

PINPOINT COMMUNICATIONS, INC._NORTH PLATTE SOUTHEAST_ATTACHMENT G_3
COMMUNITY OUTREACH



June 25, 2024

Christopher Bruns, District 4
8515 W Foothill Rd
North Platte, NE 69101

Subject: Seeking Community Feedback on Proposed Broadband Deployment Project

The purpose of this letter is to inform you that Pinpoint Communications, Inc. intends to apply to the Nebraska Public Service Commission for a Nebraska Broadband Bridge grant to provide broadband internet services in your county. We are seeking feedback from impacted communities regarding the proposed project.

Pinpoint will be deploying a cutting edge all fiber network with multi gig broadband services throughout this area. The projects in your area are North Platte Southeast and Gothenburg 2. North Platte Southeast is southeast of North Platte in rural Lincoln County and will pass 97 homes. Gothenburg 2 is northwest of Gothenburg in rural Lincoln and Dawson Counties and will pass 7 homes in Lincoln County.

I have attached our proposed speed tiers and pricing to this letter. If you have questions regarding the proposed projects, you may contact Pinpoint Communications, Inc. at 308-697-3375 and/or tom.shoemaker@pnpt.com. If you have questions regarding the Nebraska Broadband Bridge grant program or would like to support our application, please email psc.broadband@nebraska.gov or you may contact the Nebraska Public Service Commission Consumer Advocate during regular business hours (Monday through Friday, 8:00 a.m. to 5:00 p.m. CT) by calling 402-471-3101 or toll free in Nebraska at 1-800-526-0017.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Thomas Shoemaker".

J. Thomas Shoemaker, President
Pinpoint Communications, Inc.

cc: Nebraska Public Service Commission psc.broadband@nebraska.gov

611 Patterson St.
Cambridge, NE 69022

(308) 697-7678
(800) 793-2788

sales@pnpt.com
www.pnpt.com



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June 25, 2024

Joseph Hewgley, Chairman
1054 E Hedgeapple Rd
North Platte, NE 69101

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June 25, 2024

Kent Weems, District 2
301 N Jeffers St.
North Platte, NE 69101

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June 25, 2024

Jerry Woodruff, District 5
8182 S Moran Canyon Rd
North Platte, NE 69101

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June 25, 2024

Micaela Wuehler, District 3
7339 S Homestead Rd
North Platte, NE 69101

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Exciting News! Fiber Internet is Here in YOUR Neighborhood!

We are thrilled to announce that Pinpoint is expanding its network to bring high-speed internet right to your doorstep. As a valued member of our community, we wanted to share this exciting news with you first.



Fiber internet is the future of connectivity, offering lightning-fast speeds, unparalleled reliability, and a superior online experience. With fiber optic technology, you'll enjoy seamless streaming, gaming, video conferencing, and more, all at speeds you've never experienced before.

Here are a few reasons why fiber internet from Pinpoint is the right choice for you:

Blazing Speeds: With fiber optics, you can say goodbye to buffering and lagging. Enjoy lightning-fast download and upload speeds that will revolutionize your online experience.

Reliability: Fiber internet is known for its reliability, even during peak usage hours. Say hello to uninterrupted connectivity for all your online activities.

Future-Proof Technology: Investing in fiber internet means investing in the future. Fiber optic cables have the bandwidth to support emerging technologies, ensuring that you stay connected for years to come.

We are currently in the process of building our fiber network in your area and anticipate that it will be ready for service in the coming months. Just go to our website www.pnpt.com to sign up today for fiber internet and experience the difference for yourself.

We will keep you posted as we progress with the construction of our fiber network. In the meantime, feel free to reach out to us with any questions you may have about our fiber internet service or to express your interest in signing up.

Thank you for your support and we look forward to bringing ultra-fast fiber internet to your neighborhood soon!

Sincerely,

A handwritten signature in cursive script that reads "Pam Westadt".

Pam Westadt
Regional Sales Account Executive
613 Patterson St.
Cambridge, NE 69022
308-697-3375 ext. 1818
308-340-2520 cell

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Thank you for your interest in Pinpoint fiber services!

On behalf of the entire staff at Pinpoint, we would like to take this opportunity to welcome you as a potential new customer on our all-fiber network. We couldn't be more excited to serve you.

Pinpoint has a long history of providing cutting-edge communication services backed by unmatched local customer care. We appreciate you taking the time to review our service offerings and package and are proud to offer you the following:

- **MEET OR BEAT Pricing** – Let us compare your current service and bills with our packages.
- **No Service Contracts** – We are so confident that you will love our all-fiber service that you won't want to switch to anyone else!
- **Local Offices** – Technicians are located in Alma, Auburn, Beatrice, Cambridge, Gothenburg, McCook and Nebraska City to provide the fastest on-site service available.
- **Above & Beyond Customer Care** – Want to make a payment or have a question about your bill? Maybe you would like to upgrade your package or add a feature to your service – just stop by or call our office and let one of our Customer Service Representatives help you out.
- **Referral Rewards** – Earn a \$50 credit for you AND a friend when you submit a referral!
- **Auto Payment Options** – Pay automatically with bank ACH, debit/credit card or our new online web-portal.

Thank you again for considering Pinpoint for your communications needs. Our Pinpoint staff is ready to help you answer any questions you may have about our services as we want to facilitate the easiest transition possible. We look forward to being a good partner with you and a strong member of your great community.

Sincerely,

Pinpoint Sales & Customer Care Team

611 Patterson St.
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REASONS TO SWITCH TO FIBER



Fiber internet is the fastest, most stable internet connection you can get. And with all the great content out there waiting to be watched, played, heard, and surfed, there's never been a better time to switch.

- **Speed** - Fiber internet delivers streaming content ...HD movies, sports, TV shows, gaming ... faster than ever, with none of the lag time and buffering that brings the action to a screeching halt. With speeds up to 1Gbps, getting what you want online has never been faster.
- **Personalized Local Service** - Fast internet is great, but what happens when you need help? With offices in Alma, Auburn, Beatrice, Cambridge, Gothenburg, McCook, and Nebraska City you will be comfortable knowing our 24/7 customer service is local.
- **Free Installation** - Pinpoint makes getting started with fiber internet easy. And free. Once you schedule your installation, Pinpoint's local support staff keeps you up to date on the status of your install. Pinpoint's highly trained technicians handle all the connections, set up your network, and then ensure all your devices work like they're supposed to.
- **Unlimited Data** - Only fiber internet can deliver all the fast downloads and streaming you demand without data caps and the speed slowdowns that happen with other internet service providers.
- **Home Network** - The internet router holds the key to fiber internet's speed and stability. Pinpoint offers the Plume mesh system for fiber customers or we provide the ability to use your own router or mesh system. For additional details on the Plume, visit pnpt.com/plume
- **Symmetrical Speed** - With fiber internet you get the same upload speed as download speed. Most non-fiber providers have much lower upload speeds compared to the download speed. The faster uploads will give you that crucial boost for activities like uploading large files, posting online content, and online gaming.
- **No Sharing** - The fiber optic line into your house is your dedicated connection to streaming video and everything you use the internet for. Every subscriber is served by their own fiber line that runs to your house or business. Which means none of the annoying "primetime slow-downs" after supper because of neighborhood traffic. You'll always enjoy the same reliable speeds throughout the day.
- **Reliability** - Fiber internet doesn't need energized lines, so it's not as prone to outages as other providers. Fiber optic lines are also resistant to temperature fluctuations, severe weather, moisture, and interference from electronic or radio signals. As long as the fiber optic cable stays intact, it can keep delivering your bits and bytes for all your internet usage.
- **Fast to Fastest** - Switching to Pinpoint fiber internet will deliver stable internet connections starting at 100 Mbps all the way up to 1 Gbps. Put another way, fiber internet's "slowest" speed of 100 Mbps is the fastest speed offered by many other providers. But other providers can't deliver the stability and value that only **fiber** internet can.

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Contact us at:
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WHY CHOOSE PINPOINT FIBER INTERNET?



Add all the devices you'd like! Fiber connection won't slow down as more devices are connected.



The new light technology fiber offers brings faster speeds than the highest-speed copper lines.



Fiber's 24/7 dedicated bandwidth to your home won't be compromised by neighbor's usage.



Tough Technology! Fiber is made out of glass making it immune to most interference, like bad weather!

50 M
\$49⁹⁹

500 M
\$59⁹⁹

1 Gig 
\$89⁹⁹

The Essential Package offers a great introductory speed to connect those who are new to the Internet, not heavy users, or needing to stay within a budget.

1-5 CONNECTED DEVICES

Best For:
News, shopping, email, social networking, video streaming on 1 device

The Preferred Package is perfect for our everyday users. Whether your household has one or many, connected devices have plenty of bandwidth!

6-10 CONNECTED DEVICES

Best for:
Online gaming, security systems, 4K video streaming on multiple devices

Enjoy the purest speed, reliability and functionality of the Internet when you connect with our premium service. Get 1Gig internet without limitations!

10+ CONNECTED DEVICES

Best for:
HD online streaming, gaming on multiple devices, sharing large files