

March 26, 2024

Nebraska Public Service Commission  
PSC Broadband  
1200 N Street  
Suite 300  
Lincoln, NE 68508

Dear Commission Staff,

I am writing to provide supplementary information regarding the challenge presented by AMG/Nextlink to Pinpoint Communications' CPF Application for the Syracuse to Palmyra project.

On March 5, 2024, Pinpoint Communications requested essential information from AMG to substantiate their challenge of the Pinpoint application. However, despite our request, no pertinent data was provided by AMG/Nextlink to validate their case. Again, on March 25, 2024, I reiterated our request for information in addition to copying the PSC Broadband email and commission staff, which prompted an immediate response from Ms. Akins, acknowledging my request and citing oversight on their part.

Upon receiving the belated information from AMG/Nextlink, several shortcomings have come to light. Firstly, the speed test data provided I would deem to be invalid. It doesn't detail the locations AMG/Nextlink is referring to as being impacted by the application and only gives summarized information. Without knowing the exact locations AMG/Nextlink were testing, we can't determine if they are within the application area or somewhere that is outside of the area associated with the application. AMG/Nextlink admits that they have a known software issue in their speed testing which they state is showing only 25% of the true speed. This is concerning because their system isn't functioning accurately and creates a pause in our mind for any speed tests that have been provided to the commission to determine the validity of this challenge or others. While they expressed willingness to conduct additional tests, their delay in getting the information for us to analyze has pushed them outside of the timeline for AMG/Nextlink to submit a valid seven-day testing result within the commission's stipulated timeframe.


Furthermore, AMG asserts that three tower locations would suffice to cover the area earmarked by Pinpoint for fiber-to-the-home and gigabit services. While Pinpoint knows the shortcomings of wireless technology it would be imperative to have full engineering documents of their service with how the backhaul is fed, how many customers are slated for each sector, along with how much spectrum is being used for each site. Terrain and tree foliage have a major impact on wireless technologies as well and depending on the time of year in Nebraska this can dramatically change how a wireless network will perform. The commission should have a more detailed understanding of AMG/Nextlink's platform, to make an informed decision on the validity of the challenge and to ensure their service will remain at a high level going into the future.

Overall, we contend that AMG's challenge lacks substantive evidence due to the absence of valid location-based speed tests for the purportedly affected areas. Such data could readily be obtained by incorporating locations into their speed test platform, yet AMG has failed to demonstrate this capability.

In conclusion, we urge careful consideration of these shortcomings in evaluating AMG/Nextlinks' challenge. Valid, real-world data is indispensable for making informed decisions, and AMG's failure to provide such data undermines the credibility of their challenge.

Thank you for your attention to this matter. Should you require any further clarification or information, please do not hesitate to contact me.

Sincerely,

  
J Thomas Shoemaker, President  
Pinpoint Communications Inc



Phone



Internet



Business

611 Patterson St.  
Cambridge, NE 69022

(308) 697-7678  
(800) 793-2788

[sales@pnpt.com](mailto:sales@pnpt.com)  
[www.pnpt.com](http://www.pnpt.com)

