



## Questions to Ask a Supplier

- ✓ Are you a NPSC-certified supplier?
- ✓ What is the price per hundred cubic feet (ccf) or thousand cubic feet (mcf) or Therm, I will be charged?
- ✓ Is the price fixed or does it change?
- ✓ If it changes, how does it change?
- ✓ Does the price depend on how much I use or when I use natural gas?
- ✓ Will there be an exit fee if I move or don't complete my term? If so, how much?
- ✓ Is this contract for one-year, or multiple years? How many years?
- ✓ Is there a customer incentive for signing up?
- ✓ How long will the rate your offering be good for? Do I have to decide right now?
- ✓ What happens when my contract expires if I don't make another selection?
- ✓ Will I see your company name on my bill from Black Hills?
- ✓ Do you offer a fixed monthly bill plan?
- ✓ Are there any built-in price increases or decreases?

## Remember . . .

- READ carefully any material the supplier provides. Don't be afraid to ask questions if you don't understand something.
- KNOW the terms to which you are agreeing. How long does it last? Does the gas price change during the contract period? Is there a discount?
- OBTAIN a copy of the contract or other confirmation, and make sure all terms, conditions and prices are provided in writing for your records.
- IT'S YOUR CHOICE, you can always call the Nebraska Public Service Commission toll free at 1-800-526-0017 or e-mail us at [psc.naturalgas@nebraska.gov](mailto:psc.naturalgas@nebraska.gov) if you have questions. We cannot recommend a supplier or make your choice for you, but we can answer questions about the details of the program.