SECURUS TECHNOLOGIES, LLC

Telephone Tariff

Filed with The

Nebraska Public Service Commission

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10/24/2025

CHECK SHEET

The pages of this tariff, as listed below, are effective as of the date shown. Original and revised sheets, as named below, contain all changes from the original tariff that are in effect on the date thereon except as otherwise noted.

Sheet	Revision	Sheet	Revision
Title	Second	19	Fifth*
1	Eighth*	20	First
2	Original	20.1	First
3	Second	21	First
4	Second	22	First
5	Original	23	Second
6	Second	24	Third
7	Second	25	Second
8	Second		
8.1	Original		
9	Second		
9.1	Original		
10	Original		
11	Original		
12	Original		
13	Original		
14	Second		
14.1	Original		
15	First		
16	First		
17	First		
18	First		

* Denotes changes made with this filing.

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TARIFF FORMAT

Sheet Numbering - Sheet numbers appear in the upper right hand corner of the sheet. Sheets are numbered sequentially. From time to time new sheets may be added to the tariff. When a new sheet is added between existing sheets a decimal is added to the preceding sheet number, for example, a new sheet added between Sheets 3 and 4 would be number 3.1

Explanation of Symbols - When changes are made in any tariff sheet, a revised sheet will be issued replacing the tariff sheet affected. Changes will be identified on the revised sheet(s) through the use of the following symbols.

(C)	Identifies a changed regulation.
(D)	Identifies a discontinued rate or regulation.
(I)	Identifies an increase in rate.
(M)	Identifies a move from another tariff location without change.
(N)	Identified a new rate or regulation.
(R)	Identifies a reduction in rate.
(T)	Identifies a change in text only.

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0.0 Application of Tariff

0.1 This tariff contains the regulations and rates applicable to inmate calling telecommunications services provided by Securus to an Inmate User or Authorized User within a federal, state, local, or private Confinement Facility who uses a Company Pay Telephone on the premises of such Confinement Facility for telecommunications between points within the state of Nebraska. Such services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff.

0.2 The Inmate Calling Service of Securus is not a part of a joint undertaking with any other entity provided telecommunications channels, facilities or services, but does involve the resale of Message Toll Service (MTS) and Wide Area Telecommunications Services (WATS) and local services of underlying common carriers subject to the jurisdiction of the Commission.

0.3 The rates and regulations contained in this tariff apply only to the Inmate Calling Service furnished by Securus and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers used as a part of the service of Securus.

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1.0 Explanation of Terms and Abbreviations

AdvanceConnect Account
An account that is established with the Company by an initial payment by an End User which permits an Inmate User to access the Company's services to make prepaid Collect Calls.

(D)
(D)
(D)

Authorization Code
A pre-defined series of numbers to be dialed by the Inmate User or Authorized User upon access to the Company's system to identify the caller and validate the caller's authorization to use the services provided.

Authorized Fee
A government authorized, but discretionary, fee which a Provider must remit to a federal, state, or local government, and which a Provider is permitted, but not required, to pass through to Consumers. An Authorized Fee may not include a markup, unless the markup is specifically authorized by a federal, state, or local statute, rule, or regulation.

Authorized User
A person, firm, partnership, corporation or other entity who is authorized by the Confinement Facility to be connected to and utilize the Company's services under the terms and regulations of this tariff.

(D)
(D)
(D)

Average Daily Population or "ADP"
The sum of all incarcerated persons in a facility for each day of the preceding calendar year, divided by the number of days in the year.

Called Station
The terminating point (i.e., called number) for a call.

Collect Call
A call made by dialing "0" or "1" and the Called Station number, and which is charged to the Called Station with the approval of an End User who accepts the call at the Called Station.

Content moved to Second Revised Sheet No. 7

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1.0 Explanation of Terms and Abbreviations (Continued)

The below two definitions were previously found on Original Sheet No. 6 (M)

Collect Calling
An arrangement whereby the called party takes affirmative action clearly indicating that it will pay the charges associated with a call originating from an Inmate Telephone.

Commission
Refers to the Nebraska Public Service Commission. (M)

Company
Whenever used in this tariff, "Company" refers to Securus unless otherwise specified or clearly indicated by the context and is used interchangeably with "Carrier".

Confinement Facility or Correctional Facility
Used throughout this tariff to refer to any place designated by law for the confinement of persons held in custody under process of law, under lawful arrest or under mental treatment, including a facility for the detention of juveniles. A Jail or a Prison.

Consumer
The party paying a Provider of Inmate Calling Services.

Debit Calling
A presubscription or comparable service which allows an Inmate, or someone acting on an Inmate's behalf, to fund an account set up though a Provider that can be used to pay for Inmate Calling Services calls originated by the Inmate.

End User
The person, individual, corporation, or other entity whose telephone number is called by the Inmate User. Other than for Debit Account calls, the End User accepts responsibility for payment of the charges for use of the Company's services.

Inmate
A person incarcerated in a Confinement Facility. A person detained at a Jail or Prison, regardless of the duration of the detention.

Inmate Calling Service or ICS
A service that allows Inmates to make calls to individuals outside the Correctional Facility where the Inmate is being held, regardless of the technology used to deliver the service.

Inmate Telephone
A telephone instrument, or other device capable of initiating calls, set aside by authorities of a Correctional Facility for use by Inmates.

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1.0 Explanation of Terms and Abbreviations (Continued)

Inmate User
A person incarcerated in a facility serviced by the Company who is authorized by the Confinement Facility to be connected to and utilize the Company's services under the terms and regulations of this tariff.

Jail
A facility of a local, state, or federal law enforcement agency that is used primarily to hold individuals who are (1) awaiting adjudication of criminal charges; (2) post-conviction and committed to confinement for sentences of one year or less; or (3) post-conviction and awaiting transfer to another facility. The term also includes city, county or regional facilities that have contracted with a private company to manage day-to-day operations; privately owned and operated facilities primarily engaged in housing city, county or regional inmates; immigration detention facilities operated by, or pursuant to contracts with, federal, state, city, county, or regional agencies; juvenile detention centers; and secure mental health facilities. (T) (T) (T)

(D) (D) (D)

Mandatory Tax or Mandatory Fee
A fee that Securus is required to collect directly from Consumers, and remit to federal, state, or local governments. A Mandatory Tax or Fee that is passed through to a Consumer may not include a markup, unless the markup is specifically authorized by a federal, state, or local statute, rule, or regulation.

(D) (D) (D)

Pay Telephone
Any pay station instrument through which the Company's services may be accessed.

Prepaid Balance
A balance that is established with an initial payment by an Inmate User, Authorized User, or End User for Prepaid Service. Applicable charges are deducted from the Prepaid Balance on a per minute, real time basis.

Content moved to Original Sheet No. 8.1.

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1.0 Explanation of Terms and Abbreviations (Continued) (N)

The below two definitions were previously found on Original Sheet No. 8 (M)

Prepaid Calling
A presubscription or comparable service in which a Consumer, other than an Inmate, funds an account set up through a Provider of Inmate Calling Services. Funds from the account can then be used to pay for Inmate Calling Services, including calls that originate with an Inmate.

Prepaid Calling Card
A card issued by the Company which provides the Inmate User or Authorized User with a Prepaid Balance, an Authorization Code, and instructions for accessing the Company's services. The Inmate User or Authorized User purchases usage on a set prepaid basis. (M)

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1.0 Explanation of Terms and Abbreviations (Continued)

Prepaid Collect Calling
A calling arrangement that allows an Inmate to initiate an Inmate Calling Services call without having a pre-established billing arrangement and also provides a means, within that call, for the called party to establish an arrangement to be billed directly by the Provider of Inmate Calling Services for future calls from the same Inmate.

Prison
A facility operated by a territorial, state, or federal agency that is used primarily to confine individuals convicted of felonies and sentenced to terms in excess of one year. The term also includes public and private facilities that provide outsource housing to other agencies such as the State Departments of Correction and the Federal Bureau of Prisons; and facilities that would otherwise fall under the definition of a Jail but in which the majority of inmates are post-conviction or are committed to confinement for sentences of longer than one year.

Prepaid Debit Account
An account that is established with an initial payment by an Inmate User for Prepaid Service. The Inmate User is provided with a Prepaid Balance, Authorization Code and instructions for accessing the Company's services.

Prepaid Service
A service whereby the Inmate User or the End User accepts responsibility for payment of the charges for use of the Company's services, which includes Prepaid Calling Cards, Prepaid Debit Accounts and Prepaid Collect Accounts.

Provider of Inmate Calling Services, or Provider
Any communications service provider that provides Inmate Calling Services, regardless of the technology used.

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Securus
Used throughout this Tariff to refer to Securus Technologies, LLC

Content moved to Original Sheet No. 9.1

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1.0 Explanation of Terms and Abbreviations (Continued) (N)

Site Commission
Any form of monetary payment, in-kind payment, gift, exchange of services or goods, fee, technology allowance, or product that Securus may pay, give, donate, or otherwise provide to an entity that operates a correctional institution, an entity with which Securus enters into an agreement to provide ICS, a governmental agency that oversees a correctional facility, the city, county, or state where a facility is located, or an agent of any such facility. (N)

The below definition was previously found on Original Sheet No. 9. (M)

Subscriber
The Confinement Facilities to which the Company provides the services specified in this tariff. (M)

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1.0 Explanation of Terms and Abbreviations (Continued)

1.1 Explanation of Acronyms and Trade Names Used in this Tariff

CPE	-	Customer Premises Equipment
IXC	-	Interexchange Telephone Company
LEC	-	Local Exchange Telephone Company
NPA	-	Numbering Plan Area

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2.0 Rules and Regulations

2.1 Undertaking of Securus

2.1.1 General

The services of Securus consist of furnishing interstate and intrastate telecommunication services to Inmates of federal, state, local, and private Confinement Facilities who use a Company Pay Telephone. Such services are available to Inmates from locations in such Confinement Facilities through Company Pay Telephones via resold transmission facilities procured from interexchange carriers and local exchange carriers in accordance with the provisions of this tariff.

2.1.2 Limitations

(A) Service is offered subject to the availability of the necessary facilities and equipment and subject to the provisions of this tariff in compliance with limitations set forth in the Commission's rules.

(B) The Company reserves the right to discontinue service when the Confinement Facility or End User violates the provisions of this tariff, signed contract or acts in violation of the law, with notice as required by the rules of the Commission.

(C) The Company does not undertake to transmit messages, but offers the use of its facilities, when available, for that purpose.

2.2 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of the service. Service furnished by the Company is exclusively arranged for use of Inmates of federal, state, local, or private Confinement Facilities. Payment for the services provided by the Company is the ultimate responsibility of the End User, with the exception of Prepaid Calling Card and Debit Calling. Payment arrangements are set forth in Section 2.7.1 of this tariff.

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2.0 Rules and Regulations (Continued)

2.3 Liability

(A) The Company shall not be liable for claim or loss, expense or damage, for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by an act of God, fire, war, civil disturbance, or act of government.

(B) The Company shall not be liable for, and shall be fully indemnified against, any claim or loss, expense or damage, for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or of any other injury to any person, property or entity arising out of the material, data, or information transmitted.

(C) No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.

(D) The Company's liability due to any failure of transmission shall not exceed an amount equal to the charges provided for under this tariff for the call.

2.3.1 Inspection, Testing, and Adjustment

Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the requirements of this tariff are being complied within the installation, operation, or maintenance of the Confinement Facility or the Company's equipment. Company may interrupt the service at any time, without penalty to itself, unless interruption exceeds 24 hours.

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2.0 Rules and Regulations (Continued)

2.4 Terminal Equipment

2.4.1 Interference and Hazard

The operating characteristics of customer premises equipment or communications systems connected to Company's services must not interfere with, or impair, any of the services offered by the Company. In addition, connected CPE must not endanger the safety of the Company employees or the public, damage or interfere with the proper functioning of Company equipment, or otherwise injure the public in its use of Company's services.

2.4.2 Blocking

Calls made by Inmates will be blocked from reaching another IXC other than that used by the Company.

2.4.3 Posting

The Company will post on or in reasonable proximity to its telephones on the subscriber premises the following information:

1. The full name and address, including zip code of the Company.

2. The Company toll-free customer service number for receipt of further service and billing information. This number can be called from outside the prison only.

The Company is responsible for the form of the posting, which shall be accompanied with the foregoing. Company shall make reasonable efforts to ensure implementation of these posting requirements, both initially and on an ongoing basis. All Company-owned instruments shall comply with these posting requirements.

2.5 Installation and Termination

The End User does not contract directly with the Company for service. No minimum service period applies to End Users. No notice is required by End Users to initiate or terminate use of the Company service. Service is installed upon contractual agreement between the Confinement Facility and the Company. The contractual agreement specifies the terms and conditions of installation, termination of service, commission structure, and commission payment schedule. The agreement does not alter the obligations of the Company to the End User, as described in this tariff, nor does the contract alter the rates contained in this schedule.

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2.0 Rules and Regulations (Continued)

2.6 Deposits

Deposits are required of neither End Users nor Confinement Facilities for establishment or service.

2.7 Payment for Service and Credit Allowance

2.7.1. Payment for Service

(A) All charges due from the End User are payable to the billing agency duly authorized to receive such payments, with the exception of charges related to Prepaid Calling Card or Debit Calling. Subscribers are not responsible for billing and are, therefore, not subject to disconnection for nonpayment of End User bills.

(B) The billing agency will follow the rules and regulations of the appropriate regulatory agency (e.g., the Nebraska Public Service Commission) and the billing agency's applicable tariff provisions concerning the payment, customer billing, timely payment, treatment of delinquent amounts, late payment charges, and payment and collection efforts, except as otherwise provided by the regulatory agency (e.g., by waiver of rules).

2.7.2 Credit Limitations

Company reserves the right to prohibit calls to a telephone number once a predetermined credit limit has been reached. The predetermined credit limit will be set by the Company. When total billing is at or over the limit, the Company will automatically block calls to that number. Company will notify the customer of record for that telephone number on how to receive additional service from Company because their limit had been reached.

Content moved to Original Sheet No. 14.1 (M)

(M)

Content moved to First Revised Sheet No. 15.

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2.0 Rules and Regulations (Continued) (N)

The below content was previously found on First Revised Sheet No. 14. (M)

2.7.3 Taxes and Fees

Securus' practices in connection with collecting taxes and fees from Consumers for (or in connection with) intrastate ICS complies with Federal Communication Commission Rule 47 CFR § 64.6070. Securus charges and collects any applicable Mandatory Tax or Fee or Authorized Fee on a per-call basis (including (as applicable) Federal Cost Recovery Charge, State sales tax, municipal taxes, gross receipts tax, and similar taxes and fees to the extent applicable). Generally, any applicable Mandatory Tax or Fee or Authorized Fee is in addition to the rates and charges stated in this tariff, and each Mandatory Tax or Fee or Authorized Fee will be itemized separately on Consumer bills. In addition to specifically itemized government fees and taxes, the Federal Cost Recovery Charge may be applied to recover government-imposed charges that can't be individually itemized including, without limitation, federal charges for Telecommunications Relay Services, Local Number Portability, North American Numbering Plan administration and certain other federal taxes and assessments applicable to the calling services.

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2.0 Rules and Regulations (Continued)

(M)

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2.7.4 Nebraska Universal Service Fund

Nebraska Universal Service Fund (NUSF) assessments are allowed to be flowed through to the End User. These will be billed to End Users based on the assessment rate determined by the Commission.

(M)

2.8 Inquiry and Resolution of Complaint Procedures

Parties accepting charges for calls placed using Company's inmate calling service who have inquiries or complaints regarding their bills may call the toll-free number of the billing agent provided on the bill. The billing agent will notify the caller of the Company's toll-free number and direct the caller to call Company directly. Such calls will be handled informally by service personnel who have authority to adjust bills on behalf of the Company.

End Users may reach Company's customer service department by dialing 800-844-6591, which is a Company toll-free number, available from outside the Confinement Facility. This number also may be obtained by asking the billing agent's customer service person. Company's customer service department accepts calls on a twenty-four hour a day basis.

Complaints concerning the charges, practices, facilities, or service of Company shall be investigated promptly and thoroughly. Company and its authorized billing agents shall keep a record of each complainant, the date and nature of the complaint, its disposition, and all other pertinent facts dealing with the complaint, which will enable Company to review and analyze its procedure and actions. The records maintained by Company under this tariff shall be available for inspection by the Commission or its staff upon request. Within thirty (30) days of the receipt of a written complaint, Company will provide written notice to the complainant of the status of the complaint. Each End User may file with the Commission for resolution of disputes at: (T)

Nebraska Public Service Commission
300 The Atrium, 1200 "N" Street
Lincoln, Nebraska 68509-4927

2.9 Branding

Company shall identity itself as Securus audibly and distinctly to the End User at the beginning of each telephone call, and again before connecting the call, both of which occur before any charge for the call is incurred.

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3.0 Description of Services Offered

3.1 Company Inmate Calling Service

Company offers intrastate resale telecommunications service to Confinement Facilities serving Inmates of federal, state, local, and private Confinement Facilities in Nebraska and who use a Company Pay Telephone. All Company services anticipate the provision of collect-only calls using automated Company-owned telephones, except for calls made using Prepaid Calling Cards or Securus Debit. (T)

End Users may arrange to have calls billed as Collect Calls to the End User according to the terms of this tariff.

A call is made when the Inmate User dials the telephone number of an End User via Company's Pay Telephone located at the Confinement Facility. An affirmative, positive response from the End User must be received by Company. A positive response is not the End User staying on the line, but the entering of a positive acceptance code by the End User. The Company automated operator device will indicate the acceptance of the call.

3.2 Timing of calls

3.2.1 General

(A) The minimum length of a call for billing purposes is sixty (60) seconds for a connected call. Calls are measured and rounded to the next higher full minute.

(B) Correctional Facilities require time limits be placed on Inmate initiated calls. Timing of Inmate initiated calls begins when the End User accepts the call and the Inmate and End User are connected. The call ends when either the Inmate or End User hangs up, as determined by the industry standard methods generally in use for ascertaining disconnection or when the call timer reaches the maximum time allowed by the Correctional Facility. Call attempts that are not completed or not accepted by the End User will not be billed.

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3.0 Description of Services Offered (Continued)

3.3 Reserved for Future Use (T)
(D)

(D)

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4.0 Rates

4.1 General

The End User is charged individually for each collect call placed through Company. The Inmate User or Authorized User is charged individually for each Prepaid Service call placed through the Company. (D)(T)
(D)

4.2 Automated Operator Assistance

This charge applies to calls completed with the assistance of an automated operator. The End User must accept responsibility for payment of Collect Calls with a positive response. The End User must agree to receive Prepaid Service calls with a positive response. See Section 3.1.

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4.0 Rates (Continued)

4.3 Intrastate Inmate Rates (D) (T)

The maximum ICS rates permitted by the FCC are set forth in the following table: (D)(T)

Type of Facility / Tier (ADP)	Per Minute Rate Cap	Per Minute Rate Additive	Per Minute Effective Rate Cap
Prisons (any ADP)	$0.09	$0.02	$0.11
Large Jails (1,000+)	$0.08	$0.02	$0.10
Med. Jails (350-999)	$0.10	$0.02	$0.12
Small Jails (100-349)	$0.11	$0.02	$0.13
Very Small Jails (50-99)	$0.13	$0.02	$0.15
Extremely Small Jails (0-49)	$0.17	$0.02	$0.19

(D)(T)

(D)

(D)

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4.0 Rates (Continued)

4.4 Calculation of Rates

When application of per minute rates results in a fractional charge for the total cost of a phone call, the amount will be rounded up to the nearest one (1) minute increment. The charge for initial period is the initial period in which the message connect time occurs. The charge for each additional minute of usage is the additional minute billing rate for the rate period in which the beginning of each additional minute occurs.

4.5 Reserved for Future Use (D)(T)

(D)

4.6 Return Check Charge

A return check charge of $25.00 will be assessed for checks returned for insufficient funds.

4.7 Reserved for Future Use (D)(T)

(D)

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4.0 Rates (Continued)

4.8 Reserved for Future Use (D)(T)

(D)

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5.0 Prepaid Services

5.1 Prepaid Calling Cards and Debit Accounts

Where offered by the Confinement Facility, Inmates may either purchase a Prepaid Calling Card or set up a Prepaid Debit Account for calls made by the Inmate User or Authorized User. Prepaid Calling Cards and Debit Accounts provide an alternative method to make calls and are designed for those Inmates who prefer to prepay for their calls. Calls are made by dialing a special access dialing sequence that connects directly to the Company's network at the Confinement Facility. A valid Authorization Code must be entered to access the account.

The Company's system automatically informs the Inmate User or Authorized User of the Prepaid Balance remaining on the Prepaid Calling Card or in the Prepaid Debit Account and provides prompts to place the call by entering the destination telephone number with area code. Network usage is deducted from the Prepaid Balance on a real time basis as the call progresses. On Prepaid Calling Card and Prepaid Debit Account calls, when the Prepaid Balance is one minute prior to depletion, the Inmate User or Authorized User will be interrupted with such an announcement. (D)

Prepaid Calling Card and Debit Account services are available twenty-four (24) hours a day, seven (7) days per week to all terminating locations serviced. Access to such telephone services by an Inmate User may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Prepaid Balances are not charged for incomplete calls.

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5.0 Prepaid Services (Continued)

5.1 Prepaid Calling Cards and Debit Accounts (Continued)

5.1.1 Prepaid Calling Cards

The Confinement Facilities that offer the option of Prepaid Calling Cards may purchase Prepaid Calling Cards directly from the Company. Inmates then purchase the Cards from authorized personnel at the Confinement Facilities. The Company does not engage in direct monetary transactions with the Inmate. The Inmate may purchase a Prepaid Calling Card in denominations determined by the Confinement Facility. Prepaid Calling Cards are offered only to Inmates at Confinement Facilities and not to the general public. Prepaid Calling Cards are valid for one hundred eighty (180) days from the date of first usage. Unused Prepaid Balances may be used by the Inmate User or Authorized User following release from the Confinement Facility only through the Company's network by dialing a special toll-free access number with automatically connects the call to the Company's network. Unused Prepaid Balances are not refundable nor may Prepaid Calling Cards be replenished upon the depletion of the Prepaid Balance. Inmates may purchase additional cards, as permitted by their Confinement Facility.

5.1.2 Prepaid Debit Accounts

For a Prepaid Debit Account, the Inmate may set up the account through the Confinement Facility administrators with an initial payment typically through the Inmate's commissary account, in those Confinement Facilities where this service is available. Upon the depletion of the Prepaid Balance, the Prepaid Debit Account may be replenished by depositing funds into the Account via the Confinement Facility administrator. In conjunction with their release from the Confinement (D)
Facility, the Inmate may request a refund from the Confinement Facility (D)
administrator. (D)

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5.0 Prepaid Services (Continued)

5.2 AdvanceConnect Accounts

End Users who prefer to pay in advance for Collect Calls that originate from Confinement Facilities may set up an AdvanceConnect Account with the Company with an initial payment. The Account is set up with the initial payment and may be replenished by the End User.

When the balance in an AdvanceConnect Account reaches ten dollars ($10) or below, the End User will receive an automated courtesy call from the Company notifying the End User with such an announcement. If the End User's balance reaches zero prior to replenishment of the Account, the End User will be blocked from receiving further calls from any Confinement Facility served by the Company until the balance is replenished or an alternative billing arrangement is made.

The End User may request a refund of the available balance in the AdvanceConnect Account either by written request to the Company or by contacting the Company at its toll free telephone number once the End User verifies certain account information. Any such unused balances will expire in one hundred eighty (180) days following the last call made, unless the balance is either fully depleted or a refund has been requested. An End User may request (T)
a refund of an unused account balance until final disposition of those funds. (T)

AdvanceConnect Account service is available twenty-four (24) hours a day, seven (7) days a week to all terminating locations served. Access to such services by the Inmate User may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Balances are not charged for incomplete calls.

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5.0 Prepaid Services (Continued)

5.3 Securus Debit

Securus Debit is a prepaid telephone account offering made available to Inmates by the Company when permitted by the Confinement Facility. Securus Debit provides an alternative method for Inmates to prepay for and make calls. A Securus Debit account associated with the Inmate's Personal Identification Number (PIN) is automatically established by the Company. Inmates fund and replenish their Securus Debit account through electing to transfer funds from either their facility's inmate trust fund or commissary account to their Securus Debit account. Securus Debit accounts may also be funded by inmate friends and family members via the Company's points-of-sale. Funds placed in this account become the property of the inmate.

Securus Debit calls are processed by dialing a special access dialing sequence that connects directly to the Company's network at the Confinement Facility. Inmates must enter a valid Authorization Code to access their Securus Debit account. The Company's system automatically informs the Inmate of the prepaid balance remaining on the Securus Debit account prior to each call, provides prompts to place the call by entering the destination telephone number, and informs the Inmate of the rates for the call being attempted. Call charges are deducted from the prepaid account balance on a real-time basis as the call progresses. During a Securus Debit call, when the prepaid account balance is one minute prior to depletion, the Inmate will be interrupted with such an announcement.

Securus Debit services are available twenty-four (24) hours a day, seven (7) days per week to all terminating locations serviced. Access to such telephone services by an Inmate may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Prepaid balances are not charged for incomplete calls.

Refunds of unused Securus Debit account balances are issued by the entity controlling the actual cash deposits, which is either the Company, the commissary, the Confinement Facility or its agent, depending on the specific arrangements, unless otherwise directed by state law. Depending on the entity issuing the refund, refund fees and/or minimum refund amounts may apply. (D)
(D)
(D)

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5.0 Prepaid Services (Continued)

5.4 Prepaid Service Rates

5.4.1 Prepaid Calling Cards and Debit Accounts

(D)

Rates and charges for prepaid calling services are provided at the standard contracted collect call rates applicable to the facility requesting prepaid services.

(D)

5.4.2 AdvanceConnect Accounts

The rates for AdvanceConnect Accounts are the same as those for automated Collect Call service.

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