June 25, 2024

Chuck Cole 1st District, Otoe County 3651 F Road Otoe, NE 68417

Subject: Seeking Community Feedback on Proposed Broadband Deployment Project

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Sincerely,

J. Thomas Shoemaker, President Pinpoint Communications, Inc.

cc: Nebraska Public Service Commission psc.broadband@nebraska.gov

611 Patterson St. Cambridge, NE 69022

> (308) 697-7678 (800) 793-2788







June 25, 2024

Rick Freshman 2nd District, Otoe County 1425 13th Corso Nebraska City, NE 68410

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Dinpoint FIBER

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DinpointPIRER

June 25, 2024

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Dinpoint Printers

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Dinpoint FIBER

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Pinpoint FIBER

June 25, 2024

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Exciting News! Fiber Internet is Here in YOUR Neighborhood!

We are thrilled to announce that Pinpoint is expanding its network to bring high-speed internet right to your doorstep. As a valued member of our community, we wanted to share this exciting news with you first.



Fiber internet is the future of connectivity, offering lightning-fast speeds, unparalleled reliability, and a superior online experience. With fiber optic technology, you'll enjoy seamless streaming, gaming, video conferencing, and more, all at speeds you've never experienced before.

Here are a few reasons why fiber internet from Pinpoint is the right choice for you:

Blazing Speeds: With fiber optics, you can say goodbye to buffering and lagging. Enjoy lightning-fast download and upload speeds that will revolutionize your online experience.

Reliability: Fiber internet is known for its reliability, even during peak usage hours. Say hello to uninterrupted connectivity for all your online activities.

Future-Proof Technology: Investing in fiber internet means investing in the future. Fiber optic cables have the bandwidth to support emerging technologies, ensuring that you stay connected for years to come.

We are currently in the process of building our fiber network in your area and anticipate that it will be ready for service in the coming months. Just go to our website www.pnpt.com to sign up today for fiber internet and experience the difference for yourself.

We will keep you posted as we progress with the construction of our fiber network. In the meantime, feel free to reach out to us with any questions you may have about our fiber internet service or to express your interest in signing up.

Thank you for your support and we look forward to bringing ultra-fast fiber internet to your neighborhood soon!

Sincerely,

Pam Westadt

Regional Sales Account Executive

an Westadt

613 Patterson St.

Cambridge, NE 69022

308-697-3375 ext. 1818

308-340-2520 cell

611 PattersonSt. Cambridge, NE 69022

> (308) 697-3375 (800) 793-2788



Thank you for your interest in Pinpoint fiber services!

On behalf of the entire staff at Pinpoint, we would like to take this opportunity to welcome you as a potential new customer on our all-fiber network. We couldn't be more excited to serve you.



Pinpoint has a long history of providing cutting-edge communication services backed by unmatched local customer care. We appreciate you taking the time to review our service offerings and package and are proud to offer you the following:

- MEET OR BEAT Pricing Let us compare your current service and bills with our packages.
- No Service Contracts We are so confident that you will love our all-fiber service that you won't want to switch to anyone else!
- Local Offices Technicians are located in Alma, Auburn, Beatrice, Cambridge, Gothenburg, McCook and Nebraska City to provide the fastest on-site service available.
- Above & Beyond Customer Care Want to make a payment or have a question about your bill? Maybe you would like to upgrade your package or add a feature to your service – just stop by or call our office and let one of our Customer Service Representatives help you out.
- Referral Rewards Earn a \$50 credit for you AND a friend when you submit a referral!
- Auto Payment Options Pay automatically with bank ACH, debit/credit card or our new online web-portal.

Thank you again for considering Pinpoint for your communications needs. Our Pinpoint staff is ready to help you answer any questions you may have about our services as we want to facilitate the easiest transition possible. We look forward to being a good partner with you and a strong member of your great community.

Sincerely,

Pinpoint Sales & Customer Care Team

611 PattersonSt. Cambridge, NE 69022

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REASONS TO SWITCH TO FIBER



Fiber internet is the fastest, most stable internet connection you can get. And with all the great content out there waiting to be watched, played, heard, and surfed, there's never been a better time to switch.

- Speed Fiber internet delivers streaming content ... HD movies, sports, TV shows, gaming ... faster than ever, with none of the lag time and buffering that brings the action to a screeching halt.
 With speeds up to 1Gbps, getting what you want online has never been faster.
- Personalized Local Service Fast internet is great, but what happens when you need help? With
 offices in Alma, Auburn, Beatrice, Cambridge, Gothenburg, McCook, and Nebraska City you
 will be comfortable knowing our 24/7 customer service is local.
- Free Installation Pinpoint makes getting started with fiber internet easy. And free. Once you schedule your installation, Pinpoint's local support staff keeps you up to date on the status of your install. Pinpoint's highly trained technicians handle all the connections, set up your network, and then ensure all your devices work like they're supposed to.
- Unlimited Data Only fiber internet can deliver all the fast downloads and streaming you demand without data caps and the speed slowdowns that happen with other internet service providers.
- Home Network The internet router holds the key to fiber internet's speed and stability. Pinpoint
 offers the Plume mesh system for fiber customers or we provide the ability to use your own router
 or mesh system. For additional details on the Plume, visit pnpt.com/plume
- Symmetrical Speed With fiber internet you get the same upload speed as download speed. Most non-fiber providers have much lower upload speeds compared to the download speed. The faster uploads will give you that crucial boost for activities like uploading large files, posting online content, and online gaming.
- No Sharing The fiber optic line into your house is your dedicated connection to streaming video
 and everything you use the internet for. Every subscriber is served by their own fiber line that runs
 to your house or business. Which means none of the annoying "primetime slow- downs" after
 supper because of neighborhood traffic. You'll always enjoy the same reliable speeds throughout
 the day.
- Reliability Fiber internet doesn't need energized lines, so it's not as prone to outages as other
 providers. Fiber optic lines are also resistant to temperature fluctuations, severe weather,
 moisture, and interference from electronic or radio signals. As long as the fiber optic cable stays
 intact, it can keep delivering your bits and bytes for all your internet usage.
- Fast to Fastest Switching to Pinpoint fiber internet will deliver stable internet connections starting at 100 Mbps all the way up to 1 Gbps. Put another way, fiber internet's "slowest" speed of 100 Mbps is the fastest speed offered by many other providers. But other providers can't deliver the stability and value that only fiber internet can.

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WHY CHOOSE PINPOINT FIBER INTERNET?



Add all the devices you'd like! Fiber connection won't slow down as more devices are connected.



The new light technology fiber offers brings faster speeds than the highest-speed copper lines.



Fiber's 24/7
dedicated
bandwidth to your
home won't be
compromised by
neighbor's usage.



Tough Technology!
Fiber is made out
of glass making it
immune to most
interference, like
bad weather!

50 M \$49°°

500 A \$69°° 1 Gig \$89°°

The Essential
Package offers a
great introductory
speed to connect
those who are
new to the Internet,
not heavy users, or
needing to stay
within a budget.

1-5 CONNECTED DEVICES

Best For:
News, shopping,
email, social
networking, video
streaming on 1 device

The Preferred
Package is perfect
for our everyday
users. Whether
your household
has one or many,
connected devices
have plenty of
bandwidth!

6-10 CONNECTED DEVICES

Best for:
Online gaming,
security systems, 4K
video streaming on
multiple devices

Enjoy the purest
speed, reliability and
functionality of the
Internet when you
connect with our
premium
service. Get 1Gig
internet without
limitations!

10+ CONNECTED DEVICES

Best for:
HD online streaming,
gaming on multiple
devices, sharing
large files