ANALOG PRIVATE LINE - LOW SPEED DATA SERVICE (DEDICATED TELEGRAPH)

A. Description

The Analog Private Line - Low Speed Data Service BSA provides customers with a dedicated channel between the customer and the customer's client for the transmission of binary signals at rates of 0 to 75 baud or 0 to 150 baud.

B. Reference Information

Terms, conditions, rates and charges specific to Analog Private Line - Low Speed Data Service are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7 or the intrastate Private Line Transport Services Catalog, Section 5.

12.2.7 ANALOG PRIVATE LINE - VOICE GRADE SERVICE (DEDICATED VOICE GRADE)

A. Description

The Analog Private Line - Voice Grade Service BSA provides customers with a dedicated connection through the network to the customer's client. This BSA is capable of supporting analog signals in the nominal frequency range of 300 - 3,000 Hz. The transmission interface may be 2-wire or 4-wire and is capable of providing various supervisory signaling alternatives.

B. Reference Information

Terms, conditions, rates and charges specific to Analog Private Line - Voice Grade Service are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7 or the intrastate Private Line Transport Services Catalog, Section 5.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.2 BASIC SERVING ARRANGEMENTS (Cont'd)

12.2.8 ANALOG PRIVATE LINE - AUDIO SERVICE (DEDICATED PROGRAM AUDIO)

A. Description

The Analog Private Line - Audio Service BSA provides customers with a one-way non-switched channel to the customer's client. This channel's actual bandwidth is a function of the channel interface selected by the customer. This BSA is usually provided for the transmission of music, but is capable of voice and data within the band pass limits.

B. Reference Information

Terms, conditions, rates and charges specific to Analog Private Line - Audio Service are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7, the intrastate Access Service Catalog, Section 7 or the intrastate Private Line Transport Services Catalog, Section 5.

12.2.9 ANALOG PRIVATE LINE - VIDEO SERVICE (DEDICATED VIDEO)

A. Description

The Analog Private Line - Video Service BSA provides customers with a dedicated broadband communications channel to the customer's client that will accommodate broadcast quality television. The channel is capable of transmitting a standard 525 line/60 field monochrome or National Systems Committee color video signal and one or two associated 5 or 15 kHz audio signals. The bandwidth for a video channel is either 30 Hz to 4.5 MHz or 30 Hz to 6.6. MHz.

B. Reference Information

Terms, conditions, rates and charges specific to Analog Private Line - Video Service are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7. No known intrastate demand. Service may be provided on an Individual Case Basis.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.2 BASIC SERVING ARRANGEMENTS (CONT'D)

12.2.10 DIGITAL DATA SERVICE (DEDICATED DIGITAL < 64 KBPS)

Effective September 1, 2020, Digital Data Service is grandfathered. Availability to current customers is limited to lines in service at existing locations. (N) (N)

A. Description

The Digital Data Service BSA provides customers with a duplex 4-wire digital channel to the customer's client. This BSA provides for digital transmission of synchronous serial data at rates of 2.4, 4.8, 9.6 or 56 kbps. Error Detection/Error Correction is an inherent part of this BSA.

B. Reference Information

Terms, conditions, rates and charges specific to Digital Data Service are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7 or the intrastate Private Line Transport Services Catalog, Section 5.

12.2.11 DS1 SERVICE (DEDICATED HIGH CAPACITY DIGITAL 1.544 MBIT/S)

A. Description

The DS1 BSA provides customers with a dedicated channel for the transmission of isochronous serial data having a line code of bipolar with alternate mark inversion at a transmission speed of 1.544 Mbit/s. This BSA may extend between customer designated locations, between customer designated locations and a Company Hub office, or between Company hub offices.

B. Reference Information

Terms, conditions, rates and charges specific to DS1 Service are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7 or the intrastate Private Line Transport Services Catalog, Section 5.

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08/20/2020

12. OPEN NETWORK ARCHITECTURE SERVICE

12.2 BASIC SERVING ARRANGEMENTS (Cont'd)

12.2.12 DS3 SERVICE (DEDICATED HIGH CAPACITY DIGITAL 44.736 MBIT/S)

A. Description

The DS3 BSA provides customers with a dedicated channel for the transmission of isochronous serial data having a line code of bipolar with alternate mark inversion at a transmission speed of 44.736 Mbit/s. This BSA may extend between customer designated locations, between customer designated locations and a Company hub office, or between Company hub offices.

B. Reference Information

Terms, conditions, rates and charges specific to DS3 Service are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7 or the intrastate Private Line Transport Services Catalog, Section 5.

12.2.13 ANALOG PRIVATE LINE SERVICE (DEDICATED NETWORK ACCESS LINK)

A. Description

The Analog Private Line BSA provides a dedicated channel between the customer's premises and a designated central office switch which contains specific features required by the customer. The DNAL is used to transmit network information or network control information from the customer to the network (activate a message waiting indicator) or to deliver network information or network control information from the network to the customer (called number identification via Message Delivery Service).

An example of an existing access arrangement that falls within this BSA category includes, but is not necessarily limited to, a Voiceband/Data Circuit used in association with Message Delivery Service.

B. Reference Information

Terms, conditions, rates and charges specific to Analog Private Line Service are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7 or the intrastate Private Line Transport Services Catalog, Section 5.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.2 BASIC SERVING ARRANGEMENTS (Cont'd)

12.2.14 FRAME RELAY SERVICE

A. Description

Frame Relay Service (FRS) provides high speed access and throughput to and among Local Area Networks, as well as computers. FRS enables users to allocate circuit bandwidth to applications as needed, up to the maximum bandwidth purchased, rather than assigning fixed channels to specific applications. FRS supports transmission speeds up to 1.544 Mbps.

B. Reference Information

Terms, conditions, rates and charges specific to Frame Relay Service are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8, or the intrastate Advanced Communications Service Catalog, Section 5.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS

A. The Basic Service Elements (BSEs) described herein are products and services that are currently offered by the Company.

B. These BSEs are provided at the rates and charges and under the terms and conditions delineated in the catalog referenced below for each BSE.

C. Where appropriate, the generic name used by the Regional Bell Operating Companies (RBOCs) is provided parenthetically after the BSE name. Where the generic and BSE name are the same or where there is no generic name, that indication is made.

12.3.1 MESSAGE DELIVERY SERVICE (MESSAGE DESK-SMDI)

A. Description

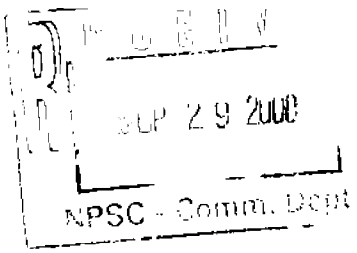
1. Message Delivery Service transmits call information pertaining to all incoming calls to a Message Delivery Service provider's Multiline Hunt Group. This information includes the following:

   a. The called directory number.

   b. The calling directory number (if the calling number is in the same central office switch as the provider).

   c. The reason for forwarding on forwarded calls such as busy or don't answer.

2. This information is transmitted to the provider via a data link (private line) between the central office switch and the provider's equipment at the provider's premises.



12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS

12.3.1 MESSAGE DELIVERY SERVICE (MESSAGE DESK-SMDI)

A. Description (Cont'd)

3. This service enables the provider to identify the called client on forwarded calls which enables the provider to provide personalized answering responses to those client's calls. Additionally, the identity of the calling directory number (if the calling number is served from the same central office switch) will allow the provider to provide more personalized answering to the caller.

B. Reference Information

Terms, conditions, rates and charges specific to Message Delivery Service are as specified in the Exchange and Network Services Catalog, Section 10 or the interstate Access Service Tariff (FCC No. 1), Section 6.

12.3.2 HUNTING (MULTILINE HUNT GROUP) [1] [2] (C)

A. Description

Hunting is an optional arrangement available to customers with two or more individual lines or trunks. Where facilities permit, the lines and trunks will be arranged so that incoming calls to a busy line or trunk will overflow to other of the customer's lines or trunks not busy.

B. Reference Information

Terms, conditions, rates and charges specific to Hunting Service are as specified in the Exchange and Network Services Catalog, Section 5 or the interstate Access Service Tariff (FCC No. 1), Section 6.

[1] Effective June 1, 2023, Hunting (Multiline Hunt Group) is grandfathered for residence customers and will no longer be available to new residence customers.

[2] Effective September 1, 2023, Hunting (Multiline Hunt Group) is grandfathered for small business customers and will no longer be available to new small business customers. (N) | (N)

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (CONT'D)

12.3.3 MAKE BUSY (MAKE BUSY KEY) [1] (C)

A. Description

Make Busy service is designed to enable a customer who has more than one line to manually busy-out a line or a group of lines.

B. Reference Information

Terms, conditions, rates and charges specific to Make Busy are as specified in the Exchange and Network Services Catalog, Section 10 or the interstate Access Service Tariff (FCC No. 1), Section 6.

12.3.4 COMMAND A LINK (NETWORK RECONFIGURATION)

A. Description

Command A Link Service is a service which allows the customer to control the reconfiguration of their selected private line directly, without the intervention of the Company. Through the use of shared or dedicated access, the customer has the ability to reconfigure a predetermined network on a near real time or a programmed basis.

B. Reference Information

Terms, conditions, rates and charges specific to Command A Link are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7 or the Private Line Transport Services Catalog, Section 4.

[1] Effective September 1, 2023, Make Busy (Make Busy Key) is grandfathered for small business customers and will no longer be available to new small business customers. (N) | (N)

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08/21/2023

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.5 AUTOMATIC LOOP TRANSFER (AUTOMATIC PROTECTION SWITCHING)

A. Description

Automatic Loop Transfer allows for the protection of the local distribution channel by automatically switching the channel to a spare local distribution channel, or by a transfer arrangement that permits customers to transfer interoffice sections of local distribution channels terminating in the same wire center. Automatic Loop Transfer is an optional feature associated with DS1 Service.

B. Reference Information

Terms, conditions, rates and charges specific to Automatic Loop Transfer are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7 or the intrastate Private Line Transport Services Catalog, Section 5.

12.3.6 CLOSED USER GROUP (PACKET) (SAME)

A. Description

Closed User Group is an optional Packet Switching software feature which allows customers to presubscribe their clients in groupings of Data Terminal Equipment (DTE) within the Packet Switching network.

B. Reference Information

Terms, conditions, rates and charges specific to Closed User Group are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8 or the Exchange and Network Services Catalog, Section 14.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.7 FAST SELECT ACCEPTANCE (PACKET) (SAME)

A. Description

Fast Select Acceptance is an optional Packet Switching call feature that allows the calling Data Terminal Equipment (DTE) to transmit up to 124 octets of data in a call request packet to a remote DTE or to accept up to 124 octets of data in a call termination packet.

B. Reference Information

Terms, conditions, rates and charges specific to Fast Select Acceptance are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8 or the Exchange and Network Services Catalog, Section 14.

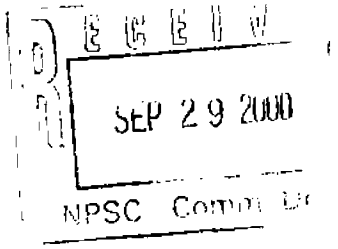
12.3.8 MULTIPLE PORT HUNT GROUPS (PACKET) (HUNT GROUPS-PACKET)

A. Description

Multiple Port Hunt Groups is an optional Packet Switching feature that allows several customer Packet Switching lines to be reached with a single data network address (Data Telephone Number).

B. Reference Information

Terms, conditions, rates and charges specific to Multiple Port Hunt Groups are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8 or the Exchange and Network Services Catalog, Section 14.



12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.9 BACKUP/REDIRECTION (PACKET) (CALL REDIRECTION-PACKET)

A. Description

Backup/Redirection is an optional Packet Switching feature that allows for calls to be directed to a single alternate address (Data Telephone Number) at the customer's request or in the event of a port failure. The re-routing is preselected by the customer when the service is established and works automatically concurrent with call initiation.

B. Reference Information

Terms, conditions, rates and charges specific to Backup/Redirection are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8 or the Exchange and Network Services Catalog, Section 14.

12.3.10 CALLED NUMBER IDENTIFICATION SERVICE (CNIS) (N/A)

A. Description

Called Number Identification Service (CNIS) provides a quick and efficient means for a customer to identify which of their 800/800-type numbers had been called prior to answering the incoming call. A customer utilizing this service would establish a *DID* trunk group for answering calls and order 800 Service, requesting that the 800/800-type service number dialed be directed to the telephone number(s) associated with their *DID* trunk group. CNIS would allow the customer to identify calls directed to multiple 800/800-type service numbers and give the appropriate response to their caller based upon the telephone number dialed. CNIS has as an optional feature, the capability to track hourly call performance data by answering position and/or telephone number such as the number of calls handled, average time the calling party waits until their call is answered by the customer and average duration of the call once the customer has answered the call.

B. Reference Information

Terms, conditions, rates and charges specific to CNIS are as specified in the interstate Access Service Tariff (FCC No. 1), Section 12.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (CONT'D)

12.3.11 *MARKET EXPANSION LINE* (N/A) [1] (C)

A. Description

MARKET EXPANSION LINE provides a service feature whereby all incoming calls placed from a station to a customer's telephone number are automatically routed to another customer-selected telephone number in the local calling area or a distant exchange.

B. Reference Information

Terms, conditions, rates and charges specific to *MARKET EXPANSION LINE* are as specified in the Exchange and Network Services Catalog, Section 5.

12.3.12 PRIVATE LINE CONDITIONING (CONDITIONING)

A. Description

Private Line Conditioning provides for more specific transmission quality on analog, voice grade private lines. When utilizing these types of private lines for data services, C-Type Private Line Conditioning provides for the control of attenuation distortion (difference of frequency loss relative to loss at 1004 Hertz or less frequency loss over the bandwidth) and envelope delay distortion (denotes a measure of the linearity of the phase versus frequency of a channel or better signal timing). D1-Type Private Line Conditioning on a two-point basis provides for specific limits of intermodulation distortion (less signal interference with other portions of the signal) and signal to noise ratio. Private Line Conditioning is an optional feature associated with Analog Private Line-Voice Grade Service.

B. Reference Information

Terms, conditions, rates and charges specific to Private Line Conditioning are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7 or the intrastate Private Line Transport Services Catalog, Section 5.

[1] Effective June 1, 2023, *MARKET EXPANSION LINE* is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) (N)

Received by NPSC
05/18/2023

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.13 BRIDGING (SAME)

A. Description

Bridging provides the ability to connect three or more customer designated premises on a multipoint circuit. For example, Voice and Data Bridges are used on 2-wire and 4-wire analog Voice Grade Private Lines for the transport of voice and data communications. Transfer Bridges provide for the transfer of a Private Line Transport Channel to another channel that can terminate at the same or at a different customer location. A key is used to operate the Transfer Bridge. Bridging is an optional feature associated with Analog Private Line, Special Access and Digital Data Service.

B. Reference Information

Terms, conditions, rates and charges specific to Bridging are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7 or the intrastate Private Line Transport Services Catalog, Section 5.

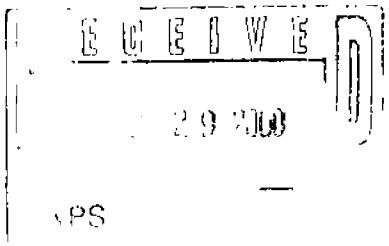
12.3.14 SECONDARY CHANNEL (SECONDARY CHANNEL CAPABILITY)

A. Description

Secondary Channel is an optional feature that allows diagnostic, maintenance and network administration capabilities on Digital Data Services by providing additional bandwidth to the customer. The Secondary Channel simultaneously transmits at a lower bit rate. The basic Digital Data service offers two-point and multipoint synchronous, full duplex data transmission at 2.4 Kbps, 4.8 Kbps, 9.6 Kbps and 56 Kbps. Secondary Channel data transmission rates are subrates of the basic Digital Data speeds, i.e., 133 bps, 266 bps, 533 bps and 2.666 Kbps. The Secondary Channel is designed to provide the customer with a "housekeeping" channel and utilizes the same basic network equipment and transmission facilities as the primary channel and has comparable quality.

B. Reference Information

Terms, conditions, rates and charges specific to Secondary Channel are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7 or the intrastate Private Line Transport Services Catalog, Section 5.



12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.15 AUTOMATIC NUMBER IDENTIFICATION (FGD) (CALLING BILLING NUMBER DELIVERY FGD PROTOCOL)

A. Description

Automatic Number Identification (ANI) provides the automatic transmission of a seven- or ten-digit number and information digits to a customer's premises to identify the calling party. The customer must provide Customer Premises Equipment capable of receiving the call and the ANI. ANI is an optional feature on Feature Group D Switched Access Service.

B. Reference Information

Terms, conditions, rates and charges specific to ANI (FGD) are as specified in the interstate Access Service Tariff (FCC No. 1), Section 6, or the intrastate Access Service Catalog, Section 6.

12.3.16 AUTOMATIC NUMBER IDENTIFICATION (FGB) (CALLING BILLING NUMBER DELIVERY FGB PROTOCOL)

A. Description

Automatic Number Identification (ANI) provides the automatic transmission of a seven- or ten-digit number and information digits to a customer's premises to identify the calling party. The customer must provide Customer Premises Equipment capable of receiving the call and the ANI. ANI is an optional feature on Feature Group B Switched Access Service.

B. Reference Information

Terms, conditions, rates and charges specific to ANI (FGB) are as specified in the interstate Access Service Tariff (FCC No. 1), Section 6, or the intrastate Access Service Catalog, Section 6.

29 2000
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12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.17 CALLED DIRECTORY NUMBER DELIVERY (*DID*) (CALLED DIRECTORY NUMBER DELIVERY VIA *DID*)

A. Description

Called Directory Number Delivery is an inherent feature of Direct-Inward-Dialing (*DID*) Service whereby the identification of a called number is delivered from the central office to a switched services vehicle located on a customer's premises. *DID* provides PBX station users the ability to receive calls from outside the PBX without the assistance of an attendant.

B. Reference Information

Terms, conditions, rates and charges specific to *DID* are as specified in the Exchange and Network Services Catalog, Section 5 or the interstate Access Service Tariff (FCC No. 1), Section 6.

12.3.18 THREE-WAY CALLING (N/A)

A. Description

Three-Way Calling enables a customer to add a third party on an established local or long distance connection without operator assistance. The third party called by the customer initiating the Three-Way Calling may be on either a local or long-distance basis.

B. Reference Information

Terms, conditions, rates and charges specific to Three-Way Calling are as specified in the Exchange and Network Services Catalog, Section 5 or the interstate Access Service Tariff (FCC No. 1), Section 6.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.19 MULTIPLEXING (N/A)

A. Description

Multiplexing enables multiple signals to be transported on a single line between the Company's central office and the customer's location. Multiplexing is transparent to the speed, code and protocol of the data signal.

B. Reference Information

Terms, conditions, rates and charges specific to Multiplexing are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7 or the intrastate Private Line Transport Services Catalog, Section 5.

12.3.20 NETWORK ACCESS SERVICE (N/A)

A. Description

Network Access Service provides for a unique NXX code which alerts the originating central office to record call detail. Call detail includes: billing number, called number, date, time of day, and duration of the call. The call details are delivered to the customer in paper or via magnetic tape format. Only intraLATA calls will be provided with call detail.

B. Reference Information

Terms, conditions, rates and charges specific to Network Access Service are as specified in the Exchange and Network Services Catalog, Section 9.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.21 CLEAR CHANNEL CAPABILITY (ACCESS TO CLEAR CHANNEL TRANSMISSION)

A. Description

Clear Channel Capability is an optional feature on DS1 Service that allows a customer to transport 1.536 information rate signals through a 1.544 Mbps line rate with no constraint on the quantity or sequence of mark or space bits.

B. Reference Information

Terms, conditions, rates and charges specific to Clear Channel Capability are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7 or the intrastate Private Line Transport Services Catalog, Section 5.

12.3.22 REVERSE CHARGE ACCEPTANCE (PACKET) (SAME)

A. Description

Reverse Charge Acceptance is an optional Packet Switching feature that allows a customer who selects this option to accept all charges for all terminating calls sent to the network address(es) assigned to the customer. In order to receive calls from a dial access customer, this option must be selected.

B. Reference Information

Terms, conditions, rates and charges specific to Reverse Charge Acceptance as specified in the interstate Access Service Tariff (FCC No. 1), Section 8 or the Exchange and Network Services Catalog, Section 14.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.23 REVERSE CHARGE OPTION (PACKET) (N/A)

A. Description

Reverse Charge Option is an optional Packet Switching feature that allows for the billing of usage charges associated with calls to be billed to another network address.

B. Reference Information

Terms, conditions, rates and charges specific to Reverse Charge Option are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8 or the Exchange and Network Services Catalog, Section 14.

12.3.24 PERMANENT VIRTUAL CIRCUIT (PACKET) (N/A)

A. Description

Permanent Virtual Circuit is an optional Packet Switching feature that permits transmission between two Data Terminal Equipment (DTEs) on the network without the initial packet to establish the call. The transmission path is predefined throughout the network.

B. Reference Information

Terms, conditions, rates and charges specific to Permanent Virtual Circuit are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8 or the Exchange and Network Services Catalog, Section 14.

SEP 29 2000

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.25 CUG INCOMING ACCESS BARRED (PACKET) (N/A)

A. Description

CUG Incoming Access Barred is an optional Packet Switching feature that allows a member of a Closed User Group to originate calls to other members of that Closed User Group, but not to receive incoming calls from members of that Closed User Group.

B. Reference Information

Terms, conditions, rates and charges specific to Incoming Access Barred are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8 or the Exchange and Network Services Catalog, Section 14.

12.3.26 CUG OUTGOING ACCESS BARRED (PACKET) (N/A)

A. Description

CUG Outgoing Access Barred is an optional Packet Switching feature that allows a member of a Closed User Group to receive calls from other members of that Closed User Group, but not to originate any calls to members of that Closed User Group.

B. Reference Information

Terms, conditions, rates and charges specific to Outgoing Access Barred are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8 or the Exchange and Network Services Catalog, Section 14.

SEP 29 2000
NPSC Comm Dept

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.27 FLOW CONTROL PARAMETERS (PACKET) (N/A)

A. Description

Flow Control Parameters is an optional Packet Switching feature that permits negotiation on a per call basis of the flow control parameter window size for each direction of data transmission in the network. Window size values of two through seven are supported. Default value is two. Maximum packet size of 256 octets is supported. Default packet size is 128 octets.

B. Reference Information

Terms, conditions, rates and charges specific to Flow Control Parameters are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8 or the Exchange and Network Services Catalog, Section 14.

12.3.28 LOGICAL CHANNEL (PACKET) (N/A)

A. Description

Logical Channel is an optional Packet Switching feature that allows the data terminal equipment to derive multiple logical channels from a single physical access line. This is accomplished by specifying the logical channel number on every packet which crosses the network interface.

B. Reference Information

Terms, conditions, rates and charges specific to Logical Channel are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8 or the Exchange and Network Services Catalog, Section 14.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.29 LOGICAL CHANNEL LAYOUT (PACKET) (N/A)

A. Description

Logical Channel Layout is an optional Packet Switching feature that permits the arrangement of logical channels to be configured as incoming, outgoing, two way and/or private virtual circuit.

B. Reference Information

Terms, conditions, rates and charges specific to Logical Channel Layout are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8 or the Exchange and Network Services Catalog, Section 14.

12.3.30 MULTIPLE NETWORK ADDRESSES (PACKET) (N/A)

A. Description

Multiple Network Addresses is an optional Packet Switching feature that allows more than one network address to be assigned to a single access port. Multiple addresses must be purchased in blocks of 10 numbers, the maximum number is 1,000.

B. Reference Information

Terms, conditions, rates and charges specific to Multiple Network Addresses are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8 or the Exchange and Network Services Catalog, Section 14.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.31 NONSTANDARD WINDOW SIZE (PACKET) (N/A)

A. Description

Nonstandard Window Size is an optional Packet Switching feature that permits the customer to select a window size of two through seven for either or both directions of transmission. Standard default value is two. This feature pertains to permanent virtual circuits only.

B. Reference Information

Terms, conditions, rates and charges specific to Nonstandard Window Size are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8 or the Exchange and Network Services Catalog, Section 14.

12.3.32 ACCESS SERVICE BILLING INFORMATION (CALL DETAIL RECORDING REPORTS)

A. Description

Access Service Billing Information will provide the customer with a data record of all calls made to their access port or telephone number. In a packet environment the detail record will include the calling and called network terminal number, date, time of day, number of segments and the duration of the call. In a circuit switch environment the detail record will include the originating billing number, terminating telephone number, connect time, duration and date of the call. The detail record will be delivered on a magnetic tape.

B. Reference Information

Terms, conditions, rates and charges specific to Access Service Billing Information are as specified in the interstate Access Service Tariff (FCC No. 1), Section 13, or the intrastate Access Service Catalog, Section 13.

NPSC

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.33 INTERFACE GROUP 6 (N/A)

A. Description

Interface Group 6 is an optional feature associated with all Switched Access Feature Groups that provides the customer with DS1 level digital transmission at the point of termination at the customer's location. The service is capable of transmitting electrical signals at a nominal rate of 1.544 Mbps, with the capability to channelize up to 24 voice frequency transmission paths.

B. Reference Information

Terms, conditions, rates and charges specific to Interface Group 6 are as specified in the interstate Access Service Tariff (FCC No. 1), Section 6, or the intrastate Access Service Catalog, Section 6.

12.3.34 IMPROVED TRANSMISSION PERFORMANCE (N/A)

A. Description

Improved Transmission Performance provides for transmission performance between 0 and 4db at 1,000 Hz between the network interface at the customer's location and the serving central office switch.

B. Reference Information

Terms, conditions, rates and charges specific to Improved Transmission Performance are as specified in the Exchange and Network Services Catalog, Section 5.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.35 ALTERNATE TRAFFIC ROUTING (ALTERNATE ROUTING)

A. Description

Alternate Traffic Routing is an optional feature associated with Feature Groups B, C and D Switched Access Service that provides the capability of directing originating traffic from an end office to a trunk group and then to a customer designated location until that trunk group is fully loaded, and then delivering any additional traffic from the same end office to a different trunk group and to a second customer designated location.

B. Reference Information

Terms, conditions, rates and charges specific to Alternate Traffic Routing are as specified in the interstate Access Service Tariff (FCC No. 1), Section 6, or the intrastate Access Service Catalog, Section 6.

12.3.36 TRAFFIC DATA REPORT SERVICE (N/A)

A. Description

Traffic Data Report Service provides customers with weekly printed summaries of traffic data on their network facilities that are associated with central office switches. Traffic Data Reports include busy studies (number of incoming calls that received a busy), peg counts (number of incoming calls), and usage count (minutes of use).

B. Reference Information

Terms, conditions, rates and charges specific to Traffic Data Report Service are as specified in the Exchange and Network Services Catalog, Section 10 or the interstate Access Service Tariff (FCC No. 1), Section 13.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.37 ANI ORDER ENTRY SERVICE (N/A)

A. Description

ANI Order Entry Service provides capabilities for order entry applications via a touch-tone or rotary telephone. Market deployment of the service utilizes the 1+900 dialing format. ANI Order Entry Service is a service designed to provide calling number identification for a specific application. The service will transmit the called directory number and the calling number of the customer's client to the customer's Customer Provided Equipment (CPE) via a dedicated data link (private line) in real time. The call is not transmitted to the ESP, only the call related information. The client initiated call is directed to a recorded announcement that acknowledges the order has been received. The call data is used by the customer for billing purposes and to provision the enhanced service to their client.

B. Reference Information

Technology not presently available.

12.3.38 ANSWER SUPERVISION - LINE SIDE (ANSWER SUPERVISION WITH A LINE SIDE INTERFACE)

A. Description

Answer Supervision - Line Side provides the capability to deliver "off-hook" supervisory signals from the terminating central office switch to a line side interface at the originating central office switch. These signals indicate when the called station has answered an incoming call.

B. Reference Information

Terms, conditions, rates and charges specific to Answer Supervision - Line Side are as specified in the Exchange and Network Services Catalog, Section 5 or the interstate Access Service Tariff (FCC No. 1), Section 6.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.39 CALL TRANSFER (THREE-WAY CALL TRANSFER)

A. Description

Call Transfer enables a customer to transfer an incoming call to a third party or to add a third party to an existing call forming a three party connection, and then to leave the connection without disconnecting the call.

B. Reference Information

Terms, conditions, rates and charges specific to Call Transfer are as specified in the Exchange and Network Services Catalog, Section 5 or the interstate Access Service Tariff (FCC No. 1), Section 6.

12.3.40 CALLER IDENTIFICATION - NUMBER (CALLING DIRECTORY NUMBER DELIVERY - VIA ICLID)

A. Description

Call Identification - Number allows for the automatic delivery of a calling party's telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The number is displayed on customer provided equipment.

B. Reference Information

Terms, conditions, rates and charges specific to Caller Identification are as specified in the Exchange and Network Services Catalog, Section 5 or the interstate Access Service Tariff (FCC No. 1), Section 6.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.41 *DID* TRUNK QUEUING AND BASIC ANNOUNCEMENT (*DID* TRUNK QUEUING)

A. Description

DID Trunk Queuing is an arrangement whereby incoming calls that are placed to station lines within a *DID* system can be held in queue if all trunks between the central office switch and the customer's PBX are busy. Calls in queue will be held in their order of arrival until a trunk becomes available. Calls in queue are served on a first-in, first-out basis. Calls held in queue will hear ringing until answered.

B. Reference Information

Terms, conditions, rates and charges specific to *DID* Trunk Queuing are as specified in the Exchange and Network Services Catalog, Section 5 or the interstate Access Service Tariff (FCC No. 1), Section 6.

12.3.42 UNIFORM CALL DISTRIBUTION (MULTILINE HUNT GROUP - UCD WITH QUEUING)

A. Description

Uniform Call Distribution (UCD) provides a method of distributing a high volume of incoming calls to lines in a multiline hunt group equally and automatically.

B. Reference Information

Terms, conditions, rates and charges specific to Uniform Call Distribution are as specified in the Exchange and Network Services Catalog, Section 9 or the interstate Access Service Tariff (FCC No. 1), Section 6.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.43 COMMUNITY LINK (MENU ACCESS TRANSLATOR - GATEWAY)

A. Description

Community Link is a means of exchanging information between Information Service Providers (ISPs) and End Users. End Users are the ISP's customers and access Community Link through the use of a computer terminal or personal computer via a local telephone line.

B. Reference Information

Not Applicable.

12.3.44 CALLER IDENTIFICATION - BULK (CALLING DIRECTORY NUMBER DELIVERY - VIA BCLID)

A. Description

Caller Identification-Bulk allows a *CENTRON*, Centrex, Multiline Hunt Group (MLHG) or PBX customer to receive call-related information on calls that are received from outside the *CENTRON*, Centrex, MLHG or PBX.

The following is a list of call-related information that is transmitted per incoming call.

- The calling and called directory numbers (DN).
- The time of day the call was placed.
- The busy/idle status of the called DN.
- The calling line type (individual or group).

B. Reference Information

Terms, conditions, rates and charges specific to Caller Identification-Bulk are as specified in the Exchange and Network Services Catalog, Section 5 or the interstate Access Service Tariff (FCC No. 1), Section 6.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.45 ACCESS SERVICE BILLING INFORMATION (PACKET) (CALL DETAIL RECORDING REPORTS (PACKET))

A. Description

Access Service Billing Information (Packet) provides a customer with a data record of all calls made to their telephone number. The record will include called and calling Network Terminal Number, date, time of day, number of segments and the duration of the call.

B. Reference Information

Terms, conditions, rates and charges specific to Access Service Billing Information (Packet) are as specified in the Exchange and Network Services Catalog, Section 14.

12.3.46 AUTOMATIC NUMBER IDENTIFICATION FORWARDING (N/A)

A. Description

Automatic Number Identification Forwarding provides the customer with the calling party's billing number at the time the call is established. After the customer's CPE answers the call, the calling and called number are forwarded to the customer and a voice path is established between the customer and the calling party.

B. Reference Information

Technology not presently available.

29 2000
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12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.47 SELECTED NUMBER REVERSE BILLING (N/A)

A. Description

Selected Number Reverse Billing allows a customer the option to have local usage charges (Message Units, Measured Service usage charges, and intraLATA toll charges), normally incurred by the calling party, to be billed to the customer rather than the caller, on selected calls during specified times of the day.

B. Reference Information

Technology not presently available.

12.3.48 *DID* TWO-WAY CALL TRANSFER

A. Description

DID Two-Way Call Transfer allows the user of a 2-way trunk with *DID* to transfer any incoming call to another line or trunk outside of the system and then to leave the connection without disconnecting the call.

B. Reference Information

Terms, conditions, rates and charges specific to *DID* Two-Way Call Transfer are as specified in the Exchange and Network Services Catalog, Section 5.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.49 DIAL CALL WAITING (N/A)

A. Description

Dial Call Waiting allows a customer with a line equipped with the feature to direct a Call Waiting tone or a Distinctive Alert signal to a line equipped with Distinctive Alert. The feature is activated by dialing a preset access code and the telephone number of the line to which the signal is directed.

B. Reference Information

Terms, conditions, rates and charges specific to Dial Call Waiting are as specified in the Exchange and Network Services Catalog, Section 5.

12.3.50 DIRECTED CALL PICKUP (N/A)

A. Description

Directed Call Pickup allows a customer to answer a call, during the ringing cycle, that is direct to another line by dialing a preset access code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

B. Reference Information

Terms, conditions, rates and charges specific to Directed Call Pickup are as specified in the Exchange and Network Services Catalog, Section 5.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.51 DIRECTED CALL PICKUP WITH BARGE-IN (N/A)

A. Description

Directed Call Pickup With Barge-In allows a customer to answer a call directed to another line which has been answered or is ringing by dialing a preset access code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

B. Reference Information

Terms, conditions, rates and charges specific to Directed Call Pickup With Barge-In are as specified in the Exchange and Network Services Catalog, Section 5.

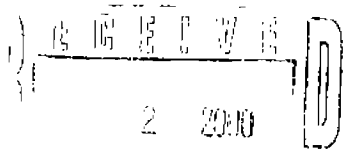
12.3.52 DISTINCTIVE ALERT (N/A)

A. Description

Distinctive Alert allows a customer to receive an audible Call Waiting tone or Distinctive Ringing signal from a line equipped with Dial Call Waiting. If the called line is idle, a Distinctive Ringing signal will be heard. If the called line is busy, the called line receives a Call Waiting tone.

B. Reference Information

Terms, conditions, rates and charges specific to Distinctive Alert are as specified in the Exchange and Network Services Catalog, Section 5.



12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES

A. The Complementary Network Services (CNSs) described herein are products and services that are currently offered by the Company.

B. These CNSs are provided at the rates and charges and under the terms and conditions delineated in the tariff and tariff section or catalog referenced below for each CNS.

C. Where appropriate the generic name used by the Regional Bell Operating Companies (RBOCs) is provided parenthetically after the CNS name. Where the generic and CNS name are the same or where there is no generic name, that indication is made.

D. Where "not applicable" is shown in the reference information section, the service is not presently tariffed or cataloged in this jurisdiction.

12.4.1 CALL FORWARDING - VARIABLE (SAME)

A. Description

Call Forwarding - Variable automatically forwards all incoming calls to another line when activated by the customer. This service may be activated or deactivated by dialing a code.

B. Reference Information

Terms, conditions, rates and charges specific to Call Forwarding - Variable are as specified in the Exchange and Network Services Catalog, Section 5 or the interstate Access Service Tariff (FCC No. 1), Section 6.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.2 CALL FORWARDING - DON'T ANSWER (CALL FORWARDING - DON'T ANSWER INTRASWITCH)

A. Description

Call Forwarding - Don't Answer allows a customer to have an incoming call transferred to another number if the customer does not answer after a preset number of ringing cycles.

B. Reference Information

Terms, conditions, rates and charges specific to Call Forwarding - Don't Answer are as specified in the Exchange and Network Services Catalog, Section 5.

12.4.3 CALL FORWARDING - BUSY LINE (CALL FORWARDING - BUSY LINE INTRASWITCH)

A. Description

Call Forwarding - Busy Line allows for customers to have calls directed to a busy line to be automatically redirected to a specific predetermined number.

B. Reference Information

Terms, conditions, rates and charges specific to Call Forwarding - Busy Line are as specified in the Exchange and Network Services Catalog, Section 5.

NPSC

12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.4 CALL FORWARDING - BUSY LINE/DON'T ANSWER (N/A)

A. Description

Call Forwarding - Busy Line/Don't Answer allows for a customer to have incoming calls transferred to another number when the called number is busy or if the customer does not answer after a preset number of rings.

B. Reference Information

Terms, conditions, rates and charges specific to Call Forwarding - Busy Line/Don't Answer are as specified in the Exchange and Network Services Catalog, Section 5.

12.4.5 SPEED CALLING (8 NUMBER) (SAME)

A. Description

Speed Calling (8 Number) allows a customer to assign abbreviated codes to frequently called numbers. The customer has a list of 8 numbers. By dialing the appropriate code, the customer is able to change the numbers in the 8 number list at will.

B. Reference Information

Terms, conditions, rates and charges specific to Speed Calling (8 Number) are as specified in the Exchange and Network Services Catalog, Section 5.

SEP 29 2000
NPSC - Comm. Dept.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.6 SPEED CALLING (30 NUMBER) (SAME)

A. Description

Speed Calling (30 Number) allows a customer to assign abbreviated codes to frequently called numbers. The customer has a list of 30 numbers. By dialing the appropriate code, the customer is able to change the numbers in the 30 number list at will.

B. Reference Information

Terms, conditions, rates and charges specific to Speed Calling (30 Number) are as specified in the Exchange and Network Services Catalog, Section 5.

12.4.7 MESSAGE WAITING INDICATION-AUDIBLE (MESSAGE WAITING INDICATOR - MWI)

A. Description

Message Waiting Indication-Audible is a feature whereby subscribing clients will hear an audible interrupted tone, when lifting the receiver, giving an indication of a message waiting for the client at the client's chosen Message Delivery Service provider. The tone will be initiated by the provider over the provider client's telephone line. The client may call the provider for their message or ignore the tone and place a call. The tone will continue until the message has been retrieved.

B. Reference Information

Terms, conditions, rates and charges specific to Message Waiting Indication-Audible are as specified in the Exchange and Network Services Catalog, Section 10.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.8 CALL WAITING (CALL WAITING - CANCEL)

A. Description

Call Waiting allows a tone (a single beep) to pass to the customer over their existing conversation alerting them that an incoming call is being made to their telephone number. The customer can answer the new call, which in turn puts their present call on hold, or ignore the new call and continue with their existing conversation. The new calling party hears ringing throughout the call attempt sequence until the called path answers. If no answer occurs, the ringing will continue to occur until the calling party hangs up.

The Call Waiting feature can be activated or deactivated by the customer. This feature allows the customer to be notified of another call, handle that call and return to the first call. Call Waiting deactivation allows the customer to place calls without any form of interruption from other callers.

B. Reference Information

Terms, conditions, rates and charges specific to Call Waiting are as specified in the Exchange and Network Services Catalog, Section 5.

12.4.9 AUTO CALL (PACKET) (DIRECT CALL-PACKET)

A. Description

Auto Call is an optional Packet Switching feature that allows a customer to access a single, predetermined address (Data Telephone Number) in lieu of the normal call initiation process.

B. Reference Information

Terms, conditions, rates and charges specific to Auto Call are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8 or the Exchange and Network Services Catalog, Section 14.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

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12.4.11 CUSTOM RINGING (DISTINCTIVE RINGING - TERMINATION SCREENING)

A. Description

Custom Ringing allows up to four different Directory Numbers to be assigned to the same line. A unique ringing pattern is provided for each Directory Number so that the customer can identify, in advance of answering the call, which Directory Number a calling party has dialed. If the customer also has Call Waiting service, a unique Call Waiting tone, corresponding to the ringing pattern, is provided for each of the additional Directory Numbers.

B. Reference Information

Terms, conditions, rates and charges specific to Custom Ringing are as specified in the Exchange and Network Services Catalog, Section 5.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.12 SIMULTANEOUS VOICE DATA SERVICE (DATA OVER VOICE SERVICE)

A. Description

Simultaneous Voice Data Service (SVDS) provides two-point or multipoint transport of full-duplex, asynchronous or synchronous digital data, at speeds of 4.8, 9.6, or 19.2 kbps, while simultaneously carrying analog voice traffic over a shared, qualified, two-wire exchange access line or network access channel facility.

B. Reference Information

Technology not presently available.

12.4.13 CONTINUOUS REDIAL (AUTOMATIC CALLBACK)

A. Description

Continuous Redial automatically redials the last number a customer dials. If the called party's number is busy, a special tone will alert the customer when the called number becomes idle.

B. Reference Information

Terms, conditions, rates and charges specific to Continuous Redial are as specified in the Exchange and Network Services Catalog, Section 5.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.14 LAST CALL RETURN (AUTOMATIC RECALL)

A. Description

Last Call Return enables a customer to perform an activation procedure and automatically redial the last incoming number without having to know the number of the calling party.

B. Reference Information

Terms, conditions, rates and charges specific to Last Call Return are as specified in the Exchange and Network Services Catalog, Section 5.

12.4.15 CALL FORWARDING-BUSY LINE (EXPANDED) (CALL FORWARDING-BUSY LINE INTERSWITCH)

A. Description

Call Forwarding-Busy Line (Expanded) allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the called number is busy.

B. Reference Information

Terms, conditions, rates and charges specific to Call Forwarding-Busy Line (Expanded) are as specified in the Exchange and Network Services Catalog, Section 5.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.16 CALL FORWARDING-DON'T ANSWER (EXPANDED) (CALL FORWARDING-BUSY LINE INTERSWITCH)

A. Description

Call Forwarding-Don't Answer (Expanded) allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the customer does not answer after a preset number of ringing cycles.

B. Reference Information

Terms, conditions, rates and charges specific to Call Forwarding-Don't Answer (Expanded) are as specified in the Exchange and Network Services Catalog, Section 5.

12.4.17 CALL FORWARDING-BUSY LINE/DON'T ANSWER (EXPANDED) (N/A)

A. Description

Call Forwarding-Busy Line/Don't Answer (Expanded) allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the called number is busy or if the customer does not answer after a preset number of ringing cycles.

B. Reference Information

Terms, conditions, rates and charges specific to Call Forwarding-Busy Line/Don't Answer (Expanded) are as specified in the Exchange and Network Services Catalog, Section 5.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.18 CALL FORWARDING-BUSY LINE (PROGRAMMABLE) (CALL FORWARDING-BUSY LINE OR DON'T ANSWER - CUSTOMER CONTROL OF ACTIVATION/DEACTIVATION AND FORWARD-TO-NUMBER)

A. Description

Call Forwarding-Busy Line (Programmable) allows a customer to have incoming calls forwarded to another number when the called number is busy. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls will be forwarded.

B. Reference Information

Terms, conditions, rates and charges specific to Call Forwarding-Busy Line (Programmable) are as specified in the Exchange and Network Services Catalog, Section 5.

12.4.19 CALL FORWARDING-DON'T ANSWER (PROGRAMMABLE) (CALL FORWARDING-BUSY LINE OR DON'T ANSWER - CUSTOMER CONTROL OF ACTIVATION/DEACTIVATION AND FORWARD-TO-NUMBER)

A. Description

Call Forwarding-Don't Answer (Programmable) allows a customer to have incoming calls forwarded to another number if the customer does not answer after a preset number of ringing cycles. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls will be forwarded.

B. Reference Information

Terms, conditions, rates and charges specific to Call Forwarding-Don't Answer (Programmable) are as specified in the Exchange and Network Services Catalog, Section 5.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.20 CALL FORWARDING-VARIABLE-NO CALL COMPLETION OPTION (CALL FORWARDING-VARIABLE-ACTIVATION WITHOUT COURTESY CALL)

A. Description

Call Forwarding-Variable-No Call Completion is an option of Call Forwarding-Variable that allows a customer to activate the feature without completing a call to the forward-to number.

B. Reference Information

No known demand. Service could be provided on an Individual Case Basis.

12.4.21 CALL FORWARDING-VARIABLE-REMOTE ACTIVATION OPTION (CALL FORWARDING-VARIABLE-REMOTE ACTIVATION/CONTROL)

A. Description

Call Forwarding-Variable-Remote Activation is an option of Call Forwarding-Variable that allows a customer to activate or deactivate it remotely from any tone signalling telephone.

B. Reference Information

Technology not presently available.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.22 CALL TRACE (CUSTOMER ORIGINATED TRACE)

A. Description

Call Trace allows a customer to have the last incoming call automatically traced. The results of the trace are not provided directly to the customer; they are output to an authorized agency.

B. Reference Information

No known demand. Service could be provided on an Individual Case Basis.

12.4.23 PRIORITY CALL (DISTINCTIVE RINGING)

A. Description

Priority Call allows a customer to assign a maximum of 31 callers' telephone numbers to a special list. The customer will hear a distinctive ring at his/her location, when calls are received from callers' telephone numbers on that list.

B. Reference Information

Terms, conditions, rates and charges specific to Priority Call are as specified in the Exchange and Network Services Catalog, Section 5.

12.4.24 HOT LINE (SAME)

A. Description

Hot Line service allows a customer to establish a switched connection to a predetermined number when the customer's telephone goes off-hook. No dialing is required and the call is processed automatically to the predetermined telephone number.

B. Reference Information

Terms, conditions, rates and charges specific to Hot Line service are as specified in the Exchange and Network Services Catalog, Section 5.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.25 MESSAGE WAITING INDICATION - VISUAL (MESSAGE WAITING INDICATOR-MWI)

A. Description

Message Waiting Indication - Visual is a feature whereby subscribing clients will see a visual alerting signal giving an indication of a message waiting for the client at the client's chosen Message Delivery Service provider (provider). The signal will be initiated by the provider over the provider client's telephone line. The client may call the provider for their message or ignore the signal and place a call. The signal will continue until the message has been retrieved. The provider or client must provide the visual device.

B. Reference Information

Terms, conditions, rates and charges specific to Message Waiting Indication-Visual are as specified in the Exchange and Network Services Catalog, Section 10.

12.4.26 SELECTIVE CALL FORWARDING (SAME)

A. Description

Selective Call Forwarding allows a customer to specify a special list of maximum of 31 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

B. Reference Information

Terms, conditions, rates and charges specific to Selective Call Forwarding are as specified in the Exchange and Network Services Catalog, Section 5.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.27 CALL REJECTION (SELECTIVE CALL REJECTION)

A. Description

Call Rejection enables a customer to reject call attempts from a limited number of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.

B. Reference Information

Terms, conditions, rates and charges specific to Call Rejection are as specified in the Exchange and Network Services Catalog, Section 5.

12.4.28 ABBREVIATED ACCESS (SHARED SPEED CALLING)

A. Description

Abbreviated Access allows a customer to place a call to a predetermined telephone number by dialing an abbreviated code. Two arrangements are available, namely, Abbreviated Access, one-digit or Abbreviated Access, two-digit.

The customer shares a speed call list with their Abbreviated access provider and the provider controls the speed call list and informs clients of the digit(s) to dial to reach the predetermined telephone number.

B. Reference Information

Terms, conditions, rates and charges specific to Abbreviated Access are as specified in the Exchange and Network Services Catalog, Section 5.

SEP 29 2000
NPSC Comm. Dept

12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.29 WARM LINE (SAME)

A. Description

Warm Line service allows a customer to establish a switched connection to a predetermined number if the customer does not dial a number within a specified length of time after going off-hook. When the customer's telephone goes off-hook and dialing begins within a specified time delay period, the call will proceed normally as dialed. If dialing has not started before the end of the predefined time delay period, a predetermined stored number is automatically dialed by the central office switching equipment.

B. Reference Information

Terms, conditions, rates and charges specific to Warm Line are as specified in the Exchange and Network Services Catalog, Section 5.

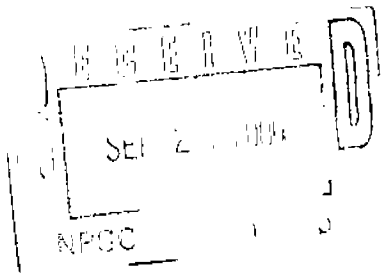
12.4.30 CUSTOM RINGING-CALL FORWARDING (N/A)

A. Description

Custom Ringing-Call Forwarding allows customers with multiple directory numbers assigned to the same line to forward incoming calls directed to their primary and secondary directory numbers to two separate telephone numbers. The customer must have Custom Ringing Service, Call Forwarding-Variable and Call Forwarding-Variable-Remote Activation services for this service to operate.

B. Reference Information

Technology not presently available.



12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.31 DELUXE CALL WAITING (N/A)

A. Description

Deluxe Call Waiting will allow a customer with Call Waiting to specify the way an incoming call is to be treated during a conversation with another party. When the Call Waiting tone is heard, the customer can put the current call on hold and answer the incoming call, indicate a busy status to the new calling party or forward the new call to another preselected telephone number.

B. Reference Information

Technology not presently available.

12.4.32 DUAL TELEPHONE COVERAGE (N/A)

A. Description

Dual Telephone Coverage will allow a customer to selectively redirect incoming calls to more than one different answering point, including multiple message services, based on specific call situations such as the source of the call or the condition encountered on the called customer's line.

B. Reference Information

Technology not presently available.

SEP 2 9 2000
NPSC - Comm. Dept

12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.33 EXPANDED ANSWER (N/A)

A. Description

Expanded Answer allows calls to be forwarded to a *DID* number served from the same central office as the forwarded call when the called number fails to answer. This service is associated with *DID* Service in 1A ESS central office switches and allows the *DID* trunk to receive calls forwarded on a Don't Answer basis from lines equipped with Call Forwarding Don't Answer. The called number and the forwarded-to number must be in the same central office.

B. Reference Information

Terms, conditions, rates and charges specific to Expanded Answer are as specified in the Exchange and Network Services Catalog, Section 5.

12.4.34 SELECTIVE CALL ACCEPTANCE (N/A)

A. Description

Selective Call Acceptance allows customers to receive incoming voice or data calls only from preselected telephone numbers. The customer specifies a list of telephone numbers from which calls will be accepted. All other calls are denied access to the customer's line.

B. Reference Information

Technology not presently available.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.35 MESSAGE WAITING INDICATION - AUDIBLE/VISUAL (MWI - A/V) (MESSAGE WAITING INDICATOR - MWI)

A. Description

Message Waiting Indication - Audible/Visual is a feature whereby a subscriber will hear an audible interrupted tone when lifting the telephone receiver and see a visual alerting signal giving an indication of a message waiting. The signal will be initiated by the subscriber's Message Delivery Service (MDS) provider, or other provider source capable of initiating the signal, over the subscriber's telephone line. The subscriber may call the provider for their message or ignore the signal and place a call. The tone and visual signal will continue until the message has been retrieved. The provider or subscriber must provide the visual device.

B. Reference Information

Terms, conditions, rates and charges specific to Message Waiting Indication - Audible/Visual are as specified in the Exchange and Network Services Catalog, Section 10.

12.4.36 REMOTE ACCESS FORWARDING (SAME)

A. Description

Remote Access Forwarding allows all incoming calls to be forwarded to another telephone number. It allows the customer to remotely change the termination of their incoming calls. From any tone signaling telephone, the customer can activate, deactivate, or change the destination number.

B. Reference Information

Terms, conditions, rates and charges specific to Remote Access Forwarding are as specified in Exchange and Network Services Catalog, Section 5.

RECEIVED
SEP 29 2000
NPSC Comm. Dept

12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.37 SCHEDULED FORWARDING (SAME)

A. Description

Scheduled Forwarding allows all incoming calls to be forwarded to another telephone number. It allows a customer to remotely change the termination of their incoming calls and base the termination upon a time schedule. From any tone signaling telephone, the customer can activate, deactivate, or change the times, days and destination numbers.

B. Reference Information

Terms, conditions, rates and charges specific to Scheduled Forwarding are as specified in the Exchange and Network Services Catalog, Section 5.

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

SUBJECT	PAGE	
Building Owner Premises Wire Maintenance Plan	23	
Business Maintenance Plans	21	
Business *UNISTAR* Service **(a.k.a. Inside Wire Protection)**	21	(T)
Customer Premises Wire	1	
Premises Maintenance Plans	18	
Residence Maintenance Plans	21	
Residence *LINE-BACKER* Service **(a.k.a. Inside Wire Protection)**	21	(T)

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.1 CUSTOMER PREMISES WIRE

A. Description

Customer premises wire is defined as that wire including connectors, blocks and jacks on a customer's premises that extends between the demarcation point and those connectors, blocks and jack locations within the same building to which terminal equipment can be connected for access to the exchange access line.

Premises wire may be installed and/or maintained by the Company or the customer. Where installation or maintenance is provided by the Company, rates and charges specified in this section will apply.

Billable work performed on the network side of the demarcation point can be found under Premises Work charges in Section 3.

B. Definitions

Change

The change of premises wire at the request of the customer.

Complex Premises Wire

Wiring including connectors, blocks and jacks on a customer's premises whose equipment includes common equipment such as multiline telephone systems, PBX systems, multifunction systems and data equipment jacks (programmable, universal and fixed loop loss), etc.

Demarcation Point

The term "demarcation point" means the point of connection, provided and maintained by the Company, to which the Company service and the property owner's or customer's facilities are connected. The demarcation point is normally located near the point where the Company facilities enter the customer's building or property. The property owner or customer is responsible for service on the customer side of the demarcation point(s).

Estimate

A broad statement of expected price, which is not necessarily the price the customer will be billed.

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.1 CUSTOMER PREMISES WIRE

B. Definitions (Cont'd)

Firm Bid

A firm price, in writing, for a stated purpose and good for a limited time period. Quotations accepted by the customer will be billed at the stated price, regardless of the actual costs incurred by the installation forces.

Flat Installation Charge

A nonrecurring charge(s) which applies to noncomplex wire and jack installation.

Residence *LINE-BACKER* Service **(a.k.a. Inside Wire Protection)** (T)
(Monthly Maintenance Agreement)

Residence *LINE-BACKER* Service is a premises wire maintenance plan that provides residence customers, per exchange access line, per premises, with inside wire and jack repair, and isolation of trouble.

Moves

A customer-requested move of premises wiring from one location to another on the same premises.

Network Interface

Same term as "demarcation point".

Noncomplex Premises Wire

Noncomplex customer premises wire is defined as that wire including connectors, blocks and jacks on a customer's premises that extends between the demarcation point and those connectors, blocks and jack locations to which terminal equipment can be connected for access to the exchange access line.

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.1 CUSTOMER PREMISES WIRE

B. Definitions (Cont'd)

Nonrecurring Charge, Unregulated [1]

Charge for work involved in establishing a Company Premises Maintenance Plan. The charge may apply for record work if the customer transfers the service to a different location.

Premises Visit Charge

A premises visit or series of visits by an installer or repair person for the purpose of performing billable premises work requested by the customer or customer's representative.

Rearrangement

Work required to remove and/or replace premises wiring and/or jacks to accommodate a customer's need for a relocation of the wire.

Time and Material (T&M) Charges

Work performed on a customer's premises by a Company employee or representative at the customer's request and not covered by other charges. This includes work preparation, actual work and cleanup. Any work required to establish or reestablish network access up to and including the demarcation point is excluded.

Trouble Isolation Charge

A nonrecurring charge which applies when the Company dispatches a technician to investigate a customer reported issue and determines the trouble is caused by customer wiring, equipment, or customer actions. The charge also applies when a customer requests or allows CenturyLink to dispatch a technician to investigate and the customer then does not allow access to the necessary in-home wiring and equipment or is not available to allow access. This charge is waived for customers who have inside wire protection, unless CenturyLink determines through remote testing that no trouble exists, and the customer insists on a dispatch. If no trouble is found, the charge applies whether or not the customer has inside wire protection. (T) (T)

Business *UNISTAR* Service (a.k.a. Inside Wire Protection)

Business *UNISTAR* Service is a monthly charge for business customers paid in lieu of time and material charges for repairs associated with premises wire. This plan provides line testing, trouble isolation, and the repair of premises wire and connected jacks.

[1] A separate nonrecurring charge will not apply to work assessed time and material charges. These administrative costs are included in the first time increment.

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.1 CUSTOMER PREMISES WIRE

B. Definitions (Cont'd)

(D)

C. Terms and Conditions

1. The customer may request an estimate or a firm bid before ordering wire installation work done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual time and material charge incurred. When a firm bid is provided at customer request, the charge to be billed is the amount quoted to the customer for the work requested.

2. The customer or property owner must provide and maintain, or pay the expense of, rights-of-way, poles, attachments, conduits or other supporting structures required for the placing of premises wire.

3. Premises Work Charges apply per service call when billable premises work is performed on premises wire. Such charges are due and payable when billed.

4. Premises Visit Charge

   a. Installation

      - Premises Visit Charge applies when:

        - Deregulated work is performed beyond the demarcation point.

        - Flat Installation Charge does not apply.

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.1 CUSTOMER PREMISES WIRE

C.4. (Cont'd)

b. Maintenance

- Premises Visit Charge applies when:
  - Deregulated work is performed beyond the demarcation point.
  - The customer does not subscribe to a Premises Maintenance Plan and requests repair work. (C)
  - Trouble Isolation Charge does not apply.

c. Premises Visit Charge is waived when:

- Repair work is performed beyond the demarcation point for a customer subscribing to a Premises Maintenance Plan and the customer requests billable installation work to be performed while the technician is on the premises. The billable time will begin with the first increment. (C)
- When more than one order involving installation or repair is worked by the same technician, consecutively, on the same contiguous property and travel from one order location to another order location is five minutes or less, the trip charges on the additional orders are waived.
- When flat rate installation work is performed and Time and Material work is also performed on the same order, the Premises Visit Charge will be waived.

5. Flat Installation Charge

A nonrecurring charge(s) which applies to noncomplex wire and jack installation. Included within the Flat Installation charge is the Premises Visit Charge (travel time) and simple material e.g., staples, screws, nails, tape, 2 to 6 pr inside wire, faceplates and noncomplex jacks. Additional material charges may apply, if applicable.

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.1 CUSTOMER PREMISES WIRE

C. Terms and Conditions (Cont'd)

6. Time and Material Charges

a. Time and Material Charges apply to all customer-requested nonregulated wiring work involving:

- Installations (Business - Complex)
- Installations (Residence - Complex)
- Moves
- Changes
- Removals
- Rearrangements
- Replacements
- Maintenance
- Prewiring

b. Simple materials for noncomplex residence and business customers are not billed separately. The following items are considered "simple" materials.

Non-billable materials include: Standard wire, simple jacks, staples, screws, nails, tape, connectors, etc.

c. Time and Material Charges apply separately for each premises involved, per service call, when billable premises work is performed on premises wire. The minimum billable time is one half hour.

d. Only one initial Time and Material Charge applies when, for Company reasons, more than one Company technician is involved in performing billable premises work on the same service order. Additional Time and Material Charges will be calculated by totaling the remaining billable work time performed by all technicians.

e. Initial Time and Material Charges apply when a Company repair technician, while on the customer's premises, provides additional service(s) at the customer's request. In addition, the rates and charges applicable for the additional service will apply.

f. The initial and any additional Time and Material Charges will apply for the first and subsequent move of equipment and/or wire on the customer's premises, made at the customer's request, as a result of the customer's redecorating or any other customer activity requiring the first and subsequent visit for moves.

13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.1 CUSTOMER PREMISES WIRE

C.6. (Cont'd)

g. Time and Material Charges will apply for work performed on all RJ21 and other interpositioned network channel terminating equipment located on the customer's side of the demarcation point.

h. Time and Material Charges do not apply to the following work:

- To move or change a customer's telephone service if required or initiated by the Company.
- To install, move or change telephone service located on a customer's premises but used exclusively by the Company for maintenance or training activities.
- The "from" portion of work involved in a transfer of service from one premises to another.
- Disconnection of access line services providing no other work subject to time and material charges is involved.
- Maintenance work performed when the customer is a subscriber of a Company Maintenance Plan.
- Installation of noncomplex wire and jacks.

7. Trouble Isolation Charge

a. A Trouble Isolation Charge applies as described in Section 13.2.B.3. when the Company makes a visit to the customer's premises to investigate a customer-reported trouble, and the trouble is not found in the Company's facilities. (T) (T)

b. The charge will not apply to a customer who subscribes to a Company Maintenance Plan, except as described in Section 13.2.B.3. (T)

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.1 CUSTOMER PREMISES WIRE (Cont'd)

D. Warranties for Installation and Repair of Premises Wire

1. Limited Thirty-Day Installation Warranty

a. Coverage

The Company warrants the premises telecommunications wiring which it has installed against defects and malfunctions for a period of 30 days in the case of both complex and noncomplex wire from the date the telecommunications service utilizing the wire begins. If there is a defect or malfunction, the Company will, at its option, either repair or replace this wiring at no charge to the customer if the defect or malfunction is reported to an authorized Company representative within the warranty period. If replacement parts are used in making repairs, these parts may be refurbished or may contain refurbished materials.

b. Exclusions

(1) This warranty shall not apply to defects and malfunctions resulting from any equipment or service furnished by any person other than the Company, any accident, alteration, abuse, misuse, fire, acts of God such as storms and floods, or any unauthorized repair.

(2) The Company disclaims any and all implied warranties, including without limitation, warranties of merchantability and fitness for a particular purpose.

(3) The Company shall not be liable for any incidental or consequential damages, including but not limited to loss, damage or expense directly or indirectly arising from the customer's use of or inability to use this wiring, either separately or in combination with other equipment.

c. Customer Responsibility

(1) To obtain Company repair service, the customer must call the Company repair number which can be found in the telephone directory, or call any Company Business Office, collect.

(2) When the repair person arrives and before any work is performed, the customer must present proof of the date the warranty commenced before any warranty work can be performed.

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.1 CUSTOMER PREMISES WIRE (Cont'd)

E. Responsibility of the Customer

1. Where the customer elects to install and/or maintain premises wire, such installation and/or maintenance must comply with Part 68 of the FCC Rules and Regulations and the National Electrical Code as well as any applicable local electrical codes.

2. Where customer premises wire is maintained by the customer, the customer is responsible for correcting any service difficulty upon notice from the Company that such wire is causing the difficulty.

F. Violation of Regulations

1. Where any customer-provided premises wire or associated jack has been installed or maintained in violation of Part 68 of the FCC Rules and Regulations, National or applicable local Electrical Codes or Company-provided technical standards, the Company will promptly notify the customer of the violation and will take such immediate action, including the temporary disconnection of premises wire, as is necessary for the protection of the telecommunications network and/or Company employees.

2. The customer shall discontinue use of the customer-provided premises wire and/or associated jacks or correct the violation and notify the Company in writing within ten days after receipt of Company notice of violation that the violation has been corrected.

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.1 CUSTOMER PREMISES WIRE (Cont'd)

G. Charges

1. Premises Work Charges - Residence

	USOC	NONRECURRING CHARGE	
a. Premises Visit Charge	NRTCY	$25.00	(T)
b. Time and Material Charges (Installation of Complex Wiring and Prewire)			
• Schedule I (Regular Scheduled Hours)			
Applicable to premises work performed during regularly scheduled business hours.			
- First 30 minute increment or fraction thereof	HRD11	60.00	
- Each additional 15 minute increment or fraction thereof	HRDA1	30.00	(I)
• Schedule II (After Hours)			
Applicable to premises work performed at hours other than on Schedule I, excluding Sundays and holidays.			
- First 30 minute increment or fraction thereof	HRD12	70.00	(I)
- Each additional 15 minute increment or fraction thereof	HRDA2	35.00	(I)
• Schedule III (Premium Hours)			
Applicable to premises work performed on Sundays and holidays.			
- First 30 minute increment or fraction thereof	HRD13	80.00	(I)
- Each additional 15 minute increment or fraction thereof	HRDA3	40.00	(I)

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.1 CUSTOMER PREMISES WIRE

G.1. (Cont'd)

	USOC	NONRECURRING CHARGE
c. Time and Material Charges (Repair)		
• Schedule I (Regular Scheduled Work Hours)		
Applicable to premises work performed during regularly scheduled business hours.		
- First 30 minute increment or fraction thereof	HRD11	$60.00
- Each additional 15 minute increment or fraction thereof	HRDA1	30.00 (I)
• Schedule II (After Hours)		
Applicable to premises work performed at hours other than on Schedule I, excluding Sundays and holidays.		
- First 30 minute increment or fraction thereof	HRD12	70.00 (I)
- Each additional 15 minute increment or fraction thereof	HRDA2	35.00 (I)
• Schedule III (Premium Hours)		
Applicable to premises work performed on Sundays and holidays.		
- First 30 minute increment or fraction thereof	HRD13	80.00 (I)
- Each additional 15 minute increment or fraction thereof	HRDA3	40.00 (I)

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.1 CUSTOMER PREMISES WIRE

G.1. (Cont'd)

d. Holidays subject to Schedule III charges are:

HOLIDAY	DAY OBSERVED
New Year's Day	January 1
Memorial Day	Last Monday in May
Independence Day	July 4
Labor Day	First Monday in September
Thanksgiving Day	Fourth Thursday in November
Christmas Day	December 25

e. Material Used Not Billed[1]

	USOC
(Normal repair material)	RJ11C RJ14C RJ11W RJ14W 2 to 6 pr inside wire, faceplates, staples, screws, nails, tape, connectors, etc.

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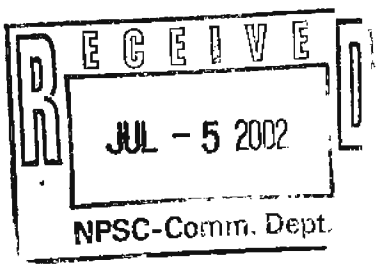
[1] Normal installation and repair materials are included in the first increment rate for residence customers and are not billed separately.

13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.1 CUSTOMER PREMISES WIRE

G.1. (Cont'd)

	USOC	NONRECURRING CHARGE
f. Material Used/Billed	AKT++ (e.g., AKT57	$ 1 to 99 57.00)
	BAC++ (e.g., BACO1	100 to 199 101.00)
	CDR++ (e.g., CDR73	200 to 299 273.00)
	DPY++ (e.g., DPY29	300 to 399 329.00)
	Two USOCs (e.g., CDR63 DPYOO	400 or greater 563.00)
g. Flat Installation Charge		
Applies for the installation of noncomplex wire.		
• Per order, per premises		
- First Jack	HRDJ1	$99.00 (I)
- Each Additional	HRDS1	60.00 (I)



13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.1 CUSTOMER PREMISES WIRE

G. Charges (Cont'd)

2. Premises Work Charge - Business

	USOC	NONRECURRING CHARGE	
a. Premises Visit Charge	NRTCY	$25.00	(T)
b. Time and Material Charges (Installation)			
• Schedule I (Regular Scheduled Work Hours)			
Applicable to premises work performed during regularly scheduled business hours.			
- First 30 minute increment or fraction thereof	HRD11	60.00	
- Each additional 15 minute increment or fraction thereof	HRDA1	30.00 (I)	
• Schedule II (After Hours)			
Applicable to premises work performed at hours other than on Schedule I, excluding Sundays and holidays.			
- First 30 minute increment or fraction thereof	HRD12	70.00 (I)	
- Each additional 15 minute increment or fraction thereof	HRDA2	35.00 (I)	
• Schedule III (Premium Hours)			
Applicable to premises work performed on Sundays and holidays.			
- First 30 minute increment or fraction thereof	HRD13	80.00 (I)	
- Each additional 15 minute increment or fraction thereof	HRDA3	40.00 (I)	

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.1 CUSTOMER PREMISES WIRE
G.2. (Cont'd)

c. Time and Material Charges (Repair)

	USOC	NONRECURRING CHARGE
• Schedule I (Regular Scheduled Hours)		
Applicable to premises work performed during regularly scheduled business hours.		
- First 30 minute increment or fraction thereof	HRD11	$60.00
- Each additional 15 minute increment or fraction thereof	HRDA1	30.00 (I)
• Schedule II (After Hours)		
Applicable to premises work performed at hours other than on Schedule I, excluding Sundays and holidays.		
- First 30 minute increment or fraction thereof	HRD12	70.00 (I)
- Each additional 15 minute increment or fraction thereof	HRDA2	35.00 (I)
• Schedule III (Premium Hours)		
Applicable to premises work performed on Sundays and holidays.		
- First 30 minute increment or fraction thereof	HRD13	80.00 (I)
- Each additional 15 minute increment or fraction thereof	HRDA3	40.00 (I)

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.1 CUSTOMER PREMISES WIRE

G.2. (Cont'd)

d. Holidays

Holidays subject to Schedule III charges are:

HOLIDAY	DAY OBSERVED
New Year's Day	January 1
Memorial Day	Last Monday in May
Independence Day	July 4
Labor Day	First Monday in September
Thanksgiving Day	Fourth Thursday in November
Christmas Day	December 25

e. Material Used Not Billed

Normal installation and repair material: Staples, screws, nails, tape, connectors, etc.

f. Material Used/Billed

USOC	NONRECURRING CHARGE
AKT++ (e.g., AKT57	$1 to 99 57.00)
BAC++ (e.g., BACO1	100 to 199 101.00)
CDR++ (e.g., CDR73	200 to 299 273.00)
DPY++ (e.g., DPY29	300 to 399 329.00)
Two USOCs (e.g., CDR63 DPYOO	400 or greater 563.00)

13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.1 CUSTOMER PREMISES WIRE

G.2. (Cont'd)

	USOC	NONRECURRING CHARGE	
g. Flat Installation Charge			
Applies for the installation of noncomplex wire.			
• Per order, per premises			
- First Jack	HRDJ1	$110.00	
- Each additional	HRDS1	70.00	
3. Trouble Isolation Charge,[1] per repair visit:			
• Noncomplex	LTESX	**99.00**	(I)
• Complex	LTECX	**99.00**	(I)

[1] See Section 13.2.B.3. for charge applications.

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES MAINTENANCE PLANS

A. Description

1. Premises Maintenance Plans are available which provide customers with various degrees of maintenance as described below. These plans provide for trouble isolation and maintenance of noncomplex premises wire and associated jacks located on the customer side of the demarcation point.

2. The following plans are available:

a. Residence *LINE-BACKER* Service **(a.k.a. Inside Wire Protection)** (T)

A premises wire maintenance plan that provides residence customers with inside wire and jack repair, and isolation of trouble. With the exception of a qualifying package customer, ie. *QWEST* Home Phone, each individual line at an address is subject to the per premises, per line (OWM) rate in C., following. Customers who subscribe to a package with multiple lines at an address may subscribe to *LINE-BACKER* at the per premises rate (OWMPA) in C., following. The per premises rate provides coverage to all lines on the account.

b. Business *UNISTAR* Service **(a.k.a. Inside Wire Protection)** (T)

Business *UNISTAR* Service is a monthly charge for business customers paid in lieu of time and material charges for repairs associated with premises wire. This plan provides line testing, trouble isolation and the repair of premises wire and connected jacks.

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES MAINTENANCE PLANS (CONT'D)

B. Terms and Conditions

1. The Company will maintain premises wire regardless of who installed it, providing the wire meets technical standards.

2. When a trouble condition is attributed to the presence of non standard wiring or installation, only that portion of the wiring and jacks, where the problem exists, will be rewired, if necessary, using standard wire, jacks and installation methods. The Company will not entirely rewire the premises even though non-standard wire may have been used on other working jacks. Rewiring work that is required to remedy an existing case of trouble will be performed in a reasonable manner.

3. When a customer is not a subscriber of a Company Premises Wire Maintenance Plan and a Company technician visits the customer's premises to investigate a customer-reported trouble, the customer will be subject to charges as follows: (T) (T)

   a. A Trouble Isolation Charge **if:** (T)

      - A service difficulty is found to be caused by customer-provided equipment, wire, facilities or communications system on the customer's side of the network interface device and the customer does not have the Company repair the premises wire trouble. However, this charge will not apply when a service difficulty or trouble is found to be in a permanently wired telephone associated with service (i.e., no network interface device).

      - The customer requests or allows the Company to dispatch a technician to investigate the reported trouble and the customer then does not allow access to the necessary in-home wiring and equipment or is not available to allow access.

      - The Company is able to determine conclusively through remote testing that no trouble exists, and the customer insists on a dispatch. If no trouble is found, the charge applies whether or not the customer has inside wire protection. (T)

   b. A Premises Visit Charge and Premises Work Charges will apply if the Company isolates and repairs the premises wire trouble. A Trouble Isolation Charge will not apply. (T) (T)

   c. A Premises Visit Charge and Premises Work Charges will apply if the customer has isolated the trouble and has the Company make the appropriate repairs. A Trouble Isolation Charge will not apply. (T) (T)

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES MAINTENANCE PLANS

B. Terms and Conditions (Cont'd)

(D)

(D)

4. Residence and Business *COMPLETE COVERAGE* repair and/or replacement of telephone sets are subject to the Terms and Conditions for *PHONE-BACKER* as specified in 13.6. (T)

5. Premises Maintenance Plans are available where Company facilities and operating conditions permit. (T)

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES MAINTENANCE PLANS

B. Terms and Conditions (Cont'd)

7. Premises Maintenance Plans are subject to a minimum billing period of one month.

8. A customer utilizing noncomplex premises wire may change from paying T&M per maintenance visit or from customer-provided maintenance to a Premises Maintenance Plan as appropriate. However, a nonrecurring charge will be assessed for this change. Existing service problems are excluded from coverage when a customer changes from T&M to a maintenance plan.

9. Coverage of these plans will commence for existing customers without delay on the completion date of a service order as noted on the customer's service record. However, the Plan does not cover trouble which exists prior to establishing telephone service or prior to establishing the Plan. New customers or customers moving to a different address may subscribe to the plans without delay; however, at least one jack must be working at the time the service is established. The Plan will not cover installation of new jacks and wiring or rewiring of existing jacks at the new location.

   When a customer other than a building owner/tenant solutions customer reports a trouble to the Company and, before a Company technician is dispatched, elects to subscribe to the Plan, the Trouble Isolation Charge will be waived except as described in Section 13.2.B.3.a., and the Plan will apply for that reported trouble. (T) (T)

   If a customer other than a building owner/tenant solutions customer elects to subscribe to the Plan after a Company technician isolates a trouble on the customer's side of the network interface device, the Plan will become effective the day following repair of the reported trouble. If the customer authorizes the Company to make the needed repairs, the applicable repair charges for inside wiring and/or customer-provided equipment will apply.

   If the Company can conclude definitively through remote testing that no trouble exists in company facilities or customer's inside wiring that is covered by the Plan, a technician will not be dispatched to the customer's premises. If, upon customer demand, a technician is then dispatched, and no trouble is found, the applicable charge for a customer-demanded dispatch will apply.

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES MAINTENANCE PLANS

B. Terms and Conditions

8. (Cont'd)

New customers or customers moving to a different address may subscribe to the plans without delay; however, at least one jack must be working at the time the service is established. The Plan will not cover installation of new jacks and wiring or rewiring of existing jacks at the new location.

(D)
(D)

C. Exclusions

Where premises wire installed and maintained by the customer or an agent acting on behalf of the customer is found to be in violation of technical standards and is hazardous to the network or its employees, the Company will promptly notify the customer and take immediate action, including disconnection of service, as is necessary.

The customer shall discontinue use of the premises wire or correct the violation and notify the Company in writing within 10 days after receipt of such notice, that the violation has been corrected. Failure to do so will result in a suspension of the customer's service until such time as the customer complies with the provisions of this document.

If the customer elects to have the Company replace such wire after the trouble has been determined to be located therein, appropriate charges as specified in this section will apply.

THE COMPANY SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS, DAMAGE, OR EXPENSE DIRECTLY OR INDIRECTLY ARISING FROM THE CUSTOMER'S USE OF OR INABILITY TO USE THIS WIRING, EITHER SEPARATELY OR IN COMBINATION WITH OTHER EQUIPMENT.

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES MAINTENANCE PLANS (Cont'd)

D. Rates and Charges

	USOC	MONTHLY RATE [1]
1. Residence Maintenance Plans		
• *LINE-BACKER* Service, (a.k.a. Inside Wire Protection)		
- per line, per premises	UWM	**$27.00** (I)
- per premises [2]	OWMPA	**$27.00** (I)
2. Business Maintenance Plans		
• Business *UNISTAR* Service (a.k.a. Inside Wire Protection)		
- POTS, per line	UMP1X	**$27.00** (I)
- Special Services, per termination	UMP3X	**$27.00** (I)
- PBX, per trunk	UMP5X	**$27.00** (I)
- *CENTRON*/Centrex, per line	UMP1X	**$27.00** (I)

[1] As of September 1, 2018, a discount no longer applies when *LINE-BACKER* Service is added as an option to a single line or multiline *QWEST* Home Phone package described in 105.9.1 of this Catalog.

[2] Rate for *LINE-BACKER* service is available on a per premise basis when an account has a specific voice package that includes wire maintenance.

NOTICE

Rec'd by NPSC
03/24/2026

13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES MAINTENANCE PLANS

D. Rates and Charges (Cont'd)

3. Building Owner/Tenant Solutions[1]

	USOC	MONTHLY RATE
- Business *UNISTAR* Service		
- Building size, number of lines		
2000+	MPU7X	$1.25
1,000-1,999	MPU6X	1.40
500-999	MPU5X	1.50
300-499	MPU4X	1.65
150-299	MPU3X	1.80
100-149	MPU2X	1.95
50-99	MPU1X	2.25

(D)

[1] At the end of the contract period or if the contract is terminated, the rates will revert to regular rates.

13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.5 BUILDING OWNER PREMISES WIRE MAINTENANCE PLAN

A. Description

The provision of trouble isolation, maintenance and repair of inside wire, including intra-premises wiring.

B. Definitions

Inside Wire

Wiring on the customer's side of the demarcation point.

Intra Premises Wire

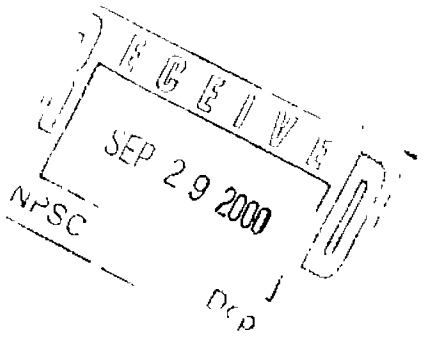
Inside wiring within the same building or between different buildings, on continuous property.

C. Terms and Conditions

1. To qualify for the service the customer must be an apartment building owner with a minimum of 1,000 living units, with an average of 200 units per complex, in Company designated buildings in select cities.

2. The customer must enter into an agreement with the Company and contract for discounted wire maintenance.

3. This service does not cover intra-premises wire or cable facilities that are buried or encapsulated. If these facilities are the source of a trouble condition and are in accessible conduit, the Company will cut to clear if spare capacity is available.



13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.5 BUILDING OWNER PREMISES WIRE MAINTENANCE PLAN

C. Terms and Conditions (Cont'd)

4. For newly constructed complexes, the Company reserves the right to inspect the facilities prior to establishment of the contracted rates.

5. For existing complexes, the Company will inspect the inside wire and facilities to be used to assure that it meets specifications and current industry standards. If the facilities are acceptable there will be no charge for the inspection. If the facilities are not acceptable, the Company will bill the customer Time and Material charges for the inspection and it will be the responsibility of the owner to perform any corrections or upgrades prior to entering into the contract with the Company.

6. The customer is billed according to the number of total living units, whether occupied or not.

7. The service covers a maximum of three lines per living unit.

8. The service and discounted rates are non-transferable to a tenant should the building owner discontinue the service.

9. There is a minimum service period of one month.

D. Rates and Charges

	USOC	MONTHLY RATE
• Number of Units - per unit		
- 1,000 - 2,499	MP41X	$1.25
- 2,500 - 4,999	MP42X	1.00
- 5,000 +	MP43X	0.75

NPSC - Comm. Dept

13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLAN

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Reserved for Future Use (N)

[1] This page also cancels the following page: **Page 26, Release 9.**

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14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

SUBJECT	PAGE	
Basic Rate Service Offerings - **GRANDFATHERED**	7	(C)
General - **GRANDFATHERED**	1	(C)
Individual Case ISDN - **GRANDFATHERED**	45	(C)
Primary Rate Service - **GRANDFATHERED**	30	(C)
Primary Rate Service Offerings - **GRANDFATHERED**	30	(C)
Primary Rate Service (PRS) Bundle - **GRANDFATHERED**	42	(C)
Single Line ISDN Service - **GRANDFATHERED**	7	(C)

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

Integrated Services Digital Network is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N) (N)

14.1 GENERAL - GRANDFATHERED (C)

A. Description

Integrated Services Digital Network (ISDN) is a digital service that provides an integrated voice/data capability to the customer premises facility, utilizing the public switched network. ISDN distributes voice, data, video, image and facsimile by two standard methods of access: a Basic Rate Service (BRS) or a Primary Rate Service (PRS). These are serving arrangements which conform to internationally developed, published, and recognized standards generated by the International Telecommunications Union (formerly CCITT).

B. Definitions

Account

An account is equivalent to one customer at one address with the same type of Basic Rate Access (BRA).

Basic Rate Service (BRS)

BRS consists of up to three distinct channels on one pair of wires: one or two B (Bearer) channels and a D (Delta) channel. BRS is offered on either an Individual Case Basis (ICB) or in a packaged offering, referred to as Single Line ISDN Service. Single Line ISDN Service is available in flat or measured rate options.

B (Bearer) Channel

The B-channel carriers circuit-switched voice and/or data communications at speeds up to 64 kbps, from the customer's premises, over the loop facility, to the central office.

B-Channel Circuit-Switched Data

Circuit-Switched Data provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit-switched data call ties up network/system resources for the duration of the call. Similar to voice, Calling Line Identification functionality is provided.

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.1 GENERAL - GRANDFATHERED (C)

B. Definitions (Cont'd)

D (Delta) Channel

The D-channel carries signaling and/or packet data information at speeds up to 16 kbps on BRS, and signaling only information up to 64 kbps for PRS, from the customer's premises to the central office. The D-channel has both data and signaling functionality; it does not have voice capability.

D-Channel Packet-Switched Data

The X.25 Logical Circuit Call allows users to originate and receive X.25 data calls over the D-channel. Multiple data calls can be active simultaneously on a signal D-channel.

Digital Subscriber Loop (DSL)

The ISDN basic rate interface loop from the CO to the customer's premises.

Primary Rate Service (PRS)

PRS has a capacity of 1.544 megabits per second (Mbps) and has multiple channels: 23 B-channels, and 1 D-channel, and is also known as 23B+D access. The B-channels carry user information such as voice calls, circuit-switched data, or video, while the D-channel handles signaling information.

T1 Facility

This element is the digital facility transmitting at a rate of 1.544 Mbps. The T1 signal provided to the customer's premises will have a loss not greater than 16.5 dB. The T1 facility may be provided, at the customer's request, via a fiber optic facility between the Company's CO and the customer's premises. Construction charges, specified in Section 4, may apply.

T3 Facility

A channel for point-to-point, two-way, digital transmission at a rate of 44.736 Mbps. At the customer's request, a T3 facility may be provided between the Company's CO and the customer's premises. Construction charges, specified in Section 4, may apply.

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.1 GENERAL – GRANDFATHERED (CONT'D) (C)

C. Terms and Conditions

1. General

a. The customer or the customer's authorized agent will be responsible for the procurement of associated customer premises equipment (CPE) and will ensure compatibility with the ISDN digital switch serving the customer.

b. This Catalog may be used in conjunction with or referenced by other catalogs.

c. Single Line ISDN Service includes a comprehensive 2B+D package. Contained in the standard package are numerous voice and data features. The standard features and functions support two terminals per BRS. Within the standard package there is limited flexibility for customization and various optional features can be added. Single Line ISDN Service does not offer B-channel packet service capabilities.

d. Company shall terminate ISDN service at the Company Standard Network Interface (SNI) on the customer's premises. The SNI shall be the location, as established by State Commission Order, where applicable, or by mutual agreement between the parties, where the Company's protected network facilities and services end, and inside wire or a customer's network begins.

e. Should any change in inside wiring (including riser cable) not owned by the Company, or CPE, require the Company to redesign ISDN Service, the customer shall reimburse the Company for all costs incurred by the Company in making such a change. Should ISDN Service fail due to inside wiring (including riser cable) not owned by the Company, or CPE, the responsibility for failure shall be solely that of the customer, and the Company shall have no liability of any kind.

f. The customer is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire (including riser cable), not owned by the Company, and CPE that the customer uses in connection with this service. Premises wiring and CPE must be compatible with the Company's provision of ISDN Service.

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.1 GENERAL – GRANDFATHERED (CONT'D) (C)

C.1. (Cont'd)

g. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use as set forth in Section 2.2.1.D.

Cancellation charges will apply as discussed below. Cancellation charges will be determined based on estimated costs incurred in conjunction with the provision of an order.

Service date intervals are associated with the provisioning of an order. Certain critical dates are used by the Company to monitor the service order provisioning progress. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which critical date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that critical date. A cancellation charge will not apply if the scheduled Service Date has not been provided to the customer.

Costs incurred in conjunction with the provision of an order start on the Application Date. The Application Date is the date the customer provides a firm commitment and sufficient information to the Company for order placement. The Application Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date. When a customer cancels an order prior to the Application Date, no charges shall apply. When a customer cancels an order or part of an order, on or after the Application Date, a charge equal to the estimated costs incurred by the Company shall apply.

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.1 GENERAL – GRANDFATHERED (CONT'D) (C)

C.1. (Cont'd)

h. If an ISDN Service interruption, disconnection, error, performance failure, or some other out-of-service condition occurs and lasts for more than 24 consecutive hours after the customer gives the Company notice of such out-of-service condition, except for problems caused by the customer's actions, inside wiring, interface or CPE, an out-of-service credit will be applied to the customer's bill. This credit shall be based on a 30 day month and shall be calculated by dividing the monthly rate for the ISDN Service affected by 30 days and multiplying that daily rate by the number of days, or major fraction thereof, that the ISDN Service was interrupted. This will be the customer's sole remedy.

i. Because of CPE selected by the customer or the customer's agent, some of the features offered may function differently, may not be available or may be required to be offered via an aceess code.

2. Availability

a. The rates and charges specified for Single Line ISDN Service are applicable only to customers whose serving central office has been identified by the Company as having ISDN available.

b. Single Line ISDN Service may be provided to customers from a central office other than their normal serving office as determined by the Company.

c. Single Line ISDN Service is offered where ISDN compatible facilities and equipment are available. Service is generally considered available for loops 18 kilofeet or less in length. Loops greater than 18 kilofeet in total length must meet ISDN extension technology design requirements and will be considered available if ISDN compatible pair gain systems are in place or planned to serve the area based on the scheduled placement of compatible pair gain systems. If no pair gain system is in place or planned, loops greater than 18 kilofeet in length will also be considered available if single line loop extension equipment can be deployed and the loop is within the design limitation of this type of extension equipment.

d. Some services are not available and/or compatible with ISDN Service.

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.1 GENERAL – GRANDFATHERED (CONT'D) (C)

C. Terms and Conditions (Cont'd)

3. Local Calling Areas and Telephone Numbers

a. If a customer is provided service from a designated central office which is not the customer's normal serving office, the local calling area for the customer's ISDN Service will be that of the designated ISDN-equipped CO.

b. Calling areas are subject to change as additional central offices become capable of directly providing Single Line ISDN service to the customer's own and nearby serving area. Changing to a different serving central office will affect customer telephone numbers.

4. Indemnification

a. It is the customer's responsibility to indemnify and hold harmless the Company against any and all claims, losses, liabilities, damages and lawsuits brought by any nonparty and arising, in whole or in part, out of customer's material breach of this Catalog. Indemnification shall include, but is not limited to, costs and attorney's fees.

b. Customer is responsible for the content of communications. Where customer's negligence or wrongful actions in using inside wire (including riser cable) not owned by the Company, CPE or customer's communications, result in any claim or legal action brought by any nonparty, the customer shall indemnify and hold the Company harmless.

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.1 GENERAL – GRANDFATHERED (CONT'D) (C)

C. Terms and Conditions (Cont'd)

5. Protection of the Network

a. The Company has the right and option to check the output of any equipment used in the transmission of signals, to or from the customer's premises, for this service. This includes Company provided facilities or other companies' facilities used in conjunction with provision of ISDN capabilities, such as CPE.

b. The Company will notify the customer of any deviation from the authorized transmissions or specifications established in provision of the service.

c. Upon notification by the Company that unauthorized transmissions are present due to customer equipment or facilities, the customer or customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by the Company to protect the network. The Company shall not be liable for and disclaims liability for losses which might be incurred as a result of disconnecting the service and disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. With respect to such equipment or service, the Company shall not be liable for any incidental or consequential damages, including but not limited to loss, damage, or expense directly or indirectly arising from the customer's use of or inability to use this service or equipment, either separately or in combination with other services or equipment.

6. Contract

Each customer, who is not subscribing to Single Line ISDN Service or Primary Rate Service, will be required to sign a contract for the furnishing of ISDN Service provided under this Catalog. Additions or changes to the contract may be negotiated only with agreement by both parties to new terms. The Primary Rate Service contract is subject to the terms of the Termination Liability/Waiver Policy, specified in 2.2.14. The Single Line ISDN Service contract overrides the Termination Liability specified in 2.2.14.

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)

Basic Rate Service Offerings are grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N) (N)

14.2.1 SINGLE LINE ISDN SERVICE - GRANDFATHERED (C)

Effective June 1, 2023, Single Line ISDN Service was previously grandfathered for residence and small business customers and is no longer available to new residence and small business customers. Effective July 1, 2026, Single Line ISDN Service is grandfathered for all other business customers. Single Line ISDN Service is no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (T) (T) (C) (C)

Single Line ISDN Service is a business service that is compatible with National ISDN and includes circuit-switched voice, circuit-switched data and packet functionality.

A. Standard Features and Functions

Two sets of features are being offered: One for "voice" and one for "data". Because of CPE selected by the customer or the customer's agent, some of the features offered may function differently, may not be available or may be required to be offered via an access code. The standard features and functions support two terminals per BRS. The two feature sets are as follows:

Received
JUN 17 2026
Neb. Pub. Serv. Comm. Dept.

1. Voice Features

Call Appearance (CA)

A CA is the position(s) on a terminal to which numbers are assigned. A Directory Number (DN) can be shared by more than one ISDN terminal. The quantity and/or position of CAs for the Primary Directory Number (PDN), Secondary Directory Numbers (SDN), and Shared Call Appearances (SCA) are limited by the standard configuration developed for the CPE. A total of six CAs per terminal are included in the standard package. (D) (D)

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.2.1 SINGLE LINE ISDN SERVICE - GRANDFATHERED (C)

A. Standard Features and Functions
1. Voice Features (Cont'd)

Call Exclusion

This feature has two options:

- Automatic Exclusion

  This option allows a user to restrict other users that share a DN from bridging onto an active call or retrieving a held call. This option is automatically invoked whenever the user goes off-hook to receive or place a call.

- Manual Exclusion

  This option allows a user to restrict other users, which share a DN from bridging onto on active call or retrieving a held call. This option is activated by pressing a feature button before dialing or during the call.

Call Forwarding-Busy Line-All Calls (Pre-programmed)

This feature allows all voice calls to a busy PDN to be forwarded to another number either within the same central office, for the same customer at the same location, outside the customer system within the same central office, or in a different central office.

Call Forwarding-Don't Answer (Pre-programmed)

This feature allows all voice calls terminating to an idle PDN to be forwarded to another number when the called PDN does not answer after a predetermined number of seconds.

Call Forwarding-Variable-All Calls

The user can forward all PDN voice calls to another number by pressing the Call Forwarding-Variable feature button. The forward-to number is customer changeable. The user must activate or deactivate the forwarding function by using either an access code or a feature button. The standard configuration provides for this feature on a feature button.

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.2.1 SINGLE LINE ISDN SERVICE - GRANDFATHERED (C)

A.1. Standard Features and Functions (Cont'd)

Call Hold

This feature allows the user to place a call on hold by depressing a button.

Call Transfer

This feature enables the user to transfer a call to a third party by depressing a button.

Caller Identification Blocking - Per Call

This feature enables a customer to control the disclosure of his/her name and/or DN to a customer of Caller Identification (where technically feasible) by temporarily changing the public/private status indicator of the DN. A customer must dial a code before each call to change the indicator from public to private. "Public status" allows delivery of the name and/or DN. "Private status" prevents delivery of the name and/or DN. Per Call Blocking is provided at no charge.

Calling Line Identification

Calling Line Identification is provided on both an incoming and outgoing basis.

- Incoming (ICLID)

  This feature displays the call identification information and the calling party's DN (including nonpublished and nonlisted directory numbers) prior to the call being answered. Calling party's name is available as an optional feature. Callers have the ability to inhibit the display of calling party information to the terminating number. ICLID is provided to the PDN and to any associated SDNs. ICLID cannot just display to the PDN when the number is shared.

- Outgoing (OCLID)

  This feature provides a user who is originating a call with information about the called party and the facility or destination.

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Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.2.1 SINGLE LINE ISDN SERVICE - GRANDFATHERED (C)

A. Standard Features and Functions
1. Voice Features (Cont'd)

Conference

This feature allows a user to establish a three-way conference call by depressing a button.

Display

This feature provides the ISDN terminal a display of the time and date, calling number, call appearance identification, called number, incoming call identifier and feature activation operation.

Drop

The Drop button allows the user to drop the last party added to a conference call or to disconnect a two-party call.

Intercom

Intercom service allows the user to establish a dedicated priority call to any other station that is a member of the same intercom group within the same central office. Special alerting, depending on CPE, is provided for an incoming intercom call. As part of the standard package the user can select either Auto Intercom or Dial Intercom.

- Auto Intercom

  This feature allows two members to be part of an intercom group, which enables intercom calls to be completed by pressing the feature button. Dialed digits are not required.

- Dial Intercom

  This feature allows the user to establish a call to any other station that is a member of the same intercom group. This is done by pressing the Intercom button and dialing one or more digits. Special alerting, depending on CPE, is provided for an incoming Intercom call.

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Received
JUN 17 2026
NPSC-Comm. Dept.

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14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.2.1 SINGLE LINE ISDN SERVICE - GRANDFATHERED (C)

A. Standard Features and Functions
1. Voice Features (Cont'd)

Message Waiting Indication

This feature is available on PDN's and notifies the user of a message waiting by providing either an audible stuttered dial tone or visually by illuminating a light on the customer's telephone set. Messages may be retrieved by calling the message service center or by accessing a voice mail system.

Primary Directory Number (PDN)

Each ISDN terminal is assigned one PDN. If more than two terminals are attached to a DSL, an additional PDN charge will apply.

Ringing Options

Ringing options allows ISDN station users to establish flexible call handling arrangements for answering incoming calls that terminate on the SCAs of a DN. The ringing options available on a per station basis for a shared DN are:

- Abbreviated Ringing

  Ringing begins immediately for an incoming call and stops ringing after "N" seconds.

- Delayed Ringing

  Ringing for an incoming call is delayed for "N" seconds, however, the CA indicator or "status" lamp begins flashing immediately.

- No Ringing

  There is no ringing for an incoming call that terminates on a CA of that DN.

- Normal Ringing

  Ringing begins immediately for an incoming call and continues until the call is forwarded, answered, or abandoned.

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Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.2.1 SINGLE LINE ISDN SERVICE - GRANDFATHERED (C)

A. Standard Features and Functions
1. Voice Features (Cont'd)

Secondary Directory Number (SDN)

A SDN is any DN other than the PDN assigned to an ISDN terminal. If more than one SDN is assigned to a terminal, additional charges will apply.

Shared Call Appearance (SCA)

This allows several users to share one or more CAs for a particular DN. Origination of and termination of calls on one terminal will affect all terminals sharing the CA. All SCAs must be provisioned from the same serving central office. If more than two SCAs are assigned to a terminal, additional charges will apply.

Speed Calling

Speed calling permits the user to dial pre-programmed numbers using fewer digits than normally required. A speed call list allows for up to 30 preprogrammed numbers per terminal.

Standard Configuration Group

The standard arrangement which associates a button of an ISDN station set to a feature.

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Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.2.1 SINGLE LINE ISDN SERVICE - GRANDFATHERED (C)

A. Standard Features and Functions (Cont'd)

2. B-Channel Circuit-Switched Data Features

Call Forwarding-Busy Line For Circuit-Switched Data

This feature permits all circuit-switched data calls, attempting to terminate to a busy PDN, to be redirected to another customer-specified DN. A busy line condition exists when a circuit-switched data B-channel is unavailable. This feature can either be assigned to the user on an active basis or it can be assigned to a feature button that can be activated or deactivated by the user. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

Call Forwarding-Don't Answer For Circuit-Switched Data

This feature permits all circuit-switched data calls attempting to terminate to an idle PDN to ring a specified number of seconds prior to being forwarded to a previously specified DN. This feature can either be assigned to the user on an active basis or it can be assigned to a feature button that can be activated or deactivated by the user. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

Call Forwarding-Variable-All Calls For Circuit-Switched Data

This feature allows circuit-switched data calls, attempting to terminate to a line, to be redirected to another specified line. The user must activate or deactivate the forwarding function by either using an access code or a feature button. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

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Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.2.1 SINGLE LINE ISDN SERVICE - GRANDFATHERED (C)

A. Standard Features and Functions (Cont'd)

3. D-Channel Packet Switched Data Features

X.25 Fast Select

This is a function of the CPE. It is used on a per-call basis allowing the user to send up to 128 octets in the user data field of the call request packet to a terminal with Fast Select Acceptance.

X.25 Flow Control Parameter Negotiation

This packet feature permits negotiation on a per-call basis of the flow control parameters associated with a given virtual call, such as packet size and window size for each direction of data transfer. The data window size and the maximum packet size is negotiated automatically during an X.25 data call.

X.25 Logical Channels

Virtual circuits rather than physical circuits are used to establish packet switch calls. When a virtual circuit is established, a logical channel is assigned at the CPE and the switch for the duration of the call. A virtual circuit does not use any capacity of the facility unless data is actually being transferred. Two logical channels are provided per DSL.

X.25 Reverse Charging

This is a function of the CPE. This packet function allows a user to assign billing to the called data telephone number on a per-call basis.

X.25 Throughput Class Negotiation

This packet feature permits negotiation on a per call basis of the throughput class for each direction of data transfer associated with a virtual call. The data terminal can negotiate the throughput class for an X.25 data call.

Received (D)
(D)
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.2.1 SINGLE LINE ISDN SERVICE - GRANDFATHERED (C)

B. Optional Features and Functions

Additional Primary Directory Number

If more than two terminals are connected to a DSL, additional PDNs are required. Included with each PDN is the standard set of voice and data features. Rates and charges specified in C.4., following, apply for each additional PDN.

Analog Call Appearance

This feature enables analog station users to share their CA on a Single Line ISDN Service user's terminal. The user's analog service must be provisioned from the same serving central office as the Single Line ISDN Service. One appearance, per number, per terminal is allowed. Some analog services are not compatible with Single Line ISDN Service.

Call Pickup

Allows a user to answer a call at another station, even when the user's station does not have a CA for the called DN. While the other station is ringing, the user goes off-hook and enters a call pickup code or presses a call pickup feature button to answer the call.

Caller Identification Blocking - All Calls

This feature provides a permanent private indicator on a per station basis. Once the blocking is established on the station, the private status cannot be deactivated by the customer. Rates and charges are provided in C.4., following. Federal, State, and Local law enforcement agencies and non-profit domestic violence agencies may be provided additional arrangements for private status and/or all call blocking, on a per station basis, at no charge. Stations that share appearances of a restricted station must also be restricted to avoid passing caller identification information.

Calling Name Identification

With this feature, at the time of an incoming call, the name and number of the calling party is displayed on the called party's ISDN terminal. The called party may receive a private or unavailable indicator, in that case the caller's name and number will not be displayed. Calling Name Identification is used in conjunction with calling number identification which is part of the Display standard feature.

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(D)

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.2.1 SINGLE LINE ISDN SERVICE - GRANDFATHERED (C)

B. Optional Features and Functions (Cont'd)

CLASS Features

- Call Rejection

  This feature enables a customer to reject call attempts from up to 15 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party.

- Continuous Redial

  This feature allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available.

- Last Call Return

  This feature allows a customer to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available.

- Priority Call

  This feature allows a customer to assign a maximum of 15 callers' telephone numbers to a special list. The customer will hear a distinctive ring at their location, when calls are received from callers' telephone numbers on that list. The distinctive ring may be CPE dependent.

Received
JUN 17 2026
NPSC-Comm. Dept.

(D)
(D)

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.2.1 SINGLE LINE ISDN SERVICE - GRANDFATHERED (C)

B. Optional Features and Functions
CLASS Features (Cont'd)

- Selective Call Forwarding

This feature allows a customer to specify a special list of a maximum of 15 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

Key Short Hunt

This voice feature provides the capability for incoming calls to search a set of DN appearances on an ISDN set for an idle DN for call termination.

Hunting

Hunting is available for circuit-switched voice and data on PDNs.

Hunting will affect the operation or availability of some other optional features on the hunting B-channel. The features most often affected include forms of Call Forwarding, Speed Calling and others, depending on the Service Configuration. Call Forwarding features will override the hunting services.

Hunting is done sequentially by terminal within the group. One or two B-channels are associated with each terminal in the group. One begin-hunt telephone number must be assigned to the first terminal within a Regular or Circular group of sequentially ordered terminals that form a Multiline Hunt Group (MLHG). Telephone numbers may be assigned, in any sequence, to terminals within a MLHG.

Multiline Hunt Service provides a hunting sequence that attempts to complete a call to the first available B-channel associated with the lead telephone number of the group. Busy tone is not sent to the caller unless all remaining B-channels in the hunt group list have been found busy. The call will be completed to the first available B-channel.

Received
JUN 17 2026
NPSC-Comm. Dept.

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(D)

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.2.1 SINGLE LINE ISDN SERVICE - GRANDFATHERED (C)

B. Optional Features and Functions
Multiline Hunt Service (Cont'd)

MLHGs can be assigned two types of telephone numbers; begin-hunt and non-hunting telephone numbers. The begin-hunt telephone number has the multiline hunt feature and, when called, starts the hunting sequence associated with the hunt group. An MLHG must have at least one begin-hunt telephone number but can have more than one per terminal in the group. Non-hunting telephone numbers can be assigned to terminals within a MLHG; these terminals do not have the multiline hunt feature. Incoming calls are terminated directly to the individual terminals.

- Regular hunting starts when a begin-hunt telephone number is called in a MLHG. Hunting proceeds in ascending order through each subsequent terminal in the group until an idle terminal is reached or the last (highest numbered) terminal in the group is reached.

- Circular hunting is provided optionally with regular hunting groups. Circular hunting occurs in these groups when the hunt for an idle terminal commences beyond the first terminal in the hunt group and finds all higher numbered terminals busy, the hunt returns to the first terminal in the group. The hunt ends with the terminal number preceding the terminal where the hunt in the group initially began.

  This feature allows all terminals within a MLHG to be tested for busy regardless of the point of entry into the group before returning busy tone.

- Uniform Call Distribution (UCD) is a hunting arrangement that provides uniform termination call assignment (distribution) to members of a MLHG. UCD hunting does not include queuing or announcements.

Received
JUN 17 2026
NPSC-Comm. Dept.

(D)
(D)

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.2.1 SINGLE LINE ISDN SERVICE - GRANDFATHERED (C)

B. Optional Features and Functions (Cont'd)

Non-Standard Configuration Group

This is a terminal arrangement, associating buttons of a terminal with a feature, which differs from the standard arrangement.

Redirecting Number Delivery

This is a terminating user feature that allows the delivery of the redirecting number information to the user, to indicate that call forwarding has occurred. If the received call is a forwarded call, the first and last forwarding DNs will be delivered to the called party.

Series Completion Hunt

This voice feature automatically redirects a call from a busy DN to another specified DN.

Six-Way Conference

This feature allows the user to sequentially add up to five additional parties, and add them together to make a six-way call.

Speed Calling 8

This feature permits the user to dial pre-programmed numbers using fewer digits than normally required. It allows the customer to change speed calling lists directly from their terminal.

Received
JUN 17 2026
NPSC-Comm. Dept.

(D)
(D)

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.2.1 SINGLE LINE ISDN SERVICE - GRANDFATHERED (C)

B. Optional Features and Functions (Cont'd)

X.25 Fast Select Acceptance

This packet feature authorizes incoming packets from a sending data terminal equipment (DTE) to be transmitted to the destination DTE.

X.25 Reverse Charging Acceptance

This packet feature authorizes transmission of incoming calls identified as Reverse Charge calls.

C. Rates and Charges

1. Extended Area Service increments and the Optional Calling Plan rates and charges are applied per B-channel which carry circuit-switched voice and/or data traffic.

2. The standard package includes up to a total of six Call Appearances (CAs), per terminal. The CAs must include one Primary Directory Number (PDN). Analog CAs are not considered to be one of the six standard CAs.

   Additional CAs are available at rates and charges specified, following.

Received
JUN 17 2026
NPSC-Comm. Dept.

(D)
(D)

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.2.1 SINGLE LINE ISDN SERVICE - GRANDFATHERED (C)

C. Rates and Charges (Cont'd)

3. Single Line ISDN Basic Rate Access (BRA) may be rate stabilized for a minimum of one year. The RSP offers length of term discounts for both nonrecurring charges and monthly rates. Single Line ISDN BRAs in quantities greater than 25 shall be priced on an Individual Case Basis. The following terms and conditions apply:

   a. The customer may add Single Line Service at contracted rates during the term of the agreement subject to terms and conditions specified in individual customer contracts. Such additions will be coterminous with the original contract.

   b. If the quantity of BRAs falls below a minimum billing level, the customer will be assessed a termination charge. Termination charges will be applied as specified in the Termination/Waiver Policy set forth in 2.2.14. There is no minimum service period.

   c. RSP BRAs may be located at different addresses within the state but must be billed on one summary bill.

   d. Service may be moved, for the same customer, to a different address within the state and retain the RSP, provided the new service is billed on the summary bill. Nonrecurring charges will apply to the new installation.

Received
JUN 17 2026
NPSC-Comm. Dept.

(D)
(D)

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.2.1 SINGLE LINE ISDN SERVICE - GRANDFATHERED (C)

C. Rates and Charges (Cont'd)

4. Following are the monthly rates and nonrecurring charges for Single Line ISDN Service. These rates and charges apply in addition to applicable rates and charges for other services as provided in this and other Company tariffs/catalogs.

   Single Line ISDN Service Basic Rate Access is offered as business flat rated service. D-channel packet switching usage is included in the BRA monthly rates.

   a. Basic Rate Access Including Standard Features and Functions

	USOC	NONRECURRING CHARGE	MONTHLY RATE
(1) Month-to-Month			
• Flat, per BRA	BAFHB	$110.00	$68.00
(2) Rate Stability Plan			
• Flat, per BRA	BAFTB		
- 1 year		93.50	66.64
- 2 year		82.50	65.28
- 3 year		55.00	63.92
- 5 year		–	61.20

Received
JUN 17 2026
NPSC-Comm. Dept.

(D)
(D)

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.2.1 SINGLE LINE ISDN SERVICE - GRANDFATHERED (C)

Page 24 was previously canceled.

Received
JUN 17 2026
NPSC-Comm. Dept.

(D)
(D)

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.2.1 SINGLE LINE ISDN SERVICE - GRANDFATHERED (C)

C.4. (Cont'd)

b. Optional Features and Functions

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Additional Call Appearances, per appearance	ACS	$10.00	$ 1.00
• Additional Primary Directory Number, per PDN[1]	A6PPK	10.00	12.00
• Additional Secondary Directory Number, per SDN	A6QPN	10.00	1.00
• Additional Shared Call Appearance, per appearance	AS9	10.00	1.00
• Additional X.25 Logical Channel, per logical channel	NW9AL	10.00	–
• Analog Call Appearance, per terminal	MAZ	10.00	1.00

[1] Inherent with the purchase of an additional PDN are all of the standard voice and data features for Single Line ISDN Service.

Received (D)
(D)
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.2.1 SINGLE LINE ISDN SERVICE - GRANDFATHERED (C)

C.4.b. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Call Forwarding-Busy Line-All Calls, per number[1]	NQ5PN	$10.00	–
• Call Forwarding-Don't Answer-All Calls, per number[1]	NQ6PN	10.00	–
• Call Forwarding-Variable-All Calls, per SDN[1]	NZGPN	10.00	–
• Call Pickup, per number	NZHPN	10.00	–
• Caller Identification Blocking-All Calls, per PDN	NDD	10.00	–
• Calling Name Identification, per number PP3249IS	NMCPN	10.00	$7.50
• CLASS Features			
- Call Rejection, per PDN	FKQPN	10.00	3.50
- Continuous Redial, per PDN	FKAPN	10.00	2.50
- Last Call Return, per PDN	FKDPN	10.00	2.00
- Priority Call, per PDN	NC8PN	10.00	2.00
- Selective Call Forwarding, per PDN	FKEPN	10.00	2.50

[1] Optional with additional SDNs.

Received
JUN 17 2026
NPSC-Comm. Dept.

(D)
(D)

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.2.1 SINGLE LINE ISDN SERVICE - GRANDFATHERED (C)

C.4.b. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Key Short Hunt			
- Per group	NHGPG	$10.00	–
- Per number	NHGPN	10.00	$2.00
• Multiline Hunt Service[1]			
- Circular Hunt,			
- Data, per B-channel	HDT	10.00	2.00
- Data, per group	HDTPG	10.00	–
- Voice, per B-channel	NZS	10.00	2.00
- Voice, per group	NZSPG	10.00	–
- Regular Hunt,			
- Data, per B-channel	N2D	10.00	2.00
- Data, per group	N2DPG	10.00	–
- Voice, per B-channel	NZQ	10.00	2.00
- Voice, per group	NZQPG	10.00	–
- UCD Hunt,			
- Data, per B-channel	H6U	10.00	8.50
- Data, per group	H6UPG	20.00	–
- Voice, per B-channel	NZT	10.00	8.50
- Voice, per group	NZTPG	20.00	–

[1] There is no charge to change hunting arrangements due to the removal of a terminal(s) from a hunt group.

Received
JUN 17 2026
NPSC-Comm. Dept.

(D)
(D)

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.2.1 SINGLE LINE ISDN SERVICE - GRANDFATHERED (C)

C.4.b. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Non-Standard Configuration Group, per button	N3CPB	$ 15.00	–
• Redirecting Number Delivery, per number	RD7PN	10.00	$2.00
• Series Completion Hunt			
- Per group	SE3PG	10.00	–
- Per number	SE3PN	10.00	2.00
• Six-Way Conference, per terminal	NZ6PK	10.00	1.00
• Speed Calling 8, per terminal	NN8PK	10.00	1.00
• X.25 Fast Select Acceptance, per number	GXEPN	10.00	–
• X.25 Reverse Charge Acceptance, per number	G5BPN	10.00	–

(D)
(D)

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.2.1 SINGLE LINE ISDN SERVICE - GRANDFATHERED (C)

C. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
5. Change Charges			
• Access changes made to a DSL will result in an access charge[1]	REA17	$10.00	–
• Feature changes made to the standard package or optional features will result in a feature charge[1,2]	REA1B	10.00	–

[1] Only one change charge applies per service order. If multiple changes are made on a service order, the highest change charge will apply.

[2] Changes are allowed once, at no charge, in the standard package within the first 45 days following the installation date of new service. The waiver does not apply to changes resulting in a Non-Standard Configuration Group, or Optional Features purchased.

Received (D)
JUN 17 2026 (D)
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED (C)

Primary Rate Service Offerings are grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N)

14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED (C)

Effective July 1, 2026, Primary Rate Service is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N)

A. Description

The basic Primary Rate Service (PRS) structure consists of 23 B-channels and a D-channel, for a total transmission rate of 1.544 Mbps, which is equivalent to a T1 facility. Each 64 kbps B-channel carries user information such as voice calls, circuit-switched data, or video. The D-channel is a 64 kbps channel that is used to carry the control or signaling information.

Circuit-Switched Data PRS consists of 23B+D, which is equivalent to a T1 facility. The customer may use CPE to bond together 64 kbps B-channels for the transmission of circuit-switched data or video.

B. Definitions

1. Service Configurations

23B+D

This service configuration provides for 23 B-channels and 1 D-channel. The B-channels carry user information such as voice calls, circuit-switched data, or video, while the D-channel handles signaling information. When equipped, the D-channel can control a maximum of 479 B-channels. The B-channels may be provisioned on the same facility as the D-channel or on other PRS T1 facilities.

24B

This service configuration provides for 24 B-channels. The B-channels carry user information such as voice calls, circuit-switched data, or video. The signaling information is provided by a D-channel on the first T1 facility.

23B+Back-up D

This service configuration provides for 23 B-channels and a back-up D-channel. The back-up D-channel is used if the primary D-channel, which provides signaling for multiple T1 facilities, fails. All active calls are maintained during the switch-over to the back-up D-channel.

Received
JUN 17 2026
NPSC-Comm. Dept

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED (C)

B. Definitions (Cont'd)

2. Network Connections

Circuit-Switched Data Connection

A Circuit-Switched Data Connection is a central office translation that provisions 23 or 24 B-channels on a PRS T1 facility. All B-channels are dedicated with 2-way operation and have access to the exchange network. Incoming calls are restricted to circuit-switched data or video.

ISDN Trunk Connection

An ISDN Trunk Connection (TC) is a central office translation that provisions each B-channel in a PRS. The TC allows access to the exchange network. One ISDN Trunk Connection is required for each B-channel used in a PRS.

- Call-By-Call PRS

  The PRS B-channels are configured to support inward and outward call flexibility predetermined by the customer's traffic flow.

- Dedicated PRS

  Each B-channel is dedicated to inward, outward, or 2-way traffic.

Network Connection

The network connection provides switching to the local exchange and toll networks, and includes the channel trunk-side configuration for the entire DS1 facility.

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED (C)

B. Definitions (Cont'd)

3. Standard Features

Calling Number Identification

This feature displays the call identification information and the calling party's DN (including nonpublished and nonlisted DNs) prior to the call being answered. Callers have the ability to inhibit the display of calling party information to the terminating number.

Calling Number Identification Blocking-All Calls

All outgoing calls will be blocked for PRS customers where technically feasible as determined by the Company.

Direct Inward/Outward Dialing

Allows station users to place or receive calls by-passing the attendant.

Circuit-Switched Data

Allows the transmission of circuit-switched data on a voice channel.

4. Optional Features

2B Channel Transfer

2B Channel Transfer allows the transfer of two independent calls when both calls have been answered or when one call has been answered and one call is alerting. Notification of transfer is given to transferred users.

ISDN Calling Name Delivery (ICNAM)

ICNAM is a terminating feature that delivers to ISDN Class II Equipment, over a Primary Rate ISDN Interface, the original calling party name along with the calling party's telephone number. A private or unavailable indication will appear when the name is not available to the called customer.

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED (C)

B.4. (Cont'd)

ISDN Redirecting Number Delivery (RND)

RND provides not only the original calling number, but one or more numbers from which a call was redirected. If a call is redirected multiple times, both the first and the last redirecting numbers will be delivered. On calls forwarded, a redirecting reason is also provided to the RND subscriber indicating why a call was forwarded, e.g., the Call Forwarding Variable, Call Forwarding Busy, or Call Forwarding Don't Answer feature was active. When a call is forwarded multiple times, the first and last redirecting reasons will be provided to the RND subscriber.

C. Terms and Conditions

1. Each PRS consists of one T1 facility and one Service Configuration. A customer may request more than one PRS per premises.

2. Terms, conditions, rates and charges, as described for PRS, are in addition to the regular rates and charges for the service with which PRS is associated.

3. Some services are not available and/or compatible with PRS.

4. Loop Diversity and Avoidance defined in the Private Line Transport Services Catalog is available with PRS.

   a. Customers subscribing to Loop Diversity must also subscribe to additional PRS facilities and TCs for the secondary route.

   b. Customers subscribing to Avoidance must pay DS1 Transport Mileage rates between the local serving office and the alternate serving office.

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED (C)

C. Terms and Conditions (Cont'd)

5. The PRS facility may be provided from a foreign central office or foreign exchange at the DS1 Transport Mileage rates. Associated charges will be applied to the PRS facility.

6. PRS offerings are not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers and Interexchange Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these Carriers.

7. The PRS facility for all channels may be provisioned on an existing or new T3 facility.

8. PRS customers must subscribe to a minimum of one 23B+D Service Configuration.

9. *DID* numbers associated with PRS are found in 5.3.4. A *DID* Trunk Termination, also found in 5.3.4, is required for each inward or 2-way B-channel TC in a PRS.

10. Circuit-Switched Data PRS is only intended for data calls, including video.

11. ISDN PRS may terminate at an Interexchange Carrier Point of Presence (IXC POP) for data service only, terminating on the Internet by an Internet Service Provider (ISP). Voice service may not terminate at the IXC POP.

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED (C)

C. Terms and Conditions (Cont'd)

12. ISDN Calling Name Delivery (CNAM) is an optional central office-based feature available for use with ISDN PRS. The Company may monitor the customer's usage of this feature to ensure that the customer's use of CNAM is consistent with applicable restrictions and limitations as listed below. Unacceptable use will result in the Company disabling the feature from future use.

    Unacceptable use of ISDN CNAM includes, but is not limited to, any of the following situations:

    - High volume, short duration calls that show a pattern inconsistent with calls intended for completion at the number called.
    - Calls that originate and attempt to terminate or terminate on PRS facilities for the same subscriber at the same physical location.
    - Using Caller ID digits other than those belonging to the PRS subscriber.

    If the Company has any reason to believe a customer is using ISDN CNAM in an unacceptable manner as defined above, the Company will immediately disable the feature without notice to the customer. Further, once the Company has disabled the ISDN CNAM for reasons of unacceptable use, the feature will not be restored during the life of the PRS service.

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED (C)

C. Terms and Conditions (Cont'd)

13. Cancellation Of Application For Service

a. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use as set forth in Section 2.2.1.D. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled.

b. Certain Critical Dates as specified in c., following, are used by the Company to monitor the service order provisioning process. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which Critical Date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that Critical Date. A list of Critical Dates and the number of days between each date is found in the Service Interval Guide.

Costs incurred in conjunction with the provision of Primary Rate Service start on the Application Date as defined in c., following. When the customer cancels an order prior to the Application Date, no charges shall apply. When the customer cancels an order on or after the Application Date, a charge determined as specified in d. and e., following shall apply. When a customer cancels an order or part of an order, on or after the original Service Date, the Cancellation Charge will apply as set forth in d., and e., following.

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED (C)

C.13. (Cont'd)

c. The Critical Dates monitored by the Company for the purpose of calculating a Cancellation Charge are as follows:

- Application Date (APP): The date the customer provides a firm commitment and sufficient information to the Company for order placement. The APP Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date.
- Design Layout Report Date (DLRD): The date the Design Layout Report which contains the design for the service(s) ordered is forwarded to the customer.
- Plant Test Date (PTD): The date acceptance testing is performed with the customer.
- Service Date (DD): The date the service is due to be made available to the customer. This is sometimes referred to as the Due Date.

d. When a customer cancels an order prior to the Service Date, the Company will multiply the Cancellation Charge, specified in D.7., following, by the percentage shown below, based on the last monitored Critical Date which has occurred on the order.

e. The Critical Dates monitored by the Company are as follows:

	APP % %	DLRD %	PTD %	DD %
• Primary Rate Service	13	44	77	[1]

f. When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.

g. If the Company misses a service date due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel an order without incurring cancellation charges.

h. A request for cancellation after completion of an installation will be treated as a discontinuance of service.

i. PRS may not be used to exchange Toll VoIP-PSTN Traffic, as defined by the Federal Communications Commission in FCC 11-161, In the Matter of Developing an Unified Intercarrier Compensation Regime, issued, December 29, 2011.

[1] Minimum billing period charges and Cancellation Charges apply when an order, or part of an order, is cancelled on or after the original Service Date.

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED (C)

D. Rates and Charges

1. Month to Month Transport

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Stand alone T1 facility, per 24 channel facility[1]	ZPT1X	$1,100.00	$150.00
• T1 facility, provisioned on a T3, per T1 facility activated[1]	ZP3	1,100.00	–
2. Service Configuration			
• 23B+D	ZPAZD	1,025.00	400.00
• 24B	ZPA1X	1,025.00	400.00
• 23B+Back-up D	ZPAZA	1,025.00	400.00
3. ISDN Trunk Connection, per B-Channel[2]			
• Call-By-Call[3]	PT31C	75.00	23.00

[1] One Service Configuration is required for each T1 facility.

[2] ISDN Trunk Connection charges do not apply to B-channels on Circuit-Switched Data PRS or UAS.

[3] Requires a *DID* trunk circuit termination. See 5.3.4 for terms and conditions, rates charges applicable to Direct-Inward-Dialing (*DID*) Service.

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED (C)

D.3. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Dedicated			
- Inward[1]	PT311	$ 75.00	$ 23.00
- Outward	PT31O	75.00	23.00
- 2-Way[1]	PT312	75.00	23.00
4. Circuit-Switched Data Connection, per T1 facility			
• 23B data only channels	PT3TA	1,265.00	583.00
• 24B data only channels	PT3TB	1,340.00	608.00
5. UAS Network Connections, per T1 facility			
• UAS Network Connection	NWO	1,200.00	1,100.00
• Two-Way Network Connection	NWO2X	1,200.00	1,100.00
• In-Only Network Connection	NWO1X	1,200.00	1,100.00
6. Optional Features, per T1 facility			
• 2B Channel Transfer	ZPTMX	100.00	25.00
• ISDN Calling Name Delivery	NM1PP	175.00	20.00
• ISDN Redirecting Number Delivery	RN4PP	55.00	7.00

[1] Requires a *DID* trunk circuit termination. See 5.3.4 for terms and conditions, rates charges applicable to Direct-Inward-Dialing (*DID*) Service.

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED (C)

D. Rates and Charges (Cont'd)

7. Nonrecurring charges apply as follows:

	NONRECURRING CHARGE
• All miscellaneous changes or rearrangements of facilities, per facility	$ 50.00
• Cancellation Charge	1,500.00
• Rollover Charge	
- Move existing DS1 to DS3 on vacant channels	325.00
• Moving current customer T1 facility	
- Within same central office	500.00
- Outside current central office	1,000.00

8. Primary Rate Service Rate Stability Plan

a. The Primary Rate Service Rate Stability Plan (RSP) is an optional payment arrangement for T1 facilities and Service Configurations for customers who agree to continue to subscribe to PRS facilities for a 3- to 10-year period, and/or Discounted T1 Facilities, Trunk Connections, and UAS Network Connections for 3- or 5-year periods. *DID* trunk terminations are packaged in the rate stabilized in-only and two-way Trunk Connections. Customers who subscribe to a RSP are guaranteed against Company initiated changes in monthly rates.

b. Any additions of PRS facilities/Service Configurations to an existing RSP service are permitted with rates and charges as specified in 1. and 2., preceding, or by subscribing to a separate RSP.

c. Early termination charges will apply if a RSP is terminated in whole or in part by the customer, or is terminated for cause by the Company. The customer must give 30 days written notice of termination. The Termination Liability/Waiver Policy specified in 2.2.14 applies.

(1) If the customer terminates the RSP prior to the installation date, the customer shall pay termination charges including but not limited to: all engineering, planning, preparation, materials, supplies, placement, facilities, acquisition, transportation, installation, construction, and labor costs and charges incurred by the Company.

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED (C)

D.8.c. (Cont'd)

(2) If a PRS facility is moved to an existing DS3 facility and the Waiver Policy conditions are met, termination charges will not apply.

d. The Company and any customer who agrees to accept the RSP will enter into a written agreement whose terms and conditions will be consistent with this Catalog. Certain applications of the PRS service may require additional terms and conditions on an Individual Case Basis. PRS DS1 facility, common equipment, and network connections in quantities greater than 3 shall be priced on an Individual Case Basis.

e. Customers migrating from Analog PBX Trunk Service, Digital Switched Service or Uniform Access Solution will receive one month credit when entering into a 1-year RSP, two month credit when entering into a 2-year RSP, three month credit when entering into a 3- or 5-year RSP, and a waiver of nonrecurring charges when entering into a 1-, 2-, 3- or 5-year RSP.

f. Transport

	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE
• T1 facility			
- 3 Years	ZPT13	$1,100.00	$126.90
- 5 Years	ZPT15	1,100.00	109.98
- 7 Years	ZPT17	1,100.00	108.57
- 10 Years	ZPT1O	1,100.00	105.75
• Discounted T1 facility[1]			
- 3 Years	ZPTG3	550.00	126.90
- 5 Years	ZPTG5	–	109.98
• Discounted T1 facility, provisioned on a T3, per T1 facility activated[1,2,3]			
- 3 Years	ZP3H3	550.00	–
- 5 Years	ZP3H5	–	–

[1] Requires a 3- or 5-year contract for ISDN Trunk Connections in addition to this rate.

[2] One Service Configuration is required for each T1 facility.

[3] Also requires a T3 facility and multiplexing specified elsewhere.

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED (C)

D.8. (Cont'd)

g. Service Configurations

	USOC	STABILIZED NONRECURRING CHARGE	STABILIZED MONTHLY RATE
• 23B+D			
- 3 Years	ZPXB3	$1,025.00	$340.00
- 5 Years	ZPXB5	1,025.00	292.00
- 7 Years	ZPXB7	1,025.00	280.00
- 10 Years	ZPXBO	1,025.00	280.00
• 24B			
- 3 Years	ZPXC3	1,025.00	340.00
- 5 Years	ZPXC5	1,025.00	292.00
- 7 Years	ZPXC7	1,025.00	280.00
- 10 Years	ZPXCO	1,025.00	280.00
• 23B+Back-up D			
- 3 Years	ZPXD3	1,025.00	340.00
- 5 Years	ZPXD5	1,025.00	292.00
- 7 Years	ZPXD7	1,025.00	280.00
- 10 Years	ZPXDO	1,025.00	280.00

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED (C)

D.8. (Cont'd)

h. Discounted Service Configurations[1]

	USOC	STABILIZED NONRECURRING CHARGE	STABILIZED MONTHLY RATE
• 23B+D			
- 3 Years	ZPXJ3	$512.50	$340.00
- 5 Years	ZPXJ5	–	292.00
• 24B			
- 3 Years	ZPXK3	512.50	340.00
- 5 Years	ZPXK5	–	292.00
• 23B+Back-up D			
- 3 Years	ZPXL3	512.50	340.00
- 5 Years	ZPXL5	–	292.00

Received
JUN 17 2026
NPSC-Comm. Dept.

[1] Requires a 3- or 5-year contract for ISDN Trunk Connections in addition to this rate.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED (C)

D. Rates and Charges (Cont'd)

9. The following rates apply for a bulk rated ISDN Primary Rate Service arrangement and are only available on a Rate Stabilized basis. The rate includes a PRS T1 facility and common equipment, a 23B+D, 24B, or 23B+D Backup Service Configuration and 23 Voice and Data trunks provisioned as In-only with DID, Out-only or Two-way with DID or a UAS Network Connection.

	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE
• PRS T1 facility and Common Equipment with 23 Voice and Data trunks			
- 1-Year Plan	ZPG61	—	$775.00
- 2-Year Plan	ZPG62	—	725.00
- 3-Year Plan	ZPG63	—	625.00
- 5-Year Plan	ZPG65	—	550.00
• PRS T1 facility and Common Equipment provisioned on a DS3 with 23 Voice and Data trunks			
- 1-Year Plan	ZPG71	—	775.00
- 2-Year Plan	ZPG72	—	700.00
- 3-Year Plan	ZPG73	—	600.00
- 5-Year Plan	ZPG75	—	525.00
• PRS T1 facility and Common Equipment with UAS Network Connection			
- 1-Year Plan	ZPG81	—	725.00
- 2-Year Plan	ZPG82	—	675.00
- 3-Year Plan	ZPG83	—	575.00
- 5-Year Plan	ZPG85	—	500.00

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED (C)

D.9. (Cont'd)

	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE
• PRS T1 facility and Common Equipment provisioned on a DS3 with UAS Network Connection			
- 1-Year Plan	ZPG91	—	$725.00
- 2-Year Plan	ZPG92	—	650.00
- 3-Year Plan	ZPG93	—	550.00
- 5-Year Plan	ZPG95	—	475.00

10. In remote central offices where ISDN Primary Rate Service (PRS) is not deployed, but can be provided from the host switch, the service will be provided with DID telephone numbers from the remote (serving) central office. Customers requesting DID telephone numbers from the host switch will be billed interoffice mileage charges. The following rates apply for PRS in a remote switch provisioned with remote central office telephone numbers. The service will be offered on a BULK rated basis only. The rate includes a PRS T1 facility and common equipment, interoffice transport, a 23B+D, 24B, or 23B+D Back-up Service Configuration and 23 Voice and Data trunks provisioned as In-only with DID, Out-only or Two-way with DID or a UAS Network Connection.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• PRS T1 facility and Common Equipment with 23 Voice and Data trunks			
- 1-Year Plan	ZPGW1	—	$825.00
- 2-Year Plan	ZPGW2	—	775.00
- 3-Year Plan	ZPGW3	—	675.00
- 5-Year Plan	ZPGW5	—	600.00

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED (C)

D. Rates and Charges (Cont'd)

11. Omaha ISDN Rates

a. Special rates apply for customers ordering ISDN PRS service in certain central offices. Rates apply for a bulk rated ISDN Primary Rate Service arrangements that are provisioned from these specific offices.

The special rate is available on a Rate Stabilized basis in the following central offices:

CENTRAL OFFICE NAME	CENTRAL OFFICE CODE
Omaha 78th St	OMAHNE78DS0
Omaha 84th St	OMAHNE84DS0
Manawa	CNBLIAMWRS2
Springfield	SPFDNENWRS2
Valley	VLLYNENWRS3
Omaha 90th St	OMAHNE90DS0
Omaha 135th St	OMAHNECEDS0
Omaha 156th St	OMAHNEHADS0
Omaha Bellevue	OMAHNEBEDS0
Omaha Douglas	OMAHNENWDS1
Omaha Fort St	OMAHNEFODS0
Omaha Fowler St	OMAHNEFWDS0
Omaha Fowler St	OMAHNEFWDS3
Bennington	BGTNNECORS1
Gretna	GRETNENWRS1
Omaha Izard St	OMAHNEIZDS0
Omaha O ST	OMAHNEOSDS0

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED (C)

D.11. (Cont'd)

b. The rate includes a PRS T1 facility and common equipment, a 23B+D, 24B or 23B+D Backup Service Configuration and 23 Voice and Data trunks provisioned as In-only with DID, Out-only or Two-way with DID or a UAS Network Connection.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• PRS T1 facility and Common Equipment with 23 Voice and Data trunks			
- 1-Year Plan	ZPGY1	—	$675.00
- 2-Year Plan	ZPGY2	—	560.00
- 3-Year Plan	ZPGY3	—	530.00
- 5-Year Plan	ZPGY5	—	500.00
• PRS T1 facility and Common Equipment with 23 Voice and Data trunks from RCO[1]			
- 1-Year Plan	ZPGX1	—	725.00
- 2-Year Plan	ZPGX2	—	610.00
- 3-Year Plan	ZPGX3	—	580.00
- 5-Year Plan	ZPGX5	—	550.00

Received
JUN 17 2026
NPSC-Comm. Dept.

[1] There will be no additional discounts for services riding a DS3.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED (C)

D.11.b. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Bulk Rated UAS DS1[1]			
- 1-Year Plan	ZPHB1	—	$675.00
- 2-Year Plan	ZPHB2	—	560.00
- 3-Year Plan	ZPHB3	—	530.00
- 5-Year Plan	ZPHB5	—	500.00
• Bulk Rated Voice and Data DS3[1]			
- 1-Year Plan	ZPHA1	—	650.00
- 2-Year Plan	ZPHA2	—	535.00
- 3-Year Plan	ZPHA3	—	505.00
- 5-Year Plan	ZPHA5	—	475.00
• Bulk Rated UAS DS3[1]			
- 1-Year Plan	ZPHC1	—	650.00
- 2-Year Plan	ZPHC2	—	535.00
- 3-Year Plan	ZPHC3	—	505.00
- 5-Year Plan	ZPHC5	—	475.00

[1] There will be no additional discounts for services riding a DS3.

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED (C)

D.11.b. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Bulk Rated VoIP DS1[1]			
- 1-Year Plan	ZPHD1	—	$675.00
- 2-Year Plan	ZPHD2	—	560.00
- 3-Year Plan	ZPHD3	—	530.00
- 5-Year Plan	ZPHD5	—	500.00
• Bulk Rated VoIP DS3[1]			
- 1-Year Plan	ZPHE1	—	675.00
- 2-Year Plan	ZPHE2	—	560.00
- 3-Year Plan	ZPHE3	—	530.00
- 5-Year Plan	ZPHE5	—	500.00

Received
JUN 17 2026
NPSC-Comm. Dept.

[1] There will be no additional discounts for services riding a DS3.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED (C)

14.3.2 RESERVED FOR FUTURE USE

14.3.3 PRIMARY RATE SERVICE (PRS) BUNDLE - GRANDFATHERED (C)

Effective July 1, 2026, Primary Rate Service (PRS) Bundle is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N)

A. Description

Primary Rate Service (PRS) Bundle is an optional business service enrollment plan. This offering permits a customer to receive features and services for a flat monthly rate for each bundle provided. PRS Bundle includes the following features and services:

1. Bulk rate Integrated Services Digital Network Primary Rate Service, consisting of 23B+D and 23 Voice and Data trunks provisioned as Two-way with DID
2. Up to 100 Direct-Inward-Dialing (DID) Numbers (in blocks of 20) -Optional
3. Primary Rate Service Standard Features
4. ISDN Calling Name Delivery (ICNAM)

B. Terms and Conditions

1. Unless specified otherwise in this section, the regulations for Integrated Services Digital Network Primary Rate Service, including Service Charges, apply in addition to the regulations herein.
2. Service Charges do not apply when PRS Bundle replaces existing Local Exchange Service.
3. Unless specified otherwise in this section, the regulations for Direct-Inward-Dialing (DID) Service, including Non-recurring and Installation Charges, set forth in Section 5.3, apply in addition to the regulations herein.

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.3.3 PRIMARY RATE SERVICE (PRS) BUNDLE – GRANDFATHERED (C)

B. Terms and Conditions (Cont'd)

4. Customers may activate all 100 DID numbers included in the bundle rate concurrent with installation of service or may activate the numbers in blocks of 20. When a customer activates fewer than 100 numbers concurrent with establishment of service, Service Charges do not apply for the initial or subsequent activations of 20-number blocks (up to 100 numbers).

5. Customers may order additional DID numbers, in excess of 100 for an individual PRS Bundle, subject to availability, at the rates specified in Section 5.3 of this tariff. Nonrecurring Charges apply for subsequent activation of numbers beyond those included in the bundle.

6. The Optional Features available for Primary Rate Service are available with PRS Bundle at the rates specified in Section 14.3.1.

7. PRS Bundle is available under the term commitments of 1, 2 3, and 5 years on a Rate Stabilized basis. Termination Liability Charges set forth in Section 2 apply.

8. Unless terminated by the PRS Bundle customer or the Company, a customer will remain enrolled in the PRS Bundle, as amended from time to time, with any applicable changes in rate, for as long as the PRS Bundle continues to be offered by the Company. If any features or services in the bundle are discontinued by the customer, the remaining features and services will be charged the normal tariff rate or charge.

9. Customers enrolled in the bundle, who subsequently become subject to Company initiated toll restriction will have all existing PRS Bundle lines converted to the applicable tariff rates. Service Charges will not apply for those existing lines converted, in-place, due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in this bundle until such time as all associated unpaid balances are satisfactorily paid in full.

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED (C)
14.3.3 PRIMARY RATE SERVICE (PRS) BUNDLE – GRANDFATHERED (C)

C. Rates and Charges

The following rates apply when the customer's serving central office is the host switch from which ISDN Primary Rate Service is deployed and when the customer is served by a remote central office (RCO) where ISDN Primary Rate Service is not deployed, but can be provided from the host switch. DID telephone numbers will be provided from the customer's serving central office. If a RCO customer requests DID telephone numbers from the host switch, interoffice mileage charges will apply.

Host Switch

Term Period	Group 1[1]	All Other	Nonrecurring Charge
1 Year	$ 710.00	$810.00	$0.00
2 Years	595.00	760.00	0.00
3 Years	565.00	660.00	0.00
5 Years	535.00	585.00	0.00

Remote Central Office

Term Period	Group 1[1]	All Other	Nonrecurring Charge
1 Year	$ 760.00	$860.00	$0.00
2 Years	645.00	810.00	0.00
3 Years	615.00	710.00	0.00
5 Years	585.00	635.00	0.00

[1] See Section 14.3.1.D.11.a. for list of Group 1 Central Office Names and Codes.

Received
JUN 17 2026
NPSC-Comm. Dept.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED (C)

14.4 INDIVIDUAL CASE ISDN - GRANDFATHERED (C)

Effective July 1, 2026, Individual Case ISDN is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N) (N)

A. General

Customers requiring ISDN features not offered by the Tariff will be considered on an individual case basis. Customers who want to migrate to Single Line ISDN Service or Primary Rate Service can do so without any penalties. However, this will result in changes to the existing service which is based on different technical standards and features.

B. Network Access Registers or Trunk Connections are required to provide connections with other switching arrangements and the exchange and toll network, and are subject to charges and applications as specified in 5.3.6 or 14.3.1.

C. The contract period offered will be negotiable between the Company and the customer.

D. The USOCs applicable for ISDN charges will be specified on the associated contract.

Received
JUN 17 2026
NPSC-Comm. Dept.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED (C)

SUBJECT	PAGE	
Digital Switched Service - **GRANDFATHERED**	1	(C)
Digital Transmission Service - **GRANDFATHERED**	28	(C)
Integrated T-1 Service - **GRANDFATHERED**	21	(C)
Uniform Access Solution Service - **GRANDFATHERED**	18	(C)

Received
JUN 17 2026
NPSC-Comm. Dept.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED (C)

15.1 DIGITAL SWITCHED SERVICE - GRANDFATHERED (C)

Effective July 1, 2026, Digital Switched Service is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N) (N)

A. Description

Digital Switched Service (DSS) provides digital exchange service for PBX customers. DSS includes a DSS facility, common equipment, local exchange switching and flat usage trunks for access to the local exchange and toll networks. Each DSS facility utilizes 24 channels which may be configured as either basic or advanced trunks, as defined below, or a combination of both types of trunks.

B. Definitions

Advanced Trunks

- In-Only Trunk with *DID*

  In-only trunk with Direct Inward Dialing (*DID*) feature. Requires a *DID* trunk circuit termination.

- Out-Only Trunk with Answer Supervision

  Out-only trunk with answer supervision feature. This feature passes answer back signalling from the central office switch to the customer's PBX when a PBX call has been either completed or answered.

- Two-Way Trunk with *DID* and Answer Supervision

  Two-way trunk with *DID* and answer supervision features. Requires a *DID* trunk circuit termination.

- Two-Way Data Trunk with *DID*

  Two-way data trunk with *DID* at a transmission speed of 56 kbit/s. Requires a *DID* trunk circuit termination.

Received
JUN 17 2026
NPSC-Comm. Dept.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED (C)

15.1 DIGITAL SWITCHED SERVICE – GRANDFATHERED (CONT'D) (C)

B. Definitions (Cont'd)

Basic Trunks

- In-Only Trunk

  One-way trunk which only allows traffic from the central office switch to be transmitted to the PBX.

- Out-Only Trunk

  One-way trunk which only allows traffic originating in the PBX to be transmitted to the central office switch.

- Two-Way Trunk

  Trunk which allows for traffic to be transmitted from either the central office or the PBX.

DS3 Service

A channel for point-to-point, two-way digital transmission at a rate of 44.736 Mbit/s. A maximum of 28 DSS facilities may be provisioned on DS3 Service.

DSS Facility and Common Equipment

This element includes the digital DSS facility, transmitting at a rate of 1.544 Mbit/s, and the common equipment necessary to interface each of the 24 channels into the central office switch. The DSS signal provided to the customer's premises will have a loss not greater than 16.5 dB.

Fiber Optic Facility

The DSS facility may be provided, at the customer's request, via a fiber optic facility between the Company's central office and the customer's premises.

Received
JUN 17 2026
NPSC-Comm. Dept.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS- GRANDFATHERED (C)

15.1 DIGITAL SWITCHED SERVICE - GRANDFATHERED (CONT'D) (C)

C. Terms and Conditions

1. DSS is provided subject to the availability of central office facilities.

2. The type of DSS facility installed will be determined by the Company. A fiber optic facility will be engineered if requested by the customer.

3. Each DSS facility enables the customer to install up to a maximum of 24 trunks per DSS facility. The customer is billed for the actual number and types of trunks in service on each DSS facility.

4. The minimum service period for the DSS facility and common equipment is one month.

5. The minimum service period for trunks is one month.

6. Business EAS rates apply as specified in 5.1.1.

7. Terms, conditions, rates and charges, as described in Section 5, apply as appropriate.

8. When Two-Way WATS or 800 Service terminates on a DSS facility, the Two-Way WATS or 800 Service access lines are classified as basic trunks for the application of DSS facility and common equipment rates and charges. Two-Way WATS or 800 Service rates and charges also apply.

Received
JUN 17 2026
NPSC-Comm. Dept.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED (C)

15.1 DIGITAL SWITCHED SERVICE – GRANDFATHERED (CONT'D) (C)

C. Terms and Conditions (Cont'd)

9. Any Exchange and Network Service or Private Line Transport Service is allowed on vacant DSS basic facility channels, with the exception of Switched Access Service and *SWITCHNET 56* Service.

10. Loop Diversity and Avoidance defined in the Private Line Transport Services Catalog, is available with DSS.

    a. Customers subscribing to Loop Diversity must also subscribe to additional DSS facilities, common equipment and trunks for the secondary route.

    b. Customers subscribing to Avoidance must pay DS1 ICB transport channel rates, specified in the Private Line Transport Services Catalog, between the local serving office and the alternate serving office.

11. Suspension of service is only available for trunks and only if all trunks within the facility are suspended. It is not available for the DSS facility and common equipment.

12. The DSS facility and common equipment may be provided from a foreign central office or foreign exchange at the DS1 interoffice mileage rates specified in the Private Line Transport Services Catalog. DS1 interoffice mileage discounts may be applicable. Associated charges will be applied to the DSS facility and common equipment and will not be applied to the trunks.

Received
JUN 17 2026
NPSC-Comm. Dept.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED (C)

15.1 DIGITAL SWITCHED SERVICE – GRANDFATHERED (CONT'D) (C)

C. Terms and Conditions (Cont'd)

13. Voice Grade 32 and Voice Grade 33 circuits and 56 kbit/s and 64 kbit/s Digital Data Service are available with DSS on vacant DSS facility channels at terms, conditions, rates and charges specified in the Private Line Transport Services Catalog.

14. Customers are required to provide muxing/demuxing, at the customer premises, for trunks riding the DSS facility, if appropriate.

15. DSS offerings are not available for use by FCC Part 90 and Part 22 Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these Carriers.

16. The DSS facility and common equipment for all advanced trunks may be provisioned on an existing DS3 facility.

17. Command A Link Service, defined in the Private Line Transport Services Catalog, is available with DSS. Customers subscribing to Command A Link must also subscribe to additional DSS facilities, common equipment and trunks for the Command A Link route. When Command A Link Service is used in conjunction with DSS, the DSS service can only be reterminated as local exchange service and may not be used for service outside the LATA.

18. DSS may terminate at an Interexchange Carrier Point of Presence (IXC POP) for data service only, terminating on the Internet by an Internet Service Provider (ISP). Voice service may not terminate at the IXC POP.

Received
JUN 17 2026
NPSC-Comm. Dept.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED (C)

15.1 DIGITAL SWITCHED SERVICE – GRANDFATHERED (CONT'D) (C)

C. Terms and Conditions (Cont'd)

19. Cancellation Of Application For Service

a. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled.

b. Certain Critical Dates as specified in c., following, are used by the Company to monitor the service order provisioning process. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which Critical Date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that Critical Date. A list of Critical Dates and the number of days between each date is found in the Service Interval Guide.

Costs incurred in conjunction with the provision of Digital Switched Service start on the Application Date as defined in c., following. When the customer cancels an order prior to the Application Date, no charges shall apply. When the customer cancels an order on or after the Application Date, a charge determined as specified in d. and e., following shall apply. When a customer cancels an order or part of an order, on or after the original Service Date, the Cancellation Charge will apply as set forth in d., and e., following.

c. The Critical Dates monitored by the Company for the purpose of calculating a Cancellation Charge are as follows:

- Application Date (APP): The date the customer provides a firm commitment and sufficient information to the Company for order placement. The APP Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date.

- Design Layout Report Date (DLRD): The date the Design Layout Report which contains the design for the service(s) ordered is forwarded to the customer.

- Plant Test Date (PTD): The date acceptance testing is performed with the customer.

- Service Date (DD): The date the service is due to be made available to the customer. This is sometimes referred to as the Due Date.

Received
JUN 17 2026
NPSC-Comm. Dept.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED (C)

15.1 DIGITAL SWITCHED SERVICE – GRANDFATHERED (CONT'D) (C)

C.19. (Cont'd)

d. When a customer cancels an order prior to the Service Date, the Company will multiply the Cancellation Charge, specified in D.2., following, by the percentage shown below, based on the last monitored Critical Date which has occurred on the order.

e. The Critical Dates monitored by the Company are as follows:

	APP % %	DLRD %	PTD %	DD %
• Digital Switched Service	13	44	77	[1]

f. When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.

g. If the Company misses a service date due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel an order without incurring cancellation charges.

h. A request for cancellation after completion of an installation will be treated as a discontinuance of service.

[1] Minimum billing period charges and Cancellation Charges apply when an order, or part of an order, is cancelled on or after the original Service Date.

Received
JUN 17 2026
NPSC-Comm. Dept.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED (C)

15.1 DIGITAL SWITCHED SERVICE – GRANDFATHERED (CONT'D) (C)

D. Rates and Charges

1. DSS will be provided at the following rates and charges:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Stand alone DSS facility and common equipment, per 24 channel facility			
- All basic trunks or a combination of basic and advanced trunks[1]	D7W	$1,100.00	$335.00
- All advanced trunks[1]	D7Z	1,100.00	150.00
• DSS facility and common equipment, provisioned on DS3 Service, per DSS facility activated			
- All advanced trunks	D3F	325.00 (R)	_

Received
JUN 17 2026
NPSC-Comm. Dept.

[1] Same nonrecurring charge applies to change the system from all basic combination trunks to all advanced or vice versa.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED (C)

15.1 DIGITAL SWITCHED SERVICE – GRANDFATHERED (CONT'D) (C)

D.1. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Basic trunks with flat usage, each			
- In-only trunk[1]	T2D1X	$75.00	$30.00
- Out-only trunk	T2DOX	75.00	30.00
- Two-way trunk[2]	T2DCX	75.00	30.00
• Advanced trunks with flat usage, each			
- In-only trunk[1,2]	T2J1X	75.00	23.00
- Out-only trunk with answer supervision	T2JOX	75.00	23.00
- Two-way trunk with answer supervision[1,2]	T2JCX	75.00	23.00
- Two-way data trunk[1,2]	T2JCD	75.00	23.00

Received
JUN 17 2026
NPSC-Comm. Dept.

[1] Requires an appropriate *DID* trunk circuit termination. Refer to 5.3.4 for applicable terms, conditions, rates and charges.

[2] Hunting, specified in 5.2.5, is available for basic trunks, if requested. Hunting is required for advanced trunks.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED (C)

15.1 DIGITAL SWITCHED SERVICE – GRANDFATHERED (CONT'D) (C)

D. Rates and Charges (Cont'd)

2. Nonrecurring charges apply as follows:

	USOC	NONRECURRING CHARGE
• Cancellation Charge	N/A	$1,500.00
• DSS Facility and Common Equipment Change Charge		
- Change system from all basic/combination channels to all advance or vice versa.	N/A	[1]
• Rollover Charge		
- Move existing DS1 to DS3 on vacant channels	N/A	325.00
• Signaling Design Change Charge	REALV	325.00
• Trunk Change Charges		
- Miscellaneous changes within the categories of basic or advanced.	REAFZ	50.00
- Change from basic trunks to advanced trunks or vice versa.	REAF1	70.00
- Add, change to or from, or rearrange hunting arrangement within a trunk group.	REAF2	50.00
• Moving current customer T1 facility		
- Within same central office	N/A	500.00
- Outside current central office	N/A	1,000.00

[1] Same nonrecurring charges as for initial installation.

Received
JUN 17 2026
NPSC-Comm. Dept.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED (C)

15.1 DIGITAL SWITCHED SERVICE – GRANDFATHERED (CONT'D) (C)

D. Rates and Charges (Cont'd)

3. Digital Switched Service Rate Stability Plan (RSP)

a. The Digital Switched Service Rate Stability Plan (RSP) is an optional payment arrangement, offered under contract between the Company and the customer. DSS RSP allows a customer to pay a guaranteed fixed monthly rate for the DSS facility and common equipment over a 1-year to 10-year period, and/or, receive stabilized monthly rates and/or discounted nonrecurring charges for DSS Basic Trunks and Advanced Trunks with *DID* over a 1-, 3-, 5- and 7-year period.

b. Termination charges may apply if a RSP contract is terminated in whole or in part by the customer or is terminated for cause by the Company prior to expiration of the agreed-upon payment period.

c. If waiver policy conditions are met, termination charges will not apply if the DSS facility and common equipment for all advanced trunks is moved to an existing DS3 facility.

d. Other nonrecurring charges, specified previously, may apply.

e. Customers migrating from Analog PBX Trunk Service will receive one month credit when entering into a 1-year RSP, two month credit when entering into a 2-year RSP, three month credit when entering into a 3- or 5-year RSP, and a waiver of nonrecurring charges when entering into a 1-, 2-, 3- or 5-year RSP.

Received
JUN 17 2026
NPSC-Comm. Dept.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED (C)

15.1 DIGITAL SWITCHED SERVICE – GRANDFATHERED (CONT'D) (C)

D.3. (Cont'd)

f. The following rates apply for rate stabilized DSS facility and common equipment.

	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE
DSS facility and common equipment, per 24 channel facility			
• 1 year			
- Discounted DS1 with advanced trunks only[1]	D7ZDA	$ 935.00	$145.00
• 3 years			
- All basic trunks or a combination of basic and advanced trunks	D7W2X	1,100.00	315.00
- All advanced trunks	D7Z2X	1,100.00	126.90
- Discounted DS1 with basic trunks or a combination of basic and advanced trunks[1]	D7WD3	550.00	315.00
- Discounted DS1 with advanced trunks only[1]	D7ZD3	550.00	126.90
• 5 years			
- All basic trunks or a combination of basic and advanced trunks	D7W3X	1,100.00	295.00
- All advanced trunks	D7Z3X	1,100.00	109.98
- Discounted DS1 with basic trunks or a combination of basic and advanced trunks[1]	D7WD5	–	295.00
- Discounted DS1 with advanced trunks only[1]	D7ZD5	–	109.98

Received
JUN 17 2026
NPSC-Comm. Dept.

[1] Requires a 1-, 3-, 5- or 7-year contract for trunks in addition to this rate.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED (C)

15.1 DIGITAL SWITCHED SERVICE – GRANDFATHERED (CONT'D) (C)

D.3.f. (Cont'd)

	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE
• 7 years			
- All basic trunks or a combination of basic and advanced trunks	D7W4X	$1,100.00	$295.00
- All advanced trunks	D7Z4X	1,100.00	109.98
- Discounted DS1 with basic trunks or a combination of basic and advanced trunks[1]	D7WD7	–	295.00
- Discounted DS1 with advanced trunks only[1]	D7ZD7	–	109.98
• 10 years			
- All basic trunks or a combination of basic and advanced trunks	D7W5X	1,100.00	295.00
- All advanced trunks	D7Z5X	1,100.00	109.98
Discounted DSS facility and common equipment provisioned on DS3 Service, per DSS facility activated[1]			
• 1 year - All advanced trunks	D3FDA	325.00	–
• 3 years - All advanced trunks	D3FD3	325.00	–
• 5 years - All advanced trunks	D3FD5	–	–
• 7 years - All advanced trunks	D3FD7	–	–

Received
JUN 17 2026
NPSC-Comm. Dept.

[1] Requires a 1-, 3-, 5- or 7-year contract for trunks in addition to this rate.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED (C)

15.1 DIGITAL SWITCHED SERVICE – GRANDFATHERED (CONT'D) (C)

D.3. (Cont'd)

g. The following rates apply for all 1-year rate, 3-year to 10-year rate stabilized trunks under 96 (4 DSS DS1 Facilities). All rate stabilized trunks in quantities of 96 (4 DSS DS1 Facilities) or more, shall be priced on an Individual Case Basis.

	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE
(1) 1-Year Plan			
• Advanced trunks with flat usage, each[1,2]			
- In-only trunk with *DID*	TY411	$106.25	$61.11
- Out-only trunk with answer supervision	TY4O1	63.75	22.31
- Two-way trunk with DID and answer supervision	TY4C1	106.25	61.11
(2) 3-Year Plan			
• Basic trunks with flat usage, each[1]			
- In-only trunk	T5F13	37.50	28.50
- Out-only trunk	T5FO3	37.50	28.50
- Two-way trunk	T5FC3	37.50	28.50
• Advanced trunks with flat usage, each[1,2]			
- In-only trunk with DID	TY413	62.50	52.50
- Out-only trunk with answer supervision	TY4O3	37.50	21.00
- Two-way trunk with DID and answer supervision	TY4C3	62.50	52.50

Received
JUN 17 2026
NPSC-Comm. Dept.

[1] Requires a 1-, 3-, 5- or 7-year contract for the DS1 facility in addition to this rate.

[2] Separate *DID* Trunk Termination charges do not apply.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED (C)

15.1 DIGITAL SWITCHED SERVICE – GRANDFATHERED (CONT'D) (C)

D.3.g. (Cont'd)

	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE
(3) 5-Year Plan			
• Basic trunks with flat usage, each[1]			
- In-only trunk	T5F15	–	$27.60
- Out-only trunk	T5FO5	–	27.60
- Two-way trunk	T5FC5	–	27.60
• Advanced trunks with flat usage, each[1,2]			
- In-only trunk with *DID*	TY415	–	48.50
- Out-only trunk with answer supervision	TY4O5	–	19.40
- Two-way trunk with DID and answer supervision	TY4C5	–	48.50
(4) 7-Year Plan			
• Basic trunks with flat usage, each[1]			
- In-only trunk	T5F17	–	27.60
- Out-only trunk	T5FO7	–	27.60
- Two-way trunk	T5FC7	–	27.60
• Advanced trunks with flat usage, each[1,2]			
- In-only trunk with DID	TY417	–	48.50
- Out-only trunk with answer supervision	TY4O7	–	19.40
- Two-way trunk with *DID* and answer supervision	TY4C7	–	48.50

Received
JUN 17 2026
NPSC-Comm. Dept.

[1] Requires a 1-, 3-, 5- or 7-year contract for the DS1 facility in addition to this rate.

[2] Separate *DID* Trunk Termination charges do not apply.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED (C)

15.1 DIGITAL SWITCHED SERVICE – GRANDFATHERED (CONT'D) (C)

D.3. (Cont'd)

h. The following rates apply for a bulk rated, Advanced DSS service arrangement and are only available on a Rate Stabilized basis. The rate includes an Advanced DSS DS1 facility and common equipment, and 24 trunks provisioned as In-only with DID, Out-only or Two-way with DID.

	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE
• DSS DS1 facility and Common Equipment with 24 trunks			
- 1-Year Plan	4D1DU	–	$825.00
- 2-Year Plan	4D1DV	–	625.00
- 3-Year Plan	4D1DM	–	600.00
- 5-Year Plan	4D1DN	–	575.00
• DSS DS1 facility and Common Equipment provisioned on a DS3 with 24 trunks			
- 1-Year Plan	4D1DW	–	825.00
- 2-Year Plan	4D1DX	–	600.00
- 3-Year Plan	4D1DO	–	575.00
- 5-Year Plan	4D1DP	–	550.00

Received
JUN 17 2026
NPSC-Comm. Dept.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED (C)

15.1 DIGITAL SWITCHED SERVICE – GRANDFATHERED (CONT'D) (C)

D. Rates and Charges (Cont'd)

4. Digital Switched Service Volume Discount Plan

a. The Digital Switched Service Volume Discount Plan is available to customers subscribing to more than 50 DSS trunks at one premises on one customer billing number. The discounted rate, specified below, begins with the 51st DSS trunk at the same customer premises. Discounted trunks must be subscribed to by the same customer but the customer billing number may be different than the initial 50 trunks.

b. Trunks other than DSS trunks, utilizing the DSS common equipment, will not be discounted.

c. Rates and charges, specified in either D.1 or D.3, preceding, apply to the DSS facility and common equipment and are not part of the Volume Discount Plan.

d. Rates and charges for 51 trunks and above.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Basic trunks with flat usage, each			
- In-only trunk[1]	2LM1X	$75.00	$25.50
- Out-only trunk	2LM0X	75.00	25.50
- Two-way trunk[1]	2LMCX	75.00	25.50

[1] Hunting, specified in 5.2.5, is available for basic trunks, if requested.

Received
JUN 17 2026
NPSC-Comm. Dept.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED (C)

15.1 DIGITAL SWITCHED SERVICE – GRANDFATHERED (CONT'D) (C)

D.4.d. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Advanced trunks with flat usage, each			
- In-only trunk[1,2]	2LJ1X	$75.00	$19.55
- Out-only trunk with answer supervision	2LJ0X	75.00	19.55
- Two-way trunk with answer supervision[1,2]	2LJCX	75.00	19.55
- Two-way data trunk[1,2]	2LJCD	75.00	19.55

Received
JUN 17 2026
NBSC-Comm. Dept.

[1] Hunting, specified in 5.2.5, is required for advanced trunks.

[2] Requires an appropriate *DID* trunk circuit termination. Refer to 5.3.4 for applicable terms, conditions, rates and charges.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED (C)

Received
JUN 17 2026
NPSC-Comm. Dept.

[1] This page cancels the following pages: Pages 15 through 17, Release 1.

15. Miscellaneous Switched Digital Service Offerings – GRANDFATHERED (C)

15.3 UNIFORM ACCESS SOLUTION SERVICE - GRANDFATHERED (C)

Effective July 1, 2026, Uniform Access Solution Service is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N) (N)

A. Description

Uniform Access Solution (UAS) Service provides an arrangement that allows channels to function with one number per channel group. UAS includes a DS1 facility with common equipment and a network connection which provides switching for local exchange and toll network access. Each DS1 facility utilizes 1 through 24 channels configured with trunk-side termination and one number functionality.

B. Definitions

Channel Group

Denotes a set of channels that are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are identical.

DS1 Facility and Common Equipment

The DS1 facility, transmits at a rate of 1.544 Mbit/s, and includes common equipment necessary to interface each of the channels into the CO switch. The DS1 signal provided to the customer's premises will have a loss not greater than 16.5 dB.

Network Connection

The network connection provides switching to the local exchange and toll networks, and includes the channel trunk-side configuration for the entire DS1 facility. The Network Connection can be ordered with in-only or two-way functionality.

C. Terms and Conditions

1. The type of DS1 facility installed will be determined by the Company. A fiber optic facility will be engineered if requested by the customer.
2. The minimum service period for UAS is one month.
3. The following services will not be provided with UAS:
   - PBX trunks specified in 5.3
   - Feature groups A, B, C or D
   - Other private line/access services and facilities unless specified herein
   - Basic exchange enhancement
   - Joint User Service
   - *SWITCHNET 56* Service

Received
JUN 17 2026
NPSC-Comm. Dept.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED (C)

15.3 UNIFORM ACCESS SOLUTION SERVICE – GRANDFATHERED (C)

C. Terms and Conditions (Cont'd)

4. Temporary suspension of service is not available.

5. Loop Diversity and Avoidance, defined in the Private Line Transport Services Catalog, is available.

   a. Customers subscribing to Loop Diversity must also subscribe to additional UAS Service for the secondary route.

   b. Customer subscribing to Avoidance must pay DS1 transport channel rates, specified in the Private Line Transport Services Catalog, between the local serving office and the alternate serving office.

6. UAS Service may be provided on a Foreign Central Office basis.

7. UAS Service is not available for use by Commercial Mobile Radio Carriers and Private Mobile Radio Carriers in the provision of service to their customers, and Interexchange Carriers in the provision of access service to their customers. Other digital services are offered by the Company for interconnection specifically for these carriers.

8. UAS Service may be provisioned on an existing DS3 facility.

9. UAS Service Rate Stability Plan:

   a. The UAS Service Rate Stability Plan is an optional payment arrangement, offered under contract between the Company and the customer, which allows customers to pay a guaranteed fixed monthly rate for UAS Service over a 3- to 10-year period. The Rate Stability Plan is subject to the terms of the Termination Liability/Waiver Policy set forth in 2.2.14.

   b. If Waiver Policy conditions are met as specified in 2.2.14, termination charges will not apply if UAS Service is moved to an existing DS3 facility.

   c. Customers migrating from Analog PBX Trunk Service will receive one month credit when entering into a 1-year RSP, two month credit when entering into a 2-year RSP, three month credit when entering into a 3- or 5-year RSP, and a waiver of nonrecurring charges when entering into a 1-, 2-, 3- or 5-year RSP.

10. UAS may terminate at an Interexchange Carrier Point of Presence (IXC POP) for data service only, terminating on the Internet by an Internet Service Provider (ISP). Voice service may not terminate at the IXC POP.

Received
JUN 17 2026
NPSC-Comm. Dept.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED (C)

15.3 UNIFORM ACCESS SOLUTION SERVICE – GRANDFATHERED (C)

C. Terms and Conditions (Cont'd)

11. Cancellation Of Application For Service

a. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled.

b. Certain Critical Dates as specified in c., following, are used by the Company to monitor the service order provisioning process. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which Critical Date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that Critical Date. A list of Critical Dates and the number of days between each date is found in the Service Interval Guide.

Costs incurred in conjunction with the provision of Uniform Access Solution Service start on the Application Date as defined in c., following. When the customer cancels an order prior to the Application Date, no charges shall apply. When the customer cancels an order on or after the Application Date, a charge determined as specified in d. and e., following shall apply. When a customer cancels an order or part of an order, on or after the original Service Date, the Cancellation Charge will apply as set forth in d., and e., following.

c. The Critical Dates monitored by the Company for the purpose of calculating a Cancellation Charge are as follows:

- Application Date (APP): The date the customer provides a firm commitment and sufficient information to the Company for order placement. The APP Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date.

- Design Layout Report Date (DLRD): The date the Design Layout Report which contains the design for the service(s) ordered is forwarded to the customer.

- Plant Test Date (PTD): The date acceptance testing is performed with the customer.

- Service Date (DD): The date the service is due to be made available to the customer. This is sometimes referred to as the Due Date.

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JUN 17 2026
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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED (C)

15.3 UNIFORM ACCESS SOLUTION SERVICE – GRANDFATHERED (C)

C.11. (Cont'd)

d. When a customer cancels an order prior to the Service Date, the Company will multiply the Cancellation Charge, specified in D., following, by the percentage shown below, based on the last monitored Critical Date which has occurred on the order.

e. The Critical Dates monitored by the Company are as follows:

	APP % %	DLRD %	PTD %	DD %
• Uniform Access Solution Service	13	44	77	[1]

f. When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.

g. If the Company misses a service date due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel an order without incurring cancellation charges.

h. A request for cancellation after completion of an installation will be treated as a discontinuance of service.

Received
JUN 17 2026
NPSC-Comm. Dept.

[1] Minimum billing period charges and Cancellation Charges apply when an order, or part of an order, is cancelled on or after the original Service Date.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED (C)

15.3 UNIFORM ACCESS SOLUTION SERVICE – GRANDFATHERED (C)

D. Rates and Charges

UAS Service will be provided at the following rates and charges. The following nonrecurring charge applies to add or change UAS Service. UAS DS1 facility and common equipment in quantities greater than 3 shall be priced on an Individual Case Basis.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• One DS1 facility with common equipment, per facility			
- Month to Month	D1OXM	$1,100.00	$150.00
- Rate Stability Plan			
- 3 years	D1OX3	1,100.00	126.90
- 5 years	D1OX5	1,100.00	109.98
- 7 years	D1OX7	1,100.00	108.57
- 10 years	D1OXJ	1,100.00	105.75
• Discounted UAS DS1 facility with Common Equipment[1]			
- Rate Stability Plan			
- 3 years	D13X3	550.00	126.90
- 5 years	D13X5	–	109.98
• Discounted UAS DS1 facility with Common Equipment provisioned on a DS3[1]			
- Rate Stability Plan			
- 3 years	D3CX3	550.00	126.90
- 5 years	D3CX5	–	109.98
• One DS1 facility with common equipment provisioned on DS3 Service, per each DS1 facility activated[2]	D3O	1,100.00	–

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JUN 17 2026
NPSC-Comm. Dept.

[1] Requires a 3- or 5-year contract for a Network Connection in addition to this rate.

[2] Also requires a DS3 facility and multiplexing specified elsewhere.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED (C)

15.3 UNIFORM ACCESS SOLUTION SERVICE – GRANDFATHERED (C)

D. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• UAS Network Connection, per DS1 facility	NWO	$1,200.00	$1,100.00
• Two-Way Network Connection, per DS1 facility	NWO2X	1,200.00	1,100.00
- Rate Stability Plan			
- 3 years	NWO23	600.00	1,100.00
- 5 years	NWO25	–	1,100.00
• In-Only Network Connection, per DS1 facility	NWO1X	1,200.00	950.00
- Rate Stability Plan			
- 3 years	NWO13	600.00	950.00
- 5 years	NWO15	–	950.00
• Moving current customer T1 facility			
- Within same central office	N/A	500.00	–
- Outside current central office	N/A	1,000.00	–
• Cancellation Charge	N/A	1,500.00	–

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JUN 17 2026
NPSC-Comm. Dept.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED (C)

15.3 UNIFORM ACCESS SOLUTION SERVICE – GRANDFATHERED (C)

D. Rates and Charges (Cont'd)

The following rates apply for a bulk rated, Uniform Access Solution (UAS) arrangement and are only available on a Rate Stabilized basis. The rate includes a DS1 facility and common equipment and 24 trunks provisioned as In-only with DID, or Two-way with DID.

	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE
• UAS DS1 facility and Common Equipment with 24 trunks.			
- 1-Year Plan	4D1FA	–	$775.00
- 2-Year Plan	4D1FB	–	575.00
- 3-Year Plan	4D1ER	–	550.00
- 5-Year Plan	4D1ES	–	525.00
• UAS DS1 facility and Common Equipment provisioned on a DS3 with 24 trunks.			
- 1-Year Plan	4D1FC	–	775.00
- 2-Year Plan	4D1FD	–	550.00
- 3-Year Plan	4D1ET	–	525.00
- 5-Year Plan	4D1EU	–	500.00

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JUN 17 2026
NPSC-Comm. Dept.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS – GRANDFATHERED (C)

15.4 INTEGRATED T-1 SERVICE – GRANDFATHERED (C)

Effective July 1, 2026, Integrated T-1 Service is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N) (N)

A. Description

Integrated T-1 Service (IT1) provides a 1.544 mbps dedicated facility from the customer's premise to the Company serving wire center. IT1 includes a DS1 facility, common equipment, local exchange switching and 24 flat rated channels for access to the local exchange and toll networks. Each IT1 facility utilizes 24 channels which may be configured to provide the services as defined below, or a combination thereof.

B. Definitions

IT1 Facility and Common Equipment

This element includes the digital DS1 facility, transmitting at a rate of 1.544 mbps, and the common equipment necessary to interface each of the 24 channels into the Company's equipment.

Advanced Voice Channel

- In-Only Channel with *DID*

  In-only channel with Direct Inward Dialing (*DID*) feature. Requires a *DID* channel circuit termination. [1]

- Out-Only Channel with Answer Supervision

  Out-only channel with answer supervision feature. This feature passes answer back signaling from the central office switch to the customer's CPE when a call has been either completed or answered.

- Two-Way Channel with *DID* and Answer Supervision

  Two-way channel with *DID* and answer supervision features. Requires a *DID* channel circuit termination. [1]

[1] Applicable rates and charges for *DID* are found in Section 5.3.4.

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JUN 17 2026
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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS – GRANDFATHERED (C)

15.4 INTEGRATED T-1 SERVICE – GRANDFATHERED (C)

B. Definitions (Cont'd)

Basic Voice Channel

- In-Only Channel

  One-way channel which only allows traffic from the central office switch to be transmitted to the CPE.

- Out-Only Channel

  One-way channel which only allows traffic originating in the CPE to be transmitted to the central office switch.

- Two-Way Channel

  Channel which allows for traffic to be transmitted from either the central office or the CPE.

Received
JUN 17 2026
NPSC-Comm. Dept.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS – GRANDFATHERED (C)

15.4 INTEGRATED T-1 SERVICE – GRANDFATHERED (CONT'D) (C)

B. Definitions (Cont'd)

Basic ISDN 2B+D Single Line Service

Basic ISDN 2B+D Single Line Service consists of two B (Bearer) channels and a D (Delta) channel. Basic ISDN 2B+D Single Line Service requires three sequential distinct channels on an IT1.

- B (Bearer) Channel

  The B-channel transports circuit-switched voice and/or data communications at speeds up to 64 kbps, from the customer's premises to the central office via an IT1 facility.

- D (Delta) Channel

  The D-channel carries signaling and/or packet data information at speeds up to 16 kbps on Basic ISDN 2B+D from the customer's premises to the central office. The D-channel has both data and signaling functionality; it does not have voice capability.

Basic Dedicated Digital Data Channel

Basic Dedicated Digital Data Channels are provided on an IT1 for 56 kbps or 64 kbps transmission of synchronous serial data. The actual bit rate is a function of the channel interface selected by the customer where applicable. The circuit provides a synchronous service, with timing provided by the Company through the Company's facilities, to the customer in the received bit stream. The Basic Dedicated Digital Data Channel as part of a DDS circuit is provided between customer-designated premises, between a customer-designated premises and a Company hub or designated digital wire center, or between Company hubs or designated digital wire centers.

Frame Relay Dedicated Digital Data Channel

Frame Relay Dedicated Digital Data Channel provides access to Frame Relay Service (FRS). Frame Relay Dedicated Digital Data channels are configured at 56 or 64 kbps speed. One or more Frame Relay Dedicated Digital Data channels can be aggregated to provide such access. Utilizing statistical multiplexing, FRS enables users to allocate circuit bandwidth to applications as needed, up to the maximum bandwidth purchased, rather than assigning fixed channels to specific applications.

Received
JUN 17 2026
NPSC-Comm. Dept.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS – GRANDFATHERED (C)

15.4 INTEGRATED T-1 SERVICE – GRANDFATHERED (CONT'D) (C)

C. Terms and Conditions

1. IT1 is provided subject to the availability of Company facilities.
2. The type of IT1 facility installed will be determined by the Company.
3. Each IT1 facility enables the customer to configure up to a maximum of 24 channels per IT1 facility.
4. The minimum contract period for the IT1 facility and common equipment is one year. IT1 is only offered on 1,3, and 5 year contracts.
5. Business EAS rates apply as specified in 5.1.1.
6. Terms, conditions, rates and charges, as described in Section 5, apply as appropriate.
7. When 800 Service lines terminate on a IT1 facility, the 800 Service access lines are classified as basic voice channels for the application of the IT1 facility and common equipment rates and charges. 800 Service rates and charges also apply.
8. Customers are required to provide muxing/demuxing, at the customer premises, for channels riding the IT1 facility.
9. The customer or the customer's authorized agent will be responsible for the procurement of associated customer premises equipment (CPE) and will ensure compatibility with the IT1 service.
10. The customer is responsible for channel assignments transported on the IT1 facility.
11. IT1 offerings are not available for use by Private Land Mobile Radio Services (RMC) and Public Mobile Services (PMC) Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these Carriers.
12. The IT1 facility and common equipment may be provisioned on an existing DS3 facility.
13. The customer can obtain any standard features associated with ISDN as provided in 14.2.1 of this Catalog.

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JUN 17 2026
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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS – GRANDFATHERED (C)

15.4 INTEGRATED T-1 SERVICE – GRANDFATHERED (CONT'D) (C)

C. Terms and Conditions (Cont'd)

14. Single Line ISDN Service includes a comprehensive 2B+D package. Contained in the standard package are numerous voice and data features. The standard features and functions support two terminals per BRS. Within the standard package there is limited flexibility for customization and various optional features can be added. Single Line ISDN Service does not offer B-channel packet service capabilities.

15. The customer is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire (including riser cable), not owned by the Company, and CPE that the customer uses in connection with this service. Premises wiring and CPE must be compatible with the Company's provision of IT1 service.

16. If an IT1 service interruption, disconnection, error, performance failure, or some other out-of-service condition occurs the service will be restored within four hours after the customer gives the Company notice of such out-of-service condition, except for problems caused by the customer's actions, inside wiring, interface or CPE. ISDN channels have an eight hour repair commitment but this is the only exception. An out-of-service credit will be applied to the customer's bill if the IT1 is totally out of service. Credits do not apply to the individual channels. The credit for the IT1 service is not to exceed the monthly rate. If the outage is in excess of the guaranteed time frames the credit formula is as follows:

- 4 hours up to but not including 8 hours	$ 60.00
- 8 hours up to but not including 16 hours	70.00
- 16 hours up to but not including 24 hours	80.00
- 24 hours and over	100.00

17. Because of CPE selected by the customer or the customer's agent, some of the features offered may function differently, may not be available or may be required to be offered via an access code.

18. 2B+D ISDN Single Line Service Channels and Frame Relay Dedicated Digital Data Channels are available only from ISDN or Frame Relay equipped central offices.

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JUN 17 2026
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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS – GRANDFATHERED (C)

15.4 INTEGRATED T-1 SERVICE – GRANDFATHERED (CONT'D) (C)

D. Indemnification

1. It is the customer's responsibility to indemnify and hold harmless the Company against any and all claims, losses, liabilities, damages and lawsuits brought by any nonparty and arising, in whole or in part, out of customer's material breach of this Catalog. Indemnification shall include, but is not limited to, costs and attorney's fees.

2. Customer is responsible for the content of communications. Where customer's negligence or wrongful actions in using inside wire (including riser cable) not owned by the Company, CPE or customer's communications, result in any claim or legal action brought by any nonparty, the customer shall indemnify and hold the Company harmless.

E. Protection of the Network

1. The Company has the right and option to check the output of any equipment used in the transmission of signals, to or from the customer's premises, for this service. This includes Company provided facilities or other companies' facilities used in conjunction with provision of IT1 capabilities, such as CPE.

2. The Company will notify the customer of any deviation from the authorized transmissions or specifications established in provision of the service.

3. Upon notification by the Company that unauthorized transmissions are present due to customer equipment or facilities, the customer or customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by the Company to protect the network. The Company shall not be liable for and disclaims liability for losses which might be incurred as a result of disconnecting the service and disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. With respect to such equipment or service, the Company shall not be liable for any incidental or consequential damages, including but not limited to loss, damage, or expense directly or indirectly arising from the customer's use of or inability to use this service or equipment, either separately or in combination with other services or equipment.

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JUN 17 2026
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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS – GRANDFATHERED (C)

15.4 INTEGRATED T-1 SERVICE – GRANDFATHERED (CONT'D) (C)

F. Rates and Charges

1. IT1 will be provided at the following rates and charges:

a. Option A

Includes Basic or Advanced Voice Channel, Basic ISDN Single Line Service, Basic Dedicated Digital Data Channel, and Frame Relay Dedicated Digital Data Channel.

	USOC	NONRECURRING CHARGE	CONTRACT RATE
• 1 year plan	EH1D1	$1,600.00	$825.00
• 3 year plan	EH1D2	1,000.00	784.00
• 5 year plan	EH1D3	500.00	743.00

b. Option B

Includes up to 12 channels of Advanced Voice Channel with DID and up to 12 channels of Frame Relay Dedicated Digital Data access on the same DS1 circuit.

	USOC	NONRECURRING CHARGE	CONTRACT RATE
• 1 year plan	EH1B1	$1,250.00	$800.00

2. Nonrecurring change charges apply as follows:

	USOC	NONRECURRING CHARGE
• All miscellaneous changes or rearrangement of facilities - per IT1 facility	REALD	$135.00
• Channel Change Charges		
- Miscellaneous changes, additions or rearrangements of any channels within the IT1, per channel changed	REALE	30.00

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JUN 17 2026
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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS – GRANDFATHERED (C)

15.5 DIGITAL TRANSMISSION SERVICE – GRANDFATHERED (C)

Effective July 1, 2026, Digital Transmission Service is grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.17, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. (N) (N)

A. Description

Digital Transmission Service provides digital facilities on the basis of specific cost to customers who require multiple digital channels of 1.544 or lower or equivalent high capacity circuits, between locations specified by the customer. A monthly rate and a nonrecurring charge will apply in lieu of the rates found in the Catalog for single line facilities and associated equipment. The amount of the monthly recurring rate will be determined on an individual case, cost plus basis.

B. Terms and Conditions

1. The terms and conditions found in Section 2 apply, except as otherwise provided in this section.

2. A customer may not exceed the multiple channel or equivalent capacity that is specific under contract.

3. Service may be continued beyond the end of the contract period via contract renegotiation.

4. Service is offered only where digital facilities are available, including but not limited to use of such items as interoffice sections with remote connecting modules determined appropriate by the Company. Orders for service must be issued on an inquiry basis to determine availability of facilities.

5. The customer has an option to obtain a contract for the furnishing of facilities provided in this section. The contract period will be determined on an individual case basis between the customer and negotiator. The rates will not be subject to change during the contract period unless a new contract is negotiated.

6. Maintenance will be provided by the Company in accordance with its current maintenance standards without additional charge beyond the contract rates. Any request for maintenance not in conformance with current standards will be provided at additional charge.

7. Service may be transferred to a new customer at the same location upon concurrence by the Company and upon receipt of the requesting customer's written acceptance of the responsibility of all outstanding charges and contract obligations, except where such requirements are forbidden by law.

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JUN 17 2026
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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS – GRANDFATHERED (C)

15.5 DIGITAL TRANSMISSION SERVICE – GRANDFATHERED (C)

B. Terms and Conditions (Cont'd)

8. If additional facilities or reconfiguration of the service provided on the existing facilities are desired, a new or additional contract must be negotiated. If a new contract is negotiated, the remaining liability of the existing contract may be waived in whole or in part to the extent that the new contract covers the same facilities or equipment at the discretion of the Company.

9. The facilities priced and provided in this section may be resold.

C. Rates and Charges

1. The normal contract offered is not less than three years nor more than ten years. Consideration will be given to special requests for a contract period less than three years. The rates will not be subject to change during the contract period unless a new contract is negotiated.

2. In the event that all or part of the facilities contracted for under this Catalog are no longer desired by the customer prior to expiration of the contract, the customer may be required to pay a termination charge. Terms and conditions are found in 2.2.14.

3. Charges for equipment to activate, condition or modify the facility covered in this section will be based incrementally (in addition to the contracted amount), on a cost plus basis.

4. Installment billing of nonrecurring charges is not allowed.

5. When High Capacity Service is requested on a temporary basis, period not to exceed six months, the one year minimum service period is waived. Charges will be determined on an individual case basis. Such charges will include costs to install and remove temporary facilities furnished by the Company.

	USOC	CHARGE
• Digital Transmission Service	UCN++	[1]

[1] Individual case basis.

Received
JUN 17 2026
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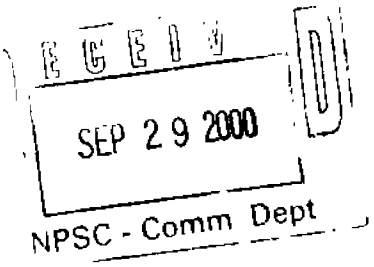
16. PROMOTIONS

SUBJECT	PAGE
Special Promotions	1



16. PROMOTIONS

16.1 SPECIAL PROMOTIONS

CONVERSION PROMOTION

A special promotion is available and applicable only for residence customers whose telephone service is served from central offices that have been converted to electronic technology since February 1, 1993. During certain promotional periods, applicable residence customers who have orders placed and/or completed for Call Forwarding, Call Waiting, Three-Way Calling and/or Speed Calling 8 and/or 30 code whether purchased separately or in a Custom Calling Services package, will be offered a special 60 day money back guarantee and waiver of nonrecurring charges as follows:

- The nonrecurring charges for the service(s) ordered will be waived.
- A 60 day money back guarantee on the monthly rate is available to residence customers who subscribe to the features listed above either separately or in a package.
- Customers requesting the 60 day money back guarantee must do so and request the Company to disconnect the particular service(s) no later than 60 days after the installation date.
- Customers requesting the 60 day money back guarantee will be given credit from the time of installation of the service to the disconnect date, not to exceed 60 days.

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

(D)

***QWEST CHOICE* BUSINESS PLUS PROMOTION** (N)

During a promotional period from January 16, 2010, through March 21, 2010, business customers who purchase the *QWEST CHOICE* Business Plus package with a two or three year term agreement, the *QWEST* Unlimited Long Distance Plan with a two or three year term agreement and who purchase the *QWEST* High Speed Internet Service with Office Plus at 1.5 Mbps up to 7 Mbps and a term agreement will get a discounted monthly rate of $38.75 for the *QWEST CHOICE* Business Plus package for a two year term and $30.00 for a three year term. In addition, customers who are installing the *QWEST CHOICE* Business Plus package on a new connect or transfer of service will receive a waiver of the nonrecurring charge associated with the line. (N)

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

***QWEST* HOME PHONE PROMOTION**

During a promotional period from February 7, 2011, through April 13, 2011, residence customers who purchase a *QWEST* Home Phone package(s) new with a qualifying *QWEST* Long Distance Plan may receive a discounted rate of $35.00 for the *QWEST* Home Phone Unlimited package. Residence customers who purchase the *QWEST* Home Phone Plus package or the *QWEST* Home Phone package new will receive a discounted rate of $30.00 per package. The discounted rate will be provided for the first twelve (12) months. This promotion is available for all Change, New Connect, ~~or Transfer of Service~~ orders placed during the promotional period and where facilities are available. This promotion may not be combined with other promotional discounts on the same package unless otherwise specified. (C)

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

(D)

***QWEST* HOME PHONE PROMOTION** (N)

During a promotional period from December 19, 2010, through February 6, 2011, residence customers who purchase a *QWEST* Home Phone package(s) new with a qualifying *QWEST* Long Distance Plan will receive a discounted rate of $35.00 for the *QWEST* Home Phone Unlimited package. Residence customers who purchase the *QWEST* Home Phone Plus package or the *QWEST* Home Phone package new will receive a discounted rate of $30.00 per package. The discounted rate will be provided for the first twelve (12) months. This promotion is available for all Change, New Connect, or Transfer of Service orders placed during the promotional period and where facilities are available. (N)

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

(D)
(N)

2Q10 DSS BASIC & ADVANCED PROMOTION

For a limited 89-day period from June 7, 2010 to September 3, 2010, Qwest is offering special per span promotional pricing for the following Basic and Advanced Digital Switched Services (DSS):

	MONTHLY RATE FOR 3 YEAR TERM	MONTHLY RATE FOR 5 YEAR TERM
• DSS Advanced DS1 with Trunks on DS1	$450.00	$425.00
• DSS Advanced DS1 with Trunks on DS3	425.00	400.00
• DSS Basic with Two-Way Trunks	650.00	600.00

The following terms and conditions apply:

- Promotional offers are available to all new and existing DSS customers including customers won back from other providers (winback credits are not available with promotional pricing).
- Current contracted DSS customers may renew or extend their contracts at the promotional rates as long as all TLA requirements are satisfied or they are within six (6) months of expiration.
- Promotional offers are available to customers in all DSS-disclosed wire centers as well as to customers that are served from select Remote Central Offices (RCO) as defined in this Catalog.
- Promotional offers are available to DSS customers converting from month-to-month pricing to 3- or 5-year contract terms.
- Promotional pricing applies only to the contracted elements; other charges such as CALC, EAS, and DID numbers are not discounted.

(N)

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS

(D)
(N)

2Q10 DSS BASIC & ADVANCED PROMOTION (Cont'd)

- Initial service must be installed and customer must accept service no later than October 10, 2010, unless a facility delay is caused by Qwest.
- Contracts must be signed and returned to Qwest no later than the close of business September 3, 2010.
- Promotional pricing cannot be combined with any other pricing discounts.
- Promotional pricing is not available on 1- or 2-year terms.
- Promotional pricing will apply to service added up to 12 months prior to the expiration of the contract.

Further, existing DSS customers located in ISDN Primary Rate Service (PRS) disclosed wire centers purchasing PRS under a 3- or 5-year term will receive the following promotional offer:

- 3-Year Term – Waiver of applicable nonrecurring charges (NRC) and waiver of one month of the associated PRS 3-year term monthly recurring charges.
- 5-Year Term – Waiver of applicable nonrecurring charges (NRC) and waiver of two months of the associated PRS 5-year term monthly recurring charges.

These promotional offers are only available where it is technically feasible to provide services and where facilities are available. No other Qwest offers or promotions can be used to further discount this service.

(N)

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

***QWEST* HOME PHONE PROMOTION**

(D)
(N)

During a promotional period from December 23, 2010, through February 6, 2011, residence customers who subscribe to *QWEST* Home Phone and *QWEST* Home Unlimited Long Distance Plan may receive a choice of one of the following offers:

- A $15.00 credit per month *QWEST* Home Phone Unlimited package for 6 months or;
- A $5.00 credit per month *QWEST* Home Phone Unlimited package for 24 months.

(N)

Customers may not receive more than one promotional discount on their package.

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

QWEST HOME PHONE PROMOTION

During a promotional period from February 7, 2011, through April 14, 2011, residence customers who subscribe to *QWEST* Home Phone and *QWEST* Home Unlimited Long Distance Plan may receive a choice of one of the following offers: (C)

- A $15.00 credit per month on the *QWEST* Home Phone Unlimited package for 6 months or;
- A $5.00 credit per month on the *QWEST* Home Phone Unlimited package for 24 months.

Customers may not receive more than one promotional discount on their package.

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

NONRECURRING ADD A LINE BUSINESS PROMOTION

During a promotional period from October 19, 2012, through January 31, 2013, Choice Business or Core Connect customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable when they order additional Core Connect packages.

To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to an additional Core Connect package. Customers must commit to a minimum of a one-year term agreement. The additional line(s), up to a maximum of nine, must be billed under the same account. This promotional offer may not be combined with other discounts unless otherwise specified.

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

(D)

***QWEST* HOME PHONE PROMOTION** (N)

During a promotional period from January 17, 2010, through April 16, 2010, residence customers who purchase one of the *QWEST* Home Phone packages and who purchase a qualifying *QWEST* Long Distance Plan will receive a discounted rate of $35.00 for the *QWEST* Home Phone Unlimited package, $30.00 for the *QWEST* Home Phone Plus and for the *QWEST* Home Phone package. The discounted rate will be provided for the first twelve (12) months. This promotion is available for all Change, New Connect, or Transfer of Service orders placed during the promotional period and where facilities are available. (N)

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

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***QWEST* HOME PHONE PROMOTION** (N)

During a promotional period from April 17, 2010, through July 10, 2010, residence customers who purchase one of the *QWEST* Home Phone packages and who purchase a qualifying *QWEST* Long Distance Plan will receive a discounted rate of $35.00 for the *QWEST* Home Phone Unlimited package, $30.00 for the *QWEST* Home Phone Plus package and $30.00 for the *QWEST* Home Phone package. The discounted rate will be provided for the first twelve (12) months. This promotion is available for all Change, New Connect, or Transfer of Service orders placed during the promotional period and where facilities are available. (N)

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

SMALL BUSINESS VOICE PROMOTION

During a promotional period from October 30, 2011 through January 27, 2012, the following promotional offer may be available to customers who purchase or have one of the following Qwest local business voice packages (referred to hereafter as the Anchor Line): (T)

- *CHOICE* Business
- *CHOICE* Business Plus or
- *CHOICE* Business Prime

Customers with one or more of the Anchor Lines may qualify for a Promotional Line which includes a *CHOICE* Business Plus package and *CHOICE* Unlimited LD (Long Distance) for a monthly promotional rate of $40.00. Discounts will be applied separately to the listed rates of the *CHOICE* Business Plus package and the *CHOICE* Unlimited LD to derive the combined monthly rate of $40.00.

This offering is limited to a maximum of five (5) Promotional Lines. The Anchor Line will not be further discounted. Each Promotional Line provided at the promotional rate requires at least one of the Anchor Lines above.

The services included in the Promotional Line (*CHOICE* Business Plus package and the *CHOICE* Unlimited LD) must be on a term agreement. The promotional rate of $40.00 will apply for the duration of the term. Termination fees may apply if customer terminates prior to the expiration of their term.

This offering may not be combined with other discounts unless otherwise specified. The offer is available where technically feasible. Other terms and conditions may apply.

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

HOME PHONE WITH HIGH SPEED INTERNET PROMOTION

During a promotional period from November 19, 2012, through January 16, 2013, residence customers who purchase Home Phone, Home Phone Unlimited or Home Phone Plus, and who purchase CenturyLink High-speed Internet Service (up to 7 Mbps), will receive a $5.00 monthly bill credit for twelve (12) months when the qualifying services are maintained for the length of the credit period.

Existing customers of Home Phone, Home Phone Unlimited or Home Phone Plus packages with High-speed Internet may also qualify for this promotion when purchasing and maintaining DIRECTV, Verizon Wireless Service or PRISM (where available) from CenturyLink for a minimum of twelve months.

This promotion cannot be combined with any other existing local voice promotional offers.

Services in this promotion are available only where technically feasible and other terms and conditions may apply.

ETF WAIVER PROMOTION FOR BUSINESS (N)

During a promotional period from November 19, 2012 through January 31, 2013, the following promotional offer may be available to new business customers who purchase Core Connect 1 under a three year term. If the customer cancels or terminates the service before the three year term is completed, and if the customer has had a year of continuous service, and if the customer is not completely satisfied with the service provided by the Company, subject to the limitations defined elsewhere in this tariff, a discount on the early termination fee may be applied. To qualify for this discount, a customer must agree to complete a customer satisfaction survey.

This promotion is available for New Connect orders placed during the promotional period and where facilities are available. This promotion may not be combined with other promotional discounts on the same package unless otherwise specified. (N)

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

SMALL BUSINESS VOICE PROMOTION

During a promotional period from July 8, 2011 through September 30, 2011, the following promotional offer may be available to customers who purchase or have one of the following Qwest local business voice packages (referred to hereafter as the Anchor Line): (T)

- *QWEST CHOICE* Business
- *QWEST CHOICE* Business Plus or
- *QWEST CHOICE* Business Prime

Customers with one or more of the Anchor Lines may qualify for a Promotional Line which includes a *QWEST CHOICE* Business Plus package and *QWEST CHOICE* Unlimited LD (Long Distance) for a monthly promotional rate of $40.00. Discounts will be applied separately to the listed rates of the *QWEST CHOICE* Business Plus package and the *QWEST CHOICE* Unlimited LD to derive the combined monthly rate of $40.00.

This offering is limited to a maximum of five (5) Promotional Lines. The Anchor Line will not be further discounted. Each Promotional Line provided at the promotional rate requires at least one of the Anchor Lines above.

The services included in the Promotional Line (*QWEST CHOICE* Business Plus package and the *QWEST CHOICE* Unlimited LD) must be on a term agreement. The promotional rate of $40.00 will apply for the duration of the term. Termination fees may apply if customer terminates prior to the expiration of their term.

This offering may not be combined with other discounts unless otherwise specified. The offer is available where technically feasible. Other terms and conditions may apply.

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

QWEST CHOICE HOME PROMOTION

During a promotional period from October 19, 2009, through January 16, 2010, residence customers who purchase the *QWEST CHOICE* Home package and who purchase the *QWEST* Unlimited Long Distance Plan will get a discounted rate of $20.00 for the package for the first twelve (12) months. This promotion is available for all Change, New Connect, or Transfer of Service orders placed during the promotional period and where facilities are available.

ETF WAIVER PROMOTION FOR BUSINESS

During a promotional period from February 1, 2013 through **May 1, 2013**, the following promotional offer may be available to new business customers who purchase Core Connect 1 under a three year term. If the customer cancels or terminates the service before the three year term is completed, and if the customer has had a year of continuous service, and if the customer is not completely satisfied with the service provided by the Company, subject to the limitations defined elsewhere in this tariff, a discount on the early termination fee may be applied. To qualify for this discount, a customer must agree to complete a customer satisfaction survey. (C)

This promotion is available for New Connect orders placed during the promotional period and where facilities are available. This promotion may not be combined with other promotional discounts on the same package unless otherwise specified.

NONRECURRING ADD A LINE BUSINESS PROMOTION (N)

During the period February 8, 2013 through May 1, 2013, Choice Business or Core Connect customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable when they order additional Core Connect packages.

To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to an additional Choice Business package, Core Connect or an Unlimited Business Voice line in conjunction with a Core Connect package. Customers must commit to a minimum of a one-year term agreement. The additional line(s), up to a maximum of nine, must be billed under the same account. This promotional offer may not be combined with other discounts unless otherwise specified. (N)

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

ETF WAIVER PROMOTION FOR BUSINESS

During a promotional period from May 2, 2013 through July 30, 2013, the following promotional offer will be available if all qualifications are met to new business customers who purchase Core Connect 1 under a three year term. If the customer cancels or terminates the service before the three year term is completed, and if the customer has had a year of continuous service, and if the customer is not completely satisfied with the service provided by the Company, subject to the limitations defined elsewhere in this tariff, a waiver of the early termination fee may be applied. To qualify for this waiver, a customer must agree to complete a customer satisfaction survey.

This promotion is available for New Connect orders placed during the promotional period and where facilities are available. This promotion may not be combined with other promotional discounts on the same package unless otherwise specified.

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

ETF WAIVER PROMOTION FOR BUSINESS

During a promotional period from August 5, 2013 through October 31, 2013, the following promotional offer will be available if all qualifications are met to new business customers who purchase Core Connect 1 under a three year term. If the customer cancels or terminates the service before the three year term is completed, and if the customer has had a year of continuous service, and if the customer is not completely satisfied with the service provided by the Company, subject to the limitations defined elsewhere in this tariff, a waiver of the early termination fee may be applied. To qualify for this waiver, a customer must agree to complete a customer satisfaction survey.

This promotion is available for New Connect orders placed during the promotional period and where facilities are available. This promotion may not be combined with other promotional discounts on the same package unless otherwise specified.

PRISM RESIDENTIAL PROMOTION (N)

Effective September 9, 2013 through November 30, 2013, Qwest Corporation will run the following promotional offer to be available to residential customers in Nebraska who purchase Home Phone Unlimited in conjunction with CenturyLink High Speed Internet and Prism. During the promotional period, customers who add two of the three eligible products listed above will receive a $15 credit on their Home Phone package for a period of 24 months.

This promotion is available on orders placed during the promotional period where Prism is available. (N)

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16. Promotions

16.1 SPECIAL PROMOTIONS (Cont'd)

PRISM TRIPLE-PLAY RESIDENTIAL PROMOTION

During the period from March 1, 2014 through May 29, 2014, new or existing residential customers may be eligible for a $15 credit on the CenturyLink Home Phone Unlimited package. To be eligible, customers who are contacted by the Company or who contact the Company and agree to either upgrade their basic voice service (1FR) to the Company's Home Phone Unlimited package and subscribe to the Company's non-regulated High Speed Internet (HSI) and PRISM™ Video Service or if already subscribing to the package, they agree to add the Company's PRISM service and CenturyLink's High Speed Internet (HSI) Service, the customer will receive a $15 credit on their Home Phone Unlimited package for a period of up to 24 months. Customer must agree to maintain the three qualifying services for a minimum of 12 months.

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 23 consecutive months thereafter. If a customer discontinues any of the qualifiers prior to the end of the 24 month period, no additional credits will be applied.

This promotion cannot be combined with any other existing local voice promotional offer.

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17. RESERVED FOR FUTURE USE (T)

(D)

[1] Section 17 is cancelled in its entirety. (N)

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17. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS (N)

17.1 PRIMARY RATE SERVICE (PRS)/PRIVATE BRANCH EXCHANGE (PBX) PRODUCT BUNDLE

A. Description

The Primary Rate Service (PRS)/Private Branch Exchange (PBX) Bundle consists of basic PRS service, as described in 14.3.1 of this Catalog, plus Company-provided Private Branch Exchange (PBX) equipment.

B. Definitions

4- or 5-Digit Dialing Between Stations

Enables a user within the PBX to dial another station within the PBX using fewer than normal digits, e.g., 4- or 5-digits.

Busy Lamp Field

A light on an IP phone which allows the user to determine whether another extension connected to the same PBX is busy or not.

Call Appearance

Buttons on the telephone set indicating incoming and outgoing calls.

Call Hold

Functionality which allows a user to place any established call on hold by pushing a button on the phone or dialing a control code. This puts the caller on hold so they cannot hear or frees the line to answer or originate another call.

Conference Calling

Allows the user to hold an in-progress call and complete a second call while maintaining privacy from the first call or the user may choose to add on the previously held call into a three-way conference.

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17. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS (N)

17.1 PRIMARY RATE SERVICE (PRS)/PRIVATE BRANCH EXCHANGE (PBX) PRODUCT BUNDLE

B. Definitions (Cont'd)

Distinctive Ringing Options

User-assigned ringing patterns used to identify different callers as well as different call purposes such as for voice or fax.

Find Me Service

User-established set of telephone numbers where callers can reach the individual. The telephone numbers can be an office telephone number, a home telephone number, and a cellular telephone number with one of these telephone numbers selected as the default number. When the default number is dialed and no connection made, the system attempts to track the user by routing the call through the user's defined list of numbers, either simultaneously or sequentially, in a preferred order or in accordance with the user's scheduled activities and locations. Once the list has been called and no connection made, the system may route the call to the user's voice mail.

Hands-Free Operation

The ability for a user to operate their telephone without lifting or holding their handset by means of a speakerphone.

Message Waiting Indicator

Notifies the user with a visual alerting signal, either a light or characters on the phone's display, of a message waiting. The user may retrieve the message or ignore the signal and place a call. The signal will continue until the message has been retrieved.

PC-Based Phone Integration

A combination of telephone and desktop PC features and functionality using a standard modular architecture for ease of installation, maintenance, and use.

Personal Auto Attendant

Allows the user to set up their own automatic attendant which then answers calls with a digital recording and allows the calling party to route the call to an extension with touch tone input in response to a voice prompt. It can also be connected to a voice mailbox.

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17. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS (N)

17.1 PRIMARY RATE SERVICE (PRS)/PRIVATE BRANCH EXCHANGE (PBX) PRODUCT BUNDLE

B. Definitions (Cont'd)

Three-Way Calling

Functionality which allows a user to add a third party to an existing telephone conversation by depressing the switchhook and dialing the third party's telephone number. When the third party answers the customer can conference all of the parties by depressing the switchhook, or speak with the third party privately.

Voice Mailbox

Provides for the digital recording of an incoming caller's message when the desired party is unavailable and which the called party can review at a later time, save, delete, or transfer to another station. It allows the user to set up personal or standard greetings that will greet incoming callers. It also provides the user and callers with audio prompts and personal security codes.

Voicemail to Email

Enables the user to send, or set up the system to automatically send voice mail messages to email.

C. Terms and Conditions

1. Terms, conditions, rates, and charges associated with the PRS Service apply as previously defined in 14.3.1 of this Catalog.

2. Customers must agree to continue to subscribe to the service for a period of either 24 months or 36 months. Early termination charges may apply if the service is terminated in whole or in part by the customer or is terminated for cause by the Company, as previously defined in 14.3.1 of this Catalog.

3. Early termination charges on the IP PBX equipment shall equal 50 percent of the remaining monthly equipment fees described below.

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17. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS (N)

17.1 PRIMARY RATE SERVICE (PRS)/PRIVATE BRANCH EXCHANGE (PBX) PRODUCT BUNDLE

C. Terms and Conditions (Cont'd)

4. A Minimum Service Period (MSP) of 12 months will apply to the IP PBX equipment associated with the PRS/IP PBX Product Bundle. The MSP is equal to 100% of the remaining monthly recurring charges (MRC) times the number of months between the date of disconnection and the 12th month. The MSP is in addition to the early termination charges described above.

   - Before the 12 month MSP:

     For example, if the customer discontinues service after 10 months of a 24-month agreement, the termination charge will the MSP for the service (2 months), multiplied by the MRC, plus the number of remaining months of the agreement (12 months), multiplied by the MRC, multiplied by the 25% early termination percentage.

   - After the 12 month MSP:

     For example, if the customer discontinues service after 14 months of a 24-month agreement, the termination charges will be the MRC for the remaining months (10 months), multiplied by the MRC, multiplied by the 25% early termination charge.

5. The Company retains ownership of, and title to, the IP PBX equipment provided for this service unless other arrangements have been agreed to between the Company and the customer.

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17. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS (N)

17.1 PRIMARY RATE SERVICE (PRS)/PRIVATE BRANCH EXCHANGE (PBX) PRODUCT BUNDLE

C. Terms and Conditions (Cont'd)

6. The Company will install, maintain, repair, and upgrade the IP PBX equipment for the length of the contract.

   a. The standard repair interval for the IP PBX equipment will be the next business day between 8:00 AM and 5:00 PM, as conditions permit, following receipt of customer notification of a problem or outage.

   b. The customer will be charged the cost of repairs or replacement of equipment deemed due to customer abuse and/or misuse.

7. As part of the service, the customer's designated system administrator and station users will receive standard training at no additional charge. Additional System Administrator training is available at rates as specified below.

8. The customer may use the IP PBX equipment for the duration of the contact; upon disconnection of service, all equipment will be removed and returned to the Company unless other arrangements have been agreed to by the Company.

9. At the conclusion of the initial 24- or 36-month term, the customer may:

   a. enter into a new contract agreement and continue service, or

   b. exercise contract termination options, or

   c. purchase the equipment at a mutually agreed to price, or

   d. disconnect the service and return the equipment.

10. If the customer chooses to disconnect the service and return the equipment to the Company, the customer will be billed a non-return fee at the time of disconnection as specified in E.3., following. The fee amount will be subsequently credited to the customer when the equipment is received at the Company's warehouse.

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17. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS (N)

17.1 PRIMARY RATE SERVICE (PRS)/PRIVATE BRANCH EXCHANGE (PBX) PRODUCT BUNDLE

C. Terms and Conditions (Cont'd)

11. As part of the service, the customer will receive ten (10) moves, additions, changes, and/or disconnections (MACD) per year for the life of the contract at no additional charge. Additional MACD will be offered at rates as specified in E.3., following.

    a. Most MACD activities will be assigned within two business days of the initial call, to be completed as soon as possible after assignment, according to the extent of the request. When the customer calls in, they will need to reference either their maintenance plan number or their company name and address, or their initial Qwest order number.

    b. MACD coverage consists of normal routine business changes to the existing configuration and existing feature set including number and name changes, phone set replacement assistance, hunt group, pick-up, and call forwarding changes, employee adds and deletes, and other similar normal business changes.

    c. MACD coverage does not include:

    - Operating System Software (OSS) version upgrades, unless a previously working feature is broken.
    - Configuration of any new feature that may become available in subsequent software releases.
    - Configuration support for the deployment of additional features not in the customer's existing configuration.
    - Complete configuration rebuilds.
    - Any onsite work, which is billable.
    - Configuration of any third-party vendor equipment.
    - Third-party wiring.

12. The customer is responsible for ensuring their location(s) is wired for Local Area Network (LAN) service using Category 5 (CAT5) or higher quality American National Standards Institute (ANSI)-certified inside wiring.

    a. Requests for the Company to perform wiring work will be provided on a time and material basis.

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17. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS (N)

D. Service Configurations

1. Standard ISDN PRS IP PBX Features

a. The following service, equipment, and features are included:

- Detailed interview with the customer to custom design individual station configurations.
- One (1) ISDN PRS bulk-rated facility including a DS1 and 23 two-way DID trunks terminated at the customer's physical location configured as 23B+D.
- Standard ISDN PRS features:
  - Answer Supervision
  - Caller ID
  - Caller ID Outbound
  - Calling Party Name Outbound
  - Calling Party Number Outbound
  - INSIGHT 100 Waiver for qualified customers
  - Direct Inward/Outward Dialing
- A maximum of 100 DID numbers.
- One (1) Adtran® NetVanta® 7100 IP PBX with ISDN Interface Card.
- A maximum of two (2) NetVanta® 7060 Integrated 48-Port Port Over Ethernet (POE) switch (1 per 48 stations after the initial 24 stations).
- A maximum of 100 telephone sets in any combination of Adtran® IP 706, Adtran® IP 712, or Polycom® IP650 EM Speakerphone telephone sets.
- nCommands® Remote Programming Access.[1]

[1] Requires customer-provided Internet access.

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17. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS (N)

17.1 PRIMARY RATE SERVICE (PRS)/PRIVATE BRANCH EXCHANGE (PBX) PRODUCT BUNDLE

D. Service Configuration

1. Standard ISDN PRS IP PBX Features.

a. The following service, equipment, and features are included: (Cont'd)

- Adtran® 7100 IP PBX features include:

  - ISDN Call Appearances (common to all stations)
  - ISDN Three Way Calling
  - ISDN Conference Calling
  - ISDN Distinctive Ringing options
  - ISDN Busy Lamp Field
  - ISDN 4- or 5-digit dialing between stations
  - ISDN Call Hold
  - ISDN Message Waiting Indicator
  - ISDN Hands-Free Operation
  - ISDN PC-Based Phone Integration
  - ISDN Personal Auto Attendant
  - ISDN Voice Mailbox
  - ISDN Voicemail to Email
  - ISDN Find Me Service

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17. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS (N)

17.1 PRIMARY RATE SERVICE (PRS)/PRIVATE BRANCH EXCHANGE (PBX) PRODUCT BUNDLE

D. Service Configurations (Cont'd)

2. ISDN PRS Optional Features

The following ISDN PRS Optional features, where available, may be added to this service, at the rates and charges listed in 14.3.1 of this Catalog:

- ISDN Calling Party Name Delivery
- ISDN Anonymous Call Rejection and PRS
- ISDN Billed Number Screening
- ISDN Blocked/Private Calls Inbound
- ISDN Blocking Number Inbound
- ISDN Call Forwarding
- ISDN Calling Name Delivery
- ISDN Complete-A-Call Blocking
- ISDN CustomNet and PRS
- ISDN Individual Station Billing
- ISDN Privacy Plus and PRS
- ISDN PS/ALI and PRS
- ISDN Redirecting Number Delivery
- ISDN Two B-Channel Transfer
- INSIGHT 100 Waiver for qualified customers

3. Additional Services

The following services may be ordered at rates and charges listed in Section 9 of this Catalog:

- Private Switch/Automatic Location Identification (PS/ALI)

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17. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS (N)

17.1 PRIMARY RATE SERVICE (PRS)/PRIVATE BRANCH EXCHANGE (PBX) PRODUCT BUNDLE (Cont'd)

E. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
1. 36-Month Term			
• PBX Common Equipment, 1-24 Stations with ISDN Card[1]	MZ7A3	$960.00	$135.00
• POE, supports 48 additional Stations (maximum of 2 per system)[1]	MZ7B3	500.00	95.00
• 6-Button Display Phone, black, per phone[1]	MZ7C3	170.00	8.00
• 12-Button Display Phone, black, per phone[1]	MZ7D3	170.00	10.00
• Telephone Set Wall Mounting Kit, for use with either the 6- or 12-button display phone, per kit[1]	MZ7E3	30.00	—
• 14-Button Telephone Set Expansion Module, per module[1]	MZ7F3	170.00	6.00
• Conference Speakerphone, per phone[1]	MZ7G3	170.00	25.00
• Analog Door Phone and Mounting Box, per set[1]	MZ7H3	265.00	15.00
• PolyCom IP650, per set[1]	MZ1X3	170.00	16.00

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[1] Nonrecurring Charges applicable only if installed after the initial installation or if the equipment is moved to a new physical location.

17. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS (N)

17.1 PRIMARY RATE SERVICE (PRS)/PRIVATE BRANCH EXCHANGE (PBX) PRODUCT BUNDLE

E. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
2. 24-Month Term			
• PBX Common Equipment, 1-24 Stations with ISDN Card[1]	MZ7A2	$960.00	$205.00
• POE, supports 48 additional Stations (maximum of 2 per system)[1]	MZ7B2	500.00	145.00
• 6-Button Display Phone, black, per phone[1]	MZ7C2	190.00	12.00
• 12-Button Display Phone, black, per phone[1]	MZ7D2	190.00	14.00
• Telephone Set Wall Mounting Kit, for use with either the 6- or 12-button display phone, per kit[1]	MZ7E2	30.00	—
• 14-Button Telephone Set Expansion Module, per module[1]	MZ7F2	190.00	8.00
• Conference Speakerphone, per phone[1]	MZ7G2	190.00	35.00
• Analog Door Phone and Mounting Box, per set[1]	MZ7H2	310.00	18.00
• PolyCom IP650, per set[1]	MZ1X2	190.00	20.00

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[1] Nonrecurring Charges applicable only if installed after the initial installation or if the equipment is moved to a new physical location.

17. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS (N)

17.1 PRIMARY RATE SERVICE (PRS)/PRIVATE BRANCH EXCHANGE (PBX) PRODUCT BUNDLE

E. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
3. Additional Services			
• Additional MACD beyond 10 per year, per request	NR9LY	$250.00	—
• Additional System Administrator Training, per hour	NR9LZ	350.00	—
• Equipment Non-Return Fee	NR9LU	ICB	—

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18. RESERVED FOR FUTURE USE

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19. RESERVED FOR FUTURE USE

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20. RESERVED FOR FUTURE USE (C)

(D)

[1] This page cancels Section 20 in its entirety. (N)

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105. OBSOLETE EXCHANGE SERVICES

SUBJECT	PAGE	
Additional Line Feature Packages	88	
Automatic Identified Outward Dialing (AIOD)	13	
Business Line Volume Purchase Plan	12.1	
Business *TELECHOICE* Service/*CUSTOMCHOICE* Service	1.2	
Coinless Public Telephone Service	24.5	
CORE CONNECT PROFESSIONAL	89.1	
Custom Calling Services	14	
CUSTOMCHOICE	26	
CUSTOMCHOICE-COMPLETE	30	
Custom Ringing Service	17.1	(T)
Custom Solutions Service	18	
Directory Services	25	
Flat Rate Service	1.1.1	
INTRACALL Service	17	
Joint Use Service	24.9	
LINE VOLUME ADVANTAGE	90	
Local Exchange Service	1	
Local Voice Discount Plans	89.1	
Measured Service	1	
Packaged Services	26	
Packages Associated with Basic Exchange Service	75	
Packages Not Associated with Basic Exchange Service	88	
POPULARCHOICE	36	
PREFERREDCHOICE	51	
Premium Exchange Services	14	
Private Branch Exchange (PBX) Trunks and Network Access Registers	13	
Public Access Line Service	24.7.1	
PURCHASE PLUS REWARD Plan	89.3	

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105. OBSOLETE EXCHANGE SERVICES

SUBJECT	PAGE	
QWEST CHOICE Business	65	(M)
QWEST CHOICE Business Plus Term Discount Pricing	73	
QWEST CHOICE Business Term Discount Pricing	71	
QWEST CHOICE Home	45 & 75	
***QWEST* Home Phone**	**87.1**	(M1)
QWEST CHOICE Home Plus	81	
QWEST CHOICE Two-line Business	68	
QWEST CHOICE Two-line Home	48 & 78	
QWEST CHOICE Two-line Home Plus	84	(M)
SELECTPAK	34	
Semipublic Extension Service	24.6	
Semipublic Services	23	
Two-line *CUSTOMCHOICE*	28	
Two-line *CUSTOMCHOICE-COMPLETE*	32	
Two-line *POPULARCHOICE*	38	
Two-line *PREFERREDCHOICE*	54	
Two-line *VALUECHOICE*	42	
VALUECHOICE	40	

(M) Material moved from Index Page 1.
(M1) Material moved from Section 5.

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105. OBSOLETE EXCHANGE SERVICES

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service. This change does not impact services or features currently provided on grandfathered accounts. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfer of service will be allowed when customers migrate from a grandfathered service to a currently available service. Customers may remove any service or feature from their accounts at any time; however, grandfathered services removed may not be subsequently reinstated. (N) (N)

105.2 LOCAL EXCHANGE SERVICE

105.2.1 MEASURED SERVICE

A. Description

Obsolete offering. Effective July 28, 2003. No new installation, moves or changes. Maintenance only.

For Description of Measured Service, see 5.2.1.

B. Terms and Conditions

For Terms and Conditions, see 5.2.1.

C. Rates and Charges

Residence Hourly Usage Package rates are as follows:

	USOC
• 1 Hour Package	
- First (primary) measured line, each	RVE
- Nonprimary measured line, each	ANF
- Additional measured line, each	AB3
• 6 1Hour Package	
- First (primary) measured line, each	RWG

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.1 MEASURED SERVICE
C. Rates and Charges (Cont'd)

	USOC	MONTHLY CHARGE
• First Line (Primary)		
- 1 Hour Package	RVE	**$25.40** (I)
- 6 Hour Package	RWG	**31.35** (I)
• Nonprimary Line		
- 1 Hour Package	ANF	**22.70** (I)
• Additional Line		
- 1 Hour Package	AB3	**22.70** (I)

	CHARGE
Usage, per minute	$0.02

1. The nonrecurring charges apply for connecting or moving telephone service.

a. Business

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Measured Service	LMB	$45.00	**$41.50** (I)

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE (Cont'd)

105.2.4 FLAT RATE SERVICE

A. Description

1. Flat Rate Service is an exchange service for which a specified rate is charged regardless of the amount of usage.

2. A nonprimary line is a separately billed residence line that is not the first line in the household. An additional line is a residence line that is billed together with a residence first line (primary) or a residence nonprimary line.

B. Rates and Charges

Nonrecurring charges apply for connecting or moving telephone service. These rates do not include EAS charges found in 5.1.1.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Business			
- One-Party	7FB	$45.00	**$47.50** (I)

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE (Cont'd)

105.2.5 LOCAL EXCHANGE OPTIONS

A. Hunting Service

See 5.2.5 for Description, Terms and Conditions.

1. Discounted Rates **(NO LONGER AVAILABLE)** (C)

(D)

(D)

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.5 LOCAL EXCHANGE OPTIONS (Cont'd)

B. *QWEST UTILITY LINE*

Effective April 11, 2005, *QWEST UTILITY LINE* is obsolete. Customers subscribing to service under *QWEST BUSINESS LINE PLUS* or Business *CUSTOMCHOICE* Standard Rate Stability Plan may keep their existing service at the rates and terms associated with the RSP period until they move, disconnect the service or a change occurs in the rates or terms of the obsolete service. The service may be transferred between customers in accordance with 2.2.1.B., preceding. (C) (C) (C)

1. Description

QWEST UTILITY LINE is an additional flat rate access line that allows business customers to expand access and capacity to their business. *QWEST UTILITY LINE* does not allow features or a listing and must be purchased with a *QWEST BUSINESS LINE PLUS* Rate Stabilized Plan (RSP) or a Business *CUSTOMCHOICE* RSP.

2. Terms and Conditions

a. *QWEST UTILITY LINE* is available to business customers.

b. *QWEST UTILITY LINE* cannot be used as the primary business line. Customers must subscribe to one *QWEST BUSINESS LINE PLUS* RSP or Business *CUSTOMCHOICE* RSP for each *QWEST UTILITY LINE* that they purchase.

c. This service is offered subject to the availability of existing central office facilities.

d. Terms, conditions, rates and charges as described elsewhere in the Company's Tariffs, apply as appropriate.

e. A directory listing will not be allowed with *QWEST UTILITY LINE*.

f. Existing customers will not incur nonrecurring charges when switching between basic business line services or Business *CUSTOMCHOICE* and *QWEST UTILITY LINE*.

g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply under the same terms as a flat rate business line.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.5 LOCAL EXCHANGE OPTIONS

B. *QWEST UTILITY LINE* (Cont'd)

3. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per Line	AWL	$45.00	**$47.50** (I)

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE (Cont'd)

105.2.7 BUSINESS *TELECHOICE* SERVICE/*CUSTOMCHOICE* SERVICE

A. *TELECHOICE* Service

1. Description

TELECHOICE Service provides a combination of telecommunication services.

Obsolete offering. Effective December 1, 1989. No new installation, moves or changes. Maintenance only.

The two *TELECHOICE* packages available to customers are listed in the following matrix, identifying items in each package:

a. Business *TELECHOICE* Package A

ITEMS	UNLIMITED
• Basic Exchange Service	X
- Local Usage Included	Unlimited
• Custom Calling Products (Choice of 2)	
- Call Waiting	X
- Three-Way Calling	X
- Call Forwarding	X
- Speed Call 8	X
- Speed Call 30	X
• Directory Listing	
- Additional Listing	X
• *UNISTAR* Service	
- Tier I	X

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.7 BUSINESS *TELECHOICE* SERVICE/*CUSTOMCHOICE* SERVICE
A.1. (Cont'd)

b. Business *TELECHOICE* Package B

ITEMS	UNLIMITED
• Basic Exchange Service	X
- Local Usage Included	Unlimited
• Caroline Service	
- Caroline Basic (Includes: Call Hold, Conferencing, and Call Transfer)	X
(Choice of 1)	
- Caroline Alternate Answering Don't Answer	X
- Caroline Alternate Answering Busy	X
- Caroline Alternate Answering Combination	X
- Caroline Call Forwarding	X
- Caroline Call Pickup	X
- Caroline Call Waiting	X
- Caroline Convenience Dialing	X
- Caroline Intercom	X
- Caroline Convenience Dialing Shared List	X
• Directory Listing	
- Additional Listing	X
• *UNISTAR* Service	
- Tier I	X

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.7 BUSINESS *TELECHOICE* SERVICE/*CUSTOMCHOICE* SERVICE

A. *TELECHOICE* Service (Cont'd)

2. Terms and Conditions

a. Business *TELECHOICE* Service is provided subject to availability of central offices facilities.

b. Business *TELECHOICE* Unlimited will not be furnished concurrently with other *TELECHOICE* packages or other measured services to the same premises.

c. Business *TELECHOICE* may not be furnished with other measured services, or with flat rated services to the same premises. (C) (C)

d. Substitution of services included in Business *TELECHOICE* with services not included in Business *TELECHOICE* will not be permitted.

e. Other services may be purchased in addition to Business *TELECHOICE* at normal rates and charges specified elsewhere in this Catalog.

f. Incremental charges for Extended Area Service apply to the Business *TELECHOICE* Unlimited packages. (C)

g. Incremental charges for service outside the Base Rate Area apply to Business *TELECHOICE*. Other conditions specified in this Catalog regarding services included in *TELECHOICE* packages, will also apply to *TELECHOICE* Service.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.7 BUSINESS *TELECHOICE* SERVICE/*CUSTOMCHOICE* SERVICE

A. *TELECHOICE* Service (Cont'd)

3. Rates and Charges

a. Packages

The following monthly rates apply to Business *TELECHOICE* packages.

	USOC	MONTHLY RATE	TOTAL MONTHLY PRICE
Package A			
• Business *TELECHOICE* Unlimited			
- Access Line	ZZZCA	$40.00	$48.70
- Features	ESY64	8.70	—
Package B			
• Business *TELECHOICE* Unlimited			
- Access Line	ZZZCB	40.00	51.15
- Features	ESY67	11.15	—

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.7 BUSINESS *TELECHOICE* SERVICE/*CUSTOMCHOICE* SERVICE (Cont'd) (T) (D)

B. *CUSTOMCHOICE* Service

CUSTOMCHOICE Service is obsolete and will not be offered to new customers as of April 9, 1996. Existing *CUSTOMCHOICE* customers may retain the service until their Service Agreement expires.

1. Description

CUSTOMCHOICE Service is a flat rated business exchange service which utilizes central office technology and includes a flat rated line with standard features. Optional features are also available.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.7 BUSINESS *TELECHOICE* SERVICE/*CUSTOMCHOICE* SERVICE

B. *CUSTOMCHOICE* Service (Cont'd)

2. Standard Features

Standard Features are listed below.

- Flat rated business exchange access line
- Call Transfer
- Three-way Calling/Conference Calling
- *CONSULTLINE*
- Standard Choice Features

Choice of three of the features listed below:

- Call Forwarding Busy Line (Overflow)/Don't Answer
- Call Forwarding Busy Line/Don't Answer (Expanded)
- Call Forwarding Busy Line (External)/Don't Answer
- Call Forwarding Busy Line (Expanded)
- Call Forwarding Busy Line (External)
- Call Forwarding Busy Line (Overflow)
- Call Forwarding Don't Answer (Expanded)
- Call Forwarding Don't Answer
- Call Forwarding
- Call Pickup
- Call Rejection
- Call Waiting
- Continuous Redial
- Convenience Dialing - 6 number list, per list
- Convenience Dialing - 30 number list, per list
- Convenience Dialing - 30 number list, shared list
  - Per system, included first line
  - Per additional line
- Hunting
- Last Call Return
- Priority Call
- Remote Access Forwarding
- Selective Call Forwarding
- Six-way Conference

Customers subscribing to additional Standard Choice Features will be charged the rates specified in 5., following.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.7 BUSINESS *TELECHOICE* SERVICE/*CUSTOMCHOICE* SERVICE

B. *CUSTOMCHOICE* Service (Cont'd)

3. Optional Features

The following features will be available to *CUSTOMCHOICE* customers at the discounted rate specified in E., following.

- Additional Directory Listing
- *800 SERVICELINE* Option
- *MARKET EXPANSION LINE* Service
- Caller Identification-Name and Number
- Caller Identification-Number only

4. Terms and Conditions

a. *CUSTOMCHOICE* Service is available to customers with three to twenty lines per customer, per location.

b. *CUSTOMCHOICE* Service will not be offered with Foreign Exchange Service, remote switching systems, Centrex type systems, or Public Communications Service. (C) | (C)

c. Substitution of *CUSTOMCHOICE* Service features with non-*CUSTOMCHOICE* Service will not be permitted.

d. Incremental charges specified elsewhere are applicable.

e. *CUSTOMCHOICE* Service will only be offered subject to the availability of existing facilities and features.

f. Suspension of service will not be allowed on the first three *CUSTOMCHOICE* lines. Suspension of service will be allowed on the fourth and above lines.

g. Additional lines for *CUSTOMCHOICE* Service purchased during the discount pricing period can be incorporated into the terms of the existing Service Agreement without renegotiating the Service Agreement.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.7 BUSINESS *TELECHOICE* SERVICE/*CUSTOMCHOICE* SERVICE

B.4. (Cont'd)

h. A customer subscribing to *CUSTOMCHOICE* Service agrees to pay a specified rate for a specific length of time as shown in this section. The Company will issue a Service Agreement (Acknowledgment Form) to the customer.

i. The Service Agreement for *CUSTOMCHOICE* Service, standard features and standard choice features will be guaranteed by the Company during the rate period. If rates are reduced during the Service Agreement period, the rate will be applied only to the extent that the resulting price exceeds the applicable costs for the service, as determined by the Company.

5. Rates and Charges

a. The Standard Feature Package rates and charges include three of the Standard Choice Features specified in B.

b. Nonrecurring charges only apply to add new access lines to *CUSTOMCHOICE* Service. Nonrecurring charges do not apply to convert existing service to *CUSTOMCHOICE* Service.

c. Nonrecurring charges do not apply for additions, moves or changes of standard *CUSTOMCHOICE* Features.

d. The rates and charges specified for *CUSTOMCHOICE* Service are in addition to the regular rates and charges for the services with which *CUSTOMCHOICE* Service is associated.

e. Rate Stabilized Standard Feature Package

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per line	SFO		
- 12 - 23 Months		$45.00	$46.50
- 24 - 35 Months		45.00	31.00 (R)
- 36 - 47 Months		45.00	29.50 |
- 48 - 60 Months		45.00	27.00 (R)

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.7 BUSINESS *TELECHOICE* SERVICE/*CUSTOMCHOICE* SERVICE
B.5. (Cont'd)

f. Standard Feature Package Features

The following rate applies to each Standard Choice Feature listed in a., following, subscribed to in addition to the three included in the Standard Feature Package.

	MONTHLY RATE
• Per line, per feature	$1.00

(1) Features

	USOC
• Call Forwarding Busy Line (Overflow)/Don't Answer	EVK
• Call Forwarding Busy Line/Don't Answer (Expanded)	FVJ
• Call Forwarding Busy Line (External)/Don't Answer	EVF
• Call Forwarding Busy Line (Expanded)	FBJ
• Call Forwarding Busy Line (External)	EVB
• Call Forwarding Busy Line (Overflow)	EVO
• Call Forwarding Don't Answer (Expanded)	FDJ
• Call Forwarding Don't Answer	EVD
• Call Forwarding Variable	MVPCF
• Call Pickup	MVPCU
• Call Rejection	NSY
• Call Waiting	MVPCW
• Continuous Redial	NSS
• Convenience Dialing - 6, Number, per list	MBWCD
• Convenience Dialing - 30, Number, per list	MVPCD
• Convenience Dialing - 30, Number, shared list	
- Per system included first line	ESF1L
- Per additional line	ESFAL
• Hunting	HTG
• Last Call Return	NSQ
• Priority Call	NSK
• Remote Access Forwarding	AFD
• Selective Call Forwarding	NCE
• Six-way Conference	MVP6C

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.7 BUSINESS *TELECHOICE* SERVICE/*CUSTOMCHOICE* SERVICE
B.5. (Cont'd)

g. Optional Features

(1) The recurring rates for the services and associated USOCs listed below, will be discounted at the percentages listed in b., following. The discounted rates will not be rate stabilized.

FEATURE	USOC
• Directory Listings	CLT, FAL, XXL, JUL
• *MARKET EXPANSION LINE* Service[1]	RCF, RCA
• *800 SERVICELINE* Option	WFA, WFS1X
• Caller Identification-Name and Number	NNK
• Caller Identification-Number only	NSD

(2) Discounts

LENGTH OF TERM	% DISCOUNT
12 - 23 Months	0
24 - 35 Months	10
36 - 47 Months	15
48 - 60 Months	20

[1] For *CUSTOMCHOICE* customers, the Call Forwarding number must be a *CUSTOMCHOICE* number.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.7 BUSINESS *TELECHOICE* SERVICE/*CUSTOMCHOICE* SERVICE
B. *CUSTOMCHOICE* Service (Cont'd)

6. Termination Liability

a. The customer may move service to a different location served by the Company without incurring early termination charges, provided another Service Agreement is established for a term that is at least equal to the remaining term of the existing Service Agreement.

b. When the Service Agreement period expires, the customer may establish a new Service Agreement or continue service under the month-to-month rates and charges found elsewhere in this Catalog.

c. Early termination charges will apply if the customer violates the terms and conditions of the Service Agreement or if the Service Agreement is terminated for cause by the Company. The termination charges apply regardless of the reason for the violation of the Service Agreement including closure or sale of the business.

d. Early termination charges will apply to a maximum of three lines per Service Agreement.

e. A customer will be considered to have violated the terms and conditions of the Service Agreement if the customer cancels service during the term of the Agreement or reduces the number of lines below three lines. The Service Agreement may also be terminated for "cause" if the Company provides the customer with notice specifying the cause for termination.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.7 BUSINESS *TELECHOICE* SERVICE/*CUSTOMCHOICE* SERVICE
B.6. (Cont'd)

f. Termination charges will be applied as follows:

Total Monthly Charges for Service Terminated	x	15%	x	Number of Months Remaining in Agreement Period	=	Termination Charge

Termination charges are in addition to all billed and unpaid recurring and nonrecurring charges.

g. The termination liability will be waived when a customer substitutes the existing service with another Company service under similar agreements that has a dollar value at least equal to 115% of the remaining dollar value of the existing Service Agreement, and the new service is installed within 30 days of the cancellation of the existing Service Agreement.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE (Cont'd)

105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN (T-M)

Effective April 11, 2005, the volume discounts associated with the obsolete services, *QWEST BUSINESS LINE PLUS* with Hunting, *QWEST UTILITY LINE, QWEST CHOICE* Business, *QWEST CHOICE* Two-Line Business, and Business *CUSTOMCHOICE* are obsolete and new plans are not available in this configuration. Business Line Volume Plans that include a discount for an obsolete service will continue to receive the discount as long as the services remain at the same location for the same customer. (N)

A. Description (M)

1. The Business Line Volume Purchase Plan is available to business customers subscribing to 50 or more lines in conjunction with basic business access lines. A customer may have up to a maximum of 3000 participating lines across the Qwest region. Business customers subscribing to the plan are also entitled to hunting.

2. The Business Line Volume Purchase Plan may be offered to existing business customers who request that part or all of their Basic Exchange line(s) be terminated in order to establish or change their service to another telecommunications provider, or who receive a competitive offer from another telecommunications provider. (M)

3. This configuration of Business Line Volume Purchase Plan defines qualifying lines as the following: (N)

   - Flat Rate Business Lines (1FB) with Hunting
   - *QWEST BUSINESS LINE PLUS*[1]
   - *QWEST UTILITY LINE*[2]
   - *QWEST CHOICE* Business[1]
   - *QWEST CHOICE* Two-Line Business[1]
   - Business *CUSTOMCHOICE*[1]
   - Centrex 21 Service[3] (N)

[1] Obsolete service effective April 11, 2005, described in 105.9.1. (N)

[2] Obsolete service effective April 11, 2005, described in 105.2.5.

[3] Obsolete service effective April 11, 2005, described in 109.1.17. (N)

(M) Material duplicated from 5.2.13.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN (Cont'd) (T)(M)

B. Terms and Conditions

1. Customers subscribing to the Business Line Volume Purchase Plan are required to pay the monthly rates for service. All terms and conditions for qualifying products and services as specified elsewhere apply, and are subject to a minimum billing period of one month. (T)

2. All access lines must be associated with the same customer. The Company may withdraw this offering to customers at any time with appropriate notice. (T)

3. Intercept Service will be provided on the main listed directory number. (T)

4. The Business Line Volume Purchase Plan is not available on Public Communication Service.

5. The discount level for the Business Line Volume Purchase Plan is based on volume and a contract term of 2 years or 3 years. (T)

6. Customers with an unexpired plan may add additional lines to count toward the minimum threshold only as part of the following packages defined in 5.9.1 of this Tariff. (C)

   - *QWEST CHOICE* Business
   - *QWEST CHOICE* Business Plus
   - Add-a-line

   The volume discount percentages for the services above appear in 5.2.13. (C)(M)

(M) Material duplicated from 5.2.13.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN (T)(M)

B. Terms and Conditions (Cont'd) (T)

7. If Qwest terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole without Cause before the expiration date, the Customer will pay termination charges calculated at 25% of the remaining value based on the minimum line requirement for the discount tier times the fixed amount of $60.00 over the remaining Term.

   Annually, if an account falls below the minimum line requirement for the discount tier, a shortfall penalty of $60.00 per line will be assessed.

   A termination charge will be waived if the Customer places an order to discontinue the service and replaces the line(s) within the Qwest region or purchases similar Qwest services equal to or greater than the remaining value of the commitment, based on the minimum line requirement for the discount tier times $60.00 for the remaining Term.

8. Customers with an unexpired plan may move the physical location of all or part of the lines in the Business Line Volume Purchase Plan within the Qwest region, provided the lines moved are provided as part of one of the following Qwest products and the lines continue to be provided to the customer by the Company:

   - Flat Rate Business Service (1FB) with Hunting
   - *QWEST CHOICE* Business
   - *QWEST CHOICE* Business Plus
   - Add-a-line

   The volume discount percentages for the new services appear in 5.2.13. (M)

(M) Material duplicated from 5.2.13.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN (Cont'd)

C. Rates and Charges

1. Where applicable, incremental charges as specified in 5.1, preceding, apply and will not be discounted.

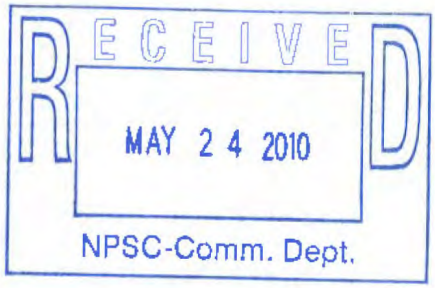
2. Customers with unexpired plans may add or change optional features at no charge within the services shown in 105.2.13.C.1. while the service remains at the same address for the same customer. No additional obsolete packages may be added.

3. Normal nonrecurring charges associated with the line apply where Business lines are provided in association with the installation of new business individual line flat rate service or, the move of a business individual line flat rate service from one location to another.

4. Effective April 11, 2005, the following discounts are obsolete and are not available to new customers. Existing customers will continue to receive the discounts on these obsolete services until the time they move, disconnect or change occurs in the rates or terms of the Business Line Volume Purchase Plan.

a. *QWEST BUSINESS LINE PLUS*[1]

	MONTHLY DISCOUNTS	
	2 YEAR	3 YEAR
• Number of lines		
- 50 - 499	29% (I)	31% (I)
- 500 - 999	31% |	32% |
- 1000 - 3000	32% (I)	34% (I)



[1] The monthly discount level applies to the month-to-month rates for *QWEST BUSINESS LINE PLUS* as specified in 105.9.1. Hunting may be provided at no additional charge.

105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN
C.4. (Cont'd)

b. *QWEST CHOICE* Business[1]

	MONTHLY DISCOUNTS	
	2 YEAR	3 YEAR
• Number of lines		
- 50 - 499	25% (I)	27% (I)
- 500 - 999	27% |	29% |
- 1000 - 3000	29% (I)	30% (I)

c. *QWEST CHOICE* Two-Line Business[2]

	MONTHLY DISCOUNTS	
	2 YEAR	3 YEAR
• Number of lines		
- 50 - 499	18% (I)	20% (I)
- 500 - 999	20% |	22% |
- 1000 - 3000	22% (I)	23% (I)

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[1] The monthly discount level applies to the month-to-month rates for the obsolete *QWEST CHOICE* Business as specified in 105.9.1.

[2] The monthly discount level applies to the rates for the obsolete *QWEST CHOICE* Two-line Business as specified in 105.9.1.

105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN (T)(M)

C.4. (Cont'd) (T)

d. Business *CUSTOMCHOICE*[1] (T)

	MONTHLY DISCOUNTS	
	2 YEAR	**3 YEAR**
• Number of lines		
- 50 - 499	35%	37%
- 500 - 999	37%	39%
- 1000 - 3000	39%	41%

e. Centrex 21 Service[2] (T)

	MONTHLY DISCOUNTS	
	2 YEAR	**3 YEAR**
• Number of lines		
- 50 - 499	20%	22%
- 500 - 999	22%	24%
- 1000 - 3000	24%	26%

(M)

[1] The monthly discount level applies to the month-to-month rates for the obsolete Business *CUSTOMCHOICE* as specified in 105.9.1. (C-M)

[2] The monthly discount level applies to the month-to-month rates for the obsolete Centrex 21 Service as specified in 109.1.17. (C-M)

(M) Material moved from 5.2.13.

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105. OBSOLETE EXCHANGE SERVICES

105.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS

105.3.5 AUTOMATIC IDENTIFIED OUTWARD DIALING (AIOD)

AIOD is obsolete and available only for maintenance to existing AIOD customers.

A. Description

AIOD identifies all outgoing long distance calls by station number and lists such calls on the customer's bill.

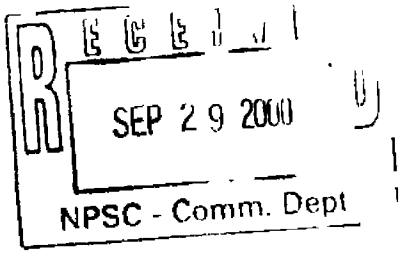
B. Terms and Conditions

1. Existing customers of AIOD Service may retain the service as long as facilities are available at the serving central office. AIOD service may be disconnected after notification to the customer by the Company.

2. Where AIOD is requested on more than one group of central office trunks, each group shall be charged separately. PBX stations not arranged for AIOD service may not access trunk groups arranged for AIOD.

3. This service is subject to the conditions, rates and charges applicable to other exchange services and is in addition to the basic rates and charges for the service with which it is associated.

	USOC	MONTHLY RATE
Automatic Identified Outward Dialing Service for		
• First 10 trunks in a group, including data link (minimum charge is for 10 trunks)	NDK	$325.00
• 11th trunk in a group through the 50th trunk, per trunk	NDL	2.50
• 51st trunk and each subsequent trunk in a group, per trunk	NDM	2.25



105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service. (N) (N)

A. Description

QWEST Receptionist

Allows the customer to control the disposition of incoming calls while in an off-hook condition via a visual display unit. As of January 7, 2012, this functionality is no longer supported due to the discontinuance of the manufacturer's equipment.

Additionally, provides for the delivery of the telephone number, including non-published and non-listed numbers, and/or the name associated with the telephone line used by the calling party to place the call. The number and name delivered to the customer's *QWEST* Receptionist are those provided by the telephone network to the customer's serving central office and the database consulted by the Company to determine the name associated with that number, respectively. The Company, in its sole discretion, may abbreviate and modify name information for display purposes.

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.3 CUSTOM CALLING SERVICES

A. Description

Real Deal

A package of the following services is available to residence customers. This package is known as "The Real Deal" and a customer must agree to subscribe to all services in the package.

- Caller Identification-Name and Number
- Call Rejection
- Call Waiting
- Call Forwarding-Variable
- Continuous Redial
- Priority Call
- Last Call Return
- Selective Call Forwarding
- Speed Calling 8
- Speed Calling 30
- Three-Way Calling

B. Terms and Conditions

(D)
(D)

1. Effective August 30, 1999, "The Real Deal" is obsolete and no longer available to new residential customers. Existing customers will continue to receive the rate specified in C.2., following. (T)

2. Effective May 12, 2008, *QWEST* Receptionist is obsolete and no longer available to new customers. Existing customers will continue to receive the rate specified in C.1., following. (T)

3. See 5.4.3, preceding, for additional descriptions of services, terms and conditions. (T)

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.3 CUSTOM CALLING SERVICES (Cont'd)

C. Rates and Charges

1. Residence and Business

RESIDENCE	USOC	MONTHLY RATE
• *QWEST* Receptionist		
- with Name & Number	EWY2X	**$30.00** (I)
- with *CALLER ID WITH PRIVACY* +	EWY29	**30.00** (I)

BUSINESS	USOC	NONRECURRING CHARGE	MONTHLY RATE
• *QWEST* Receptionist			
- with Name & Number	EWY2X	$10.00	**$30.00** (I)
- with *CALLER ID WITH PRIVACY* +	EWY29	10.00	**30.00** (I)

2. Packaged Custom Calling Services

a. Residence

RESIDENCE	USOC	MONTHLY RATE
• Real Deal	ESYBQ	**$24.00** (I)

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.3 CUSTOM CALLING SERVICES
C.2. (Cont'd)

b. Business

Effective April 11, 2005, these packaged Custom Calling Services are obsolete and no longer available to new customers.

BUSINESS	USOC	MONTHLY RATE	
• Two Custom Calling Services:			
- Call Waiting/Call Forwarding – Variable	ES7	**$19.00** (I)	
- Call Waiting/Three – Way Calling	ER9	**19.00** (I)	
- Three – Way Calling/Speed Calling – 8	ER6	**16.00** (I)	
			(D)
• Three Custom Calling Services:			
			(D)
			(D)
			(D)
			(D)
• Four Custom Calling Services:			
- Call Waiting/Call Forwarding-Variable/ Three-Way Calling/Speed Calling – 8	ES3	**20.00** (I)	(T)
			(D)
			(D)

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.3 CUSTOM CALLING SERVICES
C.2.b. (Cont'd)

BUSINESS	USOC	MONTHLY RATE	
• Three Custom Calling Services:			(D)
- Call Waiting/Call Forwarding-Variable/ Speed Calling - 8	ESA	**$10.00** (I)	(D)
- Call Waiting/Call Forwarding - Variable/ Three-Way Calling	ETC	**12.00** (I)	(D) (D)
- Call Forwarding - Variable/Three-Way Calling/ Speed Calling - 8	ESR	**9.00** (I)	(D) (D)
• Four Custom Calling Services:			
- Call Waiting/Call Forwarding-Variable/ Three-Way Calling/Speed Calling - 8	ES3	**14.00** (I)	(D)

(D)

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES

C. Rates and Charges (Cont'd)

3. **Reserved** (C)

(M)

(M)

(M) Material moved to pages 89 and 90 of section 5.

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES

C.3. **Reserved** (Cont'd)

(M)

(M)

(M)

(M)

(M) Material moved to pages 89 and 90 of section 5.

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES (Cont'd)

105.4.7 *INTRACALL* SERVICE

A. **Reserved for Future Use** (C)

(D)

(D)

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES (CONT'D)

105.4.10 CUSTOM RINGING SERVICE

(D)

A. **Reserved for Future Use** (C)

(D)

(D)

(D)

(D)

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES (Cont'd)

105.4.14 CUSTOM SOLUTIONS SERVICE

A. Description

Custom Solutions provides residence customers the option to design groups of services/products which will meet their needs. These customer selected groups may be chosen from Premium products/services, all of which are identified under rates and charges.

B. Terms and Conditions

1. Custom Solutions is available on individual or additional residential lines only.

2. Custom Solutions does not apply to, and the discount is not available on, additional lines that are not billed on the same account, to the same person, at the same premises.

3. Services offered as part of Custom Solutions are subject to availability of existing facilities.

4. As of the effective date of this page, Custom Solutions is obsolete and no longer available to new residential customers. Existing residential customers with discounted monthly rates on the additional products listed below will continue to receive the discounted rate provided the additional products remain at the same location for the same customer. Existiug customers may add or remove any of the additional products as long as they remain at the same location for the same customer. If the customer removes all Premium services, no discounted monthly rate shall apply to any of the additional products.

C. Rates and Charges

1. When a residence customer buys one or more Qwest Corporation Premium products/services;
   Additional Lines
   Call Waiting and/or
   Caller Identification,

   a discounted monthly rate will apply to the following products:

Additional Listiugs		(D)
Alternate Listings	Informational Listings	
	Priority Call	(D)
Call Forwarding		
Call Rejection		
Continuous Redial		(D)
Cross Reference Listings	Selective Call Forwarding	
Custom Ringing	Speed Calling 8	
	Three-Way Calling	(D)

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.14 CUSTOM SOLUTIONS SERVICE

C. Rates and Charges (Cont'd)

2. The customer must buy at least one QWEST PREMIUM product/service in order to receive a discount on the products listed.

3. Appropriate non-recurring charges may be found in Custom Calling, 5.4.3, Custom Ringing, 5.4.10, and Directory Listings, 5.7.1.

	USOC	MONTHLY RATE
• Additional Listing, each - Discounted	NLYXA	$11.00
• Alternate Listing, each - Discounted	NLYXA	11.00
• Call Forwarding Variable - Discounted	NLRXZ	**16.00** (I)
• Call Rejection - Discounted	NLRXO	**16.00** (I)
• Continuous Redial - Discounted	NLRXL	**15.00** (I)
• Cross-Reference Listing, each - Discounted	NLYXA	3.00
• Custom Ringing - First additional number, - Discounted	NLQ1+	**11.00** (I)
• Foreign Listing, each - Discounted	NLYXB	10.00

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.14 CUSTOM SOLUTIONS SERVICE
C.3. (Cont'd)

	USOC	MONTHLY RATE
• Informational Listing, each - Discounted	NLYXC	$15.00
• Priority Call - Discounted	NLRX8	5.00
• Selective Call Forwarding - Discounted	NLRXN	**16.00** (I)
• Speed Calling - 8 - Discounted	NLRXW	**15.00** (I)
• Three-Way Calling - Discounted	NLRXR	**16.00** (I)

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105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS (M)

105.5.1 PUBLIC TELEPHONE SERVICE

A. Description

Public Service is a customer service, with or without coin collection equipment, designed for locations where there is general public use.

B. Terms and Conditions

1. A public telephone is provided at the Company's initiative, or at its option, at a location accessible to the public, where warranted by public necessity or by the revenue to be received, and where the occupant of the premises agrees to permit the installation of such service in accordance with terms to be agreed upon between the occupant and the Company.

2. The primary purpose of Public Telephone Service is to provide service for the general public and the use of the service by occupants of the premises where it is located is only incidental to the principal purpose.

3. "Local Messages" are messages to any line that subscribers may call from any public line without payment of toll charges.

4. Public telephone signs are displayed at the option of the Company. (M)

(M) Material moved from Section 5.

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105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS (Cont'd)
105.5.1 PUBLIC TELEPHONE SERVICE

C. Message Charges

	CHARGE	
• Local messages, each[2]	$0.50	(T)
• Directory Assistance, direct dial	0.50	

[1] This page cancels the following pages: Pages 23 and 24, Release 2, (N)
Pages 24.1 through 24.4, Release 1. (N)

[2] For alternately billed local calls, the operator assisted charges specified in 6.2.1 apply in addition to the local message charge. (T)

105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS (Cont'd) (M)

105.5.3 COINLESS PUBLIC TELEPHONE SERVICE

A. Description

Coinless Public Telephone Service is furnished at the Company's initiative or at its option when warranted for the purpose of satisfying the demand for optional billing of outgoing messages. Coinless Public Telephone Service offers the following options for the billing of outgoing messages: charging to a third number; a Company credit card; or collect. In certain locations, calls may be billed on a collect basis only.

B. Terms and Conditions

1. Coinless Public Telephone Service may be provided on the premises of city, county, state and federal correctional institutions where potential usage by inmates participating in authorized telephoning programs warrants establishing the service. Such telephones will be provided for the purpose of originating long distance collect messages to numbers in the United States, Canada and Mexico or originating local collect messages. All other traffic, including calls to Company numbers, INWATS numbers and public emergency services numbers such as 911, will be blocked.

   The Company reserves the right to deny or terminate such service if unsatisfactory revenues or collection experiences are indicated.

2. Coinless Public Telephones are not equipped with coin collecting devices or receptacles. They may be furnished with booths, shelves and directories at the discretion of the Company.

3. In those areas where security arrangements restrict access to the central Coinless Public Telephone location, the Company may elect to provide jacks through which the telephone may be connected to the network at appropriate times.

C. Message Charges

Message charges specified in 105.5.1, preceding, apply to calls placed from coinless pay telephones. (T) (M)

(M) Material moved from Section 5.

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105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS (Cont'd) (M)

105.5.5 SEMIPUBLIC EXTENSION SERVICE

A. Description

Telephones for answering purposes may be furnished for use by the customer, but cannot be equipped with coin collecting devices.

B. Terms and Conditions

1. After January 1, 1983, customer-premises equipment must be connected to the network via an Extended Network Interface (ENI).

2. Customer-premises equipment which is directly connected in accordance with any Company catalogs prior to January 1, 1983, is considered grandfathered and not subject to this provision. Customer initiated moves, rearrangements, installation of new registered equipment or change of customer will revoke the grandfathered status.

3. Customer-premises equipment must be registered in accordance with Part 68 of the FCC Rules.

4. The Extended Network Interface must be requested by the customer and provided by the Company prior to the connection of any registered customer-premises equipment to a Semipublic or Shared Payphone line.

5. The Company has the right to terminate customer-premises equipment connections to prevent harm to the network or to prevent fraud. (M)

(M) Material moved from Section 5.

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105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS (M)
105.5.5 SEMIPUBLIC EXTENSION SERVICE

B. Terms and Conditions (Cont'd)

6. Extended Network Interface (ENI)

a. The ENI provides for the connection of customer-premises equipment to a Semipublic or Shared Payphone line.

b. The ENI provides privacy to the coin telephone and consists of a privacy kit, associated wiring, jack and card holder.

c. The ENI allows limited outward dialing on Dial Tone First lines only for all chargeable, non-sent paid calls, three digit service numbers (411, 911, etc.) and 1800/800-type service.

d. The ENI will not be located, exposed or accessible within 10 feet of the pay telephone. The Company will provide a maximum of 35 linear feet of wire to the ENI.

e. A maximum of one ENI per line is allowed.

f. The Company reserves the right to install the ENI device to comply with the following conditions:

- Accessible to Company personnel
- Security
- Weather protection
- Installation procedures

g. The Company will affix a card holder with a sign to the coin telephone to properly advertise the customer-premises equipment. At locations where it is necessary to secure a permit and pay a fee for privilege of placing a sign, the customer will be required to secure the permit and pay the fee.

C. Rates and Charges

	USOC	NONRECURRING CHARGE	
• Extended Network Interface (ENI)	ECD	$40.00	(M)

(M) Material moved from Section 5.

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105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
105.5.7 PUBLIC ACCESS LINE SERVICE (Cont'd)

Effective August 19, 2015, Smart PAL Service is obsolete and no longer available to new customers. Existing customers may retain the service as long as the service remains at the same location for the same customer.

A. Description

1. Public Access Line (PAL) Service will apply for use with Payphone Service Provider (PSP) pay telephones at locations accessible to the public, e.g., stores, business places, including boarding or rooming houses and school or college buildings, where desired by the owner of the premises.

2. PAL Service is available for PSPs on a message or measured basis in those central offices which have been equipped to provide such service, and in all central offices on a flat rate basis.

3. Joint User Service may be furnished in connection with PAL Service.

4. Optional Toll Calling Plans, specified in Section 6, may be available to PAL Service customers. See individual section for restrictions.

5. Directory listings may be provided under the conditions governing the furnishing of listings specified in 5.7.1 for business main line customers. However, listings (not indicating a business or profession) provided in connection with PAL Service furnished at boarding or rooming houses or at other locations where the party desiring the additional listings resides, are furnished under the conditions covering the furnishing of listings specified in 5.7.1, in connection with residence main line service.

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105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
105.5.7 PUBLIC ACCESS LINE SERVICE (Cont'd)

B. Definitions

(M)

Smart PAL Service

Smart PAL Service is a flat or message, two-way or outgoing only line which utilizes central office coin control features. This service provides:

- Coin signaling, including coin collect and coin return.
- Company completed and carried local and intraLATA toll messages, both sent paid and non-sent paid.
- Company operator services/systems for all 0-, 0+ and 1+ intraLATA toll calls, and 0+ local calls.
- Routing to the presubscribed carrier for all 0+ and 00- interLATA calls.
- Pay-per-call blocking (e.g. 900 and 976).
- Incoming and outgoing call screening.
- Access to:
  - Directory assistance,
  - 911 emergency code,
  - All interexchange carriers,
  - 800/800-type service and 950 telephone numbers,
  - Company repair service.

(M)

(M) Material moved from Section 5.5.7

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105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
105.5.7 PUBLIC ACCESS LINE SERVICE (Cont'd)

C. Terms and Conditions

1. The customer shall be responsible for the installation, operation and maintenance of any PSP pay telephones used in connection with this service.

2. The customer shall be responsible for the payment of a Trouble Isolation Charge for visits by a Company employee to the customer's premises when a service difficulty or trouble report results from the use of a PSP's pay telephones and facilities.

3. The customer shall be responsible for payment of charges for all messages originating from or accepted at this type of service.

4. PSP pay telephones must be registered in compliance with Part 68 of the Federal Communications Commission (FCC's) Registration Program or connected behind FCC registered coupler.

5. The Company is not liable for shortages of coins deposited and/or collected from the pay telephones used on PAL Service.

6. The following terms and conditions are specific to Smart PAL Service: (T)(M)

   a. Separate lines are used for each pay telephone instrument installed. Off premises extensions are not permitted.

   b. The customer must insure that the telephone sets used with Smart PAL Service are capable of rating sent-paid local calls and are compatible with, and cause no harm to the Company's network. (M)

D. Rates and Charges

1. A "local message" from PAL Service served by a given exchange is a completed local call, originating at such service and terminating at any service which may be called, without toll charge, from all other service served by the exchange concerned.

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(M) Material moved from Section 5.5.7

105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
105.5.7 PUBLIC ACCESS LINE SERVICE

D. Rates and Charges (Cont'd)

b. Smart PAL

• Flat[1]			
- Two-way, per line	5FP	80.00	19.82
- Outgoing only, per line	5FO	80.00	19.82
• Message[2]			
- Two-way, per line	1NH	80.00	18.22
- Outgoing only, per line	14C	80.00	18.22

	CHARGE
c. Message Usage Charge, per message	$0.03
d. Measured Usage Charge, per minute	0.01

[1] EAS rates, specified in 5.1.1, apply.

[2] Message usage charges also apply.

(M) Material moved from Section 5.5.7

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105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
105.5.7 PUBLIC ACCESS LINE SERVICE (Cont'd)

F. PAL Plus Service

1. Description

   PAL Plus Service provides a discount pricing plan to Payphone Service Providers (PSP) flat rate Smart PAL Service. PAL Plus Service is provided under the terms and conditions of a contract.

2. Terms and Conditions

   a. PAL Plus Service is applicable to flat rate Smart PAL Service.

   b. The PAL Plus Service agreement requires a minimum of 15 flat rate Smart PAL lines or 80% of the PSP's flat rate Smart PAL lines currently installed in the Company's service area, regardless of the current provider.

   c. The PAL Plus Service agreement requires the PSP to route all 0+/0- local and intraLATA calls, as dialed by the end user from lines participating in the PAL Plus Service agreement, to the Company's operator services.

   d. The terms and conditions, specified in 105.5.7.C., also apply.

   e. The minimum contract period for PAL Plus Service is twenty-four (24) months.

   f. Termination charges specified in the PAL Plus Service agreement may apply if the contract is terminated in whole or in part by the PSP or is terminated for cause by the Company prior to expiration of the agreed contract period.

   g. The PSP will be required to sign a contract outlining the terms and conditions under which PAL Plus Service will be provided.

3. Rates and Charges

   The rates and charges for PAL Plus Service are provided under the terms and conditions of the contract. PAL Plus Service will be offered to PSPs during promotional periods as designated by the Company.

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105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
105.5.7 PUBLIC ACCESS LINE SERVICE (Cont'd)

G. PAL Term Service

1. Description

   PAL Term Service provides a discount pricing plan to Payphone Service Providers (PSP) flat rate Smart PAL Service. PAL Term Service is provided under the terms and conditions of a contract.

2. Terms and Conditions

   a. PAL Term Service is applicable to flat rate Smart PAL Service.

   b. The PAL Term Service agreement requires a minimum of 15 flat rate Smart PAL lines or 80% of the PSP's flat rate Smart PAL lines currently installed in the Company's service area, regardless of the current provider.

   c. The terms and conditions, specified in 105.5.7.C., also apply.

   d. The minimum contract period for PAL Term Service is twenty-four (24) months.

   e. Termination charges specified in the PAL Term Service agreement may apply if the contract is terminated in whole or in part by the PSP or is terminated for cause by the Company prior to expiration of the agreed contract period.

   f. The PSP will be required to sign a contract outlining the terms and conditions under which PAL Term Service will be provided.

3. Rates and Charges

   The rates and charges for PAL Term Service are provided under the terms and conditions of the contract. PAL Term Service will be offered to PSPs during promotional periods as designated by the Company.

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105. OBSOLETE EXCHANGE SERVICES

105.6 JOINT USER SERVICE – NOT AVAILABLE (C)

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105. OBSOLETE EXCHANGE SERVICES

105.6 JOINT USER SERVICE – NOT AVAILABLE (C) (D)

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105. OBSOLETE EXCHANGE SERVICES

105.7 DIRECTORY SERVICES

105.7.1 DIRECTORY LISTINGS

A. Description

1. Business Internet Listings

(D)

(D)

- Uniform Resource Locator (URL) Address Listing

  Identifies the customer's URL address used to identify resources on the Internet's World Wide Web. An example of a standard URL is: https://www.centurylink.com.

(D)

(D)

B. Rates and Charges

	USOC	MONTHLY RATE	
			(D)
			(D)
• URL Address Listing, each[1]			
- Business	NL1	$12.00	

(D)

(D)

[1] Nonrecurring charge applies to establish or change.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service. (N) (N)

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. *CUSTOMCHOICE*

CUSTOMCHOICE in this configuration is obsolete and is not available to new customers after May 5, 2003.

1. Description

CUSTOMCHOICE is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Following (Remote Access Forwarding)
- Call Forwarding
  - Busy Line (expanded)
  - Busy Line (overflow)
  - Busy Line/Don't Answer (expanded)
  - Busy Line (overflow)/Don't Answer
  - Busy Line (programmable)
  - Don't Answer
  - Don't Answer (expanded)
  - Don't Answer (programmable)
  - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Custom Ringing Service
- Do Not Disturb
- Easy Access
- Last Call Return
- Long Distance Alert
- Message Waiting Indication
- Non-listed Service Listing
- Priority Call
- Selective Call Forwarding
- Speed Calling - 8 Number
- Speed Calling - 30 Number
- Three-way Calling
- *QWEST RECEPTIONIST* - Name and Number[1]

[1] Obsolete service; see 105.4.3, preceding, for further detail.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. *CUSTOMCHOICE* (Cont'd)

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.A.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4, preceding, for residence individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Existing *CUSTOMCHOICE* customers cannot take advantage of promotions for *CUSTOMCHOICE* or any of the services/features specified in 105.9.1.A.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing *CUSTOMCHOICE* customers may add or change features within the obsolete *CUSTOMCHOICE* package while the service remains at the same address for the same customer.

d. *CUSTOMCHOICE* will be provided at the following rate:

	USOC	MONTHLY RATE

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

B. Two-line *CUSTOMCHOICE*

Two-line *CUSTOMCHOICE* is obsolete and is not available to new customers after May 5, 2003.

1. Description

Two-line *CUSTOMCHOICE* is a package of features available to residential customers in conjunction with an additional and individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Following (Remote Access Forwarding)
- Call Forwarding
  - Busy Line (expanded)
  - Busy Line (overflow)
  - Busy Line/Don't Answer (expanded)
  - Busy Line (overflow)/Don't Answer
  - Busy Line (programmable)
  - Don't Answer
  - Don't Answer (expanded)
  - Don't Answer (programmable)
  - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Custom Ringing Service (T)
- Do Not Disturb
- Easy Access
- Last Call Return
- Long Distance Alert
- Message Waiting Indication
- Non-listed Service Listing
- Priority Call
- Selective Call Forwarding
- Speed Calling - 8 Number
- Speed Calling - 30 Number

(D)

- Three-Way Calling
- *QWEST RECEPTIONIST* - Name and Number[1]

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[1] Obsolete service; see 105.4.3, preceding, for further detail.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B. Two-line *CUSTOMCHOICE* (Cont'd)

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.B.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have *CUSTOMCHOICE* features on both lines must subscribe to *CUSTOMCHOICE* at the rates specified in 105.9.1.A.

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4, preceding, for residence individual and additional line flat rate service. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Existing Two-line *CUSTOMCHOICE* customers cannot take advantage of promotions for Two-line *CUSTOMCHOICE* or any of the services/features specified in 105.9.1.B.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing Two-line *CUSTOMCHOICE* customers may add or change features within the obsolete Two-line *CUSTOMCHOICE* package while the service remains at the same address for the same customer.

d. Two-line *CUSTOMCHOICE* will be provided at the following rate:

	USOC	MONTHLY RATE
• Per individual and additional flat rate residence line	PGOCG	**$75.00** (I)

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES (T-M)
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

C. *CUSTOMCHOICE-COMPLETE* (T-M)

CUSTOMCHOICE-COMPLETE is obsolete and is not available to new customers after May 5, 2003. (N) (N)

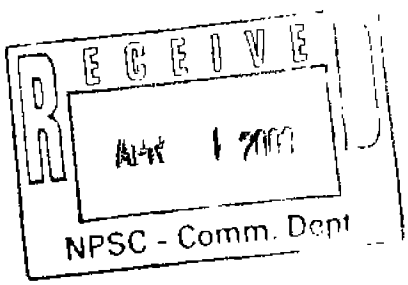
1. Description (M)

CUSTOMCHOICE-COMPLETE is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified for *CUSTOMCIIOICE* found in 105.9.1.A.1., preceding, and the following services/features specified below: (T)

- *LINE-BACKER*
- *SECURITY SCREEN*
- Voice Messaging Service

2. Terms and Conditions

A *CUSTOMCHOICE-COMPLETE* customer may select an unlimited number of compatible *CUSTOMCHOICE* services or features found in 105.9.1.A.1., as well as those listed in 105.9.1.C.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply. (T) (T) (M)



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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C. *CUSTOMCHOICE-COMPLETE* (Cont'd)

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4, preceding, for residence individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Existing *CUSTOMCHOICE-COMPLETE* customers cannot take advantage of promotions for *CUSTOMCHOICE-COMPLETE* or any of the services/features specified for *CUSTOMCHOICE* in 105.9.1.A.1., or in 105.9.1.C.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing *CUSTOMCHOICE-COMPLETE* customers may add or change features within the obsolete *CUSTOMCHOICE-COMPLETE* package while the service remains at the same address for the same customer.

d. *CUSTOMCHOICE-COMPLETE* will be provided at the following rate:

	USOC	MONTHLY RATE
• Per individual or additional flat rate residence line with Voice Messaging Service	PGOC7	**$59.50** (I)
• Per individual or additional flat rate residence line without Voice Messaging Service	PGOCX	**59.50** (I)

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11/26/2024

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES (T-M)
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

D. Two-line *CUSTOMCHOICE-COMPLETE* (T-M)

Two-line *CUSTOMCHOICE-COMPLETE* is obsolete and is not available to new customers after May 5, 2003. (N) (N)

1. Description (M)

Two-line *CUSTOMCHOICE-COMPLETE* is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features in Two-line *CUSTOMCHOICE* specified in 105.9.1.D.1., in addition to the services/features below:

- *LINEBACKER*
- *SECURITY SCREEN*
- Voice Messaging Service

2. Terms and Conditions

a. A Two-line *CUSTOMCHOICE-COMPLETE* customer may select an unlimited number of compatible Two-line *CUSTOMCHOICE* services or features found in 105.9.1.B.1. as well as those in 105.9.1.D.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply. Customers wishing to have *CUSTOMCHOICE-COMPLETE* features on both lines must subscribe to *CUSTOMCHOICE-COMPLETE* at the rates specified in 105.9.1.C. (T) (T)

b. *LINEBACKER* will be provided on both lines if the customer selects that service. (M)

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(M) Material moved from Page .

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

D. Two-line *CUSTOMCHOICE-COMPLETE* (Cont'd)

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4, preceding, for . residence individual or additional flat rate line service. Where applicable. incremental charges specified in 5.1.6., apply.

b. Existing Two-line *CUSTOMCHOICE-COMPLETE* customers cannot take advantage of promotions for Two-line *CUSTOMCHOICE-COMPLETE* or any of the Two-line *CUSTOMCHOICE* services/features specified in 105.9.1.B.1., or in 105.9.1.D.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing Two-line *CUSTOMCHOICE-COMPLETE* customers may add or change features within the obsolete Two-line *CUSTOMCHOICE-COMPLETE* package while the service remains at the same address for the same customer.

d. Two-line *CUSTOMCHOICE-COMPLETE* will be provided at the following rate:

	USOC	MONTHLY RATE
• Per individual and additional flat rate residence line with Voice Messaging Service	PGOC8	**$92.00** (I)
• Per individual and additional flat rate residence line without Voice Messaging Service	PGOCY	**92.00** (I)

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

E. *SELECTPAK*

SELECTPAK in this configuration is obsolete and is not available to new customers after May 5, 2003.

1. Description

SELECTPAK is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Waiting
- Continuous Redial
- Last Call Return
- Three-way Calling

In addition to the standard features, a customer may select one or more of the following optional features:

- Call Forwarding-Variable
- Do Not Disturb
- Non-listed Service Listing
- Priority Call

(D)

2. Terms and Conditions

A customer is automatically provided with all of the standard services or features from the list in 105.9.1.E.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

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[1] Obsolete service; see 105.4.3, preceding, for further detail.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E. *SELECTPAK* (Cont'd)

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4, preceding, for residence individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Existing *SELECTPAK* customers cannot take advantage of promotions for *SELECTPAK* or any of the services/features specified in 105.9.1.E.1., preceding, unless specifically allowed by the terms and conditions of the promotion

c. Existing *SELECTPAK* customers may add or change optional features at no charge within the obsolete *SELECTPAK* package while the service remains at the same address for the same customer.

d. *SELECTPAK* will be provided at the following rates. Customers may add additional optional features within the package at no extra charge.

	USOC	MONTHLY RATE
• Per 1st line (primary) flat rate residence line (1FR)	PGOVC	**$48.50** (I)
• Per non-primary or additional flat rate residence line (AFL, AFH)	PGOVC	**48.50** (I)

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

F. *POPULARCHOICE*

POPULARCHOICE is obsolete and is not available to new customers after May 5, 2003.

1. Description

POPULARCHOICE is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Forwarding
  - Busy Line/Don't Answer (expanded)
  - Busy Line (overflow)/Don't Answer
  - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Easy Access
- Last Call Return
- Long Distance Alert
- Message Waiting Indication – Audible
- Message Waiting Indication – Audible/Visual
- Non-listed Service Listing
- *SECURITY SCREEN*

(D)

- Three-way Calling
- *QWEST RECEPTIONIST* - Name and Number[1]
- Voice Messaging Service

[1] Obsolete service; see 105.4.3, preceding, for further detail.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

F. *POPULARCHOICE* (Cont'd)

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.F.1, preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4, preceding, for residence individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Existing *POPULARCHOICE* customers cannot take advantage of promotions for *POPULARCHOICE* or any of the services/features specified in 105.9.1.F.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing *POPULARCHOICE* customers may add or change features within the obsolete *POPULARCHOICE* package while the service remains at the same address for the same customer.

d. *POPULARCHOICE* will be provided at the following rate:

	USOC	MONTHLY RATE
• Per individual or additional flat rate residence line with Voice Messaging Service	PGOP7	**$55.50** (I)
• Per individual or additional flat rate residence line without Voice Messaging Service	PGOPX	**55.50** (I)

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

G. Two-line *POPULARCHOICE*

Two-line *POPULARCHOICE* is obsolete and is not available to new customers after May 5, 2003.

1. Description

Two-line *POPULARCHOICE* is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Forwarding
  - Busy Line/Don't Answer (expanded)
  - Busy Line (overflow)/Don't Answer
  - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Easy Access
- Last Call Return
- Long Distance Alert
- Message Waiting Indication – Audible
- Message Waiting Indication – Audible/Visual
- Non-listed Service Listing
- *SECURITY SCREEN*

(D)

- Three-way Calling
- *QWEST RECEPTIONIST* - Name and Number[1]
- Voice Messaging Service

[1] Obsolete service; see 105.4.3, preceding, for further detail.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

G. Two-line *POPULARCHOICE* (Cont'd)

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.G.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have *POPULARCHOICE* features on both lines must subscribe to *POPULARCHOICE* at the rates specified in 105.9.1.F.

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4, preceding, for residence individual and additional line flat rate service. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Existing Two-line *POPULARCHOICE* customers cannot take advantage of promotions for Two-line *POPULARCHOICE* or any of the services/features specified in 105.9.1.G.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing Two-line *POPULARCHOICE* customers may add or change features within the obsolete Two-line *POPULARCHOICE* package while the service remains at the same address for the same customer.

d. Two-line *POPULARCHOICE* will be provided at the following rate:

	USOC	MONTHLY RATE
• Per individual and additional flat rate residence line with Voice Messaging Service	PGOP8	**$76.00** (I)
• Per individual and additional flat rate residence line without Voice Messaging Service	PGOPY	**76.00** (I)

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

(M)

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd) (T)(M1)

H. *VALUECHOICE* (T)(M1)

VALUECHOICE is obsolete and is not available to new customers after August 16, 2004. (N) (N)

1. Description (M1)

VALUECHOICE is a package of services/features available to residential customers in conjunction with an individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features listed below:

- Anonymous Call Rejection
- Call Forwarding - Variable
- Call Waiting or Call Waiting ID
- Caller Identification - Name and Number
- Long Distance Alert
- Three-Way Calling

In addition to the standard features, a customer may select one or more of the following optional features:

- Call Forwarding
  - Busy Line/Don't Answer (Expanded)
  - Busy Line (Overflow)/Don't Answer

- Message Waiting Indication
  - Audible
  - Audible/Visual
  - Visual

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features as part of this service shall apply. (T) (M1)

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(M) Material moved to Page 57.

(M1) Material moved from 5.9.1.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

H.2. (Cont'd)

b. In addition to the standard and optional features, a customer may select the following optional package of services.

- *PRIVACYPAK*
  - Call Rejection
  - Non-listed Service Listing
  - *SECURITY SCREEN*
  - Selective Call Waiting

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4, preceding, for residence individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Existing *VALUECHOICE* customers cannot take advantage of promotions for *VALUECHOICE* unless specifically allowed by the terms and conditions of the promotion.

c. Existing *VALUECHOICE* customers may add or change features within the obsolete *VALUECHOICE* and optional packages at no charge while the service remains at the same address for the same customer.

d. *VALUECHOICE* and optional packages will be provided at the following rate.

	USOC	MONTHLY RATE
• Per individual or additional flat rate residence line	PCV6X	$49.50

(D)

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd) (T-M)

I. Two-line *VALUECHOICE* (T-M)

Two-line *VALUECHOICE* is obsolete and is not available to new customers after August 16, 2004. (N) (N)

1. Description (M)

a. Two-line *VALUECHOICE* is a package of services/features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features listed below:

Standard Services/Features:

- Anonymous Call Rejection
- Call Forwarding - Variable
- Call Waiting or Call Waiting ID
- Caller Identification - Name and Number
- Long Distance Alert
- Three-Way Calling

b. In addition to the standard features, a customer may select one or more of the following optional features:

- Call Forwarding
  - Busy Line/Don't Answer (Expanded)
  - Busy Line (Overflow)/Don't Answer

- Message Waiting Indication
  - Audible
  - Audible/Visual
  - Visual (M)

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(M) Material moved from 5.9.1.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (T)(M)

I.1. (Cont'd) (T)

c. In addition to the standard and optional features, a customer may select the following optional package of services.

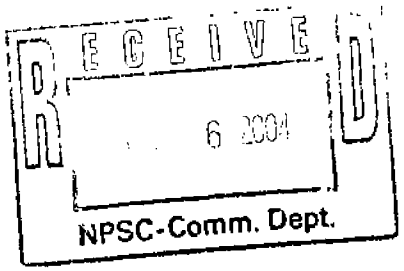
- *PRIVACYPAK*
  - Call Rejection
  - Non-listed Service Listing
  - *SECURITY SCREEN*
  - Selective Call Waiting

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features as part of this service shall apply.

b. A customer may select an unlimited number of compatible features or the optional Privacy package from the list in 105.9.1.I.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have *VALUECHOICE* features or the optional *PRIVACYPAK* on both lines must subscribe to *VALUECHOICE* at the rates specified in 105.9.1.H. (T)

(T)(M)



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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

I. Two-line *VALUECHOICE* (Cont'd)

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4, preceding, for residence individual and additional line flat rate service. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Existing Two-line *VALUECHOICE* customers cannot take advantage of promotions for Two-line *VALUECHOICE* unless specifically allowed by the terms and conditions of the promotion.

c. Existing Two-line *VALUECHOICE* customers may add or change features within the obsolete Two-line *VALUECHOICE* and optional packages at no charge while the service remains at the same address for the same customer.

d. Two-line *VALUECHOICE* and optional packages will be provided at the following rate.

	USOC	MONTHLY RATE
• Per individual and additional flat rate residence line	PGOVB	$70.00

(D)

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

J. *QWEST CHOICE* Home

QWEST CHOICE Home in this configuration is obsolete and is not available to new customers after August 16, 2004.

1. Description

QWEST CHOICE Home is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package will automatically be provided with *LINEBACKER* Service on their line and are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert

(D)

- Custom Ringing
- Directory Assistance (6 calls)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Three-Way Calling
- Voice Messaging Service

b. In addition to choosing three services or features from the list in 105.9.1.J.1., preceding, a customer may select one or more additional services or features from the list in 105.9.1.J.1., at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.

[1] Obsolete service; see 105.4.3, preceding, for further detail.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

J. *QWEST CHOICE* Home (Cont'd)

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.

c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection. (C)

e. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

f. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.

g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

J. *QWEST CHOICE* Home (Cont'd)

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4, preceding, for residence individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Existing *QWEST CHOICE* Home customers cannot take advantage of promotions for *QWEST CHOICE* Home or any of the service/feature specified in 105.9.1.J.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing *QWEST CHOICE* Home customers may add or change features within the obsolete *QWEST CHOICE* Home Services specified in 105.9.1.J.1., without a nonrecurring charge while the service remains at the same address for the same customer

d. Existing *QWEST CHOICE* Home customers may add or change features as specified in 105.9.1.J.1.b.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.J.1.

f. *QWEST CHOICE* Home will be provided at the following rates:

	USOC	MONTHLY RATE
• Per individual or additional flat rate residence line	PGORA	**$47.50** (I)

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

K. *QWEST CHOICE* Two-line Home

QWEST CHOICE Two-line Home in this configuration is obsolete and is not available to new customers after August 16, 2004.

1. Description

QWEST CHOICE Two-line Home is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package will automatically be provided *LINEBACKER* Service on both lines and are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert

(D)

- Custom Ringing
- Directory Assistance (6 calls)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Three-Way Calling
- Voice Messaging Service

b. In addition to choosing three services or features from the list in 105.9.1.K.1., preceding, a customer may select one or more additional services or features from the list in 105.9.1.K.1., at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.

[1] Obsolete service; see 105.4.3, preceding, for further detail.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

K. *QWEST CHOICE* Two-line Home (Cont'd)

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.

c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection. (C)

e. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

f. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.

g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

h. The three features selected in the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have *QWEST CHOICE* Home on both lines must subscribe to *QWEST CHOICE* Home on both lines at the rates specified in 105.9.1.J.

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[1] Obsolete service; see 105.4.3, preceding, for further detail. (N)

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

K. *QWEST CHOICE* Two-line Home (Cont'd)

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4, preceding, for residence individual and additional line flat rate service. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Existing *QWEST CHOICE* Two-line Home customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Home or any of the service/feature specified in 105.9.1.K.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing *QWEST CHOICE* Two-line Home customers may add or change features within the obsolete *QWEST CHOICE* Two-line Home Services specified in 105.9.1.K.1., without a nonrecurring charge while the service remains at the same address for the same customer.

d. Existing *QWEST CHOICE* Two-line Home customers may add or change features as specified in 105.9.1.K.1.b.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.K.1.

f. *QWEST CHOICE* Two-line Home will be provided at the following rates:

	USOC	MONTHLY RATE
• Per individual and additional flat rate residence line	PGORB	**$71.00** (I)

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

L. *PREFERREDCHOICE*

PREFERREDCHOICE is obsolete and is not available to new customers after August 16, 2004.

1. Description

PREFERREDCHOICE is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

a. Standard Features

- Anonymous Call Rejection
- Call Forwarding
  - Busy Line/Don't Answer (expanded)
  - Busy Line (overflow)/Don't Answer
  - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Easy Access
- Last Call Return
- *LINE-BACKER* Service
- Long Distance Alert
- Message Waiting Indication – Audible
- Message Waiting Indication – Audible/Visual
- Non-listed Service Listing
- *SECURITY SCREEN*
- Selective Call Waiting

(D)

- Three-way Calling
- *QWEST* Receptionist - Name and Number[1]
- Voice Messaging Service

[1] Obsolete service; see 105.4.3, preceding, for further detail.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (T)(M)

L.1. (Cont'd) (T)

b. In addition to the standard features, a customer may select the following optional package of services.

- *CONVENIENCEPAK*
  - Call Following
  - Custom Ringing
  - Do Not Disturb
  - Priority Call
  - Selective Call Forwarding
  - Speed Calling 8
  - Speed Calling 30

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.L.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply. (T) (M)

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(M) Material moved from 5.9.1.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

L. *PREFERREDCHOICE* (Cont'd)

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4, preceding, for residence individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Existing *PREFERREDCHOICE* customers cannot take advantage of promotions for *PREFERREDCHOICE* or any of the services/features specified in 105.9.1.L.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing *PREFERREDCHOICE* customers may add or change features within the obsolete *PREFERREDCHOICE* and optional packages at no charge while the service remains at the same address for the same customer.

d. *PREFERREDCHOICE* and optional packages will be provided at the following rate.

	USOC	MONTHLY RATE
• Per individual or additional flat rate residence line with Voice Messaging Service	PGOFD	$57.50
• Per individual or additional flat rate residence line without Voice Messaging Service	PGOFE	57.50
• Optional *CONVENIENCEPAK*	FFK7N	**11.00** (I)

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

M. Two-line *PREFERREDCHOICE*

Two-line *PREFERREDCHOICE* is obsolete and is not available to new customers after August 16, 2004.

1. Description

a. Two-line *PREFERREDCHOICE* is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified below:

- Anonymous Call Rejection
- Call Forwarding
  - Busy Line/Don't Answer (expanded)
  - Busy Line (overflow)/Don't Answer
  - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Easy Access
- Last Call Return
- *LINE-BACKER* Service
- Long Distance Alert
- Message Waiting Indication – Audible
- Message Waiting Indication – Audible/Visual
- Non-listed Service Listing
- *SECURITY SCREEN*
- Selective Call Waiting

(D)

- Three-way Calling
- *QWEST* Receptionist - Name and Number[1]
- Voice Messaging Service

[1] Obsolete service; see 105.4.3, preceding, for further detail.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (T)(M)

M.1. (Cont'd) (T)

b. In addition to the standard and optional features, a customer may select the following optional package of services.

- *CONVENIENCEPAK*
  - Call Following
  - Custom Ringing
  - Do Not Disturb
  - Priority Call
  - Selective Call Forwarding
  - Speed Calling 8
  - Speed Calling 30

2. Terms and Conditions

A customer may select an unlimited number of compatible features or the optional Privacy package from the list in 105.9.1.M.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have *PREFERREDCHOICE* features or the optional *CONVENIENCEPAK* on both lines must subscribe to *PREFERREDCHOICE* at the rates specified in 105.9.1.L. (T)(M)

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(M) Material moved from 5.9.1.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

M. Two-line *PREFERREDCHOICE* (Cont'd)

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4, preceding, for residence individual or additional flat rate line service. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Existing Two-line *PREFERREDCHOICE* customers cannot take advantage of promotions for Two-line *PREFERREDCHOICE* or any of the services/features specified in 105.9.1.M.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing Two-line *PREFERREDCHOICE* customers may add or change features within the obsolete *PREFERREDCHOICE* and optional packages at no charge while the service remains at the same address for the same customer.

d. Two-line *PREFERREDCHOICE* and optional packages will be provided at the following rate.

	USOC	MONTHLY RATE
• Per individual and additional flat rate residence line with Voice Messaging Service	PGOFA	$81.00
• Per individual and additional flat rate residence line without Voice Messaging Service	PGOFB	81.00
• Optional *CONVENIENCEPAK*	FFK7N	**11.00** (I)

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

N. Business *CUSTOMCHOICE*

Effective April 11, 2005, Business *CUSTOMCHOICE* is obsolete. Customers will be allowed to retain the obsolete package only as long as service remains at the same location. The service may be transferred between customers in accordance with 2.2.1.B., preceding. (C) (C) (C)

1. Description

Business *CUSTOMCHOICE* is a package of features available to business customers in conjunction with an additional or individual flat rate access line. Business customers subscribing to the package are entitled to unlimited use of the services/features specified below:

a. Standard Services/Features

- Anonymous Call Rejection
- Call Forwarding
  - Busy Line (Expanded)
  - Busy Line (External)
  - Busy Line (Overflow)
  - Busy Line/Don't Answer (Expanded)
  - Busy Line (External)/Don't Answer
  - Busy Line (Overflow)/Don't Answer
  - Busy Line (Programmable)
  - Don't Answer
  - Don't Answer (Expanded)
  - Don't Answer (Programmable)
  - Variable
- Call Transfer
- Call Waiting
- Call Waiting ID
- Caller ID Name and Number
- Continuous Redial
- Custom Ringing
- Do Not Disturb
- Hunting
- Last Call Return
- Long Distance Alert
- Message Waiting Indication

JUL 21 2006
NPSC - Comm. Dept

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

N.1.a. (Cont'd)

- Priority Call
- Remote Access Forwarding
- Scheduled Forwarding
- Selective Call Forwarding
- Speed Call - 8 Number
- Speed Call - 30 Number
- Three-way Calling
- *QWEST RECEPTIONIST* - Name & Number[1] (T)

b. Optional Services/Features

- Minutes Free Calling Plan

2. Terms and Conditions

a. A business customer may select an unlimited number of compatible services or features from the list in 105.9.1.N.1.a., preceding. All terms and conditions specified elsewhere apply for the respective services/features requested as part of this service.

b. Existing Business *CUSTOMCHOICE* customers cannot take advantage of promotions for Business *CUSTOMCHOICE* or any of the services/features specified in 105.9.1.N.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Business *CUSTOMCHOICE* is subject to a minimum billing period of one month.

d. The Company may withdraw this offering to customers at any time with appropriate notice.

[1] Obsolete service; see 105.4.3, preceding, for further detail. (N)

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (T)(M)

N.2. (Cont'd) (T)

e. The monthly rate for Business *CUSTOMCHOICE* covered under the Rate Stabilization Plan (RSP) is guaranteed against Company initiated increases for the duration of the plan. The minimum RSP term is one year. The maximum RSP term is three years. Customers selecting an RSP will be sent a confirmation outlining the length of the commitment of the RSP and the method of computing the early termination charge. The confirmation will remind customers that the tariff provisions govern and the customer is obligated for the entire RSP commitment period. Rates will begin appearing on the first bill.

f. Effective April 11, 2005, additional lines may not be added. The Termination Liability will apply on the same terms and conditions for lines installed prior to April 11, 2005. (C)

g. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay termination charges. These charges are calculated at 15% of the remaining value of the terminated services over the remaining period, including any services added after the date of the original installation. Additional terms are specified in 2.2.14.

h. A termination charge will be waived if the customer places an order to discontinue the service and replaces the line(s) within the Qwest region, or subscribes to similarly guaranteed Company services at 115% of the current value of the original commitment.

i. A termination charge will be waived when customers change to *QWEST CHOICE* Business or *QWEST CHOICE* Business Plus described in 5.9.1, or Business Line Volume Purchase Plan described in 5.2.13. (C)(C)(M)

(M) Material moved from 5.9.1.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (T)(M)

N. Business *CUSTOMCHOICE* (Cont'd) (T)

3. Rates and Charges

a. The monthly rates that follow include the rates specified in 5.2.4.B. for business individual flat rate or additional flat rate line service. Where applicable, incremental charges specified in 5.1, apply.

b. Existing customers will not incur nonrecurring charges when switching to Business *CUSTOMCHOICE.*

c. Normal nonrecurring charges associated with the line apply where Business *CUSTOMCHOICE* is provided in association with the installation of new business individual line flat rate service or, the move of a business individual line flat rate service from one location to another. (M)

(M) Material moved from 5.9.1.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

N.3. (Cont'd)

d. Business *CUSTOMCHOICE* will be provided at the following rates:

	USOC	MONTHLY RATE
(1) Per 1st primary or additional flat rate business line.	PGOCL	**$71.50** (I)
(2) Rate Stability Plan Per individual or additional flat rate business line[1]		
• 1 Year	PGOCN	**64.50** (I)
• 2 Year	PGOCO	**64.50** (I)
• 3 Year	PGOCQ	**64.50** (I)

(3) Minutes Free Calling Plan

The plan includes a designated number of minutes of intraLATA toll. For all additional plan calls, the customer will be charged a special rate. The plan is available on an account level basis, where one or more lines are billed to the same account. Where the customer has one account that includes multiple lines, the plan applies to total usage of the combined lines. This plan applies only to intraLATA, dial station-to-station calls.

USOC	MINUTES	PER MINUTE RATE PERIOD INITIAL (30 SEC.)	PER MINUTE RATE PERIOD ADDITIONAL (6 SEC.)
OBK5X	0 - 100	–	–
	101 and over	$0.045	$0.009

[1] Customers with service under a standard RSP that expires on or after April 11, 2005, will be billed at the rates and terms associated with the RSP period that they subscribed to until they move, disconnect the service or a change occurs in the rates or terms of the obsolete Business *CUSTOMCHOICE*.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

O. *QWEST BUSINESS LINE PLUS*

Effective April 11, 2005, *QWEST BUSINESS LINE PLUS* is obsolete. Customers will be allowed to retain their obsolete packages only as long as service remains at the same location. The service may be transferred between customers in accordance with 2.2.1.B., preceding. (C) (C) (C)

1. Description

QWEST BUSINESS LINE PLUS is a package of features available to business customers in conjunction with an individual or additional flat rate access line. Business customers subscribing to the package are entitled to the following standard features.

- Call Forwarding-Variable
- Call Transfer/Three-Way Calling

2. Terms and Conditions

a. Customers subscribing to *QWEST BUSINESS LINE PLUS* are required to pay the monthly rates for service, whether or not all standard features are activated at initial installation. All terms and conditions specified elsewhere apply for the respective features as part of this service.

b. *QWEST BUSINESS LINE PLUS* is subject to a minimum billing period of one month.

c. All *QWEST BUSINESS LINE PLUS* access lines must be associated with the same customer.

d. The Company may withdraw this offering to customers at any time with appropriate notice.

e. One primary directory listing is furnished without charge for each *QWEST BUSINESS LINE PLUS*. Directory listings of *QWEST BUSINESS LINE PLUS* may be provided at the regular business additional listing rate as specified in 5.7.1.

f. Intercept Service will be provided on the main listed directory number.

g. *QWEST BUSINESS LINE PLUS* is not available on Public Communication Service.

JUL 21 2006
NPSC - Comm. Dept.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (T)(M)

O.2. (Cont'd) (T)

h. The monthly rate for *QWEST BUSINESS LINE PLUS* covered under the Rate Stabilized Plan (RSP) is guaranteed against Company initiated increases for the duration of the plan. The minimum RSP term is 1 year. The maximum RSP term is 3 years. Customers selecting an RSP will be sent a confirmation outlining the features, the length of the RSP, and the method of computing the early termination charge. The confirmation will remind customers that the tariff provisions govern and the customer is obligated for the entire RSP commitment period. Rates will begin appearing on the first bill.

i. Effective April 11, 2005, additional lines may not be added. The Termination Liability will apply on the same terms and conditions for lines installed prior April 11, 2005. (C) (C)

j. If Qwest terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole or in part without Cause before the expiration date, the Customer will pay termination charges calculated at 15% of the remaining value of the terminated Services over the remaining Term, including any Services added after the date of this commitment. Additional terms are as specified in 2.2.14.

   A termination charge will be waived if the Customer places an order to discontinue the service and replaces the line(s) within the Qwest region or purchases similar guaranteed Qwest services at 115% of the current value of the commitment.

k. A termination charge will be waived when customers change to *QWEST CHOICE* Business or *QWEST CHOICE* Business Plus described in 5.9.1, or the Business Line Volume Purchase Plan described in 5.2.13. (C)

l. Effective April 11, 2005, customers may not move the physical location of all or part of *QWEST BUSINESS LINE PLUS*. (C)(M)

(M) Material moved from 5.9.1.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

O. *QWEST BUSINESS LINE PLUS* (Cont'd)

3. Rates and Charges

a. The monthly rates that follow include business individual flat rate or additional flat rate line service and the standard features. Where applicable, incremental charges specified in 5.1.6, apply.

b. Existing customers will not incur nonrecurring charges when switching between basic business line services and *QWEST BUSINESS LINE PLUS*.

c. Normal nonrecurring charges associated with the line apply where *QWEST BUSINESS LINE PLUS* is provided in association with the installation of new business individual line flat rate service or, the move of a business individual line flat rate service from one location to another.

d. *QWEST BUSINESS LINE PLUS* will be provided at the following rates:

	USOC
• Month-to-Month Line	NLUDE, NLUDD, NLUDG
• Rate Stabilized Line	
- 1 Year	NLUDY
- 2 Year	NLUDZ
- 3 Year	NLUDL

	NON-RECURRING CHARGE	MONTHLY RATE MONTH-TO-MONTH	MONTHLY RATE 1 YEAR[1]	2 YEAR[1]	3 YEAR[1]
• Per individual or additional flat rate business line	$45.00	**$58.50** (I)	**$53.50** (I)	**$53.50** (I)	**$53.50** (I)

[1] Customers with service under a standard RSP that expires on or after April 11, 2005, will be billed at the rates and terms associated with the RSP period that they subscribed to until they move, disconnect the service or a change occurs in the rates or terms of the obsolete *QWEST BUSINESS LINE PLUS*.

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11/26/2024

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

P. *QWEST CHOICE* Business

Effective April 11, 2005, *QWEST CHOICE* Business is obsolete. Customers will be allowed to retain their obsolete package only as long as service remains at the same location. The service may be transferred between customers in accordance with 2.2.1.B., preceding. (C) (C) (C)

1. Description

QWEST CHOICE Business is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package will automatically be provided *UNISTAR* Service on their line and are entitled to choose five services/features from the following list in their package.

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID - Name and Number
- Call Forwarding Family
  - Call Forwarding Busy Line
  - Call Forwarding Busy Line/Don't Answer
  - Call Forwarding Don't Answer
  - Call Forwarding Variable
  - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing
- Dial Lock
- Directory Assistance (6 calls)
- Easy Access
- Hunting
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Three-Way Calling
- Voice Messaging Service

JUL 21 2006
NPSC - Comm. Dept.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (T)(M)

P.1. (Cont'd) (T)

b. In addition to choosing five services or features from the list in 105.9.1.P.1.a., preceding, a customer may also select one or more additional services or features from the list in 105.9.1.P.1.a. at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features. (T) (T)

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their five selections of features/services.

f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order. (M)

(M) Material moved from 5.9.1.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

P. *QWEST CHOICE* Business (Cont'd)

3. Rates and Charges

a. The monthly rate that follows includes a business individual flat rate or additional flat rate line as specified in 5.2.4, preceding. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Existing *QWEST CHOICE* Business customers cannot take advantage of promotions for *QWEST CHOICE* Business or any of the services/features specified in 105.9.1.P.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing *QWEST CHOICE* Business customers may add or change features as specified in 105.9.1.P.1.a., at no charge within the obsolete *QWEST CHOICE* Business package while the service remains at the same address for the same customer. No additional packages may be added.

d. Existing *QWEST CHOICE* Business customers may add or change features as specified in 105.9.1.P.1.b., and the discounted rates for the features will apply where appropriate.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.P.1.a.

f. *QWEST CHOICE* Business will be provided at the following rate:

	USOC	MONTHLY RATE
• Per individual or additional flat rate business line	PGOBA	**$61.50** (I)

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

Q. *QWEST CHOICE* Two-line Business

Effective April 11, 2005, *QWEST CHOICE* Two-line Business is obsolete. (C)
Customers will be allowed to retain their obsolete package only as long as service remains at the same location. The service may be transferred between customers in (C)
accordance with 2.2.1.B., preceding. (C)

1. Description

QWEST CHOICE Two-line Business is a package of features available to business customers in conjunction with an individual flat rate line and an additional flat rate access line. Business customers subscribing to the package will automatically be provided *UNISTAR* Service on both lines, Call Forwarding Busy Line, Call Forwarding Don't Answer, Call Forwarding Busy Line/Don't Answer or Hunting on the additional line and are entitled to choose five services/features from the following list in their package.

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID - Name and Number
- Call Forwarding Family
  - Call Forwarding Busy Line
  - Call Forwarding Busy Line/Don't Answer
  - Call Forwarding Don't Answer
  - Call Forwarding Variable
  - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing
- Dial Lock
- Directory Assistance (6 calls)
- Easy Access
- Hunting
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Three-Way Calling
- Voice Messaging Service

JUL 21 2006
NPSC - Comm. Dept

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (M)

Q.1. (Cont'd)

b. In addition to choosing five services or features from the list in 105.9.1.Q.1.a., preceding, a customer may also select one or more additional services or features from the list in 105.9.1.Q.1.a. at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features. (T) (T)

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their five selections of features/services.

f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

g. The five features selected in the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have *QWEST CHOICE* Business on both lines must subscribe to *QWEST CHOICE* Business on both lines at the rates specified in 105.9.1.P. (T)(M)

(M) Material moved from 5.9.1.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

Q. *QWEST CHOICE* Two-line Business (Cont'd)

3. Rates and Charges

a. The monthly rate that follows includes a business individual flat rate and additional flat rate line as specified in 5.2.4, preceding. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Existing *QWEST CHOICE* Two-line Business customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Business or any of the services/features specified in 105.9.1.Q.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing *QWEST CHOICE* Two-line Business customers may add or change features as specified in 105.9.1.Q.1.a., at no charge within the obsolete *QWEST CHOICE* Two-line Business package while the service remains at the same address for the same customer. No additional packages may be added.

d. Existing *QWEST CHOICE* Two-line Business customers may add or change features as specified in 105.9.1.Q.1.b., and the discounted rates for the features will apply where appropriate.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.Q.1.a.

f. *QWEST CHOICE* Two-line Business will be provided at the following rates:

	USOC	MONTHLY RATE
• Per individual and additional flat rate business line	PGOBD	**$103.00** (I)

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11/26/2024

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

(M)

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd) (N)

R. *QWEST CHOICE* Business

Effective September 24, 2007, Term Discount Pricing associated with *QWEST CHOICE* Business found in 5.9.1, preceding, is obsolete. Customers will be allowed to retain Term Discount Pricing plan as long as the service remains at the same location. The Term Discount Pricing may be transferred between customers in accordance with 2.2.1.B. of the Exchange and Network Services Price Cap Tariff. (N)

1. Term Discount Pricing (T)(M1)

   a. A discount of 15% will be applied to the monthly rates specified in 5.9.1.A.3.h., when a customer agrees to subscribe to one or more packages for a period of 24 months and maintains three or more of the qualifying lines and/or packages listed below. The 15% discount will apply to any combination of the packages, *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line.

   b. Qualifying lines and/or packages include the following:

      - Flat Rate Business Lines (1FB)
      - *QWEST CHOICE* Business
      - *QWEST CHOICE* Business Plus
      - *QWEST CHOICE* Business Add-A-Line
      - Obsolete *QWEST CHOICE* Business[1]
      - Obsolete *QWEST CHOICE* Two-line Business (counts as 2 lines)[1]
      - Obsolete Business *CUSTOMCHOICE*[1]
      - Obsolete *QWEST BUSINESS LINE PLUS*[1]
      - Obsolete *UTILITY LINE*[1]

   c. The discount will appear as a credit(s) on the customer's bill. No partial month's credit(s) can be provided.

   d. All qualifying lines and/or packages meeting the three lines and/or packages minimum requirement must be at the same location, for the same customer, on the same billing number. (M1)

[1] Obsolete Packages described in Section 105. (M1)

(M) Material moved to Page 75.

(M1) Material moved from 5.9.1.

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NPSC-Comm. Dept.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

R.1. (Cont'd)

e. Any qualifying package added after establishment of the initial discount period will be entitled to the discount only for the remaining months of the initial period. For example, a customer who adds a package in month seven of the initial period will only be entitled to the discount for the remaining 17 months of the initial discount period for the additional package. (M1)

f. Customers who opt out of the term pricing prior to the expiration of the 24 months will forfeit any discount provided from the start of the discount period to the date the customer opts out of term pricing. In the event the customer opts out of the arrangement, the forfeited discounts will appear as debits on the customer's bill.

g. Customers may not initiate a renewal of the term pricing at the conclusion of the 24 month term period. (C) (C)

h. Customers may switch between *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line and not impact the initial term period. The discount will then apply to the rate of the appropriate package for the remainder of the term period. (M1)

i. In the event that a customer opts out of the term pricing, any discounts provided will not be forfeited when a customer enters into an agreement for similar Company services where the agreement value is equal to or greater than the remaining value of the existing *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line package term agreement. (N) (N)

(M) Material moved to Page 76.

(M1) Material moved from 5.9.1.

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SEP 14 2007
NPSC-Comm. Dept.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd) (N)

S. *QWEST CHOICE* Business Plus

Effective September 24, 2007, Term Discount Pricing associated with *QWEST CHOICE* Business Plus found in 5.9.1, preceding, is obsolete. Customers will be allowed to retain Term Discount Pricing plan as long as the service remains at the same location. The Term Discount Pricing may be transferred between customers in accordance with 2.2.1.B. of the Exchange and Network Services Price Cap Tariff. (N)

1. Term Discount Pricing (T)(M)

a. A discount of 15% will be applied to the monthly rates specified in 5.9.1.B.3.h., when a customer agrees to subscribe to one or more packages for a period of 24 months and maintains three or more of the qualifying lines and/or packages listed below. The 15% discount will apply to any combination of the packages, *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line.

b. Qualifying lines and/or packages include the following:

- Flat Rate Business Lines (1FB)
- *QWEST CHOICE* Business
- *QWEST CHOICE* Business Plus
- *QWEST CHOICE* Business Add-A-Line
- Obsolete *QWEST CHOICE* Business[1]
- Obsolete *QWEST CHOICE* Two-line Business (counts as 2 lines)[1]
- Obsolete Business *CUSTOMCHOICE*[1]
- Obsolete *QWEST BUSINESS LINE PLUS*[1]
- Obsolete *UTILITY LINE*[1]

c. The discount will appear as a credit(s) on the customer's bill. No partial month's credit(s) can be provided.

d. All qualifying lines and/or packages meeting the three lines and/or packages minimum requirement must be at the same location, for the same customer, on the same billing number. (M)

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SEP 14 2007
NPSC-Comm. Dept.

[1] Obsolete Packages described in Section 105. (M)

(M) Material moved from 5.9.1.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

S.1. (Cont'd) (T)(M)

e. Any qualifying package added after establishment of the initial discount period will be entitled to the discount only for the remaining months of the initial period. For example, a customer who adds a package in month seven of the initial period will only be entitled to the discount for the remaining 17 months of the initial discount period for the additional package.

f. Customers who opt out of the term pricing prior to the expiration of the 24 months will forfeit any discount provided from the start of the discount period to the date the customer opts out of term pricing. In the event the customer opts out of the arrangement, the forfeited discounts will appear as debits on the customer's bill.

g. Customers may not initiate a renewal of the term pricing at the conclusion of the 24 month term period. (C) (C)

h. Customers may switch between *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line and not impact the initial term period. The discount will then apply to the rate of the appropriate package for the remainder of the term period. (M)

i In the event that a customer opts out of the term pricing, any discounts provided will not be forfeited when a customer enters into an agreement for similar Company services where the agreement value is equal to or greater than the remaining value of the existing *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line package term agreement. (N) (N)

(M) Material moved from 5.9.1.

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SEP 14 2007
NPSC-Comm. Dept.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

(M)

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

T. *QWEST CHOICE* Home (M1)

QWEST CHOICE Home in this configuration is obsolete and is not available to new customers after June 18, 2010. (N) (N)

1. Description (M1)

QWEST CHOICE Home is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing (first Custom Ringing number only)
- Directory Assistance (6 calls)
- Easy Access
- Last Call Return
- *LINE-BACKER*
- Message Waiting Indication – Audible or Audible/Visual
- *QWEST* Receptionist – Name and Number[1]
- Three-Way Calling
- Voice Messaging Service (M1)

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[1] Obsolete service; see 105.4.3, preceding, for further detail. (T)(M1)

(M) Material moved to Page 88.
(M1) Material moved from 5.9.1.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

(M)

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

T.1. (Cont'd) (M1)

b. In addition to choosing three services or features from the list in 1.a., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature. (T)

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.

c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.

d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.

f. *QWEST* Receptionist[1] counts as two of a customer's feature selections, Call Waiting and Caller ID.

g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order. (M1)

[1] Obsolete service; see 105.4.3, preceding, for further detail. (T)(M1)

(M) Material moved to Page 89.
(M1) Material moved from 5.9.1.

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JUN - 8 2010
NPSC-Comm. Dept.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

T. *QWEST CHOICE* Home (Cont'd)

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4, preceding, for residence individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Existing *QWEST CHOICE* Home customers cannot take advantage of promotions for *QWEST CHOICE* Home or any of the service/feature specified in 1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Normal nonrecurring charges associated with the line apply where *QWEST CHOICE* Home is provided in association with the installation of a new residence individual or additional flat rate line or the move of a residence individual or additional flat rate line.

d. Services or features specified in 1.a., preceding, may be added or changed without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 1.a., preceding.

f. *QWEST CHOICE* Home will be provided at the following rates:

	USOC	MONTHLY RATE
• Per individual or additional flat rate residence line with three features	PGO1H	**$49.50** (I)

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11/26/2024

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

U. *QWEST CHOICE* Two-line Home (M)

QWEST CHOICE Two-line Home in this configuration is obsolete and is not available to new customers after June 18, 2010. (N) (N)

1. Description (M)

QWEST CHOICE Two-line Home is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing (first Custom Ringing number only)
- Directory Assistance (6 calls)
- Easy Access
- Last Call Return
- *LINEBACKER*
- Message Waiting Indication – Audible or Audible/Visual
- *QWEST* Receptionist – Name and Number[1]
- Three-Way Calling
- Voice Messaging Service (M)

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JUN - 8 2010
NPSC-Comm. Dept.

[1] Obsolete service; see 105.4.3, preceding, for further detail. (T)(M1)

(M) Material moved from 5.9.1.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

U.1. (Cont'd) (M)

b. In addition to choosing three services or features from the list in 1.a., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature. (T)

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.

c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.

d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.

f. *QWEST* Receptionist[1] counts as two of a customer's feature selections, Call Waiting and Caller ID.

g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

h. The three features selected in the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have *QWEST CHOICE* Home on both lines must subscribe to *QWEST CHOICE* Home on both lines at the rates specified in 105.9.1.T., preceding. (T)

[1] Obsolete service; see 105.4.3, preceding, for further detail. (T)(M)

(M) Material moved from 5.9.1.

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JUN - 8 2010
NPSC-Comm. Dept.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

U. *QWEST CHOICE* Two-line Home (Cont'd)

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4, preceding, for residence individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Existing *QWEST CHOICE* Two-line Home customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Home or any of the service/feature specified in 1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Normal nonrecurring charges associated with the lines as specified in 5.2.4, preceding, apply where *QWEST CHOICE* Two-line Home is provided in association with the installation of a new residence individual and additional flat rate line or the move of a residence individual and additional flat rate line.

d. Services or features specified in 1.a., preceding may be added or changed without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 1.a., preceding.

f. *QWEST CHOICE* Two-line Home will be provided at the following rate:

	USOC	MONTHLY RATE
• Per individual and additional flat rate residence line with three features	PGO2H	**$73.00** (I)

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

V. *QWEST CHOICE* Home Plus (M)

QWEST CHOICE Home Plus is obsolete and is not available to new customers after June 18, 2010. (N) (N)

1. Description (M)

QWEST CHOICE Home Plus is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing (first Custom Ringing number only)
- Directory Assistance (6 calls)
- Easy Access
- Last Call Return
- *LINE-BACKER*
- Message Waiting Indication – Audible or Audible/Visual
- *QWEST* Receptionist – Name and Number[1]
- Three-Way Calling
- Voice Messaging Service (M)

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JUN - 8 2010
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[1] Obsolete service; see 105.4.3, preceding, for further detail. (T)(M)

(M) Material moved from 5.9.1.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

V.1. (Cont'd) (M)

b. In addition to choosing services or features from the list in 1.a., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature outside of the *QWEST CHOICE* Home Plus package. (T)

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.

c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.

d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their ten selections of features/services.

f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order. (M)

(M) Material moved from 5.9.1.

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JUN - 8 2010
NPSC-Comm. Dept.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

V. *QWEST CHOICE* Home Plus (Cont'd)

3. Rates and Charges

a. The monthly rate, following, includes the rate specified in 5.2.4, preceding, for residence individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Existing *QWEST CHOICE* Home Plus customers cannot take advantage of promotions for *QWEST CHOICE* Home Plus or any of the service/feature specified in 1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Normal nonrecurring charges associated with the line apply where *QWEST CHOICE* Home Plus is provided in association with the installation of a new residence individual or additional flat rate line or the move of a residence individual or additional flat rate line.

d. Services or features specified in 1.a., preceding, may be added or changed without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 1.a., preceding.

f. *QWEST CHOICE* Home Plus will be provided at the following rates:

	USOC	MONTHLY RATE
• Per individual or additional flat rate residence line	PGO1P	**$54.50** (I)

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

W. *QWEST CHOICE* Two-line Home Plus (M)

QWEST CHOICE Two-line Home Plus is obsolete and is not available to new customers after June 18, 2010. (N) (N)

1. Description (M)

QWEST CHOICE Two-line Home Plus is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified below:

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing (first Custom Ringing number only)
- Directory Assistance (6 calls)
- Easy Access
- Last Call Return
- *LINEBACKER*
- Message Waiting Indication – Audible or Audible/Visual
- *QWEST* Receptionist – Name and Number[1]
- Three-Way Calling
- Voice Messaging Service (M)

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[1] Obsolete service; see 105.4.3, preceding, for further detail. (T)(M)

(M) Material moved from 5.9.1.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

W.1. (Cont'd) (M)

b. In addition to choosing services or features from the list in 1.a., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature outside of the *QWEST CHOICE* Two-line Home Plus package. (T)

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.

c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.

d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection. (M)

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(M) Material moved from 5.9.1.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

W.2. (Cont'd) (M)

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their ten selections of features/services.

f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

g. The features selected as part of the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have *QWEST CHOICE* Home Plus on both lines must subscribe to *QWEST CHOICE* Home Plus on both lines at the rates specified in 105.9.1.V., preceding. (T)(M)

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(M) Material moved from 5.9.1.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

W. *QWEST CHOICE* Two-line Home Plus (Cont'd)

3. Rates and Charges

a. The monthly rate, following, includes the rate specified in 5.2.4, preceding, for residence individual and additional line flat rate service. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Existing *QWEST CHOICE* Two-line Home Plus customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Home Plus or any of the service/feature specified in 1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Normal nonrecurring charges associated with the lines as specified in 5.2.4, preceding, apply where *QWEST CHOICE* Two-line Home Plus is provided in association with the installation of a new residence individual and additional flat rate line or the move of a residence individual and additional flat rate line.

d. Services or features specified in 1.a., preceding, may be added or changed without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 1.a., preceding.

f. *QWEST CHOICE* Two-line Home Plus will be provided at the following rate:

	USOC	MONTHLY RATE
• Per individual and additional flat rate residence line	PGO2P	**$77.00** (I)

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (CONT'D)

X. *QWEST* Home Phone (T)(M)

1. Description

QWEST Home Phone is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified below:

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting ID
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- *NO SOLICITATION*
- Three-Way Calling
- Voice Messaging Service (M)

(M) Material moved from Section 5.9.1.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

X. *QWEST* Home Phone (Cont'd)

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication.

c. A customer may subscribe to a qualifying Qwest Long Distance calling plan in conjunction with their *QWEST* Home Phone package. Terms and conditions apply for *QWEST* Home Phone Unlimited (PGOQU) and *QWEST* Home Phone Plus (PGOQV) as specified in the Qwest Long Distance Corporation international, interstate and intrastate tariffs, price lists and rate schedules located at www.centurylink.com. (T)

d. Only *QWEST* Home Phone (PGOQW) purchased without a qualifying Qwest Long Distance calling plan is available for resale.

e. All services or features selected in the package(s) can only be provided where technically available and compatible with other features the customer may choose to order.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

X. *QWEST* Home Phone (Cont'd)

3. Rates and Charges

a. The monthly rate that follows includes a residence individual flat rate or additional flat rate line as specified in 5.2.4, preceding. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Normal nonrecurring charges associated with the line apply where *QWEST* Home Phone is provided in association with the installation of a new residence individual or additional flat rate line.

c. Services or features specified in 1.a., preceding may be added or changed without a nonrecurring charge.

d. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified in 1.a., preceding.

e. The monthly rates that follow do not include the monthly rates and/or per minute charges for the qualifying *QWEST* Long Distance plans.

f. *QWEST* Home Phone packages will be provided at the following rate:

	USOC	MONTHLY RATE
• Per individual and additional flat rate residence line	PGOQV PGOQW	**$41.00** (I)

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES (Cont'd)

105.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. **Reserved for Future Use** (T)

(D)

(D)

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105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS (T) (D)

A. **Effective October 1, 2025, the Company reserves the right to separate the following bundled voice services from High-Speed Internet (HSI) in areas where bundled components are no longer available through CenturyLink. If the customer's bundled voice services are separated from HSI, the Company will continue to honor applicable tariffed voice rates.** (N)

Impacted Bundled Services:

- **CenturyLink Business Bundles**
- **Core Connect Plans**
- **Simply Unlimited Business**
- **Simply Unlimited Phone for Residence**
- **Unlimited Nationwide Calling**
- **Essential Home Phone with 30 Minutes Nationwide Long Distance**

Impacted customers currently enrolled in these plans will no longer be required to maintain HSI service on the same bill to retain eligibility for the bundled voice rate, and the terms and conditions of these service offerings and customer invoices may be revised accordingly. (N)

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09/18/2025

105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS (Cont'd)

105.11.2 CORE CONNECT (N)

Effective December 5, 2014, Core Connect Professional is obsolete and no longer available to new customers. Existing customers with Core Connect Professional will be allowed to retain Core Connect Professional for the duration of their term as long as they remain at the same location. Additional Unlimited Business Voice Lines can be added to their existing agreement. Termination fees will be waived for Core Connect Professional customers who disconnect their service prior to the expiration of their term as the result of a move to a different location. (N)

A. Description (M)

Core Connect Professional is available to current business customers who subscribed to CenturyLink qualifying products and services under month to month, 1-year, 2-year, 3-year or 5-year term plans.

The following qualifying products and services are required for Core Connect Professional:

- Minimum three (3) basic business lines with Choice Business Plus
- Minimum three (3) Core Connect Professional Unlimited Long Distance (LD)
- CenturyLink High Speed Internet Service with Core Service Pack up to 12Mbps (M)

B. Terms and Conditions (N)

For Terms and Conditions, see Section 5.11.2.B., preceding. (N)

Early Termination Fees for Core Connect Professional are as follows: (M)

CORE CONNECT PROFESSIONAL	
TERM	TERMINATION FEE
1 year	$200.00
2 year	400.00
3 year	600.00
5 year	800.00

(M)

(M) Material moved from Section 5.11.2.

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105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS (Cont'd)

105.11.2 CORE CONNECT (Cont'd)

C. Rates and Charges

1. The monthly rates that follow include the local voice services only. Where applicable, incremental charges specified in 5.1 of this Catalog, apply.

2. *Nonrecurring charges may apply as specified in C.4., following.*

3. Core Connect Professional Local Voice Services will be provided at the following rates.

	USOC	NON RECURRING CHARGE	MONTHLY RATE
• Core Connect Professional	PGOQO/ PGOQR	$50.00	$100.00 [1]
• Unlimited Business Voice Line	PGOQY	50.00	**32.50** (I)

[1] Monthly rate is one PGOQO and two PGOQR for the minimum three (3) lines.

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105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS

105.11.3 *PURCHASE PLUS REWARD* PLAN (T)(M)

A. Description

1. *PURCHASE PLUS REWARD* Plan is an offering available to business customers who enter into a one-year, two-year or three-year *TOTAL ADVANTAGE* Express (QTA Express) Agreement or *TOTAL ADVANTAGE* (QTA) Agreement, and who agree to increase their monthly spend under QTA Express or QTA. Descriptions of QTA Express and QTA are found in 2.16, preceding.

2. When a customer increases their monthly spend on Qwest products or services included in the QTA Express and/or QTA Agreements, a discount will be applied to the month-to-month rates of the following qualifying services.

   - Flat Rate Business Lines (1FB)
   - *QWEST CHOICE* Business
   - *QWEST CHOICE* Business Plus
   - *QWEST CHOICE* Business Add-A-Line
   - *QWEST CHOICE* Business Prime

B. Terms and Conditions

1. A minimum of three and a maximum of twenty qualifying lines will be eligible for the local discount described in C.1., following. The three wireline minimum does not apply to customers also subscribing to certain qualifying Qwest Communications Corporation IP based services.

2. Terms, conditions, rates and charges specified elsewhere for qualifying lines and packages apply. Customers may subscribe to additional products and services, however, subsequent increases will not affect the monthly discount level unless the customer signs a new term agreement.

3. This discount plan cannot be used in conjunction with *LINE VOLUME ADVANTAGE*.

4. The discount will appear as a credit(s) on the customer's monthly bill. No partial month's credit(s) can be provided. The discounts in C.1., following, apply to each qualifying line and/or package subscribed to by the customer under this plan. (M)

(M) Material moved from Section 5.11.3.

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105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS
105.11.3 *PURCHASE PLUS REWARD* PLAN (Cont'd) (T)(M)

C. *PURCHASE PLUS REWARD* Plan Discounts

1. The monthly discounts are based on the following level of increased spend within QTA Express or QTA Agreements:

a. Discount for customers spending up to $2,999 monthly.

- 1 to 3 Year QTA Term

	1FB
$100 - $499	10%
$500 - $999	15%
$1,000+	20%

- 1 Year QTA Term

	QCB, QCB Plus Add-a-line and/or QCB Prime
$100 - $499	25%
$500 - $999	30%
$1,000+	35%

- 2 Year QTA Term

	QCB, QCB Plus Add-a-line and/or QCB Prime
$100 - $499	30%
$500 - $999	35%
$1,000+	40% (M)

(M) Material moved from Section 5.11.3.

NE 2018-007

105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS
105.11.3 *PURCHASE PLUS REWARD* PLAN (T)(M)

C.1.a. (Cont'd)

INCREASED QTA EXPRESS/QTA SPEND	DISCOUNTED SERVICE	MONTHLY DISCOUNT
• 3 Year QTA Term		
	QCB, QCB Plus Add-a-line and/or QCB Prime	
$100 - $499		35%
$500 - $999		40%
$1,000+		45%

b. Discount for customers spending $3,000 to $25,000 monthly.

• 1 to 3 Year QTA Term		
	1FB	
$400 - $999		10%
$1,000 - $1,499		15%
$1,500+		20%
• 1 Year QTA Term		
	QCB, QCB Plus Add-a-line and/or QCB Prime	
$400 - $999		25%
$1,000 - $1,499		30%
$1,500+		35% (M)

(M) Material moved from Section 5.11.3.

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105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS
105.11.3 *PURCHASE PLUS REWARD* PLAN (T)(M)

C.1.b. (Cont'd)

INCREASED QTA EXPRESS/QTA SPEND	DISCOUNTED SERVICE	MONTHLY DISCOUNT
• 2 Year QTA Term		
	QCB, QCB Plus Add-a-line and/or QCB Prime	
$400 - $999		30%
$1,000 - $1,499		35%
$1,500+		40%
• 3 Year QTA Term		
	QCB, QCB Plus Add-a-line and/or QCB Prime	
$400 - $999		35%
$1,000 - $1,499		40%
$1,500+		45% (M)

(M) Material moved from Section 5.11.3.

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105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS (N)

105.11.4 *LINE VOLUME ADVANTAGE*

Effective June 19, 2010, *LINE VOLUME ADVANTAGE* is obsolete and no longer available to new customers. Existing customers with a signed agreement may renew their *LINE VOLUME ADVANTAGE* for one additional term upon the expiration of their current agreement. (N)

A. Description (M)

1. *LINE VOLUME ADVANTAGE* is available to business customers subscribing to 50 or more lines in conjunction with basic business access lines. A customer may have up to a maximum of 3000 participating lines across the Qwest region. *LINE VOLUME ADVANTAGE* is offered as a tiered plan with each tier having a Minimum Line Requirement.

2. *LINE VOLUME ADVANTAGE* may be offered to business customers who are contemplating establishing service with another telecommunications service provider or, business customers currently receiving their service from another telecommunications service provider.

3. *LINE VOLUME ADVANTAGE* defines qualifying lines as the following:

   - Flat Rate Business Lines (1FB) with Hunting
   - *QWEST CHOICE* Business
   - *QWEST CHOICE* Business Plus
   - Add-A-Line
   - *QWEST CHOICE* Business Prime

B. Terms and Conditions

1. Customers subscribing to *LINE VOLUME ADVANTAGE* receive discounts specified in 5.3.13.C., following. These discounts are applied to the monthly tariffed rates for qualifying services. All terms and conditions for qualifying products and services as specified elsewhere apply. The Company may withdraw this offering to customers at any time with appropriate notice.

2. All access lines must be associated with the same customer. The Company may, at its discretion, provide this plan to Affiliates or Franchisees of the customer. An Affiliate or Franchisee is an entity whose operation of business is substantially associated with the customer's name, mark or commercial symbol.

3. Intercept Service will be provided on the main listed directory number.

4. *LINE VOLUME ADVANTAGE* is not available on Public Communication Service. (M)

(M) Material moved from 5.2.13.

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105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS
105.11.4 *LINE VOLUME ADVANTAGE*

B. Terms and Conditions (Cont'd) (M)

5. The discount level for *LINE VOLUME ADVANTAGE* is based on volume and a contract term of 2 years, 3 years, 4 years or 5 years.

6. Additional lines may be added, but will not affect the monthly discount level.

7. If Qwest terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole without Cause before the expiration date, the customer will pay termination charges of $15.00 per line of the customer's Minimum Line Requirement times the remaining number of months left on the Term. For example: a customer terminating all service with 3 months remaining on the Term and a Minimum Line Requirement of 50 lines will pay $15.00 x 50 x 3 = $2,250.00.

   Annually, if an account falls below the Minimum Line Requirement for the discount tier, the customer will pay a shortfall penalty of $60.00 for each line below the Minimum Line Requirement.

   A termination charge will be waived if the customer places an order to discontinue the service and replaces the line(s) within the Qwest region with similar Qwest contracted services equal to, or greater than, the remaining value of the commitment.

8. The customer may move the physical location of all or part of the lines in *LINE VOLUME ADVANTAGE* to another location within the Qwest region, or move within the following Qwest products, provided the new lines are provided to the customer by the Company:

   - Flat Rate Business Service (1FB) with Hunting
   - *QWEST CHOICE* Business
   - *QWEST CHOICE* Business Plus
   - Add-A-Line
   - *QWEST CHOICE* Business Prime

9. The Company may vary *LINE VOLUME ADVANTAGE* terms and conditions, excluding discount levels, to meet a specific customer's request provided the changes are mutually agreed upon by the customer and the Company.

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(M) Material moved from 5.2.13.

105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS
105.11.4 *LINE VOLUME ADVANTAGE*

C.4. (Cont'd) (M)

b. *QWEST CHOICE* Business

	MONTHLY DISCOUNTS			
	2 YEAR	3 YEAR	4 YEAR	5 YEAR
• Number of lines				
- 50 - 499	38%	40%	42%	44%
- 500 - 999	40%	42%	44%	45%
- 1000 - 3000	42%	44%	45%	47%

c. *QWEST CHOICE* Business Plus

	MONTHLY DISCOUNTS			
	2 YEAR	3 YEAR	4 YEAR	5 YEAR
• Number of lines				
- 50 - 499	46%	48%	50%	51%
- 500 - 999	48%	50%	51%	51%
- 1000 - 3000	50%	51%	51%	52%

d. Add-A-Line

	MONTHLY DISCOUNTS			
	2 YEAR	3 YEAR	4 YEAR	5 YEAR
• Number of lines				
- 50 - 499	27%	29%	30%	32%
- 500 - 999	29%	30%	32%	33%
- 1000 - 3000	30%	32%	33%	35%

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105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS

105.11.4 *LINE VOLUME ADVANTAGE*

C.4. (Cont'd) (M)

e. *QWEST CHOICE* Business Prime

	MONTHLY DISCOUNTS			
	2 YEAR	**3 YEAR**	**4 YEAR**	**5 YEAR**
• Number of lines				
- 50 - 499	37%	39%	41%	43%
- 500 - 999	39%	41%	43%	45%
- 1000 - 3000	41%	43%	45%	46%

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106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

SUBJECT	PAGE	
		(D)
Calling Connection Plans	6	
Optional Service Offerings	6	
Standard Service Offerings	1	

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106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.2 STANDARD SERVICE OFFERINGS

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106.2 STANDARD SERVICE OFFERINGS

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106.2 STANDARD SERVICE OFFERINGS

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106.2 STANDARD SERVICE OFFERINGS

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106.2 STANDARD SERVICE OFFERINGS

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106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.3 OPTIONAL SERVICE OFFERINGS (M)

106.3.18 CALLING CONNECTION PLANS

A. Description

Business Daytime Connection Plus

Effective 11-15-01, this Plan is grandfathered to existing customers. New subscribers or changes to the existing plan are not allowed.

Customers subscribing to this plan will be charged a monthly rate for which they receive a designated number of minutes of intraLATA toll. For all additional plan calls, the customer will be charged a special rate specified in C., following. The monthly rate will always apply.

Volume Calling Connection

Effective 11-15-01, this Plan is grandfathered to existing customers. New subscribers or changes to the existing plan are not allowed.

This Plan applies only to business customers. Customers subscribing to this plan are charged a special rate and will also receive a discount based on the monthly MTS Plan usage billed to their account. The discount will apply to the customer's total amount of intraLATA toll billed each month, per account.

A multilocation option is available to customers with additional locations within the state. Each different account(s) must have a legal or formal affiliation such as a partnership or subsidiary relationship with the main account. A maximum number of 25 account(s) must be authorized by the main account. The main account and location account(s) must be located in the same telephone company territory and same state.

The main account and location account(s) will receive an additional discount specified in C., following. The monthly rate specified in C. is applied to the main account only.

City Connection

Effective 11-15-01, this Plan is grandfathered to existing customers. New subscribers or changes to the existing plan are not allowed.

Customers subscribing to this plan are charged a monthly rate for which they may select a city most frequently called, as represented by a telephone company exchange, and for calls placed to that city, they receive a discount as specified in C. over the established MTS rates in effect. All additional calls receive a separate discount as specified in C., following. These discounts do not apply to operator-assisted charges.

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106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.3 OPTIONAL SERVICE OFFERINGS (M)
106.3.18 CALLING CONNECTION PLANS

A. Description (Cont'd)

Tenant Calling Connection

Effective 11-15-01, this Plan is grandfathered to existing customers. New subscribers or changes to the existing plan are not allowed.

Tenant Calling Connection Plan is available to building owners/managers and their tenants located in the same building. These customers are charged a special non-distance sensitive rate as specified in C., following. Customers also receive a discount based on the volume of monthly MTS usage billed to their account. The discount applies to the customer's total amount of intraLATA toll billed each month, per account. In addition, customers receive a discount on the calling card service charge as specified in C., following. The building owner/manager and each tenant receives an additional discount as indicated in C., following, on their account.

Tenant Calling Connection will be offered in multi-tenant office buildings, shopping malls, and office parks in which the owner/manager agrees via contractual agreement to endorse the Company as the preferred telecommunications provider. High rise office buildings must have a minimum of 7 tenants to qualify; shopping malls must have a minimum of 50 tenants; and office parks must have a minimum of 15 tenants.

Office buildings with less than 7 tenants or shopping malls with less than 50 tenants will also qualify if the owner/manager of other office buildings with at least 7 tenants or 50 tenants (shopping malls), subscribes to the plan at both locations.

SIMPLE VALUE Calling Plan

Effective 11-15-01, this Plan is grandfathered to existing customers. New subscribers or changes to the existing plan are not allowed.

This Plan is available to business customers. Customers subscribing to this Plan will be charged special rates based on the time-of-day and day-of-week as specified in C., following. This Plan applies only to intraLATA, dial station-to-station long distance calls.

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(M) Material moved from Page 2.

106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.3 OPTIONAL SERVICE OFFERINGS (M)
106.3.18 CALLING CONNECTION PLANS (Cont'd)

B. Terms and Conditions

For terms and conditions see 6.3.18.

C. Rates

Business Daytime Connection Plus

USOC	MONTHLY RATE	MINUTES	RATE PERIOD INITIAL (30 SEC)	RATE PERIOD ADDNL (6 SEC.)
OBK6X	$11.40	0 - 60	–	–
		61 and over	$0.095	$0.019

Volume Calling Connection

	USOC	MULTILOCATION DISCOUNT	MONTHLY RATE
• Basic Plan	OVDXX	–	$5.00
• Multilocation-Main Account	OVM1M	2%	5.00[1]
• Multilocation-Location Account	OVM1A	2%	–

The following table is used to apply rates for calls subscribed to under this plan.

	INITIAL PERIOD (30 SECONDS)	ADDITIONAL PERIOD (6 SECONDS)
• All days and hours	$0.05	$0.01

VOLUME DISCOUNT MONTHLY PLAN USAGE	ADDITIONAL DISCOUNT
$ 50.00 to $99.99	10%
100.00 and over	20%

[1] Applies in lieu of monthly rate for Volume Calling Connection.

(M) Material moved from Page 3.

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106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.3 OPTIONAL SERVICE OFFERINGS (M)
106.3.18 CALLING CONNECTION PLANS
C. Rates (Cont'd)

City Connection

USOC	MONTHLY RATE	DISCOUNT PRESELECTED CITY	DISCOUNT ALL OTHER CALLS
OAPXX	$1.00	20%	5%

Tenant Calling Connection

USOC	DISCOUNT[1]	VOLUME DISCOUNT MONTHLY PLAN USAGE	VOLUME DISCOUNT ADDITIONAL DISCOUNT
OVM3A	2%	$ 50.00 to $99.99	10%
		100.00 and over	20%

The following table is used to apply rates for calls subscribed to under this Plan. The time periods for day, evening and night/weekend are the same as found in 6.2.1.

	INITIAL PERIOD (30 SECONDS)	ADDITIONAL PERIOD (6 SECONDS)
• All days and all hours	$0.05	$0.01

SIMPLE VALUE Calling Plan

	USOC	RATE PERIOD INITIAL (30 SEC.)	RATE PERIOD ADD'L. (6 SEC.)
• Business	OLGJX		
- Peak[2]		$0.055	$0.011
- Off-Peak[3]		0.040	0.008

[1] Applies to building owners/managers and tenants.

[2] The peak rate period is from 7 A.M.- 7 P.M., Monday through Friday.

[3] The off-peak rate period is from 7 P.M.- 7 A.M., Monday through Friday, and 24 hours on Saturdays and Sundays.

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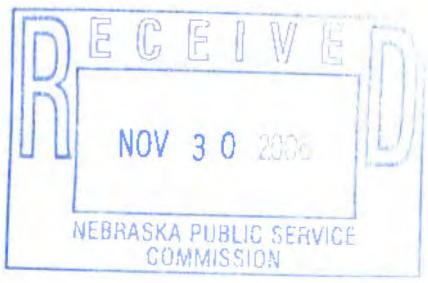
107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

SUBJECT	PAGE	
800 Serviceline Option	1	(N)



107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 800 SERVICELINE OPTION (N)

A. General

1. Two-Way WATS are the furnishing of facilities for dial type telecommunications between a station associated with a WATS access line and stations within the State of Nebraska in accordance with the terms, conditions and schedule of charges specified in this Section. The rates and charges included in this Section are in payment for the service furnished between the calling and called stations.

2. A WATS access line is a transmission path from the customer's premises to a Company central office which is provided for the purpose of completing WATS calls. Each such line will be arranged at the customer's option for Two-Way service. (N)

3. 800 Serviceline Option is not an access line, but is the furnishing of an 8XX number (i.e., 800, 822, 833, 844, 855, 866, 877 or 888, as available) to be associated with an individual line or trunk. (M) (M)

4. Dial type telecommunications, as specified in 1., above, is a call dialed and completed from or to a WATS Service without the assistance of a Company operator, except that a Company operator will: (N)

   - Reestablish a call which has been interrupted after the called number has been reached, or
   - Reach the called telephone number where facilities are not available for customer dial completion. (N)

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107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 800 SERVICELINE OPTION (N)

A. General (Cont'd)

5. Intrastate Two-Way Service may be provided jointly by the Company and an Interexchange Carrier (IC) on a shared basis. A shared WATS access line is where the Company provides the WATS access line, transports the intraLATA traffic and bills both the WATS access line and intraLATA usage to the end user as set forth in this Section. An Interexchange Carrier transports the interLATA traffic and bills interLATA usage to the end user at the IC's applicable WATS usage charges. The IC shall order Switched Access Service under the terms and conditions of the Company's Access Service Catalog. (N)

6. Intrastate 800 Serviceline Option may be provided jointly by the Company and the IC on a complementary basis. A complementary service is where the Company provides the 8XX number to be associated with an individual line or trunk, transports the intraLATA traffic and bills both the 8XX number and intraLATA usage to the end user as set forth in this Section. The interLATA traffic is transported and billed by the IC as set forth in 5., above. (M)

7. A dual jurisdiction WATS access line is a facility used for the provision of interstate and intrastate WATS and is provided subject to the terms and conditions of the Company's Interstate Access Service Tariff F.C.C. No. 1. Any intrastate intraLATA traffic retained and transported by the Company will be billed to the end user at the usage charges set forth in this Section. The interLATA traffic is transported and billed by the IC. (M)

8. Interstate interLATA Two-Way will be provided by the IC. (N)

9. IntraLATA only Two-Way will not be provided by the Company. (N)

10. IntraLATA only 800 Serviceline Option will be provided by the Company. (M)

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107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 800 SERVICELINE OPTION (N)

A. General (Cont'd)

11. Definitions of Services (N)

800 Serviceline Option (M)

This option is served over a customer-provided exchange facility. One 8XX number (i.e., 800, 822, 833, 844, 855, 866, 877 or 888, as available) may be assigned to each existing or newly provided exchange telephone number which allows for the completion of 8XX calls in addition to all other usage normally handled on this termination. Message detail (calling number/calling location where possible and duration of calls) is included. Billing is based on a specified rate per hour. Volume discounts may apply.

Two-Way Service

A WATS access line arranged for both Outward and Inward Service provides for the origination and termination of calls from locations within the State of Nebraska for the purpose of telecommunications. It is a separate category of service and cannot be combined with Outward or 800 Service for the completion of a given call. Two-Way Service is provided on a Shared WATS basis. Shared WATS is where the Company provides the WATS access line and transports the intraLATA traffic. The interexchange carrier provides the interLATA traffic. Both companies bill usage to the end user at their applicable charges. IntraLATA only Two-Way Service will not be provided. Usage is bulk billed as set forth in D.4., following. (M)

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107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 800 SERVICELINE OPTION (Cont'd) (N)

B. Terms and Conditions

1. Undertaking of the Company

   The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.

2. Availability of Service

   The furnishing of service in this Section will require certain physical arrangements of the facilities of the Company and is therefore subject to the availability of such facilities.

3. Liability of the Company

   a. In view of the fact that the customer has exclusive control of the communications over these facilities furnished by the Company, and of the other uses for which the facilities may be furnished by the Company, and because of unavoidableness of errors incident to the services and to the use of such facilities furnished by the Company are subject to the terms, conditions, and limitations specified in this Section.

   b. The Company's liability, if any, for its willful misconduct is not limited by this Catalog. With respect to any other claim or suit by a customer or by any others, for damages associated with the installation, provision, preemption, termination, maintenance, repair, or restoration of service, the Company's liability, if any, shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the period during which the service was affected. This liability shall be in addition to any amounts that may otherwise be due the customer under this Catalog as an allowance for interruptions.

   c. The Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof, against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and against all other claims arising out of any act of omission of the customer in connection with the facilities provided by the Company. (N)

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107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 800 SERVICELINE OPTION (N)

B.3. (Cont'd)

d. Neither this Company nor any connecting carrier participating in the service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

e. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, make, instituted, or asserted by customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed, to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of said equipment so provided.

The Company may require each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

The customer shall furnish, install, and maintain sealed conduit with explosion-proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The customer may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company. (N)

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107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 800 SERVICELINE OPTION (N)

B. Terms and Conditions (Cont'd)

4. Limitation of Service

a. WATS does not include person-to-person, collect, conference, or other calls requiring operator handling except as provided in A.4., preceding.

b. WATS is not represented as adapted for connection to other services of the Company or to customer-provided facilities. The service contemplates the provision of satisfactory transmission only between the access line and the called station. Extension terminations of access lines are furnished on the same or different premises as another termination of the same access line. Access lines and extension will be terminated only at premises located in the State of Nebraska and in the same LATA.

c. 800 Serviceline Option, and Two-Way WATS are furnished upon condition that the customer contract for adequate facilities to permit the using of the service without interfering or impairing this or any other service rendered by the Company.

5. Use of Service for Unlawful Purposes

The service is furnished subject to the condition it will not be used for an unlawful purpose. Service will be discontinued, upon five days written notice, if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law. If the Company receives other evidence giving reasonable cause to believe that such service is being or will be so used, it will, upon five days notice, deny the service or refer the matter to the appropriate law enforcement agency. (N)

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107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 SERVICELINE OPTION (N)

B. Terms and Conditions (Cont'd)

6. Termination of Service for Cause

a. Upon nonpayment of any sum due the Company, or upon a violation of any of the conditions governing the furnishing of service, the Company may, by notice in writing to the customer, without incurring any liability, forthwith discontinue the furnishing of said service.

b. The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than that for which it is provided or when its use interferes with or impairs, or would interfere with or impair this or any other service rendered to the public by the Company.

7. Use of the Service by the Customer

a. WATS is provided for use by the customer and may be used by others, when so authorized by the customer, providing that all such usage shall be subject to the provisions included in this Catalog.

b. Orders, including those which involve the start, rearrangement, release or discontinuance of service, will be accepted by the Company only from the customer.

c. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

(1) The placing or acceptance of a WATS call by a WATS customer, their agent, employee or representative, in response to an uncompleted message toll call, which was not completed in order to transmit or receive intelligence without payment of the applicable message toll charge. (N)

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107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 800 SERVICELINE OPTION (N)

B.7.c. (Cont'd)

(2) The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, WATS by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service.

(3) The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another.

(4) The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

8. Advance Payments

a. Applicants for service who have no account with the Company or whose financial reasonability is not a matter of general knowledge, may be required to make an advance payment at the time of application, equal to the installation charges, if applicable, and at least one month's charges for the service desired.

b. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.

9. Payment of Charges

The customer is responsible for payment of all charges for service. Charges are based on the rates, terms and conditions listed in the Catalog at the time the service is furnished. Usage charges are billed at the end of the billing cycle. All other recurring charges are billed monthly in advance. (N)

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107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 800 SERVICELINE OPTION (N)

B. Terms and Conditions (Cont'd)

10. Deposits

The Company may, in order to safeguard its interests, require an applicant or a customer to make a deposit to be held by the Company as a guarantee of the payment of charges. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's terms and conditions as to advance payments and the prompt payment of bills on presentation.

At such time as the service is terminated, the amount of the deposit is credited to the customer's account and any credit balance which may remain is refunded. At the option of the Company, such a deposit may be refunded or credited to the customer at any time prior to termination of the service. Simple interest at 6% per annum is paid for the period during which the deposit is held by the Company.

11. Defacement of Premises

The Company is not liable for any defacement of or damage to the premises of a customer resulting from the furnishing of service or the attachment of the instruments, apparatus, and associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the agents or employees of the Company.

12. Theft of Equipment

The customer is required to reimburse the Company for any loss through theft of the equipment or apparatus on the customer's premises.

13. Cancellation of Application for Service for Two-Way WATS

a. Where an application for service is canceled by the applicant prior to the start of installation of facilities, no charge applies.

b. Where installation of facilities has been started prior to the cancellation, installation charges apply. (N)

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107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 800 SERVICELINE OPTION (N)

B. Terms and Conditions (Cont'd)

14. Power Supply

When Company equipment, installed on the premises of a customer, requires commercial power for its operation, the customer is required to provide such power.

15. Minimum Contract Period

The minimum contract period is one day.

16. Rates for Fractional Periods

a. For the purpose of determining the charges for a fractional part of a month, every month is considered to have 30 days.

b. The charges for a fractional part of a month will be a proportionate part of the monthly recurring rate based on the actual number of days the service is provided, as specified under C.1., following.

17. Maintenance and Repairs

The Company undertakes to maintain and repair the facilities which it furnishes to the customer. The customer shall be responsible for damages to facilities of the Company caused by the negligence or willful act of the customer. The customer may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company except upon the written consent of the Company.

18. Allowance for Interruptions

a. Interruptions to the access line of two consecutive hours to 24 hours not due to the negligence of the customer, are credited to the customer at one-thirtieth of the monthly access line charge. After the first 24 hours, an additional credit of one-thirtieth of the monthly charge is applied for each 24 hour period or any fraction thereof.

b. Message Telecommunications Service (MTS), furnished at customer's request when the customers WATS is interrupted, is charged for at the message toll telephone rates contained in 6.2.1. (N)

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107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 800 SERVICELINE OPTION (N)

B.18. (Cont'd)

c. None of the preceding credit allowances will be made for:

- Noncompletion of WATS messages due to busy network conditions.
- Interruption of service due to customer-provided equipment or systems.
- Interruption of service due to the negligence of the customer.
- Interruption of service during any period in which the Company is not afforded access to the premises at which the WATS access line is terminated.
- Interruption of service during any period when the customer has released the WATS access line to the Company for maintenance purposes, or implementation of a customer order for a change in service arrangement. (N)

d. When 800 Serviceline Option is interrupted, the credit allowance is the same as for the service with which it is associated. (M) (M)

19. Construction Costs (N)

All rates and charges quoted in this Catalog provide for the furnishing of Two-Way WATS where facilities are available or where the construction or furnishing of facilities does not involve unusual costs. Where the construction or furnishing of facilities involves excessive costs, additional charges may be made to cover the excess costs involved.

20. Suspension of Service

a. After the minimum contract period, a Two-Way WATS access line, may be suspended for a period of not less than two weeks and not more than two months. Service will be suspended at the rate set forth in C.11., following. (N)

b. Suspension of service is not applicable to 800 Serviceline Option. It is applicable to the associated line or trunk. See 2.2.10. (M) (M)

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107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 800 SERVICELINE OPTION (N)

B. Terms and Conditions (Cont'd)

21. Directory Listings

a. Directory listings for Two-Way WATS will be provided at rates applicable for business additional listings as specified in 5.7.1. (N)

b. One free Directory listing will be provided for 800 Serviceline Option. Additional Directory listings will be provided at applicable additional listing rates as specified in 5.7.1. (M) (T)(M)

22. Definitions (N)

Connecting Arrangement

The equipment provided by the Company to accomplish the direct electrical connection of the customer-provided facilities with the facilities of the Company.

Customer

The person, firm, or corporation responsible for the payment of charges and compliance with the general terms and conditions of this Catalog.

Direct Electrical Connection

A physical connection of the electrical conductors in the communications path.

Hunting Arrangement

A grouping of Two-Way WATS access lines arranged for the completion of a given call.

Interexchange Carrier (IC) or Interexchange Common Carrier

Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in intrastate communication by wire or radio, between two or more exchanges. (N)

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107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 800 SERVICELINE OPTION (N)

B.22. (Cont'd)

Interface

The point on the premises of the customer at which provision is made for connection of other than Company provided facilities to facilities provided by the Company.

Service Group

When used in connection with Two-Way WATS, "Service Group" denotes the access lines arranged in the central office equipment furnished by the Company as part of the given hunting arrangement.

C. Application of Monthly Rates and Usage

1. Method of Determining Fractional Recurring Charges

Charges for a fraction of a month are determined by dividing the monthly rate by 30 to obtain a daily rate. That rate is multiplied by the number of days service is provided.

2. Timing of Calls

a. Chargeable time begins when connection is established between a station associated with the WATS access line and the calling or called station, and ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network. (N)

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107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 800 SERVICELINE OPTION (N)

C.2. (Cont'd)

b. When 800 Serviceline Option is directly connected (i.e., not connected through a multiline terminating system) at a customer's premises to a communications system, chargeable time begins when the 800 Serviceline Option call terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the 800 Serviceline Option so that chargeable time may begin.

c. All calls completed in one billing period in a service group must average at least one minute in duration. (N)

d. All calls completed in one billing period through 800 Serviceline Option will be billed a minimum of 30 seconds per call. (M)

3. Method of Determining Usage Charges for Two-Way WATS

a. Determine the total number of calls for the service group.

b. Determine the equivalent hours used by applying the minimum average time requirement of 60 seconds (1 call = 1 minute).

c. Determine the actual number of hours used for the service group.

d. Determine the chargeable hours which is the greater of b. or c., rounded to the nearest tenth (one decimal place).

e. Determine the number of access lines in service during the month. Access lines in service for a fraction of the month are based on the number of days in service divided by 30 days. The result is rounded to the nearest hundredth (two decimal places).

f. Determine the average use per line in the service group by dividing the chargeable hours in d., by the number of access lines in e.

g. Determine the usage per line by multiplying the hourly rate in the appropriate taper by the number of hours used in each taper and totaling these charges.

h. Determine the total usage in the service group by multiplying the usage charge per access line in g., by the number of access lines in e. (M)

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107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 800 SERVICELINE OPTION (N)

C. Application of Monthly Rates and Usage (Cont'd)

4. Access Line Termination

   The rates and charges for WATS access lines include all necessary facilities up to the standard network interface of each premises.

5. Directory Listings (800 Serviceline Option or Two-Way WATS)

   Directory listings may be provided at rates applicable for additional listings.

6. Restoration of Service

   a. If the WATS service is temporarily suspended for nonpayment of charges due or for any other violation of the terms and conditions of the Company, as described under B., but the equipment is not removed from the customer's premises, such service is restored only upon payment of applicable nonrecurring charges in addition to charges due for service and facilities.

   b. In cases where the equipment has been removed from a customer's premises because of discontinuance of service for nonpayment of charges due or for any other violation of the terms and conditions of the Company as described under B., service is reestablished only upon payment of the charges that would apply for a complete new installation for a new customer. Such charges are in addition to any charges due for services and facilities furnished up to the date of suspension of service.

7. Pay Telephone Charge

   The Pay Telephone Charge applies to all calls placed from pay telephones. This charge is in addition to all other applicable 800 Serviceline rates and charges. (N)

NOV 30
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107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 800 SERVICELINE OPTION (Cont'd) (N)

D. Rates and Charges (M)

1. 800 Serviceline Option (T)

a. 800 Serviceline Option Number

	USOC	MONTHLY RATE
• Each	WFA++	$5.00

b. Usage Rate

	HOURLY RATE
• Fractional hours will be rounded to the nearest tenth of an hour.	$6.00

c. Volume Discounts

All usage in excess of $60.00 will be discounted by the following percentages:

AMOUNT	DISCOUNT
0 thru $60.00	0%
$60.01 thru $200.00	10%
$200.01 thru $500.00	12%
$500.01 thru $1,000.00	15%
Over $1,000.00	20% (M)

2. Access Line Termination (N)

The rates and charges for WATS access lines include all necessary facilities up to the standard network interface of each premises.

3. Payphone Surcharge

	CHARGE
• Per completed call[1]	$0.55 (N)

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[1] This charge is in addition to all other applicable 800 Serviceline rates and charges. (N)

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107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 800 SERVICELINE OPTION (N)

D. Rates and Charges (Cont'd) (N)

4. Two-Way WATS (M)

a. Shared Access Line Charge

	USOC	MONTHLY RATE
• Each line, shared with AT&T	TWAS+	$45.00
• Each line, shared with an interexchange carrier other than AT&T, Company bills interLATA usage on behalf of IC	TWX++	45.00
• Each line, interexchange carrier bills their own usage	TW4++	45.00

b. Monthly Usage Rate Table

The hourly rates apply to the average use of each access line within a service group rounded to the nearest tenth of an hour.

• Upper Limit

	RATE
0 - 15 hours	$15.20
15.1 - 40 hours	14.00
40.1 - 80 hours	12.60
80.1 - 140 hours	11.20
140.1 - 240 hours	7.55
Over 240 hours	5.10

• Lower Limit

0 - 15 hours	7.60
15.1 - 40 hours	7.00
40.1 - 80 hours	6.30
80.1 - 140 hours	5.60
140.1 - 240 hours	4.25
Over 240 hours	4.25 (M)

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107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 800 SERVICELINE OPTION (N)

D. Rates and Charges (Cont'd)

5. Four-Wire Terminating Arrangement

	USOC	MONTHLY RATE
• This charge is in addition to the access line monthly recurring charge	4WA	$16.00

6. Suspension of Service

• Two-Way WATS, per access line	N/A	45.00

7. Nonrecurring Charges

a. Nonrecurring charges apply to connect each WATS access line.

b. Change charges apply to move or change each WATS access line or to make changes to the WATS record, according to the components of work required. (N)

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107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 800 SERVICELINE OPTION (N)

D.7. (Cont'd)

c. Nonrecurring Charges for Two-Way WATS

	NONRECURRING CHARGE
• For connecting new or additional WATS access lines	
- Two-Way WATS Service, per access line	$95.00
• For change of Interexchange Carrier	
- Two-Way WATS Service, per access line	15.00
• Number Changes	
- Two-Way WATS Service, per access line	48.00
• Hunting Arrangement Changes	
- Two-Way WATS Service, per access line	6.00
• Suspend and Restore	
- Two-Way WATS Service, per access line	33.00
• For record only activities	
- Two-Way WATS Service, per access line	14.00 (N)

d. Changes to 800 Serviceline Option (M)

• Each 800 Serviceline Option number	25.00 (M)

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109. OBSOLETE CENTRAL OFFICE SERVICES

SUBJECT	PAGE	
Call Management Systems	197.11	(N)
Caroline Service	50	
Central Office Alarm Services	180	
Central Office - Automatic Call Distribution (CO-ACD)	197.15	(N)
Centrex 21 Service	180	
Centrex Plus Service	113	
Centrex Service	1	
CENTRON Service	56	
Customized Call Management Service/*CENTRON* I Service	38	
Dial Switching Systems	1	
Emergency Preparedness Network	197.3	
Emergency Reporting Service	197.1	
Group Use Exchange Service	39	
Universal Emergency Number Service – 911	197.1	
VERSANET Service	198	
Uniform Call Distribution	197.11	

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

Equipment used in conjunction with Dial Switching Systems and connected to the Company's network on or after February 16, 2020, must, upon connection to the Company's facilities, be configured by the Customer or equipment manufacturer to allow direct "911" dialing by any end user and must be configured to send MLTS notifications as described in Section 2.5.3.**A.** (T)

Equipment connected as described preceding must also be configured such that it is capable of conveying the dispatchable location of a "911" caller as described in Section 2.5.3.B. (N) (N)

109.1.1 CENTREX SERVICE

Centrex Service is obsolete and will not be offered to new customers as of December 16, 1991. Effective January 16, 1992 all month-to-month Centrex customers must convert to Centrex Plus Service. Existing Rate Stabilized customers may continue to subscribe to Centrex Service until their Rate Stabilized term expires. Maintenance will be provided for Rate Stabilized systems. The terms and conditions associated with the obsolescence of this service are the same as those specified for Centrex Plus Service in 109.1.16.

The rates and charges for Centrex Service will apply to a Centrex (Type B) system which is changed to Centrex (Type A) as a result of the Company-initiated change in the type of serving central office equipment, or wire center area transfer.

Centrex Service is not offered for new systems; however, Centrex facilities rendered idle by the discontinuance of previously installed systems may be utilized, for existing customers, when determined feasible.

A. Description

1. Centrex I Service

a. This service is provided by means of switching equipment, telephones and associated facilities so arranged as to provide the following service features.

- Dial completion of intrasystem calls.
- Direct inward dialing from outside the system to any Centrex station of the system.
- Identification by station line number of outgoing message toll telephone calls dialed by Centrex station users.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

A. Description (Cont'd)

1. Centrex I Service

a. This service is provided by means of switching equipment, telephones and associated facilities so arranged as to provide the following service features. (Cont'd)

- Mechanical or manual interception of calls placed to station lines or numbers not connected for service. (M)
- Attendant transfer of incoming calls from one Centrex station to another Centrex station.
- Completion, by the attendant, of calls to a Centrex station from outside the system, when received by the attendant on one of the lines of the single Central Office Trunk Group associated with the primary listing. (M)

2. Centrex II Service

a. This service provides the same features and attendant's position options as included with Centrex I Service. In addition, by station dial and/or switchhook operation, the following features are provided on incoming calls from the exchange network.

- Transfer of a call from one station to another.
- Add on of a second station to an established call by the station first called.
- Answer of a call coming into the system's attendant position by any station.
- Hold of, and return to, an established call. While the first call is being held, a second call may be placed over the same station line.

b. Conference Calling

The initial attendant's position or station equipped to provide conference calling as described in F.1.

c. All stations of a Centrex system arranged to provide Centrex II Service are considered Centrex II stations.

B. Terms and Conditions

Where the term Centrex is used without the designation I or II in the terms and conditions presented hereinafter, the condition applies to both Centrex I and Centrex II Service.

(M) Material moved from Page 1 of this section.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

B. Terms and Conditions (Cont'd)

6. At the option of the customer, Centrex services may be suspended as provided in the Suspension and Restoral of Service section of this Catalog. Restoral charges apply as found in Section 3.

7. A Centrex system may be moved (same premises) or transferred (different premises within the State). The customer has the following options:

   - Paying as a charge the estimated cost to the Company of making the move or transfer on an out-of-service basis. The contract in effect at the time of the move or transfer is regarded as continuous.

   - Paying the sum of the Termination and Installation and/or nonrecurring charges which would apply if the service were terminated at the old location and installed at the new location. Service is reestablished under a new contract effective as of the date of the move or transfer.

8. Charges for changes of existing equipment of Centrex systems are defined below.

   - Changes include, but are not limited to the following:

     - Adding or changing features or calling capabilities of station lines when an Installation Charge is not specified.

9. The following terms describe the various types of stations offered with the Centrex Service and the scope of their calling privileges:

   a. Commercial Service

      Commercial station lines are located on the premises of a business customer or in the administrative buildings of a college or university, faculty clubs, student unions and administrative quarters or dormitories. If located on premises other than the customer's, they are provided only if separate exchange service is also furnished at the same location. The types of Commercial station lines provided are:

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

B.9.a. (Cont'd)

Centrex Station Line

A main station line with in-dialing and intercommunicating privileges and having access to and from the attendant's position. Such station lines may have direct out-dialing privileges, or may be restricted from direct out-dialing privileges.

Restricted station line

A station line with intercommunicating privileges but having no access to or from the attendant's position or to or from the exchange and toll networks.

Extension station line

An additional station bridged to a Centrex station line or a restricted station line. Its calling privileges are the same as the station of which it is an extension and it must be on the same primary or secondary location as such station line.

b. Residential Service

- Residential station lines are stations of a Hospital, College or University Centrex system located in residential quarters provided by the institution of its students, faculty or other employees.
- Such station lines are provided under the condition that the institution will make no charge for this service in excess of that made by the Company.
- The Company reserves the right to limit the Centrex II features available to residential station lines associated with Centrex II systems.
- At the customer's request, residential station lines included in this section may be discontinued and left in place. Upon receipt of the customer's order to reestablish service, charges apply as specified in C.4., following.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE
B.9.b. (Cont'd)

- The types of Residential station lines provided are:

  Residential Main Station Line

  A main station line with the same calling privileges as Centrex stations described above.

  Additional Telephone Set Line

  An additional station line bridged to a residential main station line with the same calling privileges as the station line to which it is bridged.

Such station lines are provided only in the same room suite or apartment as the associated main station line.

10. All operating at the customer's premises is performed by and at the expense of the customer and in a manner conforming with the operating practices and procedures which the Company may adopt to maintain a proper standard of service. Operator's chairs are furnished and maintained by the customer.

11. All facilities and services offered in other sections of this Catalog which are compatible with this offering of Centrex Service are provided at the rates and charges set forth for such facilities and services.

12. The term "primary location" as used in this section means - the continuous property of the subscriber which contains the attendant position or positions and the terminations for the lines associated with the primary listing.

13. The term "secondary location" as used in this section means - each continuous property location which is noncontiguous with the primary location but is served by the same Centrex system as the primary location.

14. Property is considered continuous where it is all owned, controlled or leased by the customer and not separated by property occupied by others. Where a public thoroughfare, river, or railroad right-of-way intersects or divides the property, it is considered continuous only if the customer provides a passageway or underground conduit acceptable to the Company for its cables or wires.

15. One primary directory listing will be furnished without charge for the Centrex Service at the primary location. Additional listings of departments, locations, titles and individuals may be provided at the rates and in accordance with the conditions set forth in the Listing Services section of the Catalog.

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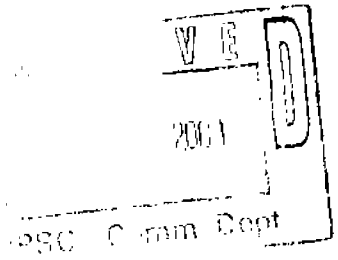
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE (Cont'd)

C. Credit for Interstate Charge

A credit will be applied to all Centrex Service Lines paying an Interstate End User Common Line (EUCL) charge . This credit will equal the Interstate EUCL charge. However, a service charge equal to the Interstate business line EUCL charge shall be applied to each single Centrex customer group on a PBX trunk equivalency basis according to the following table.

TOTAL CENTREX SERVICE LINES	PBX TRUNK EQUIVALENT
1	1
2	2
3	3
4 to 6	4
7 to 10	5
11 to 15	6
16 to 21	7
22 to 28	8
29 to 36	9
37 to 45	10
46 to 54	11
55 to 64	12
65 to 75	13
76 to 86	14
87 to 98	15
99 to 111	16
112 to 125	17
126 to 139	18
140 to 155	19
156 to 171	20
172 to 189	21
190 to 207	22
208 to 225	23
226 to 243	24
244 to 262	25
263 to 281	26
282 to 300	27
Each additional 18 lines	1



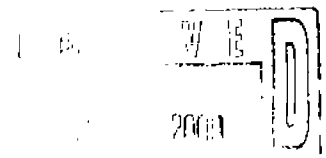
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE (Cont'd)

D. Miscellaneous Nonrecurring Charges

Nonrecurring charges apply per USOC, per customer request for:

	USOC	NONRECURRING CHARGE
• Change from blocking to non-blocking or non-blocking to blocking, per line	NR9CH	$11.00
• Main Station Lines		
- First station line installed[1]	NRC62	75.00
- Each additional station line installed	N/A	25.00
• Line Features		
- Additions or changes for subsequent installation of one or more standard or optional features to a station line	NRC62	10.00
• System Features	NRC62	10.00



[1] One "first occurrence" charge applies per customer request, per location.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

D. Miscellaneous Nonrecurring Charges (Cont'd)

	USOC	NONRECURRING CHARGE
• Add, Change, or Rearrange Hunting		
- When changing a standard station line feature at same time as adding or rearranging hunting	N/A	[1]
- When only rearranging a hunt group or disconnecting a station line which causes a hunt group rearrangement	AAV	[2]

E. Rates and Charges

The following rates and charges are in addition to charges applicable for miscellaneous and supplemental equipment and services associated with this service.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
1. Attendant Positions			
• Console, with key pulsing, per position[3]	RXX	$1,000.00	$271.05

[1] Apply USOC NRC62, preceding.

[2] At least one hunting rearrangement charge must apply per hunt group, as specified in 5.2.5.A.

[3] Where facilities and operating conditions permit, and with concurrence by the Company, consoles may be located at a secondary location.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE
E. Rates and Charges (Cont'd)

	NONRECURRING CHARGE
2. Miscellaneous Charges for Stations	
• Installation and Move Charges, each station line	[1]
• Change Charge, each station or line	[1]
• Reestablish Charge, each station line (Res)	$2.00

3. Stations

Primary Location

A minimum monthly charge equal to the charge for 100 Centrex station lines applies, except a minimum charge equal to the charge for 20 Centrex station lines applies to Centrex II systems served by a central office electronic switching system and 50A attendant position or a Centrex II station line designated as an attendant station.

Secondary Location

No minimum monthly charge applies.

[1] Premises Work Charges apply, as found in Section 13.

NPSC Comm. Dept.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE
E.3. (Cont'd)

a. Centrex I - Commercial

(1) Primary Location Main Station

(a) Type A - within 3 airline miles of the normal serving central office

EXCHANGES	USOC	MONTHLY RATE EACH STATION FIRST 100	NEXT 100	OVER 200
• Omaha				
- Exchange Access[1]	RXR,RWR	$ 8.60	$ 7.35	$4.35
- Intercommunication and Station Line, each	NRX	15.40	10.20	6.70
• All Other Exchanges				
- Exchange Access[1]	RXR,RWR	7.10	5.85	3.85
- Intercommunication and Station Line, each	NRX	15.40	10.20	6.70

(b) Type B - Inside Base Rate Area

EXCHANGES	USOC	MONTHLY RATE EACH STATION FIRST 100	NEXT 100	OVER 200
• Omaha				
- Exchange Access[1]	RXR,RWR	$ 8.60	$7.35	$4.35
- Intercommunication and Station Line, each	NRX	15.15	9.95	6.45
• All Other Exchanges				
- Exchange Access[1]	RXR,RWR	7.10	5.85	3.85
- Intercommunication and Station Line, each	NRX	15.15	9.95	6.45

[1] Apply USOC NRC62, as specified in D., preceding.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE
E.3. (Cont'd)

b. Centrex II - Commercial

(1) Primary Location

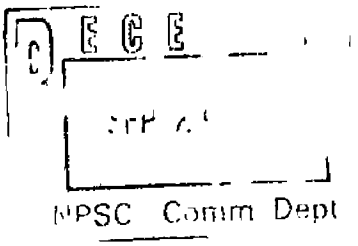
(a) Type A - within 3 airline miles of the normal serving central office. Schedule applies for both 100 and 20 station line Centrex minimum systems.

		MONTHLY RATE EACH STATION			
EXCHANGES	USOC	FIRST 20	NEXT 80	NEXT 100	OVER 200
• Omaha					
- Exchange Access[1]	RXR,RWR	$13.60	$ 7.35	$ 7.35	$4.35
- Intercommunication and Station Line, each	NRX	21.40	15.15	11.20	7.70
• All Other Exchanges					
- Exchange Access[1]	RXR,RWR	10.10	6.35	5.85	3.85
- Intercommunication and Station Line, each	NRX	21.40	15.15	11.20	7.70

(b) Type B - Inside Base Rate Area

		MONTHLY RATE EACH STATION		
EXCHANGES	USOC	FIRST 100	NEXT 100	OVER 200
• Omaha				
- Exchange Access[1]	RXR,RWR	$ 8.60	$ 7.35	$4.35
- Intercommunication and Station Line, each	NRX	16.15	10.95	7.45
• All Other Exchanges				
- Exchange Access[1]	RXR,RWR	7.10	5.85	3.85
- Intercommunication and Station Line, each	NRX	16.15	10.95	7.45

[1] Apply USOC NRC62, as specified in D., preceding.



109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

E.3. (Cont'd)

c. Centrex I and II - Commercial

(1) Mileage charges apply at Primary locations, in addition to rates shown in a. and b., preceding, as follows:

(a) Type A - beyond 3 airline miles from normal serving central office.

The following monthly charges apply to each Type A Centrex main or restricted station line located beyond 3 airline miles from the normal serving central office.

- For each additional 1/4 mile beyond 3 airline miles, apply PBX station mileage charges as specified in the Private Line Transport Services Catalog.

- Foreign Central Office mileage as specified in the Private Line Transport Services Catalog also applies (to all main and restricted station lines) if the Centrex system is switched by other than the normal serving central office.

	USOC	MONTHLY RATE
(2) Auxiliary Stations at Primary Location		
• Extension of Centrex main station line[1]		
- Centrex II	CNO,RX7 CNF	–

[1] Apply USOC NRC62, as specified in D., preceding.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

E.3.c. (Cont'd)

(3) Charges applicable at a secondary location in same exchange as primary location.

Stations may be served by direct lines from switching equipment serving the primary location. No minimum monthly charge applies at the secondary location.

(a) Centrex Main Station Lines (100 Station Minimum System)

The following rates apply when the secondary location(s) is within 3 airline miles of the primary location and part of a 100 station minimum system, per month, per station:

EXCHANGES	USOC	MONTHLY RATE EACH STATION FIRST 50	NEXT 150	OVER 200
Centrex I - Type A				
• Omaha				
- Exchange Access[1]	RX3,RZR	$7.60	$6.60	$4.35
- Intercommunication and Station Line, each	NTX	9.35	8.75	7.65
• All Other Exchanges				
- Exchange Access[1]	RX3,RZR	6.60	5.60	3.85
- Intercommunication and Station Line, each	NTX	9.35	8.75	7.65

[1] Apply USOC NRC62, as specified in D., preceding.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE
E.3.c.(3)(a) (Cont'd)

EXCHANGES	USOC	MONTHLY RATE EACH STATION FIRST 50	NEXT 150	OVER 200
Centrex I - Type B				
• Omaha				
- Exchange Access[1]	RX3,RZR	$7.60	$6.60	$4.35
- Intercommunication and Station Line, each	NTX	9.10	8.50	7.40
• All Other Exchanges				
- Exchange Access[1]	RX3,RZR	6.60	5.60	3.85
- Intercommunication and Station Line, each	NTX	9.10	8.50	7.40

EXCHANGES	USOC	MONTHLY RATE EACH STATION FIRST 50	NEXT 150	OVER 200
Centrex II - Type A				
• Omaha				
- Exchange Access[1]	RX3,RZR	$ 7.60	$6.60	$4.35
- Intercommunication and Station Line, each	NTX	10.35	9.75	8.65
• All Other Exchanges				
- Exchange Access[1]	RX3,RZR	6.60	5.60	3.85
- Intercommunication and Station Line, each	NTX	10.35	9.75	8.65

[1] Apply USOC NRC62, as specified in D., preceding.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE
E.3.c.(3)(a) (Cont'd)

EXCHANGES	USOC	MONTHLY RATE EACH STATION FIRST 50	NEXT 150	OVER 200
Centrex II - Type B				
• Omaha				
- Exchange Access[1]	RX3,RZR	$ 7.60	$6.60	$4.35
- Intercommunication and Station Line, each	NTX	10.10	9.50	8.40
• All Other Exchanges				
- Exchange Access[1]	RX3,RZR	6.60	5.60	3.85
- Intercommunication and Station Line, each	NTX	10.10	9.50	8.40

[1] Apply USOC NRC62, as specified in D., preceding.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE
E.3.c.(3) (Cont'd)

(b) Centrex Main Station Lines (100 Station Line Minimum Systems)

The following charges apply, in addition to those above for secondary stations located 3 or more miles from the primary location, per station

	USOC	MONTHLY RATE
• 3 airline miles but less than 8	1LVF1	–
• 8 airline miles	1LVF2	$ 8.95
• 8 airline miles and over	1LVF3	19.75

(c) Centrex Main Station Lines (20 Station Minimum Systems)

- Charges apply as for a separate 20 Station Line Minimum System except no minimum number of stations are required.

(4) Auxiliary Station Lines at Secondary Location

	USOC	MONTHLY RATE
• Centrex I and II		
- Restricted Station Line, each[1]	RX6	$9.60

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[1] Apply USOC NRC62, as specified in D., preceding.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

E.3. (Cont'd)

d. Residential

(1) Rates and charges for Centrex residential main station lines with unrestricted access to Long Distance Service are:

(a) When the Company does all billing and collecting of personal long distance calls from dormitory residential telephones and is responsible for all uncollectible charges.

	USOC	MONTHLY RATE
• Each Main Station Line[1]	PS7, 52H	$13.90

(b) When the message toll charges are billed to the customer

• Each Main Station Line[1]	PS7, 52H	13.40

(2) Rates and charges for residential Additional Telephone Set lines are:

• Each Additional Telephone Set Line[1]	PS9	–

(3) The monthly rates for Centrex residential main station lines at primary or secondary locations outside the base rate of the exchange are determined in the same manner as for Commercial stations at a primary location outside the base rate area.

[1] Apply USOC NRC62, as specified in D., preceding.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

E. Rates and Charges (Cont'd)

4. Initial Service Period and Termination Liability

a. The initial service period for Centrex systems installed shall begin on the date service is established and shall continue at the same location for a period of:

- One year for a system for which a 20-station line minimum monthly charge applies.
- Three years for a system for which a 100-station line minimum monthly charge applies.

b. If service at a secondary location is subsequently provided, an initial service period for the secondary location shall be established for the same location, beginning on the date service is established, for a period of:

- One year for a system to which a 20-station line minimum monthly charge applies.
- Three years for a system to which a 100-station line minimum monthly charge applies.

c. Termination charges will apply to the attendant's positions, the number of Centrex station lines specified in the initial contract, and the number of Centrex station lines specified in a customer's order for the original establishment of Centrex Service at a secondary location which are installed subsequently to the installation of Centrex Service under the initial contract.

Termination charges are applicable in the event of:

(1) Complete termination of the service.

The termination charge shall be the sum of the termination charges as determined under the following paragraphs.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

E.4.c. (Cont'd)

(2) Discontinuance of or change in type of attendant's positions.

(a) The termination charge shall be 50% of the monthly rate in effect at the time service is established for the number of months remaining in the initial contract period.

(b) Termination charges do not apply to an attendant's position which, in the opinion of the Company, is required for a temporary period not to exceed 90 days following the initial establishment of Centrex Service. Nonrecurring and monthly charges for such positions do apply.

(3) Reduction in the number of Centrex station lines initially contracted for.

- 100-Station Line Minimum Systems

  The termination charge shall be 50% of the monthly rate for each cumulated 50 disconnected Centrex station lines. The rates in effect at the time service is established and the number of months remaining in the initial contract period shall be used in computing the charge.

- 20-Station Line Minimum Systems

  The termination charge shall be 50% of the monthly rate for each cumulated 10 disconnected Centrex station lines. The rates in effect at the time service is established and the number of months remaining in the initial contract period shall be used in computing the charge.

(4) Reduction in the number of Centrex station lines which were initially installed at the secondary location and not included in the initial contract period for Centrex Service.

- 100-Station Line Minimum Systems

  The termination charge shall be computed as in (3), preceding, except that it shall be made on the basis of each cumulated 25 disconnected Centrex station lines, if fewer than 100 Centrex station lines were initially installed at the secondary location.

- 20-Station Line Minimum Systems

  The termination charge shall be computed as in (3), preceding.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

E. Rates and Charges (Cont'd)

5. Tie Lines

a. A tie line is a channel between two Group Use Exchange Service Systems or between a Group Use Exchange System and a Centrex or PBX System, both of which are located in the same exchange. Interexchange channels as provided in the Private Line Transport Services Catalog may also be furnished to provide similar service between systems in different exchanges. They are furnished for communications between the station lines of the systems involved.

b. See the Private Line Transport Services Catalog for mileage charges based on the airline distance between the buildings in which the primary listed service is terminated.

c. Terminating Arrangements -- See 109.1.13.

d. Exchange Access for Tie Lines or Interexchange Channels

If tie lines or interexchange channels are terminated in a Centrex system and are arranged to be connected to the local exchange over central office lines provided as part of the Centrex system.

F. Optional Service Features

1. The following optional services are available for use with Centrex I and Centrex II systems where facilities permit, as specified below.

Touch-Tone Calling

Call Pickup

Permits a station of a designated group to pick up a call directed to another station in the group by dialing a code.

Call Forwarding

Automatically routes all incoming calls to another telephone number. The attendant or station user may establish the transfer by dialing a code. The number selected must be within the Centrex system with a Type B Centrex.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE
F.1. (Cont'd)

Call Forwarding - Don't Answer[1]

Automatically routes Direct-In-Dialed or CCSA calls to the attendant (or to any other station with a Type A Centrex) when the called station does not answer within a prescribed time interval. Call Forwarding - Don't Answer/Restricted forwards only calls from outside the system. Call Forwarding - Don't Answer/Unrestricted forwards calls from outside and inside the system. Stations may be classified as either restricted or unrestricted, not both.

Call Forwarding - Busy Line[1]

Automatically routes Direct-In-Dialed or CCSA calls to the attendant (or to any other station with a Type A Centrex) when the called station is busy.[2] Call Forwarding - Busy Line/ Restricted forwards only calls from outside the system. Call Forwarding - Busy Line/Unrestricted forwards calls from outside and inside the system. Stations may be classified as either restricted or unrestricted, not both.

Call Hold

Permits a station user to hold any call in progress by dialing a code. While the first call is held, another call may be placed over the same station line.

[1] If this optional service feature is selected on a Type B Centrex, all stations must be equipped for this feature.

[2] Call Forwarding - Busy Line and Call Waiting are not compatible for the same station line.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

F.1. (Cont'd)

Consultation Hold, Three-Way Calling, and Calling Transfer[1]

Individual/All Calls (optional service feature with Centrex II basic service arrangement only).

- Consultation Hold - All Calls

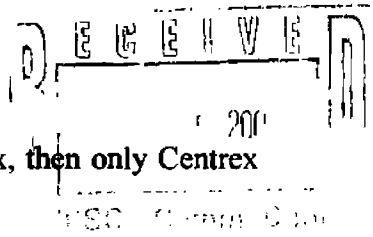
  Permits a station user to hold all calls by switchhook operation. The line is then available for placing a call to a third party for consultation.

- Three-Way Calling - All Calls

  Functions the same way as consultation hold. The third party may be bridged to the original call by switchhook operation. Only one party may be outside the Centrex system with a Type B Centrex.

- Call Transfer - Individual - All Calls

  Functions the same way as Three-Way Calling. When the party first called disconnects, the call is transferred to the third party.



[1] If this optional service feature is selected on a Type A Centrex, then only Centrex stations may be equipped for this feature.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

F.1. (Cont'd)

Conference Calling

Provides for the simultaneous connection of several Centrex stations. All stations are intended to be located on the same premises as the attendant's position(s). Conferencing of stations or lines outside the premises is subject to equipment and transmission limitations. The Company does not guarantee transmission quality when a conference connection includes lines extending beyond the premises of the attendant's position(s).

- Attendant

  Permits an attendant to establish a conference connection, through the switching equipment, of up to five stations plus the attendant.

- Centrex Dial Conference Service

  Central office equipment which is used to provide this service must be common to all customers in the central office and may not be dedicated to a specific customer.

- Dial Conference Service

  Permits an attendant or station to establish a conference connection through central office equipment of up to six parties.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

F.1. (Cont'd)

Call Waiting - Standard

Provides an audible signal to a busy station that an incoming call from outside the Centrex system is waiting on the line. The station user may, by switchhook operation, hold the first call, answer the second, return to the first or converse alternately on both.

Call Waiting - Originate

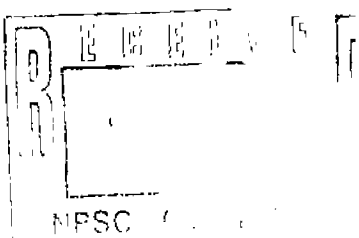
Permits a Centrex station user originating a call to create a call waiting condition on any station line in the system, whether or not the called station is equipped for Call Waiting service.

Toll Diverting Arrangement

This service arrangement diverts Centrex station users from long distance. Depending upon the circumstances and facilities available, the call will be diverted to a distinctive tone, a recorded announcement, or to the attendant position.

Special Toll Access Service

This service allows operator-handled, non-sent paid toll messages to be placed from patient rooms without attendant position assistance. It is provided only in conjunction with toll diverting option and is designed for use in hospitals and nursing homes which provide telephone service to transient patients or guests.



109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

F.1. (Cont'd)

Combination Service

This service is available only on Centrex II systems and permits selected stations within the system to be served as Centrex I stations. All stations are rated as Centrex II with a credit applied to the intercommunication portion of each station having only Centrex I features. Centrex I and II stations will normally be served by separate 100-number blocks unless they are combined at the option of the Company.

Station Message Detail Recording (SMDR)

An arrangement to provide a record, by station number, of originating intercity traffic routing over FX, WATS, CCSA, Tie Lines and/or the MTS Network (Toll) for Centrex-CO customers served from a No. 1 ESS central office, where facilities have been made available. The station message detail will include the calling station number, the called number, date, time of day, duration of call and the type of facility used. The record will be provided on magnetic tape, to customers requiring detail for cost allocation and telecommunications system management purposes. The detail will be provided on all facilities in the groups selected by the customer for SMDR.

Directed Call Pickup (DPKU)

(Barge-In) permits the dialing of a unique answer code from any station to pick up a call which has been answered or is ringing at another station, provided the called station permits dial pickup. If the called station has been answered, a 3-way call is established.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

F.1. (Cont'd)

Additional Optional Services

Additional station and system feature capabilities for *CENTRON* Service, are also available for use with Centrex (Type A) systems.

Uniform Call Distribution (UCD)

- Definitions

  Uniform Call Distribution

  A hunting arrangement available on Centrex lines which are served by a central office, utilizing #1 type electronic switching equipment. This feature provides an even distribution of incoming calls to a designated group of UCD lines.

  Uniform Call Distribution with Queuing (UCD/Q)

  An option that may be added to the UCD hunting arrangement. Queuing permits incoming calls, in excess of lines in a UCD group, to be held in the central office and distributed in their order of arrival to lines in the UCD group as the lines become available.

- Conditions

  - One queue slot is required for each INWATS or FX line accessing the queue.
  - A delay announcement is required when the queue groups is accessed by INWATS lines.
  - (Non-Barge-In) eliminates the establishment of the 3-way call. If the called station has been answered, busy tone is returned.
  - Restricted Stations are not permitted access to Directed Call Pickup.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

F. Optional Service Features (Cont'd)

2. Rates and Charges

Optional services below are available for use with Centrex I and Centrex II systems where facilities permit, subject to the additional rates and charges shown.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Call Pickup, per Centrex station line equipped	E3P	[1]	$0.75
• Call Forwarding, per station line equipped			
- Intragroup	EAT	[1]	0.75
- Outside of Group	E40	[1]	1.00
• Call Forwarding - Don't Answer Restricted, per station line equipped	E9G	[1]	0.60
• Call Forwarding -Don't Answer Unrestricted, per station line equipped	E9GUR	[1]	0.60

[1] Apply USOC NRC62, as specified in D., preceding.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

F.2. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Call Forwarding - Busy Line Restricted, per station line equipped[1]	E6G	[2]	$0.25
• Call Forwarding - Busy Line Unrestricted, per station line equipped[1]	E6GUR	[2]	0.25
• Call Hold, per station line equipped	EAB	[2]	0.75
• Consultation Hold, Three-Way Calling, and Call Transfer - Individual/All Calls, each Centrex Station Line[3]			
- Intragroup[1]	E2H	[2]	0.25
- Outside of Group[1]	TJV	[2]	0.35
• Call Pickup, Call Hold and Call Forwarding - Variable, per station line equipped	E5G	[2]	1.75

[1] If this optional service feature is selected on a Type A Centrex, then only Centrex stations may be equipped for this feature.

[2] Apply USOC NRC62, as specified in D., preceding.

[3] Optional Feature with Centrex II basic service arrangement only.

SEP 29 200
NPSC - Comm. Dept.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

F.2. (Cont'd)

	USOC	INSTAL-LATION CHARGE	NON-RECURRING CHARGE	MONTHLY RATE
• Conference Calling-Dial Conference Service				
- Initial Attendant Position or Station Equipped	EMC	$135.00	[1]	$25.00
- Each Additional Attendant Position or Stations Equipped	EML	15.00	[1]	5.00
• Call Waiting - Standard, per station line equipped	ESX	1.00	[1]	0.80
• Call Waiting - Originate, per station line equipped	ESZ	1.00	[1]	0.80
• Toll Diverting Arrangement, per station line equipped	RXL	–	[1]	0.50
• Special Toll Access Service, per trunk	T86	–	[2]	[2]

[1] Apply USOC NRC62, as specified in D., preceding.

[2] PBX Trunk rates and charges.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

F.2. (Cont'd)

	USOC	INSTAL-LATION CHARGE	NON-RECURRING CHARGE	MONTHLY RATE
• Combination Service, per system	CX1	$400.00	[1]	$50.00
- Per Centrex II Station reconfigured to establish or remove combination service	N/A	–	[1]	–
- Per Station Intercom-munication Credit for stations with Centrex I features	CX3	–	[1]	1.00
• Directed Call Pickup				
- Per Group	DPB	80.00	[1]	–
- Barge-In, per line[2]	DMA	–	[1]	0.15
- Non-Barge-In, per line[2]	E6D	–	[1]	0.10

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[1] Apply USOC NRC62, as specified in D., preceding.

[2] These rates and charges apply in addition to Call Pickup rates and charges.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

F.2. (Cont'd)

- Station Message Detail Recording

  The Service Establishment Charge shown below is applicable only at the time the switching equipment is arranged to provide SMDR on either the initial Tie Line or initial FX Line for each customer and is applicable to each switching equipment so arranged.

		CHARGE
- Service Establishment Charge		$325.00

	USOC	INSTAL-LATION CHARGE	NON-RECURRING CHARGE	MONTHLY RATE
• SMDR Common Equipment	CMM	$300.00	[1]	$60.00
• Station Message Detail per message, each	N/A	–	[1]	0.02
• Line Equipment, per Tie Line[2]	CMT	–	[1]	4.60

[1] Apply USOC NRC62, as specified in D., preceding.

[2] Available in No. 1 ESS generic 1E4.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

F.2. (Cont'd)

	USOC	INSTAL-LATION CHARGE	NON-RECURRING CHARGE	MONTHLY RATE
• Uniform Call Distribution (UCD)				
- Service Establishment Charge, per system	N/A	–	$325.00	–
- Per hunt group	A6T	$ 50.00	[1]	–
- Each station line in the hunting group	A6V	11.00	[1]	$0.40
- Queuing				
- Common Equipment	A8A	120.00	[1]	2.55
- Each station line arranged for queuing	A82	10.00	[1]	4.30
- Each queue slot	A83RA	–	[1]	0.75

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[1] Apply USOC NRC62, as specified in D., preceding.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE
F.2. (Cont'd)

	USOC	INSTALLATION CHARGE	NON-RECURRING CHARGE	MONTHLY RATE
• Uniform Call Distribution (UCD) (Cont'd)				
- Make Busy Arrangements[1]				
- Per Group	A9A	$65.00	[2]	$ 3.80
- Per Station	A6G	60.00	[2]	3.35
- Calls Waiting Indication, per unique timing state[1]	A66CE	75.00	[2]	7.00
- Delay Announcements				
- Per Announcement, each	A8GCE	30.00	[2]	66.00
- Per Announcement trunk	A8GAT	85.00	[2]	7.50
- Per Station	A8GST	–	[2]	2.65

[1] Applies in addition to rates and charges for Low Speed Data Service.

[2] Apply USOC NRC62, as specified in D., preceding.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE (Cont'd)

G. Rate Stability Plan

1. General

The Rate Stability Plan (RSP) is an optional arrangement where customers who agree to continue to subscribe to certain services for a designated period of time are guaranteed against the Company initiated changes in the monthly rates for that service during the designated period. The RSP is furnished subject to the following conditions and rates. Centrex-CO Service is available under the terms of RSP.

2. Terms and Conditions Applicable to Centrex-CO Service

a. Customers with Centrex-CO Service in which all switching equipment is located on Company premises, i.e., Centrex I, Centrex II, may subscribe to the RSP. This plan will guarantee against the Company initiated rate changes in Centrex Intercommunications Charge for a specified time. All equipment and services not covered by the RSP are subject to rates and charges in this section.

b. The RSP customer assumes the obligation for a minimum of 90% of the Intercom portion of Centrex Lines that are subscribed to at the time the RSP becomes effective.

c. All Optional Features available to Centrex are stabilized for customers subscribing to the Plan.

d. Additions of lines subject to the availability of facilities are permitted at the stabilized rates, without penalty. Furthermore, additions and/or deletions of Centrex Optional Features are permitted without incurring any penalty or termination charge.

e. All new lines installed under the RSP are subject to applicable nonrecurring charges.

f. Any reductions in the lines furnished under the RSP below the 90% commitment will not reduce the RSP payments for the duration of the term, unless termination charges are applied in i., following.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

G.2. (Cont'd)

g. An existing RSP customer will not be permitted to downgrade Centrex Service and retain the RSP at the lower rate. Any downgrade will result in the application of termination charges. However, an existing RSP customer may upgrade Centrex Service without penalty at the prevailing RSP rates for the upgraded service.

h. Termination charges will apply if the RSP contract is terminated in whole or in part by the customer or is terminated for cause by the Company prior to expiration of the agreed-payment period. The following formula will apply in calculation of termination charges.

Termination Charges	=	Number of Lines Below the 90% Commitment	x	Monthly Stability Plan Rate	x	Number of Months Remaining in Rate Stability Plan Commitment	x	70%

i. With the written permission of the Company, the obligation to pay the RSP charges for the remainder of the plan may be assigned to another subscriber at the same location for a fee of $150.00. This transfer charge is payable by the incoming customer. In addition to assuming the responsibility to pay the rate for the remainder of the period, the new subscriber assumes the conditions applicable to the offering. Equipment rearrangements or additions are subject to the applicable rates and charges.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

G. Rate Stability Plan (Cont'd)

3. Contract Options

Customer options are available dependent on customer size:

CUSTOMER STATION SIZE	
1 - 200	(1)(2)(3)
201 - 2,000	(2)(3)
Over 2,000	(3)

CONTRACT OPTIONS (YEARS)	
(1)	One, Two, Three
(2)	Three, Four, Five
(3)	Five, Six, Seven

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

G. Rate Stability Plan (Cont'd)

4. Rate Stability Plan Monthly Rates

a. Intercommunications Charge

Centrex Main Lines (Primary Unrestricted, Partially Restricted or Fully Restricted and Secondary Unrestricted, Partially Unrestricted or Fully Restricted) - See preceding pages in this section for applicable USOCs.

	MONTHLY RATE
• Centrex I (Primary Location)	
- First 100	$13.10
- Next 100	8.65
- Over 100	5.70
• Centrex II (Primary Location)	
- First 20	18.20
- Next 80	12.90
- Next 100	9.50
- Over 200	6.55
• Centrex I (Secondary Location)	
- First 50	7.95
- Next 150	7.45
- Over 200	6.50
• Centrex II (Secondary Location)	
- First 50	8.80
- Next 150	8.30
- Over 200	7.35

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS (Cont'd)

109.1.6 GROUP USE EXCHANGE SERVICE

The terms and conditions associated with the obsolescence of this service are the same as those specified for Centrex Plus Service in 109.1.16.

A. Description

1. Group Use Exchange Service is a telephone service arrangement designed for the common use of a group of customers, each of whom individually subscribes to the service, and all of whom are engaged in activities related to a common facility and located within the bounds of a common location.

2. The service is offered where the group subscribes to a minimum of 100 main stations and at least one customer has more than 25 main stations.

   The service is provided by a common dial switching system and station lines. Attendant's positions may be provided to customers having more than 50 main stations.

3. The service provides:

   - Station-to-station calling between stations in the System.
   - Station hunting.
   - Direct outward dialing for unrestricted stations.
   - Direct inward dialing from exchange and toll network and private line networks to any unrestricted station in the System.
   - Identification by station line number of outgoing message toll telephone calls dialed by station users.
   - One directory listing for each customer to Group Use Exchange Service. Conditions and rates, as specified in 5.7.1, apply.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.6 GROUP USE EXCHANGE SERVICE

A. Description (Cont'd)

4. The following features are provided by dial or switchhook operation on calls coming into the System from the exchange network:

   Call Transfer - Individual

   The ability to transfer an incoming call to another station within the System.

   Add-on

   The ability to add on a second station of the System to an established incoming call.

   Consultation Hold

   The ability to hold, and return to, an established incoming call. While the first call is being held, a second call may be placed over the same station line to another station within the System.

B. Terms and Conditions

1. The Company reserves the right to determine the manner in which each Group Use Exchange Service will be served.

   The rate elements for Group Use Service are: Main Station Line, Restricted Station Line, Attendant Access Line and Additional Telephone Set Line.

2. The rates specified for Group Use Exchange Service contemplate provision, without other charge, for those quantities of facilities required to provide service which meets call completion standards of the Company. Specially computed charges, based upon costs, may apply where unusual quantities of facilities are needed to meet a customer's service requirements considered to be beyond the scope of this service offering.

3. All space and commercial power required for the operation of that portion of Group Use Exchange Service system located on a customer's premises, will be provided by and at the expense of the customer.

4. All operating at the customer's premises is performed by and at the expense of the customer and in a manner conforming with the operating practices and procedures which the Company may adopt to maintain a proper standard of service.

NPSC - Comm Dept

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.6 GROUP USE EXCHANGE SERVICE

B. Terms and Conditions (Cont'd)

5. Operator's chairs are furnished and maintained by the customer.

6. The term "primary location" as used in this section means the continuous property of the common location occupied by the Group Use Exchange Service customers.

7. Property is considered continuous where it is all owned, controlled or leased by the group or a member or members of the group and is not separated by property occupied by others. Where a public thoroughfare, river, or railroad right-of-way or where runways, taxiways or other such paved areas intersect or divide the property, it is considered continuous only if a passageway or conduit acceptable to the Company is provided for the telephone wires and cables.

8. All facilities and services offered in other sections of this Catalog which are compatible with this offering of Group Use Exchange Service are provided at the rates and charges set forth for such facilities and services.

9. The following terms describe the various types of station lines offered with Group Use Exchange Service and the scope of their calling privileges.

   Main Station Line

   A station line with intercommunicating privileges and having access to and from the exchange network. Such station lines may be restricted from direct in-dialing and/or direct out-dialing privileges.

   Restricted Station Line

   A station line with intercommunicating privileges but having no access to or from the exchange network or an attendant's position.

   Additional Telephone Set Line

   An additional station line bridged to a station line of a main or restricted station. Its calling privileges are the same as the station of which it is an additional telephone set. When located on a premises other than that of its associated main or restricted station line, mileage charges as outlined in the Private Line Transport Services Catalog apply.

NPSC Comm Dept

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.6 GROUP USE EXCHANGE SERVICE

B. Terms and Conditions (Cont'd)

10. Charges for changes of existing equipment or Group Use systems are defined below. Premises work charges, specified in 13.2, may apply.

    A change is when telephone equipment permanently connected or quick-connected is changed at the customer's request. Such changes include, but are not limited to, the following:

    - Adding or changing features or calling capabilities of station lines when a nonrecurring charge is not specified.
    - Rearrangement of Group Use station circuits at the station in the switching equipment.

11. The following rates and charges apply in addition to the Premises Work Charges in Section 3.

12. At the option of the customer, Group Use services may be suspended as provided in 2.2.10.

13. Group Use Exchange Service is offered only as a complete service. The exchange access and intercommunication portion of the Group Use station line charges are not offered separately.

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20

109. OBSOLETE CENTRAL OFFICE SERVICES

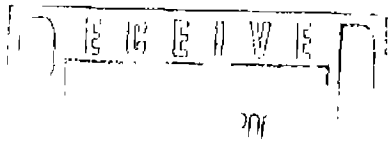
109.1 DIAL SWITCHING SYSTEMS

109.1.6 GROUP USE EXCHANGE SERVICE

B. Terms and Conditions (Cont'd)

14. A credit will be applied to all Group Use Service Lines paying an Interstate End User Common Line (EUCL) Charge. This credit will equal the Interstate EUCL charge. However, a service charge equal to the Interstate Business Line EUCL charge shall be applied to each single Group Use customer group on a PBX Trunk equivalency basis according to the following table.

TOTAL CENTREX SERVICE LINE	PBX TRUNK EQUIVALENT
1	1
2	2
3	3
4 to 6	4
7 to 10	5
11 to 15	6
16 to 21	7
22 to 28	8
29 to 36	9
37 to 45	10
46 to 54	11
55 to 64	12
65 to 75	13
76 to 86	14
87 to 98	15
99 to 111	16
112 to 125	17
126 to 139	18
140 to 155	19
156 to 171	20
172 to 189	21
190 to 207	22
208 to 225	23
226 to 243	24
244 to 262	25
263 to 281	26
282 to 300	27
each additional 18 lines	1



109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.6 GROUP USE EXCHANGE SERVICE (Cont'd)

C. Rates and Charges

The following rates are in addition to charges applicable to miscellaneous and supplemental equipment and service associated with this service. The rate schedule is applied separately for each customer and applies to stations located within the Base Rate Area.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
1. Main Lines			
a. Primary Location			
• Exchange access, each	RX3, RZR, RWR, RXR		
- First 10 stations		$25.00	$25.60
- Next 20 stations		25.00	22.30
- Next 30 stations		25.00	13.60
- Next 40 stations		25.00	10.60
- Next 100 stations		25.00	9.80
- Over 200 stations		25.00	4.20
• Intercommunication	NRX, NTX	–	9.95
• Restricted station line	RX5	25.00	8.35
b. Other than Primary Location	RX6	[1]	[1]
2. Extension Station Lines	RX7, CNO, RVQ, RVY, CNF, RLR	25.00	[2]

[1] Mileage charges as specified in the Private Line Transport Services Catalog apply, in addition to the charges for main lines at the primary location.

[2] Same monthly rate as main line.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.6 GROUP USE EXCHANGE SERVICE

C. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
3. Attendant Positions[1]			
• Console with key pulsing, per position	RXX	[2]	–
• Universal switchboard with key pulsing, per position	RXY	[2]	–

D. Initial Service Period and Termination Liability

1. The minimum service period for Group Use Exchange Service is five years.

2. The initial service period for Group Use Exchange Service shall begin on the date service is established.

3. Termination charges are determined individually for each customer and will apply to the attendant's position(s) and to the number of Group Use Exchange Service main station lines specified in the initial contract for service.

[1] Available to customers having more than 50 main station lines.

[2] This is CPE and it is the customer's responsibility to ensure it is compatible with the service(s) furnished by the Company.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.6 GROUP USE EXCHANGE SERVICE

D. Initial Service Period and Termination Liability (Cont'd)

4. Termination charges are applicable in the event of:

   - Complete termination of the service.
   - Discontinuance of or change in type of attendant's position.
   - Reduction in the number of Group Use Exchange Service main station lines initially contracted for.

5. The Termination Liability/Waiver Policy is set forth in 2.2.14.

E. Optional Services

1. Terminating Arrangements

   See *CENTRON* Service, 109.1.13.

2. Exchange Access for Tie Lines or Interexchange Channels

   If tie lines or interexchange channels are terminated in a Group Use Exchange System and are arranged to be connected to the local exchange over central office lines provided as a part of Group Use Exchange Service System, the following rate and charge applies for each such tie line or interexchange channel so arranged. This rate is in addition to any applicable rate for the tie line termination as provided in F.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Exchange Access Arrangement, per tie line or channel arranged	ZA5	$10.00	$13.55

SEP 2 9 2000
NPSC - Comm Dept

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.6 GROUP USE EXCHANGE SERVICE (Cont'd)

F. Tie Lines

1. Definition

A tie line is a channel between two Group Use Exchange Service Systems or between a Group Use Exchange System and a Centrex or PBX System both of which are located in the same exchange. Interexchange channels as provided in the Intrastate Private Line Transport Services Catalog may also be furnished to provide similar service between systems in different exchanges. They are furnished for communications between the station lines of the systems involved. If local access is required see 3., following.

2. Rates and Charges

a. See the Private Line Transport Services Catalog for mileage charges based on the airline distance between the buildings in which the primary listed service is terminated.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Location of a Terminal			
- In Attendant's Position(s)			
- Terminating	TLH	$10.00	$ 7.10
- Tandem	TLH	10.00	7.10
- In Dial Equipment			
- Terminating	46V	10.00	14.15
- Tandem	46V	10.00	7.10
- In Both Attendant's Position and Dial Equipment			
- Terminating	TLL	20.00	21.30
- Tandem	TLL	20.00	7.10

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.6 GROUP USE EXCHANGE SERVICE

F.2. (Cont'd)

b. The tie line terminal charges also apply to intercity Private Line Transport Services except the private line transport charges include the termination in the attendant's position and the $7.10 charge specified does not apply for such terminations. Therefore, if an intercity Private Line is to be terminated in both the Attendant's Position and the Dial Equipment, only the "In Dial Equipment" rate would be applicable.

The "tandem" charge applies when a tie line terminal is arranged to permit connection to another tie line terminal for through service.

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICE /*CENTRON* I SERVICE

A. Residence (C)

CENTRON I Service is an optional telephone service arrangement of central office features furnished to combine individual exchange access lines into a group. (C) (C)

1. Feature Arrays (T)

Maintenance will be provided for existing grandfathered systems. There will be no new additions, changes, rearrangements or moves of these obsolete *CENTRON* I features. (T) (C)

2. Optional Features

a. Alternate Answering

This feature automatically transfers incoming calls that encounter a busy condition and/or a don't answer condition after a preselected number of rings on the subscribing *CENTRON* I line to an alternate designated line. (C)

Because of technical limitations, the actual number of ring cycles before a don't answer call is transferred may vary slightly from the preset value. The number to which calls are transferred and the approximate number of ring cycles before a don't answer call is transferred are specified by the customer at the time the feature is ordered. This feature is in operation on a continuous basis and cannot be activated or deactivated by the customer. Changes to the feature must be requested from the Company. (C)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICE /*CENTRON* I SERVICE

(M)

3. Rates and Charges

The following rates are in addition to the applicable monthly rates and nonrecurring charges for access lines and other services or equipment with which they are associated.

	USOC	MONTHLY RATE RESIDENCE
a. Alternate Answering, per line		
• Busy Line and/or Don't Answer	MVPAA	[1]

(M1)

[1] Call Forwarding - Busy Line and/or Don't Answer, specified in 5.4.3, is available to residence customers.

(M) Material moved to Page 49.5.

(M1) Material moved to Page 49.9.

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109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICE /*CENTRON* I SERVICE (T-M)

Effective April 11, 2005, CCMS is obsolete and not available to new customers. Customers will be allowed to retain their obsolete service only as long as service remains at the same location for the same customer. (N) (N)

A. Description (M)

Customized Call Management Services (CCMS) is an optional telephone service arrangement of central office features furnished to combine individual exchange access lines into a group. (C) (C)

B. Feature Arrays

CCMS is a three-feature package available per line for customers with one or more lines. CCMS standard and optional features are not compatible with the following Custom Calling Services found in Section 5: Call Waiting, Call Forwarding-Variable, Three-Way Calling and Speed Calling. (C) (C)

	AVAILABILITY
800 SERVICELINE Option	O
Alternate Answering	O
Call Forwarding	O
Call Pickup	O
Call Rejection	O
Call Waiting	O
Conferencing	S
CONSULTLINE/Call Hold	S
Continuous Redial	O
Convenience Dialing	O
Last Call Return	O
Priority Call	O
Selective Call Forwarding	O
Six-Way Conference (Business Only)	O
User Transfer	S

(T)

O - Optional
S - Standard (M)

(M) Material duplicated from 9.1.7.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICE /*CENTRON* I SERVICE (Cont'd) (M)

C. Service Description

800 Serviceline Option - Business Only

This option is served over a customer-provided exchange facility. One 800 number may be assigned to each existing or newly provided exchange telephone number which allows for the completion of 800 calls in addition to all other usage normally handled on this termination. Message detail (calling number/calling location, where possible, and duration of calls) is included. Billing is based on a specified rate per hour. Volume discounts may apply. 800 Serviceline Option is only available for business customers. See Section 7 for rates and charges.

Alternate Answering[1]

This feature automatically transfers incoming calls that encounter a busy condition and/or a don't answer condition after a preselected number of rings on the subscribing CCMS line to an alternate designated line. (C)

Because of technical limitations, the actual number of ring cycles before a don't answer call is transferred may vary slightly from the preset value. The number to which calls are transferred and the approximate number of ring cycles before a don't answer call is transferred are specified by the customer at the time the feature is ordered. This feature is in operation on a continuous basis and cannot be activated or deactivated by the customer. Changes to the feature must be requested from the Company. (M)

Call Forwarding (M1)

This feature automatically transfers all calls made to the subscribing line to a different line, within or outside the CCMS group. (C)(M1)

[1] This feature became obsolete prior to April 11, 2005.

(M) Material moved from 9.1.7.

(M1) Material duplicated from 9.1.7.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICE /*CENTRON* I SERVICE (T)(M)

C. Service Description (Cont'd)

Call Pickup

This feature enables a user to answer a call which has been directed to another CCMS line. (C)(M)

Call Rejection - Business Only (M1)

Enables a business customer to reject call attempts from up to 15 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call. (M1)

Call Waiting (M)

This feature provides a tone burst alert to notify a user who is on an existing call that another call is waiting.

In certain upgraded central offices, Call Waiting Deactivation is available without additional charge. This allows CCMS customers the ability to control the Call Waiting feature. (C)

Conferencing

The user can hold an in-progress call and complete a second call while maintaining privacy from the first call. In addition, the user may choose to add on the previously held call into a three-way conference. (M)

(M) Material duplicated from 9.1.7.

(M1) Material moved from 9.1.7.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICE /*CENTRON* I SERVICE (T)(M)

C. Service Description (Cont'd)

CONSULTLINE (C)

A user can place any established call on hold by flashing the switchhook and dialing a code. This frees the line to originate another call or use the call pickup feature.

Continuous Redial - Business Only

Allows a business customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available. (M)

Convenience Dialing (M1)

This feature allows a user to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code followed by one or two digits, a customer can dial up to 30 preprogrammed numbers.

Convenience Dialing numbers are customer changeable.

Another optional feature allows several users to share the same 30 number Convenience Dialing list, with one user having the control and the ability to program the list. (M1)

(M) Material moved from 9.1.7.

(M1) Material duplicated from 9.1.7.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICE /*CENTRON* I SERVICE (T)(M)

C. Service Description (Cont'd)

Last Call Return - Business Only

Allows a business customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available. (M)

Intercom[1] (T)(M1)

A user can dial up to 29 other lines in the same central office by dialing an access code followed by one or two digits.

Two user stations with the same line number cannot access each other utilizing the Intercom feature. The codes and the numbers with which they are associated are customer specified at the time the feature is ordered. Changes to the feature must be requested from the Company. (M1)

[1] Feature became obsolete prior to April 11, 2005. (N)

(M) Material moved from 9.1.7.

(M1) Material moved from Page 49.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICE /*CENTRON* I SERVICE (T)(M)

C. Service Description (Cont'd)

Priority Call - Business Only

Allows a business customer to assign a maximum of 15 callers' telephone numbers to a special list. The customer will hear a distinctive ring at their location, when calls are received from callers' telephone numbers on that list.

Selective Call Forwarding - Business Only

Allows a business customer to specify a special list of a maximum of 15 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

Six-Way Conference - Business Only

This feature permits the CCMS customer to establish a conference call with up to six conferees, including the originator. Conferees may be inside or outside the CCMS system. This feature is available where technically feasible. (M)

User Transfer (M1)

The user can transfer any established call to another line within or outside the CCMS system. In order to transfer originated calls, the user must have Intercom. (C)(M1

(M) Material moved from 9.1.7.

(M1) Material duplicated from 9.1.7.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICE /*CENTRON* I SERVICE (T)(M)

D. Terms and Conditions

1. CCMS is available to individual line business customers where technically feasible. CCMS may be incompatible with some services due to technical limitations. (C) (C)

2. A customer may choose to combine access lines terminating at different locations into a single CCMS system. (C)

3. The termination of access lines carrying different classes of service designations into a single CCMS system is permitted. (C)

4. The quality of transmission for calls utilizing CCMS Call Forwarding or CCMS Conferencing may vary depending on the distance and routing involved. The Company makes no representation as to the quality of the transmission on such calls. (C)

5. 800 Service circuits terminating on a CCMS system may be furnished with CCMS standard and some optional features. (C) (C)

6. There is not a minimum service period associated with CCMS Service. (C)

E. Rates and Charges

1. The following rates are in addition to the applicable monthly rates and nonrecurring charges for access lines and other services or equipment with which they are associated.

2. Where measured service exchange access lines terminate in a CCMS system, message charges are not applicable to calls completed utilizing the CCMS Intercom feature. (C) (C) (M)

(M) Material duplicated from 9.1.7.

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109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICE /*CENTRON* I SERVICE (T)(M)

E. Rates and Charges (Cont'd)

4. Monthly Rates

	USOC	MONTHLY RATE BUSINESS	(C)
a. CCMS/*CENTRON* I Package, per line			
• One to six lines	MVP11	$6.00	
• Seven and over lines	MVP14	5.50	
b. Alternate Answering, per line			
• Busy Line	MVPBC	6.00	
• Don't Answer	MVPDC	2.00	(C)(M)
• Busy Line and/or Don't Answer[1]	MVPAA	3.00	(C)(M1)
• Busy Line and Don't Answer[1]	MXPBD	7.00	(C)(M1)
c. Call Forwarding, per line	MVPCF	4.00	(C)(M)
d. Call Pickup, per line	MVPCU	1.00	
e. Call Rejection, per line	MVPSR	2.50	
f. Call Waiting, per line	MVPCW	4.00	
g. Continuous Redial, per line	MVPAC	2.50	(C)(M)

[1] Feature obsolete prior to April 11, 2005. (N)

(M) Material moved from 9.1.7.

(M1) Material moved from Page 49.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICE /*CENTRON* I SERVICE (T)(M)

E.4. (Cont'd)

	USOC	MONTHLY RATE BUSINESS			
h. Convenience Dialing					(C)
• Six number list, per line	MBWCD	$2.00			
• Thirty number list, per line	MVPCD	2.50			
• Thirty number shared list					
- Per system (includes first line)	ESF1L	3.00			
- Per additional line	ESFAL	1.00			(C)(M)
i. Last Call Return, per line	MVPAR	2.50			C)(M1)
j. Priority Call, per line	MVPDW	2.50			
k. Selective Call Forwarding, per line	MVPSF	2.50			
l. Six-Way Conference, per line	MVP6C	5.00			
m. 800 Service Circuit Termination, per line terminated					
• Intrastate	WF8	3.00			
• Interstate	WF9	3.00			(C)(M1)
n. Intercom, per system[1]					(T)(M2)
• Six number	MVP1N	–		3.00	
• Thirty number	MVP1C	–		6.00	(M2)

[1] Feature obsolete prior to April 11, 2005. (N)

(M) Material duplicated from 9.1.7.

(M1) Material moved from 9.1.7.

(M2) Material moved from Page 49.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICE /*CENTRON* I SERVICE (T)(M)

E. Rates and Charges (Cont'd)

5. Nonrecurring Charges

a. Nonrecurring charges apply to business customers, per customer request to:

- Establish Standard Feature Package.
- Establish optional feature(s) and miscellaneous line terminating arrangements unless adding at the time the Standard Feature Package is established (except *800 SERVICELINE* Option).
- Change optional feature(s) to existing arrangements.

b. When one or more Customized Call Management Services or Custom Calling features are installed or changed on the same line at the same time, only one nonrecurring charge will apply. If the nonrecurring charges are different, the highest charge applies. (C)

	NONRECURRING CHARGE BUSINESS
- Standard and Optional Features	$10.00

c. Nonrecurring charges do not apply to:

- Discontinue optional features.
- Discontinue one or more features when the remaining features stay the same. (M)

(M) Material moved from 9.1.7.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS (Cont'd)

109.1.9 CAROLINE SERVICE

A. Description

1. Caroline Service is an optional telephone service arrangement of central office features furnished to combine individual exchange access lines into a group.

2. Effective July 2, 1990, existing Caroline I Service residence customers will be converted to *CENTRON* I Service. Caroline II, III and IV systems are provided to business and residence customers.

3. Existing Caroline II, III and IV systems will be converted to Customized Call Management Services/*CENTRON* I Service as changes or moves occur. Maintenance will be provided for existing grandfathered systems.

B. Feature Arrays

1. Caroline II Service is a five feature single line package. Caroline III Service is the five feature package for two to six line customers and Caroline IV Service is the five feature package for seven to thirty line customers.

2. Caroline Service standard and optional features are not compatible with the following Custom Calling Services: Call Waiting, Call Forwarding-Variable, Three Way Calling and Speed Calling.

	AVAILABILITY	
	CAROLINE II	**CAROLINE III & IV**
Alternate Answering	O	O
Call Forwarding	S	O
Call Hold	S	S
Call Pickup	X	S
Call Waiting	O	O
Conferencing	S	S
Convenience Dialing	S	O
Intercom	O	S
User Transfer	S	S

O = Optional
S = Standard
X = Not Available

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.9 CAROLINE SERVICE (Cont'd)

C. Definitions

Alternate Answering

This feature automatically transfers incoming calls that encounter a busy condition and/or a don't answer condition after a preselected number of rings on the subscribing Caroline line to an alternate designated line.

Because of technical limitations, the actual number of ring cycles before a don't answer call is transferred may vary slightly from the preset value. The number to which calls are transferred and the approximate number of ring cycles before a don't answer call is transferred are specified by the customer at the time the feature is ordered. This feature is in operation on a continuous basis and cannot be activated or deactivated by the customer. Changes to the feature must be requested from the Company.

Call Forwarding

This feature automatically transfers all calls made to the subscribing line to a different line, within or outside the Caroline Service group.

Call Hold

A user can place any established call on hold by flashing the switchhook and dialing a code. This frees the line to originate another call or use the call pickup feature.

Call Pickup

This feature enables a user to answer a call which has been directed to another Caroline line.

Call Waiting

This feature provides a tone burst alert to notify a user who is on an existing call that another call is waiting.

In certain upgraded central offices, Call Waiting Deactivation is available without additional charge. This allows Caroline Service customers the ability to control the Call Waiting feature.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.9 CAROLINE SERVICE

C. Definitions (Cont'd)

Conferencing

The user can hold an in-progress call and complete a second call while maintaining privacy from the first call. In addition, the user may choose to add on the previously held call into a three-way conference.

Convenience Dialing

This feature allows a user to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code followed by one or two digits, a customer can dial up to 30 preprogrammed numbers.

Convenience dialing numbers are customer changeable.

Intercom

A user can dial up to 29 other lines in the same central office by dialing an access code followed by one or two digits.

Two user stations with the same line number cannot access each other utilizing the Intercom feature. The codes and the numbers with which they are associated are customer specified at the time the feature is ordered. Changes to the feature must be requested from the Company.

User Transfer

The user can transfer any established call to another line within or outside the Caroline system. In order to transfer originated calls, the user must have Intercom.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.9 CAROLINE SERVICE (Cont'd)

D. Terms and Conditions

1. Caroline Service is available to individual line residence and business customers where technically feasible. Caroline Service may be incompatible with some services due to technical limitations.

2. A customer may choose to combine access lines terminating at different locations into a single Caroline system.

3. The termination of access lines carrying different classes of service designations into a single Caroline Service is permitted.

4. The quality of transmission for calls utilizing Caroline Call Forwarding or Caroline Conferencing may vary depending on the distance and routing involved. The Company makes no representation as to the quality of the transmission on such calls.

5. 800 Service circuits terminating in Caroline II, III or IV Service Business systems may be furnished with Caroline standard and some optional features.

6. Where measured service exchange access lines terminate in a Caroline system, message charges are not applicable to calls completed utilizing the Caroline Intercom feature.

7. There is not a minimum service period associated with Caroline Service.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.9 CAROLINE SERVICE (Cont'd)

E. Monthly Rates

1. Caroline II, III and IV Service are obsolete offerings. No new installation, moves or changes will be done on Caroline II, III and IV systems. Maintenance of existing systems will be continued. All new installations will be Customized Call Management Services/*CENTRON* I systems. Customers with existing Caroline II, III or IV systems wishing to change their system or move within the same central office with no telephone number change will be converted to Customized Call Management Services/*CENTRON* I Service with the same features. Nonrecurring charges for the conversion will be waived.

2. The following rates are in addition to the applicable monthly rates and nonrecurring charges for access lines and other services or equipment with which they are associated.

	USOC	MONTHLY RATE RESIDENCE	BUSINESS
• Caroline II, III and IV Packages, per line			
- One line	MVPO1	$10.00	$10.00
- Two to six lines	MVP	10.00	10.00
- Seven to thirty lines	MVPO2	6.00	6.00
• Alternate Answering, per line			
- Busy Line and/or Don't Answer	MVPAA	[1]	3.00
- Busy Line	MVPBC	[1]	6.00
- Don't Answer	MVPDC	[1]	2.00
- Busy Line and Don't Answer	MXPBD	[1]	7.00

[1] Applies only to Caroline Business systems.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.9 CAROLINE SERVICE
E.2. (Cont'd)

	USOC	MONTHLY RATE RESIDENCE	BUSINESS
• Caroline III and IV Call Forwarding, per line	MVPCF	[1]	$4.00
• Call Waiting, per line	MVPCW	[1]	4.00
• Convenience Dialing, per line			
- Caroline III Service Thirty number list	MVPCD	[1]	3.00
- Caroline IV Service Six number list	MBWCD	[1]	2.00
• Caroline II Intercom, per system, thirty number	MVP1C	[1]	6.00
• Caroline II, III, IV 800 Service Circuit Termination, per line terminated			
- Intrastate	WF8	[1]	3.00
- Interstate	WF9	[1]	3.00

[1] Applies only to Caroline Business systems.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS (Cont'd)

109.1.13 *CENTRON* SERVICE

CENTRON Service is obsolete and will not be offered to new customers as of December 16, 1991. Existing Rate Stabilized customers may continue to subscribe to *CENTRON* Service until their Rate Stabilized term expires. Maintenance will be provided for Rate Stabilized systems. The terms and conditions associated with the obsolescence of this service are the same as those specified for Centrex Plus Service in 109.1.16.

A. Description

CENTRON Service includes the provision of switching arrangements whereby a number of telephones (*CENTRON* stations) associated with such arrangements may be interconnected by means of type electronic switching equipment located on premises owned or leased by the Company. Tie lines and Network Access Registers are furnished to provide connections with other switching arrangements and the exchange and toll network.

B. Feature Arrays

1. Standard Main Station Features

- Touch-Tone
- Direct Inward Dialing
- Automatic Identified Outward Dialing (AIOD)
- Call Transfer - All Calls
- Consultation Hold - All Calls
- Three-Way Calling - All Calls
- Station Hunting
- Call Forwarding - Busy Line
- Call Forwarding - Don't Answer
- Station Trunk Answer

2. Basic Main Station Features

- Touch-Tone
- Direct Inward Dialing
- Automatic Identified Outward Dialing (AIOD)
- Call Transfer - Attendant

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

B. Feature Arrays (Cont'd)

3. Optional Features

- Call Diversion
- Call Forwarding - Variable
- Call Forwarding - Outside
- Call Forwarding - Don't Answer Ringing Cycle Changes
- Call Hold
- Call Pickup
- Call Restriction
- Call Waiting - Originating
- Call Waiting - Standard
- Customer Changeable Speed Calling (CCSC)
- Directed Call Pickup
- Remedial Ring
- Speed Calling
- Station Message Detail Recording (SMDR)
- Station Controlled Conference Service

4. Optional System Services

- Automatic Route Selection (ARS-B)
- *CENTRON* Management System (CMS)
- Feature Package
- Station Message Detailed Recording (SMDR)

C. Description of Optional Features

1. Added Call Transfer

This feature allows a station within a *CENTRON* group to transfer Direct Inward Dialing to Direct Outward Dialing calls. Incoming or outgoing calls placed over FX trunks are considered as Direct Inward Dialing or Direct Outward Dialing calls. A Generic 1E5/1A5 central office switch is required. When central office equipment is subsequently modified to furnish Added Call Transfer capabilities and the customer requests rearrangement of the *CENTRON* system for those capabilities, an installation charge applies per rearrangement, per system (see *CENTRON* rates and charges).

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

C. Description of Optional Features (Cont'd)

2. Attendant Access Line

   Permits connection of an attendant position to the serving central office for completion of calls directed to the attendant, extending calls to stations and attendant assistance for stations.

3. Attendant Position

   A position in which terminates the primary listed directory number.

4. Automatic Callback

   Permits a main station line user who attempts an intercommunication call to a busy main station line to be automatically connected to that line when both called and calling lines are subsequently idle. Automatic Callback is only operational for intercommunication calls between main station lines served by the same electronic switching customer group.

   A calling main station line is permitted only one Automatic Callback request at a time. The called main station line is limited to only one request at a time for Automatic Callback. Once requested, Automatic Callback will remain active for a period not to exceed 30 minutes unless deactivated by the calling main station line.

5. Automatic Identified Outward Dialing (AIOD)

   Provides automatic identification of the calling station number for individual station billing of toll calls.

6. Call Diversion/Restriction

   Automatically denies the direct outward dialing of main stations designated by the customer to the toll network. When the customer requests that access be denied to toll networks, the portion denied is limited to the standard dialing access arrangement of the serving central office equipment as determined by the Company. Call Diversion routes denied access call attempts to the attendant. Call Restriction provides a distinctive tone to indicate that access is not permitted on denied access call attempts.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

C. Description of Optional Features (Cont'd)

7. Call Forwarding - Busy Line

   Automatically transfers Direct Inward Dialingor CCSA calls to the attendant or to any other station when the called station is busy. Call Forwarding - Busy Line and Call Waiting cannot be provided on the same station line.

8. Call Forwarding - Don't Answer

   Automatically transfers Direct Inward Dialing calls to the attendant or to any other station when the called station does not answer within a prescribed time interval.

9. Call Forwarding - Outside

   Automatically transfers all incoming calls to another telephone number for stations equipped with Call Forwarding Variable. The attendant or station user may establish the transfer by dialing a code. The telephone number selected may be outside the system.

10. Call Forwarding - Variable

    Automatically transfers all incoming calls to another station number. The attendant or station user may establish the transfer by dialing a code. The number selected must be within the system.

11. Call Hold

    Permits a station user to hold any call in progress by dialing a code. While the first call is held, another call may be placed over the same station line.

12. Call Pickup

    Permits a station of a designated group to pick up a call directed to another station in the group by dialing a code.

13. Call Transfer - All Calls

    Permits all calls to be transferred without the assistance of an attendant.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

C. Description of Optional Features (Cont'd)

14. Call Waiting - Dial Originating

    A station line equipped with Dial Call Waiting may optionally provide, by dialing a preset code, an audible Call Waiting tone to a called station line in use, in the same *CENTRON* group.

15. Call Waiting - Originating

    Permits a station user originating a call to create a call waiting condition on any station line in the system, whether or not the called station is equipped for call waiting service.

16. Call Waiting - Standard

    Provides an audible signal to a busy station that an incoming call from outside the system is waiting on the line. The station user may, by switchhook operation, hold the first call, answer the second, return to the first or converse alternately with both. Call Forwarding - Busy Line and Call Waiting cannot be provided on the same station line.

17. Conference Service

    Permits an attendant or station to establish conference connections with up to six conferees. The Company does not guarantee transmission quality.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

C. Description of Optional Features (Cont'd)

18. Customer Changeable Speed Calling (CCSC)

Permits a customer to place calls to a pre-selected telephone number by dialing fewer digits than the complete telephone number. The customer may pre-select a repertory list with a maximum six or thirty telephone numbers. The customer may change the information content of the repertory list be dialing a special code followed by the new telephone number to be placed in the list.

Each station line may access not more than one list of each of the following types:

- Customer Changeable Speed Calling - Six

  Each repertory list may contain a maximum of six telephone numbers. Station lines assigned in multiline hunting must share a common repertory list.

- Customer Changeable Speed Calling - Thirty

  Each repertory list may contain a maximum of thirty telephone numbers. Each system is allowed a maximum of 100 lists. Each CCSC-30 repertory list may be accessed by more than one station. Only one of those stations may be equipped to change the repertory list.

19. Direct Call Pickup

Permits any station, by dialing a code, to pick up a call directed toward another station, provided the called telephone permits call pickup.

- Barge-In Type

  Permits the dialing of a code from any station to pick up a call which has been answered or is ringing at another telephone, provided the called telephone permits dial pickup. If the called station has been answered, a 3-way call is established.

- Non-Barge-In Type

  Eliminates the establishment of the 3-way call. Busy tone is provided if the called station has been answered.

Restricted stations are not permitted access to Directed Call Pickup.

NFSC

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

C. Description of Optional Features (Cont'd)

20. Direct Inward Dialing

Allows an incoming call from the exchange or toll network to reach a specific station line without attendant assistance.

21. Digital Facility Interface

This termination provides a digital interface for a high capacity (1.544 Mbps) facility which terminates to a *CENTRON*/Centrex customer's central office based switching system. This service provides for the connectivity of 24 channels within the *CENTRON*/Centrex system.

22. Intercommunication

Provides capability of station-to-station three or four-digit dialing.

23. Line Terminating Arrangements

Provides for termination of WATS, Tie Line or FX facilities in the switching equipment.

24. Listed Directory Number (LDN)

The primary directory number for the *CENTRON* System. One directory listing of this number is provided at no additional charge.

All incoming WATS, FX or Tie Line calls may be directed to the attendant access lines. For discrete identification of calls via such facilities, calls may be directed to specific attendant access lines.

25. Network Access Registers

Permit the dialing of exchange and MTS calls to and from a *CENTRON* System. The number of simultaneous calls between the exchange or MTS network and a *CENTRON* System is limited by the number of network access registers to which the customer subscribes. These facilities may be provided as two-way, one-way incoming, one-way outgoing or a combination thereof.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

C. Description of Optional Features (Cont'd)

26. Reminder Ring

Provides for a distinctive ringing signal to be furnished to a Call Forwarding-Variable or Call Forwarding Over Private Facilities equipped main station line at the time a call is forwarded.

(D)

27. Message Desk/Voice Mail-Box Interface (T)

The *CENTRON* Message Desk/Voice Mail-Box Interface is a new feature that provides the capability for a customer to establish a message desk or voice mail-box service in their *CENTRON* and Centrex systems.

This feature operates by forwarding calls from stations that are either busy or that don't answer within a predetermined number of rings, to a central group of "Message Desk/Voice Mail-Box" trunks and simultaneously sending a message over a 1200 baud data channel to compatible customer premises equipment. This message contains the called number, the reason for the call being forwarded to the message desk or mail-box, the Message Desk/Voice Mail trunk on which the voice call is being transmitted and the number of the station from which the call was forwarded.

The attendant or the automated system can also send a signal to the ESS office that causes a message waiting signal to be sent to a station with a message waiting. This signal is communicated by giving "stutter" dial tone instead of regular dial tone the next time the station goes off-hook.

28. Source Billing of Attendant Handled Calls (T)

This feature allows the attendant's billing directory number (BDN) to be replaced with a source party (BDN) in all (AMA) Automatic Message Accounting records which result from *CENTRON* attendants extending a call. The source party must belong to the same *CENTRON* group as the attendant.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

C. Description of Optional Features (Cont'd)

29. Speed Calling (T)

Permits a customer to place calls to a preselected telephone number by dialing fewer digits than the complete telephone number. The customer may preselect a repertory list to a maximum of six or thirty telephone numbers. Each station line may access not more than one list of each of the following types:

- Speed Calling - Six

  Each repertory list may contain a maximum of six telephone numbers. Station lines assigned in multiline hunting must share a common repertory list.

- Speed Calling - Thirty

  Each repertory list may contain a maximum of thirty telephone numbers. A single system is allowed a maximum of 100 lists. Each Speed Calling - Thirty repertory list may be accessed by more than one station.

30. Station Hunting (T)

- Sequential - Series

  Incoming calls to a station number are permitted to hunt station numbers which follow in sequential order with the number dialed.

- Non-Sequential - Series

  Incoming calls to a station number are permitted to hunt station numbers which are not in sequential order with the number dialed.

- Multiline Hunt Group (MLHG)

  A group of lines usually associated with one directory number. A call completing to the directory number will hunt over the lines in the group until an idle line is found.

- Circular Hunt

  Permits a complete hunt of incoming calls over all lines in MLHG regardless of which line in the group is dialed.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

C. Description of Optional Features (Cont'd)

31. Station Trunk Answer (T)

Provides an attendant position with a night service arrangement whereby when actuated by the attendant, primary directory listing calls activate a common alerting signal on the customer's premises. These calls may then be answered by any equipped station in the system upon dialing a special code.

32. Automatic Route Selection (ARS-B) (T)

Provides automatic selection of the appropriate WATS, FX, offnet CCSA route, and OCC Access lines (i.e., band or line group) within Route Selection Patterns designated by the customer for completion of calls by dialing a one-, two- or three-digit code. If all the lines in the initial route selected are busy, the call will advance to other routes of WATS, FX, offnet CCSA facilities or OCC Access lines as determined by the customer's preprogrammed choices. The final advance may be made to the MTS Network or overflow tone if all routes are busy.

- Facility

  Individual WATS, FX, offnet CCSA lines and OCC Access lines compatible with ARS which can accommodate senderized operation and numbering consistent with the MTS Network.

- Route

  One or more facilities of the same type use to complete seven- or ten-digit calls between two specified points (e.g., one or more WATS lines of the same band, one or more FX lines extending between the same points, one or more offnet CCSA lines, or one or more OCC Access lines originating from the same point).

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

C.32. (Cont'd) (T)

- Route Selection Patterns

  Routes arranged to be selected in a sequence specified by the customer.

  EXAMPLES:

ROUTE	PATTERN ONE	PATTERN TWO	PATTERN THREE
1	FX	FX	WATS Band 1
2	WATS Band 1	WATS Band 2	WATS Band 2
3	CCSA	WATS Band 5	WATS Band 4
4	–	OCC Access lines	WATS Band 5
	MTS Network (or overflow tone)	MTS Network (or overflow tone)	MTS Network (or overflow tone)

- Three-Digit Translation

  Provides screening of only Numbering Plan Area (NPA) codes to determine proper call routing.

- Forcign Area Discrete Translation (Six-Digit Translation)

  Provides screening of NPA codes and central office codes to determine proper call routing where calls are limited to specific central office designations within an NPA.

33. Automatic Call Transfer (ACT) (T)

This feature allows non-*CENTRON* Listed Directory Numbers (LDN) to be automatically transferred to a *CENTRON* station number within the same electronic switching equipment central office control group on a semi-permanent basis, changeable or removable by service order.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE
C. Description of Optional Features (Cont'd)

34. Feature Arrays (T)

Optional Feature

Uniform Numbering

Attendant Call Distribution

This provides administrative control over the team of attendants and enables the calls from the branch locations to be handled in their approximate order of arrival, as attendant positions become available.

Attendant Recall on "Station Don't Answer"

All PBX type branch locations provide a timed reminder, generally after 30 seconds, to automatically recall the attendant if a called station does not answer.

Customer Testing of Release Link Trunks

Permits each RLT to a PBX branch to be dial accessed by the centralized attendant to insure it is in service and that the transmission performance is adequate.

Incoming Call Identification Lamp (ICL)

A visual indication will be given for the source of all calls directed to the attendant.

Remote Hold

Enables the attendant to hold a call without holding a RLT. The call is temporarily placed on hold at the originating PBX and automatically routed to an attendant after approximately 30 seconds.

Uniform Numbering

To simplify the attendant operation, a uniform plan can be used, where facility conditions permit, wherein corresponding departments at the various locations would be assigned the same station number.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

C. Description of Optional Features (Cont'd)

35. *CENTRON* Management System (CMS) (T)

CMS is a computer software program that provides the customer access to their data base for the purpose of general data base inquiry; the ability to move, add, delete and change features; the ability to move and change lines; and the generation of Basic Management Reports. CMS is available to customers with *CENTRON*, Centrex or ISDN systems served by a 1AESS, 1ESS, DMS100 or 5ESS central office.

- Standard Features

Basic Management Reports

The ability to design and create management reports regarding the customer's system. These reports vary by switch type and may change with software updates.

Inquiry

The ability to immediately access a data base to review the status of the lines and features of the customer's system.

Move, Add, Delete and Change

The ability to perform telephone number changes and to move, add, delete or change most features of the system from customer provided equipment located on the customer's premises.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

C.35. (Cont'd) (T)

- Optional Features

Bulk Change

Allows customers to request the same change to be applied to multiple lines simultaneously. Customers may be limited to the number of changes in any single bulk change request in a single day.

Custom Reports

Customers can request customized report formats to be created for various aspects of their system. Once created, the custom report is stored in the customer's data base and can be recalled at will.

Network Manipulation

Allows customers to manage certain network features such as Automatic Route Selection, Time of Day Routing and More Expensive Route Tone.

Packet Control Capability

Gives customers the ability to manage their packet control features. Customers that subscribe to the Packet Control Capability can verify current and pending packet options, add, delete or change packet options and run reports regarding packet assignments.

Priority Service

Allows customers to request "priority changes" which are then processed in the serving Central Office as soon as possible. Customers are limited to the number of priority requests that can be processed in one day.

System Partitioning

The Company, upon the customer's request, can partition the CMS data base into separate sections representing different customer departments. Each partition can be arranged to be accessible only to certain users designated by the customer.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

C. Description of Optional Features (Cont'd)

36. Feature Package (T)

Provides the packaging of several *CENTRON*/Centrex Optional Features. Feature Package is provided on a per *CENTRON* Group basis. All stations in that *CENTRON* Group must be equipped with Feature Package.

Station lines may be equipped with one or more of the optional features provided with Feature Package.

Feature Package includes the following *CENTRON*/Centrex Optional Features:

- Automatic Call Back[1]
- Call Forwarding - Variable/Intragroup
- Call Forwarding - Variable/Outside
- Call Forwarding - Busy Line[2]
- Call Forwarding - Don't Answer[2]
- Call Hold
- Call Pickup
- Call Waiting - Standard
- Call Waiting - Originating
- Customer Changeable Speed Call (CCSC) - 6
- Customer Changeable Speed Call (CCSC) - 30

[1] Available with Generic 1E6 or higher.

[2] Offered as standard features on *CENTRON*.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

C. Description of Optional Features (Cont'd)

37. Station Message Detail Recording (SMDR) (T)

An arrangement to provide a record, by station number, of originating intercity traffic routing over FX, WATS, CCSA, OCC access lines, Tie Lines and/or the MTS Network (Toll) and at the customers option, on certain incoming calls[1] that the attendant extends to a station or tie line within the customers *CENTRON* group using the CDAR feature, where facilities have been made available. The station message detail will include the calling station number, the called number, date, time of day, duration of call and the type of facility used. The record will be provided, on magnetic tape, to customers requiring message detail for cost allocation and telecommunications system management purposes. The detail will be provided on all facilities in the groups selected by the customer for SMDR.

WATS Administrative Data Features (WTAD) is an SMDR option for OutWATS lines. WTAD feature option identifies the frequency of usage on OutWATS lines. The OutWATS line number will appear on the SMDR tape.

D. Premium *CENTRON* Custom Service

Premium *CENTRON* Custom (PCC) Service is obsolete and will not be offered to new customers as of December 16, 1991. Effective January 16, 1992 all month-to-month Premium *CENTRON* Custom customers must convert to Centrex Plus Service. Existing Rate Stabilized customers may continue to subscribe to Premium *CENTRON* Custom Service until their Rate Stabilized term expires. Maintenance will be provided for Rate Stabilized systems.

1. Description

PCC Service is a central office based business communication service which utilizes the basic structure of Centrex service with the custom and distance sensitive pricing structure of *CENTRON* Service. This service is designed to provide customers with 100 or more stations with the capability to handle in, out and intercom traffic needs by utilizing the shared electronic control of the stored program control functionality of the Company central offices.

[1] SMDR detail on incoming calls does not include the calling number of the type of facility used.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

D. Premium *CENTRON* Custom Service (Cont'd)

2. Terms and Conditions

a. PCC switching equipment is located on the Company premises.

b. The Company central office will control all switching and/or customer calling functions including exchange network access, intercom dialing, station feature functionality and system feature functionality.

c. PCC is provided subject to the availability of central office facilities.

d. PCC lines are offered standard and attendant. The exchange access, intercom and station/attendant features are not offered separately.

e. System features (i.e., Automatic Route Selection, SMDR, etc.) are optional and provided separate from the line functionality. These features will include any system type features currently offered by *CENTRON* Service.

f. PCC will not require a charge for common equipment.

g. Standard station features will include the same features that are currently offered as *CENTRON* standard main line features plus any optional *CENTRON* station features.

h. Attendant lines can be arranged for "dial 0" so station users will have dial access to the attendant.

i. Attendant facilities may be used for distribution of incoming calls (other than Direct Inward Dialing) and whatever other control or screening function for outgoing calling the customer desires.

j. PCC will provide access (through access codes) to special service facilities such as WATS, Tie Lines, Interexchange Carrier facilities, Paging, etc.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

D.2. (Cont'd)

k. Auxiliary services can be utilized "behind" a PCC system to meet specific customer needs, e.g., "Key systems".

l. One Primary directory listing will be furnished without charge with each *CENTRON* system.

m. Incoming calls to the directory number (LDN) are directed to the Attendant line.

n. Additional directory listings will be provided as described under 5.7.1.

o. PCC is only available to customers with 100 or more stations.

3. Rates and Charges

Rates and charges for PCC will be on an individual case basis and will be set at cost or above.

E. *CENTRON* 50

1. Description

a. *CENTRON* 50 is an ESS Switched Communications System designed for the business customer requiring no more than 50 station lines. *CENTRON* 50 is subject to the terms and conditions that apply to *CENTRON* Service, unless stated otherwise.

b. Standard Feature Arrays

- 3-Way Calling - All Calls
- Automatic Identified Outward Dialing (AIOD)
- Call Forwarding - Busy Line
- Call Forwarding - Don't Answer
- Call Transfer - All Calls
- Consultation Hold - All Calls
- Direct Inward Dialing
- Station Hunting
- Station Trunk Answer
- Touch-Tone

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE

E. *CENTRON* 50 (Cont'd)

2. Optional Features

To customize the *CENTRON* 50 Service, features may be chosen from the Custom Pac Feature List shown below. These features are available at no additional charge to *CENTRON* 50 customers.

a. Custom Pac

- Call Forwarding Variable/Intragroup
- Call Forwarding Variable/Outside
- Call Hold
- Call Pickup
- Call Waiting-Standard
- Call Waiting-Intragroup
- Call Waiting-Originating
- Custom Changeable Speed Call CCSC (Six)

3. General Terms and Conditions

a. A minimum of 10 stations will be required under the month-to-month payment option.

b. A minimum of 20 stations will be required under the available contract periods.

c. A customer may select any available payment option or contract period.

d. Customers selecting the month-to-month option, are liable for only the minimum service period (one month) at the rates in effect at the time service is ordered. Month-to-month rates are subject to change upon publication of approved new rates by the Company.

e. Customers selecting a contract period are guaranteed the prices in effect at the time of contract period election for the full period of the contract. Termination Liability charges will become due should a customer terminate service prior to contract expiration. Calculation of Termination Liability charges is outlined in 6., following.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE
E.3. (Cont'd)

f. Upon completion of a given contract period, the customer may elect to:

- Renew service under any contract period and at the rates then offered by the Company.
- Continue service under the month-to-month option and at the rates then offered by the Company.
- Terminate service.

If an election is not made by the customer, the Company will place existing rates under the month-to-month option, with the minimum service period (one month), in effect.

g. A customer may convert from a shorter contract period to a longer contract period at any time during the initial contract period without penalty (termination liability). Conversion will result in establishment of an entirely new contract with no consideration of time expended under the old contract period, and at the rates then in effect. Conversion is not available from a longer contract period to a shorter contract period.

4. Rate Applications

a. If station line requirements exceed 50 then conversion to *CENTRON* is required. All *CENTRON* rates will then apply. Apply the conversion charge as specified in the *CENTRON* 50 rates and charges in lieu of the *CENTRON* Common Equipment Installation charge. Installation and/or nonrecurring charges do not apply to existing in-service station lines and features, provided that: (1) the customers system continues to be served by the same switching equipment; (2) there is no interruption in service; and (3) there are no moves of/or changes in existing station lines and features.

b. No telephone number change is required, provided that the service continues to be served by the same central office.

5. Payment Options

CENTRON 50 Service is offered under two payment options:

- Month-to-month
- Contract

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE

E. *CENTRON* 50 (Cont'd)

6. Termination Liability

A customer terminating service prior to fulfillment of contract terms will be liable for the following termination charges:

- Total Monthly Rate X Months Remaining in Contract

F. Terms and Conditions of Services

1. General

a. *CENTRON* Service is offered subject to the availability of facilities and where service may be provided by use of service arrangements, equipment and facilities in quantities and types regularly furnished by the Company. Specially computed charges, based upon costs, may apply where unusual quantities of facilities are needed to meet a customer's service requirements considered to be beyond the scope of the service offering.

b. The number of simultaneous local and MTS calls to and from a *CENTRON* System are limited by the number of Network Access Registers subscribed to by the customer. Each Network Access Register may be provided either for two-way, one-way incoming or one-way outgoing operation depending upon the option of the customer at the time the Network Access Register is installed. When a change in the type of operation is requested by the customer, the appropriate nonrecurring charge as specified in Section 5, applies per Network Access Register affected.

c. A credit will be applied to all *CENTRON* Service lines paying an Interstate End User Common Line (EUCL) Charge. This credit will equal the Interstate EUCL Charge. However, a charge equal to the Interstate business line EUCL Charge shall be applied per *CENTRON* Network Access Register.

d. An attendant access line may be arranged for dial "O" operation in order to provide stations with direct access to the attendant.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE
F.1. (Cont'd)

e. The Company reserves the right to determine the manner in which off-premises extension station lines are provided.

f. Interception of Calls to Unassigned Station Numbers.

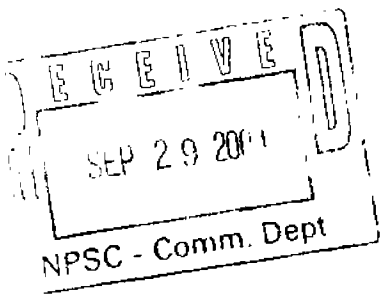
- Local and MTS calls directed to unassigned station numbers are intercepted by the same standard central office recorded announcement used to intercept calls to exchange services. This announcement provides a common message that the number called is not in service. Referral of calls to assigned numbers will not be provided.

- Station calls to unassigned station numbers are intercepted by a standard central office recorded announcement. This announcement provides a common message that the number is not in service with advice that the attendant or the directory of the caller's system should be consulted.

g. All standard and basic main lines and extension lines of a *CENTRON* System are equipped for touch-tone calling and must be associated with touch-tone telephones. Touch-tone telephones are CPE and it is the customer's responsibility to ensure it is compatible with the service(s) furnished by the Company.

h. The customer is responsible for providing the furniture required for the console(s) and attendant(s).

i. All operating at the customer's premises is performed by and at the expense of the customer and in a manner conforming with the operating practices and procedures which the Company may adopt to maintain a proper standard of service.



109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

F. Terms and Conditions of Services (Cont'd)

2. Charge Application

a. Service specified in this section is provided at commercial flat rates, as applicable.

b. One primary directory listing is furnished without additional charge for each *CENTRON* System in order to direct incoming local and MTS calls to an answering location. Additional directory listings will be provided for *CENTRON* stations at rates specified in 5.7.1.

c. The following rates and charges apply in addition to rates and charges for associated services described in this Catalog.

d. Intercommunication monthly rates specified for station lines, and attendant access lines include intercommunication.

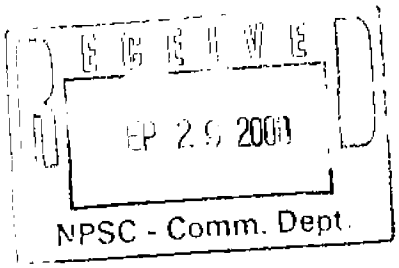
e. Attendant's Positions are CPE and it is the customer's responsibility to ensure that they are compatible with the service(s) provided by the Company.

f. At the time a standard main line is initially installed, it may be equipped with a suitable station hunting arrangement as determined jointly by the customer and the Company. When a change in or removal of that arrangement is requested by the customer, a nonrecurring charge as specified in Section 5 applies per station or line affected.

g. Mileage charges for tie lines terminating in *CENTRON* Systems are the same as those specified in the Private Line Transport Services Catalog.

h. The rates for standard main station, basic main station, extension station, and attendant access apply as follows:

(1) If less than 20 stations/attendant access elements are installed initially, the rates in J. apply. One transport facility is required for each station/attendant access installed. Subsequent additions are at the same rates.



109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE

F.2.h. (Cont'd)

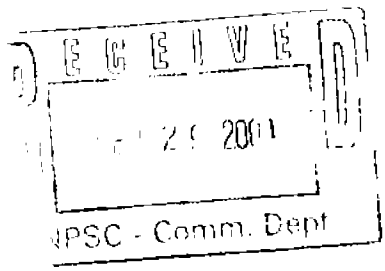
(2) If less than 50, but more than 19 stations/attendant access elements are installed initially, the rates in J. apply. Transport facilities are included as part of the rate. Subsequent additions are at the same rates.

(3) If more than 49 stations/attendant access elements are installed initially, the rates for stations/attendant access elements in I. apply. Transport facility rates are contracted on an individual case basis, priced above cost. Subsequent additions of less than 50 elements are at the rates listed under I. Subsequent additions of 50 elements or more are at the same rates as the initial installment.[1]

(4) Subsequent additions of standard and basic main stations, extension stations or attendant access lines to *CENTRON* systems are subject to rates as specified in this Catalog.

i. Service zones for standard and basic main stations, attendant access lines and/or extension stations bridged in the central office are determined as follows:

SERVICE ZONE	AIRLINE DISTANCE FROM NEAREST POINT ON CUSTOMER'S BUILDING TO THE NORMAL CENTRAL OFFICE FOR SUCH BUILDING
A	1/2 or less mile
B	3/4 or less but more than 1/2 mile
C	1 or less but more than 3/4 mile
D	1 1/4 or less but more than 1 mile
E	1 1/2 or less but more than 1 1/4 miles
F	1 3/4 or less but more than 1 1/2 miles
G	2 or less but more than 1 3/4 miles



[1] Customers with spare capacity transport facilities are subject to the same station element rates as specified for less than 20 elements per location (excluding the transport facility rate) for all subsequent additions of stations/attendant access elements up to that spare capacity.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE

F.2. (Cont'd)

j. New installations, revisions or additions of standard and basic main stations, extension stations, or attendant access lines to existing *CENTRON* Systems are subject to rates and charges as specified in J., following.

k. The rates and charges for *CENTRON* lines include the facilities necessary to extend from the switching equipment located in the Company's normal serving central office for the customer, to the demarcation point located on the customer's premises.

l. Charges for *CENTRON* Service contemplate standard Company dialing arrangements and access codes. Special charges, based upon cost, may apply for nonstandard arrangements.

m. Suspension of *CENTRON* Service, either partial or complete, is not contemplated in this Catalog (excluding Network Access Registers).

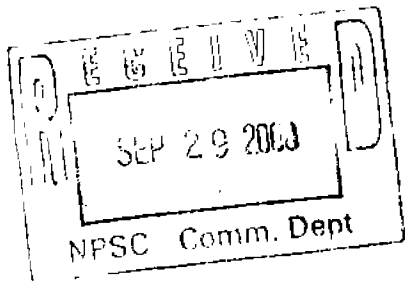
n. Loop Diversity, Avoidance and Fiber Optic Protect Path defined in the Private Line Transport Services Catalog is available with *CENTRON* Service.

G. Optional Features

1. Automatic Route Selection - Basic (ARS-B)

a. ARS is available only to customer served by central offices utilizing #1 Generic 6 or higher type electronic switching equipment.

b. Preferred routes and alternate routing patterns will be specified by the customer.



109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

G.1. (Cont'd)

c. All charges specified for ARS are in addition to the charges applicable to associated facilities.

d. The number of patterns required by a customer are governed by the type and variety of facilities to which the customer subscribes.

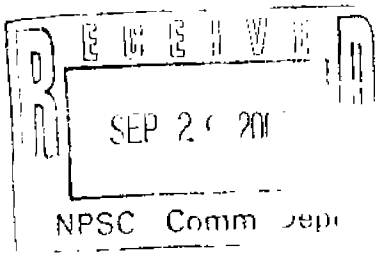
e. A group of patterns may have either the MTS Network as a final route or overflow tone. A combination of both within the same pattern group, that is, a group of patterns accessed by one code, is not permitted. Dial "9" may be used as an access code only if the patterns accessed have the MTS Network as a final route.

f. Where toll restricted stations have access to patterns with final route to the MTS Network, apply charges as specified for patterns with overflow to tone in lieu of charges specified for final route to the MTS Network.

g. The customer is responsible for notifying the Company whenever any additions or changes are required as specified in J., following.

h. One ARS pattern is required for each NPA requiring six-digit translations.

i. CCSA Access Line Termination charges apply for each OCC access line terminated.



109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

G. Optional Features (Cont'd)

2. Station Message Detail Recording (SMDR)

a. SMDR may be offered to stations of *CENTRON* customers served from an electronic switching wire center where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.

b. SMDR is not represented to be a provision of billing detail. Where Tie Line, OCC access lines and Foreign Exchange facilities are involved, all such call attempts, whether completed or not, will appear in the SMDR.

c. Station message details will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the accounting center furnishing the tape.

d. Station message details may be provided on all facilities subscribed for by the customer, including the MTS Network (Toll), but will not include intercom calls originated by *CENTRON* station users. The customer may designate the group or groups of facilities on which Station Message Detail is to be provided.

e. Customer Dialed Account Recording (CDAR) may be furnished only in conjunction with SMDR subject to the availability of facilities and where the Company's message billed process has been arranged to provide the CDAR optional feature.

f. A maximum of 8 digits will appear in the SMDR record as CDAR number. The number of digits will be predesignated by the customer and must be uniform for all CDAR numbers per customer.

g. The CDAR number or numbers will be in addition to the details as provided for SMDR.

Exception: On inward calls extended by the attendant, the SMDR is limited to an entry code, the called station number or called tie line access code, time of day, date and duration of call after attendant processing. Calls to stations or tie lines found busy are not recorded. The installation charge (CMW) is applicable to the first facility group on which Inward CDAR is provided.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE

G. Optional Features (Cont'd)

3. *CENTRON* Management System (CMS)

a. General Terms and Conditions

(1) The Company will furnish and maintain CMS software for use by the customer.

(2) The customer must obtain and maintain a compatible computer terminal for use with CMS. The computer terminal is Customer Premises Equipment (CPE), and therefore, will not be furnished by the Company. Also, an associated telephone line is required, which is in addition to the rates and charges for CMS.

(3) The customer can utilize Inquiry anytime, 22 hours a day, seven days a week, from the CMS data base. Management Reports can be requested anytime, 22 hours a day, seven days a week. The Company reserves the right to take the CMS computer down for maintenance or software updates as required. When possible, this will be done during off-peak hours and customers will be warned in advance. Move, Add, Delete and Change requests are processed once a day unless the customer subscribes to Priority Service.

(4) The Company will process change requests, accumulated in the CMS throughout the day, during off-peak load hours. These requests will be processed overnight or at a customer-specified future date. All normal and emergency central office functions have priority over customer requested change requests. The Company assumes no responsibility for change requests delayed by such priority functions.

(5) If requested, the Company will provide the customer a list of features able to be managed by CMS at initial installation based on the serving wire center technology. The Company reserves the right to upgrade or change the provisioning methodology of CMS at any time. Any additional customer training or documentation requirements resulting from such changes will be supplied at no charge.

(6) The Company establishes limits on the number of lines that can be equipped with a feature, depending on the quantity of features purchased. Information will be provided through CMS as to what these limits are. The customer may add, move, delete or change features through CMS within such limits. Additions above the subscribed limits of CMS will not be processed.

SEP 29 2000
NPSC - Comm. Dept

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE
G.3.a. (Cont'd)

(7) New connects and disconnects of lines are not permitted through CMS.

(8) The customer assumes full responsibility for those features managed by CMS. The Company will not maintain a record of which features are on each line, but only a total count of the number of features purchased. For maintenance purposes, the Company will rely on remote access to the customer's CMS data base. The customer's CMS operator must screen all end user trouble reports prior to reporting to the Company.

(9) Since CMS software allows the customer to move and change telephone numbers (commonly known as "number swaps") within their system, the customer will be responsible for labeling the Demarcation Point when number swaps occur. All maintenance calls to the Company which do not prove to be on the Company side of the Demarcation Point will result in the application of Trouble Isolation and Time and Material charges, if applicable, as specified in Section 13, Premises Wiring, regardless of whether the Demarcation Point is accurately labeled.

(10) The customer is not allowed to move or change telephone numbers extended outside of the central office serving the customer's system.

b. Charge Applications

(1) Nonrecurring charges do not apply when the customer moves, adds, deletes or changes features through CMS, nor do they apply when the customer moves or changes lines through CMS.

(2) Customers managing features with CMS must purchase such features in incremental blocks of ten each. The total number of blocks of features purchased will be indicated on the customer's bill. The total number of features purchased will be within the limit established in the CMS.

(3) Charges for features added through CMS carry the same recurring charge as if they were added through the conventional service order process and will be reflected on the customer's bill as such.

(4) The charge per line for CMS applies to all lines of the system, even though some lines may be designated as not changeable.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE
G.3.b. (Cont'd)

(5) Initial training of the customer in the use of CMS is included at the time of initial installation.

(6) If CMS is removed, miscellaneous nonrecurring charges, as specified in this section, will apply to reestablish the customer's system features.

(7) If the customer moves his system from one wire center to another, and telephone number changes are involved, a subsequent charge to reestablish the CMS data base will apply.

(8) A System Establishment Charge will apply to the initial *CENTRON* system installed. A discounted System Establishment Charge applies for subsequent associated systems.

c. Digital Facility Interface

The charges for the Digital Facility Interface are in addition to the charges applicable for the appropriate high capacity facility. All current rules and regulations apply to the application of the high capacity facility[1], including Federal regulations from the F.C.C. No. 1 Access Tariff.

Digital Facility Interface will only be offered for *CENTRON*/Centrex customers, and will only be provided for Tie Lines in a non-tandem configuration. This service is not provided on D4 channel banks. The customer must use all 24 channels for the same application. However, only those required need to be activated.

d. Reminder Ring

When Reminder Ring is requested for a main station line which is not so arranged, the Installation Charge as specified applies per main station line affected.

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[1] The high capacity facility as found elsewhere should be rated as if it terminates to an end user's premises. The *CENTRON* in this case is the end user's premises.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE
G.3. (Cont'd)

e. Added Call Transfer

When central office equipment is subsequently modified to furnish Added Call Transfer capabilities and the customer requests rearrangement of the *CENTRON* system for those capabilities, an installation and/or nonrecurring charge applies as appropriate, per rearrangement, per system.

f. Automatic Call Transfer (ACT)

One non-*CENTRON* LDN is permitted per automatic call transfer arrangement and permits the transfer of one simultaneous call. The capability of additional simultaneous calls is available by adding additional lines, giving one additional simultaneous call path for each additional line.

The first ACT line provides a record of the old LDN, the number to which the calls are being transferred to and one access line.

Each additional ACT line provides one additional simultaneous call transfer capability.

No directory listing is included for the old LDN.

SEP 25 2000
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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE (Cont'd)

H. Rate Stability Plan

The Rate Stability Plan (RSP) is an optional arrangement whereby customers who agree to continue to subscribe to certain services for a designated period of time will not be subject to Company initiated changes in the monthly rates for that service during the designated period. Rate Stability Plans are furnished subject to the following terms and conditions.

1. Application of Rates and Charges

New and existing customers of *CENTRON* and *CENTRON* 50 Service may subscribe to a RSP. This plan will guarantee against Company-initiated changes in the monthly rates for *CENTRON* Line Charges (Standard or Basic Main Stations, Attendant Access Lines and Extension Stations bridged in the central office), Common Equipment, Terminating Arrangements, and all *CENTRON* optional features for a term of 12 to 84 months depending on the customer's option.[1]

For new installations of *CENTRON* Service, monthly rates will not be subject to Company-initiated changes from the date of installation. For existing customers of *CENTRON* Service, monthly rates are guaranteed from the next billing date following the execution of the Service Agreement. (The existing billing date will not change.)

The RSP customer assumes the obligation for a minimum of 90% of the *CENTRON* lines (Standard and Basic Main Stations, Attendant Access Lines and Extension Stations bridged in the central office) that are subscribed to at the time the customer's RSP Service Agreement becomes effective.

Any reduction in the lines furnished under RSP below the 90% commitment will not reduce the RSP payments for the duration of the term, unless termination charges are applied as specified under RSP Termination Liability, following.

All new lines and features installed under a RSP are subject to applicable nonrecurring charges.

[1] Should the Company lower rates for services provided under a RSP, a customer may renegotiate a new RSP contract under the then existing rates.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

H. Rate Stability Plan (Cont'd)

2. Application of Rate Revision

Customers signing a RSP Agreement will pay the nonrecurring charges (for new installations) and monthly rates that are in effect on the day service is ordered, provided that the installation takes place within the time frame contained in the Agreement or mutually agreed to by the customer and the Company. Should the customer delay installation of service past the specified interval, the customer will be charged for service based upon rates in effect at the time of installation.

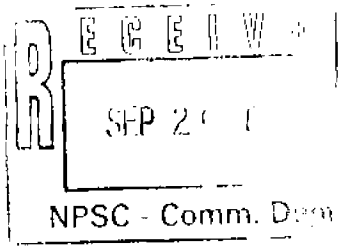
3. Additions

Additions of lines are permitted, at the stabilized rate, subject to the availability of facilities. Additions and/or deletions of *CENTRON* Optional Features and Terminating Arrangements are permitted without incurring any penalty or termination charge.

Unless otherwise specified, additions will be made to the existing agreement, providing at least 30 days remain the customer's existing payment period. The addition and installed system payment period will then have a common expiration date.

4. Moves

The customer may arrange to have service moved to different premises (subject to the availability of facilities) subject to applicable charges, without interruption or change of RSP payments. Where facilities are not available excess construction charges will apply to provide the necessary facilities as determined by the Company.



109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

H. Rate Stability Plan (Cont'd)

5. Termination Liability

Termination charges will apply if the Rate Stability Plan Agreement is terminated in whole or in part by the customer or is terminated for cause by the Company prior to expiration of the agreed-payment period. The following formula will apply in calculation of termination charges.

Termination Charges	=	Number of Lines Below the 90% Commitment Level	x	Monthly Rate Stability Plan Rate	x	Number of Months Remaining in Rate Stability Plan Commitment	x 70%

6. Supersedure

With the written permission of the Company, the obligation to pay the Rate Stability Plan charges for the remainder of the plan period may be assigned to another customer at the same location for a fee of $150.00. This transfer charge is payable by the incoming customer. In addition to assuming the responsibility to pay the rate for the remainder of the period, the new customer assumes all conditions applicable to the offering. Equipment rearrangements or additions are subject to the applicable rates and charges.

7. Renewal Options

Any subscriber to the RSP wishing to continue service beyond the end of the RSP period may elect:

- Current month to month rates.
- If offered, a renewal of the Rate Stability Plan. The Company makes no assurance that such a plan will be offered beyond the specific plan in this Catalog, or that such an offering would be at the same rates as set forth in this Catalog.

8. Suspension of Service

Temporary suspension of service, as provided elsewhere in this Catalog, is not applicable to service furnished under the Rate Stability Plan.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE (Cont'd)

I. Rates and Charges

1. Miscellaneous Nonrecurring Charges

Nonrecurring charges apply per USOC, per customer request for:

	USOC	NONRECURRING CHARGE
• Change from blocking to non-blocking or non-blocking to blocking, per line	NR9CH	$11.00
• Main Station Lines		
- First Station Line installed[1]	NRC62	75.00
- Each additional Station Line installed	N/A	25.00
• Line Features		
- Additions or changes for subsequent installation of one or more standard or optional features to a station line	NRC62	10.00
• System Features	NRC62	10.00

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NPSC Comm. Dept

[1] One "first occurrence" charge applies per customer request, per location.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE
I.1. (Cont'd)

	USOC	NONRECURRING CHARGE
• Add, Change, or Rearrange Hunting		
- When changing a standard Station Line feature at same time as adding or rearranging hunting	N/A	[1]
- When only rearranging a hunt group or disconnecting a Station Line which causes a hunt group rearrangement	AAV	[2]

	USOC	NONRECURRING CHARGE	MONTHLY RATE
2. Common Equipment, per system	ESS	$2,250.00	$85.00

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[1] Apply USOC NRC62, preceding.

[2] At least one hunting rearrangement charge must apply per hunt group. See 5.2.5.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE
I. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
3. Network Access Register (minimum of one required per system), each[1]	EQA EQB EQC EQD	[2]	[2]	
4. Standard or Basic Main Stations, Attendant Access Lines and Extension Stations bridged in central office, each				
• Less than 50 Elements, per location				(C)
- Standard Main Station, each	EEA	[3]	$ 5.00	
- Extension Station, each	EEF	[3]	2.00	
- Transport facility, each	1DT	–	13.00	(D)
• Fifty Elements and above, per location	N/A	[4]	[4]	(T)

[1] Nonrecurring charges do not apply to Network Access Registers installed at the time of conversion from Centrex to *CENTRON* Service.

[2] See 5.3.6 for rates and charges.

[3] Apply USOC NRC62, as specified in 1., preceding.

[4] Rates are contracted on an individual case basis, priced above cost. (D) (T)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

I. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
5. Zone Rate Schedule			
• Zone A			
- Standard Main Station Line	EXM	[1]	$12.55
- Extension Station Line	EC8	[1]	10.75
• Zone B			
- Standard Main Station Line	EXM	[1]	12.55
- Extension Station Line	EC8	[1]	10.75
• Zone C			
- Standard Main Station Line	EXM	[1]	14.75
- Extension Station Line	EC8	[1]	12.25
• Zone D			
- Standard Main Station Line	EXM	[1]	16.75
- Extension Station Line	EC8	[1]	14.45
• Zone E			
- Standard Main Station Line	EXM	[1]	19.00
- Extension Station Line	EC8	[1]	16.75
• Zone F			
- Standard Main Station Line	EXM	[1]	21.00
- Extension Station Line	EC8	[1]	18.95
• Zone G			
- Standard Main Station Line	EXM	[1]	23.00
- Extension Station Line	EC8	[1]	21.20
• Beyond Zone G[2]			
- Standard Main Station Line	EXM	[1]	23.00
- Extension Station Line	EC8	[1]	21.20

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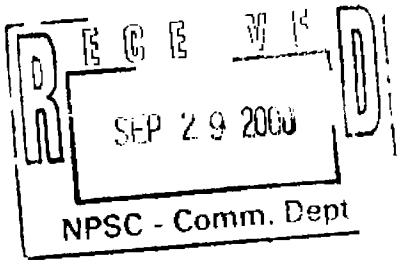
[1] Apply USOC NRC62, as specified in 1., preceding.

[2] Rates specified apply in addition to a rate of $2.50 (USOC 1LV32) per quarter airline mile or fraction thereof beyond Zone G.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE
I. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
6. Terminating Arrangements for			
• Tie Lines			
- Per line group	NRCJ2	–	–
- Installation Charge	NRCJ2	$170.00	–
- Per line	ESJ	25.00	$51.00
- Installation Charge	ESJ	17.00	–
• CCSA Access Lines or OCC Access Lines Requiring Dedicated Trunk			
- Per line group	NRCJ3	–	–
- Installation Charge	NRCJ3	155.00	–
- Per line	ESO	25.00	24.50
- Installation Charge	ESO	25.00	–
• WATS or WATS-like Service Using FGD and SFG			
- Per line	ES2	10.00	2.70
- Installation Charge	ES2	30.00	–
• Tandem Tie Lines[1]			
- Per line group	NRCJ9	–	–
- Installation Charge	NRCJ9	195.00	–
- Per line	ETM	25.00	79.90
- Installation Charge	ETM	18.00	–



[1] Applies in lieu of *CENTRON* tie line termination charges.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

I. Rates and Charges (Cont'd)

7. Optional Features Available Where Facilities Permit

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Added Call Transfer			
- Capabilities per rearrangement, per system	CTP	[1]	–
- Installation Charge	CTP	$150.00	–
• Automatic Callback			
- Common equipment, per system	ACY	[1]	$38.00
- Service Establishment Charge	NRC62	415.00	–
- Installation Charge	ACY	85.00	–
- Per main station line equipped	SAK	[1]	0.90
• Call Diversion			
- Per station	ETA	10.00	1.15
- Installation Charge	ETA	2.00	–

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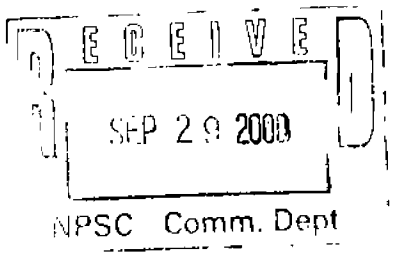
[1] Apply USOC NRC62, as specified in 1., preceding.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE
I.7. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Call Forwarding - Don't Answer Ringing Cycle Changes			
- Per main station line changed	NRCH8	[1]	–
- Installation Charge	NRCH8	$ 2.00	–
• Call Forwarding - Outside			
- Per system equipped	NRCJ1	[1]	–
• Call Forwarding - Variable			
- Per station line equipped	EAT	[1]	$2.25
• Call Hold			
- Per system equipped	NRCJ5	–	–
- Installation Charge	NRCJ5	20.00	–
- Per station line equipped	EAB	[1]	0.60
• Call Pickup			
- Per pickup group	E3N	[1]	0.45
- Installation Charge	E3N	50.00	–
- Per station line equipped	E3P	[1]	0.25
• Call Restriction			
- Per station	ETB	[1]	1.45
- Installation Charge	ETB	2.00	–
• Call Waiting - Dial Originating			
- Per station line equipped	E6C	[1]	0.40



[1] Apply USOC NRC62, as specified in 1., preceding.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE
I.7. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Call Waiting - Originating			
- Per station line equipped	ESZ	[1]	$ 1.00
• Call Waiting - Standard			
- Per station line equipped	ESX	[1]	1.00
• Camp-On and Call Waiting-Originating Options			
- Silence[2]			
- Per Group of 22 Silence Ports	SLJ	[1]	50.00
- Installation Charge	SLJ	$150.00	–
- Port Connecting Circuit, each	SLK	[1]	10.00
- Installation Charge	SLK	25.00	–

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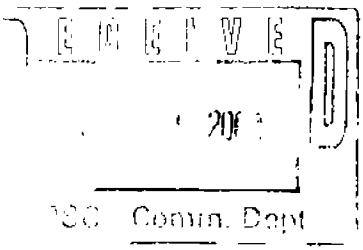
[1] Apply USOC NRC62, as specified in 1., preceding.

[2] This is CPE and it is the customer's responsibility to ensure it is compatible with the service(s) furnished by the Company.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE
I.7. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Conference Service			
- Initial Station or Line or Attendant Position arranged to access *CENTRON* Conference Service	EMC	[1]	$36.00
- Installation Charge	EMC	$75.00	–
- Additional Station or Line or Attendant Position arranged to access *CENTRON* Conference Service	EML	[1]	3.25
• Customer Changeable Speed Calling			
- Customer Changeable Speed Calling-6			
- Per list	ESHC6	[1]	0.90
- Installation Charge	ESHC6	50.00	–
- Per station line accessing a list	E6A	[1]	0.95
- Customer Changeable Speed Calling-30			
- Per list	ESHC3	[1]	3.75
- Installation Charge	ESHC3	50.00	–
- Per station line accessing a list	E3D	[1]	0.95



[1] Apply USOC NRC62, as specified in 1., preceding.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

1.7. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Digital Facility Interface			
- Common Equipment			
- Per digital interface unit, per 1.544 Mbps	D1E1X	$790.00	$325.00
- Circuit Connections, per channel			
- *CENTRON* to *CENTRON*[1]	M5P	12.00	31.00
- *CENTRON* to PBX/Key	M62	12.00	31.00
- *CENTRON* to Inter-exchange Carrier	M63	12.00	31.00
• Call Forwarding Busy Restriction[2]	E6G	–	–
• Call Forwarding Busy Unrestricted[2]	E6GUR	–	–
• Call Forwarding Don't Answer Restricted[2]	E9G	–	–
• Call Forwarding Don't Answer Unrestricted[2]	E9GUR	–	–

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[1] Two Digital Facility Interfaces required, one at each end.

[2] Charges included in Standard Feature Arrays.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE
I.7. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Direct Call Pickup			
- Per system	DPB	[1]	–
- Installation Charge	DPB	$80.00	–
- Per line			
- Barge-in type	DMA	[1]	$0.15
- Non-barge-in type	E6D	[1]	0.10
• Reminder Ring			
- Furnished with initial installation of Call Forwarding-Variable or Call Forwarding Over Private Facilities optional service features	N/A	–	–
- Furnished subsequent to the initial installation of such optional service features, per main station line	NRCH9	[1]	–

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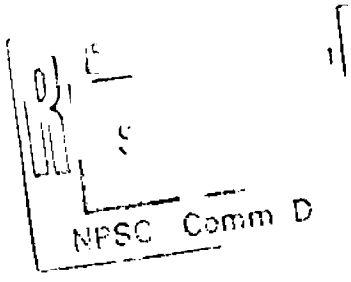
[1] Apply USOC NRC62, as specified in 1., preceding.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE
I.7. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Speed Calling			
- Speed Calling - 6			
- Per list	ESHT6	[1]	$ 0.90
- Installation Charge	ESHT6	$ 40.00	–
- Per station line accessing a list	EST	[1]	0.95
• Message Desk/Voice Mail-Box Interface			
- Common equipment, per system[2]	AML	650.00	275.00
- Additional Message Waiting Signal, per station	AWT	[1]	–



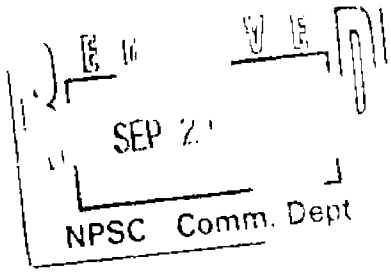
[1] Apply USOC NRC62, as specified in 1., preceding.

[2] Requires one 3052 4-wire data channel from Private Line Transport Services in addition to this element. An 829A rack mounted channel termination must be ordered, and a 202T data set is required in the central office.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE
I.7. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Automatic Route Selection-Basic (ARS-B)			
- Common Equipment	ART	[1]	$125.00
- Installation Charge	ART	$1,000.00	–
- Route Selection Patterns (maximum 4 routes per pattern plus overflow to MTS Network or tone)			
- Per facility terminating in patterns	AR5	[1]	4.00
- Patterns arranged for three-digit translation with overflow to: MTS Network, each pattern	AR9	[1]	10.00
- Installation Charge	AR9	100.00	–



[1] Apply USOC NRC62, as specified in 1., preceding.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE
I.7. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Automatic Route Selection-Basic (ARS-B) (Cont'd)			
- Additions and Changes			
- Additions, deletions or changes of routes in existing patterns, per pattern[1]	NRCC1	$200.00	–
- Addition of patterns, per pattern[2]	N/A	–	–
- Addition or deletion of a facility to an existing route	N/A	–	–
- Addition or changes in NPA or central office code screening, per route	NRCC2	150.00	–

[1] Each WATS band is treated as a separate route.

[2] See Route Selection Patterns.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE
I.7. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Automatic Call Transfer (ACT)			
- First ACT line	BGMFL	[1]	$2.50
- Each additional ACT line	BGMAL	[1]	1.00

Appropriate nonrecurring charges as specified apply for the following:

- Initial ordering of this feature
- Subsequent addition of additional ACT lines
- Changing old LDN
- Changing "Transfer to" number

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• *CENTRON* Management System (CMS)			
- Inquiry; Move, Add, Delete, Change; Basic Management Reports, per line	CPVBA	–	$0.75
- System Establishment			
- Initial Installation	MB5XX	$1,000.00	–
- Subsequent installation for an associated system	CPVWO	500.00	–

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[1] Apply USOC NRC62, as specified in 1., preceding.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE
I.7. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• *CENTRON* Management System (CMS) (Cont'd)			
- Optional Features			
- Custom Reports	RCVXX	[1]	–
- Priority Service	GRE	$2,500.00	–
- Bulk Change	FN6BX	2,500.00	–
- Network Manipulation	MB8NX	2,500.00	–
- System Partitioning	PD8XX	[1]	–
- Packet Control Capability, per system	PTGPS	5,500.00	–
• Feature Package			
- Service Establishment Charge applies per *CENTRON* Group at the time Feature Package is established.	NRC62	275.00	–
- Feature Package Monthly Rate applies per station. Select features from Feature Package, Optional Feature List.	CZBPS	–	$2.50
- Subsequent Additions and Changes of existing Feature Package Feature offerings, per station.	NRCH8	[2]	–

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[1] Priced on an Individual Case Basis.

[2] Apply USOC NRC62, as specified in 1., preceding.

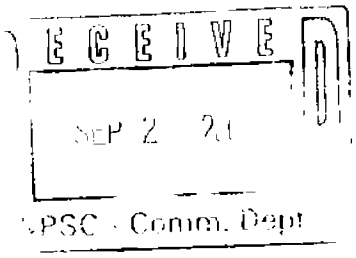
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

I.7. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Station Message Detail Recording (SMDR)			
- SMDR Message Charge, per message	N/A	–	$0.01
- CATEGORY III Line Equipment, per Private Line Group equipped	CMW	[1]	–
- Installation Charge	CMW	$ 90.00	–
- Per Tie line equipped	CMT	[1]	2.50
8. *CENTRON* 50 (Class of Service EYS2D)			
a. Installation Charges			
• Common Equipment, per system	ESS	500.00	–



[1] Apply USOC NRC62, as specified in 1., preceding.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

I.8. (Cont'd)

(D)

[1] This page also cancels the following pages: Page 108, Release 1. (C)

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE
I. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE	
9. Rate Stability Plan				
a. Common Equipment				
• Per system	ESS	$2,250.00	$85.00	
• Additional Common Equipment	EWS	2,250.00	10.00	
b. Standard or Basic Main Stations, Attendant Access Lines and Extension Stations bridged in central office, each				
• Less than 50 Elements, per location				(C)
- Standard Main Station, each	EEA	[1]	5.00	
- Extension Station, each	EEF	[1]	2.00	
- Transport facility, each	1DT	–	13.00	(D)
• Fifty Elements and above, per location	N/A	[2]	[2]	(T)

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[1] Apply USOC NRC62, as specified in 1., preceding.

[2] Rates are contracted on an individual case basis, priced above cost. (D) (T)

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* SERVICE

I.9. (Cont'd)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE
I.9. (Cont'd)

	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE	
c. Terminating Arrangements for				(T)
• Tie Lines, per line	ESJ	$25.00	$51.00	
• CCSA or OCC Access Lines, per line	ESO	25.00	24.50	
• WATS, per line	ES2	10.00	2.70	
• Tandem Tie Lines, per line	ETM	25.00	79.90	

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* SERVICE
I.9. (Cont'd)

d. Rate Stability Plan Optional Features (T)

Available where facilities permit. Optional feature descriptions, regulations, installation charges, and nonrecurring charges are located on the preceding pages.

USOC	STABILIZED MONTHLY RATE
ACY	$ 38.00
ART	125.00
AR5	4.00
AR9	10.00
A4C	18.25
CMM	45.00
CMT	2.50
CPVBA	0.25
DMA	0.15
EAB	0.60
EAT	2.25
EMC	36.00
EML	3.25
ESX	1.00
ESHC3	3.75
ESHC6	0.90
ESHT6	0.90
EST	0.95
ESZ	1.00
ETA	1.15
ETB	1.45
E3D	0.95
E3N	0.45
E3P	0.25
E6A	0.955
E6C	0.40
E6D	0.10
SAK	0.90
SLJ	50.00
SLK	10.00

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS (Cont'd)

109.1.16 CENTREX PLUS SERVICE

1. Effective February 5, 1996 Centrex Plus Service is grandfathered to current customers.

2. Current customers are:

   a. Those customers with a Centrex Plus system(s) on record as of February 5, 1996,

   b. Those customers for whom a written offer, documented proposal, or Request For Proposal (RFP) response has been provided by an authorized Company representative on or before February 5, 1996 and which offer terminates on the date stated on the offer, documented proposal, or RFP response. If no termination date is stated, the offer is hereby deemed terminated on May 5, 1996, or

   c. Those customers who have signed a contract or for whom a service order has been issued on or before February 5, 1996, and whose service has not yet been installed.

3. The term of all existing contracts will be honored and extensions will be allowed as long as the extension period is no longer than the longest contract term allowed in the state. Multiple extensions will be allowed as long as they do not extend beyond April 29, 2005.

4. Contract extensions will be allowed at the same station rates as the contract being extended if these rates pass the then current price test. If prices need to be modified, they will be filed with the Commission, as appropriate.

5. Current customers may move, add, and change station lines and optional features at existing locations (premises). These moves, adds, and changes are allowed until

   - the customer moves to another service,
   - the contract expires, or
   - April 29, 2005.

   Customers may add to their current station lines in a common block on record or identified in an authorized Company proposal as of February 5, 1996 as follows for the life of the grandfather term:

   - 1-100 station lines ..... 100% growth every year
   - 100 + station lines ..... 100% growth every two years

   These numbers are not compounded.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

5. (Cont'd)

Current customers may add no additional common blocks beyond those common blocks on record or identified in an authorized Company proposal as of February 5, 1996, except as follows:

a. Customers may vacate and move locations which may require a common block to be changed.

b. Customers purchasing a new business who want the acquired business location of record to have Centrex Plus Service.

c. If the customer is a government entity, the customer may add new common blocks as part of plans to realign government functions.

d. The Company reserves the right to monitor system efficiencies and perform necessary reconfigurations to enhance customer utilization of intercom dialing plans and abbreviated dialing features. This reconfiguration will not have the effect of increasing the total number of locations or lines except as otherwise allowed under the terms of the grandfathering provisions.

Current customers may add up to 20 additional locations (premises) annually for each of their common blocks.

6. Customers currently on month-to-month arrangements will be allowed to keep their current service at current rates or convert to a term Centrex Plus contract at the then current Centrex Plus term rate. Their rates, however, will be realigned at the time changes are made to the End User Common Line rates or if there is a change in the price test.

7. Should an existing Centrex Plus customer sell it's business, its systems and contracts may be assigned subject to the assignee being bound by the terms and conditions set forth above.

8. Customers who currently have Centrex, *CENTRON* or another Centrex/ *CENTRON*-like system and who have not yet converted to Centrex Plus, will be allowed to keep their current service at their current contract station rates until expiration of their contract. Their current Centrex, *CENTRON* or another Centrex/*CENTRON* -like service contract rates may be extended if these rates pass the then current price test. All other provisions cited above including those regarding limitations on common blocks, number of locations (premises) that can be added, and line and feature moves, adds, and changes will apply to these customers.

9. Current customers will be allowed to move to another service such as PBX trunks, individual business lines, or the new Centrex Service if it is available, etc., without termination liability penalty.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE (Cont'd)

10. Any Centrex Plus orders taken after February 5, 1996 and for which there is not an outstanding proposal from a Company representative will be terminated at the time of Commission approval of the Company Centrex Plus discontinuance request. The customer must move to an alternative service. Although the alternative service arrangements may be different, the transition will occur without additional nonrecurring charges.

A. Description

1. Centrex Plus Service is a business communications system furnished only from a Stored Program Controlled central office and is offered subject to the availability of facilities and applicable generic feature programs. A group of station lines is translated for an individual customer group and provides common access to a predetermined group of system features. Customers have a choice of access to the general network via each Centrex Plus station line (non-blocking) or controlled access (blocking) depending upon the number of Network Access Registers subscribed to by the customer as found in 5.3.6.

2. Centrex Plus standard feature package includes the following features depending upon the serving central office:

- Audible Message Waiting
- Automatic Call Back
- Call Forwarding-Busy Line
- Call Forwarding-Don't Answer
- Call Forwarding-Variable
- Call Hold
- Call Park
- Call Pickup
- Call Waiting
  - Call Forwarding of Call Waiting Calls
  - Dial Originating
  - Originating
  - Terminating
  - Cancel Call Waiting
- Conference Calling
- Data Call Protection
- Direct Inward Dialing
- Direct Outward Dialing
- Distinctive Ringing/Distinctive Call Waiting Tone
- Executive Busy Override
- Hunting

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

A.2. (Cont'd)

- Individual Line Billing
- Intercept
- Intrasystem Calling
- Last Number Redial
- Line Restrictions
- Make Set Busy
- Network Speed Call
- Outgoing Trunk Queuing
- Speed Calling
- Three-Way Calling/Consultation Hold/Call Transfer
- Touch-Tone
- Trunk Answer Any Station (Night Service)

3. Centrex Plus optional features include the following features depending upon the serving central office:

- Account Codes
- Attendant Access Line Service
- Attendant Set Interface[1]
- Authorization Codes
- Automatic Route Selection (ARS)
  - Facility Restriction Level[2]
  - Time of Day Control
  - Expensive Route Warning Tone
- Call Forward Don't Answer/Call Forward Busy Customer Programmable
- Call Forwarding via Private Facilities
- Centrex Management System (CMS)
- Direct Inward System Access (DISA)[1]

[1] Available only from a DMS-100 central office.

[2] Available only from a 5ESS central office.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

A.3. (Cont'd)

- Electronic Set Service[1]
  - Auto Answer Back
  - Automatic Dial
  - Automatic Line
  - Business Set Call Forward Per Key
  - Business Set Inspect Key
  - Call Forward Reason Display
  - Direct Station Selection/Busy Lamp Field
  - Display Called Number
  - Display Calling Number
  - Executive Message Waiting
  - Fast Transfer
  - Group Intercom
  - Group Intercom All Calls
  - Message Center
  - Message Waiting Set
  - Music on Hold-Electronic Set
  - Originating/Terminating Line Select
  - Privacy Release
  - Query Time
  - Station Camp-On
- Hot Line
- Loudspeaker Paging
- Message Waiting Visual
- Multiple Position Hunt
- Music on Hold[1]
- Music on Hold System[2]
- Remote Access[2]
- Station Message Detail Recording
- Time of Day NCOS (Network Class of Service) Update[1]
- Time of Day Routing[1]
- Trunk Verification From Designated Station[1]
- Uniform Call Distribution

[1] Available only from a DMS-100 central office.

[2] Available only from a 5ESS central office.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

A. Description (Cont'd)

4. Miscellaneous facility terminations are those lines and trunks which are not a basic part of the Centrex Plus system, e.g., Voice Grade Circuits, WATS, etc., but which require Centrex Plus switching capabilities in order to function with Centrex Plus Service. Each miscellaneous line that is terminated in a Centrex Plus system requires a termination arrangement.

5. Main station line features may be provided for attendant access lines where facilities permit.

6. Split service common equipment is required when a Centrex Plus customer desires to segregate the Centrex Plus station lines into separate groups, thereby enabling each group to have a different set of system common features.

7. Centrex Plus Service and features are provided up to the network demarcation at rates and charges specified herein. The customer will be responsible for provision of all wire and/or cable facilities on the customer's side of the network demarcation. Any such facilities installed by the Company will be provided on a time and materials basis.

B. Terms and Conditions

1. All Centrex Plus station lines must be associated with the main switching equipment. Other switching systems connected to a Centrex Plus system by Voice Grade Circuits or group use arrangements are considered as separate systems and are billed as such.

2. Customer request for either full or partial temporary suspension of Centrex Plus Service is not permitted. Seasonal disconnects are allowed providing all rates and charges still apply.

3. Where a Stored Program Controlled Centrex-CO or *CENTRON* Custom customer elects to convert to Centrex Plus Service, nonrecurring charges do not apply to in-service station lines, terminating arrangements, and optional service features provided that (1) the customer's system continues to be served by the same switching equipment, (2) there is no interruption of service, and (3) there are no moves, changes or additions of such in-service station lines, arrangements and features.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

B. Terms and Conditions (Cont'd)

4. Customers will be responsible to furnish all premises wiring, terminal equipment and jacks used with the Centrex Plus Service.

5. The rates and charges specified for Centrex Plus are in addition to the regular rates and charges for the services with which the Centrex Plus is associated, e.g., WATS, Voice Grade Circuits, etc.

6. One primary directory listing is furnished without charge for each Centrex Plus system. Directory listings of main station lines may be provided at the regular business additional listing rate (CLT) as specified in 5.7.1.

7. Transfer of calls will be provided on listed directory numbers on a total system disconnect only.

8. Customers not wishing to change their listed directory number to be part of a total system may keep their existing number(s); however, there would be a Centrex Plus chip-in charge for translating listed directory numbers from outside the Centrex Plus customer group. Centrex Plus Service chip-in occurs when a non-sequential telephone number or block of numbers is added to a new or existing sequential Centrex Plus number arrangement.

9. Each customer will be required to sign a contractual agreement for the furnishing of services on a rate stabilized basis.

10. After the service date, a customer removing station lines in whole or in part, below a minimum line commitment quantity, will be subject to a termination charge. A service date will be considered the date of initial installation of station lines for a new system or the effective date of a contract renewal for existing systems. A minimum line commitment will be considered to be 60% of the number of lines initially installed and in service on the annual anniversary date of the Rate Stability Agreement. Company billing records will serve as documentation of the number of lines in service for the purpose of establishing the minimum line commitment. During the first year of a Rate Stability Agreement, the minimum line commitment will be based on the total number of lines in service 60 days after the first line is installed for a new system or the number of lines in service upon renewal of a Rate Stability Agreement for an existing system. In subsequent years of an agreement the minimum line commitment will be based on the number of lines in service on the anniversary date of the agreement. The anniversary date will be considered to be the date of the last signature executing the agreement or a date specified in the agreement.

    Termination charges will only be applicable to Centrex Plus main station lines unless other applicable elements are noted in an agreement. Termination charges are not applied to common equipment, or optional features.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

B. Terms and Conditions (Cont'd)

11. Nonrecurring charges can be spread over the life of the contract at the present cost of money to the Company.

12. The customer may request a transfer of service from the customer premises location(s) to other customer premises location(s) within the Company's 14 state service area. The Company shall grant the customer's request if:

    a. Necessary facilities are available;

    b. The customer pays all uncollected costs associated with the original premises location including, but not limited to, stranded facilities costs, installation costs, labor costs, engineering costs, and nonrecurring charges;

    c. The customer agrees to pay the recalculated monthly charges and nonrecurring charges for the new location;

    d. The move results in customer retaining in total the same or a greater number of station lines;

    e. Service is connected at the new location within 30 days of the disconnect date at the old location; and

    f. The Company and the customer execute either a written Supplement to this Rate Stability Plan or a new Rate Stability Plan, as is appropriate, with a term that is at least equal to the remaining term of this Rate Stability Plan. If the move results in the customer retaining, in total, fewer Station Lines or if service is not connected at the new location(s) within 30 days of the disconnect date at the old location(s), the termination charge applies as specified in 2.2.14.

13. Customer Location

    Customer primary location is that customer location within the area of their current serving CO designated on the customer's billing record.

    Customer secondary location is a customer location other than the primary location served by one or more lines of the Centrex Plus system.

14. Centrex Plus Service is not available on Public Communications Service. (C)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

B. Terms and Conditions (Cont'd)

15. A customer may choose to combine station lines terminating at different locations into a single system. All station lines terminating in a system must be served by the same CO. Lines terminating or originating in different exchange or COs are subject to rates and charges found in the Private Line Transport Services Catalog.

16. The quality of transmission for calls utilizing Call Forwarding or Conferencing may vary depending on the distance and routing involved. For an enhanced quality of transmission, line conditioning is available at appropriate rates and charges as found in 5.4.5.

17. Centrex Plus Service requires special CO equipment and is not provided in all COs. The Company may furnish Centrex Plus where there are available facilities and CO equipment, with the proper program updates, as determined by the Company.

18. Centrex Plus Optional Features will be furnished only where facilities permit as determined by the Company.

19. Centrex Plus telephone numbers may be sequential or nonsequential. Sequential numbers may be assigned if blocks of numbers are available and at the discretion of the Company. (C)

20. Customers may reserve additional telephone numbers for future use at the rates specified in 5.3.4, *DID* Service.

21. Loop Diversity, Avoidance and Fiber Optic Protect Path defined in the Private Line Transport Services Catalog is available with Centrex Plus Service.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE (Cont'd)

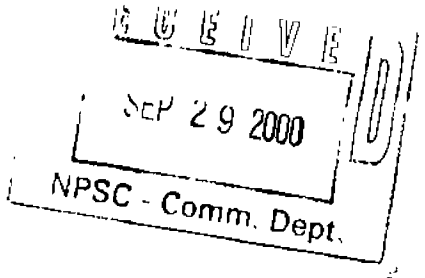
C. Rates and Charges - General

1. Each Centrex Plus station line will include the common line facility and the standard features as appropriate. Each station line will be equipped with 3-way calling, consultation hold, call transfer, and intrasystem calling. The remaining standard features may be selected on a line-by-line basis as determined jointly by the customer and the Company.

2. Nonrecurring charges apply as specified in D.1. and D.2., following.

3. Rates and charges for the common line facilities will be charged according to the number of station lines per location. Each different location will begin with the 1-20 station line charges. The common line facilities between 21-50 will have different rates and charges. Common line facilities for 51 station lines and over will be charged according to the distance of the station line from the serving central office, in quarter mile increments. Customers may add lines to a Centrex Plus system at the rates and charges in effect at the time the customer signed the Rate Stability Plan agreement.

4. Centrex Plus Service rates and charges will be developed on an individual case basis when unique engineering and/or customer specific dedicated investment is required.



109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE (Cont'd)

D. Rates and Charges - Common Switching Elements

	USOC	NONRECURRING CHARGE
1. Miscellaneous Nonrecurring Charges		
a. Change from blocking to non-blocking or non-blocking to blocking, per line	NR9CH	$11.00
b. Nonrecurring charges apply per USOC, per customer request for:		
• Main Station Lines		
- First Station Line Installed[1]	NRC62	75.00
- Each Additional Station Line installed		25.00
• Line Features		
- Additions or changes for subsequent installation of one or more standard or optional features to a station line	NRC62	10.00
• System Features[2]	NRC62	10.00

[1] One "first occurrence" charge applies per customer request, per location.

[2] Installation charges may also apply for the feature.

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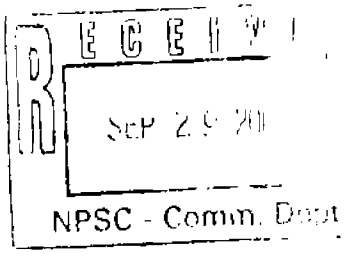
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.1. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
c. Add, change, or rearrange hunting			
• When changing a standard station line feature at same time as adding or rearranging hunting	N/A	[1]	[1]
• When only rearranging a hunt group or disconnecting a station line which causes a hunt group rearrangement	AAV	[2]	–
d. Centrex Plus Service Chip-in, per station line	REAJP	$ 13.50	–
2. Common Equipment[3]			
• Centrex Plus common equipment, per system	HYE	150.00	$40.00
• Split service common equipment, each	HYS	150.00	40.00



[1] See rates and charges for changing line features.

[2] At least one Hunting rearrangement charge must apply per hunt group. See 5.2.5.

[3] This charge is in addition to all other applicable charges for the main station lines.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

D. Rates and Charges - Common Switching Elements (Cont'd)

3. Common Line Facilities, per location

	USOC
• Month-to-month, blocked, each[1,2]	
- Flat main station line	RKY
- Flat extension station line	X5G
- DMS-100 flat main station line, with visual message waiting[4]	RQ8

	NONRECURRING CHARGE	MONTHLY RATE
1 - 20 station lines	[3]	$20.00
21 - 50 station lines	[3]	20.00
51 station lines and over	[3]	20.00

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[1] In addition, the End User Common Line Charge applies to each Common Line Facility.
[2] Also apply rates and charges for Network Access Registers as found in 5.3.6.
[3] See D.1. for applicable nonrecurring charges.
[4] Available only from a DMS-100 Central Office. Requires the Optional Feature Message Waiting Visual as found elsewhere.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.3. (Cont'd)

	USOC
• Rate stabilized,blocked, each[1,2,3]	
- Flat main station line	RHN
- Flat extension station line	X5S
- DMS-100 flat main station line, with visual message waiting[4]	RQ5

	12 TO 35 MONTHS	36 TO 59 MONTHS	60 TO 84 MONTHS
1 - 20 station lines	$17.00	$16.00	$15.00
21 - 50 station lines	13.00	12.00	11.00
51 station lines and over			
1 Qtr mile from CO	3.61	3.11	2.80
2 Qtr miles from CO	4.01	3.45	3.10
3 Qtr miles from CO	4.43	3.80	3.42
4 Qtr miles from CO	4.93	4.21	3.79
5 Qtr miles from CO	5.40	4.60	4.14
6 Qtr miles from CO	5.89	5.01	4.51
7 Qtr miles from CO	6.46	5.49	4.94
8 Qtr miles from CO	6.94	5.88	5.30
9 Qtr miles from CO	7.73	6.54	5.89
10 Qtr miles from CO	9.52	8.03	7.23
11 Qtr miles from CO	10.22	8.62	7.76
12 Qtr miles from CO	12.61	10.62	9.56
13 Qtr miles from CO	14.45	12.17	10.95
14 Qtr miles from CO	15.17	12.75	11.48
15 Qtr miles from CO	16.36	13.73	12.36
16 Qtr miles from CO	19.02	15.95	14.36
17 Qtr miles from CO	19.81	16.61	14.95
18 Qtr miles from CO	20.42	17.12	15.41
19 Qtr miles from CO	20.99	17.60	15.84
20 Qtr miles from CO	24.43	20.46	18.42

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[1] In addition, the End User Common Line Charge applies to each Common Line Facility.
[2] Also apply rates and charges for Network Access Registers as found in 5.3.6.
[3] See D.1. for applicable nonrecurring charges.
[4] Available only from a DMS-100 Central Office. Requires the Optional Feature Message Waiting Visual as found elsewhere.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.3. (Cont'd)

	USOC
• Rate stabilized, blocked, each[1,2,3] (Cont'd)	
- Flat main station line	RHN
- Flat extension station line	X5S
- DMS-100 flat main station line, with visual message waiting[4]	RQ5

	12 TO 35 MONTHS	36 TO 59 MONTHS	60 TO 84 MONTHS
51 station lines and over (Cont'd)			
21 Qtr miles from CO	$24.66	$20.65	$18.59
22 Qtr miles from CO	24.89	20.84	18.76
23 Qtr miles from CO	25.11	21.03	18.93
24 Qtr miles from CO	25.34	21.22	19.10
25 Qtr miles from CO	25.57	21.41	19.27
26 Qtr miles from CO	25.79	21.60	19.44
27 Qtr miles from CO	26.02	21.79	19.61
28 Qtr miles from CO	26.25	21.98	19.78
29 Qtr miles from CO	26.47	22.16	19.95
30 Qtr miles from CO	26.70	22.35	20.12
31 Qtr miles from CO	26.93	22.54	20.29
32 Qtr miles from CO	27.15	22.73	20.46
33 Qtr miles from CO	27.38	22.92	20.63
34 Qtr miles from CO	27.61	23.11	20.80
35 Qtr miles from CO	27.83	23.30	20.97
36 Qtr miles from CO	28.06	23.49	21.14
37 Qtr miles from CO	28.29	23.68	21.31
38 Qtr miles from CO	28.51	23.86	21.48
39 Qtr miles from CO	28.74	24.05	21.65
40 Qtr miles from CO	28.97	24.24	21.82

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[1] In addition, the End User Common Line Charge applies to each Common Line Facility.
[2] Also apply rates and charges for Network Access Registers as found in 5.3.6.
[3] See D.1. for applicable nonrecurring charges.
[4] Available only from a DMS-100 Central Office. Requires the Optional Feature Message Waiting Visual as found elsewhere.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.3. (Cont'd)

	USOC
• Month-to-month, non-blocked, each[1,2,3,4]	
- Flat main station line	R4N
- Flat extension station line	R5G
- DMS-100 flat main station line, with visual message waiting[5]	RQ9

	NONRECURRING CHARGE	MONTHLY RATE
1 - 20 station lines	[4]	$20.00
21 - 50 station lines	[4]	20.00
51 station lines and over	[4]	20.00

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[1] In addition, the End User Common Line Charge applies to each Common Line Facility.
[2] Also apply rates and charges for Network Access Registers as found in 5.3.6.
[3] EAS rates apply as specified in 5.1.
[4] See D.1. for applicable nonrecurring charges.
[5] Available only from a DMS-100 Central Office. Requires the Optional Feature Message Waiting Visual as found elsewhere.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.3. (Cont'd)

	USOC
• Rate Stabilized, non-blocked, each[1,2,3,4]	
- Flat main station line	R4H
- Flat extension station line	R5S
- DMS-100 flat main station line, with visual message waiting[5]	RQ6

	12 TO 35 MONTHS	36 TO 59 MONTHS	60 TO 84 MONTHS
1 - 20 station lines	$17.00	$16.00	$15.00
21 - 50 station lines	13.00	12.00	11.00
51 station lines and over			
1 Qtr mile from CO	3.61	3.11	2.80
2 Qtr miles from CO	4.01	3.45	3.10
3 Qtr miles from CO	4.43	3.80	3.42
4 Qtr miles from CO	4.93	4.21	3.79
5 Qtr miles from CO	5.40	4.60	4.14
6 Qtr miles from CO	5.89	5.01	4.51
7 Qtr miles from CO	6.46	5.49	4.94
8 Qtr miles from CO	6.94	5.88	5.30
9 Qtr miles from CO	7.73	6.54	5.89
10 Qtr miles from CO	9.52	8.03	7.23
11 Qtr miles from CO	10.22	8.62	7.76
12 Qtr miles from CO	12.61	10.62	9.56
13 Qtr miles from CO	14.45	12.17	10.95
14 Qtr miles from CO	15.17	12.75	11.48
15 Qtr miles from CO	16.36	13.73	12.36
16 Qtr miles from CO	19.02	15.95	14.36
17 Qtr miles from CO	19.81	16.61	14.95
18 Qtr miles from CO	20.42	17.12	15.41
19 Qtr miles from CO	20.99	17.60	15.84
20 Qtr miles from CO	24.43	20.46	18.42

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[1] In addition, the End User Common Line Charge applies to each Common Line Facility.
[2] Also apply rates and charges for Network Access Registers as found in 5.3.6.
[3] EAS rates apply as specified in 5.1.
[4] See D.1. for applicable nonrecurring charges.
[5] Available only from a DMS-100 Central Office. Requires the Optional Feature Message Waiting Visual as found elsewhere.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.3. (Cont'd)

	USOC
• Rate stabilized, non-blocked, each[1,2,3,4] (Cont'd)	
- Flat main station line	R4H
- Flat extension station line	R5S
- DMS-100 flat main station line, with visual message waiting[5]	RQ6

	12 TO 35 MONTHS	36 TO 59 MONTHS	60 TO 84 MONTHS
51 station lines and over (Cont'd)			
21 Qtr miles from CO	$24.66	$20.65	$18.59
22 Qtr miles from CO	24.89	20.84	18.76
23 Qtr miles from CO	25.11	21.03	18.93
24 Qtr miles from CO	25.34	21.22	19.10
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29 Qtr miles from CO	26.47	22.16	19.95
30 Qtr miles from CO	26.70	22.35	20.12
31 Qtr miles from CO	26.93	22.54	20.29
32 Qtr miles from CO	27.15	22.73	20.46
33 Qtr miles from CO	27.38	22.92	20.63
34 Qtr miles from CO	27.61	23.11	20.80
35 Qtr miles from CO	27.83	23.30	20.97
36 Qtr miles from CO	28.06	23.49	21.14
37 Qtr miles from CO	28.29	23.68	21.31
38 Qtr miles from CO	28.51	23.86	21.48
39 Qtr miles from CO	28.74	24.05	21.65
40 Qtr miles from CO	28.97	24.24	21.82

[1] In addition, the End User Common Line Charge applies to each Common Line Facility.
[2] In addition, rates and charges for usage found following apply.
[3] See D.1. for applicable nonrecurring charges.
[4] EAS rates apply as specified in 5.1.
[5] Available only from a DMS-100 Central Office. Requires the Optional Feature Message Waiting Visual as found elsewhere.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

D. Rates and Charges - Common Switching Elements (Cont'd)

4. Centrex Plus Usage Charges

The Centrex Plus Usage Charge is a charge used for non-blocking Centrex Plus Service. This charge is in lieu of a Centrex Plus customer using Network Access Registers (NARs) or Centrex Plus blocked service.

	USOC	MONTHLY RATE
• Usage Charges, per system		
- Usage charges for flat main station line, extension station line, non-blocked, each[1]		
1 - 20 station lines	CUD	$4.67 (R)
21 - 50 station lines	CUD	4.67 (R)
51 station lines and over	CUD	4.67 (I)

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[1] In addition, rates and charges for Month-to-Month flat station line non-blocked or Rate Stabilized flat station line non-blocked apply.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

D. Rates and Charges - Common Switching Elements (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
5. Dormitory Station Line, each			
• Month-to-Month flat station line, blocked, each	PEJ	[1]	[1]
• Month-to-Month flat station line, non-blocked, each	PSH	[1]	[1]
• Rate stabilized flat station line, blocked, each	PEV	[1]	[1]
• Rate stabilized flat station line, non-blocked, each	PSX	[1]	[1]

[1] Same rates and charges as Centrex Plus Common Line Facilities.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

D. Rates and Charges - Common Switching Elements (Cont'd)

6. Miscellaneous Facility Arrangements[1]

Provides for termination of special facilities into the system.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Voice Grade Circuit			
- Per group	FACPG	$150.00	–
- Each facility in group	FAC	18.50	$22.00
• FX/FCO Circuit			
- Per trunk group	FANPG	175.00	–
- Each facility in group	FAN	19.50	22.00
• WATS (outgoing), each	FAO	30.00	0.50
• 800 Service Circuit, each terminated to main station line[2]	FA8	30.00	0.50
• Miscellaneous Trunk Termination, Dial Dictation			
- Per trunk group, each	DK7PG	150.00	–
- Each facility in group	DK7	18.50	22.00

[1] Where a Centrex Plus main station line is extended as a Voice Grade Circuit to another switching system, the rates and charges specified for a Centrex Plus main station line apply in addition to the rates and charges specified for Centrex Plus Voice Grade circuit termination arrangement.

[2] In the event an incoming 800 Service call is transferred outside the system, transmission performance cannot be guaranteed.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

D. Rates and Charges - Common Switching Elements (Cont'd)

7. Digital Facility Interface

a. Description

This termination provides a digital interface for a high capacity (1.544 Mbps) facility which terminates to a customer's central office-based switching system. This service provides for the connectivity of 24 circuits within the Centrex Plus system.

b. Terms and Conditions

The rates and charges for the Digital Facility Interface are in addition to the rates and charges applicable for the appropriate high capacity facility. All current terms and conditions, including Federal regulations, apply to the application of the high capacity facility.[1]

Digital Facility Interface will only be offered to Centrex Plus customers, and will only provide for tie lines in a non-tandem configuration.

[1] The High Capacity facility as found elsewhere should be rated as if it terminates to an end user's premises. The Centrex Plus in this case is the end user's premises.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.7. (Cont'd)

c. Rates and Charges

	USOC	NONRECURRING CHARGE[1]	MONTHLY RATE
• Common Equipment[2]			
- Per digital interface unit, per 1.544 Mbps facility	D1E1X	$790.00	$145.00
• Circuit Connections[2]			
- Centrex Plus to Centrex Plus, per circuit end	M5P	12.00	8.00
- Centrex Plus to PBX/Key, per circuit			
- Blocked Centrex Plus	M62	12.00	8.00
- Non-blocked Centrex Plus	EJ9	12.00	23.00
- Centrex Plus Direct Inward numbers, per number[3,4]	CNY	1.00	0.15
- Centrex Plus to Interexchange Carrier, per circuit	M63	12.00	8.00

[1] Applies on initial and subsequent activity.

[2] For Centrex Plus to Centrex Plus connections, two Digital Facility Interfaces will be required, one at each end.

[3] Blocked Centrex Plus Service - requires the use of a Network Access Register and Centrex Plus station line for each M62, circuit connection.

[4] Non-blocked Centrex Plus Service - requires the use of Centrex Plus usage, CUD and Centrex Plus station line for each EJ9, circuit connection.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE (Cont'd)

E. Standard Service Features - Description

Audible Message Waiting

When a Centrex Plus user goes off-hook a stutter dial tone is provided to indicate a message is waiting.

Automatic Callback

Provides an arrangement that permits a line user, when attempting an intercom call to a busy line, to be automatically connected to that line when both the called and calling lines are subsequently idle.

Call Forwarding-Busy Line

Provides for forwarding of incoming calls to a preselected telephone number, when the called station is busy.

Call Forwarding-Don't Answer

Provides for forwarding of incoming calls to a preselected telephone number, when the called station does not answer after a predetermined number of ringing cycles.

Call Forwarding-Variable

Allows a user to automatically forward incoming calls to any other number.

Call Forwarding of Call Waiting Calls

Allows users with both the Call Waiting and Call Forward Don't Answer features to have calls directed to a predetermined destination.

Call Hold

Allows a station user to hold any call in progress, by dialing a code.

Call Park[1]

Allows a user to hold or "park" a call by dialing a code that can be retrieved from any station by dialing another code.

[1] Available only from a DMS-100 central office.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

E. Standard Service Features - Description (Cont'd)

Call Pick-Up

Enables a station user to answer calls directed to other specified stations by dialing a special code.

Call Waiting-Dial Originating

Provides the ability for the originating station to invoke call waiting tone on selected calls by dialing the call waiting access code followed by the extension number of the station to be call waited.

Call Waiting-Originating

Allows a calling station to direct a call-waiting tone toward a busy called station within the same system.

Call Waiting-Terminating

Allows for a Centrex Plus station user who is engaged in a telephone conversation to be alerted via an audible tone that a call is waiting.

Cancel Call Waiting

Allows a user with Call Waiting-Terminating to inhibit the application of Call Waiting tone for the duration of one call by dialing a code.

Conference Calling

Allows a station user to establish conference connections without the aid of an attendant.

Data Call Protection

Provides a no double connect option to the line, protecting data calls from interruption.

Direct Inward/Outward Dialing

Allows station users to place or receive calls bypassing the attendant.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

E. Standard Service Features - Description (Cont'd)

Distinctive Ringing/Distinctive Call Waiting Tone

Enables a station user to determine the source of an incoming call.

Executive Busy Override[1]

Allows a station user to gain access to a busy station.

Hunting

Allows incoming calls to hunt to the next number in a hunting sequence if the number is busy. Various types of hunting are available such as Series Completion, Multiline Hunt, Preferential Hunt and Circular Hunt.

Individual Line Billing

Toll calls are billed directly against the line placing the call.

Intercept

Disconnected or unassigned lines can be forwarded to a common announcement or to the customer Centralized Answering Position.

Intrasystem Calling

A user can dial other lines on the system on a two digit to five digit basis depending on the number of lines within the system.

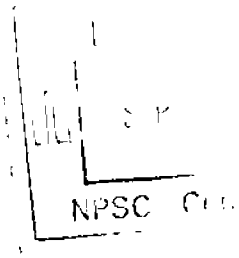
Last Number Redial[1]

Allows users to redial the last number called.

Line Restrictions

Various line restrictions are available such as toll facility and various originating and terminating restrictions.

[1] Available only from a DMS-100 central office.



109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

E. Standard Service Features - Description (Cont'd)

Make Set Busy[1]

Allows directory number appearances and call terminations such as Call Waiting Calls and Executive Busy override to be made busy to incoming calls.

Network Speed Call[1]

Allows each station user access to a single list of 1,000 preprogrammed numbers which can be shared by all stations in the system (not customer changeable).

Outgoing Trunk Queuing

Provides efficient usage of private facilities by queuing individual station calls and providing a maximum time limit for a call to remain on queue before possible overflow to the direct distance dialing network.

Speed Calling

Allows a user to place calls to a list of frequently dialed numbers by dialing a speed calling code.

Three-Way Calling/Consultation Hold/Call Transfer

User can connect a third line to an established connection. A user can depress the switchhook and consult in private with a third party and return to the original call by using only one line. A user of a line can transfer any established call to another line within or outside the Centrex Plus System.

Touch-Tone

Allows for customer-provided equipment equipped with touch-tone to place calls on the Centrex Plus system.

Trunk Answer Any Station (Night Service)

Allows any line in the Night Answer Group to be picked up by any other line of the system.

[1] Available only from a DMS-100 central office.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE (Cont'd)

F. Rates and Charges-Optional Service Features

1. Account Codes

   Allows a user to dial an account code for bill-back purposes before placing a call.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per system	AZ8PS	$175.00	$ 55.00

2. Attendant Access Line Service

   Allows a Centrex Plus attendant line to receive dial "zero" calls.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per attendant line	DZR	–	$8.00

3. Attendant Set Interface[1]

   Enables a group of DMS-100 station lines to be served by a single attendant position which includes attendant features.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per interface	A1J	$430.00	$150.00

4. Authorization Codes

   Requires a user to dial an authorization code before using system facilities.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per system	AFYPS	$175.00	$70.00

[1] Each attendant set interface requires a minimum of three main station lines. Only one attendant set interface is needed per attendant position.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges-Optional Service Features (Cont'd)

5. Automatic Route Selection (ARS)

a. Description

ARS is an optional feature, available where facilities permit, that allows station users, by dialing a preselected code, to automatically select the preferred route subscribed to by a customer, for network calls. Alternate routing to other facilities subscribed to by the customer, is also provided. This arrangement is available for use with FX, WATS and MTS Network.

ARS is accessed by dialing a single code (1, 2, or 3 digits) which automatically selects the appropriate route to complete the call. If all facilities in the initial route selected are busy, the call will advance to other routes in the selected pattern. Patterns may consist of up to four private routes. If no route is available, the call will route to the selected long distance carrier or overflow tone at the customer's option.

The routing may be based on a number plan area (NPA) or specific CO codes within an NPA as designated by the customer.

b. Terms and Conditions

All rates and charges specified for ARS are in addition to the rates and charges for the associated facilities.

Preferred routes and alternate routing patterns will be specified by the customer.

The number of patterns required by a customer is governed by the type and variety of facilities to which the customer subscribes. The maximum number of patterns is 64.

A pattern may have either the selected carrier or overflow tone as a final route. **Dial 9[1]** may be used as an access code only if the patterns accessed have the selected carrier as a final route. (C)

A route cannot be used more than once in the same pattern.

The customer is responsible for notifying the Company whenever any additions or changes of routes or patterns are required.

[1] **Effective February 16, 2020, Dial 9 is grandfathered. See Section 8.1.1.B.1.** (N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.5. (Cont'd)

c. Explanation of Terms

Pattern

A group of routes arranged to be selected in a sequence specified by the customer.

Route

A route is a group of one or more facilities of the same type used to complete 7 or 10 digit calls between the same points, (e.g., 1 FX or 3 WATS Band 1 lines, or 2 WATS Band 5 lines, etc.). A WATS Band 1 and a WATS Band 5 are considered to be two routes.

Route Selection

The automatic selection of the preferred route, as predetermined by the customer, upon dialing of an access code by the station user.

Facility Restriction Level

Determines calling privilege level associated with each station line.

Time of Day Control for ARS

Provides a method for automatically changing the routing parameter according to a prespecified schedule.

Expensive Route Warning Tone

Provides a warning tone to indicate the selection of an expensive route.

SEP 29 2000
NPSC - Comm. Dept.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.5. (Cont'd)

d. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Automatic Route Selection[1]			
- Common Equipment, per customer group	F5GPG	$1,280.00	$100.00
• Changes and rearrangements of Patterns and Routes[2]			
- Per pattern, each	READO	80.00	–
- Per route, each	REAGP	60.00	–
• Facility Restriction Level, per system[3]	FRKPS	50.00	–
• Time of Day Control for ARS			
- Per system	ATBPS	75.00	–
- Change of schedule, per occurrence	RCHAS	75.00	–
• Expensive Route Warning Tone, per system	AQWPS	60.00	–

[1] Each WATS Band is treated as a separate route.

[2] Where a toll restricted station line accesses a pattern whose final route is the MTS, overflow to MTS will not occur.

[3] Available only from a 5ESS central office.

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SEP 29 2000
NPSC - Comm. Dept.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges-Optional Service Features (Cont'd)

6. Call Forwarding via Private Facilities

a. Description

A main station line equipped with the Call Forwarding via Private Facilities feature provides for the automatic routing of incoming calls to a specific private facility which is terminated in that main station line user's system. As used herein, the term "private facility" applies to Enhanced Private Switching Communication System (EPSCS), Electronic Tandem Switching (ETS), Wide Area Telephone Service (WATS), Foreign Exchange (FX), and Voice Grade Circuits arranged for senderized operation, and the local and toll message (MTS) network.

b. Terms and Conditions

Incoming local and toll message network and INWATS calls to main station lines arranged for Call Forwarding via Private Facilities routing are subject to the appropriate charges for such calls and a common recorded announcement is furnished to inform the caller that the call is being forwarded.

Calls forwarded to the local and toll message network and WATS are subject to the appropriate charges for such calls.

c. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Common equipment, per system	PF3PS	$850.00	–
• Per main station line[1]	PFY	5.00	$0.10

[1] Installation charge applies for subsequent installations only.

SEP 2 9 20
NPSC - Comm. Dept

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges-Optional Service Features (Cont'd)

7. Call Forward Don't Answer/Call Forward Busy Customer Programmable

Enables users to activate, deactivate and re-direct the Call Forward Busy and Call Forward Don't Answer features from their stations by using dialed feature access codes.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Service establishment	SEPFA	$100.00	–
• Per line	FSW	15.00	$0.30

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SEP 29 2000
NPSC Comm. Dept

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges-Optional Service Features (Cont'd)

8. Centrex Management System (CMS)

a. Description

CMS is a computer software program that provides the customer access to their data base for the purpose of general data base inquiry, or to move, add, delete and change features. In addition, CMS enables the customer to move and change station lines and generate Basic Management Reports.

CMS is generally available in 1AESS, 5ESS, and DMS100 central offices. CMS is activated on a per Centrex central office basis. When CMS is installed, a customer specific database is created. Each database is assigned a distinct customer identification name (Customer ID). This ID corresponds to the customer's specific Centrex Plus common block system. However, customers may request a single ID for multiple common block systems within the same central office.

b. Feature List

The following standard features are provided to all CMS customers.

(1) Standard Features

Basic Management Reports

The ability to generate management reports regarding the customer's system. These reports vary by switch type and may change with software updates. The report function gathers current data only. CMS does not keep a past history log.

Bulk Change

Allows customers to request the same feature change to be applied to multiple lines simultaneously.

Database Synchronization

The ability to update the CMS database station line information to agree with the information in the switch.

SEP 2 0 20

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.8.b(1) (Cont'd)

Feature Move, Add, and Change

The ability to perform station number changes and to move, add, or change most features on the system from customer-provided equipment located on the customer's premises.

Transactions will either be put in a batch or priority transmission status. A batch transmission constitutes transactions scheduled for the current day or some future date. Priority functionality is described in standard features.

CMS will process batch change requests, which have accumulated throughout the day during off-peak load hours, overnight, or at a customer-specified future date.

Change request transactions can be created for station line numbers, authorization codes, automatic route selection, packet telephone numbers, and telephone number swaps. Depending on the type of change request, CMS will display different screens. CMS customers may manipulate most features and options displayed on a given screen. When the customer submits the changes, a pending record is created and CMS counts this change request as one single transaction. All change request transactions are cumulative; CMS tallies all daily transactions and will not process any transactions that exceed batch or priority parameter limits.

The number of batch change request transactions that a customer can enter per effective date will be determined by the number of Centrex lines per database. Refer to the following table. Up to 60 pairs of telephone numbers can be swapped per day. These changes take place overnight or at some future date as determined by the customer.

NUMBER OF LINES PER DATABASE	NUMBER OF BATCH	NUMBER OF BATCH DBSYNCHS
1 - 2000	100	10
2001 - 4000	110	15
4001 - 6000	120	20
6001 - 8000	130	25
8001 - 10000	140	30
10001+	150	35

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.8.b.(1) (Cont'd)

Inquiry

The ability to access a data base to review the status of station lines and features on the customer's system.

Network Manipulation

Dependent on central office switching technology, customers can manage a range of network features:

- 1AESS - can change the Facilities Restriction Level (FRL) on Electronic Tandem Service (ETS) station numbers.
- 5ESS - Automatic Route Selection (ARS) Active Pattern Group modifications, as well as Time of Day Routing, FRL, and Expensive Route Warning Tone.
- DMS100 - Network Class of Service (NCOS) modifications, as well as Time of Day Routing and Expensive Route Warning Tone.

Telephone Number Swaps

The ability to exchange all service option assignments and features from one station line to another.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.8.b.(1) (Cont'd)

Priority Service

Allows customers to request priority transmission of transactions which are then processed in the serving central office. This may be defined as same-day service. The number of priority change transactions a customer may enter per day will be determined by the number of Centrex lines per database Refer to the following table. Up to 5 pairs of telephone numbers can be swapped per day.

The Company does not guarantee specific time frames for completion of priority transactions.

NUMBER OF LINES PER DATABASE	NUMBER OF BATCH	NUMBER OF BATCH DBSYNCHS
1 - 2000	20	10
2001 - 4000	30	15
4001 - 6000	40	20
6001 - 8000	50	25
8001 - 10000	60	30
10001+	70	35

(2) Optional Features

The following optional features carry an additional one-time establishment charge.

Custom Reports

Customers can request Company personnel to create customized report formats for various aspects of their system. Once created, the custom report is stored in the customer's data base and can be utilized at any time.

Packet Control Capability

Gives Centrex customers with ISDN, the ability to manage their packet control features. Customers that subscribe to the Packet Control Capability can verify current and pending packet options, add, delete or change packet options and run reports regarding packet assignments.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.8.b.(2) (Cont'd)

System Partitioning

The Company, upon the customer's request, can partition the Centrex customer group into separate databases representing different customer groups. Each partition is assigned a distinct customer identification name (Customer ID), and can be arranged to be accessible only to certain users designated by the customer.

c. Terms and Conditions

(1) The Company will furnish and maintain CMS software for use by the customer. CMS requires special central office equipment and is not provided in all central offices. The Company will offer CMS where there is available facilities and central office equipment as determined by the Company.

(2) The customer must obtain and maintain a compatible computer terminal for use with CMS. The computer terminal will not be furnished by the Company. A business exchange access line or Centrex Plus main station line is also required, which is in addition to the rates and charges for CMS.

(3) CMS is available for access by the customer 23 hours a day, seven days a week. A Company technician will be available Monday-Friday 7:00-5:00 to assist CMS customers with their problems and questions.

(4) The Company reserves all rights to take the CMS computer down for software updates or maintenance as required. When possible, software updates will be done during off-peak hours and customers will be warned in advance. Maintenance routines will be done the third week-end of every month.

NPSC - Comm Dept

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F.8.c. (Cont'd)

(5) The Company does not implicitly warrant CMS from any unforeseen software or hardware problems where an entire customer database is lost. The Company will re-establish the database if lost.

(6) All normal and emergency central office functions have priority over customer requested changes. The Company assumes no responsibility for change requests delayed by such Company functions.

(7) The Company will provide the customer a CMS User Handbook and training at the time of initial installation. The Company reserves the right to upgrade or change CMS at anytime. Any additional customer training or documentation requirements resulting from such changes will be supplied at no charge.

(8) New connects and disconnects of station lines are not permitted through CMS.

(9) The customer assumes full responsibility for the features managed by CMS. The Company will not maintain a separate record of which features are activated on each station line.

(10) CMS software allows the customer to move and change station numbers within their system, the customer will be responsible for labeling the Network Interface when number changes occur. All maintenance calls to the Company in which the trouble proves to be other than on the Company side of the Network Interface will result in the application of Trouble Isolation Charges, as specified in Section 13. The Trouble Isolation Charge will not apply to lines equipped with *UNISTAR* Service, except as described in Section 13.2.B.3. (T)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F.8. (Cont'd)

d. Rates and Charges

(1) All nonrecurring charges for CMS will be applied on a per common block system basis. Nonrecurring Charges, found elsewhere in this Services Catalog, do not apply when the customer moves, activates, deactivates, changes features and moves or changes lines through CMS.

(2) An initial Service Establishment Charge will be applied to the first Customer ID. A subsequent System Establishment Charge will be applied to succeeding Customer ID's providing the customer manages all CMS changes from only one central location.

(3) Features added through CMS carry the same recurring rates, nonrecurring charges and system charges as if they were added through the conventional service order process and will be reflected on the customer's bill as such.

(4) If CMS is disconnected, Nonrecurring Charges, as specified elsewhere in this Services Catalog, will apply per line for all changes or rearrangements to system features.

(5) If the customer moves their Centrex Plus system from one CO to another, and station line number changes are involved, a subsequent installation charge to reestablish the CMS data base will apply.

RECEIVED
Comm Dept

109. OBSOLETE CENTRAL OFFICE SERVICES

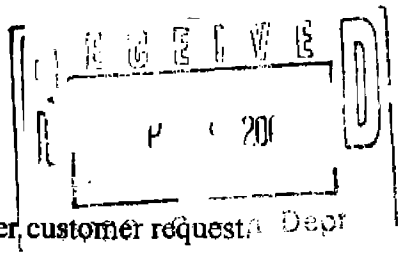
109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.8.d. (Cont'd)

	USOC	NONRECURRING CHARGE
• System Establishment		
- Initial installation	MB5XX	$1,000.00
- Subsequent installation for an associated system	CPVWO	500.00
• Optional Features		
- Custom Reports[1]	RCVXX	[1]
- Packet Control Capability	PTGPS	1,500.00
- System Partitioning	PD8XX	500.00

9. Direct Inward System Access (DISA)[2]

Allows a customer to dial access to the system from an outside line and receive access to features and facilities of that system.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per access code	3DQ	$27.00	$1.00
• Per access code changed	READA	25.00	–



[1] Rates and charges will be based on an individual case basis per customer request.

[2] Available only from a DMS-100 central office.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Conditions-Optional Service Features (Cont'd)

10. Electronic Set Service

a. Description

Electronic Set Service permits the use of special electronic station sets with Centrex Plus Service. This service utilizes a unique line card to provide communications control for the electronic station set.

The customer-provided electronic set is a touch-tone station that provides programmable keys for features and additional numbers. It is served from the central office by a main or extension station line. It has assignable keys for station line pick-ups or features. Electronic sets and adjunct modules are provided by the customer.

b. Terms and Conditions

Electronic Set Service is available only from a DMS-100 central office.

Each electronic set must be associated with a Primary Directory Number. In addition, an Electronic Set Service interface card is required.

Electronic Set Service is subject to a 1.5 mile limitation from the central office.

Electronic Set Service is only available on Centrex Plus main station lines. Main station lines with electronic sets cannot have extension stations; however, the primary directory number associated with the main station line can appear as a secondary appearance of a primary directory number on other main station lines.

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NPSC Comm. Dept.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.10. (Cont'd)

c. Explanation of Terms

Multiple Appearance Directory Number (MADN)

A directory number assigned to more than one electronic station set.

Software Numbers

Numbers which do not require an additional station line. These numbers share the facilities of the primary directory listed number. Variations of software numbers are:

- Primary Appearance

  The first appearance of a software number on a key.

- Secondary Appearance

  The second appearance of a software number on a key. The secondary software number can be on the same station or a different station.

- Single Appearance

  A software number that appears only on one station and one key.

SEP 29 2000
NPSC - Comm. Dept.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

F.10. (Cont'd)

d. Standard Feature Package Description

Auto Answer Back

Allows any incoming calls to the primary directory number of the set to be automatically answered after four seconds.

Automatic Dial

The automatic dial feature allows an electronic set user to call a frequently dialed number by pressing an assigned key. The user is permitted to change the number stored against the assigned key.

Automatic Line

Allows equipped station to automatically place a call to a preassigned number by going off-hook.

Call Forward Reason Display

Provides an electronic set user with the reason the intrasystem call has forwarded. Electronic set must be equipped with display.

Display Called Number

Provides user with visual feedback concerning the called number when the electronic set is equipped with appropriate alphanumeric LCD.

Display Calling Number

Provides user with visual feedback concerning the intrasystem calling number when the electronic set is equipped with appropriate alphanumeric LCD.

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SEP 29 2000
NPSC - Comm. Dept

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.10.d. (Cont'd)

Fast Transfer

Provides the capability for the electronic set user to transfer a call without first having to conference a called party.

Group Intercom

Provides the ability to directly terminate on a predesignated button on another electronic station set by depressing an intercom key.

Message Waiting Set

This feature provides a message waiting indication on an electronic set via a message waiting lamp.

Privacy Release

Permits a user to establish a conference call among MADN members and an outside party by pressing an assigned key or dialing a code.

Query Time

This feature provides the current time and date on an electronic set display.

e. Standard Deluxe Feature Package Description

Business Set Call Forward Per Key

Enables each directory number assigned to be forwarded to a different directory number.

Business Set Inspect Key

Provides display equipped electronic set users with information regarding features and directory numbers that are assigned to their set as well as incoming call information on an intra-system basis only.

NPSC Comm. Dept.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.10.e. (Cont'd)

Executive Message Waiting

Provides multiple message waiting indications per directory number.

Group Intercom All Calls

Enables an electronic set user to simultaneously intercom and page up to 29 predefined group intercom members. Group members hear the page over their set's built in speaker.

Music on Hold - Electronic Set[1]

Provides the electronic set with access to system Music on Hold.

Originating/Terminating Line Select

Automatically selects the line when a user answers a call and automatically connects the user to an idle line on outgoing calls.

f. Optional Feature Description

Direct Station Selection/Busy Lamp Field

Adds improved answering-position functions to the electronic set by providing busy lamp status and direct station selection.

- Message Center

  Provides message center functionality to the electronic set. System users access the message center via dialing a code.

- Station Camp-On

  Allows the electronic set user to call a busy line and place the caller on hold/camp against the busy party's line until they are free.

[1] Requires Music on Hold.

NPSC Comm. Dept.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.10. (Cont'd)

g. Rates and Charges

All rates and charges specified for Electronic Set Service are in addition to the rates and charges associated for the main station line, all associated facilities and optional service features.

The nonrecurring charges to rearrange primary directory numbers and/or software directory numbers on Electronic Set Service is the same as to install new.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
(1) Electronic set common line facilities			
• Month-to-Month flat station line, blocked, each	EPZ	[1]	[1]
• Month-to-Month flat station line, non-blocked, each	R63	[1]	[1]
• Rate stabilized flat station line, blocked, each	E3W	[1]	[1]
• Rate stabilized flat station line, non-blocked, each	R6V	[1]	[1]

[1] Same rates and charges as Centrex Plus Common Line Facilities.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.10.g. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
(2) Electronic set service interface, per main station line[1]	PP3	$10.00	$2.75
(3) Primary appearance of a software number	S03	5.00	1.00
(4) Subsequent appearance of a software number	S05	5.00	–
(5) Single appearance of a software number	SFB	5.00	1.00
(6) Adjunct module, per module[2]	C2TAX	15.00	2.00
(7) Standard Deluxe Feature Package			
• Business Set Call Forward per key, per Set	EATPK	15.00	–
• Business Set Inspect Key	NP6PK	15.00	–
• Executive Message Waiting	MGK	15.50	–
• Group Intercom All Calls	GCN	7.00	–
• Music on Hold - Electronic Set[3]	MHHPK	12.00	–
• Originating/Terminating Line Select	SLB	7.00	–

[1] Includes Electronic Set Service standard features.

[2] In addition, rates and charges specified above for primary directory number appearances and software number appearances apply.

[3] Requires Optional Service Feature Music on Hold.

NPSC Comm ept

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.10.g. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
(8) Optional Features			
• Direct Station Selection/ Busy Lamp Field, per arrangement	BUD	$200.00	$ 5.00
• Station Camp-On, Service Establishment	SEPFB	50.00	–
• Station Camp-On, per main station line	CPK	160.00	10.50
• Message Center, per main station line	MFR	125.00	2.50

11. Hot Line

This feature allows equipped station to automatically place a call to a preassigned number by going off-hook.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per line equipped	HLN	$5.00	$1.00

12. Loudspeaker Paging

Line Side allows access to Loudspeaker Paging via a Centrex Plus Station line. Trunk Side allows access to Loudspeaker Paging by dialing an access code. Attendant Access allows access to Loudspeaker Paging from the attendant console.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Trunk Side, per group	PTQPG	$185.00	$14.00
• Attendant Access, per console	PA1PC	13.50	11.50

NPSC Comm Dept.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges-Optional Service Features (Cont'd)

13. Message Waiting Visual[1]

Provides the ability to light a lamp on customer-provided equipment by dialing a code.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per main station line	MLN	$5.00	$1.00

14. Multiple Position Hunt

A type of multiline hunting arrangement that distributes incoming calls to attendant positions according to the type of call. Provides for a delay announcement when calls are in queue and assures even distribution of calls among multiple non-data link attendants.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per main station line	MHU	$ 11.00	$ 2.00
• Announcement, per Group[2]	MHW	100.00	105.00
• Queuing, per Group[2]	MH5	100.00	30.00

15. Music On Hold[1,3]

Provides Music on Hold to all stations excluding Electronic Set Service.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per system	MHHPS	$250.00	$55.00

[1] Available only from a DMS-100 central office.

[2] Available only from a 5ESS central office.

[3] Requires a Voice Grade circuit found elsewhere.

RECEIVED
20
PSC Comm Dept

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges-Optional Service Features (Cont'd)

16. Music On Hold System[1,2]

Provides Music on Hold capability to the system.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per system	MOHPS	$1,750.00	$75.00

17. Remote Access[3,4]

Allows a customer user to dial access to the system from an outside line and receive access to features and facilities of that system.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per access code	ROA	$45.00	$39.00
• Per access code changed	READA	25.00	–

[1] Available only from a 5ESS central office.

[2] Requires a Voice Grade circuit found elsewhere.

[3] In the event an incoming call is transferred to a remote location, transmission performance cannot be guaranteed.

[4] Not available from a DMS-100 central office.

PSC Comm Dept

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges-Optional Service Features (Cont'd)

18. Station Message Detail Recording[1]

a. Description

SMDR provides detail on calls that originate from a Centrex Plus common block system(s). Call detail may include: date, time, call duration, station line from which calls originated, called number and carrier selected. SMDR call detail is provided on originating Toll, Outward WATS, Voice Grade channels, Foreign Exchange Service and Directory Assistance calls. Local call detail also is available, requests will be on an individual case basis only.

A customer may use SMDR call detail for identifying, analyzing, and resolving internal network usage issues. The company does not represent SMDR call detail to be valid for billing purposes.

The type of call detail and the method by which it is obtained is dependent upon the type of SMDR technology deployed in the central office serving the customer. Two methods of receiving SMDR are, SMDR to Premises SMDR-P and SMDR Regional Accounting Office SMDR-RAO.

SMDR-P allows customers to obtain daily call detail on their outgoing chargeable calls. The customer's call detail records are stored by the SMDR-P equipment and delivered directly over an access line to the customer's premises. The detail is collected by a customer provided call detail recorder which is usually a customers personal computer using call accounting software. Through the use of the call accounting package, customers are able to process the call details and generate management reports.

SMDR-RAO allows customers to receive call detail on a monthly basis via magnetic tape. The tape is offered within four categories: Miscellaneous SMDR, Large User Toll, Directory Assistance and WATS. Customers could receive up to four different tapes for their accumulated call detail. Magnetic tape records are in a standard industry-wide format called Exchange Message Record (EMR). A customer's in-house data processing equipment or outside data processor must be able to read this tape as to physical size as well as format.

[1] Customers signing a contract after December 1, 1992, will receive SMDR at rates and charges specified in this section. Customers that have RSP Agreements prior to December 1, 1992 must sign a new RSP Agreement to have SMDR from this section.

PUC Comm - Dept

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.18 (Cont'd)

b. Terms and Conditions

The terms and conditions specified herein are in addition to applicable terms and conditions specified elsewhere.

The customer is responsible for providing the necessary computer hardware and software for processing SMDR data. SMDR data delivered to customers by way of SMDR-P or SMDR-RAO is an electronic listing of call detail.

SMDR content is not represented as an image of a bill and is not a valid challenge to the accuracy of the bill.

Temporary suspension, either full or partial, of SMDR is not permitted.

The Company does not implicitly warrant SMDR from any unforeseen software or hardware problems where call detail records may be lost.

Customers not able to obtain SMDR-P may subscribe to SMDR-RAO.

The customer must obtain and maintain a compatible modem and call accounting package for use with SMDR-P. A business exchange access line, Centrex Plus station line, or Voice Grade Channel is required to provide SMDR.

The standard call data retrieval/delivery interval for SMDR-P is once daily. Customers must specify the time-of-day interval when they wish to retrieve or have the Company deliver their call detail.

SMDR-P customers wishing to retrieve call detail at intervals other than once daily, will be priced on an individual case by case basis.

SMDR-P has two delivery options. The customer's data may be forwarded at a customer specified time or the customer may retrieve their data on demand through a dial-up arrangement. Customers using the dial-up arrangement will be provided with the appropriate telephone number to call.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.18.b (Cont'd)

Call data remains on disk for five calendar days after the initial distribution of data to the customer. During this time, customers may request one resend of previously sent data at no charge. After five days, the call data is transferred to magnetic tape. Each customer's daily call detail will be stored on tape and archived for 30 days. This archived information will be made available for retransmission to the customer. A nonrecurring charge will apply for the retrieval of this archived data.

The Company reserves all rights to take SMDR-P down for a four and one half hour period every night to run backups and perform maintenance routines.

For SMDR-RAO the magnetic tape(s) will be sent to the customer once a month based on the Company's bill period date. Customers wishing to receive tapes at intervals other than one a month, will be priced on an individual case by case basis.

SMDR-RAO call data is available only for the previous month. An additional nonrecurring charge will be applied if the customer requests a resend of a previously delivered tape.

All nonrecurring charges for SMDR will be applied on a per customer group basis.

A Service Establishment Charge will be applied when all working and non-working station numbers in the customer's Centrex Plus customer group are loaded into the SMDR database at the time of initial installation of the system.

A retransmission of archived SMDR call detail charge, will be applied if a SMDR-P customer desires a resend of call detail originally transmitted within the previous 30 days.

Requests for SMDR call detail in a manner other than described herein will be considered non-standard and will be priced based upon individual customer requirements, cost and rate levels on a case by case basis. Non-standard provisioning of SMDR may include customer requests for local call detail, Company delivery of data for SMDR-P customers, or hourly retrieval of call data for SMDR-P customers.

NPSC Comm Dept.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.18. (Cont'd)

c. Rates and Charges

	USOC	NONRECURRING CHARGE
• Service Establishment Charge, initial installation, per customer group[1]		
- SMDR-P	SEPSP	$340.00
- SMDR-RAO	SEPSR	240.00
• Retransmission of archived call detail, per request[2]		
- SMDR-P	REHIX	300.00
• Non-Standard provision of SMDR, per main station line	S6N	[3]

[1] Customers signing a contract after December 1, 1992, will receive SMDR at rates and charges specified in this section. Customers that have RSP Agreements prior to December 1, 1992 must sign a new RSP Agreement to have SMDR from this section.

[2] A request shall not exceed 7 consecutive calendar days.

[3] Rates and charges will be based on an individual case basis per customer request.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges-Optional Service Features (Cont'd)

19. Time of Day NCOS (Network Class of Service) Update[1]

Allows normal NCOS values to be charged to new values that are based on time of day, day of the week, or day of the year.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per main station line	A4T	$1.00	$0.10

20. Time of Day Routing[1]

Enables efficient use of facilities by allowing or denying route choices based on time of day.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per main station line	ATB	$1.00	$0.10
• Per ARS pattern	ATBPZ	5.00	2.00

21. Trunk Verification From Designated Station[2]

Allows end users audible transmission level testing for selected trunks within a trunk group, limit of ten stations per system.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per line equipped	BVS	$250.00	$15.00

[1] Available only from a DMS-100 central office.

[2] Limit of one announcement channel per UCD system.

NPSC Comm Dept

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges-Optional Service Features (Cont'd)

22. Uniform Call Distribution

This feature is a type of hunting which provides for an even distribution of incoming calls among the available members of a hunt group.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• UCD in hunt group including Queuing, Music on Queue and Delay Announcement[1]			
- Per group	MHMPG	$225.00	–
- Per main station line	MHM	15.50	$ 6.00
• Make Busy Arrangements			
- Per group[2,3]	A9AEX	20.00	45.00
- Per line[2,3]	MB1	20.00	3.50
• Call Waiting Indication			
- Per unique timing state[4]	WUT	25.00	20.00

[1] Limit of one announcement channel per UCD system.

[2] This arrangement is only available from a SE and 1AESS central office.

[3] A Low Speed Data channel from the Private Line Transport Services Catalog and a special set with a Make Busy key is required.

[4] In addition, a Low Speed Data channel from the Private Line Transport Services Catalog apply. Limit of three unique timing states per UCD system.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS (Cont'd)

109.1.16 CENTREX PLUS SERVICE

G. Superceded Rate Stabilized Rates

1. The following rates were in effect December 16, 1991 through July 1, 1992.

a. Common Line Facilities, per location

	USOC		
(1) Flat Main Station Line, Extension Station Line, blocked, each[1]	RHN/X5S		
	12 TO 35 MONTHS	**36 TO 59 MONTHS**	**60 TO 84 MONTHS**
1 - 20 station lines	$20.00	$18.00	$15.00
21 - 50 station lines	17.33	14.44	13.00
51 station lines and over			
1 Qtr mile from CO	6.48	5.40	4.86
2 Qtr miles from CO	6.88	5.73	5.16
3 Qtr miles from CO	7.31	6.09	5.48
4 Qtr miles from CO	7.80	6.50	5.85
5 Qtr miles from CO	8.27	6.89	6.20
6 Qtr miles from CO	8.76	7.30	6.57
7 Qtr miles from CO	9.33	7.78	7.00
8 Qtr miles from CO	9.81	8.18	7.36
9 Qtr miles from CO	10.60	8.83	7.95
10 Qtr miles from CO	12.39	10.32	9.29
11 Qtr miles from CO	13.09	10.91	9.82
12 Qtr miles from CO	15.49	12.91	11.62
13 Qtr miles from CO	17.35	14.46	13.01
14 Qtr miles from CO	18.05	15.04	13.54
15 Qtr miles from CO	19.23	16.02	14.42
16 Qtr miles from CO	21.89	18.24	16.42
17 Qtr miles from CO	22.68	18.90	17.01
18 Qtr miles from CO	23.29	19.41	17.47
19 Qtr miles from CO	23.29	19.89	17.90
20 Qtr miles from CO	23.29	22.76	20.48

[1] In addition, the End User Common Line Charge applies to each Common Line Facility.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
A.1.a. (Cont'd)

	USOC		
(2) Flat Main Station Line, Extension Station Line, non-blocked, each[1]	R4H/R5S		
	12 TO 35 MONTHS	**36 TO 59 MONTHS**	**60 TO 84 MONTHS**
1 - 20 station lines	$20.00	$18.00	$15.00
21 - 50 station lines	17.33	14.44	13.00
51 station lines and over			
1 Qtr mile from CO	6.48	5.40	4.86
2 Qtr miles from CO	6.88	5.73	5.16
3 Qtr miles from CO	7.31	6.09	5.48
4 Qtr miles from CO	7.80	6.50	5.85
5 Qtr miles from CO	8.27	6.89	6.20
6 Qtr miles from CO	8.76	7.30	6.57
7 Qtr miles from CO	9.33	7.78	7.00
8 Qtr miles from CO	9.81	8.18	7.36
9 Qtr miles from CO	10.60	8.83	7.95
10 Qtr miles from CO	12.39	10.32	9.29
11 Qtr miles from CO	13.09	10.91	9.82
12 Qtr miles from CO	15.49	12.91	11.62
13 Qtr miles from CO	17.35	14.46	13.01
14 Qtr miles from CO	18.05	15.04	13.54
15 Qtr miles from CO	19.23	16.02	14.42
16 Qtr miles from CO	21.89	18.24	16.42
17 Qtr miles from CO	22.68	18.90	17.01
18 Qtr miles from CO	23.29	19.41	17.47
19 Qtr miles from CO	23.29	19.89	17.90
20 Qtr miles from CO	23.29	22.76	20.48

[1] In addition, the End User Common Line Charge applies to each Common Line Facility.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G. Superceded Rate Stabilized Rates (Cont'd)

2. The following rates were in effect December 1, 1992 through August 16, 1993.

a. Common Line Facilities, per location

	USOC		
(1) Flat Main Station Line, Extension Station Line, blocked, each[1]	RHN/X5S		
	12 TO 35 MONTHS	**36 TO 59 MONTHS**	**60 TO 84 MONTHS**
1 - 20 station lines	$20.00	$18.00	$15.00
21 - 50 station lines	17.33	14.44	13.00
51 station lines and over			
1 Qtr mile from CO	7.87	6.56	5.90
2 Qtr miles from CO	8.27	6.89	6.20
3 Qtr miles from CO	8.70	7.25	6.52
4 Qtr miles from CO	9.19	7.66	6.89
5 Qtr miles from CO	9.66	8.05	7.24
6 Qtr miles from CO	10.15	8.46	7.61
7 Qtr miles from CO	10.72	8.94	8.04
8 Qtr miles from CO	11.20	9.34	8.40
9 Qtr miles from CO	11.99	9.99	8.99
10 Qtr miles from CO	13.78	11.48	10.33
11 Qtr miles from CO	14.48	12.07	10.86
12 Qtr miles from CO	16.88	14.07	12.66
13 Qtr miles from CO	18.74	15.61	14.05
14 Qtr miles from CO	19.44	16.20	14.58
15 Qtr miles from CO	20.62	17.18	15.46
16 Qtr miles from CO	23.28	19.40	17.46
17 Qtr miles from CO	24.07	20.06	18.05
18 Qtr miles from CO	24.68	20.57	18.51
19 Qtr miles from CO	25.26	21.05	18.94
20 Qtr miles from CO	28.70	23.91	21.52

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[1] In addition, the End User Common Line Charge applies to each Common Line Facility.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.2.a.(1) (Cont'd)

	12 TO 35 MONTHS	36 TO 59 MONTHS	60 TO 84 MONTHS
51 station lines and over (Cont'd)			
21 Qtr miles from CO	$28.92	$24.10	$21.69
22 Qtr miles from CO	29.15	24.29	21.86
23 Qtr miles from CO	29.38	24.48	22.03
24 Qtr miles from CO	29.60	24.67	22.20
25 Qtr miles from CO	29.83	24.86	22.37
26 Qtr miles from CO	30.06	25.05	22.54
27 Qtr miles from CO	30.28	25.24	22.71
28 Qtr miles from CO	30.51	25.42	22.88
29 Qtr miles from CO	30.74	25.61	23.05
30 Qtr miles from CO	30.96	25.80	23.22
31 Qtr miles from CO	31.19	25.99	23.39
32 Qtr miles from CO	31.42	26.18	23.56
33 Qtr miles from CO	31.64	26.37	23.73
34 Qtr miles from CO	31.87	26.56	23.90
35 Qtr miles from CO	32.10	26.75	24.07
36 Qtr miles from CO	32.32	26.94	24.24
37 Qtr miles from CO	32.55	27.12	24.41
38 Qtr miles from CO	32.78	27.31	24.58
39 Qtr miles from CO	33.00	27.50	24.75
40 Qtr miles from CO	33.23	27.69	24.92

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.2.a. (Cont'd)

	USOC		
(2) Flat Main Station Line, Extension Station Line, non-blocked, each[1]	R4H/R5S		
	12 TO 35 MONTHS	**36 TO 59 MONTHS**	**60 TO 84 MONTHS**
1 - 20 station lines	$20.00	$18.00	$15.00
21 - 50 station lines	17.33	14.44	13.00
51 station lines and over			
1 Qtr mile from CO	7.87	6.56	5.90
2 Qtr miles from CO	8.27	6.89	6.20
3 Qtr miles from CO	8.70	7.25	6.52
4 Qtr miles from CO	9.19	7.66	6.89
5 Qtr miles from CO	9.66	8.05	7.24
6 Qtr miles from CO	10.15	8.46	7.61
7 Qtr miles from CO	10.72	8.94	8.04
8 Qtr miles from CO	11.20	9.34	8.40
9 Qtr miles from CO	11.99	9.99	8.99
10 Qtr miles from CO	13.78	11.48	10.33
11 Qtr miles from CO	14.48	12.07	10.86
12 Qtr miles from CO	16.88	14.07	12.66
13 Qtr miles from CO	18.74	15.61	14.05
14 Qtr miles from CO	19.44	16.20	14.58
15 Qtr miles from CO	20.62	17.18	15.46
16 Qtr miles from CO	23.28	19.40	17.46
17 Qtr miles from CO	24.07	20.06	18.05
18 Qtr miles from CO	24.68	20.57	18.51
19 Qtr miles from CO	25.26	21.05	18.94
20 Qtr miles from CO	28.70	23.91	21.52

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[1] In addition, the End User Common Line Charge applies to each Common Line Facility.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.2.a.(2) (Cont'd)

	12 TO 35 MONTHS	36 TO 59 MONTHS	60 TO 84 MONTHS
51 station lines and over (Cont'd)			
21 Qtr miles from CO	$28.92	$24.10	$21.69
22 Qtr miles from CO	29.15	24.29	21.86
23 Qtr miles from CO	29.38	24.48	22.03
24 Qtr miles from CO	29.60	24.67	22.20
25 Qtr miles from CO	29.83	24.86	22.37
26 Qtr miles from CO	30.06	25.05	22.54
27 Qtr miles from CO	30.28	25.24	22.71
28 Qtr miles from CO	30.51	25.42	22.88
29 Qtr miles from CO	30.74	25.61	23.05
30 Qtr miles from CO	30.96	25.80	23.22
31 Qtr miles from CO	31.19	25.99	23.39
32 Qtr miles from CO	31.42	26.18	23.56
33 Qtr miles from CO	31.64	26.37	23.73
34 Qtr miles from CO	31.87	26.56	23.90
35 Qtr miles from CO	32.10	26.75	24.07
36 Qtr miles from CO	32.32	26.94	24.24
37 Qtr miles from CO	32.55	27.12	24.41
38 Qtr miles from CO	32.78	27.31	24.58
39 Qtr miles from CO	33.00	27.50	24.75
40 Qtr miles from CO	33.23	27.69	24.92

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

G. Superceded Rate Stabilized Rates (Cont'd)

3. The following rates were in effect August 17, 1993 through March 6, 1994.

a. Common Line Facilities, per location

	USOC		
(1) Flat Main Station Line, Extension Station Line, blocked, each[1]	RHN/X5S		
	12 TO 35 MONTHS	**36 TO 59 MONTHS**	**60 TO 84 MONTHS**
1 - 20 station lines	$20.00	$18.00	$15.00
21 - 50 station lines	17.33	14.44	13.00
51 station lines and over			
1 Qtr mile from CO	7.02	5.71	5.05
2 Qtr miles from CO	7.42	6.05	5.35
3 Qtr miles from CO	7.84	6.40	5.67
4 Qtr miles from CO	8.34	6.81	6.04
5 Qtr miles from CO	8.81	7.20	6.39
6 Qtr miles from CO	9.30	7.61	6.76
7 Qtr miles from CO	9.87	8.09	7.19
8 Qtr miles from CO	10.35	8.48	7.55
9 Qtr miles from CO	11.14	9.14	8.14
10 Qtr miles from CO	12.93	10.63	9.48
11 Qtr miles from CO	13.63	11.22	10.01
12 Qtr miles from CO	16.02	13.22	11.81
13 Qtr miles from CO	17.86	14.77	13.20
14 Qtr miles from CO	18.58	15.35	13.73
15 Qtr miles from CO	19.77	16.33	14.61
16 Qtr miles from CO	22.43	18.55	16.61
17 Qtr miles from CO	23.22	19.21	17.20
18 Qtr miles from CO	23.83	19.72	17.66
19 Qtr miles from CO	24.40	20.20	18.09
20 Qtr miles from CO	27.84	23.06	20.67

[1] In addition, the End User Common Line Charge applies to each Common Line Facility.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.3.a.(1) (Cont'd)

	12 TO 35 MONTHS	36 TO 59 MONTHS	60 TO 84 MONTHS
51 station lines and over (Cont'd)			
21 Qtr miles from CO	$28.07	$23.25	$20.84
22 Qtr miles from CO	28.30	23.44	21.01
23 Qtr miles from CO	28.52	23.63	21.18
24 Qtr miles from CO	28.75	23.82	21.35
25 Qtr miles from CO	28.98	24.01	21.52
26 Qtr miles from CO	29.20	24.20	21.69
27 Qtr miles from CO	29.43	24.39	21.86
28 Qtr miles from CO	29.66	24.58	22.03
29 Qtr miles from CO	29.88	24.76	22.20
30 Qtr miles from CO	30.11	24.95	22.37
31 Qtr miles from CO	30.34	25.14	22.54
32 Qtr miles from CO	30.56	25.33	22.71
33 Qtr miles from CO	30.79	25.52	22.88
34 Qtr miles from CO	31.02	25.71	23.05
35 Qtr miles from CO	31.24	25.90	23.22
36 Qtr miles from CO	31.47	26.09	23.39
37 Qtr miles from CO	31.70	26.28	23.56
38 Qtr miles from CO	31.92	26.46	23.73
39 Qtr miles from CO	32.15	26.65	23.90
40 Qtr miles from CO	32.38	26.84	24.07

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.3.a. (Cont'd)

	USOC		
(2) Flat Main Station Line, Extension Station Line, non-blocked, each[1]	R4H/R5S		
	12 TO 35 MONTHS	**36 TO 59 MONTHS**	**60 TO 84 MONTHS**
1 - 20 station lines	$20.00	$18.00	$15.00
21 - 50 station lines	17.33	14.44	13.00
51 station lines and over			
1 Qtr mile from CO	7.02	5.71	5.05
2 Qtr miles from CO	7.42	6.05	5.35
3 Qtr miles from CO	7.84	6.40	5.67
4 Qtr miles from CO	8.34	6.81	6.04
5 Qtr miles from CO	8.81	7.20	6.39
6 Qtr miles from CO	9.30	7.61	6.76
7 Qtr miles from CO	9.87	8.09	7.19
8 Qtr miles from CO	10.35	8.48	7.55
9 Qtr miles from CO	11.14	9.14	8.14
10 Qtr miles from CO	12.93	10.63	9.48
11 Qtr miles from CO	13.63	11.22	10.01
12 Qtr miles from CO	16.02	13.22	11.81
13 Qtr miles from CO	17.86	14.77	13.20
14 Qtr miles from CO	18.58	15.35	13.73
15 Qtr miles from CO	19.77	16.33	14.61
16 Qtr miles from CO	22.43	18.55	16.61
17 Qtr miles from CO	23.22	19.21	17.20
18 Qtr miles from CO	23.83	19.72	17.66
19 Qtr miles from CO	24.40	20.20	18.09
20 Qtr miles from CO	27.84	23.06	20.67

[1] In addition, the End User Common Line Charge applies to each Common Line Facility.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.3.a.(2) (Cont'd)

	12 TO 35 MONTHS	36 TO 59 MONTHS	60 TO 84 MONTHS
51 station lines and over (Cont'd)			
21 Qtr miles from CO	$28.07	$23.25	$20.84
22 Qtr miles from CO	28.30	23.44	21.01
23 Qtr miles from CO	28.52	23.63	21.18
24 Qtr miles from CO	28.75	23.82	21.35
25 Qtr miles from CO	28.98	24.01	21.52
26 Qtr miles from CO	29.20	24.20	21.69
27 Qtr miles from CO	29.43	24.39	21.86
28 Qtr miles from CO	29.66	24.58	22.03
29 Qtr miles from CO	29.88	24.76	22.20
30 Qtr miles from CO	30.11	24.95	22.37
31 Qtr miles from CO	30.34	25.14	22.54
32 Qtr miles from CO	30.56	25.33	22.71
33 Qtr miles from CO	30.79	25.52	22.88
34 Qtr miles from CO	31.02	25.71	23.05
35 Qtr miles from CO	31.24	25.90	23.22
36 Qtr miles from CO	31.47	26.09	23.39
37 Qtr miles from CO	31.70	26.28	23.56
38 Qtr miles from CO	31.92	26.46	23.73
39 Qtr miles from CO	32.15	26.65	23.90
40 Qtr miles from CO	32.38	26.84	24.07

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

Effective April 11, 2005, Centrex 21 Service is obsolete. Customers will be allowed to retain their obsolete service only as long as service remains at the same location. The service may be transferred between customers in accordance with 2.2.1.B., preceding. (C) (C) (C)

A. Description

1. Centrex 21 Service is a flat rate, business service for customers with 2 to 50 station lines. Centrex 21 Service is furnished only from a Stored Program Controlled central office offered subject to the availability of facilities and applicable generic feature programs and will not be available in a 2BESS Central Office. Centrex 21 consists of standard features which are available to all station lines in the shared customer group where available. A Centrex 21 customer has a choice of having the features delivered via analog lines and/or 2B+S, (digital, voice only) ISDN lines. Optional features are also available.

2. Centrex 21 standard features include the following features depending upon the serving central office:

FEATURE	ANALOG	DIGITAL VOICE
• Primary DN	X	X
• Secondary DN	–	X
• Multiple Shared Call Appearances of a DN	–	X
• Call Drop	–	X
• Call Exclusion	–	X
• Call Forwarding - Busy Line	X	X
• Call Forwarding - Don't Answer	X	X
• Call Forwarding - Variable	X	X
• Call Hold	X	X
• Calling Identity Delivery on Call Waiting Number	X	–
• Call Pickup	X	X
• Call Transfer	X	X
• Call Waiting	X	–
• Caller Identification Number	X	–
• Conference Calling		
- 3-Way	X	X
- 6-Way	X	X
• Direct Dialing/Originating Terminating	X	X
• Display	–	X

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109. OBSOLETE CENTRAL OFFICE SERVICES

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109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE

A.2. (Cont'd)

FEATURE	ANALOG	DIGITAL VOICE
• Hunting	X	X
• Individual Line Billing	X	X
• Intercept	X	X
• Incoming Calling Identification	–	X
• Message Waiting Service		
- Audible	X	X
- Visual	X	X
• Speed Calling	X	X
• Standard Configuration Group	–	X
• Touch-Tone	X	X

3. Centrex 21 optional features include the following features depending upon the serving central office:

FEATURE	ANALOG	DIGITAL VOICE
• Additional Secondary Directory Number	–	X
• Analog Call Appearance	–	X
• Call Park	X	–
• Caller Identification Name and Number	X	–
• Minutes Free Calling Plan	X	–
• 2B+D (Circuit Switched Data)	–	X
• Electronic Business Set	X	–
• Nonstandard Configuration Group	–	X
• Remote Access Forwarding	X	–
• Scheduled Call Forwarding	X	–

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(M) Material moved to Page 200.

(M1) Material moved from 9.1.17.

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109. OBSOLETE CENTRAL OFFICE SERVICES

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109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE (Cont'd)

B. Terms and Conditions

1. Centrex 21 Service ISDN station lines will be offered, from the customer's local serving Central Office only. ISDN Service from the Central Office is generally considered "available" for loops of 18 kilofeet or less in length. Loops greater than 18 kilofeet in length must meet extension technology design requirements. Service will be considered available if ISDN compatible pair gain systems or single line loop extension equipment are in place to serve the area.

2. Rates and charges for the Centrex 21 ISDN 2B+S, (digital, voice only) lines do not include extended ISDN availability arrangements. Extended ISDN availability arrangements are only available on an individual case basis.

3. Centrex 21 Service equips the station lines in the system with all the standard features. Customers subscribing to this service are required to pay the monthly rates for service, whether or not all standard features are activated at initial installation.

4. The monthly rate for Centrex 21 Service covered under the Rate Stabilized Plan is guaranteed against Company initiated changes for the duration of the plan. The minimum Rate Stabilized Plan is 12 months. The maximum Rate Stabilized period is 60 months.

5. Customers subscribing to an unexpired standard Rate Stability Plan as of April 11, 2005, may add station lines to an existing system at the same location at the rates originally applicable to that customer. Customers, whose station line growth exceeds 50 station lines, have the option to convert to other Company Services. The service period for converted Company Services will bear the same expiration date as that of the customer's original Rate Stability Plan. (C) (C)

6. Customers will be responsible to furnish all premises wiring, terminal equipment and jacks used with the Centrex 21 Service.

7. All Centrex 21 Service station lines must be associated with the same customer group.

8. Customer request for temporary suspension, either full or partial, of Centrex 21 Service is not permitted. Seasonal disconnects are not allowed. (M1)

(M) Material moved to Page 201.

(M1) Material moved from 9.1.17.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE
B. Terms and Conditions (Cont'd)

9. One primary directory listing is furnished without charge for each Centrex 21 system. Directory listings of station lines may be provided at the regular business additional listing rate as specified in 5.7.1 of the Exchange and Network Services Catalog.

10. Intercept Service will be provided on the main listed directory number for a total system disconnect only.

11. Customers may reserve additional telephone numbers for future use at the rates specified in 5.3.4 of the Exchange and Network Services Catalog.

12. If a customer terminates the agreement before the established service date, in whole or in part, the customer will pay cancellation charges as defined under the Termination Liability/Waiver Policy as set forth in section 2.2.14.

13. After the service date, if a customer with a fixed-period rate plan removes, in whole or in part, station lines to a level less than 70% of the initial number of station lines, a termination charge may apply, as defined in 2.2.14 of the Exchange and Network Services Catalog.

14. The customer may substitute Centrex 21 Service with another Company service that functionally replaces Centrex 21 Service and provides equivalent or greater feature functionality as defined in 2.2.14 of the Exchange and Network Services Catalog.

15. Centrex 21 Service is not available on Public Communications Service. (C)

16. The quality of transmission for calls utilizing Call Forwarding or Conferencing may vary depending on the distance and routing involved. For an enhanced quality of transmission, line conditioning is available at appropriate rates and charges as found in 5.4.5 of the Exchange and Network Services Catalog.

17. Each customer will be required to sign a contractual agreement for the furnishing of services on a rate stabilized basis.

18. Caller Identification Blocking - Per Call and Caller Identification Blocking - Per Line as defined in 10.5.2 is available with Centrex 21 Service.

(M) Material moved from 9.1.17.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE (T)(M)

B. Terms and Conditions (Cont'd)

19. Electronic Business Set will be provided from a DMS-100 Central Office and only where facilities permit. (T)

20. Each electronic set must be associated with a Primary Directory Number. In addition, an Electronic Business Set interface card is required. (T)

21. Electronic Business Set is subject to a 1.5 mile limitation from the central office. (T)

22. Electronic Business Set is only available on Centrex 21 main station lines. Main station lines with electronic sets cannot have extension stations; however, the primary directory number associated with the main station line can appear as a secondary appearance of a primary directory number on other main station lines. (T)

23. A termination charge will be waived when customers change to the Business Line Volume Purchase Plan. (T) (M)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE (Cont'd) (T)(M)

C. Standard Service Feature - Description

Primary Directory Number (PDN)[1]

Each terminal is assigned one Primary Directory Number. If more than two terminals are attached to a Basic Rate Access Connection, additional Primary Directory Numbers will be required. The maximum allowable number of Call Appearances (PDN, SDN or shared) will be determined by the CPE and configuration groups selected.

Secondary Directory Number (SDN)

A Secondary Directory number is any directory number, other than the Primary Directory Number, assigned to an ISDN terminal. The standard package includes one SDN. The maximum allowable number of Call Appearances (PDN, SDN or shared) will be determined by the CPE and configuration groups selected.

Multiple Shared Call Appearances of a Directory Number[2]

This feature allows several station sets to share one or more Call Appearances of a particular directory number (PDN or SDN). The originating and terminating events on one station set affects all stations that share Call Appearances for a particular directory number. The shared directory number can have up to eight Call Appearances. Multiple calls can exist on one directory number and more than one station sharing the directory number can have a call active on the shared directory number. (M)

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[1] Customers may choose from any of the existing standard configuration groups for their system. (M)

[2] On a DMS-100 Central Office, this feature requires MADN as well. (M)

(M) Material moved from 9.1.17.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE (T)(M)

C. Standard Service Feature - Description (Cont'd)

Call Drop

This feature allows the user (who is the controller of a call) to drop the last party that was added to a conference call. Also, this feature allows a user to disconnect a 2-party call.

Call Exclusion

Manual Call Exclusion restricts other stations from picking up a call on hold or bridging onto an active call at that station.

Call Forwarding Busy Line

Provides for forwarding of "all" calls to a preselected telephone number when the called station is busy.

Call Forwarding Don't Answer

Provides for forwarding of "all" calls to a preselected telephone number, when the called station does not answer after a predetermined number of ringing cycles.

Call Forwarding-Variable

Allows a user to automatically forward "all" calls to any other number.

Call Hold[1]

Allows a station user to hold any call in progress by dialing a code.

Calling Identity Delivery on Call Waiting - Number[2,3]

Provides calling number delivery following the call waiting tone.

Call Pick-Up

Enables a station user to answer calls directed to other specified stations by dialing a special code.

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[1] Provided by proprietary CPE on ISDN.
[2] Requires CPE that has a display.
[3] Not available from DMS-10, DMS-100, and AXE -10 Central Offices. (M)

(M) Material moved from 9.1.17.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE (T)(M)

C. Standard Service Feature - Description (Cont'd)

Call Transfer

Allows a station line user to transfer any established call to another station line without the assistance of an attendant. This feature also utilizes the switchhook to put a caller on consultation hold.

Call Waiting

- Terminating - All Calls
  - Allows for a Centrex 21 station user who is engaged in a telephone conversation to be alerted via an audible tone that a call is waiting if the called station line is busy.
- Cancel Call Waiting
  - Permits a Call Waiting customer to inhibit the call waiting operation for one call through the use of a cancel call waiting code.

Caller Identification - Number[1]

Provides visual indication of the calling number from an outside party, assuming the incoming call has calling party number associated with it and the originating caller has not blocked presentation of calling party number.

Conference Calling

Allows a station user to establish conference connections without the aid of attendant or operator assistance. 3-Way allows a station in the talking state to add a third party to the call; 6-Way allows a station user to add up to five other parties.

Direct Dialing/Originating Terminating

Allows station users to place or receive calls.

Display[1]

Identifies incoming internal (i.e., intrasystem-system) calls by phone number and call type (e.g., internal, external, forwarded). This feature identifies why calls have forwarded from a specific number (e.g., busy, no answer). Requires electronic set equipped with appropriate alphanumeric LCD.

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[1] Requires CPE that has a display. (M)

(M) Material moved from 9.1.17.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE (T)(M)

C. Standard Service Feature - Description (Cont'd)

Hunting

- Automatically re-routes incoming calls to other lines when the calls encounter busy lines. Hunting groups provide a software-defined search for an available Call Appearance to which a call can be completed. A hunt group member is defined as a set of Call Appearances at the ISDN station.

  - Multi-Line Hunt Group (MLHG) - provides a sequential hunt over the members in the Multi-Line Hunt Group. When a Call Appearance is busy, the system sequentially hunts only the members following the member associated with the dialed number.

  - Circular Hunting - allows all lines in a multi-line hunt group to be tested for busy, regardless of the point of entry into the group. When a call is made to a line in a Multi-Line Hunt Group, a regular hunt is performed starting at the station associated with the dialed number. It continues to the last station of the Multi-Line Hunt Group then proceeds to the first station in the group and continues to hunt sequentially through the remaining lines in the group.

  - Series Completion - this feature allows calls made to a busy directory number to be routed to another specified directory number. The series completion hunting begins with the originally dialed member of the series completion group and searches for an idle directory number from the list of directory numbers.

Individual Line Billing

Toll calls are billed directly against the line placing the call.

Intercept

Disconnected or unassigned lines can be advised of a new number or given a disconnect recording. (M)

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(M) Material moved from 9.1.17.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE (T)(M)

C. Standard Service Feature - Description (Cont'd)

Incoming Calling Identification[1]

Provides user with visual feedback concerning the calling number from an outside party, assuming they do not have Call Blocking, when the electronic set is equipped with appropriate alphanumeric LCD. Name is not available with ISDN.

Message Waiting Service

- Audible Waiting Indication - when a user goes off hook a stutter dial tone is provided to indicate a message is waiting.
- Visual Waiting Indication - provides a message waiting indication on an electronic set via a message waiting lamp.[2]

Speed Calling

Allows a user to place calls to a list of frequently dialed numbers by dialing a one digit speed calling code for a 6 number list, or a 2 digit speed calling code for a 30 number list.

Standard Configuration Group

The standard system design allows users to select from a variety of predetermined configuration groups to support ISDN terminals.

Touch-Tone

Allows for Customer provided equipment to place calls on their Centrex 21 system using Dual-Tone Multi Frequency dialing. (M)

[1] Requires CPE that has a display. (M)

[2] Visual waiting indication available with special CPE. (M)

(M) Material moved from 9.1.17.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE (Cont'd) (T)(M)

D. Optional Service Feature - Description

Additional Secondary Directory Number (SDN)

Allows more than one Secondary Directory Number to be assigned to an ISDN terminal.

Analog Call Appearance

This feature enables analog station users to share their call appearance on a user's ISDN station set. All Analog Call Appearances must be provisioned from the Centrex 21 central office that is providing the ISDN services. One appearance, per number, per terminal is allowed.

Call Park

Allows a user to hold or "Park" a call by dialing a code that can be retrieved from any station by dialing another code.

Caller Identification - Name and Number[1]

Allows for the automatic delivery of a calling party's name and telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on customer provided equipment.

Scheduled Call Forwarding[1]

Allows all incoming calls to be forwarded to another telephone number. It allows a customer to remotely change the termination of their incoming calls and base the termination upon a time schedule. From any tone signaling telephone, the customer can activate, deactivate, or change the times, days and destination numbers. (M)

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[1] For Terms and Conditions see 5.4.3. (N)

(M) Material moved from 9.1.17.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE (T)(M)

D. Optional Service Feature - Description (Cont'd)

Minutes Free Calling Plan

The plan includes a designated number of minutes of intraLATA toll. For all additional plan calls, the customer will be charged a special rate. The plan is available on an account level basis, where one or more lines are billed to the same account. Where the customer has one account which includes multiple lines, the plan applies to total usage of the combined lines. This plan applies only to intraLATA, dial station-to-station calls.

Remote Access Forwarding (Call Following)[1]

Allows all incoming calls to be forwarded to another telephone number. It allows the customer to remotely change the termination of their incoming calls. From any tone signaling telephone, the customer can activate, deactivate, or change the destination number. (M)

[1] For Terms and Conditions see 5.4.3. (M)

(M) Material moved from 9.1.17.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE (T)(M)

D. Optional Service Feature - Description (Cont'd)

Electronic Business Set

Electronic Set Service permits the use of special electronic station sets with Centrex Plus Service. This service utilizes a unique line card to provide communications control for the electronic station set.

The customer-provided electronic set is a touch-tone station that provides programmable keys for features and additional numbers. It is served from the central office by a main or extension station line. It has assignable keys for station line pick-ups or features. Electronic sets and adjunct modules are provided by the customer.

- Multiple Appearance Directory Number (MADN)
  - A directory number assigned to more than one electronic station set.
- Software Numbers
  - Software numbers are numbers which do not require an additional station line. These numbers share the facilities of the primary directory listed number. Variations of software numbers are:
  - Primary Appearance - The first appearance of a software number on a key.
  - Secondary Appearance - The second appearance of a software number on a key. The secondary software number can be on the same station or a different station.
  - Single Appearance - A software number that appears only on one station and one key.

Nonstandard Configuration Group

Allows customers to purchase additional configuration groups (beyond the five standard configuration groups provided) to support ISDN terminals. (M)

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(M) Material moved from 9.1.17.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE (CONT'D)

E. Rates and Charges

1. Centrex 21 Analog Station Line

	USOC
• Month-to-Month Station Line	RXB
• Rate Stabilized Station Line	RSX
• Month-to-Month Electronic Business Set Station Line	EPB
• Rate Stabilized Electronic Business Set Station Line	R4V

- 2 - 50, lines each

NON-RECURRING CHARGE	MONTH TO MONTH	MONTHLY RATE 12 TO 36 MONTHS[1]	MONTHLY RATE 37 TO 60 MONTHS[1]
$45.00	**$49.95** (I)	**$26.95** (I)	**$26.95** (I)

2. Centrex 21 ISDN 2B+S, (digital, voice only) line

	USOC
• 2 - 50, lines each	XRW, XRS

NON-RECURRING CHARGE	MONTH TO MONTH	MONTHLY RATE 12 TO 36 MONTHS[1]	MONTHLY RATE 37 TO 60 MONTHS[1]
$110.00	$68.00	$61.60	$59.00

[1] Customers with service under a standard RSP that expires on or after April 11, 2005, will be billed at the rates and terms associated with the RSP period that they subscribed to until they move, disconnect the service or a change occurs in the rates or terms of the obsolete Centrex 21 Service.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE (T)(M)

E. Rates and Charges (Cont'd)

3. Miscellaneous Charges

	USOC	NONRECURRING CHARGE	
• Nonrecurring charges apply, per Centrex 21 station line, per customer group.			
- Centrex 21 system change charge per station line changed	NRC62	$ 5.00	
• Conversion Charge, per each existing line converted from a Company Access Line to Centrex 21 Service[1]	NR9CE	12.00	(M)

[1] NR9CE applies in place of the initial Centrex 21 station line nonrecurring charge. (M)
The Conversion Charge does not apply to 60 Month contracts. (M)

(M) Material moved from 9.1.17.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE (T)(M)

E. Rates and Charges (Cont'd)

4. Optional Service Features

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
a. Additional Secondary Directory Number (SDN)				
• Per station line	A6QPN	$12.00	$1.00	
b. Analog Call Appearance				
• Per number, per terminal	MAZ	12.00	1.00	
c. Call Park				
• Per station line	C4Z	5.00	1.00	
d. 2B+D (Circuit Switched Data)	[1]	[1]	[1]	(M)

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[1] See USOC's, rates and charges found in 14.2.1 of the Exchange and Network Services Catalog for Single Line ISDN Service. (M) (M)

(M) Material moved from 9.1.17.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE (T)(M)

E.4. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
e. Electronic Business Set				
• Electronic set service interface, per main station line[1]	PP3	[2]	[2]	
• Primary appearance of a software number	SO3	[2]	[2]	
• Subsequent appearance of a software number	SO5	[2]	–	
• Single appearance of a software number	SFB	[2]	[2]	
• Adjunct module, per module[3]	C2TAX	[2]	[2]	
f. Nonstandard Configuration Group				
• Per configuration group, per system	N3CPG	$12.00	–	(M)

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[1] Only offered under a rate stabilized basis. (M)

[2] For rates and charges see 6.3.18.

[3] In addition, rates and charges specified above for primary directory number appearances and software number appearances apply. (M)

(M) Material moved from 9.1.17.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE
E.4. (Cont'd)

(T)(M)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
g. Caller Identification Name and Number			
• Per line	NNK	–	$3.50
h. Remote Access Forwarding			
• Per line	AFD	–	6.95
i. Scheduled Call Forwarding			
• Per line	ATF	–	7.95

j. Minutes Free Calling Plan

USOC	MINUTES	RATE PERIOD INITIAL (30 SEC)	RATE PERIOD ADDNL (6 SEC.)
OBK5X	0 - 100	–	–
	101 and over	$0.045	$0.009

(M)

(M) Material moved from 9.1.17.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.2 EMERGENCY REPORTING SERVICE (N)

109.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 911

A. Enhanced Universal Emergency Number Service (E911)

1. Wireless E9-1-1 Connectivity[1]

See Section 9.2.1 for descriptions, terms and conditions. (N)

a. *CELLTRACE* (T-M)

(1) Effective March 10, 2006, *CELLTRACE* is obsolete and is not available to new customers. Customers will be allowed to retain *CELLTRACE* only as long as service remains at the same location for the same customer and for as long as the Company can obtain the parts to repair the service. (N) (N)

(2) *CELLTRACE* is a hybrid call associated signal (HCAS) solution within the Company E9-1-1 Control Office that provides for the forwarding of ANI from a wireless handset to a PSAP. A call to 911 from a wireless handset is passed from the Mobile Switching Center (MSC) to the Company's selective routing switch on dedicated facilities. Upon completing the call to the PSAP, the cell site location and the number of the originating call are displayed on the PSAP's ALI display device. (T)(M) (M)

b. Definitions (N)

CELLTRACE Interface (M)

A non-blocking trunk signaling device which automatically provides the PSAP with the caller's wireless handset ten digit ANI, the location of the cell site that originated the call and the name of the wireless service provider. This information is then delivered to the 9-1-1 database. (M)

[1] Per FCC Report and Order 94-102, the Carrier must at least route a wireless caller's E9-1-1 call to the nearest PSAP and deliver the associated ten-digit wireless handset telephone number, the cell site and the sector.

(M) Material moved from 9.2.1.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.2 EMERGENCY REPORTING SERVICE
109.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 911

A.1. (Cont'd) (N)

c. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• *CELLTRACE* Interface[1]	9AN	ICB	ICB	(T)(M) (M) (N)

[1] Rates and Charges based on an individual customer case by case basis. (M1)

(M) Material moved from 9.2.1.

(M1) Material duplicated from 9.2.1.

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109. CENTRAL OFFICE SERVICES

109.2 EMERGENCY REPORTING SERVICE (Cont'd)

109.2.6 EMERGENCY PREPAREDNESS NETWORK (M)

Emergency Preparedness Network service is sunsetted effective June 1, 2008 and will no longer be offered. (N) (N)

A. Description (M)

Emergency Preparedness Network (EPN), is an integrated solution that identifies and notifies a designated population within minutes of an emergency ("Event"). EPN combines the functionality of the EPN application, a geographically coded telephone number and address database and outbound calling.

B. Terms and Conditions

1. EPN allows customers to utilize pre-planned Event boundaries surrounding impending or potential disaster sites. Emergency boundaries (e.g. flood plain) will be developed by the customer (e.g. PSAP, Office of Emergency Preparedness).

2. The customer will provide the Company with Event boundaries for each pre-planned Event. The company will provide the customer with final paper maps detailing the Event boundaries for each Event.

3. Customers may define areas of prioritization (i.e., which telephone number gets called first), within an Event.

4. Three pre-planned Events and three Call Lists are provided at the rates and charges specified following. Pre-planned Events and Call Lists in excess of three will be priced as specified following. A customer may also request a geographic list of telephone numbers be called, that has not been predetermined, when an Event is initiated.

5. EPN also allows customers to dynamically communicate a point (specific address or intersection) and a specified radius (in feet or miles) around the point to define the Event boundary. For example, when a customer contacts the Company to initiate an Event, the customer will be able to specify an address and a radius and the Company will extract all telephone numbers within this boundary as the target area for notification.

6. When an emergency situation arises, customers must initiate an Event to the Company for a specified Event boundary (either pre-planned or "drawn" in real time).

(M) Material moved from 9.2.6.

109. CENTRAL OFFICE SERVICES

109.2 EMERGENCY REPORTING SERVICE

109.2.6 EMERGENCY PREPAREDNESS NETWORK (M)

B. Terms and Conditions (Cont'd)

7. Customers will be able to create pre-recorded or real time recorded messages. The message length will be determined by the customer. The length of the message will determine the per call charge. Customers will develop messages for each pre-planned and dynamic event. A toll free number will be provided by the Company for recording and maintaining Event specific messages. Appropriate security (a customer defined PIN) will control access to the messaging system.

8. Customers will be able to add, change or delete their pre-recorded messages as a function of the messaging system.

9. Customers will specify call criteria. The standard no answer length is 40 seconds. The standard number of retries is 3 per telephone number or database record. Fast busy (reorder) does not count as a call attempt.

10. From the point in time that the customer completes the initiation of an EPN Event to the Company and the Company has successfully launched the Event, outbound calling with the customer's specified voice message shall begin in less than 5 minutes, absent malfunction.

11. When the Company initiates a notification Event, the telephone number file and the appropriate message will be merged. Notification will begin at a rate that is as fast as reasonably possible, considering a total capacity of 2,000 calls per minute. In the case of multiple simultaneous Events, this capacity will be spread approximately equally among all Events. Outbound calling will be based upon "first in, first out" priority. Events will be launched and proceed on a first come first serve basis.

12. In the case of multiple simultaneous EPN Events, either by a single customer or multiple customers, outbound calling will be managed in the manner described herein to handle multiple Events and to provide a maximum call volume as follows:

    - Single Event: 2000 calls per minute, per region,
    - Two Events: 1000 calls per minute, per region,
    - Three Events: 633 calls per minute, per region.

(M) Material moved from 9.2.6.

109. CENTRAL OFFICE SERVICES

109.2 EMERGENCY REPORTING SERVICE

109.2.6 EMERGENCY PREPAREDNESS NETWORK (M)

B. Terms and Conditions (Cont'd)

13. The Company will provide Real Time Reports which provide a summary Event call record report to customers at specified time intervals during the Event as follows:

    - Outbound calling initiated: time and date,
    - Summary reports generated at 15 minute intervals will be delivered to the customer or if the Event does not exceed 15 minutes within 10 minutes after the close of the Event.

14. At Event completion, the Company will provide the customer a detailed telephone number report including date and time of call, number of call attempts, and call outcome.

15. The Company will make available to customers a Detail Report and a Summary Report in electronic format within a reasonable time, which time will not exceed 6:00 p.m. Mountain Time, on the business day following the end of the Event.

16. The Company will provide 7 days a week, 24 hours a day, customer support for initiating Events, technological support and providing the results of an Event.

17. The Company may from time to time interrupt service for routine maintenance or rearrangement of facilities or equipment. The Company will give the customer advance notification of the service interruption.

18. The Company relies solely on the customer to determine what constitutes an emergency. The customer shall indemnify and hold harmless the Company, its parent, subsidiaries, their employees and officers against any and all claims, losses, liabilities, damages, and lawsuits arising, in whole or in part, for any non-emergency use of the service.

(M) Material moved from 9.2.6.

109. CENTRAL OFFICE SERVICES

109.2 EMERGENCY REPORTING SERVICE
109.2.6 EMERGENCY PREPAREDNESS NETWORK (Cont'd) (M)

C. Rates and Charges

1. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.

2. In addition to the nonrecurring charge and recurring monthly telephone number charge there is a per call charge. This charge applies to each completed call associated with each Event.

3. Each EPN customer may enter into a contractual agreement for the provisioning of service on a rate stabilized basis. Customers committing to EPN under a rate stabilized plan will receive discounts on the nonrecurring and recurring rates and charges. Discounting does not apply to the per call charge.

(M) Material moved from 9.2.6.

109. CENTRAL OFFICE SERVICES

109.2 EMERGENCY REPORTING SERVICE
109.2.6 EMERGENCY PREPAREDNESS NETWORK (M)

C. Rates and Charges (Cont'd)

4. Basic Emergency Preparedness Network

- Number of telephone numbers within an area

	USOC	NONRECURRING CHARGE	MONTHLY RATE
- 0 to 60,000, per system	NR9XA	$16,500.00	–
- per ten telephone numbers	EGM1M	–	$0.50
- 60,001 to 150,000, per system	NR9XB	24,000.00	–
- per ten telephone numbers	EGM2M	–	0.36
- 150,001 to 300,000, per system	NR9XD	31,500.00	–
- per ten telephone numbers	EGM3M	–	0.30
- 300,001 to 450,000, per system	NR9XE	46,500.00	–
- per ten telephone numbers	EGM4M	–	0.25
- 450,001 to 600,000, per system	NR9XG	61,500.00	–
- per ten telephone numbers	EGM5M	–	0.25
- 600,001 to 1,000,000, per system	NR9XH	76,500.00	–
- per ten telephone numbers	EGM6M	–	0.25
- 1,000,001 and above, per system	NR9XJ	[1]	–
- per ten telephone numbers	EGM7M	–	[1]

[1] Rates and charges will be developed on an individual case by case basis.

(M) Material moved from 9.2.6.

109. CENTRAL OFFICE SERVICES

109.2 EMERGENCY REPORTING SERVICE
109.2.6 EMERGENCY PREPAREDNESS NETWORK (M)

C.4. (Cont'd)

- Number of telephone numbers within an area

	USOC	NONRECURRING CHARGE	MONTHLY RATE FOR 3 YEAR PLAN
- 0 to 60,000, per system	NR9XK	$15,675.00	–
- per ten telephone numbers	EGM13	–	$0.48
- 60,001 to 150,000, per system	NR9XL	22,800.00	–
- per ten telephone numbers	EGM23	–	0.34
- 150,001 to 300,000, per system	NR9XM	29,925.00	–
- per ten telephone numbers	EGM33	–	0.29
- 300,001 to 450,000, per system	NR9XN	44,175.00	–
- per ten telephone numbers	EGM43	–	0.24
- 450,001 to 600,000, per system	NR9XO	58,425.00	–
- per ten telephone numbers	EGM53	–	0.24
- 600,001 to 1,000,000, per system	NR9XP	72,675.00	–
- per ten telephone numbers	EGM63	–	0.24
- 1,000,001 and above, per system	NR9XQ	[1]	–
- per ten telephone numbers	EGM73	–	[1]

[1] Rates and charges will be developed on an individual case by case basis.

(M) Material moved from 9.2.6.

109. CENTRAL OFFICE SERVICES

109.2 EMERGENCY REPORTING SERVICE
109.2.6 EMERGENCY PREPAREDNESS NETWORK (M)

C.4. (Cont'd)

- Number of telephone numbers within an area

	USOC	NONRECURRING CHARGE	MONTHLY RATE FOR 5 YEAR PLAN
- 0 to 60,000, per system	NR9XR	$15,345.00	–
- per ten telephone numbers	EGM15	–	$0.47
- 60,001 to 150,000, per system	NR9XS	22,320.00	–
- per ten telephone numbers	EGM25	–	0.33
- 150,001 to 300,000, per system	NR9XT	29,295.00	–
- per ten telephone numbers	EGM35	–	0.28
- 300,001 to 450,000, per system	NR9XU	43,245.00	–
- per ten telephone numbers	EGM45	–	0.23
- 450,001 to 600,000, per system	NR9XV	57,195.00	–
- per ten telephone numbers	EGM55	–	0.23
- 600,001 to 1,000,000, per system	NR9XW	71,145.00	–
- per ten telephone numbers	EGM65	–	0.23
- 1,000,001 and above, per system	NR9XY	[1]	–
- per ten telephone numbers	EGM75	–	[1]

[1] Rates and charges will be developed on an individual case by case basis.

(M) Material moved from 9.2.6.

109. CENTRAL OFFICE SERVICES

109.2 EMERGENCY REPORTING SERVICE
109.2.6 EMERGENCY PREPAREDNESS NETWORK (M)

C. Rates and Charges (Cont'd)

5. Per completed call charge, per call, per length

	USOC	CHARGE
• First 30 seconds	NRVC1	$0.23
• Additional 30 seconds, each	NRVCA	0.23

6. Additional Pre-planned Events or Call Lists

	USOC	NONRECURRING CHARGE
• Per Pre-planned Event	NR9MY	$200.00
• Per Call List	NR9MZ	125.00

(M) Material moved from 9.2.6.

109. CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS (M)

109.4.4 UNIFORM CALL DISTRIBUTION

A. Description

Uniform Call Distribution (UCD) provides a method of distributing a high volume of incoming calls to lines in a multiline hunt group equally and automatically.

B. Optional Features

Queuing

An arrangement whereby incoming calls that are placed to lines within a UCD system can be held in queue if all lines within the system are busy. Calls in queue will be held in their order of arrival until a line becomes available. Calls in queue are served on a first-in, first-out basis. Calls held in queue will hear ringing until answered.

Delay Announcement

This option allows for incoming calls held in queue to hear a recorded announcement after a predetermined amount of time. The announcement can be accessed a maximum of four times and the customer has the option of providing their own announcement or a standardized Company announcement. Depending upon the customer's choice, ringing, silence or music will be returned after each announcement.

Music on Queue

This option allows for customer-provided music to be played to customers held in queue after a recorded announcement has been accessed. This option can only be provided with Delay Announcement.

(M) Material moved from Section 9, Page 74.

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109. CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS (M)
109.4.4 UNIFORM CALL DISTRIBUTION (Cont'd)

C. Terms and Conditions

1. UCD and its associated options will only be provided where adequate and suitable central office facilities exist.

2. The provision of this feature requires that the customer subscribe to a sufficient number of facilities to adequately handle the volume of incoming calls.

3. Lines terminating in a UCD system must be arranged for Multiline Hunt as specified in 5.2.5. UCD is not compatible with circular or preferential list hunt.

4. The customer must purchase one queue slot for each call the customer wants to hold in queue. For example, a customer wanting to hold two calls in queue when all lines are busy must have two queue slots in the queue group.

5. The music on queue option requires a Voice Grade channel between the serving central office and a customer-provided music source at the customer's premises.

6. The customer must specify the length of time a call is held in queue before going to delay announcement. The customer must also specify the number of announcements (maximum of four) and the amount of time between announcements. Changes to these values may only be made through the issuance of a service order.

(M) Material moved from Section 9, Page 75.

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109. CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS (M)
109.4.4 UNIFORM CALL DISTRIBUTION (Cont'd)

D. Rates and Charges

1. The following rates and charges apply for this service and are in addition to all rates and charges for the associated underlying service.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
a. Uniform Call Distribution			
• Per multiline hunt group	UMHPG	$ 45.00	–
• Per line in multiline hunt group[1]	UMH	–	$ 2.00
b. Queuing			
• Per queue group	UQGPG	90.00	–
• Per queue slot in group	UQGPQ	–	5.00
c. Delay Announcement			
• Customer specific announcement			
- Per announcement - includes first announcement trunk	URA1X	300.00	130.00
- Each additional announcement trunk	URAAX	25.00	15.00
• Standardized Announcement			
- Per announcement in announcement sequence	UDA	135.00	15.00
- Per queue slot in group	UDAPQ	–	9.00

[1] Regular nonrecurring charges apply for each line installed in or added to a multiline hunt group.

(M) Material moved from Section 9, Page 76.

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109. CENTRAL OFFICE SERVICES

(M)

109.4 CALL MANAGEMENT SYSTEMS
109.4.4 UNIFORM CALL DISTRIBUTION (Cont'd)
D.1. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
d. Music on Queue			
• Music Distribution Amplifier			
- Per queue slot	MUW	$ 20.00	–
- Up to 23 queue slots	MUW1X	–	$235.00
- 23 to 66 queue slots[1]	MUW2X	–	90.00
• Connecting channel between the serving CO common equipment and the music source on the customer premises	N/A	[2]	[2]
2. Changes			
• Change in quantity of queue slots in queue group, per group	REAAF	55.00	–
• Change in content of customer-specific announcement	REAAG	200.00	–
• Change from or to ringing, silence or music after announcement, change in amount of time calls are held in queue or change in amount of time between announcements	REAAH	55.00	–

[1] In addition, apply rates for USOC MUW1X.

[2] Apply rates and charges for appropriate Voice Grade channel.

(M) Material moved from Section 9, Page 77.

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109. CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS (M)

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

A. Description

1. CO-ACD Service provides call distribution as an integrated function of the central office. CO-ACD Service provides an equal distribution of a large volume of incoming calls to predesignated groups of answering positions, known as agent positions.

2. Calls terminating on a CO-ACD are placed in a queue in the order of their arrival when an agent is not available to answer them, and are removed from queue as agents become available. Incoming calls are presented to the next available agent in the order of arrival, with the highest priority first. Queue slots are dedicated time slots used to hold incoming calls in a delayed state until an agent position becomes available. Customers subscribing to Basic CO-ACD Service receive 10% queuing based on the total number of CO-ACD service positions. Customers subscribing to Deluxe CO-ACD Service receive 30% queuing. Additional queuing is available as specified herein.

B. Terms and Conditions

1. The CO-ACD Service switching function is performed in the central office and is available only from central offices where facilities have been provisioned for the service.

2. CO-ACD Service can be provided as Basic CO-ACD Service or Deluxe CO-ACD Service. The customer may have more than one CO-ACD group, but within a system, all positions must be either Basic or Deluxe.

3. Agent positions may be either Type A or C. Supervisory positions must be Type C. With Basic CO-ACD, supervisory positions can also function as agent positions. Type A and C Positions are defined as follows:

(M) Material moved from Section 9, Page 78.

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109. CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS (M)
109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

a. Type A Agent Positions

Must terminate in a standard tone signaling telephone. Type A positions have inward and outward dialing capabilities with standard agent features as defined herein. Additional optional feature configurations are also available as follows:

Level I

Call Forwarding and Speed Call (Short List).

Level II

All Level I features plus Call Forward-Busy Line, Call Forward-Don't Answer, Conference Calling (6-Way) Speed Call (Long List) and Last Number Redial.

Level III

All Level II features plus Call Pickup[1], Call Waiting[1], Automatic Callback, and Music on Hold.

b. Type C Agent Positions

Must terminate in an Electronic Set capable of providing the features listed herein. Certain features require an Electronic Set to have display capabilities. Type C positions have inward calling capabilities with standard agent features as defined herein. Optional outward dialing capabilities and additional optional feature configurations are also available via Secondary Directory Numbers (SDNs).

4. CO-ACD Service is available only where adequate and suitable facilities exist.

5. Customers must furnish compatible premises equipment.

6. Temporary suspension, either full or partial, of CO-ACD Service is not permitted.

7. Agent or supervisor positions provided outside of the serving central office area of the CO-ACD System are subject to FX or FCO charges as specified in the Private Line Transport Services Catalog.

[1] Only available on non CO-ACD calls.

(M) Material moved from Section 9, Page 79.

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109. CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS (M)
109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

B. Terms and Conditions (Cont'd)

8. Type C CO-ACD Agent or Supervisor positions terminating in an Electronic Set are subject to distance and technical limitations based upon the distance from the customer's premises to the central office. These limitations will be determined on a customer by customer basis.

9. The Music on Hold and Music on Delay in Queue features require that the music source be provided at the customer's premises. A Voice Grade Channel from the central office to the customer's premises and a Music Interface are required to make either or both of these features operational.

10. Intercept Service is provided at no charge for the Primary CO-ACD Group Number. Supplemental and Secondary Directory numbers are treated as additional lines for purposes of intercept. See 5.8.4, Intercept Services.

11. The rates and charges for CO-ACD Service are in addition to the regular rates and charges for the services with which it is associated.

12. CO-ACD Service is available on a month-to-month basis for customers subscribing to 20 or less positions. Rate stabilized rates for periods of from 12 months to 10 years are also available. Customers subscribing to more than 20 positions are required to subscribe to this service on a rate stabilized basis only.

13. The month to month minimum period is one month.

14. A customer must subscribe to and maintain a minimum of five CO-ACD Service positions per CO-ACD system.

15. End User Common Line rates as specified in the Interstate Access Service Catalog apply to each agent and supervisor position in the CO-ACD system.

16. Network Access Register needs, if any, will be determined on a customer by customer basis. Network Access Registers are provided at rates and charges as specified in 5.3.6.

(M) Material moved from Section 9, Page 80.

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109. CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS (M)
109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

B. Terms and Conditions (Cont'd)

17. Rates and charges for the Agent/Supervisor positions will be charged according to the number of positions per location. Each different location will begin with the 1-20 position charges. The positions between 21-50 will have different rates and charges. Positions for 51 and over will be charged according to the distance of the position from the serving central office, in quarter mile increments.

18. A Digital Facility Interface and terminating arrangement needs, if required, will be determined on a customer by customer basis. The Digital Facility Interface and terminating arrangements are provided at rates and charges as specified in 9.1.16.

19. If the customer chooses not to activate all of the system, agent or supervisor features at the time the CO-ACD Service is installed, and then subsequently requests activation, a System Re-arrangement and or line charge(s) will apply as specified in F.6., following.

20. The System Group Name Charge applies when after the system initially is installed, the customer requests the Company change the software in the switch or server to accommodate a customer requested Group Name Change.

21. Rate Stability Plan (RSP)

    a. The Rate Stability Plan (RSP) is an arrangement whereby customers who agree to continue to subscribe to certain services for a designated period of time are guaranteed against Company initiated changes in the monthly rates for that service during the designated period. The RSP is subject to the terms of the Termination Liability/Waiver Policy set forth in 2.2.14.

    b. Movement, rearrangement or other subsequent action on any customer services shall be subject to applicable nonrecurring charges.

    c. All new positions installed under the RSP are subject to applicable nonrecurring type charges as specified herein. Rate Stability for all service and facilities provided under the RSP terminate simultaneously.

    d. After the Service Date, if a Rate Stabilized customer removes, in whole or in part, CO-ACD Positions to a level that is less than 60% of the initial number of CO-ACD Positions, a termination charge may apply. The termination charge will be calculated as specified in the Termination Liability/Waiver Policy.

(M) Material moved from Section 9, Page 81.

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109. CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS (M)
109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

C. Basic CO-ACD

1. System Features

Abandoned Call Clearing

Abandoned CO-ACD calls are removed from incoming call queues and recorded announcements in order to reduce unnecessary connections to the central office.

Agent Queue

This feature ensures an even distribution of workload among the agents in the group. The agent who has been available the longest receives the first incoming call.

Automatic Overflow

Multiple CO-ACD groups can be specified as overflow groups for a given CO-ACD group. If an overflow condition exists on the incoming call queue, these groups are examined and the call terminates on the first group that has available agent(s) or queue(s).

Automatic Priority Promotion

Ensures that low-priority calls do not remain unanswered. With this feature, low-priority calls are promoted to higher priority queues after a specified waiting period.

Call Delay Announcements

Provides up to three announcements per queue to callers such as the status of a call (in queue, all positions busy, etc.) when the delay exceeds a customer specified threshold. A Call Delay Announcement can be provided via an interface to a customer premises announcement or the customer may provide a prerecorded announcement to the Company for use in the central office.

(M) Material moved from Section 9, Page 82.

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109. CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS (M)
109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)
C.1. (Cont'd)

Call Processing Control

Provides for the distribution of incoming calls among a group of available agent positions. Each call is served on a first-in, first-out basis by the member of the group who has been idle the longest. If all agent positions are busy, calls are queued in their order of arrival in an incoming-call queue. As soon as an agent becomes available, the agent is presented with the first call waiting to be answered.

CO-ACD Directory Numbers

Unique directory numbers used to receive incoming CO-ACD calls. A CO-ACD group can have a total of 17 directory numbers consisting of a primary CO-ACD Directory Number and up to 16 supplementary CO-ACD Directory Numbers.

Incoming Call Queue

Allows incoming calls to be placed in a queue when all agents are busy.

Night Service

Night Service is activated when all agents in a CO-ACD group have activated Make Set Busy. Calls newly arriving for the group are rerouted to the night service route specified for the CO-ACD group. The treatment can be another CO-ACD location, an external location, or to an optional recorded announcement.

Ring Threshold

Provides for the rerouting of a call when an agent does not answer the call within a preprogrammed time. The call is rerouted either to the longest idle agent or to the front of the queue if there is no agent available.

Threshold Routing

Provides a route that a call takes if there is no automatic overflow route available or defined, and if the wait threshold has been exceeded or the queue is full.

(M) Material moved from Section 9, Page 83.

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109. CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS (M)
109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

C. Basic CO-ACD (Cont'd)

2. Agent Features

Call Hold

This feature permits an agent to place an incoming call on hold. While the call is on hold, the agent has full use of the position to consult with another agent, supervisor or make an outgoing call.

Call Transfer/Three Way Calling

This feature allows agents to transfer a CO-ACD call to another agent position. The agent initiating the transfer may also establish a three-way call involving the incoming CO-ACD call, the agent and the third party.

Login and Logout

All agents are required to login to an agent position before they can receive incoming CO-ACD calls. When an agent is logged out, no CO-ACD calls can be presented to the agent.

Make Set Busy

When in the Make Set Busy state, incoming calls are blocked from routing to the agent. When Make Set Busy is activated, the agent is logged out.

Not Ready

This feature allows the CO-ACD position to be temporarily unable to receive calls. The feature is typically used when an agent needs time to complete a transaction between calls.

Toll Restriction

Enables the customer to block or allow one or more three- through ten-digit numbers when these numbers are dialed from selected Agent Positions.

(M) Material moved from Section 9, Page 84.

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109. CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS (M)
109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

C. Basic CO-ACD (Cont'd)

3. Supervisor Features

The following supervisor features are available with Basic CO-ACD in addition to all Basic CO-ACD agent features.

Agent Status Display

Provides the status of agent positions to administrative personnel for up to 48 agents.

Answer Agent

Permits the supervisor to answer calls from agents.

Call Agent Key

Permits a supervisor to call an agent position by dialing the agent's directory number or by depressing the appropriate Agent Key.

Display Queue Status

Allows a supervisor to monitor queue status (number of calls waiting, total agent positions occupied and longest wait time).

Enhanced Agent Observe

This feature allows the supervisor to observe agents on both primary and secondary directory numbers.

Forced Agent Availability

Allows a supervisor to change the status of an agent's position from "Not Ready" to "Idle and Available".

(M) Material moved from Section 9, Page 85.

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109.4 CALL MANAGEMENT SYSTEMS (M)
109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)
C.3. (Cont'd)

Multi-Stage Queue Status Display

Allows supervisors to quickly and easily determine the length of time calls are held in queue before being answered.

Status of Secondary Directory Numbers

Allows a supervisor to display the status of an agent engaged in a CO-ACD call or a call on a Secondary Number.

Toll Restriction

Enables the customer to block or allow one or more three- through ten-digit numbers when these numbers are dialed from selected Supervisor Positions.

4. Optional Features

Group Reconfiguration/Team Status Interface

Group Reconfiguration provides the customer with the ability to change the CO-ACD parameters. Team Status allows the customer to periodically view the status of their CO-ACD groups. The status contains information such as the following:

- CO-ACD group name
- Primary CO-ACD number
- Total number of calls in the CO-ACD queue
- Number of seconds that the first call queued in the incoming call queue has been waiting.
- Number of idle CO-ACD positions.

The Group Reconfiguration feature allows the customer to change such things as the following:

- Agent position reassignment
- Queue size
- Maximum wait time
- Ring threshold
- Overflow route
- Night service route
- Directory number priority and assignment
- Recorded announcement
- Information on each group

(M) Material moved from Section 9, Page 86.

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109. CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS (M)
109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

D. Deluxe CO-ACD

1. System Features

The following system features are available with Deluxe CO-ACD in addition to all Basic CO-ACD system features.

Call Forcing

When a CO-ACD call is presented to an agent having Call Forcing, the agent hears a short burst of tone to alert the agent, and the call is immediately connected.

Call Source Identification

The terminating CO-ACD called number is displayed on the Type C Agent Position.

Controlled Interflow

Allows a supervisor to place a CO-ACD group in a Controlled Interflow mode, which directs new incoming calls to the group to a predetermined route defined by the customer.

Line-of-Business Code

Enables agents to enter a Line-of-Business Code for each call. Entering the code pegs a register for that line of business and allows the customer to track holding times for calls attributed to various activities.

Management Reports for Call Hold and Call Transfer

Provides information relating to agent activation of Call Hold and Call Transfer.

Music on Delay in Queue

Connects incoming callers in a queue to a customer provided music source while waiting for an available agent.

(M) Material moved from Section 9, Page 87.

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109. CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS (M)
109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

D.1. (Cont'd)

Night Recorded Announcement and Forward

Presents after hours callers with a special announcement that will indicate that their call is being forwarded to a location where calls can be answered.

Overflow Enhancement

Allows the customer to program up to four CO-ACD groups as potential overflow routes prior to a call being rerouted to the final overflow destination.

Overflow of Enqueued Calls

Provides for overflow of calls that have been queued for excessive amounts of time. This feature establishes new overflow thresholds to provide overflow routing for queued calls.

2. Agent Features

The following agent features are available with Deluxe CO-ACD in addition to all Basic CO-ACD agent features.

Call Supervisor

This feature allows the CO-ACD agent quick access to the supervisor for help or consultation.

Emergency

This feature allows a CO-ACD agent to immediately conference a supervisor or as an alternate, conference an emergency recording device or both.

Login Password Enhancement

This feature assures that only CO-ACD personnel assigned to a specific login ID use that ID. This is accomplished through customer group restrictions and password association.

(M) Material moved from Section 9, Page 88.

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109. CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS (M)
109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

D.2. (Cont'd)

Queue Status Display Refresh

Provides near real-time display of queue size and waiting time information.

Walkaway/Closed Key Operation

After activating the Not Ready feature, this feature enables the agent to activate a code indicating the reason the agent is not available.

3. Supervisor Features

The following supervisor features are available with Deluxe CO-ACD in addition to all Basic CO-ACD supervisor features.

Agent Key

Allows a supervisor to directly call a CO-ACD agent position by pressing a key associated with that position.

Extended Agent Observe

Allows supervisors to observe calls presented to any agent or supervisor in any CO-ACD group within the customer's CO-ACD system.

Observe Agent/Three-Way Calling

Allows a supervisor to monitor three-way calls in which an agent is participating.

4. Optional Features

Management Information System (MIS) Interface

Provides for real time status display and historical performance reporting in addition to the Basic CO-ACD features associated with Group Reconfiguration/Team Status. Customers must furnish compatible premises software and hardware equipment.

(M) Material moved from Section 9, Page 89.

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109. CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS (M)
109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

E. Optional Features available to Basic and Deluxe CO-ACD

Additional Call Delay Announcements

Customers wishing more than three announcements per queue may purchase additional announcements as specified herein.

Additional Incoming Call Queuing/Queue Slots

Customers wishing queuing greater than 10% for Basic CO-ACD or 30% for Deluxe CO-ACD may purchase additional queue slots for each additional call they wish to hold in queue. For example, a customer with 10 agent positions has the capability to hold one call in queue. If they wish to hold a total of four calls in queue, they must purchase three additional queue slots. Customers with less than 10 agent positions will be provided with one queue slot.

Adjunct Module Translations

Allows for additional agent status display and/or feature/functions.

Queue Status Lamp Interface

Audits incoming call queues to detect overflows. A customer provided queue status lamp remains lit until the audit determines that calls for that agent group have resumed normal queuing.

(M) Material moved from Section 9, Page 90.

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109. CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS (M)
109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

E. Optional Features available to Basic and Deluxe CO-ACD (Cont'd)

Secondary Directory Number (SDN)

Provides for the assignment to a CO-ACD Type C agent or supervisor position of one or more Secondary Directory Numbers that are separate from the CO-ACD incoming numbers. These numbers share the facilities of the agent or supervisor lines and give the agent or supervisor the ability to dial out or receive calls not directed to the CO-ACD numbers. Secondary Directory Numbers are available in the following feature configurations:

- Level I

  Direct inward and outward dialing.

- Level II

  All Level I features plus Call Forwarding, Speed Call (Short List) and Three-Way Calling/Consultation Hold/Call Transfer.

- Level III

  All Level II features plus Call Forwarding-Busy Line, Call Forwarding-Don't Answer, Conference Calling (Six-Way), Speed Call (Long List) and Last Number Redial.

- Level IV

  All Level III features plus Call Pickup, Call Waiting, Call Park, Automatic Callback, Conference Calling (Meet Me), Auto Dial, Query Time and Date, Group Intercom, Reason Display, Feature Display and Music On Hold.

(M) Material moved from Section 9, Page 91.

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109. CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS (M)
109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

F. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
1. Service Establishment, per CO-ACD System	SESPS	$2,800.00	–
2. Basic CO-ACD			
• Positions 1-20 Lines			
- Type A/C Agent, Supervisor, each[1]	AKKAM CKWAM CKWCM	85.00	$64.85
• Group Reconfiguration/ Team Status Interface, per interface[2]	NGVXM	18.00	8.85
3. Deluxe CO-ACD			
• Positions 1-20 Lines			
- Type A/C Agent, Supervisor, each[1]	AKKBM CKWBM CKWDM	85.00	70.05
• MIS Interface, per interface[2]	NQVXM	18.00	14.10

[1] The nonrecurring charge applies to the initial installation and subsequent additions.

[2] In addition, a Voice Grade Channel, as specified in the Private Line Transport Services Catalog, is required from the customer's premises to the serving central office.

(M) Material moved from Section 9, Page 92.

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109. CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS (M)
109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

F. Rates and Charges (Cont'd)

4. CO-ACD Rate Stability Plan

	USOC	NONRECURRING CHARGE	RSP
a. Service Establishment, per CO-ACD System	SESPS	$2,800.00	–
b. Basic CO-ACD			
• Group Reconfiguration/ Team Status Interface, per interface[1]	NGVXR	18.00	$7.10

[1] In addition, a Voice Grade Channel, as specified in the Private Line Transport Services Catalog, is required from the customer's premises to the serving central office.

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109. CENTRAL OFFICE SERVICES

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109.4 CALL MANAGEMENT SYSTEMS
109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

F.4.b. (Cont'd)

					USOC
• Type A/C Agent, Supervisor CKWAR CKWCR					AKKAR
	NONRECURRING CHARGE[1]	**12 TO 35 MONTHS**	**36 TO 59 MONTHS**	**60+ MONTHS**	
Positions					
1 - 20 Lines	$85.00	$58.90	$50.80	$43.40	
21 - 50 Lines	85.00	55.50	47.80	40.85	
51 + Lines					
Air Qtr Miles from CO					
1	85.00	49.55	42.20	35.95	
2	85.00	49.95	42.50	36.25	
3	85.00	50.35	42.85	36.55	
4	85.00	50.85	43.30	36.95	
5	85.00	51.30	43.65	37.30	
6	85.00	51.80	44.10	37.65	
7	85.00	52.40	44.55	38.10	
8	85.00	52.85	44.95	38.45	
9	85.00	53.65	45.60	39.05	
10	85.00	55.45	47.10	40.35	
11	85.00	56.15	47.70	40.90	
12	85.00	58.55	49.70	42.70	
13	85.00	60.40	51.25	44.10	
14	85.00	61.10	51.80	44.60	
15	85.00	62.30	52.80	45.50	
16	85.00	64.95	55.00	47.50	
17	85.00	65.75	55.70	48.10	
18	85.00	66.35	56.20	48.55	
19	85.00	66.90	56.65	49.00	
20	85.00	70.35	59.55	51.55	

[1] The nonrecurring charge applies to the initial installation and subsequent additions.

(M) Material moved from Section 9, Page 94.

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109. CENTRAL OFFICE SERVICES

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109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

F.4. (Cont'd)

	USOC	NONRECURRING CHARGE	RSP
c. Deluxe CO-ACD			
• MIS Interface, per interface[1]	NQVXR	$18.00	$11.30

[1] In addition, a Voice Grade Channel, as specified in the Private Line Transport Services Catalog, is required from the customer's premises to the serving central office.

(M) Material moved from Section 9, Page 95.

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109. CENTRAL OFFICE SERVICES

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109.4 CALL MANAGEMENT SYSTEMS
109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

F.4.c. (Cont'd)

- Type A/C Agent, Supervisor

USOC

AKKBR
CKWBR
CKWDR

	NONRECURRING CHARGE[1]	12 TO 35 MONTHS	36 TO 59 MONTHS	60+ MONTHS
Positions				
1 - 20 Lines	$85.00	$63.70	$54.95	$47.00
21 - 50 Lines	85.00	59.50	51.40	43.80
51 + Lines				
Air Qtr Miles from CO				
1	85.00	52.95	46.05	39.90
2	85.00	53.35	46.40	40.20
3	85.00	53.75	46.75	40.55
4	85.00	54.25	47.15	40.90
5	85.00	54.75	47.55	41.25
6	85.00	55.20	47.95	41.60
7	85.00	55.80	48.45	42.05
8	85.00	56.25	48.80	42.40
9	85.00	57.05	49.50	43.00
10	85.00	58.85	50.95	44.35
11	85.00	59.55	51.55	44.85
12	85.00	61.95	53.55	46.65
13	85.00	63.80	55.10	48.05
14	85.00	64.50	55.70	48.60
15	85.00	65.70	56.65	49.45
16	85.00	68.35	58.90	51.45
17	85.00	69.15	59.55	52.05
18	85.00	69.75	60.05	52.50
19	85.00	70.30	60.55	52.95
20	85.00	73.75	63.40	55.55

[1] The nonrecurring charge applies to the initial installation and subsequent additions.

(M) Material moved from Section 9, Page 96.

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109. CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS (M)
109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

F. Rates and Charges (Cont'd)

5. Optional Features

	USOC	NONRECURRING CHARGE	MONTHLY RATE	RSP
• Secondary Directory Numbers[1]				
- Level I, each number	FSN1+	$28.00	$3.70	$2.95
- Level II, each number	FSN2+	28.00	4.10	3.35
- Level III, each number	FSN3+	28.00	4.50	3.75
- Level IV, each number	FSN4+	28.00	4.90	4.15
• Type A Agent Position Optional Features[1]				
- Level I, each number	FFP1+	28.00	0.80	0.40
- Level II, each number	FFP2+	28.00	1.60	0.80
- Level III, each number	FFP3+	28.00	2.40	1.20
• Additional Queue Slots, each	AQ4X+	18.00	1.00	0.80
• Additional Call Delay Announcements, each	RKNX+	18.00	7.15	5.70

[1] This nonrecurring charge applies only to new additions and moves, changes and rearrangements subsequent to initial installations.

(M) Material moved from Section 9, Page 97.

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109. CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS (M)
109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

F.5. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	RSP
• Interface to Customer Premises Call Delay Announcements, each[1]	NAVX+	$18.00	$11.40	$9.90
• Music Interface per interface[1,2]	NMVX+	18.00	11.40	9.90
• Queue Status Lamp Interface[1]	NLVX+	18.00	0.65	0.55
• Adjunct Module Translations	C2TX+	18.00	2.50	2.00

[1] In addition, a Voice Grade Channel is required from the customer's premises to the serving central office as specified in the Private Line Transport Services Catalog.

[2] Only one interface is required per system for the provision of Music on Hold and/or Music on Delay in Queue.

(M) Material moved from Section 9, Page 98.

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109. CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS (M)
109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

F. Rates and Charges (Cont'd)

6. Change Charges

The following charges apply for moves, changes or rearrangements for either Basic or Deluxe systems.

	USOC	NONRECURRING CHARGE
• Moves, changes or rearrangements to the Agent or Supervisor line (e.g., add feature to a line or change an Agent position to a Supervisory position, and line changes from Basic to Deluxe.)	REAAW	$ 37.00
• System rearrangement charge for system changes (e.g., Basic to Deluxe)	REAAV	45.00
• System Group Name Change	REAAU	300.00

(M) Material moved from Section 9, Page 99.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.8 CENTRAL OFFICE ALARM SERVICES

109.8.1 RESERVED FOR FUTURE USE (C)

(D)

(D)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.8 CENTRAL OFFICE ALARM SERVICES

109.8.1 RESERVED FOR FUTURE USE (C)

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(D)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.8 CENTRAL OFFICE ALARM SERVICES

109.8.1 RESERVED FOR FUTURE USE (C)

(D)

(D)

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110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

SUBJECT	PAGE	
Voice Messaging Service	1	
Business Voice Messaging Service	3	(N)
Residence Voice Messaging Service	1	

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110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

110.12 VOICE MESSAGING SERVICE

110.12.1 RESIDENCE VOICE MESSAGING SERVICE

See 10.12.1 for description, terms, conditions and application of rates and charges.

A. Mailboxes (T)

1. Rates and Charges (T)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Mailboxes, each line arranged			
- With CFBDA/MWI			
- Discounted[1]	N/A	–	$4.95
- Discounted[2]	N/A	–	5.00
- With CFBDA/MWI-S			
- Discounted[1]	N/A	–	4.95
- Discounted[2]	N/A	–	5.00
- Mailbox only			
- Discounted[1]	N/A	–	4.95
- Discounted[2]	N/A	–	5.00

[1] This discounted rate is obsolete effective January 6, 2003. However, existing customers will continue to be billed the discounted rate above for mailboxes in service prior to January 6, 2003, when part of an existing *CUSTOMCHOICE* or *VALUECHOICE* package.

[2] This discounted rate is obsolete effective August 16, 2004. Existing customers will continue to be billed the discounted rate for mailboxes added after January 6, 2003, as part of existing *CUSTOMCHOICE,* Two-line *CUSTOMCHOICE* *VALUECHOICE* and Two-line *VALUECHOICE* found in 105.9.1.

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110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

110.12 VOICE MESSAGING SERVICE
110.12.1 RESIDENCE VOICE MESSAGING SERVICE (Cont'd) (N)

B. Optional Features (N)

Additional Message Capacity (M)

This option allows customers to have additional capacity added to their mailbox that will allow them to save an additional increment of messages, beyond the standard 35 messages provisioned with the service, for a maximum of 100 days. Additional capacity is available in two increments; Level I, found in 10.12.1, provides up to 50 additional messages and Level II provides over 50 but less than 100 additional messages. Due to technical limitations and the interaction of this option with other voice messaging features, the number of actual additional messages that could be saved with the Level II increment may vary by customer. The Level II option is obsolete as of August 8, 2005. Customers who subscribe to Extension Mailbox may only purchase an additional 50 messages. (C) (C)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• Optional Features, each line arranged				
- Additional Message Capacity				(M)
- Level II[1]	VMC2X	–	$4.95 (R)	(T-M1)

[1] This feature is not available with Extension Mailbox. (M1)

(M) Material duplicated from 10.12.1.

(M1) Material moved from 10.12.1.

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110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

110.12 VOICE MESSAGING SERVICE (Cont'd) (N)

110.12.2 BUSINESS VOICE MESSAGING SERVICE

A. Optional Features (N)

Additional Message Capacity (M)

This option allows customers to have additional capacity added to their mailbox that will allow them to save an additional increment of messages, beyond the standard 35 messages provisioned with the service, for a maximum of 100 days. Additional capacity is available in two increments; Level I, found in 10.12.2, provides up to 50 additional messages and Level II provides over 50 but less than 100 additional messages. Due to technical limitations and the interaction of this option with other voice messaging features, the number of actual additional messages that could be saved with the Level II increment may vary by customer. The Level II option is obsolete as of August 8, 2005. Customers who subscribe to Extension Mailbox may only purchase an additional 50 messages. (C) (C)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• Optional features, per mailbox, each				
- Additional Message Capacity				(M)
- Level II	VMC2X	–	$4.95 (R)	(T-M1)

(M) Material duplicated from 10.12.2.

(M1) Material moved from 10.12.2.

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113. OBSOLETE CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

SUBJECT	PAGE
Premises Wire Maintenance	1

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113. OBSOLETE CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

113.2 PREMISES WIRE MAINTENANCE

For terms, conditions, rate and charge applications see 13.2.

A. Description

The following rates and/or plans are obsolete and no longer available to new customers. Existing customers will be allowed to retain the obsolete rate and/or plan only as long as service remains at the same location for the same customer.

COMPLETE COVERAGE (a.k.a. Inside Wire Protection) [1,2]

COMPLETE COVERAGE is a premises maintenance plan that provides residence and business customers, per exchange access line, per premises, with inside wire and jack repair and trouble isolation. This plan is obsolete as of October 1, 2005.

B. Monthly Rates

	USOC	MONTHLY RATE
1. Business		
• Business *COMPLETE COVERAGE,* (a.k.a. Inside Wire Protection) per account [2]	MNSNX, MNSOX	**$27.00** (I)
2. Residence		
• Residence *COMPLETE COVERAGE* [3] (a.k.a. Inside Wire Protection)	LBRXP, GSD2X	**$27.00** (I)

[1] This rate became obsolete April 9, 1996 and applies when the service is provided as part of the obsolete Business *CUSTOMCHOICE* found in 105.2.7.

[2] Business *COMPLETE COVERAGE* is equivalent to Business *UNISTAR* Service described in 13.24.

[3] Residence *COMPLETE COVERAGE* is equivalent to per line Residence *LINE-BACKER* Service described in 13.2.

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

SUBJECT	PAGE	
Basic Rate Service Offerings	1	
Primary Rate Service Offerings	16	
PURCHASE PLUS REWARD Plan For ISDN	16	
PC/PHONE Service	2	(T)

Recd.

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.2 RESERVED FOR FUTURE USE (C)

114.2.1 RESERVED FOR FUTURE USE (C)

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.2 BASIC RATE SERVICE OFFERINGS (CONT'D)

114.2.2 *PC/PHONE* SERVICE (T)

PC/PHONE Service is being offered through two Basic Rate Service (BRS) arrangements, where available in the Omaha exchange. The two BRS arrangements are 2B+S and 2B+D. The 2B+S offering only provides circuit-switched voice. (T)

A. General

Effective February 6, 1996 *PC/PHONE* Service is grandfathered to existing customers or customers with *PC/PHONE* Service order pending. The customers may add or change basic rate service packages and features from this Catalog.

Grandfathered customers may change, at no nonrecurring charge, to another service offered by the Company, at specific terms, conditions, rates and charges. A change at no nonrecurring charge is limited to equivalent qualities of service and features. Additional access lines and/or optional features may be added when the existing service is changed but the rates and charges specified for those services/features apply.

B. Terms and Conditions

1. Refer to Section 14 for other terms and conditions.

2. This Catalog offers two standard BRS feature packages for *PC/PHONE* Service; one for voice-only, and one for voice and data. Within these packages there is some limited flexibility for customization and various optional features can be added-on. This Catalog does not provide for service furnished by a remote switch located on the customer's premises.

C. Standard Features and Functions

The features available are dependent on the serving ISDN central office switch and the customer's premises equipment. Two packages of features are being offered. One for "voice" and one for "voice and data". Circuit-switched data and packet services will not be available with 2B+S.

The standard features and functions support two terminals per BRS.

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.2 BASIC RATE SERVICE OFFERINGS
114.2.2 *PC/PHONE* SERVICE (T)

C. Standard Features and Functions (Cont'd)

1. *MULTI-CALL* Line (2B+S) (T)

Auto Hold

This feature causes an active call to be automatically put on hold if the user selects another Call Appearance to answer. This is done without pressing the "Hold" button.

Call Appearance

Call Appearances are the position(s) on a terminal to which numbers are assigned. The quantity and/or position of Primary Directory Numbers (PDNs), Secondary Directory Numbers (SDNs), and Shared Call Appearances (SCAs) are limited by the standard configuration developed for the CPE.

Call Appearance Preference (Ringing or Idle)

This feature determines which call appearance is automatically selected when the user does not manually select a call appearance. Call Appearance (Idle) affects only the PDN on the terminal. Call Appearance (Ringing) affects all directory numbers on the terminal.

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.2 BASIC RATE SERVICE OFFERINGS
114.2.2 *PC/PHONE* SERVICE (T)

C.1. (Cont'd)

Call Exclusion

This feature allows a terminal user to restrict other users who share a directory number, from bridging onto an active call or retrieving a call on hold. There are three types of exclusions to choose from.

- Manual Exclusion

  This option is activated on a per-call basis by depressing the feature button prior to placing or during a call.

- Automatic Exclusion

  This option is automatically activated when the user makes or receives a call. The user must depress the feature button to allow for bridging of another user.

- No Exclusion

  This option provides for neither type of call exclusion.

Call Forwarding Variable All Calls

The user can forward all PDN calls to another number by pressing the Call Forwarding Variable feature button. The forward to number is customer changeable. This feature is also available as a packaged feature via access code for CPE that does not accommodate it through a standard configuration group feature button.

Call Transfer

This feature enables the user to transfer a call to a third party by depressing a button.

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.2 BASIC RATE SERVICE OFFERINGS
114.2.2 *PC/PHONE* SERVICE (T)

C.1. (Cont'd)

Caller Identification Blocking - Per Call

This feature enables a customer to control the disclosure of his/her name and/or directory number to a customer of Caller Identification (where technically feasible) by temporarily changing the public/private status indicator of the directory number. A customer must dial a code before each call to change the indicator from public to private. "Public status" allows delivery of the name and/or directory number. "Private status" prevents delivery of the name and/or directory number. Per Call Blocking is provided at no charge.

Conference

This feature allows a user to establish a three-way conference call by depressing a button.

Delayed and Abbreviated Ringing

The Delayed feature provides ringing for a directory number or appearance of a directory number at a specific ISDN terminal only after it has rung a predetermined number of rings at another ISDN terminal. Abbreviated Ringing can be assigned to a terminal where it begins ringing immediately, but stops after "N" seconds. A no ringing option, which prohibits ringing on all incoming calls on a particular directory number or appearance of a directory number, is also available.

Display/Display Called Number

This feature will allow the ISDN terminal user to view the display of such information as time and date, calling number, call appearance identification, called number, individual call identifier, and feature activation.

Drop

The Drop button allows the user to drop the third party from a three-way call, the last party added to a conference call or a current call in progress.

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.2 BASIC RATE SERVICE OFFERINGS
114.2.2 *PC/PHONE* SERVICE (T)

C.1. (Cont'd)

Hold

This feature allows the user to place a call on hold by depressing a button.

Individual Calling Line Identification (ICLID)

This feature displays the date and time of the call, call identification information and the calling party's directory number (including nonpublished and nonlisted directory numbers) prior to the call being answered. Callers have the ability to inhibit the display of calling party information to the terminating number.

Inspect

This feature is activated by pressing the Inspect button. It gives the user the ability to determine what features have been assigned to the terminal. It is also useful for receiving a status of active calls on the Call Appearance buttons.

Intercom (Auto or Dial)

Intercom service allows the user to establish a priority call to any other station that is a member of the same intercom group within the same central office. For Dial Intercom, this is done by pressing the Intercom button and dialing a one or two digit code. For Auto Intercom, establishing the call is completed by pressing the feature button. Dialed digits are not required. Special alerting, depending on CPE, is provided for an incoming Intercom call.

Customers will be provided with two feature buttons per PDN in the standard configuration. Customers may subscribe to any one or a combination of one-digit, two-digit or Auto Intercom.

One Touch Operation

This feature allows customers with a speakerphone to activate the speakerphone without lifting the handset. The speakerphone is also activated when pressing a call appearance or feature button.

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.2 BASIC RATE SERVICE OFFERINGS
114.2.2 *PC/PHONE* SERVICE (T)

C.1. (Cont'd)

Primary Directory Number (PDN)

Each ISDN terminal is assigned one PDN. If more than two terminals are attached to a BRS, the additional PDN charge, specified in E.2., following, will apply. A PDN can have multiple call appearances.

Secondary Directory Number (SDN)

A SDN is any directory number (DN) other than the PDN assigned to an ISDN terminal. One SDN is provided, per terminal, with the standard package. If more than two terminals are connected to the BRS, or if more than one SDN is requested per terminal, the rates and charges for Additional SDNs, specified in E.2., following, will apply.

Shared Call Appearance

This feature allows several users to share one or more call appearances for a particular directory number. Origination of and termination of calls on one terminal will affect all terminals sharing the call appearance. All Shared Call Appearances must be provisioned from the same serving central office.

Speed Calling 30

This feature permits the user to dial 30 pre-programmed numbers using fewer digits than normally required. This feature allows the customer to change Speed Calling lists directly from their terminal. One Speed Calling 30 feature is provided, per terminal, with the standard package. If more than two terminals are connected to the BRS, the rates and charges for Additional Speed Calling 30, specified in E.2., following, will apply.

Standard Configuration Group

The standard grouping of features that are assigned to feature buttons.

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.2 BASIC RATE SERVICE OFFERINGS
114.2.2 *PC/PHONE* SERVICE (T)

C. Standard Features and Functions (Cont'd)

2. *PC/PHONE* Service (2B+D) (T)

All of the features and functions listed in 1., preceding, are also included in the 2B+D package. In addition, for data functionality, the following features have been added.

B-Channel Circuit-Switched Data

Circuit-switched data provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit-switched data call ties up network/system resources for the duration of the call. B-channel packet is not available with *PC/PHONE* Service.

D-Channel Packet-Switched Data

The X.25 logical circuit call allows users to originate and receive X.25 data calls over the D-channel. Multiple data calls can be active simultaneously on a single D-channel.

X.25 Logical Channel

Virtual circuits rather than physical circuits are used to establish packet switch calls. When a virtual circuit is established, a logical channel is assigned at the CPE and the switch for the duration of the call. A virtual circuit does not use any capacity of the facility unless data is actually being transferred. One Logical Channel is provided, per terminal, with the standard package. If more than two terminals are connected to the BRS, the rates and charges for Additional Logical Channels, specified in E.2., following, will apply.

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.2 BASIC RATE SERVICE OFFERINGS
114.2.2 *PC/PHONE* SERVICE (CONT'D) (T)

D. Optional Features

The features listed below can be added to the standard feature packages. Other features not listed here, but cataloged elsewhere, that are compatible with ISDN BRS lines can also be ordered.

1. Additional Primary Directory Number Features

If more than two terminals are connected to a BRS, additional PDNs are required. The features included with the PDN are as follows:

- Auto Hold
- Call Appearances
- Call Appearance Preference
- Call Exclusion
- Call Forwarding Variable-All Calls
- Call Transfer
- Caller Identification Blocking-Per Call
- Conference (3-way)
- Delayed and Abbreviated Ringing
- Display/Display Called Number
- Drop
- Hold
- Individual Calling Line Identification
- Inspect
- Intercom
- One Touch Operation
- Shared Call Appearance

2. Call Forwarding Busy Line (Fixed)

This feature allows all calls to a busy directory number to be forwarded to another number either within the same central office, and same customer system (Overflow), outside the customer system but within the same central office (External), or in a different central office (Expanded).

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.2 BASIC RATE SERVICE OFFERINGS
114.2.2 *PC/PHONE* SERVICE (T)

D. Optional Features (Cont'd)

3. Call Forwarding Don't Answer (Fixed)

   This feature allows all calls terminating to an idle directory number to be forwarded to another number either within the same central office (Intraoffice), or in a different central office (Expanded).

4. Call Forwarding Variable - Access Code

   This feature allows all Secondary Directory Number calls to be forwarded to another number by entering an access code. The forward-to number is customer changeable.

5. Caller Identification Blocking - All Calls

   This feature provides a permanent private indicator on a per-station basis. Once the blocking is established on the station, the private status cannot be deactivated by the customer. Rates and charges are provided herein. Federal, State, and local law enforcement agencies and non-profit domestic violence agencies may be provided additional arrangements for private status and/or all call blocking, on a per station basis, at no charge. Stations that share appearances of a restricted station must also be restricted to avoid passing caller identification information.

6. Local Area Signaling Service (LASS) Features

   Automatic Callback

   This feature allows a customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available.

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.2 BASIC RATE SERVICE OFFERINGS
114.2.2 *PC/PHONE* SERVICE (T)

D.6. (Cont'd)

Automatic Recall

This feature allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available.

Selective Call Forwarding

This feature allows a customer to specify a special list of a maximum of 15 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

Selective Call Rejection

This feature enables a customer to reject call attempts from up to 15 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.

Selective Distinctive Alert

This feature allows a customer to assign a maximum of 15 callers' telephone numbers to a special list. The customer will hear a distinctive ring at their location, when calls are received from callers' telephone numbers on that list. The distinctive ring may be CPE dependent.

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.2 BASIC RATE SERVICE OFFERINGS
114.2.2 *PC/PHONE* SERVICE (T)

D. Optional Features (Cont'd)

7. Non-Standard Configuration Group

   A Non-Standard Configuration Group can be subscribed to when a customer desires the assignment of feature buttons that are different from a Standard Configuration Group. The Non-Standard Configuration Group will be assessed a charge on a per button basis for each Standard Configuration Group button changed.

8. Six-Way Conference

   This feature allows the user to sequentially add additional parties (up to five), and add them together to make a six-way call.

9. Speed Calling 8

   Speed Calling 8 permits the user to dial pre-programmed numbers using fewer digits than normally required. This feature allows the customer to change Speed Calling lists directly from their terminal.

10. Visual Message Waiting Indicator

    This feature is available on PDNs and notifies the user of a message waiting by lighting a lamp on the customer's phone.

E. Rates and Charges

One primary telephone listing is furnished without charge for each BRS. Additional listings may be furnished at rates and charges specified in 5.7.1.

Extended Area Service increments and the Optional Calling Plan rates and charges are applied per B-channel which carry circuit-switched voice and/or data traffic.

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.2 BASIC RATE SERVICE OFFERINGS
114.2.2 *PC/PHONE* SERVICE (T)

E. Rates and Charges (Cont'd)

The following rates and charges apply in addition to applicable rates and charges for other services provided in this Catalog.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
1. Basic Rate Service Packages			
• 2B+S	BAK4A	$75.00	$45.00
• 2B+D	BAKHB	75.00	55.00
2. Optional Features			
• Additional PDN, per number	A6PPK	15.00	2.00
• Additional SDN, per number	DO6	15.00	1.00
• Additional Speed Calling 30, per terminal	NXJPK	10.00	1.00
• Additional X.25 Logical Channels, each	NW9AL	15.00	–
• Call Forwarding - Fixed			
- Busy Line, per number			
- Expanded	NWZPN	10.00	1.50
- External	NWVPN	10.00	1.50
- Overflow	NQ9PN	10.00	1.50
- Don't Answer, per number			
- Expanded	NWQPN	10.00	1.50
- Fixed intraoffice	NWBPN	10.00	1.50
- Don't Answer/Busy Line, per number			
- Expanded	NW6PN	10.00	2.50
- External	NW5PN	10.00	2.50
- Overflow	NQ8PN	10.00	2.50
- Variable - Access Code, per SDN	NZGPN	10.00	2.00

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.2 BASIC RATE SERVICE OFFERINGS
114.2.2 *PC/PHONE* SERVICE (T)

E.2. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Caller Identification Blocking, all call, per BRS	NDP	–	$2.00
• LASS Features			
- Automatic Callback, per PDN	FKDPK	$10.00	1.50
- Automatic Recall, per PDN	FKAPK	10.00	1.50
- Selective Call Forwarding, per PDN	FKEPN	10.00	2.50
- Selective Call Rejection, per PDN	FKQPN	10.00	2.25
- Selective Distinctive Alert, per PDN	FKHPN	10.00	1.50
• Non-Standard Configuration Group, per button	N3CPB	15.00	–
• Six-Way Conference, per terminal	NZ6PK	15.00	1.00
• Speed Calling 8, customer changeable, per terminal	NN8PK	10.00	0.50
• Visual Message Waiting Indicator, per PDN	NZWPK	10.00	0.50

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.2 BASIC RATE SERVICE OFFERINGS
114.2.2 *PC/PHONE* SERVICE (T)

E. Rates and Charges (Cont'd)

3. Change Charges

a. Only one change charge applies per service order. If multiple changes are made on a service order, the highest change charge will apply.

b. Customers will be allowed to make changes, within their standard package(s) within the first 45 days following the date that service was installed, without incurring a change charge. The waiver of the change charge will not apply to changes resulting in a non-standard configuration group or optional features purchased.

	USOC	NONRECURRING CHARGE
• Changes made to the standard 2B+S or 2B+D packages, per order	REA1B	$25.00
• Access changes made to a 2B+S or 2B+D line, per order	REA1P	40.00

4. Usage Charges for D-Channel Packet

Refer to 14.2.1 for usage charges.

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.3 PRIMARY RATE SERVICE OFFERINGS (N)

114.3.2 *PURCHASE PLUS REWARD* PLAN FOR ISDN

Effective April 16, 2010, *PURCHASE PLUS REWARD* Plan For ISDN is grandfathered to current customers for the life of their contract and will not be offered to new customers.

A. Description

1. *PURCHASE PLUS REWARD* Plan For ISDN is an offering available to business customers who enter into a one-year, two-year or three-year *TOTAL ADVANTAGE* Express (QTA Express) Agreement or *TOTAL ADVANTAGE* (QTA) Agreement, and who agree to increase their monthly spend under QTA Express or QTA. Descriptions of QTA Express and QTA are found in 2.16, preceding.

2. When a customer increases their monthly spend on Qwest products or services included in the QTA Express and/or QTA Agreements, a discount will be applied to the 36 and 60 month contract rates of *QWEST* Primary Rate ISDN.

B. Terms and Conditions

1. A maximum of ten *QWEST* Primary Rate ISDN facilities may receive *PURCHASE PLUS REWARD* Plan discounts per customer.

2. Terms, conditions, rates and charges specified elsewhere for qualifying lines and packages apply. Customers may subscribe to additional products and services, however, subsequent increases will not affect the monthly discount level unless the customer signs a new term agreement.

3. The discount will appear as a credit(s) on the customer's monthly bill. No partial month's credit(s) can be provided. The discounts in C.1., following, apply to each qualifying circuit subscribed to by the customer under this plan.

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.3 PRIMARY RATE SERVICE OFFERINGS (N)
114.3.2 *PURCHASE PLUS REWARD* PLAN FOR ISDN (Cont'd)

C. *PURCHASE PLUS REWARD* Plan Discounts

1. The monthly discounts are based on the following level of increased spend within QTA Express or QTA Agreements:

a. Discount for customers spending up to $2,999 monthly.

INCREASED QTA EXPRESS/QTA SPEND	DISCOUNTED SERVICE	MONTHLY DISCOUNT
• 3 Year QTA Term		
	3 Year Primary Rate ISDN Contract[1]	
$100 - $499		15%
$500 - $999		17%
$1,000+		22%
	5 Year Primary Rate ISDN Contract[2]	
$100 - $499		25%
$500 - $999		27%
$1,000+		32%

[1] Discount may only be applied to ISDN Primary Rate Service USOC "ZPG63" as described in 14.3.1, following.

[2] Discount may only be applied to ISDN Primary Rate Service USOC "ZPG65" as described in 14.3.1, following.

114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.3 PRIMARY RATE SERVICE OFFERINGS (N)

114.3.2 *PURCHASE PLUS REWARD* PLAN FOR ISDN

C.1. (Cont'd)

b. Discount for customers spending $3,000 to $25,000 monthly.

INCREASED QTA EXPRESS/QTA SPEND	DISCOUNTED SERVICE	MONTHLY DISCOUNT
• 3 Year QTA Term		
	3 Year Primary Rate ISDN Contract[1]	
$700 - $1,399		15%
$1,400 - $2,499		17%
$2,500+		22%
	5 Year Primary Rate ISDN Contract[2]	
$700 - $1,399		25%
$1,400 - $2,499		27%
$2,500+		32%

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[1] Discount may only be applied to ISDN Primary Rate Service USOC "ZPG63" as described in 14.3.1, following.

[2] Discount may only be applied to ISDN Primary Rate Service USOC "ZPG65" as described in 14.3.1, following.

115. OBSOLETE MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

SUBJECT **PAGE**

SWITCHNET 56 Service 1

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115. OBSOLETE MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

115.2 *SWITCHNET 56* SERVICE

Effective October 26, 1993, *SWITCHNET* 56 is grandfathered and new installations or moves of existing installations will not be permitted, except as otherwise specified. Maintenance will be provided as long as parts are available from current stock. Existing customers using the service on a monthly basis may continue with the service for up to six months after a substitute service is available at which time *SWITCHNET* 56 will be discontinued. (T)(M) (C) (C)(M)

A. *SWITCHNET 56* Service (Two-Wire CSDC)

1. Description

a. *SWITCHNET 56* Service is a digital, switched business class of service that provides full duplex, synchronous, 56 kilobit per second (kbps) information transport via a specially conditioned access line.

b. A *SWITCHNET 56* Service equipped access line will allow both 56 kbps digital calls and Public Switched Network Calls. A predetermined access code (#56) must be dialed to initiate a *SWITCHNET 56* Service call. If the access code is not dialed, a call placed on the access line will be completed as a normal telephone exchange service call on the Public Switched Network.

c. Rates and charges are incurred according to local access lines, *SWITCHNET 56* Service conditioning and measured amounts of *SWITCHNET 56* Service usage.

d. *SWITCHNET 56* Service requires touch-tone signaling and the use of customer premises equipment.

2. Terms and Conditions

a. *SWITCHNET 56* Service conditioning is available on single business lines and Centrex/*CENTRON* station access lines in a *SWITCHNET 56* Service area.

b. The monthly rates for *SWITCHNET 56* Service include summary billing.

c. A one-month minimum period shall apply.

d. *SWITCHNET 56* Service is provided on the condition that the customer subscribes to sufficient access lines to adequately handle calls without interfering with or impairing other services offered by the Company.

e. This offering is provided subject to availability of appropriate network facilities. Telephone numbers for access lines associated with *SWITCHNET 56* Service will be assigned from the *SWITCHNET 56* Service serving central office. The customer or property owner is responsible for the provision and maintenance of the cable or wire facilities, used to provide this service, located on the customer side of the demarcation point.

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115. OBSOLETE MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

115.2 *SWITCHNET 56* SERVICE

A.2. (Cont'd)

f. Customers outside the service area, but within the LATA from which *SWITCHNET 56* Service is offered, may obtain the capability of *SWITCHNET 56* Service by subscribing to a Remote Network Access arrangement. A telephone number change may be required. For those customers outside the *SWITCHNET 56* Service serving central office and not located within the *SWITCHNET 56* Service service area, mileage rates as specified in 3.a., following, will apply.

g. *SWITCHNET 56* Service requires the use of customer-provided Network Channel Terminating equipment which converts to RS232C, V.35 or RS449 standards.

h. Customer premises equipment associated with *SWITCHNET 56* Service is subject to the limitations specified in the Bell Communications Research, Inc., Technical Reference, "Circuit Switched Digital Capability Network Access Interface Specifications" TR 880-22135-84-01. This Technical Reference is available from:

Publisher's Data Center
P.O. Box C738
Pratt Street Station
Brooklyn, NY 11205

i. Digital information transmission rates of less than 56kbps may be accomplished as a function of the particular customer premises equipment connected to a *SWITCHNET 56* Service access line.

j. This service offering is subject to technical limitations of the digital equipment used by the Company.

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115. OBSOLETE MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

115.2 *SWITCHNET 56* SERVICE

A. *SWITCHNET 56* Service (Two-Wire CSDC) (Cont'd)

3. Rates and Charges

a. The following rates and charges are in addition to the nonrecurring charges and monthly rate for a single business line or Centrex/*CENTRON* access line.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• *SWITCHNET 56* Service conditioning, per access line equipped	SDH1A	$200.00	$50.00
• Remote Network Access • Arrangement[1]	[2]	[2]	[2]

b. The following intraLATA usage charges apply per access line in addition to the above monthly rates and charges for *SWITCHNET 56* Service.

	CHARGE
• Per minute of use or fraction thereof[3]	$0.12
• Minute of use discount[4]	0.07

[1] Mileage applicable to locations beyond the boundary of the *SWITCHNET 56* Service area is measured in airline miles between the closest central office within the *SWITCHNET 56* Service area and the normal serving wire center of the customer.

[2] Mileage rates and USOCs are specified in the Private Line Transport Services Catalog.

[3] Minimum usage is one minute. Usage will be accumulated for each monthly billing period.

[4] Applies after 25 hours of accumulated usage during a one-month billing period.

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115. OBSOLETE MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

115.2 *SWITCHNET 56* SERVICE (Cont'd) (T)(M)

B. *SWITCHNET 56* Service (Four-Wire) (T)

1. Description

SWITCHNET 56 Service is a single-party, four-wire conditioned service which is capable of switching and transmitting 56 kilobits per second (kbps) of digital data. This service will allow for the transmission of 56 kbps of data per circuit, both intraLATA and interLATA. This Catalog addresses intraLATA. In addition, the *SWITCHNET 56* Service will be used in conjunction with Feature Group D to complete interLATA/interstate calling.

2. Terms and Conditions

a. *SWITCHNET 56* Service is furnished only in central office areas where adequate facilities are available. Central offices will be equipped for this service based on customer demand and at the discretion of the Company.

b. *SWITCHNET 56* is a measured data access line service. The restriction against combining flat and measured service at the same location does not apply to *SWITCHNET 56* Service.

c. Usage for *SWITCHNET 56* is a bulk local summary statement on the bill.

d. Operator handled calls cannot be completed on this service. Access to 911 and 411 is not available.

e. This service will be available to customers who are served from a central office that is compatible with the *SWITCHNET 56* central office equipment. Mileage rates and charges as specified in Section 6 of the Private Line Transport Services Catalog will apply to customers who are served out of a serving central office that is not compatible for *SWITCHNET 56*. (M)

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115. OBSOLETE MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

115.2 *SWITCHNET 56* SERVICE (T)(M)

B.2. (Cont'd) (T)

f. After the service date, if rate stabilized customers reduce their data circuits, in whole or in part, to a level that is less than 60% of the initial service, a termination charge may apply as found in 2.2.14.

g. *SWITCHNET 56* may be ordered on a month-to-month basis or under a fixed service agreement for periods of one, three or five years.

Fixed period service agreement may be obtained in increments other than those mentioned above. Any fixed period increment longer than one of the increments above, but less than the fixed period will be charged at the rate of the shorter fixed period. Following is an example of rates:

- 10 months requested = month-to-month rates
- 16 months requested = one year fixed period rate
- 40 months requested = three year fixed period rate
- 69 months requested (not exceeding 84 months) = five year fixed period rate

h. Payment Arrangements and Credit Allowances

(1) Month-to-Month

Service provided under the non-stabilized month-to-month plan may be upgraded to fixed period plans at any time without the customer incurring any nonrecurring or discontinuance charges. (M)

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115. OBSOLETE MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

115.2 *SWITCHNET 56* SERVICE (T)(M)
B.2.h. (Cont'd) (T)

(2) Fixed Period

(a) Fixed period service agreements allow the customer to order service with the assurance that during the period of the service agreement monthly rates for the *SWITCHNET 56* line and usage will not exceed the levels in effect at the time the service is ordered, except as may be ordered by the Nebraska Public Utilities Commission.

(b) The customer must specify the length of the fixed period service at the time the service is ordered.

(c) The fixed period service agreement is subject to the terms and conditions set forth in 2.2.14.

(d) At the end of the fixed service period, the customer may negotiate a new fixed period service agreement, convert to month-to-month service or may terminate service. The monthly rates will be those rates in effect at the time the new service period begins. Should the customer not make a choice by the end of a fixed service agreement, service rates will automatically revert to those in effect for the month-to-month option. If service is continued under any of the pricing plans, including non-stabilized month-to-month, nonrecurring charges will not apply.

(e) If a rate decrease occurs during a customer's fixed service period, the reduced rates will automatically be applied to the remaining term of the service agreement in effect at that time. (M)

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115. OBSOLETE MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

115.2 *SWITCHNET 56* SERVICE (T)(M)

B. *SWITCHNET 56* Service (Four-Wire) (Cont'd) (T)

3. Rates and Charges

SWITCHNET 56 Service has three rate elements: a nonrecurring charge, a monthly rate and usage charge that applies for all minutes of local use. Other intraLATA usage is based on the Company's intraLATA toll rates.

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• *SWITCHNET 56* Service, per 56 kbps line				(T)
- Month-to-Month	SM6	$460.00	$58.00	
- 1 Year Contract	SZ1	460.00	52.00	
- 3 Year Contract	SZ3	460.00	47.00	
- 5 Year Contract	SZ5	460.00	42.00	
			CHARGE	
• Usage, per minute			$0.02	(M)

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